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10-21-13 A08:15 IN

## Agenda

### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

9:00 a.m.

James R. Mills Building Board Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego

This information will be made available in alternative formats upon request. To request an agenda in an alternative format, please call the Clerk of the Board at least two working days prior to the meeting to ensure availability. Assistive Listening Devices (ALDs) are available from the Clerk of the Board/Assistant Clerk of the Board prior to the meeting and are to be returned at the end of the meeting.

ACTION RECOMMENDED

- 1. Roll Call
- 2. <u>Approval of Minutes</u> October 10, 2013

Approve

 <u>Public Comments</u> - Limited to five speakers with three minutes per speaker. Others will be heard after Board Discussion items. If you have a report to present, please give your copies to the Clerk of the Board.

> Please SILENCE electronics during the meeting



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Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc., San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations), and San Diego Vintage Trolley, Inc., a 501(c)(3) nonprofit corporation, in cooperation with Chula Vista Transit. MTS is the taxicab administrator for seven cities. MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

### CONSENT ITEMS

- 6. <u>Investment Report August 2013</u> Action would receive a report for information.
- 7.
   Transit Smart Cards Contract Award
   Approve

   Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No.
   L1162.0-13 with ASK-int TAG LLC, for the purchase of Transit Smart Cards.

Receive

Approve

 Fleetwatch System Software Upgrade - Sole Source Action would authorize the CEO to execute MTS Doc. No. B0604.0-14 with S & A Systems on a sole-source basis for a software system upgrade of the MTS's FLEETWATCH Fluid Management System.

### **CLOSED SESSION**

24. None.

### Oral Report of Final Actions Taken in Closed Session

### NOTICED PUBLIC HEARINGS

25. None.

### **DISCUSSION ITEMS**

| 30.  | Bus Shelter Advertising - Contract Award (Rob Schupp)<br>Action would authorize the CEO to: (1) execute MTS Doc. No. B0596.0-13 with<br>Clear Channel Outdoor, Inc., as a revenue contract for bus shelter advertising<br>services for a five-year base period with 5 one-year option terms (for a total of 10<br>years); and (2) exercise each option year at the CEO's discretion. | Approve     |
|------|--|-------------|
| REPO | RTITEMS  |             |
| 45.  | Year-End Operations Report (Denis Desmond, Wayne Terry and Bill Spraul)<br>Action would receive a report for information.  | Receive     |
| 46.  | 2014 Bus Rapid Project Implementation and Major Service Changes<br>(Denis Desmond)<br>Action would receive a report for information.   | Receive     |
| 47.  | <u>Operations Budget Status Report for August 2013 (Mike Thompson)</u><br>Action would receive the MTS operations budget status report for August 2013.  | Receive     |
| 60.  | Chairman's Report  | Information |
| 61.  | Audit Oversight Committee Chairman's Report  | Information |
| 62.  | Chief Executive Officer's Report   | Information |
| 63.  | Board Member Communications  |             |

64. Additional Public Comments Not on the Agenda

If the limit of 5 speakers is exceeded under No. 3 (Public Comments) on this agenda, additional speakers will be taken at this time. If you have a report to present, please furnish a copy to the Clerk of the Board. Subjects of previous hearings or agenda items may not again be addressed under Public Comments.

- 65. <u>Next Meeting Date</u>: November 14, 2013
- 66. <u>Adjournment</u>

### MEETING OF THE BOARD OF DIRECTORS FOR THE METROPOLITAN TRANSIT SYSTEM (MTS)

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

October 10, 2013

### MINUTES

### **BOARD MEETING**

### 1. Roll Call

Chairman Mathis called the Board meeting to order at 9:02 a.m. A roll call sheet listing Board member attendance is attached.

#### 2. Approval of Minutes

Mr. Ovrom moved to approve the minutes of the September 12, 2013, MTS Board of Directors meeting. Mr. Ewin seconded the motion, and the vote was 9 to 0 in favor with Messrs. Alvarez, Cunningham, Roberts and Meses. Bragg, Emerald, Zapf absent.

#### 3. Public Comments

John L. Wood – Mr. Wood questioned if there were policies and procedures in place with regard to equipment and where Mr. Wood resides several of these vehicles go through his residential area. He asked about the status of the Blue Line completion and announcement / message boards.

Lorraine Leighton – Ms. Leighton commented regarding an incident on the 833 [PROFANITY] where a passenger used the ramp instead of the stairs when they were not disabled and asked what the Board would do to remedy the situation .

### CONSENT ITEMS

### 6. Investment Report - July 2013

Action would receive a report for information.

### 7. <u>Centralized Train Control and Customer Information Systems Maintenance Services</u> <u>MOU with SANDAG</u>

Action would authorize the Chief Executive Officer (CEO) to execute Addendum 17 Project Scope of Work 29 (MTS Doc. No. G0930.17-04-29) with SANDAG for the productive and preventative maintenance services on software and equipment through the end of the Calendar year (CY) 2015 for the Centralized Train Control (CTC) and Customer Information System (CIS).

### 8. Increased Authorization for Wheel Truing Machine Pit Design Services

Action would: 1.) ratify the previous actions of the CEO; and 2.) authorize the CEO to execute Amendment No. 2 to Work Order 09.10 to MTS Document No. G1246.0-09 with David Evans and Associates, Inc. for engineering services for wheel truing machine pit design for Building C.

### BOARD MEMBER COMMENTS

None.

### Action on Consent Item 6 through 8

Ms. Rios moved to approve Consent Items 6 through 8. Mr. McClellan seconded the motion, and the vote was 11 to 0 in favor with Messrs. Cunningham, Roberts and Meses. Bragg, Emerald absent.

### The Board convened to Closed Session at 9:08 a.m.

### CLOSED SESSION

 a. CLOSED SESSION - CONFERENCE WITH LEGAL COUNSEL EXISTING LITIGATION Pursuant to California Government Code Section 54956.9(a): <u>Josh Barthlow and Kathleen Barthlow v. Metropolitan Transit System, et al.</u> (SDSC Case No. 37-2013-00040878-CU-PO-CTL; MTS Claim No. TL-09-4873-12)

### The Board reconvened to Open Session at 9:21 a.m.

Oral Report of Final Actions Taken in Closed Session

Karen Landers, General Counsel, reported the following:

a. The Board received a report from legal counsel and gave instructions.

### NOTICED PUBLIC HEARINGS

25. None.

DISCUSSION ITEMS

30. None.

REPORT ITEMS

45. San Diego Transit Corporation (SDTC) Pension Investment Status

Larry Marinesi, Director of Finance provided a presentation from RVKuhns & Associates, Inc. and introduced Jeremy Mill of RVKuhns & Associates, Inc. provided a capital markets overview as of June 30, 2013 and discussed the SDTC employees' retirement plan including AA by manager, AA vs. target and schedule of investable assets as of June 30, 2013. He reviewed comparative performance and provided an addendum.

Mr. Minto questioned with regard to page A-3 he advised the \$142M is different on the screen and indicates \$149M. Mr. Marinesi advised the online number was for the calendar year and what is being presented is the number for the fiscal year.

Mr. Cunningham asked with regard going into the next quarter. Mr. Miller answered there was a lot of uncertainty, but believes given all the tumultuous times, the market has maintained relatively stable and is in hopes this trend continues.

### Action Taken

Mr. McClellan moved to receive the investment report for information. Ms. Rios seconded the motion, and the vote was 14 to 0 in favor with Ms. Bragg absent.

### 46. San Ysidro Intermodal Transportation Center Project Update

Sharon Cooney, Chief of Staff advised this item was being brought before the Board in order to receive feedback and introduced Rachel Kennedy of SANDAG. Ms. Kennedy provided a presentation on the San Ysidro Intermodal Transportation Center Study. She provided images of the area and explained the layout of the Center. She discussed public outreach and findings of commercial and institutional market analysis. She reviewed three options of concepts in development with the 3<sup>rd</sup> option in the early stage. She discussed next steps.

Mr. Mathis asked what the cost would be and where the funding would come from. Ms. Kennedy advised for concept 1, estimating \$90 - \$100 million and the second \$150 - \$200 million. She advised both concepts would require significant private funding and it is currently in the planning stage.

Mr. Ovrom asked which property was owned by MTS. Ms. Kenney reviewed maps and pointed out MTS's property.

Ms. Cole stated the Center will create many jobs and asked if the plan was to hire locally and if there would be outreach to local contractors, etc. Ms. Kennedy said that assuming the project would be successfully funded hiring locally would be considered.

Mr. Roberts asked regarding public / private partnership and where it is anticipated the private dollars would come from. Ms. Kennedy responded there are high risk and low risk public / partnerships and advised she was not privy to the details at this time. Mr. Roberts stated it would require a significant public investment and usually in the planning phase there is some focus on where the investment would come from especially for this project as it is very expensive and will likely be largely funded by the public. He requested possible scenarios.

Ms. Salas stated beneficiaries would be on both sides of the border for those willing to invest for their future bottom line and stated it is however important not to build false expectations into the community.

Mr. Gastil mentioned he was concerned with regard to Mexican sales tax which he thought could possibly have a significant impact creating business on the US side. He asked Mr. Roberts why he believes it will take considerable public investment. Mr. Roberts responded this belief is based on his previous experience as he doesn't often see private investment to the level expected for this project and there needs to be realistic expectations with the focus being placed on future requirements.

Mr. Ewin asked Ms. Kennedy to clarify what the max capacity is for retail. Ms. Kennedy advised of the square footage.

Ms. Emerald asked if simpler designs would be more affordable. Ms. Kennedy said all three concepts presented could be phased over time. Ms. Emerald stated she would like to see less expensive plans that could potentially be funded with a combination of public sources as it is an important project.

Ms. Salas reiterated Ms. Emerald's sentiments and stated she believes it is important to implement the Center as soon as possible and solutions needs to be reviewed to help achieve the objectives of implementing the Transportation Center as it is important to the entire San Diego region and not just the border cities. She stated that there is a new heavily funded program related to medical tourism and there can be a great benefit to facilitate ease of movement to and from the border.

Mr. Alvarez stated it is the busiest port of entry in the world. It is about the region and how we invite, accept and ensure people coming across of the border. He stated there is a very successful outlet center in San Ysidro and the easier it is for people to shop there the more the region will gain financially. He also agrees with the sentiment that it is important to be realistic in phasing and there are many opportunities out there for financing with possible investment by foreigners and there are many tools out there the region has not utilized at this time.

Mr. Roberts stated he believes there is a market and would like to see it work and there could likely be a phasing solution, but he believes it is important to look for financing sooner than later.

### Action Taken

Mr. Cunningham moved to receive a report on conceptual planning for an intermodal facility at the San Ysidro Port of Entry. Ms. Cole seconded the motion, and the vote was 14 to 0 in favor with Ms. Bragg absent.

### 47. The City of San Diego's Downtown Quiet Zone - Operational Update

Wayne Terry, Chief Operating Officer provided a history and background of the Quiet Zone program. He discussed the regulatory supplemental safety measures, supplemental safety measures for the quadrant gates, installation of crossing median and Broadway pedestrian gates. He reviewed the crossing bell and approach modification, Kettner Blvd. and G Street crossing, Broadway crossing, Seaport Village Station – near-side station stop, typical crossing gate and mitigation measures in process with the California Public Utilities Commission (CPUC).

### Public Speakers:

Melissa Blackburn – Joniaux – Ms. Joniaux commented that much has been accomplished thus far and she appreciates the results. She stated that issues related to safety can only be achieved by working with State and Federal agencies and this is the type of collaboration with MTS leading the way that the residents are looking forward to. She understands MTS's limits, but asks MTS that they continue their collaboration efforts. She is also concerned with out of service trolleys and their impact on the noise and traffic and that with the Mid-Coast project this will increase the number of trolleys in the Bayside corridor which will become an issue in the future.

Ron Vandenberg – Mr. Vandenberg stated he represents the S.W. Marina District. He stated he appreciates the work that has occurred since the last Board meeting, but wants to emphasize there is still more to be done to continue the efforts to lower the height of the bells, install shrouds on the bells, support BNSF and work with the CPUC to reduce the number of bells to get rid of the redundant bells.

Donn Bleu – Mr. Bleu advised he lives on Kettner Blvd. and thanked MTS for being so responsive. He stated one of the things that has not been discussed are tests that were conducted on the decibel levels that when they are many bells it increases the decibel level and he is hoping this problem can be remedied before going to the CPUC.

Jacqueline Turner - Ms. Turner advised she has double paned windows and cannot sleep at night without ear plugs and requests that when all the improvements are being made that they continue up towards Laurel at a timely pace where the Quiet Zone ends and hopes that shared use from the BNSF is involved as it would be terrible to have the MTS bells lowered and not the big trains.

Mr. Mathis asked Mr. Terry if they had spoke to the CPUC about the number of bells. Mr. Terry advised if they can maintain the appropriate decibel level it is a possibility the CPUC would be responsive in reducing the number.

Mr. Mathis stated that as an Agency we are not personal advocates and this is what elected officials are there for - to advocate for the public. MTS operates under the mandates of the CPUC and the Federal Transit Agency (FTA) and MTS is doing everything within their power to influence the outcome and are sympathetic to the issues, but MTS has not instituted the program, nor the actions thereto and MTS is to respond as an agency to what the safety regulations are in place and MTS is operating under constraints. Quiet Zone was a City of San Diego project and MTS warned that there would be trade offs that would be undesirable.

Mr. Roberts commended MTS staff on their efforts thus far and stated MTS will try to find solutions to the best of their ability.

Ms. Zapf stated that MTS cannot sacrifice safety, but that times of day should be considered with regard to decibel level. There is a greater need for louder bells during the day at the height of rush hour, but it seems the sound of the bells would be magnified greatly at night; therefore it seems this could be adjusted and looking into the cumulative decibel levels is important. Mr. Terry responded this is one issue MTS is working on and they try to keep it balanced and with regard to the adjustment of decibel

levels during the day vs. night Mr. Terry introduced Scott Johnson. Mr. Johnson stated that there are Federal standards that are followed and deviations can be requested through the CPUC and have been requested. It is a diagnostic team effort under the CPUC's direction.

### Action Taken

Mr. McClellan moved to receive a report for information. Ms. Emerald seconded the motion, and the vote was 13 to 0 in favor with Messrs. Alvarez and Ramirez absent.

60. Chairman's Report

None.

61. Audit Oversight Committee (AOC) Chairman's Report

None.

### 62. <u>Chief Executive Officer's Report</u>

Mr. Jablonski reported that three weeks prior he traveled to Washington, D.C. with Supervisor Roberts and Gary Gallegos, President of SANDAG and that they met with Administrator Rogoff of the FTA regarding the Mid-Coast project and schedule of funding within the next year. MTS is talking about the potential to buy additional rail cars early for Mid-Coast as Siemens is offering a very advantageous price now to keep their plant operating and to prevent a major layoff. Mr. Jablonski advised he was in Chicago last week at the American Public Transportation Association (APTA) Annual Meeting and was elected to the Executive Committee. Next week is the California Transit Association (CTA) Annual meeting with his term as Chair ending on CTA's Executive Committee. He discussed the MTS volunteer food donation program called "Stuff the Bus" and the goal is the feed 19,000 families.

### 63. Board Member Communications

Mr. Gastil advised the new promenade is now officially open next the Lemon Grove station.

Mr. Alvarez asked when there would be an Ad Hoc Public Security Committee meeting and Mr. Jablonski advised it was previously scheduled, but only 3 of the 5 members could attend so it had to be cancelled and waiting to hear back on members' availability, but hopes it will be confirmed and scheduled soon.

Mr. Alvarez stated it was inconvenient to use the new trolleys when riding a bike as it is inconvenient as the bikes are in the way and he felt as though he was inconveniencing passengers. Mr. Jablonski stated the low floor trolleys have become extremely popular and they are looking at ways to accommodate everyone.

Ms. Emerald questioned with regard to Rapid bus. Mr. Jablonski stated there are two brand new buses and the first is are New Flyer articulated buses. They will serve the 115 BRT and the BRT that will go to UCSD with the BRT going up the 805. This will be the paint scheme for the Rapid services. Mr. Jablonski said other articulated buses will operate in regular service that are needed for high capacity such as weekends that will keep MTS's standard colors. The new 40 foot bus is the Gillig bus and so far there are 8 new on the property and he welcomed the Board to look at the interior.

64. Additional Public Comments on Items Not on the Agenda

None.

65. Next Meeting Date

The next regularly scheduled Board meeting is October 24, 2013.

66. Adjournment

Chairman Mathis adjourned the meeting at 10:54 a.m.

Chairperson

San Diego Metropolitan Transit System

Filed by:

Office of the Clerk of the Board San Diego Metropolitan Transit System System

Attachments: 1. Roll Call Sheet

Approved as to form:

Office of the General Counsel San Diego Metropolitan Transit

- 2. Handout from Public Speaker Melissa Blackburn Joniaux: Questions for MTS 10/10/13 Board meeting
  - 3. "Stuff the Bus" flyer

### METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS ROLL CALL

| MEETING OF (DATE): <u>October 10, 2013</u> | CALL TO ORDER (TIME): | 9:02 a.m.  |
|--|-----------------------|------------|
| RECESS:N/A                                 | RECONVENE:            | N/A        |
| CLOSED SESSION: 9:08 a.m.                  | RECONVENE:            | 9:21 a.m.  |
| PUBLIC HEARING:N/A                         | RECONVENE:            | N/A        |
| ORDINANCES ADOPTED: N/A                    | ADJOURN:              | 10:54 a.m. |

| BOARD MEMBER  | २      | (Alternate)  |      | PRESENT<br>(TIME ARRIVED) | ABSENT<br>(TIME LEFT) |
|---------------|--------|--------------|------|---------------------------|-----------------------|
| ALVAREZ       | ×      | (Cole)       |      | ⁵ 9:05 a.m.               | 10:54 a.m.            |
| BRAGG         |        | (Bilbray)    |      |                           |                       |
| CUNNINGHAM    | X      | (Mullin)     |      | 9:15 a.m.                 | 10:54 a.m.            |
| EMERALD       | X      | (Cole)       |      | 9:22 a.m.                 | 10:54 a.m.            |
| EWIN          | X      | (Arapostath  | is)□ | 9:02 a.m.                 | 10:45 a.m.            |
| GASTIL        | X      | (Jones)      |      | 9:02 a.m.                 | 10:54 a.m.            |
| GLORIA        |        | (Cole)       | X    | 9:02 a.m.                 | 10:54 a.m.            |
| MATHIS        | ×      |              |      | 9:02 a.m.                 | 10:54 a.m.            |
| MCCLELLAN     | 风      | (Ambrose)    |      | 9:02 a.m.                 | 10:54 a.m.            |
| MINTO         | X      | (McNelis)    |      | 9:02 a.m.                 | 10:54 a.m.            |
| OVROM         | X      | (Denny)      |      | 9:02 a.m.                 | 10:54 a.m.            |
| RIOS          | X      | (Sotelo-Soli | s) 🗆 | 9:02 a.m.                 | 10:45 a.m.            |
| ROBERTS       | X.     | (Cox)        |      | 9:15 a.m.                 | 10:54 a.m.            |
| SALAS         | X      | (Ramirez)    |      | 9:03 a.m.                 | 10:54 a.m.            |
| ZAPF          | Х      | (Cole)       |      | 9:05 a.m.                 | 10:54 a.m.            |
| GNED BY THE C |        | OF THE BOAR  | D:   | Mille Il                  |                       |
|               | HE GEI | NERAL COUNS  |      | Mad                       | ~                     |

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### **QUESTIONS FOR MTS 10/10/2013 BOARD MEETING**

1) Some of the issues related to the noise created by the bells and traffic can only be resolved by working in conjunction with the City, BNSF, the FRA, the CPUC and/or other state and federal agencies.

What role is MTS willing to play in making this collaboration a success? What steps or role can the City of San Diego play in making this collaboration a success?

- 2) One of the proposed solutions to reduce the noise is to lower the height of the bells and this has successfully been done with one bell at the Market Street intersection. Is there any reason why all of the bells cannot be lowered and what is the time frame for doing so?
- 3) It has been observed that there are significant differences in the length of time for when the arms come down. This is important because the longer the arms are done, the longer the bells ring and it appears that this is related to the speed of the trolleys. What factors, in addition to speed of the trolleys, control the length of time for when the arms come down? Who activates the alarms, i.e., is it done automatically or is it the trolley driver? What can be done to make the time as consistently short as possible?
- 4) There was a study in 2005 about the benefits of shrouds and this study was noted in the ICF acoustical study. They have been mounted in other California cities but they have not yet been placed at the Quiet Zone intersections. There was also a report about best practices for Pedestrian Safety involving shrouds in 2007. So, is a further study necessary or are shrouds presently available and what can be done to expedite their placement?
- 5) There is a concern about the number of out of service trolleys and their impact on bell noise and traffic. What can be done to reduce the number of out of service trolleys?
  - What is being done to ensure that the Mid-Coast Corridor Transit Project does not make this issue worse?
  - What can be done with SANDAG, the City or others to address this before it becomes a problem?
  - Has MTS considered building an additional "yard" for the trolley to help reduce the volume of activity at 12<sup>th</sup> and Imperial?

### volunteers needed! 🧆 saturday, october 26, 2013

### Please be one of the MTS Volunteers on SATURDAY, OCTOBER 26TH, 2013 for the 6th Annual "Stuff the Bus Food Drive".

MTS needs your help to collect food at one of 12 Albertsons stores and the Girl Scout office just east of Balboa Park on Saturday, Oct. 26th. There are two shifts available at each location: 9:00 to 11:30 am, and 11:30 to 2:00 pm. Our job is to fill the buses with non-perishable food items for the San Diego Food Bank. San Diego Girl Scouts will be joining the Food Drive to help make the community aware of the food crisis faced by thousands of San Diegans every day. You can sign up as a volunteer at **bit.ly/StuffBus13**.

