



1255 Imperial Avenue, Suite 1000
San Diego, CA 92101-7490
(619) 231-1466 • FAX (619) 234-3407

02-27-17 10:13 OUT

Agenda

MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

March 3, 2017 – 1:30 p.m.

James R. Mills Building
Executive Committee Meeting Room, 10th Floor
1255 Imperial Avenue, San Diego

Action Recommended

- | | | |
|----|--|--------------|
| 1. | Roll Call | |
| 2. | Approval of Minutes (December 13, 2016) | Approve |
| 3. | <u>Public Comments</u> – Limited to five speakers with three minutes per speaker | |
| 4. | Election of Chairman | Elect |
| 5. | New Committee Members (Cole, McWhirter, Sandke) | Introduction |
| 6. | Annual Security Report (January 1, 2016 through December 31, 2016)
(Manny Guaderrama) | Discussion |
| 7. | Committee Member Comments | Discussion |
| 8. | Next meeting date – To be determined | Discussion |
| 9. | Adjournment | |

Please SILENCE electronics during the meeting

1255 Imperial Avenue, Suite 1000, San Diego, CA 92101-7490 • (619) 231-1466 • www.sdmts.com

Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS is the taxicab administrator for seven cities.

MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.



MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM
PUBLIC SECURITY COMMITTEE
1255 Imperial Avenue, Suite 1000
San Diego, CA 92101

December 13, 2016

1. ROLL CALL

Mr. Mathis called the meeting to order at 9:18 a.m. A roll call sheet listing Public Security Committee members' attendance is attached.

2. APPROVAL OF MINUTES

Mr. Mathis moved to approve the minutes of the April 18, 2016 Public Security Committee meeting. Ms. Rios and Ms. Zapf seconded the motion, and the vote was 4 to 0 in favor with Mr. Cunningham and Mr. Gastil absent.

3. PUBLIC COMMENTS

Ms. Margo Tanguay commented on transient/homeless activity in various areas (17th street, 16th and National and Commercial Street). She has seen individuals who congregate by trolley tracks and/or MTS facilities and it is not safe; such areas need to be cleaned up.

4. MTS SECURITY UPDATE REPORT (January through June 2016)

Chief Guaderrama introduced his management team, Mr. Musgrove (Deputy Director), Mr. Barletta (Manager of Operations) along with Ms. Baeza (Records Clerk).

Chief Guaderrama presented the Security Update for the first two quarters of calendar year 2016; it included the Trolley and Bus Crime Statistics (January through June 2016) as well as the changes, improvements and a Proposal in Security Enforcement Operations.

Following are some of the relevant topics that were discussed while the presentation was being reviewed:

- New Security Contract (effective July 1, 2016) - Staffing requirements and challenges by the contractor to meet those requirements.
- Property Crime statistics have increased on the system, which is consistent with law enforcement jurisdictions locally and statewide.
- Significant increase in Part I Crimes (Rail) compared to 2015 statistics - Most of these cases are property crime related.
- Significant decline in Part II arrests (Rail) due to enforcement activity by the Joint Agency Task Force.

- Vandalism cases (Rail) increased – this is due to our officers who diligently work and report/upload these cases to the Graffiti Tracker database which has been very beneficial for the region.
- ARJIS (Automated Regional Information System) - The crime statistics data presented to the committee is obtained from ARJIS; it is the most accurate and effective method for obtaining crime statistics in the region. The MTS Records Manager (Rachelle Dziubczynski) reviews the cases to make sure the incidents we report happened on our system.
- The JATF – MTS partnership has had a significant impact to MTS operations as it is reflected with Felony/Misdemeanor arrests, infraction cites, field interviews, 4th Waiver searches, and detentions. As result of these operations many weapons/destructive devices and contraband articles have been impounded (the majority of these arrests are initiated from a fare check).

JATF is a Grant-funded program which will expire in March 2017. The existing participating agencies are very pleased with the program. The San Diego Police Department and the Sheriff's Office have committed to provide staffing for the task force once the funding is exhausted. There are plans to meet with other law enforcement agencies in order to get them involved and to expand coverage.

