

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

### **Agenda**

#### TAXICAB ADVISORY COMMITTEE WORKSHOP ON REGULATORY MATTERS (WORM)

February 13, 2019

10:00 a.m.

Taxicab Administration Building 1501 National Avenue, San Diego, 92113

To request an agenda in an alternative format or to request accommodations to facilitate meeting participation, please call the Clerk of the Board at least two working days prior to the meeting. Assistive Listening Devices (ALDs) are available from the Clerk of the Committee prior to the meeting and are to be returned at the end of the meeting.

> ACTION RECOMMENDED

- Roll Call 1.
- 2. Approval of Minutes – August 16, 2018 and November 14, 2018

Approve

3. Non-Agenda Public Comment

> The public may address the Committee regarding a matter <u>not</u> on the agenda. Each speaker has three minutes to speak. Give a completed Request to Speak form from the Clerk of the Committee

Discuss TAC member permit holder nomination and election process 4.

Informational

5. Discuss TAC lease driver representative member nomination and election process

Informational

6. Next Meeting: TBD

7. Adjournment









#### San Diego Metropolitan Transit System Taxicab Advisory Committee Meeting Workshop on Regulatory Matters

August 16, 2018

10:00 a.m.

MTS Taxicab Administration Building 1501 National Avenue, San Diego, CA 92113

#### 1. Roll Call

Kenneth Nelson, Taxicab Administration Manager, called the WORM meeting to order at 10:05 a.m. A roll call sheet listing WORM member attendance is attached.

#### 2. Approval of Meeting Minutes – September 12, 2017, November 12, 2017 and April 4, 2018

Mr. Majid moved for approval of the minutes of the 9/12/17, 11/12/17 and 4/04/18, WORM meetings, Mr. Hueso seconded the motion, and the vote was 6 to 0 in favor with Mr. Banks, Mr. Nichols, Mr. Seifu and Mr. Weldegorgis absent.

#### 3. Non-Agenda Public Comment

There were no non-agenda public comments.

#### 4. Proposed Revisions to MTS Ordinance 11

A summary of revisions to MTS Ordinance 11 needed for AB 1069 is attached to meeting packet.

Mr. Nelson reviewed the summary of proposed changes to Ordinance No. 11. In noting that in January 2019 drivers will be able to perform prearranged trips in Coronado. Mr. Tasem shared the difficulties that he has had in the past with working in Coronado, such as citations. Mr. Nelson explained that the change to the Ordinance would be communicated with other agencies to help avoid future problems. Mr. Nelson clarified that trip logs are required to be held by MTS Permit Holders for 18 months instead of 12 months to allow for investigative time if needed. Mr. Nelson also stated that taxicabs from other jurisdictions still need to meet MTS minimum safety requirements for taxi cabs while working prearranged trips in MTS regulated areas. Mr. Palmeri asked for clarification on insurance guidelines when working in non MTS regulated jurisdictions. Mr. Nelson again reviewed the language of "substantially located".

#### Action Taken

Ms. Tanguay moved to add specific language to the MTS Ordinance No. 11 regarding taxicabs not permitted by MTS being required to meet the current minimum safety requirements while working prearranged trips in MTS regulated areas, Mr. Palmeri seconded the motion-the vote was 7 to 0 with Mr. Nichols, Mr. Seifu and Mr. Weldegiorgis absent. This will be presented at the next Taxicab Administration Committee (TAC) Meeting.

Taxicab Advisory Committee – DRAFT MINUTES Workshop On Regulatory Matters August 16, 2018 Page 2 of 3

#### 5. Proposed Revisions to MTS Driver Training Program

Prior TAC feedback regarding the Safety Training was reviewed by Kenneth Nelson with Subcommittee members. Mr. Nelson clarified that the class is mandatory and would not be discontinued. The main points to be reviewed are course content, class size, cost to hold class, staff costs, and taxicab training objectives vs. nonemergency vehicle training objectives. Mr. Banks asked that the scheduling and availability of the class be reviewed again. Mr. Nelson explained that the majority of scheduling problems have been attendees waiting to the last minute to schedule.