### Albertsons and Girl Scout MTS "Stuff the Bus" Locations

- Chula Vista, 720 3rd Avenue
- Clairemont, 5950 Balboa Avenue
- San Carlos, 8650 Lake Murray Blvd.
- La Mesa, 8920 Fletcher Parkway
- Lemon Grove, 7090 Broadway
- Mira Mesa/Scripps Ranch, 10740 West View Parkway
- Rancho Peñasquitos, 7895 Highland Village Place

- Rancho Penasquitos/RB, 14340 Penasquitos Road
- Rancho San Diego, 2899 Jamacha Road
- Santee, 9870 Magnolia Avenue
- Spring Valley, 543 Sweetwater Road
- Tierrasanta, 10633 Tierrasanta Boulevard
- Hillcrest, 1231 Upas St. (Girl Scout Office)

All volunteers will be entered into a drawing to win a \$25 **Hard Rock Cafe** gift certificate. Marketing has a limited supply of MTS polo shirts. If you need one to wear for this volunteer opportunity, or if you have any questions please contact Jamila Hillebrand in MTS Marketing at: **(619) 557-4546** or by email at **jamila.hillebrand@sdmts.com**. (We cannot accept any glass containers, or home-made foods).





#### **VOLUNTEERS NEEDED!** WHAT TO DONATE!

e Br

If you would like to donate food, you can do so at any of the 41 Albertsons stores. Stuff the Bus barrels will be at every store from October 21 through October 26th.

### SAN DIEGO FOOD BANK SHOPPING LIST-MOST NEEDED FOOD ITEMS:

- □ Canned Meats (tuna in water or chicken)
- Dry or canned beans (black, pinto, kidney / low sodium)
- Cereal (low sugar, whole grain, or bran)
- □ Rice (brown or wild rice)
- Nuts and seeds (unsalted almonds, flax seeds)
- Peanut butter (no sugar added)
- □ Canned soup (low sodium, low fat)
- Canned fruit (packed in its own juice) or dried fruit
- □ Canned vegetables (low sodium or no-salt added)
- Devidered milk (low or non-fat)
- □ Pasta (whole grain)
- □ Infant formula

We cannot accept any glass containers, or home-made foods.











@sdmts **SDMTS** 



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## Agenda Item No. 6

### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

### **INVESTMENT REPORT – AUGUST 2013**

**RECOMMENDATION:** 

That the Board of Directors receive a report for information.

Budget Impact

None.

### DISCUSSION:

Attachment A comprises a report of MTS investments as of August 31, 2013. The combined total of all investments has increased from \$195.0 million to \$234.3 million in the current month. This \$39.3 million increase is attributable to \$37.1 million in FTA Preventative Maintenance revenue and \$5.8 million in STA revenue. These inflows are partially offset by expenditure of \$4.8 million for the acquisition of capital assets as well as normal timing differences in other payments and receipts.

The first column provides details about investments restricted for capital improvement projects and debt service, which are related to the 1995 lease and leaseback transactions. The funds restricted for debt service are structured investments with fixed returns that will not vary with market fluctuations if held to maturity. These investments are held in trust and will not be liquidated in advance of the scheduled maturities. The increase in restricted cash relates to the STA cash receipt committed to funding SANDAG capital projects. During August, MTS transferred \$665,475 in Proposition 1B funding restricted for the acquisition of capital assets from the San Diego County Investment Pool to fund ongoing security projects.

The second column, unrestricted investments, reports the working capital for MTS operations allowing payments for employee payroll and vendors' goods and services.

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Investment Report for August 2013

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Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc., San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations), and San Diego Vintage Trolley, Inc., a 501(c)(3) nonprofit corporation, in cooperation with Chula Vista Transit. MTS is the taxicab administrator for seven cities. MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lernon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

Average

### San Diego Metropolitan Transit System Investment Report August 31, 2013

| Cash and Cash Equivalents  | 9 <u></u>     | Restricted  | <u>U</u>       | Inrestricted |    | Total       | rate of<br>return |
|--|---------------|-------------|----------------|--------------|----|-------------|-------------------|
| JP Morgan Chase - concentration account                              |               | 18,155,040  | 0. <del></del> | 49,441,320   |    | 67,596,360  | 0.00%             |
| Total Cash and Cash Equivalents                                      | -             | 18,155,040  |                | 49,441,320   |    | 67,596,360  |                   |
| Cash - Restricted for Capital Support                                |               |             |                |              |    |             |                   |
| US Bank - retention trust account                                    |               | 7,792,139   |                |              |    | 7,792,139   | N/A *             |
| San Diego County Investment Pool<br>Proposition 1B TSGP grant funds  |               | 3,853,911   |                |              | 2  | 3,853,911   |                   |
| Total Cash - Restricted for Capital Support                          | 3 <del></del> | 11,646,050  | . <u></u>      | -            |    | 11,646,050  |                   |
| Investments - Working Capital  |               |             |                |              |    |             |                   |
| Local Agency Investment Fund (LAIF)                                  |               |             |                | 37,127,049   |    | 37,127,049  | 0.271%            |
| Total Investments - Working Capital                                  |               | -           |                | 37,127,049   |    | 37,127,049  |                   |
| Investments - Restricted for Debt Service                            |               |             |                |              | 01 |             |                   |
| US Bank - Treasury Strips - market value<br>(Par value \$39,474,000) |               | 39,208,533  |                | -            |    | 39,208,533  |                   |
| Rabobank -   |               |             |                |              |    |             |                   |
| Payment Undertaking Agreement  | 1             | 78,692,891  |                | -            |    | 78,692,891  | 7.69%             |
| Total Investments Restricted for Debt Service                        |               | 117,901,424 |                | -            |    | 117,901,424 |                   |
| Total cash and investments   | \$            | 147,702,514 | \$             | 86,568,369   | \$ | 234,270,883 |                   |

N/A\* - Per trust agreements, interest earned on retention account is allocated to trust beneficiary (contractor)



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## Agenda Item No. 7

### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

### TRANSIT SMART CARDS – CONTRACT AWARD

### **RECOMMENDATION:**

That the Board of Directors authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. L1162.0-14 (in substantially the same format as Attachment A) with ASK-int TAG, LLC, for the purchase of Transit Smart Cards.

### Budget Impact

The total amount of \$248,400.00 would be funded under MTS FY 14 operating budget.

### DISCUSSION:

MTS Policy No. 52 governing procurement of goods and services requires a formal competitive bid process for procurements exceeding \$100,000.

The Smart Card was created for fare collection systems for the San Diego region's fixed-route bus and rail operations. Smart Cards were designed to provide a better fare product for transit customers and to allow the area's transit operators to collect enhanced ridership and revenue data. The plastic cards are reusable and reloadable and will replace all paper fare media for MTS operations once fully implemented.

On September 09, 2013 MTS issued an Invitation for Bids (IFB) for the purchase of Transit Smart Cards. Six (6) bids were received on October 02, 2013, wo of these were considered non-responsive (see Bid Summary – Attachment B). ASK – int TAG, LLC is the lowest responsive and responsible bidder at \$248,400.00. Based on the comparison between the in-house cost estimate and ASK – int TAG, LLC's bid amount, MTS's cost savings would be approximately 5.587%

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overall . The bid by ASK – int TAG, LLC is considered to be reasonable based on adequate competition in the marketplace. Therefore, pursuant to MTS policy, staff recommends award of MTS Doc. No. L1162.0-14 to ASK – int TAG, LLC.

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <u>Sharon.Cooney@sdmts.com</u>

Attachments: A. Draft Standard Procurement Agreement MTS Doc. No. L1162.0-13 B. Bid Summary

### ATTACHMENT A



L1162.0-14 CONTRACT NUMBER

OPS 970.6 FILE/PO NUMBER(S)

#### STANDARD PROCUREMENT AGREEMENT FOR TRANSIT SMART CARDS

THIS AGREEMENT is entered into this \_\_\_\_\_ day of \_\_\_\_\_ 2013, in the state of California by and between San Diego Metropolitan Transit System ("MTS"), a California public agency, and the following contractor, hereinafter referred to as "Contractor":

| Name: <u>ASK-int TAG, LLC.</u>   |                 | Address:   | 1000 River Stre  | et, Bldg 966 |
|--|-----------------|------------|------------------|--------------|
| Form of Business: <u>Corporation</u><br>(Corporation, Partnership, Sole Propri | etor.etc.)      | Essex Juno | ction, VT, 05452 |              |
|  |                 | Telephone: | 802 288-7210     |              |
| Authorized person to sign contracts:   | Thierry Burgess |            |                  | General Mgr  |
|  | Name            |            |                  | Title        |

The attached Standard Conditions are part of this agreement. The Contractor agrees to furnish to MTS and materials, as follows:

Transit Smart Cards, as specified in the Technical Specifications (attached as Exhibit A), the Bid Summary (attached as Exhibit B), the Standard Conditions Procurement (attached as Exhibit C), and the Federal Requirements (attached as Exhibit D).

The total amount of this contract shall not exceed <u>\$248,400.00</u> including all applicable sale taxes and freight charges.

| SAN DIEGO METROPOLITAN TRANSIT SY                                    | STEM        | CONTRACTOR AUTHORIZATION  |
|--|-------------|---------------------------|
| By:<br>Paul C. Jablonski, Chief Executive Of<br>Approved as to form: | ficer       | Firm:<br>By:<br>Signature |
| By:Office of General Counsel   | _           | Title:                    |
| AMOUNT ENCUMBERED  | BUDGET ITEM | FISCAL YEAR               |
| <u>\$ 248,400.00</u>   | 921-53950   | FY14                      |
| By:<br>Chief Eigeneigl Officer                                       |             |                           |

Chief Financial Officer

(\_\_\_\_\_ total pages, each bearing contract number)



**Metropolitan Transit System** 

Purchasing Department 1255 Imperial Ave., Suite 1000 San Diego, CA 92101 619.231.1466 FAX 619.696.7084

### ATTACHMENT "B" BID SUMMARY

#### TRANSIT SMART CARDS IFB MTS DOC. NO. L1162.0-14

| Transit Smart Cards       |    |                |  |
|---------------------------|----|----------------|--|
| COMPANY NAME              |    | BID AMOUNT     |  |
| **ASK-intTag              | \$ | 248,400.00     |  |
| Electronic Data Magnetics | \$ | 280,000.00     |  |
| Valid                     | \$ | 289,440.00     |  |
| Allsafe                   | \$ | 385,026.00     |  |
| Diebold                   |    | Non-responsive |  |
| Paragon                   |    | Non-responsive |  |

\*\* ASK-int TAG. is the Lowest Responsive, Responsible Bidder



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## Agenda Item No. 8

### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

### FLEETWATCH SYSTEM SOFTWARE UPGRADE - SOLE SOURCE

### **RECOMMENDATION:**

That the Board of Directors authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0604.0-14 (in substantially the same format as Attachment A) with S & A Systems on a sole-source basis for a software system upgrade of the MTS's FLEETWATCH Fluid Management System.

### Budget Impact

The total cost for the upgrade of the FLEETWATCH Fluid Management System would not exceed \$133,675.12 and is funded by MTS Capital Improvement Project (CIP) 11200 for FY2014.

### DISCUSSION:

The FLEETWATCH SYSTEM is used for collecting vehicle mileage, fuel, and fluid usage data; this information provides reliable and accurate real-time data that can be used for scheduling preventive maintenance, reports and other important data. The software upgrade will convert the existing vehicle mileage and fluid Access database into an SQL database. The Access database format is no longer supported and will not allow direct transfer of data into a maintenance data system. The SQL database format will allow for direct data transfer into the existing and future maintenance data systems and will be supported under a maintenance agreement. S & A Systems' software is proprietary and S & A Systems is the sole provider for FLEETWATCH Fluid Management System and related upgrades.

This work includes the installation of software and firmware updates for the IAD and KMD Service Lanes data collection equipment. The Remote Island Heads (RIH) and automatic mileage collection equipment will be updated to the latest software versions.

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The pricing by S & A Systems is considered to be fair and reasonable based on comparison with MTS's independent cost estimate. Therefore, staff recommends award of MTS Doc. No. B0604.0-14

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <u>Sharon.Cooney@sdmts.com</u>

Attachments: A. Draft Standard Procurement Agreement MTS Doc. No. B0604.0-14 B. Cost Analysis

B0604.0-14

FILE/PO NUMBER(S)

### ATTACHMENT A



| CONTRACT NUMBER |
|-----------------|
| OPS 970.6       |

#### STANDARD SERVICES AGREEMENT FOR SOFTWARE UPGRADE AND EQUIPMENT

THIS AGREEMENT is entered into this \_\_\_\_\_ day of \_\_\_\_\_ 2013, in the state of California by and between San Diego Metropolitan Transit System ("MTS"), a California public agency, and the following contractor, hereinafter referred to as "Contractor":

| Name: <u>S &amp; A Systems</u>          |                     | Address: <u>PC</u> | Box 1928 -992 Sids Road |
|---|---------------------|--------------------|-------------------------|
| Form of Business: <u>Corporation</u>    |                     | Rockwall, TX, 7    | 5087                    |
| (Corporation, Partnership, Sole Proprie | tor, etc.)          | Telephone: 972     | 2 722-1009              |
| Authorized person to sign contracts: _  | Don Srygley<br>Name |                    | President<br>Title      |
| N                                       |                     |                    |                         |

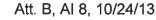
The attached Standard Conditions are part of this agreement. The Contractor agrees to furnish MTS services and materials, as follows:

Software upgrade and equipment, as specified in the Technical Specifications (attached as Exhibit A), the Bid Summary (attached as Exhibit B), and the Standard Conditions Services (attached as Exhibit C), and the Federal Requirements (attached as Exhibit D).

The total amount of this contract shall not exceed <u>\$133,675.12</u> including all applicable sale taxes and freight charges.

| SAN DIEGO METROPOLITAN TRANSIT                                    | SYSTEM CON  | TRACTOR AUTHORIZATION |
|---|-------------|-----------------------|
| By:<br>Paul C. Jablonski, Chief Executive<br>Approved as to form: | e Officer   | Signature             |
| By:<br>Office of General Counsel                                  | Title:      |                       |
| AMOUNT ENCUMBERED   | BUDGET ITEM | FISCAL YEAR           |
| \$ 133,675.12   | 11200       | FY14                  |
| By:<br>Chief Financial Officer                                    |             |                       |

(\_\_\_\_\_ total pages, each bearing contract number)





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### ATTACHMENT "B" COST ANALYSIS

### SYSTEM CONTROLLER 3.5 SOFTWARE UPGRADE & EQUIPMENT MTS DOC. NO B0604.0-14

| SOFTWARE UPGRADE & EQUIPMENT | COST PROPOSAL | INHOUSE ENGINEER'S<br>ESTIMATE |
|------------------------------|---------------|--------------------------------|
| S & A Systems                | \$ 133,675.12 | N/A                            |
| MTS                          | N/A           | \$ 136,820.68                  |

The difference between S and A Systems Proposal is 2.3% lower than MTS's Engineer's estimate.

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## Agenda Item No. <u>30</u>

### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

BUS SHELTER ADVERTISING - CONTRACT AWARD (ROB SCHUPP)

### **RECOMMENDATION:**

That the Board of Directors authorize the Chief Executive Officer (CEO) to

- 1. execute MTS Doc. No. B0596.0-13 (in substantially the same format as Attachment A) with Clear Channel Outdoor, Inc., as a revenue contract for bus shelter advertising services for a five-year base period with 5 one-year option terms (for a total of 10 years); and
- 2. exercise each option year at the CEO's discretion.

### Budget Impact

This would be a revenue-generating contract. MTS's revenue would be based upon an annual minimum guarantee and annual percentage share between Clear Channel Outdoor and MTS. Based on the revenue proposal, this contract would generate a minimum of \$950,000 per year over the term of the contract. This would be gross revenue and would not include the cost of procuring shelters, the carrying cost of capital for shelters, or the administration of the shelter program.

### DISCUSSION:

This contract for bus shelter installation, maintenance and advertising is the first step in MTS's two-step plan to replace the 444 MTS-maintained shelters (322 advertising and 122 non-advertising) throughout the MTS transit system. Under this two-step process, MTS will purchase up to 500 new shelters, replacing the existing 20+ year old shelters and also potentially installing new shelters at stops where they are needed in the

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This procurement differs from the current contract in which the shelter maintenance and advertising service provider purchased the shelters, owned the shelters, maintained the shelters and sold advertising. For the first 20 years of the existing contract, MTS was compensated only for administrative costs. Over the five-year extension that began in 2008, MTS was paid \$800,000 per year.

MTS anticipates that using its capital to purchase the shelters will earn more revenue over the life of the shelters.

### RFP Process

MTS Policy No. 52 governing procurement of services requires a formal competitivebidding process for procurements exceeding \$100,000. In the event that the circumstances dictate other than the competitive bid process, a written statement by staff is required setting forth the reasons for not pursuing all or part of any of the processes.

A Request for Proposals (RFP) was issued on June 2, 2013, for bus shelter advertising services. The services include advertising, installation, maintenance, and repair of MTS bus shelters.

On August 16, 2013, proposals were received from CBS Outdoor and Clear Channel Outdoor in response to the RFP. A selection committee consisting of representatives from various MTS departments met and rated the proposals based upon the following criteria:

- 1. Qualifications and Experience of the Firm and Management Team 25%
- 2. Work Plan: Purchase, Installation, Advertising and Maintenance 25%

3. Cost and Revenue Payment/Financial Benefit

50%

Based upon on the evaluation panel's analysis of the aforementioned criteria, MTS staff determined that Clear Channel Outdoor Inc.'s proposal represented the best overall value to MTS while meeting the requirements set forth in the RFP.

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Draft MTS Doc. No. B0596.0-13 (without exhibits)

Att. A, Al 30, 10/24/13

## DRAFT

### STANDARD SERVICES AGREEMENT

B0596.0-13 CONTRACT NUMBER

FILE NUMBER(S)

THIS AGREEMENT is entered into this \_\_\_\_\_ day of \_\_\_\_\_ 2013, in the State of California by and between San Diego Metropolitan Transit System ("MTS"), a California public agency, and the following, hereinafter referred to as "Contractor":

| Name: Clear Channel Outdoor, LLC.   | Address: <u>19230 Harborgate Way</u> |
|---|--------------------------------------|
| Form of Business: <u>Corporation</u><br>(Corporation, partnership, sole proprietor, etc.) | Torrance CA 90501                    |
|   | Telephone: <u>310-755-7200</u>       |
| Authorized person to sign contracts: John Duc   |                                      |

## The attached Standard Conditions are part of this agreement. The Contractor agrees to furnish to MTS services, as follows:

Provide Bus Shelter Advertising, including maintenance, repair and installation as set forth in the MTS Scope of Work (attached as Exhibit A), Clear Channel Outdoor, LLC., Best and Final Offer (BAFO) dated 10/10/13 (attached as Exhibit B), Revenue Summary (attached as Exhibit C) in accordance with the Standard Services Agreement, including Standard Conditions Services (attached as Exhibit D).

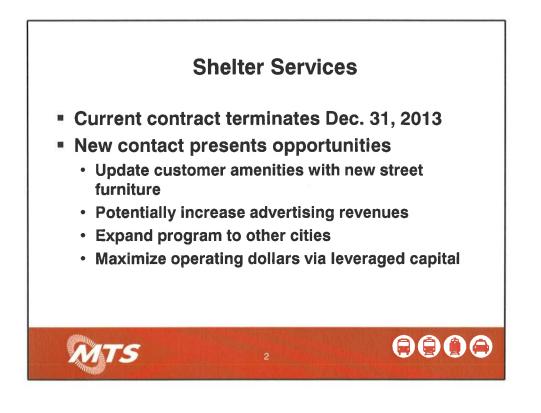
The contract term is for up to a 10 year period (5-year base with five 1-year options exercisable at MTS' sole discretion). Base period shall be effective January 1, 2014 through December 31, 2018 and Option Years 1 through 5 shall be effective January 1, 2019 through December 31, 2023. Monthly revenue payment shall be paid directly to MTS, which is due on or before the **30**<sup>th</sup> day following each calendar month.

