Catalog of Enterprise Systems
current as of 5.11.2016

System Product	Brief Statement of System's Purpose	Dept that Serves as System's Primary Custodian	System Vendor	General Description of Categories or Types of Data	How Frequently System Data is Collected	How Frequently System Data is Updated
APC	Automated passenger counting software (Trolley Ridership Estimation Program)	IT	INIT	Ridership numbers and dates	Continuously	Continuously
ATIS	Trip Planning Software our Telephone Information Agents Use	IT	Trapeze	Bus and Trolley Schedules	As Needed	Approximately Triannually
Autocad	Computer Aided Drafting software	IT	Autodesk	Engineering drawings and data	As Needed	As Needed
Calabrio ONE	Call Recording Software used by Bus and Trolley Dispatch and Customer Service - also misc. lines for SDM	IT	Calabrio	Call recordings	As Needed	Continually
Claims	Web application to manage workers compensation and claims	IT	In house App	Workers Compensation data	N/A	N/A (Read Only)
Compass Card Expiration	Web application used to check the Compass Card initialization status	IT	SANDAG	(Compass) Card ID #'s	As Needed	Monthly

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Ellipse	Enterrise Asset Management (EAM) software	IT	ABB	Enterprise management data	As Needed	N/A (Read Only)
ESRI	Standalone GIS software suite. The GIS data from this application is being used by SAP Asset Mgt, Real estate applications etc.	IT	ESRI	GIS mapping information	As Needed	Monthly
HASTUS	Transportation scheduling system	IT	GIRO Inc.	Bus schedules	As Needed	Approximately Triannually
HH440	Software on hand held units that are used to check fare media	IT	General Information Systems Ltd	Compass Card Fare Media	Continually	As Needed
IFAS	Applies integrated finance and accounting solutions to build, sustain, and maintain the business model.	IT	Sungard Public Sector	Historical Financial Information, General Ledger	As Needed	N/A (Read Only)
Intranet	Private network accessible only to MTS staff.	IT	Drupal CMS	MTS internal web pages	As Needed	Daily
KPI Reports/Eenterprise Data Warehouse	Suite of Key Performance Indicator reports	IT	In house App	MTS operational data	As Needed	Monthly
MTS Alerts	Used to push alerts to buses about road conditions	IT	N/A	Textual description and scheduling data	As Needed	Continually During Revenue Hours

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Ridecheck Plus	Automates the entry, manipulation and reporting of ride check data from onboard data (TREP - Trolley Ridership Estimate Program)	IT	RSM Services	Automated Passenger Counting Data (Ridership Counts)	Monthly	Monthly
SAP Business Warehouse	Enterprise data warehouse	IT	SAP	Operational, performance data	Continually	Continually
SAP CRM 7.0 enhp3	Customer Relationship Management tool	IT	SAP	Customer, employee and comment data	As Needed	Continually During Revenue Hours
SAP ERP ECC 6.0 enhp7	Enhancement package that extends SAP software flexibility	IT	SAP	Enterprise operational and performance data	Continually	Continually
SDM Compass Card	MTS developed application for eligibility management of Senior, Disabled, and Medicare patrons	IT	N/A	Card identification and customer details	As Needed	As Needed
Stromberg/KRONOS	Electronic timekeeping system for managing vacation and leave.	IT	Kronos	Employee Information, Timecard, Schedule	Continually	Continually

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Taxi Administration	MTS Developed application for management of taxi inspection schedules, inspection reports and licensing.	IT	In house App	Company, owner and permit data for Taxi operations administration	As Needed	Continually During Revenue Hours
TOAD (Transit Operational Activity Data)	Legacy reporting solution	IT	N/A	Business operational and performance data	As Needed	Monthly
TOSA (Trolley Operational Support Application)	Tool to document and manage unusual occurences resulting in delayed trollies	IT	In house App	Vehicle, operator, date, time and descriptive data for incidents	As Needed	Continually