JOINT MEETING OF THE BOARD OF DIRECTORS FOR THE METROPOLITAN TRANSIT SYSTEM (MTS), SAN DIEGO TRANSIT CORPORATION (SDTC), AND SAN DIEGO TROLLEY, INC. (SDTI) 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

October 28, 2010

MINUTES

1. Roll Call

Vice Chairman Rindone called the Board meeting to order at 9:01 a.m. A roll call sheet listing Board member attendance is attached.

2. <u>Approval of Minutes</u>

Mr. Young moved to approve the minutes of the October 14, 2010, MTS Board of Directors meeting. Mr. Van Deventer seconded the motion, and the vote was 10 to 0 in favor.

3. Public Comments

There were no public comments.

CONSENT ITEMS:

6. MTS: Adoption of 2011 MTS Executive Committee and Board of Directors Meeting Schedule

Action would adopt the 2011 Executive Committee and Board of Directors meeting schedule.

7. MTS: Aerial Platform Truck Equipment and Accessories - Contract Award

Action would authorize the CEO to execute MTS Doc. No. L0978.0-11 with Terex Utilities for the procurement and installation of aerial platform truck equipment and accessories.

8. MTS: Federal Transit Administration 5316 Grant Applications

Action would approve Resolution No. 10-24 authorizing the CEO to submit applications for fiscal years 2011 and 2012 Job Access and Reverse Commute (JARC) for Non-Urban (Rural) Areas Federal Transit Administration (FTA) Funding 5316. The total amount of the application is \$844,797.

Action on Recommended Consent Items

Mr. Young moved to approve Consent Agenda Item Nos. 6, 7, and 8. Mr. Janney seconded the motion, and the vote was 10 to 0 in favor.

CLOSED SESSION:

24. Closed Session Items

The Board convened to Closed Session at 9:01 a.m.

a. MTS: CLOSED SESSION - CONFERENCE WITH REAL PROPERTY NEGOTIATORS Pursuant to California Government Code Section 54956.8:

<u>Properties:</u> 7490 and 7550 Copley Park Place, San Diego, California (Assessor Parcel Nos. 356-410-08 and 356-410-09);

<u>Agency Negotiators:</u> Tiffany Lorenzen, General Counsel; and Tim Allison, Manager of Real Estate Assets;

Negotiating Parties: RV Investment CA, LLC, RV Investment CA, LLC II;

Under Negotiation: Price and Terms of Payment

The Board reconvened to open session at 9:20 a.m.

Oral Report of Final Actions Taken in Closed Session

Ms. Lorenzen reported the following:

a. The Board received a report and gave direction to agency negotiators.

NOTICED PUBLIC HEARINGS:

25. None.

DISCUSSION ITEMS:

30. None.

REPORT ITEMS:

45. MTS: Semiannual Security Report (January through June 2010)

Bill Burke, Director of Security, gave the Board a report on security related items that occurred from January through June of 2010. He stated that the security department worked in conjunction with the procurement department to select a vendor for the security contract that was expiring and Heritage Security was awarded a four-year contract with two 1-year renewal options. He mentioned that the Part I rail incidents have increased slightly from 74 to 75 incidents because there had been bicycle thefts that occurred in the early part of the year. He stated that Part II arrests have increased due to an increase in drug use and curfew/loitering. Mr. Burke stated that Part I incidents on buses had increased mainly due to theft. He stated that Part II arrests on the bus have also increased slightly, mainly related to curfew/loitering.

Mr. Burke mentioned that the Mills Building security enhancements in the lobby have been completed and include a metal detector, scanner, closing off of rear building exits and closing off the lobby entrances to ground floor businesses. He stated that dangerous items have been confiscated from visitors such as knives and scissors since the implementation of the metal

scanner. Visitors are given the option to either not enter the building or turn in dangerous objects to building management.