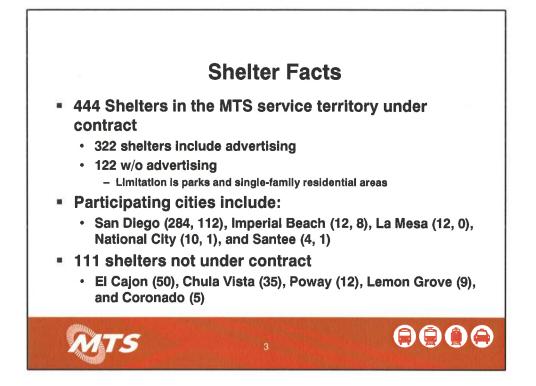
The total revenue for this contract is estimated at \$4,750,000 for the base period and \$4,750,000 for the option years for a total of \$9,500,000.

| SAN DIEGO METROPOLITAN TRANSIT SY | STEM        | CONTRACTO | RACTOR AUTHORIZATION |  |  |
|-----------------------------------|-------------|-----------|----------------------|--|--|
| By:<br>Chief Executive Officer    |             | Firm:     |                      |  |  |
| Approved as to form:              |             | Зу:       | Signature            |  |  |
| By:                               |             |           | 0.9.000.0            |  |  |
| Office of General Counsel         |             | Fitle:    |                      |  |  |
| AMOUNT ENCUMBERED                 | BUDGET ITEM |           | FISCAL YEAR          |  |  |
| \$4,750,000 – Base Period         |             |           |                      |  |  |
| \$4,750,000 – Option Years 1-5    |             |           |                      |  |  |
| \$9,500,000 – Total Est. Revenue  | 911-42310   |           | FY14-23              |  |  |
| By:                               |             |           |                      |  |  |
| Chief Financial Officer           |             |           | Date                 |  |  |

(\_\_\_\_\_ total pages, each bearing contract number)











University Avenue / Texas Street

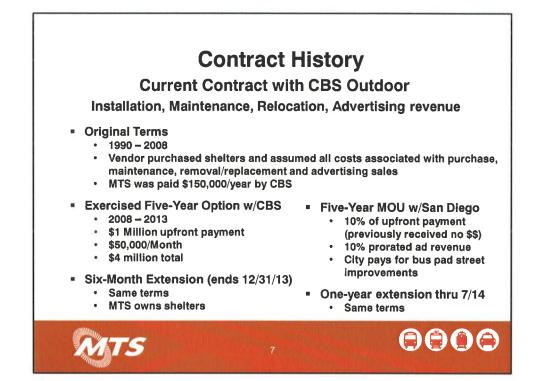


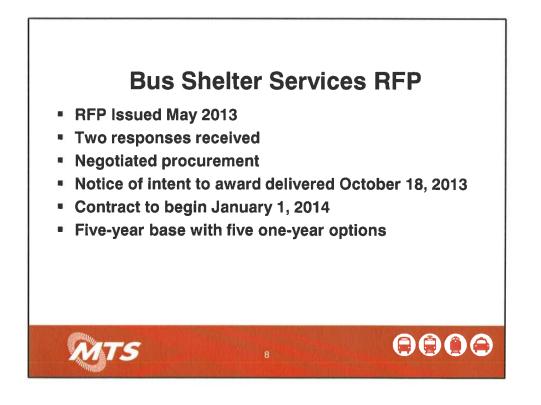
Downtown - 5th Avenue / B Street



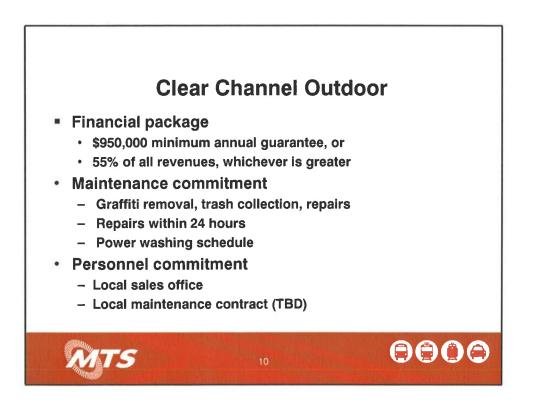












### **MTS Purchases Bus Shelters**

### Advantages

- MTS cost of capital will be less than third party would charge
- Increased revenue
- MTS manages the shelter procurement process
- MTS owns shelters at end of services contract
- MTS controls the time over which the shelters are purchased
- Services contract is over a shorter time period
- Leverages capital for operating revenue
- Disadvantages
  - MTS incurs greater administration costs for shelter procurement
  - MTS cannot build replacement/repair costs into shelters services contract



## **Staff Recommendation**

• Authorize the CEO to:

- execute MTS Doc No. B0596.0-13 with Clare Channel Outdoor, Inc., as a revenue contract for bus shelter advertising services for a five-year base period with five one-year option terms, and
- Execute each option year at the CEO's discretion.



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# Agenda Item No. $\underline{45}$

### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

YEAR END OPERATIONS REPORT (WAYNE TERRY, BILL SPRAUL AND DENIS DESMOND)

### **RECOMMENDATION:**

That the Board of Directors receive a report for information.

**Budget Impact** 

None.

**DISCUSSION:** 

MTS Board Policy No. 42 establishes a process for evaluating existing transit services to achieve the objective of developing a customer-focused, competitive, integrated, and sustainable system. Additionally, federal Title VI guidance requires that certain performance measures be evaluated and reported to the Board periodically. The analyses, included in the attachment to this report, show trends for the current fiscal year and help to track performance throughout the year.

Staff from the Planning Department and the Rail and Bus Operating Divisions will provide a summary of fiscal year 2013 service performance.

Paul C. Jablonski

Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, sharon.cooney@sdmts.com

Attachment: A. Service Performance Monitoring Report



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Page 1 of 9

#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

#### OBJECTIVE | Develop a Customer-Focused and Competitive System

The following measures of productivity and service quality are used to ensure that services are focused on providing competitive and attractive transportation that meets our customers' needs.

| Total Passengers          |            |            |            |                         |                         |                         |                         |
|---------------------------|------------|------------|------------|-------------------------|-------------------------|-------------------------|-------------------------|
| Route Categories          | FY 2011    | FY 2012    | FY 2013    | # Chg.<br>FY11-<br>FY12 | # Chg.<br>FY12-<br>FY13 | % Chg.<br>FY11-<br>FY12 | % Chg.<br>FY12-<br>FY13 |
| Premium Express           | 300,330    | 310,455    | 308,912    | 10,125                  | (1,543)                 | 3.4%                    | -0.5%                   |
| Express                   | 2,146,895  | 2,329,041  | 2,366,370  | 182,146                 | 37,329                  | 8.5%                    | 1.6%                    |
| Light Rail                | 31,612,877 | 32,674,616 | 29,699,366 | 1,061,739               | (2,975,250)             | 3.4%                    | -9.1%                   |
| Rapid (SuperLoop)         | -          | -          | 1,557,568  |                         | 1,557,568               | -                       | -                       |
| Urban Frequent            | 36,672,454 | 38,311,741 | 38,457,861 | 1,639,287               | 146,120                 | 4.5%                    | 0.4%                    |
| Urban Standard            | 12,791,167 | 13,647,404 | 11,984,646 | 856,237                 | (1,662,758)             | 6.7%                    | -12.2%                  |
| Circulator                | 807,117    | 841,764    | 773,698    | 34,647                  | (68,066)                | 4.3%                    | -8.1%                   |
| Rural                     | 37,828     | 41,819     | 45,180     | 3,991                   | 3,361                   | 10.6%                   | 8.0%                    |
| Demand-Responsive         | 358,646    | 355,300    | 379,415    | (3,346)                 | 24,115                  | -0.9%                   | 6.8%                    |
| System Total Passengers   | 84,727,314 | 88,512,140 | 85,573,016 | 3,784,826               | (2,939,124)             | 4.5%                    | -3.3%                   |
| Fixed-Route Bus Ridership | 52,755,791 | 55,482,224 | 55,494,235 | 2,726,433               | 12,011                  | 5.2%                    | 0.02%                   |

<u>NOTES</u>: Fixed-route bus ridership is consistent for FY13 compared to FY12. Overall, MTS system ridership has decreased -3%, primarily due to lower Trolley ridership. There was wet weather through November and December, and a sharp drop in gasoline prices in late 2012.

The decline that appears in the Trolley ridership data is primarily attributed to the program that estimates the number of passengers. The estimation methodology relies on the number of one-way tickets sold, which dropped significantly when Day Passes replaced transfers. Staff believes that the quantity of one-way tickets sold is no longer sufficient to provide an accurate basis for ridership estimation. Aside from the disconnect with bus ridership, Trolley fare revenues are up slightly, indicating that the drop in passengers is not accurate. This estimation issue is reflected in several of the ridership-related performance metrics.

MTS is transitioning Trolley ridership data from SANDAG's estimation program to Automatic Passenger Counters (APCs), which will increase accuracy and provide a clearer picture of Trolley ridership trends. The preliminary data from the APC program shows that Trolley ridership is higher overall than indicated by the estimation program, and that the trends are much closer to those of the bus system.

| Average Weekday Passengers | Charles Market |         |         |                         |                         |                         |                         |
|----------------------------|----------------|---------|---------|-------------------------|-------------------------|-------------------------|-------------------------|
| Route Categories           | FY 2011        | FY 2012 | FY 2013 | # Chg.<br>FY11-<br>FY12 | # Chg.<br>FY12-<br>FY13 | % Chg.<br>FY11-<br>FY12 | % Chg.<br>FY12-<br>FY13 |
| Premium Express            | 1,181          | 1,221   | 1,214   | 40                      | (7)                     | 3.4%                    | -0.6%                   |
| Express                    | 7,760          | 8,422   | 8,631   | 662                     | 209                     | 8.5%                    | 2.5%                    |
| Light Rail                 | 94,217         | 97,401  | 87,955  | 3,184                   | (9,446)                 | 3.4%                    | -9.7%                   |
| Rapid (SuperLoop)          | -              | -       | 4,862   | -                       |                         | -                       | -                       |
| Urban Frequent             | 120,416        | 125,394 | 125,383 | 4,978                   | (11)                    | 4.1%                    | 0.0%                    |
| Urban Standard             | 43,505         | 46,467  | 41,228  | 2,962                   | (5,239)                 | 6.8%                    | -11.3%                  |
| Circulator                 | 3,435          | 3,582   | 2,966   | 147                     | (616)                   | 4.3%                    | -17.2%                  |
| Rural                      | 209            | 265     | 227     | 56                      | (38)                    | 26.8%                   | -14.3%                  |
| Demand-Responsive          | 1,334          | 1,302   | 1,367   | (32)                    | 65                      | -2.4%                   | 5.0%                    |
| System Avg. Wkdy. Pass.    | 272,057        | 284,054 | 273,833 | 11,997                  | (10,221)                | 4.4%                    | -3.6%                   |
| FR Bus Avg. Wkdy. Pass.    | 176,506        | 185,351 | 184,511 | 8,845                   | (840)                   | 5.0%                    | -0.5%                   |

<u>NOTES</u>: The total average weekday passenger statistics show how many passengers ride MTS on a typical weekday. For FY13, there is a -3.6% decrease in systemwide average weekday riders, a loss of -10,221 passengers per average weekday. Most of the decrease is a result of a decrease of -9,446 Trolley passengers per average weekday (-9.7%). Fixed-route bus ridership had a slight decline of -0.5% (840 passengers per average weekday). The largest fixed-route percentage increase was the Express category with a 2.5% increase in average weekday riders (209 passengers per average weekday).

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#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

| Passengers Per Revenue Hour |         |         |         |                         |                         |  |
|-----------------------------|---------|---------|---------|-------------------------|-------------------------|--|
| Route Categories            | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>FY11-<br>FY12 | % Chg.<br>FY12-<br>FY13 |  |
| Premium Express             | 22.4    | 21.9    | 21.3    | -2.2%                   | -2.7%                   |  |
| Express                     | 31.5    | 33.9    | 32.2    | 7.6%                    | -5.0%                   |  |
| Light Rail                  | 181.9   | 187.7   | 160.6   | 3.2%                    | -14.4%                  |  |
| Rapid (SuperLoop)           | -       | -       | 34.3    | -                       | -                       |  |
| Urban Frequent              | 36.2    | 37.5    | 37.0    | 3.6%                    | -1.3%                   |  |
| Urban Standard              | 28.0    | 29.6    | 28.0    | 5.7%                    | -5.4%                   |  |
| Circulator                  | 15.9    | 16.5    | 15.4    | 3.8%                    | -6.7%                   |  |
| Rural                       | 8.7     | 9.4     | 9.4     | 8.5%                    | 0.0%                    |  |
| Demand-Responsive           | 2.1     | 2.1     | 2.1     | 0.0%                    | 0.0%                    |  |
| System Riders Per Rev. Hour | 43.4    | 45.0    | 42.3    | 3.7%                    | -6.0%                   |  |
| FR Bus Riders Per Rev. Hour | 32.9    | 34.3    | 33.5    | 4.3%                    | -2.3%                   |  |

<u>NOTES</u>: MTS operated 3% more revenue hours in FY13 than the same period in FY12. The 'passengers per revenue hour' metric shows how the revenue hours (in-service hours plus layover hours) that were added or removed relate to ridership increases or decreases. Increasing riders per revenue hour would indicate that the system is more efficient—carrying more passengers with the same number of buses, for example. For FY13, all MTS services carried 42.3 passengers per revenue hour, a decrease of -6.0% (-2.7 riders per revenue hour). The change in riders per revenue hour figure on MTS' fixed-route bus services was a more moderate decrease of -2.3%. For FY13, Trolley passengers per revenue hour.

#### **Passengers Per In-Service Hour**

The 'passengers per in-service hour' measure is related to the above 'passengers per revenue hour,' but shows how many passengers are carried while the vehicle is in-service picking up passengers, <u>excluding</u> layover time. Analyzing this figure helps MTS to understand how effective it is at providing the right level of service, instead of how effective MTS is at grouping trips and breaks together for a vehicle to operate (revenue hours).

| Route Categories               | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>FY11-<br>FY12 | % Chg.<br>FY12-<br>FY13 |
|--------------------------------|---------|---------|---------|-------------------------|-------------------------|
| Premium Express                | 24.7    | 24.0    | 23.5    | -2.8%                   | -2.1%                   |
| Express                        | 38.3    | 41.0    | 40.4    | 7.0%                    | -1.5%                   |
| Light Rail                     | 215.1   | 222.4   | 209.2   | 3.4%                    | -5.9%                   |
| Rapid (SuperLoop)              | -       | -       | 46.8    |                         | -                       |
| Urban Frequent                 | 44.7    | 45.7    | 45.1    | 2.2%                    | -1.3%                   |
| Urban Standard                 | 37.4    | 39.5    | 37.9    | 5.6%                    | -4.1%                   |
| Circulator                     | 25.0    | 25.7    | 22.3    | 2.8%                    | -13.2%                  |
| Rural                          | 7.9     | 10.1    | 8.5     | 27.8%                   | -15.8%                  |
| Demand-Responsive              | N/A     | N/A     | N/A     | N/A                     | N/A                     |
| System Riders/In-Svc. Hour     | 57.7    | 60.3    | 56.9    | 4.5%                    | -5.6%                   |
| FR Bus Riders Per In-Svc. Hour | 41.3    | 42.7    | 42.0    | 3.4%                    | -1.6%                   |

<u>NOTES</u>: Compared FY12, MTS' system-wide figure decreased -3.4 passengers per in-service hour to 56.9 (-5.6%). For FY13, fixed-route bus passengers per in-service hour was nearly flat at 42.0 passengers per in-service hour.

#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

#### On-Time Performance

On-time performance is defined as departing within 5 minutes of the scheduled time. It is measured by service change period in order to show the results of scheduling changes. MTS' goal for on-time performance is 85% for Urban Frequent bus routes, and 90% for Trolley and all other bus route categories.

| Boute Categories           | Service Change |           |            |           |            |       |
|----------------------------|----------------|-----------|------------|-----------|------------|-------|
| Route Categories           | Jan. 2012      | June 2012 | Sept. 2012 | Jan. 2013 | June 2013* | GOAL  |
| Premium Express            | 98.1%          | 99.5%     | 92.1%      | 98.4%     | 98.8%      | 90.0% |
| Express                    | 80.7%          | 73.4%     | 86.1%      | 81.0%     | 81.8%      | 90.0% |
| Light Rail                 | 89.1%          | 86.4%     | 88.3%      | 94.0%     | 95.2%      | 90.0% |
| Rapid (SuperLoop)          | -              | 95.2%     | 95.2%      | 91.2%     | 90.0%      | 85.0% |
| Urban Frequent             | 83.6%          | 81.7%     | 82.3%      | 83.6%     | 79.7%      | 85.0% |
| Urban Standard             | 86.0%          | 80.7%     | 84.9%      | 84.9%     | 83.5%      | 90.0% |
| Circulator                 | 86.5%          | 95.5%     | 96.1%      | 87.4%     | 91.6%      | 90.0% |
| Rural                      | N/A            | N/A       | N/A        | N/A       | N/A        |       |
| Demand-Responsive          | N/A            | N/A       | N/A        | N/A       | N/A        |       |
| System On-Time Performance | 86.0%          | 83.4%     | 86.0%      | 85.6%     | 84.2%      |       |

<u>NOTES</u>: Overall, on-time performance has remained around 85%. Following the January 2013 service change, five route categories have met their goal while two categories did not. Each route is continually evaluated to determine if performance below the target is a result of issues that MTS controls, such as driver performance or scheduling, or situations outside MTS' direct control, such as construction, traffic congestion, and passenger issues. Trolley on-time performance has been impacted by Trolley Renewal construction activities and is expected to increase as the project wraps up next year. Performance of Urban Frequent bus routes, which by far carry the greatest number of passengers, is heavily impacted by construction, stop signs and stop lights, and traffic as they typically go through high density corridors. (\*June 2013: June - August data available at time report created. Complete figures will be reported in FY 14, Quarter 2 Performance Monitoring Report.)

1.42

1.13

0.04

# Operator FY 2011 FY 2012 FY 2013 MTS Directly-Operated Bus 1.58 1.47 1 MTS Contract Services 0.96 0.89 1 MTS Trolley 0.00 0.04 0

<u>NOTES</u>: MTS Directly-Operated Bus preventable accidents are slightly down for FY13 compared to FY12. MTS Contract Services preventable accidents are up primarily due to a revision in contract service's accident classification. MTS Trolley reported three preventable accidents in the first nine months of FY13. Accidents deemed "preventable" by MTS' definition may not be violations of the California Vehicle Code (CVC). No Trolley accidents in FY13 have involved a CVC violation by our Trolley operator. For bus and Trolley operations, continued operator retraining and safety awareness programs are held throughout the year to improve the operator average for this safety metric.

| Mean Distance Between Failures (MDBF) |         |         |         |  |  |  |
|---------------------------------------|---------|---------|---------|--|--|--|
| Operator                              | FY 2011 | FY 2012 | FY 2013 |  |  |  |
| MTS Directly-Operated Bus             | 6,781   | 9,706   | 11,167  |  |  |  |
| MTS Contract Services                 | 13,751  | 10,908  | 10,190  |  |  |  |
| MTS Trolley                           | 318,705 | 476,369 | 325,354 |  |  |  |

<u>NOTES</u>: MTS Directly-Operated continued improvement is related to a preventive maintenance program, which takes a proactive approach at catching defects before buses begin revenue service. For Trolley, more than half of the failures were related to the new SD8 vehicle. It is not uncommon with new vehicle deployments for MDBF to decrease as the agency works with the manufacturer to integrate new vehicles into revenue service, particularly with the advanced software components involved in the new SD8 vehicles. There are also refinements to the vehicle performance as it is integrated into the specifics of an individual property's operation (e.g. topography, mixed-consist compatibility, etc.)

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#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

| Complaints Per 100,000 Passengers |         |         |         |                         |                         |  |
|-----------------------------------|---------|---------|---------|-------------------------|-------------------------|--|
| Operator                          | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>FY11-<br>FY12 | % Chg.<br>FY12-<br>FY13 |  |
| MTS Directly-Operated Bus         | 7.8     | 5.7     | 5.8     | -27.2%                  | 1.8%                    |  |
| MTS Contract Svcs. FR Bus         | 7.4     | 8.3     | 8.7     | 11.2%                   | 4.8%                    |  |
| MTS Trolley                       | 1.8     | 1.4     | 3.0     | -19.9%                  | 112.2%                  |  |
| General System                    | -       | 0.8     | 1.0     | -                       | 29.2%                   |  |

<u>NOTES</u>: MTS Bus and MTS Contract Services has an increase in the number of complaints. MTS Trolley saw an increase in the number of passenger complaints, mostly due to the realignment of the Blue, Orange, and Green Lines in September 2012. Complaints related to the MTS System, rather than an individual operator, are now tracked separately. These complaints are in addition to any complaints that the operators receive and are related to planning issues, website problems, and general MTS policies and procedures. For FY13, the MTS General System received 1.0 complaint per 100,000 passengers.

#### OBJECTIVE | Develop a Sustainable System

The following measures are used to ensure that transit resources are deployed efficiently and do not exceed budgetary constraints.

| Revenue Hours             |           |           |         |        |  |  |  |
|---------------------------|-----------|-----------|---------|--------|--|--|--|
| Operator                  | Actual    | Budget    | # Diff  | % Diff |  |  |  |
| MTS Directly-Operated Bus | 786,899   | 794,003   | (7,104) | -0.9%  |  |  |  |
| MTS Contract Svcs. FR Bus | 872,439   | 882,122   | (9,683) | -1.1%  |  |  |  |
| MTS Trolley               | 472.314   | 464,285   | 8,029   | 1.7%   |  |  |  |
| System                    | 2,131,652 | 2,140,410 | (8,758) | -0.4%  |  |  |  |

<u>NOTES</u>: Service levels have slightly increased from the last fiscal year. The increases have come from service adjustments to deal with high load factors and the restoration of some previously reduced service levels, especially on weekends.

| Revenue Miles             |            |            |           |        |  |  |
|---------------------------|------------|------------|-----------|--------|--|--|
| Operator                  | Actual     | Budget     | # Diff    | % Diff |  |  |
| MTS Directly-Operated Bus | 8,556,934  | 8,636,516  | (79,582)  | -0.9%  |  |  |
| MTS Contract Svcs. FR Bus | 9,353,715  | 9,462,775  | (109,060) | -1.2%  |  |  |
| MTS Trolley               | 7,758,089  | 7,559,212  | 198,877   | 2.6%   |  |  |
| System                    | 25,668,738 | 25,658,503 | 10,235    | 0.0%   |  |  |

<u>NOTES</u>: Service levels have slightly increased from last fiscal year. The increases have come from service adjustments to deal with high load factors and the restoration of some previously reduced services, especially on weekends.

