

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

Agenda

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

10:00 a.m.

James R. Mills Building Board Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego, 92101

To request an agenda in an alternative format or to request accommodations to facilitate meeting participation, please call the Clerk of the Board at least two working days prior to the meeting. Assistive Listening Devices (ALDs) are available from the Clerk of the Committee prior to the meeting and are to be returned at the end of the meeting.

ACTION RECOMMENDED 1. Roll Call 2. Approval of Minutes – March 13, 2019 Approve 3. Non-Agenda Public Comment The public may address the Committee regarding a matter not on the agenda. Each speaker has three minutes to speak. Give a completed Request to Speak form to the Clerk of the Committee Informational 4. Taxicab Advisory Committee Election Results for Lease Drivers Informational 5. Taxicab Advisory Committee Election Results for Permit Holders 6. Taxicab / Nonemergency Medical Industry Status Quaterly Report Informational 7. MTS Taxicab Administration Fiscal Year (FY) 2020 Proposed Budget Approve Action would receive a report on and approve the MTS Taxicab Administration proposed FY2020 operating budget. Possible Action 8. Taxicab Advisory Committee Membership Action would discuss potential revisions and/or appointments to membership on the Taxicab Advisory Committee. 9. Revisions to MTS Ordinance No. 11. Sections 2.3(h) and 1.8(r) Possible Action







Action would discuss potential revisions to MTS Ordinance No. 11 regarding devices and software capable of electronically processing credit card transactions.

10. Revisions to MTS Taxicab and For-Hire Vehicle Insurance Requirements
Action would discuss potential revisions to A.M. Best ratings and Financial Size categories for Insurance Companies.

Possible Action

- 11. <u>Committee Member Communications</u>
 Brief comment on any taxicab related item not included on the Agenda.
- 12. Next Meeting: September 11, 2019.
- 13. Adjournment

San Diego Metropolitan Transit System Taxicab Advisory Committee Meeting

March 13, 2019

10:00 a.m.

James R. Mills Building Board Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego, CA 92101

1. Roll Call

Mr. Nelson, MTS Taxicab Administration Manager, called the Taxicab Advisory Committee meeting to order at 10:10 a.m. A roll call sheet listing Taxicab Advisory Committee member attendance is attached.

2. Approval of Meeting Minutes – March 13, 2019

Minutes were approved by Hueso, with the motioned seconded by Mr. Tasem seconded the motion and the vote was 8 to 0 with Mr. Chasteen, Mr. Mayekawa, Mr. Mercer, Mr. Palmeri, Mr. Seifu, Mr. Terzi and Mr. Weldegiorgis absent.

3. Non-Agenda Public Comment

Ebrahim Seyedalizadeh-The new ordinance requires an address other than a PO Box or Radio Service, and requires a home address; it appears on Sherriff's address and for privacy and security reasons does not want to have home address. He would like this to be readdressed for the privacy of driver, sometimes customers take a picture of ID's and all private identifying information is captured. He feels this is safer as he has been driving for 37 years for USA Cab and was previously using this address.

Chairperson Ward stated that MTS staff would work offline to see if there are any other options.

Kelly Quinn and Somali Family Services- The nonprofit organization they have designed to help small businesses, specifically in the transportation industry starting NEM (Nonemergency Medical),taxi driver and LYFT was described. They will assist with such items as business documentation, licensing, accounting/bookkeeping and other business requirements, licensing fees, monthly workshops help with any business needs. Once someone attends workshops they can assist with developing business plans. Will work directly with other organizations to provide business startup fees-these funds are grants, not loans so funds do not have to be repaid.

4. <u>Management and Committee Member Communications</u>

Chairperson Ward began with an introduction of himself as a member of the San Diego City

Council representing urban areas such as, Downtown, North Park and Hillcrest; he emphasized that as part of the committee to represent those areas he feels a strong connection to the represented Industries success. This will be a shared success and he's very excited to be part of the mission of the board.

Mr. Nelson reviewed the Taxicab, NEM (Nonemergency Medical) and other for hire vehicle data; the figures were provided with the original meeting packet. Mr. Nelson noted that there is no longer a time limit on permit abeyance as long as the yearly permit fee is paid. It was also noted that the active permit numbers have declined since 2018. FRED (Free Ride Everywhere Downtown) has started the permit process for their LSV's and will be able to share stands once they are permitted just as other permitted vehicles.

Citation data was reviewed to reemphasize that MTS Regulatory Inspectors have not been overly judicious in issuing cites.

Mr. Nelson reviewed the Customer Feedback figures that were provided with the original packet, he noted that most of the complaints were customer service related. These issues will continue to be reviewed in the Diver Training Courses. As the system is new complaint outcome is not included but will be in the future.

Mr. Banks said that he thinks the Taxi Stands are an issue. Mr. Nelson reiterated that all permitted LSV's (Low Speed Vehicles) pay the same fees and get the same rights as other permitted vehicles.

Mr. Tasem said that most Taxi stands do not have numbers delineated. Again, Mr. Nelson said that he would look into reevaluating the stands and capacities.

Ms. Tanguay shared that the situation has been volatile in the past, due to matters such as taxi curbs not being enforced.

Mr. Nelson stated that MTS Taxicab Administration only has four to five Regulators to enforce across four to five cities and he will speak to law enforcement if necessary.

Chairperson Ward offered his help with City representatives where FRED is concerned if needed to help lessen any conflicts.

Chairperson Ward stated that inspection data is promising and shows the importance of customer safety. In regards to complaints he agrees with the importance of outcomes as many times complaints can be a "he said, she said" situation. He asked if there is a way to work with industry partners to identify how many trips are in account to narrow down the complaint data.

Mr. Hueso said he is thankful for the data provided as it legitimizes the information and helps with providing the information to drivers from MTS, as an official regulator, rather than just coming from radio services. He also noted that there are changes in the horizon that he would like the TAC and relevant San Diego City Committees to start considering now, such

as the existing grandfather clause that will mature for specific equipment in relation to age of vehicles, digital dispatch, hybrids and alternative fuel sources.

5. Taxicab Advisory Committee Permit Holder Member Nomination and Election Process

Mr. Nelson reviewed the TAC election process and guidelines; the detailed information was provided with original packet. He did note that lack of quorum has had a negative impact on action items. Mr. Hueso commented that the lack of participation has created problems in the past as well. Action would review and approve the proposed permit holder election process and appoint a subcommittee to validate the election results.

Action Taken

Mr. Tasem moved for approval, Ms. Tanguay seconded the motion and the vote was 8 to 0 with Mr. Chasteen, Mr. Mayekawa, Mr. Mercer, Mr. Palmeri, Mr. Seifu, Mr. Terzi and Mr. Weldegiorgis absent.

6. <u>Taxicab Advisory Committee Lease Driver Representative Member Nomination and Election</u> Process

Mr. Nelson reviewed the TAC election process and guidelines; the detailed information was provided with original packet. Mr. Hueso commented that the lack of participation has created problems in the past and maybe seat numbers should be reconsidered. Mr. Tasem stated that one vacancy remained due to the driver representative losing his license and it was decided to leave the seat open until the next election period as no one else wanted to take the position. Mr. Nelson stated that these items would be considered after the election period close. Action would review and approve the proposed lease driver election process and appoint a subcommittee to validate the election results. Action would review and approve the proposed Lease Driver election process and appoint a subcommittee to validate the election results. The TAC election process and guidelines were provided with original packet. Mr. Nelson suggested that the subcommittee meet on the same day to count both vote categories rather than two separate days as in the past.

Action Taken

Subcommittee volunteers are Mr. Majid, Mr. Hueso, Mr. Tasem, Ms. Tanguay and Mr. Tehrani.

Ms. Tanguay moved for approval, Mr. Tasem seconded the motion and the vote was 8 to 0 with Mr. Chasteen, Mr. Mayekawa, Mr. Mercer, Mr. Palmeri, Mr. Seifu, Mr. Terzi and Mr. Weldegiorgis absent.

7. Next Meeting: June 19, 2019

8. Adjournment

The meeting was adjourned at 10:40 a.m.