Mr. Burke then discussed the Graffiti Tracker program which has the ability to match up graffiti based on signature. The Graffiti Tracker has analyzed over 2 million images, has helped catch over 2,000 vandals, and has provided over \$3 million in restitution. Currently 11 cities already participate, and 7 others have negotiated a contract with Graffiti Tracker and will join before the end of the year. MTS and North Country Transit District (NCTD) have both agreed to pay \$7,500 each to participate in the program. A kick-off program and media strategy will run from January 1, 2011 through June 30, 2012. A permanent funding source will be identified if the trail program is found to be successful.

Mr. Burke then talked about Blackberry use by the security field agents. He explained that the Operation Control Center dispatches information to every Blackberry in the field which allows the officer to read an important "Be on the Lookout" or other pass down messages. The Blackberry usage allows the field officer to perform daily logs and routine reporting. The Daily Activity Report (DAR) detail is like a "line" in a Daily Log. Currently, officers are required to enter DAR detail every 15 minutes for Fare Paid Zone checks and the officers typically enter detail after trains have left the station; any incident that happens, such as an injury, arrest, or backup is logged. The Blackberry phone is programmed so that the officer cannot get internet access and play games and is only capable of making calls to (619) and (858) area codes. In addition, all phone calls will be reviewed by Heritage Security the following business day. Field officers are to use their personal cellular phones to make personal phone calls.

Mr. Burke explained that transient camps are another issue that security officers are required to handle. He explained that camps have been resurrected in Mission Valley and Santee on property owned by MTS, in secluded areas, and need to be cleared out every couple months.

Mr. Gloria wanted to make sure that MTS will receive a share of any restitution received from the Graffiti Tracker program. Mr. Burke confirmed that MTS will receive restitution funds. Mr. Gloria also wanted to know if the security enhancement in the lobby has in fact performed as intended for the building tenants. Mr. Burke shared that he has received positive feedback from building tenants and building management regarding the security measures. Mr. Jablonski stated that the fifth floor already had a security system in place and using federal funds, MTS updated the equipment, and moved the security screening to the building lobby so that all visitors must be cleared before entering the building.

Mr. Young wanted to know what is projected next for bus and trolley security. Mr. Burke responded that the next step is testing equipment for cameras on trains and to connect all the information together to enhance security. He also mentioned that stations that do not currently have CCTV surveillance are being evaluated for installations, and working with the Graffiti Tracker are priorities. Mr. Burke also mentioned that security officers will be trained with an emphasis on customer service as the Compass Card program becomes more popular, and officer interactions with patrons become more commonplace. Mr. Young expressed that he would like the theft issue to be addressed further and is encouraging Security to continue to find ways to make the system safer. He also commented that he would like Security to get more involved with the San Diego Police Department related to curfew sweeps as he feels it is helpful for the safety of the community and the safety of patrons at stations.

Mr. McClellan stated that the Graffiti Tracker program helped convict a vandal who had tagged a billboard sign in the City of El Cajon two days after it had been vandalized.

Mr. Jablonski mentioned that he and Mr. Burke had a very productive meeting with several San Diego security chiefs regarding police investigations and the disruption that they cause to the system. One gentleman in particular, Boyd Long from the City of San Diego, stepped forward to lead the group, and he was very responsive to the transportation issues police investigations cause and pledged to work with MTS to establish protocols.

Action Taken

Mr. Young moved to receive a report for information. Mr. McClellan seconded the motion, and the vote was 12 to 0 in favor.

46. SDTI: FY 10 Year-End Rail Operations Report

Wayne Terry, Chief Operating Officer of Rail, gave the Board a report on SDTI rail operations and maintenance for the fiscal year 2010. He mentioned that ridership was down 17.5% from the previous fiscal year with the biggest decrease in ridership on Sundays, due to Sunday service cuts that occurred in the beginning of the year. He explained that accidents per 100,000 train miles experienced a slight increase of 0.71 accidents, but SDTI continues to rank favorably among the other light rail agencies in the state. He further explained that accidents most often occurred in the downtown corridor.

