# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

#### MINUTES

November 9, 2017

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased].

#### 1. Roll Call

Chairman Mathis called the Board meeting to order at 9:03 a.m. A roll call sheet listing Board member attendance is attached.

# 2. Approval of Minutes

Mr. Sandke moved to approve the minutes of the October 19, 2017, MTS Board of Directors meeting. Ms. Bragg seconded the motion, and the vote was 12 to 0 in favor with Mr. Alvarez, Mr. Cunningham, and Ms. Zapf absent.

# 3. Public Comments

Kathleen Prewitt – Ms. Prewitt asked the Board to please reconsider her application for MTS Access bus service. She stated that five of her physicians have written appeals noting that she is not healthy enough to ride regular bus service and should be approved to ride Access service. She commented that she has various health issues that make it dangerous for her to ride regular service. Ms. Prewitt stated that her applications have been denied and asked for them to be reconsidered. A full transcript of Ms. Prewitt's statement is included in the final Board meeting packet.

Martha Welch – Ms. Welch commented that she had issues with payment on her monthly transit pass. She stated that she doesn't like the changes on Route 11. She commented that she does not support MTS's ability to go after a sales tax because the voters did not approve the previous sales tax effort. Ms. Welch commented about the lack of public restrooms and bus benches available. She also commented on the Courthouse construction for the new trolley station.

Mr. Roberts commented on an article that was in the newspaper regarding the construction of the trolley Courthouse Station. He stated that MTS has been meeting with the Courthouse staff and judges regarding the construction. He noted that MTS has coordinated its construction with the Courthouse's own construction so the courts are able to complete their building location move during December. Mr. Roberts stated that the trolley Courthouse station location poses no threat to anyone and is important to MTS's operations. The station will be open at the beginning of next year.

### **CONSENT ITEMS**

#### 6. Fiscal Year 2018 State Transit Assistance Claim

Action would adopt Resolution No. 17-13 approving the fiscal year (FY) 2018 State Transit Assistance (STA) claim.

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- 7. <u>Fare Collection Technical Support Services Contract Amendment</u>
  Action would authorize the Chief Executive Officer (CEO) to extend the contract with CH2M (MTS Doc. No. G1923.0-16) consistent with draft Amendment No. 4.
- 8. <u>Payroll and Human Resources Information System Solution & Implementation Services Contract Award</u>

Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G1935.0-17, with Automatic Data Processing (ADP), for Payroll and Human Resources Information System (HRIS) Solution & Implementation Services.

- 9. Occupational Health Services Contract Award
  Action would: (1) Authorize the Chief Executive Officer (CEO) to execute MTS Doc. No.
  G1944.0-17, with Kaiser Permanente, to provide occupational health services for a three (3)
  year base term with three (3) one year options in the amount of \$599,265.00; (2) Authorize the
  CEO to execute MTS Doc. No. G2069.0-18, with Concentra, to provide occupational health
  services for a three (3) year base term with three (3) one year options in the amount of
  \$122,542.00; and (3) Authorize the CEO to execute MTS Doc. No. G2070.0-18, with UCSD
  Health, to provide occupational health services for a three (3) year base term with three (3) one
  year options in the amount of \$40,397.00.
- 10. Investment Report September 2017
- 11. Relocation of SDG&E Facilities for the New Orange Line Courthouse Station Change Orders Action would authorize the Chief Executive Officer (CEO) to execute Construction Change Orders 9 to MTS Doc. No. PWL204.0-16, Work Order No. MTSJOC7504-26 with ABC for additional trenching for SDG&E utility relocation.
- 12. <u>Courthouse Station Additional Design Services (HDR/RailPros Work Order)</u>
  Action would ratify the action taken by the Chief Executive Officer (CEO) approving Work Order WOA1947-AE-10 to MTS Doc. No. G1947.0-17 with HDR Engineering, Inc. (HDR) for \$97,209 for Design Services during Construction (DSDC) and authorizing an additional project contingency of \$25,000 for unforeseen conditions.
- 13. Orange Line Grade Crossing Warning Approach and Signal Improvements Engineering Design Services Work Order
  Action would authorize the Chief Executive Officer (CEO) to execute Work Order No. WOA-AE-07 to MTS Doc. No. G1953.0-17 with Pacific Railway Enterprises, Inc. (PRE) for the Orange Line Grade Crossing Warning Approach and Signal Improvements Engineering design services.
- 14. Interlocking E22 to E24 AC Low Voltage and E26 Upgrade Design Services Work Order Action would authorize the Chief Executive Officer (CEO) to execute Work Order No. WOA1953-AE-08 to MTS Doc. No. G1953.0-17 with Pacific Railway Enterprises, Inc. (PRE) for design services for the Orange Line Interlocking E22 to E24 AC Low Voltage and E26 upgrade design services.
- 15. Purchase of Three (3) Class E Medium Duty Buses for Rural Service Contract Award
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0681.0-18
  with Creative Bus Sales, for the purchase of three (3) gasoline powered 32ft Class E mid-size
  rural buses.

