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# Agenda AD HOC PUBLIC SECURITY COMMITTEE MEETING

October 16, 2014 - 9:00 a.m.

James R. Mills Building
Executive Committee Meeting Room, 10<sup>th</sup> Floor
1255 Imperial Avenue, San Diego

### Action Recommended

1.	Roll Call	
2.	Approval of Minutes (April 8, 2014)	Approve
3.	<u>Public Comments</u> – Limited to five speakers with three minutes per speaker	
4.	MTS Mid-Year Security Report (January through June 2014)	Discussion
5.	Committee Member Comments	
6.	Next meeting date – to be determined	
7.	Adjournment	

BB/rfb



## SECURITY COMMITTEE

## METROPOLITAN TRANSIT SYSTEM

## **ROLL CALL**

MEETING OF: October 16, 2014	CALL TO ORDER:	9:15 a.m.
	ADJOURN:	10:25 a.m.
COMMITTEE MEMBER	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
ALVAREZ	ABSENT	ABSENT
CUNNINGHAM	ABSENT	ABSENT
MATHIS	ABSENT	ABSENT
MINTO 🖂	9:00 a.m.	10:25 a.m.
RIOS 🖂	9:10 a.m.	10:25 a.m.
SIGNED BY ROXANA F. BAEZA:	Boxana F.	Baeza
CONFIRMED BY BILL BURKE:	IM	
CONFIRMED BY OFFICE OF THE GENERAL COLINSEL.	NA	,

# AD HOC PUBLIC SECURITY COMMITTEE MEETING FOR THE METROPOLITAN TRANSIT SYSTEM (MTS), SAN DIEGO TRANSIT CORPORATION (SDTC), AND SAN DIEGO TROLLEY, INC. (SDTI)

April 8, 2014

## MTS 1255 Imperial Avenue, Suite 1000, San Diego

## 1. ROLL CALL

Mr. Cunningham called the meeting to order at 8:05 a.m. A roll call sheet listing Ad Hoc Public Security Committee members' attendance is attached.

### 2. APPROVAL OF MINUTES

Mr. Cunningham moved to approve the minutes of the November 12, 2013 Ad Hoc Public Security Committee meeting. Ms. Rios seconded the motion and the vote was 4 to 0.

#### PUBLIC COMMENTS

There were no public comments.

#### 4. ELECTION OF THE CHAIRMAN

Mr. Mathis expressed his willingness to re-elect the current chairman (referring to Mr. Cunningham) because he seems to be doing a very good job, so he moved the motion. Ms. Rios seconded the motion and the vote was 5 to 0.

## MTS YEAR-END SECURITY REPORT

Mr. Burke proceeded with the presentation of the MTS Year-End Security Report from January through December 2013.

He pointed out that there are three different types of personnel serving under the direction of the MTS Chief of Police as follows:

- Code Compliance Inspectors, non-sworn and unarmed with powers of arrest (836.5 P.C). They can make some misdemeanor arrests and can write citations.
- Contract Security Officers (armed and unarmed 170 personnel) they have private arrests authority (837 P.C.).
- Contract Security Ambassadors (known as "red shirts") Part Time Seasonal/as needed (created as result of the opening of Petco Park many years ago).

Mr. Burke emphasized how the contract security ambassadors work, e.g., they are assigned to cover football events and baseball games; but currently they are also

utilized to assist people at Blue Line construction sites. They receive a lower pay rate than a regular security officer; they do not have to go through all the security training.

Mr. Cunningham commented about a program that the Sheriff's Department (Deputy Volunteer Program) who has a vast reserve of military/retired police volunteers and he thinks they are of unbelievable value because they do crowd/control and other assignments. They do not make arrests but they are putting eyes on the streets to observe and report; they have also donated vehicles to different agencies.

Mr. Cunningham mentioned that it's an undertaking, but he has a sense that a lot of people will be interested in helping MTS. Mr. Burke mentioned that he will certainly look into this issue.

Mr. Burke proceeded to show in detail the steps of various training courses that a security officer has to go through (slide 3); he pointed out that because of the training that they receive they have a valuable reputation. As a result, police agencies always show up in a timely manner to the scene whenever security officers need them; police is always there to back us up. Mr. Burke mentioned that he recently met with UPS and he expressed to the staff how valuable their reputation is regarding training and how important it is for them to keep up with it, as Heritage security did in the past. He explained that officers receive 170 hours of basic training and it takes about 6 months to complete this course; officers are required to attend the 832 PC class. He pointed out that there's a big problem with this particular class because the State of California has cut funds dramatically to the point that we may have to see if there is a way to have this course offered here in order to have officers re-certified. In response to a question from Mr. Cunningham, Captain Jackson mentioned that there are no pay incentives for 832 PC post training classes; it is just part of the training. He provided the number of officers that are scheduled to be certified through July 2014.