Mr. Terry stated that SDTI experienced 94 operating-rule infractions in fiscal year 2010 as opposed to 81 infractions in 2009, which is a 16% increase. He explained that while the increase is substantial, the increase is in minor procedure-related infractions, which have minimal potential to impact operating safety and first-year train operators are responsible for 14% of the infractions. Mr. Terry discussed schedule adherence and stated that 168,758 regular train trips were scheduled during the year and 94.3% of those trips were on-time. He mentioned that total wheelchair ridership had increased 8% and system-wide delays due to wheelchair boardings account for 41.6% of all delays. He mentioned that with the new S70 low-floor vehicles coming into service more wheelchair passengers will be accommodated and more timely boardings are expected.

Mr. Terry discussed special event service which includes 142 special events; Padres games, Charger games, Holiday Bowl, Street Scene, ComicCon, and Octoberfest. He stated that over 4,100 train trips were operated to support special events and ticket sales were down 1% as compared to fiscal year 2009. He explained that center city will undergo surface street traffic signal sequencing to improve light rail transit and vehicular traffic flow in the downtown area. He also explained that the City of Santee will undergo upgrades to traffic signal controllers and trolley indicators to improve safety and efficiency though the Cuyamaca corridor.

Mr. Terry discussed the Light Rail Vehicle (LRV) Maintenance Department and stated that numerous LRV fleet tasks have been instituted throughout the year in an effort to ensure maximum efficiency and reliability. He explained that the fleet is made up of three series of Siemens vehicles: 71 U-2 LRVs (24 to 29 years old), 52 SD 100 LRVs (16 years old), and 11 S70 LRVs (introduced in 2005) to support Green Line operations. He stated that the LRV maintenance department recorded 20 failures (161,271 miles between incidents) in fiscal year 2010 and 18 failures (181,406 miles between incidents) in 2009. He explained that capital

improvement projects focused on maintaining a state of good repair included a new re-rail truck, a blower motor replacement, and the ongoing programs for SD100 Gearbox and Brake overhaul and wheel truing. He also explained that Recaro seat covers were installed on the train operator seats in the S70 LRV instead of replacing the seats which had a cost savings of \$29,900.

Mr. Terry talked a little bit about LRV door failures as the doors are the most heavily used piece of equipment on the system. In fiscal year 2010, there were 121 more door failures reported than in 2009, reason being excessive wear on the door and step barrier sensors on both the U-2 and SD 100 LRVs. As such, the LRV maintenance department is retrofitting the entire fleet with new Telco light barriers to address the problem. He also explained that automatic passenger counters are being installed and systems with counters have reported reliable data.

Mr. Terry stated that the LRV maintenance department completed a full paint and body rehabilitation on eleven SD 100 LRVs in fiscal year 2010. He stated that 6 more LRVs will be restored in fiscal year 2011 and 15 LRVs have been approved for an advertising wrap. He mentioned that Mendoza, Argentina purchased 11 U-2 LRVs for \$300,000 per car in part because of our exceptional vehicle maintenance program. The procurement of low-floor vehicles has been contracted with Siemens and the vehicles are scheduled to arrive in August and September of 2011.

Mr. Terry discussed the Wayside Maintenance Department and the continued improvements it has undertaken during the 2010 fiscal year. The department has focused on the Blue Line and replaced 2,340 crossties, tamped and regulated 27.5 miles of track, has completed all signal inspections on-time, and rebuilt and replaced three grade crossing gate mechanisms. He stated that staff assisted in the restoration of the Palm Avenue grade crossing which included the replacement of 100% of the rail and cross ties and over 580 feet of track and road surface were replaced in one weekend. He explained that staff completed the recommended improvements to the Old Town Transit Center which enhanced pedestrian safety at the Taylor Street crossing. The project included a new bus entrance, track area fencing to prevent patrons crossing on tracks, and enhanced directional signage. Mr. Terry mentioned that the Wayside Maintenance Department also modified all existing substations with self-contained ventilation units to replace the turbine-type unit that was prone to water penetration.