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16. <u>Davra Networks, RuBAN Software and Support Infrastructure Solution Five Years - Sole Source</u> Contract Award

Action would authorize the Chief Executive Officer (CEO) to: (1) Execute MTS Doc. No. G2071.0-18 with Davra Networks, for a three (3) year period with two (2) one-year options to provide Software and Supporting Infrastructure for RuBAN system; and (2) Exercise each option year at CEO's discretion.

- 17. SDSU Tunnel Safety Equipment Maintenance Contract Award
  - Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. PWL226.0-17 with Comfort Mechanical, Inc. to provide maintenance services for San Diego State University (SDSU) Tunnel Safety Equipment.
- 18. San Diego Trolley, Inc. (SDTI) S70 Axle Overhaul Contract Award Sole Source
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. L1416.0-18
  with Siemens Industry, Inc., on a sole source basis, for S70 Light Rail Vehicle Axle Overhaul
  services.

# Action on Recommended Consent Items

Ms. Bragg moved to approve Consent Agenda Item Nos. 6 – 18. Mr. Hall seconded the motion, and the vote was 13 to 0 in favor with Mr. Cunningham and Ms. Zapf absent.

#### **CLOSED SESSION**

#### 24. Closed Session Items

The Board convened to Closed Session at 9:14 a.m.

a. CLOSED SESSION - CONFERENCE WITH LEGAL COUNSEL - EXISTING
LITIGATION Pursuant to California Government Code Section 54956.9(d)(1) <u>Donald</u>
Wood v. San Diego Metropolitan Transit System et al. San Diego Superior Court Case
No. 37-2015-00034512-CU-PO-CTL

The Board reconvened to Open Session at 9:27 a.m.

#### Oral Report of Final Actions Taken in Closed Session

Karen Landers, General Counsel, reported the following:

a. The Board received a report and gave instructions to counsel.

# NOTICED PUBLIC HEARINGS

25. None.

#### **DISCUSSION ITEMS**

30. <u>Fiscal Year 2017 Comprehensive Annual Financial Report (Erin Dunn and Larry Marinesi; Ken</u> Pun of The Pun Group)

Larry Marinesi, Chief Financial Officer, introduced Ken Pun with The Pun Group to present the results of the Fiscal Year (FY) 2017 Comprehensive Annual Financial Report (CAFR). Mr. Pun

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continued the presentation and reviewed management's responsibilities, auditors' responsibilities, and the approach to the audit. He provided an overview of the financial statements including the summary statements of net position; summary statements of revenues, expenses and changes in net position; and summary statements of cash flows. Mr. Pun reviewed key pension and other postemployment benefits (OPEB) information including the net pension liability. He noted that the rate of return was recently decreased from 7.5% to 7.0% which contributed to the increase in the net pension liability. Mr. Pun reviewed pension expenses and the OPEB schedule of funding progress. He discussed the audit results and noted that they have an unmodified opinion for the audit. Mr. Pun also reviewed other audit results noting that there were no disagreements with management; no material weaknesses or significant deficiencies in internal controls; and no accounting issues.