- MTS Response to Part I & Part II Crime (Bus) Statistics showed a significant decrease on crimes onboard buses - the Task Force team does not have impact on these numbers.
- There was a 24.5% increase in fare inspections and a 16.6% increase in citations issued in 2016. The top three citation violation charges are for Fare Evasion, Smoking and Failure to Comply.
- Proposal of changes to Transit Enforcement Operations, deployment plans (beat restructure of service area boundaries and fixed post positions were presented). This proposal is to reduce contract security staff by 50 and increase the number of Code Compliance Inspectors by 30 (samples of Night Watch and Day Watch staffing with all details were presented). The budget impact and benefits of the proposed plan shows an overall cost savings during the life of the contract.

The presentation was well received by the committee members; they were pleased with the proposal that will be presented to the Budget Committee Meeting.

5. COMMUNITY OUTREACH

Ms. Landers, MTS General Counsel, provided an update regarding the downtown community outreach. There has been constant communication with the Law Enforcement and private/community organizations in order to improve the quality of life issues in the downtown area.

A test plan has been implemented to reinforce security presence in the area of 12th and Imperial Avenue. San Diego Police and MTS Code Compliance officers are working together in order to help detect problems/hot spots in the area; this plan has been of mutual benefit.

6. COMMITTEE MEMBER COMMENTS

Mr. Minto expressed that in regards to the progress of MTS security, compared to five years ago, the agency has become more professional since we currently have the ability to access ARJIS and CRMS systems - a job well done.

In response to Ms. Rios question, Chief Guaderrama mentioned that we are the only agency who has access to San Diego Police Records other than the District Attorney's Office and we maintain an excellent relationship with all Law Enforcement agencies.

Mr. Marinesi, Chief Financial Officer, provided an update regarding negotiations that are being held with Universal Protection Services concerning the minimum wage impact on their contract. He announced that a meeting will be held with them and subsequently negotiations will continue.

Mr. Mathis moved to bring the issue at the next MTS Budget Committee Meeting.


The committee members continued discussing various issues concerning Transit Security Officers (e.g. Work performance, high turnover, work performance, pay rates, sick leave, disciplinary actions, etc.). It is evident that they have struggled significantly in order to meet their obligations.

7. NEXT MEETING DATE

Next meeting is to be determined based on the members' availability.

8. ADJOURNMENT

At 10:28 a.m. the meeting was adjourned. Members were given a tour to the MTS Operations Control by Mr. Guaderrama.


Interim Chairman – Mr. Harry Mathis

Attachment: A. Roll Call Sheet

PUBLIC SECURITY COMMITTEE
SAN DIEGO METROPOLITAN TRANSIT SYSTEM
ROLL CALL

MEETING OF: December 13, 2016

CALL TO ORDER: 9:18 a.m.

ADJOURN: 10:28 a.m.

COMMITTEE MEMBER	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
CUNNINGHAM <input checked="" type="checkbox"/>	Absent	Absent
MATHIS <input checked="" type="checkbox"/>	8:58 a.m.	10:28 a.m.
GASTIL <input checked="" type="checkbox"/>	Absent	Absent
MINTO <input checked="" type="checkbox"/>	9:32 a.m.	10:28 a.m.
RIOS <input checked="" type="checkbox"/>	8:55 a.m.	10:28 a.m.
ZAPF <input checked="" type="checkbox"/>	9:04 a.m.	10:28 a.m.

SIGNED BY ROXANA F. BAEZA:

Roxana F. Baeza

CONFIRMED BY MANNY GUADERRAMA:

Manny E. Guaderrama

SPECIAL NOTE:

When the meeting was adjourned the Committee members took a tour to the MTS Operations Control Center.

c: Clerk of the Committee
Accounts Payable
Attachment to Original and Draft Minutes



1255 Imperial Avenue, Suite 1000
San Diego, CA 92101-7490
(619) 231-1466 • FAX (619) 234-3407

Agenda Item No. 6

MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

March 3, 2017

SUBJECT:

ANNUAL SECURITY REORT (JANUARY1, 2016 THROUGH DECEMBER 31, 2016)
(MANNY GUADERRAMA)

INFORMATIONAL ONLY

Budget Impact

None with this action.