Draft-Taxicab Advisory Committee Meeting March 13, 2019 Page 4 of 4

Filed by:
Jamila L. Larkins, Clerk of the Committee MTS Taxicab Administration

Attachment: Roll Call Sheet



SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC) MEETING ROLL CALL

MEETING OF (DATE): March 13, 2019

CALL TO ORDER (TIME): 10:06 am

ADJOURN: 10:40 am

COMMITTEE MEMBER	(Alternate)	-	ORGANIZATION	PRESENT (TIME	ABSENT (TIME
COMMITTEE MEMBER	(Alternate)		ORGANIZATION	ARRIVED)	LEFT)
Christopher Ward (Chair)⊠		MTS Board of Directors/SD City Council	10:00 am	10:40 am
George Abraham	×		Taxicab Owner/Eritrean Cab Co.	10:00 am	10:40 am
Alfred Banks			Taxicab Lease Driver	10:00 am	10:40 am
Marc Nichols	×		San Diego County Regional Airport Authority	10:00 am	10:40 am
Ryan Chasteen			Hotel Industry		
Tony Hueso	☑ Alfredo Hueso		Taxicab Owner/USA Cab, LTD	10:00 am	10:40 am
Akbar Majid	\boxtimes		Taxicab Owner/SDYC Holdings, LLC	10:00 am	10:40 am
Daryl Mayekawa	☐ Josh Layne		San Diego Convention Center		
Namara Mercer			Hotel Industry		F Barga
Tony Palmeri	☐ Michel Anderson	\boxtimes	San Diego Travelers Aid Society	10:00 am	10:40 am
Able Seifu			Taxicab Lease Driver		4.70
Margo Tanguay			Taxicab Lease Driver	10:00 am	10:40 am
David Tasem			Taxicab Lease Driver	10:00 am	10:40 am
Nasser Tehrani			Taxicab Owner/N.A.T. Cab Co.	10:00 am	10:40 am
Joe Terzi	☐ Brian Hilemon		San Diego Tourism Authority		n Fer
Medhanie Weldegiorgis			Taxicab Owner/"A" Transportation, LLC		× 1/2=
Marco Mares	□ non-voting		San Diego County Department of Agriculture, Weights and Measures		
Edna Rains	□ non-voting		San Diego County Sheriff's Department Licensing Division		
Paul Jablonski	☐ non-voting		MTS Chief Executive Officer		per le
Sharon Cooney	☐ non-voting		MTS Chief of Staff		7.1
Kenneth Nelson	☑ non-voting		MTS Taxicab Administration Manager	10:00 am	10:40 am
Samantha Leslie	☑ non-veting		MTS Staff Attorney/Regulatory Compliance	10:00 am	10:40 am

CLERK OF THE TAC

TAXICAB ADMINISTRATION MANAGER



AGENDA ITEM NO.

/	

REQUEST TO SPEAK FORM

ORDER REQUEST RECEIVED

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PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

1. INSTRUCTIONS

This Request to Speak form <u>must be filled out and submitted in advance of the discussion of your item</u> to the Clerk of the Board (please attach any written statement to this form). Communications on hearings and agenda items are generally limited to three minutes per person unless the Board authorizes additional time; however, the Chairperson may limit comment to one or two minutes each if there are multiple requests to speak on a particular item. General public comments on items not on the agenda are limited to three minutes. Please be brief and to the point. No yielding of time is allowed. <u>Subjects of previous hearings or agenda items may not again be addressed under General Public Comments</u>.

(PLEASE PRINT)

DATE	7/10/19		
Name	Mark McGee		
Address	2426 F ST. APT3		
Telephone	619 823 6490		
Organization Represented	Sea Cab / TAXI CAO ADMINISTRATION		
Subject of Your Remarks	Lobby for tax: stands in necessary great		
Regarding Agenda Item No.			
Your Comments Present a Position of:	SUPPORT OPPOSITION		

- TESTIMONY AT NOTICED PUBLIC HEARINGS
 At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.
- 3. DISCUSSION OF AGENDA ITEMS
 The Chairman may permit any member of the public to address the Board on any issue relevant to a particular agenda item.
- 4. GENERAL PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA Public comment on matters not on the agenda will be limited to five speakers with three minutes each, under the Public Comment Agenda Item. Additional speakers will be heard at the end of the Board's Agenda.

NOTE: Subjects of previous hearings or agenda items may not again be addressed under General Public Comments.

Hardout provided to Committee by A. Bones

ALFRED BANKS

EXHIBIT 1 through 13

EXHIBIT 1, June 11, 2019 is 2:55 Hours Wait at the Hold Lot EXHIBIT 2, June 12, 2019 is 2:37 Hours Wait at the Hold Lot **EXHIBIT 3, June 15, 2019 is 2:18 Hours Wait at the Hold Lot** EXHIBIT 4, June 18, 2019 is 2:18 Hours Wait at the Hold Lot EXHIBIT 5, May 26, 2019 is 4:04 Hours Wait at the Hold Lot EXHIBIT 6, May 27, 2019 is 3:06 Hours Wait at the Hold Lot EXHIBIT 7, June 29, 2019 is 2:57 Hours Wait at the Hold Lot EXHIBIT 8, June 30, 2019 is 3:16 Hours Wait at the Hold Lot **EXHIBIT 9, July 1, 2019 is 3:07 Hours Wait at the Hold Lot** EXHIBIT 10, July 2, 2019 is 3:29 is 2:18 Hours Wait at the Hold Lot EXHIBIT 11, July 2, 2019 is 5:55 is 4:04 Hours Wait at the Hold Lot EXHIBIT 12, July 8, 2019 is 2:08 is Hours Wait at the Hold Lot EXHIBIT 13 July 9, 2019 is 3:09 is 4:04 Hours Wait at the Hold Lot Waiting in Terminal unknown.

EXHIBIT 1, June 11, 2019 is 2:55 Hours Wait at the Hold Lot Waiting in Terminal unknown.



Dispatch: San Diego International Airport

Holding Lot Count:	116
Dispatched Last Hour:	30
Entered Holding Last Hour:	32
Last Dispatch:	21:55:03
Entry Time of Last Dispatched Vehicle:	18:59:21
Wait of Last Dispatched Vehicle (HH:MM):	02:55
Last Holding Entry:	21:55:58
Vehicles able to return to Holding:	8

Updated by Dispatch System at: 06/11/2019 21:57:10

Access by Permit Type Listing





EXHIBIT 2, June 12, 2019 is 2:37 Hours Wait at the Hold Lot



Dispatch: San Diego International

Airport

148
42
67
19:43:56
17:06:48
02:37
19:43:51
1

Updated by Dispatch System at: 06/12/2019 19:44:10

Access by Permit Type Listing

Powered by GateKeeper

2

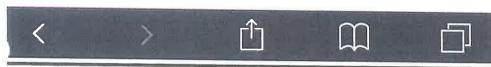
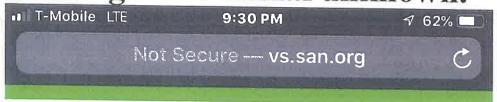


EXHIBIT 3, June 15, 2019 is 2:18 Hours Wait at the Hold Lot Waiting in Terminal unknown.



Dispatch: San Diego International Airport

Holding Lot Count:	91
Dispatched Last Hour:	38
Entered Holding Last Hour:	40
Last Dispatch:	21:29:18
Entry Time of Last Dispatched Vehicle:	19:10:23
Wait of Last Dispatched Vehicle (HH:MM):	02:18
Last Holding Entry:	21:28:54
Vehicles able to return to Holding:	5

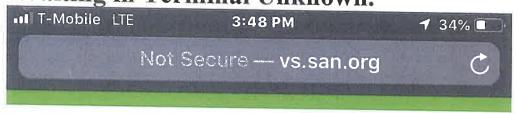
Updated by Dispatch System at: 06/15/2019 21:29:20

Access by Permit Type Listing





EXHIBIT 4, June 18, 2019 is 2:18 Hours Wait at the Hold Lot Waiting in Terminal Unknown.



Dispatch: San Diego International Airport

Holding Lot Count:	123
Dispatched Last Hour:	33
Entered Holding Last Hour:	49
Last Dispatch:	15:46:49
Entry Time of Last Dispatched Vehicle:	13:28:06
Wait of Last Dispatched Vehicle (HH:MM):	02:18
Last Holding Entry:	15:46:32
Vehicles able to return to Holding:	0

Updated by Dispatch System at: 06/18/2019 15:47:22

Access by Permit Type Listing

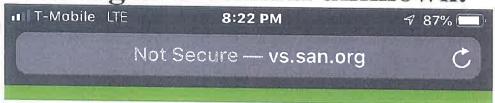








EXHIBIT 5, May 26, 2019 is 4:04 Hours Wait at the Hold Lot Waiting in Terminal unknown.



Dispatch: San Diego International Airport

Vehicles able to return to Holding:	4
Last Holding Entry:	20:19:56
Wait of Last Dispatched Vehicle (HH:MM):	04:04
Entry Time of Last Dispatched Vehicle:	16:16:15
Last Dispatch:	20:20:27
Entered Holding Last Hour:	20
Dispatched Last Hour:	29
Holding Lot Count:	97

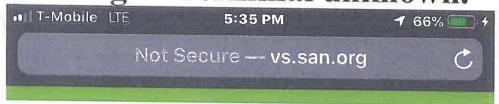
Updated by Dispatch System at: 05/26/2019 20:20:40

Access by Permit Type Listing





EXHIBIT 6, May 27, 2019 is 3:06 Hours Wait at the Hold Lot Waiting in Terminal unknown.



