

1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 619.231.1466 FAX 619.234.3407

### **Agenda**

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

9:00 a.m.

James R. Mills Building Board Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego

To request an agenda in an alternative format or to request accommodations to facilitate meeting participation, please call the Clerk of the Board at least two working days prior to the meeting. Assistive Listening Devices (ALDs) are available from the Clerk of the Board/Assistant Clerk of the Board prior to the meeting and are to be returned at the end of the meeting.

ACTION RECOMMENDED

- 1. Roll Call
- 2. Approval of Minutes April 12, 2018

Approve

3. <u>Public Comments</u> - Limited to five speakers with three minutes per speaker. Others will be heard after Board Discussion items. If you have a report to present, please give your copies to the Clerk of the Board.

## Please SILENCE electronics during the meeting









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Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS is the taxicab administrator for seven cities.

MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego.

#### **CONSENT ITEMS**

6. San Diego and Arizona Eastern (SD&AE) Railway Company Quarterly Reports and Ratification of Actions Taken By the SD&AE Board of Directors at its Meeting on April 10, 2018

Receive/ Ratify

Action would: (1) receive the San Diego and Imperial Valley Railroad (SD&IV), Pacific Southwest Railway Association Museum (Museum), and Desert Line quarterly reports for information; and (2) ratify actions taken by the SD&AE Board at its quarterly meeting on April 10, 2018.

7. Lease Agreement with Grab & Go at 1255 Imperial Avenue, San Diego
Action would authorize the Chief Executive Officer (CEO) to execute a Lease
Agreement with Grab & Go for a lease at 1255 Imperial Avenue, San Diego (MTS Doc. No. G2144.0-18).

Approve

8. <u>Title VI Program Submittal</u>

Action would adopt Resolution No. 18-3 approving the Title VI Program, including the plans, notices, records, maps, and data that demonstrate MTS's compliance with requirements of Title VI of the Civil Rights Act of 1964 (Title VI), for submittal to the Federal Transit Administration (FTA).

Adopt/ Approve

9. Investment Report - March 2018

Informational

10. Purchase of 25 Class B Propane Powered Paratransit Buses - Contract Award
Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No.
B0689.0-18, (in substantially the same format as Attachment A) with Creative Bus
Sales, for the purchase of up to twenty-five (25) propane powered Class B
paratransit buses.

Approve

11. SAP Training Services - Contract Award

Action would authorize the Chief Executive Officer (CEO) to: (1) Executive MTS Doc. No. G2081.0-18 with ExitCertified Corp, for up to a three (3) base years period with two (2) one-year options to provide SAP Training Services; and (2) Exercise each option year at the CEO's discretion.

Approve

12. <u>Temporary Staffing Services - Purchase Order Amendment</u>

Action would authorize the Chief Executive Officer (CEO) to amend Purchase Order # 4500011566, with Modis for temporary staffing services for a Senior Application Developer.

Approve

- 13. Number Not Used.
- 14. Anti-Graffiti Window Film (Materials and Installation) Contract Amendment
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No.
  L1319.1-16 with NMS Management, Inc. (NMS) for \$201,551.94.

Approve

15. On-Board Video Surveillance System (OBVSS) Vehicle Upgrades and External Camera Replacement - Contract Award

Approve

Action would authorize the Chief Executive Officer (CEO) to execute a contract amendment to MTS Doc. No. B0685.1-18 with Apollo Video Technology ("Apollo") for camera replacement refresh for MTS's fixed route bus fleets.

## 16. <u>San Diego Metropolitan Transit System Heavy Duty Service Trucks - Contract</u> Award

Approve

Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0680.0-18 with Raceway Ford Inc. (Raceway Ford), for the purchase of five (5) heavy duty service trucks and (1) power washing utility truck to support MTS's transit operations and passenger facility maintenance.

17. San Diego Metropolitan Transit System (MTS) Task Order Contract Approval for Engineering and Right of Way Services for MTS Land Management Department Action would authorize the Chief Executive Officer (CEO) to execute Work Order WOA1947-AE-16 for MTS Doc. No. G1947.1-17 with HDR Engineering, Inc. (HDR) for \$419,367.74 to perform Engineering and Right of Way Services for a period of four (4) base years for the MTS Land Management Department.

Approve

18. Train Number Signs, Brackets and Support - Contract Award
Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No.
L1456.0-18, a Sole Source agreement, with Woojin IS America, Inc. (Woojin), to
provide train number signs, brackets and support.

Approve

19. <u>Uninterruptible Power Supply (UPS) and Batteries Purchase and Replacements -</u>
Contract Amendment

**Approve** 

Action would authorize the Chief Executive Officer (CEO) to execute Contract Amendment to MTS Doc. No. G2009.1-17, with Schneider Electric, for UPS and batteries purchase and replacements for all trolley stations and some BRT stations.

20. On-Call Card Access Reader Services - Contract Amendment
Action would authorize the Chief Executive Officer (CEO) to execute a contract
amendment to MTS Doc. No. PWG168.2-15 with Electro Specialty Systems (ESS)
for \$256,615.20.

Approve

#### **CLOSED SESSION**

24. None.

Oral Report of Final Actions Taken in Closed Session

#### NOTICED PUBLIC HEARINGS

25. Proposed Fiscal Year 2019 Operating Budget (Mike Thompson)
Action would: (1) Hold a public hearing, receive testimony, and review and comment on the fiscal year (FY) 2019 budget information presented in this report; and (2) Enact Resolution No. 18-4 adopting the operating and capital budget for San Diego Metropolitan Transit System (MTS) and approving the operating budgets for San Diego Transit Corporation (SDTC), San Diego Trolley, Inc. (SDTI), MTS Contract Services and the Coronado Ferry.

Enact/ Adopt

#### **DISCUSSION ITEMS**

30. <u>40-Foot Low-Floor Electric Bus and Optional Depot Chargers - Issuance of</u> Purchase Order (Bill Spraul)

**Approve** 

Action would authorize the Chief Executive Officer (CEO) to issue a Purchase Order to New Flyer for the purchase of six (6), 40-foot, Low-Floor Electric, Battery-Powered buses and optional purchase of nine (9) Depot Chargers.

#### REPORT ITEMS

45. Fiscal Year 2019 Capital Improvement Program (Mike Thompson)

Informational

46. <u>Annual Security Report (January 1, 2017 through December 31, 2017) (Manny Guaderrama)</u>

Informational

60. Chair Report

Informational

61. Chief Executive Officer's Report

Informational

- 62. Board Member Communications
- 63. Additional Public Comments Not on the Agenda

  If the limit of 5 speakers is exceeded under No. 3 (Public Comments) on this agenda, additional speakers will be taken at this time. If you have a report to present, please furnish a copy to the Clerk of the Board. Subjects of previous hearings or agenda items may not again be addressed under Public Comments.
- 64. Next Meeting Date: June 14, 2018
- 65. Adjournment

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

#### DRAFT MINUTES

April 12, 2018

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased].

#### 1. Roll Call

Chair Gomez called the Board meeting to order at 9:05 a.m. A roll call sheet listing Board member attendance is attached.

#### 2. Approval of Minutes

Ms. Salas moved to approve the minutes of the March 8, 2018, MTS Board of Directors meeting. Ms. Bragg seconded the motion, and the vote was 11 to 0 in favor with Mr. Arambula, Ms. Cole, Mr. Cunningham, and Mr. McWhirter absent.

#### 3. Public Comments

*Kristen Victor* – Ms. Victor commented on behalf of the Pacific Beach (PB) Eco District on the relocation of the PB Farmers' Market. She asked for the Board's support in having a main street farmers' market in PB. She requested for this topic to be placed on the May 2018 Board meeting agenda for further discussion.

Katie Matchett – Ms. Matchett commented on behalf of the PB community. She stated that Garnet Avenue has two of the most dangerous intersections in the City of San Diego. Ms. Matchett said that PB has been asking for the closure of a portion of Garnet Avenue for part of a day once per week for the PB Farmers' Market. She requested for the Board to add an action agenda item to next month's Board meeting to further discuss and support the PB Farmers' Market relocation.

Henish Pulickal – Mr. Pulickal commented on behalf of the PB Planning Group. He stated that they would like to have the Board's support in re-routing the buses on Garnet Avenue to help relocate PB Farmers' Market once per week. Mr. Pulickal stated that this change would help the PB Community Plan which stresses pedestrian and non-vehicle transit. He noted that the change would also help promote local businesses, stimulate community interaction and promote walkability in the community. Mr. Pulickal requested for the Board to add a formal action item to the May 2018 Board meeting agenda regarding this matter.

Dave Patel – Mr. Patel commented on behalf of JN Financial Services, a major property owner on Garnet Avenue in PB. He stated that they are in support of the relocation of the PB Farmers' Market to Garnet Avenue. He stated that this change will benefit the community by creating a safe environment for the high pedestrian and bicycle activities.

*Denise Friedman* – Ms. Friedman commented on behalf of the community of PB and the PB Town Council. She stated that they are in support of the relocation of the PB Farmers' Market

on Tuesdays to Garnet Avenue. She noted that Garnet Avenue is listed as the eighth most dangerous corridors in the City of San Diego. Ms. Friedman requested that the Board add an action item to the May 2018 Board meeting agenda to discuss the PB Farmers' Market relocation.

Brian Dunlap – Mr. Dunlap commented on behalf of Discover PB and the Mad Beet, a small local business on Garnet Avenue. He stated that all of the businesses on the Garnet Avenue corridor support the relocation of the PB Farmers' Market and believe it would positively help the community.

Laura Ambrose – Ms. Ambrose stated that she owns Woodstock's Pizza on Garnet Avenue in PB. She stated that as a longtime resident and business owner in PB, she supports the effort in moving the bus routes off of Garnet Avenue one day per week for the relocation of the PB Farmers' Market. Ms. Ambrose asked the Board to place this item on the agenda for discussion at the next Board meeting. She noted that this is the last impediment to moving forward on the relocation and urged the Board to please consider this matter as quickly as possible.

Sara Berns – Ms. Berns commented on behalf of Discover PB. She stated that the relocation of the PB Farmers' Market has been requested by both the residential community and business community. Ms. Berns stated that she has been working with the City of San Diego and MTS staff for a couple years on this matter and have yet to receive a proposal that would be a viable solution for the market and the bus routes. She requested for the Board to place this item on the Board's agenda next month for further discussion and action.

Valerie Hightower – Ms. Hightower requested for increased service on Route 4. She requested that the bus windows be unlocked for passengers to have fresh air. She proposed creating a compass card for dogs to ride the buses and trolleys and requested for dogs to be in carriers or muzzled for safety reasons. Ms. Hightower requested for the installation of bus benches at 47th & Imperial and 47th & Market. She also asked for staff to inform the bus drivers what dual purpose means.

#### **BOARD COMMENTS**

Chair Gomez commented in response to the PB Farmers' Market requests and stated that MTS will be communicating with City of San Diego staff to discuss the status of this matter. She noted that it is unknown at this time if this matter will be on the agenda for the next meeting. Chair Gomez thanked the speakers for bringing this item forward.

Ms. Zapf commented that she would like to see a robust informational or action item related to the proposed changes being asked by the supporters of the PB Farmers' Market at the next Board meeting.

#### **CONSENT ITEMS**

6. Revisions to MTS Advertising Policy, Board Policy No. 21
Action would approve the revisions to MTS Board Policy No. 21, "MTS Revenue-Generating Display Advertising, Concessions, and Merchandise".

- 7. MTS Taxicab Public Liability Insurance Requirements
  - Action would authorize the Chief Executive Officer (CEO) to reduce the Taxicab Public Liability Insurance Requirement from \$1,000,000 Combined Single Limit (CSL) to \$350,000 CSL.
- 8. <u>Hosted Text Messaging Services Contract Award</u>

Action would: (1) Execute MTS Doc. No. G2067.0-18 with Enghouse Transportation (Enghouse) for the provision of hosted text messaging for a three (3) year base period with two (2) 1-year options, exercisable at MTS's sole discretion; and (2) Exercise each option year at the CEO's discretion.

- 9. Orange Line Track Improvements Change Order Amendment Number 12 14
  Action would: (1) Ratify Construction Change Order Amendments 12 13 to MTS Doc. No. PWL211.0-16 for \$99,627.81, which was previously issued under the Chief Executive Officer's (CEO) authority, for Orange Line Track Improvements; and (2) Authorize the CEO to execute MTS Doc. No. PWL211.0-16 Change Order Amendment 14, with Herzog Contracting Corp. (Herzog) for \$33,000.00.
- 10. Vehicle Advertising Contract Award

Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G2014.0-17, with Clear Channel Outdoor, Inc. (CCO), to provide Vehicle (MTS Buses and Trolley Rail Cars) Advertising services for a five (5) year base term with five (5) one year options.

- 11. <u>Phase II Propane Fueling Services at Copley Park Division (CPD) Contract Amendment</u>
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0656.2-16 with Ferrellgas, LP (Ferrellgas) for the provision of propane fueling services.
- 12. Phase III Propane Fueling Services at Copley Park Division (CPD) Contract Award Action would: (1) Execute MTS Doc. No. B0673.0-18 with Ferrellgas, LP (Ferrellgas) for the provision of propane fueling services for a 5-year base period with two 1-year options, exercisable at MTS's sole discretion; and (2) Exercise each option year at CEO's discretion.
- 13. San Diego Metropolitan Transit System (MTS) Task Order Contract Approval for Rio Vista Station Retaining Wall and Station Repairs
  Action would authorize the Chief Executive Officer (CEO) to execute Work Order WOA1949-AE-06 for MTS Doc. No. G1949.0-17 with Jacobs Engineering Group, Inc. for \$119,904.34 to perform Design-Engineering Services for the Rio Vista Station Retaining Wall and Station Repairs ("Project").
- 14. <u>Light Rail Vehicle (LRV) Upper Level Work Platforms Contract Award</u>
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. PWL240.0-18, with MTM Builders, Inc., for the construction of LRV Upper Level Work Platforms.
- 15. Static Info Kiosk Replacement Project Contract Award
  Action would authorize the Chief Executive Officer (CEO) to execute PWL245.0-18 with Clear Signs for the Static Info Kiosk Replacement Project.
- 16. <u>Investment Report February 2018</u>

#### 17. Pest Control Services – Contract Award

Action would authorize the Chief Executive Officer (CEO) to execute a contract for up to a three-year period in response to MTS Doc. No. L1423.0-18, to Corky's Pest Control, Inc. for Pest Control Services in an amount not to exceed \$100,212.

18. <u>Closed-Circuit Television On-Call Services – Contract Amendment</u>
Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. PWG166.115 with Electro Specialty Systems (ESS) for \$677,458.48.

#### **BOARD COMMENTS**

Ms. Zapf inquired about consent item 10 related to vehicle advertising. She asked about the pending bankruptcy proceedings of Clear Channel Outdoor. Larry Marinesi, Chief Financial Officer, responded that staff had extensive discussions related to this matter during negotiations. He noted that Clear Channel Outdoor's parent company, iHeart Media, recently restructured their debt. Mr. Marinesi stated that their balance sheets are very strong and MTS staff is comfortable with their financial situation and believes this is the right decision to move forward with their contract.

Mr. Alvarez inquired about the minimum annual guarantee (MAG) Clear Channel Outdoor is required to pay MTS. Mr. Marinesi responded that the MAG for year-one will be \$955,000.00. Mr. Alvarez asked about the recourse action if Clear Channel Outdoor did not make their monthly payments to MTS. Karen Landers, General Counsel, stated that MTS would have the right to declare them in default of the contract and give them a certain amount of time to cure before cancelling the contract.

Mr. Alvarez inquired about consent item 6 related to the MTS Advertising Policy. He stated that MTS previously did not allow a non-profit organization to advertise about voter registration. He asked if that policy still remains in effect. Ms. Landers responded that MTS does not allow issue advertisements, however we do allow public service announcements (PSAs). She stated that the PSAs have to be sponsored by MTS or another public agency, but we do not allow independent agencies to do PSAs in order to stay away from controversial political debates.

#### PUBLIC COMMENT - CONSENT ITEM NO. 7

Mikaiil Hussein – Ms. Hussein commented on behalf of the United Taxi Worker of San Diego. He stated that the MTS Taxicab Administration staff has been doing a great job with helping the taxicab industry. He stated that there are still a lot of issues with the industry at the Airport and hotels. Ms. Hussein commented that many drivers are giving up their permits and medallions. He noted that the Taxicab Advisory Committee and the City of San Diego City Council both approved the recommendation to lower the insurance limits to \$350,000.00. Mr. Hussein asked for the Board to approve the recommendation to lower the insurance limits to \$350,000.00 and to have that approval go into effect as of today.

*Abdi Abdul* – Mr. Abdul gave his speaking time to Mr. Hussein.

*Adrian Kwiatkowski* – Mr. Kwiatkowski commented on behalf of the Transportation Alliance Group representing all of the taxicabs at the Airport. He stated that they are in support of

lowering the insurance limits to \$350,000.00. Mr. Kwiatkowski asked for the Board to support the recommendation to lower the insurance limits.

Margot Tanguay – Ms. Tanguay commented that she agrees with lowering the insurance levels for taxicabs to \$350,000.00. She stated that the taxicabs are covered at all times and the Transportation Network Company (TNC) cars are only covered when the passenger gets in the vehicle. She stated that taxicabs also have many other restrictions they must follow in comparison to TNC cars.

#### BOARD COMMENTS

Ms. Zapf commented that the San Diego City Council had a robust conservation about this matter and passed this recommendation. She stated that she is pleased to move approval on this item and the remaining consent items.

Mr. Hall commented that he does not feel comfortable with this change of insurance limits, but understands that a change needs to happen in order to maintain the taxicab industry.

Ms. Landers noted that if this item is approved, it would go into effect today.

#### Action on Recommended Consent Items

Ms. Zapf moved to approve consent agenda item numbers 6 – 18, excluding number 7. Mr. Hall seconded the motion, and the vote was 12 to 0 in favor with Mr. Arambula, Ms. Cole and Mr. McWhirter absent. The vote for consent agenda item number 7 was 11 to 1 in favor with Mr. Hall voting no and Mr. Arambula, Ms. Cole and Mr. McWhirter absent.

#### FINANCE WORKSHOP

#### 19. Fiscal Year 2019 Operating Budget Discussion (Mike Thompson)

Mike Thompson, Director of Financial Planning and Analysis, provided a presentation on the fiscal year (FY) 2019 operating budget. He reviewed the budget development process; revenue assumptions for subsidies and passenger levels; assumptions for service levels; expense assumptions for personnel, purchase transportation and energy; and consolidated revenues less expenses. Lastly, he reviewed the plan of action related to the \$9.9 million deficit.

Ms. Bragg inquired about the long term strategy using the fare increase to address the deficit. She asked if staff was modeling the low, medium or high fare increase option to determine that result. Mr. Thompson replied that they used the medium fare increase option in this model.

Ms. Zapf commented on the fare increase and recommended staggering the increase by five years. Mr. Marinesi replied that she is referring to increasing the senior age from 60 to 65 years old. He stated that the proposal for that program is to increase the age by one every year so that people already in the program will not be kicked out. Ms. Zapf recommended for staff to look into ride sharing options as alternatives modes of transit for riders.

Mr. Cunningham commented on taking money out of the contingency reserves to help pay for the sales tax ballot measure. He asked what the contingency policy states for reserves. Mr.

Thompson replied that the policy provides a target of 12.5% of the operating budget. He noted that removing \$1 million in reserves would drop that amount slightly below 12.5%. Mr. Jablonski commented that there are other alternatives such as taking the \$1 million from the capital budget or confirmed SB 1 funds. He noted that he instructed staff to look at other possible options besides the capital budget to fund the sales tax measure campaign.

#### Action Taken

No action taken.

#### **CLOSED SESSION**

#### 24. <u>Closed Session Items</u>

The Board convened to Closed Session at 10:15 a.m.

 a. CLOSED SESSION - CONFERENCE WITH LEGAL COUNSEL REGARDING PENDING LITIGATION Pursuant to California Government Code Section 54956.9/ANTICIPATED LITIGATION Pursuant to Government Code Section 54956.9(d)(4)

<u>Case</u>: Augustino vs San Diego Metropolitan Transit System, et al. San Diego Superior Court Case No. 37-2018-00009620-CU-OE-CTL

b. CLOSED SESSION - CONFERENCE WITH LEGAL COUNSEL – EXISTING LITIGATION Pursuant to California Government Code Section 54956.9(d)(1) Lawrence Howard v. San Diego Transit Corporation, Metropolitan Transit System et al. San Diego Superior Court Case No. 37-2017-00010560-CU-PA-CTL

The Board reconvened to Open Session at 10:30 a.m.

#### Oral Report of Final Actions Taken in Closed Session

Karen Landers, General Counsel, reported the following:

- a. The Board received a report and gave instructions to legal counsel.
- b. The Board received a report and gave instructions to legal counsel.

#### NOTICED PUBLIC HEARINGS

25. None.

**DISCUSSION ITEMS** 

30. None.

#### REPORT ITEMS

#### 45. Fiscal Year 2018 Second Quarter Performance Monitoring Report (Denis Desmond)

Denis Desmond, Director of Planning, provided a presentation on the FY 2018 second quarter performance monitoring report. Mr. Desmond discussed the details of MTS Policy 42 related to evaluation criteria. He reviewed the results for total passengers; ridership; passengers per revenue hour; on-time performance; and Transit Optimization Plan (TOP) preliminary data.

Mr. Alvarez inquired about the TOP routes and asked what the expected increases were anticipated to be after implementation. Mr. Desmond responded that the TOP anticipated approximately 1.6 million additional riders per year. He stated that we are currently in the second month of implementation and it is estimated that it could take anywhere from six to eighteen months for a route to fully mature. Mr. Alvarez asked about the September 2018 TOP changes. Mr. Desmond responded that the three TOP routes that will be changed in September are beach-area routes. He stated that these routes traditionally have increased service in the summer months and the TOP changes will reduce the frequency in September.

#### Action Taken

No action taken. Informational item only.

#### 46. Desert Line Status Update (Karen Landers)

Karen Landers, General Counsel, provided a status update on the Desert Line Binational Freight Railroad Project. Ms. Landers provided a brief overview and history of the Desert Line. She presented a map of the Desert Line and the San Diego corridors and Tijuana/Tecate region corridors. Ms. Landers discussed the issues related to determining a location and design of the Customs Inspection Facility. She presented pictures of the US-side border tunnel and the Mexico-side border tunnel. She also presented pictures of the border crossing to the Campo yard location. Ms. Landers discussed the issues related to the Customs and Border Protection (CBP)/Office of Field Operations (OFO) access to the crossing facility. She reviewed the issues related to OFO staffing resources in order to staff the crossing facilities once operations commence. Lastly, Ms. Landers provided an update on recent outreach efforts related to the Desert Line Project.

Mr. Alvarez asked if lease payments from Baja Rail Road are up to date. Ms. Landers replied yes. Mr. Alvarez asked about the possibility of joint-inspection facilities. Ms. Landers replied that due to the remote location in Mexico, CBP did not find it as an acceptable location for its officers. She stated that they are looking into the most efficient and economical possible solution. Ms. Landers commented that they are looking at way to include the sharing of data between the two separate facilities.

#### Action Taken

No action taken. Informational item only.

#### 47. Dockless Bike Update (Sharon Cooney)

Sharon Cooney, Chief of Staff, provided an update on dockless bikes and scooters. Ms. Cooney discussed the recent deployments of dockless bikes and scooters and the impact they have had on MTS property and operations. She stated that MTS staff has met with most of the mobility companies to establish communications and understand their business operations. Ms. Cooney noted that MTS has educated the companies on best practices for operating near MTS services. Current MTS policies allow us to take corrective action if necessary in the future. Ms. Cooney presented pictures and examples of dockless bikes and scoots on our properties and how they have affected some of our operations.

Ms. Zapf commented that her district is inundated with bikes and scooters. She stated that we need to work together to ensure that the operators are notifying their customers of where to park safely and legally. She commented that Coronado has started impounding the bikes and scooters that are in illegal areas.

Mr. Diaz recommended that the mobility companies look into deploying an option where they assess fines to customers that do not leave the bikes or scooters in the proper areas. He stated that individual cities may also decide to enforce where the bikes and scooters are parked. Ms. Cooney stated that the City of Seattle has ordinances in place that are related to enforcement of similar bikes and scooters.

Ms. Bragg commented that she gave the mobility companies a strong warning at the City of Imperial Beach related to impeding access to people with disabilities. She asked for Ms. Cooney to please forward the Seattle ordinances to the Board as a reference.

Mr. Roberts commented that the mobility companies can only do so much to inform their customers and that there will always be customers that ignore those rules. He stated that each individual city will need to think of ways to also help enforce those rules to ensure we do not see further problems.

Mr. Jablonski commented that we are and will continue to keep a close eye on this matter.

#### Action Taken

No action taken. Informational item only.

#### 60. Chair Report

There was no Chair report.

#### 61. Chief Executive Officer's Report

There was no Chief Executive Officer's report.

#### 62. Board Member Communications

Ms. Rios commented that she attended the APTA Legislative Conference. She stated that it was a great opportunity to attend the conference and advocate our issues to our delegation.

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April 12, 2018	
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#### 63. Additional Public Comments on Items Not on the Agenda

Margot Tanguay – Ms. Tanguay commented on the dockless bikes and scooters. She stated that she saw a person throw one of the dockless bikes against a car. Ms. Tanguay also commented on the PB Farmers' Market. She stated that maybe the City of San Diego can find a more viable option for the Farmers' Market in order to not block Garnet Avenue from transit and emergency vehicles.

#### 64. Next Meeting Date

Attachment: Roll Call Sheet

The next regularly scheduled Board meeting is May 10, 2018.

#### 65. Adjournment

Chair Gomez adjourned the meeting at 11:13 a.m.

Chairperson San Diego Metropolitan Transit System	
Filed by:	Approved as to form:
Clerk of the Board San Diego Metropolitan Transit System	General Counsel San Diego Metropolitan Transit System

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM **BOARD OF DIRECTORS** ROLL CALL

MEETING OF (DA	ΓE):	April 12, 2018		CALL TO ORDER (	TIME): <u>9:05 a.m.</u>
RECESS:				RECONVENE:	
CLOSED SESSION	N:	10:15 a.m.		RECONVENE:	10:30 a.m.
PUBLIC HEARING	,			RECONVENE:	
ORDINANCES AD	OPTED			ADJOURN:	11:13 a.m.
BOARD MEMBER	3	(Alternate)		PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
ALVAREZ		(Cate)		9:00 a.m.	11:08 a.m.
ARAMBULA		(Mendoza)			
BRAGG	×	(Spriggs)		9:00 a.m.	11:13 a.m.
COLE		(Ward)			
CUNNINGHAM		(Mullin)		9:20 a.m.	11:13 a.m.
DIAZ	$\boxtimes$	(Aguilar)		9:00 a.m.	11:13 a.m.
FAULCONER		(Zapf)		9:00 a.m.	11:13 a.m.
GOMEZ	×	(Bry)		9:00 a.m.	11:13 a.m.
HALL	×	(Jones)		9:00 a.m.	11:13 a.m.
MCCLELLAN	$\boxtimes$	(Goble)		9:00 a.m.	11:13 a.m.
MCWHIRTER		(Arapostathis	s) 🗆		
RIOS	$\boxtimes$	(Sotelo-Solis	s) 🗆	9:00 a.m.	11:13 a.m.
ROBERTS	$\boxtimes$	(Cox)		9:00 a.m.	11:13 a.m.
SALAS		(Aguilar)		9:00 a.m.	11:13 a.m.
SANDKE		(Donovan)		9:00 a.m.	11:13 a.m.

SIGNED BY THE CLERK OF THE BOARD: \_\_

Julia tuer CONFIRMED BY THE GENERAL COUNSEL:



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

## Agenda Item No. 6

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

#### SUBJECT:

SAN DIEGO AND ARIZONA EASTERN (SD&AE) RAILWAY COMPANY QUARTERLY REPORTS AND RATIFICATION OF ACTIONS TAKEN BY THE SD&AE BOARD OF DIRECTORS AT ITS MEETING ON APRIL 10, 2018

#### **RECOMMENDATION:**

That the Board of Directors:

- receive the San Diego and Imperial Valley Railroad (SD&IV), Pacific Southwest Railway Museum Association (Museum), and Desert Line quarterly reports (Attachment A) for information; and
- 2) ratify actions taken by the SD&AE Board at its quarterly meeting on April 10, 2018.

#### **Budget Impact**

None.

#### DISCUSSION:

Pursuant to the Agreement for Operation of Freight Rail Services, SD&IV and Museum, have provided operations reports during the first quarter of 2018 (Attachment A).

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Copy of Final Meeting Materials from 4/10/2018 SD&AE Meeting











EASTERN RAILWAY
COMPANY
A NEVADA NONPROFIT

CORPORATION

1255 IMPERIAL AVE., STE. 1000 SAN DIEGO, CA 92101-7490 (619) 231-1466

BOARD OF DIRECTORS
PAUL JABLONSKI, CHAIRPERSON
MATT DOMEN
JARED GOOCH

OFFICERS
PAUL JABLONSKI, PRESIDENT
MATT DOMEN, SECRETARY
ERIN DUNN. TREASURER

LEGAL COUNSEL KAREN LANDERS

#### **AGENDA**

San Diego and Arizona Eastern (SD&AE)
Railway Company
Board of Directors Meeting

April 10, 2018

9:00 a.m.

Executive Committee Room James R. Mills Building 1255 Imperial Avenue, 10th Floor

This information will be made available in alternative formats upon request. To request an agenda in an alternative format, please call the Clerk of the Board at least five working days prior to the meeting to ensure availability. Assistive Listening Devices (ALDs) are available from the Clerk of the Board prior to the meeting and are to be returned at the end of the meeting.

#### **ACTION RECOMMENDED**

Approval of the Minutes of January 16, 2018
 Action would approve the SD&AE Railway Company Minutes of January 16, 2018.

Approve

2. Statement of Railway Finances (Larry Marinesi for Erin Dunn)

Informational

3. Report on San Diego and Imperial Valley (SD&IV) Railroad Operations (Matt Domen)

Informational

4. Report on Pacific Southwest Railway Museum (Diana Hyatt)

Informational

5. Report on the Desert Line (Jorge Izquierdo)

Informational

6. Real Property Matters (Tim Allison)

a. Summary of SD&AE Documents Issued Since January 16, 2018

Informational

- 7. Board Member Communications
- 8. Public Comments
- 9. Next Meeting Date: July 10, 2018
- 10. Adjournment

## San Diego and Arizona Eastern Railway Company

## April 10, 2018

## Sign-in Sheet (VOLUNTARY)

Name	Company
1. MATT Dance	501
2. John Hockemeter	North Star Gas
3. Jured Couch	SOLV
4. Drown Mall	PSOM
5. John Partino	12/m
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#### **MINUTES**

## BOARD OF DIRECTORS MEETING OF THE SAN DIEGO & ARIZONA EASTERN RAILWAY COMPANY

January 16, 2018

A meeting of the Board of Directors of the San Diego & Arizona Eastern (SD&AE) Railway Company, a Nevada corporation, was held at 1255 Imperial Avenue, Suite 1000, San Diego, California 92101, on January 16, 2018, at 9:03 a.m.

The following persons, constituting the Board of Directors, were present: Wayne Terry (for Paul Jablonski), Matt Domen, and Jared Gooch. Also in attendance were members from:

San Diego Metropolitan Transit System: Tim Allison, Karen Landers, Erin Dunn

Pacific Southwest Railway Museum: Diana Hyatt, James Caestecker

Baja California Railroad Inc. (BJRR): Roberto Romandia, Manuel Hernandez,

Jorge Izquierdo

North Star Gas Ltd.

Genesee and Wyoming

John Hoegemeier
Micah Powell

#### 1. Approval of Minutes

Mr. Domen moved to approve the Minutes of the October 10, 2017, SD&AE Railway Board of Directors meeting. Mr. Gooch seconded the motion, and it was unanimously approved.

#### 2. Statement of Railway Finances

Erin Dunn reviewed Statement of Railway Finances for the fourth quarter (attached to the agenda item).

#### Action Taken

Informational item only. No action taken.

#### 3. Report on San Diego & Imperial Valley Railroad (SD&IV) Operations

Matt Domen reviewed the SD&IV Periodic Report for activities for the fourth quarter (attached to the agenda item).

#### Action Taken

Informational item only. No action taken.

#### 4. Report on Pacific Southwest Railway Museum Operations

Diana Hyatt handed out and reviewed the Pacific Southwest Railway Museum (PSRM) report for the fourth quarter (attached).

#### Action Taken

Informational item only. No action taken.

#### 6. Real Property Matters (taken out of order)

#### a. Summary of SD&AE Documents Issued Since October 10, 2017

Tim Allison noted that since the October 10, 2017, SD&AE Railway Company Board of Directors meeting, the documents described below have been processed by staff.

- <u>S200-18-670:</u> Easement to San Diego Gas & Electric for an underground gas pipeline at 65<sup>th</sup> Street in the City of San Diego.
- <u>S200-18-674:</u> Right of Entry Permit to Railworks Track Services, Inc., for tie replacement from Division to Campo on the Desert Line.
- <u>S200-18-676:</u> Right of Entry Permit to R.D. Installations, Inc., to repair concrete footings for SDG&E electrical towers in National City.
- <u>S200-18-677:</u> Right of Entry Permit to Coffman Specialties, Inc., for intersection signaling construction at H Street in Chula Vista.
- <u>S200-18-678:</u> Right of Entry Permit to Los Angeles Maritime Institute to move a sailboat across the tracks at F Street in Chula Vista.

#### Action Taken

Informational item only. No action taken.

#### 5. Report on the Desert Line (taken out of order)

Jorge Izquierdo gave a verbal report (no hard copy was submitted) that negotiations are moving forward for a new customs inspection facility. A site inspection is scheduled for January 24 at Campo in coordination with MTS and Customs & Border Protection (CBP). Next steps will be determined for the milestones to rehabilitate the Desert Line. Mr. Izquierdo reported that there were no accidents or injuries in 2017, and that this the first time that the Short Line in Tijuana has had zero incidents. There was no freight activity during this period on the Desert Line. He stated that commodities have increased on the west side as established by SD&IY. Mr. Izquierdo also added that BJRR has already paid MTS its \$500,000 lease payment (due on January 20, 2018), and there is no outstanding balance.

#### Action Taken

Informational item only. No action taken.

#### 7. <u>Board Member Communications</u>

There were no Board member communications.

#### 8. Public Comments

There were no public comments.

#### 9. Next Meeting Date

The next meeting of the SD&AE Railway Company Board of Directors is on Tuesday, April 10, 2018.

#### 10. Adjournment

The meeting was adjourned at 9:11 a.m.

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Attachment: Handout – PSRM 4th Quarter Report (Agenda Item No. 4)



# Pacific Southwest Railway Museum La Mesa Depot 4695 Nebo Drive La Mesa, CA 91941 619-465-7776

January 15, 2018

SD&AE Board c/o Metropolitan Transit System 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

Re: Fourth Quarter 2017

Dear SD&AE Board:

During the fourth quarter of 2017, utilizing all volunteer crews, the Pacific Southwest Railway Museum ran 24 Golden State/Pumpkin Trains, 49 Valley Flyer trains and 16 North Pole Trains carrying 7.153 passengers during 24 operating days. There were no FRA reportable accidents or injuries during the fourth quarter, 2017. Revenue from SD&AE property for the fourth quarter, 2017 was \$ 267,403.04, our check for \$ 5,348.06 is enclosed.

Passenger ridership by comparison to the same quarter in previous years:

- 7,153 Passengers during the fourth quarter of 2017
- 6,736 Passengers during the fourth quarter of 2016
- 7,110 Passengers during the fourth quarter of 2015
- 6,765 Passengers during the fourth quarter of 2014
- 6,535 Passengers during the fourth quarter of 2013
- 6,889 Passengers during the fourth quarter of 2012
- 6,109 Passengers during the fourth quarter of 2011 4,384 Passengers during the fourth quarter of 2010
- 3,268 Passengers during the fourth quarter of 2009
- 4,554 Passengers during the fourth quarter of 2008

Ridership increased by 417 passengers and revenue increased by \$32,990 with one more operating day during this quarter compared to the same quarter in 2016. The October operating schedule began with Pumpkin Trains for the duration of October, Valley Flyer trains during

November and North Pole Trains beginning December 1, 2017 extending through December 23, 2017.

PSRM continues Maintenance of Way tasks on our portion of track on the Desert Line including signal maintenance on the two signalized crossings over State Highway 94. Significant track work was accomplished during this quarter, PSRM MOW crews replaced over 120 ties and our track contractor, Rail Works Track Services replaced 958 ties between MP 65.8 and MP 61.9 at the beginning of November. Additional tie replacement will extend west to MP 60.95 in the next several months.

On Sunday, January 15, 2018 the Christmas Train/Three Kings event took place at the Tecate Stadium in Tecate, B.C., Mexico. This event has been going strong for twenty-one years but sadly, this is the ninth year without the train component. This event promotes cross-border relations in a wholly unconventional way and is a tradition for the residents of Tecate.

Looking towards 2018, PSRM has chosen to modify its train schedule from two Golden State Train rides every Saturday and Sunday to three Golden State Train rides every Saturday and Sunday with departures at 11:00 am, 1:00 pm and 3:00 pm. This schedule will continue through June 17, 2018 after which, the schedule will revert to a modified summer schedule.

Sincerely,

Diana Hyatt President

## **Agenda**

Item No.  $\underline{2}$ 

San Diego and Arizona Eastern (SD&AE) Railway Company Board of Directors Meeting

April 10, 2018

SUBJECT: STATEMENT OF RAILWAY FINANCES

#### **RECOMMENDATION:**

That the SD&AE Railway Company Board of Directors receive a financial report for the period ending February 28, 2018.

#### **Budget Impact**

None

#### **DISCUSSION:**

Attached are SD&AE's financial results for the period ending February 28, 2018.

As of February 28, 2018, fiscal year-to-date revenues are \$669,000 favorable to budget primarily due to the Desert Line Lease revenue not included in the budget.

Expenses are \$98,000 unfavorable to budget primarily due to a \$79,000 payment for Cleveland Avenue track replacement in the third quarter as well as a \$50,000 liability settlement in the first quarter.

The Net Income for the period ending February 28, 2018 was \$479,000.

Attachment: SD&AE Operating Statement for period ending February 28, 2018

# SD&AE Operating Statement FY2018-17

						FY 2018							FY 2017	117	
		Q1 Actual	Ø	Q2 Actual	Jan -	Jan - Feb Actual	YTD Actual (Jul - Feb)		YTD Budget (Jul - Feb)	Va	Variance	Q1 - ( (Ju	Q1 - Q3 Actual (Jul - Feb)	Na	Variance
Revenues Right of Entry Permits	₩	4.500	s	10,200	8		& 4	14,700	\$ 20,000	ь	(5.300)	69	16,749	s	(2.049)
Lease Income		19,630		19,609		10,560	49,	49,799	20,000		(201)		48,466		1,333
Desert Line Lease Revenue		250,004		250,004		166,667	.099	666,674	. 1		666,674		666,667		7
Operator Income - SD&IV 1% Freight Fee		9,300		9,300		6,200	24,	24,800	16,664		8,136		22,700		2,100
Total Revenues		283,433		289,113		183,427	755,	755,973	86,664		608,309		754,581		1,392
Expenses															
Personnel Costs		8,477		8,263		19,570	36,	36,310	33,015		(3,295)		11,321		(24,989)
Outside Services		36,726		32,690		11,332	80,	80,748	133,148		52,400		31,040		(49,707)
Risk Management		54,113		4,113		2,195	60,	60,422	10,336		(50,086)		10,170		(50,252)
Misc. Operating Expenses		3,136		17,865		78,614	66	99,615	2,664		(96,921)		1,146		(98,469)
Total Expenses		102,452		62,931		111,711	277,	277,095	179,163		(97,932)		53,677		(223,418)
Net Income/(Loss)	\$	180,981	ક	226,181	ક	71,715	\$ 478,	478,878	\$ (92,499)	↔	571,377	\$	700,904	\$	(222,026)
						 		! 	Ī						

Stimated	Reserve Balance July 1, 2017	↔	1,527,382
) nne	Nocated Interest Earnings - Estimated		6,667
	Operating Profit/(Loss) - YTD		478,878
	ess Desert Line Lease Revenue		(666,674)

## Agenda Item No. 3

#### San Diego and Arizona Eastern (SD&AE) Railway Company Board of Directors Meeting

April 10, 2018

SUBJECT:

REPORT ON SAN DIEGO AND IMPERIAL VALLEY (SD&IV) RAILROAD OPERATIONS

RECOMMENDATION:

That the SD&AE Board of Directors receive a report for information.

**Budget Impact** 

None.

**DISCUSSION:** 

An oral report will be given during the meeting.

Attachment: Report First Quarter of 2018



SD&AE Board C/O MTS 1255 Imperial Avenue, Suite 1000 San Diego, California 92101 April 2, 2018

## Periodic Report

In accordance with Section 20 of the Agreement for Operational Freight Service and Control through Management of the San Diego and Arizona Eastern Railway Company activities of interest for the 1st Quarter of 2018 are listed as follows:

#### 1. Labor

At the end of March 31, 2018 the San Diego & Imperial Railroad had 8 employees:

- 1 General Manager
- 1 Manager Marketing & Sales
- 1 Office Manager
- 1 Mechanical Manager
- 1 Maintenance of Way Employee
- 3 Train Service Employees

#### 2. Marketing

Volume in the 1st Quarter had a 43% decrease as compared to the same quarter in 2017. Bridge traffic into Mexico had a 60% decrease due to the loss of LPG traffic to modal competition. Traffic terminating or originating on the SDIY was up 13% versus last year due to additional liquid and lumber traffic handled at the San Ysidro transload facility.

#### 3. Reportable Injuries/Environmental

Days through year to date, March 31, 2018, there were no FRA Reportable injuries or Environmental incidents on the SDIV Railroad.

Days FRA Reportable Injury Free: 7666

#### 4. Summary of Freight

	2018	2017	2016
Total rail carloads that moved by SDIY Rail Service in the quarter.	833	1450	1483
Total railroad carloads Terminating/Originating Mexico in the quarter.	430	1092	1202
Total railroad carloads Terminating/Originating El Cajon, San Diego, National City, San Ysidro, California in the quarter.	403	358	281
Total customers directly served by SDIY in the quarter	11	10	11
Regional Truck trips that SDIY Railroad Service replaced in the quarter	2499	4350	4449

Respectfully,

Matt Domen

General Manager

## Agenda Item No. 4

#### San Diego and Arizona Eastern (SD&AE) Railway Company Board of Directors Meeting

April 10, 2018

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REPORT ON PACIFIC SOUTHWEST RAILWAY MUSEUM

#### **RECOMMENDATION:**

That the SD&AE Board of Directors receive a report for information.

**Budget Impact** 

None.

#### DISCUSSION:

A report was not submitted in time for the mail-out.

Attachment: To be provided at the meeting

#### REPORT PROVIDED AT SD&AE MEETING ON APPRILATO, 2010/818



## Pacific Southwest Railway Museum La Mesa Depot 4695 Nebo Drive La Mesa, CA 91941 619-465-7776

April 9, 2018

SD&AE Board c/o Metropolitan Transit System 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

Re: First Quarter 2018

Dear SD&AE Board:

During the first quarter of this year, the Pacific Southwest Railway Museum, utilizing all-volunteer crews, operated 71 Golden State trains, two of which were School trains, from Campo to Canyon and return carrying 2,718 passengers over 25 operating days. There were no FRA reportable accidents or injuries during the first quarter of 2018. Total revenue from SD&AE property for this time period was \$30,251.28; our check for \$605.03 is enclosed.

Passenger ridership and revenue during the first quarter of previous years has been:

1,185 passengers during the first quarter of 2017; \$18,950

2,380 passengers during the first quarter of 2016; \$40,316

2,333 passengers during the first quarter of 2015; \$36,462

2,223 passengers during the first quarter of 2014; \$36,566

3,081 passengers during the first quarter of 2013; \$20,932

3,001 passengers during the first quarter of 2012; \$27,281 924 passengers during the first quarter of 2011; \$19,192

Passenger ridership was healthy during this quarter and there were very few days with poor weather. With Easter falling earlier in the calendar year, we operated three days of Bunny trains during the quarter that contributed almost 1,500 passengers to our ridership total. Revenue seems to be down as a result of less discretionary spending occurring on the property.

PSRM continues to maintain both signalized railroad crossings within our right of way limits; PSRM signal maintainers perform the monthly, quarterly and annual inspections. This year,

rather than hiring a contract weed sprayer this year, PSRM will tackle the weed spraying of the right of way in April and May of this year.

We are pleased to announce the transfer of former County-owned land, once a part of the Camp Locket Army base, is now final. With this transaction, PSRM owns an additional 100 acres in Campo. This would not have been possible without the support of the community, the County Board of Supervisors and our representative, Supervisor Dianne Jacob. Three other non-profit organizations in Campo were involved in the process as well: Camp Locket Equestrian & Event Center, Mountain Empire Health & Community Services and the Mountain Empire School District.

For the past five or more years, the Golden State train ride was offered twice per day every Saturday and Sunday with an 11:00 am and a 2:30 pm departure time. In January, PSRM management chose to offer three trains per day every Saturday and Sunday. These trains depart the Campo Depot at 11:00 am, 1:00 pm and 3:00 pm. The addition of a third train in the middle of the day seems to be working out well for visitors who arrive mid-day but are unable to wait for the last train of the day. PSRM will continue this same schedule through summer instead of reverting to a modified operating schedule during the summer months. In fact, this will remain the schedule through the end of October, 2018 with possible modifications during November and the transition to night trains in late November and December.

Thank you for allowing us the opportunity to interpret southern California railroading in a living history atmosphere. We are honored to be caretakers of the Desert Line for the past thirty five years and look forward to celebrating the centennial of the San Diego & Arizona Railway in 2019. Please mark your calendars and join us at Campo on Saturday, November 16, 2019 for a grand 100<sup>th</sup> anniversary celebration.

Sincerely,

Diana Hyatt President

## Agenda Item No. <u>5</u>

#### San Diego and Arizona Eastern (SD&AE) Railway Company Board of Directors Meeting

April 10, 2018

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REPORT ON THE DESERT LINE

#### RECOMMENDATION:

That the SD&AE Board of Directors receive a report for information.

**Budget Impact** 

None.

#### DISCUSSION:

A report was not submitted in time for the mail-out.

Attachment: To be provided at the meeting

## **Agenda**

Item No. <u>6a</u>

San Diego and Arizona Eastern (SD&AE) Railway Company Board of Directors Meeting

April 10, 2018

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SUMMARY OF SD&AE DOCUMENTS ISSUED SINCE JANUARY 16, 2018

#### RECOMMENDATION:

That the SD&AE Railway Company Board of Directors receive a report for information.

#### **Budget Impact**

None.

#### **DISCUSSION:**

Since the January 16, 2018, SD&AE Railway Company Board of Directors meeting, the documents described below have been processed by staff.

• <u>S200-18-675:</u> Right of Entry Permit to LH Woods and Sons Inc. to install steel pipe liner inside an existing water line at University Avenue in the City of La Mesa.



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

## Agenda Item No. $\frac{7}{}$

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

#### SUBJECT:

LEASE AGREEMENT WITH GRAB & GO AT 1255 IMPERIAL AVENUE, SAN DIEGO

#### RECOMMENDATION:

That the Board of Directors authorize the Chief Executive Officer (CEO) to execute a Lease Agreement with Grab & Go for a lease at 1255 Imperial Avenue, San Diego (MTS Doc. No. G2144.0-18).

#### **Budget Impact**

The total revenue for the initial lease term covered by the proposed lease agreement amounts to \$290,125 credited to MTS's account for the San Diego Regional Building Authority. The total expense for brokerage commission is \$8,679.

#### **DISCUSSION:**

In the fall of 2014, the restaurant tenant in the Mills Building Suite 100 (Suite 100) went into default for failure to pay rent and failure to properly maintain the space. After forced closures by the Department of Environmental Health and the Fire Marshall and MTS notices to cure the defaults or quit, the tenant voluntarily terminated the lease agreement effective February 6, 2015. In March and April 2015, MTS undertook remedial measures to remove the unsafe conditions left behind in Suite 100.

The vacancy in Suite 100 prompted a review of the site as a potential relocation site for The Transit Store from its Broadway location. MTS hired architects to develop potential concepts and site plans for a proposed relocation of The Transit Store and division of the Suite 100 space to allow a continued restaurant or food service use in a portion of the space.



The Transit Store is complete and is open. The remaining space for a potential restaurant, 1,078 square feet plus patio, is ready to be leased. Attachment A shows the potential restaurant space. MTS was approached by a local and reputable restauranteur to be considered for the space to expand an additional restaurant. Grab & Go California, Inc. has been in business for many years and provides quality breakfast and lunch choices for its patrons at a number of locations in San Diego.

Grab & Go's local presence and brand, quality products and service, and breakfast / lunch business model, make it an ideal candidate to occupy the space and support the building employees and surrounding neighborhood. At its June 2, 2016, meeting, The Executive Committee authorized negotiations with Grab & Go. MTS also hired a commercial retail Real Estate Broker to market the space. There were numerous market solicitations. However, that marketing didn't yield the interest in the site. MTS continued to contact Grab & Go for their interest.

MTS and Grab & Go have come to terms on a new lease. The negotiated terms are included in the Draft Lease Agreement attached as Attachment B. The commencement of the lease is anticipated for July 1, 2018. The initial term would be ten (10) years with two additional five (5) year options to extend the lease. The lease rate is \$2.00 per square foot per month with an escalation rate of 3% per year. The initial rent will be abated by half for months two through seven of the initial term. The total revenue generated from the initial base term is \$290,125. Attachment C provides a more detailed look at the revenue stream.

There are a number of landlord improvements that are needed to bring the space to a rentable condition. The reconstruction of the Transit Store didn't include a number of repairs required to the restaurant space to make it a suitable shell for leasing. MTS has agreed to provide the following at no cost to the tenant:

- Above ground grease trap.
- Full HVAC system for entire suite
- Double door entry at the north side of the suite
- Sliding doors from the exterior patio
- Elimination of the southerly door on the western façade
- Separate electric meter
- Domestic water supply
- Fire sprinklers

MTS has also agreed to construct a drop ceiling grid with acoustic tiles and any HVAC registers needed. This will be a contribution to the improvements that ordinarily would be the responsibility of the tenant. Typically this would be in the form of a tenant improvement credit. However, to keep public monies separate from the funds needed by the tenant for their improvements, it was decided that MTS would be responsible for this work. The MTS-provided improvements will come to the Board at the next available meeting as a separate action for approval. The estimated cost of the landlord improvements is \$170,000. The landlord contribution to the tenant improvements is anticipated to not exceed \$80,000.

Several other considerations are also proposed. The tenant will provide signage to the premises at their expense with MTS approval. The tenant will also have four unreserved

parking spaces at no charge to the tenant. MTS will also provide heating, ventilation, and air-conditioning during the Mills Building's normal business hours.

Grab & Go is represented by Perry Commercial REI. MTS has agreed to provide a broker's commission of 4% of the base rental consideration of the lease of the first five years of the lease and 2% of the base rental consideration of the lease for the second five years of the initial term. The total broker's commission is \$8,679.

Staff asks that the Board of Directors authorize the Chief Executive Officer to enter into the Lease Agreement in substantially the same form as in the attachment.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

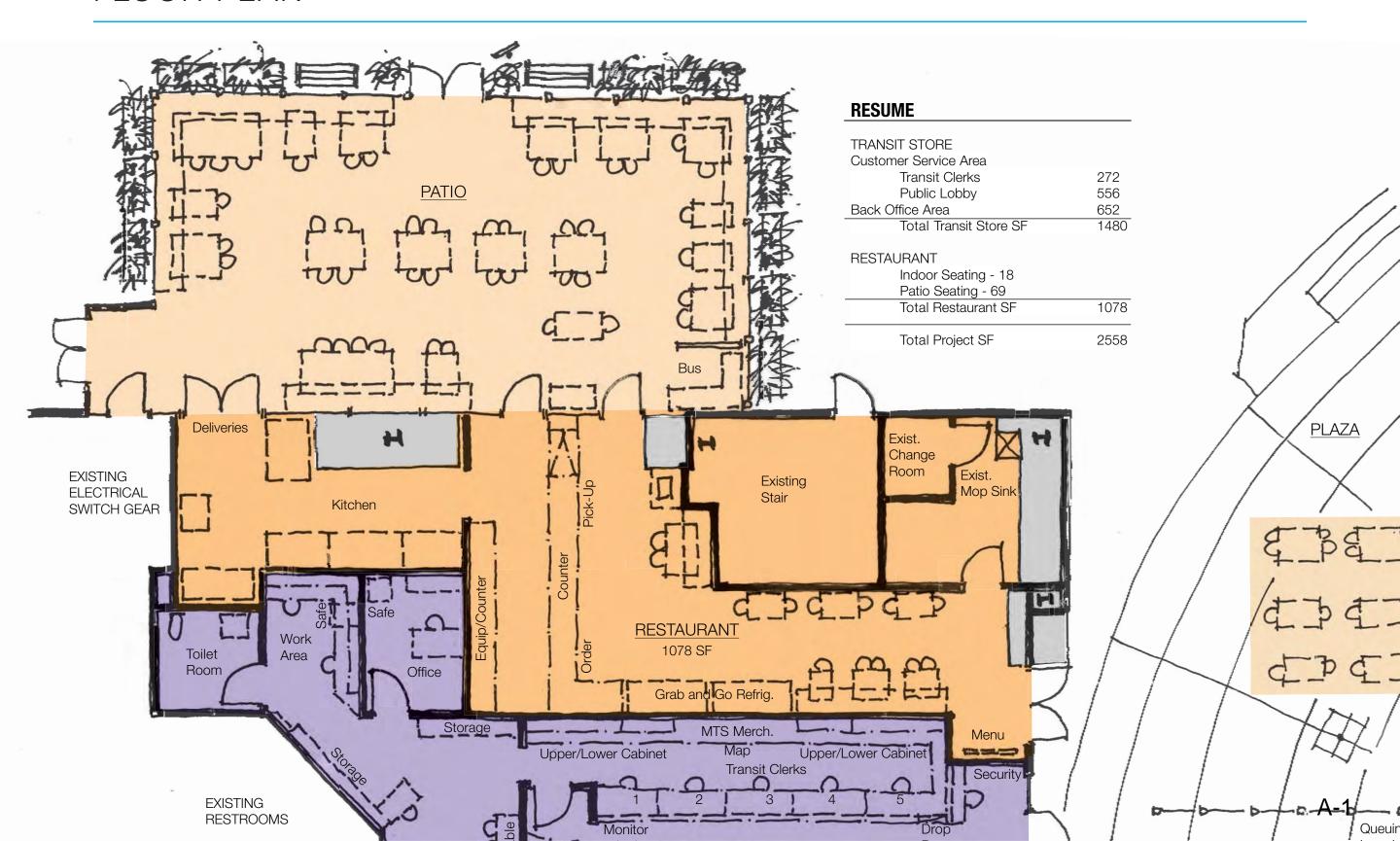
Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachments: A. Restaurant Space

B. Draft Lease AgreementC. Revenue Projection

## **OPTION 1: GRAB & GO RESTAURANT**

FLOOR PLAN



MTS Doc. No. G2144.0-18

#### LEASE AGREEMENT

THIS LEASE AGREEMENT ("Lease") is made and entered into, effective as of \_\_\_\_\_\_, 2018 ("Effective Date"), by and between the SAN DIEGO METROPOLITAN TRANSIT SYSTEM, a California public agency ("MTS") and GRAB & GO ("Lessee").

IN CONSIDERATION OF THE RENTS AND COVENANTS hereinafter set forth, MTS ("Lessor") hereby leases to Lessee, and Lessee hereby leases from MTS, the premises described below upon the following terms and conditions:

#### ARTICLE 1 LEASE OF PREMISES

MTS hereby leases to Lessee and Lessee hereby leases from MTS, for the rent and upon the covenants and conditions hereinafter set forth, the premises ("Premises") consisting of that certain real property described as follows:

That certain real property situated in the City of San Diego, County of San Diego, State of California, located at 1255 Imperial Avenue, Suite 100, consisting of 1,078 square feet of retail space on the first floor of the Mills Building.

All of said leased real property, including the land and all improvements therein, is hereinafter called the "Premises", and is outlined on the exhibit marked Exhibit "A" attached hereto and by this reference incorporated herein.

#### ARTICLE 2 TERM

The term of this Lease shall be for TEN (10) YEARS commencing on the Commencement Date, as described in Section 3.1 below, hereinafter called the "Initial Term," and Lessee shall have two Five-Year options to extend (for a total term of twenty (20) years) ("Options"). Options will be at prevailing market rates.

Lessee shall exercise each Option by providing Lessor with written notice at least one hundred and eighty days (180) but not more than two hundred and seventy (270) days prior to the expiration date of Lease, or last day of the then-current Option. If Lessee exercises an Option, Lessor's and Lessee's respective rights, duties and obligations shall be governed by the terms and conditions of this Lease.

#### ARTICLE 3 RENT

3.1 <u>Base Rent.</u> The base rent is \$2,156 per month commencing on the Commencement Date defined herein, based on a per square foot initial lease rate of \$2.00 per square foot. The Commencement Date is defined as the earlier of the date Lessee substantially completes the tenant improvement or the date Lessee first commences the conduct of business from any portion of the Premises ("Commencement Date"). Should the Commencement Date

be a day other than the first day of a calendar month, then the rent for such first fractional month shall be computed on a daily basis for the period from the Commencement Date to the end of such calendar month and at an amount equal to one thirtieth (1/30th) of the said rent for each such day, and thereafter shall be computed and paid as aforesaid.

3.2 <u>Cost Of Living Adjustments ("COLA") to the Base Rent.</u> The Base Rent provided for in Section 3.1 shall be adjusted annually on the first anniversary of the Commencement Date, and thereafter every year on such date. The annual rent will increase, over rent paid the previous year, with a Three Percent (3%) per year COLA.

At the time of the exercise of each of the Options, a fair market rental adjustment shall be made at the commencement of each of the Options. The COLA for the Options shall be based on an annual increase of three percent (3%) over the previous year of the Options' fair market adjusted rental rate for each Option year adjusted annually on the first anniversary of the Commencement Date as described above.

3.3 <u>Delivery of Rent Payments</u>. All rent due under this Lease shall be made payable to MTS, and shall be considered paid when delivered to:

MTS Attn: Finance Department 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

MTS may, at any time, by written notice to Lessee, designate a different address to which Lessee shall deliver the rent payments. MTS may, but is not obligated to, send rent invoices to Lessee.

#### 3.4 Failure to Pay Base Rent or Additional Rent; Late Charge.

- a. If any such rental is not received by MTS within fifteen (15) calendar days following the due date, Lessee shall immediately pay to MTS a late charge equal to five percent (5%) of such overdue amount. Should Lessee pay said late charge but fail to pay contemporaneously therewith all unpaid amounts of rent due hereunder, MTS' acceptance of this late charge shall not constitute a waiver of Lessee's default with respect to such nonpayment by Lessee nor prevent MTS from exercising all other rights and remedies available to MTS under this Lease or under law.
- b. In the event of a dispute between the parties as to the correct amount of Base Rent or Additional Rent owed by Lessee, MTS may accept any sum tendered by Lessee in payment thereof, without prejudice to MTS' claim as to the proper amount of rent owing. If it is later determined that Lessee has not paid the full amount of rent owing, the late charge specified herein shall apply only to that portion of the rent still due and payable from Lessee. Notwithstanding any provision of this Section to the contrary, however, MTS may waive any delinquency payment or late charge upon written application of Lessee.
- 3.5 <u>Rent Abatement.</u> Lessee's obligation to pay monthly base rent shall be abated by fifty percent (50%) for months two (2) through seven (7) of the first year of the Initial Term.

# ARTICLE 4 POSSESSION AND USE

- 4.1 <u>Permitted Uses</u>. Lessee shall use the Premises in a manner consistent with the operation of a restaurant serving breakfast and lunch fare similar to Lessee's other operations throughout the City of San Diego. No one other than Lessee, its agents, volunteers and employees, or any sublessee of Lessee approved by MTS as provided in Article 12, "Assignment and Subletting," below, is permitted to use the Premises, unless Lessor has provided written consent (which shall not be unreasonably withheld, conditioned, or delayed), for the purposes described herein, and Lessee shall be fully responsible for the activities of its agents, volunteers and employees and sublessees, if any, on the Premises.
- Duties and Prohibited Conduct. Where Lessee is reasonably in doubt as to the propriety of any particular use, Lessee may request the written determination of MTS that such use is or is not permitted, and Lessee will not be in breach or default under this Lease if Lessee abides by such determination. Notwithstanding the foregoing, however, Lessee shall not use nor permit the use of the Premises in any manner that will tend to create waste or a nuisance. Lessee shall, at Lessee's expense, comply promptly with all applicable statutes, laws, ordinances, rules, regulations, orders, covenants and restrictions of record, and requirements in effect during the term, regulating the use by Lessee of the Premises. Lessee shall not use, or permit any person or persons to use, the Premises for the sale or display of any goods and/or services, which, in the sole discretion of MTS, are inconsistent with the permitted uses of the Premises pursuant to this Lease. Lessee shall keep the Premises, and every part thereof, in a decent, safe and sanitary condition, free from any objectionable noises or odors, except as may be typically present for the permitted uses specified above.
- 4.3 Compliance With Stormwater Laws. Lessee's use of the Premises is subject to federal, state and local laws regarding the discharge into the stormwater conveyance system of pollutants. Compliance with these laws may require Lessee to develop, install, implement and maintain pollution prevention measures, source control measures and Best Management Practices ("BMPs"). BMPs can include operational practices; water or pollutant management practices; physical site features; or devices to remove pollutants from stormwater, to affect the flow of stormwater or to infiltrate stormwater to the ground. BMPs applicable to Lessee's use of the Premises may include a requirement that all materials, wastes or equipment with the potential to pollute urban runoff be stored in a manner that either prevents contact with rainfall and stormwater, or contains contaminated runoff for treatment and disposal. Lessee is required and agrees to use, operate, maintain, develop, redevelop and retrofit the Premises, as necessary, in accordance with all applicable federal, state and local laws restricting the discharge of nonstormwater at or from the Premises; and all such laws, regulations, or local guidance requiring pollution prevention measures, source control measures, or the installation or use of BMPs. Lessee further agrees to develop, install, implement and/or maintain at Lessee's sole cost and expense, any BMPs or similar pollution control devices required by federal, state and/or local law and any implementing regulations or guidance.

Lessee understands and acknowledges that the stormwater and non-stormwater requirements applicable to Lessee's use of the Premises may be changed from time to time by

federal, state and/or local authorities, and that additional requirements may become applicable based on changes in Lessee's activities or development or redevelopment by Lessee or MTS. Lessee shall perform and record annual stormwater training, perform and record regular stormwater self-inspections, and maintain and provide all necessary stormwater documentation to stormwater auditors.

Lessee shall develop, install, implement, and maintain such additional BMPs and/or other pollution control practices at the Premises at Lessee's sole cost and expense. To the extent there is a conflict between any federal, state or local law, Lessee shall comply with the more restrictive provision. If MTS receives any fine or fines from any regulatory agency as a result of Lessee's failure to comply with applicable stormwater laws as set forth in this Article, Lessee shall reimburse MTS for the entire fine amount issued by the applicable public agency.

## ARTICLE 5 UTILITIES

5.1 <u>Utilities and Services</u>. Lessee agrees to provide and pay for all of the utilities and services necessary for the occupancy and use of the Premises, including, but not limited to, gas, water, electricity, trash, sewage charges or septic service, janitorial, and telephone not otherwise provided by MTS. MTS shall have no responsibility either to provide or pay for such services other than those provided as part of the building plant services.

MTS shall furnish heating, ventilation and air conditioning for normal office use, Monday through Friday, typically from 7:00 a.m to 6:00 p.m., and Saturday from 9:00 a.m. to 1:00 p.m., except for recognized federal and state holidays.

- 5.2 <u>Energy Conservation by Lessee</u>. Lessee shall be responsible for promoting energy conservation measures in the operation of all activities at the Lease premises. Lessee shall cooperate with the Landlord in all forms of energy conservation including energy-efficient lighting, heating and air-conditioning systems, and fixtures and equipment. Lessee shall comply with all existing and newly-enacted laws, by-laws, regulations, etc., relating to the conservation of energy. Lessee shall comply with all reasonable requests and demands of the Lessor pertaining to the installation and maintenance of energy conservation systems, fixtures, and equipment.
- 5.3 <u>Parking</u>. Lessee shall have the use of four (4) unreserved parking stalls in the adjacent parking garage for the entire term of the lease at no fee.

#### ARTICLE 6 MECHANICS' LIENS

Lessee shall pay, or cause to be paid, all costs for work done by it, or caused to be done by it, on the Premises, and for all materials furnished for or in connection with any such work. If any lien is filed against the Premises, Lessee shall cause the lien to be discharged of record within thirty (30) days after it is filed. Lessee shall indemnify, defend and hold MTS harmless from any and all liability, loss, damage, costs, attorneys' fees and all other expenses on account of claims of lien of laborers, materialmen or others for work performed or materials or supplies

furnished for Lessee or persons claiming under Lessee, its agents, and/or subcontractors.

#### ARTICLE 7 SECURITY

MTS shall provide 24-hour security of the grounds and the Mills Building. No security will be provided for Lessee's business activities. MTS shall provide Lessee access to the Premises twenty-four (24) hours per day, 365 days per year, unless in the case of an emergency prevents Lessee from access the Premises. Lessee may install a security system subject to MTS' prior written approval.

# ARTICLE 8 TAXES, ASSESSMENTS AND FEES

- 8.1 Responsibility for Payment of Taxes and Assessments. MTS shall not be obligated to pay any taxes or assessments accruing against Lessee on the Premises or any interest of Lessee therein before, during or after the Term, or any extension thereof; all such payments shall be the sole responsibility of Lessee. In addition, Lessee shall be solely responsible for payment of any taxes or assessments levied upon any Improvements, Fixtures or Personal Property located on the Premises, to the extent that such taxes or assessments result from the business or other activities of Lessee upon, or in connection with, the Premises.
- 8.2 <u>Definition of "Taxes"</u>. As used herein, the term "taxes" means all taxes, governmental bonds, special assessments, Mello-Roos assessments, charges, rent income or transfer taxes, license and transaction fees, including, but not limited to, (i) any state, local, federal, personal or corporate income tax, or any real or personal property tax, (ii) any estate inheritance taxes, (iii) any franchise, succession or transfer taxes, (iv) interest on taxes or penalties resulting from Lessee's failure to pay taxes, (v) any increases in taxes attributable to the sale of Lessee's leasehold interest in the Premises, or (vi) any taxes which are essentially payments to a governmental agency for the right to make improvements to the Premises.
- Revenue and Taxation Code section 107.6, Lessee is hereby advised that the terms of this Lease may result in the creation of a possessory interest. If such a possessory interest is vested in Lessee, Lessee may be subjected to the payment of real property taxes levied on such interest. Lessee shall be solely responsible for the payment of any such real property taxes. Lessee shall pay all such taxes when due, and shall not allow any such taxes, assessments or fees to become a lien against the Premises or any improvement thereon; provided, however, that nothing herein shall be deemed to prevent or prohibit Lessee from contesting the validity of any such tax, assessment or fee in a manner authorized by law.

# ARTICLE 9 IMPROVEMENTS; REPAIRS; MAINTENANCE

9.1 <u>Acceptance of Premises</u>. Lessee acknowledges that Lessee has made a thorough inspection of the Premises prior to the Effective Date of this Lease, and that it accepts the Premises as of the Commencement Date in their condition at that time. Lessee further acknowledges that MTS has made no oral or written representations or warranties to Lessee

regarding the condition of the Premises, and that Lessee is relying solely on its inspection of the Premises with respect thereto. However, MTS has agreed to provide improvements to the Premises, including all architecture, engineering, construction management, fees, licenses, permits for the construction of the following: an above ground grease trap, full heating, ventilation, and air conditioning system for the premises; double door entry at the north side of the Premises; sliding doors from the exterior patio into the Premises interior; closing of the southerly doors on the western side of the Premises; separately metered electric service for the Premises; domestic water supply throughout the Premises as agreed upon by MTS and Lessee; fire sprinklers for the Premises as necessary; and installation of ceiling grid, acoustic tiles along with any and all necessary air duct registers.

9.2 Lessee's Improvements, Repair and Maintenance Obligations. Lessee shall at all times from and after the Effective Date, at its own cost and expense, repair, maintain in good and tenantable condition and replace, as necessary, the Premises and every part thereof, including, without limitation, the following as applicable: the roof; the heating, ventilation and air conditioning system; mechanical and electrical systems; all meters, pipes, conduits, equipment, components and facilities (whether or not within the Premises) that supply the Premises exclusively with utilities (except to the extent the appropriate utility company has assumed these duties); all Fixtures and other equipment installed in the Premises; all exterior and interior glass installed in the Premises; all signs, lock and closing devices; all interior window sashes, casements and frames; doors and door frames (except for the painting of the exterior surfaces thereof); floor coverings; and all such items of repair, maintenance, alteration, improvement or reconstruction as may be required at any time or from time to time by a governmental agency having jurisdiction thereof. Lessee's obligations hereunder shall apply regardless of whether the repairs, restorations and replacements are ordinary or extraordinary, foreseeable or unforeseeable, capital or noncapital, or the fault or not the fault of Lessee, its agents, employees, invitees, visitors, sublessees or contractors. All replacements made by Lessee in accordance with this Section shall be of like size, kind and quality to the items replaced and shall be subject to MTS' approval. Upon surrender of the Premises, Lessee shall deliver the Premises to MTS in good order, condition and state of repair, but shall not be responsible for damages resulting from ordinary wear and tear. Lessee shall provide for trash removal, at its expense, and shall maintain all trash receptacles and trash areas in a clean, orderly and first-class condition.

Lessee shall not, without MTS' prior written consent (which shall not be unreasonably withheld, conditioned, or delayed), make any alterations, install or remove any landscaping, including trees, improvements or additions to the Premises, whether structural or non-structural. Any such improvements, excepting movable furniture and trade fixtures, shall become part of the realty and belong to MTS; provided, however, that MTS may require the removal of any such alterations, improvements or additions as a condition to granting MTS' consent. All alterations, improvements or additions shall be accomplished by Lessee in a good and workmanlike manner, in conformity with all applicable laws and regulations. Particularly, Lessee may install building signage to assist Lessee's customers in finding Lessee's business. All signage shall be approved in writing by MTS prior to installation. MTS shall provide electricity where appropriate for sign illumination, location of which will be approved by MTS. All signage shall conform to all zoning and municipal regulations, and MTS shall have review and approval rights of Lessee's signage and location. All signage must comply with the sign criteria of the Mills Building, and is for the exclusive use of Lessee.

The exercise of any and all rights provided by this Lease is subject to the requirement that Lessee's contractors and agents first obtain a Right of Entry Permit ("ROE Permit") from MTS prior to entry onto the Premises for the construction any tenant improvements or maintenance of the Premises. The ROE Permit requires that Lessee's contractors and agents procure and maintain in force at all times during the construction contract, the insurance described in the ROE Permit. MTS shall timely process any applications required to obtain the ROE Permit, and shall not unreasonably deny or delay the issuance of such ROE Permit. Lessee's contractors and agents will comply with all MTS policies, rules and regulations as stated in the ROE Permit, and the instructions of MTS' representatives.

- 9.3 <u>Lessee's Failure to Maintain</u>. If Lessee refuses or neglects to repair, replace, or maintain the Premises, or any part thereof, in a manner reasonably satisfactory to MTS, MTS may, upon giving Lessee reasonable written notice of its election to do so, make such repairs or perform such maintenance on behalf of and for the account of Lessee. If MTS makes or causes any such repairs to be made or performed, as provided for herein, Lessee shall pay the cost thereof to MTS, as additional rent, promptly upon receipt of an invoice therefore.
- 9.4 <u>Right to Enter.</u> Lessee shall permit MTS, or its authorized representatives, to enter the Premises at all times during usual business hours to inspect the same, and to perform any work therein that (a) may be necessary to comply with any laws, ordinances, rules or regulations of any public authority, (b) MTS may deem necessary to prevent waste or deterioration in connection with the Premises if Lessee does not make, or cause to be made, such repairs or perform, or cause to be performed, such work promptly after receipt of written demand from MTS, and (c) MTS may deem necessary in connection with the expansion, reduction, remodeling, protection or renovation of any MTS constructed or owned facilities on or off of the Premises. Nothing herein shall imply any duty on the part of MTS to do any such work which, under any provision of this Lease, Lessee may be required to do, nor shall MTS' performance of any repairs on behalf of Lessee constitute a waiver of Lessee's default in failing to do the same. If MTS exercises any of its rights under this Section, Lessee shall not be entitled to any compensation, damages or abatement of rent from MTS for any injury or inconvenience occasioned thereby.
- 9.5 MTS Not Obligated to Repair or Maintain; Lessee's Waiver of California Civil Code Section 1942. To the extent that any remedies specified in this Lease conflict or are inconsistent with any provisions of California Civil Code section 1942, or any successor statute thereto ("CC §1942"), the provisions of this Lease shall control. Lessee specifically waives any right it may have pursuant to CC §1942 to effect maintenance or repairs to the Premises and to abate the costs thereof from rent due to the MTS under this Lease.

## ARTICLE 10 INDEMNITY AND INSURANCE

10.1 <u>Lessee's Indemnity</u>. MTS shall not be liable for, and Lessee shall defend and indemnify MTS and the employees and agents of MTS (collectively "MTS Parties"), against any and all claims, demands, liability, judgments, awards, fines, mechanics' liens or other liens, labor disputes, losses, damages, expenses, charges or costs of any kind or character, including attorneys' fees and court costs (hereinafter collectively referred to as "Claims"), related to this

Lease and arising either directly or indirectly from any act, error, omission or negligence of Lessee or its contractors, licensees, agents, volunteers, servants or employees, including, without limitation, Claims caused by the concurrent negligent act, error or omission, whether active or passive, of MTS Parties. Lessee shall have no obligation, however, to defend or indemnify MTS Parties from a Claim if it is determined by a court of competent jurisdiction that such Claim was caused by the sole negligence or willful misconduct of MTS Parties.

- 10.2 <u>MTS' Indemnity</u>. MTS shall defend and indemnify Lessee and hold it harmless from and against any Claims related to this Lease that arise solely from any act, omission or negligence of MTS Parties.
- 10.3 <u>Covered Claims</u>. The obligations of Lessee and MTS hereunder to indemnify, defend and hold each other harmless shall not apply to the extent that insurance carried by Lessee or MTS, other than any program of self-insurance covers any Claim.
- 10.4 <u>Lessee's Insurance Obligations</u>. Without limiting Lessee's indemnification obligations to MTS under this Lease, Lessee shall provide and maintain, during the Term and for such other period as may be required herein, at its sole expense, insurance in the amounts and form specified in Exhibit "B," attached hereto.
- 10.5 <u>MTS' Insurance Obligations</u>. MTS maintains a policy of All-Risk Insurance covering the MTS' personal property in the Premises, including any fixtures or equipment in the Premises owned by MTS. The MTS utilizes a program of self-funding with regard to any liability it may incur for personal injury or property damage arising out its use or occupancy of the Premises.

#### ARTICLE 11 HAZARDOUS MATERIALS

- Hazardous Materials Laws-Definition. As used in this section, the term "Hazardous Materials' Laws" means any and all federal, state or local laws or ordinances, rules, decrees, orders, regulations or court decisions (including the so-called "common law"), including without limitation the Comprehensive Environmental Response, Compensation and Liability Act of 1980, as amended (42 U.S.C., □ 9601 et seq.), the Hazardous Materials Transportation Act, as amended (49 U.S.C., □ 1801 et seq.), the Resource Conservation and Recovery Act of 1976, as amended (42 U.S.C., □ 6901 et seq.), and the California Environmental Quality Act of 1970, relating to hazardous substances, hazardous materials, hazardous waste, toxic substances, environmental conditions on, under or about the Premises, soil and ground water conditions or other similar substances or conditions.
- 11.2 <u>Hazardous Materials Definition</u>. As used in this section the term "Hazardous Materials" means any chemical, compound, material, substance or other matter that:
- a. Is a flammable, explosive, asbestos, radioactive nuclear medicine, vaccine, bacteria, virus, hazardous waste, toxic, overtly injurious or potentially injurious material, whether injurious or potentially injurious by itself or in combination with other materials;
  - b. Is controlled, referred to, designated in or governed by any Hazardous

Materials Laws;

- c. Gives rise to any reporting, notice or publication requirements under any Hazardous Materials Laws; or
- d. Is any other material or substance giving rise to any liability, responsibility or duty upon the MTS or Lessee with respect to any third person under any Hazardous Materials Law.
- 11.3 <u>Lessee's Representations and Warranties</u>. Lessee represents and warrants that, during the Term or any extension thereof, or for such longer period as may be specified herein, Lessee shall comply with the following provisions unless otherwise specifically approved in writing by MTS:
- a. Lessee shall not cause or permit any Hazardous Materials to be brought, kept or used in or about the Premises by Lessee, its agents, employees, sublessees, assigns, contractors or invitees, except as required by Lessee's permitted use of the Premises, as described in Section 4.1, "Permitted Uses."
- b. Any handling, transportation, storage, treatment or usage by Lessee of Hazardous Materials that is to occur on the Premises following the Commencement Date shall be in compliance with all applicable Hazardous Materials Laws.
- c. Any leaks, spills, release, discharge, emission or disposal of Hazardous Materials which may occur on the Premises following the Commencement Date shall be promptly and thoroughly cleaned and removed from the Premises by Lessee at its sole expense, and any such discharge shall be promptly reported in writing to MTS, and to any other appropriate governmental regulatory authorities.
- d. No friable asbestos shall be constructed, placed on, deposited, stored, disposed of, or located by Lessee in the Premises.
- e. No underground improvements, including but not limited to treatment or storage tanks, or water, gas or oil wells shall be located by Lessee on the Premises without MTS' prior written consent.
- f. Lessee shall conduct and complete all investigations, studies, sampling, and testing procedures and all remedial, removal, and other actions necessary to clean up and remove all Hazardous Materials on, from, or affecting the Premises in accordance with all applicable Hazardous Materials' Laws and to the satisfaction of MTS.
- g. Activities proposed by Lessee that involve disturbing asbestos materials on site shall only be conducted in accordance with all federal, state and local asbestos rules and regulations including, but not limited to, the California Occupational Safety and Health Administration (Cal/OSHA), Environmental Protection Agency (EPA) and Air Pollution Control District (APCD), with prior written consent of MTS.

Any asbestos related activities shall be performed by a contractor that is registered with Cal/OSHA and certified by the California Contractors State Licensing Board to perform asbestos work. Any asbestos related activities shall be overseen by a California Certified Asbestos Consultant (CAC), or a Certified Site Surveillance Technician under the direction of a CAC.

Replacement products used in tenant improvements or other construction activities shall not contain asbestos. Any replacement products used by Lessee shall be verified as non-asbestos products by using Material Safety Data Sheets (MSDS) and/or having the architect or project engineer verify that ACMs were not used.

- h. Lessee shall promptly supply MTS with copies of all notices, reports, correspondence, and submissions made by Lessee to the United States Environmental Protection Agency, the United Occupational Safety and Health Administration, and any other local, state or federal authority which requires submission of any information concerning environmental matters or hazardous wastes or substances pursuant to applicable Hazardous Materials' Laws.
- i. Lessee shall promptly notify MTS of any liens threatened or attached against the Premises pursuant to any Hazardous Materials' Law. If such a lien is filed against the Premises, then within twenty (20) days following such filing or before any governmental authority commences proceedings to sell the Premises pursuant to the lien, whichever occurs first, Lessee shall either: (a) pay the claim and remove the lien from the Premises; or (b) furnish either (1) a bond or cash deposit reasonably satisfactory to MTS in an amount not less than the claim from which the lien arises, or (2) other security satisfactory to MTS in an amount not less than that which is sufficient to discharge the claim from which the lien arises. At the end of this lease, Lessee shall surrender the Premises to MTS free of any and all Hazardous Materials and in compliance with all Hazardous Materials' Laws affecting the Premises.
- 114 <u>Indemnification by Lessee</u>. Lessee (and, if applicable, each of its general partners) and its successors, assigns, and guarantors, if any, jointly and severally agree to protect, indemnify, defend (with counsel selected by MTS), reimburse and hold MTS and its officers, employees and agents harmless from any claims, judgments, damages, penalties, fines, costs or expenses (known or unknown, contingent or otherwise), liabilities (including sums paid in settlement of claims), personal injury (including wrongful death), property damage (real or personal) or loss, including attorneys' fees, consultants' fees, and experts' fees (consultants and experts to be selected by MTS) which arise during or after the Term from or in connection with the presence or suspected presence of Hazardous Materials, including the soil, ground water or soil vapor on or under the Premises. Without limiting the generality of the foregoing, the indemnification provided by this section shall specifically cover costs incurred in connection with investigation of site conditions or any cleanup, remedial, removal or restoration work required by any Hazardous Materials Laws because of the presence of Hazardous Materials in the soil, ground water or soil vapor on the Premises, and the release or discharge of Hazardous Materials by Lessee during the course of Lessee's alteration or improvement of the Premises.
- 11.5 <u>Remedies Cumulative; Survival</u>. The provisions of this Article shall be in addition to any and all common law obligations and liabilities Lessee may have to MTS, and any remedies and the environmental indemnities provided for herein shall survive the expiration or

termination of this Lease and/or any transfer of all or any portion of the Premises, or of any interest in this Lease, and shall be governed by the laws of the State of California.

Inspection. MTS and MTS' agents, servants, and employees including, without limitation, legal counsel and environmental consultants and engineers retained by MTS, may (but without the obligation or duty so to do), at any time and from time to time, on not less than ten (10) business days' notice to Lessee (except in the event of an emergency in which case no notice shall be required), inspect the Premises to determine whether Lessee is complying with Lessee's obligations set forth in this Article, and to perform environmental inspections and samplings, during regular business hours (except in the event of an emergency) or during such other hours as MTS and Lessee may agree. If Lessee is not in compliance, MTS shall have the right, in addition to MTS' other remedies available at law and in equity, to enter upon the Premises immediately and take such action as MTS in its sole judgment deems appropriate to remediate any actual or threatened contamination caused by Lessee's failure to comply. MTS will use reasonable efforts to minimize interference with Lessee's use of Premises but shall not be liable for any interference caused by MTS' entry and remediation efforts. Upon completion of any sampling or testing MTS will (at Lessee's expense if MTS' actions are a result of Lessee's default under this section) restore the affected area of the Premises from any damage caused by MTS' sampling and testing.

## ARTICLE 12 ASSIGNMENT AND SUBLETTING

Lessee shall not voluntarily or involuntarily assign, sublease, mortgage, encumber, or otherwise transfer (collectively, a "Transfer") all or any portion of the Premises or its interest in this Lease without MTS' prior written consent. MTS may reasonably withhold its consent to any Transfer. Any attempted Transfer without MTS' consent shall be void and shall constitute a material breach of this Lease. As used herein, the term "Transfer" shall include an arrangement (including without limitation management agreements, concessions, and licenses) that allows the use and occupancy of all or part of the Premises by anyone other than Lessee.

#### ARTICLE 13 MTS' RIGHT OF ACCESS

- a. MTS, its agents, employees, and contractors may enter the Premises at any time in response to an emergency, and at reasonable hours to (a) inspect the Premises, (b) exhibit the Premises to prospective purchasers or Lessees, (c) determine whether Lessee is complying with its obligations in this Lease (including its obligations with respect to compliance with Hazardous Materials Laws), (d) supply cleaning service and any other service that this Lease requires MTS to provide, (e) post notices of non-responsibility or similar notices, or (f) make repairs that this Lease requires MTS to make, or make repairs to any adjoining space or utility services, or make repairs, alterations, or improvements to any other portion of the Premises; provided, however, that all work will be done as promptly as reasonably possible and so as to cause as little interference to Lessee as reasonably possible.
- b. Lessee waives any claim of injury or inconvenience to Lessee's business, interference with Lessee's business, loss of occupancy or quiet enjoyment of the Premises, or any other loss occasioned by such entry. If necessary, Lessee shall provide MTS with keys to unlock

all of the doors in the Premises (excluding Lessee's vaults, safes, and similar areas designated in writing by Lessee in advance). MTS will have the right to use any means that MTS may deem proper to open doors in the Premises and to the Premises in an emergency. No entry to the Premises by MTS by any means will be a forcible or unlawful entry into the Premises or a detainer of the Premises or an eviction, actual or constructive, of Lessee from the Premises, or any part of the Premises, nor shall the entry entitle Lessee to damages or an abatement of rent or other charges that this Lease requires Lessee to pay.

#### ARTICLE 14 QUIET ENJOYMENT

If Lessee is not in breach under the covenants made in this Lease, MTS covenants that Lessee shall have peaceful and quiet enjoyment of the Premises without hindrance on the part of MTS. MTS will defend Lessee in the peaceful and quiet enjoyment of the Premises against claims of all persons claiming through or under the MTS.

#### ARTICLE 15 NOTICES

15.1 <u>Notices</u>. Whenever in this Lease it shall be required or permitted that notice or demand be given or served by either party to this Lease to or on the other, such notice or demand shall be in writing, mailed or delivered to the other party at the following addresses:

To MTS: Manager of Real Estate Assets 1225 Imperial Avenue, Suite 1000 San Diego, CA 92101

To Lessee:

Mailed notices shall be sent by United States Postal Service, certified or registered mail, postage prepaid and shall be deemed to have been given, delivered and received three (3) business days after the date such notice or other communication is posted by the United States Postal Service. All other such notices or other communications shall be deemed given, delivered and received upon actual receipt. Either party may, by written notice delivered pursuant to this provision, at any time designate a different address to which notices shall be sent.

15.2 <u>Default Notices</u>. Notwithstanding anything to the contrary contained within this Article, any notices MTS is required or authorized to deliver to Lessee in order to advise Lessee of alleged violations of Lessee's covenants under this Lease must be in writing but shall be deemed to have been duly given or served upon Lessee by MTS attempting to deliver at the Premises during normal business hours a copy of such notice to Lessee or its managing employee and by MTS mailing a copy of such notice to Lessee in the manner specified in the

preceding Section.

## ARTICLE 16 WAIVER OF RELOCATION ASSISTANCE BENEFITS

- 16.1 <u>Relocation Assistance Benefits</u>. Lessee is hereby informed and acknowledges the following:
- a. By entering into this Lease and becoming a tenant of MTS, Lessee will not be entitled to receipt of "relocation assistance benefits" ("Relocation Benefits") pursuant to the Federal Uniform Relocation Assistance Act (42 U.S.C.  $\Box\Box$  4601 et seq.) and/or the California Relocation Assistance Law (Cal. Gov. Code  $\Box\Box$  7270 et seq.) (collectively, the "Relocation Statutes"), should MTS at some time make use of the Premises in such a way as to "displace" Lessee from the Premises. Pursuant to the Relocation Statutes, MTS will not be obligated to make such payments to Lessee even where such displacement of Lessee may otherwise constitute a breach or default by MTS of its obligations pursuant to this Lease.
- 16.2 <u>Lessee's Waiver and Release of Relocation Benefits</u>. In consideration of MTS' agreement to enter into this Lease, Lessee hereby waives any and all rights it may now have, or may hereafter obtain, to Relocation Benefits arising out of the MTS' assertion or exercise of its contractual rights to terminate this Lease pursuant to its terms, whether or not such rights are contested by Lessee or any other entity, and releases MTS from any liability for payment of such Relocation Benefits; provided, however, that Lessee does not waive its rights to Relocation Benefits to the extent that Lessee's entitlement thereto may arise out of any condemnation or precondemnation actions taken by the MTS or any other public agency with respect to the Premises. Lessee shall in the future execute any further documentation of the release and waiver provided hereby as MTS may reasonably require.

#### ARTICLE 17 GENERAL PROVISIONS

- Authority. Lessee represents and warrants that it has full power and authority to execute and fully perform its obligations under this Lease pursuant to its governing instruments, without the need for any further action, and that the person(s) executing this Lease on behalf of Lessee are the duly designated agents of Lessee and are authorized to do so.
- 17.2 <u>Brokers</u>. Lessee is represented by Perry Commercial REI ("Broker") in this transaction. It is mutually agreed that Broker shall receive a commission equal to four percent (4%) of the base rental consideration of the lease for the first five (5) years of the Initial Term and two percent of the base rental consideration of the lease for the second five (5) years of the Initial Term. The total of the Broker's commission is \$8,679. The Broker's commission shall be paid by MTS, one half upon the mutual execution and delivery of the Lease, and one half upon occupancy and rent commencement.
- 17.3 <u>Captions</u>. The captions, headings and index appearing in this Lease are inserted for convenience only and in no way define, limit, construe, or describe the scope or intent of the

provisions of this Lease.

- 17.4 <u>Cumulative Remedies</u>. In the event of a default under this Lease, each party's remedies shall be limited to those remedies set forth in this Lease. Any such remedies are cumulative and not exclusive of any other remedies under this Lease to which the non-defaulting party may be entitled.
- 17.5 <u>Entire Agreement</u>. This Lease, together with all addenda, exhibits and riders attached hereto, constitutes the entire agreement between the parties with respect to the subject matter hereof, and all prior or contemporaneous agreements, understandings and representations, oral or written, are superseded.
- 17.6 Estoppel Certificate. Lessee shall at any time during the term of this Lease, within five (5) business days of written notice from MTS, execute and deliver to MTS a statement in writing certifying that this Lease is unmodified and in full force and effect or, if modified, stating the nature of such modification. Lessee's statement shall include other details requested by MTS, such as the date on which rent and other charges are paid, the current ownership and name of Lessee, Lessee's knowledge concerning any outstanding defaults with respect to MTS' obligations under this Lease and the nature of any such defaults. Any such statement may be relied upon conclusively by any prospective purchaser or encumbrancer of the Premises. Lessee's failure to deliver such statements within such time shall be conclusively deemed to mean that this Lease is in full force and effect, except to the extent any modification has been represented by MTS, that there are no uncured defaults in the MTS' performance, and that not more than one month's rent has been paid in advance.
- 17.7 <u>Exhibits</u>. All exhibits referred to herein are attached hereto and incorporated by reference.
- 17.8 Force Majeure. In the event either party is prevented or delayed from performing any act or discharging any obligation hereunder, except for the payment of rent by Lessee, because of any and all causes beyond either party's reasonable control, including unusual delays in deliveries, abnormal adverse weather conditions, unavoidable casualties, strikes, labor disputes, inability to obtain labor, materials or equipment, acts of God, governmental restrictions, regulations or controls, any hostile government actions, civil commotion and fire or other casualty, legal actions attacking the validity of this Lease or the MTS' occupancy of the Premises, or any other casualties beyond the reasonable control of either party except casualties resulting from Lessee's negligent operation or maintenance of the Premises ("Force Majeure"), performance of such act shall be excused for the period of such delay, and the period for performance of such act shall be extended for a period equivalent to the period of such delay. Force Majeure shall not include any bankruptcy, insolvency, or other financial inability on the part of either party hereto.
- 17.9 <u>Governing Law</u>. This Lease shall be governed, construed and enforced in accordance with the laws of the State of California.
- 17.10 <u>Interpretation</u>. The language of this Lease shall be construed simply according to its plain meaning and shall not be construed for or against either party.

- 17.11 <u>Joint and Several Liability</u>. If more than one person or entity executes this Lease as Lessee, each of them is jointly and severally liable for all of the obligations of Lessee hereunder.
- 17.12 <u>Lease Administration</u>. This Lease shall be administered on behalf of MTS by the Manager of Real Estate Assets, San Diego Metropolitan Transit System or by such person's duly-authorized designee.
- Administrator has been given full operational responsibility for compliance with the terms of this Lease. Lessee shall provide MTS with a written schedule of its normal hours of business operation on the Premises, and Lessee's Lease Administrator or a representative designated thereby shall be (i) available to MTS on a twenty-four (24) hour a day, seven (7) days a week, basis, and (ii) present on the Premises during Lessee's normal business hours, to resolve problems or answer question pertaining to this Lease and Lessee's operations on the Premises.
- 17.14 <u>Liquidated Damages</u>. Any payments by Lessee to MTS under this Lease described as liquidated damages represent the parties' reasonable estimate of MTS' actual damages under the described circumstances, such actual damages being uncertain and difficult to ascertain in light of the impossibility of foreseeing the state of the leasing market at the time of the various deadlines set forth herein. MTS may, at its election, take any of the liquidated damages assessed in any portion of this Lease as direct monetary payments from Lessee and/or as an increase of rent due from Lessee under this Lease.
- 17.15 <u>Modification</u>. The provisions of this Lease may not be modified, except by a written instrument signed by both parties.
- 17.16 <u>Partial Invalidity</u>. If any provision of this Lease is determined by a court of competent jurisdiction to be invalid or unenforceable, the remainder of this Lease shall not be affected thereby. Each provision shall be valid and enforceable to the fullest extent permitted by law.
- 17.17 <u>Payments</u>. Except as may otherwise be expressly stated, each payment required to be made by Lessee shall be in addition to, and not a substitute for, other payments to be made by Lessee.
- 17.18 <u>Successors & Assigns</u>. This Lease shall be binding on and inure to the benefit of the parties and their successors and assigns, except as may otherwise be provided herein.
- 17.19 <u>Time of Essence</u>. Time is of the essence of each and every provision of this Lease
- 17.20 <u>Waiver</u>. No provision of this Lease or the breach thereof shall be deemed waived, except by written consent of the party against whom the waiver is claimed. The waiver

by MTS of any breach of any term, covenant or condition contained in this Lease shall not be deemed to be a waiver of such term, covenant or condition of any subsequent breach thereof, or of any other term, covenant or condition contained in this Lease. MTS' subsequent acceptance of partial rent or performance by Lessee shall not be deemed to be an accord and satisfaction or a waiver of any preceding breach by Lessee of any term, covenant or condition of this Lease or of any right of MTS to a forfeiture of the Lease by reason of such breach, regardless of MTS' knowledge of such preceding breach at the time of MTS' acceptance. The failure on the part of MTS to require exact or full and complete compliance with any of the covenants, conditions of agreements of this Lease shall not be construed as in any manner changing or waiving the terms of this Lease or as estopping MTS from enforcing in full the provisions hereof. No custom or practice which may arise between the parties hereto in the course of administering this Lease shall be construed to waive, estop or in any way lessen MTS' right to insist upon Lessee's full performance of, or compliance with, any term, covenant or condition of this Lease or to inhibit or prevent MTS' exercise of its rights with respect to any default, dereliction or breach of this Lease by Lessee.

and year first above written.	
Grab & Go:	MTS:
By: Joseph Pantoja	By: Paul C. Jablonski, Chief Executive Officer
Attachments:	
A. Description of the Premises	

B. Insurance Requirements

IN WITNESS WHEREOF, MTS and Lessee have duly executed this Lease as of the day

# EXHIBIT A DESCRIPTION OF THE PREMISES

# EXHIBIT B INSURANCE REQUIREMENTS

- 1.1 <u>Commercial General Liability</u> At all times during this Lease, Lessee agrees to maintain Commercial General Liability Insurance utilizing Insurance Services Office (ISO) coverage form CG0001, edition date 10/01 or later, or an equivalent form and with insurance companies reasonably acceptable to MTS. The coverage shall contain no restricting or exclusionary endorsements that would limit coverage for events related to Lessee's occupancy and activities on the Premises. An endorsement must accompany the certificate of insurance (COI) provided for general liability insurance to demonstrate that the standard railroad exclusionary language has been removed from the general liability insurance policy. The policy number listed on the COI and on the endorsement must match. All such policies shall name in the endorsement San Diego Metropolitan Transit System (MTS), San Diego Trolley, Inc. (SDTI), San Diego and Arizona Eastern Railway (SD&AE), San Diego and Imperial Valley Railroad (SD&IV), and San Diego Transit Corporation (SDTC), their directors, officers, agents, and employees as additional insureds as their interests may appear. Minimum policy limits shall be \$2,000,000 per occurrence and \$4,000,000 general aggregate.
- 1.2. <u>Automobile Liability</u> At all times during this Lease, Lessee agrees to maintain Automobile Liability Insurance for bodily injury and property damage including coverage for all owned, non-owned, and hired vehicles. Minimum policy limits shall be \$1,000,000 combined single limit.
- 1.3 <u>Workers' Compensation</u> At all times during this Lease, Lessee agrees to maintain Workers' Compensation in compliance with the applicable statutory requirements and shall maintain Employer's Liability Insurance at a minimum policy limit of \$1,000,000.
- 1.4 <u>Property Insurance</u> At all times during this Lease, Lessee agrees to maintain Property Insurance against all risk or special form perils, including Replacement Cost coverage, without deduction for depreciation, for Lessee's merchandise, fixtures owned by Lessee, any items identified in this Lease as improvements to the Premises constructed and owned by Lessee, and the personal property of Lessee, its agents and employees.
- 1.5 <u>Primary and Non-Contributory Insurance/Waiver of Subrogation</u>. Lessee agrees that all general liability coverages required under this insurance section are PRIMARY and that any insurance of MTS, SDTI, SD&AE, SD&IV, and SDTC shall be excess and noncontributory (endorsement required). Lessee waives any rights of subrogation against MTS, SDTI, SD&AE, SD&IV, and SDTC, and the policy form must permit and accept such waiver.
- 1.6 <u>Policy Provisions Required.</u> All policies and coverages shall contain a provision for 30 days' written notice by the Insurer(s) to MTS of any cancellation or material reduction of coverage. A ten-day notice is required for non-payment of premium.
- 1.7 <u>Evidence Required.</u> Within ten (10) working days following execution of this Lease, Lessee shall have provided the MTS with satisfactory certification by a qualified representative of the Insurer(s) that Lessee's insurance complies with all provisions in this insurance section. SD&AE, SD&IV, and SDTC, or their insurance consultant(s) are not intended

to and shall not in any manner limit or qualify the liabilities and obligations otherwise assumed by Lessee pursuant to this Agreement, including but not limited to the provisions concerning indemnification.

1.8 Special Provisions. The foregoing requirements as to the types and limits of insurance coverage to be maintained by Lessee, and any approval of said insurance by MTS, SDTI, SD&AE, SD&IV, and SDTC, or their insurance consultant(s) are not intended to and shall not in any manner limit or qualify the liabilities and obligations otherwise assumed by Lessee pursuant to this Agreement, including but not limited to the provisions concerning indemnification.

### Exhibit C

Year	Sq Ft	Monthly lease rate	Gross Yearly Revenue	Less first year reduction	Net Yearly Revenue
1	1078	\$2.00	\$25,872	\$6,468	\$19,404
2	1078	\$2.06	\$26,648	\$0	\$26,648
3	1078	\$2.12	\$27,448	\$0	\$27,448
4	1078	\$2.19	\$28,271	\$0	\$28,271
5	1078	\$2.25	\$29,119	\$0	\$29,119
6	1078	\$2.32	\$29,993	\$0	\$29,993
7	1078	\$2.39	\$30,893	\$0	\$30,893
8	1078	\$2.46	\$31,819	\$0	\$31,819
9	1078	\$2.53	\$32,774	\$0	\$32,774
10	1078	\$2.61	\$33,757	\$0	\$33,757

Total First Term Revenue \$290,125



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## Agenda Item No. 8

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

TITLE VI PROGRAM SUBMITTAL

#### RECOMMENDATION:

That the Board of Directors adopt Resolution No. 18-3 approving the Title VI Program, including the plans, notices, records, maps, and data that demonstrate MTS's compliance with requirements of Title VI of the Civil Rights Act of 1964 (Title VI), for submittal to the Federal Transit Administration (FTA).

