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Agenda MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

December 13, 2016 - 9:00 a.m.

James R. Mills Building Executive Committee Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego

Action Recommended

- 1. Roll Call
- 2. Approval of Minutes (April 18, 2016)

Approve

- 3. Public Comments Limited to five speakers with three minutes per speaker
- 4. MTS Security Update Report
 (To include crime and enforcement statistics from Jan. thru Jun. 2016
 and proposed staffing and deployment changes Manny Guaderrama)

Discussion

- Committee Member Comments
- 6. Next meeting date To be determined
- 7. Adjournment

Please SILENCE electronics during the meeting



MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

April 18, 2016

1. ROLL CALL

Mr. Cunningham called the meeting to order at 10:05 a.m. All members were present; a roll call sheet listing Public Security Committee members' attendance is attached.

APPROVAL OF MINUTES

Mr. Minto moved to approve the minutes of the May 8, 2015 Public Security Committee meeting. Ms. Rios seconded the motion and the vote was 6 to 0 to approve.

PUBLIC COMMENTS

There were no public comments.

4. ELECTION OF CHAIRMAN

Mr. Minto moved to appoint Mr. Cunningham to be re-elected as the chairman of this committee. Ms. Zapf seconded the motion; the vote was 6 to 0 to approve.

5. NEW COMMITTEE MEMBER

Mr. Cunningham extended a warm welcome to Mr. Gastil as he is a new member of this committee. He recommended Mr. Guaderrama to set up a tour for him and the committee members (probably in the next couple of months) so they can familiarize and see the tools and technology upgrades that are now available in the MTS Security Department for the entire MTS System. Mr. Cunningham mentioned that MTS bus and camera system is certainly the best camera system in the region. He expressed that committee members will enjoy the tour as much as he did last year.

Mr. Jablonski brought up an incident involving suspicious items that happened last week in the Blue Line area. As result of the investigations performed, they discovered the liquid of the unmarked / suspicious bottles that were left unattended were not hazardous. He expressed that this incident was quite a training exercise since trolley service was interrupted for approximately six hours (bus bridge service was implemented and several public agencies were involved in the response).

Mr. Guaderrama reiterated that it was indeed a good training exercise and it was well coordinated; all officials, MTS K-9 units and other MTS personnel who responded to the scene.

6. MTS YEAR-END SECURITY REPORT (January through December 2015)

Mr. Guaderrama introduced his management team, Mr. Musgrove (Deputy Director), Mr. Barletta (Manager of Operations) along with Ms. Baeza (Records Clerk).

Mr. Guaderrama presented the MTS Year-End Security Report; it included the Trolley and Bus Crime Statistics (January through December 2015), as well as the changes and improvements in Security Enforcement Operations.

Following are some of the relevant topics that were discussed while the presentation was being reviewed:

- ARJIS (Automated Regional Justice Information System) Statistical data for this
 presentation was obtained through ARJIS. This is a change from how statistical data was
 gathered in the past. Part I statistics were thoroughly reviewed to make sure crimes listed
 in ARJIS are indeed Trolley related. All regional agencies report crimes to ARJIS; this is
 the most accurate and effective method for obtaining crime statistics in the region.
- New hire announcement Rachelle Dziubczynski as the new Records Manager.
- MTS now has access to SDPDs Crime Reporting Management System (CRMS).
- A series of videos were displayed concerning different battery and assault cases (e.g. onboard bus/trolleys with patrons/TSS officers/Bus Operator) – Mr. Guaderrama explained in detail each case.
- Use of Force tracking system was created late in 2014 (22% reduction from 2014 to 2015).
- Officer training and compliance with MTS rules (current and future plans).
- Officer confrontations and de-escalation.
- JATF Grant funding MTS continues to apply for grant funds since the task force has had a positive impact in improving safety on the MTS system.
- Increased Fare Inspections (12%) and Enforcement (13%) from 2014 to 2015.
- JATF Enforcement Statistics.
- New Security Contract highlights (effective July 1, 2016).
- Transient Encampment Details (discussions regarding various locations e.g. Downtown, Fashion Valley and Mission Gorge areas).
- Passenger Suspension Program (per Mr. Guaderrama this issue is in progress as researches are still being conducted).
- Terrorist Awareness Officers (including K-9 Units) are constantly reminded to be vigilant and alert for any possible suspicious/terrorist activity and report it appropriately.