Captain Jackson also pointed out that UPS has done a really good job in convincing Miramar College to offer us more classes. Mr. Cunningham mentioned that we have a good resource there for these classes.

In response to a question from Mr. Mathis, Mr. Burke mentioned that TSS supervisors maintain a record of each officer's training (e.g., check-off list, evaluations, qualifications and completion dates) and this information is available at committee members request in order to prove that all officers have completed their training appropriately.

If an officer is not suitable for the job, Captain Jackson conducts an investigation and a report of issues noticed/seen, including video (if available) is generated and discussed with the officer in question. UPS would let the officer know if something we've noticed/seen is not something that favorably represents MTS (sometimes officers get transferred to another department within UPS).

Mr. Burke pointed out that the national average for the replacement of a security officer every year is about 200%; we are about 60% which shows that we have people who stay at the job and they like what they do. Once the person is qualified to carry a gun, everybody wants them and, as a result, they work for us for a certain amount of years and then they go to work for law enforcement agencies (e.g., Police Department, Border Patrol, etc.). He brought up an example of an ex TSS officer who is currently working at the Border Patrol as a customs supervisor.

Ms. Rios asked for clarification about the fact that it's been heard on the news that the officers get poor training. Mr. Burke clarified her question and he mentioned that the news

came from a KPBS news article. He said that the officer mentioned in the article was one of the officers who received the most training (e.g., he went through the basic training, attended 832 PC class and Field Training Officer training). Mr. Cunningham mentioned that Ms. Rios's comment is a valid point so he asked Mr. Burke if he would please add a slide regarding this issue.

Mr. Minto emphasized that the training provided by UPS is of high standard; it is almost like being in the police department. Mr. Cunningham stated that Mr. Minto's comment is a great insight.

Mr. Burke reiterated that many TSS officers are eventually hired as code compliance inspectors. The TSS officers always compete amongst themselves for CCI positions because they want to be part of MTS and that fact has a lot to say.

Mr. Burke showed Part I Incidents – Rail, he mentioned that he wanted to show the committee members the statistics (4-Year Period) from 2010 to 2013 in order to provide a more ample perspective and be able to compare statistics to previous years. He pointed out that, in 2013, the ridership increased and, the three areas that we always focus on, also increased.

These three areas are the Robberies (28), Aggravated Assaults (18) and Thefts (114) and if these areas were combined it will show an increase of almost 30% which is due to cell/smart phones, iPads and other electronic device thefts. These devices are ripped out of people's hands and/or are taken away from their seats. Mr. Cunningham mentioned that thefts are happening everywhere; he mentioned his recent experience with his cell phone that got stolen and, as a result, he reported it to the Escondido police department. He learned that Escondido is also experiencing many cell phone thefts.

The committee discussed the ridership statistics per 100,000 patrons and compared all the years (slide 5). Mr. Burke mentioned that the fluctuation of the incidents is pretty much an average, e.g., .49 (2010) and .53 (2013); out of 100,000 riders there's half a person's vulnerability of being a victim of a crime. Currently, we are using the APC (Automatic Passenger Counting) method and, as a result, we are seeing an upper trend and, to his perspective, there is more accuracy in the numbers. Mr. Cunningham mentioned that slide 5 is an important slide.

Regarding Part II Arrests – Rail, Mr. Burke pointed out the increase of 2013 statistics, e.g., Drug Abuse (284) because we made more arrests. There was a dramatic decrease in Drunkenness, if compared to the previous year; 132 (2012) and 72 (2013). This is the result of the highly visible quality of life enforcement in our system. If people come to our platforms, we contact them and we make the arrests. Regarding Curfew and Loitering; 196 (2012) and 91 (2013), Mr. Burke pointed out that we've been working very closely with the police doing curfew details at various locations in the system.

Regarding the Part II Incidents/Arrests - Bus, Mr. Burke pointed out that they are tremendous statistics. He thinks that it shows diligence on the part of bus drivers being aware of what is going on in the field. This is the lowest statistics we've had on the bus. Ridership has become stable. Thefts are going down; 19 (2012) and 10 (2013). Regarding Robbery cases, we had 6 (2012) and 1 (2013).