#### **Budget Impact**

None for this action. Various elements of the Title VI Program have costs for maintaining compliance.

#### **DISCUSSION:**

The FTA is responsible for ensuring that recipients of federal transit funds comply with Title VI, which states that no person in the United States shall, on the ground of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.

The MTS Board of Directors is presented with data and information related to Title VI compliance on a regular basis, including during regular performance monitoring reports, major service changes, updates to MTS Board Policy 42, and other policy and plan updates. Additionally, the public's rights under Title VI are posted throughout our system, including in our facilities and on notices posted on board buses and trolleys.



A significant component of Title VI compliance is the production and submittal of a Title VI Program, which must be submitted to the FTA every three years. To comply with this requirement, FTA requires its recipients to submit a program that:

- Ensures that the level and quality of public transportation service is provided in a nondiscriminatory manner;
- Promotes full and fair participation in public transportation decision-making without regard to race, color, or national origin; and
- Ensures meaningful access to transit-related programs and activities by persons with limited English proficiency.

MTS provides information and documentation of their Title VI activities to SANDAG, which compiles and produces a Title VI Program submittal. In accordance with FTA guidelines in FTA Circular 4702.1B, the Title VI Program includes (but is not limited to) MTS's:

- Title VI notice to the public
- Title VI complaint procedures and instructions to the public
- Title VI complaint form
- List of transit-related Title VI complaints, investigations, and lawsuits
- Public Participation Plan and a summary of outreach efforts made since the last Title VI Program submission
- Language Assistance Plan
- Table depicting the racial breakdown of MTS's non-elected boards and committees
- Evidence of the Board of Director's review and approval of the Title VI Program
- System wide service standards and policies
- Demographic and Service Profile Maps and Charts
- Demographic Ridership and Travel Patterns, collected by surveys
- Description of the public engagement process used for determining the major service change, disparate impact, and disproportionate burden policies
- Results of service equity analyses conducted since the last Title VI Program submission and evidence of the Board's awareness and approval of the equity analysis
- Additional information as specified Circular FTA C 4702.1B.

Following Board approval, MTS will submit the Title VI Program to the FTA by June 1, 2018. Upon FTA approval, the new program will take effect on August 1, 2018 and be valid for three years. Throughout the next program period, staff will continue to provide updates on Title VI during on-going service monitoring reports, major changes, and any new FTA-required adjustments to policies and procedures.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <a href="mailto:Sharon.Cooney@sdmts.com">Sharon.Cooney@sdmts.com</a>

Attachments: A. Resolution No. 18-3

B. 2018 Triennial Title VI Program (Board only due to volume) Attachment also available online at <a href="https://www.sdmts.com/about-mts-meetings-and-agendas/board-meetings">https://www.sdmts.com/about-mts-meetings-and-agendas/board-meetings</a>

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM

#### **RESOLUTION NO. 18-3**

## Resolution Approving the San Diego Metropolitan Transit System's Triennial Title VI Program and its Submittal to the Federal Transit Administration

WHEREAS, Title VI of the Civil Rights Act of 1964 (Title VI) prohibits discrimination on the basis of race, color, and national origin in programs and activities receiving federal funding; and

WHEREAS, the Federal Transit Administration (FTA) provided guidance to and set requirements for transit agencies' Title VI compliance by issuing FTA Circular 4702.1B on October 1, 2012; and

WHEREAS, FTA Circular 4702.1B details the elements required in San Diego Metropolitan Transit System (MTS') Title VI Program, required to be submitted to the FTA every three years; and

WHEREAS, FTA Circular 4702.1B requires that the Title VI Program be approved by the MTS Board of Directors; and

WHEREAS, MTS' current Title VI Program expires July 31, 2018; and

WHEREAS, FTA Circular 4702.1B requires that the Title VI Program contain certain elements, including <u>but not limited to</u> the following MTS documents:

- 1. Title VI notice to the public
- 2. Title VI complaint procedures
- 3. Title VI complaint form
- 4. List of transit-related Title VI complaints, investigations, and lawsuits
- 5. Public Participation Plan
- 6. Language Assistance Plan
- 7. Table depicting the racial breakdown of MTS' non-elected boards and committees
- 8. Evidence of the Board of Director's review and approval of the Title VI Program
- 9. System wide service standards and policies
- 10. Demographic and service profile maps and charts
- 11. Demographic ridership and travel patterns, collected by surveys
- 12. Description of the public engagement process used for determining the major service change, disparate impact, and disproportionate burden policies
- 13. Results of service equity analyses conducted since the last Title VI Program submission and evidence of the Board of Director's awareness and approval of the equity analysis; and

WHEREAS, MTS Staff, in conjunction with the San Diego Association of Governments (SANDAG) staff, has developed a Title VI Program (provided to the MTS Board of Directors as an attachment to the May 10, 2018 Board agenda item) that contains the above listed elements and shows MTS' compliance with Title VI, for Board consideration and approval.

NOW, THEREFORE, BE IT RESOLVED, that the MTS Board of Directors does hereby adopt the MTS Title VI Program; and

BE IT FURTHER RESOLVED, that the MTS Board of Directors authorizes the Chief Executive Officer, or a designee, to:

- 1. Provide evidence of the Board 's consideration and approval of the final MTS Title VI Program to the FTA;
- 2. Submit the final MTS Title VI Program to the FTA; and
- 3. Take any other steps necessary to give effect to the Resolution, including responding to any follow-up inquiries from the FTA.

PASSED AND ADOPTED, by the Board of Directors this  $\underline{10}$  day of  $\underline{\text{May}}$  2018, by the following vote:

AYES:	
NAYS:	
ABSENT:	
ABSTAINING:	
Chairperson San Diego Metropolitan Transit System	
Filed by:	Approved as to form:
Clerk of the Board San Diego Metropolitan Transit System	Office of the General Counsel San Diego Metropolitan Transit System

# TITLE VI TRIENNIAL PROGRAM UPDATE FOR METROPOLITAN TRANSIT SYSTEM

**JUNE 1, 2015 - MAY 31, 2018** 

#### **JUNE 2018**



401 B STREET, SUITE 800 • SAN DIEGO, CA 92101 • (619) 699-1900

## **LETTER PLACEHOLDER**

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# CHAPTER I GENERAL REQUIREMENTS AND GUIDELINES

#### CHAPTER I

### **GENERAL REQUIREMENTS AND GUIDELINES**

#### **OVERVIEW**

The Federal Transit Administration (FTA) requires that all transit operators who receive federal funds conduct assessments of Title VI of the Civil Rights Act of 1964 in order to demonstrate nondiscrimination of services and facilities for minority communities. In San Diego County, this responsibility is held by two transit agencies: the San Diego Metropolitan Transit System (MTS) and the North County Transit District (NCTD).

More than ten years ago, the San Diego Association of Governments (SANDAG) entered into a Master Memorandum of Understanding (MOU) with MTS and took contractual responsibility for conducting the triennial Title VI Program Update on behalf of the agency. More information regarding the MOU is included in Chapter II. This update for FY 2018 is consistent with the Title VI Circular entitled "Title VI Requirements and Guidelines for Federal Transit Administration Recipients" (October 1, 2012, FTA C 4702.1B, hereinafter referred to as the "Circular") as required, and covers the period of June 1, 2015, to May 31, 2018.

Operational planning, along with the responsibility to evaluate major service changes under Title VI, is managed by MTS. SANDAG is responsible for the Title VI evaluation of transit fare changes that affect the Comprehensive Fare Ordinance pursuant to the MOU between the parties. A summary of SANDAG responsibilities under Title VI is included in the SANDAG Triennial Program Update prepared separately from this document. The next Triennial Program Update for SANDAG is due in October 2018.

#### REQUIRED COMPONENTS OF THE PROGRAM UPDATE

Two chapters of the Circular include instructions for the completion of the Title VI Program Update as they apply to MTS. The following required components in this chapter are consistent with Chapter III of the Circular, while Chapter II of this update is consistent with the reporting requirements specified in Chapter IV of the Circular.

#### **GENERAL REQUIREMENTS**

The following requirements are imposed on all FTA recipients and subrecipients to ensure that their programs, policies, and activities comply with the Department of Transportation (DOT) Title VI regulations.

#### TITLE VI NOTICE TO THE PUBLIC, INCLUDING A LIST OF LOCATIONS POSTED

The annual Title VI Certification and Assurances were provided to the FTA via an update in the FTA's Transit Award Management System. The MTS certifications and assurances were updated on April 24, 2018.

MTS's Notice to the Public is posted on its website at sdmts.com/about-mts/title-vi-policy. This webpage also contains links to Title VI Complaint Forms in English, Spanish, Vietnamese, Russian, Khmer, Laotian, Korean, Japanese, Arabic, Persian, Chinese, and Tagalog. Additionally, while not a Title VI requirement, MTS has included a Google Translate pull-down menu on the website which can be used to translate the Title VI Policy, as well as the rest of the website, into more than 90 different languages with the click of a button.

Additional copies of the policy, in both English and Spanish, are located in the lobbies of the MTS and San Diego Transit administrative offices, at the Transit Store, in the MTS Rider's Guide, in all Take One notices (which are published at least three times per year and posted on all vehicles), and posted onboard all MTS Access vehicles.

A copy of the MTS Notice to the Public and screen shots of the Title VI Policy as posted on MTS's website are included in Appendix A.

#### **TITLE VI COMPLAINT PROCEDURE**

MTS Policies and Procedures No. 48 (Policy 48) details the procedure for handling all alleged transit service Title VI discrimination complaints on the basis of race, color, or national origin. Both Policy 48 and the MTS website notify complainants of their right to file a Title VI complaint with the U.S. DOT at the address below:

United States Department of Transportation Federal Transit Administration Office of Civil Rights Attention: Complaint Team East Building, 5th Floor – TCR 1200 New Jersey Avenue, SE Washington, D.C. 20590

A copy of Policy 48 is included in Appendix B.

#### TITLE VI COMPLAINT FORM

MTS has developed specific forms for the use of submitting a Title VI complaint. These forms are available in Arabic, Chinese, English, Japanese, Khmer, Korean, Laotian, Persian, Russian, Spanish, Tagalog, and Vietnamese. Copies of the complaint forms in English and Spanish can be found in Appendix C. Complaint forms in all other languages can be found on the MTS website at the following link:

https://www.sdmts.com/about-mts/title-vi-policy

#### TITLE VI INVESTIGATIONS, COMPLAINTS, AND LAWSUITS

MTS does not have any open Title VI complaints. A copy of the MTS complaint log showing the findings of all complaints, the action taken, and the status of the complaints from June 1, 2015, to May 31, 2018, is included in Appendix D.

#### **PUBLIC PARTICIPATION PLAN**

MTS updated its most recent Public Participation Plan on April 13, 2018. The MTS Public Participation Plan outlines the process for communicating with and obtaining input from the public concerning agency programs, projects, planning, services, and funding. A copy of the MTS Public Participation Plan is included in Appendix E. The MTS Public Participation Plan also includes a summary of all outreach efforts in its Appendix, which can be found on pages E15 to E25 of this document.

#### LANGUAGE ASSISTANCE PLAN

MTS's Language Assistance Plan (LAP) was developed in collaboration with SANDAG. This effort included a four-factor analysis that determined the number or proportion of persons with Limited English Proficiency (LEP) who were eligible or likely to be encountered by the transit service (Table 1-1); the frequency with which LEP individuals came into contact with the transit service; the nature and importance of the program, activity, or service provided by the recipient to people's lives; the resources available to the recipients; and costs.

The most recent MTS LAP was completed in June 2013 and revised in August 2015. A copy of the revised MTS LAP is included in Appendix F. Table 1 of the LAP, included on page F-14, illustrates the LEP populations in MTS's jurisdiction by language (of languages with at least 1,000 speakers in the service area). Maps of the service area also are included in the LAP, specifically on pages F-18 through F-22. The table is replicated here for convenience:

Table 1-1 LEP Speakers by Language in MTS Jurisdiction

	LEP Population	Percentage of All LEP Speakers	Percentage of Total Population (Age 5+)
Spanish	110,356	70.41	5.28
Vietnamese	11,406	7.28	0.55
Tagalog	6,515	4.16	0.31
Chinese	4,064	2.59	0.19
Syriac	3,513	2.24	0.17
Arabic	2,553	1.63	0.12
Persian	2,307	1.47	0.11
Korean	1,976	1.26	0.09
Laotian	1,842	1.18	0.09
Japanese	1,573	1.00	0.08
Russian	1,258	0.80	0.06
Mandarin	1,180	0.50	0.04
Cambodian	1,018	0.40	0.04

Source: U.S. Census Bureau, 2008-2010 American Community Survey Public Use Microdata Sample data

In reviewing the frequency with which LEP populations come in contact with MTS services, as identified in Factor 2, MTS established that Spanish-speaking LEP persons utilize MTS services and contact the agency with sufficient frequency and coverage to warrant provision of all vital documents in both English and Spanish. The second-largest group of the LEP population speaks Vietnamese, though the Vietnamese-speaking LEP population is almost 90 percent smaller than the Spanish-speaking LEP population as a percentage of total MTS service area. The third-largest group, representing 0.31 percent of the MTS service area population, speaks Tagalog. Spanish, Vietnamese, and Tagalog are the three languages with over 0.25 percent of the LEP population and over 5,000 speakers.

MTS conducted interviews with front-line, administrative, and call center staff and noted that nearly 100 percent of their interaction with LEP populations has been with Spanish-speaking individuals. Occasional contact occurs with speakers of Tagalog and Vietnamese. Call center staff specifically record fewer than five calls per year in any language other than English or Spanish—typically Tagalog. Staff reported extremely rare or no interaction with speakers of the other nine Safe Harbor languages. MTS has determined that the following vital documents should be readily available and visible in Spanish, Vietnamese, and Tagalog to ensure access to the MTS system: Rider's Guide Brochure; Title VI Notice and Complaint Process; Title VI Complaint Form; Notice of availability for language assistance, translations, and interpretative services; Application for MTS reduced fare ID card (Short Form); and Application for MTS reduced fare ID card (Long Form). Translation services also are provided as warranted by subject matter and meeting location or upon request.

MTS's Four-Factor Analysis identified 13 languages that meet the thresholds set in the Safe Harbor provision of FTA Circular 4702.1B: Spanish, Vietnamese, Tagalog, Chinese, Syrian, Arabic, Persian, Korean, Laotian, Japanese, Russian, Mandarin, and Cambodian. Spanish is the predominant language spoken by those of limited English proficiency in the MTS service area, at 5.3 percent of the population. The other 12 languages met the Safe Harbor threshold of over 1,000 speakers, but all represented substantially less than 1 percent of the MTS service area population. The following vital documents are translated in all Safe Harbor LEP Languages: Title VI Notice and Complaint Process; Title VI Complaint Form; and Notice of availability for language assistance, translations, and interpretative services. In addition, other vital documents and planning/outreach materials will be translated in any Safe Harbor LEP Language upon request.

In addition to MTS vital documents, most MTS public information documents, such as fare information, fare payment instructions and system maps and timetables, Title VI documents, Notices of Public Hearings, and Take Ones/Rider Alerts (examples included in Appendix F), are published and presented to the public in both English and Spanish. Information and warning signs posted along the Trolley lines and at bus stops also are available to both English- and Spanish-speaking populations. The Transit Store and the MTS Information and Trip Planning Department provide information on all MTS transit services and are staffed by employees who are bilingual in both English and Spanish. Bilingual personnel also are available at all major community events.

#### MINORITY REPRESENTATION ON PLANNING AND ADVISORY BOARDS

FTA recipients that have transit-related, non-elected planning boards, advisory councils, committees, or similar bodies, the membership of which is selected by the recipient, must provide a table depicting the membership of those committees broken down by race and a description of efforts made to encourage the participation of minorities on such committees.

The FTA has determined that this requirement would pertain to the following committees: the MTS Budget Development Committee, the MTS Public Security Committee, the MTS Audit Oversight Committee, the Taxicab Advisory Committee, and the Accessible Services Advisory Committee. Information pertaining to committee membership and racial breakdown of committee members is provided in Tables 1-2 and 1-3.

Table 1-2 MTS Table of Committee Membership

	Approved Member Positions	Filled Member Positions	Members Completing Survey
Budget Development Committee	5	5	5
Public Security Committee	6	6	6
Audit Oversight Committee	7	7	7
Taxicab Advisory Committee	17	16	10
Accessible Services Advisory Committee	18	16	14

Table 1-3 Racial Breakdown of the Membership of MTS Advisory Committees

Table 1-3 Racia	ai Breakdol	wn oi the i	viembersnip c	I WITS ACI	isory Com	mittees			
Body	American Indian and Alaska Native	Asian	Black or African American	Hispanic or Latino	Native Hawaiian or other Pacific Islander	White	Other	Biracial or Multiracial	Total
Population of MTS Service Area	7,159	303,721	128,691	775,544	10,841	986,308	4,142	76,376	2,292,782
Budget Development Committee	0	0	0	3	0	2	0	0	5
Public Security Committee	0	0	1	1	0	4	0	0	6
Audit Oversight Committee	0	0	1	3	0	3	0	0	7
Taxicab Advisory Committee	0	2	2	1	0	4	0	1	10
Accessible Services Advisory Committee	0	0	3	2	0	7	0	2	14

Population of MTS Service Area Data Source: 2012-2016 American Community Survey 5-year Estimates compiled at the Census Tract Level

#### Outreach Efforts to Encourage Participation

MTS values the racial diversity of the public it serves. Accordingly, MTS encourages the participation of minority groups on its committees when filling a vacancy. It is the goal of MTS that these committees represent the racial diversity of the region. Methods that MTS uses to promote participation may include, but are not limited to, one or more of the following:

- Notifying the partner agencies on the MTS Board of Directors of the vacancy and underrepresentation
- Making presentations at MTS Board of Directors, Taxicab Advisory Committee, and Accessible Services
  Advisory Committee meetings providing notice of the opportunity and need to include minority groups on
  the MTS committees
- Posting the vacancy on the MTS website
- Outreach to civic, cultural, or human service organizations known to serve the targeted group to inform them of the opportunity

#### **DESCRIPTION OF HOW SUBRECIPIENTS ARE MONITORED**

MTS does not extend FTA financial assistance to any other recipients or subrecipients. Therefore, there are no recipients or subrecipients to monitor.

#### TITLE VI EQUITY ANALYSIS FOR THE CONSTRUCTION OF A FACILITY

The requirement to conduct equity analysis to determine the site or location of facilities does not apply to MTS. Since the passage of California State Senate Bill 1703 (Peace, 2002) (SB 1703), major capital public transit projects are conducted by SANDAG on behalf of MTS. Therefore, no such projects were conducted by MTS during the reporting period.

SANDAG carries out the Title VI analyses for these projects when required by the Circular. SANDAG will include analyses of facilities constructed for MTS projects in the next SANDAG Triennial Title VI program update, slated for submittal in October 2018. The Title VI analysis that is prepared prior to operation of new or changed services resulting from the construction of new facilities is carried out by MTS and is covered in Chapter II of this document.

SB 1703, which describes the authority of SANDAG to carry out planning, project development, and construction of projects to be operated by MTS, is available online at the following link: sandag.org/organization/about/pubs/SB1703.pdf

MTS may potentially plan and construct facilities covered under Circular 4702.1B, Chapter III, Part 13, that do not fall within SANDAG responsibilities in the future. No such projects occurred within the past three-year program update period. In such event, MTS would complete a Title VI analysis during the planning stage to ensure that the facility is sited in such a manner that would ensure the location is selected without regard to race, color, or national origin. This process would incorporate public outreach to those potentially impacted by the siting of facilities, include a review of various alternatives, and be completed prior to the selection of a preferred site. A review of potential locations would include analysis of other nearby facilities to determine the potential for cumulative adverse impacts. This analysis will be done at either the Census tract or the Census block level, depending on the scope and nature of the proposed facility.

If, based on a review of all potential alternative sites, MTS analysis determines that a project site that would result in a disparate impact on the basis of race, color, or national origin would be the preferred site, MTS will select the preferred site only if both of the following are true:

- 1. There is a substantial legitimate justification for the preferred project location
- 2. There are no alternative locations that would have a less disparate impact on the basis of race, color, or national origin

#### APPROVAL OF TITLE VI PROGRAM BY GOVERNING ENTITY

The recipient must provide a copy of Board meeting minutes, resolutions, or other appropriate documentation showing the Board of Directors or appropriate governing entity or officials responsible for policy decisions reviewed and approved the Title VI program. Approval must occur prior to submission to the FTA.

The MTS Board of Directors approved the Title VI program update. Resolution No. 18-3 was passed and adopted at the May 10, 2018, MTS Board of Directors meeting. MTS Resolution No. 18-3 is included in Appendix G.

### **CHAPTER II**

# REQUIREMENTS AND GUIDELINES FOR FIXED-ROUTE TRANSIT PROVIDERS

#### **CHAPTER II**

## REQUIREMENTS AND GUIDELINES FOR FIXED-ROUTE TRANSIT PROVIDERS

#### **OVERVIEW**

This chapter provides the requested information as specified under the Requirements of Transit Providers (Chapter IV) of the Title VI Circular (FTA C 4702.1B). The guidance applies to the MTS, as the agency is the recipient of FTA funds, operates 50 or more fixed-route vehicles in peak service, and its service areas are located in an urbanized area of 200,000 or more in population.

#### PROGRAM-SPECIFIC REQUIREMENTS

The following requirements are provided in the order of the revised Title VI Circular (Chapter IV).

#### Requirement to Set System-Wide Service Standards and Policies

#### Vehicle Load for Each Mode

MTS's Policies and Procedures No. 42 (Policy 42) established the process for evaluating and adjusting existing transit services to improve performance, and procedures for implementing service changes. Attachment A of the Policy identifies the appropriate load factor for each mode of service. The standard states that no more than 20 percent of trips are to exceed the load factor. Table 2-1 summarizes the appropriate standard load factor for each mode of service. Policy 42 is included in Appendix H.

Table 2-1 MTS Load Factor

MTS Load Factor		# of Routes	Standard
Regional Routes	Rapid Express	2	1.00
	Express Routes	7	1.50
Corridor Routes	Light Rail	3	3.00
	Rapid Routes	6	1.50
Local Boutes	Urban Frequent	28	1.50
Local Routes	Urban Standard	39	1.50
Community Routes	Circulator	9	1.00

#### Vehicle Headway for Each Mode

The Vehicle Headways for MTS vary by route and route type. As shown in Table 2-2, *Rapid Express*, Express, and Urban Standard routes have a standard of 30-minute headways. Light Rail, *Rapid* Routes, and Urban Frequent routes have a standard of 15-minute headways. Circulator routes have less ridership than the Regional, Corridor, and Local routes, and feature services with a headway standard of 60 minutes. Additional information on the MTS headway standards can be found in Policy 42 in Appendix H.

Table 2-2 MTS Vehicle Headways

MTS Vehicle Headways		# of Routes	Standard (minutes)
Regional Routes Rapid Express		2	30
	Express Routes	7	30
Corridor Routes	Light Rail	3	15
	Rapid Routes	6	15
Local Poutos	Urban Frequent	28	15
Local Routes	Urban Standard	39	30
Community Routes	Circulator	9	60

#### On-Time Performance for Each Mode

MTS's standard for the On-Time Performance of its services varies by route and route type. MTS defines the On-Time Performance of all of its rail and bus services as zero minutes before and up to five minutes behind the published schedule. As shown in Table 2-3, Premium Express, Rapid Express, Express, Light Rail, Urban Standard, and Circulator services have an On-Time Performance standard of 90 percent of trips being on time. Rapid and Urban Frequent routes have an On-Time Performance Standard of 85 percent. Additional information on the MTS headway standards can be found in the MTS Policy 42 in Appendix H.

Table 2-3 MTS On-Time Performance

MTS On-Time Perfo	Standard	
Regional Routes	Rapid Express	90%
	Express Routes	90%
Corridor Routes	Light Rail	90%
	Rapid Routes	85%
Local Routes	Urban Frequent	85%
Local Routes	Urban Standard	85%
Community Routes	Circulator	90%

#### Service Availability for Each Mode

The MTS standard for Service Availability requires:

- That 80 percent of residents or jobs be within ½ mile of a bus stop or rail station in an urban area
- That 100 percent of suburban residences be within five miles of a bus stop or rail station
- One return trip, at least two days per week, to destinations from rural villages (defined as Lakeside and Alpine)

Additional information on the MTS service availability can be found in the MTS Policy 42 in Appendix H.

#### Distribution of Transit Amenities for Each Mode

Transit amenities for the MTS service area are distributed according to route type and depending upon the passenger demand of each stop. Benches and stops are added with increased numbers of boardings and alightings. The process that MTS uses in locating bus stops and distributing amenities is outlined in the MTS Transit Amenities Policy, which is located in Appendix I.

#### Vehicle Assignment for Each Mode

#### MTS Bus

MTS Bus vehicles generally are assigned at random by operating entities. Several MTS fixed-route vehicles are interlined with one another for efficiency and cost-saving purposes (one vehicle may be assigned to several routes in a service day). Certain operating conditions and/or route characteristics may require special assignment; however, most bus types are assigned by route based on the following:

#### Capacity

Articulated buses are first assigned to higher volume routes that require additional capacity when
added frequency is not practical, feasible, or cost-effective. Shorter length standard buses are assigned
to routes with lower ridership or operating in areas where a 40-foot standard bus is challenging.
 MTS also operates a fleet of smaller cutaway "minibuses" that assigned to the lowest-ridership fixed
routes – routes which could not be operated economically with a larger bus.

#### Route type

- Rapid Express routes between the Interstate 15 (I-15) corridor and Downtown San Diego are always assigned over-the-road coaches; these routes have a higher fare and pass price. TransNet-funded routes (Rapid and SuperLoop) are always assigned Rapid articulated or standard buses, that carry unique branding, although these routes can be supplemented as needed with other MTS-branded buses for capacity purposes or in an emergency situation.
- Routes are assigned to each division based on the number and types of buses available, proximity to
  the service, and opportunities to complement other nearby routes for efficiency, interlining, driver
  familiarization, supervision, and incident response. State law limits MTS's ability to assign directly
  operated routes to divisions operated by MTS contractors.
- Bus types are assigned to each division based on division space capacity and the capability of the division to fuel, operate, and maintain any specialized equipment.

#### MTS San Diego Trolley, Inc.

All San Diego Trolley, Inc. (SDTI) Light Rail vehicles (LRVs) are equipped with air-conditioning and have either ramps or wheelchair lifts. SDTI uses three types of LRVs for operations (listed below):

#### High-Floor Cars

• Siemens SD100 cars with high floors, steps inside the car to access zero-inch to eight-inch station platforms, wheelchair and bike space at the ends of each car, a wheelchair lift next to the driver compartment in the lead car, and a flip seat that allows space for three wheelchairs. These 52 cars were manufactured in 1995.

#### Low-Floor Cars

- Siemens S70 and S70US cars are 70 percent low-floor. They include steps only up to seating areas at far ends of the car, wheelchair and bike space in the middle of the car, and passenger-activated ramps at two of the four doors on each side of each car. These cars were manufactured between 2005 and 2014.
- MTS currently owns 76 Low-Floor cars, but requires 96 cars for a full peak schedule. Currently, the
  difference is made up by inserting a high-floor car in the middle of three-car consists, and some tripper
  and special event service.

#### Vintage Cars

• Two historic Presidents Conference Committee cars are deployed on the Silver Line loop in Downtown San Diego in the midday on selected days of operation. These cars were manufactured in or around 1946 and rehabilitated in the 2010s to add wheelchair lifts.

Further information regarding the MTS Bus and Rail fleet can be viewed in the MTS Vehicle Assignment Policy, which is included in Appendix J.

#### Requirement to Collect and Report Demographic Data

On behalf of MTS, SANDAG prepares demographic and service profile maps for the evaluation of low-income and minority population groups in its service area. This information is updated every three years in the Program Update and also used by the transit agencies to evaluate the Title VI impacts of major services changes as necessary. Additionally, SANDAG collects survey data on customer demographics and travel patterns, which are used in the evaluation of transit service changes by MTS.

In order to comply with the reporting requirements in 49 Code of Federal Regulations (CFR) 21.9(b), recipients "should have available for the Secretary racial and ethnic data showing the extent to which members of minority groups are beneficiaries of programs receiving Federal financial assistance." The information and data provided below are intended to meet these reporting requirements.

#### Demographic and Service Profile Maps and Charts

1. A base map of the agency's service area that includes each Census tract, Census block or block group, traffic analysis zone (TAZ), or other locally available geographic data with transit facilities – including transit routes, fixed guideway alignments, transit stops and stations, depots, maintenance and garage facilities, and administrative buildings, as well as major activity centers or transit trip generators and major streets and highways.

- 2. A demographic map that plots the information listed above and also shades those Census tracts, blocks, block groups, TAZs or other geographic zones where the percentage of the total minority population residing in these areas exceeds the average percentage of minority populations for the service area as a whole.
- 3. For purposes of addressing environmental justice, and in order to evaluate the impacts of major service changes on low-income populations, demographic maps also shall depict those Census tracts, blocks, block groups, TAZs or other geographic zones where the percentage of the total low-income population residing in these areas exceeds the average percentage of low-income populations for the service area as a whole.

To fulfill the requirements for Parts 1, 2, and 3, SANDAG used American Community Survey 2016 5-Year Estimates to identify Low-Income or Minority Census tracts. Census tracts were identified as Minority where the percentage of the total minority population residing in these areas exceeded the average percentage of minority populations in MTS's service area. The same methodology was used to determine the Low-Income populations for the agency's service area.

SANDAG identified the region's most vulnerable communities as the following:

#### Low-Income

 Any Census tracts where the percentage of the total low-income population (percentage of the population living at or below 200% of the federal poverty level) residing in these areas exceeds the average low-income population for the service area as a whole. The MTS service area is 32.5 percent low-income.

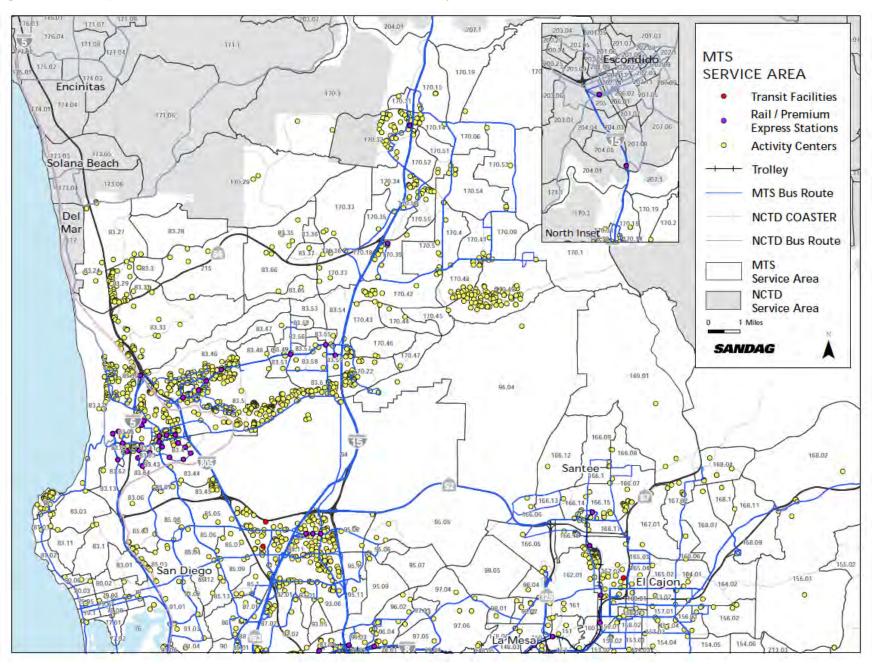
#### **Minority**

Any Census tracts where the percentage of the total minority (non-White) population residing in these
areas exceeds the average minority population for the service area as a whole. The MTS service area is
57.0 percent minority.

Using the established criteria above, the region was broken up into three smaller areas to produce sub-regional maps that are easier to read. The maps of Central San Diego include an inset of the Northern part of the County, as MTS operates only a small amount of service in this area. Figures 2-1 and 2-2 illustrate the MTS service areas by Census tract, and include transit facilities, Rail/Premium Express stations, and activity centers as defined in the Circular. Activity centers note the location of colleges and universities, government centers, hospitals, large private employers, school sites, and tourist attractions. Figures 2-3 and 2-4 illustrate the new and improved facilities that were recently replaced or constructed, as well as new stations and services that are scheduled to be completed within the next five years.

Figures 2-5 and 2-6 illustrate the Low-Income Census tracts in the MTS service areas, while Figures 2-7 and 2-8 illustrate the Low-Income population's access to transit amenities such as bus stops, benches, and shelters along all transit routes. Figures 2-9 and 2-10 illustrate the Low-Income population's access to activity centers via transit services. In addition, Figures 2-11 and 2-12 illustrate the Minority population within the MTS service area in relation to transit facilities, Rail/Premium Express stations, and activity centers. Figures 2-13 and 2-14 show the distribution of transit services and amenities, including bus and rail services, along with bus stops, benches, and shelters in each service area. Figures 2-15 and 2-16 illustrate the Minority population's access to activity centers via bus and rail transit services.

Figure 2-1 Base Map of MTS Service Area – Central and North, effective January 1, 2018



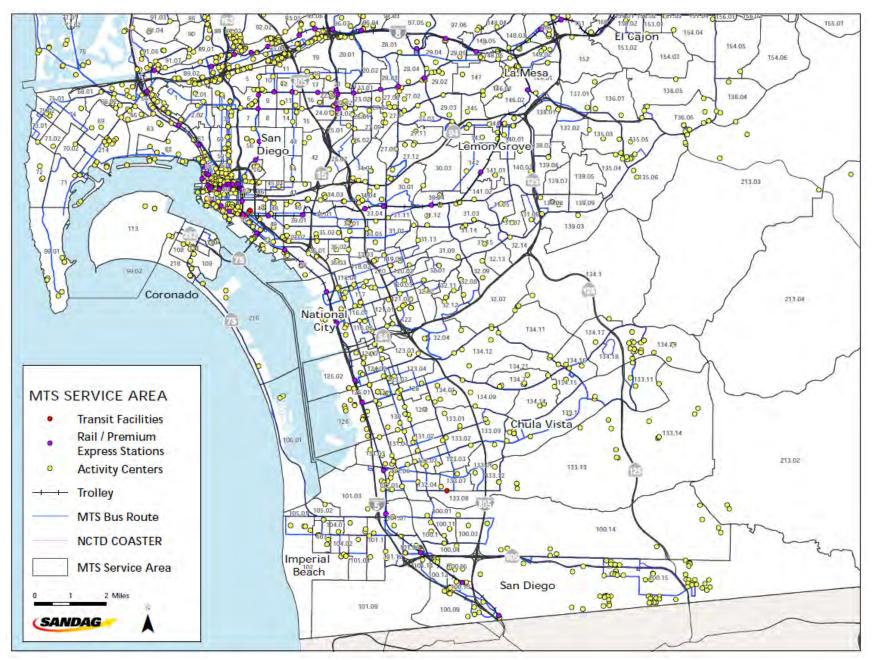
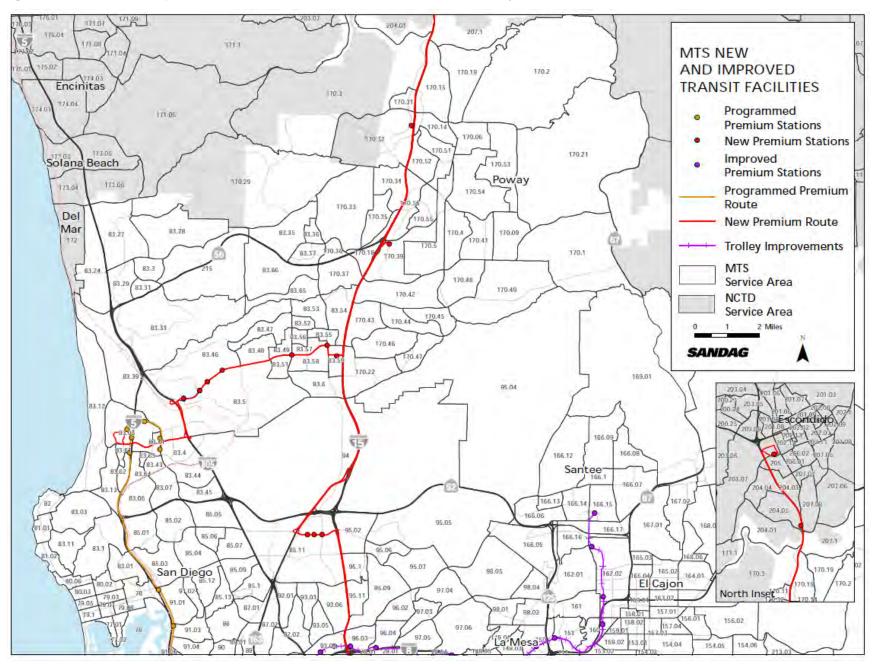


Figure 2-3 MTS New and Improved Transit Facilities – Central and North, effective January 1, 2018



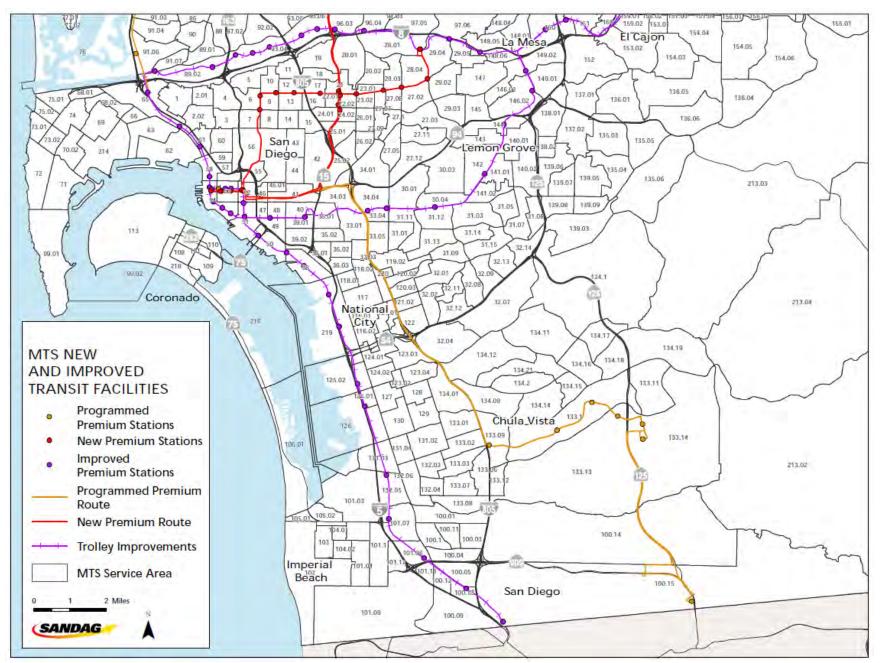
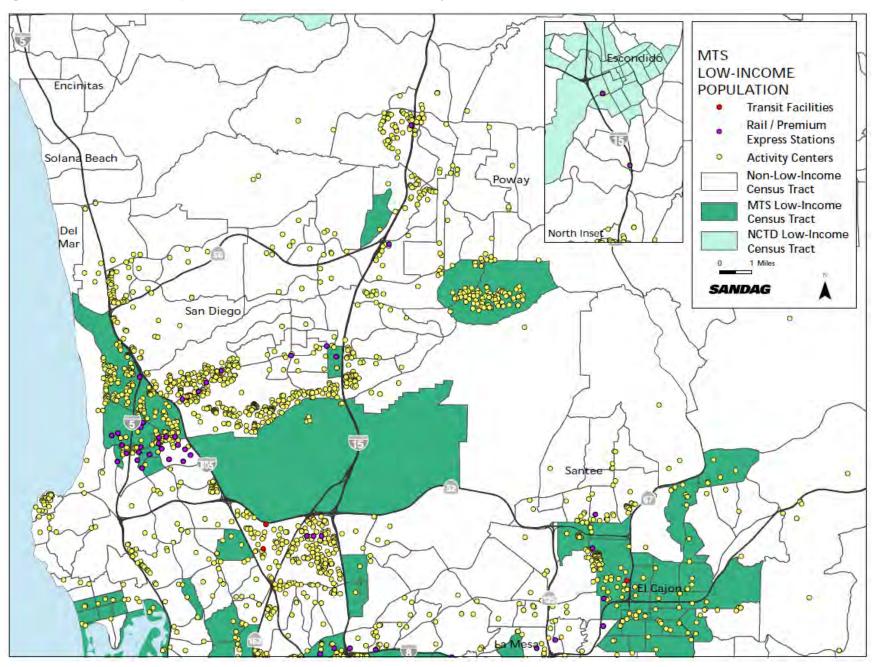


Figure 2-5 MTS Low-Income Population – Central and North, effective January 1, 2018



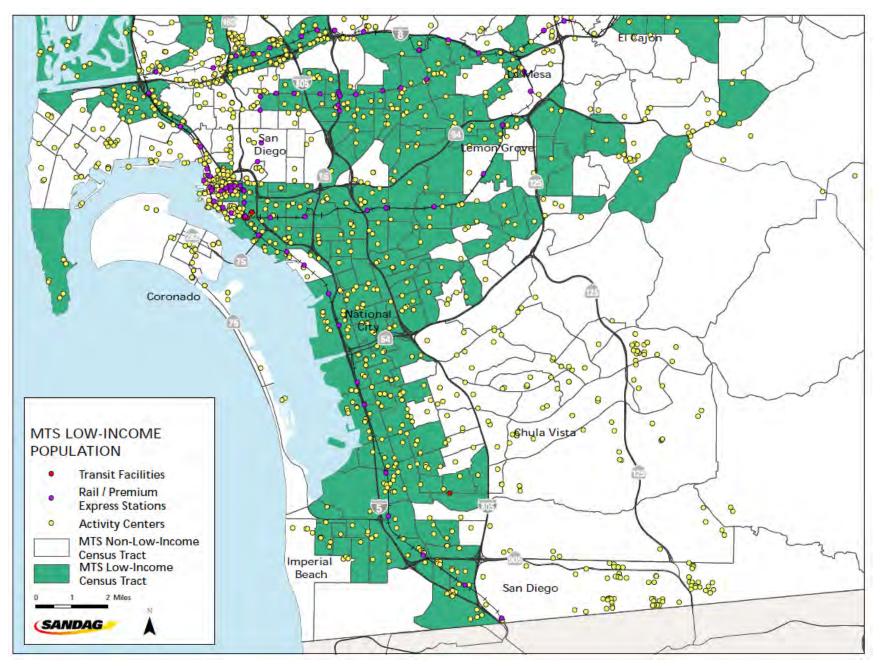
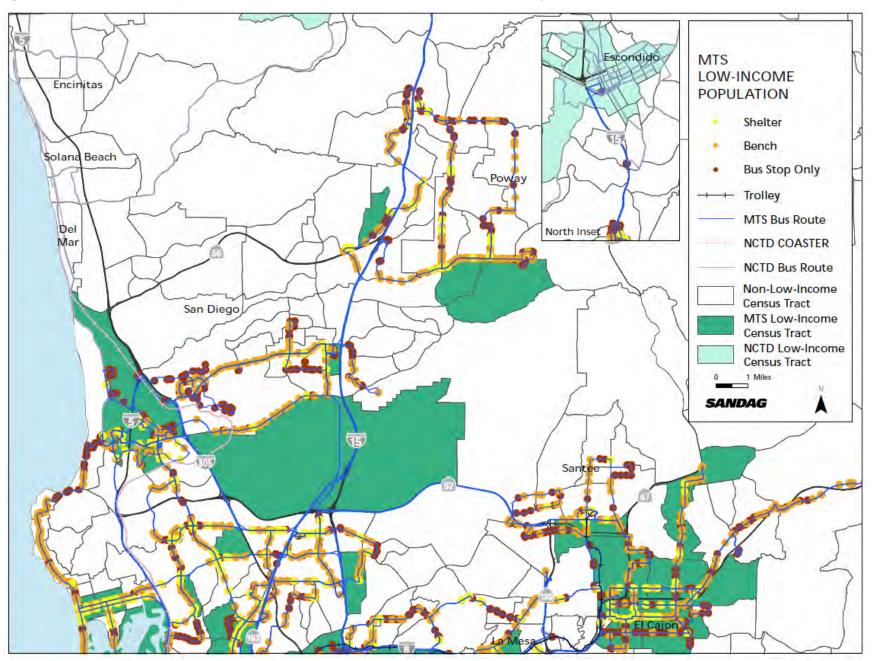
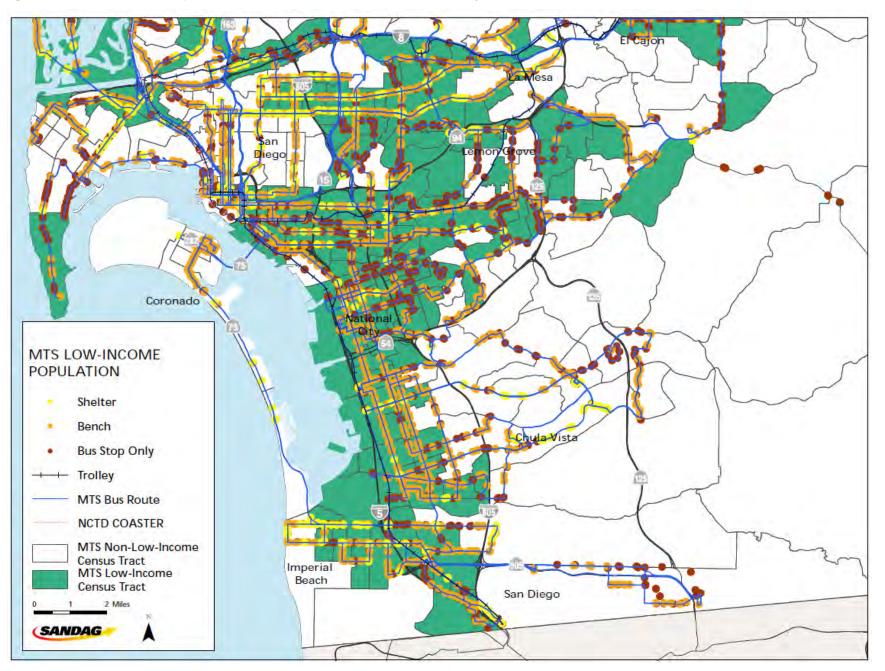
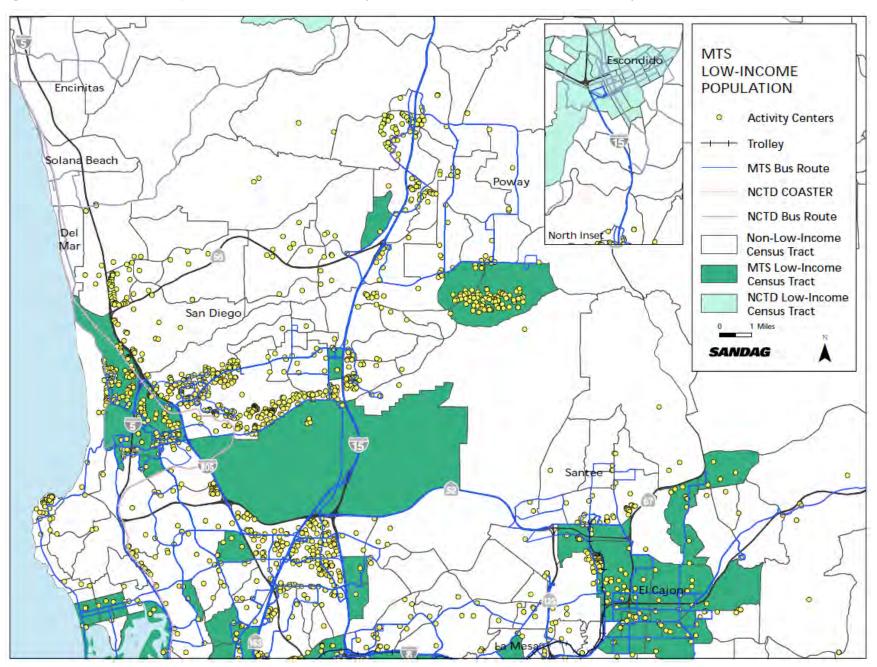


Figure 2-7 MTS Low-Income Population Transit Amenities – Central and North, effective January 1, 2018







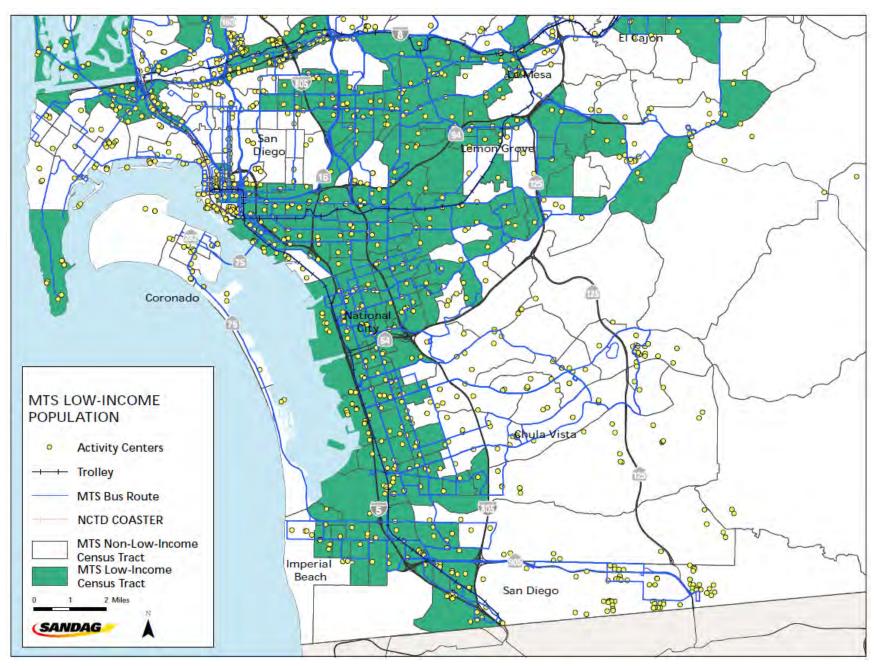
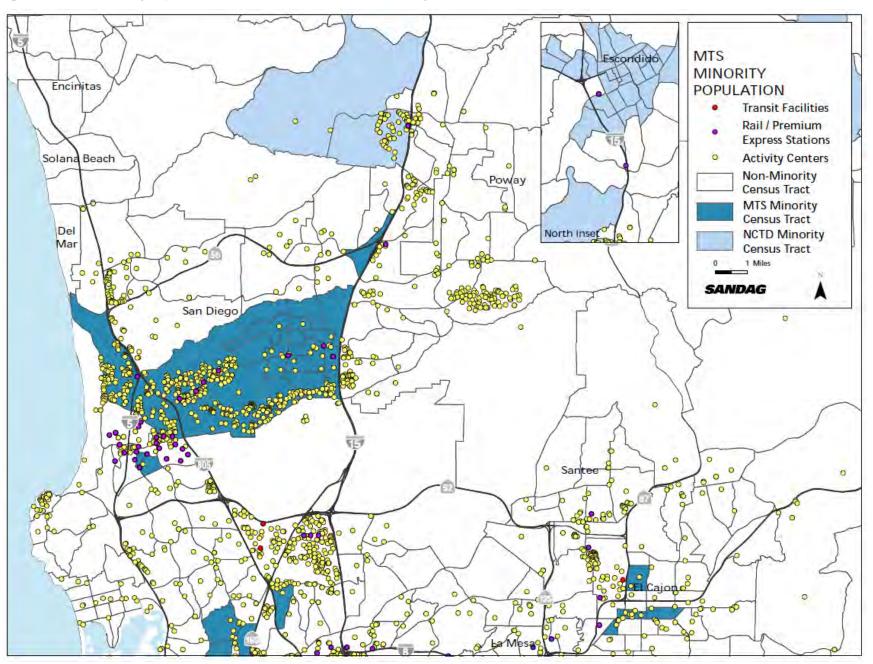
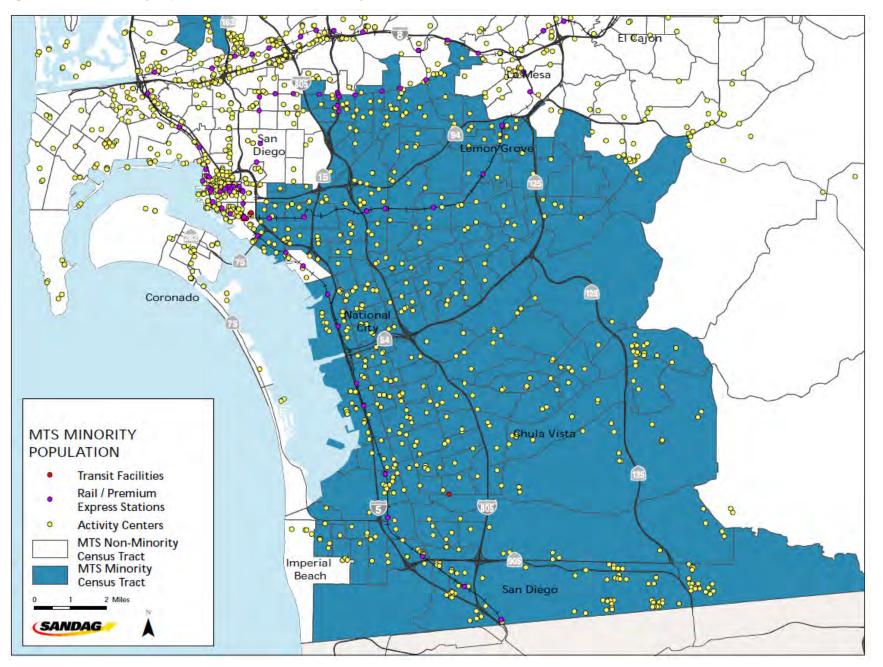
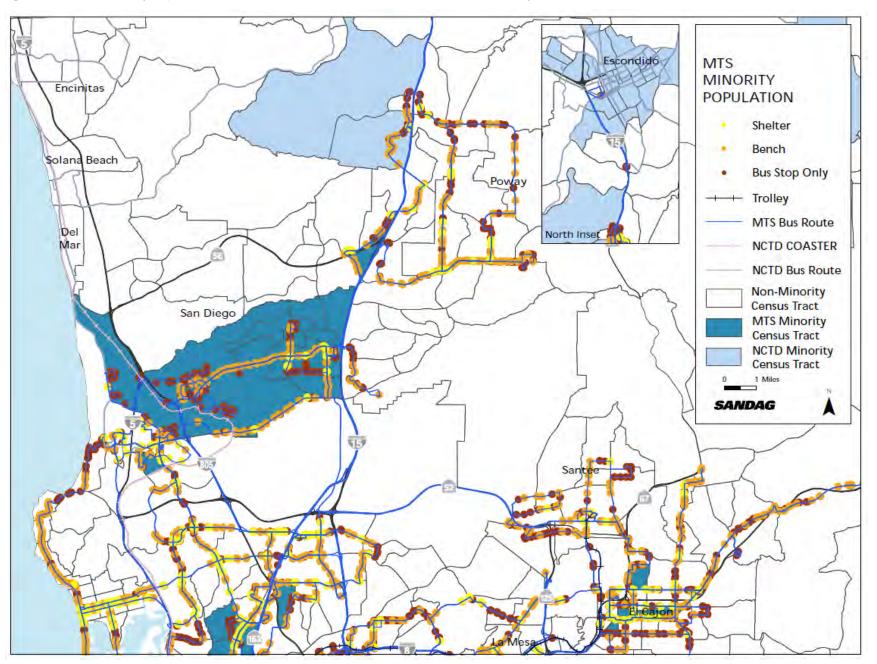


Figure 2-11 MTS Minority Population – Central and North, effective January 1, 2018







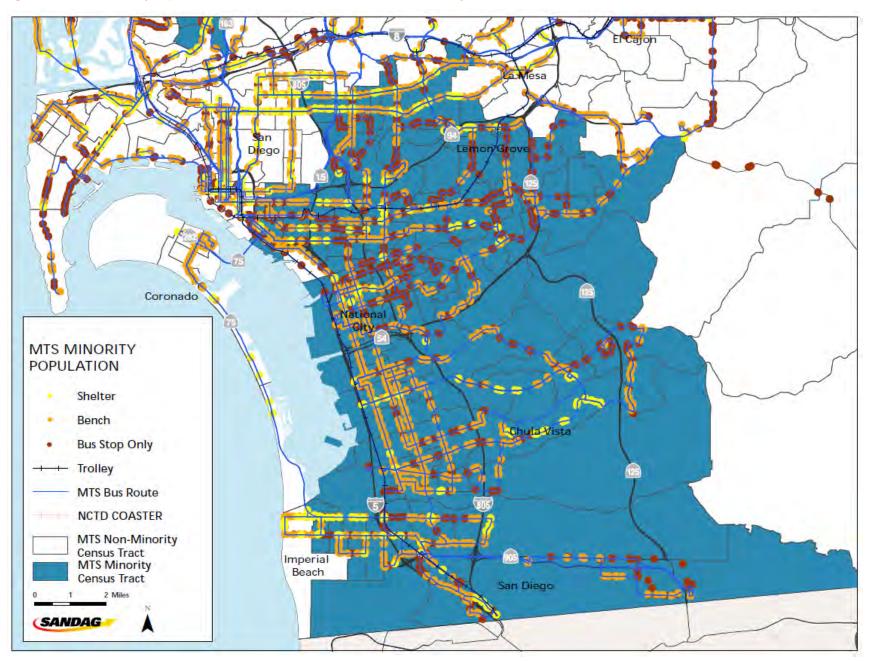
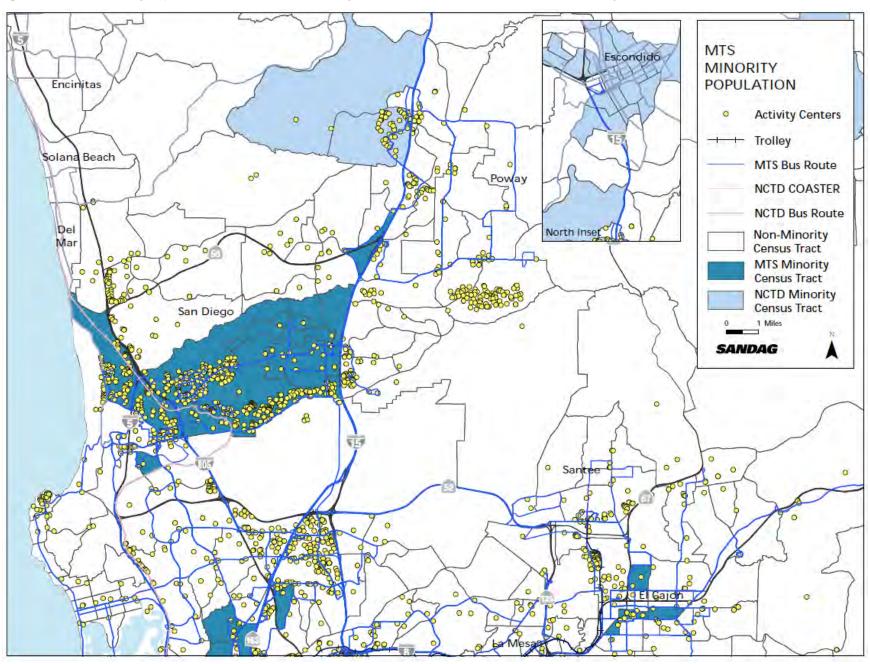
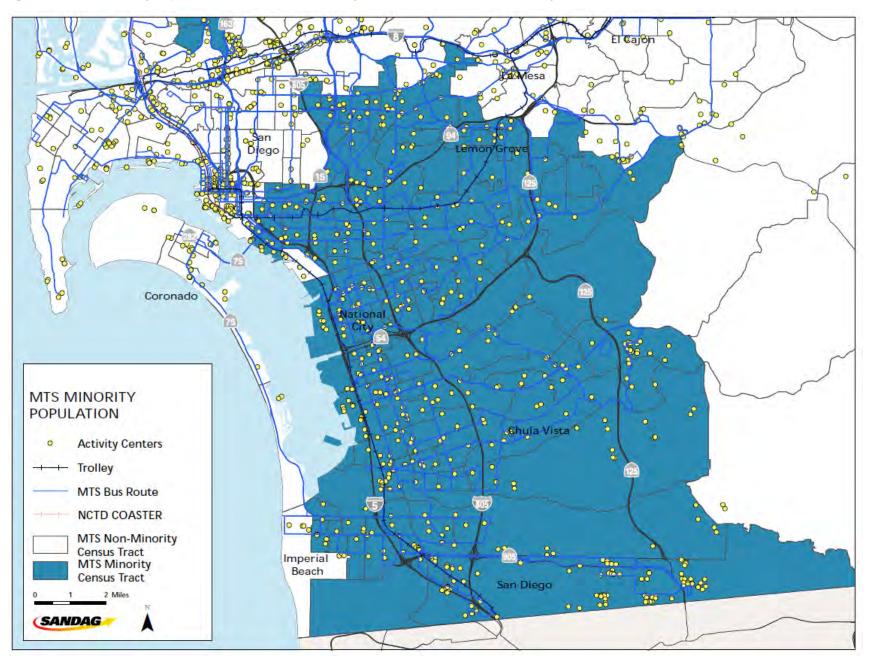


Figure 2-15 MTS Minority Population Transit Access to Activity Centers – Central and North, effective January 1, 2018





#### Demographic Ridership and Travel Patterns

SANDAG collects information on the race, income, travel patterns, and household characteristics of transit riders in the MTS service area. Additionally, public opinion surveys are conducted by telephone to collect information that will support and provide direction to future planning and marketing efforts related to transit use and operations in the San Diego region.

The last Onboard Transit Survey was conducted in 2015 and consisted of in-person interviews via tablet computers rather than self-administered paper surveys. The following information was collected as recommended by the FTA in the October 1, 2012 Title VI Circular (FTA C 4702.1B):

- 1. Information on rider's race, color, and national origin
- 2. English proficiency and language spoken at home
- 3. Information on rider's household income
- 4. Travel patterns
- 5. Fare usage by fare type

The above information will be used to evaluate service and to conduct fare equity analysis consistent with Chapter IV, Section 6, of the FTA Title VI Circular (FTA C 4702.1B).

SANDAG procured a consultant to conduct the survey, ensuring that it is statistically valid for all routes and time periods. The consultant for the current survey, ETC Institute, has extensive experience in conducting onboard transit survey research, including experience in supporting Title VI requirements. The survey was conducted onboard transit vehicles in English and Spanish. For Vietnamese-, Tagalog-, and Chinese-speaking passengers, a call-back option with an interviewer fluent in their language was made available. Results of the 2015 Onboard Transit Passenger Survey for the San Diego Region are located online at the following link:

sandag.org/index.asp?classid=13&subclassid=9&projectid=494&fuseaction=projects.detail

#### Requirement to Monitor Transit Service

#### Overview

As outlined in Title VI Circular 4702.1B, the FTA requires that all fixed-route transit providers monitor the performance of their transit system relative to their system-wide service standards and service policies, such as vehicle load, vehicle assignment, and transit amenities, not less than every three years.

#### System-Wide Service Standards

In accordance with FTA Title VI requirements, SANDAG monitors the performance of MTS's fixed-route bus, Light Rail, and commuter rail services to ensure that minority and non-minority routes are being operated in a fair and equitable manner. The MTS Service Standards were originally adopted in 1993, with the most recent revisions to the policy being adopted on September 15, 2016. These service standards provide a series of performance benchmarks for the various route categories based on the following four service indicators:

- 1. Vehicle load
- 2. Vehicle headways
- 3. On-time performance
- 4. Service availability

All route-level information below reflects MTS services as of January 1, 2018. Implementation of major system changes began in late January 2018 and will continue through early 2019 as MTS carries out its Transit Optimization Plan (TOP). The MTS Load Factor was determined by ridership data, while Vehicle Headways, On-Time Performance, and Service availability data were provided by the FY 2017 Policy 42 Performance Monitoring Report, which is included in Appendix K. This Performance Monitoring Report was presented to the MTS Board of Directors at its November 9, 2017, meeting. The minutes of this meeting also are included in Appendix K. Load factor, Headway, and On-Time Performance Analyses conducted on a route-by-route basis are included in Appendix L.

#### Route Categories

#### Rapid Express

- High-speed, point-to-point service geared towards commute markets
- Service provided during weekday peak periods only and scheduled to meet primary work shift times

#### **Express**

- High-speed service geared toward linking major sub-regional residential, employment, and activity centers
- Service is generally provided throughout the weekday and possibly on weekends
- Operates primarily on highways and major arterials.

#### Light Rail

- High-frequency service (15 minutes or better during the base weekday) operating on exclusive railroad right-of-way
- Serves multiple trip purposes and generally experiences high turnover along the line

#### Rapid

- High-frequency bus service (15 minutes or better during the base weekday) operating in a combination of High-Occupancy Vehicle lanes, mixed-traffic lanes, and/or exclusive right-of-way
- Serves multiple trip purposes and generally experiences high turnover along the line
- Offers Traffic Signal Priority, enhanced station stops, and "Rapid" or other distinct branding
- Service is subsidized by *TransNet*

#### Urban Frequent

- High-frequency service (15 minutes or better during the base weekday) primarily operated along major arterials in denser urban areas
- Serves multiple trip purposes and generally experiences high turnover along the route

 May be operated as regular (all stops) or limited (stopping only at major transfer points and activity centers)

#### Urban Standard

- Basic transit service with base weekday frequencies generally between 30 and 60 minutes
- Operates in less dense urban and suburban areas
- Serves multiple trip purposes and provides access to all stops

#### Circulator

- Neighborhood feeder/distributor to transfer stations or shuttle service to local destinations
- Operates on arterials and local streets to provide access to residences, businesses, activity, and transfer centers

Table 2-4 MTS Summary of Route Categories and Title VI Designations, effective January 1, 2018

Туре	Category	Minority	Non-Minority	Total
Regional	Rapid Express	0	2	2
Corridor	Express	1	6	7
Corridor	Light Rail	2	1	3
Corridor	Rapid	5	1	6
Local	Urban Frequent	20	8	28
Local	Urban Standard	18	20	38
Community Routes	Circulator	3	6	9
	Bus Subtotals	47	43	90
	Light Rail Subtotals	2	1	3
	Total	49	44	93
	Percentage of Total	52.7%	47.3%	100.0%

As shown in Table 2-4 above, the current MTS system is comprised of 2 *Rapid Express* Routes, 7 Express routes, 3 Light Rail Lines, 6 *Rapid* routes, 28 Urban Frequent routes, 38 Urban Standard routes, and 9 Circulator routes. A listing that identifies the route type, category, and its status as a minority or non-minority route is included in Table 2-5.

#### Minority Routes

All MTS routes are designated as either a "minority route" or a "non-minority route" based on the FTA definition of a "minority transit route," which is defined in FTA Circular 4702.1B as "a route that has at least % of its total revenue mileage in a Census block or block group, or traffic analysis zone(s) with a percentage of minority population that exceeds the percentage of minority population in the transit service area."

Based on this classification, 49 of the 97 current MTS transit routes are classified as minority routes. This information is listed by route in Table 2-5.

Table 2-5 MTS Route Categories and Title VI Designations for All Routes, effective January 1, 2018

Туре	Category	Route #	Title VI Classification
Regional	Rapid Express	280	Non-Minority
Regional	Rapid Express	290	Non-Minority
Corridor	Express	20	Non-Minority
Corridor	Express	50	Non-Minority
Corridor	Express	60	Non-Minority
Corridor	Express	110	Non-Minority
Corridor	Express	150	Non-Minority
Regional	Express	870	Non-Minority
Corridor	Express	950	Minority
Corridor	Light Rail	510	Minority
Corridor	Light Rail	520	Minority
Corridor	Light Rail	530	Non-Minority
Local	Rapid	201	Minority
Local	Rapid	202	Minority
Local	Rapid	204	Minority
Corridor	Rapid	215	Minority
Corridor	Rapid	235	Non-Minority

Type	Category	Route #	Title VI Classification
Local	Urban Standard	4	Minority
Local	Urban Standard	14	Non-Minority
Local	Urban Standard	27	Non-Minority
Local	Urban Standard	28	Minority
Local	Urban Standard	31	Non-Minority
Local	Urban Standard	35	Non-Minority
Local	Urban Standard	105	Non-Minority
Local	Urban Standard	115	Minority
Local	Urban Standard	704	Minority
Local	Urban Standard	705	Minority
Local	Urban Standard	707	Minority
Local	Urban Standard	815	Minority
Local	Urban Standard	816	Non-Minority
Local	Urban Standard	832	Non-Minority
Local	Urban Standard	833	Non-Minority
Local	Urban Standard	834	Non-Minority
Local	Urban Standard	848	Non-Minority

Туре	Category	Route #	Title VI Classification
Corridor	Rapid	237	Minority
Local	Urban Frequent	1	Minority
Local	Urban Frequent	2	Minority
Local	Urban Frequent	3	Minority
Local	Urban Frequent	5	Minority
Local	Urban Frequent	6	Non-Minority
Local	Urban Frequent	7	Minority
Local	Urban Frequent	8	Non-Minority
Local	Urban Frequent	9	Non-Minority
Local	Urban Frequent	10	Minority
Local	Urban Frequent	11	Minority
Local	Urban Frequent	13	Minority
Local	Urban Frequent	30	Non-Minority
Local	Urban Frequent	41	Non-Minority
Local	Urban Frequent	44	Non-Minority
Local	Urban Frequent	120	Non-Minority
Local	Urban Frequent	701	Minority
Local	Urban Frequent	709	Minority
Local	Urban Frequent	712	Minority

Type	Category	Route #	Title VI Classification
Local	Urban Standard	854	Non-Minority
Local	Urban Standard	855	Minority
Local	Urban Standard	856	Non-Minority
Local	Urban Standard	864	Minority
Community	Urban Standard	871	Non-Minority
Community	Urban Standard	872	Non-Minority
Local	Urban Standard	874	Non-Minority
Local	Urban Standard	875	Non-Minority
Local	Urban Standard	905	Minority
Local	Urban Standard	916	Minority
Local	Urban Standard	917	Minority
Local	Urban Standard	921	Minority
Local	Urban Standard	923	Non-Minority
Local	Urban Standard	928	Non-Minority
Local	Urban Standard	936	Minority
Local	Urban Standard	944	Non-Minority
Local	Urban Standard	945	Non-Minority
Local	Urban Standard	962	Minority
Local	Urban Standard	963	Minority

Туре	Category	Route #	Title VI Classification
Local	Urban Frequent	901	Minority
Local	Urban Frequent	906	Minority
Local	Urban Frequent	907	Minority
Local	Urban Frequent	929	Minority
Local	Urban Frequent	932	Minority
Local	Urban Frequent	933	Minority
Local	Urban Frequent	934	Minority
Local	Urban Frequent	955	Minority
Local	Urban Frequent	961	Minority
Local	Urban Frequent	992	Non-Minority

Туре	Category	Route #	Title VI Classification
Local	Urban Standard	967	Minority
Local	Urban Standard	968	Minority
Local	Circulator	18	Non-Minority
Local	Circulator	25	Non-Minority
Local	Circulator	83	Non-Minority
Local	Circulator	84	Non-Minority
Local	Circulator	88	Non-Minority
Community	Circulator	851	Non-Minority
Community	Urban Standard	904	Minority
Local	Circulator	964	Minority
Local	Circulator	965	Minority

#### Vehicle Loads

MTS has established load factor data for all bus and rail services to prevent overcrowding and to allocate resources appropriately. The load factor for each route is calculated based on the peak and non-peak load of each trip on a route during an average weekday. As ridership is much lower on the weekends, Saturday and Sunday load factors are not included.

Figure 2-17 illustrates the average load factor during peak and off-peak times on both minority and non-minority transit routes. Minority routes do carry slightly higher load factors than do Non-Minority routes during peak and off-peak times. This is most likely due to higher ridership productivity on minority routes in comparison to non-minority routes. No bus or Light Rail lines exceeded the MTS load factor standards, as outlined in Figure 2-17 and Tables 2-6 and 2-7.

Figure 2-17 MTS System-Wide Average Vehicle Loads

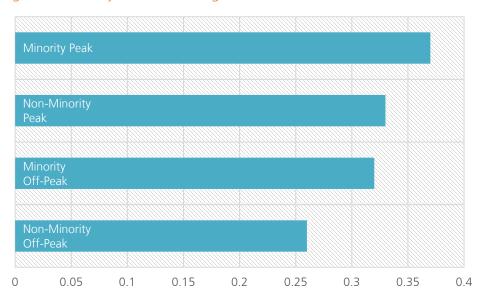


Table 2-6 MTS System-Wide Minority Route Average Vehicle Loads, effective January 1, 2018

MTS Load Factor – Minority Routes		# of Routes	Peak	Off-Peak	Standard
Regional Routes Rapid Express		0	1	1	1.00
	Express Routes	1	1.07	.77	1.50
Corridor Routes	Light Rail	2	.53	.43	3.00
	Rapid Routes	5	.22	.23	1.50
Local Routes	Urban Frequent	20	.27	.25	1.50
Local Routes	Urban Standard	18	.27	.23	1.50
Community Routes	Circulator	3	.15	.11	1.00

Table 2-7 MTS System-Wide Non-Minority Route Average Vehicle Loads, effective January 1, 2018

MTS Load Factor – Non-Minority Routes		# of Routes	Peak	Off-Peak	Standard
Regional Routes Rapid Express		2	.43	.43	1.00
	Express Routes	6	.32	.25	1.50
Corridor Routes	Light Rail	1	.37	.26	3.00
	Rapid Routes	1	.38	.36	1.50
Local Routes	Urban Frequent	8	.30	.26	1.50
	Urban Standard	20	.22	.20	1.50
Community Routes	Circulator	6	.17	.13	1.00

#### Vehicle Headways

Vehicle headways are defined as the base weekday frequency of service. Routes with high ridership typically have more frequent headways than routes that do not, and are adjusted as ridership increases or decreases – for example, routes that serve the beach areas often have increased service during the summer months to account for increased demand.

The MTS route headways vary by the type of service that is being provided. Light Rail, *Rapid*, and Urban Frequent routes are the most heavily utilized routes, and therefore have the most frequent headway standard (15 minutes). *Rapid Express*, Express, and Urban Standard routes have a standard headway of 30 minutes. Lastly, Circulator routes provide services to areas of lower density, and therefore have a 60-minute frequency standard. A summary of the MTS Headway Standards is included in Table 2-8 below.

Table 2-8 MTS Vehicle Headway Standards, effective January 1, 2018

MTS Vehicle Headways		# of Routes	Standard (minutes)
Regional Routes	Rapid Express	2	30
	Express Routes	7	30
Corridor Routes	Light Rail	3	15
	Rapid Routes	6	15
Lacal Dayston	Urban Frequent	28	15
Local Routes	Urban Standard	38	30
Community Routes	Circulator	9	60

The majority of the MTS minority route vehicle headways meet or exceed the agency's standard. For example, the standard headway for the Light Rail, *Rapid*, and Urban Frequent routes is 15 minutes. However, the actual headways for these minority routes during peak times averages 11.25 minutes for the Light Rail routes, 13.5 minutes for the *Rapid* routes, and 14.4 minutes for the Urban Frequent routes, respectively. Eighty-two (82) of MTS's 93 routes are operating with headways that either meet or exceed the standard headway for their route category. Eleven routes operate with headways that are less frequent than the standard for their route category. Six of these routes (#707, #901, #916, #917, #967, and #968) are located within minority areas, while the other five routes (#8, #9, #14, #235, and #870) are located within non-minority areas. Figure 2-18 and Tables 2-9 and 2-10 depict the MTS average weekday headways at peak and off-peak times for both the minority and non-minority routes.

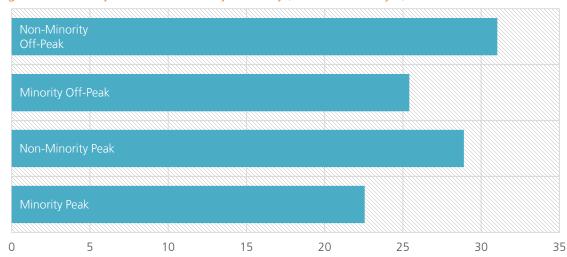


Figure 2-18 MTS System-Wide Weekday Headways, effective January 1, 2018

Table 2-9 MTS Minority Route Headways, effective January 1, 2018

MTS Headways – Minority Routes		# of Routes	Peak (minutes)	Off-Peak (minutes)	Standard (minutes)
Regional Routes	Rapid Express	0	N/A	N/A	N/A
	Express Routes	1	15.00	30.00	30.00
Corridor Routes	Light Rail	2	11.25	15.00	15.00
	Rapid Routes	5	13.50	15.00	15.00
Local Routes	Urban Frequent	20	14.40	15.60	15.00
	Urban Standard	18	34.17	38.33	30.00
Community Routes	Circulator	3	32.50	32.50	60.00

Table 2-10 MTS Non-Minority Route Headways, effective January 1, 2018

MTS Headways – Non-Minority Routes		# of Routes	Peak (minutes)	Off-Peak (minutes)	Standard (minutes)
Regional Routes	Rapid Express	2	12.50	N/A	30.00
	Express Routes	6	30.83	40.00	30.00
Corridor Routes	Light Rail	1	15.00	15.00	15.00
	Rapid Routes	1	15.00	30.00	15.00
Logal Dayston	Urban Frequent	8	15.31	16.25	15.00
Local Routes	Urban Standard	20	31.13	31.58	30.00
Community Routes	Circulator	6	50.00	50.00	60.00

#### On-Time Performance

On-Time Performance of transit routes is monitored by MTS to ensure that the services that are being provided are reliable. Transit schedule service changes occur at least three times per year, in part to ensure that routes are running as timely as possible.

Figure 2-19 illustrates the average on-time performance of both minority and non-minority transit routes. Tables 2-11 and 2-12 show the average on-time performance of each route category, and compare it to the standards set forth by the agency. MTS considers routes to be on time if they arrive within zero to five minutes of the scheduled arrival time. Minority routes had an average on-time performance of 82 percent overall. Non-Minority routes had an average on-time performance of 81 percent.



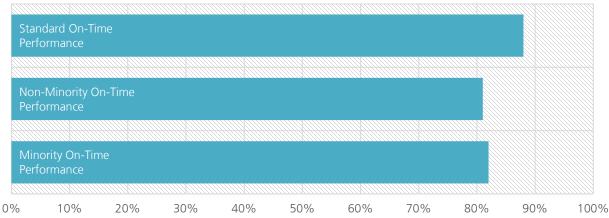


Table 2-11 MTS On-Time Performance – Minority Routes

MTS On-Time Performance – Minority Routes		# of Routes	On-Time Performance	Standard
Regional Routes	Rapid Express	0	_	90%
	Express Routes	1	90%	90%
Corridor Routes	Light Rail	2	91%	90%
	Rapid Routes	5	87%	85%
Local Dayton	Urban Frequent	20	81%	85%
Local Routes	Urban Standard	19	83%	85%
Community Routes	Circulator	3	76%	90%

*Table 2-12 MTS On-Time Performance – Non-Minority Routes* 

MTS On-Time Performance – Non-Minority Routes		# of Routes	On-Time Performance	Standard
Regional Routes	Rapid Express	2	81%	90%
	Express Routes	6	76%	90%
Corridor Routes	Light Rail	1	92%	90%
	Rapid Routes	1	84%	85%
Local Doutes	Urban Frequent	8	84%	85%
Local Routes	Urban Standard	20	83%	85%
Community Routes Circulator		3	75%	90%

#### Service Availability

MTS has achieved the following goals regarding service availability, discussed below and shown in Table 2-13:

- 94 percent of residents are within ½ mile of a bus stop or rail station in urban areas
- 90.5 percent of jobs within ½ mile of a bus stop or rail station in urban areas
- 100 percent of suburban residents within five miles of a bus stop or rail station
- Route 848 serves Lakeside seven days a week, and Route 864 serves Alpine seven days a week

Table 2-13 MTS Service Availability

Standard			
80% of residents or jobs within ½ mile of a bus stop or rail station in urban area	Residents within ½ mile of a bus stop or rail station in urban areas:	Jobs within ½ mile of a bus stop or rail station in urban areas:  90.5%	
100% of suburban residences within five miles of a bus stop or rail station	Suburban residents within five miles of a bus stop or rail station:  100%		
One return trip at least two days/week to destinations from rural villages (Lakeside and Alpine)	<ul> <li>Available Service:</li> <li>Route 848 serves Lakeside seven days a week</li> <li>Route 864 serves Alpine seven days a week</li> </ul>		

#### System-Wide Service Policies

#### Transit Amenities

MTS provides a variety of transit amenities to its riders. Transit stop amenities are determined by the number of passenger boardings at stops and stations along routes. Transit stops can feature benches, shelters, passenger information (including static and electronic displays), elevators and escalators (there are currently no elevators, escalators, or ticket vending machines at any bus-only stops), trash cans, restrooms, and ticket vending machines.

Rail station amenities of the MTS include seating, shelters, passenger information (including static and electronic displays), elevators and escalators, trash cans, restrooms, and ticket vending machines. The full MTS Transit Amenities Policy is included in Appendix I.

#### Vehicle Assignment

#### MTS

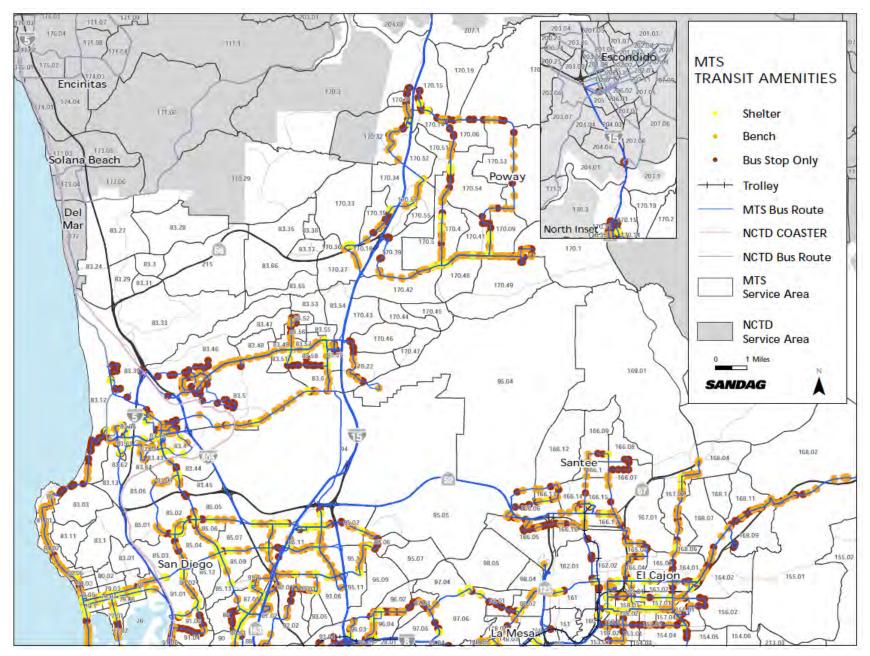
The MTS Rail fleet consists of High-Floor trolley cars, Low-Floor trolley cars, and Vintage Trolley cars. In January 2015, a portion of the High-Floor fleet was retired. MTS currently owns 76 Low-Floor cars, but requires 96 cars for a full peak schedule. Currently, this difference is accounted for by inserting a High-Floor car in the middle of three-car consists. Vintage service only operates as a supplementary service in a loop around Downtown San Diego. MTS Rail operates out of one location in Downtown San Diego.

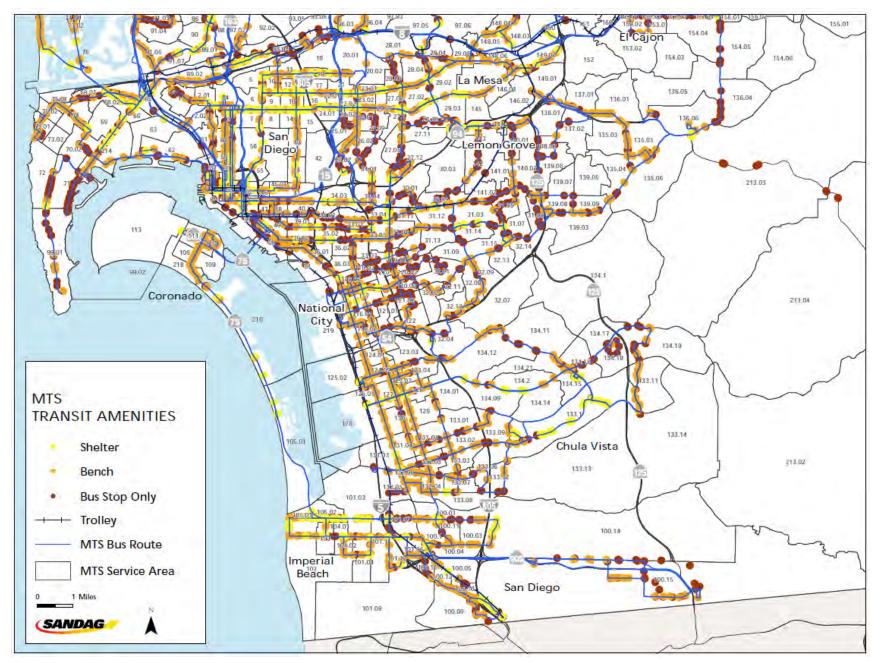
The MTS bus fleet consists of nearly 800 vehicles, including standard buses, articulated buses, minibuses, and over-the-road coaches. Standard buses are 30- to 40-foot-long medium- or heavy-duty transit buses. These buses all operate using Compressed Natural Gas engines. The Articulated buses, which are 60 feet long, operate on urban routes with heavy ridership, *Rapid* routes, and *Rapid* freeway routes. The minibus fleet, consisting of buses 29 to 34 feet in length, operates demand-response service and on fixed routes with lower ridership. Over-the-Road Coaches are 45-foot-long buses that are assigned to the *Rapid Express* commuter bus service which operates along the I-15 corridor. The MTS Vehicle Assignment Policy is included in Appendix J.

These bus fleets are assigned to five different divisions:

- Imperial Avenue Division
   Operates standard and articulated buses
- South Bay Maintenance Facility
  Operates standard and articulated buses
- 4. East County Bus Maintenance Facility
  Operates standard buses, minibuses, and
  Over-the-Road coaches
- Copley Park Maintenance Facility
   Operates fixed-route minibuses as well as the MTS Americans with Disabilities Act-compliant paratransit fleet, which consists of propane- and gasoline-powered Type II minibuses

Figure 2-20 MTS Transit Amenities – Central and North, effective January 1, 2018





#### Requirement to Evaluate Service Changes

MTS complies with its requirements to evaluate service changes found in Chapter IV, Section 7, of the FTA Title VI Circular (FTA C 4702.1B). MTS Policy 42 was originally adopted in 1993 and was revised on September 15, 2016. Policy 42 established processes for evaluating and adjusting existing transit services to improve performance and procedures for implementing service changes. Policy 42 defines a major service change requiring a Title VI Analysis and approval from the MTS Board of Directors before a final implementation decision is made as any of the following changes:

- A change greater than 25 percent of a route's weekly in-service miles or hours
- An increase or reduction in the average weekly span-of-service of more than 25 percent
- The implementation of a new route or the discontinuation of an existing route
- A routing change that affects more than 25 percent of a route's Directional Route Miles and more than 25 percent of the route's bus stops

Policy 42 also establishes a threshold that identifies when effects of a major service change disproportionately and negatively impact minority populations or represent a disparate impact to low-income communities. Similarly, Policy 42 provides a threshold for determining when changes disproportionately benefit non-minority or non-low-income populations.

A copy of Policy 42 is included in Appendix H.

#### Requirement to Evaluate Fare Changes

All fare changes that do not qualify as a pilot are carried out by SANDAG pursuant to the Master MOU with MTS and NCTD. This MOU gave SANDAG the responsibility to set the fare policies for the region, including the MTS service area. Therefore, it is the responsibility of SANDAG, not MTS, to evaluate fare changes. The minority disparate impact policy and disproportionate burden policy for fare changes is the responsibility of SANDAG, not MTS, and is not applicable to this Title VI Program. Any evaluation of fare changes would be included in the SANDAG Title VI Program, due in October 2018.

#### **RESULTS OF SERVICE ANALYSES**

During the triennial period, MTS had two service change requiring a Title VI analysis. The first service change involved the expansion of Route 950 from a pilot program to a permanent fixed bus route. The resulting analysis determined that there were no disparate impacts or disproportionate burdens in making the route permanent. A public hearing for the proposed service change was held at the November 10, 2016, MTS Board of Directors meeting, with the Board approving the service change. Copies of the presentation made at the Board meeting, including the Title VI Analysis, as well as the minutes from the November 10, 2016, MTS Board of Directors meeting, are included in Appendix M.

The second service change involved MTS's Transit Optimization Plan (TOP), which MTS began in fall 2016 to comprehensively review the transit network to ensure it is effective in meeting the region's travel needs. A public hearing was held on July 20, 2017, and the MTS Board of Directors approved the TOP at the September 21, 2017, Board of Directors meeting. An abridged version of the September 21, 2017, meeting agenda, materials (including Title VI analysis), and minutes are included in Appendix M. Due to space constraints within this document, copies of the full agendas, materials (including PowerPoint presentation slides), and minutes from the July 20, 2017, and the September 21, 2017, Board of Directors meetings can be found at the following links:

July 20, 2017, MTS Board of Directors Meeting Agenda and Materials

July 20, 2017, MTS Board of Directors Meeting Minutes

September 21, 2017, MTS Board of Directors Meeting Agenda and Materials

September 21, 2017, MTS Board of Directors Meeting Minutes

#### **RESULTS OF FARE EQUITY ANALYSIS**

The responsibility to conduct a fare equity analysis belongs to SANDAG, not MTS. SANDAG has not implemented any fare changes in the last three years. The last fare change occurred in December 2008. As no fare changes have been implemented during the triennial period, no fare equity analysis has been conducted, no disparate impacts have been found, and no Board approval has occurred.

## **APPENDICES**

## **APPENDIX A**

MTS NOTICE TO THE PUBLIC MTS TITLE VI POLICY – WEB



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

The San Diego Metropolitan Transit System (MTS) assures that no person shall on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any agency program or activity. To request additional information on MTS's nondiscrimination obligations or to file a discrimination complaint against MTS, please write to:

MTS General Counsel 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

-or-

Log on to www.sdmts.com

MTS asegura que ninguna persona a base de raza, color de piel, u origen nacional será excluida de participar en, negada los beneficios de, o de cualquier otra manera sujetada a discriminación bajo cualquier actividad o programa de la agencia. Para solicitar información adicional sobre las obligaciones de MTS contra discriminación o para presentar una denuncia contra MTS, favor de escribir al

MTS General Counsel, 1255 Imperial Avenue, Suite 1000, San Diego, CA 92101

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viste la página www.sdmts.com.

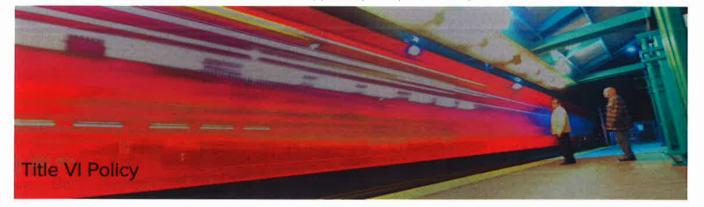


Metropolitan Transit System (MTS) is comprised of the Metropolitan Transit Development Board (MTDB), a California public agency, San Diego Transit Corp., and San Diego Trolley, Inc., in cooperation with Chula Vista Transit and National City Transit. MTS is the taxicab administrator for eight cities. MTDB is owner of the San Diego and Arizona Eastern Railway Company.

MTDB member agencies include: City of Chula Vista, City of Coronado, City of El Cajon, City of Imperial Beach, City of La Mesa, City of Lemon Grove, City of National City, City of Poway, City of San Diego, City of Santee, and the County of San Diego.

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Title VI Policy | San Diego Metropolitan Transit System



The San Diego Metropolitan Transit System (MTS) is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended.

It is MTS' objective to:

- Ensure that transportation service levels and quality of service are provided without regard to race, color or national origin
- Identify and address, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of public transportation programs and activities on minority populations and low-income populations
- Promote the full and fair participation of all affected populations in transportation decision making
- Prevent the denial, reduction or delay in benefits related to public transportation programs and activities that benefit minority populations or low-income populations
- Ensure meaningful access to public transportation programs and activities by persons with limited English proficiency

MTS provides a formal process for the investigation and resolution of any complaint that alleges exclusion or denial of benefits based on race, color or national origin.

## Who can file a complaint?

Any person who believes that they have, individually or as a member of any specific class of persons, been subjected to discrimination on the basis of race, color or national origin, may file a Title VI complaint with MTS. A complaint must be filed within 180 days after the date of the alleged discrimination.

## How do I file a Title VI Complaint?

If you believe you have been discriminated against, you may file a signed, written complaint within 180 days of the date of alleged discrimination. Complaints shall provide all pertinent facts and circumstances surrounding the alleged discrimination that will help MTS reach a decision. The complaint should include the following information:

Your name, address and contact information (i.e., telephone number, email address, etc.)

Title VI Policy | San Diego Metropolitan Transit System

 How, when, where and why you believe you were discriminated against. Include the location, names and contact information of any witnesses.

Complaints sent to MTS should be mailed or dropped off at the following address:

San Diego Metropolitan Transit System Attn: General Counsel 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

Printable Form:

Title VI Complaint form - English (https://www.sdmts.com/sites/default/files/attachments/TitleVIComplaintForm.pdf)

Formulario de queja de Título VI - Español (Spanish (https://www.sdmts.com/sites/default/files/attachments/FormulariodequejadeTituloVI.pdf))

Tiêu Đề VI Đơn Khiếu Nại – Việt (Vietnamese) (https://www.sdmts.com/sites/default/files/attachments/TitleVICForm\_Vietnamese.pdf)

Форма жалобы по Статье VI – ру́сский язы́к (Russian) (https://www.sdmts.com/sites/default/files/attachments/TitleVICF\_Russian.pdf)

ទម្រង់បែបបទបណ្ដីងនៃមាភិកា VI – ភាសាខ្មែរ (Khmer) (https://www.sdmts.com/sites/default/files/attachments/TitleVICF\_Khmer.pdf)

ຂໍ້ທີ VI ແບບຟອມການຮ້ອງທຸກ – ລາວ (Laotian) (https://www.sdmts.com/sites/default/files/attachments/TitleVICF\_Laotian.pdf)

Title VI 불만 양식 – 한국어(Korean) (https://www.sdmts.com/sites/default/files/attachments/TitleVICF\_Korean.pdf)

タイトルVI差別苦情届出書 – 日本人(Japanese) (https://www.sdmts.com/sites/default/files/attachments/TitleVICF\_Japanese.pdf)

Title VI Policy | San Diego Metropolitan Transit System

(Arabic) نموذج شكوى الباب السادس – العربية

(https://www.sdmts.com/sites/default/files/attachments/TitleVIComplaintForm\_ARABIC.pdf)

(Persian) فرم شکایت مربوط به فصل شش – فارسی

(https://www.sdmts.com/sites/default/files/attachments/TitleVIComplaintForm\_FARSI.pdf)

民權法案第六章投訴表 - 中國 (Chinese)

(https://www.sdmts.com/sites/default/files/attachments/TitleVIComplaintForm\_CHINESE.pdf)

Form ng Reklamo sa ilalim ng Titolo VI – Tagalog (Tagalog) (https://www.sdmts.com/sites/default/files/attachments/TitleVIComplaintForm\_TAGALOG.pdf)

#### **Complaint Assistance**

MTS Customer Service will assist with writing a complaint if the complainant is unable to do so.

In addition to your right to file a complaint with MTS, you have the right to file a Title VI complaint with the U.S. Department of Transportation:

United States Department of Transportation Federal Transit Administration Office of Civil Rights Attention: Complaint Team East Building, 5th Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590

### What happens to my complaint at MTS?

All complaints alleging discrimination based on race, color or national origin will be documented and an investigation will be initiated within 10 days of receiving the complaint. If additional information is needed, MTS will contact the complainant or their representative in writing. MTS will provide appropriate assistance to complainants, including those persons with disabilities, or who are limited in their ability to communicate in English. Failure of the complainant to provide the requested information by a certain date may result in the administrative closure of the complaint.

#### How will I be notified of the outcome?

MTS will make every effort to respond to Title VI complaints within 90 working days of receipt. MTS will send a final written response to the complainant. The complainant will also be advised of their right to appeal the response to federal and state authorities as appropriate.

Title VI Policy | San Diego Metropolitan Transit System

## How can I request additional information about MTS' Title VI obligations?

To receive additional information on MTS' Title VI nondiscrimination obligations, please contact the Office of General Counsel at either 619.557.4539 or 1255 Imperial Avenue, Suite 1000, San Diego, CA 92101.

### Notice of Availability of Free Language Assistance

MTS provides vital documents translated into languages other than English.

Written translations are available as follows:

- All vital and many non-vital documents are provided in English and Spanish.
- The Title VI Complaint Form is available in Spanish, Vietnamese, Tagalog, Chinese, Syriac, Arabic, Persian, Korean, Laotian, Japanese, Russian, Mandarin, and Cambodian.
- The Title VI Information and Complaint Process is available in all above languages using the Google Translate widget incorporated into the top of the webpage. (A Spanish version is also readily available via weblink).
- Additional vital documents readily available in Vietnamese and Tagalog are the MTS Rider's Guide and applications for reduced fare identification cards.
- Most vital documents will be provided in any language identified above upon request, allowing 1-2 weeks for translation.
- MTS may translate outreach materials and other documents for a specific event or change as necessary, as warranted by the local population affected.

Verbal interpretation for vital service information is available as follows:

- Front-line administrative and call center assistance (MTS Information and Trip Planning, MTS Customer Service, MTS Compass Card office) is readily available in English and Spanish.
- Vietnamese and Tagalog interpretive assistance is available through the MTS Information and Trip Planning line with a two-day advanced notice by calling 619.233.3004.
- Interpretive service for all other languages noted above is available through the MTS
   Information and Trip Planning line with a two-day advanced notice by calling 619.233.3004.
- MTS may offer interpretive services for a specific event as necessary, as warranted by the local population affected.