#### **Public Comments**

Ms. Alexiz Martinez, representing African Alliance, introduced herself to the subcommittee and states as she is new to the Nonemergency Vehicle service that she and colleague Sarai Coghlan would like to become more educated about Driver Training requirements and both were invited to observe one of the MTS Driver Training Classes.

Mr. Peter Zschiesche, representing United Taxi Workers of San Diego (UTWSD) expressed that he agreed with a separate ad hoc committee being formed to review the current MTS Driver Training as well as addressing taxicab customer service matters. He also shared that he believes that the Transportation Network Company (TNC) has a procedure for customer complaints and that it seems Taxicab Administration and Dispatch Companies may not have a clear procedure in place. He agreed that a separate ad hoc would be the place to hash out details.

#### Action Taken

Subcommittee members voted to form a Driver Training ad hoc committee with members expressing their interest via email and meeting date to TBD. Mr. Majid moved for the creation of the ad hoc committee, Mr. Palmeri seconded the motion, and the vote was 7 to 0 in favor with Mr. Nichols, Mr. Seifu and Mr. Weldegorgis absent.

#### 6. Review Ordinance No. 11 1.8 (r) taxicab fare receipt requirements

Mr. Nelson reviewed receipt requirements and customer complaints of missing information and/or no receipt provided at all. Mr. Hueso addressed the fact that all drivers/owner operators are not adhering to the correct protocols customer credit cards and would like it addressed further in the class problems. Mr. Banks said that some of handling have been caused with use of "Square" and the receipts printed but that this is typically due to information not being programed completely or accurately. Mr. Tasem brought up the matter that some drivers use computerized receipts and some are using handwritten receipts and the information is not on both. Ms. Tanguay shared the current receipt procedure she uses; in addition to the digital receipt she has cards that she completes with detailed trip information to make it easier for business travelers. Mr. Palmeri shared that in the past he would provide blank receipts for his drivers and, unfortunately, receipts have ended up in the hands of drivers that do not even use his dispatch service. All subcommittee members agreed upon the importance of providing detailed receipts, particularly for lost and found items.

Taxicab Advisory Committee – DRAFT MINUTES Workshop On Regulatory Matters August 16, 2018 Page 3 of 3

#### **Public Comment**

Kamran Hamidi shared an example of a portable device he has purchased to print customer receipts as another possibility to ensure customers are receiving receipts.

7. <u>Development of protocol to enable service complaints received by authorized dispatch</u> services to be forwarded to Taxicab Administration

Mr. Nelson discussed the importance of customer service and data tracking for trend analysis. Currently complaints may come directly to the Taxicab Administration or they may go directly to the Dispatch Services. Mr. Hueso shared that he does feel that customer service matters are becoming more confrontational as drivers are becoming more upset with matters that do impact their ability to be paid, such as the Airport using vouchers for pilots. Subcommittee members suggested that an additional Customer Service communication meeting be set up to establish cross reporting methods.

#### **Action Taken**

Mr. Tasem moved combine the driver training and customer service ad hoc committees, Mr. Hueso seconded the motion, and the vote was 7 to 0 in favor with Mr. Nichols, Mr. Seifu and Mr. Weldegorgis absent.

- 8. Next Meeting: TBD
- 9. Adjournment: The meeting was adjourned at 11:33 a.m.

| Accepted:   | Filed by:   |  |  |
|---|---|--|--|
| Kenneth Nelson, Taxicab Administration Manager MTS Taxicab Administration | Jamila L Larkins, Clerk of the Committee MTS Taxicab Administration |  |  |

