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10-20-17A09: -8 REV.D

## Agenda

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

**October 26, 2017 – 9:00 a.m.**

James R. Mills Building  
Executive Committee Meeting Room, 10<sup>th</sup> Floor  
1255 Imperial Avenue, San Diego

#### Action Recommended

- |    |   |            |
|----|---|------------|
| 1. | Roll Call   |            |
| 2. | Approval of Minutes (March 3, 2017)   | Approve    |
| 3. | <u>Public Comments</u> – Limited to five speakers with three minutes per speaker          |            |
| 4. | Semi-Annual Security Report (January 1, 2017 through June 30, 2017)<br>(Manny Guaderrama) | Discussion |
| 5. | Committee Member Comments   | Discussion |
| 6. | Next meeting date – To be determined  | Discussion |
| 7. | Adjournment   |            |

Please SILENCE electronics during the meeting



MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM  
PUBLIC SECURITY COMMITTEE  
1255 Imperial Avenue, Suite 1000  
San Diego, CA 92101

March 3, 2017

1. ROLL CALL

Mr. Mathis called the meeting to order at 1:35 p.m. A roll call sheet listing Public Security Committee members' attendance is attached.

2. APPROVAL OF MINUTES

Mr. Mathis moved to approve the minutes of the December 13, 2016, Public Security Committee meeting. Mr. Minto seconded the motion, and the vote was 5 to 0 in favor with Mr. Cunningham absent.

3. PUBLIC COMMENTS

There were no public comments.

4. Election of Chairman and Vice-Chairman

Mr. Mathis moved the motion to appoint Mr. McWhirter as the chairman, and Mr. Sandke, as the vice-chairman of this committee. Mr. Minto seconded the motion and the vote was unanimous vote (5-0 in favor).

5. New Committee Members

A warm welcome was extended to three new members to the Public Security Committee: Ms. Cole, Mr. McWhirter and Mr. Sandke.

Mr. Jablonski explained to the new members that the Public Security Committee meetings are scheduled before the Board meetings and our purpose is to discuss and review security reporting issues before they get presented to the Board members.

6. MTS SECURITY UPDATE REPORT (January through June 2016)

Chief Guaderrama pointed out that there was a delay in reporting the mid-year Security report but the goal is to present the security update to the Board in a more timely manner and proceeded with the Annual Security Update (January through December 2016); it included Trolley and Bus Crime Statistics as well as staffing changes and improvements in Security Enforcement Operations.

Following are some of the relevant topics that were discussed while the presentation was being reviewed:

- Transit Enforcement Components (Code Compliance Inspectors, Contract Security and Joint Agency Task Force) were introduced especially for new committee members.
- Changes to Security Contract (effective July 1, 2016) and a Contract was amended as result of minimum wage impact and presented to the Board in February 2016.
- Security Enforcement Operation plan is projected to save over one million dollars (below UPS modified contract proposal) over the next 4 years.

Staffing and Deployment Changes (TSS Contract reduction by 50 and increase Code Compliance Officers by 30 will be improve efficiency, increase uniform presence on the system and will improve enforcement capabilities.