Mr. Cunningham asked a series of questions to ensure that compliance standards were met during the audit. Mr. Cunningham asked if during the audit they were given full access to any MTS employee that they needed to talk to for the purposes of preparing the audit. Mr. Pun replied yes. Mr. Cunningham asked if they ever asked for access to an MTS employee that they felt necessary to complete their audit and were denied access to that MTS employee. Mr. Pun replied no. Mr. Cunningham asked if they were given full access to any documents including ledgers and financial statements and financial documents for the purposes of preparing your audit. Mr. Pun replied yes. Mr. Cunningham asked if they ever asked for any documents, ledgers or any financial documents from MTS, staff or executives that were refused to be provided to you. Mr. Pun replied no. Mr. Cunningham asked if they found any financial practices being used by MTS, its staff or executives to be not consistent with best practices of accounting that they were looking for in the audit. Mr. Pun replied no. Mr. Cunningham asked if it's their opinion that this audit and MTS's financial record keeping deserves an unmodified opinion. Mr. Pun replied ves. Mr. Cunningham asked what the alternative is to an unmodified opinion. Mr. Pun replied that if the opinion is not unmodified then it could mean that there is a modified opinion which is a qualification on certain items in the financial stations; or an adverse opinion which means that the information within the financial statements cannot be relied on: and another option would decline to provide an opinion which is a disclaimer. Mr. Pun stated that throughout the audit process they believe that MTS had all of the accounting records in order and they were able to conduct their audit in conformity with government auditing standards. Mr. Cunningham asked how many years their company been conducting finance audits for MTS. Mr. Pun replied that under The Pun Group, they have been conducting audits for MTS since 2012, although their predecessor, Caporicci and Larson, conducted audits for MTS since 2005. Lastly, Mr. Cunningham asked if they have ever found an MTS audit that they did not ultimately conclude that it would be an unmodified opinion. Mr. Pun replied no.

#### Action Taken

No action taken. Informational item only.

# 31. Fiscal Year 2017 Final Budget Comparison (Mike Thompson)

Mike Thompson, Director of Financial Planning and Analysis, provided a presentation on the Fiscal Year (FY) 2017 final budget comparison. Mr. Thompson reviewed total operating revenues; total operating expenses; and total non-operating revenue. He noted that Medi-Cal revenues were favorable by \$2.2 million due to updated reimbursement procedures for FY 2016 and FY 2017. He reviewed total revenues less expenses and stated that preliminary revenues less expenses are \$3.5 million. He reviewed the staff recommendation to approve the allocation of FY17 excess revenues less expenses to return \$2.0 million to the contingency reserve balance and carry-over \$1.5 million to the FY19 capital budget.

Mr. Hall asked if MTS pays sales tax on gasoline. Mr. Thompson replied that MTS does pay sales tax on gasoline however we use very little diesel and gasoline so the increase to MTS will be minimal. Mr. Hall asked if the excess revenue could be put towards pension. Mr. Thompson replied that there is a plan in place to be 100% funded on all pension plans. Mr. Marinesi commented that staff will be bringing an item back to the Board in January to discuss the San Diego Transit pension plan and actuarial valuation. He stated that we currently have a plan over the next 20 to 25 years for the unfunded liability to be completely paid off that is a sustainable program going forward.

Mr. Roberts commented that excess money could possibly be used to help fund zero emission bus (ZEB) purchases. Chairman Mathis commented that discussion will be brought back as a separate item to discuss further.

Mr. Alvarez inquired about the expenses for the Silver Line operations and asked if there was a sponsor for the Silver Line. Mr. Thomson replied that there is a SDG&E sponsorship on the Silver Line which is about \$400,000 over five years, although those numbers are not reflected in the table. He noted that none of the funds related to naming rights deals are included in the tables. Mr. Alvarez asked what the other major adjustments were at mid-year. Mr. Thompson replied that the major adjustments were primarily on the revenue side and we also decreased expenses to help offset the revenue losses. Mr. Alvarez inquired about the higher BRT numbers. Mr. Thompson replied that SANDAG pays for the net operating cost of BRT and SuperLoop. He said that if revenue comes in lower, then there is additional cost from SANDAG to pay for that route. Lastly, Mr. Alvarez inquired about the contingency reserve percentage goal. Mr. Thompson replied that the contingency reserve goal was set at 12.5%.

Mr. Jablonski noted that we have already borrowed \$5.0 million from the Capital budget to backfill the Operating budget. He stated that staff has already begun meeting on next year's Capital budget. Mr. Jablonski also commented that there are alternative funding options and miscellaneous grants that can be pursued for the ZEB pilot, but we may have to use some of our own funds too.

Mr. Roberts commented that he is pleased to hear that we will have options for grant funding for the ZEB pilot. Mr. Jablonski noted that these options do not include any SB 1 money, but when we receive that money, it could also be used toward ZEBs.