#### Weekday Peak-Vehicle Requirement

This measure shows the maximum number of vehicles that are on the road at any time in order to provide the levels of service that have been scheduled.

| Operator                  | June 2012 | June 2013 | # Chg.<br>FY12-<br>FY13 |  |
|---------------------------|-----------|-----------|-------------------------|--|
| MTS Directly-Operated Bus | 199       | 210       | 11                      |  |
| MTS Contract Svcs. FR Bus | 246       | 260       | 14                      |  |
| MTS Trolley               | 93        | 96        | 3                       |  |

<u>NOTES</u>: Peak vehicles have seen an increase for MTS Bus and MTS Contract fixed-route services. These increases are mainly due to the increased service implemented in FY13. Trolley's peak car requirement due to the new operating plan implemented in September 2012.

#### In-Service Bus Speeds (MPH) (Weekday)

| Operator                  | June 2012 | June 2013 | % Chg.<br>FY12-<br>FY13 |
|---------------------------|-----------|-----------|-------------------------|
| MTS Directly-Operated Bus | 13.3      | 13.5      | 1.5%                    |
| MTS Contract Svcs. FR Bus | 14.0      | 14.1      | 0.7%                    |
| MTS Trolley               | 17.9      | 18.2      | 1.7%                    |

NOTES: In-service speeds have remained relatively flat year-over-year.

#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

In-Service/Total Miles

The 'in-service miles per total miles' ratio is only calculated for MTS in-house bus operations, as contractors are responsible for bus and driver assignments (run-cutting) for MTS Contract Services.

| Operator                  | June 2012 | June 2013 | % Chg.<br>FY12-<br>FY13 |
|---------------------------|-----------|-----------|-------------------------|
| MTS Directly-Operated Bus | 87.3%     | 85.9%     | -1.4%                   |
| MTS Contract Svcs. FR Bus | N/A       | N/A       | N/A                     |
| MTS Trolley               | 98.8%     | 99.7%     | 0.9%                    |

NOTES: Ratios have remained practically steady over the two service periods reported for MTS bus and Trolley operations.

#### In-Service/Total Hours

As with the mileage statistic, in-service hours per total hours can only be calculated for MTS in-house bus operations.

| Operator                  | June 2012 | June 2013 | % Chg.<br>FY12-<br>FY13 |
|---------------------------|-----------|-----------|-------------------------|
| MTS Directly-Operated Bus | 76.9%     | 75.9%     | -1.0%                   |
| MTS Contract Svcs. FR Bus | N/A       | N/A       | N/A                     |
| MTS Trolley               | 98.5%     | 99.4%     | 0.9%                    |

<u>NOTES</u>: Efficiency of scheduling has kept the ratio generally consistent over time, with only a minor changes from FY12 to FY13.

#### Farebox Recovery Ratio

This metric measures the percent of total operating cost recovered through fare revenue. Transportation Development Act (TDA) requirement of 31.9 percent system wide for fixed-route (excluding regional routes that have a 20 percent requirement). Percent of total operating cost recovered through fare revenue.

| Operator                 | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>FY11-<br>FY12 | % Chg.<br>FY12-<br>FY13 |
|--------------------------|---------|---------|---------|-------------------------|-------------------------|
| MTS FR (No Premium Exp.) | 36.3%   | 36.7%   | 39.6%   | 1.1%                    | 7.9%                    |
| MTS Premium Express      | 49.2%   | 46.0%   | 46.5%   | -6.4%                   | 1.1%                    |
| MTS Rail                 | 58.9%   | 57.2%   | 55.3%   | -2.9%                   | -3.3%                   |
| General System           | 43.0%   | 42.8%   | 42.6%   | -0.5%                   | -0.5%                   |

For both system-wide and Premium Express services, farebox recovery ratios continue to exceed the Transportation Development Act (TDA) target but have slightly decreased year over year.

#### Subsidy Per Passenger

MTS's goal is to improve route-category average year-over-year. This metric is the amount of public subsidy required to provide service for each unlinked boarding (measured as total operating cost minus fare revenue divided by total passengers).

| Operator                  | FY 2011 | FY 2012 | FY 2013 | % Change<br>FY11-<br>FY12 | %<br>Change<br>FY12-<br>FY13 |
|---------------------------|---------|---------|---------|---------------------------|------------------------------|
| Premium Express           | \$3.89  | \$4.44  | \$4.73  | 14.0%                     | 6.5%                         |
| Express                   | \$2.42  | \$2.33  | \$2.51  | -3.8%                     | 7.5%                         |
| Light Rail                | \$0.77  | \$0.81  | \$0.97  | 5.3%                      | 19.8%                        |
| Rapid                     | -       | -       | \$2.11  | -                         | -                            |
| Urban Frequent            | \$1.50  | \$1.50  | \$1.44  | 0.0%                      | -4.0%                        |
| Urban Standard            | \$1.31  | \$1.24  | \$1.39  | -5.6%                     | 12.1%                        |
| Circulator                | \$2.66  | \$2.23  | \$2.00  | -16.2%                    | -10.3%                       |
| Rural                     | \$14.48 | \$12.91 | \$13.17 | -10.9%                    | 2.0%                         |
| Demand-Responsive         | \$31.04 | \$32.56 | \$32.55 | 4.9%                      | 0.0%                         |
| System Total Passengers   | \$1.37  | \$1.37  | \$1.47  | 0.0%                      | 7.6%                         |
| Fixed-Route Bus Ridership | \$1.52  | \$1.50  | \$1.51  | -1.7%                     | 0.7%                         |

Overall, system wide subsidy per passenger was even at \$1.47 in FY13 (with only a negligible increase). For fixed route bus service, subsidy per passenger increased from \$1.50 to \$1.51 in FY13 (0.7%). Light rail increased from \$0.81 to \$0.97 over the last year, which is a 19.8% increase.

#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

#### Title VI Compliance

The indicators below are required by the FTA to be monitored by and reported to the MTS Board. They measure the quantity and quality of service that MTS provides to minority and non-minority populations, as defined in FTA Circular 4702.1B (2012).The circular defines a minority route as "a route that has at least 1/3 of its total revenue mileage in a Census block or block group, or traffic analysis zone(s) with a percentage of minority population that exceeds the percentage of minority population in the transit service area."

#### Route Headway, On-Time Performance, and Passenger Load Factor

| Category/Mode*  | On-Time<br>Performance<br>Standard | Headway Standard<br>(Base Weekday)<br>P - Peak<br>B - Base | Vehicle Load<br>Factor<br>(Standard =<br>No more than<br>20% of trips<br>exceed factor)  | Minority<br>Route<br>Y- Yes<br>N - No |
|-----------------|------------------------------------|--|--|---------------------------------------|
| Premium Express |                                    |  |  |                                       |
| Goal            | 90%                                | 30 min.  | 1.00   |                                       |
| Routes          | 0.004                              | Actual   |  |                                       |
| 810             | 96%                                | 15   | 3 <b>.</b>   | Y                                     |
| 820             | 97%                                | 20   | 1 <b>-</b>   | N                                     |
| 850             | 95%                                | 30<br>20 P / 30 B  | -  | N                                     |
| 860             | 97%                                | 20 P / 30 B<br>50  | -  | N<br>Y                                |
| 880<br>Express  |                                    | 50   |  | I I                                   |
| Goal            | 90%                                | 30 min.  | 1.50   |                                       |
| Routes          | 5070                               | Actual   | and the second sec |                                       |
| 20              | 82%                                | 15 P / 20 P / 30 B   |  | N                                     |
| 50              | 86%                                | 15 P/30 P/60 B   | -  | N                                     |
| 150             | 82%                                | 15 P / 30 P / 60 B   | -  | N                                     |
| 210             | 93%                                | 15   | -  | Y                                     |
| 870             | 43%                                | 90   | -  | N                                     |
| 960             | 97%                                | 20   | -  | Y                                     |
| Light Rail      |                                    |  |  |                                       |
| Goal            | 90%                                | 15 min.  | 3.00   | 10.00                                 |
| Routes          |                                    | Actual   |  |                                       |
| Blue            | 89%                                | 7.5 P / 15 B   | -  | Y                                     |
| Orange          | 88%                                | 15   | -  | Y                                     |
| Green           | 97%                                | 15   |  | N                                     |
| Rapid           | 050/                               | 15 min.  | 1.50   |                                       |
| Goal            | 85%                                | Actual   | 1.50   |                                       |
| 201             | 91%                                | 10 P / 15 B  | States in a Belleville State in  | Y                                     |
| 202             | 92%                                | 10 P / 15 B  |  | Ý                                     |
| 202             | 91%                                | 10 P / 15 B  | -  | Ý                                     |
| Urban Frequent  | 0170                               | 101 / 10 5   |  |                                       |
| Goal            | 85%                                | 15 min.  | 1.50   | Child Harrison                        |
| Routes          | No. of Concession, Name            | Actual   | AND STREET, ST   |                                       |
| 1               | 85%                                | 15   | -  | Y                                     |
| 2               | 85%                                | 11 P / 15 B  | -  | Y                                     |
| 3               | 78%                                | 15   | -  | Y                                     |
| 5               | 85%                                | 15   | -  | Y                                     |
| 6               | 79%                                | 15   | -  | N                                     |
| 7               | 78%                                | 12   | ( <b>-</b> ):  | Y                                     |
| 8               | 90%                                | 20 P / 30 B  | -  | N                                     |
| 9               | 88%                                | 20 P / 30 B  |  | N                                     |
|                 |                                    |  |  |                                       |
| 10<br>11        | 80%<br>81%                         | 15<br>10 P / 15 B  | -  | Y<br>Y                                |

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#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

| Category/Mode*  | On-Time<br>Performance<br>Standard   | Headway Standard<br>(Base Weekday)<br>P - Peak<br>B - Base   | Vehicle Load<br>Factor<br>(Standard =<br>No more than<br>20% of trips<br>exceed factor) | Minority<br>Route<br>Y- Yes<br>N - No |
|---|--|--|---|---------------------------------------|
| Goal  | 85%  | 15 min.  | 1.50  |                                       |
| Routes  | 84%  | Actual<br>12 P / 15 B  |   | Y                                     |
| 15<br>30  | 85%  | 12 P / 15 B<br>15 P / 30 B   | -   | Ň                                     |
| 41  | 80%  | 8 P / 15 B   |   | N                                     |
| 44  | 88%  | 8 P / 15 B   | -   | Ŷ                                     |
| 120   | 83%  | 15   | -   | N                                     |
| 701   | 90%  | 15   | -   | Y                                     |
| 709   | 85%  | 15   | -   | Y                                     |
| 712   | 92%  | 15   | -   | Y                                     |
| 901<br>906/907  | 75%<br>80%   | 15 P / 30 B<br>15  | 1.5   | Y<br>Y                                |
| 929   | 79%  | 12 P / 15 B  | -   | Ý                                     |
| 932   | 79%  | 15   |   | Ý                                     |
| 933/934   | 80%  | 10 P / 15 B  | -   | Y                                     |
| 955   | 83%  | 15   | -   | Y                                     |
| 961   | 82%  | 15   | -   | Y                                     |
| 992   | 69%  | 15   | -   | N                                     |
| Urban Standard<br>Goal  | 90%  | 30 min.  | 1.50  |                                       |
| Routes  | 3078   | Actual   | 1100  | and the second second                 |
| 4   | 90%  | 30   | -   | Y                                     |
| 14  | 97%  | 60   | -   | N                                     |
| 27  | 85%  | 30   | -   | N                                     |
| 28<br>31  | 88%<br>79%   | 15 P / 30 B<br>30  | -   | N<br>Y                                |
| 35  | 90%  | 15 B / 30 P  |   | Ň                                     |
| 105   | 85%  | 30   | -   | Ň                                     |
| 115   | 89%  | 30   | -   | N                                     |
| 703   | 74%  | N/A  | -   | Y                                     |
| 704   | 77%  | 30   |   | Y                                     |
| 705   |  |  |   |                                       |
| 705   | 90%  | 30   |   | Y                                     |
| 707   | 90%<br>93%   | 30<br>60   | -   | Y<br>Y                                |
| 707<br>815  | 90%<br>93%<br>83%  | 30<br>60<br>30   | -   | Y<br>Y<br>Y                           |
| 707<br>815<br>816   | 90%<br>93%<br>83%<br>84%   | 30<br>60<br>30<br>30   | -   | Y<br>Y                                |
| 707<br>815<br>816<br>832<br>833   | 90%<br>93%<br>83%<br>84%<br>68%<br>82%   | 30<br>60<br>30<br>30<br>60<br>45   | -   | Y Y N N N N                           |
| 707<br>815<br>816<br>832<br>833<br>834  | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%  | 30<br>60<br>30<br>30<br>60<br>45<br>60   | -   | YYYNNN                                |
| 707<br>815<br>816<br>832<br>833<br>834<br>844   | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%   | 30<br>60<br>30<br>60<br>45<br>60<br>60<br>60   |   | YYYZZZZZ                              |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>844  | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%  | 30<br>60<br>30<br>60<br>45<br>60<br>60<br>60<br>30   |   | ¥ ¥ ¥ Z Z Z Z Z Z                     |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>845<br>848  | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%   | 30<br>60<br>30<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30   |   | Y Y Y N N N N N N N                   |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>845<br>848<br>854                                     | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%<br>93%  | 30<br>60<br>30<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30<br>60   |   | Y                                     |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>845   | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%<br>93%<br>93%<br>90%<br>78%                             | 30<br>60<br>30<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30   |   | Y Y Y N N N N N N N                   |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>848<br>845<br>848<br>854<br>855<br>856<br>856<br>864  | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%<br>93%<br>90%<br>78%<br>76%                             | 30<br>60<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30<br>60<br>30<br>30<br>30<br>30<br>30<br>30                         |   | ¥ ¥ ¥ Z Z Z Z Z Z Z Z Z Y Z           |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>848<br>854<br>855<br>856<br>864<br>871/872            | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%<br>90%<br>79%<br>90%<br>78%<br>78%<br>76%<br>63%        | 30<br>60<br>30<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30 |   | ŶŶŶ <b>ZZZZZZZZ</b> ŶŊŶ               |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>848<br>854<br>855<br>856<br>864<br>871/872<br>874/875 | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%<br>90%<br>79%<br>93%<br>90%<br>78%<br>76%<br>63%<br>74% | 30<br>60<br>30<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30       |   | ¥¥¥ Z Z Z Z Z Z Z Z Y Z Y Z           |
| 707<br>815<br>816<br>832<br>833<br>834<br>844<br>845<br>848<br>854<br>855<br>856<br>864<br>871/872            | 90%<br>93%<br>83%<br>84%<br>68%<br>82%<br>89%<br>96%<br>90%<br>79%<br>90%<br>79%<br>90%<br>78%<br>78%<br>76%<br>63%        | 30<br>60<br>30<br>30<br>60<br>45<br>60<br>60<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30<br>30 |   | ŶŶŶ <b>ZZZZZZZZ</b> ŶŊŶ               |

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#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

| Goal         90%           Routes         921         73%           923         77%         928         82%           936         74%         962         69%           963         85%         967         96%           968         96%         96%         96%           18         96%         25         74%           83         96%         84         100%           88         94%         851         94% | 30 min.         1.50         2.50           Actual         -         Y           30         -         Y           30         -         N           30         -         N           30         -         N           30         -         Y          |
|---|--|
| Routes           921         73%           923         77%           928         82%           936         74%           962         69%           963         85%           967         96%           968         96%           Circulator           60a/         90%           25         74%           83         96%           84         100%           88         94%   | 30 - Y<br>30 - N<br>30 - N   |
| 921         73%           923         77%           928         82%           936         74%           962         69%           963         85%           967         96%           968         96%           Circulator           18         96%           25         74%           83         96%           84         100%           88         94%  | 30 - Y<br>30 - N<br>30 - N   |
| 923         77%           928         82%           936         74%           962         69%           963         85%           967         96%           968         96%           Circulator           Goal         90%           Routes         96%           18         96%           25         74%           83         96%           84         100%           88         94%                              | 30 - N   |
| 928         82%           936         74%           962         69%           963         85%           967         96%           968         96%           Circulator           Goal         90%           Routes         96%           18         96%           25         74%           83         96%           84         100%           88         94%  | 30 - N<br>30 - Y   |
| 936         74%           962         69%           963         85%           967         96%           968         96%           Circulator           Goal         90%           Circulator           18         96%           25         74%           83         96%           84         100%           88         94%  | 30 - Y   |
| 963         85%           967         96%           968         96%           Circulator         90%           Goal         90%           18         96%           25         74%           83         96%           84         100%           88         94%   |  |
| 967         96%           968         96%           Circulator         90%           Goal         90%           Routes         96%           25         74%           83         96%           84         100%           88         94%   | 30 - Y   |
| 968         96%           Circulator         90%           Goal         90%           Routes         96%           25         74%           83         96%           84         100%           88         94%   | 30 - Y<br>30 - Y<br>30 - Y<br>60 - Y   |
| Circulator           Goal         90%           Routes         96%           18         96%           25         74%           83         96%           84         100%           88         94%  | 60 - Y   |
| Goal         90%           Routes         96%           18         96%           25         74%           83         96%           84         100%           88         94%   | 60 - Y   |
| Routes         96%           18         96%           25         74%           83         96%           84         100%           88         94%  |  |
| 18         96%           25         74%           83         96%           84         100%           88         94%   | 60 min. 1.50   |
| 25 74%<br>83 96%<br>84 100%<br>88 94%   | Actual   |
| 83 96%<br>84 100%<br>88 94%   | 30 - N   |
| 84 100%<br>88 94%   | 60 - N   |
| 88 94%  | 60 - N   |
| 88 94%<br>851 94%   |  |
| 851 94%   |  |
| 700/  | 30 - N   |
| 964 76%   | 30 - Y   |
| 965   | 30 - Y<br>30 P / 60 B - Y  |
| 972* No missed to   | 30 - Y<br>30 P / 60 B - Y  |
| 973* No missed to   | 30         -         Y           30 P / 60 B         -         Y           30         -         Y           trips.         ~30         -         Y   |
| 978* No missed to<br>979* No missed to  | 30         -         Y           30 P / 60 B         -         Y           30         -         Y           trips.         ~30         -         Y           trips.         ~30         -         Y           trips.         ~30         -         Y |

\*Load standard is 1.0 for routes operated with a minibus. Routes 972, 973, 978, are 979 are timed to the Coast schedule and wait for passengers to transfer from the selected Coaster trips. Rural and Demand Responsive services have no specific goals for on-time performance, headway, or load standard. Minority Route statistics based on 2010 Census.

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#### San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT PERIOD: JULY 2012 - JUNE 2013

#### Service Availability

- > 80% of residents or jobs within ½ mile of a bus stop or rail station in urban areas.
- > 100% of suburban residences within 5 miles of a bus stop or rail station.
- > One return trip at least 2 days/week to destinations from rural villages

| Goal   |   |       |  |  |
|--|---|-------|--|--|
| 80% of residents or jobs within<br>½ mile of a bus stop or rail<br>station in urban area                 | % of residents<br>within 1/2 mile of<br>a bus stop or rail<br>station in urban<br>areas % of jobs with<br>1/2 mile of a b<br>stop or rail stat<br>in urban area |       |  |  |
|  | 100.0%  | 98.2% |  |  |
| 100% of suburban residences<br>within 5 miles of a bus stop or<br>rail station.                          | % of suburban residents within 5 miles of a bus stop or rail station  |       |  |  |
| run station.   | 100.0%  |       |  |  |
|  | Available Service   |       |  |  |
| One return trip at least 2<br>days/week to destinations from<br>rural villages.<br>(Lakeside and Alpine) | Route 848 serves Lakeside seven days<br>a week and Route 864 serves Alpine<br>seven days a week.  |       |  |  |

See attached map entitled 'Urban Boundary, Suburban Boundary, and Rural Villages within MTS Service Area'.