The presentation was well received by the committee members.

7. COMMUNITY OUTREACH

Ms. Landers, MTS General Counsel, provided an overview/update to the committee members regarding her community outreach efforts. Topics during community meetings included homeless issues, spice (synthetic drug) overdose cases and strategies to address these issues.

Ms. Landers discussed meetings she attended with the San Diego Police Department, San Diego Fire Department and several other public/private downtown community organizations to discuss quality of life issues impacting public transportation and the surrounding communities. She also reached out to the City Attorney's office and the District Attorney's office to discuss handling of future crime cases affecting public transportation. As a result of the meetings, the City Attorney assigned a neighborhood prosecutor to MTS.

8. COMMITTEE MEMBER COMMENTS

Mr. Gastil expressed his contentment for being part of this committee.

9. NEXT MEETING DATE

Next meeting is to be determined based on the members' availability.

10. ADJOURNMENT

At 11:55 a.m. the meeting was adjourned.

Chairman - Mr. Jim Cunningham

Attachment: A. Roll Call Sheet

PUBLIC SECURITY COMMITTEE

SAN DIEGO METROPOLITAN TRANSIT SYSTEM

ROLL CALL

MEETING OF: April 18, 2016

CALL TO ORDER:

10:05 a.m.

ADJOURN:

11:55 a.m.

| CON | MMITTEE MEMBER | PRESENT (TIME ARRIVED) | ABSENT (TIME LEFT) |
|------------|----------------|---------------------------|-----------------------|
| CUNNINGHAM | | 10:05 a.m. | 11:55 a.m. |
| MATHIS | | 09:52 a.m. | 11:55 a.m. |
| GASTIL | \boxtimes | 09:55 am. | 11:55 a.m. |
| MINTO | | 09:50 a.m. | 10:40 a.m. |
| RIOS | | 09:50 a.m. | 11:55 a.m. |
| ZAPF | \boxtimes | 10:04 a.m. | 11:55 a.m. |

| SIGNED BY ROXANA F. BAEZA: | Roxana F. Baeza |
|--------------------------------|-----------------|
| CONFIRMED BY MANNY GUADERRAMA: | M. Elenaderouna |

c: Clerk of the Committee
Accounts Payable
Attachment to Original and Draft Minutes



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Agenda Item No. 4

MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

December 13, 2016

SUBJECT:

MTS SECURITY UPDATE REPORT (MANNY GUADERRAMA)

RECOMMENDATION:

That the Board of Directors receive a report for information.

Budget Impact

None with this action.

DISCUSSION:

This security update report will include the crime statistics for the first two quarters of calendar year 2016, information regarding security and enforcement, and proposed changes and improvements to Transit Enforcement operations.

Transit Enforcement staff utilized the Automated Regional Justice Information System (ARJIS) database to obtain/identify Part I crimes that were possibly transit related. All law enforcement agencies in the San Diego region report their crime information to ARJIS and this is the most reliable data. Crime statistics where MTS staff was notified/involved are tracked and maintained in the MTS database (eForce). Once a crime was identified as possibly transit related, crime reports were obtained/reviewed to determine if there was a nexus to MTS.



TRANSIT ENFORCEMENT 2016 SECURITY UPDATE

Manny Guaderrama
Chief of Police

December 13, 2016

MTS

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INTRODUCTION Transit Enforcement Components

Code Compliance Inspectors

- 34 Personnel
- Public Officers with Powers of Arrest

Contract Security Officers - Transit Systems Security

- 175 Personnel
 - 194 officers beginning July 1, 2016 per new contract
- Private Person's arrest 837 PC

Joint Agency Task Force (JATF)

• A six person team of police officers (one sergeant and five officers) from five different law enforcement agencies





Security Contract

Transit Systems Security

- New Contract Effective July 1, 2016
- 194 Officers (up from 175)
 - Significant Challenges Meeting Staffing Requirements
- Body Cameras for Security Officers
- Increased Supervision
 - Two Additional Lieutenants Added
- Increased Training Hours for New Hires
 - From 160 to 200



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Part I Reported Crimes: Trolley