Attachment: Roll Call Sheet

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM WORKSHOP ON REGULATORY MATTERS (WORM) MEETING ROLL CALL

MEETING OF (DATE): August 16, 2018

| OALL TO ONDER (TIME) | CALL TO ORDER (TI | ME): | 10:05 a.m. | ADJOURN: | 11:33 a.m. |  |
|----------------------|-------------------|------|------------|----------|------------|--|
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|                       | .*                   |   |                              |                          |
|-----------------------|----------------------|---|------------------------------|--------------------------|
| COMMITTEE MEMBER      | (Alternate)          | ORGANIZATION  | PRESENT<br>(TIME<br>ARRIVED) | ABSENT<br>(TIME<br>LEFT) |
| George Abraham        | $\boxtimes$          | Taxicab Owner/Eritrean Cab Co.                                  | 10:00 a.m.                   | 11:33 a.m.               |
| Alfred Banks          | $\boxtimes$          | Taxicab Lease Driver  | 10:52 a.m.                   | 11:33 a.m.               |
| Tony Hueso            | ☑ Alfredo Hueso □    | Taxicab Owner/USA Cab, LTD                                      | 10:00 a.m.                   | 11:33 a.m.               |
| Akbar Majid           | ×                    | Taxicab Owner/SDYC Holdings, LLC                                | 10:00 a.m.                   | 11:33 a.m                |
| Marc Nichols          | ☐ Michael Anderson ☐ | San Diego County Regional Airport<br>Authority                  |                              |                          |
| Tony Palmeri          | ☑ Michel Anderson □  | San Diego Travelers Aid Society                                 | 10:00 a.m.                   | 11:33 a.m.               |
| Able Seifu            |                      | Taxicab Lease Driver  | -                            |                          |
| David Tasem           | $\boxtimes$          | Taxicab Lease Driver  | 10:11 a.m.                   | 11:33 a.m.               |
| Margo Tanguay         |                      | Taxicab Lease Driver  | 10:00 a.m.                   | 11:33 a.m.               |
| Medhanie Weldegiorgis |                      | Taxicab Owner/"A" Transportation, LLC                           |                              |                          |
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| Sharon Cooney         | ☐ non-voting         | MTS Chief of Staff  |                              |                          |
| Kenneth Nelson        | ☑ non-voting         | MTS Taxicab Administration Manager                              | 10:00 a.m.                   | 11:33 a.m                |
| Leonardo Fewell       | ⊠ non-voting         | MTS Taxicab Administration Regulatory<br>Enforcement Supervisor | 10:00 a.m.                   | 11:33 a.m                |
| Samantha Leslie       | □ non-voting         | MTS Staff Attorney/Regulatory Compliance                        |                              |                          |
|                       |                      |   |                              |                          |
|                       |                      |   |                              |                          |

JAMILA LARKINS, CLERK OF THE WORM:

KENNETH NELSON, TAXICAB ADMINISTRATION MANAGER:

#### San Diego Metropolitan Transit System Taxicab Advisory Committee Meeting Workshop on Regulatory Matters

November 14, 2018

10:00 a.m.

MTS Taxicab Administration Building 1501 National Avenue, San Diego, CA 92113

#### 1. Roll Call

Kenneth Nelson, Taxicab Administration Manager, called the WORM meeting to order at 10:07 a.m. A roll call sheet listing WORM member attendance is attached.

#### 2. Approval of Meeting Minutes – August 16, 2018

Minute approval deferred to next WORM Meeting due to lack of quorum.

#### 3. Non-Agenda Public Comment

There were no non-agenda public comments.

#### 4. Proposed Revisions to MTS Ordinance 11 1.8(r) taxicab fare receipt requirements

Mr. Nelson discussed possible revision to Ordinance 11 1.8(r) to address ongoing problem of taxicab customers not receiving receipts for paid fares and/or missing required information printed on each receipt. The details of the proposed changes were provided with original meeting packet. Mr. Nelson shared a recent taxi incident where a passenger requesting a receipt was ultimately punched by the driver. Mr. Palmeri inquired if the same rules would apply to airport receipts and Mr. Nelson clarified that all receipts will follow same receipt requirements. Committee members Mr. Banks, Mr. Palmeri, Mr. Abraham and Mr. Hueso all shared various options they have for receipts; the three options of square (email), VeriFone and handwritten ensure a receipt can be provided to passenger. Mr. Abraham suggested reinforcing the information at the Driver Training. Members agreed that language change stating "shall" provide receipt rather than "may" should be considered. Mr. Due to lack of quorum no vote was taken.