Dispatch: San Diego International

Airport

Holding Lot Count:	121
Dispatched Last Hour:	44
Entered Holding Last Hour:	35
Last Dispatch:	17:32:36
Entry Time of Last Dispatched Vehicle:	14:26:24
Wait of Last Dispatched Vehicle (HH:MM):	03:06
Last Holding Entry:	17:33:33
Vehicles able to return to Holding:	1

Updated by Dispatch System at: 05/27/2019 17:34:06

Access by Permit Type Listing





Not Secure — vs.san.org



Dispatch: San Diego International **Airport**

Holding Lot Count:	115
Dispatched Last Hour:	36
Entered Holding Last Hour:	38
Last Dispatch:	18:56:14
Entry Time of Last Dispatched Vehicle:	15:58:52
Wait of Last Dispatched Vehicle (HH:MM):	02:57
Last Holding Entry:	18:52:26
Vehicles able to return to Holding:	7

Updated by Dispatch System at: 06/29/2019 18:56:25

Access by Permit Type Listing









Not Secure — vs.san.org



Dispatch: San Diego International Airport

Holding Lot Count:	139
Dispatched Last Hour:	35
Entered Holding Last Hour:	45
Last Dispatch:	21:32:38
Entry Time of Last Dispatched Vehicle:	18:15:41
Wait of Last Dispatched Vehicle (HH:MM):	03:16
Last Holding Entry:	21:33:28
Vehicles able to return to Holding:	2

Updated by Dispatch System at: 06/30/2019 21:33:35

Access by Permit Type Listing









Holding Lot Count:	140
Dispatched Last Hour:	36
Entered Holding Last Hour:	28
Last Dispatch:	16:15:26
Entry Time of Last Dispatched Vehicle:	13:08:21
Wait of Last Dispatched Vehicle (HH:MM):	03:07
Last Holding Entry:	16:16:24
Vehicles able to return to Holding:	4

Updated by Dispatch System at: 07/01/2019 16:17:59

Access by Permit Type Listing



Holding Lot Count:	106
Dispatched Last Hour:	44
Entered Holding Last Hour:	35
Last Dispatch:	17:36:35
Entry Time of Last Dispatched Vehicle:	14:06:42
Wait of Last Dispatched Vehicle (HH:MM):	03:29
Last Holding Entry:	17:37:00
Vehicles able to return to Holding:	2

Updated by Dispatch System at: 07/02/2019 17:38:27

Access by Permit Type Listing





Holding Lot Count:	92
Dispatched Last Hour:	40
Entered Holding Last Hour:	26
Last Dispatch:	22:08:44
Entry Time of Last Dispatched Vehicle:	19:13:01
Wait of Last Dispatched Vehicle (HH:MM):	02:55
Last Holding Entry:	22:07:37
Vehicles able to return to Holding:	5

Updated by Dispatch System at: 07/02/2019 22:08:58

Access by Permit Type Listing





Holding Lot Count:	127
Dispatched Last Hour:	68
Entered Holding Last Hour:	71
Last Dispatch:	20:34:24
Entry Time of Last Dispatched Vehicle:	18:26:12
Wait of Last Dispatched Vehicle (HH:MM):	02:08
Last Holding Entry:	20:34:26
Vehicles able to return to Holding:	1

Updated by Dispatch System at: 07/08/2019 20:34:36

Access by Permit Type Listing



Vehicles able to return to Holding:	4
Last Holding Entry:	17:54:09
Wait of Last Dispatched Vehicle (HH:MM):	03:09
Entry Time of Last Dispatched Vehicle:	14:46:30
Last Dispatch:	17:56:07
Entered Holding Last Hour:	38
Dispatched Last Hour:	46
Holding Lot Count:	122

Updated by Dispatch System at: 07/09/2019 17:56:48

Access by Permit Type Listing





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Agenda Item No. 4

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

TAXICAB ADVISORY COMMITTEE ELECTION RESULTS FOR LEASE DRIVERS

INFORMATIONAL ONLY

Budget Impact

None.

DISCUSSION:

The Taxicab Advisory Committee Guidelines requires that every three (3) years the MTS Taxicab Administration hold an election to determine who will represent taxicab lease drivers on the Taxicab Advisory Committee. Candidates applied through a self-nomination process. Ballots were received beginning Tuesday, May 14, 2019, through Thursday, May 16, 2019, from 9:00 a.m. to 4:00 p.m. each day.

Prior to the election, information on the election process was sent to the following entities with the request they share them with their lease drivers: all taxicab dispatch service organizations, the United Taxi Workers Association, and the San Diego International Airport Ground Transportation Division. Additionally, both before and during the election, MTS Taxicab Administrative staff went to several taxicab stand locations to inform and remind lease drivers about the election.

Per the Taxicab Advisory Committee Guidelines, five (5) seats are available for taxicab lease drivers.

MTS Taxicab Administration Staff, the MTS Internal Auditor, and the vote validation subcommittee (comprised of current Taxicab Advisory Committee members Margo









Tanguay, Alfred Banks, Akbar Majid, and David Tasem) met on May 21, 2019 to confirm the validity of the ballots and count the votes.

The following is a summary of the lease driver nominees who received the most votes.

LEASE DRIVER NAME	VOTES
Alfred Banks	4
Guillermo Morquecho	1
Margo Tanguay	5
David Tasem	2
Vacant – No Nomination Received	

Out of the five (5) seats available, only four (4) lease drivers submitted a self-nomination form.

Accordingly, staff and the subcommittee determine that lease drivers Alfred Banks, Guillermo Morquecho, Margo Tanguay, and David Tasem received the most votes and are eligible for appointment to the Taxicab Advisory Committee for the next three (3) year term, beginning July 10, 2019 and ending in 2022.

/s/ Kenneth E. Nelson

Kenneth E. Nelson

Taxicab Administration Manager

Key Staff Contact: Kenneth E. Nelson, 619.595.7034, Kenneth.Nelson@sdmts.com

Attachments: A. Staff Vote Count

B. TAC Subcommittee Memo of Validation

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 TAXI 585.11

2019 LEASE DRIVER TAC CANDIDATES (Verified by Sherrif's Licensing Division)

Date: May 21, 2019

Validation Subcommittee Member Name: Toufic Tabshoun

Signature: Toutic Talshoun

	LEASE DRIVER CANDIDATE	S.	# VOTES	Nave of	TOTAL
					New York
1	Alfred Banks		Agencie Contraction of the Contr		SHEED REPORT
2	Guillermo Morquecho	である			1
3	Margo Tanguay		HHB	NAME AND POST OF	\$5
4	David Tasem		11		2
5	VACANT	機能		NUMBER OF	

\$ 12

6 people voted.

F-BALLOT VALIDATION.TAC.2019











1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

Memorandum

DATE:

May 21, 2019

TO:

Metropolitan Transit System Board of Directors

FROM:

Kenneth Nelson, Taxicab Administration Manager

SUBJECT:

VALIDATION AFFIRMATION-LEASE DRIVER ELECTION

The undersigned members of the Metropolitan Transit System Taxicab Advisory Committee Vote Validation Subcommittee attest and affirm by their signature affixed below that:

- they were present when the Vote Validation Subcommittee met at the offices of the Taxicab Administration on Tuesday, May 21, 2019;
- they reviewed and validated the ballots and did a vote cunt for each of the individuals nominated for service on the MTS Taxicab Advisory Committee; and
- they agree and confirmed that the rank order of candidates in accordance with the vote count is accurate.

Alfred Banks, Lease Driver

Akbar Majid, Taxicab Owner/SDYC Holdings, LLC

Margo Tanguay, Lease Driver

David Tasem, Lease Driver

Verified by:

Pouric Tabshoun

Toufic Tabshouri, MTS Internal Auditor

AGENDA ITEM NO.

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REQUEST TO SPEAK FORM

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PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

1. INSTRUCTIONS

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(PLEASE PRINT)

DATE	7/10/2019		
Name	Mikail Hussein		
Address	4265 Fair Mount Are# 180 509240		
Telephone	(019 - 255 - 7355		
Organization Represented	United Taxi Workers OFSD		
Subject of Your Remarks	Election Rosult		
Regarding Agenda Item No.	4		
Your Comments Present a Position of:	SUPPORT OPPOSITION		

- TESTIMONY AT NOTICED PUBLIC HEARINGS
 At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.
- 3. DISCUSSION OF AGENDA ITEMS

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NOTE: Subjects of previous hearings or agenda items may not again be addressed under General Public Comments.



6/14/2016

To: Members of the Taxi Advisory Committee (TAC) and Taxi Administration Staff Re: United Taxi Workers of San Diego Seat on the TAC

Dear TAC Board Members and Staff,

I am writing to you today regarding the composition of the TAC Board and the seats available to outside entities that have a stake in the taxi industry.

Since 2009, UTWSD has become a leading expert and advocate on behalf of the taxi industry. We have brought together drivers and owner-operators to achieve many things, including allowing lease drivers, who make up a majority of the industry, to have a true and equal voice on the TAC board, putting forward amendments to Ordinance 11, and penalty guidelines among many other things.

We have built bridges and partnership with community organizations, labor groups, nonprofits, small businesses and corporations. Our number one goal is to ensure a healthy and safe taxi industry for both driver's and the public. Our existence is intertwined with that of the success of our industry and our intention is to see it collectively succeed.