Samples of two flyers were displayed in slide 10. These are used in order to show the committee members that we try to keep riders alert while on MTS Property: 1) Take One Safety and Security Tips and 2) Electronic Thefts Warning.

In addition to cell phone and electronics thefts and robberies, Mr. Burke mentioned the metal thefts incidents (Part I – slide 11). MTS officers have been addressing wire and metal thefts; they have been working together with different law enforcement agencies performing plain clothes operations covering various areas throughout the system and, as a result, suspects have been subsequently arrested. Mr. Burke brought up an example of an individual that had just gotten out of prison for stealing copper in the past and was arrested again.

Mr. Cunningham suggested that Mr. Burke include a slide in his presentation highlighting the success of the San Diego Metal Theft Task Force program because the perception is that people who are stealing the metal just get away with it.

Mr. Burke presented a comparison of Part I Incident statistics between Los Angeles Metro and MTS for Rail and Bus (2013). He pointed out the numbers regarding Robberies and Thefts proportionately (per 100,000 riders) and mentioned that Los Angeles' numbers are also the result of electronic device thefts.

Regarding electronic citations (slide 14), Mr. Burke pointed out that the purchase of handheld citation writing devices is a component of the eForce software program (currently in development – expected date of operation July 2014) and explained how citations will be issued, printed and given to the defendants. Officers will have the ability to add documents to these records (e.g., pictures, fingerprint, autofill suspect's information, etc.). Mr. Cunningham asked if a prototype of this device could be presented at the Board meeting.

Mr. Burke talked about the officer's body camera recorders (BCRs) which is planned to be worn by Code Compliance Inspectors at all times (once approved). He mentioned that many types of devices were tested, but this particular kind (showed picture) seems to work best for our officers. Officers will not be able to edit the video; videos will be downloaded at the end of their shift (MTS is working on a video storage strategy). The committee discussed many issues like videotaping in public (privacy concerns) as well as other policies (e.g., officer's misconduct, levels of discipline, court cases, etc.). Ms. Landers mentioned that she is looking into these issues, concerning the legal standpoint, with other agencies in order to keep everyone safe.

Ms. Landers also emphasized that this device will help de-escalate certain situations because some of the officers' encounters are not easy to handle and appropriate action will be taken if necessary (e.g., if officers fail to turn on the devices at the beginning of the contact, then it could be a training or discipline issue). The contacts will be informed that they are being recorded.

Mr. Burke mentioned that the "If You See Something, Say Something" Campaign has been very beneficial and is keeping our community safe. He also showed the many activities conducted by the K-9 team. They participate with South Bay schools, they respond to bomb threats; they also participate in the bike give-away program. Mr. Burke pointed out that a representative from the Union Tribune rode along with the K-9 team and mentioned that a complimentary story was written about the experience.

Mr. Burke also included the K-9 participation with the Comic-Con suspicious device response incident; investigations were conducted and they confirmed there was no danger to the public. MTS also conducted a random inspection of replica weapons.

Mr. Burke pointed out that the best thing about the K-9 units is that when they show up at a scene and don't sit down; nobody has to clear the area.

The Special Enforcement Unit (SEU) statistics were included (slide 21) and Mr. Burke explained to the committee how the SEU operations are being conducted (including SWARM and plain clothes operations). Mr. Burke mentioned that sometimes officers do not issue citations; they write a warning instead (e.g., if a patron doesn't know how to operate our ticket machines, then a warning is issued).

Discussion about inspections, fare evasion, issuance/process of citations/dismissals, court appearances, and revenue/recovery rates from the courts also took place.

Mr. Burke talked about Graffiti Tracker (slide 22); he mentioned that the District Attorney has done an excellent job regarding the prosecution and restitution of Graffiti Tracker cases for MTS. Our surveillance cameras have also been beneficial to make arrests.

Transient camps continue to proliferate on MTS property (slide 24) and over 85% of occupants are dealers or users of methamphetamine and heroin. Joint details have been conducted on or about MTS property. Captain Jackson provided details about the involvement of different law enforcement agencies and the various areas where these camp details have been performed.

Mr. Burke notified the committee members that the new Deputy Director, Manny Guaderrama, will soon join MTS and will attend the next committee meeting (he is replacing Matt Rodriguez). Mr. Burke mentioned that Manny has many years of experience and is familiar with our system due to his previous participation with trolley operations while working for the San Diego Police Department.