DISCUSSION:

This annual security report covers the period from January 1, 2016 through December 31, 2016. Topics to be discussed will be the crime statistics for the calendar year and information regarding security and enforcement.

Transit Enforcement staff utilized the Automated Regional Justice Information System (ARJIS) database to obtain/identify Part I crimes that were possibly transit related. All law enforcement agencies in the San Diego region report their crime information to ARJIS and this is the most reliable data. Crime statistics where MTS staff was notified/involved are tracked and maintained in the MTS database (eForce). Once a crime was identified as possibly transit related, crime reports were obtained/reviewed to determine if there was a nexus to MTS.





AGENDA ITEM NO.

3

REQUEST TO SPEAK FORM

ORDER REQUEST RECEIVED

PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT)
TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

1. INSTRUCTIONS

This Request to Speak form must be filled out and submitted in advance of the discussion of your item to the Clerk of the Board (please attach any written statement to this form). Communications on hearings and agenda items are generally limited to three minutes per person unless the Board authorizes additional time; however, the Chairperson may limit comment to one or two minutes each if there are multiple requests to speak on a particular item. General public comments on items not on the agenda are limited to three minutes. Please be brief and to the point. No yielding of time is allowed. Subjects of previous hearings or agenda items may not again be addressed under General Public Comments.

(PLEASE PRINT)

DATE	December 13, 2016		
Name	MARGO TANGUAY		
Address	229 16th St. # 116		SD 92101
Telephone	619 231-1144		
Organization Represented	LEASE DRIVER / REP TAC MTS / BOB IN WASHINGTON		
Subject of Your Remarks	homeless 16th & 17th / Demand to National		
Regarding Agenda Item No.	3		
Your Comments Present a Position of:	<input checked="" type="checkbox"/>	SUPPORT	<input type="checkbox"/> OPPOSITION

2. TESTIMONY AT NOTICED PUBLIC HEARINGS

At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.

3. DISCUSSION OF AGENDA ITEMS

The Chairman may permit any member of the public to address the Board on any issue relevant to a particular agenda item.

4. GENERAL PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Public comment on matters not on the agenda will be limited to five speakers with three minutes each, under the Public Comment Agenda Item. Additional speakers will be heard at the end of the Board's Agenda.

NOTE: Subjects of previous hearings or agenda items may not again be addressed under General Public Comments.

TRANSIT ENFORCEMENT 2016 ANNUAL SECURITY REPORT

Manny Guaderrama
Chief of Police

March 3, 2017



1



INTRODUCTION Transit Enforcement Components

Code Compliance Inspectors

- 34 Personnel
- Public Officers with Powers of Arrest

Contract Security Officers – Universal Protection Service

- 175 Personnel
 - 194 officers beginning July 1, 2016 per new contract
- Private Person's arrest – 837 PC

Joint Agency Task Force (JATF)

- A six person team of police officers (one sergeant and five officers) from five different law enforcement agencies



2



Security Contract

Universal Protection Service

- New Contract Effective July 1, 2016
- 194 Officers (up from 175)
 - Significant Challenges Meeting Staffing Requirements
- Body Cameras for Security Officers
- Increased Supervision
 - Two Additional Lieutenants Added
- Increased Training Hours for New Hires
 - From 160 to 200



3



Changes to Security Contract

- Contract Amendment as a result of Minimum Wage impact
 - Initial proposal from UPS was \$5.9M over original 5-Year Contract of \$39M
 - Total negotiated contract, \$43.8M - \$4.8M above Original Contract, \$1.1M below UPS modified contract proposal



4



Staffing and Deployment Change

- Reduce the Number of Contract Security Officers by 50 and Increase the Number of Code Compliance Inspectors by 30
 - Improves overall operational efficiency
 - Increases enforcement authority/capability
 - Reduces security contract from \$43.9M to \$35.M
 - Projected overall savings of over \$1M