We are at a moment in time where the taxi industry is in extreme peril from rideshares and the overregulation of our industry. We simply cannot compete. We would like to continue working to advise the MTS board on how to ensure our survival. To do this, we respectfully request your consideration of our voice at the table as industry partners of the TAC board along with the Convention Center, Hotels and Motels. Three minutes during public comment or on agenda items is simply not enough to give meaningful input and to offer our extensive knowledge of transportation policy. We believe having a seat at the table will allow us to offer our expertise and also engage in a conversation with the goal being consensus around our shared objectives.

We welcome questions and a thoughtful discussion about how we can continue to work together in a meaningful way to ensure a long and prosperous future for taxicabs in San Diego and ask for you to vote at your next scheduled meeting to add United Taxi Workers of San Diego as a representative on the Taxi Advisory Committee.

Sincerely,

Mikaiil Hussein

President, United Taxi Workers of San Diego

Phone: (619)255-7355 www.utwsd.org Fax: (619)255-7375



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Agenda Item No. 5

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

TAXICAB ADVISORY COMMITTEE ELECTION RESULTS FOR PERMIT HOLDERS

INFORMATIONAL ONLY

Budget Impact

None.

DISCUSSION:

The Taxicab Advisory Committee Guidelines requires that every three (3) years the MTS Taxicab Administration hold an election to determine who will represent taxicab permit holders on the Taxicab Advisory Committee. Permit holders were advised by mail of the dates and deadlines of all election related activities. Candidates applied through a self-nomination process. On May 6, 2019, ballots listing the nominees were mailed to all current taxicab permit holders. Completed ballots were received until 4:00 p.m. on May 20, 2019.

Per the Taxicab Advisory Committee Guidelines, five (5) seats are available for taxicab permit holders. Two (2) seats are designated for representation of permit holders of three (3) or less taxicabs (Category A). Three (3) seats are designated for representation of permit holders of four (4) or more taxicabs (Category B).

MTS Taxicab Administration Staff, the MTS Internal Auditor, and the vote validation subcommittee (comprised of current Taxicab Advisory Committee members Margo Tanguay, Alfred Banks, Akbar Majid, and David Tasem) met on May 21, 2019 to confirm the validity of the ballots and count the votes.

The following is a summary of the permit holder nominees who received the most votes.









Category A – Permit Holders of three (3) or less taxicabs, (two (2) seats):

PERMIT HOLDER NAME	VOTES
Akbar Majid	156
Nasser Tehrani	64

Category B – Permit Holders of *four (4) or more* taxicabs, (three (3) seats):

PERMIT HOLDER NAME	VOTES
Houshang Nahavandian	3
Antonio Hueso	0
Vacant – No Nomination Received	

Out of the three (3) seats available for Category B, only two (2) permit holders submitted self-nomination forms. Of the two (2) nominees for Category B, only one (1) nominee received votes.

Accordingly, staff and the subcommittee determine that permit holders Akbar Majid, Nasser Tehrani, and Houshang Nahavandian received the most votes and are eligible for appointment to the Taxicab Advisory Committee for the next three (3) year term, beginning July 10, 2019 and ending in 2022.

/s/ Kenneth E. Nelson

Kenneth E. Nelson

Taxicab Administration Manager

Key Staff Contact: Kenneth E. Nelson, 619.595.7034, Kenneth.Nelson@sdmts.com

Attachments: A. Staff Vote Count (Category A & Category B)

B. TAC Subcommittee Memo of Validation



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METROPOLITAN TRANSIT SYSTEM 2019 TAXICAB ADVISORY COMMITTEE PERMIT HOLDER CANDIDATE COUNT TERM: 2019-2022

NOMINEE NAME	COMPANY NAME	# VOTES	TOTAL:	
Abebe Antallo	ABE Cab	152	52	
Ariel Bolivar	Ariel Cab	3	3	
Kamran Hamidi	V.I.P. Taxi	4	4	
Akbar Majid	Yellow Cab	53+103	156	1
Yonas Mehari Ghiliu	Excel Taxi			
Able Seifu 2	Odyssey Cab	29	29	
Nasser Tehrani	N.A.T. Cab	49+15=64	64	V
Jose Antonio Hueso	USA Cab		.,,,,,,	
Houshang Nahavandian	American Cab	3	3	W
VACANT				

Subcommitte	ee Member N	lame: Touhic	Tabshoun	(40)			***************************************	
Signature; _	Toufic	Tahshoun		Date:	May	21,	2019	



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Memorandum

DATE:

May 21, 2019

TO:

Metropolitan Transit System Board of Directors

FROM:

Kenneth Nelson, Taxicab Administration Manager

SUBJECT:

VALIDATION AFFIRMATION-PERMIT HOLDER ELECTION

The undersigned members of the Metropolitan Transit System Taxicab Advisory Committee Vote Validation Subcommittee attest and affirm by their signature affixed below that:

- they were present when the Vote Validation Subcommittee met at the offices of the Taxicab Administration on Tuesday, May 21, 2019;
- they reviewed and validated the ballots and did a vote cunt for each of the individuals nominated for service on the MTS Taxicab Advisory Committee; and
- they agree and confirmed that the rank order of candidates in accordance with the vote count is accurate.

Alfred Banks, Lease Driver

Akbar Majid, Taxicab Owner/SDYC Holdings, LLC

Margo Tanguay, Lease Driver

David Tasem, Lease Driver

Verified by:

Toufic Tabshoun

Toufic Tabshouri, MTS Internal Auditor



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Agenda Item No. 6

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

TAXICAB / NONEMERGENCY MEDICAL INDUSTRY STATUS QUARTERLY REPORT

INFORMATIONAL ONLY

Budget Impact

None.

DISCUSSION:

Attached is the Taxicab / Nonemergency Medical Industry Status Quarterly Report.

/s/ Kenneth E. Nelson
Kenneth E. Nelson
Taxicab Administration Manager

Key Staff Contact: Kenneth E. Nelson, 619.595.7034, Kenneth.Nelson@sdmts.com

Attachments: A. MTS Taxicab Administration 2019 YTD Reporting









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MTS Taxicab Administration 2019 YTD Reporting

*Current Permit Data

*PROJECTED FY 2019 PERMITS	1400	
*ESTIMATED CURRENTLY OUT OF SERVICE	208	
*ESTIMATED 2019 PERMITS BILLED	1391	\$834,600
*ESTIMATED 2019 PERMITS PAID	1200	\$720,400

Field Inspections Conducted by Regulatory Inspectors

MONTH	2018	2019	+/-
January	1,032	1,969	91%
February	956	2,022	112%
March	837	1,250	49%
April	691	1,086	57%
May	1,759	1,076	(39%)
June	1,130	_	_
July	881	_	_
August	1,543	_	_
September	1,207	_	_
October	1,786	_	_
November	1,626	_	_
December	1,061	_	_
TOTAL FIELD INSPECTIONS	14,509	7,403	

2019 YTD Inspector Citations

*Pending/Unknown-based on current court (subpoena) disposition	42
information	42

2019 YTD Customer Feedback Cases

TOTAL TAXI FEEDBACK CONTACTS ALL CATEGORIES:	127
TOTAL TAXI RELATED CRM FEEDBACK CONTACTS:	88
DUPLICATES/NOT TAXI RELATED:	3
TOTAL NUMBER OF CRM CASES:	91

DRIVER COMPLAINT CATEGORIES:		
ADA	1	
Credit Card refusal	7	
Fare Refusal	10	
Hygiene/Dress code	0	
Language barrier	0	
Long Hauling	4	
Lost/No GPS	3	
Meter issues	1	
No receipt	10	72%
On cell phone	1	
Other	0	
Overcharge	12	
Rude/Behavior/Attitude	24	
Smoking	0	
Threatening/Intimidating	6	
Unsafe driver	12	
TOTAL DRIVER RELATED:	91	

^{*}Sustained=8, Not Sustained=20, Unfounded=11, Pending=13

PERMIT HOLDER COMPLAINT CATEGORIES:		
Negative vehicle conditions	0	
No Credit Card machine	0	
No appropriate documents	0	0%
No approved advertising number	0	0/0
Other	0	
TOTAL PERMIT HOLDER RELATED:	0	

RADIO SERVICE COMPLAINT CATEGORIES:		
Dispatcher with no authority	0	
Lost & Found	8	
No show	1	
Other	1	9%
Response time	1	
Rules not posted	0	
TOTAL RADIO SERVICE RELATED:	11	
* Does not include Lost & Found, Not Sustained=2 Unfounded=1		
<u>VEHICLE:</u>		
Accident	0	
Dash lights	0	
Dirty	8	
Door Locks	0	7%
Loose seat/Seatbelts inoperable	1	
No AC/Heater	0	
TOTAL VEHICLE RELATED:	9	
*Sustained=2, Not Sustained=3, Unfounded=3, Pending=1		
COMPLIMENTS:	16	13%



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Agenda Item No. $\frac{7}{2}$

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

MTS TAXICAB ADMINISTRATION FISCAL YEAR (FY) 2020 PROPOSED BUDGET

RECOMMENDATION:

That the Taxicab Advisory Committee receive and approve the MTS Taxicab Administration proposed Fiscal Year (FY) 2020 operating budget.

Budget Impact

To Be Determined.