#### FY 2013 ANNUAL ROUTE STATISTICS

Updated: 10/18/2013

| ROUTE       | Annual<br>Passengers | Avg. Weekday<br>Passengers  | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
|-------------|----------------------|---|-----------------------------|--------------------------|---------------------|
| Blue Line   | 13,886,619           | 42,665  | 199.8                       | \$0.55                   | 68.5%               |
| Orange Line | 6,310,548            | 19,579  | 112.7                       | \$1.88                   | 38.9%               |
| Green Line  | 9,502,199            | 25,711  | 159.9                       | \$0.97                   | 55.2%               |
| 1           | 1,574,532            | 5,186   | 33.3                        | \$2.38                   | 29.0%               |
| 2           | 1,497,096            | 4,831   | 40.5                        | \$1.77                   | 35.5%               |
| 3           | 1,811,156            | 6,212   | 39.1                        | \$0.13                   | 88.2%               |
| 4           | 877,068              | 2,818   | 38.1                        | \$1.96                   | 32.8%               |
| 5           | 941,544              | 3,178   | 50.6                        | \$1.25                   | 43.4%               |
| 6           | 617,842              | 1,976   | 34.4                        | \$2.28                   | 29.9%               |
| 7           | 3,844,273            | 11,867  | 47.9                        | \$1.36                   | 41.79               |
| 8           | 674,421              | 1,818   | 35.3                        | \$2.15                   | 31.3%               |
| 9           | 506,548              | 1,488   | 29.9                        | \$2.74                   | 26.2%               |
| 10          | 1,574,423            | 5,143   | 42.3                        | \$1.66                   | 37.2%               |
| 11          | 2,552,953            | 8,619   | 34.0                        | \$2.32                   | 29.5%               |
| 13          | 2,183,660            | 7,211   | 47.9                        | \$1.36                   | 41.5%               |
| 13          | 85,362               | 337   | 11.5                        | \$8.79                   | 9.8%                |
| 14          | 1,698,433            | 5,503   | 41.1                        | \$1.74                   | 35.9%               |
| 15          |                      | 202   | 17.9                        | \$1.69                   | 41.3%               |
|             | 51,335               |   | 31.0                        | \$2.62                   | 27.29               |
| 20          | 1,221,437            | 4,118<br>458  | 18.2                        |                          |                     |
| 25          | 115,884              | the second se |                             | \$1.87                   | 33.9%               |
| 27          | 257,927              | 949   | 17.8                        | \$2.02                   | 33.5%               |
| 28          | 439,257              | 1,449   | 34.7                        | \$0.16                   | 86.1%               |
| 30          | 2,175,504            | 6,901   | 31.2                        | \$2.55                   | 28.8%               |
| 31          | 120,264              | 473   | 26.0                        | \$3.33                   | 22.8%               |
| 35          | 587,090              | 1,779   | 30.9                        | \$0.16                   | 86.7%               |
| 41          | 1,386,464            | 4,582   | 40.4                        | \$1.74                   | 37.2%               |
| 44          | 1,334,100            | 4,511   | 36.1                        | \$2.11                   | 31.7%               |
| 50          | 252,059              | 991   | 22.9                        | \$3.93                   | 19.9%               |
| 83          | 45,840               | 180   | 14.1                        | \$2.64                   | 27.3%               |
| 84          | 35,506               | 140   | 11.8                        | \$3.31                   | 23.8%               |
| 88          | 122,763              | 427   | 29.3                        | \$2.84                   | 25.7%               |
| 105         | 353,995              | 1,212   | 23.6                        | \$3.76                   | 20.8%               |
| 115         | 350,739              | 1,275   | 23.6                        | \$2.09                   | 33.5%               |
| 120         | 997,681              | 3,212   | 29.8                        | \$2.77                   | 26.0%               |
| 150         | 698,600              | 2,759   | 42.1                        | \$1.65                   | 38.4%               |
| 201         | 793,881              | 2,569   | 43.9                        | \$1.40                   | 44.7%               |
| 202         | 608,901              | 1,854   | 34.3                        | \$2.13                   | 34.7%               |
| 204         | 154,786              | 440   | 16.2                        | \$5.73                   | 16.1%               |
| 210         | 81,296               | 319   | 30.0                        | \$2.78                   | 25.8%               |
| 701         | 609,233              | 2,131   | 24.8                        | \$1.47                   | 36.0%               |
| 703         | 40,344               | _,  | 27.1                        | \$1.81                   | 36.1%               |
| 704         | 603,863              | 2,069   | 29.7                        | \$1.27                   | 39.8%               |
| 704         | 345,489              | 1,177   | 30.4                        | \$0.83                   | 50.0%               |
| 703         | 63,819               | 233   | 23.6                        | \$2.06                   | 29.4%               |
| 707         | 1,100,200            | 3,773   | 42.0                        | \$0.69                   | 55.0%               |
| 709         | 936,060              | 3,209   | 38.2                        | \$0.67                   | 55.4%               |
| 810         | 160,994              | 634   | 26.7                        | \$4.13                   | 50.3%               |
|             |                      | 1,157   | 33.5                        | \$0.25                   | 81.0%               |
| 815         | 369,972              |   |                             | \$0.25                   | 55.9%               |
| 816         | 326,782              | 1,289   | 31.2                        |                          |                     |
| 820         | 49,587               | 195   | 21.0                        | \$5.28                   | 43.0%               |
| 832         | 55,262               | 194   | 14.9                        | \$2.08                   | 33.4%               |
| 833         | 140,016              | 463   | 20.5                        | \$1.55                   | 38.1%               |
| 834         | 20,605               | 82  | 17.6                        | \$3.75                   | 22.1%               |
| 844.845     | 186,786              | 702   | 13.7                        | \$2.85                   | 24.2%               |
| 848         | 421,157              | 1,364   | 29.4                        | \$1.01                   | 51.4%               |
| 850         | 36,852               | 144   | 21.9                        | \$5.40                   | 42.9%               |
| 851         | 100,637              | 397   | 21.9                        | \$1.40                   | 40.5%               |
| 854         | 192,658              | 731   | 26.3                        | \$1.43                   | 41.7%               |
| 855         | 291,488              | 1,007   | 32.8                        | \$0.73                   | 58.9%               |
| 856         | 701,049              | 2,586   | 30.7                        | \$1.30                   | 44.7%               |
| 860         | 37,119               | 146   | 21.7                        | \$5.88                   | 40.4%               |
| 864         | 441,445              | 1,454   | 19.7                        | \$3.06                   | 26.1%               |
| 870         | 14,871               | 59  | 11.7                        | \$3.38                   | 22.5%               |
| 871.872     | 121,868              | 466   | 21.8                        | \$1.44                   | 42.3%               |
| 874.875     | 472,261              | 1,611   | 26.8                        | \$1.25                   | 45.9%               |
| 880         | 24,360               | 95  | 16.5                        | \$4.84                   | 46.9%               |

| ROUTE       | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
|-------------|----------------------|----------------------------|-----------------------------|--------------------------|---------------------|
| 888         | 2,346                | 22                         | 4.2                         | \$36.59                  | 7.2%                |
| 891         | 1,240                | 22                         | 3.4                         | \$47.10                  | 3.9%                |
| 892         | 1,352                | 23                         | 3.9                         | \$40.35                  | 4.7%                |
| 894         | 40,242               | 159                        | 11.3                        | \$9.84                   | 21.9%               |
| 901         | 1,053,935            | 3,384                      | 25.9                        | \$2.13                   | 32.3%               |
| 904         | 30.901               | 98                         | 10.8                        | \$1.71                   | 39.3%               |
| 905         | 632,196              | 2,247                      | 40.4                        | \$0.93                   | 56.2%               |
| 906.907     | 1,596,071            | 5,205                      | 40.3                        | \$0.02                   | 98.1%               |
| 916.917     | 263,679              | 933                        | 23.0                        | \$1.86                   | 34.7%               |
| 921         | 409,261              | 1,528                      | 27.1                        | \$1.19                   | 46.8%               |
| 923         | 266,967              | 1,025                      | 18.8                        | \$1.61                   | 38.8%               |
| 928         | 403,665              | 1,452                      | 29.3                        | \$1.34                   | 43.0%               |
| 929         | 2,504,302            | 7,991                      | 36.4                        | \$0.58                   | 63.2%               |
| 932         | 1,308,994            | 4,449                      | 32.9                        | \$0.82                   | 54.9%               |
| 933.934     | 1,862,023            | 6,226                      | 32.9                        | \$1.14                   | 46.7%               |
| 936         | 656,536              | 1,952                      | 33.0                        | \$0.60                   | 63.1%               |
| 955         | 1,672,336            | 5,468                      | 39.7                        | \$0.38                   | 72.4%               |
| 960         | 98,107               | 385                        | 26.1                        | \$3.18                   | 23.6%               |
| 961.962.963 | 1,332,934            | 4,660                      | 29.8                        | \$0.92                   | 52.2%               |
| 964         | 89,258               | 352                        | 15.9                        | \$2.31                   | 28.7%               |
| 965         | 80,732               | 289                        | 17.3                        | \$1.99                   | 33.0%               |
| 967         | 58,380               | 217                        | 13.2                        | \$2.98                   | 25.3%               |
| 968         | 63,561               | 239                        | 14.3                        | \$3.17                   | 24.2%               |
| 992         | 444,077              | 1,311                      | 22.8                        | \$1.03                   | 50.9%               |
| SVCC        | 131,743              | 521                        | 24.9                        | \$2.26                   | Note N              |
| MTS ACCESS  | 379,415              | 1,367                      | 2.1                         | \$32.55                  | 13.2%               |

| SERVICE CATEGORY         | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
|--------------------------|----------------------|----------------------------|-----------------------------|--------------------------|---------------------|
| Premium Express          | 308,912              | 1,214                      | 21.3                        | \$4.73                   | 46.5%               |
| Express                  | 2,366,370            | 8,631                      | 32.2                        | \$2.51                   | 28.4%               |
| Light Rail               | 29,699,366           | 87,955                     | 160.6                       | \$0.97                   | 55.3%               |
| Rapid                    | 1,557,568            | 4,862                      | 34.3                        | \$2.11                   | 34.8%               |
| Urban Frequent           | 38,457,861           | 125,383                    | 37.0                        | \$1.44                   | 40.4%               |
| Urban Standard           | 11,984,646           | 41,228                     | 28.0                        | \$1.39                   | 42.1%               |
| Circulator               | 773,698              | 2,966                      | 15.4                        | \$2.00                   | 33.1%               |
| Rural (Note O)           | 45,180               | 227                        | 9.4                         | \$13.17                  | 17.1%               |
| Demand-Responsive        | 379,415              | 1,367                      | 2.1                         | \$32.55                  | 13.2%               |
| MODE                     | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
| Light Rail               | 29,699,366           | 87,955                     | 160.6                       | \$0.97                   | 55.3%               |
| ixed-Route Bus Ridership | 53,891,487           | 179,421                    | 33.5                        | \$1.51                   | 39.6%               |
| Demand-Responsive        | 379,415              | 1,367                      | 2.1                         | \$32.55                  | 13.2%               |
| Rural (Note O)           | 45,180               | 227                        | 9.4                         | \$13.17                  | 17.1%               |
| System                   | 85,573,016           | 273,833                    | 42.3                        | \$1.47                   | 42.6%               |

A. After federal JARC grant, Route 30 subsidy/passenger is \$2.48.

B. After Rural 5311 grant, Route 864 subsidy/passenger is \$2.70.

C. Route 880 subsidy is fully funded by the 4S Ranch Transit Fund. Funding runs out in June 2014.

D. After Rural 5311 grant, Route 888 is \$20.27.

E. After Rural 5311 grant, Route 891 is \$30.91.

F. After Rural 5311 grant, Route 892 is \$26.39.

G. After Rural 5311 grant, Route 894 is \$4.87.

H. After federal JARC grant, Route 905 subsidy/passenger is \$0.54.

I. After federal JARC grant, Route 929 subsidy/passenger is \$0.00.

J. After federal JARC grant, Route 932 subsidy/passenger is \$0.98.

K. After federal JARC grant, Route 955 subsidy/passenger is \$0.26.

L. After federal JARC grant, Route 960 subsidy/passenger is \$0.87.

M. After federal JARC grant, Route 967.968 subsidy/passenger is \$2.31.

N. Fares and one-half of the subsidy are paid for by NCTD resulting in a 72% farebox recovery.

O. After Rural 5311 and 5311(c) grants, subsidy/passenger is \$7.03.

P. Routes 201, 202, & 204, SANDAG reimburses MTS for the net operating cost (operating cost less fare revenue) using TransNet funds.

Updated: 10/23/2013

| ROUTE       | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
|-------------|----------------------|----------------------------|-----------------------------|--------------------------|---------------------|
| Blue Line   | 13,886,619           | 42,665                     | 199.8                       | \$0.55                   | 68.5%               |
| Orange Line | 6,310,548            | 19,579                     | 112.7                       | \$1.88                   | 38.9%               |
| Green Line  | 9,502,199            | 25,711                     | 159.9                       | \$0.97                   | 55.2%               |
| 1           | 1,574,532            | 5,186                      | 33.3                        | \$2.38                   | 29.0%               |
| 2           | 1,497,096            | 4,831                      | 40.5                        | \$1.77                   | 35.5%               |
| 3           | 1,811,156            | 6,212                      | 39.1                        | \$0.14                   | 87.9%               |
| 4           | 877,068              | 2,818                      | 38.1                        | \$1.96                   | 32.8%               |
| 5           | 941,544              | 3,178                      | 50.6                        | \$1.25                   | 43.4%               |
| 6           | 617,842              | 1,976                      | 34.4                        | \$2.28                   | 29.9%               |
| 7           | 3,844,273            | 11,867                     | 47.9                        | \$1.36                   | 41.7%               |
| 8           | 674,421              | 1,818                      | 35.3                        | \$2.15                   | 31.3%               |
| 9           | 506,548              | 1,488                      | 29.9                        | \$2.74                   | 26.2%               |
| 10          | 1,574,423            | 5,143                      | 42.3                        | \$1.66                   | 37.2%               |
| 11          | 2,552,953            | 8,619                      | 34.0                        | \$2.32                   | 29.5%               |
| 13          | 2,183,660            | 7,211                      | 47.9                        | \$1.36                   | 41.5%               |
| 14          | 85,362               | 337                        | 11.5                        | \$8.79                   | 9.8%                |
| 15          | 1,698,433            | 5,503                      | 41.1                        | \$1.74                   | 35.9%               |
| 18          | 51,335               | 202                        | 17.9                        | \$1.67                   | 41.9%               |
| 20          | 1,221,437            | 4,118                      | 31.0                        |                          |                     |
| 25          | 115,884              | 458                        |                             | \$2.62                   | 27.2%               |
| 27          |                      |                            | 18.2                        | \$1.80                   | 36.2%               |
| 28          | 257,927              | 949                        | 17.8                        | \$2.02                   | 33.4%               |
|             | 439,257              | 1,449                      | 34.7                        | \$0.17                   | 85.8%               |
| 30          | 2,175,504            | 6,901                      | 31.2                        | \$2.55                   | 28.8%               |
| 31          | 120,264              | 473                        | 26.0                        | \$3.33                   | 22.8%               |
| 35          | 587,090              | 1,779                      | 30.9                        | \$0.16                   | 86.3%               |
| 41          | 1,386,464            | 4,582                      | 40.4                        | \$1.74                   | 37.2%               |
| 44          | 1,334,100            | 4,511                      | 36.1                        | \$2.11                   | 31.7%               |
| 50          | 252,059              | 991                        | 22.9                        | \$3.93                   | 19.9%               |
| 83          | 45,840               | 180                        | 14.1                        | \$2.60                   | 28.5%               |
| 84          | 35,506               | 140                        | 11.8                        | \$3.28                   | 24.3%               |
| 88          | 122,763              | 427                        | 29.3                        | \$2.84                   | 25.7%               |
| 105         | 353,995              | 1,212                      | 23.6                        | \$3.76                   | 20.8%               |
| 115         | 350,739              | 1,275                      | 23.6                        | \$2.09                   | 33.6%               |
| 120         | 997,681              | 3,212                      | 29.8                        | \$2.77                   | 26.0%               |
| 150         | 698,600              | 2,759                      | 42.1                        | \$1.65                   | 38.4%               |
| 201         | 793,881              | 2,569                      | 43.9                        | \$1.40                   | 44.7%               |
| 202         | 608,901              | 1,854                      | 34.3                        | \$2.13                   | 34.7%               |
| 204         | 154,786              | 440                        | 16.2                        |                          |                     |
| 210         | 81,296               | 319                        | 30.0                        | \$5.73                   | 16.1%               |
| 701         | 609,233              | 2,131                      |                             | \$2.78                   | 25.8%               |
| 703         | 40,344               | 2,101                      | 24.8                        | \$1.47                   | 36.0%               |
| 703         | 603,863              | -                          | 27.1                        | \$1.81                   | 35.9%               |
| 704         | 015 100              | 2,069                      | 29.7                        | \$1.27                   | 39.8%               |
|             | 345,489              | 1,177                      | 30.4                        | \$0.83                   | 50.0%               |
| 707         | 63,819               | 233                        | 23.6                        | \$2.06                   | 29.4%               |
| 709         | 1,100,200            | 3,773                      | 42.0                        | \$0.69                   | 54.9%               |
| 712         | 936,060              | 3,209                      | 38.2                        | \$0.67                   | 55.4%               |
| 810         | 160,994              | 634                        | 26.7                        | \$4.13                   | 50.3%               |
| 815         | 369,972              | 1,157                      | 33.5                        | \$0.25                   | 80.9%               |
| 816         | 326,782              | 1,289                      | 31.2                        | \$0.85                   | 55.9%               |
| 820         | 49,587               | 195                        | 21.0                        | \$5.28                   | 43.0%               |
| 832         | 55,262               | 194                        | 14.9                        | \$2.07                   | 33.7%               |
| 833         | 140,016              | 463                        | 20.5                        | \$1.49                   | 40.5%               |
| 834         | 20,605               | 82                         | 17.6                        | \$3.75                   | 22.1%               |
| 844.845     | 186,786              | 702                        | 13.7                        | \$2.75                   | 26.9%               |
| 848         | 421,157              | 1,364                      | 29.4                        | \$1.01                   | 51.4%               |
| 850         | 36,852               | 144                        | 21.9                        | \$5.40                   | 42.9%               |
| 851         | 100,637              | 397                        | 21.9                        | \$1.32                   | 43.6%               |
| 854         | 192,658              | 731                        | 26.3                        | \$1.43                   | 41.8%               |
| 855         | 291,488              | 1,007                      | 32.8                        | \$0.73                   | 59.2%               |
| 856         | 701,049              | 2,586                      | 30.7                        | \$1.30                   |                     |
| 860         | 37,119               |                            |                             |                          | 44.8%               |
| 864         |                      | 146                        | 21.7                        | \$5.88                   | 40.4%               |
|             | 441,445              | 1,454                      | 19.7                        | \$3.06                   | 26.1%               |
| 870         | 14,871               | 59                         | 11.7                        | \$3.33                   | 23.8%               |
| 871.872     | 121,868              | 466                        | 21.8                        | \$1.44                   | 42.3%               |
| 874.875     | 472,261              | 1,611                      | 26.8                        | \$1.25                   | 45.8%               |
| 880         | 24,360               | 95                         | 16.5                        | \$4.84                   | 46.9%               |
| 888         | 2,346                |                            |                             |                          |                     |

REVISED

| ROUTE       | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
|-------------|----------------------|----------------------------|-----------------------------|--------------------------|---------------------|
| 891         | 1,240                | 22                         | 3.4                         | \$47.10                  | 3.9%                |
| 892         | 1,352                | 23                         | 3.9                         | \$40.35                  | 4.7%                |
| 894         | 40,242               | 159                        | 11.3                        | \$9.84                   | 21.9%               |
| 901         | 1,053,935            | 3,384                      | 25.9                        | \$2.13                   | 32.2%               |
| 904         | 30,901               | 98                         | 10.8                        | \$1.72                   | 38.8%               |
| 905         | 632,196              | 2,247                      | 40.4                        | \$0.93                   | 56.2%               |
| 906.907     | 1,596,071            | 5,205                      | 40.3                        | \$0.02                   | 97.6%               |
| 916.917     | 263,679              | 933                        | 23.0                        | \$1.86                   | 34.7%               |
| 921         | 409,261              | 1,528                      | 27.1                        | \$1.18                   | 46.9%               |
| 923         | 266,967              | 1,025                      | 18.8                        | \$1.62                   | 38.8%               |
| 928         | 403,665              | 1,452                      | 29.3                        | \$1.34                   | 42.8%               |
| 929         | 2,504,302            | 7,991                      | 36.4                        | \$0.59                   | 63.0%               |
| 932         | 1,308,994            | 4,449                      | 32.9                        | \$0.82                   | 54.7%               |
| 933.934     | 1,862,023            | 6,226                      | 32.9                        | \$1.15                   | 46.6%               |
| 936         | 656,536              | 1,952                      | 33.0                        | \$0.60                   | 63.1%               |
| 955         | 1,672,336            | 5,468                      | 39.7                        | \$0.38                   | 72.1%               |
| 960         | 98,107               | 385                        | 26.1                        | \$3.18                   | 23.6%               |
| 961.962.963 | 1,332,934            | 4,660                      | 29.8                        | \$0.93                   | 52.0%               |
| 964         | 89,258               | 352                        | 15.9                        | \$2.22                   | 31.4%               |
| 965         | 80,732               | 289                        | 17.3                        | \$1.94                   | 34.6%               |
| 967         | 58,380               | 217                        | 13.2                        | \$2.98                   | 25.2%               |
| 968         | 63,561               | 239                        | 14.3                        | \$3.18                   | 24.1%               |
| 992         | 444,077              | 1,311                      | 22.8                        | \$1.04                   | 50.5%               |
| SVCC        | 131,743              | 521                        | 24.9                        | \$2.26                   | Note N              |
| MTS ACCESS  | 379,415              | 1,367                      | 2.1                         | \$32.55                  | 13.2%               |

| SERVICE CATEGORY          | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
|---------------------------|----------------------|----------------------------|-----------------------------|--------------------------|---------------------|
| Premium Express           | 308,912              | 1,214                      | 21.3                        | \$4.73                   | 46.5%               |
| Express                   | 2,366,370            | 8,631                      | 32.2                        | \$2.51                   | 28.4%               |
| Light Rail                | 29,699,366           | 87,955                     | 160.6                       | \$0.97                   | 55.3%               |
| Rapid                     | 1,557,568            | 4,862                      | 34.3                        | \$2.11                   | 34.8%               |
| Urban Frequent            | 38,457,861           | 125,383                    | 37.0                        | \$1.44                   | 40.4%               |
| Urban Standard            | 11,984,646           | 41,228                     | 28.0                        | \$1.39                   | 42.1%               |
| Circulator                | 773,698              | 2,966                      | 15.4                        | \$2.00                   | 33.1%               |
| Rural (Note O)            | 45,180               | 227                        | 9.4                         | \$13.17                  | 17.1%               |
| Demand-Responsive         | 379,415              | 1,367                      | 2.1                         | \$32.55                  | 13.2%               |
| MODE                      | Annual<br>Passengers | Avg. Weekday<br>Passengers | Passengers/<br>revenue Hour | Subsidy Per<br>Passenger | Farebox<br>Recovery |
| Light Rail                | 29,699,366           | 87,955                     | 160.6                       | \$0.97                   | 55.3%               |
| Fixed-Route Bus Ridership | 55,449,055           | 184,284                    | 33.6                        | \$1.52                   | 39.8%               |
| Demand-Responsive         | 379,415              | 1,367                      | 2.1                         | \$32.55                  | 13.2%               |
| Rural (Note O)            | 45,180               | 227                        | 9.4                         | \$13.17                  | 17.1%               |
| System                    | 85,573,016           | 273,833                    | 42.3                        | \$1.47                   | 42.6%               |

A. After federal JARC grant, Route 30 subsidy/passenger is \$2.48.

B. After Rural 5311 grant, Route 864 subsidy/passenger is \$2.70.

C. Route 880 subsidy is fully funded by the 4S Ranch Transit Fund. Funding runs out in June 2014.

D. After Rural 5311 grant, Route 888 is \$20.27.

E. After Rural 5311 grant, Route 891 is \$30.91.

F. After Rural 5311 grant, Route 892 is \$26.39.

G. After Rural 5311 grant, Route 894 is \$4.87.

H. After federal JARC grant, Route 905 subsidy/passenger is \$0.54.
I. After federal JARC grant, Route 929 subsidy/passenger is \$0.00.