#### **Additional Resources**

#### **United States Department of Transportation**

Federal Transit Administration Office of Civil Rights Attention: Complaint Team East Building, 5th Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590

Title VI Policy | San Diego Metropolitan Transit System

#### **California Department of Transportation**

Office of Business & Economic Opportunity Equal Employment Opportunity Program Discrimination Complaint Investigation Unit 1823 14th Street, MS 79 Sacramento, California 95811

866.810.6346 http://www.dot.ca.gov/hq/bep/title\_vi/t6\_index.htm

(http://www.dot.ca.gov/hq/bep/title\_vi/t6\_index.htm)

Printer-friendly version (/print/229)



## Reload your Compass Card online! (https://compasscard.511sd.com/webtix/)

ADA COMPLAINTS	0
MTS INFORMATION AND TRIP PLANNING	0
CUSTOMER SERVICE	0

(https://www.sdmts.com/)

#### Contact Us (/about-mts/customer-service)

Information and Trip Planning (/about-mts-customer-service/mts-information-and-trip-planning)

619.233.3004 (tel:+16192333004)

Customer Feedback (/about-mts-customer-service/customer-feedback)

#### Inside MTS (/inside-mts)

News & Events (/inside-mts/news-events)

Careers (/inside-mts/careers)

Rider Insider (/inside-mts/rider-insider)

Current Projects (/inside-mts/current-projects)

Media Center (/inside-mts/media-center)

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Title VI Policy | San Diego Metropolitan Transit System

619.557.4555 (tel:+16195574555)

Compass Card (/fares-passes/compass-card)

619.595.5636 (tel:+16195955636)

#### Rider Info (/rider-info)

Rapid (/schedules-real-time/rapid)

Regional Map (/schedules-real-time/maps-and-routes)

Safety and Security (/rider-info/safety-security)

Transit Store (/rider-info/transit-store)

#### **Business Center (/business-center)**

Advertising (/business-center/advertising)

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MTS Records (/about-mts/reports-records-and-policies)

#### **Become a Rider Insider**

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(http://www.keepsandiegomoving.com/)

Title VI (https://www.sdmts.com/about-mts/title-vi-policy)

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## **APPENDIX B**

MTS POLICIES AND PROCEDURES NO. 48



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

#### **Policies and Procedures**

No. 48

**Board Approval: 9/17/15** 

SUBJECT:

TRANSIT SERVICE DISCRIMINATION COMPLAINTS PROCEDURES

PURPOSE:

To carry out Title II of the Americans with Disabilities Act of 1990 (ADA) and Title VI of the Civil Rights Act of 1964 (Title VI), the Federal Transit Administration (FTA) recommends that transit agencies adopt a procedure in which complaints alleging discrimination in provision of transit service are filed, investigated, and a determination made. This policy sets forth such procedures.

#### BACKGROUND:

It is the policy of the San Diego Metropolitan Transit System, hereinafter "MTS"; its subsidiaries, San Diego Transit Corporation (SDTC), San Diego Trolley, Inc. (SDTI); and its contractors to follow the established procedure for handling all alleged transit service ADA discrimination complaints on the basis of disability and all alleged transit service Title VI discrimination complaints on the basis of race, color, or national origin, hereinafter "complaints".

The responsibility for the implementation of the discrimination complaint procedures is assigned to the Office of General Counsel. Contact information for the Office of General Counsel is as follows:

San Diego Metropolitan Transit System Attn: Staff Attorney – Regulatory Compliance 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101 Tel.: 619-814-1559

All management personnel within MTS, SDTC, and SDTI are expected to support and implement the following procedures.

#### PROCEDURES:

48.1 All complaints must be in writing and signed by the complainant or his/her representative, hereinafter "complainant", before any action will be taken. A written complaint is necessary to provide a clear record of the issue to be investigated and to help define the scope of the investigation. If complainant is



Metropolitan Transit System (MTS) is a California public agency and is comprised of San Diego Transit Corporation and San Diego Trolley, Inc. nonprofit public benefit corporations, in cooperation with Chula Vista Transit and National City Transit. MTS is the taxicab administrator for eight cities and the owner of the San Diego and Arizona Eastern Railway Company.

MTS member agencies include: City of Chula Vista, City of Coronado, City of El Cajon, City of Imperial Beach, City of La Mesa, City of Lemon Grove, City of National City, City of Poway, City of San Diego, City of Santee, and the County of San Diego.

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unable to complete the form in writing due to a disability or limited-English proficiency, upon request, reasonable accommodations will be made.

The complaints shall provide all pertinent facts and circumstances surrounding the alleged discrimination that will allow a thorough review and/or investigation. The complainant may use MTS's ADA or Title VI Complaint Form to submit their complaint, as seen in Exhibit A, B, C and D of this Policy.

The complaint should be filed within 180 calendar days from the time of the alleged discrimination. A complaint may be administratively closed when received later than this deadline if evidence of the alleged discrimination no longer exists to properly investigate the complaint.

48.2 Upon receipt of a written complaint, the Office of General Counsel will document and assign the complaint to investigating staff for further investigation. Within 10 working days after receipt, the investigating staff will begin investigating the complaint. The investigating staff may use the following resources when available to complete its investigation of the complaint: reviewing video footage, incident reports and employee reports and interviewing applicable personnel.

In instances where additional information is needed, the investigating staff will contact the complainant in writing or where appropriate, in a format accessible to the complainant. Failure of the complainant to provide the requested information by a certain date may result in the administrative closure of the complaint or a delay in complaint resolution.

Based upon all the information available from both parties (i.e., the complainant and the identified agency or department) the investigating staff will prepare a written response subject to review and approval by the Office of General Counsel. The investigating staff will use its best efforts to provide a written response of its determination on the matter to the complainant within 90 working days after receipt of complaint. If noncompliance with ADA or Title VI is determined, a recommendation on remedial action will be made. If no violation of ADA or Title VI is determined, the complaint will be administratively closed by MTS.

48.3 The complainant may appeal the determination from investigating staff to the Chief Executive Officer within 10 working days after receipt.

Within 15 working days after receipt of an appeal, the Chief Executive Officer will evaluate all information received and respond in writing, and, where appropriate, in a format accessible to the complainant, with a final determination of the complaint.

48.4 The complainant who is dissatisfied with the final determination of the Chief Executive Officer may submit their complaint to the FTA at the address below no later than 180 days after the date of the alleged discrimination, unless the time for filing is extended by the FTA.

Federal Transit Administration Office of Civil Rights Attention: Complaint Team East Building, 5th Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590 This policy was adopted 3/12/98. Policy revised on 5/13/04. Policy revised on 1/28/15. Policy revised on 9/17/15.

Attachments: Exhibit A – Title VI Complaint Form – English (Available in other languages on the MTS website and upon request)

Exhibit B – ADA Complaint Form – English (Available in other languages on the MTS

website and upon request)

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## **APPENDIX C**

## **MTS COMPLAINT FORMS**



#### **Title VI Complaint Form**

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

If you believe you have been discriminated against by MTS, you may file a signed, written complaint within 180 days of the date of alleged discrimination. You may use the form below, which includes the necessary information to process your claim. When completed, please return this form to the Metropolitan Transit System, Title VI Officer, 1255 Imperial Avenue #1000, San Diego, CA 92101.

#### **SECTION 1: BASIC INFORMATION**

Γ	COMPLAINAN	<u>T'S INFORMATION</u>	
	Name:		
Α	Address:		
		:	
	Telephone Nu	mber:	
Γ	VICTIM'S INFO	RMATION (if other than above)	
	Name:		
В	Address:		
	City/State/Zip	:	
L	Telephone Nu	mber:	
<b>G</b> [	– Date of allege	d discrimination:	
D	Race/	e that the reason for the alleged discrimination: Color nal Origin	
	Have you filed court?	this complaint with any other federal, state, or local agency;	or with any federal or state
	Yes •	If yes, mark all appropriate boxes: Local agency State agency Federal court	
A		Contact information for the agency/court where the comp	aint was filed:
		Name:	
		Address:	
		City/State/Zip:	
		Telephone Number:	

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## **SECTION 2: EVENT DETAILS**

was responsible. Provide all details and pertinent that will help MTS investigate your complaint. Yo	nation. Please explain what happened and whom you believe t facts and circumstances surrounding the alleged discrimination ou may use the back of this form if additional space is required. Ther information that you think is relevant to your complaint.)
	, , ,
SECTION 3: SIGNATURE	
Complainant's Signature:	Date:

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#### Formulario de queja de Título VI

El Título VI del Decreto de los Derechos Civiles de 1964 dispone que "ninguna persona en los Estados Unidos debe ser excluida de participar en, negada de los beneficios de sus servicios en base a su raza, color u origen étnico, o ser sujeto(a) a discriminación bajo cualquier programa o actividad que reciba ayuda económica federal."

Si cree que ha sufrido discriminación, puede presentar una queja por escrito y firmada en un plazo de 180 días de la fecha de la presunta discriminación. Puede utilizar el formulario a continuación, que incluye la información necesaria para procesar su queja. Cuando termine, favor de entregar este formulario a Metropolitan Transit System, Title VI Officer, 1255 Imperial Avenue #1000, San Diego, CA 92101.

#### **SECCIÓN 1: INFORMACIÓN BÁSICA**

	DATOS DEL RECLAMANTE
	Nombre:
A	Dirección
	Cuidad/Estado/Código postal:
	Número telefónico:
	DATOS DE LA VÍCTIMA (si es diferente del anterior)
	Nombre:
В	Dirección
	Cuidad/Estado/Código postal:
	Número telefónico:
G	Fecha de la presunta discriminación:
D	Cree que la razón para la presunta discriminación es debido a:  Raza/Color Origen étnico
<b>(3</b> )	¿Ha entregado esta queja a cualquier otro organismo local, estatal, o federal o con cualquier tribuna estatal o federal?  No Sí De ser así, marque todas las cajas apropiadas: Organismo local Organismo federal Tribunal federal Tribunal estatal Información de contacto para el organismo/tribunal donde se presentó la queja: Nombre: Dirección: Cuidad/Estado/Código postal: Número telefónico:

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## **SECCIÓN 2: DETALLES DEL EVENTO**


C-4 B-71

## **APPENDIX D**

MTS COMPLAINT LOG

(\*As necessary, Complaint Log will be updated if new complaints are received prior to Title VI Program Submission due date of June 1, 2018)

Complainant	Complaint /	Date Legal	Date of	Summary of Allegations / Facts	Final Findings / Results of Investigation	Actions Taken	Status
Name	Claim Form /	received	Incident				
[REDACTED]	Lawsuit						
	Title VI Form; Claim Form - Alleges stereotyping based on	3.9.2015	8.15.2014	attached to a Title VI Form that did not list what type of discrimination he was alleging. Per the claim attached, Complainant alleges that MTS transit security officials (and also SD Police) used excessive force against complainant Complainant believes	TSS Incident report states complainant was exhibiting nervous behavior while holding an object in their hand. As TSS officers approached to investigate and speak with complainant as trained when presented with such behavior, complainant resisted and became combative, requiring several TSS Officers and County of SD sheriffs to take complainant into custody. Drug paraphernalia was later found near where first seen with an object in complainant's hand. No discrimination based on race, color or national origin was found. Detainment occurred due to behavior, not dreadlocks.	Video and incident report requested. Claim rejection letter sent by MTS on 4.6.2015. Received Civil Summons on 6.12.2015 for Civil Action No.15-cv-1286. Referred out to Risk Department and Outside Counsel. Settled on 10.15.2015	CLOSED on 10.15.2015
	Phone Call, PRA Request - Alleges Discrimination based on Race	8.10.2015	7.28.2015	the ramp for complainant when boarding and ignored complainant when complainant fell inside of the bus. Complainant alleges this behavior was due to complainant being Hispanic. Complainant alleges other Hispanics are treated poorly as	Video and incident reports were reviewed. Video shows the complainant boarding the bus and falling upon entering the bus. The complainant did not request that the bus be lowered or kneeled until after entering the bus. The bus operator called into dispatch that the complainant had fallen. A bus supervisor arrived and confirmed with the complainant that they did not need medical attention. There are no facts or evidence to support allegation of discrimination against complainant based on race. In addition, no facts or evidence to support broad allegation of discrimination against all Hispanics.	Video and incident notes are being sent over to Legal on 8.10.15. Samantha Leslie sent a translated response in Spanish to complainant on 8.27.2015	Closed on 8.27.2015

(\*As necessary, Complaint Log will be updated if new complaints are received prior to Title VI Program Submission due date of June 1, 2018)

_			( 715 Hecessary, complaint 206 v			
Phone Call - Alleges discrimination based on race	9.15.2015	9.14.2015	said complainant's Compass Card was not accurately working and that complainant should be able to ride the trolley for the rest of the day nonetheless. Later that day (See above cited times), during a transit fare check, complainant's compass card came up invalid and the MTS Transit Security Supervisor (TSS) would not accept the note as proof of payment. Complainant alleges verbally harassed by multiple TSSs. A TSS officer also allegedly grabbed complainant and/or belonging attempting to escort complainant off the trolley, which complainant refused to do. Eventually a Code Compliance Inspector boarded at Euclid, read the note, and allowed complainant to	No evidence to support allegations that MTS Security discriminated against the complainant based on the complainant's race. MTS Security conducted a fare check of all passengers on the trolley. A note was presented to TSS officers by complainant that allegedly allowed complainant to ride the trolley without a fare. It was later confirmed that a TSS officer earlier in the day did write a note for complainant but that it was only good for one fare and that complainant needed to purchase a fare for her return trip home. It is not MTS practice or policy for notes to be accepted in lieu of proof of payment and the TSS officer has since be counseled on this policy. Complainant became upset and boisterous that the note was not being accepted. TSS officers dispatched code compliance inspector in order for a citation to be issued and attempted to de-board the complainant as complainant was not able to show proof of fare. Complainant refused to leave and became even more upset. Upon arrival of code compliance inspector, discretion was used in deciding to allow complainant to continue to destination and not issue a citation. This decision was made in order to not escalate an already contentious situation with the passenger and to allow the trolley to continue without further delay.	Designated TSS to investigate and respond. Received summary of investigation from TSS on 12.2.2015. Called on 1.22.2016 and provided complainant summary of investigation that no evidence of discrimination was found.	CLOSED on 1.22.2016
Phone Call to Customer Service- Discrimination based on race	1.28.2016	1 27 2016	Complainant alleges that transit security officers were only requesting proof of fare from black passengers at Grossmont Transit Station. Complainant was also upset that their	Transit System Security, Code Compliance Officers and San Diego Police conducted a fare check at the platform of Grossmont Trolley Station as passengers were departing the trolley. Security made contact with many passengers. Video shows that security made contact with as many passengers as they were able to, with no regard to a specific race, national origin or color. No evidence of discrimination found. Complainant was unable to show proof of eligibility to be using a reduced Senior/Disabled/Medicare card and thus was cited and the reduced fare card was confiscated for misuse. Complainant was given information on how to retrieve their fare card so long as appropriate proof of eligibility was provided.	Security responded to complainant with findings on 1.29.2016	CLOSED on 1.29.2016

			( As fiecessary, complaint log v	will be updated if new complaints are received prior to little vi Program	i Submission due date of June 1, 2016)	
Title VI Complaint Form _Alleges Discrimination based on race/color national origin	6.16.2016		target the poor and minorities to bother and harass, and that	MTS personnel were not involved; therefore, MTS does not have any reports or footage of the incident. Complaints or requests regarding arrest should be directed to the San Diego County Sheriff's Department.	Response letter approved by General Counsel and mailed on 6.28.2016.	CLOSED on 6.28.2016
Title VI Complaint Form; Public Records Act Request for Video; Customer Service Complaint- NOT ALLEGING DISABILITY OR TITLE VI DISCRIMINATI ON / GENERAL COMPLAINT		3.7.2016 and	street. Complainant then retrieves the propane tanks and gets back on bus. Complainant also alleges that on 5.16.2016 they unknowingly stepped in animal feces and tracked it into the bus, for which the bus operator asked the complainant to	MTS staff concluded that for the 3.7.2016 incident, bus operator did not act professionally and thus the bus operator was counseled and disciplinary action was taken. This 3.7.16 complaint was handled initially by Customer Service. MTS staff pulled the video for the 5.16.2016 animal feces incident but upon review, the incident as described was not seen in the footage. Complainant may have provided the wrong date or time of the incident. Unable to investigate. No allegation of discrimination. No evidence of discrimination found.	As for the 3.7.2016, Customer Service initially processed this complaint. As for the 5.16.2016, Jan Gardetto emailed response on 6.24.2016 stating MTS was unable to confirm allegations based on information provided.	CLOSED on 6.24.2016
Phone Call - Alleging discrimination based on race	7.9.2016	No specific date	illegally parking in a MTS trolley	Voicemail was difficult to hear and no details on when or who were provided to properly investigate. Called complainant back to request more information but did not receive a return call.		CLOSED on 9.26.2016

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			(	viii be updated ii flew complaints are received prior to fitte vi Frogram		
Title VI Complaint - Alleging discrimination based on race	9.28.2016 (Rcvd by Finance on 9.21.2016)	8.29.2016	Bus Route 3; 5:20pm; Washington/CVS Bus Stop - Complainant alleges that a bus operator intentionally passed up complainant at a bus stop due to complainant's race. Complainant alleges Customer Service is aware of this complaint but has yet to contact complainant with the conclusion of the investigation.	No records within Customer Service system of this incident or this complainant calling to make a complaint. Discrepancy with date provided. Incomplete mailing address provided. Complainant responded with date information. Unfortunately, video footage was no longer available for this incident as the complaint was received after the video retention period had passed and the bus operator is no longer with MTS to interview.	Samantha Leslie called on 9.28.2016 requesting further information to properly investigate complaint. Samantha Leslie sent email response on 10.5.2016.	CLOSED on 10.5.2016
Email - Alleges discrimination based on disability and race	10.26.2016	10.25.2016 (Date provided) or 10.26.2016 (Date MTS believes is accurate)	Bus 2867, Old Town, Route 28 - Complainant witnessed an elderly African American man with a walker having difficulty exiting the bus. Complainant alleges the bus operator should have deployed the ramp.	Per video footage - At the time of boarding the bus operator kneels the bus and attempts to deploy the ramp. The passenger with the walker quickly states they do not need the assistance of the ramp. At the time of exiting, the bus operator kneels the bus. The passenger with the walker and the bus operator exchange pleasantries and the passenger slowly exits the bus. A female bystander was seen assisting the passenger to the curb. No evidence of discrimination based on race or disability. Bus operator remained professional towards the passenger at all times.		CLOSED on 11.2.2016
Title VI Complaint Form: Customer Service Complaint Alleges no discrimination	3.6.2017	2.19.2017	and other passengers occurred in regards to whether or not a bus	complainant requested assistance from bus operator. Bus operator requested one of the passenger involved in the dispute to move to another window seat. That passenger refused to move. Bus operator then called the MTS Road Supervisor for further assistance. While the bus was waiting for the MTS Road Supervisor to arrive, the complainant departed the bus. MTS found the bus operator's request to the passenger and call to the MTS Road Supervisor followed MTS procedures in attempting to de-escalate the passenger dispute		CLOSED 3.7.2017

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Phone Call . Email- Alleg discriming based on ra	es n	7.28.2017	LA County Access ID Tap Card/Debit	Complainant presented a LA County Access Tap identification card as proof of eligibility for a reduced fare on MTS fixed route. As allowed by State law, so long as a current valid identification card for a transportation service or discount has been issued to an individual with a disability by another transit operator is presented, MTS likely should accept this as proof of eligibility for MTS's reduced fare. LA County Access is a paratransit service, which is a service that individuals with a disability who cannot independently use fixed route service, are eligible for. Thus, MTS likely should have accepted this identification card as proof of eligibility for reduced fare, so long as it was a current and unexpired identification card. MTS will be reviewing what types of additional training measures can be provided for staff on this topic. MTS found current procedures do not discuss this topic. MTS found no evidence to support that the bus operator or bus supervisor did not accept the complainants proof of eligibility based on race, national origin or color. No evidence of discriminatory animus or comments.		CLOSED on 8.9.2017
Email - Doe not allege discriminatic based on disability or race.	3	9.2.2017	Alleges a driver refused to allow a passenger on with a stroller unless they folded the stroller due to capacity issues.	Review found that prior to boarding, the operator tells complainant that the stroller must be folded. The complainant responds that the stroller cannot be folded. Operator states that there is no room for the stroller, that he just doesn't know where they are going to be able to put it, and that he is just implementing the rules. Complainant is then seen walking away. It is MTS policy that strollers must be folded. Review also showed that there was no room in that particular bus without blocking the aisles. No allegation of discrimination based on race or disability. No evidence of discrimination found.	Transit Operation Specialist responded to complainant on 9.18.2017 regarding stroller policy.	CLOSED on 9.18.2017

			1	<del>-</del>		1
				MTS understands that on April 30, 2017, complainant was		
			Alleges security requests less proof	cited for refusal to comply with a lawful order from MTS		
			of fare from Caucasians, Filipinos	Security. MTS Security was conducting a fare enforcement		
			and Asians than they do Hispanic and African American commuters.	measure where they ask for proof of fare from all passengers boarding and deboarding the trolley. Complainant refused to		
			Alleges this shows discrimination,	comply with request and complainant was detained in order to		
				issue a citation. As for the allegation of discrimination based		
			0 0	· ·		
			the summer, security was asking for	Security (on board trolley vehicles, outside of trolley vehicles,		
				within the paid fare zones of trolley stations) and found all were		
Letter - Alleges		No specific	the trolley at the E street trolley and	modeled to reduce the likelihood of discriminatory practices		
discrimination		date	chased down complainant to see	based on race. No specific date was provided in order to		
based on race	10.4.2017	provided	complainant's proof of fare.	review any specific incident of discrimination based on race.	Samantha Leslie sent response letter on 10.13.2017	CLOSED 10.13.17
						ļ ,
				Video footage shows that the bus operator asked multiple		
				passengers on the left side of the wheelchair securement area		
				to vacate. The bus operator did not ask the right side of the		
				wheelchair securement to vacate, which had a family with a		
				unfolded stroller. No evidence of harassment or discrimination		
				based on race or disability found when bus operator asked		
				complainant and another passenger to move. The bus operator		
			Alleges the bus operator	used their discretion on deciding which side should receive the		
<u>Letter</u> - Alleges			inappropriately asked complainant,	request. However, the bus operator did not request the family		
discrimination			and not others, to vacate their seat in	with the unfolded stroller to fold their stroller, which is MTS		
based on			order for a wheelchair passenger to	policy. The bus operator was re-counseled on MTS's stroller		
disability and	1					
race	11.14.2017	11.6.2017	disabled, senior and not Caucasian.	securement boarding.	Response mailed by Samantha Leslie on 12.7.2017	CLOSED on 12.7.2017

(\*As necessary, Complaint Log will be updated if new complaints are received prior to Title VI Program Submission due date of June 1, 2018)

		ı			1	
				Per video footage - complainant is found to have no valid proof		
				of fare upon request. Escorted off trolley in order to issue		
				citation. CCI requested government issued ID in order to write		
				citation but complainant states they don't have one.		
				Complainant provides verbal information on name and date of		
				birth that cannot be verified through the SD Police Database.		
				Complainant then is handcuffed and asked whether they have		
				any additional forms of identification. Complainant states they		
				do in backpack. CCI finds birth certificate and baptism		
				certificate. CCI asks questions, such as mothers and fathers		
				name, to confirm that the complainant is the same person		
			Alleges security wrote complainant a	described on identification documents. CCI is satisfied with		
			citation but to get contact information	answers to questions, issues citation, and releases		
Phone Call -			for citation, inappropriately asked	complainant. No discrimination based on race found. No		
Alleges			intrusive questions about their birth	evidence of any discriminatory animus or statements based on		
discrimination			certificate, which was complainants	race found. Questions were appropriate to ensure citation was		
based on race	12.29.2017	12.24.2017	only form of identification.	written to the right person.	Samantha Leslie emailed response on 2.6.2018	Closed on 2.6.2018
				Security report states that complainant was seen boarding at		
				the rear of the trolley but stopped and left the rear of the trolley		
				after complainant saw security boarding the trolley vehicle.		
				Complainant started walking toward a different trolley vehicle,		
				which is the one the security had just deboarded. Security		
				asked for fare from complainant but complainant walked away		
				and became increasingly agitated. No evidence of		
				discriminated or profiling based on race. Complainant's		
				behavior caused security to believe complainant was		
				intentionally evading a fare check. It was determined that		
Public Records				reasonable force was used in order to detain him, after		
Act Request,				repeated attempts by complainant to walk away from security.		
<u>Customer</u>				No evidence that security discriminated against him based on		
Service Form -				his disability. One statement made by CCI about the		
Alleges			Alleges security profiled, assaulted,	complainant crying was found to be discourteous and	Jan Gardetto mailed response to Public Records Request on	
discrimination			and made fun of complainant's	unprofessional CCI was counseled and re-trained on MTS's	1.3.2018. Samantha Leslie mailed response to complaint on	
based on race	1.2.2018	12.31.2017	mental health.	expectations for professionalism.	1.5.2018	CLOSED on 1.5.2018

			( 7.5 Hecessal ) Complaint 208 .	will be apaated if new complaints are received prior to ritle vi Frogram.	2020/	
Title VI Complaint Form - Alleges discrimination based on race/color	1.25.2018	1.20.2018	Complainant was waiting at the bus stop. The approaching bus was honking several times. The bus slowed down at the stop. Allegedly the bus operator looked at the complainant and without fully stopping, accelerated away.	Video footage shows that the bus operator honked, waved hands, stated "all set?", and slowed down to see whether passenger wanted to board or not. This particular bus stop is served by two routes. The passenger in response continued to stand near bus stop sign but did not affirmatively or negatively signal to the bus operator whether they wanted to board. The bus operator interpreted this to mean they did not want to board and they continued on the route. However, the passenger did want to board and bus operator misinterpreted the situation. The bus operator should have stopped to confirm the passenger's intention. The bus operator was counseled regarding this incident. No evidence of discriminatory animus or motive. No evidence that bus operator made any discriminatory statements based on race.	Samantha Leslie mailed response on 1.31.2018	Closed on 1.31.2018
Title VI Complaint Form; ADA Complaint Form - Alleges discrimination based on race and alleges accessibility concern	2.1.2018	1.20.2018	Alleges discrimination by race and accessibility concern, as complainant describes self as a senior citizen Hindu and the changes to Route 20 will affect complainant and complainant's wife to get to the Indian and Hindu community of stores, restaurants and temple on the weekends.	Per MTS Planning Department, the removal of weekend service on Route 20 was part of MTS's Transit Optimization Plan (TOP), a comprehensive review of MTS's entire bus network. MTS conducted several public outreach events, including two in the subject area. MTS also conducted one public meeting, which provided a chance for the MTS Board of Directors to review and recommend changes to MTS's proposed TOP. Subsequently following a second Board of Directors meeting, the Route 20 changes, along with several other route changes, were approved. The change was implemented based on ridership patterns and make the service faster for passengers. No evidence of discrimination based on race, national origin, color or disability. Although the Route 20 changes did not meet the threshold of a major service change, MTS's Title VI analysis found that the net changes in TOP did not have a disproportionate impact on minority communities or a disparate burden on low-income communities.	Samantha Leslie mailed response on 2.23.2018	Closed on 2.23.2018
Email - Alleges discrimination based on race	3.13.2018	3.10.2018	Alleges that security discriminiated against complainant and complainant's daughter because of their race. Alleges security gave them a citation for smoking at a trolley station, but allegedly did not give a citation to a white male who was also smoking at the trolley station.	Video footage did show both the complainants and a white male smoking at the trolley station. Investigation found that based on where the security officers were stationed, they would not have been able to see the white male smoking, since their view was obstructed. Officers only saw complainant and complainant's daughter smoking. When they approached complainant and complainant's daughter, they stated that they were in violation for smoking on MTS property and pointed to non smoking signs nearby. Officers requested identification and complainant and complaintant's daughter refeused initially but eventually provided this information and citations were issued. No evidence of discrimination based on race was found.	MTS Security Operations Manager responded by email on 3.12.2018.	CLOSED on 3.12.2018

(\*As necessary, Complaint Log will be updated if new complaints are received prior to Title VI Program Submission due date of June 1, 2018)

					Video footage shows that complainant's daughter and another female got into an altercation on the Lemon Grove Trolley Station, near a group of people. As this was occurring, a security officer was arriving at the opposite end of the station. As the officer approached the altercation the group dispersed from the station. It appears complainant's daughter remained		
P	Phone Call -			1	at station but did not communicate that any assistance was		
	Alleges				needed to Officer. Officer was counseled to call dispatch after		
di	liscrimination			complainant's daughter by a group of	witnessing such incidents in the future. No evidence of	Transit Systems Security Sgt. Staples called complainant with	
b	ased on race	4/6.2018	4.5.2018	people.	discrimination based on race found.	findings on 4.10.2018.	CLOSED on 4.10.2018

D-9 B-81

## **APPENDIX E**

## MTS PUBLIC PARTICIPATION PLAN MTS LIST OF OUTREACH EFFORTS





# PUBLIC PARTICIPATION PLAN 2018





SAN DIEGO METROPOLITAN TRANSIT SYSTEM

E-1 B-83

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Subject:

PUBLIC PARTICIPATION PLAN

Effective Date:

April 13, 2018

Promulgated this 13th day of April 2018

SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Paul Jablonski

Chief Executive Officer

Approved as to form:

General Counsel

E-2 B-84

#### 1.0 Introduction

The San Diego Metropolitan Transit System (MTS) is the provider of fixed-route bus and light rail transit services in the southern and eastern portion of San Diego County. MTS' Area of Jurisdiction is approximately 570 square miles of the urbanized areas of San Diego County as well as the rural parts of East County, 3240 total square miles, serving nearly 3 million people in San Diego County. MTS can trace its roots back to 1886, when private companies began providing various rail transit services in San Diego. Ultimately they merged into the San Diego Electric Railway, later the San Diego Transit System, by the 1960s only bus services remained and the City of San Diego took over the system.

The current MTS organization was created by the passage of California Senate Bill 101 and came into existence in January 1976 as the Metropolitan Transit Development Board (MTDB). In 1984, MTDB took over San Diego Transit from the city, and the Governor signed Senate Bill 1736, which expanded the MTDB Board of Directors from 8 to 15 members. In 2002, Senate Bill 1703 merged MTDB's long-range planning, financial programming, project development and construction functions into the regional metropolitan planning organization, the San Diego Association of Governments (SANDAG). In 2005, MTDB changed its name to MTS.

MTS owns assets of: San Diego Trolley, Inc. (SDTI); San Diego Transit Corporation (SDTC); and the San Diego & Arizona Eastern (SD&AE) Railway Company, which owns 108 miles of track and right-of-way.

MTS is governed by a 15-member Board of Directors that generally meets once a month. Members are as follows:

- Four appointed from the City of San Diego (the Mayor of San Diego and 3 San Diego City Council members)
- Two appointed from the City of Chula Vista (the Mayor of Chula Vista and a Chula Vista City Council Member)
- One appointed from each city council of Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway and Santee
- One appointed from the San Diego County Board of Supervisors

MTS also maintains an advisory member on the SANDAG Board of Directors.

MTS provides bus and rail services directly or by contract with private operators. All services ate coordinated by MTS, which determines the routes, stops, frequencies and hours of operation. Light rail service is operated by SDTI on four lines (the UC San Diego Blue, Orange, Sycuan Green and SDG&E Silver Lines) with a total of 53 stations and 102.6 miles of rail. For bus services, MTS operates 93 fixed routes and an Americans with Disabilities Act (ADA) complementary paratransit service, MTS Access. Fixed route bus services include Urban Frequent, Urban Standard, Express, *Rapid*, *Rapid* Express, and Rural routes.

MTS contracts with the San Diego & Imperial Valley (SD&IV) Railroad and the Baja California Railroad to provide freight service to San Diego shippers over SD&AE right-of-way. SD&IV shares certain tracks with SDTI, operating during non-service Trolley hours.

E-3 B-85

### 2.0 MTS Commitment to Public Participation

The MTS Public Participation Plan (PPP) defines the process for communicating with and obtaining input from the public concerning agency programs, projects, planning, services, and funding. The guidelines and principles outlined in the plan guide the agency's public outreach and involvement efforts for these and other mandated projects or MTS Board of Directors initiatives.

The PPP is meant to inform the passengers and other stakeholders about the MTS public participation process, how they can obtain information about MTS, and how they can provide input into policy, planning, and decision-making efforts.

The Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) have jointly issued an Interim Policy on Public Involvement. The goal of this policy statement is to aggressively support proactive public involvement at all stages of planning and project development. Transit agencies are required to develop effective involvement processes which are tailored to local conditions. The performance standards for these proactive public involvement processes include early and continuous involvement; reasonable public availability of technical and other information; collaborative input on alternatives, evaluation criteria and mitigation needs; open public meetings where matters related to Federal-aid transit programs are being considered; and open access to the decision-making process prior to closure.

The PPP reflects the MTS commitment to public participation and involvement to include all residents and stakeholders in the regional planning process. The PPP was developed and is updated in accordance with guidelines established by federal and local regulations including those listed below.

- 2.1. <u>Americans with Disabilities Act:</u> The Americans with Disabilities Act of 1990 (ADA) stipulates involving the community, particularly those with disabilities in the development and improvement of services. MTS fully complies with ADA through its provision of fixed-route and complementary paratransit services, and by interacting with stakeholders among and representing those in the disabled community via its Accessible Services Advisory Committee.
- 2.2. <u>National Environmental Policy Act (NEPA)</u>: The essential purpose of NEPA is to ensure that environmental factors are considered when compared to other factors in the decision making process undertaken by federal agencies. The act establishes the national environmental policy, including a multidisciplinary approach to considering environmental effects in federal government agency decision making. Generally, SANDAG plans and constructs major federally-funded capital transit projects in the region on behalf of MTS. Such projects with federal funding or needing federal approvals undergo NEPA review.
- 2.3. <u>California Environmental Quality Act (CEQA)</u>: CEQA requires state and local agencies to identify the significant environmental impacts of their actions and to avoid or mitigate those impacts, if feasible. Qualifying MTS projects that may cause a significant impact on the environment undergo CEQA review. Both the CEQA and the NEPA have public information components that require an agency such as MTS to conduct public participation programs to

- ensure that the public is involved and that community concerns are addressed.
- 2.4. Environmental Justice: MTS makes environmental justice part of its mission by identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its services, policies, and activities on minority populations and/or low-income populations. Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low Income Populations requires that disproportionately high and adverse human health or environmental effects on minority and low-income populations be identified and addressed in order to achieve environmental justice. Environmental justice at MTS includes incorporating environmental justice and non-discrimination principles into transportation planning and decision-making processes.

Environmental justice requires equitably providing to all residents, regardless of age, race, color, national origin, income, or physical agility, opportunities to work, shop, study, be healthy, and play. MTS believes it is important to understand the impacts of transportation investments on our most vulnerable communities in order to better plan for the future. Promoting social equity and environmental justice in providing services and undertaking planning efforts requires involvement from a wide variety of communities and stakeholders. MTS considers the following goals of environmental justice throughout transportation planning and service delivery, and through all public outreach and participation efforts:

- To avoid, minimize, or mitigate disproportionately high and adverse human health and environmental effects, including social and economic effects, on minority populations and low-income populations
- To ensure the full and fair participation by all potentially affected communities in the transit decision-making process
- To prevent the denial of, reduction in, or significant delay in the receipt of benefits by minority and low-income populations
- 2.5. <u>Title VI of the Civil Rights Act of 1964 as amended (42 U.S.C. Section 2000d)</u>: Title VI states that "No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefit of, or be subjected to discrimination under any program or activity receiving federal financial assistance." Title VI serves as the legal foundation for what is today referred to as environmental justice. MTS adheres to Title VI and environmental justice principles.
- 2.6. Executive Order 13166 Improving Access to Services for Persons with Limited English Proficiency: Executive Order 13166 was created to "... improve access to federally conducted and federally assisted programs and activities for persons who, as a result of national origin, are limited in their English proficiency ..." Federal agencies were directed to provide guidance and technical assistance to recipients of federal funds as to how they can provide meaningful access to limited English proficient users of federal

programs. Consistent with Executive Order 13166 and U.S. Department of Transportation (DOT) guidance, MTS has developed a Language Assistance Plan (LAP) in order to ensure meaningful input opportunities for persons with limited English proficiency. MTS' LAP, included as an attachment to this PPP, calls for translations of vital documents, such as public notices, into Spanish. MTS may translate documents into additional languages if the nature of the document and the character of the document's target audience justify additional translation. The LAP provides further guidance for serving limited English speaking populations.

2.7 Other Laws: Numerous other laws and guidance relevant to public participation are utilized by MTS, depending the program, project or service it is undertaking.

### 3.0 Connecting with our Riders and Stakeholders

With nearly 300,000 boardings on MTS buses and Trolleys every weekday, service 365 days a year throughout our service area, MTS has an opportunity to connect with our riders on a frequent and personal level. The MTS PPP considers every daily ride to be an opportunity to interact with, inform, and receive feedback from our passengers. Further, MTS is committed to a PPP that includes opportunities for interaction with those in MTS with decision-making authority, including management staff and the Board of Directors. Public workshops, meetings, and other outreach efforts provide forums for input and feedback on MTS services, programs, projects, and policies.

Each of the communication opportunities below follows the guidelines in MTS' LAP, as described in Section 2.6. This includes the translation of important documents and notices, and the availability of verbal translations and language services to populations of limited English proficiency.

- 3.1. Front Line Staff Contacts: Every rider boarding a bus interacts with the driver at the point of fare payment. Trolley passengers routinely communicate with Trolley operators, operations supervisors, security officers, fare enforcement personnel, and ambassadors. A critical part of keeping riders informed is keeping MTS front line employees up to date on current campaigns and services, and ensuring that they have a conduit to relay public feedback to appropriate management staff. Feedback received from the public by front-line employees, in the form of comments, questions, complaints, and suggestions are forwarded to supervisory and management staff on a "Miscellaneous" form, email, or verbal request. An example of such a Miscellaneous form is attached.
- 3.2. <u>Public Meetings:</u> Formal public meetings in an indoor setting may be utilized to provide information and seek input on complex topics which may require a general presentation and/or multiple information stations to completely and comprehensively convey information to attendees. A public meeting format is to be used for conceptual and longer-range planning, policy development, and issues of broader interest than just transit users.

Generally, MTS staff or designees host information stations within the meeting facility to explain all relevant aspects of the project, plans, or proposals to attendees. Information is to be presented simply, using graphics to the extent

possible. If necessary, a general presentation may be made at the beginning, or at multiple times throughout the event, to provide project context and background for attendees.

Such meetings are held in locations convenient and easily accessible by MTS services, with a large enough space allotted for the anticipated attendance. Facilities shall be accessible for disabled attendees. Special shuttle or transportation may be provided by MTS to ensure accessibility by disabled and/or transit-dependent attendees. Bilingual staff or interpreters may be provided in accordance with MTS' LAP. Accommodations can be made for special-needs attendees upon advanced request.

MTS provides notice to the community about meetings that it sponsors, to encourage people to participate. Noticing is done using methods that maximize exposure to low-income and minority populations. These include Take One flyers on-board MTS vehicles, posting on the MTS website, and sending notices to community organizations and advocacy groups. When possible, event notices may include electronic versions of handouts and displays, proposed plans or policies, and related agendas and minutes for MTS Board of Directors' meetings.

- 3.3. Outreach Events: Outreach events differ from public meetings in that they are less formal and intended to reach the maximum number of transit users closest to the points at which they access the MTS system or services. Outreach events typically address issues like service change proposals, shorter range planning, and passenger survey collection. These take place at transit centers and stations, or anywhere large groups of potentially interested or impacted populations congregate.
- 3.4. <u>Ambassadors:</u> MTS utilizes ambassadors for conveying information to transit riders, assisting in the implementation phase of major changes, directing passengers throughout special events, and assisting passengers in the purchase of fare media. Ambassadors may be utilized during project planning phases by engaging passengers for surveys, interviews of the public, and collecting data.
- 3.5. Speaking Engagements (Non-MTS-Sponsored): MTS staff from the appropriate disciplines make presentations, answer questions, and collect feedback at non-MTS sponsored meetings. These include community planning groups, special interest or purpose meetings, neighborhood councils, and advocacy groups. The format of these meetings varies from casual lunch meetings to formal speaking events. The information presented is to be relevant to the audience and structured in a way to encourage maximum feedback.
- 3.6. Community Events (Non-MTS-Sponsored): MTS participates in a wide variety of community events, such as street fairs and public markets. These are generally utilized to promote MTS and provide information on our services. They are also used as an opportunity to collect feedback on relevant proposals for which MTS is currently soliciting comment.

- 3.7. <u>Take One Notices:</u> MTS prints up to 100,000 bilingual (English and Spanish) Take One notices a minimum of three times per year (typically 4-6 times annually). These are posted on every fixed-route bus and Trolley in the system for 2-4 weeks, depending on the content. These typically include important rider information on upcoming service changes, public hearings, service interruptions, policies, or other matters of general interest to all MTS riders. Each standard Take One notice also includes details on how to request the information in an alternative format for disabled individuals, and the public's rights under Title VI of the Civil Rights Act, including how to file a complaint or request more information.
- 3.8. MTS News: MTS prints and posts a quarterly newsletter for riders, to keep them informed of general MTS news, the upcoming calendar, projects' status, and opportunities to participate in MTS events. These are published in English and Spanish (or bilingual) versions and posted on all MTS revenue vehicles.
- 3.9. <u>Bus Cards & Wraps:</u> Internal advertising media is used occasionally promote specific events and campaigns, such as informing riders where they can purchase passes or of new policies or procedures. Because passengers cannot take the information with them, and because they have a higher cost and on-going maintenance needs, these media are used less frequently than other communication methods.
- 3.10. The Transit Store: MTS maintains a retail storefront in Downtown San Diego that sells fare media, issues identification cards, handles lost-and-found, and dispenses verbal and printed information on services, programs, and initiatives. The most current timetables, maps, Take One notices, and other flyers are available for riders and the public. The Transit Store is open 8 a.m. to 5 p.m., Monday through Friday, and is located at 1255 Imperial Avenue, Ste 100A, San Diego, CA 92101, at the 12th & Imperial Transit Center. It is easily accessed by bus routes 4, 12, 901, and 929, as well as the Orange, Sycuan Green, SDG&E Silver, and UC San Diego Blue Trolley lines. Paid parking is also available.. Riders can also call The Transit Store at (619) 234-1060.
- 3.11. Information and Trip Planning Office: MTS provides one-on-one travel planning assistance and information at the Information and Trip Planning Office. This line is fully staffed by bilingual staff (English and Spanish) 363 days per year. Weekday hours are 5 a.m. to 8 p.m. (reduced hours on weekends and holidays). Customers can reach the Information and Trip Planning Office directly by calling (619) 233-3004, or through the SANDAG-maintained automated regional transportation information line, 511.
- 3.12. <u>Customer Service Office:</u> The Customer Service Office is the central MTS clearinghouse for rider comments, compliments, complaints, and suggestions received by telephone and email. MTS maintains a Customer Service Center database, which records all comments and complaints, and assigns them to the appropriate staff or department for investigation, resolution, and/or their future records. The Customer Service Office is open 8 a.m. to 5 p.m., Monday through Friday. The Customer Service Office is also the centralized Lost & Found call center.

- 3.13. Compass Card Call Center: MTS has migrated all transit passes onto the reloadable smart card, branded as Compass Card. Customers using these cards are taken care of by a specially-trained staff in the Compass Card office. By calling this office, riders can load passes on to cards, register their cards for loss protection, ask questions, and submit complaints. Callers with complaints and concerns not directly related to their Compass Card are generally directed to the MTS Customer Service Center, where their issue can be recorded, logged, and sent to the appropriate personnel for resolution.
- 3.14. <a href="www.sdmts.com">www.sdmts.com</a>: The comprehensive MTS website is riders' and the public's resource for transit information, current events, project updates, meeting schedules and agendas, and reports and other publications. MTS periodically posts surveys and promotes opportunities for online input. This website also includes a Google Translate widget, allowing translation into multiple languages.
- 3.15. <u>Title VI Policy, Complaint & Information Webpage:</u> Directly linked from MTS' website (<a href="http://www.sdmts.com">http://www.sdmts.com</a>), MTS provides extensive information to riders, residents, and other stakeholders explaining their rights under Title VI, MTS' obligations, and the procedures for filing a complaint or seeking additional information.
- 3.16. MTS Central Control: This telephone number is primarily used by riders to submit immediate security-related concerns while using the MTS system. Information received on this line is transmitted to transit enforcement and law enforcement staff, as appropriate. Callers with complaints and other concerns are generally directed to the MTS Customer Service Center, where their issue can be recorded, logged, and sent to the appropriate personnel for resolution.
- 3.17. Community Contacts List: MTS maintains an email list of community organizations, employers, advocacy groups, and other interested parties to whom we regularly communicate important information. This includes critical service change or service interruption details, outreach events, and opportunities for public input on various projects.
- 3.18. <u>View Our Calendar:</u> Visit <a href="https://www.sdmts.com/about-mts-meetings-and-agendas">https://www.sdmts.com/about-mts-meetings-and-agendas</a> for a comprehensive monthly calendar of all Board of Directors and Board Committee meetings. These meetings are noticed and open to the public.
- 3.19. <u>Social Media:</u> MTS maintains accounts on Instagram, Facebook, Twitter, and YouTube to keep riders informed of the most current events and provide an opportunity for instant feedback and comments.

## 4.0 Public Participation Process: Overall

The MTS PPP establishes a process for obtaining input from and providing information to the public concerning agency policies, services, projects, and program funding in order to ensure the public is informed and has the opportunity to provide MTS with input so plans can reflect the public's vision. In accordance with FHWA/FTA regulations, MTS will review and update this plan as needed. The various federal and state laws and regulations

mentioned above require that transit agencies like MTS conduct public participation programs to ensure that the public is involved and that community concerns are addressed.

For example, major transit service changes, adjusting rider policies, and passing budgets require MTS to provide opportunities for public participation. A significant component of the MTS mission is a strong commitment to public participation and involvement to include all residents and stakeholders in the process of providing successful transit service. The public participation process, development of plans, and outreach activities are coordinated through the MTS Marketing Department.

Ensuring the meaningful involvement of all social and economic groups, including low-income, minority, disabled, senior, and other traditionally underrepresented communities is a key component of the PPP. As discussed in the Introduction section of this PPP, activities covered in the PPP are consistent with federal and state environmental justice laws, regulations, and requirements, Title VI of the Civil Rights Act and related nondiscrimination requirements, and they reflect the principles of social equity and environmental justice. The overall public participation process follows these guidelines and principles:

- 4.1. The PPP is designed to inform and involve people and organizations in MTS' decision-making process on issues such as service changes, rider policies, and other matter of interest to riders and the public. The PPP seeks to involve all citizens, including, but not limited to, low-income households, Hispanic, African American, Asian, Native American, senior, limited English speaking populations, persons with disabilities, as well as community-based and civic organizations, public agencies, business groups and associations, environmental organizations, corporations, city commissions, schools, and other stakeholders in the decision-making process.
- 4.2. MTS seeks to involve audiences outlined in Section 450.316 of Title 23 in the Code of Federal Regulations: citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties. These efforts also are designed to reach affordable housing advocates, transportation advocates, neighborhood and community groups, environmental advocates, home builder representatives, broad-based business organizations, landowners, commercial property interests, and homeowner associations.
- 4.3. MTS Board of Directors and Executive Committee meetings provide the public input forum and decision point for significant agency issues. The MTS Board of Directors typically holds one board meeting each month on a Thursday and an Executive Committee meeting is typically held the Thursday prior to a Board of Directors meeting. Meetings held at MTS offices are accessible by public transit. During these meetings, the MTS Board solicits public input, adopts plans and budgets, approves service changes, implements policies, and hears staff reports. Other Board advisory committees provide opportunities for the public to provide comment regarding policy formulation prior to action by the Board in specific areas of policy, including the Budget Committee, the Ad Hoc Public Security Committee, and the Audit Oversight

- Committee. These meetings are publicly noticed and an agenda is available prior to the meetings.
- 4.4. The MTS Accessible Services Advisory Committee (ASAC) is a committee made up of disabled transit consumers, advocates, organizations, and transit agency staff that deliberates transit service issues of concern to the disabled community, and provides feedback and guidance to the MTS Board of Directors and Chief Executive Officer. The chair of the ASAC is a member or appointee of the MTS Board of Directors. ASAC generally meets quarterly at MTS offices, following a regularly scheduled MTS Board of Directors meeting. ASAC meetings are open to the public, and public attendance, participation, and testimony is invited. The MTS offices are directly served by transit and fully accessible for disabled individuals.
- 4.5. For planning, project, funding, and policy decisions, public input shall be documented, issues or concerns addressed, and resolution of issues and/or changes made reflected in final reports, plans, or other documents. The final reports or documents may be subject to approval by a vote at a public MTS Board of Directors or Executive Committee meeting.
- 4.6. MTS proactively seeks and promotes public participation in decisions regarding service levels, budgeting, capital improvements, security, and location of transit services and amenities. At all times various avenues will be available to the public for making suggestions and comments regarding the way transit is deployed in the community as detailed in Section 3.0. Comments and suggestions are logged, reviewed and responded to in a timely and appropriate manner.
- 4.7. MTS proactively seeks and promotes public participation in MTS public outreach events, meetings, and hearings, as well as participation and attendance at committees, working groups, and task forces. MTS follows local, state, and federal guidelines for posting public meeting and hearing notices. Depending upon the specific project, MTS endeavors to hold meetings at times that can attract as many participants as possible and at locations in communities throughout the MTS area and in locations that are accessible by public transit and to persons with disabilities.
- 4.8. In recognition that not all transit riders are able to attend lengthy, formal meetings, MTS staff working on a specific project may hold spontaneous and informal outreach events at transit centers, busy transfer locations, or other areas where transit riders will congregate while waiting for their transit trip or pass through between transit modes. These are held in locations and during times affected by specific projects or proposals and where and when the maximum number of riders can be reached for feedback and input.
- 4.9. MTS uses its website and social media channels to provide the public with useful and timely information, including: service schedules and maps, meeting schedules and agendas; plans and documents; budgets; reports and other publications; and interactive trip planning applications. Major projects may have a dedicated webpage on the MTS website with information for the public, reporters, and other stakeholders.

- 4.10. MTS informs the public in a timely manner about service changes and pending decisions through a number of efforts. As needed or required, MTS provides adequate notice in newspapers of general circulation for publication of legal notices, including minority and Spanish language publications. Other publication and distribution efforts to residents, agencies, and city/county governments may include e-mail notification, notices on the MTS website, publication in MTS News (an MTS quarterly newsletter posted on board all MTS vehicles), and posts on MTS social media channels.
- 4.11. MTS regularly informs local print and broadcast media about MTS services, changes, upcoming programs, and other issues. MTS regularly distributes press releases to community, minority, local and regional print, as well as web-based publications. MTS also distributes information to local and Spanish radio and television stations.
- 4.12. Following Department of Transportation (DOT) guidance, SANDAG conducted a Four Factor Analysis for MTS' development of MTS' LAP. The plan details the number of limited English speakers in the MTS service area and outlines the language assistance measures provided for these populations. The LAP is an attachment to this PPP. In accordance with the LAP, as appropriate and depending on the specific project, MTS routinely translates into Spanish publications, timetables, Take Ones, and announcements. Translation into other languages is provided on a case-by case basis based on an analysis of the need. In addition, numerous staff members are bilingual Spanish-English speakers and participate in public outreach and conduct presentations in Spanish. Translators are hired as needed to provide services in Spanish and other languages as appropriate.
- 4.13. MTS conducts periodic rider opinion surveys, typically every two years. These surveys are designed to include MTS passengers in the planning and programming of future services and changes by helping gauge effectiveness and satisfaction with current service and unmet needs for potential new services.
- 4.14. MTS periodically reviews the effectiveness of the procedures and strategies contained in the agency wide PPP and any other planning, program, or project-specific public participation plans to ensure the goals of the outreach and involvement are met. Quantitative and qualitative assessment is considered to determine results of outreach effectiveness by reporting how many people are contacted, how many respond, and did MTS receive the necessary input, as well as what follow up measures were taken to ensure persons who commented know what was done with their comments. MTS will revise the overall outreach process as needed based on this review. A table of some commonly used outreach strategies and evaluation methods is included in this PPP.

### 5.0 Public Participation Process: Transit Service Changes

5.1. MTS seeks to inform and involve public transit riders, stakeholders, and the general public about proposed changes in transit services. This includes

- addressing needs and conducting outreach with stakeholders listed in the overall public participation process.
- 5.2. A public hearing(s) will be held by MTS for major service changes, as defined by MTS Board Policy 42. The public hearings will be held at MTS offices during a regularly scheduled meeting of the MTS Board of Directors and/or in the general geographic area of the affected public, as determined by the MTS Executive Committee or Board of Directors. Public meetings will be held at a time and location that is accessible by users of public transit. When appropriate, outreach sessions, open houses, and/or other meetings at which the public can provide comments will be held during various hours and in different areas of the MTS jurisdiction.
- 5.3. A record of public input received at public hearings, meetings, workshops, or outreach sessions will be provided to the MTS Board of Directors prior to approval of the proposed service changes.
- 5.4. Take Ones, Rider Alerts, or other public notices in both English and Spanish will be posted on all public transit vehicles within the affected area and will include a description of the proposed service change, the date, time, intent and location of the public hearing, and the deadline for written, email, and phone comments from the public. The notices will also be posted to the MTS website.
- 5.5. Print notice of public hearings will be provided prior to the public hearing meeting date in newspapers of general circulation in the affected area(s), including appropriate minority and community publications.
- 5.6. Additional public outreach will be performed through media notification, web postings, social media notifications and email newsletters.

#### 6.0 Public Participation Process: Fare Changes

With the approval of Senate Bill 1703 (Peace 2002), the planning and programming functions of MTS and NCTD were consolidated under SANDAG. As part of these functions SANDAG assumed the responsibility of developing a Regional Fare Policy, including setting fares for transit services in the region through a Regional Comprehensive Fare Ordinance. Public participation activities implemented to support the Regional Fare Policy are included within SANDAG's PPP.

#### 7.0 Public Participation Plan: Evaluation Methods

As a part of the public engagement strategy for the PPP, staff at MTS is regularly monitoring and evaluating outreach strategies and methods used for efficacy. Some of the evaluation measures used in the most commonly applied public involvement tools and techniques are outlined below.

#### Public Involvement Tools Evaluation Table

Public Involvement Tool	Evaluation Method
Public Participation Plan	To be reviewed every three years, evaluated

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	via survey and public comment
MTS Website	Number of hits
MTS News Newsletter	Open rate analytics, distribution list size
Project Specific Websites	Open rate analytics, distribution list size
Project Specific Open Houses, Meetings	Number of attendees, number of comments
& Workshops	received, press mentions
Fact Sheets	Distribution, number of calls, comments
Legal Advertisements	No measure (required)
Advertisements	Distribution, number of calls, comments
Project Specific Newsletters	Open rate analytics, distribution list size,
	number of calls, comments
Direct Mailings	Distribution, number of calls, comments
Press Releases	Distribution, press mentions, number of calls,
	comments
Public Hearings	Attendance, information distribution,
	comments
Comment Forms	Number of comments collected
Surveys	Distribution, responses received, comments
Flyers	Distribution, number of calls, comments
Instagram	Number of followers, likes, comments,
	mentions
Facebook	Number of agency likes, comments, posts,
	analytics
Twitter	Number of followers, retweets, tweets, direct
	tweets, mentions
YouTube	Number of followers, views, links

### Attachments:

- Public Outreach calendar (2015-2018)
   MTS 2017 Customer Satisfaction Survey
   Sample of MTS Bus Operator Miscellaneous Form with Customer Suggestion

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					FY 16 Title VI	Audit-Communi	cations			
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another Language	Advertising:	Advertising: Date	Advertising: Language
7/25-7/26/2015	Marketing	Outreach Consultant	Barrio Logan; Fiesta del Sol	Community outreach; information on service routes and Trolley Renewal info	Low-income; Hispanic	Barrio Logan		Bus Queens - Quantity 13	July-Aug 2015	English
8/10/2015	MTS Contract Services	Todd Lordson & Vassy Lerinska	Old Town Area	Request from Area Board XIII	Primarily San Diego Regional Center (Cognitive Disabilites)					
8/12/2015	MTS Contract Services	Todd Lordson & Vassy Lerinska	Naval Medical Center San Diego	Request from Balboa Naval Hospital Staff	Military members who have family members with disabilites	San Diego				
8/19/2015	Marketing	Outreach Consultant	Grossmont College	Discounted Semester Pass Program	College Student; African American; Middle Eastern; Hispanic	East County		Print ads in Grossmont College's student newspaper - Grossmont Summit	Fall 2015/Spring2016	English
8/20/2015	Marketing	Outreach Consultant	Cuyamaca College	Discounted Semester Pass Program	Low-income (College Student); African American; Asian; Middle Eastern: Hispanic: Disabled	East County		N/A		
8/25/2015	Marketing	Outreach Consultant	Mesa College	Discounted Semester Pass Program	Low-income (College Student); African American; Asian; Middle Eastern; Hispanic; Disabled	Kearny Mesa		Print ads in Mesa College's student newspaper - Mesa Press	Fall 2015/Spring2016	English
8/26/2015	Marketing	Outreach Consultant	City College	Discounted Semester Pass Program	Low-income (College Student)	Downtown San Diego		Print ads in City Times	Fall 2015/Spring2016	English
9/1/2015	Marketing	Outreach Consultant	San Diego State University	Discounted Semester Pass Program	Low-income (College Student)	Central San Diego		Print ads in Daily Aztec and ads in the SDSU Student Dollar Stretcher	Fall 2015/Spring2016	English
9/8/2015	Marketing	Outreach Consultant	Miramar College	Rapid 237 Service Changes	Low-income (College Student)	Miramar		N/A		
9/3/2015	Planning	Mark Thomsen & Matt Stone	Broadway Stops: Route 150	Terminal change + service increase	African American, Hispanic, College Student, Veteran	Downtown San Diego	Rider Alert, Timetable - Spanish	Bus Shelters (quantity = 5) in Downtown, Old Town, UCSD, VA Medical Center, UTC areas /Bus bench ads along Rt. 150 in La Jolla / Cinema Ads Sept 4-Oct 15, 2015 at La Jolla	September 2015	English
9/12/2015	Marketing		E Street Transit Center	Trolley Renewal Completion	Hispanic, Low-income	Chula Vista				
9/23/2015	Marketing	Stacie Bishop	UC San Diego	International student tranit information	Low-income, student, Asian			The Guardian	Fall2015/Winter&Spring 2016	English
9/25/2015	Legal, Marketing, Contract Services	Samantha Leslie, Judy Leitner, Todd Lordson	Deaf Community Services	Request from DCS	Deaf Community					
10/23/2015	Contract Services	Vassy Lerinska	Mt Miguel Senior Services	Request from Stacie for Access specific info	Seniors					
10/30/2015	Contract Services	Vassy Lerinska	La Mesa Community Center	Senior Expo	Seniors					
11/7/2015	Marketing	Outreach Consultant	OASIS Technology Fair	Senior Technology Expo	Seniors					
1/25/2016	Marketing	Outreach Consultant	City College	Discounted Semester Pass Program	Low-income (College Student)	Downtown San Diego		Print ads in City Times	Fall/Spring semesters	English
1/26-27/2016	Marketing	Outreach Consultant	San Diego State University	Discounted Semester Pass Program	Low-income (College Student)			Print ads in the Daily Aztec	Fall/Spring semesters	English
1/28/2016	Marketing	Outreach Consultant	Mesa College	Discounted Semester Pass Program	Low-income (College Student); African American; Asian; Middle Eastern: Hispanic: Disabled			Print ads in Mesa Press	Fall/Spring semesters	English
3/13/2016	Marketing	Outreach Consultant	Mariachi Festival	Community outreach: South Bay Rapid info	Low-income; Hispanic; Asian	National City		Bus shelter ads - quantity 10 / various locations	February 1 - March 13, 2016	English
3/15/2016	Marketing	Outreach Consultant	Miramar College	Discounted Semester Pass Program	Low-income (college student), Asian, Hispanic	Miramar				
4/16/2016	Marketing	Dianese Jackson	MCRD Resource Fair	Access and transit information	Disabled veterans					
6/17/2016	Marketing	Outreach Consultant	County of SD Let's Connect Expo	Community outreach	Low-income; Hispanic; African American; Asian; Senior					
June 2016	Marketing		Transit Store located at 1255 Imperial Ave.	Advertising Transit Store Opening	Low-income; Hispanic; African American; Asian; Chinese, Filipino	San Diego, East County, South Bay			June 2016	English, Chinese, Vietnamese, Spanish
Jan-Dec 2016	Marketing	N/A	Advertising	Visitor Ads	Japanese	San Diego		Japanese San Diego Guide & Map	Jan-Dec2016	Japanese
October 2015	Marketing	N/A	Advertising	Advertising	Hispanic	San Diego		Ad in La Frontera promoting Balboa Park Family Day	Oct 30, 2015	Spanish
2016	Marketing	N/A	Advertising	SouthBay Advertising	Hispanic	National City		Ad in the National City Chamber of Commerce Guide	2016	English

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				FY 17 Title V	Ί Audit-Commι	ınications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another	Advertising: Publication	Advertising: Date	Advertising: Language
8/7/2016	Marketing	Outreach Consultant	Tailgate Park (12th & Imperial)	Phil's Big BBQ Community Event	Military?	Downtown	Landada			
8/11/2016	Marketing	Stacie Bishop	County of San Diego	Try Transit Employer event		Keanry Mesa				
8/17/2016	Marketing	Outreach Consultant	Mesa College	Staff outreach, alternative transportation	Low-income, student, African American, Asian, Hispanic	Linda Vista/Kearny Mesa		Mesa Press	Fall/Spring	English
8/22/2016	Marketing	Outreach Consultant	City College	Discounted Semester Pass	Low-income, student, senior, disabled, Hispanic, African American, Asian	Downtown San Diego		City Times	Fall/Spring	English
8/23/2016	Marketing	Outreach Consultant	Miramar College	Discounted Semester Pass	Low-income, student, Asian	Miramar		N/A		
8/24/2016	Marketing	Outreach Consultant	Mesa College	Discounted Semester Pass	Low-income, student, Hispanic, African American, Asian, Disabled	Linda Vista/Kearny Mesa		Mesa Press	Fall/Spring	English
8/24/2016	Marketing	Outreach Consultant	Cuyamaca College	Discounted Semester Pass	Low-income (College Student); African American; Asian; Middle Eastern; Hispanic; Disabled	East County		N/A		
8/25/2016	Marketing	Outreach Consultant	City College	Discounted Semester Pass	Low-income, student, senior, disabled, Hispanic, African American, Asian	Downtown San Diego		City Times	Fall/Spring	English
8/25/2016	Marketing	Outreach Consultant	Grossmont College	Discounted Semester Pass	College Student; African American; Middle Eastern; Hispanic	East County		Grossmont Summit	Fall/Spring	English
8/25/2016	Contract Services	Vassy Lerinska	SDCB	Public Transit Options	Disabled					
8/31/2016	Contract Services	Vassy Lerinska	SDCB	Public Transit Options	Disabled					
8/31-9/1/2016	Marketing	Outreach Consultant	SDSU	Discounted Semester Pass	Low-income, student, Hispanic, African American, Asian, Disabled	College Area				
9/3-9/4/2016	Marketing	Outreach Consultant/Tele Info	Broadway Pier	US Sand Scultping Challenge		Downtown San Diego				
9/6/2016	Marketing	Stacie Bishop	USD	Discounted Semester Pass	Low-income, student	Linda Vista		The Vista	Fall/Spring	English
9/7/2016	Marketing, Planning		City College	TOP Outreach	Low-income, senior, disabled, Hispanic, African- American, Asian	Downtown San Diego	TOP info sheet (Spanish)	Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
9/9/2016	Marketing, Planning		24th Street Station	TOP Outreach	Low-income, senior, disabled, Hispanic	National City	TOP info sheet (Spanish); TOP survey flier (Tagalog)	Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
9/10/2016	Marketing		El Cajon Transit Center	TOP Outreach		El Cajon		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese

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				FY 17 Title V	'I Audit-Commu	nications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another Language	Advertising: Publication	Advertising: Date	Advertising: Language
9/10/2016	Planning, S/D/M		San Ysidro Let's Connect Expo	TOP Outreach, transit info/planning	Low-income, senior, disabled, Hispanic	San Ysidro	TOP info sheet (Spanish)	Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
9/12/2016	Marketing, Planning		City Heights Transit Plaza	TOP Outreach	Low-income, senior, disabled, African-America, Asian, Hispanic	City Heights	TOP info sheet (Spanish); TOP survey flier (Vietnamese)	Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
9/12/2016			Miramar College	TOP Outreach	Low-income, student, Asian American	Miramar		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
9/13/2016	Marketing, Planning		Iris Avenue Transit Center	TOP Outreach		San Diego South Bay		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
9/14/2016			America Plaza Transit Center	TOP Outreach		Downtown San Diego		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese

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				FY 17 Title \	/I Audit-Commu	nications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another Language	Advertising: Publication	Advertising: Date	Advertising: Language
9/14/2016			Euclid Avenue Transit Center	TOP Outreach		City Heights		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept2016	English, Spanish, Vietnamese
9/15/2016			H Street Transit Center	TOP Outreach		Chula Vista		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), Pomerado Group (UT), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, La Mesa Courier, Mission Times Courier, Mission ValleyNews, San Diego Downtown News, San Diego Uptown News, Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News and San Diego Voice & Viewpoint	Aug/Sept 2016	English, Spanish, Vietnamese
10/1/2016	Marketing/Tele Info		Qualcomm Stadium n	augural Ride for Children Community ev	ent					
10/7/2016 10/21/2016	Marketing Marketing, Information	Outreach Consultant Stacie Bishop	Children's Museum Mt Miguel Senior Center	Community/family outreach Transit Planning/information	Low-income, senior, disabled	Downtown San Diego Southeast San Diego				
10/21/2016	Marketing/Tele Info	Stacie Bishop. Angie Eleby	Mid-Coast Ground Breaking	Mid-Coast Transit Info	Low-income, senior, disabled	Southeast San Diego				
10/29/2016	Marketing	Outreach Consultant	Balboa Park Family Day	Community/family outreach						
10/30/2016	Marketing, Planning, Information	Stacie Bishop, Pete Cassellini	CicloSDias	Transit information		Mid-City				
11/6/2016	Marketing	Outreach Consultant	Balboa Park	Susan G Komen Race for the Cure		Downtown San Diego		30 Bus Bench ads	Aug/Sept/Oct 2016	English
11/16/2016	Contract Services	Vassy Lerinska	Chula Vista	Paratransit Options	Seniors, disabled	Chula Vista				
11/29/2016 1/25/2017	Contract Services Information	Vassy Lerinska	Neighborhood House SDSU	Paratransit Options Discounted Semester Pass	Seniors, disabled Low-income, student	College Area		Daily Aztec	Fall/Spring	Enalish
2/9/2017	Contract Services	Vassy Lerinska/Jay Washburn	Alvarado Hospital	Access Changes	Disabled	college Area		Daily Aztec	Tall/Spring	Erigiisii
2/15/2017	Marketing/Tele Info	,	Navy Broadway Complex	Employer outreach		Downtown San Diego				
	Marketing, Information	Stacie Bishop	National City Sustainability Fair	Transit information	Low-income, Hispanic, Asian	National City				
3/2/2017	Marketing	Stacie Bishop	Cubic	Employer outreach		Kearny Mesa				
3/21/2017 3/23/2017	Marketing/Tele Info Marketing	Stacie Bishop	Navy Broadway Complex County of San Diego	Employer outreach Employer outreach		Downtown San Diego Downtown San Diego				
3/25/2017	Marketing, Planning	Static Ballop	Old Town Transit Center	TOP Outreach		Sommorni Jan Diego		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
3/25/2017	Marketing, Planning		City College Transit Plaza	TOP Outreach		Downtown San Diego		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
3/27/2017	Marketing, Planning		8th Street Transit Center	TOP Outreach		National City		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese

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				FY 17 Title V	/I Audit-Commu	nications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another Language	Advertising: Publication	Advertising: Date	Advertising: Language
3/27/2017	Marketing, Planning		Kearny Mesa Transit Center	TOP Outreach		Kearny Mesa		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader. San Diego Voice & Viewnoint	March 2017	English, Spanish, Chinese, Vietnamese
3/28/2017	Marketing, Planning		24th Street Transit Center	TOP Outreach		National City		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
3/29/2017	Marketing, Planning		12th & Imperial Transit Center	TOP Outreach		Downtown San Diego		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
3/30/2017	Marketing, Planning		Euclid Avenue Trasnit Center	TOP Outreach		City Heights		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
3/31/2017	Planning	Peter Cassellini	La Mesa Trolley Station	TOP Outreach		La Mesa		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
3/31/2017	Planning	Mark Thomsen	Sabre Springs Transit Center	TOP Outreach				Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star	March 2017	English, Spanish, Chinese, Vietnamese
4/1/2017	Marketing, Planning		12th & Imperial Transit Center	TOP Outreach		Downtown San Diego		News San Diego Reader San Diego Voire & Viewnoint Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News San Diego Reader San Diego Voice & Viewnoint	March 2017	English, Spanish, Chinese, Vietnamese

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				FY 17 Title	VI Audit-Commu	ınications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another Language	Advertising: Publication	Advertising: Date	Advertising: Language
4/1/2017	Marketing, Planning		El Cajon Transit Center	TOP Outreach		El Cajon	Language	Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/3/2017	Marketing, Planning		Old Town Transit Center	TOP Outreach				News San Diego Reader San Diego Wnice & Viewnoint Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/3/2017	Marketing, Planning		City College Transit Plaza	TOP Outreach		Downtown San Diego		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/4/2017	Marketing, Planning		Iris Avenue Transit Center	TOP Outreach		South Bay San Diego		News San Dieno Reader San Dieno Maice & Viewnoint Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Vicire & Viewnoint	March 2017	English, Spanish, Chinese, Vietnamese
4/4/2017	Marketing, Planning		University & I-15 Transit Plaza	TOP Outreach		City Heights		News San Diego Reader San Diego Voice & Viewpoint Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/5/2017	Marketing, Planning		Santee Trolley Station	TOP Outreach		Santee		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/5/2017	Marketing, Planning		Southwestern College	TOP Outreach		Otay Mesa		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/5/2017	Marketing, Planning		UTC Transit Center	TOP Outreach		La Jolla		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese

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				FY 17 Title V	I Audit-Commւ	ınications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another	Advertising: Publication	Advertising: Date	Advertising: Language
4/6/2017	Marketing, Planning		Miramar College	TOP Outreach		Miramar	Landdage	Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/6/2017	Marketing, Planning		SDSU	TOP Outreach		College Area		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/6/2017	Planning	Hector Solimna-Valdez, Ivan Lizarga	Fashion Valley Transit Plaza	TOP Outreach		Mission Valley		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/7/2017	Marketing, Planning	Stacie Bishop, Hector Soliman-Valdez	H Street Transit Center	TOP Outreach		Chula Vista		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/7/2017	Marketing	Stacie Bishop, Quincy Marin, Katie McCanna	Gaslamp Quarter Station	Opening Day outreach		Downtown San Diego				
4/8/2017	Marketing, Planning	Katle McCanna	University & Fairmount Avenue	TOP Outreach		City Heights		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/8/2017	Planning	Hector Soliman-Valdez	Iris Avenue Transit Center	TOP Outreach		Chula Vista		Citybeat, Eagle News, Coronado Eagle Times, Imperial Beach, El Latino (*Translation required), Filipino Press, Nguoi Viet Tu Do (*Translation required), La Jolla Light, Poway News Chieftain, Rancho Bernardo News Journal, San Diego Chinese Tribune (*Translation required), Beach & Bay Press, La Jolla Village News, Peninsula Beacon, East County Californian, Star News, San Diego Reader, San Diego Voice & Viewpoint	March 2017	English, Spanish, Chinese, Vietnamese
4/8/2017	Marketing	Stacie Bishop, Dianese Jackson	South Bay Earth Day	Earth Day community event	Low-income, senior, disabled, Hispanic	Chula Vista				
4/19/2017	Marketing	Jauksun	Mesa College	Earth Day	Low-income, student, Hispanic, African American, Asian, Disabled	Linda Vista/Kearny Mesa				
4/20/2017			UC San Diego	Earth Day	Low-income, student, Asian	University City				
4/21/2017 4/22/2017	Marketing Marketing, Information	Stacie Bishop Stacie Bishop, Dianese Jackson	UTC Aerospace Systems Linda Vista Multicultural Fair	Earth Day employer outreach  Community event; trip planning	Low-income, senior, disabled, Hispanic, Asian, African American	Chula Vista Linda Vista		Linda Vista Multicultural Fair Program ad	June 2017	English
4/23/2017	Marketing, Information	Stacie Bishop, Katie McCanna, Angie Eleby, Rob Schupp Stacie Bishop, Angie Eleby	Balboa Park EarthFair City of San Diego	Earth Day community event  Earth Day employer outreach	Low-income, senior, disabled, Hispanic, Asian, African American	Downtown San Diego  Downtown San Diego				
4/29/2017		Stacie Bishop		Event for military families with disabilities	Disabled, Military	Point Loma				

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	FY 17 Title VI Audit-Communications												
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another Language	Advertising: Publication	Advertising: Date	Advertising: Language			
4/30/2017	Marketing, Information	Consultant	CicloSVista	Trip planning and information	Low-income, Hispanic	Chula Vista							
5/6/2017	Marketing, Infromation	Consultant	LakeFest	Trip planning and information	Low-income, Hispanic	Chula Vista							
5/9/2017	Marketing	Stacie Bishop	Qualcomm	Employer outreach		Mira Mesa							
5/16/2017	Marketing, Information	Stacie Bishop,	Bayside STEAM	Trip planning and information	Low-income, disabled, Hispanic	Imperial Beach							
5/20/2017	Marketing	Outreach Consultant	Waterfront Park	TacoFest community/Rapid outreach		Downtown San Diego							
5/24/2017	Contract Services	Vassy Lerinska	SDCB	Paratransit Options	Disabled					ĺ			
5/25/2017	Contract Services	Vassy Lerinska	SDCB	Paratransit Options	Disabled								
6/11/2017	Marketing	Outreach Consultant	Scripps Ranch	Scripps Ranch Community Fair	African American, Asian, Hispanic, Middle Eastern Pacific Islander	Scripps Ranch							
6/21/2017	Marketing	Outreach Consultant	MCRD Readiness Event	Trip planning and information	Disabled, Military	Point Loma							
	Marketing	Advertising	Latino Film Festival	Advertising	Hispanic			La Frontera ad	March 10, 2017	Spanish			
	Marketing	Advertising	Japanese Vistors	Advertising	Japanese			Japanese Visitor Guide	Jan-Dec 2017	Japanese			
	Marketing	Advertising	Mariachi Fest	Advertising	Hispanic			Bus shelter ads	Feb 10-March 12, 2017				
	Marketing	Advertising	Latino Film Festival	Advertising	Hispanic			Bus shelter ads	Feb 29-March 26, 2017				
	Marketing	Advertising	Black Film Festival	Advertising	African-American			Bus shelter ads	April 1-29, 2017				
	Marketing	Advertising	Navy Bay Bridge Run	Advertising				Bus shelter ads	May 1-21, 2017				
	Marketing	Advertisina	USS Midway	Advertisina	Military			Bus shelter ads	Oct & Nov 2016				

E-22 B-104

				FY 18 Title \	/I Audit-Commu	nications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another	Advertising: Publication	Advertising: Date	Advertising: Language
8/18/2017	Marketing	Consultant	Harborfest Chula Vista	Community outreach	Low-income, Hispanic, Disabled, Senior, African American, Pacific Islander	Chula Vista		Bus shelters (5)	Aug 18 - Sept 17, 2017	English
8/21/2017	Marketing	Consultant	Mesa College	Semester Pass outreach	Low-income, college student, African American, Asian, Hispanic, Middle Eastern, Senior, Disabled	Linda Vista/Kearny Mesa		Mesa Press	Fall/Spring	English
8/23/2017	Marketing	Consultant	Grossmont College	Semester Pass outreach	College Student, low-income, African American, Middle Eastern, Hispanic, Disabled, Senior	East County		Grossmont Summit	Fall/Spring	English
8/25/2017	Marketing	Stacie Bishop, Consultant	SDSU	Semester Pass outreach	Low-income, student, Hispanic, African American, Asian, Disabled, Senior, Hearing/Visually impaired	College Area		Daily Aztec	Fall/Spring	English
8/26/2017	Marketing	Consultant	Imperial Avenue Street Festival	Community outreach	Low-income, Hispanic, African American, Senior, Disabled	Logan Heights				
8/29/2017	Marketing	Consultant	SDSU	Semester Pass outreach	Low-income, student, Hispanic, African American, Asian, Middle Eastern, Pacific Islander, Disabled	College Area		Daily Aztec	Fall/Spring	English
8/30/2017	Marketing	Consultant	SDSU	Semester Pass outreach	Low-income, student, Hispanic, African American, Asian, Middle Eastern, Pacific Islander, Disabled	College Area		Daily Aztec	Fall/Spring	English
9/2/2017	Marketing	Consultant	SDSU Football Tailgate	Compass Cloud app/Semester Pass	Low-income, college student, African American, Latino, Asian	Mission Valley		Daily Aztec	Fall/Spring	English
9/2/2017	Marketing	Consultant	US Sand Sculpting Challenge	Community outreach	Asian, Hispanic, Middle Eastern, Pacific Islander, Disabled, low-income, Senior	Downtown San Diego		Bus Shelters (10) and Reader full page ad on Aug 24, 2017	July 31 - Aug 31, 2017	English
9/3/2017	Marketing	Consultant	US Sand Sculpting Challenge	Community outreach	Asian, Hispanic, Middle Eastern, Pacific Islander, Disabled, low-income, Senior	Downtown San Diego		Bus Shelters (10) and Reader full page ad on Aug 24, 2017	July 31 - Aug 31, 2017	English
9/12/2017	Marketing	Consultant	USD	Community outreach	College student, African American, Asian, Hispanic, Middle Eastern, Pacific Islander	Linda Vista		The Vista college paper	Fall/Spring	English
9/16	Marketing	Consultant	SDSU Football Tailgate	Compass Cloud app/special event	Senior, African American, Asian, Hispanic	Mission Valley				
9/24/2017	Marketing	Consultant	UCSD International Student Fair	College pass program	Low-income, college student, Asian, African American, Middle Eastern, Hispanic	University City		UCSD Guardina college paper	Fall/Winter/Spring/Summ er	English
9/27	Marketing	Consultant	Sempra Energy	Employer fair	African American, Asian, Hispanic, Middle Eastern, Pacific Islander					
10/9/2017	Marketing	Consultant	Hilton Bayfront	Employer fair	Low-income, African American, Hispanic, Senior	Downtown San Diego				

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				FY 18 Title \	VI Audit-Commu	nications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another	Advertising: Publication	Advertising: Date	Advertising: Language
10/23/2017	Marketing	Consultant	Hotel del Coronado	Employer fair	Low-income, senior, Asian, African American, Hispanic, Pacific Islander	Coronado	ATIOTIO			
10/28/2017	Marketing	Consultant	Balboa Park Family Day	Community outreach	African American, Asian, Hispanic	Downtown San Diego		Reader full page, color print ad	October 12, 2017	English
10/29/2017	Marketing	Consultant	CicloSDias	Community outreach	Low-income, African American, Asian, Hispanic, senior, disabled	Downtown San Diego				
11/5/2017	Marketing	Consultant	Race for the Cure Balboa Park	Community outreach	Low-income, African American, Asian, Hispanic, Pacific Islander, Senior	Downtown San Diego		Reader full page color print ad	Sept 21, 2017	English
11/20/2017	Marketing	Consultant	UCSD Town Hall	College pass program	Low-income, college student, African American, Asian, Hispanic, Middle Eastern	University City				
1/23/2018	Marketing	Consultant	SDSU Welcome Week	Semester Pass outreach	Low-income, college student, African American, Asian, Hispanic, Middle Eastern, Pacific Islander, Senior.	College Area		Daily Aztec	Fall/Spring	English
1/24/2018	Marketing	Consultant	SDSU Welcome Week	Semester Pass outreach	Low-income, college student, African American, Asian, Hispanic, Middle Eastern, Pacific Islander, Senior.	College Area		Daily Aztec	Fall/Spring	English
1/29/2018	Marketing	Consultant	Mesa College	Semester Pass outreach	Low-income, college student, African American, Asian, Hispanic, Middle Eastern, Pacific Islander, Senior.	Linda Vista/Kearny Mesa		Mesa Press college ads	Fall/Spring	English
1/30/2018	Marketing	Consultant	Mesa College	Semester Pass outreach	Low-income, college student, African American, Asian, Hispanic, Disabled	Linda Vista/Kearny Mesa		Mesa Press college ads	Fall/Spring	English
2/6/2018	Marketing	Consultant	USD	Semester Pass outreach	College student, African American, Asian, Hispanic, Senior	Linda Vista		The Vista college ads	Fall/Spring	English
2/24/2018	Marketing	Stacie Bishop, Marcial Gutierrez, Consultant	Teralta Park	Centerline Station Opening	Low-income, African American, Asian, Hispanic, Senior, Disabled, Visually/Hearing Impaired	City Heights				
3/11/2018	Marketing	Consultant	Pepper Park	Mariachi Festival community event	Low-income, Hispanic, Senior, Disabled	National City		Reader full page color print ad	March 1, 2018	English
				Mariachi Festival community event	Low-income, Hispanic, Senior, Disabled			Bus Shelters (10)	Feb 26 - March 9, 2018	English
3/30/2018	Marketing	Stacie Bishop, Consultant	East Village Block Party	Compass Cloud app/special event	Low-income, African American, Asian, Hispanic, Middle Eastern, Pacific Islander, Senior, Disabled	Downtown San Diego				
3/31/2018	Marketing	Mark Olson, Consultant	East Village Block Party	Compass Cloud app/special event	Low-income, African American, Asian, Hispanic, Middle Eastern, Pacific Islander, Senior, Disabled	Downtown San Diego				

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				FY 18 Title \	/I Audit-Commu	nications				
Date	MTS Department Responsible	MTS Staff	Location	Reason for Communication	Minority Group Served	Low Income Area Served (Maps)	Collateral Printed in Another	Advertising: Publication	Advertising: Date	Advertising: Language
	Marketing	Advertising		San Diego Asian Film Festival	Asian	San Diego		Reader full page color print ad	October 26, 2017	English
				San Diego Asian Film Festival	Asian	San Diego		Bus Shelters (15)	Oct 23 - Nov 17, 2017	English
	Marketing	Advertising		Latino Film Festival	Hispanic	San Diego		Reader full page color print ad	March 8, 2018	English
				Latino Film Festival	Hispanic	San Diego		Bus Shelters (10)	Feb 12 - March 9, 2018	English
	Marketing	Advertising		Cinco de Mayo (Old Town)	Hispanic	San Diego		Reader full page color print ad	April 26, 2018	English
	Marketing	Advertising	Japanese Visitor Guide	Compass Cloud / Compass Cash	Japanese	San Diego		Half-page, color ads	Jan-Dec 2018	Japanese
	Marketing	Advertising		MTS National City map / Compass Cloud	Hispanic	National City		Half page ad and full page color map	2018	English
	Marketing	Advertising	Frontera	Latino Film Festival	Hispanic	San Diego		Half page color print ad	March 9, 2018	Spanish
	Marketing	Advertising	Total Traffic and Weather Network	Choose Transit	Hispanic	San Diego		Traffic Tags on Hispanic radio and TV stations	march 5 - April 29, 2018	Spanish
	Marketing	Advertising	DMV TV Monitors in Chula Vista	Choose Transit	Hispanic	Chula Vista		30-second ads on TV monintors	March 2018 - Feb 2019	English
	Marketing	Advertising	Digital Advertising	Choose Transit	English, Hispanic	San Diego		Digital ads, streaming, audio	March - Dec 2018	English and Spanish

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Att. B, AI 8, 5/10/18
October 19, 2017





**Final Report** 



Att. B, AI 8, 5/10/18

# Bi-annual Trolley and Bus Rider Satisfaction Survey

## Study purpose to:

- ➤ Measure rider satisfaction with bus and trolley
- ➤ Measure rider satisfaction by geographic area
- ➤ Gauge customer satisfaction with improvements and projects implemented
- > Understand information tools riders use for wayfinding

## In March an onboard survey was conducted:

- > English and Spanish Language
- Excellent participation: up 14.5% from 2015
- ➤ Personal Assistance to Complete
- ➤ Mail-back Option

Mode	Sample Size n=	Margin of Error +/-	
System- wide	3,380	1.7%	
Bus	2,210	2.1%	
Trolley	1,170	2.9%	

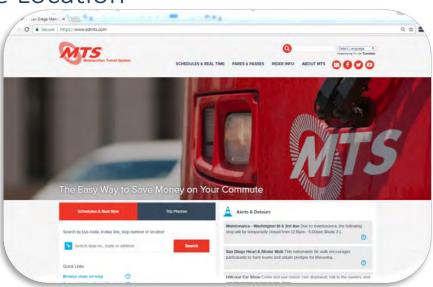




## Operating and Environmental Changes

- Completion of Projects in South Bay
- Opening of New Transit Store Location
- New MTS Website
- Nationwide Ridership Dip
- Economic Recovery
- Gasoline Costs and Improved Vehicle Mileage
- Aging Population
- Increase in Smartphone Ownership
- Uber/Lyft





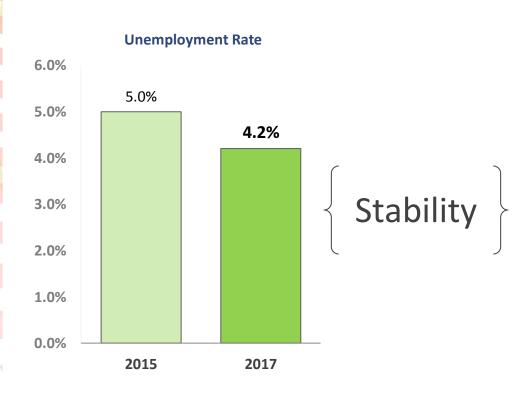


## **Market Conditions**

## Full-employment

## Low Gasoline Prices

**Survey Month Gasoline Prices** 



# \$3.14 \$3.00 \$2.50

2015





2017

\$2.00

## **Aging Population**

- Between 2011 and 2029 all baby boomers will reach 65
- By 2030 20% of the population will be over 65 up from 13% in 2010
- This cohort will:
  - Live longer
  - Be more active
  - Be technology enabled







# Almost Everyone Has a Smartphone...

## Smartphone Ownership by Age, Ethnicity, & Income

Age	'15	'17
18-29	85%	92%
30-49	79%	88%
50-64	54%	74%
65 Plus	27%	42%

Ethnicity	'15	'17
White - non-Hispanic	61%	77%
Black - Non Hispanic	70%	72%
Hispanic	71%	75%

Income	'15	'17
< than \$30K	50%	64%
\$30-\$49K	71%	74%
\$50-\$74.5K	72%	83%
> \$75K	84%	93%

• 77% of U.S. adults own a smartphone



 Increase most pronounced in age groups over 50





# Topline Customer Satisfaction Results

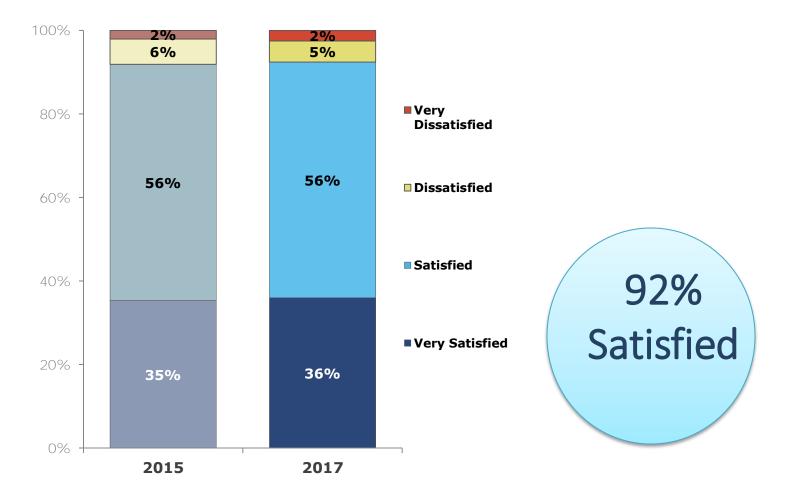








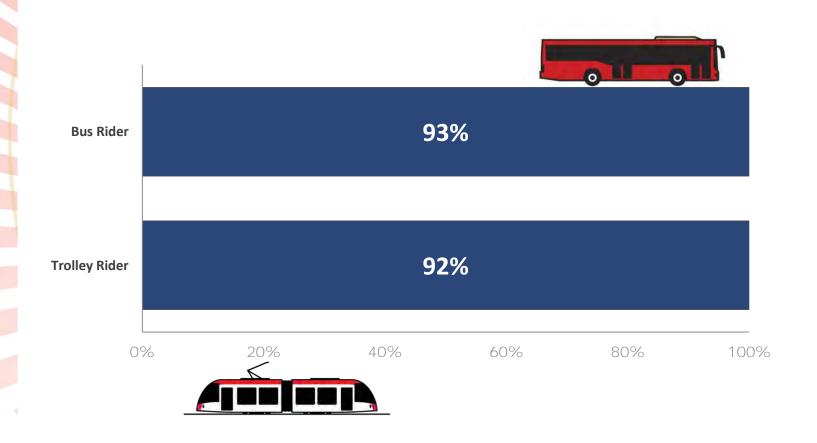
## **Overall Rider Satisfaction**







# Overall Satisfaction by Rider Mode





**Unchanged from 2015** 



## Topline Results: Satisfaction - Attributes

- Six categories of rider satisfaction rated
- Top rated categories unchanged from 2015
  - Service coverage
  - Ease of loading Compass Card

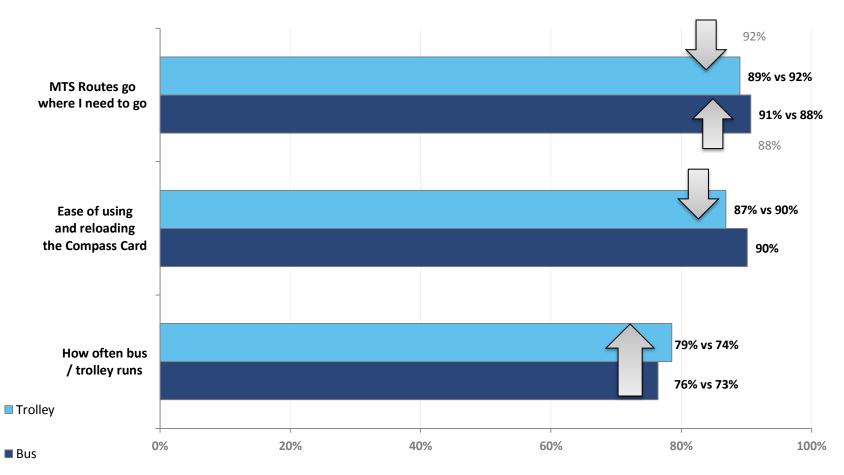


- Lowest rated categories the same as 2015 but statistically significant improvement
  - Service Frequency
  - Fares





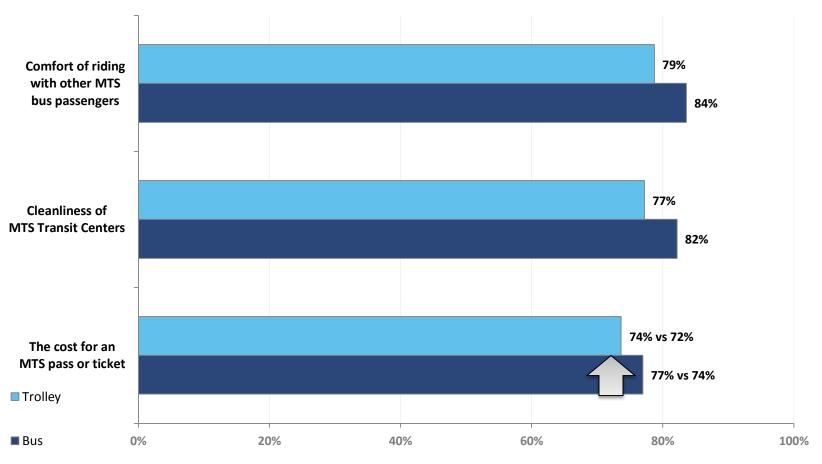
# Attributes Trolley & Bus Riders







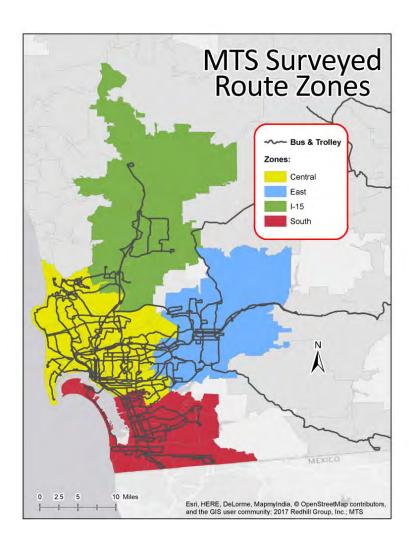
# Attributes Trolley & Bus Riders







# Overall Satisfaction – by Zone



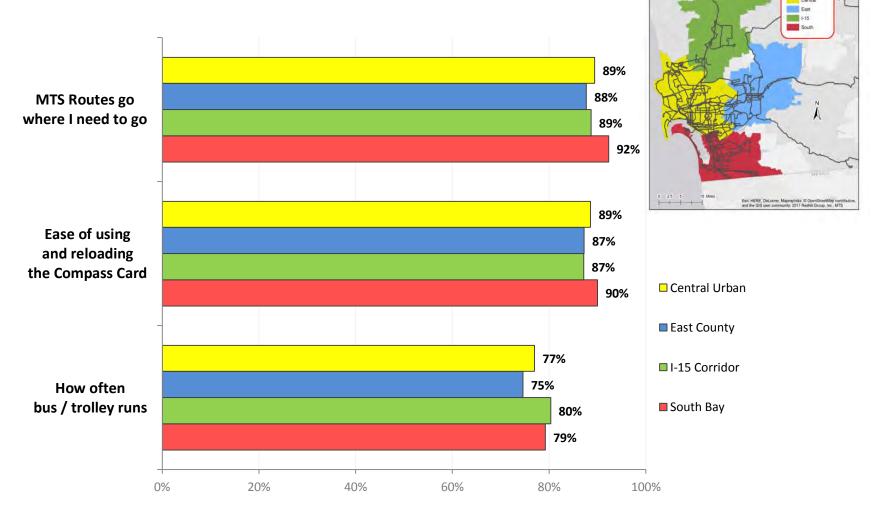
MTS Overall Transit Service			
Zone Interviewed In	'17		
<b>Central Urban</b>	93%		
East County	90%		
I-15 Corridor	94%		
South Bay	93%		

**Unchanged from 2015** 





# Satisfaction by Zone

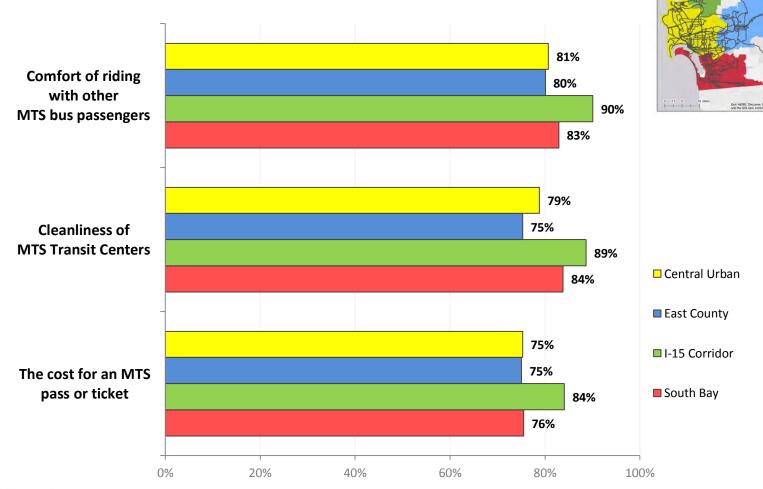






Att. B, AMTS55L0Meyed Route Zones

## Satisfaction by Zone

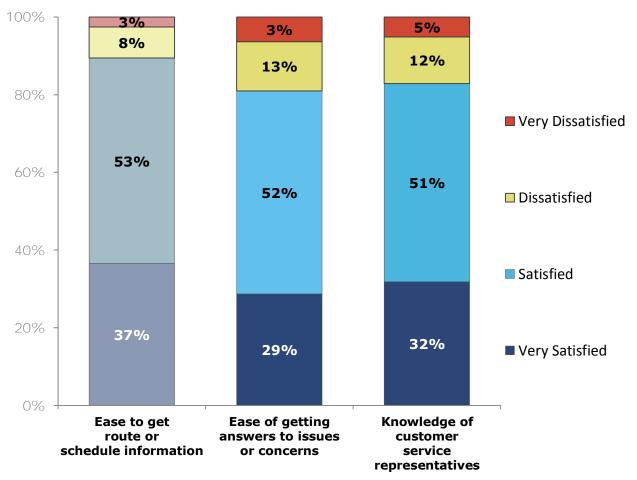






Att. BMA\$ \$\u00e4\

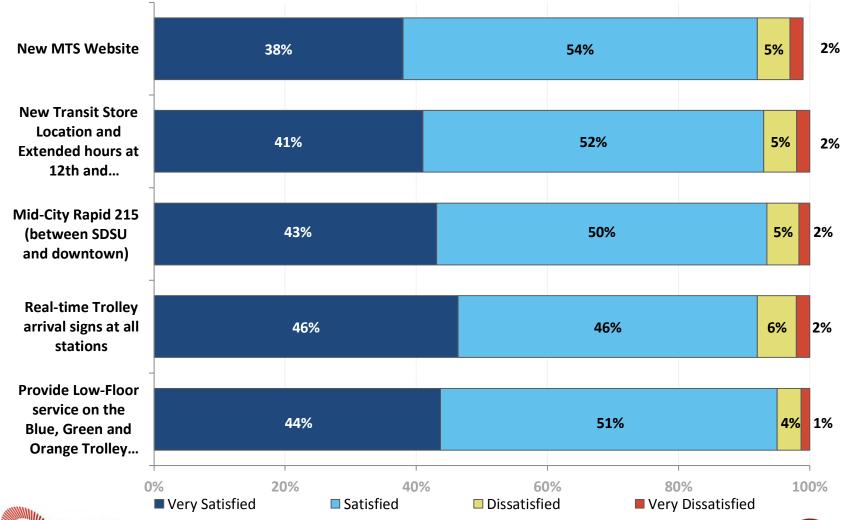
### Satisfaction – Customer Information







### High Satisfaction with Improvements









### 2017 Rider Profile



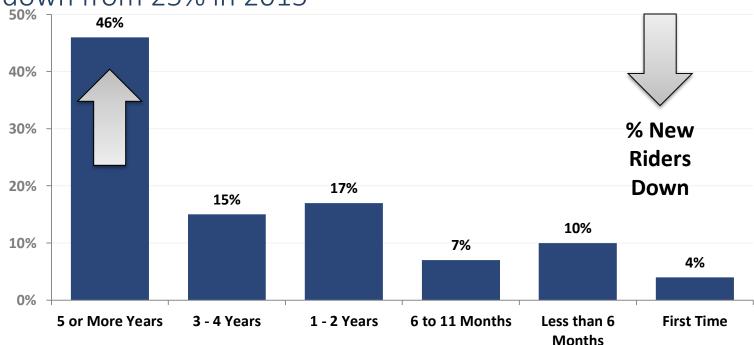
- Use both bus (88%) and trolley (92%)
- Use MTS at least 3 times a week (72%)
- Use MTS the same or more than last year
- Transit Dependent
- Annual Income Less than \$50K (81%)
- More likely to be Hispanic (47%)
- Are likely to speak a language other than English and also speak English "well" or "very well"





### Rider Profile: Length of Use

- Almost half of riders have used MTS for at least 5 years
- Twenty-one percent are new to the system in the past year down from 25% in 2015







# Rider Profile: Frequency

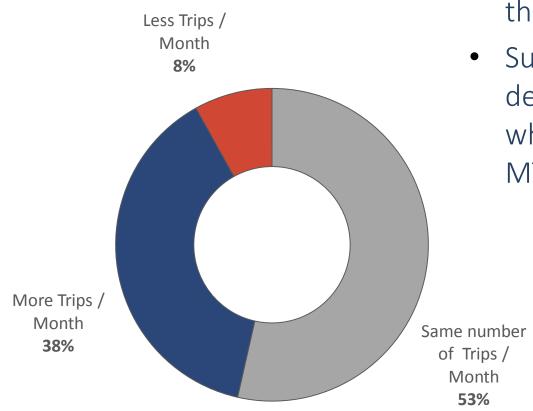
Rider Type	'15	'17
Regular Rider (3+ days/week)	75%	72%
Less than 3 days per week	-	7%
Occasional Rider (1-10 times/month)	18%	13%
Infrequent Rider (Less than once a month)	4%	4%
First Time or Visitor	3%	4%







### Rider Profile: Use Compared to a Year Ago

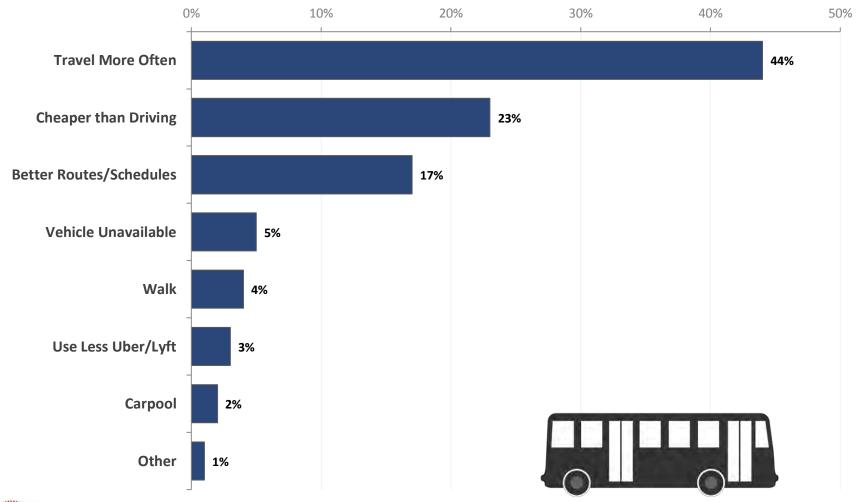


- Most riders are making the same or more trips
- Suggests that ridership decline is from riders who are no longer using MTS





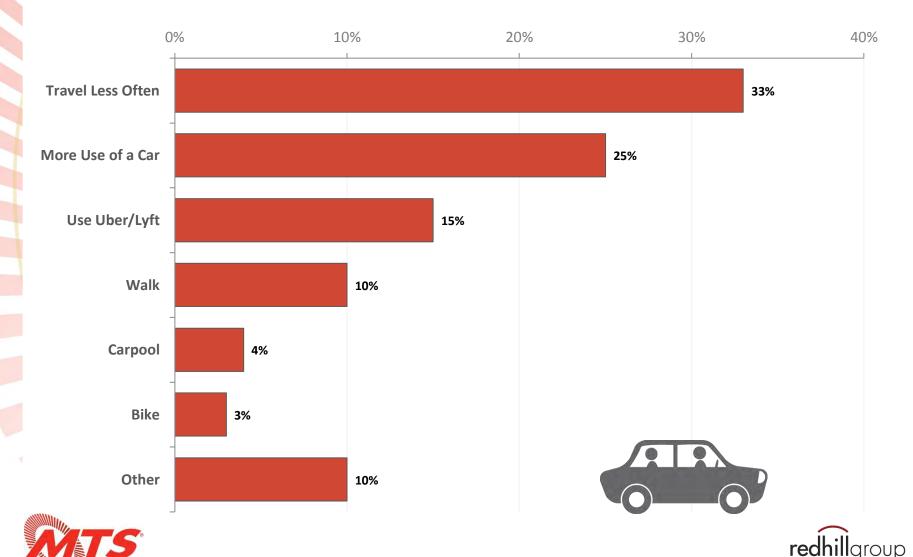
## Reasons for Riding More



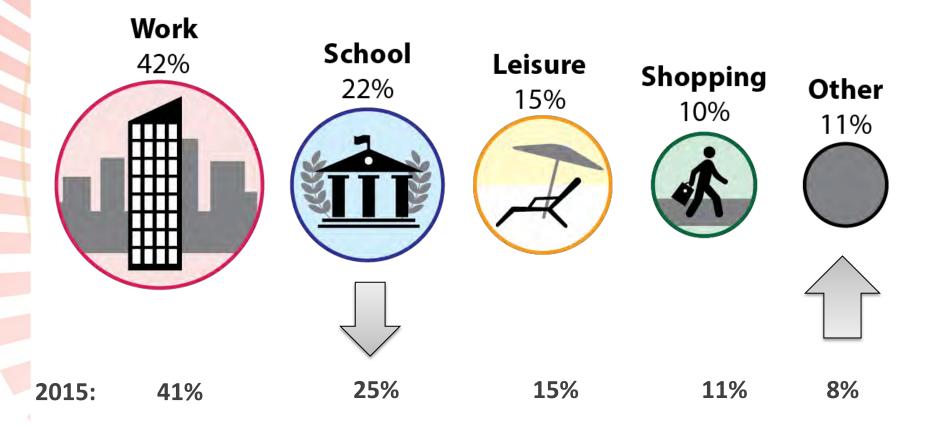




### Reasons for Riding Less



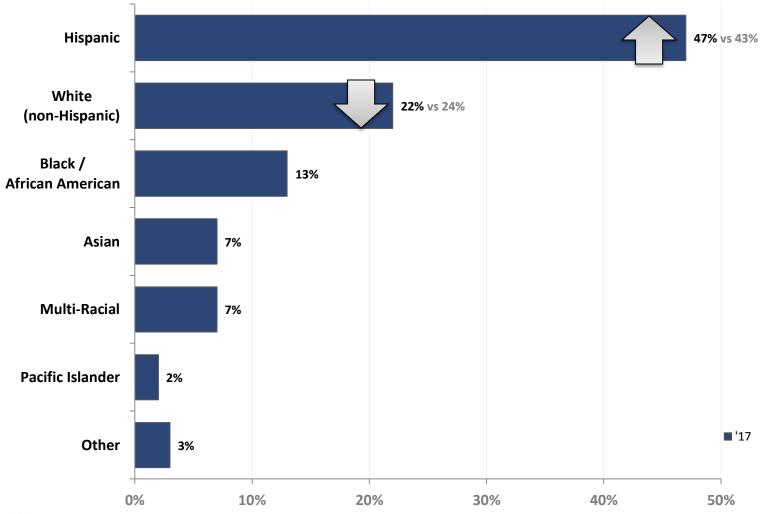
### Rider Profile: Trip Purpose







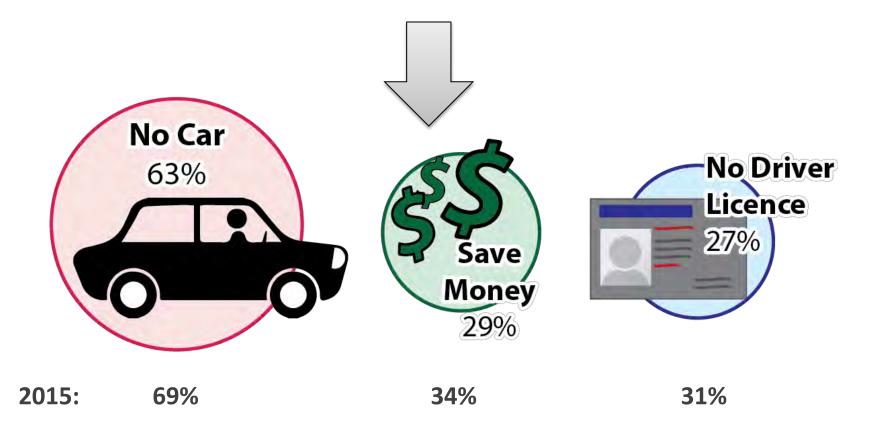
# Demographics: Ethnicity







### Reasons for Taking Transit







#### Att. B, AI 8, 5/10/18

### Reasons for Taking Transit by Income

### The Income Effect

< \$15,000	\$15,000 - \$49,999	\$50,000 <b>+</b>	
No Car to Use	No Car to Use	Price of Fuel	
75%	61%	40%	
No Driver's License	Save Money	No Car to Use	
29%	32%	39%	
Save Money	No Driver's License	Save Money	
27%	27%	37%	

Core Rider - to - Choice Rider





# Reasons for Taking Transit by Age Att. B, AI 8, 5/10/18

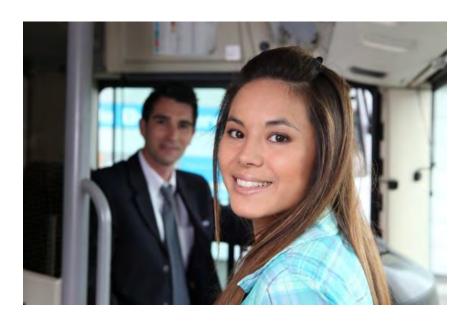
13 - 18	19 - 24	25 - 34	35 - 49	50 - 59	60 or Older
No Car to Use	No Car to Use	No Car to Use	No Car to Use	No Car to Use	No Car to Use
71%	74%	62%	60%	55%	52%
No Driver's License	Save Money	Save Money	Save Money	Save Money	Save Money
55%	36%	31%	27%	25%	35%
Save Money/ No Car to Use	No Driver's License	No Driver's License	Avoid Traffic	Avoid Traffic	Avoid Traffic/ Better for Environment
21%	33%	26%	24%	25%	21%

Core Rider - to - Choice Rider





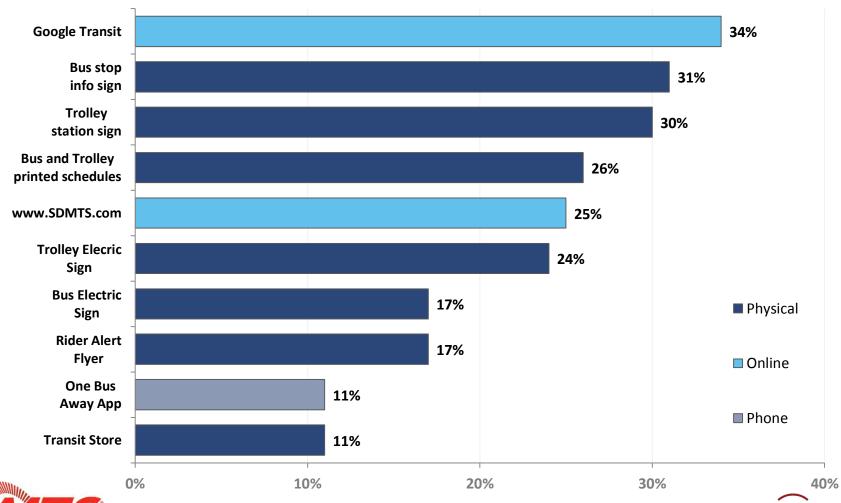
### Sources of Information







### Top Sources of Information









### SAN DIEGO TRANSIT CUSTOMER SERVICE REPORT

A. REPORT TAKEN BY:	*	Түре:	VERBAL	_ W/I
DATE:	TIME:	A.M	P.M.	
REPLY REQUESTED:	PI	HONE	LETTER	-1
	Customer	INFORMATIO	N	
B. NAME: LAST	B. Name: LastFirst			
Address				
PHONE ( )	Сітч		ZIP	
EMAIL ADDRESS				
DESCRIPTION OF CUSTO	MER			-
C. INCIDENT DATE		TIME	A.M. / P.M.	
ROUTE #	VEHICLE #		LICENSE #	
PICKUP LOCATION		DIREC	TION NB/SB/EB/WB	
DESTINATION				
INCIDENT LOCATION				
D. DESCRIPTION OF INCID	ENT:			
170				

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E. DESCRIPTION OF DRIVER			
F. SCHEDULE	RUN	CALL TIME	÷

Mail to:

MTS Transit Services Customer Service 100 16<sup>th</sup> Street PO Box 122511 San Diego, CA 92112-2511

### **APPENDIX F**

# MTS LANGUAGE ASSISTANCE PLAN MTS SAMPLES OF PUBLIC INFORMATION DOCUMENTS



### LANGUAGE ASSISTANCE PLAN • 2013





SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Rev. 8/15

F-1 B-142

## MTS Language Assistance Plan May 2013

(Revised August 2015)

#### **Table of Contents**

l.	Executive Summary	. 2
II.	Introduction	. 4
III.	Identification of LEP Individuals	11
IV.	Language Assistance Measures	22
V.	Training Staff	31
VI.	Providing notice to LEP persons	32
VII.	Plan Monitoring and Updating	33

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#### I. Executive Summary

The following Language Assistance Plan (LAP) is based on a collaborative effort between the San Diego Metropolitan Transit System (MTS), the North County Transit District (NCTD), and the San Diego Association of Governments (SANDAG). That effort, conducted in early 2012, included the development of the Four Factor Analysis.