DISCUSSION:

FY 2020 Proposed Budget

<u>Revenues.</u> Taxicab Administration receives operating revenue from annual regulatory fees and other processing fees. The total budgeted operating revenue is \$1,101,000, an increase of \$158,000 from the FY19 amended budget. Annual regulatory fees are remaining at \$600 per permit.

The Taxicab Administration budget requires full cost recovery. When expenses exceed revenues, funds from the contingency reserves are used to balance the budget. Expenses. Total operating expenses are projected to be \$1,028,000, a decrease of \$21,000 from the FY19 amended budget.

Personnel Costs are projected to be \$792,000, a decrease of \$2,000 from the FY19 amended budget.

Outside Services are projected to decrease by \$24,000, primarily due to a one-time scheduling software implementation being completed in FY19 with no additional expenditures required in FY20.









Materials and Supplies costs are projected to increase by \$1,000.

Energy costs are projected to decrease by \$3,000.

Risk Management costs are expected to remain unchanged from the FY19 amended budget.

General and Administrative costs are expected to increase by \$5,000.

Vehicle Lease costs are projected to increase by \$2,000.

Overhead allocation charges are projected to increase by \$17,000 to \$73,000.

<u>Contingency Reserves</u>. The audited FY18 yearend contingency reserve balance was \$307,000. The FY19 amended budget proposes a usage of \$162,000 in contingency reserves, resulting in a projection of \$145,000 for the yearend FY19 contingency reserve balance. The FY20 proposed budget projects zero usage of contingency reserves, resulting in the FY20 contingency reserve balance being projected to remain at \$145,000.

/s/Kenneth Nelson Kenneth Nelson Taxicab Administration Manager

Taxicab Administration Manager

Key Staff Contact: Kenneth Nelson, 619.595.7034, kenneth.nelson@sdmts.com

Attachment: A. Summary report of the FY 2020 budget

- B. Detailed report of the FY 2020 budget
- C. Contingency reserve balance report
- D. Comparison of YTD FY 2019 budget to actual through March 2019

Metropolitan Transit System Taxicab Administration Fiscal Year 2020 Budget

Workshop on Regulatory Matters May 22, 2019





SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION

	 FY18 ACTUAL	A/	FY19 MENDED	 FY20 BUDGET	V	\$ ARIANCE	% VARIANCE
Annual Regulatory Fees Processing/Other Fees Contingency Reserves	\$ 728,400 225,136 249,643	\$	742,200 201,001 161,876	\$ 870,000 231,000 0	\$	127,800 29,999 (161,876)	17.2% 14.9% -100.0%
Total Operating Revenue	\$ 1,203,179	\$	1,105,077	\$ 1,101,000	\$	(4,077)	-0.4%

Annual Regulatory Fees – Renewal fee unchanged from \$600. Based upon most recent permit data, revenue was adjusted higher to account for 1450 projected permits for FY20 versus 1214 actual outstanding permits at end of FY18.

Processing/Other Fees – no change in permit application fees; assuming higher permit volumes compared to FY19 amended budget

Contingency Reserves – Projected usage of \$161,876 in FY19. Projecting balanced budget in FY20 with no use of contingency reserves.





SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION

	 FY18 ACTUAL	 FY19 AMENDED	 FY20 BUDGET	V	\$ ARIANCE	% VARIANCE
Personnel Costs	\$ 886,328	\$ 793,598	\$ 792,058	\$	(1,540)	-0.2%
Outside Services	56,325	95,749	71,250		(24,499)	-25.6%
Materials & Supplies	1,040	1,101	2,000		899	81.7%
Energy	17,058	21,030	18,500		(2,530)	-12.0%
Risk	7,692	8,000	8,000		0	0.0%
General & Administration	149,252	129,320	135,920		6,600	5.1%
Overhead Allocation	 85,483	 56,276	 73,272		16,997	30.2%
Total Costs	\$ 1,203,180	\$ 1,105,073	\$ 1,101,000	\$	(4,073)	-0.4%
Total Revenues Less Exps	\$ (1)	\$ 4	\$ (0)	\$	(4)	

Personnel Costs/Overhead Allocation: Headcount remains unchanged at 13 positions with 2 positions planned to remain unfilled (Regulatory Inspector and Admin Assistant)

Outside Services: One-time IT scheduling software development costs in FY19 with no further costs in FY20





SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION RESERVES ANALYSIS

Contingency Balance - FY 2015 (Audited)	220,622
Fiscal Year 2016 (Audited)	
Contributions / (Usage)	841,348
Contingency Balance - FY 2016 (Audited)	1,061,970
Fiscal Year 2017 (Audited)	
Contributions / (Usage)	(511,837)
Contingency Balance - FY 2017 (Audited)	550,133
Fiscal Year 2018 (Audited)	
Contributions / (Usage)	(242,883)
Contingency Balance - FY 2018 (Audited)	307,250
Fiscal Year 2019 (Projected)	
Contributions / (Usage)	(161,876)
Contingency Balance - FY 2019 (Projected)	145,374





SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION RESERVES ANALYSIS

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023
Operating Revenues	\$ 953,536	\$ 943,197	\$ 1,101,000	\$ 1,101,000	\$ 1,101,000	\$ 1,101,000
Operating Expenses*	 1,203,180	1,105,073	1,101,000	1,123,020	1,145,481	 1,168,390
Net Operating Income (Loss)	\$ (249,644)	\$ (161,876)	\$ -	\$ (22,020)	\$ (44,480)	\$ (67,390)
Contingency Reserve - Begining Balance	\$ 550,133	\$ 307,250	\$ 145,374	\$ 145,374	\$ 123,354	\$ 78,873
Contingency Reserve - Ending Balance	\$ 307,250	\$ 145,374	\$ 145,374	\$ 123,354	\$ 78,873	\$ 11,483

*Expense growth assumed at 2% per year for FY21 through FY23





Attachment B

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION (761) OPERATING BUDGET - DETAIL FISCAL YEAR 2020

	ACTUAL FY18	AMENDED BUDGET FY19	ORIGINAL BUDGET FY20	\$ CHANGE ORIGINAL/ AMENDED	\$ CHANGE ORIGINAL/ AMENDED
OPERATING REVENUE					
OTHER INCOME					
425100 TAXI VEHICLE ANNUAL REGULATORY FEES	820,200	835,200	870,000	34,800	4.2%
425160 TAXI REGULATORY FEE WRITE-OFF	(91,800)	(93,000)	-	93,000	-100.0%
425200 TAXI PROCESSING FEES	206,410	170,000	200,000	30,000	17.6%
425900 OTHER INCOME TOTAL OTHER INCOME	18,726 953,536	31,000 943,201	31,000 1,101,000	(0) 157,799	0.0% 16.7%
TOTAL OPERATING REVENUES	953,536	943,201	1,101,000	157,799	16.7%
NON OPERATING REVENUE					
491100 CONTINGENCY RESERVES	249,643	161,876	-	(161,876)	-100.0%
TOTAL NON OPERATING REVENUE	249,643	161,876		(161,876)	-100.0%
			4 404 000		
TOTAL COMBINED REVENUES	1,203,179	1,105,077	1,101,000	(4,077)	(0)
OPERATING EXPENSES					
LABOR EXPENSES	575 554	507.000	504.000	07.000	E 40/
502010 ADMINISTRATIVE WAGES REGULAR 502020 ADMINISTRATIVE WAGES OVERTIME	575,554 885	537,000 1,000	564,363 1,000	27,363 0	5.1% 0.0%
507010 TEMP HELP TOTAL LABOR EXPENSES	- 576,439	537,999	- 565,363	27,364	5.1%
FRINGE EXPENSES					
521100 FICA	49,855	48,000	50,000	2,000	4.2%
523100 HEALTH & WELFARE - MGMT	164,084	136,600	105,513	(31,087)	-22.8%
523120 HEALTH & WELFARE - MGMT DEDUCTIONS	(27,973)	(24,000)	(18,000)	6,000	-25.0%
524200 VACATION - REGULAR CASH BASIS	38,453	50,000	38,200	(11,800)	-23.6%
524220 VACATION PAYOFF	14,100	4,000	5,000	1,000	25.0%
524300 HOLIDAY	32,710	30,400	35,382	4,982	16.4%
524900 OTHER PAID ABSENCE	2,873	500	500	0	0.0%
525100 WORKERS COMP - DISABILITY PAYMENTS 525150 WORKERS COMP - MEDICAL PAYMENTS	8,782 14,865	-	-	-	-
525250 WORKERS COMP - MPDICALT ATMENTS	914			_	_
525500 WORKERS COMP - LEGAL FEES	1,822	-	-	-	_
525600 WORKERS COMP OUTSIDE SERVICES	920	_	-	_	_
526100 CLOTHING ALLOWANCE	-	3,600	3,600	_	0.0%
526300 OTHER FRINGE BENEFITS	8,483	6,500	6,500	(0)	0.0%
TOTAL FRINGE EXPENSES	309,889	255,599	226,695	(28,904)	-11.3%
TOTAL PERSONNEL EXPENSES	886,328	793,598	792,058	(1,540)	-0.2%
OUTSIDE SERVICES EXPENSES					
REPAIR/MAINTENANCE SERVICES					
536200 NON REV VEHICLE MAINTENANCE SERVICES	2,873	3,000	3,000	0	0.0%
536300 FACILITY MAINTENANCE REPAIR SVC	-	-	1,000	1,000	-
536500 EQUIP MAINTENANCE REPAIR SVC	2,718	1,500	3,000	1,500	100.0%
TOTAL REPAIR/MAINTENANCE SERVICES	5,591	4,499	7,000	2,501	55.6%
OTHER OUTSIDE SERVICES					
571110 GENERAL LEGAL EXPENSES	-	10,000	-	(10,000)	-100.0%
571180 MANAGEMENT TRAINING	-	250	250	(0)	-0.1%
571190 MAINTENANCE TRAINING	-	-	-	-	- 0.001
571200 OPERATOR TRAINING 571210 GENERAL SERVICE AGREEMENTS	11,895 -	15,000	15,000	0	0.0%
571210 GENERAL SERVICE AGREEMENTS 571230 PUBLIC NOTICES	-	-	-	-	-
571240 OTHER PRINTING SERVICES	3,089	5,000	5,000	0	0.0%
571250 GENERAL OUTSIDE SERVICES	32,336	57,000	40,000	(17,000)	-29.8%
571280 UNIFORM CLEANING	3,414	4,000	4,000	(0)	0.0%
TOTAL OTHER OUTSIDE SERVICES	50,734	91,250	64,250	(27,000)	-29.6%
TOTAL OUTSIDE SERVICES	56,325	95,749	71,250	(24,499)	-25.6%