- J. After federal JARC grant, Route 932 subsidy/passenger is \$0.98.
- K. After federal JARC grant, Route 955 subsidy/passenger is \$0.26.
- L. After federal JARC grant, Route 960 subsidy/passenger is \$0.87.

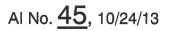
M. After federal JARC grant, Route 967.968 subsidy/passenger is \$2.31.

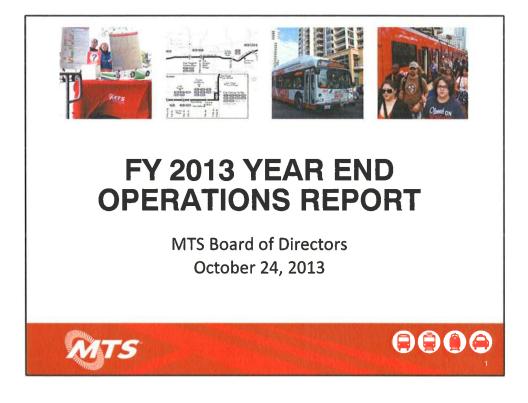
N. Fares and one-half of the subsidy are paid for by NCTD resulting in a 72% farebox recovery.

O. After Rural 5311 grants, subsidy/passenger is \$7.03.

P. Routes 201, 202, & 204, SANDAG reimburses MTS for the net operating cost (operating cost less fare revenue) using TransNet funds.

A-11





| CUSTOMER FOCUSED/COMPETITIVE   |  | INTEGRATED  | SUSTAINABLE  |   |  |
|--|--|---|--|---|--|
| PRODUCTIVITY   | QUALITY  | CONNECTIVITY  | RESOURCES  | EFFICIENCY  |  |
| <ul> <li>Total Passengers</li> <li>Average<br/>Weekday<br/>Passengers</li> <li>Passengers/<br/>Revenue Hour</li> <li>Passengers/In<br/>Service Hour</li> </ul> | Passenger Load<br>Factor<br>On Time<br>Performance<br>Accidents/<br>100,000 Miles<br>Comments/<br>100,000<br>Passengers<br>Mean Distance<br>Between Fallures | • Route<br>Headway<br>• Span of Service<br>Consistency<br>• Service<br>Availability | <ul> <li>In Service<br/>Miles</li> <li>In Service<br/>Hours</li> <li>Peak Vehicle<br/>Requirement</li> </ul> | <ul> <li>In Service Speed</li> <li>In Service/Total<br/>Miles</li> <li>In Service/Total<br/>Hours</li> <li>Farebox</li> <li>Recovery Ratio</li> <li>Subsidy/<br/>Passenger</li> </ul> |  |

8808

| Year-c               | iver-year impr       | ovement by F         | loute, Catego | ry, and Sys     | tem             |                    |
|----------------------|----------------------|----------------------|---------------|-----------------|-----------------|--------------------|
| Route Categories     | FY 2011              | FY 2012              | FY 2013       | % Chg.<br>11-12 | % Chg.<br>12-13 | Rev. Hrs<br>Change |
| Premium Express      | 300,330              | 310,455              | 308,912       | 3.4%            | -0.5%           | 2.4%               |
| Express              | 2,146,895            | 2,329,041            | 2,366,370     | 8.5%            | 1.6%            | 7.1%               |
| Light Rail           | 31,612,877           | 32,674,616           | 29,699,366    | 3.4%            | -9.1%           | 6.2%               |
| Rapid                | (incl. in Urb. Std.) | (incl. in Urb. Std.) | 1,557,568     |                 |                 |                    |
| Urban Frequent       | 36,672,454           | 38,311,741           | 38,457,861    | 4.5%            | 0.4%            | -2.1%              |
| Urban Standard       | 12,791,167           | 13,647,404           | 11,984,646    | 6.7%            | -12.2%          | 2.1%               |
| Circulator           | 807,117              | 841,764              | 773,698       | 4.3%            | -8.1%           | -1.4%              |
| Rural                | 37,828               | 41,819               | 45,180        | 10.6%           | 8.0%            | 8.3%               |
| Demand-Responsive    | 358,646              | 355,300              | 379,415       | -0.9%           | 6.8%            | 7.1%               |
| Total MTS Passengers | 84,727,314           | 88,512,140           | 85,573,016    | 4.5%            | -3.3%           | 3.0%               |



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| Route Categories             | FY12 YTD   | FY13 YTD   | FY14 YTD   | % Chg.<br>12-13 | % Chg.<br>13-14 |
|------------------------------|------------|------------|------------|-----------------|-----------------|
| Fixed Route Bus<br>Ridership | 13,925,084 | 14,079,948 | 13,872,624 | 1.1%            | -1.5%           |
| Trolley Ridership            | 8,126,970  | 7,972,866  | 9,972,684  | -1.9%           | +25.1%          |
| Total MTS Passengers         | 22,052,057 | 22,052,814 | 23,845,308 | -0.0%           | +8.1%           |

0000

| Year-over-yea           | ir improveme         |                      |           |                 | and a start of the |
|-------------------------|----------------------|----------------------|-----------|-----------------|--------------------|
|                         |                      | ent by Route,        | Category, | and Syste       | m                  |
| Route Categorles        | FY 2011              | FY 2012              | FY 2013   | % Chg.<br>11-12 | % Chg.<br>12-13    |
| Premium Express         | 1,181                | 1,221                | 1,214     | 3.4%            | -0.6%              |
| Express                 | 7,760                | 8,422                | 8,631     | 8.5%            | 2.5%               |
| Light Rail              | 94,217               | 97,401               | 87,955    | 3.4%            | -9.7%              |
| Rapid                   | (incl. in Urb. Std.) | (incl. in Urb. Std.) | 4,862     |                 |                    |
| Urban Frequent          | 120,416              | 125,394              | 125,383   | 4.1%            | 0.0%               |
| Urban Standard          | 43,505               | 46,467               | 41,228    | 6.8%            | -11.3%             |
| Circulator              | 3,435                | 3,582                | 2,966     | 4.3%            | -17.2%             |
| Rural                   | 209                  | 265                  | 227       | 26.8%           | -29.8%             |
| Demand-Responsive       | 1,334                | 1,302                | 1,367     | -2.4%           | 5.0%               |
| Avg. Weekday Passengers | 272,056              | 284,053              | 273,833   | 4.4%            | -3.6%              |



| Route Categories        | FY12 YTD | FY13 YTD | FY14 YTD | % Chg.<br>12-13 | % Chg.<br>13-14 |
|-------------------------|----------|----------|----------|-----------------|-----------------|
| Fixed Route Bus         | 184,200  | 188,013  | 182,765  | +2.5%           | -2.8%           |
| Trolley                 | 94,887   | 94,625   | 121,910  | -0.3%           | +28.8%          |
| Avg. Weekday Passengers | 279,087  | 296,399  | 304,675  | +1.3%           | +7.8%           |



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| Improve route category average |         |         |         |                 |                 |  |
|--------------------------------|---------|---------|---------|-----------------|-----------------|--|
| Route Categories               | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>11-12 | % Chg.<br>12-13 |  |
| Premium Express                | 24.7    | 24.0    | 23.5    | -2.8%           | -2.1%           |  |
| Express                        | 38.3    | 41.0    | 40.4    | 7.0%            | -1.5%           |  |
| Light Rail                     | 215.1   | 222.4   | 209.2   | 3.4%            | -5.9%           |  |
| Rapid                          |         |         | 46.8    |                 |                 |  |
| Urban Frequent                 | 44.7    | 45.7    | 45.1    | 2.2%            | -1.3%           |  |
| Urban Standard                 | 37.4    | 39.5    | 37.9    | 5.6%            | -4.1%           |  |
| Circulator                     | 25.0    | 25.7    | 22.3    | 2.8%            | -13.2%          |  |
| Rural                          | 7.9     | 10.1    | 8.5     | 27.8%           | -15.8%          |  |
| Demand-Responsive              | N/A     | N/A     | N/A     | N/A             | N/A             |  |
| MTS System                     | 57.7    | 60.3    | 56.9    | 4.5%            | -5.6%           |  |
| Fixed-Route Bus Only           | 41.3    | 42.7    | 42.0    | 3.4%            | -1.6%           |  |

|                   |            | Rapid, and | d 90% for ai | ll other roui | te categori | es      |
|-------------------|------------|------------|--------------|---------------|-------------|---------|
|                   | 18 A 4 A 4 |            | Service      | Changes       |             | 1000    |
| Route Categories  | Sept-11    | Jan-12     | June-12      | Sept-12       | Jan-13      | June-13 |
| Premium Express   | 99.6%      | 98.1%      | 99.5%        | 92.1%         | 98.4%       | 98.8%   |
| Express           | 87.5%      | 80.7%      | 73.4%        | 86.1%         | 81.0%       | 81.8%   |
| Light Rail        | 90.9%      | 89.1%      | 86.4%        | 88.3%         | 94.0%       | 95.2%   |
| Rapid             |            |            | 95.2%        | 95.2%         | 91.2%       | 90.0%   |
| Urban Frequent    | 82.1%      | 83.6%      | 81.7%        | 82.3%         | 83.6%       | 79.7%   |
| Urban Standard    | 83.7%      | 86.0%      | 80.7%        | 84.9%         | 84.9%       | 83.5%   |
| Circulator        | 90.2%      | 86.5%      | 95.5%        | 96.1%         | 87.4%       | 91.6%   |
| Rural             | N/A        | N/A        | N/A          | N/A           | N/A         | N/A     |
| Demand-Responsive | N/A        | N/A        | N/A          | N/A           | N/A         | N/A     |
| MTS System        | 85.2%      | 86.0%      | 83.4%        | 86.0%         | 85.6%       | 84.2%   |



MTS

# **Mean Distance Between Failures**

| Improve operator averag | ie |
|-------------------------|----|
|-------------------------|----|

| Operator              | FY 2012 | FY 2013 | % Chg<br>12-13 |
|-----------------------|---------|---------|----------------|
| MTS Bus               | 9,706   | 11,167  | 15.1%          |
| MTS Contract Services | 10,908  | 10,190  | -6.6%          |
| MTS Rail              | 476,369 | 325,354 | -31.7%         |

MTS Rail: More than half of the failures were related to the new SD8 vehicle.

- Not uncommon with new vehicle deployments for MDBF to decrease as the agency works with the manufacturer to integrate new vehicles into revenue service, particularly with the advanced software components involved in the new SD8 vehicles.
- Refinements to the vehicle performance as it is integrated into the specifics of an individual property's operation (e.g. topography, mixed-consist compatibility, etc.)

MTS Bus: Continued improvement related to preventative maintenance program which proactively catches defects prior to revenue service.



# Preventable Accidents per 100,000 Miles

|                       | Ιπρτονε | e operator | average |                |                |
|-----------------------|---------|------------|---------|----------------|----------------|
| Operator              | FY 2011 | FY 2012    | FY 2013 | % Chg<br>11-12 | % Chg<br>12-13 |
| MTS Bus               | 1.58    | 1.47       | 1.42    | -7.0%          | -3.4%          |
| MTS Contract Services | 0.96    | 0.89       | 1.13    | -7.3%          | 27.0%          |
| MTS Rail              | 0.00    | 0.04       | 0.04    |                | 0.0%           |

MTS Contract Services accidents increased in 2013, primarily due to a revision in Contracted Services/Veolia accident classification.

MTS Trolley reported three preventable accidents in FY13.

 Accidents deemed "preventable" by MTS's definition may not be violations of the California Vehicle Code (CVC). No Trolley accidents in FY13 have involved a CVC violation by our Trolley operator.



# AI No. <u>45</u>, 10/24/13

8908

# **Comments per 100,000 Passengers**

|                          | Improve | operator a | verage  |                | A STATUTE      |
|--------------------------|---------|------------|---------|----------------|----------------|
| Operator                 | FY 2011 | FY 2012    | FY 2013 | % Chg<br>11-12 | % Chg<br>12-13 |
| MTS Bus                  | 7.8     | 5.7        | 5.8     | -27.2%         | 1.8%           |
| MTS Contract Services FR | 7.4     | 8.3        | 8.7     | 11.2%          | 4.8%           |
| MTS Rail                 | 1.8     | 1.4        | 3.0     | -19.9%         | 112.2%         |
| MTS General System       |         | 0.8        | 1.0     | NA             | 29.2%          |

13

MTS

|                                   | lot to exceed bu   | udget                                      |                            |                         |  |
|-----------------------------------|--|--|----------------------------|-------------------------|--|
|                                   | FY 201   | 13   | Difference                 |                         |  |
| Operator                          | Actual   | Budget                                     | Number                     | Percent                 |  |
| MTS Bus                           | 786,899  | 794,003                                    | -7,104                     | -0.9%                   |  |
|                                   | 872,439  | 882,122                                    | -9,683                     | -1.1%                   |  |
| WITS Contract SVCs Fixed-Route    | 012,435  | 002,122                                    | 5,005                      |                         |  |
| MTS Rail<br>In-                   | 472,314  | 464,285<br>Miles                           | 8,029                      | 1.7%                    |  |
| 1                                 | 472,314 Service  | 464,285<br>Miles<br>idget                  |                            | 1.7%                    |  |
| MTS Rail<br>In-                   | 472,314 Service Not to exceed be                         | 464,285<br>Miles<br>idget                  | 8,029                      | 1.7%                    |  |
| VITS Rail<br>In-<br>/<br>Operator | 472,314<br>Service<br>Jot to exceed bu                   | 464,285<br>Miles<br>udget                  | 8,029                      | 1.7%                    |  |
| MTS Rail<br>In-                   | 472,314<br>Service<br>Not to exceed bu<br>FY 2<br>Actual | 464,285<br>Miles<br>Idget<br>D13<br>Budget | 8,029<br>Differe<br>Number | 1.7%<br>ence<br>Percent |  |

# **Peak-Vehicle Requirement**

| Not to exceed | budget |
|---------------|--------|
|---------------|--------|

| Operator                          | June<br>2012 | June<br>2013 | # Chg.<br>12-13 |
|-----------------------------------|--------------|--------------|-----------------|
| MTS Bus                           | 199          | 210          | +11             |
| MTS Contract Services Fixed-Route | 246          | 260          | +14             |
| MTS Rail                          | 93           | 96           | +3              |

15

MTS

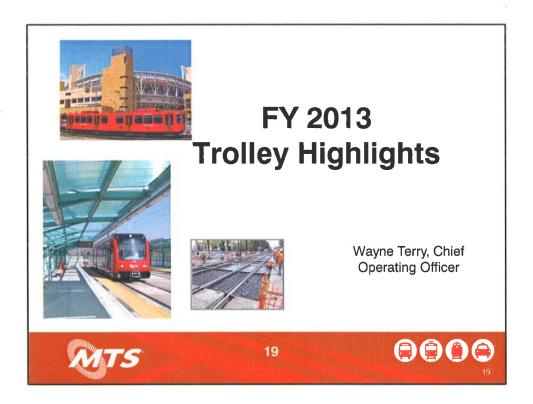
| Operator                 | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>11-12 | % Chg.<br>12-13 |
|--------------------------|---------|---------|---------|-----------------|-----------------|
| MTS FR (No Premium Exp.) | 36.3%   | 36.7%   | 39.6%   | 1.1%            | 7.9%            |
| MTS Premium Express      | 49.2%   | 46.0%   | 46.5%   | -6.4%           | 1.1%            |
| MTS Rail                 | 58.9%   | 57.2%   | 55.3%   | -2.9%           | -3.3%           |
| MTS System               | 43.0%   | 42.8%   | 42.6%   | -0.5%           | -0.5%           |
|                          |         |         |         |                 | 01070           |

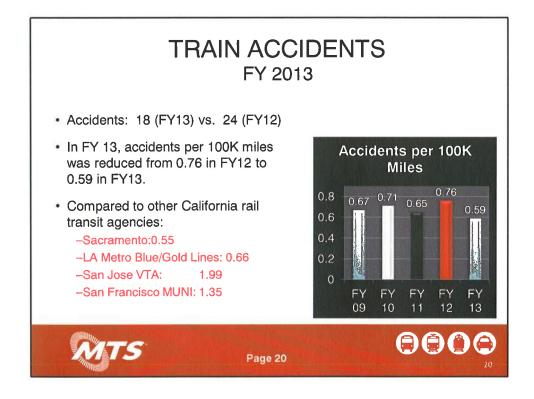
| Improve Route Category Average |         |         |         |                 |                 |  |  |
|--------------------------------|---------|---------|---------|-----------------|-----------------|--|--|
| Route Categories               | FY 2011 | FY 2012 | FY 2013 | % Chg.<br>11-12 | % Chg.<br>12-13 |  |  |
| Premium Express                | \$3.89  | \$4.44  | \$4.73  | 14.0%           | 6.5%            |  |  |
| Express                        | \$2.42  | \$2.33  | \$2.51  | -3.8%           | 7.5%            |  |  |
| Light Rail                     | \$0.77  | \$0.81  | \$0.97  | 5.3%            | 19.8%           |  |  |
| Rapid                          |         |         | \$2.11  |                 |                 |  |  |
| Urban Frequent                 | \$1.50  | \$1.50  | \$1.44  | 0.0%            | -7.0%           |  |  |
| Urban Standard                 | \$1.31  | \$1.24  | \$1.39  | -5.6%           | 16.5%           |  |  |
| Circulator                     | \$2.66  | \$2.23  | \$2.00  | -16.2%          | -10.3%          |  |  |
| Rural                          | \$14.48 | \$12.91 | \$13.17 | -10.9%          | 2.0%            |  |  |
| Demand-Responsive              | \$31.04 | \$32.56 | \$32.55 | 4.9%            | 0.0%            |  |  |
| Fixed-Route Bus Average        | \$1.52  | \$1.50  | \$1.51  | -1.7%           | 0.7%            |  |  |
| MTS System                     | \$1.37  | \$1.37  | \$1.47  | 0.1%            | 7.6%            |  |  |

### FY 2013 Routes of Note

- Routes 906/907 between San Ysidro and Iris Trolley has the highest farebox recovery of any bus route at 97.6%.
   (\$0.02 subsidy/passenger)
- Route 7 between Downtown San Diego and La Mesa (via University Avenue) is the bus route with the highest number of daily riders at 11,867.
- Route 14 between Grantville and La Mesa has the lowest farebox recovery of any non-Rural fixed-route at 9.8%. (\$8.79 subsidy/passenger)
- Green Line Trolley ridership increased by 33% as a result of the extension into Downtown San Diego.