Ms. Salas inquired about the ZEB pilot. Mr. Jablonski replied that staff will bring back a full pilot plan report at a later Board meeting. He did note that we are planning to have buses at each of our transit facilities. Mr. Jablonski also commented that MTS is currently working on a Transit and Intercity Rail Capital Program (TIRCP) grant application that would be used toward the pilot.

### Action Taken

Ms. Gomez moved to receive the MTS operations budget status report for Fiscal Year 2017 and approve staff recommendations to program the excess revenues less expenses. Mr. Hall seconded the motion, and the vote was 15 to 0 in favor.

# 32. AB 805 Implementation and Process for Electing Chairperson (Karen Landers)

Karen Landers, General Counsel, provided a presentation on AB 805 implementation and the process for electing a Chairperson. She reviewed the changes made by AB 805 including Board membership; Board Chair; MTS voting; weighted voting; skilled labor/project labor agreement

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requirement; and MTS sales tax authority. Ms. Landers reviewed the required Board actions including revising Board policies to be consistent with AB 805 and determining the process to elect a Chairperson. She noted that the Executive Committee recommended establishing an Ad Hoc Nominating Committee to determine that process.

Mr. Arambula inquired about the changes related to Lemon Grove and weighted voting. Ms. Landers replied that the 2016 population data was the reason behind the change in Lemon Grove's weighted vote count and not the passage of AB 805.

Ms. Gomez inquired about the process for appointing the Vice Chair. Ms. Landers replied that traditionally, the Vice Chair and Chair Pro Tem are included along with the slate of committee appointments that the regular Ad Hoc Nominating Committee recommends. Ms. Gomez asked what the process would be to create a new committee related to the sales tax authority. Ms. Landers replied that the Board may create a new committee related to the sales tax authority; however, it would first have to be noticed in the agenda to comply with Brown Act requirements.

Ms. Salas commented that each of the respective cities should encourage their councils to move up their outside appointments to their December council meetings to ensure that the MTS Board will have an updated list of members by the January Board meeting.

Mr. Hall inquired about the new sales tax authority. Ms. Landers replied that the sales tax authority is similar to the tax that SANDAG proposed last year, but it would only be applicable in MTS's jurisdiction and not the entire county. Mr. Jablonski commented that there are nuances to the sales tax authority due to the unincorporated area of our jurisdiction being divided. He stated that the Board of Equalization has established special requirements for us to follow if we were to go out for a sales tax measure.

Ms. Bragg asked if the realignment of the Board will affect the Executive Committee. Ms. Landers replied that the Execute Committee is solely based on MTS Board Policy No. 22 and not based on AB 805.

Mr. Alvarez inquired about the Ad Hoc Nominating Committee. Ms. Landers replied that the traditional Ad Hoc Nominating Committee would recommend appointments for various committees, the Vice Chair and Chair Pro Tem.

Ms. Gomez recommended amending Board Policy No. 22, Sections 22.7.2 and 22.8.5, to take out the requirement that the Executive Committee appoint the SANDAG Transportation Committee Representative and Alternate and instead include that appointment with the regular slate of committee nominations. Mr. Jablonski commented that the rationale as to why the Executive Committee appoints the Transportation Committee member from one of its members is to ensure that the member has a broader understanding of the agency, rather than a member that does not have as much experience. Ms. Gomez stated that she understands that purpose and agrees that the Transportation Committee member should sit on the Executive Committee, but would like the nomination to come from the entire Board rather than just from the Executive Committee. Ms. Landers restated the proposed changes being recommended by Ms. Gomez for clarification.

Mr. Sandke seconded Ms. Gomez's Board Policy No. 22 amendments.

Mr. Cunningham asked why the Executive Committee was initially given the ability to nominate the Transportation Committee member and Alternate member. Mr. Jablonski stated that is was

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likely a matter where the pool of members on the Executive Committee had more tenure and experience with the understandings of the organization to be appointed to that Committee.

Mr. Alvarez inquired about the voting requirements for the slate of committees. Ms. Landers replied that the vote will be a majority vote and not a two-thirds vote.