Mr. Terry then discussed the revenue department which had 3,829 failures between transactions during the fiscal year which was lower than fiscal year 2009. He stated that in fiscal year 2009, it was found that the Cubic machines had a problem with the printer wheel. An internal employee came up with a solution and had a part made and all the machines underwent a retrofit for less than \$3,000. He explained that ticket vending machines have been installed at all trolley stations and 13% of revenue came from credit and debit sales. He explained further that approximately 75% of monthly passes purchased on the system are uploaded on Compass Card ticket vending machines.

Mr. Ewin commented that he would like more information on particular routes that experienced a higher percentage of ride, per trip, due to service cuts in frequency and some of the limits of the routes. He also commented that a lot of work takes place at stations and at right-of-ways and he thanked Mr. Terry and his staff for their efforts in improving public safety and visibility along the rail lines.

Action Taken

Mr. Ewin moved to receive a report for information. Mr. McClellan seconded the motion, and the vote was 12 to 0 in favor.

47. SDTC: Bus Year-End Report

Claire Spielberg, Chief Operating Officer of Transit, gave a summary of MTS's combined fixed-route and paratransit bus operations for fiscal year 2010 to the Board of Directors. She stated that her staff met 7 milestones during the year: Fiscal Management and Cost Containment, MTS Bus Operational Issues, On-Board Video Surveillance Procurement, ADA Paratransit Update, South Bay Maintenance Facility Update, CNF Fuel Station Operator Procurement, and Maintenance Operations.

Ms. Spielberg explained that direct operating expense was 5.2% less than fiscal year 2009 while farebox recovery ratio increased by 4.3% to 37.1%. She further explained that the direct operating expense had decreased because of reduced bus staffing and lower than forecasted pricing on diesel and compressed natural gas (CNG). She stated that bus operator-related complaints decreased by 4.4% due to the management of all customer complaints and an operating retraining program. She mentioned that preventable accidents decreased by 13.1% from fiscal year 2009 probably due to retraining efforts.

Ms. Spielberg explained that a Safe Driver Award Program was instituted in 2005 to provide greater positive recognition for the safest operators and for the fifth consecutive year, more than 300 bus operators qualified by preventing an accident for an entire year. She also mentioned that forty-six bus operators have qualified for the award for all five years.

Ms. Spielberg commented on the Rock 'n' Roll Marathon event which was the largest bus move in San Diego history with 152 buses deployed. She explained that the race course presented logistical challenges but that the operational plan was executed well. She then discussed transit system security and in 2010 MTS successfully completed a procurement process to select a vendor to install and maintain onboard video surveillance equipment on the bus fleet. She stated that the contract was awarded to Apollo Video Technology, and staff has completed phase one testing and is ready to complete phase two with the entire fleet having equipment installed by June 1, 2011.

Ms. Spielberg explained that the recession also affected MTS's paratransit services, which experienced a 4.9% ridership decrease to 353,986 Americans with Disabilities trips. She stated that a new contract with the same provider, First Transit, was awarded in fiscal year 2010 with a five year base period and four options years. She mentioned that MTS is seeking a new operational facility to house this service.

Ms. Spielberg talked about the purchase of abutting property to expand the South Bay Maintenance Facility to 10.6 acres. MTS is currently working with Kimley-Horn engineers to increase the facilities capacity to service and store busses. The project is funded with TRANSNET early action funds and broke ground yesterday; it is scheduled to be completed in 2013, and will support 240 heavy-duty CNG fueled transit buses. She explained that a new vendor, Trillium, had been successfully procured to upgrade and maintain existing CNG fueling stations at Imperial Avenue, Kearny Mesa Division, and South Bay.

Ms. Spielberg covered maintenance issues of the fleet with the average age in fiscal year 2010 being 4.2 years old for contract services and 6.8 years old for in-house operations. She explained that the mean distance between failures statistic suffered due to the ongoing issues we are experiencing with the NABI fleet of articulated vehicles and the Cummins ISL engines. On any given day, upwards of 20% of the NABI fleet is inoperable due to a warranty related issue. She further explained that more than 50% of the NABI failures were attributed to Cummins engines. Ms. Spielberg had a meeting on May 16, 2010, to discuss the ongoing issues of poor reliability with NABI and they have agreed to extend the warranty coverage for an additional year on five key areas and success will be measured.

