



1255 Imperial Avenue, Suite 1000  
San Diego, CA 92101-7490  
(619) 231-1466 • FAX (619) 234-3407

## Agenda

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

**April 19, 2018 - 9:00 a.m.**

James R. Mills Building  
Executive Committee Meeting Room, 10<sup>th</sup> Floor  
1255 Imperial Avenue, San Diego

To request an agenda in an alternative format or to request accommodations to facilitate meeting participation, please call the Clerk of the Committee at least two working days prior to the meeting.

#### Action Recommended

- |    |   |            |
|----|---|------------|
| 1. | Roll Call   |            |
| 2. | Approval of Minutes (October 26, 2017)  | Approve    |
| 3. | Election of Chairman  | Elect      |
| 4. | Election of Vice-Chairman   | Elect      |
| 5. | <u>Public Comments</u> – Limited to five speakers with three minutes per speaker                |            |
| 6. | Annual Security Report (January 1, 2017 through December 31, 2017)<br>by Chief Manny Guaderrama | Discussion |
| 7. | Committee Member Comments   | Discussion |
| 8. | Next meeting date – To be determined  | Discussion |
| 9. | Adjournment   |            |

Please SILENCE electronics during the meeting

1255 Imperial Avenue, Suite 1000, San Diego, CA 92101-7490 • (619) 231-1466 • [www.sdmts.com](http://www.sdmts.com)

Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS is the taxicab administrator for seven cities.

MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.



MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM  
PUBLIC SECURITY COMMITTEE  
1255 Imperial Avenue, Suite 1000  
San Diego, CA 92101

October 26, 2017

1. ROLL CALL

Mr. McWhirter called the meeting to order at 9:05 a.m. A roll call sheet listing Public Security Committee members' attendance is attached.

2. APPROVAL OF MINUTES

Mr. McWhirter moved to approve the minutes of the March 3, 2017, Public Security Committee meeting. Mr. Sandke seconded the motion, and the vote was 3 in favor with Mr. Cunningham and Ms. Cole absent.

3. PUBLIC COMMENTS

There were no public comments.

4. MTS SEMI-ANNUAL SECURITY REPORT

The Committee members were introduced to the following personnel who are currently working under Chief Guaderrama in the Security Department: Tim Curran (Deputy Director), Rachelle Dziubczynski (Records Manager), Brian McKeever (Operations Manager), and Roxana Baeza (Clerk of the Committee).

Chief Guaderrama then proceeded with a PowerPoint presentation reflecting the Semi-Annual Security Report from January 1, 2017 thru June 30, 2017; it included Trolley and Bus Crime Statistics as well as staffing changes and improvements in Security Enforcement Operations.

Following are some of the relevant topics that were discussed while the presentation was being reviewed:

- Transit Enforcement Components (Code Compliance Inspectors, Contract Security and Joint Agency Task Force).
- Service Sector/Beat Structure Implementation – A map was displayed for better understanding; a very positive feedback from riders has been received as result of this implementation.
- Part I Reported Crimes (ARJIS statistics and MTS responses) – There was a 32% reduction in Part I crimes (Trolley) compared to 2016 statistics.

- MTS Response to Part II Crimes: Trolley – The majority of the cases were for vandalism followed by Drunk in Public.
- Calls for Service (Bus) decreased (227 in 2016 vs. 171 in 2017). The top three call types are disturbance calls, vandalism and assaults.
- MTS response to Part I and Part II Crimes (Bus) – There was a significant decline compared to 2016 statistics.
- Assaults (Part I and Part II – Trolley and Bus) – MTS responded to 88 assaults of which 50 of those were on MTS employees.
- Fare Inspections slightly declined (2.2%) but there was a 61.4% in the number of citations issued in 2017 (12,549 in 2016 vs. 20,249 in 2017); citations get entered in ARJIS system. The top three violations are Fare Evasion, Smoking and Failure to Comply.
- Special Enforcement Details (SEDs) - Trolley – The Code compliance officers conducted 21 controlled SEDs during the first half of 2017 with a fare evasion rate of 2.96%.
- Thirteen large scale Transient Encampment Details and 49 mini-details were conducted to address illegal lodging and other nuisance quality-of-life concerns on MTS properties.