Ms. Cole inquired about the size of the Ad Hoc Nominating Committee. Ms. Landers replied that the Committee would likely be made up of three to five Board members. She stated that she is asking for appointments for an Ad Hoc Nominating Committee in relation to the Chairperson, but in the next agenda item they are also looking to appoint an Ad Hoc Nominating Committee for the traditional nominations for committees, Vice Chair and Chair Pro Tem. Ms. Landers noted that the Board could appoint one Ad Hoc Nominating Committee for everything including the Chairperson, Vice Chair, Chair Pro Tem and committees.

Mr. McWhirter asked for clarification on the changes Ms. Gomez is recommending. Ms. Landers replied and explained that Board Policy No. 22 currently states that the Ad Hoc Nominating Committee makes recommendations on the slate of outside boards and/or committees except for the SANDAG Transportation Committee, which is appointed by the Executive Committee. The changes today would take out the requirement that the Executive Committee appoint the SANDAG Transportation Committee and that appointment would be included on the regular slate of committee appointments that the Ad Hoc Nominating Committee recommends.

Ms. Sotelo-Solis asked about the Board meeting date for the Chairperson election. Ms. Landers replied that the election of the Chairperson Board meeting date will be up to the Board to decide today and not the decision of the Ad Hoc Nominating Committee.

#### Action Taken – Board Policy No. 22 Amendments

Ms. Gomez moved to approve the revisions to Board Policy No. 22, "Rules of Procedures for the San Diego Metropolitan Transit System (MTS) Board of Directors", including the stated amendments related to the SANDAG Transportation Committee appointments. Mr. Sandke seconded the motion, and the vote was 15 to 0 in favor.

#### Action Taken – Board Policy No. 27 Amendments

Ms. Sotelo-Solis moved to approve the revisions to Board Policy No. 27, "Weighted Vote Procedure". Mr. Alvarez seconded the motion, and the vote was 14 to 1 in favor with Mr. Hall voting no.

### <u>Action Taken – Board Policy No. 52 Amendments</u>

Mr. Alvarez moved to approve the revisions to Board Policy No. 52, "Procurement of Goods and Services". Mr. Cunningham seconded the motion, and the vote was 13 to 2 in favor with Mr. Hall and Ms. Zapf voting no.

#### **BOARD COMMENTS**

Chairman Mathis recommended Board Members Cole, Bragg, Sandke and McWhirter to sit on the Ad Hoc Nominating Committee.

Ms. Zapf commented that she would also recommend Mr. Roberts to sit on the Ad Hoc Nominating Committee.

Mr. Sandke asked if someone sitting on the Ad Hoc Nominating Committee could also be considered as Chairperson. Ms. Landers replied that she would advise that if a member of the Ad Hoc Nominating Committee decided to have their name presented to the Board as a Chairperson nominee that they should file the Form 806 as soon as possible.

- Mr. Alvarez commented that he doesn't believe any person on the Ad Hoc Nominating Committee should be considered to be appointed as Chairperson.
- Mr. Sandke asked for his name to be removed from the Ad Hoc Nominating Committee list.
- Mr. Roberts asked for his name to be removed from the Ad Hoc Nominating Committee list.
- Ms. Sotelo-Solis recommended Ms. Rios to sit on the Ad Hoc Nominating Committee.
- Mr. Arambula recommended himself to sit on the Ad Hoc Nominating Committee.
- Ms. Bragg asked for her name to be removed from the Ad Hoc Nominating Committee list.
- Ms. Salas recommended herself to sit on the Ad Hoc Nominating Committee.
- Ms. Zapf asked if there are minimum qualifications as far as experience goes for appointments to the Chairperson. Ms. Landers replied no.

Ms. Bragg commented that as a member of the Ad Hoc Nominating Committee in the past, the committee does take into consideration experience, time on the Board and willingness to serve.

# Action Taken – Appointment of Ad Hoc Nominating Committee

Ms. Sotelo-Solis moved to appoint Board Members Arambula, Cole, McWhirter, Rios and Salas to the Ad Hoc Nominating Committee to recommend a candidate or candidates for a new Chairperson. Mr. Hall seconded the motion, and the vote was 15 to 0 in favor.

#### Action Taken – Board Meeting Date Proposal for Chairperson Election

Ms. Zapf moved to recommend holding the election for the Chairperson at the January 18<sup>th</sup> Board meeting. Mr. McWhirter seconded the motion, and the vote was 14 to 0 in favor with Mr. Arambula absent.