Action Taken

Mr. McClellan moved to receive a report for information. Mr. Van Deventer seconded the motion, and the vote was 10 to 0 in favor.

48. MTS: Regional Transportation Plan Revenue-Constrained Scenarios

This item has been deferred to the next meeting.

60. Chairman's Report

Vice Chairman Rindone stated that at 3:30 p.m. a press conference will be held at the Navy complex for the Murphy Canyon Express Memorandum of Understanding Signing.

61. Audit Oversight Committee Chairman's Report

Mr. Ewin stated that the Audit Oversight Committee met with the external auditors last week regarding the Comprehensive Annual Financial Report (CAFR), which is proceeding appropriately, and will be brought to the Board at the November 18 meeting.

62. Chief Executive Officer's Report

There was no Chief Executive Officer Report.

63. <u>Board Member Communications</u>

Mr. Ovrom wanted to make sure that agenda item 48 was just to receive a report. Mr. Jablonski stated that the next Board meeting will take place before the SANDAG meeting wherein the Regional Transportation Plan will be presented so that Board members will have time for input. He explained that MTS has worked in conjunction with SANDAG on transit related items such as tunneling downtown and to keep in mind that the report is a long range plan to explore for the next 40 years.

Mr. Rindone mentioned that SANDAG has met with South Bay representative regarding the regional transportation plan and has identified a list of shortcoming that will be presented in a white paper.

Mr. Selby briefly touched upon his experience trying to reload two youth passes on the Compass Card and stated his troubles with the online system. He would like the Board to receive an update on the Compass Card program in the near future. Mr. Jablonski stated that

staff will present a report to the Board regarding the Compass Card program on December 9, 2010.

64. Additional Public Comments on Items Not on the Agenda

Clive Richard – Mr. Richard commented that while he feels that security in the Mills Building in an important presence, he feels it is also important that security be courteous to patrons.

65. Next Meeting Date

The next regularly scheduled Board meeting is Thursday, November 18, 2010.

66. Adjournment

Vice Chairman Rindone adjourned the meeting at 10:51 a.m.

Chairperson

San Diego Metropolitan Transit System

Filed by:

Office of the Clerk of the Board

San Diego Metropolitan Transit System

Approved as to form:

Office of the General/Counsel

San Diego Metropolitan Transit System

Attachment: Roll Call Sheet

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METROPOLITAN TRANSIT DEVELOPMENT BOARD ROLL CALL

MEETING OF (DATE): October 28, 2010			0	CALL TO ORDER (TIME): 9:00 a.m.	
RECESS:				RECONVENE:	
CLOSED SESSION:		9:01 a.n	n	RECONVENE:	9:20 a.m.
PUBLIC HEARING:				RECONVENE:	
ORDINANCES ADOPTED:			· · · · · · ·	ADJOURN:	10:51 a.m.
BOARD MEMBER		(Alternate)		PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
CUNNINGHAM		(Boyack)	Ø	9:10 a.m.	
EWIN	Ø	(Allan)		9:28 a.m.	
EMERALD		(Faulconer)			
GLORIA	Ø	(Faulconer)			
JANNEY	团	(Bragg)			10:35 a.m.
LIGHTNER	Ø	(Faulconer)			
MATHIS		(Vacant)			
MCCLELLAN	Ø	(Hanson-Cox) 🗆		
OVROM	Ø	(Denny)			
RINDONE	Ø	(Castaneda)		, .	
ROBERTS	\square	(Cox)			
RYAN		(B. Jones)			
SELBY	Ø	(England)			
VAN DEVENTER	Ø	(Zarate)			
YOUNG	Ø	(Faulconer)			10:26 a.m.
SIGNED BY THE OFFICE OF THE CLERK OF THE BOARD: Valorie Vizkoloti					
CONFIRMED BY DESICE OF THE GENERAL COLINSEL					

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