#### Public comment

Peter N stated that he feels this problem is more about drivers who are just not adhering to the guidelines and those that are should not be punished by new requirements but rather those who do not follow them should have consequences. He also discussed that with today's current technology most people have turned to electronic receipts or emails, rather than paper.

Kamran Hamidi stated that he feels that machine printed receipts should be mandatory as being given an "option" is exacerbating the problem.

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#### Action Taken

No action required due to lack of quorum.

#### 5. Proposed Revisions to Ordinance 11 1.11(b) 90 day surrender period extension

Mr. Nelson reviewed pending revision to Ordinance 11 1.11(b) and current "surrender" 90 day time frame. The proposed change to the guideline would allow Permit Holders to "surrender" permits for an indefinite period of time as long as Annual Regulatory Fees are still paid as well as all other Ordinance 11 guidelines are met. The details of the proposed changes were provided with the original meeting packet.

Mr. Palmieri stated his concern regarding potential impact to his business and bottom line as "surrendered" vehicles do not require dispatch service. Mr. Feel stated that a larger reason for vehicles being taken out of service for cost saving reasons is insurance premiums and major vehicle repairs.

#### Action Taken

No action required.

#### 6. Proposed Revisions to MST Taxicab Administration Fee Schedule

Mr. Nelson reviewed the change to the current fee schedule; MTS Taxicab Administration has proposed a reduction in the reinspection fee for vehicles coming back in to service from \$100.00 to \$50.00. A reduction in fees for reinspection pursuant to 72-hour notice from \$50.00 to \$25.00. An increase for permit reassignment from \$100.00 to \$250.00; this fee includes vehicle inspection. The proposed fee schedule provided with original meeting packet. As the number of requests for permit use assignments has increased the fee has been changed to reflect Taxi Administration staff resources. The reduction in inspection costs is based on the frequency and the reduced inspection time spent compared to the annual vehicle inspection.

#### **Action Taken**

No action required.

## 7. Review ad-hoc Committee Revisions to MTS Taxicab Administration Driver Training and Customer Service Protocol

After reviewing the MTS Driver Training content, the ad-hoc committee made the recommendation to update and change some slide content including emphasis on customer service, "Best Practices", Ordinance 11 guidelines, violations and penalties, additional ADA information, Airport information and mandatory taxi postings. The adhoc committee suggested, and MTS Taxi Administration agreed, to provide separate training for Taxicab Driver and Paratransit test takers.

Outcomes of the November 7, 2018 ad-hoc committee meeting on Customer Service and the proposed protocol were reviewed. It was agreed between committee members that Dispatch companies will, within 48 hours, directly forward any serious

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Workshop On Regulatory Matters
November 14, 2018
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customer complaints requiring immediate attention to Taxicab Administration for reporting purposes as well as expedited resolution.

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No action required.

- 8. <u>Next Meeting</u>: TBD
- 9. Adjournment: The meeting was adjourned at 11:12 a.m.

Accepted: Filed by:

Kenneth Nelson, Taxicab Administration Manager MTS Taxicab Administration

Jamila L Larkins, Clerk of the Committee MTS Taxicab Administration

Attachment: Roll Call Sheet

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM WORKSHOP ON REGULATORY MATTERS (WORM) MEETING ROLL CALL

MEETING OF (DATE): November 14, 2018

| CALL TO ORDER (TIME): | 10:07 a.m. | _ adjourn: | 11:12 a.m. |  |
|-----------------------|------------|------------|------------|--|