Attachment B

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION (761) OPERATING BUDGET - DETAIL FISCAL YEAR 2020

	ACTUAL FY18	AMENDED BUDGET FY19	ORIGINAL BUDGET FY20	\$ CHANGE ORIGINAL/ AMENDED	\$ CHANGE ORIGINAL/ AMENDED
MATERIALS AND SUPPLIES					
OTHER MATERIALS AND SUPPLIES 545300 MAINTENANCE SUPPLIES (NON REV VEHICLES) 545400 MAINTENANCE SUPPLIES (FACILITIES) 545500 EQUIPMENT MAINTENANCE SUPPLIES	- 254 -	1,000 100 -	1,000 1,000 -	(0) 900 -	0.0% 897.3%
545700 SAFETY AND MAINTENANCE SUPPLIES TOTAL OTHER MATERIALS AND SUPPLIES	787 1,040	- 1,101	2,000	899	81.7%
TOTAL MATERIALS AND SUPPLIES	1,040	1,101	2,000	899	81.7%
ENERGY					
DIESEL FUEL					
541100 DIESEL FUEL 541200 GASOLINE	- 4,439	30 6,000	- 6,000	(30)	-100.0% 0.0%
541300 FUEL TAXES	-	-	-	-	0.0%
TOTAL DIESEL FUEL	4,439	6,030	6,000	(30)	-0.5%
UTILITIES					
552100 FACILITY ELECTRIC 553100 GAS	11,071	13,000	11,000	(2,000)	-15.4%
554100 WATER	-	-	-	_	-
555100 TELEPHONE	1,549	2,000	1,500	(500)	-25.0%
TOTAL UTILITIES	12,620	15,000	12,500	(2,500)	-16.7%
TOTAL ENERGY	17,058	21,030	18,500	(2,530)	-12.0%
RISK MANAGEMENT					
562210 PREMIUM WORKMAN'S COMP EXCESS	7,692	8,000	8,000	0	0.0%
TOTAL RISK MANAGEMENT	7,692	8,000	8,000	0	0.0%
GENERAL AND ADMINISTRATIVE					
575120 RENT	94,420	94,420	94,420	0	0.0%
575130 OFFICE SUPPLIES	3,735	5,000	7,000	2,000	40.0%
575150 NON CAPITAL FURNITURE/OFFICE EQUIPMENT	22,312	-	-	-	-
575170 NON MAINTENANCE GENERAL SUPPLIES 575180 LICENSES AND PERMITS	-	-	-	-	-
575220 DUES AND SUBSCRIPTIONS.	1,460	1,000	1,000	0	0.0%
575230 TRAVEL AND MEETINGS	2,013	2,500	5,000	2,500	100.0%
575270 POSTAGE	2,125	2,200	2,500	300	13.6%
579900 OTHER MISC.	53	1,000	1,000	(0)	0.0%
TOTAL GENERAL AND ADMINISTRATIVE	126,117	106,120	110,920	4,800	4.5%
VEHICLE / FACILITY LEASE					
596150 NON REVENUE VEHICLE LEASE COSTS	23,135	23,200	25,000	1,800	7.8%
TOTAL VEHICLE / FACILITY LEASE	23,135	23,200	25,000	1,800	7.8%
TOTAL OPERATING EXPENSES	1,117,696	1,048,798	1,027,728	(21,070)	-2.0%
NET OPERATING SUBSIDY	(164,160)	(105,597)	73,272	178,869	-169.4%
OVERHEAD ALLOCATION					
597151 OVERHEAD ALLOCATION	(85,483)	(56,276)	(73,272)	(16,997)	30.2%
TOTAL OVERHEAD ALLOCATION	(85,483)	(56,276)	(73,272)	(16,997)	30.2%
ADJUSTED NET OPERATING SUBSIDY	(249,644)	(161,872)	(0)	161,872	-100.0%
TOTAL REVENUES LESS TOTAL EXPENSES	(1)	4	(0)	(4)	-108.8%
					

Attachment C

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADMINISTRATION RESERVES ANALYSIS

Contingency Balance - FY 2015 (Audited)	220,622
Fiscal Year 2016 (Audited)	
Contributions / (Usage)	841,348
Contingency Balance - FY 2016 (Audited)	1,061,970
Fiscal Year 2017 (Audited)	
Contributions / (Usage)	(511,837)
Contingency Balance - FY 2017 (Audited)	550,133
Fiscal Year 2018 (Audited)	
Contributions / (Usage)	(242,883)
Contingency Balance - FY 2018 (Audited)	307,250
Fiscal Year 2019 (Projected)	
Contributions / (Usage)	(161,876)
Contingency Balance - FY 2019 (Projected)	145,374

Attachment D

OTHER ACTIVITIES TAXICAB ADMINISTRATION

SAN DIEGO METROPOLITAN TRANSIT SYSTEM

COMPARISON TO BUDGET - FISCAL YEAR 2019 MARCH 31, 2019 (in \$000's)

	MONTH						
	AC	TUAL	BU	DGET	VAR	IANCE	% VARIANCE
Passenger Revenue	\$	-	\$	-	\$	-	-
Other Revenue		16		16		1	3.5%
Total Operating Revenue	\$	16	\$	16	\$	1	3.5%
Personnel costs	\$	68	\$	64	\$	(3)	-5.0%
Outside services		6		7		0	5.8%
Transit operations funding		-		-		-	-
Materials and supplies		0		0		0	28.6%
Energy		1		2		1	27.1%
Risk management		-		0		0	-
General & administrative		10		9		(0)	-4.8%
Vehicle/facility leases		2		2		0	0.8%
Amortization of net pension asset		-		-		-	-
Administrative Allocation		0		0		(0)	0.0%
Depreciation		-				-	
Total Operating Expenses	\$	88	\$	85	\$	(3)	-3.1%
Operating income (loss)	\$	(71)	\$	(69)	\$	(2)	-3.0%
Total public support and nonoperating revenues		-		-		-	-
Income (loss) before capital contributions	\$	(71)	\$	(69)	\$	(2)	3.0%

	YEAR TO DATE							
	AC	TUAL	BU	DGET	VAR	IANCE	% VARIANCE	
Passenger Revenue	\$	-	\$	-	\$	-	-	
Other Revenue		990		989		1	0.1%	
Total Operating Revenue	\$	990	\$	989	\$	1	0.1%	
Personnel costs	\$	590	\$	596	\$	6	1.0%	
Outside services		59		59		0	0.4%	
Transit operations funding		-		-		-	-	
Materials and supplies		0		0		(0)	-9.0%	
Energy		15		15		1	3.5%	
Risk management		8		8		0	0.3%	
General & administrative		77		77		(0)	-0.6%	
Vehicle/facility leases		17		17		0	0.1%	
Amortization of net pension asset		-		-		-	-	
Administrative Allocation		55		55		-	0.0%	
Depreciation		-		-				
Total Operating Expenses	\$	822	\$	828	\$	6	0.7%	
Operating income (loss)	\$	168	\$	161	\$	7	-4.2%	
Total public support and nonoperating revenues		-		-		-	-	
Income (loss) before capital contributions	\$	168	\$	161	\$	7	4.2%	



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REQUEST TO SPEAK FORM

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DATE	7/10/2-19
Name	Mikaril Husser
Address	
Telephone	
Email	
Organization Represented	UTWSD
Subject of Your Remarks	A Budset
Regarding Agenda Item No.	7
Your Comments Present a Position of:	SUPPORT OPPOSITION

2. TESTIMONY AT NOTICED PUBLIC HEARINGS

At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.