Mr. Cunningham expressed that the security report is well received and that the job is very well done. He has the feeling that questions regarding training will be raised at the Board Meeting and slides regarding this issue will be very well presented. The committee members were very pleased with Mr. Burke's presentation.

## 6. COMMITTEE MEMBER COMMENTS

Mr. Minto suggested that it is important to include some talking points in order to demonstrate to the Board members the difference between a Code Compliance Inspector and a Security Officer. He expressed that maybe bring a UPS representative to the Board Meeting and have them talk about the basics for anybody to be a security officer and to demonstrate that they go well beyond what it is required by California Law to be a security officer so that they can provide a better service. Mr. Minto expressed that this issue is very important, not only for our Board members but, for our community.

The committee talked about a life threatening incident that happened recently at a 7-Eleven (City College station). Mr. Burke mentioned that the security officer handled the situation very well and that he will be recognized at the Board meeting for his outstanding performance. A video of this incident will be presented the Board Meeting in order to show them how well the officer handled this specific case. Mr. Mathis mentioned that these types of incidents are very important to present to the Board Meeting and the public because it shows what a great job the security officers do and what they are capable of doing.

Mr. Mathis suggested adding statistics concerning barrier system percentages in order to show the Board members how we compare with other systems. Mr. Mathis thinks people consider that open platforms are just an invitation to get a free ride and we are very effective in controlling that and that the statistics show it. Mr. Cunningham mentioned that is a great idea.

Ad Hoc Public Security Meeting April 8, 2014 Page 6

Mr. Cunningham mentioned it is very important that the community knows how safe our rail is. With all the improvements that have been added to the system (e.g., paperless tickets, social media, etc.) we have a safe/reliable mode of transportation in our community. Keep putting all those pieces together and you have a very robust transportation system. People ought to feel safe.

Mr. Mathis was curious if any feedback was received from patrons regarding the seating arrangement change on trains (people now have eyes on you no matter where you sit on the train). The old seating set up was inviting people to do vandalism.

In response to Mr. Mathis' question, Mr. Terry responded there have been positive comments from patrons regarding the population of the trains but not in terms of graffiti or vandalism. Typically, people tend to do vandalism when trains are not full of people. We still have those issues and it is very expensive to make the repairs. Overall, the arrangement of the seating and the change has been very welcomed by patrons.

## NEXT MEETING DATE

Mr. Cunningham stated the next meeting is to be determined based on the members' availability.

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Jim Dunningham

#### ADJOURNMENT

At 9:20 a.m. the meeting was adjourned.

**FUTURE AGENDA ITEM LIST** 

1. Approval of Minutes

Attachment: A. Roll Call Sheet

Ad-Hoc Public Security Committee\Meeting Minutes\April 8 2014 - Minutes.doc

## **SECURITY COMMITTEE**

## METROPOLITAN TRANSIT SYSTEM

## **ROLL CALL**

MEETING OF: April 8, 2014	CALL TO ORDER:	8:10 a.m.
	ADJOURN:	9:20 a.m.

COMMITTEE MEMBER	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
ALVAREZ	ABSENT	ABSENT
CUNNINGHAM 🗵	8:05 a.m.	9:20 a.m.
MATHIS 🗵	7:45 a.m.	9:20 a.m.
MINTO 🗵	8:10 a.m.	9:20 a.m.
RIOS	8:00 a.m.	9:20 a.m.

SIGNED BY ROXANA F. BAEZA:	Hoxara T. Baeza
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# Semi-annual Security Report

(Chief William Burke)

January - June 2014

(DRAFT)

October 16, 2014





# Part I Incidents - Rail

January through June

	2013	2014
Ridership	14,358,530	19,574,553
Against Persons		
Homicide	0	0
Rape	0	0
Robbery	14	17
Agg. Assault	4	13
Subtotal	18	30
Against Property		
Burglary	1	. 0
Theft	65	50
MV Theft	12	7
Arson	0	0
Subtotal	78	57
Total Part I Incidents	96	87
Per 100 000	.66	.44







## Part I Incidents - Rail

January through June

### Non-Patron Related Part I Theft Incidents

#### 2013

37% of SDTI Thefts were non-patron related

12 Copper wire/Metal 10 Coke machines 2 Fare machines

24 (of 65 Thefts)

