



October 2009

## Metropolitan Transit System

# TAXICAB ADMINISTRATION

<b>RESPONSIBILITY</b>	The Metropolitan Transit System (MTS) Taxicab Administration has contractual agreements through June 30, 2013, to license and regulate taxicab, jitney, charter, sightseeing, low speed vehicles, and nonemergency medical vehicles within the cities of El Cajon, Imperial Beach, La Mesa, Lemon Grove, Poway, San Diego, and Santee. Responsibilities include: determining owner eligibility; inspecting vehicles; issuing permits; monitoring compliance with administrative and operational regulations; and investigating passenger complaints.	
<b>STAFFING</b>	The Taxicab Administration staff includes one Manager and seven Regulatory Analysts.	
<b>FEES</b>	Under California State Public Utilities Code Section 120266, taxicab regulatory activities administered by MTS must generate full cost recovery. The following fees have been adopted by the Chief Executive Officer to fund the program.	
	<b>Permit application</b>	
	All except one-year transferable taxicab (Plus \$300 for each vehicle in excess of one)	\$3,000
	One-year transferable taxicab (Plus \$200 for each permit in excess of one)	\$1,750
	Transfer clearance	\$200 per permit (one-year transferable taxicab)
	Regulatory Fee	2009 fee per vehicle is \$450
	Taxicab or Jitney stop	\$250 installation fee; subject to City of San Diego and the Unified Port District approval (when on Unified Port District property).
<b>INSPECTION</b>	Vehicle inspections are performed by certified staff mechanics. These inspections are done as part of the Taxicab Administration's responsibility to ensure passengers have a comfortable trip in a safe and clean vehicle.	
	<i>Vehicles</i>	Vehicles are inspected for a variety of items, including: proper registration, interior and exterior cleanliness, color scheme, proper markings, meter seal, body condition, and mechanical condition, such as suspension, steering, shocks, exhaust, tires, brakes, and electrical items.
	<i>Drivers</i>	Drivers shall be hygienically clean, well-groomed, neat, and suitably dressed.
<b>TAXICABS</b>	<i>Fleet</i> 1,222 taxicabs among 499 owners.	
	<i>Fares (general)</i> Rates may vary from company to company up to a fixed amount set by MTS.	
	June 2009	
		<b>Average    Maximum</b>
	Flag Drop:	\$2.46    \$2.90
	Per Mile:	\$2.67    \$3.10
	Per Hour:	\$21.13    \$24.00
	<i>Fares (Int'l Airport)</i> MTS sets uniform rates for all taxicab trips from San Diego's International Airport:	
		Flag Drop: \$2.50
		Per Mile: \$2.70
		Per Hour: \$22.00
	<i>Service</i>	Passengers may telephone reservations for a taxicab. All taxicabs must be equipped with a two-way radio and subscribe to a radio dispatch service. Passengers may also hail taxicabs on the street or at any taxicab stand. <i>Obtaining a receipt enables the passenger to trace lost items if necessary.</i>
<b>JITNEYS</b>	<i>Fleet</i> 12 jitneys among 10 owners.	
	<i>Fares</i> Charged per person, per route. Must be posted prominently outside and inside each vehicle.	
<b>CHARTER VEHICLES</b>	<i>Fleet</i> 7 vehicles among 2 owners.	
	<i>Fares</i> Vary, and service is by a prearranged written contract paid on a per-mile basis.	
<b>NONEMERGENCY MEDICAL</b>	<i>Fleet</i> 147 vehicles among 24 owners.	
	<i>Fares</i> Exclusive Ride - established on a per capita plus per-mile basis. Shared Ride - on a per capita plus per-mile basis, or on a per capita plus per-zone basis.	
<b>LOW SPEED VEHICLES (LSV)</b>	<i>Fleet</i> MTS Taxicab Administration implemented a new LSV service in 2004. Up to 35 LSV permits may be issued for operation solely within the downtown Centre City Development Corporation (CCDC) area. These vehicles are permitted to wait at designated stands, accept street hails, and operate on a prearranged basis.	
<b>SPECIAL PROGRAMS</b>	<i>Airport Service</i> This service varies from taxicabs and charters with each using a separate boarding area. Access to the airport and passenger boarding procedures are determined by the Regional Airport Authority (also see Fares above).	