ARJIS Data vs. MTS Response

January 1 - June 30

ARJIS Data

| Part I Crimes | 2015 | 2016 | |
|---------------------|------|------|---|
| Homicide | 0 | 0 | İ |
| Rape | 0 | 3* | ī |
| Robbery | 24 | 26 | Ī |
| Aggravated Assault | 27 | 36 | Ī |
| Burglary | I | 1 | Ī |
| Larceny/Theft | 15 | 66 | Ī |
| Motor Vehicle Theft | 21 | 46 | |
| Arson | 0 | 4 | |
| Total: | 88 | 182 | |

MTS Response Data

| Part I Crimes | 2015 | 2016 |
|---------------------|------|------|
| Homicide | 0 | 0 |
| Rape | 1 | 0 |
| Robbery | 10 | 6 |
| Aggravated Assault | 15 | - 11 |
| Burglary | . 1 | 0 |
| Larceny/Theft | 36 | 28 |
| Motor Vehicle Theft | 5 | 6 |
| Arson | 0 | 6 |
| Total: | 68 | 57 |

^{*}Two cases determined to be unfounded, one case not MTS related



Part I Reported Crime Comparison: Trolley

MTS and Los Angeles Metro - January through June 2016

| | MTS | Los Angeles |
|--|------------|-------------|
| Ridership | 18,822,266 | 54,413,728 |
| Incidents per 100,000 Against Persons | .97 | 1.03 |
| Homicide | 0 | 1 |
| Rape | 3 | 3 |
| Robbery | 26 | 143 |
| Agg. Assault | 36 | 82 |
| Subtotal | 65 | 229 |
| Against Property | | |
| Burglary | 1 | 5 |
| Theft | 66 | 284 |
| MV Theft | 46 | 42 |
| Arson | 4 | 2 |
| Subtotal | 117 | 333 |
| Total Part I Incidents | 182 | 562 |



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MTS Response to Part II Crimes: Trolley

January 1 - June 30

| Part II Incidents |
|-----------------------|
| Drunkenness |
| Drug Abuse Violations |
| Other Assaults |
| Vandalism |
| Sex Offenses |
| Total: |

| 2015 Arrests | 2016 Arrests |
|-----------------|-----------------|
| 127 | 67 |
| 98 | 54 |
| 64 | 45 |
| 35 | 18 |
| 1 | 7 |
| 325 | 191 |

| 2016 |
|---------|
| Reports |
| N/A |
| N/A |
| 91 |
| 155 |
| 16 |
| 262 |
| |





BUSCalls for Service:

January 1 – June 30

Division

Calls for Service

MTS Bus

135 20

• TransDev E. County Division

TransDev S. Bay Division

72

Total:

227

Top Three Call Types:

Disturbance Calls

149

Vandalism

31

Assaults

37



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MTS Response to Part I Crimes: Bus

| | 2015 | 2016 | | | | | | |
|---------------|-------|-------|----|---------|---------|---|---------|---------|
| Part I Crimes | Total | Total | | 2015 | 2016 | | 2015 | 2016 |
| Part I Crimes | Crime | Crime | h | Onboard | Onboard | П | Arrests | Arrests |
| | S | s | | | | | | |
| Homicide | 0 | 0 | | 0 | 0 | | 0 | 0 |
| Rape | 0 | 0 | | 0 | 0 | | 0 | 0 |
| Robbery | 2 | 1 | n. | 1 | 0 | | 0 | 1 |
| Aggravated | 8 | 5 | | 5 | 2 | | 7 | 2 |
| Assault | 0 | 3 | | 3 | 2 | | _ ′ | Z |
| Burglary | 0 | 0 | | 0 | 0 | | 0 | 0 |
| Larceny/Theft | 8 | 11 | | 6 | 2 | | 0 | 0 |
| Motor Vehicle | 2 | 0 | | 0 | 0 | | 0 | 0 |
| Theft | | U | | U | U | | U | 0 |
| Arson | 0 | 0 | | 0 | 0 | | 0 | 0 |
| Total: | 20 | 17 | | 12 | 4 | | 7 | 3 |