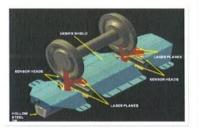
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# AI No. <u>45</u>, 10/24/13

# WHEEL SCAN SYSTEM FY 2013

- Immediate and accurate tire
   measurement
- Early identification of wheel
   problems
- Improved wheel demand forecasting
- Records all wheel measurements and findings in database









# Al No. <u>45</u>, 10/24/13

# TRACTION POWER SUBSTATION PROJECT FY 2013

- Began Orange Line substation breaker retrofit project

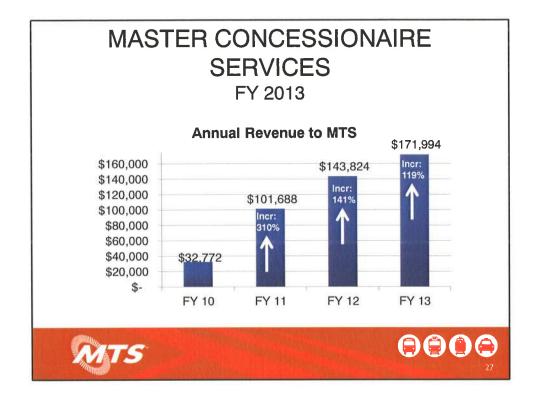
   San Altos, Pacifica, Merlin and Nebo
- Low-floor substation enhancement project – 9 of 17 new traction power substations have been received – not live yet







Al No. <u>45</u>, 10/24/13

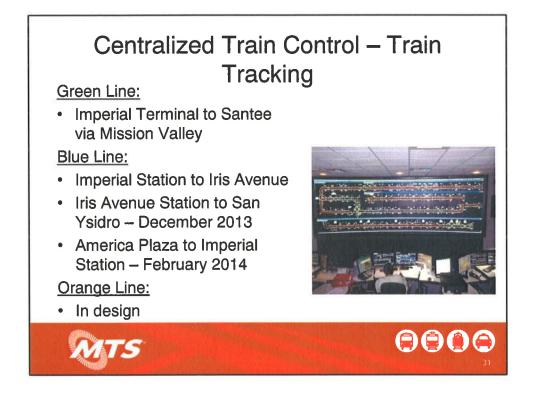


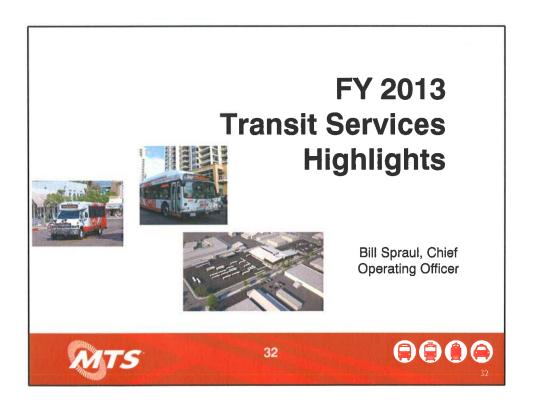


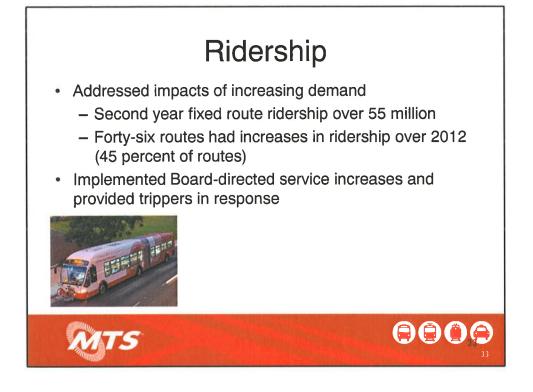
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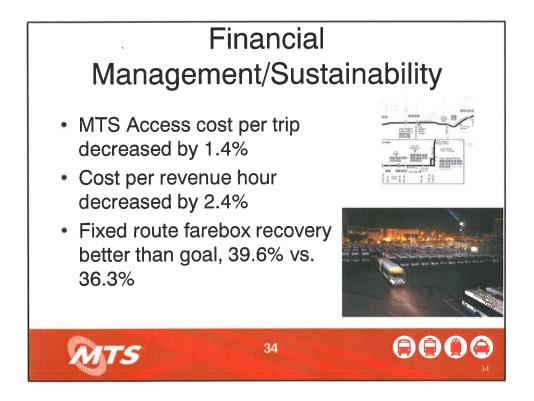


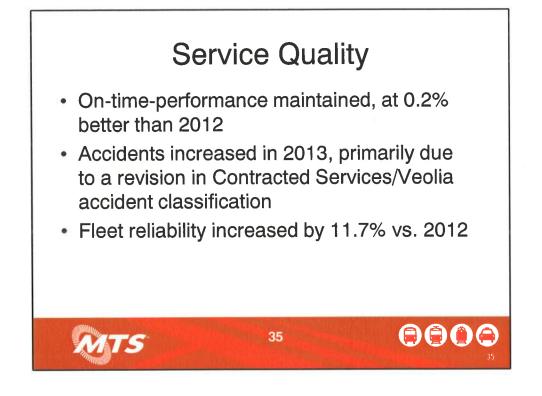












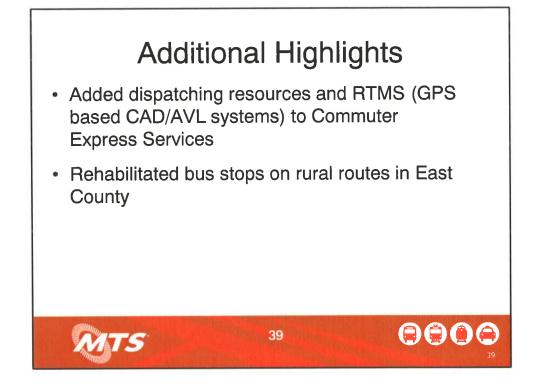


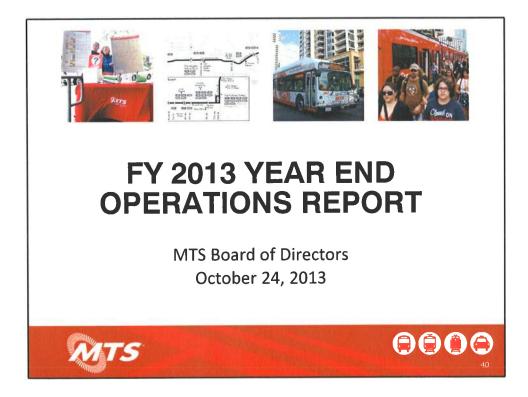




- Awarded contract for design, procurement and installation of the ECMF compressed natural gas station
- LEED Goal: Silver









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# Agenda Item No. <u>46</u>

#### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

2014 RAPID IMPLEMENTATION & MAJOR SERVICE CHANGES (DENIS DESMOND)

#### **RECOMMENDATION:**

That the Board of Directors receive a report for information.

#### Budget Impact

Net increases in operating subsidies for on-going operations of Rapid routes are to be reimbursed by SANDAG out of TransNet funds. Operating subsidies for other major changes could be neutral.

#### DISCUSSION:

MTS has been working with SANDAG for several years on the development of two major new 'rapid bus' services in the San Diego region. These routes will operate highfrequency, higher-speed service to higher-amenity stations utilizing new articulated buses. The Mid-City Rapid will offer service between Downtown San Diego and SDSU, via Park and El Cajon Boulevards, replacing existing Route 15. The I-15 BRT route will operate between Downtown San Diego and the Escondido Transit Center, with a peakhour overlay route between the I-15 corridor, Sorrento Mesa, and UCSD. Transit signal priority, real-time arrival signs, enhanced passenger shelters, and fewer stops are some of the benefits of the Rapid services.

Both projects are currently under construction. Work is currently underway on Park Blvd. and the western end of El Cajon Blvd. Along I-15, stations at Rancho Bernardo and Del Lago are completed, while Sabre Springs construction is at its mid-point and CalTrans is building the direct access ramps and transit station in Mira Mesa. SANDAG's schedule calls for construction on both routes to be mostly completed by mid-2014. Some elements of the projects will follow after service implementation.

8808

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With a target service start of June or September 2014 for the Rapid routes, MTS Planning has been evaluating how existing services in the corridors could be adjusted to improve connectivity with the Rapids. A series of initial proposals were developed and presented to passengers for feedback and reaction over three weeks in September. Using this input, solicited at in-person outreach events and on-line, the Planning Department is finalizing its recommendations to be presented at a public hearing in late 2013.

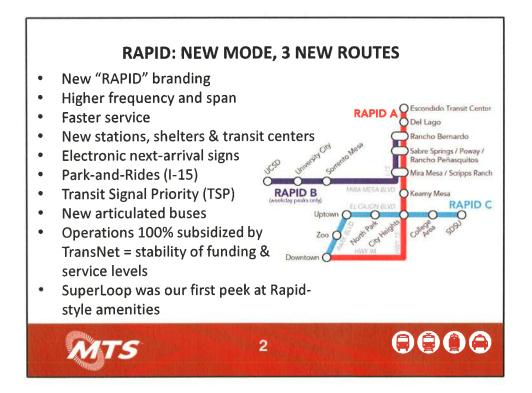
Staff will provide an update on the planning process and schedule, as well as current descriptions of the tentative proposals.

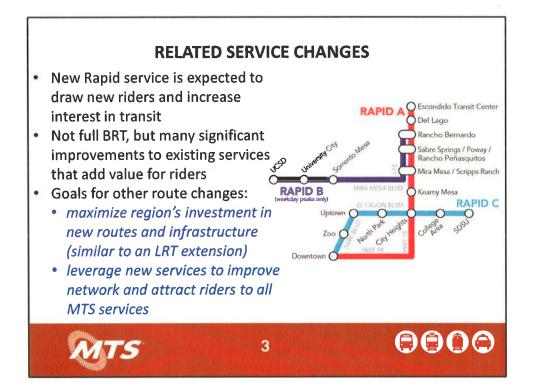
Paul C. Jablenski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, sharon.cooney@sdmts.com

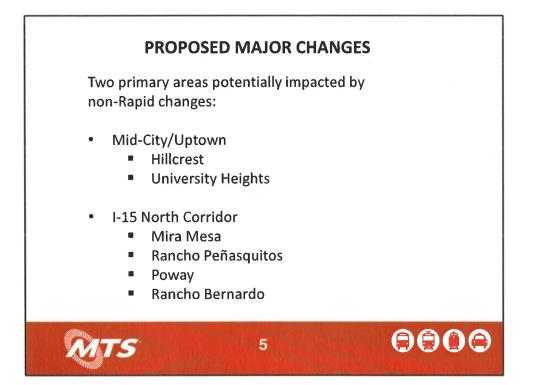
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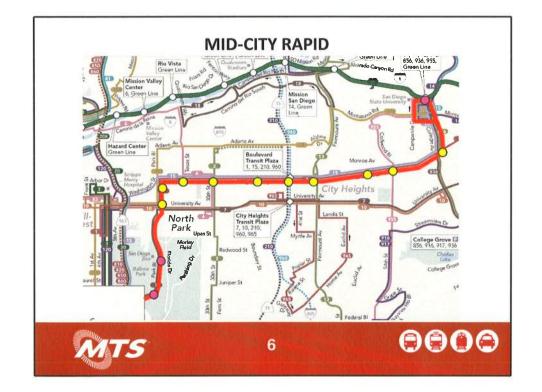






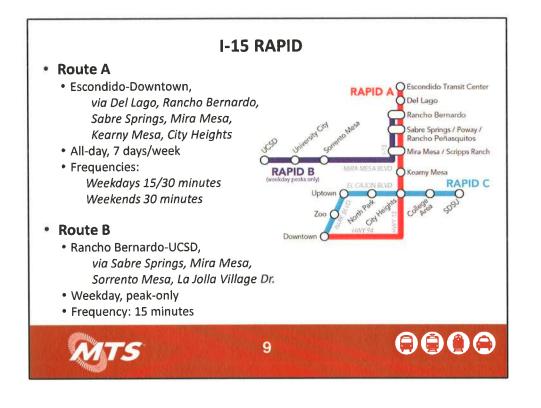


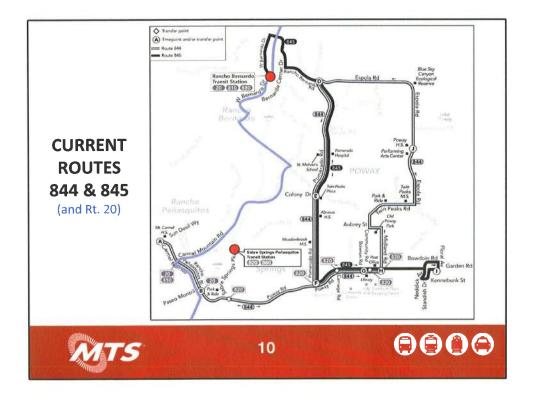




#### **MID-CITY IMPACTS** Mid-City Rapid replaces Rt. 15, discontinuing 163 service between Mid-City and Downtown, and to Washington St. Riders asked for feedback on several different alternatives. **Recommendations:** No major changes to Routes 1 or 11 Implement new trial express route between Adams Ave. and City College Trolley Station via Washington St. and Hwy. 163 Restores service lost from Rt. 15 Connects Adams Ave. corridor to hub at City College and to Rapid stations . in City Heights Travel time from Adams/30<sup>th</sup>-Broadway reduced from 35 min. to 15 min. 0000



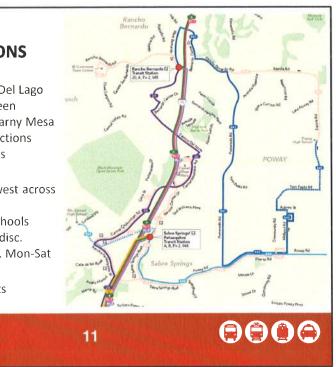


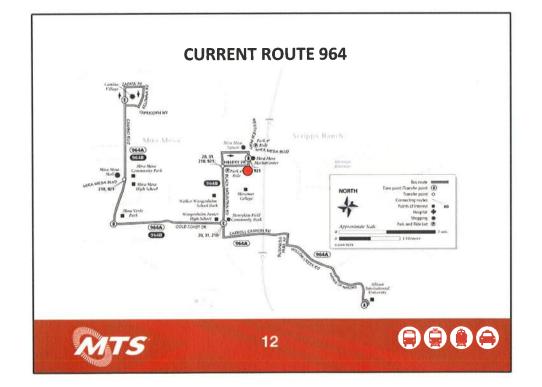


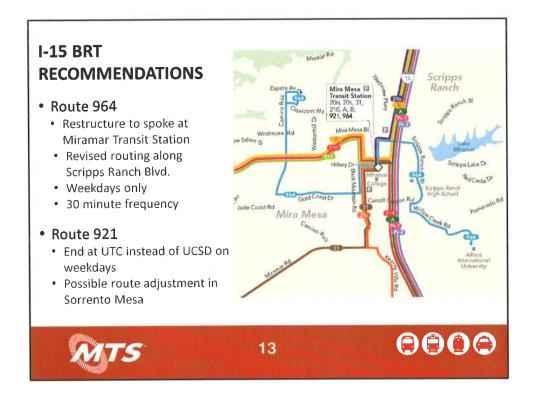
## Al No. <u>46</u>, 10/24/13

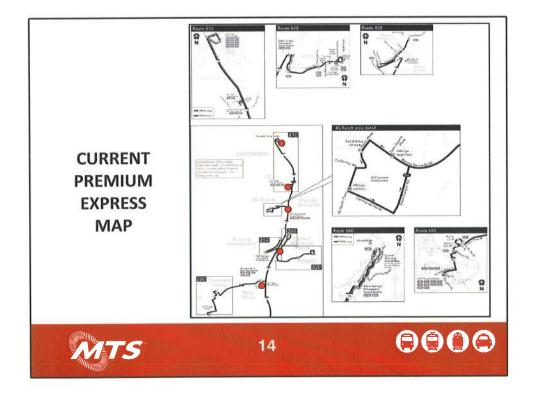
#### I-15 BRT RECOMMENDATIONS

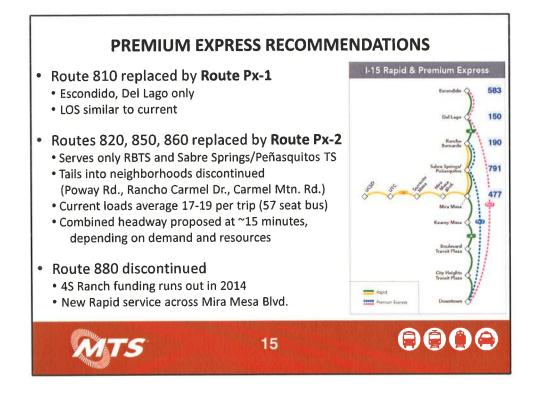
- Route 20
  - End at RB instead of Del Lago
  - 15-min service between Downtown, FVTC, Kearny Mesa for Green Line connections
  - Schedule adjustments
- Route 844
  - Restructure to east-west across Poway Rd. to SSPTS
  - Some service near schools
  - Northern Espola Rd. disc.
  - Service every 30 min. Mon-Sat
- Route 845
  - Schedule adjustments
  - Midland Rd. service

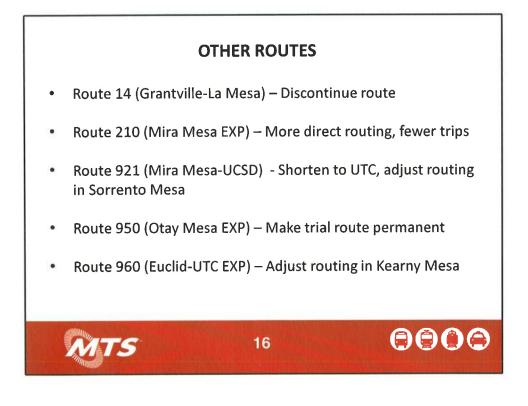


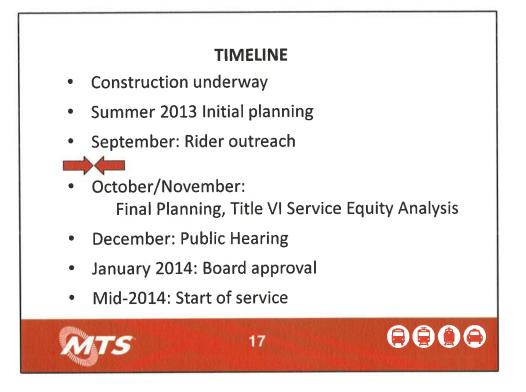
















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# Agenda Item No. <u>47</u>

#### MEETING OF THE METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

October 24, 2013

SUBJECT:

OPERATIONS BUDGET STATUS REPORT FOR AUGUST 2013 (MIKE THOMPSON)

#### **RECOMMENDATION:**

That the Board of Directors receive the MTS operations budget status report for August 2013.

#### Budget Impact

None at this time.

#### **DISCUSSION:**

This report summarizes MTS's operating results for August 2013 compared to the amended fiscal year 2014 budget. Attachment A-1 combines the operations, administration, and other activities results for August 2013. Attachment A-2 details the August 2013 combined operations results and Attachments A-3 to A-8 present budget comparisons for each MTS operation. Attachment A-9 details budget comparisons for MTS Administration, and A-10 provides August 2013 results for MTS's other activities (Taxicab/San Diego and Arizona Eastern Railway Company).

MTS NET-OPERATING SUBSIDY RESULTS

As indicated within Attachment A-1, for the year-to-date period ending August 2013, the MTS net-operating income favorable variance totaled \$1,198,000 (5.2%). Operations produced a \$559,000 (2.4%) favorable variance and the administrative/other activities areas were favorable by \$639,000.

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Metropolitan Transil System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc., San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations), and San Diego Vintage Trolley, Inc., a 501(c)(3) nonprofit corporation, in cooperation with Chula Vista Transit. MTS is the taxicab administrator for seven cities. MTS member agencies include the citiles of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

#### MTS COMBINED RESULTS

<u>Revenues.</u> Year-to-date combined revenues through August 2013 were \$18,622,000 compared to the year-to-date budget of \$17,937,000 representing a \$685,000 (3.8%) favorable variance.

Expenses. Year-to-date combined expenses through August 2013 were \$40,365,000 compared to the budget of \$40,879,000, resulting in a \$513,000 (1.3%) favorable variance.

<u>Personnel Costs</u>. Year-to-date personnel-related costs totaled \$20,079,000 compared to a budgetary figure of \$20,066,000, producing an unfavorable variance of \$13,000 (-0.1%).

<u>Outside Services and Purchased Transportation</u>. Total outside services for the first two months of the fiscal year totaled \$13,132,000 compared to a budget of \$13,644,000, resulting in a favorable variance of \$532,000 (3.9%). This is primarily due to a favorable experience with repairs/maintenance costs within Operations and a favorable variance for other outside services within Administration.

<u>Materials and Supplies</u>. Total year-to-date materials and supplies expenses were \$1,589,000 compared to a budgetary figure of \$1,496,000, resulting in an unfavorable expense variance of \$93,000 (-6.2%). This unfavorable variance is primarily due to revenue parts costs within Rail Operations.

<u>Energy</u>. Total year-to-date energy costs were \$4,507,000 compared to the budget of \$4,426,000 resulting in an unfavorable variance of \$81,000 (-1.8%).

<u>Risk Management</u>. Total year-to-date expenses for risk management were \$515,770, compared to the budget of \$716,400, resulting in a favorable variance totaling \$200,630 (28.0%).

<u>General and Administrative</u>. The year-to-date general and administrative costs, including vehicle and facilities leases, were \$32,000 (-6.1%) unfavorable to budget, totaling \$542,000 through August 2013, compared to a budget of \$511,000.

YEAR-TO-DATE SUMMARY

The August 2013 year-to-date net-operating income totaled a favorable variance of \$1,198,000 (5.2%). These factors include favorable variances in passenger revenue, other operating revenue, outside services, and risk management costs, partially offset by unfavorable variances in personnel costs, materials costs, energy and general and administrative expenses.