- Factor 1: The number or proportion of Limited English Proficiency (LEP) persons eligible to be served or likely to be encountered by a program, activity, or service of the recipient or grantee;
- Factor 2: The frequency with which LEP individuals come in contact with the program;
- Factor 3: The nature and importance of the program, activity, or service provided by the recipient to people's lives; and
- Factor 4: The resources available to the recipient and costs.

#### Identification of LEP individuals

Following Department of Transportation guidance on Factor 1, multiple sources were used to determine the number of LEP individuals in San Diego County. These sources included the U.S. Census, the American Community Survey (ACS), U.S. Department of Labor, California Department of Education, and the San Diego County Department of Mental Health. According to these findings, over 230,000 people over the age of five in San Diego County speak English less than well. This accounts for 8 percent of the county's population.

For the purpose of this LAP, MTS refined the data to include only those areas within the MTS jurisdiction. These findings show that there are 156,731 people over the age of five who speak English less than well within the MTS jurisdiction, or 7.5 percent of the population living within the MTS service area.

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#### **Language Assistance Measures**

Both current and future language assistance measures are presented. Current language assistance measures were compiled by interviewing key staff and reviewing relevant material. Future language assistance measures were compiled through an extensive process involving staff interviews, community based organization (CBO) interviews, focus groups held with LEP persons, and intercept surveys conducted with LEP transit riders. These efforts took place throughout the county with the assistance of NCTD and SANDAG.

#### **Training Staff**

Following DOT guidance, staff training will be implemented as a result of the Four Factor Analysis and this LAP. Specific training elements are discussed in this report.

#### **Providing notice to LEP persons**

This LAP describes the ways that MTS provides notice to LEP persons. Additionally, this process generated new methods that will supplement current practices.

#### **Plan Monitoring and Updating**

Lastly, to ensure compliance and practical implementation by all agency staff, this plan details how monitoring and updating will occur.

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#### II. INTRODUCTION

#### **ABOUT MTS**

The Metropolitan Transit Development Board (MTDB) was created in 1975 by the passage of California Senate Bill 101 and came into existence on January 1, 1976. In 1984, the Governor signed Senate Bill 1736, which expanded the MTDB Board of Directors from 8 to 15 members. In 2002, Senate Bill 1703 merged MTDB's long-range planning, financial programming, project development and construction functions into the regional metropolitan planning organization, the San Diego Association of Governments (SANDAG). In 2005, MTDB changed its name to the Metropolitan Transit System (MTS).

#### **Board of Directors**

The 15-member Board of Directors generally meets once a month. Members are selected as follows:

- Four appointed from the San Diego City Council
- One appointed from each city council of Chula Vista, Coronado, El Cajon,
   Imperial Beach, La Mesa, Lemon Grove, National City, Poway and Santee
- One appointed from the San Diego County Board of Supervisors
- One San Diego County resident elected by other Board members to serve as Chairman

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#### **Subsidiary Corporations**

MTS owns assets of: San Diego Trolley, Inc. (SDTI); San Diego Transit Corporation (SDTC); and the San Diego & Arizona Eastern (SD&AE) Railway Company, which owns 108 miles of track and right-of-way. In addition, MTS provides administrative and support services to San Diego Vintage Trolley, Inc., a non-profit corporation established to restore historic Trolley vehicles.

#### **Areas of Jurisdiction**

The MTS area of jurisdiction is approximately 3,240 total square miles, with a population of over two million San Diego County residents. The MTS service area includes 716 square miles of the urbanized portion of its jurisdiction and the rural parts of East County, serving 1.96 million people.

#### **Operations**

MTS provides bus and rail services either directly or by contract with private operators. MTS coordinates all its services and determines the routing, stops, frequencies and hours of operation.

#### **Light Rail**

Light rail service is operated by SDTI on four lines (Blue, Orange, Green, and Silver Lines) with a total of 53 stations and 102.6 miles of rail.

#### Bus

MTS bus service includes 93 fixed–routes, four demand response routes, and Americans with Disabilities Act (ADA) complementary paratransit service (branded as MTS Access). Fixed-route bus service modes are Urban Frequent, Urban Standard, Express, Premium Express, Rapid, Circulator, and Rural.

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#### **Operating Budget**

MTS' annual operating budget is approximately \$250 million. Annual fare revenue is \$105 million (FY 2012), making MTS' 42% farebox recovery ratio one of the highest among similar transit systems.

#### Ridership

MTS generates 90 million annual passenger trips, or 300,000 trips each weekday. MTS provides approximately 1.9 million hours of service across 24 million miles each year (FY12).

#### Planning and Scheduling

MTS is responsible for the service planning, scheduling, and performance monitoring of all MTS transit services. Service adjustments occur three times per year and as needed to improve efficiency and customer service.

#### **Funding**

MTS receives funding from various federal, state, and local sources. The primary sources are the California Transportation Development Act (TDA), Federal Transit Administration (sections 5307, 5337 and 5339), TransNet funds (local sales tax), and fares.

#### **Taxicab Administration**

MTS licenses and regulates taxicabs, jitneys, and other private for-hire passenger transportation services by contract with the cities of San Diego, El Cajon, Imperial Beach, La Mesa, Lemon Grove, Poway, and Santee.

#### Coordination between SANDAG, MTS and NCTD

The roles and responsibilities of SANDAG, MTS, and NCTD are outlined in a master memorandum of understanding executed on April 23, 2004. SANDAG is responsible for

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transit planning, development, and construction while MTS and NCTD are responsible for transit operations. MTS and NCTD also manage small construction projects with SANDAG assistance. SANDAG is responsible for establishing the regional fare policy.

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#### Title VI of the Civil Rights Act of 1964

#### **Background**

Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000d) states that: "No person in the United States shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives Federal financial assistance." In the 1974 case of Lau v. Nichols (414 U.S. 563), the Supreme Court interpreted Title VI to hold that it also prohibits conduct that has a disproportionate impact on Limited English Proficient (LEP) persons.

On August 11, 2000, Executive Order 13166, "Improving Access to Services for Persons with Limited English Proficiency," was signed by President Clinton. It directs federal agencies to examine the services they provide and develop and implement a system by which LEP persons can meaningfully access those services. Federal agencies were instructed to publish guidance for their respective recipients in order to assist them with their obligations to LEP persons under Title VI.

The U.S. Department of Transportation (DOT) published updated guidance for its recipients on December 14, 2005 in the "Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons" (US DOT, Volume 70, Number 239). The guidance states that Title VI and its implementing regulations require that DOT recipients take responsible steps to ensure meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are Limited English Proficient (LEP). The guidance also suggests that recipients use the DOT LEP Guidance to determine how best to comply with statutory and regulatory obligations to provide meaningful access to the benefits, services, information, and other important portions of their programs and activities for individuals who are LEP.

The Federal Transit Administration (FTA) references the DOT LEP guidance in Circular 4702.1A, "Title VI and Title VI-Dependent Guidelines for FTA Recipients," which was finalized on April 13, 2007. Chapter IV Part 4 of this Circular reiterates the requirement to take responsible steps to ensure meaningful access to benefits, services, and information for LEP persons and suggests that FTA recipients and sub-recipients develop a language implementation plan consistent with the provisions of Section VII of the DOT LEP Guidance. The FTA Office of Civil Rights also released a handbook in 2007 for transit providers ("Implementing the Department of Transportation's Policy Guidance Concerning Recipients' Responsibilities to Limited English Proficient (LEP) Persons" [FTA 2007]) to give technical assistance for the implementation of the DOT LEP guidance.

MTS supports the DOT guidance to provide meaningful assistance to LEP speakers. Each of the mentioned resources was used to guide the Four Factor Analysis and this LAP.

MTS, in association with SANDAG, has developed this implementation plan to address the needs of the LEP populations in San Diego County. Following DOT LEP Guidance, included in this report are the following five sections:

- 1. Identifying LEP individuals who need language assistance
- 2. Providing language assistance measures
- 3. Training staff
- 4. Providing notice to LEP persons
- 5. Monitoring and updating the plan

Further included is a summation of the Four Factor Analysis. The LAP was shaped by the Four Factor Analysis findings conducted by SANDAG in close association with MTS and NCTD.

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#### **Four Factor Analysis**

**Factor 1:** The number or proportion of LEP persons eligible to be served or likely to be encountered by the transit service.

Factor 1 Analysis findings indicate that 7.5 percent of the population within the MTS jurisdiction speaks English less than well. The top four languages spoken other than English are Spanish (5.28 percent of the MTS jurisdiction's total population), Vietnamese (0.55%), Tagalog (0.31%) and Chinese (0.19). Combined, these four languages include 84.4% of the LEP population in San Diego. The remaining nine languages with at least a thousand speakers in the MTS service area are Syriac, Arabic, Persian, Korean, Laotian, Japanese, Russian, Mandarin, and Cambodian.

**Factor 2:** The frequency with which LEP individuals come in contact with the transit service.

Based on Community-Based Organization (CBO) interviews, focus groups with LEP individuals, staff interviews, and intercept surveys with LEP transit riders, it was determined that LEP individuals are regularly coming into contact with MTS services. The LEP populations most frequently coming into contact with MTS services speak Spanish, Vietnamese, and Tagalog. These contacts are recorded for MTS' three call centers (Information and Trip Planning, Customer Service, and Compass Card). For FY2015, the call centers reported 97.3% of calls in English, 2.7% of calls in Spanish, and fewer than five calls in other languages.

**Factor 3**: The nature and importance of the program, activity, or service provided by the recipient to people's lives.

Using the information gathered in the Factor 2 Analysis, Factor 3 findings suggest that access to public transportation is highly important for LEP persons. Because public transit reaches such a large number of LEP

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individuals, results are largely focused around the need for, and access to, public transit.

Factor 4: The resources available to the recipient and costs.

The Factor 4 Analysis provided suggestions for LEP outreach measures, as well as consideration of the resources available for these efforts. Several key measures will be implemented based on these findings.

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#### III. IDENTIFYING LEP INDIVIDUALS WHO NEED LANGUAGE ASSISTANCE

There were several key findings revealed in the analysis of the data:

- 38 percent of persons in the MTS jurisdiction speak a language other than English at home. This is in-line with countywide numbers, which show that 17 percent of the population speaks English less than "very well" (includes those that speak English "well", "not well" and "not at all);"
- Eight percent speak English less than "well" (includes those that speak English "not well" and "not at all");
- Spanish is the second most predominant language, other than English, spoken in the MTS jurisdiction;
- Of the languages spoken in the region, Table 1 shows the languages with over 1,000 LEP speakers.

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Table 1: LEP Speakers by Language in MTS Jurisdiction

Language	LEP Population	Percent of All LEP Speakers	Percent of Total Population (Age 5+)
Spanish	110,356	70.41	5.28
Vietnamese	11,406	7.28	0.55
Tagalog	6,515	4.16	0.31
Chinese	4,064	2.59	0.19
Syriac	3,513	2.24	0.17
Arabic	2,553	1.63	0.12
Persian	2,307	1.47	0.11
Korean	1,976	1.26	0.09
Laotian	1,842	1.18	0.09
Japanese	1,573	1.00	0.08
Russian	1,258	0.80	0.06
Mandarin	1,180	0.5	0.04
Cambodian	1,018	0.4	0.04

Source: U.S. Census Bureau, 2008-2010 American Community Survey PUMS data

#### LIMITED ENGLISH PROFICIENCY POPULATION SOURCES

Regional (MTS jurisdiction) analysis was performed using Public Use Microdata Sample (PUMS) data, which is available at the Public Use Microdata Area (PUMA) geography. San Diego County is composed of 22 PUMAs, each with a minimum population of 100,000 persons. PUMS data is composed of untabulated records from the American Community Survey (ACS). This allows for the creation of custom variables by crosstabulating selected combination of characteristics from the records (i.e. population over 5 years old that speaks Spanish and speaks English "not well" or "not at all").

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A more detailed geographic analysis was performed using ACS language data at the Census Tract level. ACS data is available as 5 year estimates in pre-tabulated categories for at the tract level (5 year estimates are necessary in order to achieve a sufficient sample size).

Census 2000 data on language is also available at the tract level (Census 2000 tracts). Census 2000 used a longer form survey than 2010, and offers a more detailed language proficiency breakdown without margin of error issues.

#### PUMS/PUMAS USED AS LIMITED ENGLISH PROFICIENCY POPULATION SOURCE

For the purposes of the MTS Language Assistance Plan, PUMS/PUMAs were selected as the source for LEP population for the following reasons:

- Allow for the creation of custom variables
- Provide more detailed population characteristics (population that speaks a language other than English (total or for a specific language) and speaks English "very well", "well", "not well", or "not at all").
- Has a low margin of error due to large sample sizes

Other population sources – ACS Census Tracts and Census 2000/Census Tracts – have limitations, including fewer language categories, smaller sample sizes and larger margins of error, and data that does not capture shifts in population and immigration.

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## LIMITED ENGLISH PROFICIENCY POPULATION ANALYSIS

#### PUMS/PUMA

The DOT describes limited English proficiency as having a limited ability to read, write, speak or understand English. The DOT and FTA (in both the LEP guidance and Title VI Circular), define this population as people who reported that they speak English "not well" or "not at all." Table 2 shows this analysis for San Diego County. The table shows that the overall LEP population in the County is 8.0 percent of persons age five years and older.

Table 2: Community Survey 2010, 1-year estimates, Age by Language Spoken

County	Total Population Age 5 and Over	Speaks English Only		Less Than	Percentage Less than "Well"
San Diego	2,089,927	1,287,143	645,723	156,731	7.5%

Source: U.S. Census Bureau, 2010 American Community Survey, Table B16004

The ACS data also includes information on languages spoken for 39 different language groups (but not by ability to speak English as is available in the ACS data). Table 2 shows the top five non-English languages spoken at home in the San Diego region in 2010 among the total population ages five and older (including both LEP and non-LEP populations). While there were respondents from all 39 language groups, Spanish, Tagalog, Chinese, and Vietnamese were the primary languages.

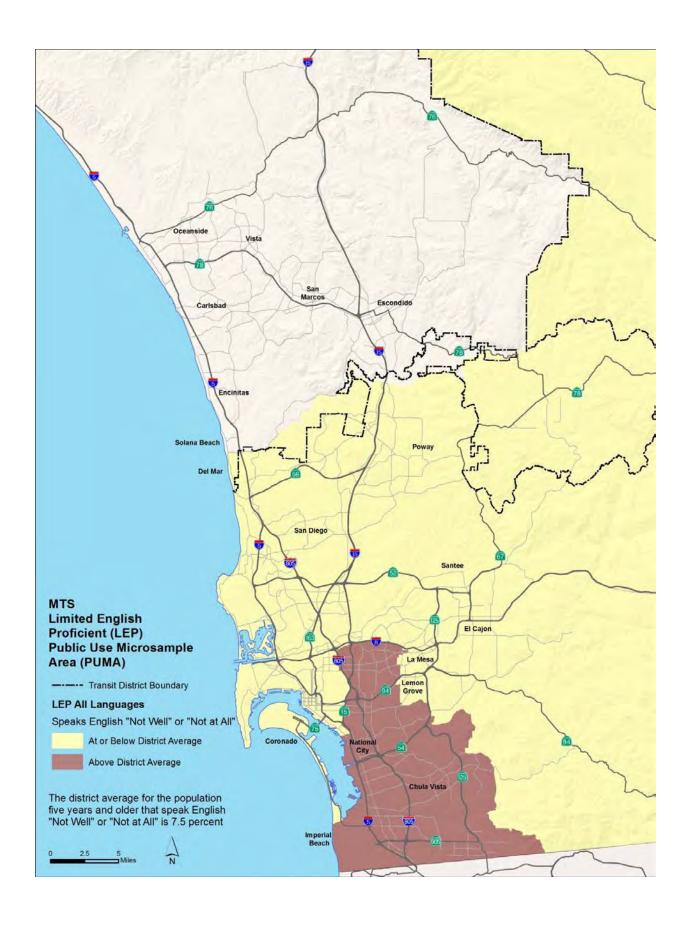
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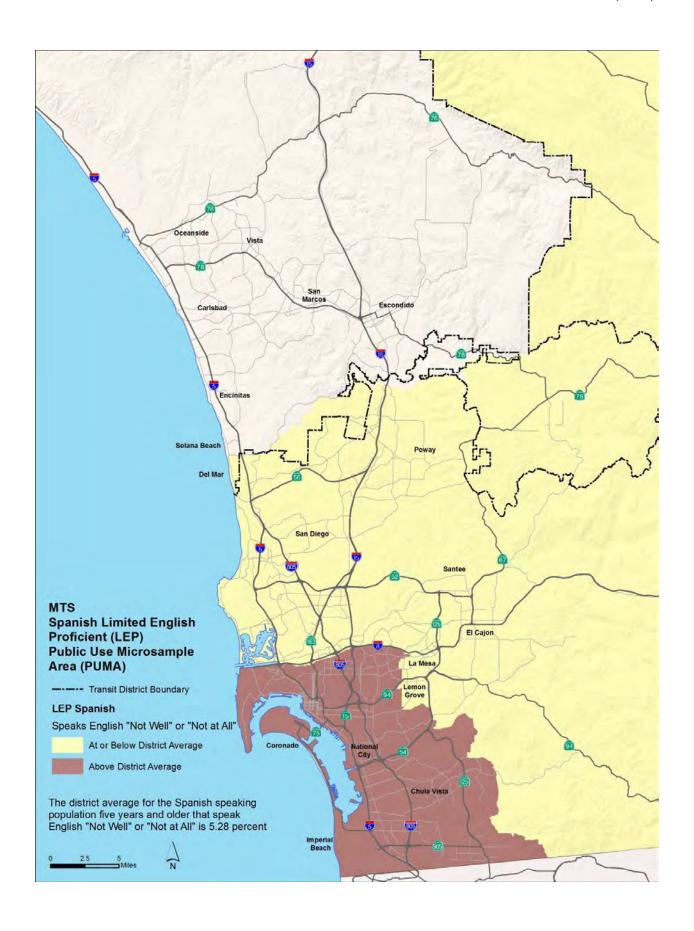
Table 3: Languages Spoken at Home in the MTS Jurisdiction

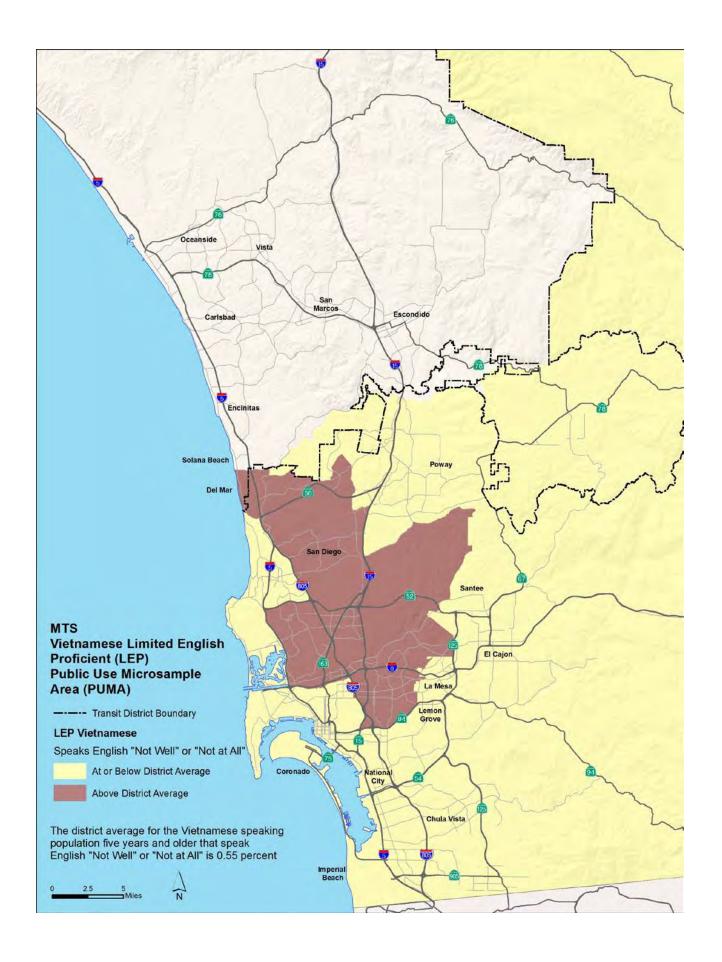
Language	Language Spoken at Home for the Population 5 and Over	Percent of Total Population
Spanish	504,760	24.15%
Tagalog	81,954	3.92%
Vietnamese	33,386	1.59%
Chinese	20,611	0.99%
Arabic	12,915	0.62%
All Other	148,928	7.13%

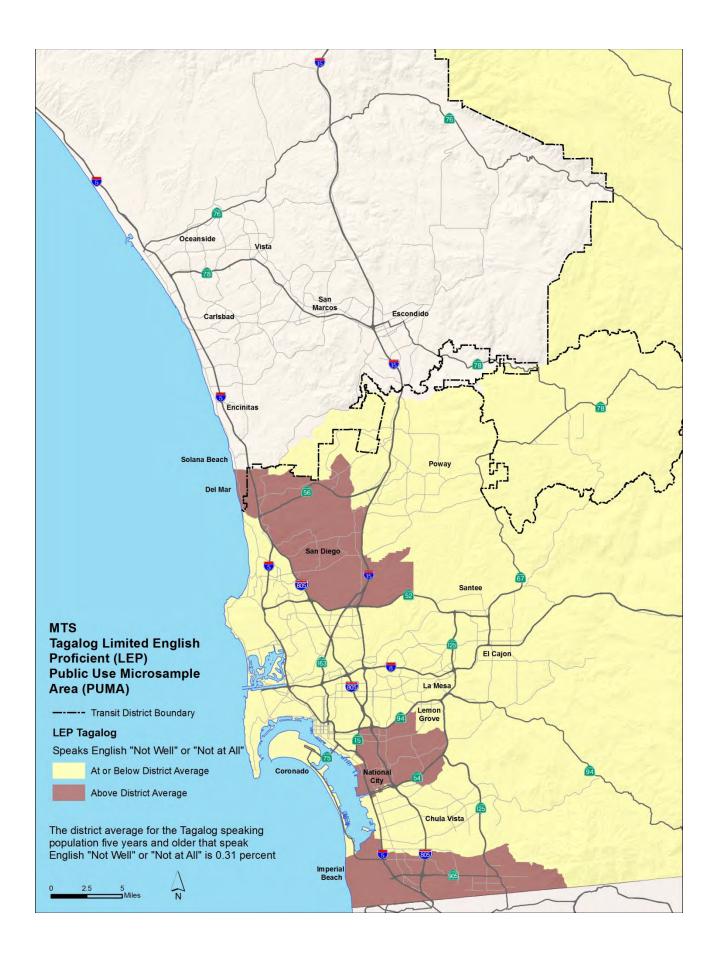
Source: U.S. Census Bureau, American Community Survey, Table C16001

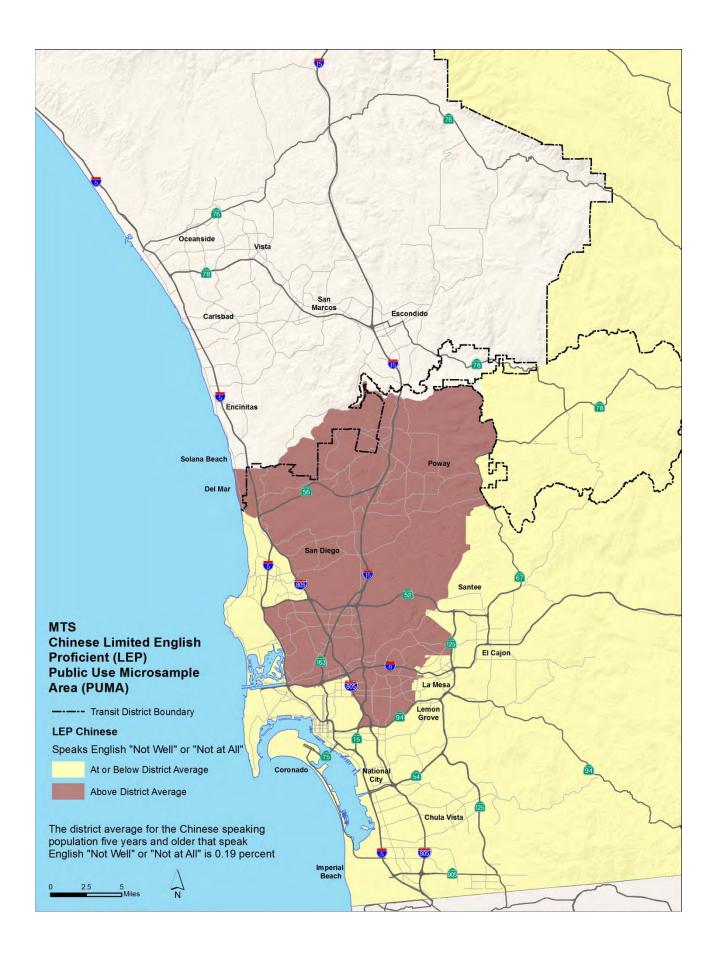
The Figure 1 below shows the LEP Census Tracts using PUMA data. The map illustrates the Census Tracts where the proportion of the population speaking English "less than well" is greater than 7.5 percent, the service area average. Figure 2 shows the Census Tracts where the proportion of LEP Spanish speaking population is greater than 5.7 percent, the service area average; Figure 3 where the proportion of LEP Vietnamese speaking population is greater than 0.55 percent; Figure 4 for Tagalog where the proportion is greater than 0.31 percent, and Figure 5 for Chinese where the proportion is greater than 0.19 percent.











### Other Data Sources

In the preparation of the MTS LAP, other data sources were analyzed on a county-wide basis to enhance the language list obtained by PUMA. These sources included The California Department of Education (CDE) English Learner data and the San Diego County Department of Mental Health database of interpreter services. Both of these sources roughly correlate to the languages identified by PUMA data. Spanish, Tagalog, Vietnamese and Chinese are on the top of all lists.

## CONCLUSION

The analysis of PUMAs with the MTS jurisdiction corresponds closely with countywide data. There are 13 specific languages in the MTS jurisdiction, as well as in San Diego County, with more than 1,000 individuals who are limited English proficient (LEP). Those languages and corresponding LEP populations were shown in Table 1 on page 13.

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#### IV. LANGUAGE ASSISTANCE MEASURES

Current and future language assistance measures are outlined in this section of the LAP. To gather all the current language assistance measures, staff who regularly work on outreach efforts and in customer service or customer facing capacities were interviewed.

To gain insight for potential future language assistance measures, interviews of community based organizations (CBOs) serving LEP populations and focus groups with LEP residents were conducted in areas in the MTS service territory that were identified as having high proportions of LEP persons. Additionally, intercept surveys were conducted at transit centers known to have high concentrations of LEP riders.

## **Current Language Assistance Measures**

Currently, MTS provides a variety of language assistance services including the translation of all critical rider information. Translation has been primarily in Spanish due to the high concentration of Spanish LEP individuals who utilize MTS services.

MTS utilizes a combination of agency and certified translation companies for translation services. All materials are reviewed by internal native Spanish-speaking staff review documents for accuracy, relevancy, and consistency. MTS also has internal staff with Tagalog and Chinese fluency to review materials translated into those languages.

The charts below detail the LEP assistance components that MTS currently has in place.

#### Safe Harbor Provision

The Safe Harbor provision found in FTA Circular 4702.1B requires that vital documents be translated into the primary language for each LEP group that meets a demographic threshold. FTA currently sets the safe harbor threshold for each LEP group as the

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presence of LEP speakers for that language at 5% of the total service area population or 1,000 individuals, whichever measure is less:

"...if a recipient provides written translation of vital documents for each eligible LEP language group that constitutes five percent (5%) or 1,000 persons, whichever is less, of the total population of persons eligible to be served or likely to be affected or encountered, then such action will be considered strong evidence of compliance with the recipient's written translation obligations."

The safe harbor provision applies only to written documents, and does not apply to MTS' provision of access for verbal translations for smaller populations speaking other languages.

MTS' Four Factor Analysis identified thirteen languages that meet the thresholds set in the Safe Harbor provision of FTA Circular 4702.1B: Spanish, Vietnamese, Tagalog, Chinese, Syriac, Arabic, Persian, Korean, Laotian, Japanese, Russian, Mandarin, and Cambodian. Spanish is the predominate language spoken by those of limited English proficiency in the MTS service area, 5.3% of the population. The other twelve languages met the safe harbor threshold with over 1,000 speakers, but all represented substantially less than one percent of the MTS service area population.

#### **Translation of Vital Documents**

MTS identified vital documents required for riders to access its service, as well as the language needs to provide meaningful access to information to residents of the MTS service area with limited English proficiency. These identified agency vital documents include:

- Basic system instructional information for riders (Rider's Guide 'how to ride' brochure)
- Title VI protection notifications and notices of MTS' Title VI obligations, including complaint information and forms
- Notices of availability of language translation assistance
- Notice of availability of telephone interpretation services

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- Forms for accessing identification cards for special needs riders, including seniors and disabled passengers
- Rider notices of upcoming changes to services

In reviewing the frequency with which LEP populations come in contact with MTS services, as identified in Factor 2, MTS established that Spanish-speaking LEP persons utilize MTS services and contact our system with sufficient frequency and coverage to warrant providing all vital documents in both English and Spanish. The next largest group of the LEP population speaks Vietnamese, though the number of speakers is almost 90% lower than the Spanish speaking LEP population as a percentage of the total MTS service area. The next largest group speaks Tagalog, representing .31% of the MTS service area population. Spanish, Vietnamese, and Tagalog are the three languages with over 0.25% of the LEP population and over 5,000 speakers.

Interviews with front-line, administrative, and call center staff noted that nearly 100% of their interaction with LEP populations has been with Spanish-speaking individuals. Occasional contact occurs with speakers of Tagalog and Vietnamese. Call center staff specifically records fewer than five calls per year in any language other than English or Spanish, typically in Tagalog. Staff reported extremely rare or no interaction with speakers of the other nine Safe Harbor languages. Using the percentage of the service area population and the number of speakers as a measure of the frequency of *potential* contact with MTS services, MTS has determined that many vital documents should be readily available and visible in Spanish, Vietnamese, and Tagalog to ensure access to the MTS system.

The remaining nine languages that meet the safe harbor threshold each represent less than 0.25% of the MTS service area population and fewer than 5,000 speakers. These are Syriac, Arabic, Persian, Korean, Laotian, Japanese, Russian, Mandarin, and Cambodian. MTS will translate vital documents upon request for speakers of these languages, pending available resources as identified in Factor 4. Limiting factors for making documents available in these nine languages may include the space constraints and the ability to effectively display the information, and locating a qualified translator for some of the languages.

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For the LEP users, their level of literacy and the ability to make follow-up inquiries in their language may limit the utility of written translations. As stated in Circular 4702.1B, "A recipient may determine, based on the Four Factor Analysis, that even though a language group meets the threshold specified by the Safe Harbor Provision, written translation may not be an effective means to provide language assistance measures." However, MTS remains committed to ensuring that the system be accessible to speakers of all 13 languages, and works with local community groups, churches, and other organizations to provide the necessary written or verbal access to vital information.

Many less critical documents (those not included in the vital documents list) will be translated and made available in Spanish primarily (bilingual translation), owing to the much higher level of interaction with the Spanish-speaking LEP population. Additionally, the MTS website (www.sdmts.com) includes the Google Translation widget on the Title VI information page, allowing translation of all content into each of MTS' LEP languages, plus dozens of others.

Table 4 below depicts the level of translation made available by MTS for vital written documents. In addition to the documents translated into the top three LEP languages, MTS may opt to translate other documents when a specific population may be interested or affected. An example would be a notice of a public meeting in a particular community known for a high population of a certain LEP group.

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Table 4: Vital Documents and Levels of Translation

	Level of Translation				
	Bilingual	Area Appropriate	Top three LEP Languages*	All Safe I LEP Lang	
Document	English & Spanish	Based on subject and local language needs	Word-for-Word Translation	Word-for- Word Translation	Upon request
Rider's Guide Brochure			X		X
Take Ones/Rider Alerts	X	Х			
Rider Surveys & Outreach Materials	X	Х			
Title VI Notice & Complaint Process				X**	
Title VI Complaint Form				X	
Notice of availability for language					
assistance, translations, and				X**	
interpretative services					
Application for MTS reduced fare ID card (Short Form)	X		X		X
Application for MTS reduced fare ID card (Instructions for Long Form)	X		X		Х

<sup>\*</sup> Currently Spanish, Vietnamese, and Tagalog.

## **Notice of Availability of Free Language Assistance**

In accordance with the vital documents list and the levels of translation shown in Table 4, MTS provides the following notice to the public on its website:

MTS provides vital documents translated into languages other than English. Written translations are available as follows:

- All vital and many non-vital documents are provided in English and Spanish.
- The Title VI Complaint Form is available in Spanish, Vietnamese, Tagalog, Chinese, Syriac, Arabic, Persian, Korean, Laotian, Japanese, Russian, Mandarin, and Cambodian.

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<sup>\*\*</sup>via Google Translate widget on www.sdmts.com.

- The Title VI Information and Complaint Process is available in all above languages using the Google Translate widget incorporated into the top of the webpage. (A Spanish version is also readily available via weblink).
- Additional vital documents readily available in Vietnamese and Tagalog are the MTS Rider's Guide and applications for reduced fare identification cards.
- Most vital documents will be provided in any language identified above upon request, allowing 1-2 weeks for translation.
- MTS may translate outreach materials and other documents for a specific event or change as necessary, as warranted by the local population affected.

Verbal interpretation for vital service information is available as follows:

- Front-line administrative and call center assistance (MTS Information and Trip Planning, MTS Customer Service, MTS Compass Card office) is readily available in English and Spanish.
- Vietnamese and Tagalog interpretive assistance is available through the MTS Information and Trip Planning line with a two-day advanced notice by calling (619) 233-3004.
- Interpretive service for all other languages noted above is available through the MTS Information and Trip Planning line with a two-day advanced notice by calling (619) 233-3004.
- MTS may offer interpretive services for a specific event as necessary, as warranted by the local population affected.

## **Assistance Services by Language**

Table 5 shows the availability of written and oral language assistance provided to speakers of each Safe Harbor language, consistent with the Four Factor analysis.

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**Table 5: LEP Assistance Measures by Language** 

Longuaga	LEP	Written Assistance	Oral Assistance Measures	
Language	Population	Measures		
Spanish	110,356	All vital documents, many non- vital documents, important web content, surveys	Readily available assistance at call centers and administrative offices.  Interpretation available at public meetings and events	
Vietnamese	11,406	Word-for-word translation readily available for Rider's Guide brochure, notice of availability for translation assistance, Title VI Notice, Title VI Complaint Process, Title VI	Translation assistance at call centers and administrative offices available with advanced notice. Interpretation available at public meetings and events with advanced notice.  Translators readily provided for specific events and meetings as needed for specific areas or affected populations.	
Tagalog	6,515	Complaint Form, and applications for reduced fare identification cards. Printed materials for specific events, meetings, and changes translated as needed for specific areas or affected populations.		
Chinese	4,064	Word-for-word translation		
Syriac	3,513	readily available for Notice of	Translation assistance at call centers	
Arabic	2,553	availability for translation	and administrative offices available	
Persian	2,307	assistance, Title VI Notice, Title VI Complaint Process, and Title	with advanced notice. Interpretation available at public meetings and	
Korean	1,976	VI Complaint Form. Printed	events with advanced notice.	
Laotian	1,842	materials for specific events,	Translators readily provided for	
Japanese	1,573	meetings, and changes	specific events and meetings as	
Russian	1,258	translated as needed for specific areas or affected	needed for specific areas or affected populations.	
Mandarin	1,180	populations.	populations.	
Cambodian	1,018			

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## **Current Outreach Measures**

The table below depicts all of the outreach methods used by MTS to engage LEP communities throughout its service area.

## **CURRENT LEP OUTREACH MEASURES**

Program, Activity, Service	LEP Component
	English/Spanish translation service provided as     warranted by subject matter and meeting location, or
MTS Public Meetings	<ul> <li>upon request.</li> <li>Oral interpretation for other Safe Harbor languages available upon advanced request.</li> </ul>
Transit Planning Efforts	<ul> <li>Public meetings/workshops</li> <li>Bilingual English/Spanish staff attend public meetings and workshops where public comment is requested</li> <li>Fact sheets and comment cards produced in English/Spanish</li> <li>Community-based outreach program to secure participation from underrepresented groups</li> <li>Conduct system-wide public opinion surveys in English/Spanish on an as-needed basis for specific projects</li> <li>Planning/outreach materials produced in other Safe Harbor languages as warranted by subject matter and meeting location, or upon request.</li> </ul>
Rider Information	Public meetings/workshops

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Materials (printed)	<ul> <li>On-board communications, including Take One notices for service announcements and quarterly rider newsletter</li> <li>All fare information printed in English and Spanish</li> <li>All MTS service advertising printed in English and Spanish</li> <li>All "How to Ride" information on board vehicles and on station platforms printed in English/Spanish</li> <li>Timetables printed in English/Spanish</li> <li>All collateral printed in English/Spanish</li> <li>Critical Web information available in Spanish</li> <li>MTS will endeavor to accommodate translation requests outside of the vital documents and Safe Harbor languages, pending considerations of cost and availability.</li> </ul>
Customer Satisfaction Survey	<ul> <li>Written customer survey produced in English/Spanish</li> <li>On-Line customer survey available in Spanish,</li> <li>Tagalog, Vietnamese, and Chinese</li> </ul>
Rider Information at Call Centers (511 and Telephone Information)	<ul> <li>Bilingual English/Spanish IVR (Interactive Voice Recognition) phone system</li> <li>Bilingual English/Spanish operators</li> <li>Printed materials (brochures, application forms) produced in English/Spanish</li> </ul>
Telephone Information and Customer Service Call Centers Fare Collection Services (Bus Farebox, Trolley Ticket Machines)	<ul> <li>Bilingual English/Spanish IVR (Interactive Voice Recognition) phone system</li> <li>Bilingual English/Spanish operators</li> <li>Bilingual English/Spanish IVR (Interactive Voice Recognition) phone system</li> <li>Bilingual English/Spanish operators at Regional</li> </ul>

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	Transit and Roadside Assistance service centers
General MTS	<ul> <li>Bilingual English/Spanish receptionists on staff to provide assistance on the phone and in person</li> <li>Bilingual Bus operators</li> <li>Bilingual Rail Ambassadors (to provide rider assistance)</li> <li>Access to language line</li> <li>Established contracts for document translation</li> </ul>
	Internal translation review by native Spanish and other language speakers
Transit Fares	<ul> <li>Public notices printed in English/Spanish when fare changes are being considered</li> <li>Public comment period, public meeting dates, printed in English/Spanish in regional and local newspapers</li> <li>Fare Facts document printed in English/Spanish</li> <li>Fare information on board all vehicles and on rail platforms printed in both English/Spanish</li> <li>Title VI complaint materials provided in English/Spanish</li> </ul>

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The list below provides a more detailed review of all the tools utilized by MTS to communicate with its LEP riders.

## **Written Language Assistance**

- Bilingual or multilingual versions of:
  - "How to ride" brochures
  - Spanish language fare payment instructions
  - Spanish language system maps and timetables
  - Printed Spanish language service change announcements
  - Spanish language notices pertaining to upcoming events
- As resources become available and materials are updated, more and more pictographs in stations and in vehicles are being implemented
- Ticket vending machines with Spanish language functions

## **Oral language Assistance**

- Bilingual staff
- Contracting for interpreters on an "as needed" basis
- Utilizing community volunteers to interpret information
- Using bilingual staff to interpret information on an "as needed" basis
- Driver training to ask other riders for assistance when language services are required

## **Community Outreach**

- Spanish language TV advertisements
- Spanish language radio advertisements
- Spanish language newspaper advertisements
- Advertisements in ethnic media, including Tagalog, Vietnamese and Chinese

#### **Stations**

Visible Spanish instructions on how to make fare payments

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- Visible Spanish schedules, route maps and information on how to use the system
- Staff awareness regarding availability of translated materials
- Bilingual Ambassador staff

#### **Vehicles**

- Visible Spanish instructions on how to make fare payments
- Visible Spanish schedules, route maps and information on how to use the system
- Operator awareness that translated information is available
- Bilingual bus operators

#### **Customer Service**

- Bilingual customer service representatives
- Ability to provide information in other languages through third-party interpretation services

## **Community Outreach**

- Translators present at community meetings as needed
- Opportunity for both oral as well as written comments

#### **Press/Public Relations**

- Working relationships with ethnic media who translate press release content
- Select translated information on website

## **Future Language Assistance Measures**

Interviews with LEP individuals and community based organizations (CBOs) that serve these populations brought to light a number of measures LEP communities would like to see implemented. Many of the suggestions were repeated in the different language LEP

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focus groups, making the case that the issue of access to information is fairly consistent throughout different speaking LEP communities.

Efforts to include as many realistic suggestions as possible in this report have been made. Available resources helped to determine the feasibility of the suggestions received. Of the many suggested ideas, the condensed list below provides direction for MTS staff when planning future LEP outreach efforts.

- Thoroughly analyze LEP populations for specific areas and provide staff and written materials specific to the LEP needs of each community.
- Establish a self-monitoring mechanism for project managers to document LEP participation at all community meetings through sign-in sheets
- Create community specific guidelines and key partner contacts for MTS project managers to use when working in neighborhoods with high concentrations of LEP residents
- Maintain a CBO database to spread information through those networks
- Increase usage of Spanish language radio and TV announcements when possible
- Incorporate language into all grant agreements for federal sourced funds to ensure that
   LEP requirements are met by grantees (MTS currently has no subrecipients)
- For new transit construction, ensure that vital transit signage is translated or incorporates design pictograms
  - Provide any necessary telephone interpretation for 511 (through SANDAG),
     FasTrak, Compass, iCommute, Service Patrol, Planning questions in different languages. Use the Language Line for additional languages
- Place multi-language information and notices in publications serving LEP populations to demonstrate MTS's commitment to all stakeholders, to share service-related announcements; and to increase comfort levels regarding access to information in a native language
- Provide Notice of Availability of language assistance for LEP populations
- Work with LEP-serving CBOs to provide information/training on how to ride for LEP populations

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 Create staff Language Assistance Guidelines for how to interact and provide services to LEP populations

Transit specific suggestions received through the public interaction process are included below. The suggestions below will be implemented as budget allows.

- Increase access to telephone interpreter services
- Translate complaint/commendation forms
- Increase usage of pictographs for information and instructions
- Explore use of interactive electronic customer information signs at major transit centers
- Provide more robust translation on agency website
- Translated electronic signs
- Upcoming stop announcements in vehicles
- Provide more translated information at bus stops in high LEP neighborhoods
- Train drivers to provide loud and clear announcements, even in English, as any sort of stop recognition is helpful
- Provide LEP serving CBOs, community centers, temples, churches, etc. bus guides and other transit information
- Have transit information printed in ethnic newspapers and publicized on ethnic radio
- Partner with CBOs to conduct more trainings on how to use public transit for LEP populations, allowing for greater comfort levels and encouraging use of public transit
- Provide drivers with customer service training on how to interact with LEP communities

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#### V. TRAINING STAFF

MTS has three internal training functions: Bus Operator Training, Trolley Operator Training and Administrative Staff Training, which includes all customer service representatives, management and administrative staff.

All three departments will integrate LEP modules into their overall training procedures. The following will be implemented to ensure adequate training for all MTS employees who interact with customers:

- Revising required annual training to incorporate LEP training
- Providing an initial Language Assistance Plan training to all staff
- Conducting follow-up front line staff to ensure that they are utilizing LEP interaction procedures covered in the training
- Conducting reviews to assess the effectiveness of LEP training video or other LEP training material and update as necessary
- Create LEP Language Assistance Guidelines for all staff to reference

The initial staff training on the Language Assistance Plan and how to work with LEP individuals will be conducted by MTS training professionals. Training will include:

- A summary of MTS responsibilities under the DOT LEP Guidance
- A summary of MTS' Language Assistance Plan
- A summary of the Four Factor Analysis
- A description of the type of language assistance MTS currently provides and instructions on how staff can access these products and services
- How to respond to calls from LEP persons
- How to respond to correspondence from LEP persons
- How to respond to LEP persons in person
- How to document the needs of LEP persons
- How to respond to civil rights Title VI complaints

Subsequent follow up with staff that interact with LEP individuals the most will be

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conducted to ensure all necessary efforts are being made. This staff will include reception, customer service and project manager positions. After the initial training, LEP training will be incorporated into existing required annual Title VI training.

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#### VI. PROVIDING NOTICE TO LEP PERSONS

As more thoroughly discussed in earlier sections of this report, MTS currently provides notice to LEP individuals in a number of ways. These include:

- Translated information for fare changes and other important notices
- Translated project fact sheets documents
- Access to multiple language customer service telephone line
- Press release distribution to ethnic media, who regularly translate material for their audiences
- Interpreters at community meetings
- Presence at community events with LEP attendees
- Some web translations
- Leveraging community partners to help disseminate notice of availability of language assistance to LEP populations
- Including notices in local newspapers in languages other than English

Moving forward, several other methods will be implemented to provide notice to LEP persons, including:

- Google Translation widget built into new MTS website
- Increased usage of multi-language newspaper, radio, and television advertisements
- Creation of documents to notify people of the availability of language assistance to be taken to MTS outreach meetings and distributed through CBO partners
- Language regarding availability of language assistance to be added to existing materials
- Posting signs in MTS reception area specifying language assistance availability

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## VII. MONITORING/UPDATING THE PLAN

The Four Factor Analysis and LAP, upon implementation, will be monitored and scheduled for review every four years.

The plan will be monitored using the following measures:

- Assigning a staff person to provide day-to-day administration of the LAP to ensure compliance and correct implementation
- Seeking feedback from LEP communities and CBOs regarding the effectiveness of the plan when possible
- Seeking staff feedback to determine the effectiveness and usefulness of the LAP
- Utilizing LEP Language Assistance Guidelines for all staff

The following is a list of the elements to be reviewed regularly:

- Assessment of the number of LEP persons in the region
- The frequency of encounters with LEP language groups
- Nature and importance of activities to LEP persons
- Availability of resources, including technological advances and sources of additional resources, and the costs imposed
- Assessment of the language needs of LEP individuals in order to determine whether interpreters and/or translated materials are needed
- Assessment of whether existing language assistance services are meeting the needs of LEP individuals
- Assessment of whether staff members understand LEP policies, procedures, and how to access and carry them out
- Assessment of whether language assistance resources and arrangements for those resources are current
- Feedback from LEP communities and community organizations about the LAP

Changes to the LAP will be made based on the input provided from staff, CBOs and LEP persons.

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## MTS Public Meeting on Proposed Changes Title VI and Planning for Trolley and Bus Services

MTS is developing new policies to reflect new federal rules related to the impacts service changes have on minority and low-income populations. Details are available at www.sdmts.com. MTS is soliciting public input on these proposed policies. There are several ways for the public to provide comments:

## **PUBLIC MEETING**

Monday, June 17 4:30 pm through 6:30 pm (arrive anytime up to 6:30 pm)

MTS Board Room 1255 Imperial Avenue, 10th floor San Diego, CA 92101



Location served by Trolley's Blue, Orange and Green Lines, and Bus Routes 4, 11, 901 and 929

For translation service, please leave a message at (619) 595-4912 in advance of the public meeting

## MAIL

MTS Title VI 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

## **EMAIL**

mts.planning@sdmts.com

## **TELEPHONE VOICEMAIL**



## MTS PAGTITIPON PUBLIKO SA PLANONG PAGBABAGO NANG MGA REGULASYONES

Titulo VI at Mga Planong Serbisyo nang Trolley at Bus

Ang MTS ay nagsasagawa ang mga bagong palatuntunan para sa mag ikaliliwanag nang mga bagong regulasyon nang federal na makapagbibigay nang lakas sa mga pagbabago nang serbisyo sa kapakanan nang mga minority at low-income na populasyon. Ang mga detalye ay makukuha sa **www.sdmts.com**. And MTS ay humihingi nang tulong sa publiko sa pamamagitan nang pagbibigay nang opinyon sa mga binabalak na regulasyon. Maraming mga paraan para makapagbigay nang opinyon ang publiko:

## **PUBLIC MEETING**

Monday, June 17 4:30 pm through 6:30 pm (arrive anytime up to 6:30 pm)

MTS Board Room 1255 Imperial Avenue, 10th floor San Diego, CA 92101

Location served by Trolley's Blue, Orange and Green Lines, and Bus Routes 4, 11, 901 and 929

Para sa serbisyo nang ibat ibang mag salita, paki iwan nang mensahe sa (619) 595-4912

## **MAIL**

MTS Title VI 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

## **EMAIL**

mts.planning@sdmts.com

## **TELEPHONE VOICEMAIL**







# MTS Junta Pública referențe a la propuesta de cambios de politicas

Título VI y Planeación de Servicios de Trolley y Autobús

MTS esta desarrollando nuevas políticas para reflejar las nuevas normas federales relacionadas con el impacto que tiene el cambio en los servicios, sobre las poblaciones minoritarias y de bajos ingresos. Los detalles están disponibles en **www.sdmts.co**m. MTS esta solicitando comentarios de el público con relación a estas propuestas. Hay varias formas de aportarlos:

### JUNTA PÚBLICA

Lunes 17 de Junio de 4:30 pm hasta las 6:30 pm (llegar a cualquier hora hasta las 6:30 pm)

MTS Salón de Mesa Directiva 1255 Imperial Ave. 10mo. Piso San Diego, CA 92101

Transporte a la locación proporcionado por las líneas Blue, Orange, y Green del Trolley y las rutas de autobús 4, 11, 901 y 929

Para servicio de traducción, por favor deje un mensaje al (619) 595-4912 con anticipación

#### **CORREO**

MTS Title VI 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

## **CORREO ELECTRÓNICO**

mts.planning@sdmts.com

### **BUZÓN TELEFÓNICO**



# MTS Public Meeting on Proposed Changes Title VI and Planning for Trolley and Bus Services

MTS is developing new policies to reflect new federal rules related to the impacts service changes have on minority and low-income populations. Details are available at **www.sdmts.com**. MTS is soliciting public input on these proposed policies. There are several ways for the public to provide comments:

#### **PUBLIC MEETING**

Monday, June 17 4:30 pm through 6:30 pm (arrive anytime up to 6:30 pm)

MTS Board Room 1255 Imperial Avenue, 10th floor San Diego, CA 92101

Location served by Trolley's Blue, Orange and Green Lines, and Bus Routes 4, 11, 901 and 929

For translation service, please leave a message at (619) 595-4912 in advance of the public meeting

#### **MAIL**

MTS Title VI 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

#### **EMAIL**

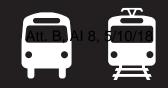
mts.planning@sdmts.com

**TELEPHONE VOICEMAIL** (619) 595-4912



# MTS Public Meeting on Proposed Changes

Title VI and Planning for Trolley and Bus Services



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## **MAIL**

MTS Title VI 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

## **EMAIL**

mts.planning@sdmts.com

## TELEPHONE VOICEMAIL





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278/178	Se descontinúa la Ruta 871; la Ruta 872 seguirá operando como un circuito acortado en una sola dirección únicamente entre semana. El circuito que operará unicamente entre semana. El circuito que operará unicamente entre semana. El circuito que operará unicamente entre semana. Buta 872A, siguiendo las avenidas Johnson, Chase, Magnolia, y Douglas. Se descontinúa el servicio de la Ruta 872A los fines de semana. Vea el mapa de la nueva Ruta 872 que dará servicio únicamente entre semana, dentro de este Tome Uno.
078	Se descontinúa la Ruta 870. La Línea Verde (Sycuan Green Line) del Trolley y la Ruta 20 ofrecen servicio alternativo entre comunidades en el Condado Este y Kearny Mesa.
×+98/+98	Ea Ruta 854: Operará entre East County Square (Los Coches Rd.), Alpine, y Viejas, siguiendo la  • Ruta 836: Operará entre East County Square (Los Coches Rd.), Alpine, y Viejas, siguiendo la  • Ruta 826: Operará entre Bd4 a lo largo de Olde Highway 80, Alpine Blvd. y Arnold Way. El servicio  opera cada hora; los siete disa de la semana, con algunos ajustes en el horario y alcance de  servicios de la Ruta 864 actual.  • Ruta 864: Operará entre el Centro de Tránsito El Cajon y East County Square (Los Coches  Rd.), siete dias a la semana. La Ruta 864 conservará su ruta existente al oeste de East County  Square, pero segunda Streetj.  la Calle Segunda (Second Streetj.  e Ruta 864x (Domingos) se descontinúa y se reemplaza con el servicio de la Ruta 838.  • Ruta 864x (Domingos) se descontinúa y se reemplaza con el servicio de la Ruta 838.
998	Ajustes al horario.
1/98	El servicio noctumo entre semana después de las 7 p.m. en la Ruta 854 normal (via Lake Muray Blvd.) se sustituye con servicio adicional del autobús de la Ruta 854x (vía el Freeway 125) hasta las 10 p.m. Adicionalmente, los sábados se descontinúa el servicio de la Ruta 854.
848	Ajustes al horario.
833	La ruta se cambia en El Cajon entre el Centro de Tránsito de El Cajon y Parkway Plaza para usar Marshall Avenue en lugar de Johnson Avenue También hay otros ajustes en el horano.
918	La ruta se cambia en El Cajon entre el Centro de Tránsito El Cajon y Jamacha Rd. para usar Washington Ave. en lugar de Main Street. El servicio en la calle Main se sustituye con una mayor trecuencia en la Ruta 815.
815	SERVICIO ADICIONAL: Se incrementa la frecuencia entre semana de cada 30 a cada 15 minutos. Adicionalmente, la terminal en el este se cambia de Broadway a East Main entre Madison Ave. y Oakdale Avenue. Está disponible el servicio al nor/este de Madison Ave. en las Rutas 864 y 874/875.
217	SERVICIO ADICIONAL: Se extiende el servicio los domingos de Medical Center Drive a Southwestern College.
604	SERVICIO ADICIONAL: Se agrega servicio los domingos con una frecuencia de cada 60 minutos.
<b>≯0</b> ∠	SERVICIO ADICIONAL: Se agrega servicio los domingos con una frecuencia de cada 60 minutos entre el Centro de Tránsito Palomar y el Centro Médico Sharp Chula Vista. Adicionalmente, los días entre semana tendrán ajustes en el horario.
203	Se descontinúa la ruta y se reemplaza con servicio adicional en las Rutas 701, 704, 709, y 712.
107	SERVICIO ADICIONAL: Se agrega servicio los domingos con una frecuencia cada 60 minutos. Adicionalmente, los días entre semana tendrán ajustes en el horario.
752	La terminal del este se cambia de la Estación de Tránsito de Rancho Bernardo a la Estación de Tránsito de Miramar College. Para servicio a y desde las estaciones de tránsito de Rancho Bernardo o Sabre Springs/Peñasquitos, tos usuarios podrán hacer la transferencia a/del autobús Rapid 235 en la Estación de Tránsito Miramar College. Adicionalmente, habrá otros ajustes en el horarlo.
532	SERVICIO ADICIONAL: La frecuencia a medio día entre semana se incrementa de cada 30 a cada 15 minutos. Adicionalmente, todos los días de la semana tendrán otros ajustes en el horario.
204	La frecuencia entre semana se reduce de cada 15 a cada 30 minutos, y se <b>descontinúa el servicio los fines de semana.</b> Adicionalmente, hay un cambio menor en la ruta para agregar servicio a Eastgate Mall y Judicial Drive.
150	Se agrega un recorrido más temprano en dirección norte desde el Centro los dias entre semana.
112	Ajustes al horario.

126	Schedule adjustments on all days.
216/916	Schedule adjustments.
	ADDED SERVICE: Saturday frequency is increased from 20 to 15 minutes, and Sunday frequency is increased from 30 to 15 minutes between 12 Noon and 5 p.m. Also, schedule adjustments on all days.
906	Schedule adjustments.
378/478	Routing is changed in east El Cajon to use Jamacha Rd. and E. Main St. instead of traveling through Granite Hills. Route 874/875 service east of Jamacha Rd. and E. Main St. (along Lexington Ave., 3rd St., Melody Lane, Granite Hills Dr., 4th St., and E. Madison Ave.) is discontinued. See map of revised Route 874/875 inside this Take One.
278/178	Route 871 is discontinued; Route 872 will continue to operate as a shortened, one-way loop on weekdays only. The weekday-only loop will follow the existing Route 872A routing via Johnson Ave., Chase Ave., Magnolia Ave., and Douglas Avenue, Weekend Route 872A service is discontinued. See map of new weekday-only Route 872 inside this Take One.
	Route 870 is discontinued. Alternative service between East County communities and Kearny Mesa is available via the Sycuan Green Line Trolley and Route 20.
×+98/+98	Route 854 is split into two separate routes as follows:  • Route 838 will operate between East County Square (Los Coches Rd.), Alpine, and Viejas, via the current Route 864 routing along Olde Highway 80, Alpine Blvd. and Arnold Way. Service from houtly, seven days a week, with some adjustments to the schedule and span of service from the current Route 864 will operate between the El Cajon Transit Center and East County Square (Los Poute 864 will operate between the El Cajon Transit Center and East County Square (Los Square, except it will remain on E. Main St. instead of using the current deviation via Broadway and Second Street.  • Route 864x (Sundays) is discontinued and replaced with Route 838 service.
998	Schedule adjustments.
1 1798	Weekday evening service after approx. 7 p.m. on regular Route 854 (via Lake Murray Blvd.) is replaced with additional Route 854x service (via Freeway 125) through 10 p.m. Also, Route 854 Saturday service is discontinued.
8148	Schedule adjustments.
	Routing is changed in El Cajon between the El Cajon Transit Center and Parkway Plaza to use Marahall Ave. instead of Johnson Ave. Also, other schedule adjustments.
816	Routing is changed in El Cajon between the El Cajon Transit Center and Jamacha Rd. to use Washington Ave. instead of Main Street. Service on Main Street is replaced by expanded frequency on Route 815.
815	<b>ADDED SERVICE:</b> Weekday frequency is increased from 30 to 15 minutes. Also, the eastern terminal is moved from Broadway to East Main between Madison Ave. and Oakdale Avenue. Service north/east of Madison Ave. is available on Routes 864 and 874/875.
712	ADDED SERVICE: Sunday service is extended from Medical Center Drive to Southwestern College.
604	ADDED SERVICE: Sunday service is added at a 60 minute frequency.
- I +n/	ADDED SERVICE: Sunday service is added at a 60 minute frequency between Palomar Transit Center and Sharp Chula Vista Medical Center. Also, weekday schedule adjustments.
	Route is discontinued and replaced with added service on Routes 701, 704, 709, and 712.
103	
е	<b>ADDED SERVICE</b> : Sunday service is added at a 60 minute frequency. Also, weekday schedule adjustments.
752 S 107	The eastern terminal is changed from the Rancho Bernardo or Sabre Springs/Peñasquitos Transit Station. For service to/from the Rancho Bernardo or Sabre Springs/Peñasquitos Transit Station. Also, other Stations, riders can transfer to/from Rapid 235 at the Miramar College Transit Station. Also, other schedule adjustments.  ADDED SERVICE: Sunday service is added at a 60 minute frequency. Also, weekday schedule adjustments.



# Cambios en el servicio enero de 2018

y horario para el Día de los Presidentes

TAKE ONE

January 2018
Service Changes
and Presidents Day Schedule

Post Until 02/20/18

Please note changes listed below to MTS services, effective Sunday, January 28, 2018 (unless otherwise stated). New timetables for the affected routes will be the green color of this notice.

RUTA	DESCRIPCIÓN DE LOS CAMBIOS
Trolley (todas líneas)	En la primavera de 2018, la Orange Line cambiará a operar entre la nueva estación Courthouse en el centro de San Diego y la estación Arnele Avenue en El Cajon. En ese momento, las tres líneas del Trolley tendrán cambios en sus horarios. Se publicará más información en todo el sistema cuando se finalice la fecha del cambio.
3	SERVICIO ADICIONAL: La frecuencia entre semana se incrementa de cada 15 a cada 12 minutos, y los domingos la frecuencia se incrementa de cada 60 a cada 30 minutos.
5	SERVICIO ADICIONAL: La frecuencia entre semana se incrementa de cada 15 a cada 12 minutos. Adicionalmente, todos los días de la semana tendrán otros ajustes en la frecuencia.
6-	Ajustes al horario.
11	La Ruta 11 se divide en dos rutas separadas como sigue:  Ruta 11: Operará entre First Ave./G Street en el centro de San Diego y SDSU todos días de la semana, siguiendo la ruta actual por First Ave., University Ave., Park Blvd., Adams Ave., y Montezuma Rd. Todos los días de la semana tendrán otros ajustes en el horario.  Ruta 12: Operará entre el City College Transit Center y Paradise Valley Rd./Meadowbrook Dr., usando las avenidas 10 y 11 entre el City College y 12th/Imperial Transit Centers. La Ruta 12 mantendrá la ruta actual de la Ruta 11 al sur del 12th/Imperial Transit Center, viajando por Logan Ave., National Ave., Olvera Ave., y Skyline Drive. Los ajustes en el horario afectarán todos los días.  Para servicio a lo largo de la Market St. en el Centro, use la Ruta 3 (al este de la 4th Ave.).  Puede ver mapas de ambas rutas dentro de este Tome Uno.
13	Ajustes al horario y se extienden dos recorridos entre los centro de tránsito de la Ave. Euclid y de la Calle 24 [Euclid Ave. y 24th Street Transit Centers].
18	Se descontinúan el primer y el último recorrido que salen del Centro de Tránsito Grantville [Grantville Transit Center] a las 6:38 a.m. y a las 5:38 p.m.). El primer recorrido y el último recorrido saldrán de Grantville a las 7:08 a.m. y las 5:08 p.m. respectivamente.
20	La Ruta entre el Centro de Tránsito de Kearny Mesa (KMTC, por sus siglas en inglés) y la Estación de Tránsito de Miramar College (MCTS) cambiará y usará los freeways 15 y 163, en lugar de las calles Black Mountain, Kearny Villa, y Ruffin Road. Se re-estructura la Ruta 20 para que opere sin paradas entre KMTC y MCTS.  Para servicio a lo largo de Clairemont Mesa Blvd., al este de KMTC, por favor utilice la Ruta 25 o la 928, o el Rapid 235.  Para servicio a lo largo de Black Mountain Rd., entre Miramar Rd. y el MCTS, el servicio sigue estando disponible en la Ruta 31 durante las horas pico entre semana.  Se descontinúa el servicio a lo largo de Ruffin Rd. al norte de Clairemont Mesa Blvd.
31	Ajustes al horario, incluyendo cambios en los recorridos temprano en la mañana y en los recorridos de la tarde.
35	SERVICIO ADICIONAL: La frecuencia entre semana se incrementa de cada 30 a cada 15 minutos. Además, el servicio al sur de Newport Ave. (entre Newport Ave. y Point Loma Ave.) se sustituye los días entre semana por una extensión en la Ruta 923, y se descontinúa las noches entre semana y los sábados.
50	Se descontinúa el primer recorrido de las 4:56 a.m. en la Ruta 50 en dirección norte (saliendo de la Calle 9 y la C en el Centro).
60	Ajustes en el horario.
83	Se cambia la ruta para brindar servicio al Centro de Tránsito de Old Town en lugar de Hillcrest. Se descontinúa el servicio al este de la calle Goldfinch (sobre la calle Washington y entrando a Hillcrest). Se dará servicio al norte de Mission Hills sobre Sunset Blvd. y la calle Juan en lugar de Fort Stockton Drive. Para más detalles, vea el mapa adentro de este Tome Uno. El período

de servicio actual se mantiene, pero tenga en cuenta que hay ajustes importantes en el horario.

Favor de tomar nota de los cambios en los servicios MTS que se indican a continuación, con

efectividad a partir del domingo, 28 de enero de 2018 (a menos que se indique lo contrario).

ROUTE	DESCRIPTION OF CHANGES	
Trolley (all lines)	In Spring 2018, the Orange Line will be changed to operate between the new Courthouse station in Downtown San Diego and the Arnele Avenue Station in El Cajon. At that time, all three Trolley lines will have schedule changes. More information will be posted throughout the system when the date is finalized.	
3	ADDED SERVICE: Weekday frequency is increased from 15 minutes to 12 minutes, and Sunday frequency is increased from 60 to 30 minutes.	
5	ADDED SERVICE: Weekday frequency is increased from 15 to 12 minutes. Also, other schedule adjustments on all days.	
6	Schedule adjustments.	
11	Route 11 is split into two separate routes as follows:  Route 11 will operate between First Ave./G Street in Downtown San Diego and SDSU seven days per week, via the current routing along First Ave., University Ave., Park Blvd., Adams Ave., and Montezuma Rd. Schedule adjustments on all days.  Route 12 will operate between the City College Transit Center and Paradise Valley Rd./ Meadowbrook Dr., using 10th and 11th Avenues between the City College and 12th/Imperial Transit Centers. Route 12 will maintain current Route 11's existing routing south of the 12th/Imperial Transit Center, via Logan Ave., National Ave., Olvera Ave., and Skyline Drive. Schedule adjustments on all days.  For service along Market St. in Downtown, use Route 3 (east of 4th Ave.). See maps of both routes inside this Take One.	
13	Schedule adjustments and two trips extended between Euclid Ave. and 24th Street Transit Centers	
18	The first and last trips (departing Grantville Transit Center at 6:38 a.m. and 5:38 p.m.) are discontinued. The new first and last trips will depart Grantville at 7:08 a.m. and 5:08 p.m.	
20	Routing between Kearny Mesa Transit Center (KMTC) and Miramar College Transit Station (MCTS) is changed to use the 15 and 163 freeways instead of Black Mountain, Kearny Villa, Ruffin Roads. Route 20 is streamlined to operate nonstop between KMTC and MCTS.  • For service along Clairemont Mesa Blvd. east of KMTC, please use Route 25 or 928, or Rapid  • For access along Black Mountain Rd. between Miramar Rd. and MCTS, service remains available on Route 31 during weekday peak hours,  • Service along Ruffin Rd. north of Clairemont Mesa Blvd. is discontinued.	
31	Schedule adjustments, including early morning and later evening trip changes.	
35	ADDED SERVICE: Weekday frequency is increased from 30 to 15 minutes. Also, service south of Newport Ave. (between Newport Ave. and Point Loma Ave.) is replaced on weekdays by an extended Route 923, and discontinued on weekday nights and on Saturdays.	
50	The first northbound Route 50 trip from Downtown (departs 9th & C at 4:56 a.m.,) is discontinued	
60	Schedule adjustments.	
Route is changed to serve Old Town Transit Center instead of Hillcrest. Service east of Gol Street (on Washington Street and into Hillcrest) is discontinued. Northern Mission Hills will on Sunset Blvd. and Juan Street instead of Fort Stockton Drive. See map inside this Take details. Current span of service is maintained, but note there are major schedule adjustme		
115	Schedule adjustments.	
150	One earlier morning northbound trip from Downtown is added on weekdays.	
204	Weekday frequency is reduced from 15 to 30 minutes, and weekend service is discontin Also, there is a minor route change to add service to Eastgate Mall and Judicial Drive.	

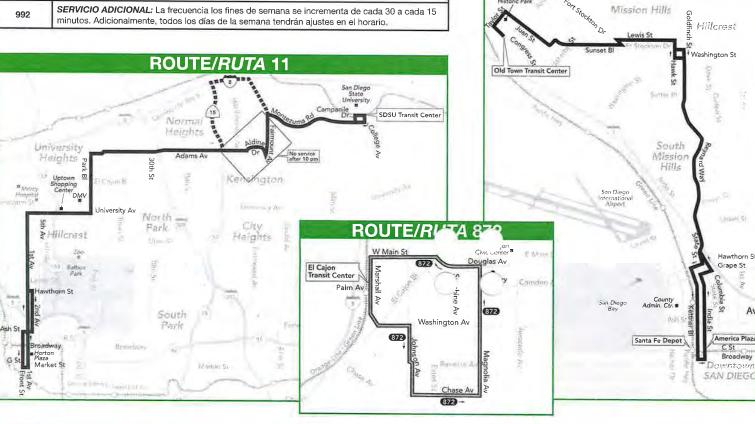
874/875	Se cambia la ruta al este de El Cajon para usar Jamacha Rd. y E, Main St. en lugar de viajar por Granite Hills. Se descontinúa el servicio de la Ruta 874/875 al este de Jamacha Rd. y E, Main St, (viajando por Lexington Ave., 3rd St., Melody Lane, Granite Hills Dr., 4th St., e E. Madison Ave.). Vea el mapa actualizado de la nueva Ruta 874/875 dentro de este Tome Uno.
905	Ajustes al horario.
906/907	SERVICIO ADICIONAL: La frecuencia los sábados se incrementa de cada 20 a cada 15 minutos, y la frecuencia los domingos se incrementa de cada 30 a cada 15 minutos entre las 12 del mediodía y las 5 p.m. Adicionalmente, todos los días de la semana tendrán ajustes en el horario.
916/917	Ajustes en los horarios.
921	Todos los días de la semana tendrán ajustes en el horario.
923	La ruta entre semana se extiende en Ocean Beach desde Newport Ave. hacia el sur hasta Point Loma Ave., sustituyendo la Ruta 35 en este segmento. Adicionalmente, se descontinúa el servicio los sábados en la Ruta 923A.
929	La terminal del Centro de San Diego [Downtown] se cambia del Centro de Tránsito City College al Centro de Tránsito en la 12th & Imperial. El servicio entre el Centro de Tránsito de City College y el de 12th/Imperial sigue estando disponible en la nueva Ruta 12, la Ruta 901 y los Trolleys de la UC San Diego Blue Line y Orange Line. La Terminal de la Ruta 929 en el Centro de Tránsito de la 12th/Imperial estará ubicado en el lado sur de National Ave., en frente de la estación de Greyhound.
936	Ajustes en los horarios.
944	La ruta en el extremo este de la Ruta 944 se cambia para dar servicio a Community Rd. y Hilleary Pl. en lugar de la zona de Garden Road. Se descontinúa el servicio al este de Midland Rd., incluyendo todas las paradas a lo largo de Garden Rd., Neddick Ave., Bowdoin Rd., y Standish Drive. <b>Vea el mapa actualizado de la Ruta 944 dentro de este Tome Uno.</b> Adicionalmente, tome nota de otros cambios en el horario para mejorar las conexiones con el autobús <i>Rapid</i> 235.
945	Ajustes al horario para mejorar las conexiones con la ruta Rapid 235.
950	SERVICIO ADICIONAL ENTRE SEMANA: El servicio en dirección oeste desde Otay Mesa comenzará a las 4:30 a.m., el servicio en dirección este desde la Iris operará hasta las 9:30 p.m., y la frecuencia se incrementará durante las horas pico en la mañana y la tarde. Adicionalmente, el servicio direccional de medio día cambiará de dirección oeste a dirección este a las 12 del mediodía, en lugar de las 3 p.m. Tome nota de otros ajustes en el horario.
955	SERVICIO ADICIONAL: La frecuencia entre semana se incrementa de cada 15 a cada 12 minutos. Adicionalmente, todos los días de la semana tendrán ajustes en el horario.
961	Ajustes al horario.
964	Ajustes al horario.
967, 968	Ajustes al horario.
992	SERVICIO ADICIONAL: La frecuencia los fines de semana se incrementa de cada 30 a cada 15 minutos. Adicionalmente, todos los días de la semana tendrán ajustes en el horario.

Weekday routing is extended in Ocean Beach from Newport Ave. south to Point Loma Ave. 923 replacing Route 35 on this segment. Also, Route 923A Saturday service is discontinued. The Downtown terminal is changed from the City College Transit Center to the 12th & Imperial Transit Center. Service between the City College and 12th/Imperial Transit Centers remains 929 available on new Route 12, Route 901, and the UC San Diego Blue and Orange Line Trolleys. The Route 929 terminal at the 12th/Imperial Transit Center will be located on the south side of National Ave., in front of the Greyhound Station. 936 Schedule adjustments The routing on the eastern end of Route 944 is changed to serve Community Rd. and Hilleary Pl. instead of the Garden Road area. Service east of Midland Rd. is discontinued, including all stops 944 along Garden Rd., Neddick Ave., Bowdoin Rd., and Standish Drive. See map of revised Route 944 inside this Take One. Also, note other schedule changes to improve connections with Rapid 235. 945 Schedule adjustments to improve connections with Rapid 235 ADDED WEEKDAY SERVICE: Westbound service from Otay Mesa will begin at 4:30 a.m., eastbound service from Iris will operate until 9:30 p.m., and frequency is increased during the 950 morning and afternoon peaks. Also, directional midday service will change from westbound to eastbound at 12 Noon instead of 3 p.m. Note other schedule adjustments. ADDED SERVICE: Weekday frequency is increased from 15 minutes to 12 minutes. Also, other 955 schedule adjustments on all days. 961 Schedule adjustments 964 Schedule adjustments Schedule adjustments 967, 968 ADDED SERVICE: Weekend frequency is increased from 30 to 15 minutes, Also, other schedule 992

Other routes also operate in the areas shown on the maps. Please call 511 or visit sdmts.com for complete route and schedule information.

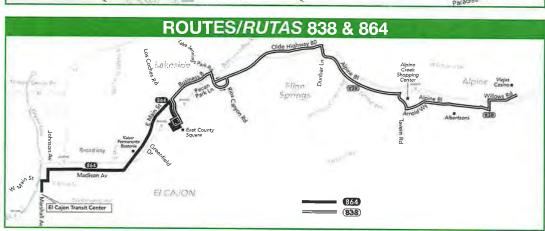
También funcionarán otras rutas en las áreas que aparecen en los mapas. Liame al 511 o visite sdmts.com para obtener información sobre rutas y horarios.

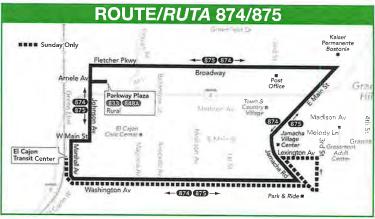
ROUTE/*RUTA* 83



## **Real Time Trolley** & Bus info on your phone! ilnformación en Tiempo Real sobre el Trolley y el Autobús en su Teléfono! Use the OneBusAway App on your mobile phone to get real time information for your bus. Utilice el App OneBusAway en su teléfono móvil para obtener información sobre el autobús en tiempo real. Get the App: Baja la aplicación: sdmts.com/oba









## DÍA DE LOS PRESIDENTES (Lunes, 19 de febrero, 2018):

El Trolley y la mayoría de las rutas de los Autobuses MTS operarán en el horario de un día <u>sábado</u> (sin servicio en los autobuses Rapid Express 280 & 290 o Rural 894). Los servicios de NCTD y el **Sorrento Valley COASTER Connection** operarán en un horario de entre semana. **La Oficina de Información y Ayuda al Planear un Viaje** de MTS (619-233-3004) estará abierta de 8 a.m. a 5 p.m. Las Oficinas de the **Transit Store**, **Compass Card** (619-595-5636) y Servicio al Cliente (619-557-4555) estarán cerradas. Los pasajeros inscritos en **MTS Access** que desean tener servicio este día deberán llamar para hacer arreglos para su transporte.

ESTA INFORMACIÓN ESTÁ DISPONIBLE EN DIFERENTES FORMATOS BAJO SOLICITUD. Para solicitar esta información en un formato diferente, por favor llame al (619) 231-1466. Los operadores del Metroplitan Transit System siguen una política que prohíbe la discriminación en cuanto a servicios e instalaciones. MTS garantiza que ninguna persona por motivos de raza, color de piel u origen nacional será excluida de participar en los servicios, se le negará disfrutar de sus beneficios ni será víctima de cualquier otro tipo de discriminación en ninguna actividad o programa de la agencia. Para solicitar información adicional sobre las obligaciones de MTS contra la discriminación o para presentar una denuncia contra MTS, favor de escribir al MTS General Counsel, 1255 Imperial Ave., Suite 1000, San Diego, 92101 o visitar la página sdmts.com.

## PRESIDENTS DAY (Monday 2/19/18):

The Trolley and most MTS Bus routes will operate a <u>Saturday</u> schedule (no service on Rapid Express 280 & 290 or Rural 894). NCTD services and the <u>Sorrento Valley COASTER Connection</u> will operate a weekday schedule. MTS' <u>Information and Trip Planning Office</u> (619-233-3004) will be open 8 a.m. – 5 p.m. the <u>Transit Store</u> and the <u>Compass Card</u> (619-595-5636) and <u>Customer Service</u> (619-557-4555) offices will be closed. <u>MTS Access</u> subscription passengers who want service on this day must call to arrange transportation.

THIS INFORMATION WILL BE MADE AVAILABLE IN ALTERNATIVE FORMATS UPON REQUEST. To request this notice in an alternative format, please call (619) 231-1466. The Metropolitan Transit System operators adhere to a nondiscrimination policy with regard to both services and facilities. MTS assures that no person shall on the grounds of race, color, or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any agency program or activity. To request additional information on MTS' nondiscrimination obligations or to file a complaint against MTS, please write to MTS General Counsel, 1255 Imperial Ave., Suite 1000, San Diego, 92101 or log on to sdmts.com.

# **APPENDIX G**

MTS RESOLUTION NO. 18-3

## **PLACEHOLDER**

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# **APPENDIX H**

## **MTS POLICIES AND PROCEDURES 42**



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

## **Policies and Procedures**

No. 42

**Board Approval:** 9/15/16

SUBJECT:

TRANSIT SERVICE EVALUATION AND ADJUSTMENT

PURPOSE:

To establish:

- a process for evaluating and adjusting existing transit services to improve performance; and
- (2) procedures for implementing service changes.

#### **BACKGROUND:**

On June 23, 2005, the MTS Board of Directors approved the following vision for MTS services.

#### A Vision for MTS Services

- Develop a <u>Customer-Focused</u> System: Provide services that reflect the travel needs and priorities of our customers.
- Develop a <u>Competitive</u> System: Provide services that are competitive with other travel options by meeting market segment expectations.
- Develop an <u>Integrated</u> System: Develop transit services as part of an integrated network rather than a collection of individual routes.
- Develop a <u>Sustainable</u> System: Provide appropriate types and levels of service that are consistent with market demands and are maintainable under current financial conditions.



This policy establishes a process for evaluating existing transit services based on these vision statements. In addition, the policy outlines procedures for implementing minor and major service adjustments.

#### POLICY:

#### 42.1 Categories of Transit Service

To ensure that transit services are evaluated against other similar services, routes are designated into eight service categories based on route characteristics. These categories include: Premium Express, Express, Light Rail, Urban Frequent, Urban Standard, Circulator, Rural, and Demand-Responsive, as defined below. These categories also ensure that fares are consistent with the type and characteristics of the service. Attachment A specifies the services within each category.

#### Fixed-Route Services

<u>Premium Express</u> – High-speed, point-to-point service geared towards commute markets. Service provided during weekday peak periods only and scheduled to meet primary work shift times. May use over-the-road coaches for maximum comfort and highway operations.

<u>Express</u> – High-speed service geared toward linking major subregional residential, employment, and activity centers. Service is generally provided throughout the weekday and possibly on weekends. Operates primarily on highways and major arterials.

<u>Light Rail</u> – High-frequency service (15 minutes or better during the base weekday) operating on exclusive railroad right-of-way. Serves multiple trip purposes and generally experiences high turnover along the line.

Rapid – High-frequency bus service (15 minutes or better during the base weekday) operating in a combination of HOV lanes, mixed-traffic lanes, and/or exclusive right-of-way. Serves multiple trip purposes and generally experiences high turnover along the line. Offers Traffic Signal Priority, enhanced station stops, and "Rapid" or other distinct branding. Service is subsidized by TransNet.

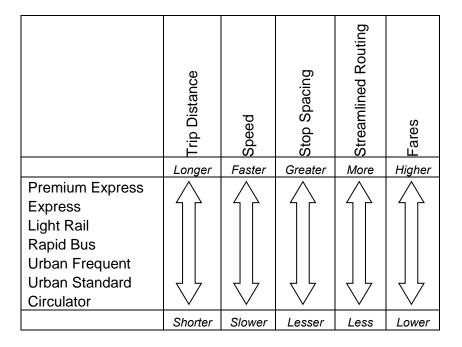
<u>Urban Frequent</u> – High-frequency service (15 minutes or better during the base weekday) primarily operated along major arterials in denser urban areas. Serves multiple trip purposes and generally experiences high turnover along the route. May be operated as regular (all stops) or limited (stopping only at major transfer points and activity centers).

<u>Urban Standard</u> – Basic transit service with base weekday frequencies generally between 30 and 60 minutes. Operates in less dense urban and suburban areas. Serves multiple trip purposes and provides access to all stops.

<u>Circulator</u> – Neighborhood feeder/distributor to transfer stations or shuttle service to local destinations. Operates on arterials and local streets to provide access to residences, businesses, activity, and transfer centers.

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Figure 1
Characteristics of Fixed-Route Services



#### Specialized Services

<u>Rural</u> – Lifeline service that provides a link between rural communities and the San Diego urban core. Very limited service levels; generally a few round-trips operating a few days per week given limited demand.

<u>Demand-Responsive</u> - Paratransit services that complement fixed-route services in accordance with the Americans with Disabilities Act (ADA), as well as services that provide transit access to areas difficult to serve by conventional fixed-routes (e.g., due to terrain, discontinuous street patterns, and extremely low densities).

#### 42.2 Performance Indicators

The following performance indicators, summarized in Figure 2, ensure that the service evaluation is consistent with the vision statements established for MTS services.

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Figure 2
Transit Service Performance Indicators

	CUSTOMER FOCUSED / COMPETITIVE				IN	TEGRATI	D	SUSTAINABLE											
	PRODU	CTIVIT	1			QUAL	.ITY		CO	NNECTIV	ITY	RESOURCES			EFFICIENCY				
Total Passengers	Average Weekday Passengers	Passengers/Revenue Hour	Passengers/In Service Hour	Passenger Load Factor	On-Time Performance	Mean Distance between Failures	Accidents/100,000 Miles	Comments/100,000 Passengers	Route Headway	Span of Service Consistency	Service Availability	In-Service Miles	In-Service Hours	Peak Vehicle Requirement	In-Service Speeds	In-Service/Total Miles	In-Service/Total Hours	Farebox Recovery Ratio	Subsidy/Passenger

**Bold** – Key indicators used for ranking route performance.

**Total Passengers** – Total number of unlinked boardings.

**Average Weekday Passengers** – Average of weekday unlinked boardings excluding abnormal weekday boardings due to unusual circumstances, such as inclement weather, special events, and other unusual impacts to daily ridership levels.

**Passengers per Revenue Hour** – Total number of unlinked boardings divided by the sum of in-service and layover (including recovery) hours. Does not include pull and deadhead hours. Consistent with National Transit Database (NTD) definitions, this indicator is generally used to compare the productivity of MTS services with other agencies.

**Passengers per In Service Hour** – Total number of unlinked boardings divided by in-service hours. Does not include layover, recovery, pull, and deadhead hours. This indicator is a more accurate measure of service performance because it only includes scheduled hours available for loading, unloading, and transporting passengers.

**Passenger Load Factor** – Percent of trips exceeding the passenger load target.

**On-Time Performance** – Percent of service that is within zero minutes zero seconds (00m:00s) early and four minutes fifty nine seconds (04m:59s) late.

**Mean Distance between Failures** – Average distance (measured in total miles) between major mechanical failures.

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**Accidents per 100,000 Miles** – Average number of collision accidents (preventable and nonpreventable) for every 100,000 miles operated (measured in total miles).

**Comments per 100,000 Passengers** – Average number of passenger comments for every 100,000 unlinked boardings.

**Route Headway** – Base weekday frequency of route.

**Span of Service Consistency** – Indication of consistency in service span for route groups that experience high levels of transfers between the services.

**Service Availability** – A general measure of the geographic distribution of service within the MTS service area.

**In Service Miles** – Scheduled miles of service available for loading, unloading, and transporting passengers (measured as scheduled miles between departure from the first stop and arrival to the last stop of a trip).

**In-Service Hours** – Scheduled hours of service available for loading, unloading, and transporting passengers (measured as scheduled hours between departure from the first stop and arrival to the last stop of a trip).

**Peak Vehicle Requirement** – Maximum number of vehicles available to provide scheduled service during the heaviest service period of the week.

**In-Service Speed** – Average scheduled speed of transit service between departure from the first stop and arrival to the last stop of a trip.

**In-Service Miles/Total Miles** – Percent of total miles operated that are attributed to service available for loading, unloading, and transporting passengers.

**In-Service Hours/Total Hours** – Percent of total hours operated that are attributed to service available for loading, unloading, and transporting passengers.

**Farebox Recovery Ratio** – Percent of total operating cost recovered through fare revenue.

**Subsidy/Passenger** – The amount of public subsidy required to provide service for each unlinked boarding (measured as total operating cost minus fare revenue divided by total passengers).

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#### 42.3 Performance Targets

Performance targets represent aggressive yet realistic service expectations based on service design, route characteristics, and operating environments. In addition to setting service expectations, targets are also used to flag and evaluate negative impacts that may occur when balancing an improvement in one aspect of performance at the expense of another aspect. Therefore, using targets ensures that service is designed to achieve the overall goals of the system through a balanced approach.

To ensure that targets are stable, yet reflect changes to market and operating conditions, they will be reviewed and adjusted, if needed, on a three-year basis. In addition to evaluating performance indicators against their targets, tracking the performance trend of each indicator will help ensure that no aspect of performance is unduly impacted over time as a result of overemphasizing other performance priorities. Attachment B presents the performance targets for each indicator.

#### 42.4 Performance-Monitoring Process

**Annual Service Evaluation** - The MTS operating budget is adopted annually by the Board of Directors prior to the start of the fiscal year (July 1). This budget is developed around initial assumptions of service levels to be provided in the upcoming year, including anticipated service changes as well as expected performance in achieving the vision for MTS services.