The semi-annual security report was very well received by the committee members; a job well done.

5. COMMITTEE MEMBER COMMENTS

Mr. McWhirter mentioned that any company would be thrilled to hear about the MTS Semi-Annual Security report since incidents are going down and all efforts are being made in order to minimize accidents. In response to a question from Mr. Mathis, Chief Guaderrama mentioned that the beat structure implementation will be adjusted accordingly since more trains will eventually be put in service in the near future.

6. NEXT MEETING DATE

Next meeting is to be determined based on the members' availability.

7. ADJOURNMENT

At 9:55 a.m. the meeting was adjourned.

/s/ Guy McWhirter  
Chairman

Attachment: A. Roll Call Sheet

PUBLIC SECURITY COMMITTEE  
SAN DIEGO METROPOLITAN TRANSIT SYSTEM  
ROLL CALL

MEETING OF: October 26, 2017

CALL TO ORDER: 9:05 a.m.

ADJOURN: 9:55 a.m.

COMMITTEE MEMBER	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
MCWHIRTER <input checked="" type="checkbox"/>	9:00 a.m.	9:55 a.m.
SANDKE <input checked="" type="checkbox"/>	8:35 a.m.	9:55 a.m.
COLE <input type="checkbox"/>	ABSENT	
CUNNINGHAM <input type="checkbox"/>	ABSENT	
MATHIS <input checked="" type="checkbox"/>	9:00 a.m.	9:55 a.m.

SIGNED BY ROXANA F. BAEZA:

Roxana F. Baeza

CONFIRMED BY MANNY GUADERRAMA:

M.E. Guaderrama

c: Clerk of the Committee  
Accounts Payable  
Attachment to Original and Draft Minutes



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## Agenda Item No. 6

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM PUBLIC SECURITY COMMITTEE MEETING

April 19, 2018

#### SUBJECT:

ANNUAL SECURITY REPORT (JANUARY 1, 2017 THROUGH DECEMBER 31, 2017  
(MANNY GUADERRAMA)

#### INFORMATIONAL ONLY:

##### Budget Impact

None with this action.

#### DISCUSSION:

This annual security report covers the period from January 1, 2017 through December 31, 2017. Topics to be discussed will be the crime statistics for the calendar year and information regarding security and enforcement.

Transit Enforcement staff utilized the Automated Regional Justice Information System (ARJIS) database to obtain/identify Part I crimes that were possibly transit related. All law enforcement agencies in the San Diego region report their crime information to ARJIS and this is the most reliable data. Crime statistics where MTS staff was notified/involved are tracked and maintained in the MTS database (eForce). Once a crime was identified as possibly transit related, crime reports were obtained/reviewed to determine if there was a nexus to MTS.



# TRANSIT ENFORCEMENT 2017 ANNUAL SECURITY REPORT

January 1, 2017 to December 31, 2017

Manny Guaderrama  
Chief of Police

April 19, 2018



# INTRODUCTION

## Transit Enforcement Components

### **Code Compliance Inspectors**

- Public Officers with Powers of Arrest
- Highly visible uniform presence
- 64 Personnel

### **Contract Security Officers - Transit Systems Security**

- Private Person's arrest – 837 PC
- Highly visible uniform presence
- 144 Personnel
- **Joint Agency Task Force (JATF)**
- A six person team consisting of four police officers (one SDPD sergeant, two SDPD officers, one SDSO deputy), one CCI and one security officer



# Service Sector/Beat Structure Transition

- March 2017 – Began Hiring Process to add 30 additional CCI's
- July 2017 – Began reduction (through attrition) of contracted number of personnel (144), 65 whom are armed
  - Currently below the new contracted number of 152 (eight officers recently added for BRT Centerline). Currently 131 (as of April 10, 2018)