- Part I Reported Crimes in 2016 (ARJIS statistics and MTS responses) – Rape cases reported in ARJIS were determined unfounded by the investigating law enforcement agencies and one was non-MTS related. Of the 119 reported larceny/theft cases, 32 cases were vehicle related (noted in Slide 6).
- Part I Crimes comparison between MTS and Los Angeles (MTS: .88 crimes per 100,000 passengers; LA Metro: 1.09 crimes per 100,000 passengers).
- Crimes that are caught on video (misdemeanor crimes) within MTS system – members discussed various legislative and prosecution issues related to these cases. Mr. Minto will contact a legislator to see if proper amendments can be made in the future.
- Significant decline in Part II arrests (Trolley) is due to enforcement activity performed by the Joint Agency Task Force.
- Part II Crimes (Trolley) – Assaults and Sex offenses were down however there was increase in reported cases of vandalism; officers are more efficiently reporting vandalism cases to the Graffiti Tracker database.
- Decline in calls for service (Bus); most of the calls are for disturbances, vandalism and assaults.
- Significant decline in Part I cases (Bus) – Buses are the safest place to be but Part II Crimes (Misdemeanor type offenses) were slightly higher; non-serious but inappropriate assaults were committed on bus operators. It usually occurs when patrons attempt to ride without proper fare or are refused service for being unruly onboard the bus.
- Overall decrease in assault cases compared to 2015 (MTS and Bus – Part I and Part II) - MTS responded to 275 assaults in 2016, 130 were MTS employee related (Transit Security Officers, Code Compliance and Bus Operators). The majority of the assaults occurred to our security personnel. Mr. Jablonski requested to include a breakdown of assault cases (employee vs. patron) in future reports.
- Joint Agency Task Force Operations (JATF) /Partnership – the majority of their arrests were made for warrants as result of fare inspections. A list of all weapons recovered by

the officers was displayed (slide 17). Citations were issued by our code compliance inspectors while they worked in partnership with the JATF team.

- Significant increase in fare inspections (24.4%) and an increase in citations (72.1%) were reflected in 2016. The fare inspection process has been streamlined and inspections are performed more efficiently. The top three violation charges are for fare evasion, smoking and failure to comply.
- Fare Evasion Rates during controlled Special Enforcement Details (SED) – was 2.84%. There were 9 Controlled inspections and 52 non-controlled inspections in 2016. The purpose of these special enforcement details is to check fares onboard trains and in stations, and to enforce quality of life issues using high visibility presence throughout MTS system.
- Transient encampment details were conducted to address illegal lodging and other nuisance quality of life concerns on MTS property; they are usually performed in early morning hours in various areas/MTS property (e.g., Santa Fe Depot, Mission Valley and Fashion Valley areas).
- Significant decline in Copper Wire Thefts reported in 2016 – only 4 cases were reported in 2016 (the first occurred on September 12, 2016). Repairs are extremely costly for MTS and various enforcement operations were performed in 2015 in order maintain the statistics down. Mr. Terry mentioned that some of the facilities were hardened so trespassers cannot have access to MTS property; copper wire is a nationwide issue and incidents usually occur during nighttime. Chief Guaderrama will meet with Mid-Coast Segment architect next week in order to discuss plans to target-harden copper wire in the future system.
- Various training classes were attended by our Code Compliance officers in order for them to improve their capabilities; a list of all the training classes was provided in slide 23. All certifications are up-to-date (832 PC, Laws of Arrest and CPR).

The presentation was well received by all committee members.

## 7. COMMITTEE MEMBER COMMENTS

Ms. Cole was very thankful of Chief Guaderrama because she noticed that crime statistics in her district have come down and the "COP (Community Oriented Policing) approach" is important to her. Ms. Cole congratulated Chief Guaderrama for his outstanding leadership of the MTS Security Department.

Ms. Cole also asked if the Customer Satisfaction Surveys could be included in the next security report to determine patrons' perception of safety on the system. She was advised that surveys will be conducted later this year.

In response to a question from Ms. Cole, Mr. Jablonski mentioned that it will take approximately six months for the transition of hiring the 30 new Code Compliance Officers (the job announcement will be posted on the MTS website today (3-3-17) and will be shared with Ms. Cole to be posted on her newsletter.

8. NEXT MEETING DATE

Next meeting is to be determined based on the members' availability.

9. ADJOURNMENT

At 2:37 p.m. the meeting was adjourned.

A handwritten signature in dark ink, appearing to read 'Guy McWhirter', is written over a horizontal line.

Chairman – Guy McWhirter

Attachment: A. Roll Call Sheet

PUBLIC SECURITY COMMITTEE  
SAN DIEGO METROPOLITAN TRANSIT SYSTEM  
ROLL CALL

MEETING OF: March 3, 2017

CALL TO ORDER: 1:35 p.m.