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Agenda Item No.8

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

TAXICAB ADVISORY COMMITTEE MEMBERSHIP

RECOMMENDATION:

That the Taxicab Advisory Committee (TAC) discuss potential revisions and/or appointments to membership on the TAC.

Budget Impact

None.

DISCUSSION:

Representatives on the MTS Taxicab Advisory Committee began a new three-year term effective July 10, 2019. Concurrent to the recent elections of the Lease Driver and Permit Holder representatives, the existing organization representatives were requested to confirm their intent to continue as a member for the upcoming three-year term. The San Diego Hotel-Motel Association indicated their desire to withdraw from the Committee.

As for the election for the five (5) assigned committee seats for Lease Drivers, only four (4) lease drivers submitted a self-nomination form. Thus, only four candidates were listed in the lease driver election ballot and were subsequently elected. The remaining fifth seat is vacant.

As for the election for the three (3) assigned committee seats for Category B (four or more permits) Permit Holders, only two (2) permit holders submitted self-nomination forms. Thus, only two (2) candidates were listed in the permit holder election ballot, one of which did not receive any votes. Therefore two (2) seats within this category are vacant.









If these positions are left vacant, it could have a negative impact in acquiring the necessary quorum for action items in future meetings. A proposal to remove the San Diego Hotel-Motel Association from the committee will be discussed. Also to be discussed is options for the Permit Holder and Lease Driver vacancies, which may include, but is not limited to, the Taxicab Advisory Committee appointing members to these seats.

/s/ Kenneth E. Nelson_

Kenneth E. Nelson

Taxicab Administration Manager

Key Staff Contact: Kenneth E. Nelson, 619.595.7034, Kenneth.Nelson@sdmts.com

Attachment: A. Taxicab Advisory Committee Guidelines

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490

METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE GUIDELINES

1 PURPOSE

The Taxicab Advisory Committee's purpose is to:

- 1.1 Provide feedback on taxicab matters destined for Board action:
- 1.2 Review summaries of administrative hearing officer decisions concerning taxicab owner and driver penalties;
- 1.3 Discuss taxicab owners'/drivers' written grievances;
- 1.4 Review summaries of complaints concerning taxicab service;
- 1.5 Review vehicle inspection criteria, process, results, and rankings;
- 1.6 Review the Chief Executive Officer's Annual Fee Schedule; and
- 1.7 Comment on MTS's work program concerning taxicab matters.

2 MEMBERSHIP

Seventeen voting members are appointed as follows:

- 2.1 One representative of the MTS Board of Directors appointed on an annual basis, who will be designated by the MTS Board of Directors to serve as Chairman of the Taxicab Advisory Committee.
- 2.2 One member appointed by the San Diego Tourism Authority, the San Diego County Regional Airport Authority, San Diego Convention Center, San Diego Travelers Aid Society, and two members from the Hotel Industry, each serving a three-year term.
- 2.3 Five taxicab owners with at least three years' experience and in good standing, each serving a three-year term, elected by taxicab owners, divided as follows:
 - Two seats are designated for representation of owners of one to three taxicabs;
 and,
 - b. Three seats are designated for representation of owners of four or more taxicabs.



- 2.4 Five taxicab lease drivers in possession of a San Diego Sheriff's Department-issued Taxicab Driver Identification Card valid in the MTS areas of jurisdiction, being in good standing with the Sheriff's Licensing Division, and currently serving as a driver for at least three years leading up to the election. The election shall comply with the following guidelines:
 - a. Lease driver representatives shall be elected by licensed drivers operating in MTS areas of jurisdiction.
 - b. Lease driver representative elections shall take place every three years at the same time as the owner representative elections.
 - c. Both owners and lease driver representatives shall meet the eligibility requirements at all times while serving on the Taxicab Advisory Committee.
- 2.5 A taxicab owner member unable to attend a meeting may appoint an alternate from the same or similarly sized company to attend in his or her absence.
- 2.6 A taxicab driver unable to attend a meeting may appoint a driver with a similar experience level (within 2 years), not less than three years, to attend in his, or her, absence.
- 2.7 The Taxicab Advisory Committee shall make an interim appointment if a member's seat becomes vacant within the three-year term.
- 2.8 The Vice Chairman will be the representative for the San Diego Convention & Visitors Bureau.
- 2.9 One non-voting member will be appointed by the County of San Diego's Department Agriculture, Weights and Measures.
- 2.10 One non-voting member will be appointed by the County of San Diego Sheriff's Department.

3 MEETINGS

- 3.1 Taxicab Advisory Committee meetings are subject to the provisions of the Ralph M. Brown Act, California Government Code, Section 54950, et. seq.
- 3.2 Taxicab Advisory Committee meetings will be held quarterly at the offices of MTS.
- 3.3 The agenda for each meeting will be posted in the MTS lobby.
- 3.4 The agenda, backup materials, and minutes of the previous meeting will be sent to each member ten calendar days in advance of the meetings.
- 3.5 The Chairman may call special meetings, as necessary.

3.6 Fifty-one percent attendance is a quorum to hold a meeting.

4 VOTING

- 4.1 Each member of the Taxicab Advisory Committee has an equal vote.
- 4.2 Fifty-one percent of the votes of those in attendance will approve an item.
- 4.3 A roster of the Taxicab Advisory Committee members who voted will be provided to the MTS Board of Directors, along with the item, for MTS Board action on an agenda item.

5 APPROVAL

- 5.1 These Guidelines were revised by the MTS Board of Directors on January 14, 2016.
- 5.2 The MTS CEO shall have the authority to implement additional procedures to carry out elections and maintain regular and orderly meetings of the Taxicab Advisory Committee.

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PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

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4265 Fair mount fre #180 SD9205		
619-255-7355		
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Committee Membership		
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SUPPORT	OPPOSITION	
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- TESTIMONY AT NOTICED PUBLIC HEARINGS
 At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.
- 3. DISCUSSION OF AGENDA ITEMS

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Name

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Address

Telephone

Organization Represented

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Subject of Your Remarks

Regarding Agenda Item No.

Your Comments Present a Position of:

SUPPORT

OPPOSITION

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(PLEASE PRINT)

DATE	July 10, 2019		
Name	Peter Zschiesche		
Address	312, Hawthorn St 92104		
Telephone	619-252-8506		
Organization Represented	UTWSD		
Subject of Your Remarks	seat on the TAC		
Regarding Agenda Item No.	8		
Your Comments Present a Position of:	SUPPORT	OPPOSITION	

- 2. TESTIMONY AT NOTICED PUBLIC HEARINGS
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Agenda Item No. 9

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

REVISIONS TO MTS ORDINANCE NO.11 SECTIONS 2.3(h), AND 1.8(r)

RECOMMENDATION:

That the Taxicab Advisory Committee discuss potential revisions to MTS Ordinance No. 11 regarding devices and software capable of electronically processing credit card transactions.

Budget Impact

None.

DISCUSSION:

MTS Ordinance No. 11 2.3(h) states:

"Each permit holder shall equip each permitted taxicab with a device capable of electronically processing credit card transactions. The device must be visible to all passengers and must allow the passenger to operate the payment device independently of the driver, without having to hand the credit card to the driver. The device must be fully operational at all times. The permit holder or dispatch service shall be the merchant of record associated with the device. Any means of electronic credit card acceptance is acceptable so long as it complies with the provisions set forth in Section 1.8 (r)."

MTS Ordinance No. 11 1.8(r) states:

"The driver shall offer each passenger a printed receipt upon payment of the fare. The receipt shall accurately show the date, the amount of the fare, the driver's name and ID number, the taxicab number, the company (DBA) name, and the dispatch service name with phone number if a taxicab."









To be discussed is a potential revision to MTS Ordinance No. 11 Section 2.3(h) that would require the device capable of electronically processing credit card transactions to: a) be connected to the taximeter so it accurately displays the fare to be charged, and b) is capable of printing electronic payment receipts. This revision would allow enhance taxicab business practices by adopting current industry standards and reducing the amount of complaints related to fare overcharges and failure to produce accurate and legible receipts.

To be discussed is a potential revision to MTS Ordinance No. 11 Section 1.8(r) that would require the fare receipt to be electronically sent to the passenger's e-mail account, or electronically printed at the passenger's requests.

<u>/s/ Kenneth Nelson</u> Kenneth Nelson Taxicab Administration Manager

Key Staff Contact: Kenneth Nelson, 619.595.7034, kenneth.nelson@sdmts.com



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DATE	7/10/19
Name	ABEL Sel
Address	U
Telephone	619-606-6934
Organization Represented	
Subject of Your Remarks	
Regarding Agenda Item No.	Credit CARD
Your Comments Present a Position of:	SUPPORT OPPOSITION

2. TESTIMONY AT NOTICED PUBLIC HEARINGS

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DATE 07-15-19	07-10-19
Name	Feyissa B. Erigo
Address	5860 HU9hes St, SD, CA,92
Telephone	619-397-8072
Organization Represented	
Subject of Your Remarks	
Regarding Agenda Item No.	9
Your Comments Present a Position of:	SUPPORT OPPOSITION

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DATE

Name

Address

Telephone

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Organization Represented

Subject of Your Remarks

Regarding Agenda Item No.