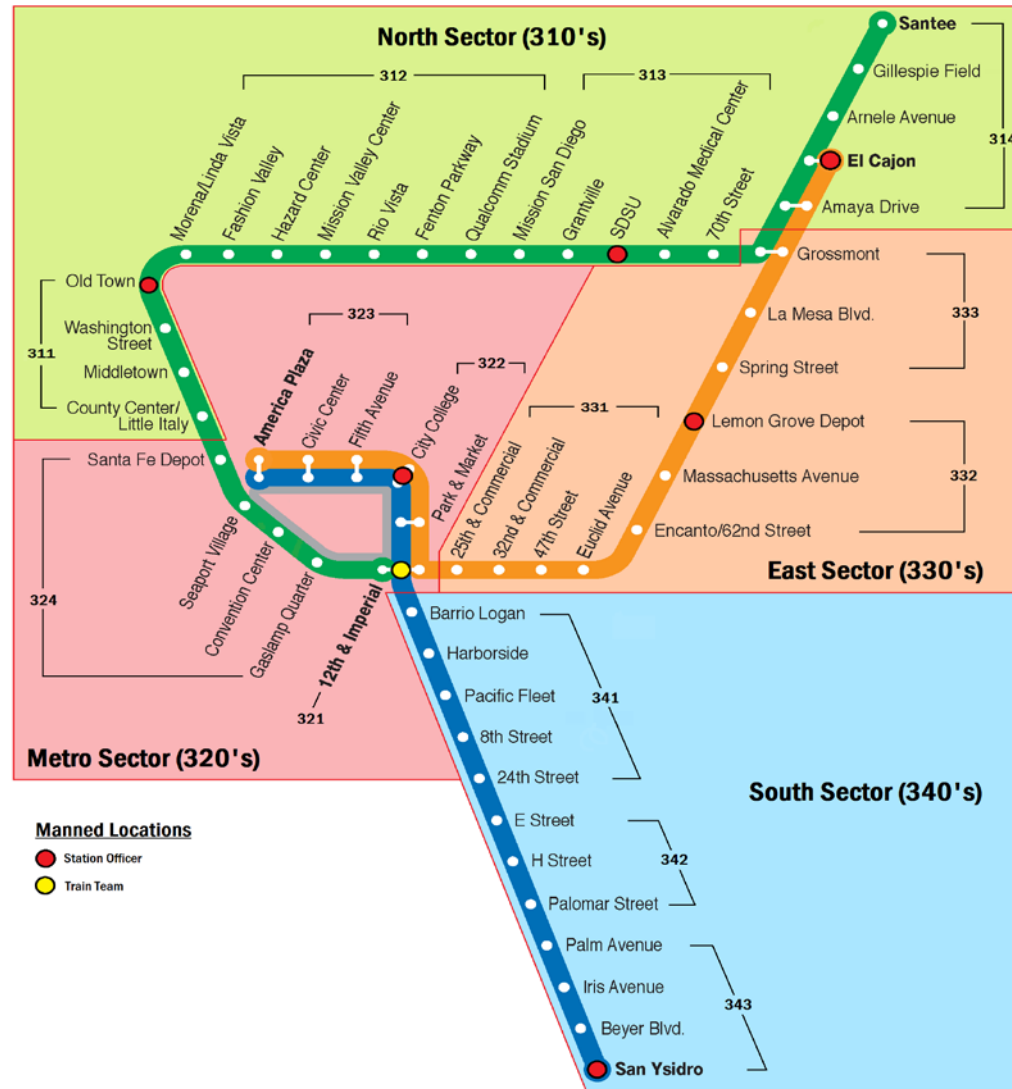


# Service Sector/Beat Structure Implementation

- July 2, 2017 – Beat System implemented during all evening shifts
- August 27, 2017 – Beat System fully implemented on all shifts



# MTS Sector/Beat Map



# Part I Reported Crimes: Trolley

## ARJIS Data vs. MTS Response

January through December

ARJIS Data

Part I Crimes	2016	2017
Homicide	0	0
Rape	3	*1*
Robbery	51	33
Aggravated Assault	66	40
Burglary	1	0
Larceny/Theft	119	93
Motor Vehicle Theft	93	81
Arson	4	3
<b>Total:</b>	<b>337</b>	<b>251</b>