The annual service evaluation will be conducted at the conclusion of each fiscal year to compare actual performance of the system with the targets outlined in Attachment B and to identify opportunities for adjustments and improvements based on this analysis.

Key indicators for flagging low-performing routes are <u>passengers per revenue</u> <u>hour</u> and <u>subsidy per passenger</u>. Routes on the bottom quartile of each route group for both of these indicators will be identified for further analysis on a segment basis (temporal and geographic) as well as closer look at other aspects of the route's performance.

**Service Change Evaluation** – The triannual service evaluation will be conducted at the conclusion of each regularly scheduled service change period. This evaluation will present initial results of service changes and provide an early indication of significant trends. The analysis also provides a basis for tracking the progress of performance throughout the year.

Attachment B identifies the key performance indicators that will be used for analysis during the triannual and annual service evaluations.

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#### 42.5 <u>Service Changes</u>

Changes to MTS bus and trolley services are implemented three times a year in the fall, winter, and summer. These regularly scheduled service changes provide an opportunity to: (1) improve the routing, operation, and schedules of the transit system consistent with service evaluation and customer comments, (2) implement changes as a result of service plans, including the implementation of new services, (3) optimize service according to the MTS service vision, and (4) adjust service levels according to budget constraints. Service changes can be classified into minor and major changes.

42.5a Minor Service Changes. Minor service changes generally include schedule adjustments for routes that are chronically late or to improve scheduling efficiencies or trip-level adjustments to address overcrowding and productivity improvements. Minor service changes can also include slight routing adjustments to serve a new trip generator, eliminate unproductive segments, or to streamline and optimize service.

Since minor service changes address service maintenance issues, it is important that they are implemented expeditiously. To streamline the process, these changes should not result in a significant impact to ridership. To ensure that impacts are minimized, minor service changes will not represent more than a 25 percent change in a route's weekly in service miles or hours. Therefore, no action will be required of the MTS Board for approval and implementation of these changes, unless a Title VI report requires Board action as specified in Section 42.6.

42.5b <u>Major Service Changes</u>. Major service changes represent a change that is greater than 25 percent of a route's weekly in-service miles or hours. These changes are generally a result of in-depth research and analyses to address a significant change in a route's demand, operating environment, or performance. Changes may include significant route realignment, changes in scheduled headways, or subarea restructuring.

Although these changes are strategically designed to maximize public benefit and minimize negative impacts, they often result in tradeoffs or reduction in benefits for some riders. Due to the significance and potential negative impacts, approval of these changes is contingent on a properly noticed public hearing.

42.5c New Service Implementation. All new services will be implemented on a trial basis for one year. New service can include new routes, increased frequency during a significant part of the service day, new days of operation, or a significant route extension. These services should perform to equal or better than the system average for passenger per revenue hour and subsidy per passenger within the first year of operation. For a new service to be continued beyond 12 months, a Title VI analysis must be completed and presented to the MTS Board of Directors, which must take action to approve the new service as regular service.

#### 42.6 Title VI

MTS is committed to ensuring that no person is excluded from participation in, or denied the benefits of its services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964, as amended. This includes the planning and scheduling of routes and services.

- 42.6a Analysis: Except as provided in Section 42.5c, any of the following changes would require that a Title VI analysis be presented to the MTS Board of Directors before a final implementation decision is made:
  - A change that is greater than 25 percent of a route's weekly in-service miles or hours.
  - An increase or reduction in the average weekly span-of service of more than 25 percent.
  - The implementation of a new route or the discontinuation of an existing route.
  - A routing change that affects more than 25% of a route's Directional Route Miles and more than 25% of the route's bus stops.
- 42.6b <u>Disparate Impacts and Disproportionate Burdens:</u> MTS' Title VI analysis for a Major Service Change will include a determination of whether or not disparate impacts to minority populations or disproportionate burdens to low-income populations would result from the change.
  - A disparate impact is found when there is a difference in adverse effects between minority and non-minority populations such that: the adversely affected population is 10 percent or greater minority by percentage of total population than the total MTS service area average; or, the benefitting population is 10 percent or more non-minority (by percentage of total MTS service area population) than the total MTS service area average. For example, if the total MTS service area average is 55% minority, then a proposed service change that adversely affects a population that is 65% minority or greater would be defined as a disparate impact. If MTS chooses to implement a proposed major service change despite a finding of a disparate impact, MTS may only do so if there is a substantial justification for the change, and there are no alternatives that would have a less disparate impact and still accomplish the goals of the change.
  - A disproportionate burden is found when there is a difference in adverse effects between low-income and non-low-income populations such that: the adversely affected population is 10 percent or more "lowincome" (by percentage of total MTS service area population) than the total MTS service area average; or, the benefitting population is 10 percent or greater "non-low-income" by percentage of total population than the total MTS service area average. For example, if the total MTS service area average is 20% "low-income," then a proposed service

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change that benefits a population that is 90% or greater "non-low-income" would be defined as a disproportionate burden. If MTS chooses to implement a proposed change despite a finding of disproportionate burden, MTS may only do so if steps are taken to avoid or minimize impacts where practicable, and MTS provides a description of alternatives available to affected low-income populations.

42.6c <u>Complaints:</u> Persons alleging violations of Title VI by MTS would follow the procedures outlined in MTS Policy No. 48.

Attachments: A. Service Categories

B. FY 2016 - FY 2020 Performance Targets

Original Policy Accepted on 4/8/93.

Policy Revised on 12/8/94.

Policy Repealed and Readopted on 1/13/00.

Policy Revised on 10/26/00.

Policy Revised on 12/14/00.

Policy Revised on 4/25/02.

Policy Revised on 4/29/04.

Policy Revised on 6/14/07.

Policy Revised on 9/20/12.

Policy Revised on 6/20/13.

Policy Revised on 9/15/16.

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# Attachment A Service Categories/Modes & Service Standards

Category/Mode	Routes (subject to change)	On-Time Performance Standard	Headway Standard (base wkdy)	Vehicle Load Factor (Standard = No more than 20% of trips exceed factor)
Premium Express – High-speed, point-to-point service geared toward commute markets. Service provided during weekday peak periods only and scheduled to meet primary work shift times. May use over-the-road coaches for maximum comfort and highway operations.	280, 290	90%	30 min.	1.0
Express – High-speed service geared toward linking major subregional residential, employment, and activity centers. Service is generally provided throughout the weekday and possibly on weekends. Operates primarily on highways and major arterials.	20, 50, 60, 110, 150, , 870, 950	90%	30 min.	1.5*
Light Rail – High-frequency service operating on exclusive railroad right-of-way. Serves multiple-trip purposes and generally experiences high turnover along the line.	Blue Line, Orange Line, Green Line, Silver Line	90%	15 min.	3.0
Rapid – High-frequency service primarily operated along major arterials in denser urban areas. Serves multiple-trip purposes and generally experiences high turnover along the route. May be operated as regular (all stops) or limited (stopping only at major transfer points and activity centers).	201/202, 204, 215, 235, 237, 225 (future South Bay Rapid 225)	85%	15 min.	1.5*
Urban Frequent – High-frequency service primarily operated along major arterials in denser urban areas. Serves multiple-trip purposes and generally experiences high turnover along the route. May be operated as regular (all stops) or limited (stopping only at major transfer points and activity centers).	1, 2, 3, 5, 6, 7, 8, 9, 10, 11, 13, 30, 41, 44, 120, 701, 709, 712, 901, 906/907, 929, 932, 933/934, 955, 961, 992	85%	15 min.	1.5*
<u>Urban Standard</u> – Basic transit	4, 27, 28, 31, 35,	90%	30 min.	1.5*

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	1			
service along major arterials	105, 115, 703,			
througout the MTS service area.	704, 705, 707,			
Operates in less dense urban and	815, 816, 832,			
suburban areas. Serves	833, 834, 848,			
multiple-trip purposes and provides	854, 855, 856,			
access to all stops.	864, 871/872,			
	874/875, 904,			
	905, 916/917,			
	921, 923, 928,			
	936, 944, 945,			
	962, 963, 967,			
	968			
<u>Circulator</u> – Neighborhood	14, 18, 25, 83,			
feeder/distributor to transfer	84, 88, 851, 964,			
stations or shuttle service to local	965, 972, 973,			
destinations. Operates on arterials	978, 979	90%	60 min.	1.5*
and local streets to provide access	·			
to residences, businesses, activity,				
and transfer centers.				
Rural – Lifeline service that	888, 891, 892,			
provides a link between rural	894			
communities and the San Diego		Nia anasitia	No	
urban core. Very limited service		No specific	specific	No specific goal
levels; generally a few round-trips		goal	goal	
operating a few days per week			Ü	
given limited demand.				
<b>Demand-Responsive</b> - Paratransit	MTS Access			
services that complement fixed-	(ADA			
route services in accordance with	Paratransit)			
the Americans with Disabilities Act	,			
(ADA) as well as services that		No specific	,	A
provide transit access to areas		goal	n/a	No specific goal
difficult to serve by conventional				
fixed-routes (e.g., due to terrain,				
discontinuous street patterns, and				
extremely low densities).				
#1 1 1 1 1 4 0 6	1	I		

<sup>\*</sup>Load standard is 1.0 for routes operated with a minibus

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### **Attachment B** FY 2016 - FY 2020 Performance Targets

		Performance Indicator	Level of Analysis	Freq	Target			
	Г	Total Passengers	Sys, Cat, Rt	A,Q	Year-over-year improvement by route, category, and system			
NE NE	PRODUCTIVITY	Average Weekday Passengers	Sys, Cat, Rt	A, Q	Year-over-year improvement by route, category, and system			
ETIT		Passengers/Revenue Hour	Sys, <b>Cat,</b> Rt	A, Q	Improve route category average			
SOMP	R.	Passengers/In-Service Hour	Sys, <b>Cat,</b> Rt	A, Q	Improve route category average			
USED/(		Passenger Load Factor	Rt	А	No more than 20% of trips exceed vehicle load factor			
FOC		On-Time Performance	Sys, <b>Cat</b> , Rt	A, Q	85% for Urban Frequent and Rapid, and 90% for all other route categories			
CUSTOMER FOCUSED/COMPETITIVE	QUALITY	Mean Distance between Failures	Ор	А	Improve operator average			
Sno	В	Accidents/100,000 Miles	Ор	А	Improve operator average			
		Comments/100,000 Passengers	Ор	Α	Improve operator average			
		Route Headway	Rt	A, Q	Meet the target headway in each route's classification.			
\TED	TIM	Span of Service Consistency	Sys	Q+	Improve for routes that share common transfers			
INTEGRATED	CONNECTIVITY	Service Availability	Sys	Q+	<ul> <li>80% of residents or jobs within ½ mile of a bus stop or rail station in urban areas.</li> <li>100% of suburban residences within 5 miles of a bus stop or rail station.</li> <li>One return trip at least 2 days/week to destinations from rural villages</li> </ul>			
	SES	In-Service Miles	Ор	Q, A	Not to exceed budget			
	RESOURCES	In-Service Hours	Ор	Q, A	Not to exceed budget			
ш	RES	Peak Vehicle Requirement	Ор	Q, A	Not to exceed budget			
SUSTAINABLE		In-Service Speeds	Ор	Q, A	Improve operator average			
STAIL	≿	In-Service/Total Miles	Ор	Q, A	Improve operator average			
SU	EFFICIENCY	In-Service/Total Hours	Ор	Q, A	Improve operator average			
	EFFI	Farebox Recovery Ratio	Sys, <b>Cat</b> , Rt	А	TDA requirement of 31.9 percent system wide for fixed-route (excluding regional routes that have a 20 percent requirement)			
		Subsidy/Passenger	Sys, <b>Cat</b> , Rt	Α	Improve route category average			

Level of Analysis: Sys=System, Op=Operator, Cat=Route Category Rt=Route; Frequency: A=Annually, Q=Quarterly/Triannually + Staff analysis/Not included in Board report. **BOLD** indicates analysis level for the target.

# **APPENDIX I**

## MTS TRANSIT AMENITIES POLICY



# TRANSIT AMENITIES POLICY





SAN DIEGO METROPOLITAN TRANSIT SYSTEM

I-1 B-209

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Subject:

TRANSIT AMENITIES POLICY

Effective Date:

July 1, 2015

Promulgated this 1st day of July 2015.

SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Paul Jablonski Chief Executive Officer

General Counsel

#### 1.0 Introduction

The Metropolitan Transit System (MTS) is the provider of public fixed-route bus and light rail transit services in the southern and eastern portions of San Diego County. MTS' area of jurisdiction is approximately 570 square miles of the urbanized areas of San Diego County as well as the rural parts of East County, 3240 total square miles, serving nearly 3 million people in San Diego County.

MTS can trace its roots back to 1886, when private companies began providing various rail transit services in San Diego. The current organization was created by the passage of California Senate Bill 101 and came into existence in January 1976 as the Metropolitan Transit Development Board (MTDB). In 2002, Senate Bill 1703 merged MTDB's long-range planning, financial programming, project development and construction functions into the regional metropolitan planning organization, the San Diego Association of Governments (SANDAG). In 2005, MTDB changed its name to MTS.

MTS directly or through private contractors operates 94 fixed bus routes, 4 light rail lines, and an Americans with Disabilities Act complementary paratransit service. All services are coordinated by MTS, which determines the routes, stops, frequencies and hours of operation. Light rail infrastructure includes 53 stations and 102.6 miles of rail. Various modes of bus routes are operated, including local, urban, express, Rapid, Rapid Express, and rural services.

Federal Transit Administration Circular FTA C 4702.1B requires that operators receiving federal financial assistance have policies ensuring the equitable distribution of vehicles and amenities as part of their compliance with Title VI of the Civil Rights Act of 1964.

This policy is established to ensure the equitable distribution of amenities across the MTS transit network. Details on amenities provided by mode follow below. It has been provided to MTS' outside contractors that install and maintain amenities (currently, Clear Channel Outdoor and Coast United).

This policy applies to amenities funded by or constructed by or at the direction of MTS. This policy does not limit or restrict outside parties from funding and constructing infrastructure improvements at or near MTS transit stations/stops for the benefit of MTS passengers.

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#### 2.0 Bus Stops

The installation of bus stop amenities is prioritized based on the number of passenger boardings at stops and stations along those routes. This prioritization can be adjusted by site constraints which may prevent installation of an amenity. MTS also works with local communities to ensure that installed amenities are an asset rather than nuisance, and may adjust siting and installations on a case-by-case basis accordingly.

#### 2.1. Seating

MTS provides four types of seating at bus stops:

- 2.1.A Stand-alone benches: MTS maintains a contract with a vendor (currently Coast United) to install benches at bus stop locations, based on passenger volume or upon request. Space constraints on city sidewalks often limit the ability to install a bench. Some cities in MTS' service area install their own bus stop benches; While MTS works closely with the local jurisdictions, MTS does not have the ultimate authority over the placement, design, or location of these benches.
- 2.1.B Shelter benches: MTS maintains a contract with a vendor (currently Clear Channel Outdoor) to install shelters and benches at bus stop locations. Typically a bench is installed at each shelter location, but MTS occasionally omits or removes the bench when working with local communities to resolve loitering issues, or to increase circulation and queuing space for passengers.
- 2.1.C. Rapid/TransNet station benches: MTS maintains benches at Rapid and SuperLoop bus stops/stations with TransNet reimbursement for operating expenses.
- 2.1.D. Transit Center benches: off-street transit centers maintained by MTS and shared with Trolley service have benches located at or near the bus stops for use by bus passengers.

Outside entities such as nearby institutions, cities, business improvement districts, and adjacent property owners sometimes install their own furniture at or near bus stops. MTS maintains some control of the immediate bus stop area for safety and ADA compliance, but the local jurisdiction has the ultimate authority over furniture placed within its right-of-way.

#### 2.2. Shelters

MTS provides three kinds of shelters at its bus stops:

2.2.A Stand-alone shelters: MTS maintains a contract with a vendor (currently Clear Channel Outdoor) to install shelters at bus stop locations, based primarily on passenger volume.

Potential locations require sufficient space for the shelter and suitable electrical conditions (nearby power source and ability to ground the equipment). Space constraints on city sidewalks often limit the ability to install a shelter. MTS offers

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two lengths of the stand-alone shelter to accommodate smaller spaces where possible, or to provide more shelter area at busier stops, space permitting.

- 2.2.B. Rapid/TransNet station shelters: MTS maintains shelters at Rapid and SuperLoop bus stops/stations with TransNet reimbursement for operating expenses.
- 2.2.C. Transit Center shelters: off-street transit centers maintained by MTS and shared with Trolley service have shelters located at or near the bus stops for use by bus passengers.

Some cities in MTS' service area install their own bus stop shelters; While MTS works closely with the local jurisdictions, MTS does not have the ultimate authority over the placement, design, or location of these shelters.

Other outside entities, such as nearby institutions, business improvement districts, and adjacent property owners, sometimes install their own furniture at or near bus stops. MTS maintains some control of the immediate bus stop area for safety and ADA compliance, but the local jurisdiction has the ultimate authority over furniture placed within its right-of-way.

#### 2.3. Passenger Information

#### 2.3.A Static Displays

Each bus stop blade includes the following information: MTS logo, bus icon, list of routes serving the stop, and the individual stop number, allowing passengers to access stop-specific information on the internet or via smartphone. Blades installed at transit centers, major transfer points, and significant destinations include larger route decals with each route's destination also provided.

Bus stop pole displays showing the schedule for the route(s) serving the stop are installed at transit centers, major transfer points, significant destinations, and locations with high numbers of boardings.

Information kiosks are installed at off-street transit centers, selected busy onstreet transfer locations, and along Broadway in Downtown San Diego. The information provided is customized to the location, but may include routes and destinations, fare information, local area maps, route maps, and "How to Ride" information.

Most shelters provided and serviced by MTS' vendor (currently Clear Channel Outdoor) include an information panel for a schedule, route map, or other information, depending on the service and location.

#### 2.3.B Electronic Displays

"Next-arrival" displays are provided at Rapid and SuperLoop bus stops/stations with TransNet reimbursement for operating expenses. These are installed as part of the capital project, and maintained through the operating agreement with SANDAG.

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Next-arrival signs were also installed in a few other transit center locations as part of a pilot to test the technology; the functionality of these signs is maintained to the extent possible, but there are no plans to expand the program at this time.

#### 2.4. Elevators/Escalators

- 2.4.A. Elevators: Provided only at locations where a fixed ramp could not meet Americans with Disabilities Act (ADA) requirements. Currently, the only bus stop location with an MTS-owned elevator not also served by Trolley is the parking structure at the Sabre Springs/Peñasquitos Transit Station. In the future, elevators will be installed at the bus-only transit plaza stations in City Heights.
- 2.4.B. Escalators: There are no escalators at any bus-only location.

#### 2.5. Trash Cans

MTS provides for trash cans at the following bus stop locations:

- 2.5.A. Transit centers served by both buses and Trolleys
- 2.5.B. Rapid stations with TransNet reimbursement for operating expenses
- 2.5.C. MTS-contracted bus shelter locations

At all other locations, trash cans (if provided) are installed, serviced, and controlled by an outside entity, typically a city, business improvement district, or adjacent property owner.

#### 2.6. Restrooms

Only three locations have MTS-owned restrooms available for passenger use: 12<sup>th</sup> & Imperial Transit Center, Old Town Transit Center, and El Cajon Transit Center. All three locations have an outside vendor that maintains the restroom and controls access. Other bus stops have nearby restrooms that can be used by passengers, but MTS does not reimburse the owner nor have any control over access.

MTS provides secured restrooms for employees only at various bus route terminal locations. At some bus route terminals, MTS has an agreement with a nearby business to allow drivers (not passengers) to use their restroom.

#### 2.7. Ticket Vending Machines

There are currently no ticket vending machines provided at bus stops apart from Trolley stations.

I-6 B-214

#### 3.0 Rail Stations

Trolley station amenities, except where noted below, are generally standardized at all Trolley stations throughout the Trolley network. This standardization ensures equal distribution to all users, regardless of the location of the station. Quantities and siting of amenities are dependent on level of boardings and site-specific conditions.

#### 3.1. Seating

MTS provides seating at all Trolley stations. Quantity and placement of benches is dependent on location, number of boardings, and station design and layout.

#### 3.2 Shelters

MTS provides two kinds of shelters at its Trolley stations:

- 3.2.A. Large canopies: Most Trolley stations have one large canopy, located on the platform with the most open area.
- 3.2.B. Small canopies: Most Trolley stations have one or more small canopies, located on the narrower platform.

#### 3.3 Passenger Information

3.3.A. Static Displays: Each Trolley platform includes signage along its length indicating the station name, line of service, and terminal destination.

Information kiosks are installed on the platforms of all Trolley stations. The information provided includes Trolley schedules, fare information, local area maps, and "How to Ride" information. Bus transfer information is also included at busy transfer centers with bus service.

3.3.B Electronic Displays: "Next-arrival" displays are provided above all Trolley platforms. When operable, these indicate the line of service and the estimated time of arrival for subsequent trains.

#### 3.4 <u>Elevators/Escalators</u>

- 3.4.A. Elevators: Provided only at locations where a fixed ramp could not meet Americans with Disabilities Act (ADA) requirements. Currently, MTS provides and maintains elevators at the following Trolley stations: Fashion Valley Transit Center, Qualcomm Stadium, Grantville Trolley Station, SDSU Transit Center, and Grossmont Transit Center.
- 3.4.B. Escalators: The only MTS stop/station with escalators is the SDSU Transit Station, where peak volumes would exceed the capacity of the elevators. No other escalators are planned for the system at this time.

#### 3.5 Trash Cans

MTS installs and services trash cans at all Trolley stations.

I-7 B-215

#### 3.6 Restrooms

Only three Trolley locations have MTS-owned restrooms available for passenger use: 12<sup>th</sup> & Imperial Transit Center, Old Town Transit Center, and El Cajon Transit Center. All three locations have an outside vendor that maintains the restroom and controls access; hours and availability vary. Other Trolley stations have nearby restrooms that can be used by passengers, but MTS does not reimburse the owner nor have any control over access.

#### 3.7 Ticket Vending Machines

At least two ticket vending machines are provided at every Trolley station. Each machine accepts credit cards and dispenses tickets. At least one machine at each station also has the ability to dispense Compass Cards and load passes on Compass Cards.

I-8 B-216

# **APPENDIX J**

## MTS VEHICLE ASSIGNMENT POLICY



# VEHICLE ASSIGNMENT POLICY





SAN DIEGO METROPOLITAN TRANSIT SYSTEM

J-1 B-218

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Subject:

VEHICLE ASSIGNMENT POLICY

Effective Date:

July 1, 2015

Promulgated this 1st day of July 2015.

SAN DIEGO METROPOLITAN TRANSIT SYSTEM

Paul Jablonski Chief Executive Officer

General Counsel

J-2 B-219

#### 1.0 Introduction

The Metropolitan Transit System (MTS) is the provider of public fixed-route bus and light rail transit services in the southern and eastern portions of San Diego County. MTS' area of jurisdiction is approximately 570 square miles of the **urbanized** areas of San Diego County, plus the rural areas of East County. Our total service area is 3,240 square miles, serving a population of nearly 3 million.

MTS can trace its roots back to 1886, when private companies began providing various rail transit services in San Diego. The current organization was created by the passage of California Senate Bill 101 and came into existence in January 1976 as the Metropolitan Transit Development Board (MTDB). In 2002, Senate Bill 1703 merged MTDB's long-range planning, financial programming, project development and construction functions into the regional metropolitan planning organization, the San Diego Association of Governments (SANDAG). In 2005, MTDB changed its name to MTS.

MTS directly or through private contractors operates 94 fixed bus routes, 4 light rail lines, and an Americans with Disabilities Act complementary paratransit service. All services are coordinated by MTS, which determines the routes, stops, frequencies and hours of operation. Light rail infrastructure includes 53 stations and 102.6 miles of rail. Various modes of bus routes are operated, including local, urban, express, Rapid, Rapid Express, and rural services.

Federal Transit Administration Circular FTA C 4702.1B requires that operators receiving federal financial assistance have policies ensuring the equitable distribution of vehicles and amenities as part of their compliance with Title VI of the Civil Rights Act of 1964. This document provides the policy guidelines for the distribution and operation of MTS vehicles throughout the MTS service area.

#### 2.0 Buses

MTS bus services board approximately 55 million passengers per year, nearly 200,000 on an average weekday. The fleet consists of over 700 buses operating on 94 fixed-routes and paratransit service. Modes operated include motorbus, commuter bus, and paratransit. Approximately half of the service is directly operated by MTS employees, the remaining half is operated by private contractors using buses provided by MTS and operating from divisions owned by MTS.

#### 2.1. Bus Categories

2.1.A. Standard Bus: Medium or Heavy-Duty urban transit buses manufactured by New Flyer, Gillig, etc.

Passenger amenities are common throughout the fleet, with only minor year-to-year variations. There are three distinct fleets:



2.1.A.1 **CNG**: The largest segment of MTS' fixed-route fleet. Buses vary in length from 30'-40' with shorter buses assigned to routes with lower ridership or operating in areas where a 40' standard bus is challenging. Seating is a standard transit shell seat product with fabric inserts.

- 2.1.A.2. **Diesel**: Similar bus as the CNG model, except powered by diesel fuel. Operated only from ECBMF because that division is not yet capable of maintaining CNG buses. These will be replaced with CNG buses when retired.
- 2.1.A.3. **Gasoline Hybrid**: Branded for SuperLoop or Rapid service with passenger amenities similar to MTS standard buses. These are assigned only to TransNetfunded routes.





- 2.1.B. Articulated Bus: Sixty-foot articulated transit buses manufactured by New Flyer, NABI, etc. There are three distinct fleets:
  - 2.1.B.1. **Urban**: MTS branded with passenger amenities similar to MTS standard buses; diesel or CNG-powered. These are assigned to higher volume routes that require additional capacity when added frequency isn't practical, feasible, or cost-effective.



2.1.B.2. **Rapid**: Branded for Rapid service with passenger amenities similar to MTS standard buses. These are assigned to TransNet-funded Rapid routes that operate primarily on surface streets.



- 2.1.B.3. Rapid Freeway: Branded for Rapid service with an upgraded seating product. These are assigned to TransNet-funded Rapid routes that operate significant freeway segments, with the upgraded seating intended to improve the ride quality at higher speeds.
- 2.1.C. Minibus: Single-door, high-floor, body-on-chassis cutaway buses, 25'-34' in length; generally fewer seats than standard buses; gasoline-powered. These are assigned to demand response service and fixed-routes with lower ridership. They are also used on other routes during lower-demand periods such as weekends.



- 2.1.D. Over-the-Road Coach: Single-door, 45' long, high-floor highway coach; upgraded seating product and some additional passenger amenities such as parcel racks and reading lights. These are assigned to the higher-fare Rapid Express service on the Interstate 15 corridor.
- 2.1.E. ADA Paratransit Minibus: All Americans with Disabilities Act (ADA) complementary paratransit buses are Type II cutaway minibuses operated from CPMF. There is no variation in passenger amenities from year-to-year, and vehicles are dispatched equally throughout the region based on ride



- demands.
- 2.2. <u>Divisions</u>: MTS bus service is operated from five bus divisions:
  - 2.2.A. Imperial Avenue Division (IAD): Directly operated by MTS. Located at 100 Sixteenth Street, San Diego, CA 92101 (Downtown San Diego); operates standard and articulated buses. Fuels and maintains CNG-powered and gasoline-hybrid buses.
  - 2.2.B. Kearny Mesa Division (KMD): Directly operated by MTS. Located at 4630 Ruffner Street, San Diego, CA 92111 (Kearny Mesa); operates standard and articulated buses. Fuels and maintains CNG- and diesel-powered buses.
  - 2.2.C. South Bay Maintenance Facility (SBMF): Owned by MTS and operated by a contractor (currently Transdev). Located at 3650A Main Street, Chula Vista, CA 91911 (southern Chula Vista); operates standard buses. Fuels and maintains CNG-powered buses.
  - 2.2.D. East County Bus Maintenance Facility (ECBMF). Owned by MTS and operated by a contractor (currently Transdev): 1213 North Johnson Avenue, El Cajon, CA 92020; operates standard buses, minibuses, and over-the-road coaches. Fuels and maintains diesel- and gasoline-powered buses. ECBMF will become fully CNG-capable in 2016.
  - 2.2.E. Copley Park Maintenance Facility (CPMF): Owned by MTS and operated by a contractor (currently First Transit). Located at 7490 Copley Park Place, San Diego, CA 92111 (Kearny Mesa); operates minibuses. Fuels and maintains gasoline-powered buses.

2.3. Vehicle Amenities: Passenger amenities vary by bus type, as shown in the table below:

Vehicle Amenity	Standard	Articulated		OTR
•	Bus	Bus	Minibus	Coach
Alternative Fuel-Powered	X	Х		
Air conditioning	X	X	Х	Х
Lift for accessibility			Х	Х
Ramp for accessibility	X	X		
Wheelchair Tie-Down Locations	2	2	2	2
Bicycle Rack (2-positions)	X	Х	Х	
Bicycle Underfloor Storage				Х
Seating: shell seats with fabric inserts	X	Х		
Seating: standard transit padded seating			Х	
Seating: upgraded high-back seats		Х		X

- 2.4. <u>Bus Assignments by Route</u>: Bus types are assigned by route based on the following:
  - 2.4.A. Capacity needs: Articulated buses are assigned to higher volume routes that require additional capacity when added frequency isn't practical, feasible, or cost-effective. Shorter length standard buses are assigned to routes with lower ridership or operating in areas where a 40' standard bus is challenging. Minibuses are assigned to the lowest ridership fixed-routes routes which generally could not be economically operated with a larger bus.
  - 2.4.B. Route type: Rapid Express routes between the Interstate 15 corridor and Downtown San Diego are always assigned over-the-road coaches; these routes have a higher fare and pass price. TransNet-funded routes (Rapid and SuperLoop) routes are always assigned Rapid articulated or SuperLoop buses. (These can be supplemented as needed with other MTS buses for capacity purposes or in an emergency situation.) Rapid routes or trips that operate significant freeway segments are assigned the Rapid "freeway" articulated buses, with upgraded seating intended to improve the ride quality at higher speeds. TransNet-funded routes or trips with lower demand are operated using the gasoline hybrid 35' buses when and where possible.
- 2.5. Route Assignments by Division: Routes are assigned to each division based on the number and types of buses available, proximity to the service, and opportunities to complement other nearby routes for efficiency, interlining, driver familiarization, supervision, and incident response. State law limits MTS's ability to assign directly-operated routes to divisions operated by MTS contractors.
- 2.6. <u>Bus Assignments by Division</u>: Bus types are assigned to each division based on division space capacity, and the capability of the division to fuel, operate, and maintain any specialized equipment (alternative fuels, articulated buses, etc.).
- 2.7. <u>Future Procurements</u>: All heavy-duty buses are alternative fuel, hybrid-electric, or zero-emission; **or** replaced by alternative fuel, hybrid-electric, or zero-emission buses upon retirement. Heavy-duty buses will be low-floor, except for buses used for Rapid Express, standby, or tripper services, or on special or low-ridership routes.

#### 3.0 Rail Vehicles

- 3.1 Trolley Car Categories: Three different types of cars are operated:
  - 3.1.A. High-Floor Cars: Siemens SD100 cars with high floors, steps inside the car to access 0"-8" station platform, wheelchair and bike space at the ends of each car, and a wheelchair lift next to the driver compartment in the lead car. These cars have a flip seat that allows space for three wheelchairs. These 52 cars were manufactured in 1995. Passenger amenities are identical on the fleet.
  - 3.1.B. Low-Floor Cars: Siemens S70 and S70US cars are 70% low-floor. They include inside steps only up to seating areas at far ends of the car, wheelchair and bike space in the middle of the car, and passengeractivated ramps at two of four doors on each side of each car. Cars were manufactured between 2005 and 2014. Passenger amenities are nearly identical for all models and vintages.
  - 3.1.C. Vintage Cars: MTS deploys two vintage Presidents Conference Car (PCC) cars on the Silver Line in Downtown San Diego. These are high-floor vehicles with a wheelchair lift and a high-density forwardfacing seating arrangement.







- 3.2 <u>Divisions</u>: MTS operates one rail division, from which all light rail ("Trolley") service is operated: 1341 Commercial Street, San Diego, CA 92113 (Downtown San Diego).
- 3.3 Vehicle Amenities: Passenger amenities vary by car type, as shown in the table below:

Vehicle Amenity	High-Floor	Low-Floor	Vintage
Air conditioning	X	X	
Lift for accessibility	X		X
Ramps for accessibility		X	
Wheelchair Spaces	3	Not limited	1
Bicycle Spaces (limited by policy for safety)	2	2	0
Seating: shell seats with fabric inserts		Х	
Seating: standard transit padded seating	Х		Х

- 3.4. <u>Trolley Assignments by Line</u>: Trolley cars are assigned primarily based on four factors:
  - 3.4.A. Station infrastructure limitations: Low floor cars require a minimum 8" station platform height in order for the ramp to maintain an ADA-compliant slope. All stations on all four lines now have 8" platforms.

- 3.4.B. Fleet constraints: MTS currently owns 76 low-floor cars, but requires 96 cars for a full peak schedule. Currently, the difference is made up by inserting a high-floor car in the middle of three-car consists, and some tripper and special event service.
- 3.4.C. Vintage Car constraints: Due to their high floor and limited capacity, the vintage PCC cars are used only on the Silver Line loop in Downtown San Diego, where they supplement other existing services.
- 3.5 <u>Future Procurements</u>: Except for vintage cars, all Trolley cars will be a minimum of 70% low-floor; existing high-floor cars will be replaced by low-floor cars upon retirement.
- 3.6 <u>Trolley System Map (Silver Line not shown)</u>:



## 4.0 MTS Fleet List (as of 7/1/2015)

Motorbus -	Quantity	Fleet				Vehicle Assignment
Division	in Fleet	Series	Year	Make	Model	Policy Category
KMD	12	900	2014	Gillig	Low-Floor	Standard Bus - CNG
IAD	26	800	2013	Gillig	Low-Floor	Standard Bus - CNG
KMD	29	1100	2013	New Flyer	XN60	Articulated Bus - Rapid Freewa
IAD	18	1200	2013	New Flyer	XN60	Articulated Bus - Rapid
IAD	31	700	2012	New Flyer	C40LFR	Standard Bus - CNG
IAD	26	600	2011	New Flyer	C40LFR	Standard Bus - CNG
IAD	12	500		New Flyer	GE35LFR	Standard Bus - Gasoline Hybrid
IAD/KMD	50	300	_	New Fiver	C40LF	Standard Bus - CNG
IAD	26	1000	2008	NABI	60BRT	Articulated Bus - Urban
KMD	7	400	2005	New Flyer	C40LF	Standard Bus - CNG
IAD/KMD	36	1800	2001	New Flyer	C40LF	Standard Bus - CNG
KMD	13	1900	2001	New Flyer	D60LF	Articulated Bus - Urban
Motorbus -	Purchas	sed Trans	porta	ation		
SBMF	38	2400	2014	Gillig	Low-Floor	Standard Bus - CNG
SBMF	24	2300		Gillig	Low-Floor	Standard Bus - CNG
SBMF	22	2900		New Flyer	C40LFR	Standard Bus - CNG
SBMF	75	2800/7300		New Flyer	C40LF	Standard Bus - CNG
SBMF	7	2770	2009	El Dorado Nati	EZ Rider II	Standard Bus - CNG
SBMF	5	7200	_	New Flyer	C40LF	
SBMF	40	2700		New Flyer	C40LF	Standard Bus - CNG Standard Bus - CNG
SBMF	6	7100	2005	El Dorado Nati	EZ Rider II	Standard Bus - CNG
SBMF	14	2600		New Flyer	C40LF	Standard Bus - CNG
ECBMF	49	8100/6000	2001	New Flyer	D40LF	Standard Bus - Diesel
ECBMF	2	8039/8041	1995	Gillig	Phantom	Standard Bus - Diesel
CPBF/ECBMF	5	3500		El Dorado Nat'l	AeroElite 290	Minibus
CPBF	6	3000		El Dorado Nati	AeroElite	Minibus
CPBF	26	3400		El Dorado Nat'l	AeroElite 290	Minibus
CPBF	1	3451		Goshen	Sentinel	Minibus
CPBF	2			El Dorado Nat'l	AeroElite 320	Minibus
Commuter			_			
ECBMF	25	8500		Blue Bird	Express 4500	Over-the-Road Coach
				ransportation		
CPBF	57	3900		Starcraft	AllStar	ADA Paratransit Minibus
CPBF	40	3800		Starcraft	AllStar	ADA Paratransit Minibus
CPBF	30	3700		Starcraft	AllStar	ADA Paratransit Minibus
CPBF	16	3600		Starcraft	AllStar	ADA Paratransit Minibus
CPBF	30	3300		Starcraft	AllStar	ADA Paratransit Minibus
ight Rail -						1
SDTI	65	4000		SDU	S70US	Low-Floor Car
SDTI	11	3000	2005		S70	Low-Floor Car
SDTI	52	2000	1995		SD100	High-Floor Car
SDTI	2	529/530	1946		PCC	Vintage Car

# **APPENDIX K**

FY 2017 POLICY 42 PERFORMANCE MONITORING REPORT

MTS BOARD OF DIRECTORS MEETING MINUTES

NOVEMBER 9, 2017



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

# Agenda Item No. 46

#### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM **BOARD OF DIRECTORS**

November 9, 2017

SUBJECT:

YEAR END OPERATIONS REPORT (WAYNE TERRY, BILL SPRAUL AND DENIS DESMOND)

INFORMATIONAL ONLY

**Budget Impact** 

None.

#### **DISCUSSION:**

MTS Board Policy No. 42, "Transit Service Evaluation and Adjustment", establishes a process for evaluating existing transit services to achieve the objective of developing a customer-focused, competitive, integrated, and sustainable system. Additionally, federal Title VI guidance requires that certain performance measures be evaluated and reported to the Board periodically. The analyses show trends for the current fiscal year and help to track performance throughout the year.

Staff from the Planning department and the Rail and Bus Operating Divisions will provide a summary of fiscal year 2017 service performance.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

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Attachment: A. Service Performance Monitoring Report









# San Diego Metropolitan Transit System POLICY 42 PERFORMANCE MONITORING REPORT FY 2017: JULY 2016 - JUNE 2017 Page 1 of 6

#### **OBJECTIVE** | Develop a Customer-Focused and Competitive System

The following measures of productivity and service quality are used to ensure that services are focused on providing competitive and attractive transportation that meets our customers' needs.

#### **Total Passengers**

Route Categories	FY 2015	FY 2016	FY 2017	# Change FY15 - FY16	# Change FY16 - FY17	% Change FY15 - FY16	% Change
Urban Frequent	36,613,236	32.643.690	30.825.404	(3,969,546)	(1,818,286)	-10.8%	_
Urban Standard	11,444,117	10,503,448	9,646,605	(940,669)	(856,843)	-8.2%	-8.2%
Rapid	4,822,450	6,114,007	6,280,924	1,291,557	166,917	26.8%	2.7%
Express	2,117,727	2,161,620	2,191,658	43,893	30,038	2.1%	1.4%
Circulator	774,167	762,010	741,301	(12,157)	(20,709)	-1.6%	-2.7%
Premium/Rapid Express	304,790	292,776	287,562	(12,014)	(5,214)	-3.9%	-1.8%
Rural	76,000	72,129	75,488	(3,871)	3,359	-5.1%	4.7%
All Fixed-Route Bus Modes	56,152,487	52,549,680	50,048,942	(3,602,807)	(2,500,738)	-6.4%	-4.8%
Demand-Responsive	475,322	522,160	529,091	46,838	6,931	9.9%	1.3%
Light Rail (Blue, Orange, Green)	40,049,516	39,577,369	37,607,470	(472,147)	(1,969,899)	-1.2%	-5.0%
Light Rail (Silver)	32,944	36,607	31,749	3,663	(4,858)	11.1%	-13.3%
System Total Passengers	96,710,269	92,685,816	88,217,252	(4,024,453)	(4,468,564)	-4.2%	-4.8%

<u>NOTES</u>: MTS system-wide ridership declined 4.8%. Fixed-route bus ridership decreased 4.8% overall. The Transit Optimization Plan (TOP) was approved by the Board in September 2017 with the goal of identifying unproductive segments, and markets where added service could increase ridership. Ridership on MTS' Demand-Responsive service, the federally-mandated American with Disabilities Act complementary paratransit service, continued to grow, but the rate of growth decreased compared to FY16 due to new enforcement strategies of ensuring the benefit serves those individuals who qualify under federal ADA guidelines.

#### **Average Weekday Passengers**

Route Categories	FY 2015	FY 2016	FY 2017	# Change	# Change	% Change	% Change
				FY15 - FY16	FY16 - FY17	F113-F116	FY16 - FY17
Urban Frequent	121,417	106,912	101,380	(14,505)	(5,532)	-11.9%	-5.2%
Urban Standard	39,288	35,503	32,620	(3,785)	(2,883)	-9.6%	-8.1%
Rapid	15,958	20,009	20,836	4,051	827	25.4%	4.1%
Express	7,807	7,860	7,916	53	56	0.7%	0.7%
Circulator	2,963	2,909	2,844	(54)	(65)	-1.8%	-2.2%
Premium/Rapid Express	1,278	1,181	1,131	(97)	(50)	-7.6%	-4.2%
Rural	348	336	336	(12)	0	-3.4%	0.0%
All Fixed-Route Bus Modes	189,059	174,710	167,063	(14,349)	(7,647)	-7.6%	-4.4%
Demand-Responsive	1,708	1,876	2,334	168	458	9.8%	24.4%
Light Rail (Blue, Orange, Green)	123,156	121,651	115,211	(1,505)	(6,440)	-1.2%	-5.3%
Light Rail (Silver)	204	242	380	38	138	18.6%	57.0%
System Avg. Weekday Pass.	314,127	298,479	284,988	(15,648)	(13,491)	-5.0%	-4.5%

<u>NOTES</u>: The average weekday passenger statistics show how many passengers ride MTS on a typical weekday. For FY17, there is a 4.5% decrease in system-wide average weekday passengers (down 13,491 passengers per average weekday). Similar to **Total Passengers** on buses, the average weekday ridership decreases in the Urban Frequent category reflect customers utilizing Rapid services.

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#### Passengers per Revenue Hour

Route Categories	FY 2015	FY 2016	FY 2017	% Change FY15 - FY16	% Change FY16 - FY17
Urban Frequent	35.0	31.2	29.7	-10.9%	-4.8%
Urban Standard	26.0	24.0	21.5	-7.7%	-10.4%
Rapid	30.0	32.9	33.9	9.7%	3.0%
Express	26.5	25.6	25.8	-3.4%	0.8%
Circulator	17.0	14.6	14.2	-14.1%	-2.7%
Premium/Rapid Express	23.8	25.3	25.3	6.3%	0.0%
Rural	14.1	13.3	14.1	-5.7%	6.0%
All Fixed-Route Bus Modes	31.4	28.8	27.4	-8.3%	-4.9%
Demand-Responsive	2.1	2.1	2.0	0.0%	-4.8%
Light Rail (Blue, Orange, Green)	236.3	229.6	218.4	-2.8%	-4.9%
Light Rail (Silver)	47.9	52.7	38.7	10.0%	-26.6%
System Riders Per Rev. Hour	44.1	41.2	39.0	-6.6%	-5.3%

<u>NOTES</u>: The 'passengers per revenue hour' metric shows how any added or removed revenue hours (in-service hours plus layover hours) relate to ridership increases or decreases. Increasing riders per revenue hour would indicate that the system is more efficient, for example, carrying more passengers with the same number of buses.

#### Weekday Passengers per In-Service Hour

The 'passengers per in-service hour' measure is related to the above 'passengers per revenue hour,' but shows how many passengers are carried while the vehicle is in-service picking up passengers, <u>excluding</u> layover time. Analyzing this figure helps MTS to understand how effective it is at providing the right level of service, instead of how efficiently MTS is grouping trips and breaks together for a vehicle to operate (revenue hours).

Route Categories	FY 2015	FY 2016	FY 2017	% Change FY15 - FY16	% Change FY16 - FY17
Urban Frequent	44.4	39.3	38.2	-11.5%	-2.8%
Urban Standard	35.6	32.7	31.2	-8.1%	-4.6%
Rapid	40.2	45.3	46.8	12.7%	3.3%
Express	33.4	33.2	33.1	-0.6%	-0.3%
Circulator	26.1	21.7	21.3	-16.9%	-1.8%
Premium/Rapid Express	27.7	28.4	27.4	2.5%	-3.5%
Rural	10.7	10.3	11.0	-3.7%	6.8%
All Fixed-Route Bus Modes	40.5	37.2	36.4	-8.1%	-2.2%
Demand-Responsive	N/A	N/A	N/A	N/A	N/A
Light Rail (Blue, Orange, Green)	279.9	276.5	268.7	-1.2%	-2.8%
Light Rail (Silver)	71.6	84.9	82.0	18.6%	-3.4%
System Riders/In-Svc. Hour	61.5	58.1	56.6	-5.5%	-2.6%

<u>NOTES</u>: Compared to FY16, MTS' system-wide passengers per in-service hour decreased slightly 2.6% to 56.6 passengers per in-service hour in FY17. For FY17, fixed-route bus passengers per in-service hour experienced a decrease of 2.2% to 36.4 passengers per in-service hour.

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#### **On-Time Performance**

On-time performance (OTP) is measured at each bus timepoint for every trip; buses departing timepoints within 0-5 minutes of the scheduled time are considered to be "on-time." Trolley trips arriving at their end terminal within 0-5 minutes of the scheduled time are considered to be "on-time." OTP is measured by service change period in order to show the results of scheduling changes. MTS' goal for on-time performance is 85% for Urban Frequent and Rapid bus routes, and 90% for Trolley and all other bus route categories. Each route is continually evaluated to determine if performance below the target is a result of issues that MTS controls, such as driver performance or scheduling, or situations outside MTS' direct control, such as construction, traffic congestion, and passenger issues. Performance of fixed bus routes is heavily impacted by construction, stop signs and stop lights, and traffic when they travel through high density corridors.

Bouto Catogorias	Service Change Period					
Route Categories	Sept. 2015	Jan. 2016	June 2016	Sept. 2016	Jan. 2017	GOAL
Urban Frequent	83.0%	83.1%	82.7%	83.0%	81.8%	85.0%
Urban Standard	82.2%	84.0%	81.9%	83.6%	83.3%	90.0%
Rapid	87.5%	89.7%	89.7%	88.1%	86.1%	85.0%
Express	75.6%	85.5%	73.7%	74.3%	82.7%	90.0%
Circulator	79.8%	86.6%	83.8%	83.9%	73.6%	90.0%
Premium/Rapid Express	85.4%	87.9%	87.1%	85.6%	80.5%	90.0%
Rural	N/A	N/A	N/A	N/A	N/A	
Demand-Responsive	N/A	N/A	N/A	N/A	N/A	
Light Rail (Blue, Orange, Green)	94.7%	92.6%	88.2%	92.0%	93.9%	90.0%
Light Rail (Silver)	90.0%	94.3%	95.5%	96.8%	97.3%	90.0%
System On-Time Performance	82.6%	85.0%	82.7%	83.5%	82.7%	

<u>NOTES</u>: Overall, on-time performance remained between 80% and 85%. As of the January 2017 service change, two route categories have met their goal while five categories did not. The Rapid bus mode met its goals, as signal priority measures, and limited stops helped reliability and performance. The two Trolley modes also met their goal, benefitting from the completion of Trolley Renewal construction and activities. The remaining bus modes continue to be challenged by traffic congestion, roadwork and associated detours, lack of transit priority treatments, and traffic calming measures that slow bus service. MTS has recently installed AVL equipment on buses that provides more robust on-time performance reporting capabilities. This data will be used to improve on-time performance. Additionally, service changes related to the Transit Optimization Plan (TOP) in January 2018, could also improve on-time performance.

#### Preventable Accidents per 100,000 Miles

Operator	FY 2015	FY 2016	FY 2017
MTS Directly-Operated Bus	1.17	1.21	1.04
MTS Contracted Fixed-Route Bus	1.35	1.26	1.19
Demand-Responsive	0.46	1.13	1.20
MTS Rail (Fleet)	0.21	0.26	0.17

<u>NOTES</u>: The rate of preventable accidents for Directly-Operated and contracted bus services' improved in FY17 while the number of accidents involving a light rail vehicle increased. Trolley operators were not cited or deemed to be at-fault for any accidents in FY17. For bus and Trolley operations, continued operator retraining and safety awareness programs are held throughout the year to improve the operator average for this safety metric. Accidents are reviewed regularly to determine if a different operator action may have improved the outcome.

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#### Mean Distance Between Failures (MDBF)

Operator	FY 2015	FY 2016	FY 2017	% Change FY15-FY16	% Change FY16-FY17
MTS Directly-Operated Bus	12,943	9,463	9,600	-26.9%	1.4%
MTS Contracted Fixed-Route Bus	8,479	5,927	6,561	-30.1%	10.7%
Demand-Responsive	58,730	50,130	49,639	-14.6%	-1.0%
MTS Rail	5,987	6,335	6,906	5.8%	9.0%

<u>NOTES</u>: The rate of mechanical failures for both Directly-Operated and Contracted bus services improved from FY16 to FY17. Trolley shows an increase in MDBF compared to FY16 as well.

#### Complaints per 100,000 Passengers

Operator	FY 2015	FY 2016	FY 2017	% Change FY15-FY16	% Change FY16-FY17
MTS Directly-Operated Bus	7.8	4.5	3.5	-42.3%	-22.2%
MTS Contracted Fixed-Route Bus	7.2	6.5	5.7	-9.7%	-12.3%
Demand-Responsive	27.6	72.2	85.4	161.6%	18.3%
MTS Rail	1.9	1.5	1.2	-21.1%	-20.0%
General System	5.3	4.2	3.7	-20.8%	-11.9%

<u>NOTES</u>: In FY16 and FY17, MTS saw a decrease in the number of passenger complaints. Over the past three two years, MTS has worked to direct all complaints to a centralized call number, and track all complaints and employee responses to a database. The effort to centralize complaints for Demand-Responsive occurred over FY16 and FY17, hence the significant increase, concurrently the new ADA certification also generated complaints. MTS ensures printed materials contain the one call number, and staff are trained on procedures to log complaints, comments, and suggestions from passengers.

#### **OBJECTIVE | Develop a Sustainable System**

The following measures are used to ensure that transit resources are deployed efficiently and do not exceed budgetary constraints. These resources may be increased over the budgeted amounts in order to respond to heavy passenger loads, special events, or unplanned detours due to construction or route changes. They may be lower than budgeted if underperforming services are reduced, or if not all of the planned capacity is required to meet the ridership demand.

#### **Revenue Hours**

Operator	FY17 Budget	FY17 Actual	# Diff	% Diff
MTS Directly-Operated Bus	824,961	822,300	(2,661)	-0.3%
MTS Contracted Fixed-Route Bus	992,233	1,000,081	7,848	0.8%
Demand-Responsive	274,353	267,840	(6,513)	-2.4%
MTS Rail	501,008	490,197	(10,811)	-2.2%
System	2,592,555	2,580,418	(12,137)	-0.5%

NOTES: In FY17, all modes remained relatively unchanged to compared to what was budgeted.

#### **Revenue Miles**

Operator	FY17 Budget	FY17 Actual	# Diff	% Diff
MTS Directly-Operated Bus	9,689,251	9,626,387	(62,864)	-0.6%
MTS Contracted Fixed-Route Bus	10,303,454	10,340,647	37,193	0.4%
Demand-Responsive	4,708,525	4,803,000	94,475	2.0%
MTS Rail	8,488,071	8,728,365	240,294	2.8%
System	33,189,301	33,498,399	309,098	0.9%

NOTES: In FY17, all modes remained relatively unchanged to compared to what was budgeted.

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#### Weekday Peak-Vehicle Requirement

This measure shows the maximum number of vehicles that are on the road at any one time (a weekday peak period) in order to provide the levels of service that have been scheduled.

Operator	June 2016	June 2017	# Change FY16-FY17
MTS Directly-Operated Bus	227	227	0
MTS Contracted Fixed-Route Bus	283	279	(4)
Demand-Responsive	157	148	(9)
MTS Rail	96	96	-

<u>NOTES</u>: All bus service peak vehicle requirements remained largely the same. Trolley's peak car requirement remained consistent between FY16 and FY17. MTS Access' peak vehicle requirement has decreased over the past year, due to decreased service operated.

#### In-Service Speeds (MPH) (Weekday)

Operator	June 2016	June 2017	% Change FY16-FY17
MTS Directly-Operated Bus	14.6	14.5	-0.4%
MTS Contracted Fixed-Route Bus	13.8	13.6	-1.2%
MTS Rail	18.1	18.1	-0.2%

NOTES: In-service speeds have remained relatively flat year-over-year.

#### In-Service/Total Miles (Weekday)

The 'in-service miles per total miles' ratio is only calculated for MTS in-house operations, as contractors are responsible for bus and driver assignments (runcutting) for MTS Contract Services.

Operator	June 2016	June 2017	% Change FY16-FY17
MTS Directly-Operated Bus	85.2%	84.8%	-0.4%
MTS Contracted Fixed-Route Bus	N/A	N/A	N/A
MTS Rail	99.3%	99.3%	0.0%

NOTES: Ratios have remained stable over the two service periods reported for MTS Directly-Operated Bus and MTS Trolley operations.

#### In-Service/Total Hours (Weekday)

As with the mileage statistic, 'in-service hours' per total hours are only calculated for MTS in-house operations.

Operator	June 2016	June 2017	% Change FY16-FY17
MTS Directly-Operated Bus	75.7%	75.8%	0.1%
MTS Contracted Fixed-Route Bus	N/A	N/A	N/A
MTS Rail (Layover Included)	93.3%	97.6%	4.3%

NOTES: Efficiency of scheduling has kept the ratio generally consistent over time, with only a minor change from FY16 to FY17.

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#### **Farebox Recovery Ratio**

This metric measures the percent of total operating cost recovered through fare revenue. The Transportation Development Act (TDA) has a requirement of 31.9 percent system-wide for fixed-route services (excluding regional routes which have a 20 percent requirement).

Operator	FY 2015	FY 2016	FY 2017	% Change FY15-FY16	% Change FY16-FY17
MTS Fixed-Route Bus (exc PrExp)	35.6%	34.9%	32.3%	-0.7%	-2.6%
MTS Premium Exp./Rapid Express	51.4%	56.4%	52.7%	5.0%	-3.7%
Demand-Responsive	13.5%	12.7%	14.0%	-0.8%	1.3%
MTS Rail	56.8%	55.6%	51.0%	-1.2%	-4.6%
System Farebox Recovery Ratio	40.5%	39.6%	36.5%	-0.9%	-3.1%

The farebox recovery ratios for all fixed-route services continue to exceed the Transportation Development Act (TDA) target.

#### Subsidy Per Passenger

This metric is the amount of public subsidy required to provide service for each unlinked passengers boarding (measured as total operating cost minus fare revenue, divided by total passengers). MTS' goal is to improve route-category average year-over-year.

Operator	FY 2015	FY 2016	FY 2017	% Change FY15-FY16	% Change FY16-FY17
Urban Frequent	\$1.56	\$1.76	\$1.85	12.7%	5.3%
Urban Standard	\$1.58	\$1.64	\$1.88	3.6%	14.9%
Rapid	\$2.86	\$2.42	\$2.20	-15.4%	-9.1%
Express	\$3.27	\$3.39	\$3.16	3.6%	-6.8%
Circulator	\$1.94	\$2.21	\$2.02	14.0%	-8.7%
Premium Exp./Rapid Express	\$3.91	\$3.29	\$4.09	-15.7%	24.1%
Rural	\$9.25	\$9.56	\$9.32	3.4%	-2.6%
All Fixed-Route Bus Modes	\$1.77	\$1.90	\$1.99	7.3%	4.7%
Demand-Responsive	\$31.25	\$31.37	\$28.07	0.4%	-10.5%
Light Rail (Blue, Orange, Green)	\$0.78	\$0.82	\$0.83	5.1%	1.2%
Light Rail (Silver)	\$7.78	\$7.06	\$8.07	-9.3%	14.3%
System Subsidy Per Pass.	\$1.51	\$1.61	\$1.65	6.6%	2.5%

Overall, system-wide subsidy per passenger increased to \$1.65 in FY17. For fixed-route bus service, subsidy per passenger increased from \$1.90 in FY16 to \$1.99 in FY17 (4.7%). Light rail subsidy per passenger increased from \$0.82 to \$0.83 over the last year.

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	FY 2017	ANNUAL ROUT	E STATISTICS			
Route	Annual Passengers	Avg. Weekday Passengers	Passengers/ Revenue Hour	Subsidy per Passenger	Farebox Recovery	Cost Per Passenger
Blue	17,524,753	55,163	296.8	\$0.45	69.6%	\$1.49
Orange	8,930,210	27,310	180.8	\$1.43	41.7%	\$2.45
Green	11,152,507	32,738	174.9	\$1.50	40.9%	\$2.54
Silver	31,749	380	38.7	\$11.45	8.8%	\$12.56
1	1,228,261	4,050	25.5	\$1.00	51.3%	\$2.06
2	972,600	3,148	26.5	\$3.44	22.9%	\$4.46
3	1,502,966	5,149	33.8	\$0.32	76.9%	\$1.40
4	735,914	2,353	31.5	\$2.73	27.2%	\$3.75
5	769,756	2,608	38.4	\$0.30	77.8%	\$1.37
6	452,096	1,437	24.7	\$3.77	21.4%	\$4.80
7	2,809,987	8,639	34.5	\$2.42	29.7%	\$3.43
8	469,303	1,284	24.6	\$3.77	21.7%	\$4.81
9	387,873	1,157	22.9	\$4.12	20.2%	\$5.16
10	1,328,883	4,419	33.5	\$2.51	29.1%	\$3.53
11	2,030,597	6,834	26.7	\$3.41	23.0%	\$4.43
13	1,777,236	5,811	37.2	\$2.16	32.2%	\$3.18
14	61,448	241	9.6	\$4.30	19.3%	\$5.32
18	26,075	102	9.1	\$4.70	16.4%	\$5.62
20	688,144	2,328	17.7	\$5.66	15.6%	\$6.70
25	111,426	438	17.4	\$2.04	30.3%	\$2.92
27	253,141	919	16.5	\$2.25	31.8%	\$3.30
28	384,283	1,266	30.8	\$0.32	76.2%	\$1.37
30	1,579,905	4,996	22.5	\$4.22	19.8%	\$5.26
31	109,086	425	23.2	\$4.06	20.3%	\$5.09
35	523,498	1,583	26.8	\$0.42	70.4%	\$1.41
41	1,238,797	4,250	33.8	\$2.48	29.2%	\$3.50
44	1,116,538	3,698	29.3	\$3.01	25.6%	\$4.04
50	209,136	817	18.2	\$5.46	15.8%	\$6.49
60	87,615	343	28.7	\$3.09	25.0%	\$4.12
83	35,128	137	10.8	\$3.75	20.5%	\$4.71
84	33,775	132	11.3	\$3.63	19.8%	\$4.53
88	91,459	318	19.4	\$1.74	33.9%	\$2.64
105	349,527	1,177	22.8	\$4.17	19.5%	\$5.19
110	46,327	181	25.6	\$3.65	21.2%	\$4.63
115	275,350	986	17.0	\$2.98	27.9%	\$4.14
120	793,947	2,552	23.6	\$3.99	20.5%	\$5.02
150	852,022	3,144	36.1	\$2.26	31.0%	\$3.28
201/202	2,337,168	8,167	57.0	\$1.08	47.9%	\$2.08
204	168,690	513	17.1	\$5.91	14.4%	\$6.91
215	2,067,873	6,381	33.4	\$2.53	28.6%	\$3.55
235	1,451,717	4,773	24.7	\$3.76	21.6%	\$4.80
237	255,476	1,002	19.0	\$5.22	16.2%	\$6.23
280	122,917	483	22.3	\$5.42	43.6%	\$9.60

	FY 2017	ANNUAL ROUT	TE STATISTICS			
Route	Annual Passengers	Avg. Weekday Passengers	Passengers/ Revenue Hour	Subsidy per Passenger	Farebox Recovery	Cost Per Passenger
290	164,645	648	28.2	\$2.47	62.6%	\$6.62
701	519,830	1,951	21.1	\$1.88	34.6%	\$2.87
703	36,463	-	25.6	\$2.26	29.3%	\$3.19
704	466,182	1,691	23.0	\$1.90	34.5%	\$2.91
705	240,803	863	21.1	\$1.59	37.7%	\$2.55
707	70,188	274	25.1	\$1.90	32.6%	\$2.82
709	915,708	3,371	32.3	\$1.14	45.7%	\$2.10
712	715,263	2,556	27.3	\$1.27	44.0%	\$2.28
815	309,228	928	29.7	\$0.52	68.3%	\$1.63
816	266,141	1,044	25.5	\$1.29	46.7%	\$2.43
832	46,421	156	12.5	\$2.67	30.5%	\$3.84
833	126,852	430	18.6	\$1.78	36.4%	\$2.80
834	16,927	66	14.6	\$4.85	19.6%	\$6.03
848	351,006	1,137	21.9	\$1.51	42.2%	\$2.61
851	76,801	301	16.7	\$2.07	32.1%	\$3.05
854	157,735	590	20.3	\$2.18	34.8%	\$3.34
855	242,273	842	26.6	\$1.08	50.9%	\$2.19
856	600,088	2,131	24.4	\$1.80	38.5%	\$2.92
864	380,583	1,252	15.4	\$3.86	21.9%	\$4.94
870	14,849	58	12.4	\$3.12	24.2%	\$4.12
871/872	97,449	350	14.9	\$2.24	33.5%	\$3.37
874/875	399,679	1,366	21.9	\$1.70	39.8%	\$2.82
888	2,038	20	3.8	\$49.47	2.6%	\$50.80
891	816	16	2.6	\$70.92	2.2%	\$72.52
892	981	19	3.1	\$56.42	2.8%	\$58.02
894	71,653	282	17.1	\$7.80	12.6%	\$8.92
901	836,236	2,685	20.3	\$3.14	23.6%	\$4.10
904 (Note 1)	173,614	451	8.8	\$3.38	2.7%	\$3.48
905	563,850	1,910	38.7	\$1.10	42.4%	\$1.91
906/907	2,043,532	6,682	49.4	\$0.01	98.9%	\$0.87
916/917	186,775	644	16.1	\$3.14	24.8%	\$4.18
921	275,576	904	17.2	\$2.21	32.3%	\$3.27
923	229,024	877	16.1	\$2.23	30.5%	\$3.21
928	296,841	1,075	19.4	\$2.25	32.1%	\$3.32
929	2,230,944	7,218	32.4	\$0.84	54.7%	\$1.86
932	1,146,682	3,921	27.7	\$1.11	46.8%	\$2.10
933/934	1,663,576	5,547	29.4	\$1.51	39.7%	\$2.51
936	522,702	1,533	25.2	\$1.02	52.3%	\$2.14
944	67,869	245	8.7	\$4.87	16.9%	\$5.86
945	159,468	585	12.5	\$3.10	24.3%	\$4.09
950	293,565	1,043	59.5	\$1.39	36.8%	\$2.20
955	1,343,108	4,362	31.9	\$0.73	58.5%	\$1.75
955	581,507	1,963	26.5	\$1.34	42.9%	\$1.75
962	412,465	1,335	25.7	\$1.34	42.9% 45.4%	\$2.35 \$2.17
962	211,058	829	22.0	\$1.19	41.3%	
963	•	517	12.5			\$2.39
	131,880			\$3.11	23.8%	\$4.08
965	66,026	235	14.0	\$2.60	28.5%	\$3.63

	FY 2017 ANNUAL ROUTE STATISTICS							
Route	Annual Passengers	Avg. Weekday Passengers	Passengers/ Revenue Hour	Subsidy per Passenger	Farebox Recovery	Cost Per Passenger		
967	52,447	194	11.8	\$3.64	22.6%	\$4.71		
968	56,099	208	12.7	\$3.96	20.9%	\$5.01		
992	370,273	1,092	19.2	\$1.63	35.2%	\$2.51		
972 (SVCC) (Note 2)	33,512	132	22.4	\$1.43	41.0%	\$2.40		
973 (SVCC) (Note 2)	29,219	115	19.6	\$1.78	35.0%	\$2.75		
978 (SVCC) (Note 2)	23,147	91	17.6	\$2.08	32.0%	\$3.06		
979 (SVCC) (Note 2)	21,405	84	16.9	\$2.21	31.0%	\$3.18		
MTS ACCESS	529,091	2,334	2.0	\$32.11	14.0%	\$37.36		

By Route Category	Annual Passengers	Avg. Weekday Passengers	Passengers/ Revenue Hour	sidy per senger	Farebox Recovery	Cost Per Passenger
Urban Frequent	30,825,404	101,380	29.7	\$ 1.85	33.7%	\$2.99
Urban Standard	9,646,605	32,620	21.5	\$ 1.88	34.3%	\$3.01
Rapid (Note 3)	6,280,924	20,836	33.9	\$ 2.20	29.0%	\$3.49
Express	2,191,658	7,916	25.8	\$ 3.16	21.8%	\$4.58
Circulator	741,301	2,844	14.2	\$ 2.02	27.5%	\$3.16
Premium/Rapid Express	287,562	1,131	25.3	\$ 4.09	52.7%	\$7.89
Rural (Note 4)	75,488	336	14.1	\$ 9.32	10.0%	\$11.38
All Fixed-Route Bus Modes	50,048,942	167,063	27.4	\$ 1.99	32.5%	\$3.17
Demand-Responsive	529,091	2,334	2.0	\$ 28.07	14.0%	\$37.36
Light Rail (Blue, Orange, Green)	37,607,470	115,211	218.4	\$ 0.83	51.0%	\$2.03
Light Rail (Silver)	31,749	380	38.7	\$ 8.07	8.8%	\$12.56
System Totals	88,217,252	284,988	39.0	\$ 1.65	36.5%	\$2.89

Note 1: City of Coronado subsidized fares for summer service on Route 904.

Note 2: SVCC fares and one-half of the subsidy are paid for by NCTD.

Note 3: SANDAG reimburses MTS for the net operating cost (operating cost less fare revenue) using TransNet funds for Routes 201/202, 204, 235, & 237.

Note 4: Routes 888, 891, 892, and 894 receive federal rural operating subsidy.

### San Diego Metropolitan Transit System POLICY 42 TITLE VI MONITORING REPORT FY 2017: JULY 2016 - JUNE 2017 Page 1 of 3

#### Title VI Compliance

The indicators below are required by the FTA to be monitored by and reported to the MTS Board. They measure the quantity and quality of service that MTS provides to minority and non-minority populations, as defined in FTA Circular 4702.1B (2012). The circular defines a minority route as, "a route that has at least 1/3 of its total revenue mileage in a Census block or block group, or traffic analysis zone(s) with a percentage of minority population that exceeds the percentage of minority population in the transit service area."

			assenger Load Factor				
Category/ Route (*Seasonal Changes)	Peak	Headway Base	Vehicle Load Did 20% of trips exceed vehicle load factor? (Note 3)	Factor (VLF) What % of trips exceeded vehicle load factor. (Note 3)	Minority Route	Notes	On-Time Performance
Goal	remium Expres 30 min.	s n/a	1.00	20% Max			90%
280	15	- II/a	-	20 /6 Wax		-	75%
290	10	-	-	-		-	86%
xpress	10						0070
Goal	30 min.	n/a	1.50	20% Max			90%
20	15/30	30	-	-		-	85%
50	15/30	60	-	-		-	85%
60	15/30	-	-	-		-	73%
110	20	-	=	=		-	90%
150	15/30	30	-	-		-	79%
870	75	-	-	-		VLF goal = 1.00 (minibus)	44%
950	10/20	30	=	-	✓	-	90%
ght Rail							
Goal	n/a	15 min.	3.00	20% Max			90%
Blue	7.5	15	-	-	<u> </u>	-	94%
Orange	15	15	-	-	✓	-	88%
Green	15	15	-	-		-	92%
Silver	30	30	-	-		Operates selected days only	97%
ipid Cool	n/o	15 min.	1.50	209/ May			85%
Goal	n/a		1.50	20% Max	<b>✓</b>	-	
201/202 204	10 15	15 15	-	-	<u> </u>	-	86% 94%
215	10	15	-	-	<del>,</del>	-	83%
235	15	30	-	-	<u> </u>	_	84%
237	15/30	-	-	-	<b>✓</b>	-	86%
rban Frequent	10,00						
Goal	n/a	15 min.	1.50	20% Max			85%
1	15	15	-	-	✓	-	79%
2	12	15	-	-	✓	-	89%
3	15	15	-	-	✓	-	79%
5	15	15	-	-	✓	-	81%
6	15	15	-	-		-	87%
7	6/12	12	-	-	✓	-	71%
8*	20	20	-	-		Summer headway = 15 min.	85%
9*	20	20	-	-		Summer headway = 15 min.	84%
10	15	15	-	-	<b>√</b>	-	78%
11	15	15	-	-	<u>√</u>	-	75%
13	15	15	-	-	✓	-	85%
30	15	15	-	-		-	83%
41	7.5/15	15	-	-		-	85%
44	7.5/15	15	=	-		-	82%
120 701	15 15	15 15	-	-	✓	-	84% 92%
701	15	15	-	-	<u> </u>	-	92% 84%
712	15	15	-	-	<u> </u>	-	91%
901	15	30	-	-	<u> </u>	-	74%
906/907	15	15	-	-	<u>,</u>	-	82%
929	12	15	-	-	<u> </u>	-	71%
932	15	15	-	-	· ·	-	82%
933/934	15	15	-	-	✓	-	72%
	. •		+				
	15	15	_	_	✓	-	81%
955 961	15 15	15 15	-	-	<b>✓</b>	-	81% 91%

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### San Diego Metropolitan Transit System POLICY 42 TITLE VI MONITORING REPORT FY 2017: JULY 2016 - JUNE 2017

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Page 2 of 3  Weekday Headway Vehicle Load Factor (VLF)							
Category/	Weekday	Headway					
Route (*Seasonal Changes)	Peak	Base	Did 20% of trips exceed vehicle load factor? (Note 3)	What % of trips exceeded vehicle load factor. (Note 3)	Minority Route	Notes	On-Time Performance
Jrban Standard							
Goal	n/a	30 min.	1.50	20% Max			85%
4	30	30	-	-	✓	-	85%
14	60	60		-		VLF goal = 1.00 (minibus)	82%
27	30	30	-	-		-	85%
28	30	30	-	-	✓	-	91%
31	30	-	-	-		Operates peaks only	85%
35	15/30	30	=	-		-	90%
105	30	30	-	-		-	89%
115	30	30	-	-	✓	-	77%
703	-	60	-	-	✓	Operates Sundays only	78%
704	30	30	-	-	✓	-	86%
705	30	30	-	-	✓	-	94%
707	60	60	-	-	✓	-	83%
815	30	30	-	-	✓	-	72%
816	30	30	-	_		-	80%
832	30	30	-	-		-	80%
833	30	30	-	-		VLF goal = 1.00 (minibus)	74%
834	30	30	-	-		-	85%
848	30	30	-	_		-	83%
854	30	30	-	_		-	93%
855	30	30	_	_	✓	-	89%
856	30	30	_	_		_	76%
864	30	30	_	_	✓	-	74%
871/872	30	30	-	_		-	75%
874/875	30	30	_	_		-	79%
905	15	30	_	_	✓	-	74%
916/917	30	60	-	-	✓	-	78%
921	30	30	-	_	✓	-	87%
923	30	30	_	_		_	82%
928	30	30	_	_		-	85%
936	30	30	-	_	✓	-	77%
944	30	30	-	-		VLF goal = 1.00 (minibus)	84%
945	30	30	-	-		VLF goal = 1.00 (minibus)	91%
962	30	30	-	_	✓	-	84%
963	30	30	-	-	✓	-	87%
967	60	60	-	_	✓	-	92%
968	60	60	-	_	✓	-	89%
irculator							
Goal	n/a	60 min.	1.00	20% Max			90%
18	30	30	-	-		-	86%
25	60	60	-	-		-	58%
83	60	60	-	-		-	-
84	60	60	-	-		-	73%
88	30	30	-	-		-	74%
851	60	60	-	-		-	84%
	30	30	-	-	✓	-	74%
904* I							
904* 964	30	30	-	-	<u>,</u>	-	71%

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### San Diego Metropolitan Transit System POLICY 42 TITLE VI MONITORING REPORT FY 2017: JULY 2016 - JUNE 2017

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Catamamul	Weekday	Headway	Vehicle Load	Factor (VLF)			
Category/ Route (*Seasonal Changes)	Peak	Base	Did 20% of trips exceed vehicle load factor? (Note 3)	What % of trips exceeded vehicle load factor. (Note 3)	Minority Route	Notes	On-Time Performance
Circulator (SVC)	C) (Note 1)						
Goal	60 min.	n/a	1.00	20% Max			90%
972	~30	-	-	-	✓	-	-
973	~30	-	-	-	✓	-	-
978	~30	-	-	=	✓	-	-
979	~30	-	-	-	✓	-	-
Rural (Note 2)							
Goal	n/a	n/a	n/a	n/a			n/a
888	ı	-	-	•		•	-
891	ı	-	-	•		•	-
892	ı	-	-	•		•	-
894	-	-	-	-	<b>√</b>	-	-

Note 1: Routes 972, 973, 978, are 979 are timed to the COASTER schedule and wait for passengers to transfer from the COASTER. Trips with an overflow of passengers use an additional standby bus located at the COASTER station.

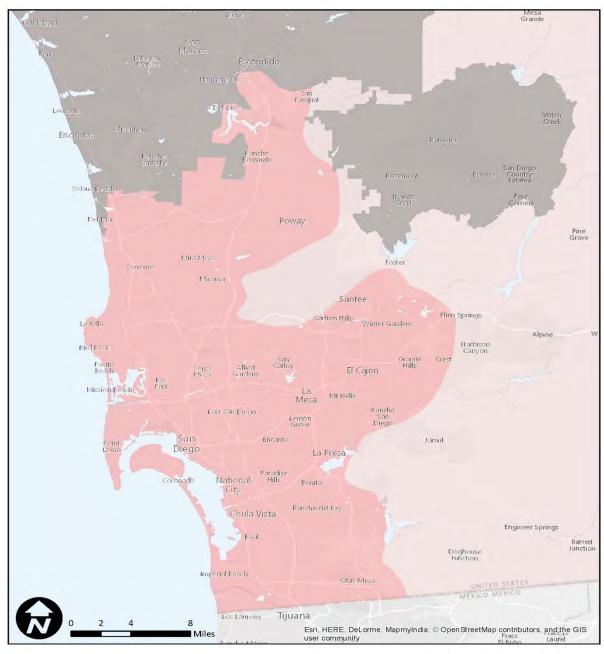
Note 2: Rural & Demand Response services have no specific Policy 42 goals for on-time performance, headway, or vehicle load.

Note 3: No route exceeded the 20% vehicle load factor.

Service Availability					
Goal	Actual				
80% of residents or jobs within ½ mile of a bus	% of residents within 1/2 mile of a bus stop or rail station in urban	% of jobs within 1/2 mile of a bus stop or			
stop or rail station in urban area	94.0%	90.5%			
100% of suburban residences within 5 miles of a	% of suburban residents within 5 miles of a bus	stop or rail station:			
bus stop or rail station.	99.9%				
One was true strip at larget 2 days have be	Available Service:				
One return trip at least 2 days/week to destinations from rural villages (defined as Lakeside and Alpine).	Route 848 serves Lakeside seven days a week and Route 864 serves Alpine seven days a week.				

See attached map entitled 'Metropolitan Transit System Area of Jurisdiction.'

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K-14 B-241

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

#### MINUTES

#### November 9, 2017

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased].

#### 1. Roll Call

Chairman Mathis called the Board meeting to order at 9:03 a.m. A roll call sheet listing Board member attendance is attached.

#### 2. Approval of Minutes

Mr. Sandke moved to approve the minutes of the October 19, 2017, MTS Board of Directors meeting. Ms. Bragg seconded the motion, and the vote was 12 to 0 in favor with Mr. Alvarez, Mr. Cunningham, and Ms. Zapf absent.

#### 3. Public Comments

Kathleen Prewitt – Ms. Prewitt asked the Board to please reconsider her application for MTS Access bus service. She stated that five of her physicians have written appeals noting that she is not healthy enough to ride regular bus service and should be approved to ride Access service. She commented that she has various health issues that make it dangerous for her to ride regular service. Ms. Prewitt stated that her applications have been denied and asked for them to be reconsidered. A full transcript of Ms. Prewitt's statement is included in the final Board meeting packet.

Martha Welch – Ms. Welch commented that she had issues with payment on her monthly transit pass. She stated that she doesn't like the changes on Route 11. She commented that she does not support MTS's ability to go after a sales tax because the voters did not approve the previous sales tax effort. Ms. Welch commented about the lack of public restrooms and bus benches available. She also commented on the Courthouse construction for the new trolley station.

Mr. Roberts commented on an article that was in the newspaper regarding the construction of the trolley Courthouse Station. He stated that MTS has been meeting with the Courthouse staff and judges regarding the construction. He noted that MTS has coordinated its construction with the Courthouse's own construction so the courts are able to complete their building location move during December. Mr. Roberts stated that the trolley Courthouse station location poses no threat to anyone and is important to MTS's operations. The station will be open at the beginning of next year.

#### **CONSENT ITEMS**

#### 6. Fiscal Year 2018 State Transit Assistance Claim

Action would adopt Resolution No. 17-13 approving the fiscal year (FY) 2018 State Transit Assistance (STA) claim.

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- 7. <u>Fare Collection Technical Support Services Contract Amendment</u>
  Action would authorize the Chief Executive Officer (CEO) to extend the contract with CH2M (MTS Doc. No. G1923.0-16) consistent with draft Amendment No. 4.
- 8. <u>Payroll and Human Resources Information System Solution & Implementation Services Contract Award</u>

Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G1935.0-17, with Automatic Data Processing (ADP), for Payroll and Human Resources Information System (HRIS) Solution & Implementation Services.

- 9. Occupational Health Services Contract Award
  Action would: (1) Authorize the Chief Executive Officer (CEO) to execute MTS Doc. No.
  G1944.0-17, with Kaiser Permanente, to provide occupational health services for a three (3)
  year base term with three (3) one year options in the amount of \$599,265.00; (2) Authorize the
  CEO to execute MTS Doc. No. G2069.0-18, with Concentra, to provide occupational health
  services for a three (3) year bae term with three (3) one year options in the amount of
  \$122,542.00; and (3) Authorize the CEO to execute MTS Doc. No. G2070.0-18, with UCSD
  Health, to provide occupational health services for a three (3) year base term with three (3) one
  year options in the amount of \$40,397.00.
- 10. <u>Investment Report September 2017</u>
- 11. Relocation of SDG&E Facilities for the New Orange Line Courthouse Station Change Orders Action would authorize the Chief Executive Officer (CEO) to execute Construction Change Orders 9 to MTS Doc. No. PWL204.0-16, Work Order No. MTSJOC7504-26 with ABC for additional trenching for SDG&E utility relocation.
- 12. <u>Courthouse Station Additional Design Services (HDR/RailPros Work Order)</u>
  Action would ratify the action taken by the Chief Executive Officer (CEO) approving Work Order WOA1947-AE-10 to MTS Doc. No. G1947.0-17 with HDR Engineering, Inc. (HDR) for \$97,209 for Design Services during Construction (DSDC) and authorizing an additional project contingency of \$25,000 for unforeseen conditions.
- 13. Orange Line Grade Crossing Warning Approach and Signal Improvements Engineering Design Services Work Order
  Action would authorize the Chief Executive Officer (CEO) to execute Work Order No. WOA-AE-07 to MTS Doc. No. G1953.0-17 with Pacific Railway Enterprises, Inc. (PRE) for the Orange Line Grade Crossing Warning Approach and Signal Improvements Engineering design services.
- 14. Interlocking E22 to E24 AC Low Voltage and E26 Upgrade Design Services Work Order Action would authorize the Chief Executive Officer (CEO) to execute Work Order No. WOA1953-AE-08 to MTS Doc. No. G1953.0-17 with Pacific Railway Enterprises, Inc. (PRE) for design services for the Orange Line Interlocking E22 to E24 AC Low Voltage and E26 upgrade design services.
- 15. Purchase of Three (3) Class E Medium Duty Buses for Rural Service Contract Award
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0681.0-18
  with Creative Bus Sales, for the purchase of three (3) gasoline powered 32ft Class E mid-size
  rural buses.

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16. <u>Davra Networks, RuBAN Software and Support Infrastructure Solution Five Years - Sole Source</u> Contract Award

Action would authorize the Chief Executive Officer (CEO) to: (1) Execute MTS Doc. No. G2071.0-18 with Davra Networks, for a three (3) year period with two (2) one-year options to provide Software and Supporting Infrastructure for RuBAN system; and (2) Exercise each option year at CEO's discretion.

- 17. SDSU Tunnel Safety Equipment Maintenance Contract Award
  - Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. PWL226.0-17 with Comfort Mechanical, Inc. to provide maintenance services for San Diego State University (SDSU) Tunnel Safety Equipment.
- 18. San Diego Trolley, Inc. (SDTI) S70 Axle Overhaul Contract Award Sole Source
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. L1416.0-18
  with Siemens Industry, Inc., on a sole source basis, for S70 Light Rail Vehicle Axle Overhaul
  services.

#### Action on Recommended Consent Items

Ms. Bragg moved to approve Consent Agenda Item Nos. 6 - 18. Mr. Hall seconded the motion, and the vote was 13 to 0 in favor with Mr. Cunningham and Ms. Zapf absent.

#### **CLOSED SESSION**

#### 24. Closed Session Items

The Board convened to Closed Session at 9:14 a.m.

a. CLOSED SESSION - CONFERENCE WITH LEGAL COUNSEL - EXISTING
LITIGATION Pursuant to California Government Code Section 54956.9(d)(1) <u>Donald</u>
Wood v. San Diego Metropolitan Transit System et al. San Diego Superior Court Case
No. 37-2015-00034512-CU-PO-CTL

The Board reconvened to Open Session at 9:27 a.m.

#### Oral Report of Final Actions Taken in Closed Session

Karen Landers, General Counsel, reported the following:

a. The Board received a report and gave instructions to counsel.

#### NOTICED PUBLIC HEARINGS

25. None.

#### **DISCUSSION ITEMS**

30. <u>Fiscal Year 2017 Comprehensive Annual Financial Report (Erin Dunn and Larry Marinesi; Ken Pun of The Pun Group)</u>

Larry Marinesi, Chief Financial Officer, introduced Ken Pun with The Pun Group to present the results of the Fiscal Year (FY) 2017 Comprehensive Annual Financial Report (CAFR). Mr. Pun

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Board of Directors – MINUTES November 9, 2017 Page 4 of 11

continued the presentation and reviewed management's responsibilities, auditors' responsibilities, and the approach to the audit. He provided an overview of the financial statements including the summary statements of net position; summary statements of revenues, expenses and changes in net position; and summary statements of cash flows. Mr. Pun reviewed key pension and other postemployment benefits (OPEB) information including the net pension liability. He noted that the rate of return was recently decreased from 7.5% to 7.0% which contributed to the increase in the net pension liability. Mr. Pun reviewed pension expenses and the OPEB schedule of funding progress. He discussed the audit results and noted that they have an unmodified opinion for the audit. Mr. Pun also reviewed other audit results noting that there were no disagreements with management; no material weaknesses or significant deficiencies in internal controls; and no accounting issues.

Mr. Cunningham asked a series of questions to ensure that compliance standards were met during the audit. Mr. Cunningham asked if during the audit they were given full access to any MTS employee that they needed to talk to for the purposes of preparing the audit. Mr. Pun replied yes. Mr. Cunningham asked if they ever asked for access to an MTS employee that they felt necessary to complete their audit and were denied access to that MTS employee. Mr. Pun replied no. Mr. Cunningham asked if they were given full access to any documents including ledgers and financial statements and financial documents for the purposes of preparing your audit. Mr. Pun replied yes. Mr. Cunningham asked if they ever asked for any documents, ledgers or any financial documents from MTS, staff or executives that were refused to be provided to you. Mr. Pun replied no. Mr. Cunningham asked if they found any financial practices being used by MTS, its staff or executives to be not consistent with best practices of accounting that they were looking for in the audit. Mr. Pun replied no. Mr. Cunningham asked if it's their opinion that this audit and MTS's financial record keeping deserves an unmodified opinion. Mr. Pun replied ves. Mr. Cunningham asked what the alternative is to an unmodified opinion. Mr. Pun replied that if the opinion is not unmodified then it could mean that there is a modified opinion which is a qualification on certain items in the financial stations; or an adverse opinion which means that the information within the financial statements cannot be relied on: and another option would decline to provide an opinion which is a disclaimer. Mr. Pun stated that throughout the audit process they believe that MTS had all of the accounting records in order and they were able to conduct their audit in conformity with government auditing standards. Mr. Cunningham asked how many years their company been conducting finance audits for MTS. Mr. Pun replied that under The Pun Group, they have been conducting audits for MTS since 2012, although their predecessor, Caporicci and Larson, conducted audits for MTS since 2005. Lastly, Mr. Cunningham asked if they have ever found an MTS audit that they did not ultimately conclude that it would be an unmodified opinion. Mr. Pun replied no.

#### **Action Taken**

No action taken. Informational item only.

#### 31. Fiscal Year 2017 Final Budget Comparison (Mike Thompson)

Mike Thompson, Director of Financial Planning and Analysis, provided a presentation on the Fiscal Year (FY) 2017 final budget comparison. Mr. Thompson reviewed total operating revenues; total operating expenses; and total non-operating revenue. He noted that Medi-Cal revenues were favorable by \$2.2 million due to updated reimbursement procedures for FY 2016 and FY 2017. He reviewed total revenues less expenses and stated that preliminary revenues less expenses are \$3.5 million. He reviewed the staff recommendation to approve the allocation of FY17 excess revenues less expenses to return \$2.0 million to the contingency reserve balance and carry-over \$1.5 million to the FY19 capital budget.

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Mr. Hall asked if MTS pays sales tax on gasoline. Mr. Thompson replied that MTS does pay sales tax on gasoline however we use very little diesel and gasoline so the increase to MTS will be minimal. Mr. Hall asked if the excess revenue could be put towards pension. Mr. Thompson replied that there is a plan in place to be 100% funded on all pension plans. Mr. Marinesi commented that staff will be bringing an item back to the Board in January to discuss the San Diego Transit pension plan and actuarial valuation. He stated that we currently have a plan over the next 20 to 25 years for the unfunded liability to be completely paid off that is a sustainable program going forward.

Mr. Roberts commented that excess money could possibly be used to help fund zero emission bus (ZEB) purchases. Chairman Mathis commented that discussion will be brought back as a separate item to discuss further.

Mr. Alvarez inquired about the expenses for the Silver Line operations and asked if there was a sponsor for the Silver Line. Mr. Thomson replied that there is a SDG&E sponsorship on the Silver Line which is about \$400,000 over five years, although those numbers are not reflected in the table. He noted that none of the funds related to naming rights deals are included in the tables. Mr. Alvarez asked what the other major adjustments were at mid-year. Mr. Thompson replied that the major adjustments were primarily on the revenue side and we also decreased expenses to help offset the revenue losses. Mr. Alvarez inquired about the higher BRT numbers. Mr. Thompson replied that SANDAG pays for the net operating cost of BRT and SuperLoop. He said that if revenue comes in lower, then there is additional cost from SANDAG to pay for that route. Lastly, Mr. Alvarez inquired about the contingency reserve percentage goal. Mr. Thompson replied that the contingency reserve goal was set at 12.5%.

Mr. Jablonski noted that we have already borrowed \$5.0 million from the Capital budget to backfill the Operating budget. He stated that staff has already begun meeting on next year's Capital budget. Mr. Jablonski also commented that there are alternative funding options and miscellaneous grants that can be pursued for the ZEB pilot, but we may have to use some of our own funds too.

Mr. Roberts commented that he is pleased to hear that we will have options for grant funding for the ZEB pilot. Mr. Jablonski noted that these options do not include any SB 1 money, but when we receive that money, it could also be used toward ZEBs.

Ms. Salas inquired about the ZEB pilot. Mr. Jablonski replied that staff will bring back a full pilot plan report at a later Board meeting. He did note that we are planning to have buses at each of our transit facilities. Mr. Jablonski also commented that MTS is currently working on a Transit and Intercity Rail Capital Program (TIRCP) grant application that would be used toward the pilot.

#### Action Taken

Ms. Gomez moved to receive the MTS operations budget status report for Fiscal Year 2017 and approve staff recommendations to program the excess revenues less expenses. Mr. Hall seconded the motion, and the vote was 15 to 0 in favor.

#### 32. AB 805 Implementation and Process for Electing Chairperson (Karen Landers)

Karen Landers, General Counsel, provided a presentation on AB 805 implementation and the process for electing a Chairperson. She reviewed the changes made by AB 805 including Board membership; Board Chair; MTS voting; weighted voting; skilled labor/project labor agreement

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requirement; and MTS sales tax authority. Ms. Landers reviewed the required Board actions including revising Board policies to be consistent with AB 805 and determining the process to elect a Chairperson. She noted that the Executive Committee recommended establishing an Ad Hoc Nominating Committee to determine that process.

Mr. Arambula inquired about the changes related to Lemon Grove and weighted voting. Ms. Landers replied that the 2016 population data was the reason behind the change in Lemon Grove's weighted vote count and not the passage of AB 805.

Ms. Gomez inquired about the process for appointing the Vice Chair. Ms. Landers replied that traditionally, the Vice Chair and Chair Pro Tem are included along with the slate of committee appointments that the regular Ad Hoc Nominating Committee recommends. Ms. Gomez asked what the process would be to create a new committee related to the sales tax authority. Ms. Landers replied that the Board may create a new committee related to the sales tax authority; however, it would first have to be noticed in the agenda to comply with Brown Act requirements.

Ms. Salas commented that each of the respective cities should encourage their councils to move up their outside appointments to their December council meetings to ensure that the MTS Board will have an updated list of members by the January Board meeting.

Mr. Hall inquired about the new sales tax authority. Ms. Landers replied that the sales tax authority is similar to the tax that SANDAG proposed last year, but it would only be applicable in MTS's jurisdiction and not the entire county. Mr. Jablonski commented that there are nuances to the sales tax authority due to the unincorporated area of our jurisdiction being divided. He stated that the Board of Equalization has established special requirements for us to follow if we were to go out for a sales tax measure.

Ms. Bragg asked if the realignment of the Board will affect the Executive Committee. Ms. Landers replied that the Execute Committee is solely based on MTS Board Policy No. 22 and not based on AB 805.

Mr. Alvarez inquired about the Ad Hoc Nominating Committee. Ms. Landers replied that the traditional Ad Hoc Nominating Committee would recommend appointments for various committees, the Vice Chair and Chair Pro Tem.

Ms. Gomez recommended amending Board Policy No. 22, Sections 22.7.2 and 22.8.5, to take out the requirement that the Executive Committee appoint the SANDAG Transportation Committee Representative and Alternate and instead include that appointment with the regular slate of committee nominations. Mr. Jablonski commented that the rationale as to why the Executive Committee appoints the Transportation Committee member from one of its members is to ensure that the member has a broader understanding of the agency, rather than a member that does not have as much experience. Ms. Gomez stated that she understands that purpose and agrees that the Transportation Committee member should sit on the Executive Committee, but would like the nomination to come from the entire Board rather than just from the Executive Committee. Ms. Landers restated the proposed changes being recommended by Ms. Gomez for clarification.

Mr. Sandke seconded Ms. Gomez's Board Policy No. 22 amendments.

Mr. Cunningham asked why the Executive Committee was initially given the ability to nominate the Transportation Committee member and Alternate member. Mr. Jablonski stated that is was

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likely a matter where the pool of members on the Executive Committee had more tenure and experience with the understandings of the organization to be appointed to that Committee.

Mr. Alvarez inquired about the voting requirements for the slate of committees. Ms. Landers replied that the vote will be a majority vote and not a two-thirds vote.

Ms. Cole inquired about the size of the Ad Hoc Nominating Committee. Ms. Landers replied that the Committee would likely be made up of three to five Board members. She stated that she is asking for appointments for an Ad Hoc Nominating Committee in relation to the Chairperson, but in the next agenda item they are also looking to appoint an Ad Hoc Nominating Committee for the traditional nominations for committees, Vice Chair and Chair Pro Tem. Ms. Landers noted that the Board could appoint one Ad Hoc Nominating Committee for everything including the Chairperson, Vice Chair, Chair Pro Tem and committees.

Mr. McWhirter asked for clarification on the changes Ms. Gomez is recommending. Ms. Landers replied and explained that Board Policy No. 22 currently states that the Ad Hoc Nominating Committee makes recommendations on the slate of outside boards and/or committees except for the SANDAG Transportation Committee, which is appointed by the Executive Committee. The changes today would take out the requirement that the Executive Committee appoint the SANDAG Transportation Committee and that appointment would be included on the regular slate of committee appointments that the Ad Hoc Nominating Committee recommends.

Ms. Sotelo-Solis asked about the Board meeting date for the Chairperson election. Ms. Landers replied that the election of the Chairperson Board meeting date will be up to the Board to decide today and not the decision of the Ad Hoc Nominating Committee.

#### Action Taken – Board Policy No. 22 Amendments

Ms. Gomez moved to approve the revisions to Board Policy No. 22, "Rules of Procedures for the San Diego Metropolitan Transit System (MTS) Board of Directors", including the stated amendments related to the SANDAG Transportation Committee appointments. Mr. Sandke seconded the motion, and the vote was 15 to 0 in favor.

#### Action Taken – Board Policy No. 27 Amendments

Ms. Sotelo-Solis moved to approve the revisions to Board Policy No. 27, "Weighted Vote Procedure". Mr. Alvarez seconded the motion, and the vote was 14 to 1 in favor with Mr. Hall voting no.

#### <u>Action Taken – Board Policy No. 52 Amendments</u>

Mr. Alvarez moved to approve the revisions to Board Policy No. 52, "Procurement of Goods and Services". Mr. Cunningham seconded the motion, and the vote was 13 to 2 in favor with Mr. Hall and Ms. Zapf voting no.

#### **BOARD COMMENTS**

Chairman Mathis recommended Board Members Cole, Bragg, Sandke and McWhirter to sit on the Ad Hoc Nominating Committee.

Ms. Zapf commented that she would also recommend Mr. Roberts to sit on the Ad Hoc Nominating Committee.

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Mr. Sandke asked if someone sitting on the Ad Hoc Nominating Committee could also be considered as Chairperson. Ms. Landers replied that she would advise that if a member of the Ad Hoc Nominating Committee decided to have their name presented to the Board as a Chairperson nominee that they should file the Form 806 as soon as possible.

- Mr. Alvarez commented that he doesn't believe any person on the Ad Hoc Nominating Committee should be considered to be appointed as Chairperson.
- Mr. Sandke asked for his name to be removed from the Ad Hoc Nominating Committee list.
- Mr. Roberts asked for his name to be removed from the Ad Hoc Nominating Committee list.
- Ms. Sotelo-Solis recommended Ms. Rios to sit on the Ad Hoc Nominating Committee.
- Mr. Arambula recommended himself to sit on the Ad Hoc Nominating Committee.
- Ms. Bragg asked for her name to be removed from the Ad Hoc Nominating Committee list.
- Ms. Salas recommended herself to sit on the Ad Hoc Nominating Committee.
- Ms. Zapf asked if there are minimum qualifications as far as experience goes for appointments to the Chairperson. Ms. Landers replied no.

Ms. Bragg commented that as a member of the Ad Hoc Nominating Committee in the past, the committee does take into consideration experience, time on the Board and willingness to serve.

#### Action Taken – Appointment of Ad Hoc Nominating Committee

Ms. Sotelo-Solis moved to appoint Board Members Arambula, Cole, McWhirter, Rios and Salas to the Ad Hoc Nominating Committee to recommend a candidate or candidates for a new Chairperson. Mr. Hall seconded the motion, and the vote was 15 to 0 in favor.

#### Action Taken – Board Meeting Date Proposal for Chairperson Election

Ms. Zapf moved to recommend holding the election for the Chairperson at the January 18<sup>th</sup> Board meeting. Mr. McWhirter seconded the motion, and the vote was 14 to 0 in favor with Mr. Arambula absent.

### 33. Appointment of Ad Hoc Nominating Committee for Recommending Appointments to MTS Committees for 2018 (Sharon Cooney)

This report was waived.

#### Action Taken

Ms. Zapf moved to appoint Board Members Arambula, Cole, McWhirter, Rios and Salas to the Ad Hoc Nominating Committee to make recommendations to the Board with respect to the appointment of members of the Board to serve as Vice-Chair, Chair Pro-Tem and on MTS and non-MTS committees for 2018. Ms. Cole seconded the motion, and the vote was 14 to 0 in favor with Mr. Arambula absent.

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#### REPORT ITEMS

#### 45. <u>2017 Customer Satisfaction Report (Rob Schupp and Judith McCourt with Redhill Principal)</u>

Rob Schupp, Director of Marketing and Communications, introduced Judith McCourt with Redhill Principal to present the 2017 Customer Satisfaction Report. Ms. McCourt continued the presentation and reviewed the results of the report including the bi-annual trolley and bus rider satisfaction survey; operating and environmental changes; topline customer satisfaction results; overall rider satisfaction; peer transit agency comparisons; overall satisfaction by rider mode; satisfaction attributes by trolley and bus riders; overall satisfaction by zone; and satisfaction by customer information. Ms. McCourt also discussed the 2017 rider profile including length of use; frequency; comparisons; reasons for riding more; reasons for riding less; trip purpose; demographics; reasons for taking transit by income and reasons for taking transit by age. Lastly, she reviewed the top sources of information.

Ms. Sotelo-Solis asked what the other top three languages were besides English and Spanish. Ms. McCourt replied Tagalog, Chinese and Vietnamese. Ms. Sotelo-Solis asked what regions those languages were primarily located. Ms. McCourt replied that she did not have that information readily available, but could provide that information offline.

Ms. Bragg commented that some of the other changes that the Board previously made have helped increase customer satisfaction such as real time arrival signs; English and Spanish on board announcements; increased frequency on the Blue Line; and increased security presence.

Mr. Roberts commented that it looks like there is room for growth in the One Bus Away mobile application. Mr. Schupp commented that the application is new and staff is working on transitioning riders to the application. Mr. Roberts commented the he recently received positive feedback from a rider related to MTS's service.

Mr. Sandke commented that he would also like to see improvements to the One Bus Away application. He also asked what the other various reasons were as to why people are riding less. Ms. McCourt replied that she did not have the entire list on hand, but could follow up with him offline on those specific details.

Ms. Gomez asked if it was possible to pull feedback related to the BRT routes. Ms. McCourt replied that she could look at their pool of information and see if it is a substantial enough number related to BRT to obtain a reasonable result. She did note that they completed a customer satisfaction survey for SANDAG related to BRT about a year and a half ago.