|                       |             |                  |   |   | PRESENT           | ABSENT         |
|-----------------------|-------------|------------------|---|---|-------------------|----------------|
| COMMITTEE MEMBER      |             | (Alternate)      |   | ORGANIZATION  | (TIME<br>ARRIVED) | (TIME<br>LEFT) |
| George Abraham        |             |                  |   | Taxicab Owner/Eritrean Cab Co.                                  |                   | /              |
| Alfred Banks          | $\boxtimes$ |                  |   | Taxicab Lease Driver  | 10:07 a.m.        | 11:12 a.m.     |
| Tony Hueso            |             | Alfredo Hueso    | ם | Taxicab Owner/USA Cab, LTD                                      |                   | /              |
| Akbar Majid           | $\boxtimes$ |                  |   | Taxicab Owner/SDYC Holdings, LLC                                | 10:07 a.m.        | 11:12 a.m.     |
| Marc Nichols          |             | Michael Anderson | ב | San Diego County Regional Airport<br>Authority                  |                   | /              |
| Tony Palmeri          | ×           | Michel Anderson  | ] | San Diego Travelers Aid Society                                 | 10:07 a.m.        | 11:12 a.m.     |
| Able Seifu            |             |                  |   | Taxicab Lease Driver  |                   |                |
| David Tasem           |             |                  |   | Taxicab Lease Driver  |                   |                |
| Margo Tanguay         |             |                  |   | Taxicab Lease Driver  |                   |                |
| Medhanie Weldegiorgis |             |                  |   | Taxicab Owner/"A" Transportation, LLC                           |                   |                |
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| Sharon Cooney         |             | non-voting       |   | MTS Chief of Staff  |                   |                |
| Kenneth Nelson        | $\boxtimes$ | non-voting       |   | MTS Taxicab Administration Manager                              | 10:07 a.m.        | 11:12 a.m      |
| Leonardo Fewell       |             | non-voting       |   | MTS Taxicab Administration Regulatory<br>Enforcement Supervisor | 10:07 a.m.        | 11:12 a.m      |
| Samantha Leslie       |             | non-voting       |   | MTS Staff Attorney/Regulatory Compliance                        |                   |                |
|                       |             |                  |   |   |                   | - x            |
|                       |             |                  |   |   |                   |                |

JAMILA LARKINS, CLERK OF THE WORM:

KENNETH NELSON, TAXICAB ADMINISTRATION MANAGER:



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407 TAXI 585.3 (PC 50761)

### Agenda Item No. <u>4</u>

Meeting of the San Diego Metropolitan Transit System Taxicab Administration, Workshop on Regulatory Matters

February 13, 2019 10:00 a.m.

#### SUBJECT:

TAXICAB ADVISORY COMMITTEE MEMBER PERMIT HOLDER NOMINATION AND ELECTION PROCESS

#### INFORMATIONAL ONLY:

#### **Budget Impact:**

The complete election process costs associated with staff time, mailing and reproduction costs are to be determined.

#### **DISCUSSION:**

In September 1994, MTS established the Taxicab Advisory Committee to review policies and procedures relative to taxicab regulations, and to provide recommendations to the MTS Board of Directors. The MTS Taxicab Committee Guidelines (Attachment A), designate one MTS Board representative, one member each of representatives not in the taxicab industry appointed by the San Diego Tourism Authority, San Diego Convention Center, San Diego Travelers Aid Society, San Diego County Regional Airport Authority (SDCRAA), two members of the Hotel-Motel Association. Non-voting members from the San Diego County Sheriff's and Weights and Measures department are appointed to the committee.

In addition, the Guidelines designate five (5) seats for representation of taxicab permit holders; three seats are for representation of with four or more taxicabs and two of those seats are for representation of permit holders with one to three taxicabs. There are also five (5) seats for taxicab driver representatives elected by licensed drivers operating in MTS areas of jurisdiction. Each member is elected for a three-year term. The MTS Board of Directors representative is appointed on an annual basis to be designated by the MTS Board of Directors to serve as Chairman of the Taxicab Advisory Committee, historically, a representative from the City of San Diego.