MTS Response Data

Part I Crimes	2016	2017
Homicide	0	0
Rape	0	0
Robbery	17	9
Aggravated Assault	21	16
Burglary	0	1
Larceny/Theft	47	40
Motor Vehicle Theft	14	19
Arson	8	6
<b>Total:</b>	<b>107</b>	<b>91</b>

There was a 26% reduction in Part I crimes

\* SDPD Case – Determined to be unfounded



# Part I Crimes Onboard/Arrests

January through December

MTS Data

Part I Crimes	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Homicide	0	0	0	0	0	0
Rape	0	0	0	0	0	0
Robbery	17	9	5	1	7	4
Aggravated Assault	21	16	4	2	13	11
Burglary	0	1	0	0	0	0
Larceny/Theft	47	40	12	2	2	1
Motor Vehicle Theft	14	19	0	0	0	0
Arson	8	6	0	0	4	2
<b>Total:</b>	<b>107</b>	<b>91</b>	<b>21</b>	<b>5</b>	<b>26</b>	<b>18</b>



# PART I CRIMES BY SECTOR

January through December 2017

ARJIS Data

	Metro	East Sector	North Sector	South Sector
Homicide	0	0	0	0
Rape	0	1	0	0
Robbery	5	7	9	12
Agg Assault	12	9	14	5
Burglary	0	0	0	0
Larceny/Theft	20	10	33	30
Motor Vehicle Theft	0	4	20	57
Arson	1	0	1	1
<b>Total:</b>	<b>38</b>	<b>31</b>	<b>77</b>	<b>105</b>

MTS Sector/Beat Map



# Part I Reported Crime Comparison: Trolley

**MTS and Los Angeles Metro - January through December 2017**

	MTS	Los Angeles
Ridership	37,208,641	112,783,075
Total Part I Crimes	251	1024
Incidents per 100,000	.67	.91



# MTS Reporting of Part II Crimes: Trolley

January through December

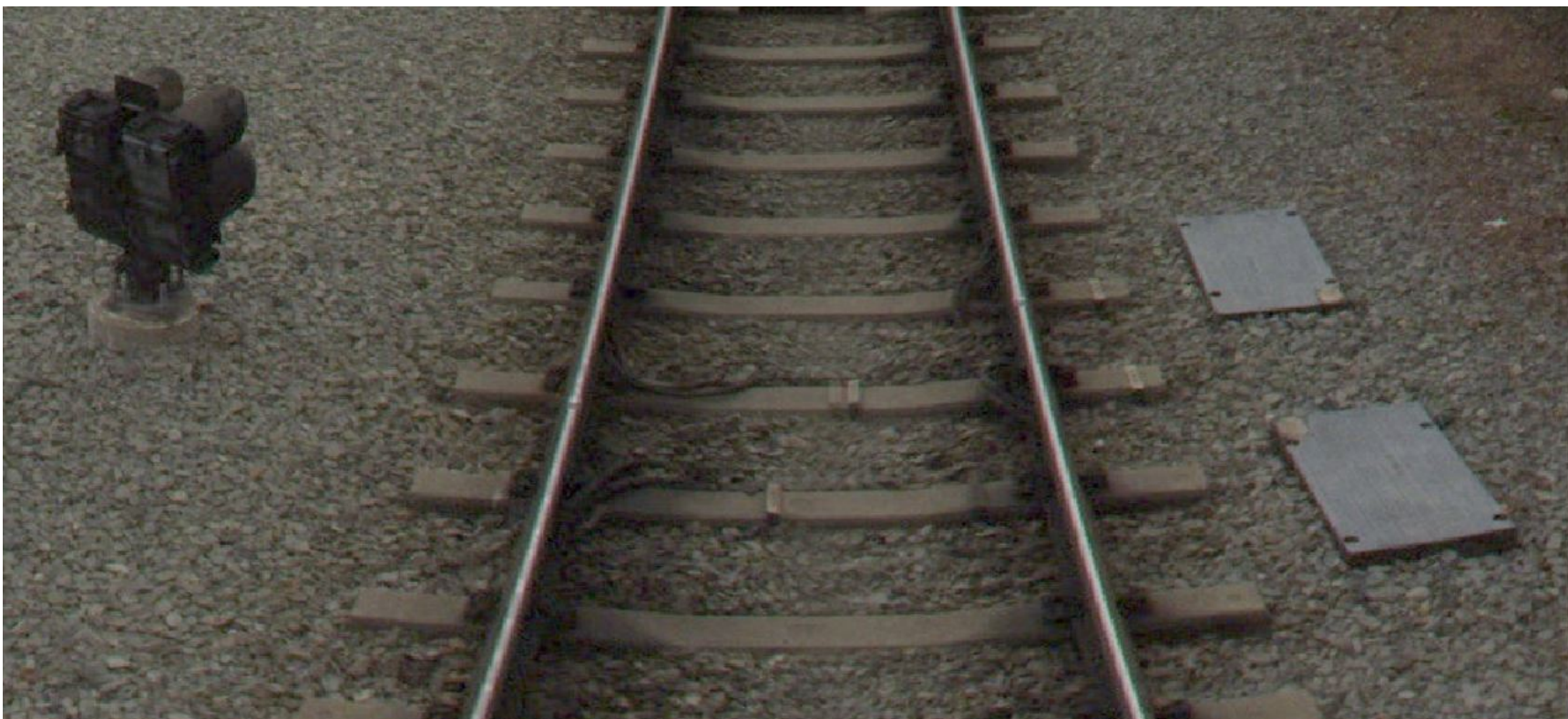
Part II Incidents	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Drunkenness	98	29	18	7	98	29
Drug Abuse Violations	71	29	8	4	71	29
Other Assaults	170	120	55	31	83	85
Vandalism	270	318	118	122	34	26
Sex Offenses	21	8	7	4	9	4
<b>Total:</b>	<b>630</b>	<b>504</b>	<b>206</b>	<b>168</b>	<b>295</b>	<b>173</b>