Mr. Alvarez inquired about the national benchmarks for some of the details provided. He asked if it was specifically asked whether driving was a better option than taking transit. Ms. McCourt replied that question is not specifically asked as part of this survey. Mr. Alvarez asked if questions were asked about utilizing bicycles as part of the transit system. Ms. McCourt replied that there was a recent origin to destination survey done earlier in the year that may contain some of this information. This survey was primarily focused on customer satisfaction. Mr. Alvarez inquired about new ridership being down. Ms. McCourt replied that they saw in the survey that riders have been riding the system for longer rather than seeing new riders entering into the system. Mr. Alvarez asked if questions were asked about what attracts new ridership. Ms. McCourt replied that they did not ask that specific question in this survey.

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#### Action Taken

No action taken. Informational item only.

#### 46. <u>Year End Operations Report (Wayne Terry, Bill Spraul and Denis Desmond)</u>

Denis Desmond, Manager of Planning, provided a presentation on the year end operations report. He stated that Board Policy No. 42 lists 20 different metrics that staff uses to evaluate the system every year and that he would highlight some of those metrics. Mr. Desmond reviewed results for annual total passengers; ridership; passengers per revenue hour; on-time performance; mean distance between failures; preventable accidents per 100,000 miles; complaints per 100,000 passengers; and farebox recovery.

Bill Spraul, Chief Operating Officer – Transit Services, continued the presentation and reviewed results from the MTS bus division. He discussed service quality highlights; safety and security highlights; the opening of the East County Bus Operations and Maintenance Facility; Access Service highlights; fleet technology highlights; installation of new solar shelters; installation of new benches; and the opening of the UTC Transit Center.

Brian Riley, Superintendent of Transportation – Rail, continued the presentation and reviewed results from the MTS rail division. He discussed the master concessionaire services for FY 2017 and event statistics including Comic-Con. He reviewed Capital Improvement Projects including 30<sup>th</sup> and Commercial; Massachusetts crossing; I-8 off-ramp; C Street and 1<sup>st</sup>; Park and J Street; Lemon Grove Depot; Orange Line tie and track work; Seaward Ave. traction power substation ivy installation; SDSU jet fan project; train operator lounge improvements; and the Courthouse Station construction. Mr. Riley also discussed the Mid-Coast trolley extension project and vehicle purchase update.

David Bagley, System Safety Manager, continued the presentation and reviewed rail safety results. He reviewed the downtown safety enhancements; peer agency comparisons; CPR AED training; FEMA independent study courses; TSI training; completed safety audits; multi threat response exercises; emergency responder training exercises; and National City Police Department SWAT training. Lastly, he discussed the success of the internal Safety Committee.

Mr. Alvarez asked about the issue related to enough room for bicycles on trolleys and how that is being addressed with the new trolley cars. Mr. Riley responded that the new trolley cars will have linear seating which will create more room for bicycles, wheelchairs and standing capacity.

#### **Action Taken**

No action taken. Informational item only.

#### 47. Semi-Annual Security Report (January 1, 2017 through June 30, 2017) (Manny Guaderrama)

This item was deferred to the next Board meeting.

#### Action Taken

No action taken. Informational item only.

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Page	11 01 11
48.	Operations Budget Status Report for September 2017 (Mike Thompson)
	This report was waived.
	Action Taken
	No action taken. Informational item only.
60.	Chairman's Report
	There was no Chairman's report.
61.	Chief Executive Officer's Report
	There was no Chief Executive Officer's report.
62.	Board Member Communications
	There were no Board Member communications.
63.	Additional Public Comments on Items Not on the Agenda
	There were no additional public comments.
64.	Next Meeting Date
	The next regularly scheduled Board meeting is December 14, 2017.
65.	<u>Adjournment</u>
	Chairman Mathis adjourned the meeting at 12:06 p.m.
Chairp	rry Mathis person iego Metropolitan Transit System
Filed I	by: Approved as to form:

/s/ Julia Tuer /s/ Karen Landers General Counsel

San Diego Metropolitan Transit System

San Diego Metropolitan Transit System

Attachment: Roll Call Sheet

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#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS ROLL CALL

ΓE):	November 9, 2	017	CALL TO ORDER (TIME): 9:03 a.m.				
			RECONVENE:				
N:	9:14 a.m.	-	RECONVENE:	9:27 a.m.			
:			RECONVENE:				
OPTED	-		ADJOURN:	12:06 p.m.			
₹	(Alternate)		PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)			
	(Cate)		9:06 a.m.	12:06 p.m.			
×	(Mendoza)		9:03 a.m.	11:08 a.m.			
	(Spriggs)		9:03 a.m.	12:06 p.m.			
×	(Cate)		9:03 a.m.	12:06 p.m.			
$\boxtimes$	(Mullin)		9:15 a.m.	12:06 p.m.			
$\boxtimes$	(Cate)		9:03 a.m.	12:06 p.m.			
×	(TBD)		9:03 a.m.	12:06 p.m.			
$\boxtimes$			9:03 a.m.	12:06 p.m.			
	(Goble)		9:03 a.m.	12:06 p.m.			
×	(Arapostathi	s) 🗆	9:03 a.m.	12:06 p.m.			
	(Sotelo-Solis	s) 🛛	9:03 a.m.	11:55 a.m.			
×	(Cox)		9:03 a.m.	11:40 a.m.			
×	(Diaz)		9:03 a.m.	12:06 p.m.			
$\boxtimes$	(Donovan)		9:03 a.m.	12:06 p.m.			
$\boxtimes$	(Cate)		9:15 a.m.	12:06 p.m.			
	N:		☒ (Cate)       ☐         ☒ (Mendoza)       ☐         ☒ (Spriggs)       ☐         ☒ (Cate)       ☐         ☒ (Mullin)       ☐         ☒ (TBD)       ☐         ☒ (Goble)       ☐         ☒ (Arapostathis)       ☐         ☒ (Cox)       ☐         ☒ (Diaz)       ☐         ☒ (Donovan)       ☐	RECONVENE:   REC			

SIGNED BY THE CLERK OF THE BOARD: Julia Tues

CONFIRMED BY THE GENERAL COUNSEL:

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### **APPENDIX L**

MTS MINORITY AND NON-MINORITY LOAD FACTOR, HEADWAY, AND ON-TIME PERFORMANCE DATA

MTS Minority and Non-Minority Load Factor, Headway, and On-Time Performance Data

	Minority Peak Load Factor Data								
Route	Time Period	Service Type	Mode	Sum Passenger Miles	Sum Seat Miles	Load Factor			
950	a.m. peak	Corridor	Express	1,818.41	1,799.60	1.01			
950	p.m. peak	Corridor	Express	3,964.77	3,602.30	1.10			
			Total:	5,783.18	5,401.90	1.07			
510 Blue Line	a.m. peak	Corridor	Light Rail	72,276.24	116,238.20	0.62			
510 Blue Line	p.m. peak	Corridor	Light Rail	78,930.07	131,478.90	0.60			
520 Orange Line	a.m. peak	Corridor	Light Rail	27,468.64	75,865.60	0.36			
520 Orange Line	p.m. peak	Corridor	Light Rail	31,703.80	75,778.60	0.42			
			Total:	210,378.75	399,361.30	0.53			
201	a.m. peak	Local	Rapid	313.97	5,735.70	0.05			
201	p.m. peak	Local	Rapid	2,686.20	8,395.10	0.32			
202	a.m. peak	Local	Rapid	1,942.44	6,821.20	0.28			
202	p.m. peak	Local	Rapid	971.77	6,869.60	0.14			
204	a.m. peak	Local	Rapid	0.28	90.90	0.00			
204	p.m. peak	Local	Rapid	7.55	818.10	0.01			
215	a.m. peak	Corridor	Rapid	4,698.82	19,784.80	0.24			
215	p.m. peak	Corridor	Rapid	5,499.98	20,972.10	0.26			
237	a.m. peak	Corridor	Rapid	3,112.75	14,713.70	0.21			
237	p.m. peak	Corridor	Rapid	2,647.58	14,886.50	0.18			
			Total:	21,881.34	99,087.70	0.22			
1	a.m. peak	Local	Urban Frequent	1,723.10	8,667.50	0.20			
1	p.m. peak	Local	Urban Frequent	2,119.10	8,270.70	0.26			
2	a.m. peak	Local	Urban Frequent	1,351.22	6,597.40	0.20			
2	p.m. peak	Local	Urban Frequent	1,472.16	6,592.10	0.22			
3	a.m. peak	Local	Urban Frequent	2,038.90	7,703.90	0.26			
3	p.m. peak	Local	Urban Frequent	2,285.93	8,019.50	0.29			
5	a.m. peak	Local	Urban Frequent	1,099.81	3,775.40	0.29			
5	p.m. peak	Local	Urban Frequent	1,226.07	3,943.70	0.31			
7	a.m. peak	Local	Urban Frequent	4,490.58	21,122.20	0.21			
7	p.m. peak	Local	Urban Frequent	4,563.36	19,515.70	0.23			
10	a.m. peak	Local	Urban Frequent	2,866.06	8,980.50	0.32			
10	p.m. peak	Local	Urban Frequent	3,074.11	8,630.30	0.36			
11	a.m. peak	Local	Urban Frequent	5,515.41	20,394.90	0.27			
11	p.m. peak	Local	Urban Frequent	5,230.70	20,385.60	0.26			
13	a.m. peak	Local	Urban Frequent	3,625.68	10,933.10	0.33			

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13	p.m. peak	Local	Urban Frequent	3,863.41	10,697.70	0.36
701	a.m. peak	Local	Urban Frequent	1,374.74	7,076.40	0.19
701	p.m. peak	Local	Urban Frequent	1,163.96	6,783.00	0.17
709	a.m. peak	Local	Urban Frequent	4,894.21	10,946.60	0.45
709	p.m. peak	Local	Urban Frequent	3,750.78	8,988.20	0.42
712	a.m. peak	Local	Urban Frequent	1,515.05	7,161.00	0.21
712	p.m. peak	Local	Urban Frequent	1,599.94	5,089.70	0.31
901	a.m. peak	Local	Urban Frequent	3,643.86	13,819.20	0.26
901	p.m. peak	Local	Urban Frequent	3,814.08	13,779.50	0.28
906	a.m. peak	Local	Urban Frequent	948.83	2,843.90	0.33
906	p.m. peak	Local	Urban Frequent	945.29	3,073.70	0.31
907	a.m. peak	Local	Urban Frequent	810.86	2,710.50	0.30
907	p.m. peak	Local	Urban Frequent	1,051.31	3,070.90	0.34
929	a.m. peak	Local	Urban Frequent	4,483.61	12,662.90	0.35
929	p.m. peak	Local	Urban Frequent	4,848.72	15,802.50	0.31
932	a.m. peak	Local	Urban Frequent	1,458.01	8,681.10	0.17
932	p.m. peak	Local	Urban Frequent	2,044.84	9,055.90	0.23
933	a.m. peak	Local	Urban Frequent	1,814.96	7,850.10	0.23
933	p.m. peak	Local	Urban Frequent	1,879.57	7,280.60	0.26
934	a.m. peak	Local	Urban Frequent	1,381.10	7,543.80	0.18
934	p.m. peak	Local	Urban Frequent	1,298.19	6,635.80	0.20
955	a.m. peak	Local	Urban Frequent	2,380.13	8,848.90	0.27
955	p.m. peak	Local	Urban Frequent	2,588.11	8,501.90	0.30
961	a.m. peak	Local	Urban Frequent	1,156.94	5,293.50	0.22
961	p.m. peak	Local	Urban Frequent	1,488.14	5,538.80	0.27
			Total:	98,880.83	363,268.60	0.27
4	a.m. peak	Local	Urban Standard	1,266.34	4,826.30	0.26
4	p.m. peak	Local	Urban Standard	1,480.30	4,820.90	0.31
28	a.m. peak	Local	Urban Standard	629.13	2,323.60	0.27
28	p.m. peak	Local	Urban Standard	540.69	1,589.40	0.34
115	a.m. peak	Local	Urban Standard	1,108.42	5,030.70	0.22
115	p.m. peak	Local	Urban Standard	1,052.37	4,816.30	0.22
704	a.m. peak	Local	Urban Standard	1,462.74	6,121.90	0.24
704	p.m. peak	Local	Urban Standard	1,312.87	5,636.60	0.23
705	a.m. peak	Local	Urban Standard	670.87	2,458.20	0.27
705	p.m. peak	Local	Urban Standard	900.24	2,795.90	0.32
707	a.m. peak	Local	Urban Standard	21.83	241.70	0.09
707	p.m. peak	Local	Urban Standard	233.56	1,383.10	0.17
815	a.m. peak	Local	Urban Standard	337.10	1,595.40	0.21

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	Average	366,288.79	979,329.60	0.37		
			Total:	877.93	5924.7	0.15
965	p.m. peak	Local	Circulator	116.89	664.6	0.18
965	a.m. peak	Local	Circulator	150.03	996.9	0.15
964	p.m. peak	Local	Circulator	127.96	924.5	0.14
964	a.m. peak	Local	Circulator	328.67	2,237.40	0.15
904	p.m. peak	Community	Circulator	153.06	1,037.10	0.15
904	a.m. peak	Community	Circulator	1.32	64.2	0.02
			Total:	28,486.76	106,285.40	0.27
968	a.m. peak	Local	Urban Standard	70.97	651.00	0.11
967	p.m. peak	Local	Urban Standard	7.80	268.30	0.03
967	a.m. peak	Local	Urban Standard	38.91	268.30	0.15
963	p.m. peak	Local	Urban Standard	417.79	2,329.60	0.18
963	a.m. peak	Local	Urban Standard	292.59	2,328.90	0.13
962	p.m. peak	Local	Urban Standard	1,001.56	3,441.90	0.29
962	a.m. peak	Local	Urban Standard	992.16	3,438.60	0.29
936	p.m. peak	Local	Urban Standard	1,007.36	3,562.90	0.28
936	a.m. peak	Local	Urban Standard	810.68	3,562.90	0.23
921	p.m. peak	Local	Urban Standard	689.65	3,845.20	0.18
921	a.m. peak	Local	Urban Standard	670.62	3,864.20	0.17
917	p.m. peak	Local	Urban Standard	202.54	1,573.30	0.13
917	a.m. peak	Local	Urban Standard	126.76	1,559.70	0.08
916	p.m. peak	Local	Urban Standard	84.21	1,616.60	0.05
916	a.m. peak	Local	Urban Standard	90.93	1,540.40	0.06
905	p.m. peak	Local	Urban Standard	3,089.20	5,328.90	0.58
905	a.m. peak	Local	Urban Standard	2,722.51	5,670.50	0.48
864	p.m. peak	Local	Urban Standard	 1,671.78	5,710.50	0.29
864	a.m. peak	Local	Urban Standard	2,131.03	6,358.50	0.34
855	p.m. peak	Local	Urban Standard	491.83	1,994.20	0.25
855	p.m. peak a.m. peak	Local Local	Urban Standard Urban Standard	387.38 472.04	1,736.80 1,994.20	0.22

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	Minority Off-Peak Load Factor Data								
Route:	Time Period:	Service Type	Mode:	Sum. Passenger Miles	Sum. Seat Miles	Load Factor:			
950	a.m. early	Corridor	Express	1,818.41	1,799.60	1.01			
950	midday	Corridor	Express	2,229.16	3,619.70	0.62			
950	p.m. late	Corridor	Express	836.60	928.10	0.90			
			Total:	4,884.17	6,347.40	0.77			
510 Blue Line	a.m. early	Corridor	Light Rail	30,100.50	79,440.40	0.38			
510 Blue Line	midday	Corridor	Light Rail	109,256.28	149,155.30	0.73			
510 Blue Line	other	Corridor	Light Rail	566.87	4,243.10	0.13			
510 Blue Line	p.m. late	Corridor	Light Rail	47,683.17	98,551.50	0.48			
520 Orange Line	a.m. early	Corridor	Light Rail	7,882.52	40,342.50	0.20			
520 Orange Line	midday	Corridor	Light Rail	46,197.09	151,668.80	0.30			
520 Orange Line	other	Corridor	Light Rail	476.01	4,450.00	0.11			
520 Orange Line	p.m. late	Corridor	Light Rail	20,126.15	83,081.50	0.24			
			Total:	262,288.59	610,933.10	0.43			
201	a.m. early	Local	Rapid	8.46	382.40	0.02			
201	midday	Local	Rapid	2,702.40	11,846.70	0.23			
201	p.m. late	Local	Rapid	2,042.04	7,414.40	0.28			
202	a.m. early	Local	Rapid	16.90	380.10	0.04			
202	midday	Local	Rapid	4,361.73	14,347.20	0.30			
202	p.m. late	Local	Rapid	660.56	6,850.90	0.10			
204	midday	Local	Rapid	13.46	999.90	0.01			
204	p.m. late	Local	Rapid	2.66	727.20	0.00			
215	a.m. early	Corridor	Rapid	1,109.27	7,360.50	0.15			
215	midday	Corridor	Rapid	8,909.08	30,298.30	0.29			
215	other	Corridor	Rapid	336.39	2,922.30	0.12			
215	p.m. late	Corridor	Rapid	3,877.22	21,549.50	0.18			
237	a.m. early	Corridor	Rapid	392.95	2,844.00	0.14			
237	midday	Corridor	Rapid	678.93	2,275.00	0.30			
237	p.m. late	Corridor	Rapid	799.49	3,482.90	0.23			
			Total:	25,911.54	113,681.30	0.23			
1	a.m. early	Local	Urban Frequent	326.02	3,044.20	0.11			
1	midday	Local	Urban Frequent	4,688.49	16,699.70	0.28			
1	p.m. late	Local	Urban Frequent	1,647.41	10,794.90	0.15			
2	a.m. early	Local	Urban Frequent	131.72	1,274.70	0.10			
2	midday	Local	Urban Frequent	2,491.11	11,056.80	0.23			
2	other	Local	Urban Frequent	32.41	424.20	0.08			

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2	p.m. late	Local	Urban Frequent	985.78	6,599.30	0.15
3	a.m. early	Local	Urban Frequent	413.70	2,003.30	0.21
3	midday	Local	Urban Frequent	4,656.88	16,075.60	0.29
3	p.m. late	Local	Urban Frequent	1,385.70	8,042.70	0.17
5	a.m. early	Local	Urban Frequent	161.30	823.30	0.20
5	midday	Local	Urban Frequent	2,016.87	7,874.00	0.26
5	p.m. late	Local	Urban Frequent	627.90	4,112.50	0.15
7	a.m. early	Local	Urban Frequent	734.72	6,569.50	0.11
7	midday	Local	Urban Frequent	9,146.35	36,835.50	0.25
7	other	Local	Urban Frequent	219.56	1,666.20	0.13
7	p.m. late	Local	Urban Frequent	3,389.80	20,404.50	0.17
10	a.m. early	Local	Urban Frequent	655.92	2,014.30	0.33
10	midday	Local	Urban Frequent	5,286.55	16,287.70	0.32
10	p.m. late	Local	Urban Frequent	2,172.22	8,968.00	0.24
11	a.m. early	Local	Urban Frequent	1,407.66	6,688.20	0.21
11	midday	Local	Urban Frequent	9,110.48	35,285.30	0.26
11	p.m. late	Local	Urban Frequent	2,539.08	12,118.40	0.21
13	a.m. early	Local	Urban Frequent	715.76	2,587.90	0.28
13	midday	Local	Urban Frequent	7,197.54	22,173.80	0.32
13	p.m. late	Local	Urban Frequent	1,842.94	7,704.10	0.24
701	a.m. early	Local	Urban Frequent	102.66	616.20	0.17
701	midday	Local	Urban Frequent	2,587.18	14,818.00	0.17
701	p.m. late	Local	Urban Frequent	398.74	3,686.30	0.11
709	a.m. early	Local	Urban Frequent	401.59	1,730.70	0.23
709	midday	Local	Urban Frequent	5,929.57	14,231.60	0.42
709	p.m. late	Local	Urban Frequent	1,650.76	5,718.00	0.29
712	a.m. early	Local	Urban Frequent	106.76	718.60	0.15
712	midday	Local	Urban Frequent	3,360.56	12,107.20	0.28
712	p.m. late	Local	Urban Frequent	831.07	3,300.00	0.25
901	a.m. early	Local	Urban Frequent	1,493.18	6,266.80	0.24
901	midday	Local	Urban Frequent	6,083.41	19,375.30	0.31
901	other	Local	Urban Frequent	535.99	2,065.60	0.26
901	p.m. late	Local	Urban Frequent	2,254.76	9,672.70	0.23
906	a.m. early	Local	Urban Frequent	447.15	938.70	0.48
906	midday	Local	Urban Frequent	1,879.04	5,997.60	0.31
906	other	Local	Urban Frequent	23.07	339.50	0.07
906	p.m. late	Local	Urban Frequent	584.67	3,356.40	0.17
907	a.m. early	Local	Urban Frequent	236.69	578.10	0.41
907	midday	Local	Urban Frequent	1,974.96	6,038.70	0.33

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907	other	Local	Urban Frequent	30.53	546.30	0.06
907	p.m. late	Local	Urban Frequent	599.61	3,286.10	0.18
929	a.m. early	Local	Urban Frequent	1,221.00	4,597.00	0.27
929	midday	Local	Urban Frequent	10,364.61	27,418.20	0.38
929	other	Local	Urban Frequent	432.00	1,588.00	0.27
929	p.m. late	Local	Urban Frequent	3,244.10	13,134.20	0.25
932	a.m. early	Local	Urban Frequent	357.65	3,013.10	0.12
932	midday	Local	Urban Frequent	4,934.07	18,496.00	0.27
932	p.m. late	Local	Urban Frequent	969.65	7,559.50	0.13
933	a.m. early	Local	Urban Frequent	445.50	3,347.70	0.13
933	midday	Local	Urban Frequent	4,131.54	15,149.30	0.27
933	other	Local	Urban Frequent	9.03	225.30	0.04
933	p.m. late	Local	Urban Frequent	1,122.56	6,162.60	0.18
934	a.m. early	Local	Urban Frequent	414.53	3,034.80	0.14
934	midday	Local	Urban Frequent	2,694.64	13,606.80	0.20
934	other	Local	Urban Frequent	7.64	298.50	0.03
934	p.m. late	Local	Urban Frequent	812.98	5,383.10	0.15
955	a.m. early	Local	Urban Frequent	503.56	2,831.00	0.18
955	midday	Local	Urban Frequent	4,940.67	17,001.90	0.29
955	p.m. late	Local	Urban Frequent	1,504.68	7,069.60	0.21
961	a.m. early	Local	Urban Frequent	289.39	1,693.70	0.17
961	midday	Local	Urban Frequent	2,347.69	10,751.60	0.22
961	p.m. late	Local	Urban Frequent	904.23	4,651.60	0.19
			Total:	137,147.54	550,530.50	0.25
4	a.m. early	Local	Urban Standard	280.55	1,583.90	0.18
4	midday	Local	Urban Standard	2,715.02	10,082.20	0.27
4	p.m. late	Local	Urban Standard	1,212.53	6,018.40	0.20
28	a.m. early	Local	Urban Standard	46.45	363.30	0.13
28	midday	Local	Urban Standard	811.86	3,057.20	0.27
28	p.m. late	Local	Urban Standard	334.04	2,326.30	0.14
115	a.m. early	Local	Urban Standard	12.74	176.70	0.07
115	midday	Local	Urban Standard	2,066.24	9,632.60	0.21
115	p.m. late	Local	Urban Standard	472.60	3,210.90	0.15
704	a.m. early	Local	Urban Standard	270.41	1,371.70	0.20
704	midday	Local	Urban Standard	3,038.05	11,771.50	0.26
704	p.m. late	Local	Urban Standard	546.81	3,182.80	0.17
705	midday	Local	Urban Standard	1,521.01	5,602.10	0.27
705	p.m. late	Local	Urban Standard	254.31	2,142.10	0.12
707	midday	Local	Urban Standard	580.99	2,757.10	0.21

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	·		Total:	37,075.04	160,255.70	0.23
968	p.m. late	Local	Urban Standard	7.68	981.00	0.01
968	midday	Local	Urban Standard	54.90	1,295.90	0.04
968	a.m. early	Local	Urban Standard	34.08	500.00	0.07
967	p.m. late	Local	Urban Standard	4.91	517.30	0.01
967	midday	Local	Urban Standard	86.60	1,334.40	0.06
967	a.m. early	Local	Urban Standard	4.78	162.60	0.03
963	p.m. late	Local	Urban Standard	226.74	1,946.20	0.12
963	midday	Local	Urban Standard	891.68	4,662.80	0.19
963	a.m. early	Local	Urban Standard	32.51	483.30	0.07
962	p.m. late	Local	Urban Standard	509.62	2,580.50	0.20
962	midday	Local	Urban Standard	1,944.64	6,880.10	0.28
962	a.m. early	Local	Urban Standard	197.50	1,144.80	0.17
936	p.m. late	Local	Urban Standard	655.39	3,539.90	0.19
936	midday	Local	Urban Standard	1,817.71	7,125.70	0.26
936	a.m. early	Local	Urban Standard	184.17	1,210.60	0.15
921	p.m. late	Local	Urban Standard	266.11	1,604.60	0.17
921	midday	Local	Urban Standard	1,340.60	7,701.00	0.17
921	a.m. early	Local	Urban Standard	33.13	321.10	0.10
917	p.m. late	Local	Urban Standard	111.93	1,450.40	0.08
917	midday	Local	Urban Standard	272.68	2,332.70	0.12
917	a.m. early	Local	Urban Standard	14.14	162.50	0.09
916	p.m. late	Local	Urban Standard	50.13	1,277.00	0.04
916	midday	Local	Urban Standard	164.89	2,326.40	0.07
916	a.m. early	Local	Urban Standard	7.04	126.10	0.06
905	p.m. late	Local	Urban Standard	1,424.27	3,413.40	0.42
905	midday	Local	Urban Standard	3,736.26	7,994.00	0.47
905	a.m. early	Local	Urban Standard	1,190.83	2,679.00	0.44
864	p.m. late	Local	Urban Standard	1,623.34	6,839.70	0.27
864	midday	Local	Urban Standard	3,065.68	11,421.10	0.28
864	a.m. early	Local	Urban Standard	459.62	1,657.90	0.13
855	midday p.m. late	Local	Urban Standard	351.50	1,834.40	0.22
855	a.m. early	Local Local	Urban Standard	867.35	3,988.40	0.11
815 855	p.m. late		Urban Standard Urban Standard	225.86 35.72	1,009.70 319.70	0.22
815	midday	Local Local		912.66	3,473.50	
815	a.m. early	Local	Urban Standard Urban Standard	86.67	437.60	0.20
707	p.m. late	Local	Urban Standard	18.11	241.60	0.07

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904	midday	Community	Circulator	301.75	2,137.40	0.14
904	p.m. late	Community	Circulator	109.61	1,424.00	0.08
964	a.m. early	Local	Circulator	25.90	194.20	0.13
964	midday	Local	Circulator	527.67	4,474.80	0.12
964	p.m. late	Local	Circulator	61.18	940.00	0.07
965	a.m. early	Local	Circulator	35.94	332.30	0.11
965	midday	Local	Circulator	175.00	1,661.60	0.11
965	p.m. late	Local	Circulator	63.56	830.80	0.08
			Total:	1,300.61	11,995.10	0.11
	Aver	age Minority Off	-Peak Load Factor:	468,607.49	1,453,743.10	0.32

		Non-Minor	ity Peak Load Facto	r Data		
Route:	Time Period:	Service Type	Mode:	Sum. Passenger Miles	Sum. Seat Miles	Load Factor:
280	a.m. peak	Regional	Rapid Express	6,716.32	14,279.70	0.47
280	p.m. peak	Regional	Rapid Express	7,218.11	17,760.50	0.41
290	a.m. peak	Regional	Rapid Express	6,744.60	14,648.60	0.46
290	p.m. peak	Regional	Rapid Express	6,361.24	15,892.00	0.40
	Total:				62,580.80	0.43
20	a.m. peak	Corridor	Express	5,119.18	17,600.00	0.29
20	p.m. peak	Corridor	Express	4,076.44	19,464.80	0.21
50	a.m. peak	Corridor	Express	2,037.73	7,265.70	0.28
50	p.m. peak	Corridor	Express	1,387.62	6,221.50	0.22
60	a.m. peak	Corridor	Express	1,238.74	2,592.20	0.48
60	p.m. peak	Corridor	Express	1,081.30	3,387.60	0.32
110	a.m. peak	Corridor	Express	1,396.10	2,883.90	0.48
110	p.m. peak	Corridor	Express	1,542.53	2,895.50	0.53
150	a.m. peak	Corridor	Express	6,984.88	18,788.00	0.37
150	p.m. peak	Corridor	Express	6,187.81	16,544.10	0.37
870	a.m. peak	Regional	Express	305.36	1,579.10	0.19
870	p.m. peak	Regional	Express	299.63	1,253.40	0.24
			Total:	31,657.32	100,475.80	0.32
530 Green Line	a.m. peak	Corridor	Light Rail	36,151.70	107,649.50	0.34
530 Green Line	p.m. peak	Corridor	Light Rail	43,218.87	107,619.90	0.40
			Total:	79,370.57	215,269.40	0.37
235	a.m. peak	Corridor	Rapid	20,413.80	55,292.20	0.37
235	p.m. peak	Corridor	Rapid	21,299.84	54,143.40	0.39
			Total:	41,713.64	109,435.60	0.38

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6	a.m. peak	Local	Urban Frequent	574.59	3,748.80	0.15
6	p.m. peak	Local	Urban Frequent	799.35	3,581.70	0.22
8	a.m. peak	Local	Urban Frequent	571.00	2,513.20	0.23
8	p.m. peak	Local	Urban Frequent	1,016.62	3,755.70	0.27
9	a.m. peak	Local	Urban Frequent	510.56	2,868.70	0.18
9	p.m. peak	Local	Urban Frequent	803.07	4,374.30	0.18
30	a.m. peak	Local	Urban Frequent	7,622.79	19,389.30	0.39
30	p.m. peak	Local	Urban Frequent	6,445.86	19,042.20	0.34
41	a.m. peak	Local	Urban Frequent	3,958.99	12,650.30	0.31
41	p.m. peak	Local	Urban Frequent	4,258.38	12,768.80	0.33
44	a.m. peak	Local	Urban Frequent	3,329.98	11,063.70	0.30
44	p.m. peak	Local	Urban Frequent	3,423.46	11,164.50	0.31
120	a.m. peak	Local	Urban Frequent	2,079.49	7,950.00	0.26
120	p.m. peak	Local	Urban Frequent	2,072.21	7,688.90	0.27
992	a.m. peak	Local	Urban Frequent	542.02	2,798.20	0.19
992	p.m. peak	Local	Urban Frequent	585.38	2,811.30	0.21
	<u> </u>		Total:	38,593.75	128,169.60	0.30
14	a.m. peak	Local	Urban Standard	122.14	1,499.90	0.08
14	p.m. peak	Local	Urban Standard	102.50	1,499.90	0.07
27	a.m. peak	Local	Urban Standard	687.44	3,585.20	0.19
27	p.m. peak	Local	Urban Standard	820.95	3,582.60	0.23
31	a.m. peak	Local	Urban Standard	530.22	3,594.10	0.15
31	p.m. peak	Local	Urban Standard	410.51	3,596.60	0.11
35	a.m. peak	Local	Urban Standard	533.30	1,983.20	0.27
35	p.m. peak	Local	Urban Standard	941.72	3,629.00	0.26
105	a.m. peak	Local	Urban Standard	969.42	4,796.60	0.20
105	p.m. peak	Local	Urban Standard	774.37	4,796.60	0.16
816	a.m. peak	Local	Urban Standard	767.56	3,105.20	0.25
816	p.m. peak	Local	Urban Standard	782.44	3,105.20	0.25
832	a.m. peak	Local	Urban Standard	196.22	973.00	0.20
832	p.m. peak	Local	Urban Standard	157.36	729.70	0.22
833	a.m. peak	Local	Urban Standard	442.74	1,093.80	0.40
833	p.m. peak	Local	Urban Standard	401.71	1,547.60	0.26
834	a.m. peak	Local	Urban Standard	74.88	446.30	0.17
848	a.m. peak	Local	Urban Standard	1,136.00	3,312.50	0.34
848	p.m. peak	Local	Urban Standard	1,079.34	3,036.40	0.36
854	a.m. peak	Local	Urban Standard	387.69	1,869.90	0.21
854	p.m. peak	Local	Urban Standard	538.84	2,419.00	0.22
856	a.m. peak	Local	Urban Standard	1,855.32	6,712.20	0.28

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856	p.m. peak	Local	Urban Standard	2,000.90	6,782.50	0.30
871	a.m. peak	Community	Urban Standard	21.66	488.60	0.04
871	p.m. peak	Community	Urban Standard	26.94	488.60	0.06
872	a.m. peak	Community	Urban Standard	77.65	608.60	0.13
872	p.m. peak	Community	Urban Standard	65.82	608.60	0.11
874	a.m. peak	Local	Urban Standard	235.30	1,699.60	0.14
874	p.m. peak	Local	Urban Standard	175.45	1,955.60	0.09
875	a.m. peak	Local	Urban Standard	512.17	2,306.50	0.22
875	p.m. peak	Local	Urban Standard	466.76	2,351.50	0.20
923	a.m. peak	Local	Urban Standard	1,093.33	3,348.50	0.33
923	p.m. peak	Local	Urban Standard	1,069.58	3,350.50	0.32
928	a.m. peak	Local	Urban Standard	892.05	4,096.90	0.22
928	p.m. peak	Local	Urban Standard	881.36	4,094.10	0.22
944	a.m. peak	Local	Urban Standard	200.45	2,149.10	0.09
944	p.m. peak	Local	Urban Standard	204.13	2,149.10	0.09
945	a.m. peak	Local	Urban Standard	602.63	3,287.50	0.18
945	p.m. peak	Local	Urban Standard	575.07	3,287.50	0.17
946	a.m. peak	Local	Urban Standard	161.60	722.70	0.22
946	p.m. peak	Local	Urban Standard	34.90	361.30	0.10
			Total:	23,010.42	105,051.80	0.22
18	a.m. peak	Local	Circulator	51.40	969.70	0.05
18	p.m. peak	Local	Circulator	137.17	1,163.60	0.12
25	a.m. peak	Local	Circulator	177.04	1,763.40	0.10
25	p.m. peak	Local	Circulator	373.02	2,115.50	0.18
83	a.m. peak	Local	Circulator	102.30	734.50	0.14
83	p.m. peak	Local	Circulator	102.43	757.90	0.14
84	a.m. peak	Local	Circulator	136.88	646.50	0.21
88	a.m. peak	Local	Circulator	154.14	861.60	0.18
88	p.m. peak	Local	Circulator	213.37	861.60	0.25
851	a.m. peak	Community	Circulator	383.23	1,319.20	0.29
851	p.m. peak	Community	Circulator	298.25	1,512.90	0.20
	1		Total:	2,129.23	12,706.40	0.17
	Average Non-Minority Peak Load Factor:				733,689.40	0.33

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		Non-Minority	y Off-Peak Load Fac	tor Data		
Route:	Time Period:	Time Period: Service Type		Sum. Passenger Miles	Sum. Seat Miles	Load Factor:
280	a.m. early	Regional	Rapid Express	1,603.15	3,569.90	0.45
280	midday	Regional	Rapid Express	763.78	1,776.10	0.43
290	a.m. early	Regional	Rapid Express	1,060.71	2,663.40	0.40
290	midday	Regional	Rapid Express	557.97	1,324.30	0.42
			Total:	3,985.61	9,333.70	0.43
20	a.m. early	Corridor	Express	952.74	6,235.00	0.15
20	midday	Corridor	Express	7,537.37	30,048.30	0.25
20	p.m. late	Corridor	Express	1,483.76	10,557.60	0.14
50	a.m. early	Corridor	Express	530.66	2,074.10	0.26
50	midday	Corridor	Express	1,643.90	7,223.30	0.23
50	p.m. late	Corridor	Express	186.86	1,553.80	0.12
60	a.m. early	Corridor	Express	677.88	1,947.70	0.35
60	p.m. late	Corridor	Express	99.33	664.50	0.15
150	a.m. early	Corridor	Express	489.48	909.90	0.54
150	midday	Corridor	Express	8,387.63	24,265.80	0.35
150	p.m. late	Corridor	Express	2,233.05	10,576.60	0.21
			Total:	24,222.66	96,056.60	0.25
530 Green Line	a.m. early	Corridor	Light Rail	8,144.29	61,180.00	0.13
530 Green Line	midday	Corridor	Light Rail	67,850.22	214,691.00	0.32
530 Green Line	other	Corridor	Light Rail	656.75	8,058.30	0.08
530 Green Line	p.m. late	Corridor	Light Rail	27,065.82	121,606.30	0.22
	1		Total:	103,717.08	405,535.60	0.26
235	a.m. early	Corridor	Rapid	7,004.34	21,857.90	0.32
235	midday	Corridor	Rapid	28,849.81	63,260.40	0.46
235	p.m. late	Corridor	Rapid	13,366.66	51,868.50	0.26
	1		Total:	49,220.81	136,986.80	0.36
6	a.m. early	Local	Urban Frequent	52.30	291.40	0.18
6	midday	Local	Urban Frequent	1,348.49	7,502.70	0.18
6	p.m. late	Local	Urban Frequent	557.74	3,270.30	0.17
8	a.m. early	Local	Urban Frequent	95.49	415.90	0.23
8	midday	Local	Urban Frequent	1,622.14	7,513.70	0.22
8	other	Local	Urban Frequent	13.24	217.70	0.06
8	p.m. late	Local	Urban Frequent	762.50	5,220.20	0.15
9	a.m. early	Local	Urban Frequent	19.80	209.80	0.09
9	midday	Local	Urban Frequent	1,493.28	9,180.40	0.16

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9	p.m. late	Local	Urban Frequent	370.04	2,886.40	0.13
30	a.m. early	Local	Urban Frequent	1,454.36	4,581.80	0.32
30	midday	Local	Urban Frequent	12,170.77	38,086.80	0.32
30	other	Local	Urban Frequent	26.18	241.70	0.11
30	p.m. late	Local	Urban Frequent	3,595.47	18,571.50	0.19
41	a.m. early	Local	Urban Frequent	420.83	1,689.20	0.25
41	midday	Local	Urban Frequent	7,179.21	21,493.60	0.33
41	p.m. late	Local	Urban Frequent	3,438.94	10,280.30	0.33
44	a.m. early	Local	Urban Frequent	354.65	1,991.30	0.18
44	midday	Local	Urban Frequent	6,337.84	19,362.90	0.33
44	p.m. late	Local	Urban Frequent	2,021.27	8,007.70	0.25
120	a.m. early	Local	Urban Frequent	270.01	1,780.20	0.15
120	midday	Local	Urban Frequent	4,159.16	15,384.50	0.27
120	p.m. late	Local	Urban Frequent	1,366.16	8,463.20	0.16
992	a.m. early	Local	Urban Frequent	167.49	673.60	0.25
992	midday	Local	Urban Frequent	1,329.31	5,631.60	0.24
992	p.m. late	Local	Urban Frequent	509.33	2,581.20	0.20
			Total:	51,136.00	195,529.60	0.26
14	a.m. early	Local	Urban Standard	11.28	248.90	0.05
14	midday	Local	Urban Standard	203.66	1,999.90	0.10
14	p.m. late	Local	Urban Standard	7.18	248.90	0.03
27	a.m. early	Local	Urban Standard	81.55	600.70	0.14
27	midday	Local	Urban Standard	1,496.49	7,465.70	0.20
27	p.m. late	Local	Urban Standard	314.54	2,387.30	0.13
31	a.m. early	Local	Urban Standard	21.39	299.50	0.07
31	midday	Local	Urban Standard	108.58	902.50	0.12
31	p.m. late	Local	Urban Standard	28.13	600.30	0.05
35	a.m. early	Local	Urban Standard	76.36	495.50	0.15
35	midday	Local	Urban Standard	1,214.15	4,125.10	0.29
35	p.m. late	Local	Urban Standard	693.21	2,971.60	0.23
105	a.m. early	Local	Urban Standard	189.03	1,797.80	0.11
105	midday	Local	Urban Standard	1,541.41	9,618.00	0.16
105	p.m. late	Local	Urban Standard	549.84	3,291.70	0.17
816	a.m. early	Local	Urban Standard	128.12	1,041.40	0.12
816	midday	Local	Urban Standard	1,881.23	6,210.40	0.30
816	p.m. late	Local	Urban Standard	177.84	1,035.10	0.17
832	midday	Local	Urban Standard	373.38	1,459.40	0.26
832	p.m. late	Local	Urban Standard	41.01	243.20	0.17
833	a.m. early	Local	Urban Standard	70.52	179.50	0.39

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833	midday	Local	Urban Standard	668.07	3,095.10	0.22
834	midday	Local	Urban Standard	29.81	892.50	0.03
848	a.m. early	Local	Urban Standard	312.58	1,104.40	0.28
848	midday	Local	Urban Standard	2,239.94	6,901.20	0.32
848	p.m. late	Local	Urban Standard	714.69	2,484.30	0.29
854	a.m. early	Local	Urban Standard	17.47	175.80	0.10
854	midday	Local	Urban Standard	1,353.82	4,837.90	0.28
854	p.m. late	Local	Urban Standard	269.13	1,700.40	0.16
856	a.m. early	Local	Urban Standard	525.25	2,638.60	0.20
856	midday	Local	Urban Standard	3,577.25	13,564.90	0.26
856	p.m. late	Local	Urban Standard	1,211.49	5,497.90	0.22
871	a.m. early	Community	Urban Standard	6.02	113.20	0.05
871	midday	Community	Urban Standard	57.78	977.20	0.06
871	p.m. late	Community	Urban Standard	24.40	651.40	0.04
872	midday	Community	Urban Standard	153.27	1,217.30	0.13
872	p.m. late	Community	Urban Standard	86.01	811.50	0.11
874	a.m. early	Local	Urban Standard	55.02	601.60	0.09
874	midday	Local	Urban Standard	363.96	3,911.20	0.09
874	p.m. late	Local	Urban Standard	183.63	1,374.40	0.13
875	midday	Local	Urban Standard	1,073.24	4,703.00	0.23
875	p.m. late	Local	Urban Standard	318.20	1,363.40	0.23
923	a.m. early	Local	Urban Standard	71.03	825.20	0.09
923	midday	Local	Urban Standard	1,402.69	6,699.00	0.21
923	p.m. late	Local	Urban Standard	186.50	1,116.90	0.17
928	a.m. early	Local	Urban Standard	184.10	1,507.50	0.12
928	midday	Local	Urban Standard	2,147.71	8,185.80	0.26
928	p.m. late	Local	Urban Standard	370.03	2,334.50	0.16
944	a.m. early	Local	Urban Standard	11.74	536.50	0.02
944	midday	Local	Urban Standard	268.07	4,298.10	0.06
944	p.m. late	Local	Urban Standard	63.46	896.20	0.07
945	a.m. early	Local	Urban Standard	82.18	824.40	0.10
945	midday	Local	Urban Standard	992.43	6,574.90	0.15
945	p.m. late	Local	Urban Standard	126.95	1,367.20	0.09
946	midday	Local	Urban Standard	210.98	361.30	0.58
			Total:	28,567.80	141,367.10	0.20
18	midday	Local	Circulator	174.40	2,327.20	0.07
25	midday	Local	Circulator	821.86	4,231.00	0.19
25	p.m. late	Local	Circulator	31.32	705.20	0.04
83	midday	Local	Circulator	56.34	505.30	0.11

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851	p.m. late	Community	Circulator <b>Total:</b>	19.63 <b>2,022.41</b>	193.80 <b>15,945.30</b>	0.10 <b>0.13</b>
851	midday	Community	Circulator	367.32	2,647.60	0.14
851	a.m. early	Community	Circulator	73.01	378.20	0.19
88	p.m. late	Local	Circulator	59.86	940.70	0.06
88	midday	Local	Circulator	187.67	1,723.20	0.11
88	a.m. early	Local	Circulator	1.77	64.50	0.03
84	midday	Local	Circulator	201.80	1,976.00	0.10
83	p.m. late	Local	Circulator	27.43	252.60	0.11

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	Minority Heady	ways and On-Time	Performance	
Route:	Mode:	Peak Headway:	Base Headway:	OTP:
950	Express	15	30	90%
	Average:	15	30	90%
510	Light Rail	7.5	15	94%
520	Light Rail	15	15	88%
	Average:	11.25	15.0	91%
201	Rapid	10	15	86%
202	Rapid	10	15	86%
204	Rapid	15	15	94%
215	Rapid	10	15	83%
237	Rapid	22.5		86%
	Average:	13.50	15.00	87%
1	Urban Frequent	15	15	79%
2	Urban Frequent	12	15	89%
3	Urban Frequent	15	15	79%
5	Urban Frequent	15	15	81%
7	Urban Frequent	9	12	71%
10	Urban Frequent	15	15	78%
11	Urban Frequent	15	15	75%
13	Urban Frequent	15	15	85%
701	Urban Frequent	15	15	92%
709	Urban Frequent	15	15	84%
712	Urban Frequent	15	15	91%
901	Urban Frequent	15	30	74%
906	Urban Frequent	15	15	82%
907	Urban Frequent	15	15	82%
929	Urban Frequent	12	15	71%
932	Urban Frequent	15	15	82%
933	Urban Frequent	15	15	72%
934	Urban Frequent	15	15	72%
955	Urban Frequent	15	15	81%
961	Urban Frequent	15	15	91%
	Average:	14.40	15.60	81%
4	Urban Standard	30	30	85%
28	Urban Standard	30	30	91%
115	Urban Standard	30	30	77%
704	Urban Standard	30	30	86%

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705	Urban Standard	30	30	94%
707	Urban Standard	60	60	83%
815	Urban Standard	30	30	72%
855	Urban Standard	30	30	89%
864	Urban Standard	30	30	74%
905	Urban Standard	15	30	74%
916	Urban Standard	30	60	78%
917	Urban Standard	30	60	78%
921	Urban Standard	30	30	87%
936	Urban Standard	30	30	77%
962	Urban Standard	30	30	84%
963	Urban Standard	30	30	87%
967	Urban Standard	60	60	92%
968	Urban Standard	60	60	89%
	Average:	34.17	38.33	83%
904	Circulator	30	30	74%
964	Circulator	30	30	71%
965	Circulator	37.5	37.5	82%
	Average:	32.50	32.50	76%
	Total Average:	22.56	25.41	82%

	Non-Minority Headways and On-Time Performance						
Route:	Mode:	Peak Headway:	Base Headway:	OTP:			
280	Rapid Express	15		75%			
290	Rapid Express	10		86%			
	Average:	12.50		81%			
20	Express	22.5	30	85%			
50	Express	22.5	60	85%			
60	Express	22.5		73%			
110	Express	20		90%			
150	Express	22.5	30	79%			
870	Express	75		44%			
	Average:	30.83	40.00	76%			
530	Light Rail	15	15	92%			
	Average:	15	15	92%			
235	Rapid	15	30	84%			
	Average:	15	30	84%			
6	Urban Frequent	15	15	87%			

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8	Urban Frequent	20	20	85%
9	Urban Frequent	20	20	84%
30	Urban Frequent	15	15	83%
41	Urban Frequent	11.25	15	85%
44	Urban Frequent	11.25	15	82%
120	Urban Frequent	15	15	84%
992	Urban Frequent	15	15	79%
	Average:	15.31	16.25	84%
14	Urban Standard	60	60	82%
27	Urban Standard	30	30	85%
31	Urban Standard	30		85%
35	Urban Standard	22.5	30	90%
105	Urban Standard	30	30	89%
816	Urban Standard	30	30	80%
832	Urban Standard	30	30	80%
833	Urban Standard	30	30	74%
834	Urban Standard	30	30	85%
848	Urban Standard	30	30	83%
854	Urban Standard	30	30	93%
856	Urban Standard	30	30	76%
871	Urban Standard	30	30	75%
872	Urban Standard	30	30	75%
874	Urban Standard	30	30	79%
875	Urban Standard	30	30	79%
923	Urban Standard	30	30	82%
928	Urban Standard	30	30	85%
944	Urban Standard	30	30	84%
945	Urban Standard	30	30	91%
	Average:	31.13	31.58	83%
18	Circulator	30	30	86%
25	Circulator	60	60	58%
83	Circulator	60	60	
84	Circulator	60	60	73%
88	Circulator	30	30	74%
851	Circulator	60	60	84%
	Average:	50	50	75%
	Total Average:	28.89	31.03	81%

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### **APPENDIX M**

MTS BOARD OF DIRECTORS MEETING AGENDA NOVEMBER 10, 2016

MTS BOARD OF DIRECTORS MEETING MINUTES NOVEMBER 10, 2016

MTS BOARD OF DIRECTORS MEETING AGENDA AND MATERIALS SEPTEMBER 21, 2017

MTS BOARD OF DIRECTORS MEETING MINUTES SEPTEMBER 21, 2017



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

### Agenda Item No. 25

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

November 10, 2016

### SUBJECT:

PUBLIC HEARING FOR ROUTE 950 MAJOR SERVICE CHANGES (DENIS DESMOND)

### RECOMMENDATION:

That the Board of Directors:

- 1) Receive public testimony; and
- 2) Provide direction to staff for any changes prior to approval at a later Board of Directors meeting

### **Budget Impact**

MTS has piloted changes to the Route 950 service levels since January 2016. This public hearing is to consider making those service enhancements permanent. The increase of \$101,000 for the service enhancements is already budgeted in the Fiscal Year 2017 operating budget.

### DISCUSSION:

In 1999, MTS began operating Route 905 to connect the business parks of the East Otay Mesa area with the Otay Mesa Port of Entry (POE) and the Iris Avenue Transit Center (IATC). Over the past 17 years, this route has created a significant new market that has opened the Otay Mesa POE to transit riders and enabled workers in the mostly industrial East Otay Mesa area to access new employment opportunities. While transit ridership has plateaued or contracted in many areas over the past two years, growth in the Otay Mesa area has been climbing steeply upward for several years, doubling in the past five years.

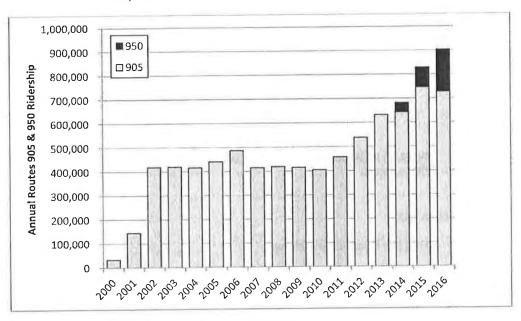
1255 Imperial Avenue, Suite 1000, San Diego, CA 92101-7490 (619) 231-1466 www.sdmts.com

Me trepditan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eestern Hellway Company (no nproft public benefit corporations). MTS is the taxica buriministrator forseven cities.

MTS member agencies include the cities of Chuta Vista, Coronado, El Cajon, Imporiat Beach, La Mesa, Lemon Grove, National City, Poway, San Diego. Sentee, and the County of San Diego

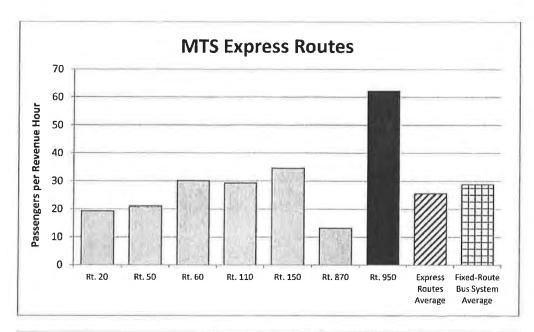
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Most of this new ridership is generated by border crossers using the Otay Mesa Port of Entry as an alternative to San Ysidro, and then continuing onward in the MTS network. Since Route 905 offers a slower, local service through the business parks, new Express Route 950 was implemented in September 2013 to specifically serve the nonstop market between the POE and IATC, utilizing the newly opened State Route 125 freeway. Following Route 950 implementation, trips were incrementally added through 2014 and 2015 to meet ridership increases.



However, the level of service on Route 950 was not keeping pace with the volume of demand, and we were experiencing full buses and an inability to accommodate all riders. Additionally, MTS's contractor, Transdev, was adding a significant amount of ad-hoc tripper service in an attempt to serve as many riders as possible. To address this capacity shortfall, a trial major expansion of Route 950 was implemented in January 2016, adding nonstop trips between the Otay Mesa POE and IATC throughout the weekday, plus new all-day weekend service. Response to this new service had been overwhelmingly positive. Passengers gravitate towards the Route 950 express service over the local Route 905, and have consistently asked for greater frequency and span.

MTS Board Policy 42 requires that new services, including a significant route expansion, be implemented on a trial basis for a year during which the new service should perform to equal or better than the system average. For all of Fiscal Year 2016, including five months of the expanded service, Route 950 achieved over 62 passengers per revenue hour, above other peer express routes and above MTS's system-wide total.



Route 950 (FY2016)	Average Weekday Passengers	Passengers/ Revenue Hour	Subsidy/ Passenger
July 1, 2015-January 30, 2016 (Before Trial Service Changes)	344	64.0	\$1.24
January 31, 2016-June 30, 2016 (During Trial Period)	1,022	58.4	\$1.30
MTS Fixed-Route Bus FY2016 System Average	175,606	28.8	\$1.95

The proposed major service changes increase Route 950 weekly in-service miles by 233.9% and weekly revenue hours by 255.5%. MTS Board Policy 42 considers changes of either metric by more than 25% to be major, requiring Board action to continue beyond a one-year trial period. The success of these Route 950 changes leads staff to recommend that the major service increase be made permanent, effective with the January 2017 service change date.

### Title VI

For compliance with Title VI guidance, FTA requires that transit agencies have a policy for major service changes, including a definition of what constitutes a major service change, and a process for evaluating such changes to determine any adverse potential impacts to minority communities that would result from the permanent implementation of the changes. MTS Board Policy 42 provides a definition of a major service change and outlines the process for the Title VI analysis.

The Title VI analysis of the proposed major changes to Route 950 does not reveal any potentially adverse impacts, and in fact represents a net benefit to the affected communities, which are predominantly both low-income and minority. The Title VI analysis is included as Attachment A.

### California Environmental Quality Act (CEQA)

The requirements of CEQA specifically exempt the implementation of or increases in transit services on existing roads and highways (Public Resource Code § 21080 (6)(10)). Even considering the net effect including the minor reductions in Route 905 service, this change would still be an increase of 540 annual revenue hours of transit service along existing highway and road rights-of-way, thereby exempting the elements of the proposal from further examination under CEQA.

Staff will make adjustments to this proposal as necessary based on Board member and public comment at this Public Hearing. Final recommendations will be brought to the Board of Directors in December 2016 for approval. All approved changes would be considered "permanent" effective January 2017.

Pau C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, sharon.cooney@sdmts.com

Attachment: A. Route 950 Major Service Change Title VI Analysis



# Title VI Analysis

Route 950

Prepared by the Metropolitan Transit System October 2016

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### **Executive Summary**

The San Diego Metropolitan Transit System (MTS) has conducted a Title VI analysis of the 2016 proposed bus service change to Route 950, as required by the Federal Transit Administration (FTA). Title VI is a Federal statute and provides that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance. The purpose of this analysis is to ensure that MTS is in compliance with Title VI requirements. MTS has followed FTA's guidelines, published in FTA Circular 4702.1B on October 1, 2012.

The critical elements of this analysis involve a determination of whether or not disparate impacts to minority populations or disproportionate burdens to low-income populations would result from the change. As defined in MTS Policy 42:

A disparate impact is found when there is a difference in adverse effects between minority and non-minority populations such that: the adversely affected population is 10 percent or greater minority than the total MTS service area average; or, the benefitting population is 10 percent or more non-minority than the total MTS service area average.

A disproportionate burden is found when there is a difference in adverse effects between low-income and non-low-income populations such that: the adversely affected population is 10 percent or more "low-income" than the total MTS service area average; or, the benefitting population is 10 percent or greater "non-low-income" by percentage of total population than the total MTS service area average.

The study found that there is no disparate impact and no disproportionate burden resulting from the changes to Route 950.

### Introduction

The San Diego Metropolitan Transit System (MTS) is proposing making permanent a service change to Route 950 which began its pilot period in January 2016. The extent of the changes involves an increase in express bidirectional service between the Otay Mesa Port of Entry and the MTS Iris Avenue Transit Center, including the addition of weekend service, with a decrease in Route 905 local service levels. This change was piloted due to staff observations that a significant amount of passenger activity on Route 905 outside of the peak periods when Route 950 was not in operation was continuing to travel directly between the route's two terminals, indicating a continued demand for express service.

The change to Route 950 is considered to be a major service change under MTS Policy 42.5B, and as a result the Federal Transit Administration (FTA) requires the execution of a Title VI analysis (FTA C 4702.1B). The change to Route 905 has been minimal and falls below the threshold to be considered a major service change under MTS Policy 42.5B, therefore requiring no analysis. This Title VI analysis involves the evaluation of the Route 950 major service change to determine whether or not it will have a disparate impact on both minority and low-income groups. If disparate impacts or disproportionate burdens are found, this analysis will identify the available service alternatives and mitigation strategies that can be used to minimize them.

### **Background**

Qualification as Major Service Change

The definition of a major service change, as used within MTS Policy 42, was developed with public input as part of a public engagement process during June 2013 when MTS held a public hearing to solicit feedback from stakeholders. According to the policy, MTS will conduct a Title VI analysis on any of the following changes before a final implementation decision is made:

- A change that is greater than 25 percent of a route's weekly in-service miles or hours.
- An increase or reduction in the average weekly span-of service of more than 25 percent.
- The implementation of a new route or the discontinuation of an existing route.
- A routing change that affects more than 25 percent of a route's Directional Route Miles and more than 25 percent of the route's bus stops.

Because this change is greater than 25 percent of Route 950's weekly in-service miles and hours, it qualifies under MTS Policy 42 as a major service change. The following table shows the percent change in the proposed weekly revenue hours and miles from the September 2015 booking (prior to the pilot implementation) to the January 2016 booking (when the pilot was implemented), and the resulting sums which qualify the service change as a major service change.

Table 1: Current and Proposed Major Service Change

100	When the beauty of the party	September 2015		January 2016			
Route	Description of Change	Weekly Revenue Hours	Weekly Revenue Miles	Weekly Revenue Hours	Percent Change	Weekly Revenue Miles	Percent Change
950	Increase service	26.5	586.5	94.2	255%	1958.1	234%

Purpose of MTS Service Changes

Due to consistently high passenger demand, it is proposed that expanded Route 950 service currently being operated as a one-year pilot be made permanent.

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A-3

Definition of Low-income and Minority Groups

FTA Circular 4702.1B encourages recipients to use a locally developed threshold for low-income person that is "at least as inclusive as the HHS poverty guidelines." In coordination with SANDAG, MTS defines a low-income person as an individual whose household income is at or below 200 percent of the poverty level as defined by the United States Census Bureau. The FTA defines minority persons as the following: American Indian and Alaska Native, Asian, African American, Hispanic or Latino, and Native Hawaiian or other Pacific Islander.

Disparate Impact and Disproportionate Burden to Low-income and Minority Populations

This analysis considers the percentage of minority and low income persons by route in each census block group that the route serves. It identifies which route changes could potentially have a disparate impact or disproportionate burden. In order to provide the standard for the analysis, this section defines the criteria that MTS considers to be qualifications for a disparate impact or disproportionate burden.

The FTA defines a disparate impact as "a facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin (FTA C 4702.1B Chapter I-2)."

MTS Policy 42.6b uses the phrase, "disparate impact," when speaking of minorities, and the phrase, "disproportionate burden," when speaking of low-income impacts. This report uses these phrases to differentiate the two. Both are defined as follows:

A disparate impact is found when there is a difference in adverse effects between minority and non-minority populations such that: the adversely affected population is 10 percent or greater minority by percentage of total population than the total MTS service area average; or, the benefitting population is 10 percent or more non-minority than the total MTS service area average. For example, if the total MTS service area average is 55% minority, then a proposed service change that adversely affects a population that is 65% minority or greater would be defined as a disparate impact. If MTS chooses to implement a proposed major service change despite a finding of a disparate impact, MTS may only do so if there is a substantial justification for the change, and there are no alternatives that would have a less disparate impact and still accomplish the goals of the change (MTS Policy 42.6b).

A disproportionate burden is found when there is a difference in adverse effects between low-income and non-low-income populations such that: the adversely affected population is 10 percent or more "low-income" than the total MTS service area average; or, the benefitting population is 10 percent or greater "non-low-income" by percentage of total population than the total MTS service area average. For example, if the total MTS service area average is 20% "low-income," then a proposed service change that benefits a population that is 90% or greater "non-low-income" would be defined as a disproportionate burden. If MTS chooses to implement a proposed change despite a finding of disproportionate burden, MTS may only do so if steps are taken to avoid or minimize impacts where practicable, and MTS provides a description of alternatives available to affected low-income populations (MTS Policy 42.6b).

Table 2 shows the total MTS service area averages for minority and low-income populations, based on the data from the 2014 American Community Survey 5 year estimates, 2010-2014:

4

A-4

M-8 B-280

Table 2: Service Area Averages

Population	Service Area Average
Minority	55.6%
Low-income	32.9%

### **Proposed Service Changes**

The following section provides a profile of Route 950 with two maps of the proposed route: one with percentage of low-income population census block groups, and one with percentage of minority census block groups.

Figure 1: Route 950 and MTS Low-Income Population by Census Block Group

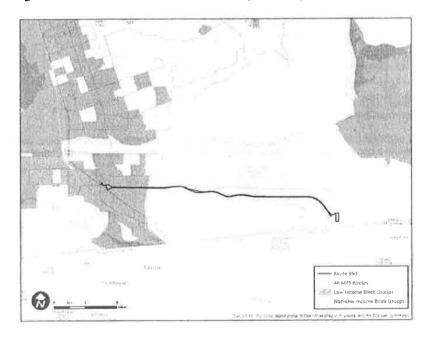
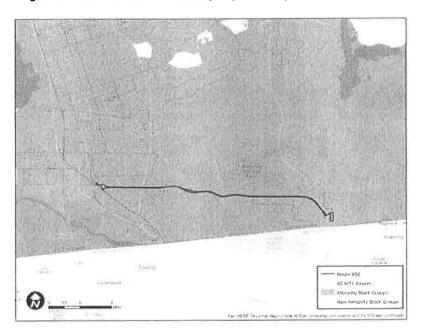


Figure 2: Route 950 and MTS Minority Population by Census Block Group



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A-6

M-10 B-282

### Title VI Methodology

The FTA guidelines allow transit agencies to use either ridership or population as a basis to determine disparate impacts and disproportionate burdens. Whichever basis is selected should be used throughout the analysis. MTS has selected population as the basis to ensure consistency with past analyses.

The analysis compares the population in Census block groups affected by the proposed change (defined as within 1/4 mile of an affected route) with the population in the service area. The data source is the 2010-2014 5 year estimates from the American Community Survey.

The definitions of disparate impact and disproportionate burden included in MTS Policy 42 are used in this analysis. The definitions require that the percentage of adversely affected minority or low-income populations be no more than 10 percent higher than the percentage of minority or low-income populations within the MTS service area for a service reduction. Conversely, for a service improvement or new service, the percentage of benefitted non-minority or non-low-income populations cannot be more than 10 percent higher than the percentage of non-minority and non-low-income populations within the service area.

This analysis uses the definition of low-income persons included in FTA Circular 4702.1B. The Circular encourages recipients to use a locally developed threshold for low-income persons that are "at least as inclusive as the HHS poverty guidelines." This analysis defines low-income persons as individuals whose household income is at or below 200 percent of the poverty level as defined by the United States Census Bureau.

The formats provided in Tables 1 and 2 in Appendix K of FTA Circular 4702.1B are used to present the results of the analysis, as recommended by FTA.

### Title VI Evaluation Results

Table 3 presents minority and low-income population data within the MTS service area.

Table 3: Population Data within the MTS Service Area

Service Area Population	Minority Population	Percent Minority	Low Income Population	Percent Low Income
2,225,382	1,237,074	55.6%	732,930	32.9%

Table 4 presents minority and low-income population data for census block groups affected by proposed route discontinuations.

Table 4: Census Block Group Population Affected by New Service on Route 950

# Census Block Groups	Total Population Race/ Ethnicity	Minority Population Affected	Percent Minority	Total Population Low Income/ Non-Low Income	Low Income Population Affected	Percent Low Income Affected
13	42,453	38,135	89.9%	38,000	14,355	37.8%
		Non- Minority Population Affected	Percent Non- Minority		Non-Low Income Population Affected	Percent Non-Low Income
		4,318	10.1%		23,645	62.2%

7

A-7

The proposed changes to Route 950 can be defined as a service improvement, as they meet a great ridership demand, introduce no material new negative impacts, and MTS has received no complaints about the additional service provided during the pilot period. Therefore, the analysis must consider whether non-minority and non-low income populations receive a greater benefit. The percent non-minority population in Table 4 is much lower than the percent non-minority population within the MTS service area (10.1 percent versus 44.4 percent). Since the percentage of benefitted non-minority populations is not more than 10 percent higher than the percentage of non-minority populations within the MTS service area, there is no disparate impact from proposed new service. The percent non-low-income population in Table 4 is also lower than the percent non-low-income population within the MTS service area (62.2 percent versus 67.1 percent). Since the percentage of benefitted non-low-income populations is not more than 10 percent higher than the percentage of non-low-income populations within the MTS service area there is no disproportionate burden from proposed new service.

8

Al No. 25, 11/10/16







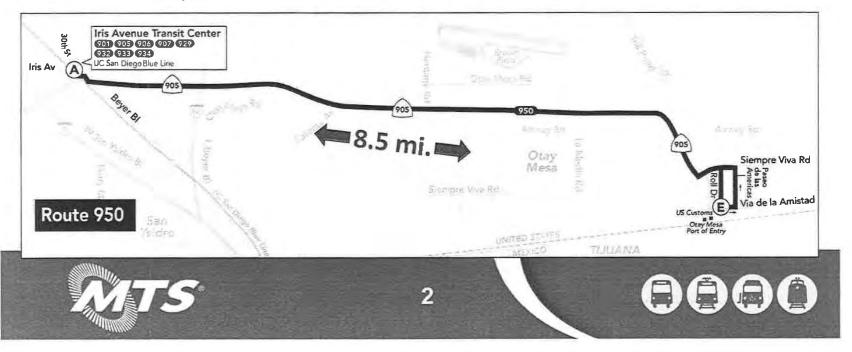
## Route 950 Public Hearing

## MTS Board of Directors November 10, 2016



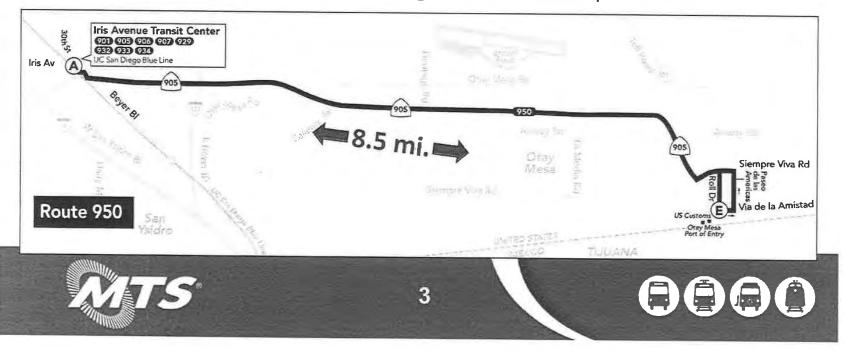
## Route 950

- Nonstop service between Otay Mesa border and Iris Avenue Transit Center (Bus and Trolley transfers)
- Implemented in 2013 to supplement local Route 905 service
- Uses SR-905 freeway; up to 16 minutes faster than Route 905
- Express fare vs. Local fare (but passes accepted)
- Future Rapid route



## Route 950

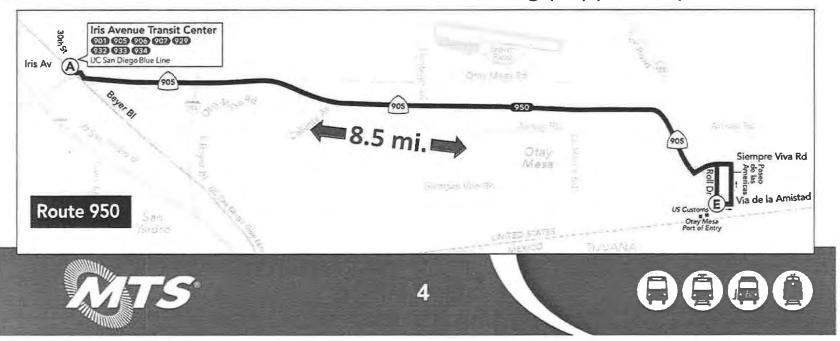
- Very heavy demand and ridership from Day One
- More trips incrementally added over past three years
- Ad hoc trippers being used to accommodate heavy loads
- Expansion implemented in Jan. 2016 as a trial
- Board Policy 42 requires a public hearing, Title VI analysis, and Board approval for major changes to be made permanent



M-15

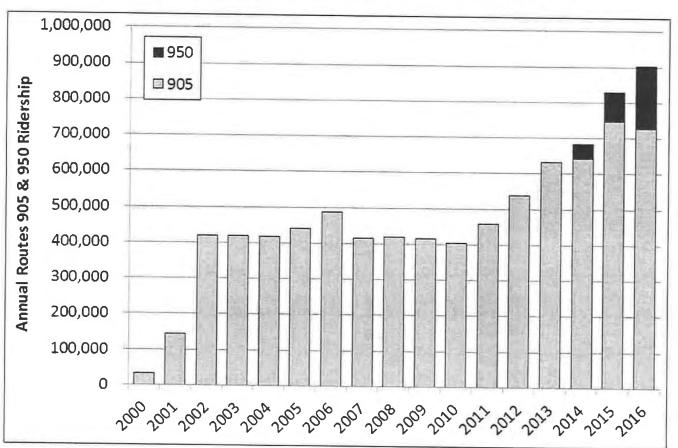
## Route 950

- Successful pilot...
  - Quickly increasing ridership
  - Still very high demand for some trips
  - Positive feedback from customers
  - MTS considering larger buses in the future
- Transit investment in growing South Bay area
- One comment received for Public Hearing (supportive)



M-16

## Otay Mesa Ridership (Routes 905, 950)



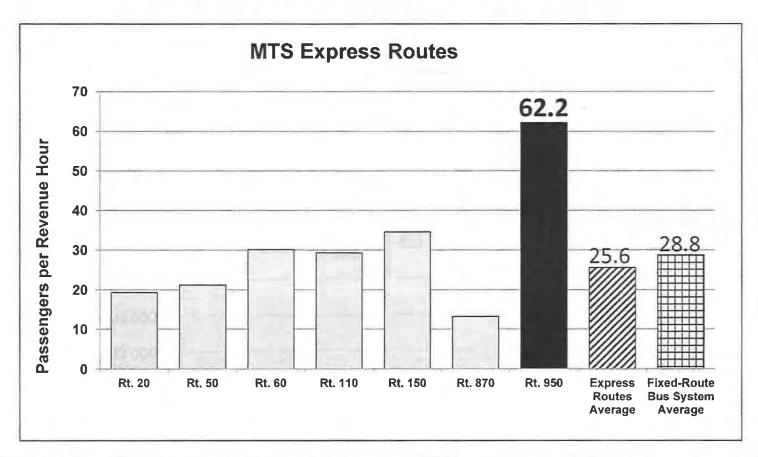
Rt. 950 Average Weekday: 1,022



5



## **Express Route Productivity**





M-18 B-290

### **ROUTE 950 TIMELINE**

- 2013-2014: Route 950 pilot
- 2014-2015: Trips added to meet demand
- Jan. 2016: Trial expansion implemented as a pilot
- Nov. 2016: Public Hearing to make pilot expansion permanent
  - Dec. 2016: Board approval
  - Jan. 2017: Pilot made permanent, if approved

### **TODAY'S ACTION**

Conduct hearing, receive testimony, provide direction



M-19







## Route 950 Public Hearing

**Comments & Questions** 



M-20 B-292

Public Hearing Agenda Item #25

From:

Marcela <

@gmail.com>

Sent:

Thursday, November 03, 2016 5:25 AM

To:

MTS- Regional Scheduling and Service Planning Division

Subject:

Route 950 Public Hearing

Follow Up Flag: Flag Status: Follow up Flagged

I an everyday rider of the public transportation want to participate in the public hearing for the 950 route so that there can be an increase on weekdays and new services on Saturdays and Sundays. ©

Sent from my iPhone

M-22 B-294

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

### **MINUTES**

### November 10, 2016

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased].

### 1. Roll Call

Chairman Mathis called the Board meeting to order at 9:02 a.m. A roll call sheet listing Board member attendance is attached.

### 2. Approval of Minutes

Mr. Cunningham moved to approve the minutes of the October 13, 2016, MTS Board of Directors meeting. Ms. Rios seconded the motion, and the vote was 11 to 0 in favor with Messrs. Gloria, Minto, Roberts and Ms. Salas absent.

### 3. Public Comments

Chris Olson – Mr. Olson presented the Board with a petition (attached in final meeting packet) to move the Pacific Beach Farmers Market on Tuesday afternoons from its current location on Bayard Street to a two block section on Garnet Avenue. He stated that previous requests to move the Farmers Market were denied due to rerouting of two bus routes and traffic rerouting. Mr. Olson said that the community would like to have the Farmers Market on Garnet Avenue to utilize a larger area for expansion and be located on the main street of the community. He also offered to hand out public transportation information to the public at the Farmers Market to encourage people to ride public transportation.

Sara Berns – Ms. Berns stated that she is the Executive Director of Discover Pacific Beach, which manages the business improvement district and also hosts the Tuesday Farmers Market. She asked the Board to consider their request to move the Farmers Market to Garnet Avenue as a critical component of the revitalization plan of Pacific Beach. Ms. Berns stated that moving the Farmers Market to Garnet Avenue will help to increase foot traffic in a high retail area of Pacific Beach. She noted that the increased foot traffic can bring more business to the struggling small local shops.

Kristen Victor – Ms. Victor stated that she is a Board Member of the Pacific Beach Town Council. She stated that the community has been working to come up with ideas for a first mile/last mile solution for transit riders. Ms. Victor said that the community wants to utilize Garnet Avenue as a safe street for pedestrians and bicyclists. She noted that moving the Farmers Market to Garnet Avenue on Tuesdays will help the community better experience a non-car environment. Ms. Victor said that other cities have done similar things to increase pedestrian and bicyclist use and those cities have seen an improvement in their retail businesses as well as increased safety. Garnet Avenue was reported as the 8<sup>th</sup> most dangerous street in San Diego and the community wants to find ways to reduce the amount of cars and increase the amount of pedestrians.

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> Mike Aguirre - [Verbatim Transcription] I am here to ask you to look into the need to replace Mr. Jablonski, because he has engaged in a pattern of discrimination, one, and two, he has failed to file your tax non-profit for San Diego Trolley since 2009. Every non-profit is required to file nonprofit reports with the Attorney General of the State of California. Before Mr. Jablonski got here you did file those reports. The non-profit, let's say the California Independent System Operator, which is an arm of the state, they file theirs every year. Mr. Jablonski has created a system of discrimination. I will be talking about that in a different forum. But I want to bring to your attention the need to look into whether Mr. Jablonski is systematically discriminating. And I say that to you before we take what we have found to the enforcement agencies that are responsible for investigating discrimination. As you know, public agencies are required to comply with the responsibilities under the anti-discrimination laws. And as you know, many of the people that work for the San Diego Trolley, Inc. are minorities. Those minorities are not being treated equal to how other employees are throughout the County of San Diego and City of San Diego. I'm not making this request lightly. As you probably know, I have a very strong feeling that all public officials should meet their responsibilities under the law, and when you see that somebody like Mr. Jablonski has failed to do so, it is incumbent upon you to at least look at it. And I ask you to consider hiring an independent investigative team with a lawyer to look into Mr. Jablonski's practices, which I will discuss in greater detail when I address this in item 24. Thank you.

> Ms. Zapf commented that she provided the Board with a letter (attached in final meeting packet) regarding the request to move the Pacific Beach Famers Market to Garnet Avenue. She asked for MTS to work with herself and the community to find a way to successfully move the Farmers Market, which would create a positive impact on the Pacific Beach community.

4. <u>Appointment of Ad Hoc Nominating Committee for Recommending Appointments to MTS Committees for 2017 (Sharon Cooney)</u>

Chairman Mathis made a recommendation to nominate himself, Vice Chair Roberts, Board Member Bragg and Board Member Cole to the Ad Hoc Nominating Committee.

### Action Taken

Ms. Rios moved to appoint Chairman Mathis, Vice Chair Roberts, Board Member Bragg and Board Member Cole as the Ad Hoc Nominating Committee to make recommendations to the Board with respect to the appointment of the Board to serve as Vice-Chair, Chair Pro-Tem and on MTS and non-MTS committees for 2017. Mr. McClellan seconded the motion, and the vote was 9 to 0 in favor with Mr. Gloria and Mr. Minto absent and Chairman Mathis, Vice Chair Roberts, Ms. Bragg and Ms. Cole abstaining.

### **CONSENT ITEMS**

6. San Diego and Arizona Eastern (SD&AE) Railway Company Quarterly Reports and Ratification of Actions Taken by the SD&AE Board of Directors at its Meeting on October 11, 2016
Action would: (1) receive the San Diego and Imperial Valley Railroad (SD&IV), Pacific Southwest Railway Museum Association (Museum), and Pacific Imperial Railroad, Inc. (PIR) quarterly reports for information; and (2) ratify actions taken by the SD&AE Board at its quarterly meeting on October 11, 2016.

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### 7. Investment Report – September 2016

8. <u>Light Rail Vehicle (LRV) Remote Diagnostics System and Public Address System Integration</u> with Variable Message Sign System - Contract Award

Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G1966.0-17, a Sole Source agreement, with Davra Networks (Davra), for the integration of the remote diagnostics and telematics information and the public address (PA) system, with the variable message sign (VMS) system located at each of the trolley stations.

 Authorization to Increase Legal Service Contract with Tyson & Mendes, LLP to Pay Projected <u>Expenses</u>

Action would authorize the Chief Executive Officer (CEO) to approve increasing the Tyson & Mendes, LLP contract by \$200,000 to cover anticipated legal expenses.

10. Work Order Contract Approval for Beech and Middletown Trackwork and Signaling Preliminary Engineering

Action would authorize the Chief Executive Officer (CEO) to execute Work Order 13.05 to MTS Doc. No. G1494.0-13 with Pacific Railway Enterprises, Inc. to perform Design Engineering Services for the Beech and Middletown Double Crossover project.

- 11. HASTUS Timekeeping Implementation for Non Driving Employees
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G1883.1-16
  with GIRO, Inc., for the purchase of additional licensing for Roster and Daily Crew with
  SignIn/SignOut and FMLA; and the options to exercise Employee Performance Management
  (EPM) and SelfService modules for non-driving employees.
- 12. <u>Janitorial Services for San Diego Trolley, Inc. (SDTI) & San Diego Transit Corporation (SDTC) Buildings and Light Rail Vehicle (LRV) Fleet Contract Award</u>

  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G1931.0-16 with NMS Management, Inc. (NMS), a Disadvantaged Business Enterprise (DBE), for the provision of janitorial services for SDTI & SDTC buildings and the LRV fleet for three (3) base years with three (3) 1-year options, exercisable at MTS's sole discretion.
- 13. Centralized Train Control System Maintenance Services
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G0930.17-04.29.2 with San Diego Association of Governments (SANDAG), for the provision of preventative maintenance services on software and equipment for the Centralized Train Control (CTC) System.
- 14. Additional Funding for the Catenary Improvements to the Orange Line from 12th & Imperial to Main Street El Cajon, Broadway Wye Action would authorize the Chief Executive Officer (CEO) to approve additional funding of \$2,950,000 for the installation of catch cable for Orange Line and Broadway Wye.
- 15. Proposed Revisions to MTS Board Policy No. 59, "Natural Gas and Energy Commodity Hedge Policy"

Action would approve the proposed revisions to MTS Board Policy No. 59, "Natural Gas and Energy Commodity Hedge Policy".

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### 16. Trust Fund Administrator Position

Action would authorize the Chief Executive Officer (CEO) to add one (1) Trust Fund Administrator position to the FY17 budget, increasing the total Full Time Equivalent (FTE) position from 0 to 1.

### 17. SD8 Procurement Project - Funding Transfer

Action would approve the transfer of \$4,550,000 from the SD100 Light Rail Vehicle (LRV) Replacement project (MTS CIP No. 20020027) to the SD8 Procurement project (MTS CIP No. 20021029).

### 18. Proposed Revisions to MTS Board Policy No. 22

Action would approve the proposed revisions to MTS Board Policy No. 22, "Rules of Procedure for the San Diego Metropolitan Transit System (MTS) Board of Directors" related to the Audit Oversight Committee (Section 22.9).

### 20. <u>Cubic Corporation: Fare System Software Upgrades</u>

Action would authorize the Chief Executive Officer (CEO) to issue a purchase order to Cubic Transportation Systems, Inc. (Cubic), on a sole source basis, for the provision of professional services to program fare system software upgrades in an amount not to exceed \$350,000.

### **BOARD MEMBER COMMENTS**

Mr. Alvarez requested to pull consent agenda item numbers 12, 17 and 20 for further discussion. Mr. McClellan requested to pull consent agenda item number 11 for discussion. Chairman Mathis stated that he will take a vote on the remaining consent items and then discuss the pulled consent items.

### Action on Recommended Consent Items, Excluding Consent Items 11, 12, 17 & 20

Mr. Alvarez moved to approve Consent Agenda Item Nos. 6 - 20, excluding Nos. 11, 12, 17 & 20. Mr. McWhirter seconded the motion, and the vote was 13 to 0 in favor with Mr. Gloria and Mr. Minto absent.

### DISCUSSION - CONSENT AGENDA ITEM NO. 11

Mr. McClellan made a suggestion for staff to look into using hand scanners for employees to check-in and check-out of work. He stated that his business used that method in the past and it was successful. This method ensured that employees' hours were logged correctly since the scanner had to read their personal hand/finger prints instead of a password login method.

### DISCUSSION - CONSENT AGENDA ITEM NO. 12

Mr. Alvarez inquired about the previous contract holder and whether or not there were any enhanced scopes or services added to this contract. Andy Goddard, Superintendent of LRV Maintenance, replied that NMS Management, Inc. was the previous contractor and was also

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awarded the current contract. He stated that there was a slight enhancement to the scope of work which included cleaning for the upholstered seating. He said that the remainder of the scope stayed relatively the same.

#### DISCUSSION - CONSENT AGENDA ITEM NO 17

Mr. Alvarez inquired about the new SD8 LRV fleet and asked if the vehicles will be easily accessible for bicycles and wheelchairs. Mr. Jablonski replied that the center sections of these vehicles will be new and will be reconfigured with peripheral seating which will widen out the standing room for people with bicycles or wheelchairs. He noted that there will not be a loss of seating with the new peripheral seats versus the front and back facing seats.

#### DISCUSSION - CONSENT AGENDA ITEM NO. 20

Mr. Alvarez inquired if the fare system software updates were an expected expense to the program. Mr. Jablonski replied that this expense is related to updating the software for Webtix, which is the software for the public to load their compass cards online. The update will include enhanced software to improve credit card security.

### Action on Consent Item Nos. 11, 12, 17 & 20

Mr. Alvarez moved to approve Consent Agenda Item Nos. 11, 12, 17 & 20. Mr. McWhirter seconded the motion, and the vote was 13 to 0 in favor with Mr. Gloria and Mr. Minto absent.

### **CLOSED SESSION - PUBLIC COMMENTS**

Mike Aguirre - [Verbatim Transcription] Trolley head Jablonski pays himself over \$358,000 yearly, but he refuses to pay overtime to trolley workers who work more than eight hours a day. He cuts health and vacation benefits by mislabeling full time workers as part time. He places those hoping to be supervisors in a suspended animation status called auxiliary supervisors. Trolley workers have worked under their latest collective bargaining agreement since 2012. Under its terms, the contract rolled over for additional years after each December if a new contract was not made. After the PTEA was certified, Jablonski refused to honor the contract's roll over terms. Jablonski now claims the contract that he treated in force and effect for two years expired in 2014. Meanwhile, Jablonski took a 3.5 pay increase to pay for the past two years and more in deferred compensation. PTEA proposed Jablonski give current and retroactive pay increases of 9.75%, pay overtime after eight hours of work, treat workers who work full time as full time workers, reform the auxiliary supervisor system, and collect dues for PTEA. He refused all of those and made us go out and have to collect signatures even though we are a closed agency shop, we had to go out and collect signatures from all the members. because he refused to collect our dues. Now, for the IBEW, while they were supporting what Jablonski wanted in a contract, he collected their dues every month, and he paid them. He paid the union representatives \$20,000 a month so that they would then support his contract. And when the workers said hey, no, we need to have fairness here, he said no, I'm not going to do that, so I'm going to defund you. That's what he's done. Now I know that some of you may know that I oppose public employees who rip off the system. Like for example, when Mr. Mathis was with the city, he voted to increase benefits and decrease contributions and he voted for compensation for himself and other councilmembers that allowed them to give themselves retroactive pension increases 3.5%. People are retiring millionaires at the City of San Diego.

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There is almost no pension to speak of for trolley workers. It is appalling that the people that are primarily minorities, work eight hours a day and don't get overtime. Week after week after week they work full time, but they're not given full time status so they don't have to pay in vacation pay. (Chairman Mathis: your three minutes are up sir.) Okay let me just close by saying this, we want to help make MTS the very best it can be. We don't want to ask for anything unreasonable. We are committed, and this is what we told Jablonski's coordinator, we're committed to working with you. And Mr. Mathis is pulling the plug here very aggressively, but I want to tell you that's not the right way to open up a dialogue with people that are trying to work with you. And this kind of closed... (Chairman Mathis: Mr. Aguirre, your time is up). Thank you Councilmember Mathis, former Councilmember Mathis for your courtesy this morning in recognition to the fact that I was the City Attorney of San Diego, I really appreciate the fact that you have the dignity of giving that courtesy to me. Thank you very much everyone. (Chairman Mathis: you're welcome sir).

Nate Fairmen – Mr. Fairmen stated that he is the business manager for IBEW Local 465. He commented that he had the privilege and honor to attend the apprenticeship graduation for the journeyman mechanics the previous day. He said that the apprenticeship program is a great program which was implemented by MTS partnered with the IBEW about 12 years ago. Mr. Fairmen stated that he is not going to make a public comment about the PTEA. He stated that the IBEW used to represent the 170 employees at San Diego Trolley and they hope to represent them again one day.

Juan Gonzalez – Mr. Gonzalez stated that he is the President of the PTEA. He commented that they are looking forward to working with MTS to improve training, working conditions and working environment at San Diego Trolley. Mr. Gonzalez said that he was disappointed when he first started working for San Diego Trolley and that's why the employees voted in the new union, PTEA, in order to make the San Diego Trolley the best system in the country.

Joshua Stolz – Mr. Stolz stated that he is the Vice President of the PTEA. He commented that there are many weeks that he works overtime. He said that his family is a single-income household and there are days when he has to call out of work for doctor's appointments and he loses money every time he calls out. He stated that there are family issues that will take precedent over work and the employees should not lose out on overtime pay when doing so. Mr. Stolz stated that they are looking forward to working with MTS on finalizing a contract.

Kiko Diaz – Mr. Diaz stated that he is the IBEW Local 465 business representative. He commented that while he doesn't agree with what the PTEA did, he wishes them good luck. He also thanked MTS for the relationship that they built with the IBEW. Mr. Diaz stated that contrary to what Mr. Aguirre said, the IBEW does not get paid to keep quiet, but they get paid dues which in turn go back to the employees they represent. Lastly, he commented that between 2008 and 2013, when many other companies were laying off employees and reducing benefits, there were no layoffs under the IBEW Local 465.

Mr. Jablonski commented that the issues discussed today relative to the labor contract will be addressed in closed session. He stated that he and the Board highly value the work, commitment and dedication that everybody in the organization does. He noted that MTS's trolley system is well respected and won the award as the best system in the country and that is because we have great employees. Mr. Jablonski stated that all they have wanted is to get a raise into the hands of the employees and we will continue to work together to do that.

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#### **CLOSED SESSION**

## 24. Closed Session Items

The Board convened to Closed Session at 9:35 a.m.

 a. CLOSED SESSION - CONFERENCE WITH LABOR NEGOTIATORS Pursuant to California Government Code Section 54957.6 Agency: San Diego Trolley, Inc. (SDTI) Employee Organization: Public Transit Employees Association (Representing SDTI Train Operators, Electromechanics, Servicers and Clerical Staff) Agency-Designated Representative: Jeff Stumbo

The Board reconvened to Open Session at 10:12 a.m.

Oral Report of Final Actions Taken in Closed Session

Karen Landers, General Counsel, reported the following:

a. The Board received a briefing and gave direction to staff.

#### NOTICED PUBLIC HEARINGS

#### 25. Public Hearing for Route 950 Major Service Changes (Denis Desmond)

Denis Desmond, Manager of Planning, provided a report on the Route 950. The Route 950 is nonstop service between the Otay Mesa border and Iris Avenue Transit Center. He stated that the Route 950 was implemented in 2013 to supplement the local Route 905 service. Since 2013, there has been a very high demand for Route 950 and more trips have been incrementally added over the past three years to accommodate the heavy loads. In January 2016, a pilot of expanded service was implemented to accommodate the high demand. Mr. Desmond stated that the pilot was successful and continues to grow in use. He noted that Board Policy 42 requires a public hearing, Title VI analysis, and Board approval for major changes to be made permanent. Mr. Desmond stated that the Board agenda packet includes the Title VI analysis, which is a federally required analysis to make sure that any major change that MTS implements does not have a disparate impact on minority populations or a disproportionate burden on low income populations. He noted that the analysis shows that it does not have either. In the packet, there are also maps which show the demographics of low-income and minority populations. He noted that the Board received an email handout from a supporter of the changes to Route 950. Mr. Desmond also presented graphs detailing the increase in ridership for the Route 905 and 950. Lastly, he reviewed the Route 950 timeline and reviewed today's action to conduct the hearing, receive testimony and provide direction.

Mr. Alvarez stated that the Otay community and business community appreciates this service. He inquired about the Otay Mesa transit station and how it will be configured in order to accommodate space for the increase in riders. Mr. Desmond replied that SANDAG is building a new Otay Mesa Transit Center which will be larger to accommodate the increase in riders. The new transit center is set to open in 2018.

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#### **Action Taken**

Mr. McWhirter moved to: (1) Receive public testimony; and (2) Provide direction to staff for any changes prior to approval at a later Board of Directors meeting. Ms. Bragg seconded the motion and the vote was 13 to 0 in favor with Mr. Gloria and Mr. Minto absent.

#### **DISCUSSION ITEMS:**

30. <u>Fiscal Year 2016 Comprehensive Annual Financial Report (CAFR) (Erin Dunn and Larry Marinesi; Kenneth Pun and Gary Caporicci of The Pun Group)</u>

Ernie Ewin, Chairman of the Audit Oversight Committee (AOC), introduced the discussion of the CAFR. He noted that there are questions that will be asked at the end of the presentation. Erin Dunn, Controller, introduced Ken Pun and Gary Caporicci of The Pun Group to provide a presentation on the CAFR. Mr. Pun discussed the management responsibilities, auditors' responsibilities and the approach to the audit. The Pun Group's audit approach included detailed planning; risk based review of internal controls over systems and compliance; validation of account balances; and review of financial statements and the issuance of the audit report opinion. Mr. Pun discussed the implementation of the new ERP system, SAP Account Software. He stated that they tested the new system and found no issues. Mr. Pun discussed the IT controls review and stated that they used an IT Specialist to review MTS's IT policy and security. He discussed the recommendations from the result of the IT controls review. Mr. Pun reviewed the financial statements including the summary statements of net position; summary statements of revenues, expenses and changes in net position; and summary statements of cash flows.

Mr. Alvarez inquired about the potential security weaknesses in the fare system ticket vending machines and their recommendation. Mr. Pun replied that the Microsoft 2000 version is currently phasing out on a lot of systems and their recommendation is to upgrade that software to a newer and more compatible system. Mr. Alvarez asked about the recommendations on a going forward basis. Mr. Pun replied that the recommendations from a previous year will be reviewed the following year to ensure that there has been action to move forward on those recommendations. Mr. Jablonski stated the issue of the fare collection system is well known by staff. He said that the current system is about 14 years old and staff is coming back to the Board in December with a discussion about the future of MTS's fare collection system. He stated that staff is looking into possibly updating the current system or going out for a completely new system. Mr. Alvarez inquired what level of risk the auditors would assign in the fare system technology. Mr. Pun replied that it is low risk.

Mr. Caporicci continued the presentation and discussed the key pension and OPEB information including net pension liability; pension expenses; and other postemployment benefits plan. Mr. Caporicci reviewed the audit results and stated that they had an unmodified opinion including the following: financial statements are fairly presented in all material respects; significant accounting policies have been consistently applied; estimates are reasonable; and disclosures are properly reflected in the financial statements. Lastly, he discussed the upcoming changes to GASB and the current technical agenda projects.

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Mr. Ewin commented that the Board has had an opportunity to read the letters from management and the auditors. He stated that he hopes these letters will raise thoughts and questions for going forward.

Mr. McClellan asked if the return percentage of 7.0% is low enough. Mr. Caporicci replied that his opinion is that the return percentage should be approximately 6.0%; however the pension liabilities are long term and not next year payments, so there is time to adjust in the future. Mr. Marinesi commented that this was addressed at the Budget Development Committee earlier in the year where the recommendation was to decrease from 7.5% to 7.0%. He stated that staff will continue to look at this number on an annual basis. Mr. Marinesi stated that in January, the actuarial evaluation report and the pension investment results will be presented to the Executive Committee and the Board.

Mr. Ewin noted that MTS received the Government Finance Officers Association Certificate of Achievement for Excellence in Financial Reporting for the 10<sup>th</sup> consecutive year.

Mr. Cunningham stated that the Board's responsibility is to make sure that this audit was done with full compliance by MTS. Mr. Cunningham asked Mr. Pun if during the audit they were given full access to any MTS employee that they needed to talk to for purposes of preparing their audit. Mr. Pun replied yes. Mr. Cunningham asked if they were ever denied access to any employee that they needed to talk to for preparing for the audit. Mr. Pun replied no. Mr. Cunningham asked if they were given full access to any or all documents including accounting ledgers or any documentation that they needed for purposes of preparing the audit. Mr. Pun replied yes. Mr. Cunningham asked if they were ever denied any documents that they asked to see by any MTS employees. Mr. Pun replied no. Mr. Cunningham asked if they found anything other than what they stated here this morning that they felt were not consistent with the best practices of accounting as it applies to MTS. Mr. Pun replied no.

## Action Taken

Mr. Cunningham moved to receive the Fiscal Year (FY) 2016 Comprehensive Annual Financial Report (CAFR). Mr. McClellan seconded the motion, and the vote was 13 to 0 in favor with Mr. Gloria and Mr. Minto absent.

## 31. Fiscal Year 2016 Final Budget Comparison (Mike Thompson)

Mike Thompson, Director of Financial Planning and Analysis, provided a presentation on the Fiscal Year 2016 final budget comparison. He reviewed the results of the operating revenues, operating expenses and subsidies. Mr. Thompson stated that the Budget Development Committee met to discuss what to do with the remaining excess revenues from Fiscal Year 2016. He noted that in order to reach MTS's contingency reserve balance of 12.5%, an additional \$4.3 million was needed, which left \$4.7 million in revenues to be programmed elsewhere. The recommendation from the Budget Development Committee was to add \$4.3 million to the contingency reserve balance; add \$2.7 million to the fare collection system upgrades capital project; and carry-over \$2.0 million for the Fiscal Year 2017 operating budget.

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#### Action Taken

Mr. Gastil moved to: (1) add \$4.3 million to the contingency reserve balance; (2) add \$2.7 million to the fare collection system upgrades capital project; and (3) carry-over \$2.0 million for the Fiscal Year 2017 operating budget.. Mr. Woiwode seconded the motion, and the vote was 12 to 0 in favor with Mr. Gloria, Mr. Minto and Ms. Salas absent.

#### REPORT ITEMS

# 45. Operations Budget Status Report for August 2016 (Mike Thompson)

Mr. Thompson discussed the operations budget status report for August 2016. He reviewed the total operating revenues; total operating expenses; and total operating variance. Mr. Thompson also reviewed ongoing concerns including sales tax subsidy revenue, State of California budget, passenger levels, and energy prices.

## Action Taken

No action taken. Informational item only.

# 46. Year End Operations Report (Denis Desmond, Bill Spraul & Wayne Terry)

Mr. Desmond began the year end operations report. He reviewed the results for annual total passengers; ridership; passengers per revenue hour; on-time performance; mean distance between failures; preventable accidents per 100,000 miles; complaints per 100,000 passengers; and farebox recovery.

Wayne Terry, Chief Operating Officer – Rail, provided a presentation on the Fiscal Year 2016 year-end review for the Rail Division. He discussed the following results related to Rail contracts, projects and updates: Master Concessionaire Services contract; ticket vending machine transactions between failures; Fiscal Year 2016 event statistics; Alvarado Creek flooding; Grossmont Station flooding; Alvarado Creek clean-out; sink hole rehabilitation; railroad bridge 2.72 repair; 69<sup>th</sup> Street grade crossing; Morena/Linda Vista Station rehabilitation; Seaward Traction Power Substation ivy installation; SD100 LRV coupler replacement; station monument sign installation; next train arrival signs; Courthouse Trolley Station; San Ysidro Yard improvements; Mid-Coast extension; approval of the FFGA for the Mid-Coast extension project; LRV vehicle purchase; status of decommissioned U-2 LRVs; U-2 LRV vehicle deliver to TSA; PCC 531 recommission project; and enhanced signage for accident prevention.

David Bagley, System Safety Manager, provided the Rail System Safety report for Fiscal Year 2016. He discussed the following information: rail accidents per month; MTS comparison to other systems; safety data acquisition and analysis; MAP 21 Safety Management Systems (SMS) implementation requirements; vision for safety culture; SMS components and subcomponents; new hire rail safety training; Department of Transportation TSI training; 3-year agency preparedness training program; MTS staff teaching on national level; CPR AED training; FEMA independent study courses; County Office of Emergency Services table top exercises; multi-threat response training; San Diego Regional table top exercise participants; emergency responder training; and heavy rescue training.

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Bill Spraul, Chief Operating Officer – Transit Services, provided a report on the Fiscal Year 2016 Transit Services highlights. Mr. Spraul reviewed the following results: service quality highlights; safety program; safety and security; fleet technology highlights; East Count Bus Operations and Maintenance Facility; new Transit Store; new solar shelters; new pylons; new benches; installation of Real-Time Management System (RTMS) – Computer Aided Dispatch (CAD)/Automatic Vehicle Location (AVL) systems; installation of Automatic Vehicle Annunciators; and the incorporation of SuperLoop into RAPID service.

Ms. Cole inquired how staff is addressing the issue that riders are not riding the system as often due to time and convenience factors. Mr. Desmond commented that staff is currently conducting the Transit Optimization Plan (TOP) which will help guide staff to make necessary changes to address these issues.

Ms. Bragg requested for a list of the new bus shelters to be sent to each of the Board Members.

Mr. Cunningham commented on how it's great to hear how proud staff is of their respective employees and their work. He said this statement is very well received by the Board and he appreciates everyone's hard work.

Ms. Zapf commented that it is great to see and hear all of the hard work that MTS has done over the past year.