The currently industry members where elected in the spring of 2016, and their terms should have expired December 31, 2018. Due to delays caused by development of state legislative actions affecting the taxicab industry, as well as the lack of attendance and required quorum on preceding Taxicab Advisory Committee meetings, the process was postponed. The entire Taxicab Advisory Committee elections process will tentatively take place between April 8 and May 17, 2019. Five (5) new taxicab permit holder members, and five lease driver representatives will be elected to serve for the next three years, beginning June 1, 2019 through June 1, 2022.

The non-taxicab organizations will be contacted after the Taxicab Advisory Committee meeting, requesting that these entities appoint members for the three-year term. The permit holder election process will begin on April 8, 2019, with the mailing of instructions and nominations forms to all permit holders of record. All nominations must be received by 4:00 pm April 22, 2019.

Ballots listing the nominees will be mailed on May 6, 2019. Each permit holder will receive one ballot that will list the number of votes that may be cast. The number of votes will equal the number of permits our records show for each permit holder as of April 22, 2019.

Votes may be cast in any combination for anyone on the ballot, up to the total number of votes shown for the permit holder. Completed ballots must be returned to the Taxicab Administration office located at 1501 National Av, San Diego, California 92113, no later than 4:00 pm on May 20, 2019. Ballots returned after the deadline will not be considered in the vote count.

Votes will be counted on May 21, 2019 in the Taxicab Administration conference room. Candidates will be rank-ordered by the number of votes received within two categories:

- Category One: Eligible participants are permit holders of four or more taxicabs for which three (3) spots are available.
- Category Two: Eligible participants are permit holders of three or fewer taxicabs for which two (2) spots are available.

Staff will request that the Committee select a subcommittee of no less than three (3) members whose task will be to validate the vote count. The subcommittee will meet at the Taxicab Administration offices at 10:00 am on May 22, 2019. The subcommittee will confirm its validation of staff's vote count by affixing their signatures to a Memo Validation.

The staff vote count, and the Taxicab Advisory Committee's validation Subcommittee Memo of Validation forms, will be attached to a recommendation to the MTS Board to appoint to the Taxicab Advisory Committee as new members those five candidates determined to have received the greatest number of votes within their respective categories.

The new members will be notified by mail following their appointment by the MTS Board and be introduced at the first meeting of the Taxicab Advisory Committee following the election confirmation.

#### /s/Kenneth Nelson

Kenneth Nelson
Taxicab Administration Manager

Key Staff Contact: Kenneth Nelson, 619.595-7034, Kenneth.Nelson@sdmts.com

**Attachments: A. MTS Taxicab Advisory Committee Guidelines** 



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490

### METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE GUIDELINES

#### 1 PURPOSE

The Taxicab Advisory Committee's purpose is to:

- 1.1 Provide feedback on taxicab matters destined for Board action;
- 1.2 Review summaries of administrative hearing officer decisions concerning taxicab owner and driver penalties;
- 1.3 Discuss taxicab owners'/drivers' written grievances;
- 1.4 Review summaries of complaints concerning taxicab service;
- 1.5 Review vehicle inspection criteria, process, results, and rankings;
- 1.6 Review the Chief Executive Officer's Annual Fee Schedule; and
- 1.7 Comment on MTS's work program concerning taxicab matters.

#### 2 MEMBERSHIP

Seventeen voting members are appointed as follows:

- 2.1 One representative of the MTS Board of Directors appointed on an annual basis, who will be designated by the MTS Board of Directors to serve as Chairman of the Taxicab Advisory Committee.
- 2.2 One member appointed by the San Diego Tourism Authority, the San Diego County Regional Airport Authority, San Diego Convention Center, San Diego Travelers Aid Society, and two members from the Hotel Industry, each serving a three-year term.
- 2.3 Five taxicab owners with at least three years' experience and in good standing, each serving a three-year term, elected by taxicab owners, divided as follows:
  - Two seats are designated for representation of owners of one to three taxicabs;
     and,
  - b. Three seats are designated for representation of owners of four or more taxicabs.