Your Comments Present a Position of:

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DATE	IRAJ 07-10-19
Name	IRAT
Address	5533 Rabbit Ridge Rd SD
Telephone	(858) 205 4344
Email	iraj. mahnaz @ gmail. Com
Organization Represented	Exclusive cab
Subject of Your Remarks	credit card machine
Regarding Agenda Item No.	y)
Your Comments Present a Position of:	SUPPORT OPPOSITION

2. TESTIMONY AT NOTICED PUBLIC HEARINGS

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Organization Represented

Subject of Your Remarks

Regarding Agenda Item No.

Your Comments Present a Position of:

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2. TESTIMONY AT NOTICED PUBLIC HEARINGS

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Agenda Item No. 10

SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE MEETING

July 10, 2019

SUBJECT:

REVISIONS TO MTS TAXICAB AND FOR-HIRE VEHICLE INSURANCE REQUIREMENTS

RECOMMENDATION:

That the Taxicab Advisory Committee discuss potential revisions to A.M. Best ratings and Financial Seize categories for Insurance Companies

Budget Impact

None.

DISCUSSION:

San Diego City Council Policy 500-02 requires taxicab permit applicants to provide evidence of ability to meet insurance requirements, which are specified in the MTS Taxicab and For-Hire Vehicle Insurance Requirements.

In light of industry shifts with onset of Transportation Network Companies (TNCs) who are able to generally provide rides at lower costs to consumers, possible revisions to the MTS Taxicab and For-Hire Vehicle Insurance requirements will be discussed. Specifically, revisions pertaining to Insurance Company acceptable A.M. Best ratings and Financial Size categories while maintaining all other aspects of financial responsibility and insurance levels, that could also result in Taxicab and For-Hire vehicle operational costs savings.

/s/ Kenneth E. Nelson

Kenneth E. Nelson

Taxicab Administration Manager

Key Staff Contact: Kenneth E. Nelson, 619.595.7034, Kenneth.Nelson@sdmts.com

Attachment: A. MTS Taxicab and For Hire Vehicle Insurance Requirements











1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

INSURER'S VERIFICATION OF COMPLIANCE

Metropolitan Transit System (MTS), a California Public Agency, requires the following verification of insurance be submitted along with the Acord Certificate of Liability Insurance.

Insurer must sign below, which warrants the insurance policy provides coverage that meets or exceeds state and local laws and ordinances governing financial responsibility for ownership, use, maintenance, and operation of covered vehicles, specifically:

MTS Ordinance No. 11, Section 1.9 – Public Liability

- (a) It shall be unlawful to operate a for-hire vehicle unless the permit holder establishes and maintains in effect one of the forms of financial responsibility specified in this section.
- (1) This requirement may be met by maintaining a valid policy of insurance executed and delivered by a company authorized to carry on an insurance business, the financial responsibility of which company has been approved by the Chief Executive Officer. The terms of the policy shall provide that the insurance company assumes financial responsibility for injuries to persons or property caused by the operation of the for-hire vehicle in an amount determined by the Chief Executive Officer.
- (2) The permit holder may also meet this requirement by obtaining a certificate of self-insurance for a specified amount approved by the Board and pursuant to the applicable provisions of the California Vehicle Code.

"Insurance Requirements" as listed on the other side of this form.

 California's Financial Responsibility Law, California Vehicle Code Sections 16000 through 16560, inclusive (does not apply to non-motorized vehicles).

Insurer further warrants that any modification to the policy will not reduce coverage such that it fails to meet the requirements of applicable state and local laws and ordinances.

Insured (M	TS vehicle permit holder):		
Vehicles:	Refer to the current Acord Certificate of Liability Insura	nce for description of the cove	red automobiles.
Insurer:	-		
Policy No.:		_ Policy Term:	to
Limits:			
Name:		Telephone Number:	
Title:		_	
Address:			
	Signature	_	Date

Note: Signature of the agent or broker will <u>not</u> be accepted. Signatory must be a current officer or employee of the insurance company who is duly authorized to sign on its behalf. The signature must be an original. Signature stamps are unacceptable.



MTS TAXICAB ADMINISTRATION MTS Taxicab and For-Hire Vehicle Insurance Requirements

Metropolitan Transit System (MTS), a California Public Agency, has the following taxicab and for-hire vehicle insurance requirements:

1. MINIMUM REQUIRED PUBLIC LIABILITY INSURANCE LIMITS

	Vehicle Seating Capacity (Including Driver)	Combined Single Limit
1.1	9 passengers or less	\$350,000
1.2	10-15 passengers	2,000,000
1.3	16 passengers or more	5,000,000

2. SPECIFIC INFORMATION REQUIRED FOR ACORD CERTIFICATE OF LIABILITY INSURANCE (OTHER THAN ASSIGNED RISK)

- 2.1 Full name of insurance company (insurer), which must be pre-approved by MTS Taxicab Administration, and must meet the minimum standards in Section 4 (see Section 3 for assigned risk requirements).
- 2.2 Name and current address of insured, who must be the permit holder, including company name (DBA) (PO boxes <u>not</u> acceptable).
- 2.3 Insurance policy number with effective and expiration dates.
- 2.4 Type(s) and limit(s) of liability coverage.
- 2.5 Vehicle description (make/year), vehicle identification number (VIN) and medallion number of each insured vehicle.
- 2.6 Certificate issue date and NAIC#.
- 2.7 Statement that insurer shall notify MTS Taxicab Administration, in writing by registered mail to the address on the letterhead at least 30 days prior to cancellation or termination of coverage. Statements to the effect that issuing company will "Endeavor to Mail Notice" or "Intends to Notify" are not acceptable.
- 2.8 **Original** (wet) signature of an agent who has been authorized by the insurer.
- 2.9 Certificate of insurance shall name San Diego Metropolitan Transit System (MTS) as certificate holder. Certificate must be an original with no alterations, type-overs, or white-outs.

3. SPECIFIC INFORMATION REQUIRED FOR ASSIGNED RISK INSURANCE (PRE-APPROVAL REQUIRED)

- Complete copy of the application for insurance. Must contain the same information as is required by Items 2.2 through 2.9.
- 3.2 Proof of payment by copy of the agent's check, or copy of insured's cashier's check or money order, for a minimum of 25 percent of the annual premium.
- 3.3 Proof of policy issuance from the assigned insurer must be received by MTS Taxicab Administration within 30 days from the date on the assigned risk application. Evidence of insurance must contain all items listed in Section 2.
- 3.4 Evidence of insurance must be an original with no alterations, typeovers, or whiteouts.

4. INSURANCE COMPANY MINIMUM STANDARDS

Insurer must have a minimum *A. M. Best* rating of A-minus (A-) or above, and a financial size category of not less than VII (seven), or a similar *Standard and Poor's* rating. Companies providing Assigned Risk Insurance Policies will be evaluated on an individual basis and may be considered if they have a financial size category of not less than VI (six), or a similar *Standard and Poor's* rating. Contact MTS Taxicab Administration for additional information.

5. POLICY PROVISIONS

Policies must comply with MTS Ordinance No. 11, Section 1.9. Unacceptable policy provisions include, but are not limited to, the following:

- 5.1 Self-insured retentions (unless the insured is a state-certified self-insurer under the California Vehicle Code)
- 5.2 Nonstandard deductible endorsements
- 5.3 Territorial restrictions
- 5.4 Named driver/operator policies
- 5.5 Aggregate limits
- 5.6 "Indemnity only" contracts

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REQUEST TO SPEAK FORM

ORDER REQUEST RECEIVED	

PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

1. INSTRUCTIONS

This Request to Speak form <u>must be filled out and submitted in advance of the discussion of your item</u> to the Clerk of the Board (please attach any written statement to this form). Communications on hearings and agenda items are generally limited to three minutes per person unless the Board authorizes additional time; however, the Chairperson may limit comment to one or two minutes each if there are multiple requests to speak on a particular item. General public comments on items not on the agenda are limited to three minutes. Please be brief and to the point. No yielding of time is allowed. <u>Subjects of previous hearings or agenda items may not again be addressed under General Public Comments</u>.

(PLEASE PRINT)

DATE	7/10/2019
Name	ABEBE ANTALLO
Address	4546 S2rd St. #2010 S.D. CA 92115
Telephone	(619) 200-6245
Organization Represented	
Subject of Your Remarks	Insurance Registments.
Regarding Agenda Item No.	
Your Comments Present a Position of:	SUPPORT OPPOSITION

- TESTIMONY AT NOTICED PUBLIC HEARINGS
 At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.
- 3. DISCUSSION OF AGENDA ITEMS
 The Chairman may permit any member of the public to address the Board on any issue relevant to a particular agenda item.
- 4. GENERAL PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA Public comment on matters not on the agenda will be limited to five speakers with three minutes each, under the Public Comment Agenda Item. Additional speakers will be heard at the end of the Board's Agenda.

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