MTS Response to Part II Crimes: Bus

Part II Incidents Drunkenness Drug Abuse Violations Other Assaults Vandalism Sex Offenses Total:

| 2015 Total Crimes | 2016 Total Crimes | |
|-------------------------|-------------------------|--|
| N/A | N/A | |
| N/A | N/A | |
| 30 | 30 | |
| 38 | 45 | |
| 2 | 0 | |
| 70 | 75 | |
| | | |

| - | |
|-----------------|-----------------|
| 2015 Onboard | 2016 Onboard |
| N/A | N/A |
| N/A | N/A |
| 20 | 16 |
| 31 | 20 |
| 2 | 0 |
| 53 | 36 |
| | |

| 2015 | 2016 |
|---------|---------|
| Arrests | Arrests |
| 17 | 12 |
| 7 | 4 |
| 8 | 7 |
| 7 | 3 |
| 1 | 0 |
| 40 | 26 |



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Assaults

January 1, 2016 through June 30, 2016

- MTS responded to 143 assaults (Part I and Part II) on both trolley and bus
 - 62 of those assaults were on MTS employees (Security Officers, Code Compliance Inspectors, and Bus and Trolley Personnel)



SECURITY & ENFORCEMENT



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Joint Agency Task Force - JATF

January 1, 2016 to June 30 2016

Felony Arrests: 129
Misdemeanor Arrests: 415
Misdemeanor Cites: 47
Infraction Cites: 882
Field Interviews: 357

• 4th Waiver searches: 473 (Parole/Probation/AB109)

• Detentions: 39 (5150, Run away juvenile, etc.)



JATF - MTS Partnership

Additional Impacts (January 1, 2016 to June 30, 2016)

Weapons Recovered: 24

Narcotics Seized/Impounded: 78

Burglary Tools Seized: 4

Documented Gang Members Contacted: 139 DHS/JTTF "Person of Interest" Hits: 17

Registered Sex Offenders Contacted/Arrested: 54



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JATF - MTS Partnership

JATF has recovered the following narcotics / controlled substances:

Ambien, 4.2g Heroin, 243.5g Marijuana, 23.8g Methamphetamine, 4 Morphine tablets, .25g Rock Cocaine, "Spice", Temazepam, 15 Tramadol, cocaine pipes, meth pipes, syringes, scales, "hype kits" and packaging materials.

JATF has recovered the following weapons / destructive devices / contraband:

9mm replica pistol, Tec-9 replica, 22 starter pistol, Walther CP99 replica, C11 9mm replica, Knives, daggers, razor blades, utility knives, survival axes, Pepper Spray (2), Stun gun flashlight, burglary tools (bolt cutters, cable cutters, pry bars, glass etchers, spring punches, etc.), stolen CDL, birth Certificate, purse, U.S. Currency, counterfeit U.S. currency, cell phones



Fare Inspections and Citations

January 1 - June 30

There was a 24.5% increase in fare inspections and a 16.6% increase in citations issued in 2016:

Fare Inspections

2015

2016

3,435,494

4,275,167

Citations

10,763

12,549

The top three citation violation charges are for Fare Evasion, Smoking and Failure to Comply.

| | 2015 | 2016 | Percentage Change |
|-------------------|------|------|-------------------|
| Fare Evasion | 9296 | 9415 | +1.3% |
| Smoking | 451 | 950 | +110.6% |
| Failure to Comply | 264 | 297 | +12,5% |



N/a

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Special Enforcement Details Fare Evasion Rate: Trolley

January 1 - June 30

37 Special Enforcement Details

(Controlled and Non-Controlled)

- Patrons Inspected 37,736

- Fare Violations 1,239

- Fare Evasion Rate 3.28%



SDM Inspections

January 1 - June 30

| | Total Riders Inspected | Total SDMs Inspected | Citations | Warnings | Violation Rate |
|---------|---------------------------|----------------------------|-----------|----------|-------------------|
| Trolley | 4,275,167 | 488,850 | 422 | 225 | 0.13% |
| Bus | 38,355 | 15,266 | 97 | 25 | 0.80% |



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Quality of Life – Transient Encampment Details

Fifteen Transient Encampment details were conducted during the first six months of the year to address illegal lodging and other nuisance quality-of-life concerns on MTS properties. The following number of citations were issued:

- Trespassing 63
- Loitering –25
- No Fare 175
- Drug/Paraphernalia 12
- Quality of Life* 42
 - *Includes smoking, alcohol violations and unruly conduct.