Mr. Jablonski noted that the Board will begin to receive more comprehensive reports on safety in their future meetings due to new requirements at the federal level to reinforce safety first.

#### **Action Taken**

No action taken. Informational item only.

#### 60. Chairman's Report

Chairman Mathis stated that he was proud to attend the apprentice graduation program at the Kearny Mesa Division yesterday.

# 61. Chief Executive Officer's Report

Mr. Jablonski reported the following business travel: on October 26<sup>th</sup>, he traveled to Diamond Bar for a meeting with the California Air Resources Board for a transit subcommittee meeting; and on October 28<sup>th</sup>, he traveled to Washington D.C. for a TOPS Committee meeting, which is fully paid for by that outside committee.

## 62. Board Member Communications

There were no Board Member Communications.

## 63. Additional Public Comments on Items Not on the Agenda

Roger Andersen – Mr. Andersen made a suggestion to move the terminus for the Route 1 bus to Mercy Hospital. He also suggested for the Route 7 bus to end its service at 2:30am for the

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Board of Directors – MINUTES November 10, 2016 Page 12 of 12

service industry riders. He also commented that staff should look into raising the age for the senior discount pass. Chairman Mathis responded that unfortunately, the age for the senior discount pass was set by the TransNet tax and cannot be changed.

# 64. Next Meeting Date

The next regularly scheduled Board meeting is December 8, 2016.

# 65. Adjournment

Chairman Mathis adjourned the meeting at 11:55 a.m.

Chairperson

San Diego Metropolitan Transit System

Filed by:

Approved as to form:

General Counsel

Clerk of the Board

San Diego Metropolitan Transit System

Attachment: Roll Call Sheet

San Diego Metropolitan Transit System

M-34 B-306

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS ROLL CALL

MEETING OF (DAT	E):	November 10, 2	2016	CALL TO ORDER (TII	ME): <u>9:02 a.m.</u>
RECESS:				RECONVENE:	
CLOSED SESSION		9:35 a.m.		RECONVENE:	10:12 a.m.
PUBLIC HEARING:		10:13 a.m.		RECONVENE:	10:22 a.m.
ORDINANCES ADO	PTEC	):		ADJOURN:	11:55 a.m.
BOARD MEMBER	R	(Alternate)		PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
ALVAREZ	×	(Cate)		9:02 a.m.	11:07 a.m.
BRAGG	×	(Spriggs)		9:02 a.m.	11:55 a.m.
COLE	$\boxtimes$	(Cate)		9:02 a.m.	11:55 a.m.
CUNNINGHAM		(Mullin)		9:02 a.m.	11:55 a.m.
GASTIL		(Jones)		9:02 a.m.	11:55 a.m.
GLORIA		(Cate)			
MATHIS	$\boxtimes$			9:02 a.m.	11:55 a.m.
MCCLELLAN	$\boxtimes$	(Ambrose)		9:02 a.m.	11:55 a.m.
MCWHIRTER		(Arapostathi	s) 🗆	9:02 a.m.	11:55 a.m.
MINTO		(McNelis)			
RIOS	$\boxtimes$	(Sotelo-Solis	s) 🗆	9:02 a.m.	11:20 a.m.
ROBERTS	×	(Cox)		9:07 a.m.	11:22 a.m.
SALAS		(Miesen)		9:05 a.m.	10:56 a.m.
WOIWODE		(Sandke)		9:02 a.m.	11:55 a.m.
ZAPF	×	(Cate)		9:02 a.m.	11:55 a.m.
				1	

SIGNED BY THE CLERK OF THE BOARD:

CONFIRMED BY THE GENERAL COUNSEL:

M-35 B-307



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

# Agenda Item No. 30

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

September 21, 2017

#### SUBJECT:

MAJOR SERVICE CHANGES RECOMMENDATIONS OF THE TRANSIT OPTIMIZATION PLAN (DENIS DESMOND)

#### **RECOMMENDATION:**

That the Board of Directors:

- 1) Receive a report on proposed major service changes as detailed in Attachment A;
- 2) Approve the recommendations for TransNet-subsidized Rapid services; and
- 3) Approve the recommendations for MTS-subsidized transit services.

## **Budget Impact**

Recommendations for all routes would initially have a new annual MTS budget impact of approximately \$2 million in additional operating subsidy. This added investment would preserve existing services and fund new services that would be expected to increase ridership and fare revenue, gradually reducing the operational subsidy required over time.

## DISCUSSION:

Significant changes have occurred in the regional transit operating environment over the past ten years since MTS completed a Comprehensive Operational Analysis (COA). Budget-related service adjustments, changes in the Trolley operating plan, consolidation of local bus operations, and the implementation of Rapid services have all shifted trip patterns and MTS' service. Additionally, record ridership levels reached in 2015 have more recently trended downward, indicating that the market is changing faster than transit services. In this environment, last fall MTS launched the Transit Optimization

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Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS is the taxicab administrator for seven cities

MTS member agencies include the citles of Chula Vista, Coronado, El Cajon, Impenal Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego

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Plan. The TOP aims to update the COA and bring a similar level of analysis and adjustment to the MTS system.

The project began in September 2016 with an extensive rider outreach effort. Between Fall 2016 and Spring 2017, MTS collected more than 6,000 surveys and held over 40 outreach events. MTS' project consultant, Transportation Management and Design, Inc. (TMD), conducted a market analysis, service analysis, and service implementation plan with recommendations for system adjustments across the region.

The final service implementation plan recommends changes that invest more transit resources in the busiest and highest demand corridors, reduce transit travel times by streamlining routings, and restructure routes to improve reliability. The resources for these improvements would largely be generated by shifting from underutilized services, though the final recommendations also include the added investment of \$2 million in annual subsidy to help grow ridership and revenue.

Initial proposals were aired at a Public Hearing held at the MTS Board of Directors meeting on July 20, 2017. The Board heard over 50 speakers, and read over 350 comments received by e-mail, web, telephone hotline, and U.S. Mail. Following the hearing, the Board provided direction to staff on the proposals. This feedback, as well as the public comments heard at the hearing, has informed the final recommendations presented at today's meeting. These include adjustments to the initial proposals, and most of the services included in the 'added subsidy' option.

The attached table (Attachment A) summarizes recommendations to the Board, including changes from the initial proposals presented at the Public Hearing. MTS has continued to collect public comments since the public hearing; these are summarized and transcribed for the Board's consideration as Attachment C (to be provided at the Board Meeting).

Changes approved at today's meeting will be phased in to minimize impacts to riders and operations. The earliest major changes would be implemented in January 2018.

## Title VI

Transit agencies that are implementing major changes, as defined by their locally-developed policy (Board Policy 42 for MTS), are required by the Federal Transit Administration to conduct a service equity analysis to determine if there would be any adverse impacts to low-income or minority communities resulting from implementation of the changes. That analysis is completed and assumes all of the major service change recommendations presented here. No potentially adverse impacts were identified from the net of all major changes. Any material changes to these recommendations would need to be analyzed and presented to the Board prior to final approval.

# California Environmental Quality Act (CEQA)

CEQA requires agencies to prepare and certify an environmental impact report on a project that it proposes to implement that may have a significant effect on the environment (or to adopt a negative declaration if the project will not have a significant effect). However, certain activities are exempted from the requirements of CEQA, including implementation of or increases in transit services on existing roads and

highways (Public Resource Code § 21080 (6)(10)). The TOP recommendations for Board consideration would represent a net increase in transit service along existing highway and road rights-of-way, thereby exempting the elements of these proposals from further examination under CEQA.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, sharon.cooney@sdmts.com

Attachments: A. Final Transit Optimization Plan Recommendations

B. Title VI Report Including Maps \*

C. Comments Received Since the Public Hearing \*

\* to be distributed at the Board Meeting

Att. A, Al 30, 9/21/17

# MTS Transit Optimization Plan - Final Recommendations Board of Directors, September 21, 2017

ROUTE	RECOMMENDATION	CHANGE FROM INITIAL JULY 2017 PROPOSAL
1	<ul> <li>Route 1 would be adjusted as follows:</li> <li>Route would be extended from Hillcrest to Fashion Valley, via Sixth Ave., Hwy. 163, and Hotel Circle. Rt. 1 service along 4<sup>th</sup>/5th Avenues in Hillcrest would be discontinued, but the stops would remain served by Route 3.</li> <li>Route 1A service to 70th St. T.S. would be discontinued, with all trips ending at the La Mesa Blvd. Trolley Station instead.</li> <li>Continuing service between Downtown La Mesa and Grossmont T.C. via La Mesa Blvd. would be served by new Route 52.</li> </ul>	(if applicable)
3+	Weekday frequency would be increased from 15 to 12 minutes, and Sunday frequency would be increased from 60 to 30 minutes.	Initial proposal only increased Sunday frequency.
5 +	Weekday frequency would be increased from 15 to 12 minutes.	
7 +	All Rt. 7 trips would operate between Downtown and University Ave./College Ave. only. Continuing service east of College Ave. into Downtown La Mesa via University Ave. would be served by new Rt. 52. Also, peak hour service would be adjusted to operate every 10 minutes in both directions (instead of every 6 or 12 minutes, depending on direction).	
8	During summer, frequency would remain every 15 min. on all days. In non-summer months, MonSat. frequency would be reduced from 20 to 30 min.	
9	During summer, frequency would remain every 15 minutes on all days (30 minutes north of SeaWorld). In non-summer months, Monday-Saturday frequency would be reduced from 20 to 30 minutes.	
11	Route 11 would be split into two routes: The <u>northern segment would</u> remain Route 11, operating between Downtown and SDSU via the current alignment. The routing in Downtown would be: southbound on Front St., left on Market St., and left on First Ave. to a terminal at First Ave./G St.	The northern segment is changed to Rt. 11 to retain historic numbering scheme.
12	New route number for the <u>southern half of the current Route 11</u> , operating between Skyline Hills and the City College T.C. in Downtown San Diego along the current alignment to Imperial Ave. In Downtown, Route 12 would use 10 <sup>th</sup> /11th Avenues between Imperial Ave. and the City College T.C. Hours and frequency would be similar to current service.	The southern segment is numbered as Rt. 12 to retain historic numbering scheme.
13+	Weekday afternoon frequency would be increased from 15 to 12 minutes.	Initial proposal only added selected P.M. trippers (rather than increasing frequency throughout the P.M.).
14	Route would remain as-is (no changes recommended).	Initial proposal shifted the route east to the Grossmont T.C. and discontinued service to Rancho Mission Rd. and 70 <sup>th</sup> St. T.S.

		Att. A, Al 30, 9/2
18	Reduced span of service by 1-3 hours.	Initial proposal was to discontinue route.
20	Routing would be streamlined between Kearny Mesa and Mira Mesa to use Freeways 15 and 163 instead of Ruffin Rd., Kearny Villa Rd. and Black Mountain Rd. Service along Black Mountain Rd. would remain available during weekday peak periods on Route 31.	
25	Route would be streamlined to use Highway 163 and Friars Rd. between Mesa College Drive and Fashion Valley. Local service between Mesa College Drive and Fashion Valley would remain on other routes as follows: Health Center Dr. on Route 120, Genesee Ave. on Routes 41 & 120, and Ulric St. on Route 120. Service on Comstock St. (west of Linda Vista Rd.) and Osler St. would be discontinued.	
27	Route would be streamlined to operate along Kearny Villa Rd. instead of Convoy St. between Balboa Ave. and Clairemont Mesa Blvd.	
35	Weekday service would be increased to a 15-minute frequency. Service south of Newport Ave. would be replaced on weekdays by an extended Route 923 to Point Loma Ave., and discontinued in the later evening and on Saturdays.	
44	The northern end of Rt. 44 would be realigned on Clairemont Mesa Blvd. to serve east of Convoy St. to the Kearny Mesa T.C. (instead of west to Clairemont Square). Service on Clairemont Mesa Blvd. between Convoy St. and Clairemont Square would be replaced by a revised Rt. 105.	
50	Route would be adjusted in Clairemont and University City to use Regents Rd. and Governor Drive. Midday service would be discontinued between approx. 10 a.m. and 2 p.m. (but remain available on Rt. 41 on Genesee Ave. and Route 105 on Clairemont Dr.).	
52	New Route 52 would replace eastern segments of Routes 1 and 7, operating between University Ave./54th St. and the Grossmont Transit Center via University Ave., Allison Ave., La Mesa Blvd. and Grossmont Blvd. 30-minute frequency, 7 days/week. (New route number subject to change.)	Initial proposal was to operate Sunday service hourly.
83	<ul> <li>Route 83 would be adjusted as follows:</li> <li>Service would operate weekday middays only, approx. 8 a.m 3 p.m.</li> <li>The segment along Washington St. and into Hillcrest would be discontinued from Route 83, but remain served by Route 10.</li> <li>A new northern terminal would be established at Old Town T.C., and the north Mission Hills alignment would change from Fort Stockton Dr. to Sunset Blvd./Juan St.</li> </ul>	Initial proposal was to discontinue route.
84	Service would operate weekday peak hours only, operating two round trips in the morning and two round trips in the afternoon, between Old Town T.C., SPAWAR Main Gate (via Cañon St), and the Sub Base Main Gate. Midday service and all service to Cabrillo Monument would be discontinued. Also, MTS would operate a trial special service on Memorial Day and Veterans Day in 2018 between the Old Town Transit Center and Fort Rosecrans National Cemetery.	Initial proposal was to discontinue route.
85	New route would operate hourly on all days between the Otay Mesa border and SWC (Otay), replacing portions of Routes 905A (Airway Rd. between La Media Rd. and Britannia Blvd.) and 905B (Otay Mesa Rd. east of La Media Rd., Sanyo Rd., and H. Hertz Dr.). (New route number subject to change.)	Initial proposal did not include Route 85 to replace portions of current Route 905.

	Att.	A, A	I 30,	9/21	/17
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		Att. A, AI 30, 9/21
105	<ul> <li>Route 105 would be adjusted as follows:</li> <li>The northern end would be realigned to operate east from Clairemont Square to the Kearny Mesa Transit Center, replacing Route 44 along Clairemont Mesa Blvd. Frequency along Clairemont Mesa Blvd. between Kearny Mesa Transit Center and Clairemont Square would be 15 minutes on weekdays and 30 minutes on weekends.</li> <li>The Route 105 segment between Clairemont Square and UTC would be replaced during weekday peak hours by a realigned Route 50.</li> <li>Service along Milton St. and Burgener Blvd. would be discontinued and operated via Ingulf St. and Denver St. (current Route 105A routing).</li> </ul>	
120	Routing would be adjusted in Kearny Mesa to remain on Kearny Villa Rd. instead of Convoy St. and Kearny Mesa Rd.	
204	Weekday service would be reduced to a 30-minute frequency, and weekend service would be discontinued.	
235 +	Weekday midday service would be increased to a 15-minute frequency	
237	All trips would terminate on the east end at the Miramar College Transit Station. Continuing service to/from Sabre Springs/Peñasquitos and Rancho Bernardo Transit Stations would remain available on Route 235.	
701	Sunday service would be added with a 60-minute frequency.	
703	Route 703 would be entirely replaced with restored Sunday service on Routes 701, 704, and 709.	
704	<ul> <li>Route 704 would be adjusted as follows:</li> <li>Operate on 3rd Ave. instead of 4th Ave. north of Naples St.</li> <li>Operate on F St. instead of E St. to/from the E Street Transit Center.</li> <li>Add Sunday service between Palomar Transit Center and Sharp Hospital with a 60-minute frequency.</li> </ul>	
707	Upon implementation of the South Bay Rapid in 2019, frequency would be increased to every 30 minutes, replacing the extended Route 709 trips along Eastlake Parkway. The span-of-service would also be increased to match the current earliest and latest Route 709 Eastlake Parkway service.	Initial proposal maintained Rt. 707 service as-is.
709	Proposed addition of Sunday service at 60-minute frequency.  Also, <u>Upon implementation of the South Bay Rapid in 2019</u> , Route 709 service north of Olympic Parkway along Eastlake Pkwy., Boswell Rd., and Lane Ave. would be replaced with added Route 707 service. Service around Lakeshore Dr. would be discontinued.	Initial proposal did not include replacement of Rt. 709 Eastlake Pwky. service with increased Rt 707 service.
815 +	Weekday service would be increased to a 15-minute frequency. Also, route would be shortened to terminate at E. Main St./Madison Ave. instead of north to Broadway. Continuing service along E. Main St. would be available on Routes 864 and 874/875.	
816	Route would be streamlined to operate on Washington St. between Jamacha Rd. and the El Cajon T.C. instead of Main St./Douglas Ave.	
832	Service along the loop of El Nopal, Los Ranchitos Rd., and 2nd St. would be discontinued.	
834 +	Route would be restructured as an hourly, weekday counterclockwise loop from Santee Town Center to West Santee, via Cuyamaca St., Mast Blvd., West Hills Pkwy., and Mission Gorge Rd., and Town Center Pkwy. Service along Mesa Rd. and Prospect Ave. would be discontinued.	Initial proposal was to discontinue route.
838	New Route 838 would replace the eastern part of Route 864 east of East County Square (Los Coches Rd.). Between East County Square and Viejas	Initial proposal was to operate only 12 hours

Att. A. Al 30, 9/21/17

		Att. A, AI 30, 9/21/1
	Casino, Route 838 would follow the same alignment as current Route 864, operating hourly every day between approx. 6 a.m. and 8 p.m.	per day-
851	Route would be streamlined to operate to/from Highway 94 along Bancroft Dr. instead of Kenwood Dr. Also, service west of Hwy. 125 along Elkelton Blvd., would be discontinued, and weekday peak hour frequency would be reduced to 60 minutes.	
854	Saturday service would be discontinued. Some weekday night service would be reallocated from regular Route 854 (via Baltimore Dr. & Lake Murray Blvd.) to Route 854x (via SR-125).	Initial proposal was to discontinue all regular Rt. 854 (non-Rt. 854X) service.
856	Route 856 service to the Rancho San Diego Village area (Calle Verde and Via Mercado) would be discontinued. Minimal service to the area would remain available on Route 894. Also, Routes 856 and 936 would remain on College Ave. without turning through the College Grove Transit Center (which would still be accessible on Routes 916/917).	
864	Route would operate between El Cajon Transit Center and East County Square on all days. Continuing service to Alpine/Viejas would be available via a transfer with new Route 838 at East County Square. Route would also be streamlined in El Cajon to remain on Madison Ave. and E. Main St., rather than using 2nd St. and Broadway.	
864x	Route would be replaced with service on new Route 838.	
870	Proposed for discontinuation.	
871/872	Route would be replaced with a hourly, weekday-only Route 872, operating a shortened loop via Johnson Ave., Chase Ave., Magnolia Ave., and Douglas Ave./Main Street (same as current Route 872A routing).	Initial proposal was to discontinue route.
874/875	Service to the Granite Hills area would be discontinued, with the route using the current 874A/875A routing along E. Main St. and Jamacha Rd. instead.	
894	No further changes proposed.	Initial proposal was to discontinue service to Parkway Plaza.
901	Minor schedule adjustments and trip changes,	Initial proposal was to discontinue some trips. Ridership will be further evaluated for potential minor adjustments.
905	Route 905 would be realigned to a single variant (instead of 905A/905B) via the current Route 905 alignment between the Otay Mesa border and Airway Rd./La Media Rd., then via La Media Rd. and Otay Mesa Rd. to/from the Iris T.C. Also, weekday frequency would be changed to 30 minutes all day.	Initial proposal did not include implementation
	Service to Britannia Blvd. and the western segment of Airway Rd. (including Southwestern College), and to eastern Otay Mesa Rd. and Sanyo Rd., would be replaced by new Route 85.	of Rt. 85.
906/ 907 +	Saturday and Sunday service would be increased to a 15-minute frequency.	Initial proposal was to only increase Sunday to a 20-minute frequency.
923	Service would be extended in Ocean Beach to Point Loma Ave., replacing Route 35 service south of Newport Ave. Also, Saturday service would be discontinued.	

Att. A, Al 30, 9/21/17

		Att. A, Al 30, 9/21
929	Route 929 would terminate at the 12th & Imperial T.C. instead of City College. Through-service would be available on the Trolley or Routes 12 and 901. Some late trips could be extended to/from Broadway in Downtown.	
936	Routes 856 and 936 would stay on College Ave. without turning into College Grove Transit Center. Service to College Grove Transit Center would remain available on Routes 916/917.	
944	Route would be adjusted to serve Community Rd. and Hilleary Place. Service would be discontinued east of Midland Rd. (and along the Garden Rd. loop).	
945A	No changes proposed.	Initial proposal was to discontinue all Rt. 945A service.
950 +	Westbound frequency would be increased to 10-minutes in the morning peak, and eastbound service to the Otay Mesa border would be extended later in the evening.	
955 +	Weekday service would be increased to a 12-minute frequency.	
962 +	Frequency would be increased to 15 min. on weekdays and 30 min. on weekends. Also, route would be streamlined to Plaza Blvd. and Paradise Valley Rd., instead of Harbison Ave., Reo Dr., Cumberland St. and Potomac St. Local Paradise Hills service would be mostly replaced by Route 963.	
963	Route would be changed on the east end to continue east on Plaza Blvd. to Harbison Ave., and replace the Paradise Hills portion of Route 962, via a loop of Reo Dr., Cumberland St., Saipan Dr., and Alleghany St. Service would operate every 30 minutes on weekdays and hourly on Saturday/Sunday.  Service south along Euclid Ave. to Plaza Bonita would be replaced by a realigned Route 968. (Note that Route 968 would remain on Euclid Ave.	Initial proposal was to discontinue route.
967	instead of the Granger Ave./24th St. loop.)  Routing would be adjusted to eastbound 4 <sup>th</sup> St. between Euclid Ave. and Harbison Ave, continuing east to Alta Vista (Mariposa Pl./Ava St) via the current routing. Also, Saturday service would be discontinued.	Initial proposal was to discontinue route.
968	Route would be adjusted to operate weekdays only, between 24th St. T.C. and Plaza Bonita. From 4th St., Route 968 would turn south on Euclid Ave. to Sweetwater Rd. and into Plaza Bonita. Route 968 service east of Euclid Ave. and to the Munda Rd. loop would be discontinued.	
969	New route proposal is withdrawn.	Initial proposal was for new Rt. 969 to replace a segment of Rt. 962. Revised recommendatio realigns Rt. 963 instead.
992 +	Weekend service would be increased to a 15-minute frequency.	Initial proposal was to maintain current frequencies.

Att. B, AI 30, 9/21/17



# Title VI Analysis

# 2017 Transit Optimization Plan Major Service Changes

Prepared by the Metropolitan Transit System September 2017

M-44 B-316

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# **Executive Summary**

The San Diego Metropolitan Transit System (MTS) has conducted a Title VI analysis of the 2017 proposed series of major bus service changes recommended through the MTS Transit Optimization Plan (TOP), as required by the Federal Transit Administration (FTA). Title VI is a Federal statute and provides that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance. The purpose of this analysis is to ensure that MTS complies with Title VI requirements. MTS has followed FTA's guidelines, published in FTA Circular 4702.1B on October 1, 2012.

The critical elements of this analysis involve a determination of whether or not disparate impacts to minority populations or disproportionate burdens to low-income populations would result from the change. As defined in MTS Policy 42:

A disparate impact is found when there is a difference in adverse effects between minority and non-minority populations such that: the adversely affected population is 10 percent or greater minority than the total MTS service area average; or, the benefitting population is 10 percent or more non-minority than the total MTS service area average.

A disproportionate burden is found when there is a difference in adverse effects between low-income and non-low-income populations such that: the adversely affected population is 10 percent or more "low-income" than the total MTS service area average; or, the benefitting population is 10 percent or greater "non-low-income" by percentage of total population than the total MTS service area average.

All changes related to the Transit Optimization Plan have been evaluated jointly, as recommended in the FTA guidelines. The study found that there is no disparate impact and no disproportionate burden resulting from the proposed service change package.

# Introduction

The San Diego Metropolitan Transit System (MTS) has undertaken a comprehensive review of its bus transit services as part of its Transit Optimization Plan (TOP). The TOP effort was launched with the goal of thoroughly evaluating the performance and effectiveness of MTS's bus network and to potentially reallocate operating resources to better align with current and future market conditions as well as areas of growing demand for transit service. Most of the service changes recommended as a result of the TOP process are planned to be implemented beginning in January 2018, continuing throughout the end of year, following MTS's standard service change public hearing process. Many of the route changes proposed under the TOP are considered to be major service changes (MTS Policy 42.5B), and as a result the Federal Transit Administration (FTA) requires the execution of a Title VI analysis (FTA C 4702.1B). This Title VI analysis involves the evaluation of the TOP's service recommendations to determine whether they will have a disparate impact on both minority and low-income groups. If disparate impacts or disproportionate burdens are found, this analysis will identify the available service alternatives and mitigation strategies that can be used to minimize them.

# Background

# Qualification as Major Service Change

MTS Policy 42 defines major service changes as those that represent a change that is greater than 25 percent of a route, measured by various criteria including hours, miles, route miles, and span-of-service. This definition was developed with public input as part of a public engagement process during June 2013 when MTS held a public hearing to solicit feedback from stakeholders. According to the policy, MTS will conduct a Title VI analysis on any of the following changes before a final implementation decision is made:

- A change that is greater than 25 percent of a route's weekly in-service miles or hours.
- An increase or reduction in the average weekly span-of service of more than 25 percent.
- The implementation of a new route or the discontinuation of an existing route.
- A routing change that affects more than 25 percent of a route's Directional Route Miles and more than 25 percent of the route's bus stops.

Several of the proposed changes fall under these categories, and are listed in Appendix A.

# Purpose of MTS Service Changes

The service changes are being proposed as part of the MTS Transit Optimization Plan (TOP). The TOP effort was launched with the goal of thoroughly evaluating the performance and effectiveness of MTS's bus network and to potentially reallocate operating resources to better align with current and future market conditions as well as areas of growing demand for transit service.

# **Definition of Low-income and Minority Groups**

FTA Circular 4702.1B encourages recipients to use a locally developed threshold for low-income person that is "at least as inclusive as the HHS poverty guidelines." In coordination with SANDAG, MTS defines a low-income person as an individual whose household income is at or below 200 percent of the poverty level as defined by the United States Census Bureau. The FTA defines minority persons as the following: American Indian and Alaska Native, Asian, African American, Hispanic or Latino, and Native Hawaiian or other Pacific Islander.

# Disparate Impact and Disproportionate Burden to Low-income and Minority Populations

This analysis considers the percentage of minority and low income persons by route in each census block group that the route serves. It identifies which route changes could potentially have a disparate impact or disproportionate burden. In order to provide the standard for the analysis, this section defines the criteria that MTS considers qualifications for a disparate impact or disproportionate burden.

The FTA defines a disparate impact as "a facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin, where the recipient's policy or practice lacks a substantial legitimate justification and where there exists one or more alternatives that would serve the same legitimate objectives but with less disproportionate effect on the basis of race, color, or national origin (FTA C 4702.1B Chapter I-2)."

MTS Policy 42.6b uses the phrase, "disparate impact," when speaking of minorities, and the phrase, "disproportionate burden," when speaking of low-income impacts. This report uses these phrases to differentiate the two. Both are defined as follows:

A **disparate impact** is found when there is a difference in adverse effects between minority and non-minority populations such that: the adversely affected population is 10 percent or greater minority by percentage of total population than the total MTS service area average; or, the benefitting population is 10 percent or more non-minority than the total MTS service area average. For example, if the total MTS service area average is 55% minority, then a proposed service change that adversely affects a population that is 65% minority or greater would be defined as a disparate impact. If MTS chooses to implement a proposed major service change despite a finding of a disparate impact, MTS may only do so if there is a substantial justification for the change, and there are no alternatives that would have a less disparate impact and still accomplish the goals of the change (MTS Policy 42.6b).

A disproportionate burden is found when there is a difference in adverse effects between low-income and non-low-income populations such that: the adversely affected population is 10 percent or more "low-income" than the total MTS service area average; or, the benefitting population is 10 percent or greater "non-low-income" by percentage of total population than the total MTS service area average. For example, if the total MTS service area average is 20% "low-income," then a proposed service change that benefits a population that is 90% or greater "non-low-income" would be defined as a disproportionate burden. If MTS chooses to implement a proposed change despite a finding of disproportionate burden, MTS may only do so if steps are taken to avoid or minimize impacts where practicable, and MTS provides a description of alternatives available to affected low-income populations (MTS Policy 42.6b).

Table 1 shows the total MTS service area averages for minority and low-income populations, based on the data from the 2015 American Community Survey 5 year estimates, 2010-2015:

Table 1 - Service Area Averages

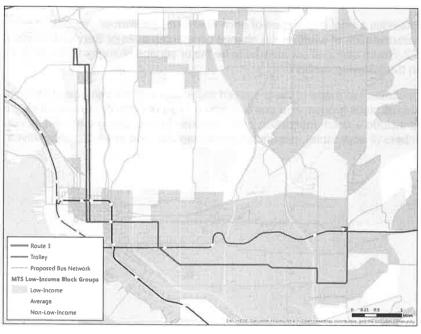
Population	Service Area Average	
Minority	56.5%	
Low-income	32.7%	

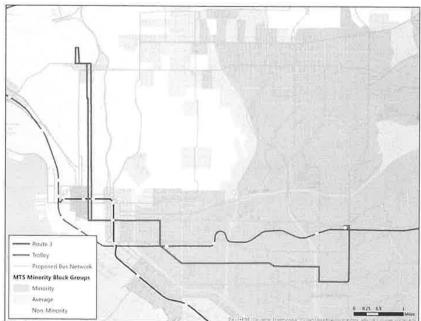
# **Proposed Service Changes**

Appendix A provides a brief description of each new route addition or proposed route change, including a determination of whether the change constitutes a Major Service Change under MTS Policy 42. Route changes considered to be major service changes under MTS Policy 42 are profiled in the following section.

Each profile includes two maps of the proposed route: one with percentage of low-income population census block groups, and one with percentage of minority census block groups. They will also include a short description of the proposed route change, as well as current ridership numbers (if applicable), population demographics, and available alternatives (if applicable).

Route 3





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# **Route 3 Proposal**

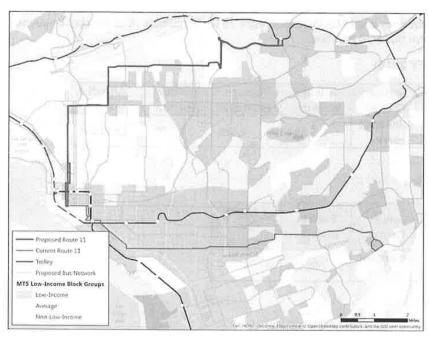
Weekday frequency would be increased from 15 to 12 minutes, and Sunday frequency would be increased from 60 to 30 minutes.

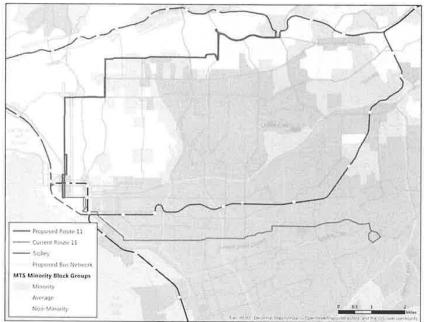
# Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
3	Additional service	5,590	2,586	1,092	1,630,246

Route	Service Change	Percent Minority	Percent Low- Income
3	Additional service	69.2%	45.2%

Route 11





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M-53 B-325

# Route 11 Proposal

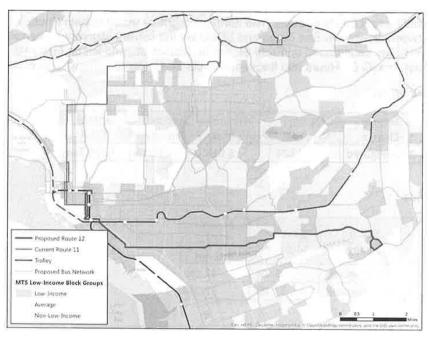
Route 11 would be split into two routes: The northern segment would remain Route 11, operating between Downtown San Diego and SDSU via the current alignment. The routing in Downtown would be: southbound on Front St., left on Market St., and left on First Ave. to the terminal at First Ave./G St. Hours and frequency would be similar to current service.

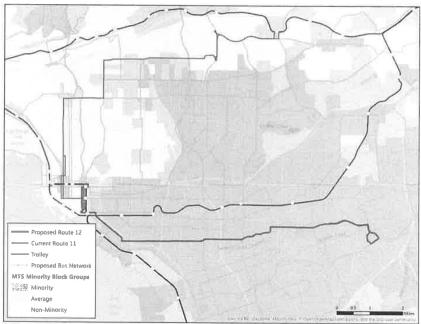
# Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
11	Reconfigured	7,676	3,616	1,946	2,270,364

Route	Service Change	Percent Minority	Percent Low- Income	
11 – Existing	Reconfigured	61.7%	42.6%	
11 – Proposed	Reconfigured	37.7%	32.2%	

# Route 12





12

M-55 B-327

# **Route 12 Proposal**

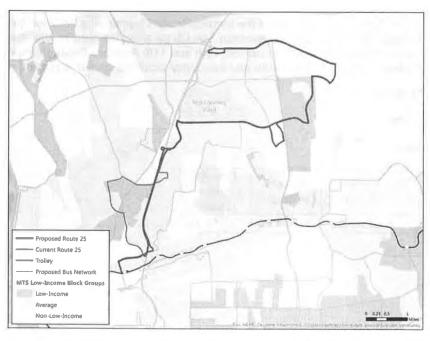
New route number for the southern half of the current Route 11, operating between Skyline Hills and the City College Transit Center in Downtown San Diego along the current alignment to Imperial Ave. In Downtown, Route 12 would use 10th and 11th Avenues between Imperial Ave. and the City College Transit Center. Hours and frequency would be similar to current service.

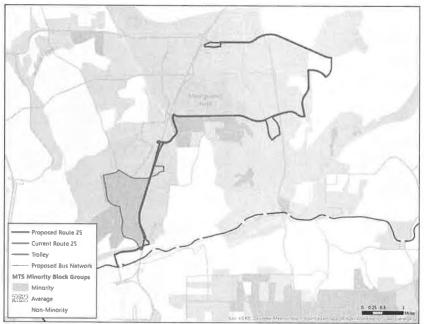
# Ridership (FY 2016)

None - new route.

Route	Service Change	Percent Minority	Percent Low- Income	
12 – Proposed	New Service	84.4%	51.3%	

Route 25





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# Route 25 Proposal

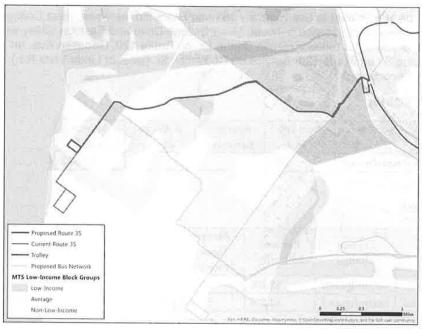
Route would be streamlined to use Highway 163 and Friars Rd. between Mesa College Drive and Fashion Valley. Local service between Mesa College Drive and Fashion Valley would remain on other routes as follows: Health Center Dr. on Route 120, Genesee Ave. on Routes 41 & 120, and Ulric St. on Route 120. Service on Comstock St. (west of Linda Vista Rd.) and Osler St. would be discontinued.

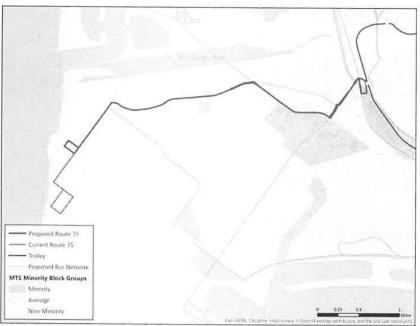
# Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
25	Reconfigured	386	1947	le.	98,562

Route	Service Change	Percent Minority	Percent Low- Income
25 – Existing	Reconfigured	55.8%	35.2%
25 – Proposed	Reconfigured	51.8%	34.2%

Route 35





16

M-59 B-331

# **Route 35 Proposal**

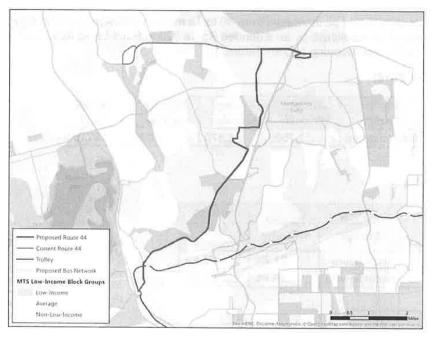
Weekday frequency would be increased from 30 to 15 minutes. Service south of Newport Ave. would be replaced on weekdays by an extended Route 923 to Point Loma Ave., and discontinued in the later evening and on Saturdays.

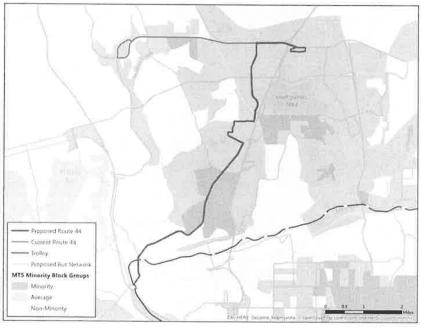
# Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
35	Reconfigured	1,750	1,370	1,006	581,074

Route	Service Change	Percent Minority	Percent Low- Income	
35 – Existing	Reconfigured	27.7%	29.5%	
35 – Proposed	Reconfigured	30.1%	32.5%	

Route 44





18

M-61 B-333

# **Route 44 Proposal**

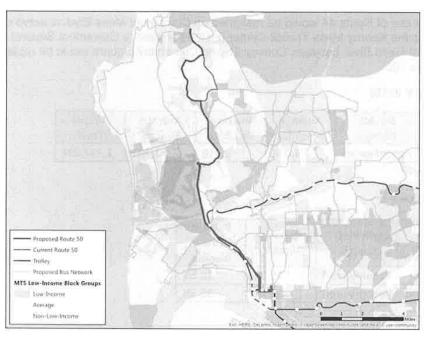
The northern end of Route 44 would be realigned on Clairemont Mesa Blvd. to serve east of Convoy St. to the Kearny Mesa Transit Center (instead of west to Clairemont Square). Service on Clairemont Mesa Blvd. between Convoy St. and Clairemont Square would be replaced by a revised Route 105.

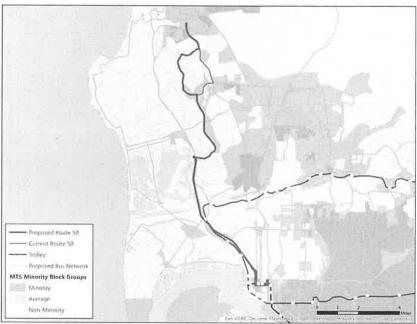
# Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
44	Reconfigured	4,074	2,110	1,401	1,237,697

Route	Service Change	Percent Minority	Percent Low- Income
44 – Existing	Reconfigured	55.5%	36.5%
44 – Proposed	Reconfigured	58.4%	39.3%

# Route 50





20

M-63 B-335

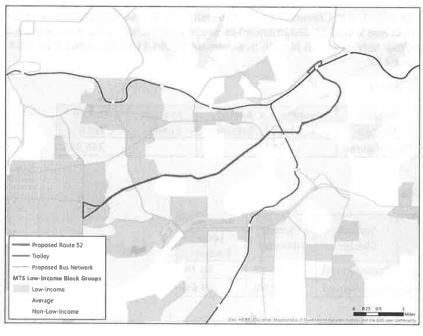
# **Route 50 Proposal**

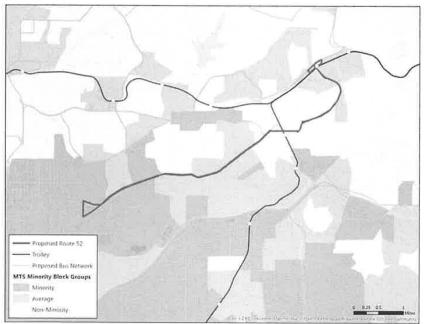
Route would be adjusted in Clairemont and University City to use Regents Rd. and Governor Drive. Midday service would be discontinued between approximately 10 a.m. and 2 p.m. Alternative midday service would remain available on Route 41 on Genesee Ave. and Route 105 on Clairemont Dr.

# Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
50	Reconfigured	954	-	-	245,983

Route	Service Change	Percent Minority	Percent Low- Income
50 – Existing	Reconfigured	40.1%	30.7%
50 – Proposed	Reconfigured	37.9%	29.6%





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M-65 B-337

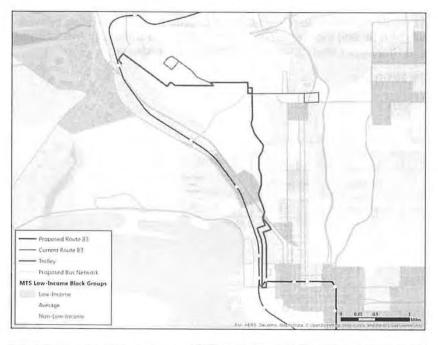
#### Route 52 Proposal

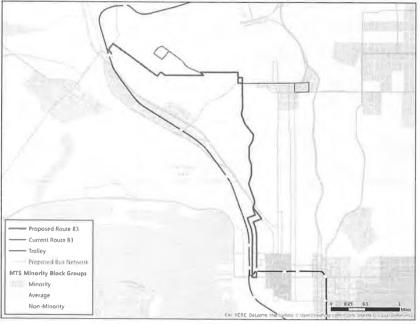
New Route 52 would replace eastern segments of Routes 1 and 7, operating between University Ave./54th St. and the Grossmont Transit Center via University Ave., Allison Ave., La Mesa Blvd. and Grossmont Blvd. 30-minute frequency, 7 days/week.

#### Ridership (FY 2016)

None - new route.

Route	Service Change	Percent Minority	Percent Low- Income
52 – Proposed	New Service	56.0%	35.9%





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M-67 B-339

#### **Route 83 Proposal**

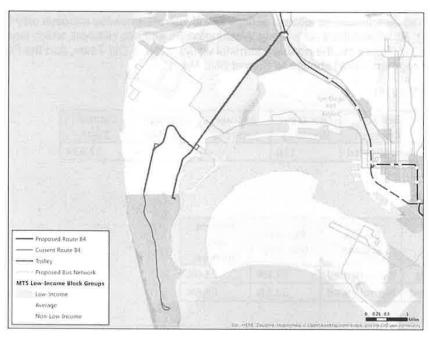
Route 83 would be adjusted as follows: service would operate weekday middays only (approx. 8 a.m. - 3 p.m.); Rt. 83 would be disc. along Washington St. and into Hillcrest, which would remain served by Route 10; the northern terminal would move to Old Town, and the Fort Stockton Dr. segment would change to Sunset Blvd./Juan St.

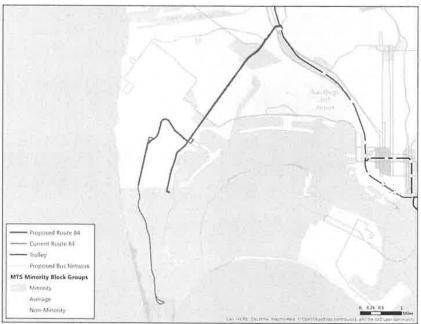
## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
83	Reconfigured	128		+	32,839

Route	Service Change	Percent Minority	Percent Low- Income
83 - Existing	Reconfigured	31.8%	23.6%
83 – Proposed	Reconfigured	32.5%	24.6%

Route 84





26

M-69 B-341

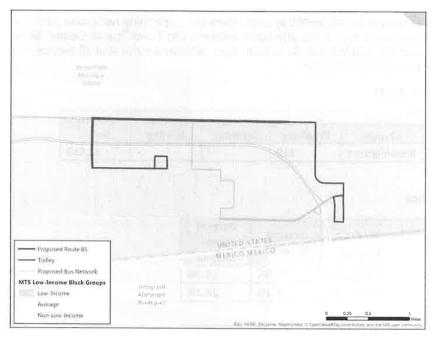
### **Route 84 Proposal**

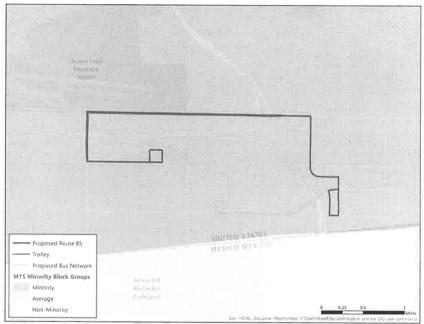
Service would operate during weekday peak hours only, operating two round trips in the morning and two round trips in the afternoon, between Old Town Transit Center, SPAWAR Main Gate (via Cañon St), and the Sub Base Main Gate. Midday service and all service to Cabrillo Monument would be discontinued.

#### Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
84	Reconfigured	119		<del>1</del>	32,839

Route	Service Change	Percent Minority	Percent Low- Income
84 – Existing	Reconfigured	19.0%	14.5%
84 – Proposed	Reconfigured	35.4%	28.1%





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B-343

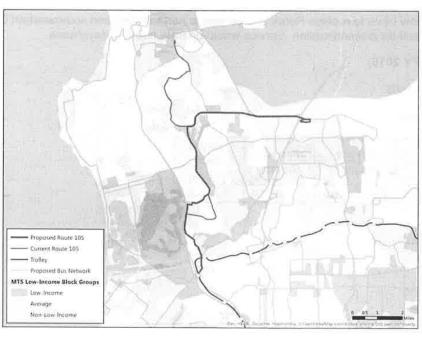
#### **Route 85 Proposal**

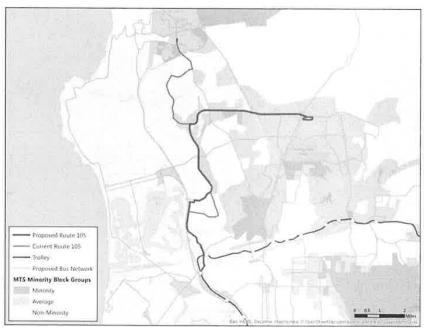
Implement new route to replace Route 905 service to northeastern and southwestern Otay Mesa proposed for discontinuation. Service would operate hourly 7 days/week.

## Ridership (FY 2016)

None – new route.

Route	Service Change	Percent Minority	Percent Low- Income
85 – Proposed	New Service	81.4%	26.8%





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M-73 B-345

#### Route 105 Proposal

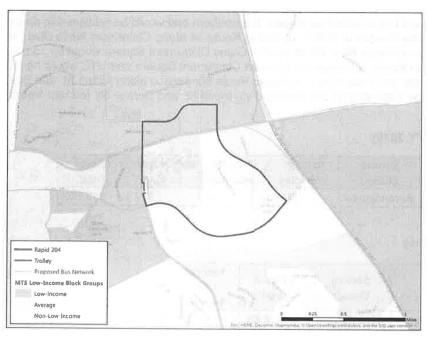
Route 105 would be adjusted as follows: the northern end would be realigned to operate east from Clairemont Square to KMTC, replacing Route 44 along Clairemont Mesa Blvd.; frequency along Clairemont Mesa Blvd. between KMTC and Clairemont Square would be 15 minutes on weekdays; the Route 105 segment between Clairemont Square and UTC would be replaced during weekday peak hours by a realigned Route 50; service along Milton St. and Burgener Blvd. would be discontinued and operated via Ingulf St. and Denver St. (current Route 105A routing).

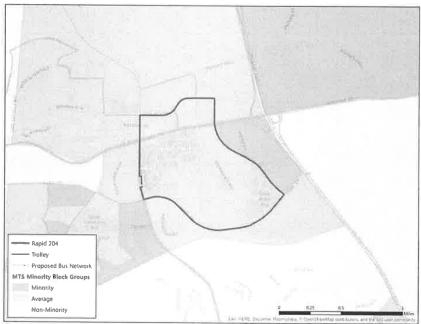
### Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
105	Reconfigured	1,205	546	372	359,151

Route	Service Change	Percent Minority	Percent Low- Income
105 – Existing	Reconfigured	38.8%	30.0%
105 – Proposed	Reconfigured	41.1%	28.9%

# Rapid 204





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M-75 B-347

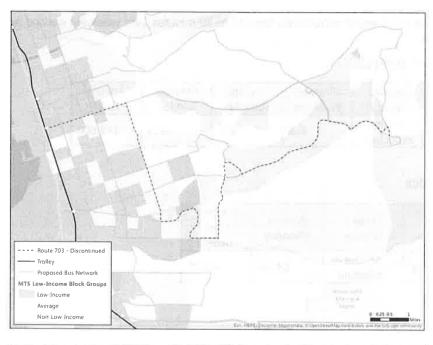
## Rapid 204 Proposal

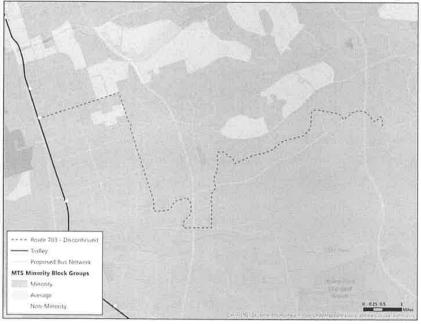
Weekday frequency would be reduced from 15 to 30 minutes, and weekend service would be discontinued.

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
204	Service reduction	498	211	188	149,600

Route	Service Change	Percent Minority	Percent Low- Income
204 – Existing	Service reduction	53.2%	40.5%





34

M-77 B-349

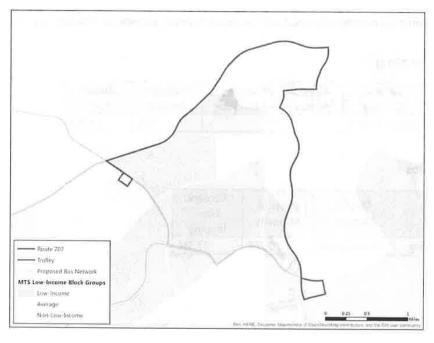
## Route 703 Proposal

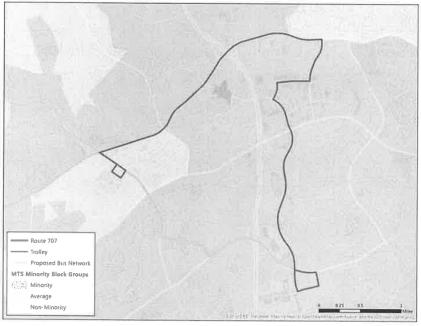
Route 703 would be entirely replaced with restored Sunday service on Routes 701, 704, and 709.

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
703	Discontinued	-	-	608	38,804

Route	Service Change	Percent Minority	Percent Low- Income
703 – Existing	Discontinued	82,6%	27.5%





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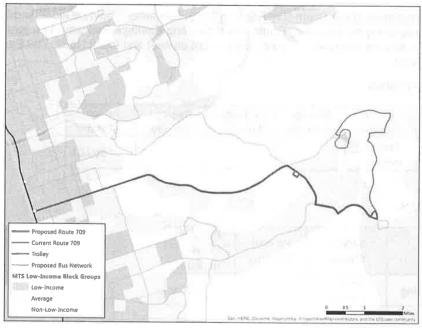
#### Route 707 Proposal

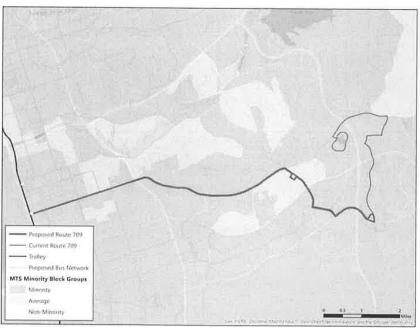
<u>Upon implementation of the South Bay Rapid in 2019</u>, frequency would be increased from 60 to 30 minutes, replacing the extended Route 709 trips along Eastlake Parkway. The span-of-service would also be increased to match the current earliest and latest Route 709 Eastlake Parkway service.

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
707	Service increase	222	-	+	56,601

Route	Service Change	Percent Minority	Percent Low- Income
707 – Existing	Service increase	78.9%	18.0%





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M-81 B-353

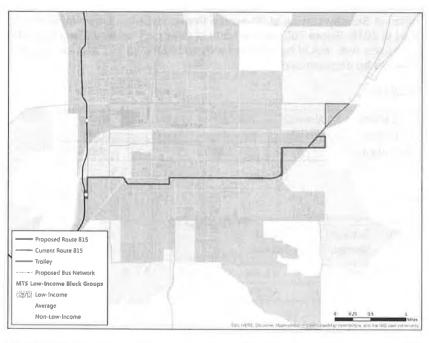
#### Route 709 Proposal

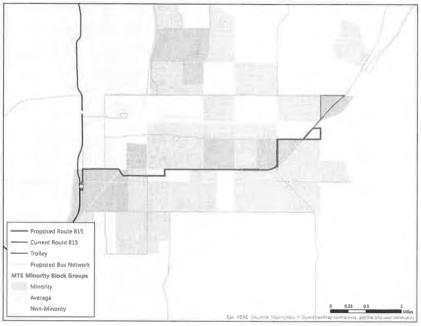
Proposed addition of Sunday service at 60-minute frequency. Also, Upon implementation of the South Bay Rapid in 2019, Route 709 service north of Olympic Parkway along Eastlake Pkwy., Boswell Rd., and Lane Ave. would be replaced with added Route 707 service. Service around Lakeshore Dr. would be discontinued.

#### Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
709	Reconfigured	3,608	1,185		983,470

Route	Service Change	Percent Minority	Percent Low- Income
709 – Existing	Reconfigured	78.6%	20.8%
709 – Proposed	Reconfigured	80.0%	23.5%





B-355

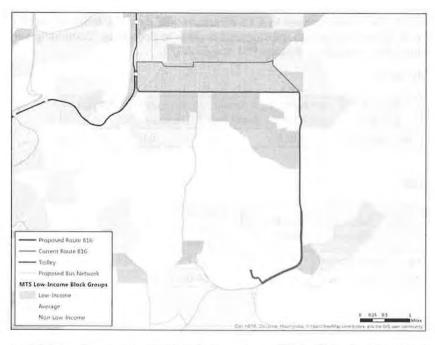
## **Route 815 Proposal**

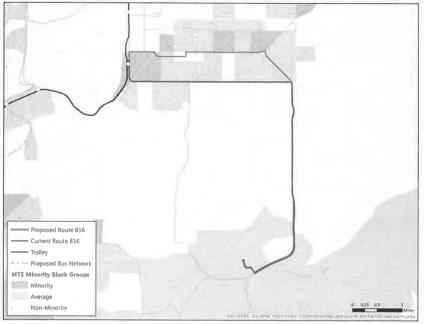
Weekday service would be increased to a 15-minute frequency. Also, route would be shortened to terminate at E. Main St./Madison Ave. instead of north to Broadway. Continuing service along E. Main St. would be available on Routes 864 and 874/875.

#### Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
815	Reconfigured	1,026	794	622	341,942

Route	Service Change	Percent Minority	Percent Low- Income	
815 – Existing	Reconfigured	49.5%	53.2%	
815 – Proposed	Reconfigured	51.5%	56.0%	





42

M-85 B-357

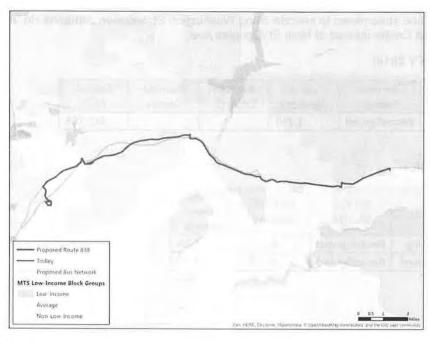
## **Route 816 Proposal**

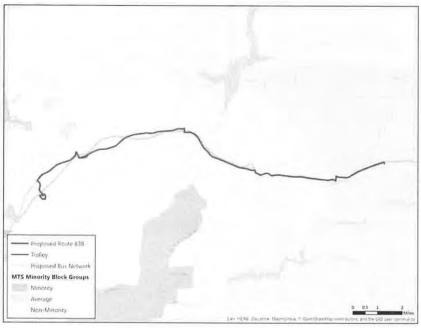
Route would be streamlined to operate along Washington St. between Jamacha Rd. and the El Cajon Transit Center instead of Main St./Douglas Ave.

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
816	Reconfigured	1,234	3		315,265

Route	Service Change	Percent Minority	Percent Low- Income
816 – Existing	Reconfigured	48.0%	43.2%
816 – Proposed	Reconfigured	43.6%	40.6%





44

M-87 B-359

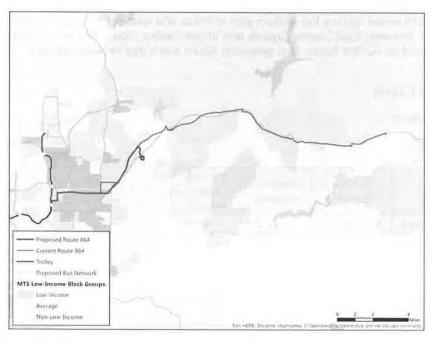
## **Route 838 Proposal**

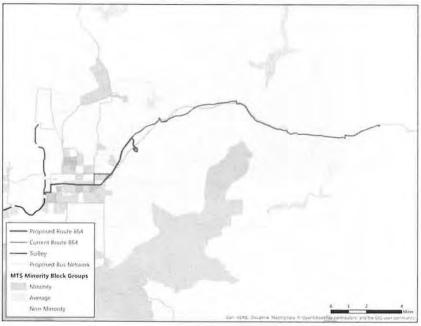
New Route 838 would replace the eastern part of Route 864 east of East County Square (Los Coches Rd.). Between East County Square and Viejas Casino, Route 838 would follow the same alignment as current Route 864, operating hourly every day between approx. 7 a.m. and 7 p.m.

#### Ridership (FY 2016)

None - new route.

Route	Service Change	Percent Minority	Percent Low- Income
838 – Proposed	New service	24.1%	24.3%





46

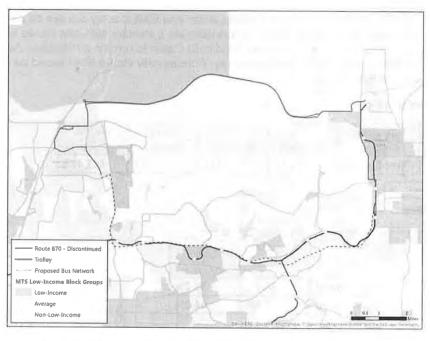
#### Route 864 Proposal

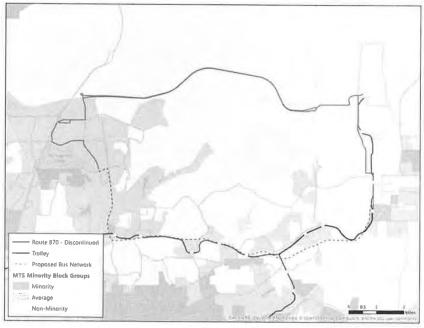
Route would operate between El Cajon Transit Center and East County Square on all days. Continuing service to Alpine/Viejas would be available via a transfer with new Route 838 at East County Square. Route would also be streamlined in El Cajon to remain on Madison Ave. and E. Main St., rather than using 2nd St. and Broadway. Sunday-only Route 864x would be replaced with service on new Route 838.

#### Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
864	Reconfigured	1,315	941	452	413,482

Route	Service Change	Percent Minority	Percent Low- Income
864 – Existing	Reconfigured	38.2%	39.2%
864 – Proposed	Reconfigured	46.4%	44.2%





48

## Route 870 Proposal

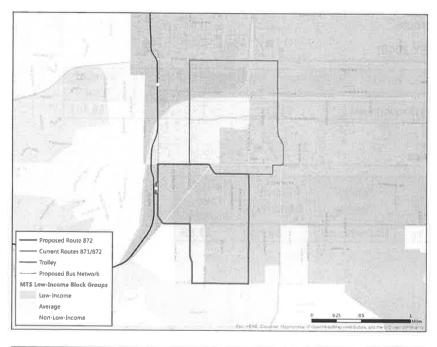
Discontinue route.

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
864	Discontinued	61			15,461

Route	Service Change	Percent Minority	Percent Low- Income
870 - Existing	Discontinued	36.3%	23.8%

## Routes 871/872





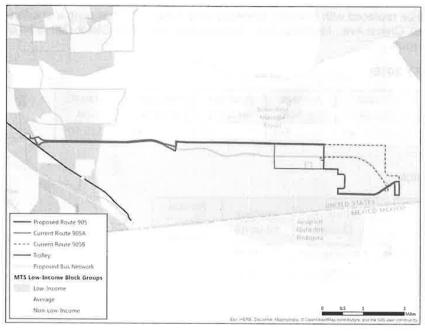
## **Route 872 Proposal**

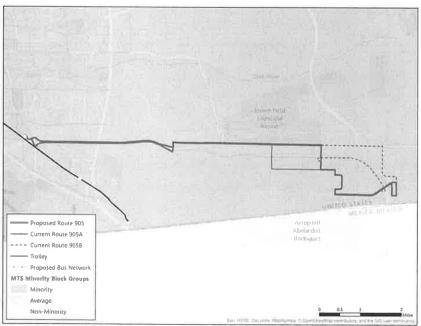
Route would be replaced with a hourly, weekday-only Route 872, operating a shortened loop via Johnson Ave., Chase Ave., Magnolia Ave., and Douglas Ave./Main Street (same as current Route 872A routing).

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
871/872	Reconfigured	441	64	42	119,109

Route	Service Change	Percent Minority	Percent Low- Income
871/872 – Existing	Reconfigured	48.6%	51.7%
872 – Proposed	Reconfigured	47.6%	50.1%





#### Route 905 Proposal

Route 905 would be realigned to a single variant (instead of 905A and 905B) via the current Route 905 alignment between the Otay Mesa border and Airway Rd./La Media Rd., then via La Media Rd. and Otay Mesa Rd. to/from the Iris Transit Center. Also, weekday frequency would be changed to 30 minutes all day.

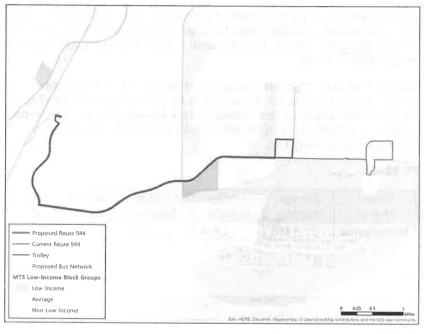
Service to Britannia Blvd. and the western segment of Airway Rd., and to eastern Otay Mesa Rd. and Sanyo Rd., would be replaced by new Route 85, operating hourly on all days between the Otay Mesa border and Southwestern College (Otay), replacing portions of Routes 905A (Airway Rd. between La Media Rd. and Britannia Blvd.) and 905B (Otay Mesa east of La Media Rd., Sanyo Rd. and Heinrich Hertz Dr.).

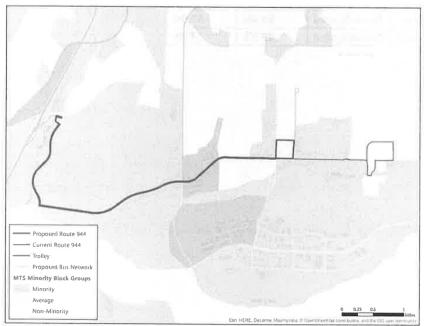
#### Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
905	Reconfigured	1,851	1,618	994	726,780

Route	Service Change	Percent Minority	Percent Low- Income	
905 – Existing	Reconfigured	89.4%	37.9%	
905 – Proposed	Reconfigured	89.4%	37.9%	

Route 944





54

M-97 B-369

#### **Route 944 Proposal**

Route would be adjusted to serve Community Rd. and Hillery Place. Service would be discontinued east of Midland Rd. (and along the Garden Rd. loop).

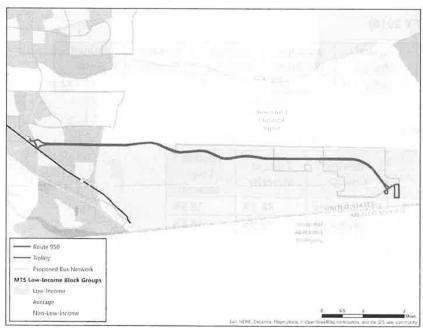
## Ridership (FY 2016)

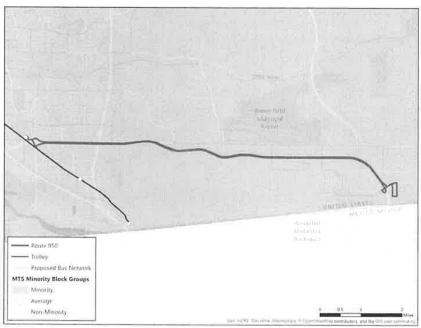
Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
944	Reconfigured	249	99	A.	68,892

## **Demographics**

Route	Service Change		
944 – Existing	Reconfigured	48.2%	18.3%
944 – Proposed	Reconfigured	48.9%	18.8%

B-370





56

M-99 B-371

## Route 950 Proposal

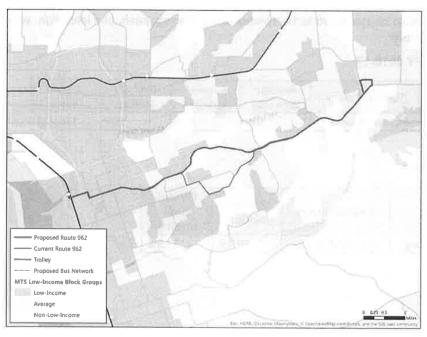
Frequency would be increased to 10-minutes in the morning peak, and later night service to the Otay Mesa border.

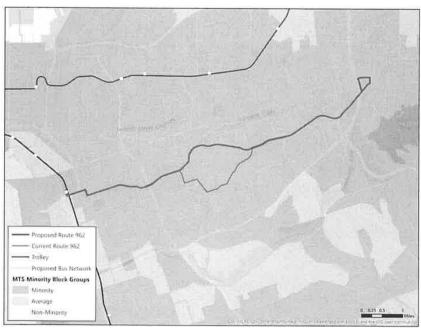
## Ridership (FY 2016-17)

Route	Service Change	Average Weekday	Average Saturday	Average Sunday	Annual Total
950	Increased service	1,204	178	104	176,228

Route	Service Change	Percent Minority	Percent Low- Income
950 – Existing	Increased service	89.4%	37.9%

# Route 962





58

M-101 B-373

### **Route 962 Proposal**

Increase frequency from 30 to 15 minutes on weekdays and from 60 to 30 minutes on weekends. Also, route would be streamlined to remain on Plaza Blvd. and Paradise Valley Rd., instead of Harbison Ave., Reo Dr., Cumberland St. and Potomac St. Local Paradise Hills service would be mostly replaced by Route 963.

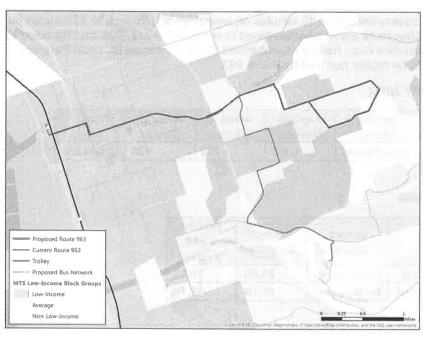
## Ridership (FY 2016)

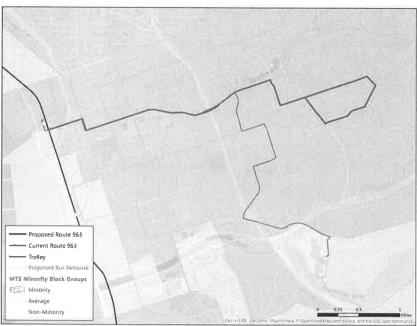
Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
962	Reconfigured	1,461	773	528	446,050

### **Demographics**

Route	Service Change	Percent Minority	Percent Low- Income
962 – Existing	Reconfigured	85.6%	39.8%
962 – Proposed	Reconfigured	86.1%	38.2%

# Route 963





60

M-103 B-375

#### Route 963 Proposal

Route would be changed on the east end to continue east on Plaza Blvd. to Harbison Ave., and replace the Paradise Hills portion of Route 962, via a loop of Reo Dr., Cumberland St., Saipan Dr., and Alleghany St. Service would operate every 30 minutes on weekdays and hourly on Saturday/Sunday.

Service south along Euclid Ave. to Plaza Bonita would be replaced by a realigned Route 968. (Route 968 would remain on Euclid Ave. instead of the Granger Ave./24th St. loop.)

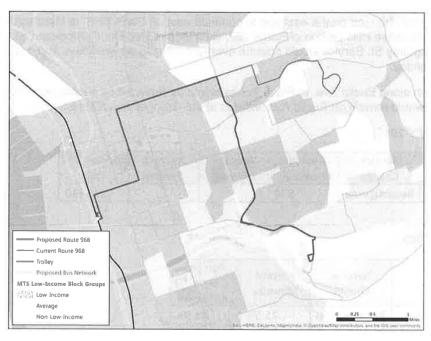
## Ridership (FY 2016)

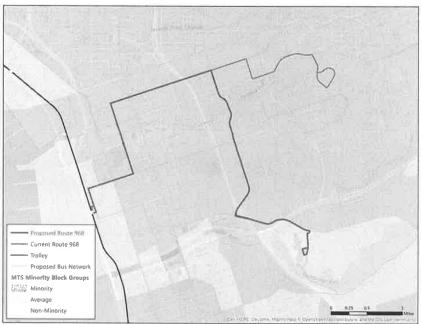
Route	Service	Average	Average	Average	Annuai
	Change	Weekday	Saturday	Sunday	Total
963	Reconfigured	934	-	-	238,310

#### **Demographics**

Route	Service Change	Percent Minority	Percent Low- Income
963 – Existing	Reconfigured	85.5%	48.9%
963 – Proposed	Reconfigured	85.2%	47.6%

# Route 968





62

M-105 B-377

## Route 968 Proposal

Route would be adjusted to operate weekdays only, between 24th St. Transit Center and Plaza Bonita. From its current alignment along 4th St., Route 968 would turn south on Euclid Ave. to Sweetwater Rd. and into Plaza Bonita. Route 968 service east of Euclid Ave. and to the Munda Rd. loop would be discontinued.

## Ridership (FY 2016)

Route	Service	Average	Average	Average	Annual
	Change	Weekday	Saturday	Sunday	Total
967/968	Reconfigured	408	107		109,751

### **Demographics**

Route	Service Change	Percent Minority	Percent Low- Income
968 – Existing	Reconfigured	86.4%	50.0%
968 – Proposed	Reconfigured	86.3%	51.5%

# Title VI Methodology

The FTA guidelines allow transit agencies to use either ridership or population as a basis to determine disparate impacts and disproportionate burdens. Whichever basis is selected should be used throughout the analysis. MTS has selected population as the basis because the service changes include new routes for which no ridership information is yet available.

The analysis compares the population in Census block groups affected by the proposed changes (defined as within 1/4 mile of an affected route) with the population in the service area. The data source is the 2010-2015 5-year estimates from the American Community Survey.

Three types of service changes are analyzed. Several new routes replace all or part of existing routes, and the existing routes are defined as discontinued services. The new routes are defined as new services. Routes where proposed changes result in reduced frequencies are defined as decreased frequency services. Each type of service change is analyzed separately to ensure compliance with the guidelines. For example, the analysis sums total and minority populations in each census block group within 1/4 mile of discontinued services, calculates the percentage of minority population affected by route discontinuation, and compares this percentage to the percentage of minority population in the MTS service area. The same procedures were followed for low-income populations and for all three types of service changes.

The definitions of disparate impact and disproportionate burden included in MTS Policy 42 are used in this analysis. The definitions require that the percentage of adversely affected minority or low-income populations be no more than 10 percent higher than the percentage of minority or low-income populations within the MTS service area for a service reduction. Conversely, for a service improvement or new service, the percentage of benefitted non-minority or non-low-income populations cannot be more than 10 percent higher than the percentage of non-minority and non-low-income populations within the service area.

This analysis uses the definition of low-income persons included in FTA Circular 4702.1B. The Circular encourages recipients to use a locally developed threshold for low-income persons that is "at least as inclusive as the HHS poverty guidelines." This analysis defines low-income persons as individuals whose household income is at or below 200 percent of the poverty level as defined by the United States Census Bureau.

The formats provided in Tables 1 and 2 in Appendix K of FTA Circular 4702.1B are used to present the results of the analysis, as recommended by FTA.

### Title VI Evaluation Results

Table 2 presents minority and low-income population data within the MTS service area.

Table 2 - Population Data within the MTS Service Area

Mir	ority Populati	on	Low-	ncome Popula	tion
Service Area Population <sup>1</sup>	Minority Population	Percent Minority	Service Area Population <sup>1</sup>	Low- Income Population	Percent Low- Income
2,292,581	996,898	56.5%	2,236,947	1,505,454	32.7%

Table 3 presents minority and low-income population data for census block groups affected by proposed route discontinuations. The only route considered to be fully discontinued for this analysis is Route 870<sup>2</sup>.

Table 3 - Census Block Group Population Affected by Proposed Route Discontinuations

Number of Census Block Groups	Total Impacted Population <sup>1</sup>	Impacted Minority Population	Percent Minority	Total Impacted Population <sup>1</sup>	Impacted Low- Income Population	Percent Low- Income
63	60,028	21,817	36.3%	55,551	13,245	23.8%

The percent minority population in Table 3 is below the percent minority population within the MTS service area (36.3 percent versus 56.5 percent), so there is no disparate impact from route discontinuations<sup>2</sup>. The percent low-income population in Table 3 is below the percent low-income population within the MTS service area (23.8 percent versus 32.7 percent), so there is no disproportionate burden from route discontinuations.

<sup>&</sup>lt;sup>1</sup> Census block group populations are tabulated differently for each separate population characteristic measured by the American Community Survey. To ensure accurate population weighting for each characteristic, the total population value for each individual population characteristic explored for this analysis is included separately, and may vary from the total population reported for another population characteristic.

<sup>&</sup>lt;sup>2</sup>MTS staff is not considering the retirement of the Sunday-only Route 703 in Chula Vista as a complete discontinuation, as the route segment, span, and frequency coverage provided by the current Route 703 on Sundays will be entirely replaced by restored or expanded Sunday service on Routes 701, 704, 709, and 712. Consequently, there is no loss or reduction in service availability for riders.

Table 4 presents minority and low-income population data for census block groups affected by decreased frequency proposals that constitute a major service change. The only route considered to decrease in frequency under this proposal is Route 204.

Table 4 - Census Block Group Population Affected by Decreased Frequency Proposals

Number of Census Block Groups	Total Impacted Population <sup>1</sup>	Impacted Minority Population	Percent Minority	Total Impacted Population <sup>1</sup>	Impacted Low- Income Population	Percent Low- Income
12	30,830	16,404	53.2%	27,677	11,212	40.5%

The percent minority population in Table 4 is below the percent minority population within the MTS service area (53.2 percent versus 56.5 percent), so there is no disparate impact from decreased frequency proposals. The percent low-income population in Table 4 is within 10 percent of the percent low-income population within the MTS service area (40.5 percent versus 32.7 percent), so there is no disproportionate burden from decreased frequency proposals.

Table 5 presents minority and low-income population data for census block groups affected by proposed new service. Because this change is an improvement, the analysis must consider whether non-minority and non-low income populations receive a greater benefit relative to the service area as a whole. Routes considered to be new routes for this analysis are the proposed Routes 12, 52, 85, and 838.

Table 5 - Census Block Group Population Affected by Proposed New Service

Number of Census Block Groups	Total Impacted Population*	Impacted Minority Population	Percent Minority	Total Impacted Population*	Impacted Low- Income Population	Percent Low- Income
105	206,808	133,320	64.5%	201,212	82,830	41.2%

The percent minority population in Table 5 is greater than the percent minority population within the MTS service area (64.5 percent versus 56.5 percent), so there is no disparate impact from proposed new service. The percent low-income population in Table 5 is greater than the percent low-income population within the MTS service area (41.2 percent versus 32.7 percent), so there is no disproportionate burden from proposed new service.

Table 6 presents minority and low-income population data for census block groups affected by increased frequency proposals that constitute a major service change. As with proposals for new service, because this change is an improvement, the analysis must consider whether non-minority and non-low income populations receive a greater benefit relative to the service area as a whole. Routes considered to increase in frequency under this proposal are Routes 3, 35, 707, 815, 834, 950, and 962.

Table 6 - Census Block Group Population Affected by Increased Frequency Proposals

Number of Census Block Groups	Total Impacted Population*	Impacted Minority Population	Percent Minority	Total Impacted Population*	Impacted Low- Income Population	Percent Low- Income
204	424,105	287,143	67.7%	410,111	157,620	38.4%

The percent minority population in Table 6 is greater than the percent minority population within the MTS service area (67.7 percent versus 56.5 percent), so there is no disparate impact from proposed new service. The percent low-income population in Table 6 is greater than the percent low-income population within the MTS service area (38.4 percent versus 32.7 percent), so there is no disproportionate burden from proposed new service.

The Transit Optimization Plan includes a number of other route restructurings profiled in the Proposed Service Changes section that are not accounted for in Tables 3 through 6, as these routes do not include significant frequency decreases or increases and are not complete route discontinuations or additions. The FTA template does not offer a specific tool or methodology for analyzing these restructured routes. In the restructurings proposed in this project, service is effectively replaced rather than lost or gained in most cases, with the delta of geographic or temporal coverage between the current and recommended scenarios less than what would be considered "major" under Board Policy 42.

Route Real Rights Right			1	weekly ill-selvice nouis	SID		Weekly In-Service Miles	elvice mires		Est	Est Weekly Span of Service	of Service	Z	New/Disc. Route		Directional Route Miles	Route Miles		Bus Sto	Bus Stops Served		
	Description of Proposed Change	Change? Current	Proposed (Est)	sed Percent	nt Major Svc e Change?	Current	Proposed (Est)	Percent	Major Svc Change?	Current	Proposed P (Est) C	Percent Ma Change Ct	Major Svc P Change? R	New Disc. Route Route		Current Affected		Percent Current		Proposed A	% Current Stops Affected	Major Svc Change?
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Du Con	Dung summer frequency would remain every 15 minutes on all days, in non-summer months, Monday-Saluddy frequency would be reduced from 20 to 50 mmmes		254	222 -12 8%	%	3,577	3,108	.13.1. %		/	NO SPAN CHANGES	NGES	1			8	снерисе	SCHEDULE-ONLY CHANGE	NGE	-		
D B C D D	During summer frequency would remain every 15 minutes in all days (20 minutes north of SeaWorld.) in non-summer months, Monday-Salanday frequency would be reduced from 20 to 30 minutes.		24.0	204 +18 1%	87	3,358	2.752	958 81*		,	NO SPAN CHANGES	WGES	1			6	снериц	SCHEDULE-ONLY CHANGE	NGE	111		
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13 We	Meekday affernoon frequency would be increased from 15 o 12 minutes		777	958 16 5%	3%	9,119	10,616	16.4%		~	NO SPAN CHANGES	NGES				Ś	снериге-	SCHEDULE-ONLY CHANGE	NGE			
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Rd Rd Sen 25 wee	Route would be streamlined to use H-giway 183 and Fna's R1 between fixes College Drine and Fashen Valley. Local service between Mass Oclege Drine and Fashen Valley would remain on other routes as follows. Heatin Center Drin Route 120, Generee A. en Routes 41 & 120 and Ulino St. On Route 120, Generee on Compact 81 & 120 and Ulino Valla R4) and Csier SI, would be discontinued.			167	10°	6 6 70 70	1695	\$60 O		«	NO SPAN CHANGES	NGES	Bernard St. 2	radional de Almontos		10	8 4 8 29	29 8%	901	. Q	5: 1-	н
Ros 27 Inst	Route would be adjusted to operate along Kearny Villa Rd Instead of Comity St. between Balboa Ave. and Claremont Mesa Biod	81	217	217 0 034	2%	2,698	2 698	900		~	NO SPAN CHANGES	NGES		Usalia Tajir		0)	2.0 19	19 8%	63	Ü	20.6%	92
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Note that we shall be shall	Route	Ш		_	Proposed (Est)		Major Svc Change?		Proposed (Est)	Percent Change	Major Svc Change?				Major Svc Change?	New Route						Proposed	% Current Stops Affected	Major Svc. Change?
Note discription of proper party of proper p	44	The northern end of Route 44 would be realigned on Clateronia Mess Bild to Serve east of Convey St 10 the Reany Mess Transit Center (Instead of west to Clateronial Square) Service on Clateronial Mess Bild between Convoy IS and Clateronial Mess Bild between Convoy IS and Clateronial Square would be replaced by a revised Route 105.	1 1 1 1	595	230	-10.9%		8,266	7.372	.10 8%			NO SPAN C	HANGES				13.0	4 Ø	36 6%	88	27	30.3%	.*:
No. 10.00 column   No. 10.00 c	8	Route varuid be adjustled in Clairemont and Unwersky City to lies Regards 8 dai of Generation Dine Midday service avoud be discontinued between approx 10 am and 20 pm (but termain available on Route 41 on Genesee Ave and Route 105 on Clairemont Dr.)		181	124	-31.4%	×	3,336	2,287	-31 4%	×	71 50	51.50	-27 8%	*			16 9	о в	17.7%	53	18	29 0%	٤
A	53	New Route 52 would replace eastern segments of Routes 1 and 7 operating between University Ave 26th S1 and the Grossmont Transit Center va University Ave Allogon Ave. La Mess Brd and Grossmont Blvd 30-minute trequency, 7 days/week	*	D	289	100 0%	*	0	3,003	100 0%	н	0000	121.45	100%	н	*		New	New	New	New	New	New	*
Special continues to the continue to the conti	89	Route 83 would be adjusted as follows service would poetake weekday indips only apport 8 am - 3 pm P, Rt 32 would be died allow Washington SI, and into Hitlerest, whelv wouldenan served the Route In the northern terminal would move to Old Town, and the Ford Stockton Dr segment would change to Sunset Blod Liban St.		57	39	-37 6%		627	391	-37 6%	H:	52 05	40 00	-37.6%	ж			5.8	32	54.5%	53	21	39 6%	К
Page 1 100 100 100 100 100 100 100 100 100	20	Service would operate dumny weekday peak hours only, pepatiking two round fross the morning and two round trips in the administry of the service of the service of the service for AVAPA Kan Gale (we Cadion St.), and the Sib Base Man Gale Midday service for Cabrillo Monument would be discontinued.		4	81	-57 8%	4	700	295	-57 8%	8	59 25	20.00	19 <sub>6</sub> 99-	×			7.5	6,5	43.9%	8	18	32.2%	*
Recurs 155 would be applicated as follows the continuous follows the continuous would be applicated as follows the continuous follows the continuous would be applicated by a 12 miles of the continuous follows the continuous follo	12	Implement new route to replace Route 205 serves to hortheastern and southwestern Olay Mesa proposed for discontinuation. Servee would operate hourly 7 days/week		0	59	100 0%		a	1 063	100 0%		00 0	88 10	100%	н	н		New	New	New	New	New	New	н
Round yound be adjusted in Keanny Mesa Bor Corroy St. and Keanny Mesa Bor Corrow St. and Keenny Mesa	105			2337	445			3.758	7 078	88 4%	*	115 23	132 06	14.5%				6. 4.	7	54 0%	114	88	491%	
Weekday Inspersory yould be reduced from 15 to 30 minutes, and weekden't service would be reduced from 15 to 30 minutes. and weekden't service would be reduced from 15 to 30 minutes. and weekden't service would be above the winner. The winner would be reduced from 15 minutes. And weekden't service would be above the winner. And we would be reduced from 15 minutes. And weekden't service would be above the winner. And we would be reduced from 15 minutes. And we would be reduced from 15 minutes. And we would be above the weekded with restored Sunday. And 15 minutes to operate on 75 minutes would be above the weekded with a Sommitted to operate on 75 minutes. And 15 minutes would be above the weekded with a Sommitted on Sommitted to operate on 75 minutes would be above the weekded with a Sommitted on Sommit	120			518	482	-6 8%		6 945	6 475	-6.8%			NO SPAN C	HANGES				14.8	1.5	10 1%	999	7	10.3%	00
Weekedyal midday service bound be increased to a 15-minute         35         1.07 Meekedyal midday service bound be increased to a 15-minute         35.37 Meekedyal midday service bound be increased to a 15-minute         35.37 Meekedyal midday service bound be increased to a 15-minute         35.37 Meekedyal midday service bound be accelerated to a 1-minute         35.37 Meekedyal midday service bound be accelerated to a 1-minute         35.37 Meekedyal midday service bound be accelerated to a 1-minute         35.37 Meekedyal midday service bound be accelerated to a 1-minute         35.37 Meekedyal midday service bound be accelerated be midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound be accelerated by a 1-minute         35.37 Meekedyal midday service bound by a 1-minute         35.37 Meeked by a 1-minute         35.37 Meekedyal midday service bound by a 1-minute         35.37 Meeked by a 1-minute <td>204</td> <td></td> <td>*</td> <td>109</td> <td>44</td> <td>-59 7%</td> <td></td> <td>1,420</td> <td>571</td> <td>-59 8%</td> <td>ж</td> <td>113 56</td> <td>8130</td> <td>-28 5%</td> <td>ж</td> <td></td> <td></td> <td></td> <td>SCHED</td> <td>ULE-ONLY</td> <td>CHANGE</td> <td></td> <td></td> <td></td>	204		*	109	44	-59 7%		1,420	571	-59 8%	ж	113 56	8130	-28 5%	ж				SCHED	ULE-ONLY	CHANGE			
All titups would terminate on the east end at the Miramair  College Transit Station Control Results (Annual Stations Shore College Transit Station Control Results (Annual Station Results) (Annual Results) (Annu	235			935	1.075	14 9%		26,347	30.253	14 8%			NO SPAN C	HANGES					SCHED	OULE-ONLY	CHANGE			
Sunday service would be added with a 60-minute frequency 308 46% 46% 50% 50% 50% 50% 7000%	237			209	183	-12.4%		4,031	3 532	-12 4%			NO SPAN C	HANGES				22.5	6 6	44	R	4	17.4%	6
Route TOG would be definely replaced with restored Sanday  Route TOG would be definely replaced with restored Sanday  Route TOG would be definely replaced with restored Sanday  Route TOG would be definely replaced with restored Sanday  Route TOG would be selected by the restored Sanday  Route TOG would be selected by the restored Sanday service would be added between Sanday service would be added between from the replacement of	701		THE PERSON NAMED IN	378	395	46%		4,823	5.079	23%		102:15	116.55	14 3%					SCHED	OULE-ONLY	CHANGE			
Route 704 would be adjusted as follows routing would be adjusted as follows routing would be adjusted as follows routing would be adjusted to operate on 340 keep 10 k	703		18	21	0	-100.0%		341	0	-100 0%	к	13:36	00:00	-100%	к		*	Drsc	Disc	Disc	Disc	Disc	Disc	×
	704		dì	309	300	-2.9%		4,328	4 225	-2 4%		98 02	113 29	15 8%				162	4 0	24.8%	100	-8°	314%	o e

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			N.	Weekly In-Service Hours	vice Hours			Weekly In-Service Miles	rvice Miles		Es	Est Weekly Span of Service	an of Servic	,	New/Dlsc. Route	Route	Direction	Directional Route Miles	Miles	ā	Bus Stops Served	pan	
Route	Description of Proposed Change	Major Sve Change?	Current	Proposed (Est)	Percent	Major Svc Change?	Current	Proposed (Est)	Percent Change	Major Svc Change?	Current	Proposed (Est)	Percent	Najor Svc Change?	New Route	Disc. Route	Current	Curr. Mi. Affected	Percent	Current	Proposed	% Current Stops Affected	Major Svc Change?
707	Upon immelementation at the South Bay Planed in 1919. Frequency would be increased from Gill 200 minities replacing by would be increased from Gill 500 minities replacing the extended Route 700 tings along Estallake Parkway. The span-of-service would also be increased to march the current earliest and latest Route 709 Eastlake Parkway service.	*	37	55	150 0%		643	1 608	150 0%	ж	54 20	73.35	35 4%	*				SCHED	SCHEDULE-ONLY CHANGE	CHANGE			
709	Proposed addron of Sunday service at 60-minute frequency Assu, Uppor mplementation of the South aby Rapid in 2019; Route 709 service north of Olympic Parkvay along Earslake Pking Bookel Red. and Lane Ave, would be replaced with address Route 70° service Service around Lakeshore Dr. would be discontinued.		412	414	0.4%		6,348	6 121	۶. په		106 39	123 28	15 8%				<del>δ</del>	6	38.8%	7.8	8	43 0%	н
815	Weekday servce would be increased to a 15-minute increasers Asic puter would be shorted to terminate at E. Man Si Maasson Ase instead of month to Bloadway. Confuturing service along E. Man Si would be available on Rouse 864 and 674875.	×	146	224	542%	×	1,576	2 424	52 B)s	*		NO SPAN CHANGES	HANGES				2.4	1.3	25 6%	104	4	10.0%	2
816	Route would be streamlined to operate along Washington SI between Jamacha Rd and the El Cajon Transit Center instead of Main St./Douglas Ave	(14	152	146	4 0%		2.071	1,987	7 0%			NO SPAN CHANGES	HANGES				89	8	44.8%	12	34	59 6%	×
832	Service along the loop of El Nopal. Los Ranchilos Rd. and 2nd St. would be discontinued.		39	33	.15 9%		612	515	.15 8%			NO SPAN CHANGES	HANGES				80	2.0	24 0%	190	7	26.9%	5
834	Route would be restructured to operate as an hourly counterfortwase long from Santee in covan Center to West Santee, wa Cugamaca St., Mast Bird. West Hills Proxy and Mission Gorge Rd. and Town Center Proxy. Service along Wesa Rd and Prospect Ave would be discontinued.	-	18	30	67 2%		287	480	67.2%	*	18 55	57.30	204%	ж			10.8	6.3	57 8%	09	55	BB 3%	н
99 99	New Route 838 would replace the eastern part of Route 864 east of East County Squere Llos Coches Rd. ) Between East County Squere Llos Coches Rd. ) Between East County Squere and Vejas Cason, Route 864 old follow the same alignment as current Route 864, operating houty every 649 between approx 7 am and 7 p.m. As an earliernaive, the Board may consider operating Route 838 earliernaive, the Board may consider operating Route 838		q	150	100 0%	*	0	2,395	100 0%	*	00:0	95:42	100%	ж	ж		New	New	New	New	New	New	×
851	Route would be streamlined to operate toffrom Highway 94 along Barront Dr. missaed or fermoord Dr. Alon, serves wast of two, '75 along Eleuton flow, would be discontinued and monitors, as the property would be reduced to 60 monitors.		72	31	-23 0%		1,164	988	-23 0%			NO SPAN CHANGES	HANGES				8	3.6	41,7%	8	83	22 9%	8
8 5 6	Route 855 service to the Rancho San Dego Village area (Calle Voter and Nat Anterado) would be descontinued Maintain Barkes to the airst would termain anaidate on Retar 844 Asis. Route 855 and 853 would ream on Caleger Are without furming through the College Grove Transit Center (which would still be accessible on Routes 919917)	[r= ]"-	(a)	331	-15 2%		5 647	4,788	.15 2%			NO SPAN CHANGES	HANGES				19.1	23	12.1%	8	10	5.3%	2
864	Route would operate between El Cajon Transit Center and East County Studer on larges, Confung service to Approvings would be available was it leaster with new Route Bals at East County Square. Route would also be streamined in El Cajon to termain on Madeson Ave and E Man St. rather than using 2nd St and Broadway Sunday- only Route Belset would be replaced with service on new Goule Bolle Belset would be replaced with service on new	*	946	151	-56 5%	*	6.233	2,568	-58 8%	*		NO SPAN CHANGES	HANGES				83	16	63.9%	134	8	70.1%	*
870	Discontinue route	170	22	0	-100 0%	×	545	0	-100.0%	*	24 00	0.00	-100%	H		×	Disc	Disc	Disc	Disc	Disc	Disc	×
871/872	Route would be replaced with a hourly weekday-only Roule BYZ, operating a shortered loop via Johnson Ave. Chase Ave. Magnolia Ave. and Oouglas Ave Mann Street (same as current Roule 872A routing).	-	82	4	-83 0%	*	1 038	175	-83 1%	×	102 37	45 00	-56 1%	*			7.1	9.4	48 7%	88	ਲ	70.8%	×
874/875	Service to the Granite Hills area would be discontinued, with the route using the current 874A/875A routing along E. Main St. and Jamacha Rd. instead		276	248	-10 1%		3,580	3219	-10 1%			NO SPAN CHANGES	ANGES				13.3	25	18 9%	90	#	13 8%	2
901	Two peak shoulder round-trips discontinued		657	645	-1.8%		10,856	10 703	-18%	V		NO SPAN CHANGES	IANGES					SCHED	SCHEDULE-ONLY CHANGE	CHANGE			

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			We	Weekly In-Serv	ervice Hours		22	Weekly In-Service Miles	ice Miles		Est.1	Est. Weekly Span of Service	of Service	Z	New/Disc. Route		Directional Route Miles	oute Miles		Bus Stop	Bus Stops Served	_	
Route	Description of Proposed Change	Major Svc Champer Cu	Current	Proposed (Est)	Percent h	Major Svc Change?	Current	Proposed (Est)	Percent M Change C	Major Svc Change?	Current	Proposed (Est)	Percent Ma	Major Svc   Change?   R	New Disc. Route Route	c. Current	Curr, Mi, Affected	Mi, Percent od Change	ent Current	Proposed		% Current M Stops C Affected	Major Svc Change?
902	Route 503 wealed be realigned to a single variant instead of 1955, and 4055 year to Lettern Route 503 sightment of 1955, and 4055 year to Lettern Route 503 sightment of 1954, which is the 1954 years before and Antony Pol 18 Mean 184. There was a Lettern Route 504 years of 1954 year		175	88	الله در الله الله الله الله الله الله الله الل		4,030	3.63.6	9 8 %			NO SPAN CHANGES	ANGES		0.4813-71502		9.2	6. 2.5 3.5	35.8%	84 (B)	D)	25 1%	*
906/907	Saturday and Sunday service would be increased to a 15- minute frequency.		260	648	15.7%		5,514	6.384	15.8%		٧	NO SPAN CHANGES	ANGES				S	SCHEDULE-ONLY CHANGE	ONLY CHA	INGE			
222	Service would be extended in Ocean Beach to Point Loma Ave replacing Route 35 service south of Newbort Ave. Also, Salurday service would be discontinued		212	218	2 6%		2,420	2.458	1 5%		63 42	70.55	-15 3%				© 0	0.4	3 7%				94
929	Route 229 would terminate at the 12th & imperial Transat Center instance and of following throughs service would be available on the Trolley of Routes 11 and 901 Some late highlings could be extended tollron Broadway in Econtrown.		1,109	1 032	-7 0%		13,145	12 227	-7 0%		×	NO SPAN CHANGES	ANGES		4-1-1		17.6	12	12.6%	130	2 - 2	00 00 %	9
936	Routes 655 and 935 would stay on College Are without lunning mich College Grove Transit Center. Service to College Crove Transit Center would remain available on Routes 916617	* W	303	27.6	8.9%		3 528	3 2 1 9	-8 8%		× 1	NO SPAN CHANGES	ANGES				10.1	0.4	4 1%	8	v	6.1%	5
944	Route would be adjusted to servie Community Rd and Hillery Place. Service would be discontinued east of Midland Rd (and along the Garden Rd. (cop.)	*	116	115	0.0%		2 108	2 108	0.0%		٧	NO SPAN CHANGES	ANGES				9.2	3.1 3.7	37 7%	99	ZBI	42.4%	*
950	Frequency would be increased to 10-minutes in the morning peak, and later right service to the Olay Mesa border	*	\$	82	76 0%	×	2 031	2 964	45 6%	×	99 13	113.53	14.8%				S.	SCHEDULE-ONLY CHANGE	ONLY CH	INGE			
955	Weekday service would be increased to a 12-minute frequency.		653	762	16 7%		7,511	8.754	16 6%		٧	NO SPAN CHANGES	ANGES				Š	SCHEDULE-ONLY CHANGE	ONLY CHA	INGE			
962	increase frequency from 20 to 16 mnutes on leveledays and from 50 to 31 mnutes to wredeeders A Stor crute world be given mined to roman on Place Bled and Plandade Villey Rd increased of Holkschafter Re O.D. Cumberland St and bettimps St. Lecel Plandae Hills service vicuid the mostly replaced by Route 643.		529	462	102 1%	×	2 869	5 798	102 \$%	к		NO SPAN CHANGES	ANGES	Annual Color		17-17	ත. ග	2.7	28.5%	2	21	29.7%	н
963	Route would be shanged on the east end to continue east on Pazas field. In Haffbor, we and rejache the Pazas set Hills parchino (Route 62), via altopol (Rea Dr. Cumpeland St. Saxen Dr. and Aleghany St. Service acoual operative every 30 moutos on week-bays and trough of Sandray Standay Sandray Sandray Endid Aire to Paza Ennia voudute replaced by a realigned Nature 558 (Route 658 would a remain on Euclid Ave. misteral of the Granger Ave. 724th St. loop)		## ##	4. 10	44 835 55		1,540	1, 404	14 49%	1 - 1	ش بر رن	112.37	34.3%	×			100	S 5	% 8	49	O (c)	12. 2.	×
967	Rouning would be objusted to eastbound 4" St. between Eburld Ave and Hahrson Ave, continuing east to Atta Vista (Kangosa Pi Ava St visit the terrent routing. Also, Salurday sorrice would be discontinued.		61	ib ib	760 8-		795	655	16 4%		63 1 <u>6</u>	81.05	-13 1%				m n	0 3	ic Sign	37		2 7%	9
<b>8</b> 9 9 6	Route would be adjushed to operate weekdays only between 24th St. Transit Center and Plaza Beniar Brom its current algument along Aft St. Route 659 would turn south on Euclid After 105 sectionable After and nine Plaza Bonna Route 658 service east of Euclid Avie and to the Murda R4 Icop would be discontinued.	*	88	1.8	15.5%		8) C)	1 045	15 2%		25 00	78 35	929				(7) (h)	2 9	30 7%	46	ā	24 B%	к
992	Salurday and Sunday service increased to a 15-minute frequency	4	305	349	15.7%		2,965	5,434	15,8%		<	NO SPAN CHANGES	ANGES				Ŋ	SCHEDULE-ONLY CHANGE	ONLYCH	NGE			