# 33. Appointment of Ad Hoc Nominating Committee for Recommending Appointments to MTS Committees for 2018 (Sharon Cooney)

This report was waived.

#### Action Taken

Ms. Zapf moved to appoint Board Members Arambula, Cole, McWhirter, Rios and Salas to the Ad Hoc Nominating Committee to make recommendations to the Board with respect to the appointment of members of the Board to serve as Vice-Chair, Chair Pro-Tem and on MTS and non-MTS committees for 2018. Ms. Cole seconded the motion, and the vote was 14 to 0 in favor with Mr. Arambula absent.

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#### REPORT ITEMS

# 45. <u>2017 Customer Satisfaction Report (Rob Schupp and Judith McCourt with Redhill Principal)</u>

Rob Schupp, Director of Marketing and Communications, introduced Judith McCourt with Redhill Principal to present the 2017 Customer Satisfaction Report. Ms. McCourt continued the presentation and reviewed the results of the report including the bi-annual trolley and bus rider satisfaction survey; operating and environmental changes; topline customer satisfaction results; overall rider satisfaction; peer transit agency comparisons; overall satisfaction by rider mode; satisfaction attributes by trolley and bus riders; overall satisfaction by zone; and satisfaction by customer information. Ms. McCourt also discussed the 2017 rider profile including length of use; frequency; comparisons; reasons for riding more; reasons for riding less; trip purpose; demographics; reasons for taking transit by income and reasons for taking transit by age. Lastly, she reviewed the top sources of information.

Ms. Sotelo-Solis asked what the other top three languages were besides English and Spanish. Ms. McCourt replied Tagalog, Chinese and Vietnamese. Ms. Sotelo-Solis asked what regions those languages were primarily located. Ms. McCourt replied that she did not have that information readily available, but could provide that information offline.

Ms. Bragg commented that some of the other changes that the Board previously made have helped increase customer satisfaction such as real time arrival signs; English and Spanish on board announcements; increased frequency on the Blue Line; and increased security presence.

Mr. Roberts commented that it looks like there is room for growth in the One Bus Away mobile application. Mr. Schupp commented that the application is new and staff is working on transitioning riders to the application. Mr. Roberts commented the he recently received positive feedback from a rider related to MTS's service.

Mr. Sandke commented that he would also like to see improvements to the One Bus Away application. He also asked what the other various reasons were as to why people are riding less. Ms. McCourt replied that she did not have the entire list on hand, but could follow up with him offline on those specific details.

Ms. Gomez asked if it was possible to pull feedback related to the BRT routes. Ms. McCourt replied that she could look at their pool of information and see if it is a substantial enough number related to BRT to obtain a reasonable result. She did note that they completed a customer satisfaction survey for SANDAG related to BRT about a year and a half ago.

Mr. Alvarez inquired about the national benchmarks for some of the details provided. He asked if it was specifically asked whether driving was a better option than taking transit. Ms. McCourt replied that question is not specifically asked as part of this survey. Mr. Alvarez asked if questions were asked about utilizing bicycles as part of the transit system. Ms. McCourt replied that there was a recent origin to destination survey done earlier in the year that may contain some of this information. This survey was primarily focused on customer satisfaction. Mr. Alvarez inquired about new ridership being down. Ms. McCourt replied that they saw in the survey that riders have been riding the system for longer rather than seeing new riders entering into the system. Mr. Alvarez asked if questions were asked about what attracts new ridership. Ms. McCourt replied that they did not ask that specific question in this survey.

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# Action Taken

No action taken. Informational item only.

# 46. <u>Year End Operations Report (Wayne Terry, Bill Spraul and Denis Desmond)</u>

Denis Desmond, Manager of Planning, provided a presentation on the year end operations report. He stated that Board Policy No. 42 lists 20 different metrics that staff uses to evaluate the system every year and that he would highlight some of those metrics. Mr. Desmond reviewed results for annual total passengers; ridership; passengers per revenue hour; on-time performance; mean distance between failures; preventable accidents per 100,000 miles; complaints per 100,000 passengers; and farebox recovery.

Bill Spraul, Chief Operating Officer – Transit Services, continued the presentation and reviewed results from the MTS bus division. He discussed service quality highlights; safety and security highlights; the opening of the East County Bus Operations and Maintenance Facility; Access Service highlights; fleet technology highlights; installation of new solar shelters; installation of new benches; and the opening of the UTC Transit Center.