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <u>Sharon.Cooney@sdmts.com</u>

Attachment: A. Comparison to Budget

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM MTS CONSOLIDATED COMPARISON TO BUDGET - FISCAL YEAR 2014 AUGUST 31, 2013 (in \$000's)

|  |    |          |    | YEAI     | R TO | DATE   |               |
|--|----|----------|----|----------|------|--------|---------------|
|  | А  | CTUAL    | BI | UDGET    | VA   | RIANCE | <b>VAR.</b> % |
| Passenger Revenue                              | \$ | 16,777   | \$ | 16,457   | \$   | 320    | 1.9%          |
| Other Revenue                                  |    | 1,845    |    | 1,480    |      | 365    | 24.7%         |
| Total Operating Revenue                        | \$ | 18,622   | \$ | 17,937   | \$   | 685    | 3.8%          |
| Personnel costs                                | \$ | 20,079   | \$ | 20,066   | \$   | (13)   | -0.1%         |
| Outside services                               |    | 13,132   |    | 13,664   |      | 532    | 3.9%          |
| Transit operations funding                     |    | -        |    | -        |      | -      | -             |
| Materials and supplies                         |    | 1,589    |    | 1,496    |      | (93)   | -6.2%         |
| Energy   |    | 4,507    |    | 4,426    |      | (81)   | -1.8%         |
| Risk management                                |    | 516      |    | 716      |      | 201    | 28.0%         |
| General & administrative                       |    | 387      |    | 354      |      | (33)   | -9.2%         |
| Vehicle/facility leases                        |    | 156      |    | 157      |      | 1      | 0.7%          |
| Amortization of net pension asset              |    | -        |    | 1.00     |      | -      |               |
| Administrative Allocation                      |    | (0)      |    | -        |      | 0      | 0.0%          |
| Depreciation                                   |    | -        |    | -        |      | -      |               |
| Total Operating Expenses                       | \$ | 40,365   | \$ | 40,879   | \$   | 513    | 1.3%          |
| Operating income (loss)                        | \$ | (21,743) | \$ | (22,941) | \$   | 1,198  | 5.2%          |
| Total public support and nonoperating revenues |    | 51       |    | 59       |      | (7)    | -12.4%        |
| Income (loss) before capital contributions     | \$ | (21,692) | \$ | (22,883) | \$   | 1,191  | -5.2%         |

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM OPERATIONS TRANSIT SERVICES (SAN DIEGO TRANSIT CORPORATION) COMPARISON TO BUDGET - FISCAL YEAR 2014 AUGUST 31, 2013 (in \$000's)

|  |    |          |    | YEAR T   | 'O DA | TE    |        |
|--|----|----------|----|----------|-------|-------|--------|
|  | A  | CTUAL    | B  | UDGET    | VAR   | IANCE | VAR. % |
| Passenger Revenue                              | \$ | 4,792    | \$ | 4,855    | \$    | (62)  | -1.3%  |
| Other Revenue                                  |    | 1        |    | 2        |       | (1)   | -33.8% |
| Total Operating Revenue                        | \$ | 4,793    | \$ | 4,856    | \$    | (63)  | -1.3%  |
| Personnel costs                                | \$ | 11,248   | \$ | 11,273   | \$    | 24    | 0.2%   |
| Outside services                               |    | 165      |    | 313      |       | 148   | 47.3%  |
| Transit operations funding                     |    | -        |    | Ξ.       |       | -     |        |
| Materials and supplies                         |    | 787      |    | 804      |       | 17    | 2.1%   |
| Energy   |    | 1,010    |    | 966      |       | (44)  | -4.5%  |
| Risk management                                |    | 216      |    | 323      |       | 107   | 33.0%  |
| General & administrative                       |    | 15       |    | 25       |       | 10    | 40.0%  |
| Vehicle/facility leases                        |    | 50       |    | 50       |       | (0)   | -0.3%  |
| Amortization of net pension asset              |    | -        |    | ÷        |       | -     | -      |
| Administrative Allocation                      |    | 1,887    |    | 1,887    |       | -     | 0.0%   |
| Depreciation                                   |    |          |    | -        |       |       |        |
| Total Operating Expenses                       | \$ | 15,378   | \$ | 15,640   | \$    | 262   | 1.7%   |
| Operating income (loss)                        | \$ | (10,585) | \$ | (10,784) | \$    | 199   | 1.8%   |
| Total public support and nonoperating revenues |    | (214)    |    | (206)    |       | (7)   | 3.5%   |
| Income (loss) before capital contributions     | \$ | (10,799) | \$ | (10,990) | \$    | 192   | -1.7%  |

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM OPERATIONS MULTIMODAL OPERATIONS (FIXED ROUTE) COMPARISON TO BUDGET - FISCAL YEAR 2014 AUGUST 31, 2013 (in \$000's)

|  |    |         |    | YEAR T  | O DA           | TE    |              |
|--|----|---------|----|---------|----------------|-------|--------------|
|  | AC | CTUAL   | BU | DGET    | VAR            | IANCE | VAR. %       |
| Passenger Revenue                              | \$ | 4,086   | \$ | 4,124   | \$             | (38)  | -0.9%        |
| Other Revenue                                  |    |         |    | -       | ·              |       | -            |
| Total Operating Revenue                        | \$ | 4,086   | \$ | 4,124   | \$             | (38)  | -0.9%        |
| Personnel costs                                | \$ | 86      | \$ | 75      | \$             | (11)  | -14.5%       |
| Outside services                               |    | 7,246   |    | 7,357   |                | 111   | 1.5%         |
| Transit operations funding                     |    | -       |    | -       |                | -     | -            |
| Materials and supplies                         |    | -       |    | 1       |                | 1     | -            |
| Energy   |    | 1,040   |    | 1,107   |                | 68    | 6.1%         |
| Risk management                                |    | -       |    | H       |                | -     |              |
| General & administrative                       |    | 1       |    | 1       |                | (0)   | -20.1%       |
| Vehicle/facility leases                        |    | 3       |    | 3       |                | 1     | 18.6%        |
| Amortization of net pension asset              |    | -       |    | -       |                | -     | =            |
| Administrative Allocation                      |    | 238     |    | 238     |                | 0     | 0.0%         |
| Depreciation                                   |    | -       |    | -       | 3 <del>1</del> |       |              |
| Total Operating Expenses                       | \$ | 8,613   | \$ | 8,782   | \$             | 169   | <b>1.9</b> % |
| Operating income (loss)                        | \$ | (4,528) | \$ | (4,658) | \$             | 130   | 2.8%         |
| Total public support and nonoperating revenues |    | -       |    | -       |                | -     | -            |
| Income (loss) before capital contributions     | \$ | (4,528) | \$ | (4,658) | \$             | 130   | -2.8%        |

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM OPERATIONS CONSOLIDATED CHULA VISTA TRANSIT OPERATIONS COMPARISON TO BUDGET - FISCAL YEAR 2014 AUGUST 31, 2013 (in \$000's)

|  |             |       |    | YEAR T | 0 D | ATE    |                |
|--|-------------|-------|----|--------|-----|--------|----------------|
|  | AC          | TUAL  | BU | DGET   | VA  | RIANCE | VAR. %         |
| Passenger Revenue                              | \$          | 392   | \$ | 451    | \$  | (59)   | -13.1%         |
| Other Revenue                                  |             | -     |    | -      |     |        | <u> </u>       |
| Total Operating Revenue                        | \$          | 392   | \$ | 451    | \$  | (59)   | -13.1%         |
| Personnel costs                                | \$          | 28    | \$ | 31     | \$  | 2      | 7.5%           |
| Outside services                               |             | 951   |    | 963    |     | 11     | 1.2%           |
| Transit operations funding                     |             | -     |    | -      |     | -      | <u> </u>       |
| Materials and supplies                         |             | -     |    | 1      |     | 1      | 1. A           |
| Energy   |             | 75    |    | 85     |     | 10     | 11.4%          |
| Risk management                                |             | -     |    | -      |     | -      | 5 <del>.</del> |
| General & administrative                       |             | -     |    | -      |     | -      | -              |
| Vehicle/facility leases                        |             | -     |    | -      |     | -      |                |
| Amortization of net pension asset              |             | -     |    | -      |     | -      | -              |
| Administrative Allocation                      |             | 28    |    | 28     |     | (0)    | 0.0%           |
| Depreciation                                   | 3 <b></b> - | -     |    |        |     |        | N 94           |
| Total Operating Expenses                       | \$          | 1,082 | \$ | 1,106  | \$  | 24     | 2.1%           |
| Operating income (loss)                        | \$          | (691) | \$ | (655)  | \$  | (36)   | -5.4%          |
| Total public support and nonoperating revenues |             | 957   |    | 957    |     | -      | 0.0%           |
| Income (loss) before capital contributions     | \$          | 266   | \$ | 302    | \$  | (36)   | -11.8%         |

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM ADMINISTRATION CONSOLIDATED COMPARISON TO BUDGET - FISCAL YEAR 2014

## AUGUST 31, 2013

### (in \$000's)

|  |    |         | 2 H F | YEAR T  | O DA | ATE    |         |
|--|----|---------|-------|---------|------|--------|---------|
|  | AC | CTUAL   | BU    | DGET    | VAI  | RIANCE | VAR. %  |
| Passenger Revenue                              | \$ | -       | \$    | -       | \$   | -      | -       |
| Other Revenue                                  | ·  | 1,698   |       | 1,318   |      | 381    | 28.9%   |
| Total Operating Revenue                        | \$ | 1,698   | \$    | 1,318   | \$   | 381    | 28.9%   |
| Personnel costs                                | \$ | 2,870   | \$    | 2,968   | \$   | 99     | 3.3%    |
| Outside services                               |    | 2,039   |       | 2,214   |      | 175    | 7.9%    |
| Transit operations funding                     |    | -       |       | -       |      | -      | -       |
| Materials and supplies                         |    | 2       |       | 4       |      | 2      | 55.3%   |
| Energy   |    | 131     |       | 115     |      | (16)   | -13.5%  |
| Risk management                                |    | 66      |       | 72      |      | 7      | 9.5%    |
| General & administrative                       |    | 330     |       | 291     |      | (39)   | -13.5%  |
| Vehicle/facility leases                        |    | 43      |       | 44      |      | 1      | 2.8%    |
| Amortization of net pension asset              |    | -       |       | -       |      | -      | =       |
| Administrative Allocation                      |    | (4,965) |       | (4,965) |      |        | 0.0%    |
| Depreciation                                   |    | -       |       | -       |      |        | 10<br>  |
| Total Operating Expenses                       | \$ | 516     | \$    | 745     | \$   | 229    | 30.8%   |
| Operating income (loss)                        | \$ | 1,183   | \$    | 573     | \$   | 610    | -106.4% |
| Total public support and nonoperating revenues |    | (737)   |       | (737)   |      | 0      | 0.0%    |
| Income (loss) before capital contributions     | \$ | 446     | \$    | (164)   | \$   | 610    | -372.4% |

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## AI No. <u>47</u>, 10/24/13

0000

## Metropolitan Transit System FY 2014 - August 2013 Financial Review

MTS Board of Directors Meeting October 24, 2013

MTS

| COMBINE<br>COMPARISON TO B    |                        | Solar State and the second |               | 4              |
|-------------------------------|------------------------|--|---------------|----------------|
|                               | ACTUAL                 | BUDGET   | VARIANCE      | VAR %          |
| Fare Revenue<br>Other Revenue | \$ 16,777<br><u>65</u> | \$ 16,457<br>98  | \$320<br>(33) | 1.9%<br>-33.5% |
| Total Operating Revenue       | \$16,842               | \$16,555   | \$287         | 1.7%           |
|                               |                        |  |               |                |
|                               |                        |  |               |                |

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| COMBINE                  | D MTS TRAN | ISIT OPERAT  | ORS          |       |
|--------------------------|------------|--------------|--------------|-------|
| COMPARISON TO B          | UDGET - AL | JGUST 31, 20 | 013 - FY 201 | 4     |
|                          | (in \$00   | 0's)         |              |       |
|                          | ACTUAL     | BUDGET       | VARIANCE     | VAR % |
| Personnel Costs          | \$ 17,087  | \$ 16,981    | (\$106)      | -0.6% |
| Purchased Transportation | 10,068     | 10,085       | 17           | 0.2%  |
| Other Outside Services   | 1,005      | 1,333        | 328          | 24.6% |
| Energy                   | 4,375      | 4,309        | (66)         | -1.5% |
| Other Expenses           | 7,133      | 7,232        | 99           | 1.4%  |
| Total Expenses           | \$39,668   | \$39,940     | \$272        | 0.7%  |

#### Personnel Costs

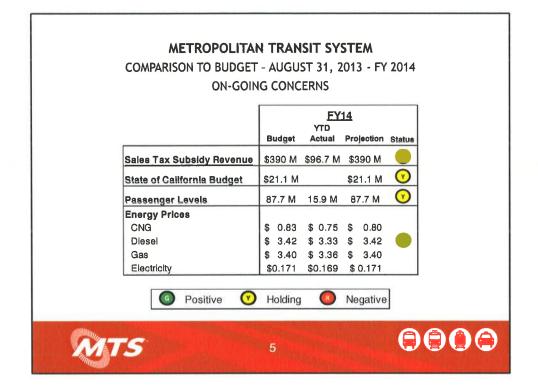
MTS

- Rail Operations: \$125K unfavorable variance

Other Outside Services:

Repairs & Maintenance Costs: \$178K favorable variance
 Engines & Transmissions Costs: \$138K favorable variance

| METROPOLITAN TRANS                    | SIT SYST           | ГЕМ  |          |    |                         |  |
|---------------------------------------|--------------------|------|----------|----|-------------------------|--|
| COMPARISON TO BUDGET - AUGUS          | т 31, 20           | 13 - | FY 20    | 14 |                         |  |
| TOTAL OPERATING REVENUE LESS          | EXPENS             | ES ( | \$000's  | 5) |                         |  |
|                                       |                    |      |          |    |                         |  |
| Combined Net Operating Variance       |                    |      |          |    |                         |  |
| MTS Operating Revenue                 | \$                 |      | 287      |    |                         |  |
| MTS Operating Expenses                |                    |      | 272      | 20 |                         |  |
| Combined MTS Operators                |                    |      |          | \$ | 559                     |  |
| MTS Administration / Other Activities | ;                  |      |          |    | 639                     |  |
| Total Combined Net Operating Variance |                    |      |          | \$ | 1,198                   |  |
| Variance Percentage                   |                    |      |          |    | 5.2%                    |  |
|                                       |                    |      |          |    |                         |  |
|                                       |                    |      |          |    |                         |  |
|                                       | Contraction of the |      | 1 - Okar |    | No. of Concession, Name |  |
| MITS 4                                |                    |      |          |    |                         |  |
| - Martine -                           |                    |      |          |    |                         |  |





1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

# Agenda Item No. 62

Chief Executive Officer's Report

October 24, 2013

In accordance with Board Policy No. 52, Procurement of Goods and Services, attached are listings of contracts, purchase orders, and work orders that have been approved within the CEO's authority (up to and including \$100,000) for the period September 7, 2013, through October 17, 2013.



1255 Imperial Avenue, Suite 1000, San Diego, CA 92101-7490 • (619) 231-1466 • www.sdmts.com

Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc., San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations), and San Diego Vintage Trolley, Inc., a 501(c)(3) nonprofit corporation, in cooperation with Chula Vista Transit. MTS is the taxicab administrator for seven cities. MTS member agencies Include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

|             |                            | CONTRACTS - EXPENSE                      |               |           |
|-------------|----------------------------|--|---------------|-----------|
| Doc #       | Organization               | Subject                                  | Amount        | Day       |
| G1502.0-13  | TAXI RESEARCH PARTNERS     | TAXICAB FARE STANDARDIZATION             | \$99,627.50   | 9/9/2013  |
| L1167.0-14  | CITY OF SAN DIEGO          | CONVEYANCE AGREEMENT                     | \$79,600.00   | 9/12/2013 |
| B0570.3-12  | NEW FLYER INDUSTRIES, INC. | PAINT SCHEME MODIFICATION                | \$74,613.01   | 9/17/2013 |
| B0563.5-11  | TRAPEZE SOFTWARE GROUP     | ANNUAL MAINTENANCE RENEWAL               | \$59,200.00   | 10/8/2013 |
| PWB133.1-11 | SOUTHCOAST HVAC            | INCREASE AMOUNT DUE TO EMERGENCY SERVICE | \$6,700.00    | 10/8/2013 |
| B0594.1-13  | CA TRILLIUM COMPANY        | AMEND SCOPE FOR CNG FUELING EQUIPMENT    | (\$18,313.00) | 9/16/2013 |
| B0570.2-12  | NEW FLYER                  | TECHNICAL AND PRICE CHANGES              | (\$26,205.20) | 9/17/2013 |

| 1. Alto Salo | CONTRACT                                 | S - REVENUE            |               |            |
|--------------|--|------------------------|---------------|------------|
| Doc #        | Organization                             | Subject                | Amount        | Day        |
| G1645.0-14   | CITY OF SAN DIEGO                        | GRANT OF EASEMENT      | (\$2,500.00)  | 9/12/2013  |
| L1164.0-14   | PACIFIC HVAC SERVICE                     | DURABLE ROE            | (\$1,000.00)  | 9/12/2013  |
| M6706.0-14   | LOT MANAGEMENT                           | ROE PERMIT             | (\$1,000.00)  | 9/12/2013  |
| L6692.0-13   | SKANSKA USA CIVIL WEST                   | JROE                   | (\$750.00)    | 9/13/2013  |
| L1171.0-14   | LYON & ASSOCIATES                        | ROE PERMIT             | (\$750.00)    | 9/24/2013  |
| L4623.0-14   | LA JOLLA PLAYHOUSE                       | ROE FOR GASLAMP SQUARE | (\$750.00)    | 10/1/2013  |
| L1170.0-14   | HSG PROFESSIONAL WINDOW CLEANE           | DURABLE ROE            | (\$1,000.00)  | 10/10/2013 |
| L1159.0-14   | <b>RD ENGINEERING &amp; CONSTRUCTION</b> | DURABLE ROE            | (\$1,000.00)  | 10/11/2013 |
| L1169.0-14   | SOUTHERN CONTRACTING CO                  | DURABLE ROE            | (\$1,500.00)  | 10/11/2013 |
| G1643.0-14   | UNION TRIBUNE                            | TRADE AGREEMENT        | (\$53,800.00) | 10/15/2013 |

|           | PURC                      | HASE ORDERS                    |             |
|-----------|---------------------------|--------------------------------|-------------|
| DATE      | Organization              | Subject                        | AMOUNT      |
| 9/9/2013  | MANDLI COMMUNICATIONS INC | MOBILE LIDAR DATA COLLECTION   | \$26,500.00 |
| 9/10/2013 | CDW GOVERNMENT INC        | BTO APPLE MP                   | \$9,969.72  |
| 9/13/2013 | DELL COMPUTER CORP        | OPTIPLEX AND MONITORS          | \$30,967.09 |
| 9/13/2013 | CDW GOVERNMENT INC        | HP CTO                         | \$15,383.28 |
| 9/16/2013 | KRONOS INC                | SOFTWARE SUPPORT AND EQUIPMENT | \$12,363.74 |
| 9/17/2013 | CDW GOVERNMENT INC        | LOGITECH                       | \$916.92    |
| 9/20/2013 | FOUR WINDS INTERACTIVE    | INTERACTIVE CONTENT LICENSE    | \$5,996.76  |
| 9/20/2013 | MADDEN CONSTRUCTION INC.  | ROCKER ARM MODIFICATION        | \$491.88    |

|   | PURCH                       | ASE ORDERS                        |             |
|---|-----------------------------|-----------------------------------|-------------|
| DATE  | Organization                | Subject                           | AMOUNT      |
| 9/23/2013   | FUSION STORM                | HARDWARE SUPPORT                  | \$55,804.81 |
| 9/25/2013   | IACCESS INC                 | ISOPROX CARDS                     | \$2,781.00  |
| 9/26/2013   | QUANTUM CORPORATION         | IT SUPPORT SERVICES               | \$1,847.00  |
| 9/27/2013   | DAY WIRELESS SYSTEMS        | RADIO INSTALLATION                | \$1,048.81  |
| 9/27/2013   | GREEN PEARLE INTERNATIONAL  | ZIPPERED ID HOLDER                | \$2,992.44  |
| 9/27/2013   | CDW GOVERNMENT INC          | APC RACK AND NETSHELTER           | \$3,054.24  |
| 10/1/2013   | CDW GOVERNMENT CORP.        | VEEAM LICENSE AND SUPPORT         | \$3,148.00  |
| 10/2/2013   | CDW GOVERNMENT INC          | QUANTUM LT05 DATA CART            | \$1,884.60  |
| 10/2/2013   | BMC SOFTWARE INC            | TRACK IT                          | \$2,069.00  |
| 10/3/2013   | DELL COMPUTER CORP          | DELL LATITUDE                     | \$3,062.39  |
| 10/7/2013   | CDW GOVERNMENT INC          | SYMANTEC PROTECTION SUITE         | \$5,400.00  |
| 10/7/2013   | SUNGARD BI-TECH INC         | IFAS ANNUAL SUPPORT               | \$22,219.75 |
| 10/8/2013   | ABTECH SYSTEMS INC          | HP SUPPORT RENEWAL IFAS-ELLIPSE   | \$32,383.00 |
| 0/11/2013   | BMC SOFTWARE INC            | HELPDESK SOFTWARE                 | \$3,735.00  |
| 0/11/2013   | GENERAL INFORMATION SYSTEMS | READER SOFTWARE AND CABLES        | \$5,474.00  |
| The second se | LABANN CORPORATION          | LOCK CYLINDARS                    | \$1,468.80  |
| 0/16/2013   | REDFIELD'S LOCK & KEY       | INSTALLATION SERVICES SUBSTATIONS | \$2,550.00  |

| WORK ORDERS      |                           |                                     |             |            |
|------------------|---------------------------|-------------------------------------|-------------|------------|
| Doc #            | Organization              | Subject                             | Amount      | Day        |
| G0930.17-04.22.1 | SANDAG                    | SDSU TUNNEL CCTV                    | \$20,285.66 | 9/9/2013   |
| G0930.17-04.23   | SANDAG                    | CIRCUIT BREAKERS                    | \$4,000.00  | 9/9/2013   |
| PWL135.0-12.15   | ABC CONSTRUCTION, INC.    | 5TH AVE BRT CONDUIT                 | \$91,525.99 | 9/17/2013  |
| PWL135.0-12.07.1 | ABC CONSTRUCTION, INC.    | REINFORCED CONCRETE PAVEMENT        | \$47,698.33 | 9/20/2013  |
| G1328.0-10.03.01 | PARSONS BRINKERHOFF       | GENERAL PLANNING SERVICES           | \$0.00      | 9/23/2013  |
| G1496.0-13.01.01 | RAILPROS, INC.            | ON-CALL ENGINEERING SERVICES        | \$75,000.00 | 9/23/2013  |
| PWL135.0-12.16   | ABC CONSTRUCTION, INC.    | KMD YARD FENCING                    | \$40,664.78 | 10/3/2013  |
| PWL135.0-12.17   | ABC CONSTRUCTION, INC.    | IAD YARD FENCING                    | \$32,691.57 | 10/3/2013  |
| PWL134.0-12.23   | HERZOG CONSTRUCTION, INC. | YARD INTERCOM REPLACEMENT AND UPGRA | \$6,194.28  | 10/15/2013 |
| PWL134.0-12.24   | HERZOG CONSTRUCTION, INC. | BROADWAY PAVING REPLACEMENT         | \$12,894.54 | 10/15/2013 |