MTS

Proposed Changes to Transit Enforcement Operations

Staffing Deployment



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Staffing Proposal Change

Reduce the Number of Contract Security Officers by 50 and Increase the Number of Code Compliance Inspectors by 30

By eliminating the barrel day for CCI's and making changes to the deployment schedule, we can increase the uniform presence during Day Watch, essentially maintain the same uniform presence during Night Watch, and triple our enforcement capability/authority.



Adjustment of FTE

| Transit Enforcement Employees | Current Number of FTE | Proposed Number of FTE | Variance Number of FTE |
|----------------------------------|-----------------------|------------------------|------------------------|
| T.E. Inspectors | 21.0 | 51.0 | 30.0 |
| T.E. Supervisors | 13.0 | 13.0 | 0 |
| Total MTS Employees | 34.0 | 64.0 | 30.0 |
| UPS Contract Security | Current Number of FTE | Proposed Number of FTE | Variance Number of FTE |
| Unarmed Officers | 84.0 | 56.0 | (27.0) |
| Armed Officers | 95.0 | 66.0 | (20.0) |
| Armed Courier Service | 1.0 | 1.0 | 2 1 12 11 |
| Armed Captain | 1.0 | 1.0 | |
| Armed Lieutenant (Manager) | 2.0 | 2.0 | * - 1. |
| Armed Sergeant (Manager) | 14.0 | 11.0 | (3,0) |
| Special Events Officers | 6.0 | 6.0 | |
| Total UPS Contract FTE | 194.0 | 144.0 | (50.0) |
| Total Enforcement Staff | 228.0 | 208.0 | (20.0) |



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Day Watch Staffing Tables

| (| URRE | NTLY | | | | |
|----------------|-----------------------|------|-----|--|--|--|
| | Inspectors & Officers | | | | | |
| CCI TSS Totals | | | | | | |
| Sunday | 5 | 34 | 39 | | | |
| Monday | 5 | 34 | 39 | | | |
| Tuesday | 5 | 34 | 39 | | | |
| Wednesday | 10 | 68 | 78* | | | |
| Thursday | 5 | 34 | 39 | | | |
| Friday | 5 | 34 | 39 | | | |
| Saturday | 5 | 34 | 39 | | | |
| * Borrol Day | | | | | | |

^{*} Barrel Day

| PROPOSED | | | | | | | |
|-------------------------------|----------|----|----|--|--|--|--|
| Inspectors & Officers | | | | | | | |
| CCI TSS Totals | | | | | | | |
| Sunday | 12 | 29 | 41 | | | | |
| Monday | 14 | 29 | 43 | | | | |
| Tuesday | 14 | 29 | 43 | | | | |
| Wednesday | 14 | 58 | 72 | | | | |
| Thursday | 14 | 29 | 43 | | | | |
| Friday | 14 | 29 | 43 | | | | |
| Saturday | 14 | 29 | 43 | | | | |
| Average Daily CCI Variance | 12 to 14 | 4 | | | | | |

^{**} A train team consists of one TSS Officer and One CCI





Night Watch Staffing Tables

| CURRENTLY | | | | | |
|--------------|----------|-----|--------|--|--|
| | Officers | | | | |
| | CCI | TSS | Totals | | |
| Sunday | 5 | 45 | 50 | | |
| Monday | 5 | 45 | 50 | | |
| Tuesday | 5 | 45 | 50 | | |
| Wednesday | 10 | 90 | 100* | | |
| Thursday | 5 | 45 | 50 | | |
| Friday | 5 | 45 | 50 | | |
| Saturday | 5 | 45 | 50 | | |
| * Barrel Day | | | | | |

| | PROP | OSED | | |
|-----------------------|----------|--------|--------|--|
| | Off | ficers | | |
| | CCI | TSS | Totals | |
| Sunday | 13 | 34 | 47 | |
| Monday | 15 | 34 | 49 | |
| Tuesday | 16 | 34 | 50 | |
| Wednesday | 16 | 68 | 84 | |
| Thursday | 17 | 34 | 51 | |
| Friday | 16 | 34 | 50 | |
| Saturday | 15 | 34 | 49 | |
| Daily CCI Variance | 13 to 17 | | | |