Brian Riley, Superintendent of Transportation – Rail, continued the presentation and reviewed results from the MTS rail division. He discussed the master concessionaire services for FY 2017 and event statistics including Comic-Con. He reviewed Capital Improvement Projects including 30<sup>th</sup> and Commercial; Massachusetts crossing; I-8 off-ramp; C Street and 1<sup>st</sup>; Park and J Street; Lemon Grove Depot; Orange Line tie and track work; Seaward Ave. traction power substation ivy installation; SDSU jet fan project; train operator lounge improvements; and the Courthouse Station construction. Mr. Riley also discussed the Mid-Coast trolley extension project and vehicle purchase update.

David Bagley, System Safety Manager, continued the presentation and reviewed rail safety results. He reviewed the downtown safety enhancements; peer agency comparisons; CPR AED training; FEMA independent study courses; TSI training; completed safety audits; multi threat response exercises; emergency responder training exercises; and National City Police Department SWAT training. Lastly, he discussed the success of the internal Safety Committee.

Mr. Alvarez asked about the issue related to enough room for bicycles on trolleys and how that is being addressed with the new trolley cars. Mr. Riley responded that the new trolley cars will have linear seating which will create more room for bicycles, wheelchairs and standing capacity.

#### Action Taken

No action taken. Informational item only.

# 47. Semi-Annual Security Report (January 1, 2017 through June 30, 2017) (Manny Guaderrama)

This item was deferred to the next Board meeting.

# Action Taken

No action taken. Informational item only.

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48.	Operations Budget Status Report for September 2	017 (Mike Thompson)				
	This report was waived.					
	Action Taken					
	No action taken. Informational item only.					
60.	Chairman's Report					
	There was no Chairman's report.					
61.	Chief Executive Officer's Report					
	There was no Chief Executive Officer's report.					
62.	Board Member Communications					
	There were no Board Member communications.					
63.	Additional Public Comments on Items Not on the Agenda					
	There were no additional public comments.					
64.	Next Meeting Date					
	The next regularly scheduled Board meeting is December 14, 2017.					
65.	<u>Adjournment</u>					
	Chairman Mathis adjourned the meeting at 12:06 p.m.					
Chairp	rry Mathis berson iego Metropolitan Transit System					
Filed by:		Approved as to form:				
/s/ . luli	a Tuer	/s/ Karen Landers				
	of the Board	General Counsel				
San D	iego Metropolitan Transit System	San Diego Metropolitan Transit System				

Attachment: Roll Call Sheet

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM **BOARD OF DIRECTORS ROLL CALL**

MEETING OF (DATE): November 9, 2017				CALL TO ORDER (TIME): 9:03 a.m.		
RECESS:						
CLOSED SESSION: 9:14 a.m.				9:27 a.m.		
PUBLIC HEARING:				RECONVENE:		
ORDINANCES ADOPTED:				12:06 p.m.		
₹	(Alternate)		PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)		
$\boxtimes$	(Cate)		9:06 a.m.	12:06 p.m.		
×	(Mendoza)		9:03 a.m.	11:08 a.m.		
$\boxtimes$	(Spriggs)		9:03 a.m.	12:06 p.m.		
$\boxtimes$	(Cate)		9:03 a.m.	12:06 p.m.		
$\boxtimes$	(Mullin)		9:15 a.m.	12:06 p.m.		
$\boxtimes$	(Cate)		9:03 a.m.	12:06 p.m.		
×	(TBD)		9:03 a.m.	12:06 p.m.		
$\boxtimes$			9:03 a.m.	12:06 p.m.		
$\boxtimes$	(Goble)		9:03 a.m.	12:06 p.m.		
×	(Arapostathis	s) 🗆	9:03 a.m.	12:06 p.m.		
	(Sotelo-Solis	s) 🛮	9:03 a.m.	11:55 a.m.		
×	(Cox)		9:03 a.m.	11:40 a.m.:		
$\boxtimes$	(Diaz)		9:03 a.m.	12:06 p.m.		
×	(Donovan)		9:03 a.m.	12:06 p.m.		
$\boxtimes$	(Cate)		9:15 a.m.	12:06 p.m.		
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SIGNED BY THE CLERK OF THE BOARD: Julia Tuer

CONFIRMED BY THE GENERAL COUNSEL: LUCUSE