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Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc., San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations), and San Diego Vintage Trolley, Inc., a 501(c)(3) nonprofit corporation, in cooperation with Chula Vista Transit. MTS is the taxicab administrator for seven cities. MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

**CUSTOMER COMMENTS** Comments and questions are welcome. 24-hour recording is available at 619.235.2650.

**ADVISORY COMMITTEE** The Metropolitan Transit Development Board (MTDB) of Directors established an Advisory Taxicab Committee in September 1994.

**FUNCTION** The Committee's purpose is to provide feedback on taxicab matters destined for Board action; review summaries of administrative hearing officer decisions concerning taxicab owner and driver penalties; resolve taxicab owners' written grievances; review summaries of complaints concerning taxicab service; review vehicle inspection criteria, process, results, and rankings; review the annual fee schedule; and comment on MTS's work program concerning taxicab matters.

**MEETINGS** The Committee meets four to six times a year, and is open to the public.

**MEMBERSHIP** The Committee has 17 members. One representative of the MTS Board of Directors, appointed annually by the Board, will be designated to serve as Chair of the Taxicab Committee. The San Diego Convention and Visitors Bureau, San Diego Regional Chamber of Commerce, San Diego County Regional Airport Authority, San Diego Convention Center, and San Diego Travelers Aid Society each appoint one representative and two members are appointed from the hotel-motel industry. The taxicab owners elect eight owners to represent them, and the Committee elects one person to represent lease drivers. Each member serves a three-year term. Current Taxicab Committee members for the 2008-2011 term are:

**Todd Gloria, Chair**  
City of San Diego Councilmember  
and MTS Board Member

**Joe Terzi**  
President/CEO  
Convention and Visitors Bureau

**Carmen Sandoval**  
San Diego Regional  
Chamber of Commerce

**Jim Myhers**  
San Diego County  
Regional Airport Authority

**Debbie Timan**  
San Diego Convention Center

**Anthony Palmeri**  
San Diego Travelers  
Aid Society

**Cheri Chester**  
San Diego County  
Hotel-Motel Association

**Colleen Cronin**  
Omni San Diego

**Fata Arghand**  
Makmar Enterprises, Inc.  
Owner 4 or more

**Antonio Hueso**  
USA Cab Ltd.  
Owner 4 or more

**Akbar Majid**  
San Diego Transportation  
Services Coop., Inc.  
Owner 4 or more

**Hushang Nahavandian**  
ESM Corp.  
Owner 4 or more

**George Abraham**  
Eritrean Cab, Inc.  
Owner 4 or more

**Abdulmalik Adan**  
AZTECX, Inc  
Owner 3 or fewer

**Alan Gold**  
Call Me A Cab, LLC  
Owner 3 or fewer

**Nasser Tehrani**  
N.A.T. Cab Co.  
Owner 3 or fewer

**Margo Tanguay**  
Lease Driver Representative

**TAXICAB RADIO SERVICES**

**AMERICAN RADIO SERVICE**  
Dispatch: 619.234.1111

**ICOA RADIO SERVICE**  
Dispatch: 619.225.6230

**LINK RADIO SERVICE**  
Dispatch: 619.229.2111

**MR. TAXI RADIO SERVICE**  
Dispatch: 619.442.6068

**ORANGE RADIO SERVICE**  
Dispatch: 619.223.5555

**RED RADIO SERVICE**  
Dispatch: 619.661.0107

**RED TOP RADIO SERVICE**  
Dispatch: 619.531.1111

**SAN DIEGO DISPATCH**  
Dispatch: 619.226.8294

**SANTEE RADIO SERVICE**  
Dispatch: 619.448.5448

**SANTIAGO'S RADIO SERVICE**  
Dispatch: 619.690.5870

**SILVER CAB INC.  
RADIO SERVICE**  
Dispatch: 619.280.5555

**TAXI RADIO SERVICE**  
Dispatch: 619.231.0400

**TRANSIT RADIO SERVICE**  
Dispatch: 619.640.7777

**UNITED RADIO SERVICE**  
(Authorized for outlying areas only)  
Dispatch: 619.449.4444

**USA RADIO DISPATCH**  
Dispatch: 619.231.1144

**WEST COAST RADIO SERVICE**  
Dispatch: 619.474.8444

**YELLOW RADIO SERVICE**  
Dispatch: 619.444.4444 or  
858.444.4444

**CONTACT**

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