5



Part I Reported Crimes: Trolley

ARJIS Data vs. MTS Response

ARJIS Data

Part I Crimes	2015	2016
Homicide	0	0
Rape	3	3 (a)
Robbery	53	51
Aggravated Assault	58	66
Burglary	1	1
Larceny/Theft	55	119 (b)
Motor Vehicle Theft	74	93
Arson	1	4
Total:	245	337

MTS Response Data

Part I Crimes	2015	2016
Homicide	0	0
Rape	1	0
Robbery	17	17
Aggravated Assault	32	21
Burglary	1	0
Larceny/Theft	63	47
Motor Vehicle Theft	11	14
Arson	1	8
Total:	126	107

(a) Two cases determined to be unfounded, one case not MTS related

(b) 32 cases vehicle related

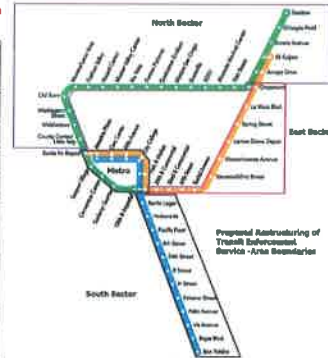


6



PART I CRIMES BY SECTOR

	Metro	East Sector	North Sector	South Sector
Homicide	0	0	0	0
Rape	1	1	0	1
Robbery	17	13	14	7
Agg Assault	26	12	16	12
Burglary	0	0	1	0
Larceny/Theft	31	15	34	39
Motor Vehicle Theft	2	8	24	59
Arson	0	2	1	1
TOTALS	77	51	90	119



Part I Reported Crime Comparison: Trolley

MTS and Los Angeles Metro - January through June 2016

	MTS	Los Angeles
Ridership	38,101,431	111,693,254
Incidents per 100,000	.88	1.09

Against Persons

Homicide	0	3
Rape	3	3
Robbery	51	322
Agg. Assault	66	192
Subtotal	120	520

Against Property

Burglary	1	5
Theft	119	593
MV Theft	93	101
Arson	4	3
Subtotal	217	702

Total Part I Incidents	337	1222
------------------------	-----	------



MTS Response to Part II Crimes: Trolley

Part II Incidents	2015 Arrests	2016 Arrests	2015 Reports	2016 Reports
Drunkenness	219	98	N/A	N/A
Drug Abuse Violations	168	71	N/A	N/A
Other Assaults	115	83	200	170
Vandalism	53	34	224	270
Sex Offenses	2	9	8	21
Total:	557	295	432	461



9



BUS Calls for Service:

Division	Calls for Service	
	<u>2015</u>	<u>2016</u>
• MTS Bus	314	212
• TransDev E. County Division	39	43
• TransDev S. Bay Division	168	127
Total:	521	382

Top Three Call Types:

• Disturbance Calls	358	249
• Vandalism	38	57
• Assaults	64	76



10



MTS Response to Part I Crimes: Bus

Part I Crimes	2015 Total Crimes	2016 Total Crimes	2015 Onboard	2016 Onboard	2015 Arrests	2016 Arrests
Homicide	0	0	0	0	0	0
Rape	0	0	0	0	0	0
Robbery	9	3	5	0	1	1
Aggravated Assault	13	11	10	6	8	6
Burglary	1	0	0	0	0	0
Larceny/Theft	16	14	11	3	0	2
Motor Vehicle Theft	2	0	0	0	0	0
Arson	0	1	0	0	0	0
Total:	41	29	26	9	9	9



MTS Response to Part II Crimes: Bus

Part II Incidents	2015 Total Crimes	2016 Total Crimes	2015 Onboard	2016 Onboard	2015 Arrests	2016 Arrests
Drunkenness	N/A	N/A	N/A	N/A	39	20
Drug Abuse Violations	N/A	N/A	N/A	N/A	9	5
Other Assaults	56	66	33	36	13	16
Vandalism	83	83	68	40	10	6
Sex Offenses	2	3	2	0	1	1
Total:	141	152	103	76	72	48



Assaults

- MTS responded to 275 assaults (Part I and Part II) on both trolley and bus
 - 130 of those assaults were on MTS employees (Security Officers, Code Compliance Inspectors, and Bus and Trolley Personnel)



13



SECURITY & ENFORCEMENT



14



Joint Agency Task Force JATF

- Felony Arrests: 212
- Misdemeanor Arrests: 967
- Misdemeanor Cites: 60
- Infraction Cites: 2,338
- Field Interviews: 663
- 4th Waiver searches: 855 (Parole/Probation/AB109)
- Detentions: 81 (5150, Run away juvenile, etc.)