- 2.4 Five taxicab lease drivers in possession of a San Diego Sheriff's Department-issued Taxicab Driver Identification Card valid in the MTS areas of jurisdiction, being in good standing with the Sheriff's Licensing Division, and currently serving as a driver for at least three years leading up to the election. The election shall comply with the following guidelines:
  - a. Lease driver representatives shall be elected by licensed drivers operating in MTS areas of jurisdiction.
  - b. Lease driver representative elections shall take place every three years at the same time as the owner representative elections.
  - c. Both owners and lease driver representatives shall meet the eligibility requirements at all times while serving on the Taxicab Advisory Committee.
- 2.5 A taxicab owner member unable to attend a meeting may appoint an alternate from the same or similarly sized company to attend in his or her absence.
- 2.6 A taxicab driver unable to attend a meeting may appoint a driver with a similar experience level (within 2 years), not less than three years, to attend in his, or her, absence.
- 2.7 The Taxicab Advisory Committee shall make an interim appointment if a member's seat becomes vacant within the three-year term.
- 2.8 The Vice Chairman will be the representative for the San Diego Convention & Visitors Bureau.
- 2.9 One non-voting member will be appointed by the County of San Diego's Department Agriculture, Weights and Measures.
- 2.10 One non-voting member will be appointed by the County of San Diego Sheriff's Department.

#### 3 MEETINGS

- 3.1 Taxicab Advisory Committee meetings are subject to the provisions of the Ralph M. Brown Act, California Government Code, Section 54950, et. seq.
- 3.2 Taxicab Advisory Committee meetings will be held quarterly at the offices of MTS.
- 3.3 The agenda for each meeting will be posted in the MTS lobby.
- 3.4 The agenda, backup materials, and minutes of the previous meeting will be sent to each member ten calendar days in advance of the meetings.
- 3.5 The Chairman may call special meetings, as necessary.

On April 1. 2019, memorandums will be mailed to all MTS permit holders, dispatch service organizations, the San Diego Sheriff's Licensing Division, San Diego Regional Airport Authority (SDCRAA) advising the election process and nomination requirements. Permit Holders are required to forward this memorandum to lease drivers.

From 9:00 a.m. to 4:00 p.m., April 15 through April 19, 2019, MTS will be seeking and accepting self-nominations, in person, from taxicab drivers willing to attend a minimum of four TAC meetings per year, and who meet the nomination requirements. Driver self-nomination forms will be available at the MTS Taxicab Administration business office. Driver nominee eligibility will be verified at the Sheriff's Licensing Division.

On May 6, a list of all drivers on the ballot will be mailed to all permit holders, dispatch service organizations, SDCRAA and Sheriff's Licensing Division. Beginning at 9:00 a.m., May 14, 2019 to 4:00 p.m. May 16, 2019, driver voting will be held at the Taxicab Administration office.

Votes will be counted on May 17, and May 20, 2019 by MTS staff. Candidates will be rank-ordered by the number of votes received.

MTS staff requests that the TAC select a subcommittee of no less than three (3) members whose task will be to validate the vote count. The subcommittee will meet at the offices of Taxicab Administration at 10:00 a.m. on May 20, 2019. The subcommittee will confirm its validation of the vote count by affixing their signatures to a Memo of Validation.

Staff will request that the Committee select a subcommittee of no less than three (3) members whose task will be to validate the vote count. The subcommittee will meet at the Taxicab Administration offices at 10:00 am on May 22, 2019. The subcommittee will confirm its validation of staff's vote count by affixing their signatures to a Memo Validation.

The staff vote count, and the Taxicab Advisory Committee's validation Subcommittee Memo of Validation forms, will be attached to a recommendation to the MTS Board to appoint to the Taxicab Advisory Committee as new members those five candidates determined to have received the greatest number of votes. The new members will be notified by mail following their appointment by the MTS Board and be introduced at the first meeting of the Taxicab Advisory Committee following the election confirmation.