# Copper Wire Thefts

There were six incidents of copper wire thefts:

Date	Location	Trolley Line
10/24/2017	Alvarado Rd	Green line
10/29/2017	N Marshall/Wagner St	Green line
11/7/2017	Alvarado Rd	Green line
11/14/2017	Camino del la Reina	Green line
11/14/2017	Hazard Center Dr	Green line
12/15/2017	Linda Vista Rd	Green line

\*No copper wire thefts reported prior to October '17







# BUS

## Calls for Service:

January through December

Division	Calls for Service	
	<u>2016</u>	<u>2017</u>
• MTS Bus	212	166
• TransDev E. County Division	43	37
• TransDev S. Bay Division	127	126
	<u>Total: 382</u>	<u>329</u>

### Top Three Call Types:

• Disturbance Calls	229
• Assaults	51
• Vandalism	49



# MTS Response to Part I Crimes: Bus

January through December

Part I Crimes	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Homicide	0	0	0	0	0	0
Rape	0	0	0	0	0	0
Robbery	3	3	0	1	1	1
Aggravated Assault	11	3	6	2	6	2
Burglary	0	0	0	0	0	0
Larceny/Theft	14	4	3	1	2	0
Motor Vehicle Theft	0	0	0	0	0	0
Arson	1	1	0	0	0	0
<b>Total:</b>	<b>29</b>	<b>11</b>	<b>9</b>	<b>4</b>	<b>9</b>	<b>3</b>



# MTS Response to Part II Crimes: Bus

January through December

Part II Incidents	2016 Total Crimes	2017 Total Crimes	2016 Onboard	2017 Onboard	2016 Arrests	2017 Arrests
Drunkenness	20	5	6	0	20	5
Drug Abuse Violations	5	3	1	0	5	3
Other Assaults	66	33	36	9	16	7
Vandalism	83	48	40	25	6	3
Sex Offenses	3	1	0	1	1	0
<b>Total:</b>	<b>177</b>	<b>90</b>	<b>83</b>	<b>35</b>	<b>48</b>	<b>18</b>