ADJOURN: 2:37 p.m.

COMMITTEE MEMBER	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
CUNNINGHAM <input checked="" type="checkbox"/>	Absent	Absent
MATHIS <input checked="" type="checkbox"/>	1:25 p.m.	2:37 p.m.
COLE <input checked="" type="checkbox"/>	1:30 p.m.	2:35 p.m.
MINTO <input checked="" type="checkbox"/>	1:30 p.m.	2:37 p.m.
MCWHIRTER <input checked="" type="checkbox"/>	1:25 p.m.	2:37 p.m.
SANDKE <input checked="" type="checkbox"/>	1:26 p.m.	2:37 p.m.

SIGNED BY ROXANA F. BAEZA:

Roxana F. Baeza

CONFIRMED BY MANNY GUADERRAMA:

M.E. Guaderrama

**SPECIAL NOTE:**

**When the meeting was adjourned the Committee members took a tour to the MTS Operations Control Center.**

c:      Clerk of the Committee  
         Accounts Payable  
         Attachment to Original and Draft Minutes



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## Agenda Item No. 4

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

October 26, 2017

#### SUBJECT:

SEMI-ANNUAL SECURITY REPORT (JANUARY 1, 2017 THROUGH JUNE 30, 2017  
(MANNY GUADERRAMA)

#### INFORMATIONAL ONLY:

##### Budget Impact

None with this action.

#### DISCUSSION:

This semi-annual security report covers the period from January 1, 2017 through June 30, 2017. Topics to be discussed will be the crime statistics for the calendar year and information regarding security and enforcement.

Transit Enforcement staff utilized the Automated Regional Justice Information System (ARJIS) database to obtain/identify Part I crimes that were possibly transit related. All law enforcement agencies in the San Diego region report their crime information to ARJIS and this is the most reliable data. Crime statistics where MTS staff was notified/involved are tracked and maintained in the MTS database (eForce). Once a crime was identified as possibly transit related, crime reports were obtained/reviewed to determine if there was a nexus to MTS.



# TRANSIT ENFORCEMENT 2017 SEMI-ANNUAL SECURITY REPORT

January 1, 2017 to June 30, 2017

Manny Guaderrama  
Chief of Police

October 26, 2017



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## INTRODUCTION Transit Enforcement Components

### **Code Compliance Inspectors**

- Public Officers with Powers of Arrest
- Highly visible uniform presence
- 34 Personnel

### **Contract Security Officers - Transit Systems Security**

- Private Person's arrest – 837 PC
- Highly visible uniform presence
- 170 Personnel (contracted for 194)

### **Joint Agency Task Force (JATF)**

- A six person team of consisting of four police officers (one SDPD sergeant, two SDPD officers, one SDSO deputy), one CCI and one security officer



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## Service Sector/Beat Structure Transition

- March 2017 – Began Hiring Process to add 30 additional CCI's  
Currently 63 total CCIs (October 26, 2017)
- July 2017 – Began reduction (through attrition) of contracted number of personnel (144)  
Currently below the contracted number(October 26, 2017)