Crime Incidents per 100,000 patrons

Adjusted Part I Incidents (related to property of patrons) if removing these 24 thefts = .29 Part I

#### 2014

42% of SDTI Thefts were non-patron related

14 Copper wire/Metal

4 Coke machines

2 Yard thefts

1 Construction site theft

21 (of 50 Thefts)

Adjusted Part I Incidents (related to property of patrons) if removing these 24 thefts = .15 Part I Crime Incidents per 100,000 patrons

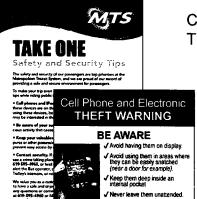


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## Part I Incidents - Rail

January through June 2014



√ Never let a stranger borrow them

√ Always pay attention to your surroundings.

√ Always pay attention to your surroundings.

√ Always pay attention to your surroundings.

✓ Always pay atte

Cell Phone and Electronics
Thefts and Robberies (includes attempts)

10 Cell phones and electronic devices thefts

· Account for 20% of all thefts and robberies

During the same reporting period last year, there were 20 cell phone and electronic thefts. This reduction can be attributed to an aggressive informational campaign by Transit System Security officers to inform patrons to exercise caution when using such devices.



# **Part I Incidents**

Copper Wire Thefts

The crime suppression unit continues to make regular patrols of track areas during nighttime hours in order to. In addition to the measures below, MTS maintenance crews are covering replaced copper wire with concrete. This will prevent those sections of wire from being stolen again.

In some instances, the theft of copper wire causes damage to the tracks, as shown below.

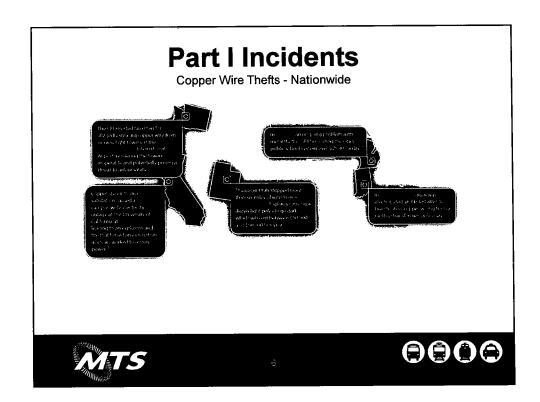












# Part I Incident Comparison - Rail

MTS and Los Angeles

Julian	MTS	LA Metro
Ridership	19,574,533	55,450,036
Incidents per 100,000	.44	.95
Against Persons		
Homicide	0	2
Rape	0	3
Robbery	17	113
Agg. Assault	13	94
Subtotal	30	212
Against Property		
Burglary	0	4
Theft	50	278
MV Theft	07	31
Arson	0	0
Subtotal	57	313
Total Part I Incidents	87	525



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## Part II Arrests - Rail

January through June

	2013	2014
Other Assaults	28	51
Vandalism*	49	39
Sex Offenses	2	2
Drug Abuse	135	113
DUI	3	<u>5</u>
Subtotal	217	210
Drunkenness	37	35
Disorderly Conduct	457	422
Trespassing	169	302
Curfew/Loitering	43	101
Subtotal	706	860
Total**	923	1,070

\*Graffiti Tracker incidents not included. \*\*Does not include citations for fare evasion.



## Part I Incidents - SDTC Bus

January through June

Ridership	<b>2013</b> 14,334,565	<b>2014</b> 14,248,456
Homicide	0	0
Rape	0	0
Robbery	1	1
Agg. Assault	4	0
Burglary	0	0
Theft	6	2
MV Theft	0	0
Arson	0	0
Total	11	3
Per 100,000	.0767	.02



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# Part I Incident Comparison - Bus

MTS and Los Angeles
January through June 2014

Ridership	<b>MTS</b> 14,248,456	<b>LA Metro</b> 170,531,030
Incidents per 100,000	.02	.02
Against Persons Homicide Rape Robbery Agg. Assault Subtotal	0 0 1 0	0 2 43 84 129
Against Property Burglary Theft MV Theft Arson Subtotal	0 2 0 0 3	2 166 3 0 171
Total Part I Incidents	3	300





## Part II Arrests - SDTC Bus

January through June

Ridership	<b>2013</b> 14,334,565	<b>2014</b> 14,248,456
Other Assaults	5	3
Vandalism	1	7
Sex Offenses	0	0
Drug Abuse	9	3
DUI	1	1
Drunkenness	3	1
Disorderly Conduct	14	14
Trespassing	3	0
Curfew/Loitering	77	27
Total*	113	56