# SECURITY & ENFORCEMENT



# Assaults

January through December

- MTS responded to 160 assaults, both Part I and Part II (275 in 2016), on both trolley and bus
  - 93 of those assaults were on MTS employees (Security Officers, Code Compliance Inspectors, and Bus and Trolley Personnel)



# Joint Agency Task Force – JATF

January through December

- Felony Arrests: 233
- Misdemeanor Arrests: 685
- Infraction Cites: 4561
- 35 Special Details (including SED's) with MTS Personnel



# Fare Inspections and Citations

There was a 11.1% decrease in fare inspections and a 92% increase in citations issued in 2017

<b>Fare Inspections</b>	<b>2016</b>	<b>2017</b>
	8,596,500	7,641,711
<b>Citations</b>	31,948	61,286

The top three citation violation charges are for Fare Evasion, Smoking and Failure to Comply.

	2016	2017	Percentage Change
Fare Evasion	25,452	45,722	+ 80%
Smoking	2,674	6,165	+ 131%
Failure to Comply	682	1,310	+ 92%

# Special Enforcement Details

## Fare Evasion Rate: Trolley

The Code Compliance Department conducted 29 controlled SED's in 2017. The purpose of these details is to conduct fare inspections of all patrons onboard the trolley, enforce fare evasion and to determine the fare evasion rate.

	# of SED's	Total contacts	Total Fare Violations	Evasion Rate
Controlled SED's	29	65,622	2,015	3.07%

# SDM Inspections

January through December 2017

	Total Riders Inspected	Total SDMs Inspected	Citations	Warnings	Violation Rate
Trolley	7,641,711	1,071,800	1,315	87	0.13%
Bus	89,391	39,632	118	13	0.33%

# Quality of Life – Transient Encampment Details

Twenty one large scale Transient Encampment details and 87 mini-details were conducted to address illegal lodging and other nuisance quality-of-life concerns on MTS properties. The following number of citations were issued (January through December):

- Trespassing – 438
- Loitering – 89
- No Fare – 276
- Drug/Paraphernalia – 2
- Quality of Life\* - 87

– \*Includes smoking, alcohol violations and unruly conduct.



# Transient Encampment Details SD River

- Since December 19, 2017 through April 7, 2018, MTS personnel conducted 43 special details/patrols of MTS property located in the San Diego River area.
  - 64 citations were issued
  - Provided security for 11 clean-ups
  - Worked with City personnel to address homeless activity/clean-up of island in river (March 27-29 2018)



# Non-Compliant Arrests

There was a 52% increase in non-compliant arrests in 2017

	CCI	TSS	Both CCI and TSS	Total
2016	79	429	NA	508
2017	77	165	531	773

# Training

All Code Compliance Inspectors and Code Compliance Supervisors attended the following training:

- De-escalation Training – Provided by the Sheriff's Department at no charge
- Defensive Tactics Training – Taught by POST Certified Instructors – no charge for Sheriff facilities
- De-escalation Training – Taught by a licensed psychologist who is a former La Mesa police captain (2018)
- CPR (2017 – 2018)

# Current Challenges

- Issues involving Homeless
  - San Diego River
  - Loitering, abuse of system
- Counterfeit Mobile App (Compass Class)
  - First identified – March 10, 2018
- Pets/Fake Service Animals
- SDPD Records Overload
  - SDSO will be assisting effective this week
- AB109/Prop 47 related Issues



# Security Contract Challenges

- Allied Universal continues to be unable to meet armed guard staffing levels due to a low contracted hourly rate.
  - Current pay rate for an armed guard is \$13/hour
- Allied Universal believes they will be able to meet the required staffing levels by increasing the hourly pay rate for armed guards and have proposed the following rate increases:
  - 2018 - \$14.50/hour
  - 2019 - \$15.00/hour
  - 2020 - \$16.00/hour
  - 2021 - \$17.00/hour

Each pay increase corresponds with the increase in minimum wage and maintains a \$3.00 buffer over minimum wage.

The fiscal impact of the proposal is \$1.2M over the life of the contract



# End of Presentation

Questions?