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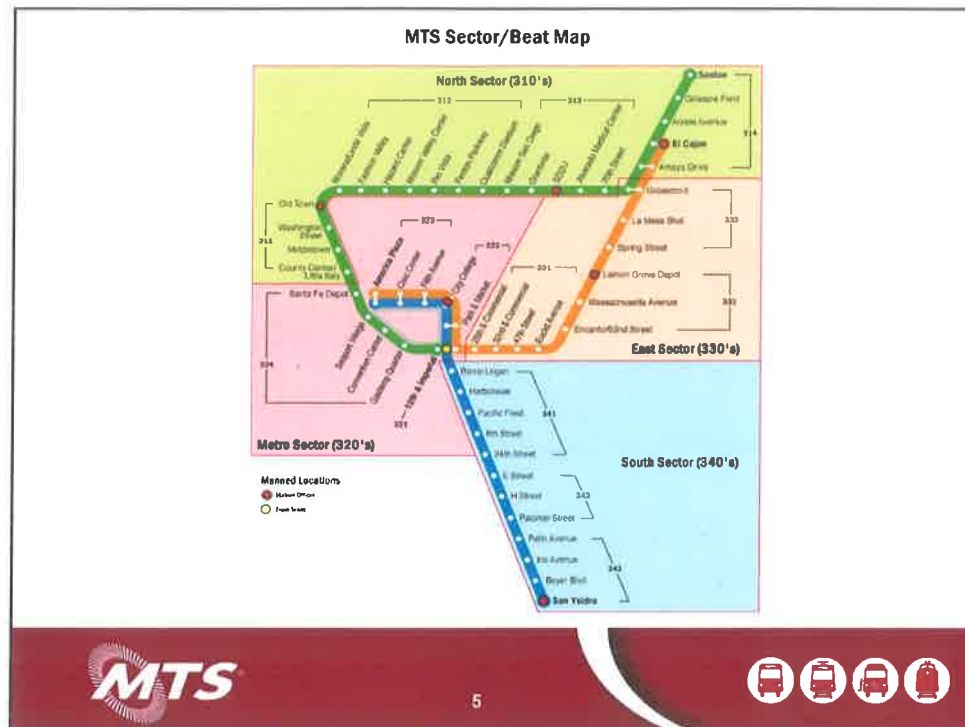
## Service Sector/Beat Structure Implementation

- July 2, 2017 – Beat System implemented during all evening shifts
- August 27 – Beat System fully implemented



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## Part I Reported Crimes: Trolley

### ARJIS Data vs. MTS Response

January through June

ARJIS Data

Part I Crimes	2016	2017
Homicide	0	0
Rape	3	*   *
Robbery	26	14
Aggravated Assault	36	16
Burglary	1	0
Larceny/Theft	66	46
Motor Vehicle Theft	46	45
Arson	4	1
<b>Total:</b>	<b>182</b>	<b>123</b>

MTS Response Data

Part I Crimes	2016	2017
Homicide	0	0
Rape	0	0
Robbery	6	5
Aggravated Assault	11	11
Burglary	0	0
Larceny/Theft	28	23
Motor Vehicle Theft	6	12
Arson	6	3
<b>Total:</b>	<b>57</b>	<b>54</b>

There was a 32% reduction in Part I crimes

\* SDPD Case – Determined to be unfounded

# Part I Crimes Onboard/Arrests

January through June

MTS Data

Part I Crimes	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Homicide	0	0	0	0	0	0
Rape	0	0	0	0	0	0
Robbery	6	5	1	1	3	2
Aggravated Assault	11	11	3	1	4	7
Burglary	0	0	0	0	0	0
Larceny/Theft	28	23	5	2	0	0
Motor Vehicle Theft	6	12	0	0	0	0
Arson	6	3	0	0	2	1
<b>Total:</b>	<b>57</b>	<b>54</b>	<b>9</b>	<b>4</b>	<b>9</b>	<b>10</b>



# PART I CRIMES BY SECTOR

January through June 2017

ARJIS Data

	Metro	East Sector	North Sector	South Sector
Homicide	0	0	0	0
Rape	0	1	0	0
Robbery	1	5	2	6
Agg Assault	6	3	6	1
Burglary	0	0	0	0
Larceny/Theft	10	4	14	18
Motor Vehicle Theft	0	1	10	34
Arson	1	0	0	0
<b>Total:</b>	<b>18</b>	<b>14</b>	<b>32</b>	<b>59</b>



## MTS Response to Part II Crimes: Trolley

January through June

Part II Incidents	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Drunkenness	67	20	11	5	67	20
Drug Abuse Violations	54	11	5	3	54	11
Other Assaults	91	55	29	17	45	34
Vandalism	155	163	62	72	18	14
Sex Offenses	16	4	5	3	7	2
<b>Total:</b>	<b>383</b>	<b>253</b>	<b>112</b>	<b>100</b>	<b>191</b>	<b>81</b>