\*Does not include citations for fare evasion



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# If You See Something Say Something







# If You See Something Say Something

#### Texts received:

- Dispatchers received a text message regarding two people about to fight on a train. Officers
  responded to the location and handled the incident. Two people were issued tickets for violating
  MTS ordinances as well as disturbing others with boisterous/unruly conduct.
- A text message was received regarding teenagers drinking and smoking onboard a Blue Line train. Officers met the train at the Palomar Station and deboarded two persons with an open container of alcohol. They were subsequently removed from the station.
- A passenger texted and reported feeling unsafe on the Green Line due to another passenger carrying a sword. Officers responded and interviewed the person that was reported to have been carrying a sword. The sword was actually an umbrella.



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## **K9 Searches**



Bay Bridge Run/Walk

- Besides routine responses to reports of suspicious items, MTS K9 bomb detection dogs also participated in the Bay Bridge Run/Walk by conducting pre-event searches of vendor vehicles and the Coronado Bay Bridge.
- This annual Navy-hosted event raises money for the Navy's Morale Welfare and Recreation (MWR) programs. MWR provides Quality of Life programs for our 500,000+ active duty and retired military, reservists, their family members and civilian employees who make up our San Diego Military Family.





## **Rock and Roll Marathon**

Homeland Security Training Drill Heightened Security/ Post-Boston Marathon Bombing

#### **Participating Regional Agencies**

- North County Transit District
- San Diego Police Department
- · Homeland Security
- US Marshals Service
- FBI
- Los Angeles County Sheriff's Department K9 Teams
- Transit Security Administration Visible Intermodal Prevention and Response (VIPR) and K9 teams
- Bureau of Alcohol Tobacco Firearms & Explosives (AFT)





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## **Rock and Roll Marathon**

Homeland Security Training Drill
Heightened Security/ Post-Boston Marathon Bombing



- MTS K9 teams
- · K9 teams from regional agencies
- · UPS trucks containing runners' bags
- Tailgate Park
- Media trucks
- Vendors
- Stages
- Start/Finish line
- Crowds
- Trolleys and Buses
- Bus and Rail Yards
- MTS Parking Structure



1.0



# **Special Enforcement Unit (SEU)**

Zero Tolerance Fare Inspection - Rail January - June 2014



- · 18 SEUs conducted at random stations
- 60,928 Patrons Inspected
- 1,992 Citations Issued
- 37 Written Warnings Issued
- 3.3% Evasion Rate



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## **Graffiti Tracker**

Incidents Submitted by MTS
January through June 2014



#### Oscar Eduardo Barajas / "2Sick"

- The MTS Crime Suppression Unit arrested Barajas tagging his moniker "2Sick" on a trolley bench. Barajas was cited for the vandalism and had 43 incidents in Graffiti Tracker. This information has been forwarded to Chula Vista Police (where the incidents had occurred) and they have done several follow up interviews and pending additional charges.
- Graffiti Tracker has now launched its Smartphone App, so it will be accessible to more officers in the field. Using the Smartphone, the GPS is already built-in which will enhance the ability to more accurately track vandalism crimes.



# **Felony Vandalism Arrest**

 In July of 2012, Christopher Jensen spray-painted the side of a train. The crime was documented and photographs taken.



- On June 5, 2014, Jensen spray-painted another train as he had done before. Passengers alerted officers on the train to this crime in progress. Despite attempting to flee, Jensen was arrested by officers.
- Damages were estimated to be in the amount of \$5,000 dollars.
- Jensen was booked in the county jail for the crime of felony vandalism.





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# **Law Enforcement Grant Funding**

- MTS has applied for and received a \$1,000,000 grant from the FY 2014
   Transportation Security Grant Program (TSGP) to fund overtime costs for local law enforcement agencies to conduct enforcement operations within and along the trolley system.
- The agencies would work in conjunction with MTS personnel. We are currently developing a strategic plan to best implement this multiagency approach.











# **Officer Body Cameras**

- Body cameras are now in use and have reduced the number of complaints received.
- Cameras allow for much quicker investigation of allegations of officer misconduct.
- A complaint was received that had been sent to the CEO of MTS. The complaint alleged verbal and physical abuse by officers. A review of the body camera video showed that these events did not occur. The investigation was closed.







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End



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