

Consider Alternative Ways To Travel

If there's an emergency on any MTS service, every effort will be made to notify the media (TV, radio) so information can be transmitted to the public. Should this be the case, keep your options open and be ready to adapt to changing circumstances and travel patterns.

MTS officers in uniform and in plainclothes routinely patrol trains, buses, stations, and parking lots. Other MTS employees inspect segments of the system on a daily basis to help ensure safe operations and are also in a heightened alert status. Many MTS employees are thoroughly trained to respond to emergency situations. If we all remain vigilant and get into the habit of reporting suspicious situations, our public transportation system will indeed be a safer one.

We sincerely hope you never have a need to act in response to any of the conditions described. However, now that you are better informed about safety, your travel experiences with us will be safer and more enjoyable. Thank you for helping us better serve you.

MTS Management



Metropolitan Transit System (MTS) is a California public agency and is comprised of the San Diego Transit Corp. and San Diego Trolley, Inc., nonprofit public benefit corporations, in cooperation with Chula Vista Transit and National City Transit.

MTS is the taxicab administrator for eight cities. MTS is the owner of the San Diego and Arizona Eastern Railway Company.



MTS member agencies include:
The cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

Metropolitan Transit System

SECURITY AWARENESS BROCHURE





Security Is Everyone's Business

Whether you are a frequent rider or a first time passenger, you are aboard one of the safest transit systems in the country with regards to security. MTS prides itself in maintaining this reputation and uses considerable security resources to ensure an enjoyable and trouble-free ride. In today's world however, with constant government advisories about the terrorism threat levels changing, it reminds us all that constant system security awareness is critical and more importantly...**"Is everyone's business."**

What Is System Security?

It is employees and patrons working together to reduce the security risks and vulnerabilities to the lowest level possible. Since transit systems in general offer easy access to everyone, unlike boarding a commercial airliner, it presents security challenges and we rely on a variety of resources to get the job done. The basic goals of system security are simple:

1. Crime Prevention
2. Protection of Property and Assets
3. Keeping Passengers and Employees Informed
4. Reducing Security Vulnerabilities

The purpose of informing you of our security concerns is not to alarm, but to educate our passengers so they can help make our system safer. To assist us in this effort we ask that everyone be alert and report anything unusual or out of the ordinary.

What Should You Be Aware Of?

- Suspicious people or unusual activity. For example, someone acting nervous or appearing to have no business on trolley or transit property, carrying a spray bottle, aerosol canister, wearing inappropriate clothes, such as a heavy jacket on a warm day, or quickly exiting the train or bus after leaving a package behind. Taking pictures of trolley or bus equipment or areas normally not of photographic interest.
- Unattended bags, briefcases, packages, boxes, backpacks, or any container emitting an odor, seeping liquids or powder, intentionally left in an unusual place and out of sight.
- Anything out of the ordinary that appears "just not right."

TO REPORT EMERGENCIES

Call 9-1-1 or (619) 595-4960 or contact any uniformed MTS employee or security personnel.



What Should You Do?

- If you see someone leave a package, politely bring it to their attention.
- If you see someone acting suspiciously, find an unattended package or witness anything unusual, stay away and inform the train operator, bus driver, or any uniformed employee immediately.

On a Trolley



- Locate the emergency intercoms next to the middle doors of every car. Use them to report suspicious people, unusual activity, or unattended items to the train operator.
- If the train stops, listen for the operator's instructions and follow them quickly and calmly.
- Don't block doors from closing. Remember that a train can only move if all doors are closed.
- Familiarize yourself with the "Emergency Exiting Procedures" signs located over the doors.

On a Station Platform

- Familiarize yourself with all of the exit points since you may have to use one during an emergency situation.
- Follow the guidelines listed above with regards to suspicious people or packages.
- At stations with pay phones, you may dial 9-1-1 to report emergencies without depositing coins.

On a Bus



- Follow the bus driver's instructions if an emergency situation develops.
- Emergency exit signs are posted on the windows in the front and rear of the bus.
- To report suspicious people or packages, use the guidelines already stated.