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## BUS Calls for Service:

January through June

Division	Calls for Service	
	<u>2016</u>	<u>2017</u>
• MTS Bus	135	87
• TransDev E. County Division	20	13
• TransDev S. Bay Division	72	71
<b>Total:</b>	<b>227</b>	<b>171</b>

### Top Three Call Types:

• Disturbance Calls	149	118
• Vandalism	31	27
• Assaults	37	26



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## MTS Response to Part I Crimes: Bus

January through June

Part I Crimes	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Homicide	0	0	0	0	0	0
Rape	0	0	0	0	0	0
Robbery	1	2	0	1	1	1
Aggravated Assault	5	3	2	2	2	2
Burglary	0	0	0	0	0	0
Larceny/Theft	11	3	2	1	0	0
Motor Vehicle Theft	0	0	0	0	0	0
Arson	0	0	0	0	0	0
<b>Total:</b>	<b>17</b>	<b>8</b>	<b>4</b>	<b>4</b>	<b>3</b>	<b>3</b>



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## MTS Response to Part II Crimes: Bus

January through June

Part II Incidents	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Drunkenness	12	5	4	0	12	5
Drug Abuse Violations	4	7	1	3	4	2
Other Assaults	30	19	16	2	7	4
Vandalism	45	28	20	16	3	2
Sex Offenses	0	1	0	1	0	0
<b>Total:</b>	<b>91</b>	<b>60</b>	<b>41</b>	<b>22</b>	<b>26</b>	<b>13</b>



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## Assaults

January through June 2017

- MTS responded to 88 assaults, both Part I and Part II (143 during same period 2016), on both trolley and bus
  - 50 of those assaults were on MTS employees (Security Officers, Code Compliance Inspectors, and Bus and Trolley Personnel)



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## SECURITY & ENFORCEMENT



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## Joint Agency Task Force – JATF

January through June 2017

- Felony Arrests: 122
- Misdemeanor Arrests: 490
- Misdemeanor Cites: 17
- Infraction Cites: 2842 (2338 in all of 2016)
- Field Interviews: 341
- 4th Waiver searches: 324 (Parole/Probation/AB109)
- Detentions: 5 (5150, Run away juvenile, etc.)
- 23 Special Details (including SED's) with MTS Personnel



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## Fare Inspections and Citations

There was a 2.2% decrease in fare inspections and a 61.4% increase in citations issued in 2017 (January through June):

Fare Inspections	2016	2017
	4,275,167	4,181,440
Citations	12,549	20,249

The top three citation violation charges are for Fare Evasion, Smoking and Failure to Comply.

	2016	2017	Percentage Change
Fare Evasion	9,415	14,964	+ 59%
Smoking	950	1,666	+ 75.4%
Failure to Comply	297	474	+ 59.6%



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## Special Enforcement Details Fare Evasion Rate: Trolley

The Code Compliance Department conducted 21 controlled SED's during the first half of 2017. The purpose of these details is to conduct fare inspections of all patrons onboard the trolley, enforce fare evasion and to determine the fare evasion rate.

	# of SED's	Total contacts	Total Fare Violations	Evasion Rate
Controlled SED's	21	47,163	1,397	2.96%



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## SDM Inspections January through June 2017

	Total Riders Inspected	Total SDMs Inspected	Citations	Warnings	Violation Rate
Trolley	4,181,440	567,063	522	57	0.10%
Bus	53,371	23,249	74	0	0.32%



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## Quality of Life – Transient Encampment Details

Thirteen large scale Transient Encampment details and 49 mini-details were conducted to address illegal lodging and other nuisance quality-of-life concerns on MTS properties. The following number of citations were issued (January through June 2017):

- Trespassing – 209
- Loitering – 58
- No Fare – 201
- Drug/Paraphernalia – 1
- Quality of Life\* - 52
  - \*Includes smoking, alcohol violations and unruly conduct.



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## End of Presentation

Questions?



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