15



JATF – MTS Partnership

Weapons Recovered:	36
Narcotics Seized/Impounded:	115
Burglary Tools Seized:	4
Documented Gang Members Contacted:	185
DHS/JTTF “Person of Interest” Hits:	67
Registered Sex Offenders Contacted/Arrested:	113



16



JATF – MTS Partnership

JATF has recovered the following narcotics / controlled substances:

Ambien, Heroin, Marijuana, Methamphetamine, Morphine tablets, Rock Cocaine, "Spice", Temazepam, Tramadol, cocaine pipes, meth pipes, syringes, scales, "hype kits" and packaging materials.

JATF has recovered the following weapons / destructive devices / contraband:

Handguns (3), Replica firearms (8), brass knuckles, Knives (19), daggers (2), razor blades, utility knives, survival axe, Pepper Spray (2), Stun gun, burglary tools (bolt cutters, cable cutters, pry bars, glass etchers, spring punches, etc.), stolen CDL, stolen birth Certificate, stolen purse, U.S. Currency, counterfeit U.S. currency, stolen cell phones



17



Fare Inspections and Citations

There was a 25.4% increase in fare inspections and a 72.1% increase in citations issued in 2016:

Fare Inspections	2015	2016
	6,853,539	8,596,500
Citations	2015	2016
	18,564	31,948

The top three citation violation charges are for Fare Evasion, Smoking and Failure to Comply.

	2015	2016	Percentage Change
Fare Evasion	15,267	25,452	+ 66.7
Smoking	1019	2,674	+ 162.4%
Failure to Comply	493	682	+ 38.3%



18



Special Enforcement Details Fare Evasion Rate: Trolley

The Code Compliance Department conducted 9 controlled SED's and 52 non-controlled SED's. The purpose of this detail is to check fares onboard the trolley and in stations, and enforce the quality of life issues using a high visibility presence throughout the trolley lines.

	# of SED's	Total contacts	Total Fare Violations	Evasion Rate
Controlled SED's	9	27,408	778	2.84%
Non-Controlled SED's	52	51,419	1,935	3.76%



SDM Inspections

	Total Riders Inspected	Total SDMs Inspected	Citations	Warnings
Trolley	8,596,500	1,105,059	860	759
Bus	92,304	38,059	169	44



Quality of Life – Transient Encampment Details

Thirty two Transient Encampment details were conducted this year to address illegal lodging and other nuisance quality-of-life concerns on MTS properties. The following number of citations were issued:

- Trespassing – 135
- Loitering – 46
- No Fare – 333
- Drug/Paraphernalia – 14
- Quality of Life* - 93
 - *Includes smoking, alcohol violations and unruly conduct.



21



Copper Wire Theft

There were four cases of copper wire theft in 2016, the first case of the year occurring on September 12, 2016. It was the first case since July 1, 2015

	<u>2014</u>	<u>2015</u>	<u>2016</u>
Cases:	34	6	4



22



Training

- FEMA Training (ICS 100, 700, 800) - All employees
- TSA Mass Transit Security Awareness (First Observer) – All CCI's and Supervisors
- Legal Authorities/Legal Aspects of Use of Force – All CCI's and Supervisors
- Two-Day Leadership Training for new Auxiliary Supervisors
- 40 hour FTO School for new Training Officers
- Right of Way Train the Trainer Course - 10 Supervisors
- Certifications up to date
 - 832 PC, Laws of Arrest; CPR



23



End of Presentation

Questions?



24