^{**} A train team consists of one TSS Officer and One CCI



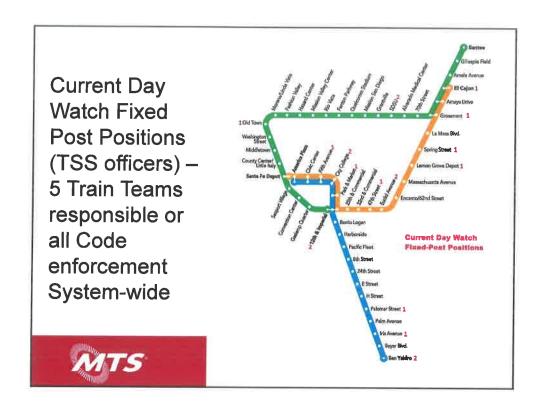
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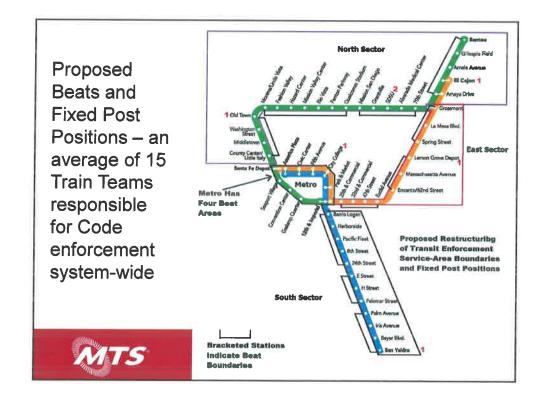


Deployment Plan

- Implement service area (Sectors) and Beat Structure model
- Train Teams will be responsible for their respective beats (generally 3 – 5 stations)
- Maintain fixed post assignments at the busiest Transit Stations







Budget Impact

| - | | | | | | |
|-------------------------------------|--------------|--------------|-------------|--------------|--------------|--------------|
| | FY-17 | FY-18 | FY-19 | FY-20 | FY-21 | Total |
| Internal CCI Additions (30 FTE) | \$ 1,691,635 | \$ 1,742,208 | \$1,794,624 | \$ 1,848,288 | \$ 1,903,824 | \$ 8,980,579 |
| Start Up Costs | \$ 209,970 | \$ - | \$ - | \$ - | \$ - | \$ 209,970 |
| Total Internal Costs | \$ 1,901,605 | \$ 1,742,208 | \$1,794,624 | \$ 1,848,288 | \$ 1,903,824 | \$ 9,190549 |
| UPS 50 Personnel (BDC) Proposal | \$ 1,787,128 | \$ 1,845,150 | \$,879,940 | \$ 1,979,703 | \$ 2,114,088 | \$ 9,606,010 |
| Budget Savings / (Costs) | \$ (114,477) | \$ 102,942 | \$ 85,316 | \$ 131,415 | \$ 210,264 | \$ 415,461 |
| | | | | | | |
| Internal CCI Additions (30 FTE) | \$ 1,691,635 | \$ 1,742,208 | \$1,794,624 | \$ 1,848,288 | \$ 1,903,824 | \$ 8,980,579 |
| Start Up Costs | \$ 209,970 | \$ - | \$ - | \$ - | \$ - | \$ 209,970 |
| Total Internal Costs | \$ 1,901,605 | \$ 1,742,208 | \$1,794,624 | \$ 1,848,288 | \$ 1,903,824 | \$ 9,190549 |
| UPS 50 Personnel (Aggressive) Prop. | \$ 1,747,036 | \$ 1,780,183 | \$1,810,100 | \$ 1,945,762 | \$ 1,960,232 | \$ 9,243,313 |
| Budget Savings / (Costs) | \$ (154,569) | \$ 37,975 | \$ 15,476 | \$ 97,474 | \$ 56,408 | \$ 52,764 |
| | | | | | | |

*Does not include projected overtime savings



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Benefits

- Increased uniform presence/visibility on board trolleys and Transit Stations – improved perception of security
- Increased enforcement of MTS ordinances and transit related laws reduce fare evasion
- Better trained, career-minded employees improved professionalism
- Eliminates need for the Eagle Team eliminates Eagle Team overtime
- No increase to the overall budget with potential cost savings



End of Presentation

Questions?