<u>/s/Kenneth Nelson</u> Kenneth Nelson Taxicab Administration Manager

Key Staff Contact: Kenneth Nelson, 619.595-7034, Kenneth.Nelson@sdmts.com

Attachments: A. MTS Taxicab Advisory Committee Guidelines



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### Agenda Item No. 5

Meeting of the San Diego Metropolitan Transit System Taxicab Administration, Workshop on Regulatory Matters

February 13, 2019 10:00 a.m.

#### SUBJECT:

TAXICAB ADVISORY COMMITTEE LEASE DRIVER REPRESENTATIVE MEMBER NOMINATION AND ELECTION PROCESS

#### INFORMATIONAL ONLY:

#### **Budget Impact:**

The complete election process costs associated with staff time, mailing and reproduction costs are to be determined.

#### **DISCUSSION:**

In September 1994, MTS established the Taxicab Advisory Committee to review policies and procedures relative to taxicab regulations, and to provide recommendations to the MTS Board of Directors. The MTS Taxicab Committee Guidelines (Attachment A), designate five (5) seats for taxicab driver representatives elected by licensed drivers operating in MTS areas of jurisdiction. Each member is elected for a three-year term.

The currently lease driver representative members where elected in the spring of 2016, and their terms should have expired December 31, 2018. Due to delays caused by development of state legislative actions affecting the taxicab industry, as well as the lack of attendance and required quorum on preceding Taxicab Advisory Committee meetings, the process was postponed. The entire Taxicab Advisory Committee elections process will tentatively take place between April 8 and May 17, 2019. Five (5) new taxicab permit holder members, and five lease driver representatives will be elected to serve for the next three years, beginning June 1, 2019 through June 1, 2022.



On April 1. 2019, memorandums will be mailed to all MTS permit holders, dispatch service organizations, the San Diego Sheriff's Licensing Division, San Diego Regional Airport Authority (SDCRAA) advising the election process and nomination requirements. Permit Holders are required to forward this memorandum to lease drivers.

From 9:00 a.m. to 4:00 p.m., April 15 through April 19, 2019, MTS will be seeking and accepting self-nominations, in person, from taxicab drivers willing to attend a minimum of four TAC meetings per year, and who meet the nomination requirements. Driver self-nomination forms will be available at the MTS Taxicab Administration business office. Driver nominee eligibility will be verified at the Sheriff's Licensing Division.

On May 6, a list of all drivers on the ballot will be mailed to all permit holders, dispatch service organizations, SDCRAA and Sheriff's Licensing Division. Beginning at 9:00 a.m., May 14, 2019 to 4:00 p.m. May 16, 2019, driver voting will be held at the Taxicab Administration office.

Votes will be counted on May 17, and May 20, 2019 by MTS staff. Candidates will be rank-ordered by the number of votes received.

MTS staff requests that the TAC select a subcommittee of no less than three (3) members whose task will be to validate the vote count. The subcommittee will meet at the offices of Taxicab Administration at 10:00 a.m. on May 20, 2019. The subcommittee will confirm its validation of the vote count by affixing their signatures to a Memo of Validation.

Staff will request that the Committee select a subcommittee of no less than three (3) members whose task will be to validate the vote count. The subcommittee will meet at the Taxicab Administration offices at 10:00 am on May 22, 2019. The subcommittee will confirm its validation of staff's vote count by affixing their signatures to a Memo Validation.

The staff vote count, and the Taxicab Advisory Committee's validation Subcommittee Memo of Validation forms, will be attached to a recommendation to the MTS Board to appoint to the Taxicab Advisory Committee as new members those five candidates determined to have received the greatest number of votes. The new members will be notified by mail following their appointment by the MTS Board and be introduced at the first meeting of the Taxicab Advisory Committee following the election confirmation.

<u>/s/Kenneth Nelson</u> Kenneth Nelson Taxicab Administration Manager

Key Staff Contact: Kenneth Nelson, 619.595-7034, Kenneth.Nelson@sdmts.com

Attachments: A. MTS Taxicab Advisory Committee Guidelines