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Name	Route (s)	Comment	Mode of Communication
ROUTE 1			
Peggy Allen	1	We need that bus, children, teenagers, people going to work, going to 99 cent store. Please don't change #1 bus.	Voicemail
	1	To provide access to Hillcrest medical facilities for seniors, Route 1 needs to continue loop around 4th and 5th Avenue then go up 5th to Fashion Valley.	Web
-	1	DON'T CHANGE THE ROUTE 1!" THE ROUT IS FINE AS IT IS! WHY FORCE INDIVIDUALS LIKE MYSELF(WHO LIVE IN THE SDSU AREA) TO HAVE TO GET OFF AT THE LA MESA TRANSIT STATION AND F**** WAIT FOR ANOTHER BUS TO GO TO GROSSMONT CENTER?!!! THAT'S "S***-F*** STUPID AS F***!" AS FOR THE FASHION VALLEY EXTENSION; MANY, LIKE MYSELF, CAN EASILY TAKE THE ROUTE 120 TO FASHION VALLEY. REMEMBER, THE ROUTE 1 ENDS ON 5TH NEAR UNIVERSITY AVENUE (WHERE THE 120 STOP EN ROUTE TO FASHION VALLEY. THEREFORE, DON'T MAKE ANY CHANGES; THE ROUTE 1 IS FINE AS IT IS!!!	Web
- ·	1	1/215 duplicated combine for higher freq	Web
	1	If you are considering having the route go to Fashion Valley transit center get ride of the route 1A because if you are going to have a new route 52 that goes to La Mesa Blvd trolley station you don't need the route 1A. People can catch the trolley to Grossmont by the orange line and transfer to the green line toward 12th Ave and Imperial Ave.	Web
	1	Why are you going to make it more difficult to get to grossmont by having to transfer to another bus and take a chance on getting to work even later, it seems like your just creating this new project so you can increase the money and not taking into concsideration the inconvenince of the people	Web
ŝ	1	Have this bus continue to loop around to the 4th Avenue medical centers on its way to Fashion Valley for Eastern area seniors.	Web
	1	Connect route 11 and route 12 at 12th and Imperial, who ever heard of splitting up a route then not connecting its different parts, totally outside basic transit planning principles	Web
-	1	Connect route 11 and route 12 at 12th and Imperial, who ever heard of splitting up a route then not connecting its different parts, totally outside basic transit planning principles. Keep transit service on all of a major cross street-Market Street including for senior tower dwellers from University and Park through Cortez to downtown	Web
	1	Have it run to Gaslamp, and then 'bounce' to 12th & Imperial	Web
	1	Nice extension. Increase frequency of Route 52 to connect.	Web
*	1	I think that proposal is a good one.	Web
ROUTE 3			
C.15	3	I support adding additional frequency to route 3	Web
-	3	This bus is not pleasant to take, full of homeless guys from Commercial Street going to Hillcrest clinics Make the 11 which has a nicer community of people more frequent not this one.	Web
	3	run until 1am nightly	Web
÷	3	Have the bus drivers for the 3 and 10 at Washington and Fifth coordinate themselves so that the 3 to the UCSD hospital doesn't leave as soon as the 10 comes in or the 10 driver doesn't wait for the 3 to pull out before pulling in.	Web
	3	good	Web

Name	Route (s)	Comment	Mode of Communication
ROUTE 5			
	5	Keep the system fair and equitable across the region. Don't increase frequencies on this or any bus to 10 minutes while cutting back other services to half hour. Half hour headways don't mean people use schedules, it means they try not to use the serviceeither they take Uber or Lyft or avoid going on the trip all together. And it is easier to keep riders by keeping to 20 minutes than gain riders through ads by increasing bus routes like this to 10 minutes.	Web
ROUTE 7			
Hasani Hughes	7	This route honestly sucks horribly! It never fails to be soo late! Something needs to be done about this! Even 10 minutes in my opinion is too late. San Diego is a big city and our transit needs much improvements! From MTS trolley guards to bus routes. Today this 7 that I am still currently on is running ten whole minutes late which means I am late for work. I know it's not entirely the drivers fault. There was a wheel chair and several ppl pulling the cord at unwanted stops. Even with that being said, maybe two buses can be dispatched 5 minutes apart to keep this kind of thing from happening. I already leave my house way ahead of time, and shouldn't have to really cuz the bus should be more time efficient. I will continue to complain until this is fixed. I need MTS and I pay for the service so I expect to be able to count on it.	Web
	7	I like the new Route 7-	Web
1.51	7	Sorry to see Route 7 terminating farther to the west; if you want this to work, increase frequency of Route 52 connection from La Mesa	Web
	7	keep 12 Park replacing #7, 10 replaces on Univ Improves frequencies	Web
	7	Don't increase frequency on this bus any more. I stand on the corner of University and Park between 8:15 and 8:30 waiting for a 10 bus and see 3-4 7's go by	Web
ROUTE 8			
*	8	good	Web
	8	Don't reduce service to our world famous beaches ever.	Web
	8	For system equity do not reduce non-summer frequency of service from 20 minutes to 30 minutes. This will harm all the retail and restaurant workers at Pacific and Mission Beach places and the system for touriststhey will think it dumb that we advertise our great beaches and they can't get to them easily, they won't think 70 degrees or even 65 is too cold for a beach trip.	Web
17.	8	Do not reduce non-summer frequency of service from 20 minutes to 30 minutes. This will harm all the retail and restaurant workers at Pacific and Mission Beach places and the system for touriststhey will think it dumb that we advertise our great beaches and they can't get to them easily, they won't think 70 degrees or even 65 is too cold for a bea	Web
ROUTE 9			
	9	good	Web
- C* L	9	Don't reduce service to our world famous beaches ever	Web
14	9	This route should still run every 20 minutes due to overcrowding	Web

Name	Route (s)	Comment	Mode of Communication
ROUTE 10			
	10	Restore the eliminated despite our input but not brought up before the Board MAJOR Route 10 June 11 changes. Restore the bus stops at 3rd and Washington and 3rd and University.	Web
	10	Restore the Washington and 3rd and University and 3rd Route 10 bus stops as seniors and others have dangerous walks across curb cuts to get to health care placesLab Corp and Family Health Service on Washington and Walgreens on University. And for the Washington and Third who ever heard of transit planners eliminating a bus stop for the best pizza placeBronx Pizza. Eliminate stops if you will before Park Blvd as that part of the route is well covered by constant big artic 7 buses. That was crazy to eliminate stops where there is not other service but keep them where there is frequent service already, who ever heard of such a thing.	Web
ROUTE 11			
Lynne Shapiro [Multiple]	11	I am even more concerned, however, at the many who would not have direct access to the regions only transit-friendly Grocery Outlet/Bargain Market at 10th and Market which is almost half a mile from the proposed 1st and G Route 11 truncation location.	E-mail
è	1, 11	The proposed changes make transit nearly impossible. If I want to get from Hillcrest to Downtown or Convoy street nearly impossible. I'm a native San Diegan. I don't know what you are thinking. We have an aging population and disabled. You push things through like Route 215.	Voicemail
James	11	If you can't bring the Route 12 to 12th and Imperial, have the Route 11 go onto Market Street and the last stop would be at G Street. Have the Route 11 go to Front Street and park it at Front and F Street. You can park three to four buses here. Then you could have Route 12 stop at Front and F Street too.	Voicemail
¥.6	11	We need a bus that serves East Village and runs on Market St. Keep #11 on Market St.	Web
	11	With the Department of Child Support Services now open at 3666 Kearny Villa Road, a new bus stop is needed at Aero Drive and Kearny Villa Rd (Hotel corner) I know plenty of Seniors that get their groceries at Grocery Outlet by riding the 11 to and from Senior housing complexes, without a way to connect to a bus going down Market Street creates a very bad hardship on people with walkers, wheelchairs and canes.	Web
. 2	11	I am concerned that the new Route 1 will turn into another Route 11 as it seems like it is trying to do too much with one bus.	Web
L.	11	the ridership through Kensington via Aldine Dr. to SDSU is extremely low. please consider rerouting the 11/12 route to the 15 freeway or reduce the operating schedule Going down/up Aldine Dr. creates an enormous amount of noise pollution for this 100% residential neighborhood.	Web
	11	Please do not change this route. It eliminates direct access to the San Diego Central Library from Uptown, Normal Heights and other neiborhoods. The northbound stop is right at the Library; the no. 3 is not an acceptable alternative for handicapped and elderly riders due to the distance from Market Street.	Web
*	11	If we must have a no. 12, please extend the terminus to 12th/Imperial Transit Center so access to the Central Library is maintained and direct connection to the no. 11.	Web
	11	people get groceries at ralphs and jimbos at 1st and F. If you break the route, they will ride the bus 2 blocks to change to the 12 at Broadway. doesn't make sense.	Web

Name	Route (s)	Comment	Mode of Communicatio
	11	not good at broadway start; better at F at Ralphs	Web
÷.	11	Splitting thr route should help - why has it taken so long?	Web
4	11	Finally a good idea splittling the route #11	Web
	11	Please keep continuous bus service in downtown along Market Street, it is	Web
	11	currently a great alternative to driving.	Web
*	11	This should have been done many years ago. as long as routing stays similar, with only abus number change and ending	web
¥	11	downtown I think that proposal is a good one.	Web
(4.	11	The route splits in the 11 to 11 and 12 need to meet at 12th and Imperial to keep bus service fully on Market Street near senior towers and to provide senior tower residents on Market Street, in the Cortez, Mission Hills and Hillcrest areas direct access to Grocery Outlet, the Central Library and medical facilities in the Market Street area.	Web
	11	Market St must be connected somehow as there are several streets cut off with no service	Web
ROUTE 12			
74	12	See Route 11 as I am totally in support of Route 11 becoming 2 routes as people dont really go on the route for the entire distance and with minimal impact you can make it into 2 routes.	Web
9	12	Market St must be connected somehow as there are several streets cut off with no service	Web
T-y	12	remove #12 off 1st Ave since it can replace #7 on Park	Web
T <del>c</del> ò	12	Please keep continuous bus service in downtown along Market Street, it is currently a great alternative to driving. Or as an alternative, have the new 12 bus serve Market St. from Front to 4th/5th for easy transfer to the 3 bus.	Web
ROUTE 13			
+	13	good	Web
	13, 14	Route 13 could be re-worked to service Rancho Mission Rd in lieu of total elimination. This 'streamlining' should not affect the good citizens who depend on these essential public services. These services are to help citizens be productive and self sufficient so we don't have to rely on family members and become shut-ins of society.	Web
ROUTE 14			
Shain Haug [Multiple Comments]	14	I am distressed by the potential denial of bus service from 51st and Zion to the San Diego Mission and Grantville Trolley stations. Because of the narrow windows allowed to transfer between the Route 14 and/or the Green Line and 215 it is likely that the prospective change in schedule will add a full hour to to my travel between 51st and Zion and downtown and return in the evening. If you are going to deprive our community of use of the San Diego Mission and Grantville Trolley stations by the truncation of the Route 14 you MUST revise the route schedules to ensure seamless transfers. I would like to discuss this further with you and hope that you will call me for a conversation in this regard. I am generally available at the number given after 5:00 p.m.	Web
William Erickson	14	Please do not discontinue the # 14 bus from traveling from Friars to Rancho Mission to Ward road. There are nine condominium projects with no way to get to the San Diego Mission trolley station or to Rite Aid drug store or Vons. Many older residents do not drive! How do they survive?	E-mail

Name	Route (s)	Comment	Mode of Communication
	14	Concerning elimination of Rancho Mission Rd service. I am a disable man, 53 years old. I support myself through full time work. I bought my condo specifically for the reason it is next to the 14 bus line. I do not drive. Removing this line will cause a tremendous physical hardship due to my cerebral palsy, due to living at the top of Rancho Mission Rd near Friars Rd and the trolley station is at the bottom of a steep hill that i find extremely difficult to walk. I do not qualify for the Access bus and it would be difficult to arrange to leave work in a 3 hour window the Access bus requires. By removing this bus line, you are impacting my being a self-sufficient citizen and adding an undue burden to walking a steep hill that a citizen without a disability would find invigorating. You are taking away a personal freedom to be a productive member of this society in San Diego.	Web
Pi Transition	14	Please consider the initial proposal for the Bus Route 14 to extend the route from Kaiser Hospital to Grossmont Transit Center, thank you.	Web
	14	Route 14 provided timely connection between Allied Gardens and the nearest trolley stations, Mission San Diego and Grantville with minimal waiting time at the transfer points. The elimination of that connection leaves only the San Diego State University transit center as a means to connection between Route 14 and the trolley or Route 215. If you are to eliminate the Kaiser Hospital to Grantville connection you must connect Allied Gardens to the SDSU transit center on at least a one half hour basis with timing for minimum wait time at the transit center either way. As it is, it does not appear that the Route 14 will stop at the SDSU transit center either direction.	Web
ROUTE 20			
*	20	I don't use route now but in the past and in the future will use it. All the workers that use service on Black Mountain Road will weck a lot of people, you say this streamline, but little advantage. Really bad idea.	Voicemail
*	20	Please do not discontinue the Black Mountain route. This route helps reach stores and businesses there during the weekend when there is no route 31.	Web
	20	I am a big route 20 rider and the changes seem to be good	Web
	20	On week days peak hours route 20 should be every 15 minutes from rancho Bernardo transit center to downtown. On Sundays route 20 should be every 30 minutes from Miramar college to downtown.	Web
· +	20	Isn't this proposing re-route what the 235 is for? The 235 already goes straight to Kearny Mesa TC. I feel like there are still a lot of south bound passengers, that would now have to now travel North to Miramar TC, just to travel South towards Kerney Mesa TC. Thanks for your time.	Web
-	20	Increase the Sunday service to every 30 minutes	Web
	20	We oppose this proposed change because it will tremendously inconvenience the many passengers who get on/off along Black Mountain Road, as well the connecting passengers who get on/off at Ruffin Road. MANY people utilize route #20 to access the commercial areas—businesses and services, as well the densely populated residential areas. Many passengers use this route when bus #31 is unavailable. This proposed change would require that all of these passengers walk to and from Miramar College Transit Center. Such as change is unwelcome and unreasonable. Please reconsider this proposed change. It would only reduce the trip by 5 minutes, but cause tremendous inconvenience to many of us who ride this route daily. Thank you	Web

Name	Route (s)	Comment	Mode of Communication
Victoria Simmons	25	Removing the Ostler/Comstock portion of Route 25 would be a tremendous disservice to the people in that neighborhood who depend on #25. Many of them are elderly immigrants. Many use the bus as part of their commute to work. Some use this bus to get to Sharp Hospital. The bus is usually crowded. To get to the bus stop for the #41 on Genesee is an extra 10-20 minute walk. To get to the bus stop for the #44 on Linda Vista Road is an extra 20 to 30 minutes. That may not seem like much, but it is through a hilly neighborhood that can be difficult to walk, especially for older people carrying groceries or laundry. For commuters, the extra walk and waiting for another bus connection could add up to an hour to our commutes, each way.	E-mail
ROUTE 27			
Estela Melendez	27, 44, 50	As a paying customer, please do not reduce service for Routes 27, 44, and 50.	E-mail
6.	27	Please add a Sunday schedule	Web
-	27	Peak hours should be every 15 minutes on weekdays	Web
	27	Prolific service in anticipation on the Troley extension every 15 min to connect with 41	Web
ROUTE 28			
7.74	28	Line 28 should cover 84 mts makes people transfer to many times	Web
ROUTE 31	_		
	31	Yo30u stated in your MTS flyer (6-26-17 to 7-20-17) that the "following routes" didn't have any "major changes" to be considered"30, 31,41921", yet there was a "major change" made to several of these routes, including Routes 31 and 41, and nowhere in the listing above was there ANY space for "public comments" to be submitted. Also, there were probably not many speakers in favor of keeping these routes as they were, since people would not come out and "comment" on routes they had been told "would not be having 'major changes' made" to those routes. Since the public was NOT INFORMED of the potential for such changes, and had been told no changes WOULD BE MADE, WHY would they come and speak in "defense" of the routes that they need, if they believed the information given to them in YOUR MTS flyersWE WERE 'MIS-INFORMED BY YOU, and now our bus service has been impacted due to the "lack of public comment"This is not fair, and it needs to be reconsidered.	Web
4	31	The bus route that I am concerned with is the 31, which was changed dramatically even though the initial flyer announcing the possible changes specifically stated that Route 31 was among the bus routes that would NOT be changed in any wayTherefore, few people commented on it because they saw no reason to contest changes on a route that they had been informed WOULD NOT BE CHANGED.	Web
	31, 44, 105	Please increase frequency of Route 31 on Weekdays. Also, please add service for route 31 on WEEKENDS, even if it is infrequent. Also, since route 44 is being changed, maintain similar frequency for route 105 and potentially align times for transfer from route 41 at Genessee Av. and Clairemont Mesa Blvd.	Web
ROUTE 41			
N/A	41	I have a concern. I heard you were going to stop it [Route 41]. I have two daughter and a son disabled who cannot drive. Really depend on bus. Please if you can, please keep bus or help somehow.	Voicemail

Name	Route (s)	Comment	Mode of Communication
Misty Prino	41, 44	I do not have a car, I have a bicycle. I have issues going to issues on weekends past 10 p.m. Ridiculous are cuts in evening. Marking hard on us. 511 does not work. Losing riders because of all the changes. Having a trouble with bicycle. Rethink some of your changes. Make it more accessible to people that have to travel in evening. Route 27 doesn't do anything on Sundays.	Voicemail
ROUTE 44			
4	44	Keep the Route 44 bus for many important reasons. Thank you and have a good day.	Voicemail
÷	44	I am disabled and I need the route to go to my doctor appointments. I heard the Route 44 won't go by the Smart & Final. If you could keep it the way it is. My doctor on Convoy. I have another doctor at Sharp Memorial Hospital. I'm disabled and cannot drive.	Voicemail
	41 ,44	Do not change the route or make any stop changes. It's the most economical and viable way for me to get around. I'm a senior citizen.	Voicemail
4	44	I do not want Route 44 changed. Times can be changed, just don't want route changed. That's my only way to Mesa College.	Voicemail
krystal Brown	44	I am an MTS user and I was wondering how I'm supposed to get from Claremont to Mesa College Drive on the bus, are usually use the 44 on Merrimack and Clairemont Drive but now it doesn't service Claremont so I don't know what bus I need to use	E-mail
Linda Paulin	41, 44	I am appalled by the proposed elimination of bus service in Clairemont, especially between downtown, Clairemont Town Square and Westfield UTC. How are we supposed to get downtown for jury duty? Or maybe we will be exempt since there will be no public transportation available. I can understand cutting back on the frequency, but total elimation of stops will create a real hardship.	E-mail
Catherine Hall	44, 105	l've read that you are proposing massive changes to the routes of the 44 and 105 buses. I find it difficult to believe that adequate consideration has been given to the needs of the elderly who no longer drive. While they don't need 'special' busing, they do benefit from the frequent schedule provided on the 44 bus route. I've personally seen many older citizens use this mode of transportation to go to Clairemont Square, Walmart, Zion, and the Asian markets, as well as further to Downtown or University Town Center, when their needs dictate.	E-mail
Janet Lutz	44	Why would the MTS Planning Board want to disrupt a great & useful bus line? #44 is a well-planned routeClairemont Square, Mesa College, Old Town and all the apartments & shopping centers along the way. Your plan of forcing us to transfer to the 105 is an unnecessary & time consuming hassle for the riders! I wonder if any of you people on the planning board ever actually ride the buses? If you did, you would know that changing buses does nothing to encourage ridership. I am a senior citizen who uses the Route 44 bus more than once a week to go from Convoy & Othello to Clairemont Square where I do a lot of shopping, dining & movie viewing. Please do not change #44!	E-mail
4	44	Have a 10:15 bus that starts from Mesa College for students in classes that end at 9:50	Web
4	44	Don't change Route 44 from the original proposal. Don't bow to peoples feedback to bring back the old route. Maybe have a 44A or 44B which is the old route for those who don't want to have to transfer.	Web
-	44	New route is good	Web
	44	I love the new Route 44. Don't bow to pressure from others to change it. People are resistant to change, but this change is for the better as more people will ride the Rapids.	Web

Name	Route (s)	Comment	Mode of Communication
i i <del>i</del>	44	Instead of changing the 44 why don't you terminate the 105 at Clairemont square and add a route from Kearny transit to mesa college. Many seniors only pay cash and would have to pay twice for the same trip.	Web
	44	Have been out of town for most of the summer & unaware of the proposed changes to this Route. The article that I read in the Clairemont Times has me very confused. I am 82 & ride this route very often to get to the Clairemont Square from Linda Vista. One question is what bus will be providing service on Clairemont Mesa Blvd. between Convoy & the Square? Sionce Madison High School is on that route, what route will provide their transportation? Your web site, as far as I can tell, is not really that informative. The thing that really need tobe looked at on the 44 route is more adequate service arounf Mesa College. There are MANY times that I have been on that buss, when there are at least 25-30 students getting on an already crowed bus. I am a pretty savey bus rider, using the 120, 25, 27, 41, 101 & the Trolly & have had nothing but praise for my riding experience in my section of town (even riding as far as Encinitas & Carlsbad at times). But this proposed change in this route has me very concerned due to my age. You want people to use public transportation, but then you change it to make it more difficult. There are alot of senior citizens that ride that route. Please reconsider this decision.r	Web
	44	Have a 10:15 bus that starts from Mesa College for students in classes that end at 9:50	Web
15	44	A great Idea! especially for southbound students going to MESA. Thanks for your time.	Web
	44	Have and 10:15 p.m. bus from Mesa College for classes ending at 9:50 p.m.	Web
ROUTE 50			
Alice Goldman	50, 105	You propose to have the 50 bus operate only during "peak hours", whatever that means and turn left at Clairemont Mesa Blvd. instead of going to Genessee. And the 105 you are not clear on where it would go up Milton. Why are you screwing things up like this? It works great just the way it is. I depend on the 50 a lot for doctor appointments. [Excerpts]	Letter
Katie Rodolico	50, 41	I live in east UC. Our closest bus stop is at Genesee and Governor. My children are enrolled at SDHS downtown, and take the 50 bus to school. If the proposed changes occur for route 50 they will need to take 2 buses to get home spending hours doing so. I participate in water fitness classes at Swanson Pool on Governor Dr. Several regulars take the 105 from Clairemont to get to the pool. This will be effected if the 105 ends at the Clairemont Square and if the 50 doesn't run during the middle of the day. [Excerpt]	E-mail
	50	Needs to run all day long, every 30 minutes	Web
	50	It should run every 30 to 60 minutes	Web

Att. C, AI 30, 9/21/17
As of 9/20/2017

Name	Route (s)	Comment	Mode of Communicatio
2	50, 150	The changes to the 105 and 50 will greatly impact my ability to get where I need to go during the middle of the day. I am a senior who doesn't have a car and I rely on the bus service to run my errands and do my banking, etc. It will be difficult for me to get to my bank during banking hours and to my preferred grocery stores during the middle of the day if you realign the 105 and limit the 50 to only rush hour service. Will the 50 only run once an hour like it does now? How will I get where I need to go? Will I have to pay Uber or Lyft to take me places? How will that cut back on traffic? These proposals are unfair to those who count on the buses to get us around town.	Web
ROUTE 52			
4	52	This bus should have a 20 minute headway, not 30 minutes	Web
	52	Have this bus every 20 minutes for system equity	Web
	52	Route 52 is definitely going to relieve the 7 for a lot of its duties.	Web
٠	52	making to 52 run only ever hour when the old routes already stop early is not good.	Web
1.0	52	For system equity, have the frequency be every 20 minutes not every half hour also for the many older Asian bus riders who aren't part of the TOP process and for those going to the Kroc Center and health care places between College Avenue and La Mesa	Web
•	52	Increase frequency, please.	Web
ROUTE 83			
EmN/Ai La Fond	83	I am very upset that the 83 bus is possibly going to be cancelled!!! This is very unfair to the poor population who has been your customers for years!!! These ladies need a way to get to work to earn a living! What happened to San Diego being the Finest City in America???	Web
Kent Koopman	83	We attended the MTS Public meeting at 1255 Imperial on Thursday, July 20, 2017. We were there to support the continuation of bus route #83. We use this route to ride downtown so we can connect with the Blue and Orange line trolleys at America Plaza. We also use this bus to ride to Shay Nursing home on Reynaud when one of our neighbors happens to be taken there for rehab. As senior citizens w/o an automobile and living in senior housing (Green Manor) we appreciate the #83 bus and hope the present route and schedule can be maintained.	Web
John Weems	83	Pls let the Bopard know that I and my friends and neighbors in Mission Hills will definitely use Bus 83 more if it goes to the Old Town Transit center.	E-mail
Joyce Karel	83	I am strongly in favor of continuing Bus Route 83, it is a lifeline for we Seniors who depend on it to get downtown to appointments, shopping and entertainment. It would be great if the Hillcrest Loop could be discontinued and bus route could be continued to the Old Town Transit Station, which would make the bus service even more user friendly.	E-mail
Stuart Showalter [Multiple Comments]	83	As a resident of Mission Hills and a frequent patron of MTS Route #83, I strongly disagree with any plan to eliminate that bus or restrict its hours of operation. I do support, however, the option to eliminate the Hillcrest Loop and, instead, to extend the north end of the route through Old Town to the Transit Center. The "loop" offers nothing that can't be obtained by the #10, and the extension through Old Town covers new ground not currently served by MTS. [Excerpts]	E-mail

Name	Route (s)	Comment	Mode of Communication
Darryl Bowlin	83	We are seniors living in N Mission Hills. We still drive but love to take public transportation. We think its a great idea to continue the bus line down to the Old Town transit station. When we take the trolley, we can never find parking, so the bus would help. It would also help in getting people up here that work in the area. So they need an early morning schedule. We love traveling in Europe mainly because one never needs a car. The US is so far behind!	E-mail
Patricia Paylor [Multiple Comments]	83	The final proposal to be presented to you on September 21 suggests limited service from 8:00 a.m. to 3:00 p.m. IT IS ABSOLUTELY THE WORST THING THAT COULD HAPPEN TO THIS ROUTE. We've all conceded that the route to Old Town is going to happen, no matter what we say. As a result, many who live and work as far up as Arista Street will now have to walk a long way to get to work or home.BUT TO REMOVE THE EARLIER MORNING AND THE LATE AFTERNOON/EARLY EVENING RUNS ON THIS ROUTE IS THE MOST DAMAGING OF ALL. It will affect very many people who need to get somewhere in the morning and evening. [Excerpts]	E-mail
Judith Krumholz [Multiple Comments]	83	Please don't decapitate Bus route 83	E-mail
Jim Eckman	83	Dear Mr. Castellini - as a Mission Hills resident I am writing to object strenuously to the final proposal for the Route 83 bus. Restricting the timing of runs to only start at 8:00 am and stop by 3:00 pm (ESPECIALLY the latter) is, in my mind, preposterous. This would make the bus functionally useless for anyone wanting to use this bus for work commuting (in either direction) or to go downtown for all-day business (such as jury duty). Unless the first service starts in the 7:00 am hour and continues to AT MINIMUM 5:00-6:00 pm, the bus will have VERY limited use. Please reconsider the timing I have no issues with eliminating the Hillcrest portion of the loop (other buses do go there) or to head to the Old Town terminal. However, the timing restrictions are VERY ILL ADVISED.	E-mail
Linda Artiaga [Multiple Comments]	83	I am a homeowner and resident of Mission Hills. I have several senior friends in the area who are totally dependent on the 83 bus to go to the store and doctor appoint-ments and urge you to vote to keep the line going. Also, what kind of City and metropolitan transportation system do we have that would have no public transportation to one of the City's most historic and iconic neighborhoods? I respectfully request that you vote to keep the 83 line in full operation.	E-mail
Barbara Augustine [Multple Comments]	83	I am almost 80 years old and depend on my friend to help me 2 days a week she has to take that bus she has no other way to get here b.augustine	E-mail
Debarah Wiggs	83	Thank you for your comments regarding the Route 83 bus. I am forwarding your email along to the appropriate staff.	E-mail
Joan Braustein [Muliple Comments]	83	Oh, please do not let this travesty happen. I am a 70-year-old senior who will lose my safe way home from downtown, but I grieve most for the workers who for years have relied on this bus to get to and from work in Mission Hills in the morning and evening hours.	E-mail

Name	Route (s)	Comment	Mode of Communicatio
Sharon Gehl	83	The only way to save the 83 bus long term is to increase ridership. I think using the money saved by eliminating the Washington Street loop to extend the north end of the route to the Old Town Transit Center, could increase ridership by making the bus an option for high school students who go to the Science and Technology High School in Liberty Station, college students who go to USD, SDSC, or UCS, and residents who work north of Mission Hills. But all of these changes would be wasted if the bus runs midday only. One way to get more money would be to raise fares. I understand that it's been 10 years since bus fares were last raised. Maybe it's time!	E-mail
G. Kaffel	83	Please Keep bus 83 in Mission Hills. WE all use it	E-mail
Marcia Halpern	83	I am writing to urge you to vote in favor of keeping a full schedule for the 83 bus line in Mission Hills. This bus is utilized by a wide variety of people who work in this neighborhood on a daily basis. Cutting this line would make their commute much more difficult. Any alteration of the route should include a connection to the trolley station in Old Town or Washington St. And, if MTS were to contemplate any reduction in service, it should be for the midday service, not the morning and evening service. In order for our city to be environmentally sustainable, as well as accessible to visitors and our aging population, we need to encourage the use of public transportation, NOT reduce it.	E-mail
Joan Braunstein	83	Oh, please do not let this travesty happen. I'm a 70-year-old senior who will lose my safe way home from downtown, but I grieve more for the people who for years have relied on the 83 bus to get to and from work in the morning and evening hours. They're getting older as well. Please reconsider. Who is behind this senseless schedule proposal to run the 83 only in the middle of the day? It sounds like someone who has a grudge against Mission Hills. Surely all of you don't feel that way. Please reconsider. I've worn my "Save 83" badge since the last meeting and have described the situation to everyone who asks about it. MTS will lose face with many locals if this proposal goes through. Again, please reconsider. I trust that after the final decision I can still sign off as	E-mail
Beverly Thompson	83	My husband is 84 years old and I'm 86. We have a part time care giver and housekeeper. We need to bus to continue so our helpers can get to work to take care of us.	Voicemail
Gia Walker	83	My father is a senior and purposely stop driving his car, as a matter of fact he sold it. He knew he should no longer drive due to his age. My Father lives with me and was so excited to see a bus route close to our home, within walking distance. Being 82, he gets tired but with the bus stop being close, it's a blessing. For the last four years my father has enjoyed the luxury of bus 83 taking him to and from doctors appointments, back and forth to the store for much needed items. Please, I explore you and all other making the decisionto NOT take bus 83 away and consider the many people this will effect and not just the bottom line. [Excerpts]	E-mail
Doug	83	The bus drivers are the best in the City. Please keep the bus line along Reynard Way.	Voicemail
Lauren Williams	83	I own three properties in Mission Hills. I find it absurd that this bus might not exist in the near future. A lot of people depend on it. We all know a lot of housekeepers and gardeners depend on it. I'm absolutely against it.	Voicemail
Stephanie Morgan	83	We rely on this route to deliver my daughter to school. Also, service workers use this route carrying heavy items. There are many new charter schools in Downtown San Diego.	Voicemail

Name	Route (s)	Comment	Mode of Communication
Leslie Morgan	83	This is our daughter's way to get to school. We've been taking this route instead of taking the Trolley at Old Town. There are a lot of Charter Schools now Downtown. Grant Elementary School is feeding less to Pt. Loma HS. Highly in support of maintaining Bus 83.	Voicemail
Mary Johnson	83	Keep Bus 83 in Mission Hills we need public transportation in our neighborhood!	E-mail
	83	Save 83 is the right thing to do for seniors in that area.	Web
	83	If you eliminate 83 service on Washington Avenue from Hillcrest, reinstate the 10 bus stop at 3rd and Washington and 3rd and University.	Web
Christopher Ward Councilmember, City of San Diego, District Three	83	I am writing to express my opposition to the removal of Bus Route 83 in San Diego, that connects Mission Hills and Hillcrest to the Downtown area. I have received numerous communications from constituents of District 3 who are concerned about the elimination of this route, and we previously provided a letter of support in June 2017. I understand that there is a current proposal to combine Route 83 and Route 84 with limited service, and respectfully request that the maximum amount of service hours be preserved for Route 83 to include morning and late afternoon commuters. [Excerpts]	Letter
	83	This needs to be saved or at least run in the morning and afternoon.	Web
Genevieve Lestat	83	I urge the MTS Board of Directors to vote on September 21st to increase ridership on the 83 bus line by connecting the north end of the route to the Old Town Transit Center. This would make the bus line useful for new riders, such as high school and college students, and residents who work north of Mission Hills. Most of those who currently use the line are domestic workers, the elderly, handicapped, riders who don't drive, or work downtown. Please also vote to retain full day bus service. Riders who work an 8-hour day, plus time for lunch and travel, can't use a bus that only runs for 7 hours in the middle of the day! All MTS efforts to improve the bus route would be useless if you cut service hours. [Excerpts]	Letter
Jeff Smith	83	Roue 83 is an essential part of my bus travels any change to it will have an adverse effect. I know many other seniors in the neighborhood who use it and also many of the folks who are domestic help. Any change would make our travels very challenging.	E-mail
Sally Stovall	83	We are writing to support a proposed change in the 83 Bus Route. We support the re-routing of the bus to the Old Town Transit Center and eliminating the Hillcrest Loop.	Letter
ROUTE 84			
Andrea Compton nited States Department of the Interior, Cabrillo National Monument	84	We are concerned about the impact to park visitation and the availability of access to park visitors who rely on public transpiration should this route eliminated. [Excerpts]	Letter
	84	This route should not be eliminated for equitable access for all to the Cabrillo Monument and for access to other Point Loma important locations.	Web
	84	Have the bus drivers drop off and pick up Cabrillo Monument passengers at the visitor center not the entry booth.	Web
-	84	Please continue!	Web

Name	Route (s)	Comment	Mode of Communicatio
×:	84	Please adopt the alternate plan for the 84 linking it between old town transit center and Point Loma University. My daugther, who has muscular dystrophy relies on the 84 to take her from Rosecrans to Point Loma University where she is employed. She cannot get to work unless the 84 takes her to Point Loma University. She works M-F 9 to3. Other employees of Point Loma University also rely on the 84 to get to work. By having the 84 connect directly with Old Town, she can go directly from the 30 to 84.	Web
	84	Make this bus user friendly. Have the bus driver let people off at the Visitors Bureau where the bus ends up and parks for his/her break. Now they let riders off at the entrance booth for a long walk up to anywhere part of the walk on the shoulder of the road without a sidewalk. Also have the bus driver let departing bus riders on at their visitor center stop, not tell them to walk down a long steep path part without a sidewalk to get on the bus going back. That's why people Uber or Lyft back or take Uber or Lyft on repeat trips.	Web
ROUTE 85			
Mye Flatley	85	I politely request that the #85 Sub Base route go all the way to Ballast Point.	Web
ROUTE 88			
	88	so sorry if we can't get to the cabrillo monument, yet the 88 runs	Web
ROUTE 105			
	105	Sad to see Milton street go, but the safety is bad. I really like the new Route 105 as it will increase Ridership for the Rapids.	Web
	105	Route suggestion is good	Web
Neal Putnam	105	I am taking bus 105 several times a week, including twice on Sunday, from the Old Town Trolley Station, and I will appreciate it if you can increase the frequency of bus 105. Currently, on Sundays, the bus 105 leaves and departs only once an hour, and more frequency will help.	E-mail
Joyce N. Burnett	105	Maintain the current level of service on route 105 which serves Regents and Governor. Service on the 105 to/from UTC/Westgate mall does not exist after 7pm and was eliminated on weekends north of Clairmont Mesa Boulevard and Clairemont Drive. [Excerpts]	E-mail
	105	This bus needs to run every 15 minutes, just like the 44 does now.	Web
	105	please keep Milton StBurgener Blvd. segment of route in place	Web
ROUTE 120			
•	120	Extend the trip to Kearny mesa on Sunday	Web
*	120	I use the 120 from time to time and ok with the changes.	Web
÷	120	good you brought back the 120 south of fashion valley otherwise the weekends with just the 3 bus would have been too infrequent	Web
1.61	120	eliminate downtown segment since there are duplication	Woh
	120	Increase half hour service to 20 minutes for system equity to key health care	Web
	120	and County offices.	Web
	120	Should go to Kearny Mesa on Sunday	Web
•	120	There are some points of interest that this route would now be skipping over such as 2 japanese supermarkets, a few go-to ramen restaurants, a great sushi place, Staples, Target, and a Ross. which would be a quarter mile away from the nearest bus stop. (not counting route 60 which only runs very early in the morning, or late in the afternoon) Also the walk over the bridge on Balboa Ave., which has onramps to the 15 on bothsides. Without a proper crosswalk or a stop light, It is a challenge to get through especially for the elderly. Thank you for your time.	Web

Name	Route (s)	Comment	Mode of Communicatio
12	120	Make this bus every 20 minutes to Kearny Mesa County offices and health care facilities	Web
la-	120	Route 120 Route 120: It makes no sense to me to adjust the route to remain on Kearny Villa Rd (with no stops) instead of Convoy St and Kearny Mesa Rd. There are quite a few retailers along Kearny Mesa Rd that would not be serviced. The proposed change is truly a net negative in service.	Web
ROUTE 201/202			
-1	201/202	Please consider reducing the frequency of Rt. 201/202 in the evenings during UCSD summer and winter breaks because the ridership is low during this period. If the frequency in summer/winter break evenings cannot be reduced, please consider using regular buses instead of 60-ft to save the cost.	Web
ROUTE 204			0.000
Terranda Robertsq	204	I am a single mom of 4 kids. I commute from El Cajon to Olsen Dr and Executive Mall Tuesday through Saturday for work. I take the 204 from UTC, go two stop, then walk 1.8 miles to and from work. The 31 does not run on my work hours, which are 11-7:30PM, so I catch the 204. I also have a drop foot and nerve damage in my left foot, but I still am determined to make ends meet for me and my children. If the 204 is cut, then my walk increases to 1.12 miles. What I am saying is that, If we could get at least an increase in the 31 route, because It would make a big difference in alot of folks commutes back and forth to work.	Web
2	204	Do not reduce service. This bus is widely used by UCSD students and connects us with the system.	Voicemail
*	204	This bus needs to be local for all the working people who need to go directly to their work sites not speed around then have long walks instead.	Web
	204	Should run every 60 minutes on the weekends and operated by first transit	Web
	204	Request you to not discontinue the weekend service. This would highly impact the students at UCSD and others who use the service in the UTC area to get to other bus routes like 41, 921, 201, 202 etc. Please keep service at least with half hour frequency. Request you to consider this.	Web
	204	I have not been on the 204 in a while and ridership is low to the point where 30 minute service is probably ok and same with Weekend service.	Web
	204	Make this a LOCAL not rapid bus for the office workers not students who use this bus and keep the frequency	Web
	204	Make this bus a local for all the office workers who need to schlep up there	Web
ROUTE 235			AT LESS
•	235	Bring on the 15 minute weekday service. I see a lot of busy buses on the 235 during weekdays and mid days so this would help out a lot.	Web
14	235	Route proposal is good	Web
	235	Add one late night northbound trip	Web
	235	Thrilled at the increase in frequency. But this needs to connect to trolleys somewhere other than downtown. Route 235 is grand. That it connects with the trolley only downtown is absurd. What are the chances of locating an intermodal transit center at the Qualcomm site, in part to bridge this gap?	Web

Name	Route (s)	Comment	Mode of Communicatio
ROUTE 237			Communication
ŧ.	237	Please retain atleast few trips to Rancho Bernardo Transit center. This helps many people from north county to reach Qualcomm/UCSD on a single bus.	Web
i.	237	This route has been completely dessimated and this curtailing of the route is the last straw. MOST passengers board route #237 at Rancho Bernardo and Sabre Springs. These are the stops that you propose to eliminate! Please do not proceed with this change.	Web
ROUTE 704			
Juanita Gutierrez	704	I'm just calling because I see the Route 704 isn't going to run to the hospital on Fourth Avenue. Spoke to other customers and we're concerned it won't take us to physical therapy, and doctors. We're hoping you reconsider.	Voicemail
ROUTE 707			
Fernanda Mendoza Hoffmann	707, 709	The purpose of this e-mail is to express the concern that these proposed changes has brought to some of the people who ride the 709 bus route all the way to Boswell road and further. It is mentioned that 707 would extender its route and service every half hour, but our main concern is that it starts servicing until 9am. If the changes are approved, would 707 start earlier in the morning to replace the 709 schedule?	E-mail
-	707	we can surely use extended route to cover Hunte parkway. Many new	Web
BOUTE TOO		developments and business in or near this area	VVED
ROUTE 709			
	709	Can use service closer to Hunte expressway or Hunte and Eatlake parkway	Web
ROUTE 815			
	815	Changes appear to be ok.	Web
ROUTE 816			
	816	Changes to be ok I guess for Route 816. I like how it dovetails with the 815.	Web
ROUTE 832			
Rofiee Two [Multiple Comments]	832	Slightly over a year ago, we decided to purchase a home north of El Nopal. One of the consideration in purchasing the house was the availability of a bus route near our house. The proposed cut on the northern route will have a great impact for a few people that live in that neighborhood. Ever since the Trolley Green line route established in 2005, I have been riding the public transportation even though it is more expensive and the inconvenience of it. [Excerpts]	Web
- 1	832	Keep Woodglen Vista and Magnolia bus stop. This is my stop, and my daughter has a permanent disability.	Voicemail
Alice Marin	832	Would like bus to go to Woodside there are a lot students that would be able to go to Santana High School.	Voicemail
ROUTE 834		- G- to service ringh oction.	No.
	834	I like this proposal since I live in Santee and have often wished for more bus service on Mission Gorge to get to shops, Post Office and etc. I hope this will go into effect.	Web
	834	Look at traffic patterns and bus times to accomodate bell strat times of WHHS, please!	Web
	834	Students of WHHS living on the west side of the attendance boundaries need service, as well as those attending Grossmont college.	Web

Name	Route (s)	Comment	Mode of Communicati
	834	Happy to see alternate route to service WHHS, major concerm, route traveling west bound on mast in the AM puts the bus in major traffic congestion which will cause students to be late to school, travel should maintain a clockwise direction as traffic on mast west bound is worse than Mission Gorge in the AM, typical 20/30 min wait to reach West Hills Pkwy travelling west on Mast in the am	Web
-	834	WHHS students depend on this bus service, purposed changes places bus in prime traffic to 52 west vis mast in the am rush hour, travel in opposite direction would provide more reliable bus times due to traffic	Web
ROUTE 851			
Stacie Vandever	851	Keep Route 851 on Kenwood. Walks from Lamar Street / Helix Street to mid- block Kenwood bus stop. Feels it safer to walk to Kenwood in lieu of Lamar Street Route 851 bus stop. Lots of people work need bus stop.	Voicemai
Marco [Multiple Comments]	851	Insane to discontinue Kenwood segment. Must be realistic, MTS makes millions of dollars. Its not fair, there are a lot of people disabled and people going to school. People going to work. Calling news to make a big scandal.	Voicemail
-	851	I need this bus to get to work every day without it i will lose my job! know of 10 other people with this same problem there are no other alternate routes in my area and I will lose my home without a job. the street to the nearest route is long and has no sidewalk it is dangerous and i dont want to risk the life of myself or my child due to YOUR budget cuts. Think of the people you serve!619-206-9859! would like to speak to someone regarding the discontinuation. The discontinuation of route 851 will affect so many people living in the area. To get to the next closest route i need to walk down a street with no sidewalks, it is not safe and I dont want to see the 851 be cut off. so many people need that to get to work or school. think of the families in san diego you are supposed to be serving, dont cut low income neighborhoods!	Web
ROUTE 854			
Kurt Redman	854	Informed Bus Route 854 service may end. Moved into La Mesa in 1990, use 854 as part of daily commute to work and shopping, request info. in retaining service. Other option is to not commute, contrary to the MTS purpose.	Voicemai
Suzanne Gegna	854	The 854 provides transportation to many important spots along the Lake Murray route and would leave many people unable to shop at these local businesses. Also suggested is that the route 14 would go directly to the Grossmont Center in place of the route 854 and that is fine if one is going that direction, but not if one wants or needs to get from Baltimore to Navajo or in between. As wish list, I'd like to say that there is no transportation at all for Fletcher Parkway from Navajo to Grossmont Center. [Excerpts]	E-mail
Doug	854	The 854 should be left alone. The Route 854X should be terminated and keep Route 854 regular route should be left open. If your eliminate both routes [Route 1], you eliminate ridership, you can finance new Trolley stations in North County.	Voicemail
	854	Please install Bus stops along Fletcher Pkwy from Grossmont Transit Center to Baltimore Dr or at least reroute the Bus Route 854 to use Parkway Dr that runs parallel Fletcher Pkwy, thank you.	Web
ROUTE 856			
Barbara Stephenson [Multiple Comments]	856	Retain service to Calle Verde to Kaiser doctor office. Commutes from Lemon Grove to Rancho San Diego Town Center. Is 75 and will not be able to make it to doctors if you change service.	Letter
4	856	Disabled boarding bus to SDSU, how. Walker and wheel chairs	Web

Name	Route (s)	Comment	Mode of Communicatio
ROUTE 864			
Peter Hanna	864	The proposed changes to the route 864 are malicious changes that adversly affect the people who take the 864 in the alpine area. The changes require that we transfer at walmart in los choches to go to the el cajon transit center. I can not shop for groceries go to the doctor or do anything that i need to do any where because the bus runs every hour and not every half hour when i am doing something in alpine. Taking the bus on sunday is unfeasible because service stops running at 6pm. [Excerpts]	Web
-	864	Keep 864x on sundays	Web
ROUTE 870			1700
.4.	870	I know several people who take this route to and from El Cajon and Kearney Mesa, this route should be kept or replaced!	Web
ROUTES 871/872			
Sam Mayfield	871/872	East Corner Clubhouse and most of its members rely on MTS for their transportation needs. The MTS 871 and 872 bus lines are crucial for all of those individuals to be able to attend and participate in East Corner Clubhouse many training and rehabilitation departments within the clubhouse which are beneficial to their mental health recovery. [Excerpts]	C-mail
	871/872	these routes are needed. please do not discontinue them.	Web
4	871/872	Barely any ridership	Web
3	871/872	Barely anyone takes that bus, if anything just keep the 872	Web
ROUTES 874/875			
-	874/875	I don't really ride this bus often and I think the changes look positive.	Web
ROUTES 894			
*	894	Saturday service and bus is always packed on last trips to tecate/campo	Web
•	894	Dont take away parkway plaza, please fix student fare	Web
	894	Fix fare issue if you can make it all one zone, lots of students can barely afford to ride this bus, please dont cut off parkway plaza, some drivers tend to leave students for no reason, too many people on the bus to tecate gets full every single day on the last trips	Web
ROUTES 901			
u <del>-</del>	901	Have the 901 loop around Imperial Beach for direct beach connections for downtowners and tourists. The tourists hear of our great beaches then to get to this one they have to transfer going there and cross a wide thorough fare to get this 901 bus going back to their hotels	Web
÷	901	Route 901: Imperial Beach is desperately in need of a Rapid Bus line that bypasses Coronado. 14 miles to downtown ends up taking 1 hour and 15 minutes from 9th Street in IB to First Street @ Broadway. Bus also comes very infrequently.	Web
	901	Bring it 'in-house' since the contractor doesn't seem to have a real interest in Customer Service, and this route could especially serve visitors on weekends	Web
7	901	Get more riders for this bus by having it loop around Imperial Beach on its way to the Iris Transit Center.	Web

Name	Route (s)	Comment	Mode of Communication
ROUTES 905	VIII - Jest		
Alejandra Torres-Lacy	905	Students at Southwestern College at the Higher Education Center, Otay Mesa as well as employees in the businesses between La Media Road and Britannia Ave (Via Airway Road) rely on the bus connection from the current 905-A to the Iris Trolley Station. Changing this route would leave students and employees without direct transportation to trolley station taking more time for them to get to classes or work. People would have to walk a very long distance to take the new 905 route or 905-B. If any changes are to be considered, I would recommend that you keep a route that goes through Airway via La Media/Britannia to the Iris Trolley Station, as well as increasing how often the bus runs from 60 to 30 minutes, and stop mid-day as it currently does. [Excerpts]	E-mail
Alejandra Mier y Teran Otay Mesa Chamber of Commerce	905, 950, 85	The TOP neutral revenue scenario completely eliminates service for an important area of Otay Mesa (the eastern section). This area includes major employers, such as Emerald Textiles and Costco Distribution with well over 500 employees. route 85 is implemented, while it does provide service to the eastern area of Otay Mesa, it does not connect to Iris Avenue. The proposed frequency on 905 is less than 905A, which will also negatively impact commuters in this area. [Excerpts, 9/7/17]	Letter
Alejandra Mier y Teran Otay Mesa Chamber of Commerce	905, 950, 85	On behalf of the Otay Mesa Chamber of Commerce, I would like to express our strong support of the full TOP alternative, which includes route 85. We also very much appreciate your willingness to work with our community to improve transit services in Otay Mesa through other measures, such as establishing shelters and evaluating permitting jitney services to work in our area. [Excerpts, 9/20/17]	Letter
4	905	905 is a good route and I think that and the 85 would probably work out. I wish MTS had a 905 that could go to the Otay Border and the CBX terminal. MTS ignoring the CBX is a bad idea as it could bring in new riders.	Web
Ť	905	My concerns is the change in route of bus 905A. We as students use this route to go to school at southwestern college. I understand that the change in route is because of the flooded that many of the times happens in la media and airway st. Just imagine if the new route leaves us on the other side of the road and is flooded students will have to walk long distances just to get to school by the time that we get to school is going to be late for our classes. The transportation should consider students and people that use that route to go to school and work. Please take in consideration my comment.	Web

Name	Route (s)	Comment	Mode of Communication
•	905	Good Afternoon, My name is Maria G Fortanel Quintero, I am currently a student at Southwestern College Higher Education Center at Otay Mesa. The reason for contacting you is to complain about the new route that MTS is proposing for the 905-A route. I am completely against this new change because not only will I be impacted due to the fact that I am a current user of the bus and trolley systems. Me and many more students as well as factory workers rely from the 905-A between La Media and Britannia to the Iris Trolley to get from our daily work or school day to our home. Taking this route away will mean that students will have to find a different way to come to this campus. Also if this request passes students will have to walk longer if they get off route 905-B to get to the college, and if the street if flooded they wont be able to get through. I also would advice if you could instead propose to create a new stop and a more frequent 30 minute bus service as well as shade cover for the current stops. Hope you can rethink about this proposal and refuse to implement to help students continue with their education. Thank you for your time and hope to hear soon from you.	Web
-	905	Same commenter as above: I am currently a student at Southwestern College Higher Education Center at Otay Mesa. The reason for Contacting you is to complain about the new route that MTS is proposing for the 905-A route. I am completely against this new change because not only will I be impacted due to the fact that I am a current user of this route. Me and many more students as well as factory workers rely from the 905-A between La Media and Britannia to the Iris Trolley to get to work and school. Taking this route away will mean that students will have to find a different way to come to this campus. Also if this request passes students will have to walk longer if they get off route 905-B to get to the college, and if the street if flooded we won't be able to get through. I also would advise if you could instead propose to create a new stop and a more frequent 30 minute bus service as well as shade cover for the current stops. Sometimes we wait over an hour for the bus to arrive and sometimes there is no space in the bus. Hope you can rethink about this proposal and implement other proposals to help students continue with our education.	
•	905	Please do not remove the 905a because it is the only method of transportation I take to get to work. I am unable to get to school, which is southwestern college and there is only one bus stop that goes through the school and that is the 905a. Please, I am begging you, do not remove the 905a, otherwise I will not be able to get to school or work, which is at the southwestern college Otay mesa, which is on gigantic rd. Thank you, and hopefully you can help a student-worker out.	Web
ROUTE 928			
ROUTE 929	928	Please fix the 928 on Sundays.	Web
**************************************	929	Keep 929 running to City College. I live at 11 & K and need to use to go back and forth.	Web
	929	Keep the route going to Broadway as sometimes people will miss the trolly at 12th & Imperial It's a connection going to for the routes at Broadway	Web
	929	929 is a long route but the change is a good thing I guess.	Web

Name	Route (s)	Comment	Mode of Communication
4	929	Keep this bus going to City College as there is a Sharp Senior Health Center on the way from City College to 12th and Imperial. Some people just want to get places without a lot of walking and transfers, that is more important to them than how fast a particular route is. A route can be fast, but if there are walks because bus stops are removed or transfers because the bus route is truncated the ultimate trip can be 50% longer	Web
ROUTE 936			
	936	Flower people with disabilities Wheelchairs and Walkers supposed to get on a bus heading to SDSU at College Grove	Web
ROUTE 944			
	944	I don't really use 944 but sad to see the service go.	Web
-	944	Last bus should be at 7:39 at Sabres springs to poway. On Sunday it should be every 60 minutes	Web
	944, 945	Sunday service needs to be brought back to route 944 and 945 at a frequency of 60 minutes. Last bus for route 944 should be 6:39 at Sabres springs and for route 945 last bus departure rancho Bernardo should be 6:57.	Web
ROUTE 945		II Service and the service and	
+	945	Try keeping the 945A to run only when Poway High is in session and then when school is out the bus can stop running.	Web
	945	Should go to mount Carmel and poway high.	Web
ROUTE 950			
	950	Route 950 should run both ways instead of it being a one way route. This route needs bigger buses as the bus was standing room only and a long line, the last time I was on that bus.	Web
ROUTE 969			
	969	Will probably work for Paradise hills residents.	Web
ROUTE 992			
*	992	Extend a 'branch' along where the rental-car shuttles go around the end of the runway, and connect to Washington Street Trolley via the new cut next to the new MCRD gate	Web
*	992	Have the bus stops for the 992 be the same as for the Rapid Routes all along Broadway. Have a paradigm of easy fast connections in your head, don't make someone coming on a Rapid to go to the airport have to walk with their luggage a block and across a street for an airport bus.	Web
	992	have this bus stop be at the same stops as the Rapid routes	Web
	992	Good increase in frequency. But - since it seems impossible to get direct airport service via trolley - what about a dedicated shuttle loop serving, say, Union Station and Washington Av or Old Town?	Web

Name	Route (s)	Comment	Mode of Communicatio
Non-Route Specific			
ý.	Schedule Request	Many of the heavily used bus routes should run later into the night such as: 105; 50; 27, etc. This may encourage people to leave their vehicles at home and ride the trolleys and buses more extensively.	Web
u <del>P</del>	Security	I take the bus, and there is always someone smoking sitting at the bus stops around, especially downtown, sometimes the trolley. Would you consider having undercover employees specifically designated to hand out citations for this? I am trying to be environmentally friendly, but I really don't want lung cancer! Also I noticed my bus never has the same driver, it seems like a lot of the time we are behind because the driver isn't familiar with the route. I'm not sure what the issue is, retention? Consider raising wages or something so we have drivers who know where they are going and can therefore stick to a schedule.	Web
Lucas Kurlan	Service Request	Alternate I talked about at meeting: making route use shoulders, maybe on highway. You could have feeder buses. & it could start from Sabre Springs/Penasquitos Transit Center. [Excerpts]	E-mail
14	Service Request	There has a boom of development in the area around Hunte parkway and olympic intersection, and or Hunte parkway and Otay lakes. 91915 zipcode. PLEASE consider this increase in area coverage. lots of us will use it.	Web
Ť	Service Request	There should be better service from Fashion Valley to Kearney Mesa to make trolley service more convenient for riders	Web
12	Service Request	Add a '130' that runs like the 150 from Downtown along the I-5, but have it serve East Mission Bay Drive in Pacific Beach, and then run Gilman from where it exits the I-5 and 'hook' like the 30 through VA Hospital and UCSD at least until the Trolley starts running the new route all the way.	Web
is.	Fare	Why MTS doesn't provide, like SFMTA in San Francisco, free pass for buses and trolley for senior citizens Please consider, and provide me with a reply at nanilobe@gmail.com (I don't need the newsletter) Thank you	Web
	Green Line	Extend 15 Minute Service on green line to SDSU	Web
	Green Line	Green Line- Please make the bus stops safer as well as inside the trolley	Web
-	Green Line	Please re-extend the Green Line late at night at least to Grossmont Center. Ending the line at SDSU at 10:30 is ridiculous.	Web
0.8	Information Complaint	I heard about the changes through another rider. I wish you would publicize better the ways to make input. we all can feel quite helpless and not asked what will work for us. likewise the drivers. they have the wisdom of their routes as do we.	Web
ě	Information Complaint	Many riders are not aware of the proposed changes. Riders need to be better informed of the proposed changes via paper flyers, media exposure on the news, etc. It's the equivalent of pulling the rug out from underneath you without warning.	Web
*	Information Complaint	Also, please make the public aware of your final decision well in advance of the change.	Web
14	Operational	General feedback for MTS: Learn to play nice with NCTD. Many of us are "bi- transit" and would greatly benefit from co-system cooperation.	Web
Rachelle Jones	Clairemont	Can you please tell me the reasoning for the above route stopping? We have customers contacting us and just wanted to gather the facts for them when they ask. We are assuming it is from lack of use, but what to see if there were any other factors.	E-mail

Name	Route (s)	Comment	Mode of Communication
Edie Saville	Clairemont	I just wanted to add my opinion regarding cuts to bus service in Clairmont. I was under the impression that the city was working to decrease private car use. Cutting transportation options seems to work against that purported goal. It's already hard enough for my children to get home from school, cutting bus service will further impact this, causing me to have to leave work or find other options to get them home from school. San diego has never had great public transportation, and continuing cuts, with rising costs just makes the situation worse.	E-mail
Marisa Cole	Schedule Request	Have two kids and I'm pregnant. Can you think of running the bus a little later on the weekends.	Voicemail



#### **United States Department of the Interior**

NATIONAL PARK SERVICE Cabrillo National Monument 1800 Cabrillo Memorial Drive San Dlego, California 92106-3601 http://www.nps.gov/cabr/

9.B

August 3, 2017

Metropolitan Transit System Board of Directors 1255 Imperial Avenue Suite 1000 San Diego, CA 92101

Subject:

Transit Optimization Plan, Proposal Route 84

Dear Board Members:

This memo is in response to the City of San Diego's Transit Optimization Plan. In the current proposal, Route 84, which directly serves Cabrillo National Monument is proposed for discontinuation. We are concerned about the impact to park visitation and the availability of access to park visitors who rely on public transportation should this route be eliminated.

Cabrillo National Monument, San Diego's only National Park Service unit, attracts people to the area and contributes significantly to the economics of the City of San Diego, providing over \$75,000,000 in support to the area through visitor spending, jobs, and labor income.

This route currently provides access to a wide range of park visitors, including regular riders who live locally and visit repeatedly, to travelers from around the world who are visiting San Diego and explore the park once during their vacations. These visitors, for a wide variety of reasons, rely or choose to rely, on public transportation to reach the park.

The park is currently developing an Accessibility Transition Plan, which focuses on continuing to improve and increasing universal access, including for those with disabilities. The bus route and affiliated infrastructure currently figure in this plan as a mechanism to serve these visitors.

This route currently only provides access during the weekdays. There is currently no public bus transportation option for the weekends, which is limiting to all of the visitors who might otherwise visit the park on Saturdays and Sundays.

Thank you for your consideration. If you have any questions, please contact me at 619-557-5450, ext. 4560 or Andrea\_Compton@nps.gov.

Sincerely,

Andrea Compton, Superintendent

EXPERIENCE YOUR AMERICA

The National Park Service cares for special places Saved by the American people so that all may experience one heritage

M-137 B-409



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Quality Suites
LBA Bealty
RL, Jones Customhouse Brokers
Smurfit Kappa Orange County
Forrey Pines Bank
XEWT 12 Fleeviss/Ren, ECC

September 20, 2017

Paul Jablonski

CEO MTS

1255 Imperial Avenue San Diego, CA 92101

Dear Paul,

On behalf of the Otay Mesa Chamber of Commerce, I would like to express our strong support for the full TOP alternative, which includes route 85. The revenue neutral alternative would eliminate bus services in the eastern part of Otay Mesa and at our Airway Corridor, which includes the Southwestern College campus and other major employers, such as Emerald Textiles, Heinz, Costco Distribution and Honeywell. Not implementing route 85 would leave hundreds of our employees without transit services.

We also very much appreciate your willingness to work with our community to improve transit services in Otay Mesa through other measures, such as establishing shelters and evaluating permitting jitney services to work in our area.

Thank you very much for listening to our concerns and looking at potential solutions to address them.

Sincerely.

Alejandra Mier y Teran

**Executive Director** 

Cc: David Alvarez, San Diego City Council-Member

9163 Siempre Viva Road, Ste I-2 - San Diego, CA 92154 (619) 661-6111 Fax (619) 661-6178 www.otaymesa.org

M-138 B-410



September 20, 2017

San Diego Metropolitan Transit System Board of Directors c/o Peter Casellini Associate Transportation Planner 1255 Imperial Ave #1000 San Diego, CA 92101

Dear Members of the Board.

I am writing to express my opposition to the removal of Bus Route 83 in San Diego, that connects Mission Hills and Hillcrest to the Downtown area. I have received numerous communications from constituents of District 3 who are concerned about the elimination of this route, and we previously provided a letter of support in June 2017.

Bus Route 83 is a crucial method of transit for many residents across the City of San Diego. Hundreds of San Diegans use this bus each week for work & personal reasons. It is the only North - South bus route that services the Mission Hills area, a neighborhood with many disabled residents dependent on local public transit. This route also services The Meeting Place, Scripps Mercy Hospital, and various senior living centers. Eliminating Bus Route 83 would significantly hurt many of our city's most vulnerable citizens, who already struggle to access sufficient transportation options. I understand that there is a current proposal to combine Route 83 and Route 84 with limited service, and respectfully request that the maximum amount of service hours be preserved for Route 83 to include morning and late afternoon commuters.

I understand that from time to time difficult choices must be made to keep MTS whole. However, we must be mindful of the need to service all of our neighborhoods and not create gaps in access across the region. I encourage MTS to continue Bus Route 83, to preserve transportation access to our most vulnerable residents.

Sincerely,

Christopher Ward Councilmember

City of San Diego, District Three

202 C STREET, MS 10A • SAN DIEGO, CALIFORNIA 92101 (819) 236-6633 • FMAIL: CHRISTOPHERWARD@SANDIEGO;GOV

M-139 B-411



September 21, 2017

Dear MTS Board,

On behalf of The Meeting Place Clubhouse, I wanted to give one final plea to reconsider changing the 83 bus route to midday service only. Our organization is for adults with mental health disorders, and many of our members rely on the morning and afternoon routes to get to and from the Clubhouse. The vast majority of our members do not drive, and they simply need public transportation to make their commutes possible. Members who cannot make it here cannot receive our services to support their mental health recovery. Please keep this in mind when you vote today. Thank you.

Sincerely,

Members and Staff of The Meeting Place Clubhouse

M-140 B-412



AGENDA ITEM NO

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#### REQUEST TO SPEAK FORM

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## PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

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(PLEASE PRINT)
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DATE 9/21/17		
Name	Patricia Payl	or
Address	808 Fort Stoc	Ston# 31 SD9210:
Telephone	619-838-1126	
Email	paylowp	Penaglinst law Com
Organization Represented	83 passide	S
Subject of Your Remarks		
Regarding Agenda Item No.		
Your Comments Present a Position of:	SUPPORT	OPPOSITION

#### 2. TESTIMONY AT NOTICED PUBLIC HEARINGS

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M-141 B-413

#### Patricia L. Paylor

From:

Patricia L. Paylor

Sent:

Friday, September 15, 2017 3:37 PM

To:

'christopherward@sandiego.gov'; 'davidalvarez@sandiego.gov';

'myrtlecole@sandiego.gov'; 'loriezapf@sandiego.gov';

'georgettegomez@sandiego.gov'; 'ron.roberts@sdcounty.ca.gov'

Cc:

julia,tuer@sdmts.com

Subject: Final Proposal for Route 83

Good Afternoon to you all. Thank you for taking time to read my e-mail. I'll keep it brief. I reviewed the Final Proposal for the Route 83 that is posted on the TOP website.

The final proposal to be presented to you on September 21 suggests limited service from 8:00 a.m. to 3:00 p.m. IT IS ABSOLUTELY THE WORST THING THAT COULD HAPPEN TO THIS ROUTE. We have been pushing and pushing for the opposite to happen: Cut out the mid-day service! Every rider I've talked to this week agrees wholeheartedly.

We've all conceded that the route to Old Town is going to happen, no matter what we say. As a result, many who live and work as far up as Arista Street will now have to walk a long way to get to work or home.

BUT TO REMOVE THE EARLIER MORNING AND THE LATE AFTERNOON/EARLY EVENING RUNS ON THIS ROUTE IS THE MOST DAMAGING OF ALL. It will affect very many people who need to get somewhere in the morning and evening. I grieve especially for those who live along Reynard Way, as well as the seniors and disabled up in Mission Hills.

PLEASE -- I beg of you to table this decision and have the planners take time to get things right. If you think ridership is bad now, I guarantee it will plummet when those morning and evening times are removed.

I've taken the 83 every morning this week encouraging people to come to the meeting on Sept. 21. But this Monday, sadly I'll have to share the bad news with all those kind, gentle ladies who work in Mission Hills. They will not ask anything of their employers. Rather, most will choose to just take the #10 bus - much

M-142 B-414 earlier – to Washington Street & Goldfinch and simply get off and start walking miles to their jobs because MTS has let them down.

IT'S SURREAL TO ME AND I AM DEEPLY SADDENED THAT WHAT MAY OCCUR IS THE OPPOSITE OF WHAT NEEDS TO HAPPEN. If this route was revived the way that it should be, revenue would be coming in. And we in the community would make damn sure it would thrive. We need more time to make this route work! It can work!

M-143 B-415

#### Patricia L. Paylor

From:

Peter Casellini < Peter. Casellini@sdmts.com>

Sent:

Tuesday, September 19, 2017 2:06 PM

To:

MTS- Regional Scheduling and Service Planning Division

Subject:

MTS Public Comment - Route 83

#### Dear interested passenger,

Thank you for your interest regarding MTS's proposal for Route 83 under the Transit Optimization Plan. All comments relating to this service that have been directed to myself, Julia Tuer, or the MTS Planning Department e-mail at <a href="mts.planning@sdmts.com">mts.planning@sdmts.com</a> have been added to our public comment log and will be presented along with all other public comments to the MTS Board prior to the upcoming vote on the Transit Optimization Plan's proposed service changes this Thursday.

While the original staff recommendation presented to the board was to discontinue the route, overwhelming community feedback led the MTS Board to direct staff to preserve limited service on two minibus routes proposed for discontinuation: Route 83 through Mission Hills and along Reynard Way, and Route 84 in Point Loma.

MTS Planning staff has recently been triple-checking our ridership data through manual counts on board every trip on each route to ensure ridership along each route has been captured accurately. Our analysis of ridership by time of day and by trip indicates generally equal utilization of Route 83 on each trip throughout the service day, while Route 84 exhibits greater utilization during the commute hours than Route 83 and lower utilization than Route 83 during the midday period.

Staff developed a proposal to share one vehicle between the two communities to maximize the number of people that can be served with the limited resources available and to cater to the demand each market exhibits to the greatest extent possible. This proposal is undoubtedly a compromise solution, but is a compromise that can continue to cater to the stronger commute-period market our service sees in Point Loma, while continuing to offer people like seniors in Mission Hills an opportunity to travel independently during the midday period. The revised Route 83 routing proposal will also discontinue redundant service to the frequent Route 10 service on Washington Street, and will add a connection to the Old Town Transit Center at the north end of the route. This new terminal would offer a direct connection to the MTS Green Line Trolley, as well as MTS bus services operating in Mission Valley, Linda Vista, Midway, Ocean Beach, Pacific Beach, and La Jolla, among others.

If you are interested in attending the MTS Board meeting to provide additional comment, it will be held at 9:00am on Thursday, September 21 on the 10th Floor of the James R. Mills Building at 1255 Imperial Avenue in downtown San Diego. It is possible that many people will wish to offer comment at this meeting, and seating in the boardroom is limited, so it is advisable to arrive early to ensure that you can secure a seat.

Thank you again for providing comment, and please feel free to contact me directly for questions regarding this proposal. Any future questions or comments on MTS service planning can continue to be directed to the MTS Planning Department address at <a href="mailto:mts.planning@sdmts.com">mts.planning@sdmts.com</a>.

Sincerely,

Peter Casellini, AICP
Associate Transportation Planner

San Diego Metropolitan Translt System 1255 Imperial Avenue, Suite 1000

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M-144 B-416



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AGENDA ITEM NO.

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#### REQUEST TO SPEAK FORM

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(PLEASE PRINT)

DATE 9-21-17			
Name	Paul	Williams	
Address			
Telephone			
Email			
Organization Represented			
Subject of Your Remarks	Rout	e <b>8</b> 3	
Regarding Agenda Item No.			
Your Comments Present a Position of:		SUPPORT	OPPOSITION

#### 2. TESTIMONY AT NOTICED PUBLIC HEARINGS

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M-145 B-417



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The state of the s			
DATE	Sept. 21, 2017		
Name	Sharon Gehl		
Address	4301 Hermusa	Way	
Telephone	619.299,9606	/	
Email	SlachI@ cox, neT		
Organization Represented	self		
Subject of Your Remarks	83 bus line		
Regarding Agenda Item No.			
Your Comments Present a Position of:	SUPPORT	OPPOSITION	

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M-146 B-418



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(PLEASE PRINT)

DATE		
Name	Lynn Parv	ish
Address		
Telephone	(858) 581-	1798
Email		
Organization Represented		
Subject of Your Remarks	- An	renderment to
Regarding Agenda Item No.	300 7	OP as Proposed
Your Comments Present a Position of:	SUPPORT	OPPOSITION

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M-147 B-419

September 19, 2017 1

Suggested Amendment to the TRANSIT OPTIMIZATION PLAN – prepared by Lynn Parrish as proposed to be voted on Sept 21 – MTS Board Agenda Item 30.

This public comment is offered as an <u>alternative</u> to a disruption proposed in the TOP to countless hundreds of passengers that utilize the 44, 50, and 105 in order to accommodate a smaller number of Mesa College students traveling from the Kearny Mesa Transit Hub.

The suggested re-routing and bus stop relocations and removals herein are based primarily on the West intersection of Clairemont Mesa Boulevard and Clairemont Drive which is particularly unsafe for pedestrians attempting to make connections with the respective 3 bus routes, 44, 50 and 105.

At this time, the pedestrian signals do not have count down timers. There needs to be an investigation to consider promotion of safe pedestrian interface with vehicles including: No Right Turn on Red on southbound Clairemont Drive and No U-Turn on Eastbound Clairemont Mesa Blvd. For over 25 years, the existing Bus Stop 12673 between the south driveways of United Oil is contributory to ongoing unsafe egress and ingress to United Oil (previous 76).

#### A. **Express 50** Downtown to University Town Center

- 1. Leave scheduling as is.
- 2. Suggested minor re-routing at Clairemont Square <u>only</u> for the Northbound portion of the route.

Northbound: Existing turns right from Clairemont Drive on Clairemont Mesa Blvd to go North. As is – there are no connections with other Bus Routes going in same direction.

SUGGESTED – at said intersection do not turn left until the east intersection of the two arterials, Clairemont Mesa Blvd and Clairemont Drive. This will create new connectivity with existing Bus Route 44 and suggested 105.

- 3. Remove 3 Bus Stops 10415, 10052, 10053. As is there are not any connections with other bus routes unless crossing Clairemont Mesa Boulevard and in some instances Clairemont Drive as well (two parts of intersection up to 5 minutes).
- B. Route 44 Old Town to Clairemont Square
  - 1. No re-alignment necessary.
  - 2. Suggestion every ½ hour: Offer a Sub-route to Kearny Mesa.
- 3. Relocate Bus Stop 99385 to in front of Denney's Restaurant (further west on Clairemont Mesa Blvd. and create additional **connectivity** with 105 and 50. As is there are not any connections with other bus routes unless you cross two parts of the intersection.

M-148 B-420

September 19, 2017

2

Suggested Amendment to the TRANSIT OPTIMIZATION PLAN – prepared by Lynn Parrish as proposed to be voted on Sept 21 – MTS Board Agenda Item 30.

#### C. Route 105 Old Town to University Town Center

- 1. Continue existing alignment with one suggestion:
- A. North Bound At Clairemont Square continue North instead of left, circle Clairemont Square and then continue west on Clairemont Mesa.
- B. South Bound at Clairemont Square by turning left instead of existing right at West intersection of Clairemont Mesa and Clairemont Drive. Circle Clairemont Square and connect with 44 and 50 respectively and turn left at said intersection to go South.
- 2. Remove Bus Stop 12673 (Gas station) and Bus Stop 11933 (Bike shop/Yoga).
- 3. Add New Bus Stop in front of Jack In the Box that again **creates connectivity** with all 3 bus routes (44, 105 & 50).
  - 4. Increase weekday frequency to 15 minute frequency.
- 5. Restore Pre-2008 cutbacks: 30 minute frequency weekends and weeknights to University Town Center.



AGENDA ITEM NO.



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(PLEASE PRINT)			
DATE	09/21/2017		
Name	Martina Valencia		
Address	954 Ellen Lu El Cajon		
Telephone	619-717-3226		
Email	nana-martina alive-com		
Organization Represented	Commoders Bus Route 899		
Subject of Your Remarks			
Regarding Agenda Item No.			
Your Comments Present a Position of:	SUPPORT	OPPOSITION	

- 2. TESTIMONY AT NOTICED PUBLIC HEARINGS
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M-150 B-422



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Regarding Agenda Item No.				
Your Comments Present a Position of:			SUPPORT	OPPOSITION

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M-151 B-423



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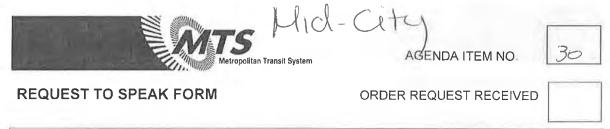
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SUPPORT OPPOSITION		

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M-152 B-424



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(1 441 10 4 1 111 11 1			
DATE	9/21/17		
Name	Maria Cortez		
Address	0		
Telephone	419-961-1050		
Email	mcortez Ocityheightsedo.org		
Organization Represented	City Heights CDC		
Subject of Your Remarks	city Heights CDC support for improvements to meloth		
Regarding Agenda Item No.	30		
Your Comments Present a Position of:	SUPPORT OPPOSITION		

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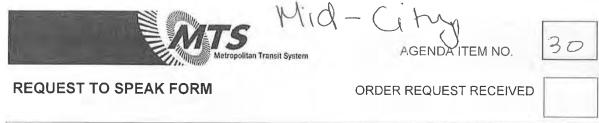
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M-153 B-425



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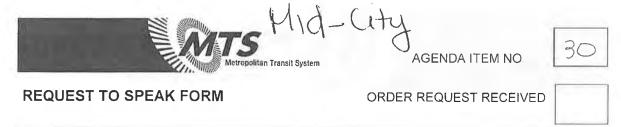
DATE	9/21/17		
Name	Randy Van Vieck		
Address	4001 ET Cajon Blvd #205		
Telephone	419-961-1066		
Email	RVanvleck@cityheightscdc.org		
Organization Represented	City Heights CDC		
Subject of Your Remarks	City Heights CDC Urban Core Route Frequencies		
Regarding Agenda Item No.	30		
Your Comments Present a Position of:	SUPPORT	OPPOSITION	

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M-154 B-426



## PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

#### 1. INSTRUCTIONS

This Request to Speak form <u>must be filled out and submitted in advance of the discussion of your item</u> to the Clerk of the Board (please attach any written statement to this form). Communications on hearings and agenda items are generally limited to three minutes per person unless the Board authorizes additional time; however, the Chairperson may limit comment to one or two minutes each if there are multiple requests to speak on a particular item. General public comments on items not on the agenda are limited to three minutes. Please be brief and to the point. No yielding of time is allowed. <u>Subjects of previous hearings or agenda items may not again be addressed under General Public Comments</u>.

(PLEASE PRINT)

VI ELITOL I MITTI			
DATE	9/21/17		
Name	Anastasia Brewster		
Address	5205 LPaSt SD92105		
Telephone	4/495-8393		
Email	a brewster@ cityheightscdc.org		
Organization Represented	city heights coc		
Subject of Your Remarks	TOP		
Regarding Agenda Item No.	30		
Your Comments Present a Position of:	SUPPORT OPPOSITION		

## 2. TESTIMONY AT NOTICED PUBLIC HEARINGS At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.

3. DISCUSSION OF AGENDA ITEMS

The Chairman may permit any member of the public to address the Board on any issue relevant to a particular agenda item.

4. GENERAL PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA Public comment on matters not on the agenda will be limited to five speakers with three minutes each, under the Public Comment Agenda Item. Additional speakers will be heard at the end of the Board's Agenda.

NOTE: Subjects of previous hearings or agenda items may not again be addressed under General Public Comments.

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M-155 B-427

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS 1255 Imperial Avenue, Suite 1000 San Diego, CA 92101

#### **MINUTES**

September 21, 2017

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased].

#### 1. Roll Call

Chairman Mathis called the Board meeting to order at 9:03 a.m. A roll call sheet listing Board member attendance is attached.

#### 2. Approval of Minutes

Mr. Roberts moved to approve the minutes of the July 20, 2017, MTS Board of Directors meeting. Ms. Cole seconded the motion, and the vote was 11 to 0 in favor with Mr. Alvarez, Ms. Bragg, Mr. Cunningham and Ms. Salas absent.

#### 3. Public Comments

Martha Welch – Ms. Welch commented about MTS stations not having public restrooms and senior fares only having a one-way option. She commented on the Orange Line trolley ending at American Plaza instead of Santa Fe Depot. Ms. Welch said that she saw a Blue Line trolley with all older trolley cars instead of the new trolley cars.

David Rodger – Mr. Rodger commented that there is a lack of MTS information available to tourists. He said that the MTS information pamphlets he has found do not provide simple information for tourists to utilize while visiting San Diego.

Sara Blodgett – Ms. Blodgett commented on behalf of the San Diego Dance Theater. She stated that her organization puts on trolley dances in collaboration with MTS and the City of San Diego. She said that the dances are brought to a different trolley line every year and this year they will start in Chula Vista, go through National City and end at the Central Library. She asked for everyone to come out to see this year's trolley dances.

Martina Valencia – Ms. Valencia commented that she provided the Board a petition letter regarding Route 894. She said they are requesting to not discontinue Route 894. Ms. Valencia also asked for the addition of service on Route 894 on Saturdays. She said that she has 300 signatures on the petition.

Dan Lobell – Mr. Lobell stated that the bus drivers should kneel down the buses at every stop for riders. He also said that when he gets off the Green Line at Santa Fe Depot, he often sees Uber drivers and regular drivers loading and unloading passengers at the bus stop. Mr. Lobell recommended that there should be officers there monitoring that stop so they can cite those drivers.

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#### CONSENT ITEMS

- 6. <u>Lease Agreement with Pacific Axe, LLC at 1695 Main Street, San Diego</u>
  Action would authorize the Chief Executive Officer (CEO) to execute a Lease Agreement with Pacific Axe, LLC for a lease at 1695 Main Street, San Diego.
- 7. Phase II Propane Fueling Services at Copley Park Division (CPD) Contract Amendment
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0656.1-16
  with Ferrellgas, LP (Ferrellgas) for the provision of propane fueling services.
- 8. <u>Blue Line Traction Power Substation Installation Design Services Work Order</u>
  Action would authorize the Chief Executive Officer (CEO) to execute Work Order No.
  WOA1948-AE-04 to MTS Doc. No. G1948.0-17 with HNTB Corporation for the Blue Line
  Traction Power Substation (TPSS) installation design services.
- 9. <u>Uninterruptible Power Supply (UPS) On-Site Repair and Support Contract Award</u>
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G2009.017, a Sole Source agreement with Schneider Electric, for on-site support and repair of the current inventory of UPS units located throughout the MTS network including Data Centers, Trolley Stations and Bus Facilities.
- 10. Orange Line Design Services for Various Track Improvements Work Order Agreement
  Action would authorize the Chief Executive Officer (CEO) to execute Work Order No. WO1947AE-05 to MTS Doc. No. G1947.0-17 with HDR Engineering, Inc. (HDR) for track improvement design services.
- 11. <u>Service and Maintenance of the Hegenscheidt Underfloor Wheel Truing Machine Sole Source</u> Award

Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. PWL242.0-18, a sole source agreement, for a period of three (3) years with Simmons Machine Tool Corporation (SMTC) for service and maintenance of the Hegenscheidt Underfloor Wheel Truing machine.

- 12. <u>Light Rail Vehicle (LRV) Pantograph Carbon Strips Contract Award</u>
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. L1393.0-17 with Schunk Carbon Technology for the purchase of LRV Pantograph Carbon Strips.
- 13. <u>Visual Messaging System (VMS) Maintenance (Warranty) and On-Site Parts Sole Source Contract Award</u>

Action would authorize the Chief Executive Officer (CEO) to: (1) Execute MTS Doc. No. G2025.0-18 with Daktronics, Inc. for up to a three (3) year period with two (2) one-year options to provide VMS maintenance service and technical support; and (2) Exercise each option year at CEO's discretion.

14. <u>San Diego Metropolitan Transit System (MTS) SAP Tier 3 Production Support Services - Contract Amendments</u>

Action would: (1) Approve increasing the dollar amount of two (2) SAP support services contracts to cover anticipated fiscal year (FY) 2018 expenses; and (2) Ratify one SAP support services contract amendment.

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- 15. Relocation of SDG&E Facilities for the New Orange Line Courthouse Station Change Orders
  Action would: (1) Ratify Construction Change Orders 1-3 and 5-7 to MTS Doc. No. PWL204.016, Work Order No. MTSJOC7504-26 with ABC Construction Co., Inc. (ABC), for the relocation of SDG&E facilities; and (2) Authorize the Chief Executive Officer (CEO) to execute Construction Change Order 4 to MTS Doc. No. PWL204.0-16, Work Order No. MTSJOC750426 with ABC for relocating the utilities below an existing tunnel.
- 16. Number Not Used
- 17. <u>Green Line Shelter Upgrades and Shelter Replacement at the Old Town Transit Center Work Order</u>

Action would authorize the Chief Executive Officer (CEO) to execute MTSJOC7504-15, PWL204.0-16 with ABC Construction Co. Inc. (ABC) for Green Line shelter upgrades and shelter replacement at the Old Town Transit Center.

- 18. Orange Line Track Improvements Change Orders
  Action would: (1) Ratify Construction Change Orders 9-10 to MTS Doc. No. PWL211.0-16 for \$84,176.78, which was previously issued under the Chief Executive Officer's (CEO) authority, for Orange Line Track Improvements; and (2) Authorize the CEO to execute Change Order Amendment 11, with Herzog Contracting Corp. (Herzog), for \$74,087.08.
- 19. <u>Desert Line Lease and Operating Agreement: Amended and Restated BJRR-SDAE-MTS Desert Line Lease and Operating Agreement</u>
  Action would authorize the Chief Executive Officer (CEO) to execute and Amended and Restated Desert Line Lease and Operating Agreement by and between Baja California Rail Road, Inc. (BJRR), San Diego & Arizona Eastern Railroad (SDAE), and MTS (MTS Doc. No. S200-13-560.4).
- 20. Purchase of 20 Class B Propane Powered Paratransit Buses Contract Award
  Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G0675.018, with Creative Bus Sales, for the purchase of up to twenty (20) propane powered Class B paratransit buses.
- 21. Investment Report June 2017
- 22. Investment Report July 2017

#### **BOARD MEMBER COMMENTS**

- Ms. Salas requested to pull agenda item number 20 for further discussion.
- Mr. Alvarez requested to pull agenda item numbers 6 and 19 for further discussion.

Action on Recommended Consent Items, excluding Items 6, 19 and 20

Ms. Salas moved to approve Consent Agenda Item Nos. 6-22, excluding consent items 6, 19 and 20. Ms. Cole seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

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#### DISCUSSION ITEMS:

## 30. <u>Major Service Changes Recommendations of the Transit Optimization Plan (Denis Desmond)</u> (TAKEN OUT OF ORDER)

Sharon Cooney, Chief of Staff, began the presentation and noted that the Board Members were provided the most recent proposals for all of the route changes. She said that staff also provided a copy of the Title VI analysis and public comments received through yesterday. Ms. Cooney noted that today is not a public hearing and that staff is asking for a final decision from the Board.

Denis Desmond, Manager of Planning, continued the presentation. He provided a background on the TOP and the processes over the past year. Mr. Desmond reviewed the route frequency improvements and the proposed frequent service network changes. He reviewed the final proposals for Routes 1, 7, 52 (La Mesa/Mid-City); Routes 701, 703, 704, 707, 709 (Chula Vista); Routes 204, 235, 237 (I-15/University City); Routes 83, 84 (Mission Hills, Pt. Loma); Routes 815, 816 (El Cajon); Routes 962, 963, 967, 968 (National City/Paradise Hills); Routes 27, 44, 50, 105, 120 (Clairemont/Kearny Mesa); Routes 14, 854 (Grantville/La Mesa); Routes 35, 923 (Ocean Beach, Pt. Loma); Routes 905, 950 (Otay Mesa); Routes 856, 936 (Rancho SD Village, College Grove); and other changes with route splits, route reductions and route discontinuations. Mr. Desmond explained that the results of the Title VI Analysis showed no disparate impact to minorities or disproportionate burdens to low-income communities based on the definitions in Policy No. 42 adopted by the Board. He added that a full copy of the Title VI Analysis had been provided to each Board member and called out certain elements of the report, including maps for each route and the results. Lastly, he reviewed the proposed actions for this item and asked for questions and comments.

Mr. Hall inquired about Route 834 changes. Mr. Desmond replied that Route 834 was initially proposed to be discontinued; however the proposal has been changed to run this route hourly as a one-way loop around West Santee down Mast Blvd. and coming back around Mission Gorge Road.

#### **PUBLIC COMMENTS**

Patricia Paylor – Ms. Paylor commented on Route 83. She stated that she has not spoken to anyone that could use the midday service. She said that it's not a good idea to tether the Route 83 to the 84 and take away the early morning and evening service. Ms. Paylor commented that dozens of people commute early in the morning on these routes to their various jobs, school and appointments.

Paul Williams – This speaker was not present.

Sharon Gehl – Ms. Gehl commented on Route 83. She said that she is in support of maintaining Route 83. She said that if the hours are limited, then people will not be able to use it for work. Ms. Gehl said that if changes are made to Route 83, then it could make it easier for riders and increase ridership on the route. She stated that the community supports keeping full day service of Route 83.

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Lynn Parrish – Ms. Parrish commented on Routes 44, 50 and 105 in Clairemont. She asked that there be no changes to Route 50. She made suggestions on how to amend Routes 44 and 105. The suggestions are included in a handout she provided to the Board Members and are also included in the final meeting packet.

Martina Valencia – Ms. Valencia already provided her comments.

Louis Pruitt – Mr. Pruitt commented on Route 901. He provided recommendations for Route 901 including having the bus run until 3:00am and having the bus come to the 12<sup>th</sup> and Imperial Station at 2:00am. He said that he believes Route 901 would be just as busy as Route 929.

*Pam Algea* – Ms. Algea commented on Routes 31 and 204. She asked that the routes not be discontinued because it will become harder for the people getting to and from the businesses in that area. She provided alternative options for the routes instead of discontinuation.

*Maria Cortez* – Ms. Cortez commented on Routes 1, 7, 13, 52, 235 and 955 in City Heights. She stated that the community is very pleased with changes to the routes and they are in full support of the TOP proposal.

Randy Van Vleck – Mr. Van Vleck commented on behalf of the City Heights Community Development Corporation. He stated that they are in support of the TOP. He said the community is especially pleased with Route 235. Mr. Van Vleck stated that they were also pleased with the amount of community engagement during the TOP process.

Anastasia Brewster – Ms. Brewster commented that she lives in City Heights. She stated that she lives near Routes 7 and 955. Ms. Brewster applauded MTS's data driven analysis that has produced improvement recommendations that benefit neighborhoods that are financially contributing the most through their bus fares.

#### **BOARD COMMENTS**

Mr. Alvarez inquired for more details related to the Route 905 changes. Mr. Desmond replied and gave a more detailed explanation of the changes that will take place on the route. Mr. Alvarez inquired about Routes 901 and 929 and asked if staff had considered some of the modifications similar to what the public speaker had suggested. Mr. Desmond replied that staff does not have any additional proposals today for those routes, but will continue to look at modifying those routes in the future.

Ms. Zapf commented on Routes 83 and 84. She thanked staff that they were able to preserve the routes on a limited scale instead of a full discontinuation. She also commented on Route 50 and noted that there was miscommunication within the community related to this route and the minimal proposed changes.

Mr. Hall commented on Route 83 and 84 and asked if staff can consider looking into expanding those services in the future.

Ms. Gomez thanked staff for the increase in service for the Mid-City bus routes. She also commented on Route 83 and asked for staff to look at this route closer and see if they can preserve the service at Fort Stockton Drive in Mission Hills. Ms. Cooney commented on Route

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83 and noted that staff has been riding that route all week to get a closer look at the dynamics of how people are using the service. She stated that it is unclear whether riders initially wanted the route to go down that street, or if they did not have any other choice when the service was first implemented. She said that staff is hopeful that there will be a lot of people that will now benefit because they will be closer to their jobs. Ms. Cooney also stated that staff will keep a close eye on these changes. Ms. Gomez also commented that there needs to be a strong marketing plan in place to publicize the upcoming changes to the service.

Mr. Goble asked if changes being made today could be changed again in the near future if needed. Mr. Jablonski replied that MTS makes service changes three times per year. Mr. Goble also commented on Route 874/875 and asked if staff knew how many students or adults take those routes. Mr. Desmond replied that it is between 50 and 60 riders that take that segment of service every day. This proposal would shift the route to Jamacha and Main Street, which would take the service right by commercial business causing the estimates in increased ridership.

Mr. Sandke commented on airport service and suggested direct service to the airport from the bayfront hotels. He also asked for reconsideration of service to the landmarks in San Diego. He stated that the Cabrillo Monument service would be worthwhile for tourists and employees.

#### Action Taken

Mr. Alvarez moved to: (1) Receive a report on proposed major service changes as detailed in Attachment A; (2) Approve the recommendations for TransNet-subsidized Rapid services; and (3) Approve the recommendations for MTS-subsidized transit services. Ms. Rios seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

#### REPORT ITEMS

#### 45. MTS Efforts in Response to Hepatitis A Outbreak (Paul Jablonski) (TAKEN OUT OF ORDER)

Ms. Cooney provided a presentation on MTS's efforts in response to the Hepatitis A outbreak. She stated that the main areas for action by MTS is the protection for MTS customers; protection for front line MTS employees; and assisting in efforts by other agencies to contain the outbreak in the general population. Ms. Cooney reviewed the steps MTS has taken including daily cleanings of vehicles and other assets. She also noted that MTS has provided all employees with safety bulletins and various protections for employees such as vaccinations, gloves and cleaning supplies. Ms. Cooney stated that staff has been in communication with the County Health and Human Services Agency (HHSA) for several weeks. MTS has volunteered assistance in siting wash stations and have received specific locations including 8<sup>th</sup> Street, Grossmont and El Cajon. Lastly, Ms. Cooney presented a news clip showing the work MTS has been doing in response to the outbreak.

Mr. Roberts presented a map related to the Hepatitis A outbreak. He stated that the map displays the homeless count throughout the entire county and the known case locations within the county. He noted that the outbreak is not only in the city, but throughout the entire county. Mr. Roberts stated that it was first discovered in March 2017 at a very low level and has since grown. He said that the incubation period is up to and in excess of 28 days. Mr. Roberts mentioned that the County has vaccinated over 22,000 people. He stated that the vaccinations

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are free for people at all County locations and encouraged people to inform their respective cities.

Ms. Zapf inquired when MTS started taking these specific precautions. Ms. Cooney replied that MTS started the extra cleaning precautions approximately four weeks ago. She noted that MTS has always done their regular nightly cleanings on the vehicles. Ms. Zapf asked if people are aware that the antibacterial wipes are not effective since this is a virus and not bacteria. Mr. Roberts stated that warm water and soap is more effective.

Ms. Cole asked about the portable restrooms for bus drivers and whether they are cleaned daily. Ms. Landers replied that they are cleaned six days a week. Ms. Cooney also stated that the restrooms are locked and cannot be accessed by the public.

Ms. Salas thanked Mr. Roberts' staff at the County HHSA and the great work they have done with the communities. Ms. Salas stated that the City of Chula Vista will continue their efforts on encouraging their homeless population to get vaccinated.

Ms. Rios commented that National City received a thorough report from the County HHSA and appreciated the outreach. Ms. Rios asked if it would be possible to look into also placing antiseptic cleaning stands at stations for people to use.

Mr. Alvarez asked if the contracted buses were being cleaned the same way as the MTS buses. Ms. Cooney replied that they are taking identical protocols and being cleaned the same way. Mr. Alvarez also suggested looking into getting teams to do vaccinations at the trolley and transit stations.

Ms. Gomez commented that it would be great to see vaccinations offered at public transit centers. She agreed with Ms. Rios' suggestion of looking into putting antiseptic cleaning stands at transit stations in addition to the hand washing stations. Ms. Gomez asked if the restrooms in this building were open 24 hours, and if they weren't, she asked if the restrooms could be opened for 24 hours. Ms. Cooney replied that the restrooms are only open when the building is open due to security restrictions. Ms. Gomez said that she would like to explore putting a portable restroom outside for people to use 24 hours per day. Ms. Cooney stated that the City is currently putting restrooms in strategic locations and MTS is relying on the City to tell us if that is something they would like to do at this location.

#### PUBLIC COMMENTS

Mark Robak – Mr. Robak commented on the Hepatitis A outbreak. He said that his place of business is next to the La Mesa Trolley Station and has issues with people urinating and defecating outside of his business. He stated that there are no restrooms at the trolley stations and believes that there should be restrooms at all trolley stations.

#### **Action Taken**

No action taken. Informational item only.

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#### CONSENT AGENDA ITEMS - CONTINUED

Chairman Mathis revisited consent items 6, 19 and 20 for further discussion.

CONSENT ITEM 6: Lease Agreement with Pacific Axe, LLC at 1695 Main Street, San Diego
Action would authorize the Chief Executive Officer (CEO) to execute a Lease
Agreement with Pacific Axe, LLC for a lease at 1695 Main Street, San Diego.

Mr. Alvarez asked for additional information about consent item number 6. Karen Landers, General Counsel, replied and further discussed details of the property location related to the item.

#### Action on Recommended Consent Item 6

Mr. Alvarez moved to approve Consent Agenda Item No. 6. Mr. Roberts seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

CONSENT ITEM 19: Desert Line Lease and Operating Agreement: Amended and Restated BJRR-SDAE-MTS Desert Line Lease and Operating Agreement

Action would authorize the Chief Executive Officer (CEO) to execute and Amended and Restated Desert Line Lease and Operating Agreement by and between Baja California Rail Road, Inc. (BJRR), San Diego & Arizona Eastern Railroad (SDAE), and MTS (MTS Doc. No. S200-13-560.4).

Mr. Alvarez inquired about consent item number 19. He asked for the differences that were made to the lease from the previous version. Ms. Landers responded and explained the differences in the lease. She stated that we kept most of what we agreed to in December 2012. Ms. Landers said the main changes include restarting the 99 year term; it doesn't make any changes to compensation, but deleted a section about collateral revenue, which is to MTS's benefit; and it starts the escalation of the minimum payment after the customs inspection facility approval date.

#### Action on Recommended Consent Item 19

Mr. Alvarez moved to approve Consent Agenda Item No. 19. Mr. Sandke seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

CONSENT ITEM 20: Purchase of 20 Class B Propane Powered Paratransit Buses - Contract Award Action would authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. G0675.0-18, with Creative Bus Sales, for the purchase of up to twenty (20) propane powered Class B paratransit buses.

Ms. Salas inquired about consent item number 20. She asked if there was a plan in place to electrify our bus fleet. Mr. Jablonski replied that we are not planning on electrifying our bus fleet at this time. He stated that staff has been working with the California Air Resources Board (CARB) for the last two and a half years regarding the proposed Zero Emission Bus (ZEB) mandate. Mr. Jablonski stated that CARB agrees that the economic issues specific to southern California make it very difficult to deploy electric buses economically. He stated that the purchase of these buses today is for our regular fleet and there are no guaranteed maximum

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amounts that we are committing to. He noted that if we wanted to transition to electric buses, we can do that without violating the contracts today. Mr. Jablonski further discussed the details as to why MTS is not ready to embrace electric buses at this time, including various operational issues and cost. Ms. Salas commented that she would like to have additional ZEB information provided in a report to the Board. Mr. Jablonski stated that he could bring back a more detailed presentation on this topic at either the October or November Board meeting.

Ms. Cole commented that she would also like to see the ZEB discussion as a report in a future Board meeting.

Mr. Roberts commented that Mr. Jablonski has spent a lot of time working with CARB related to the proposed ZEB mandate. He stated that MTS is already almost 50% electrified system wide with the operations of our trolley system. Mr. Roberts stated that we need to possibly start thinking of how to implement a pilot program, because the technology is not ready for a full scale implementation. He noted that we will need to look for grant funding to help subsidize the pilot program too.

Ms. Gomez asked for additional information to be provided to the Board and also asked if CARB staff could attend the meeting and provide their own presentation too.

Mr. Alvarez agreed that he would like to hear additional information about electrifying the bus fleet and looks forward to hearing more at the next meeting. He stated that technology is moving in the direction of electric vehicles and MTS needs to be ready and well informed to move in that direction and not left behind.

#### Action on Recommended Consent Item 20

Ms. Salas moved to approve Consent Agenda Item No. 20. Mr. Hall seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

#### **DISCUSSION ITEMS:**

#### 31. <u>40-Foot Low-Floor Compressed Natural Gas (CNG) Transit Buses - Contract Award (Bill Spraul)</u> (TAKEN OUT OF ORDER)

Action to waive the staff reports: Mr. McWhirter moved to waive this staff report. Mr. Hall seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

#### PUBLIC COMMENTS - ITEMS 31 & 32

David Gruhb – Mr. Gruhb commented on behalf of the Sierra Club. He offered to bring in one of their experts to the October Board meeting and provide a substantive presentation of what the pros and cons are from the perspective of the environmental side.

Margo Tanguay – Ms. Tanguay stated that when San Diego had a black out several years ago, there were no working cell phones, televisions, trolleys, etc. She stated that the only things working were the buses and the Sprinter. Ms. Tanguay said that the community needs emergency transportation in case the electricity is out.

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Gretchen Newsom – Ms. Newsom commented on behalf of the IBEW 569. She stated that she would like to raise red flags related to these agenda items. She said that MTS has previously been a leader in transitioning to CNG and reducing air pollution levels, but is now instead asking the Board to lock themselves into contracts with CNG buses. CNG buses are no longer the best options available. Ms. Newsom stated that implementing a zero emission public transit fleet will reduce greenhouse gases and toxic pollution throughout the communities. She noted that LA Metro just recently announced that they will be transitioning to 100% zero emission buses by 2030.

#### Action Taken

Mr. Hall moved to authorize the Chief Executive Officer (CEO) to: (1) Execute MTS Doc. No. B0660.0-17 with Gillig, LLC for the purchase of 250 40-foot, low-floor CNG transit buses; and (2) Make additional purchases of up to 100 option buses for a period not to exceed five years from the date of the initial contract with Gillig, LLC. All purchases would be contingent upon the successful completion of the federally required Buy America audit and available funding. Mr. McWhirter seconded the motion, and the vote was 11 to 2 in favor with Mr. Alvarez and Ms. Gomez voting no and Ms. Bragg and Mr. Cunningham absent.

#### 32. <u>60-Foot Low-Floor Compressed Natural Gas (CNG) Transit Buses - Contract Award (Bill Spraul)</u> (TAKEN OUT OF ORDER)

Action to waive the staff reports: Mr. McWhirter moved to waive this staff report. Mr. Hall seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

#### Action Taken

Mr. Hall moved to authorize the Chief Executive Officer (CEO) to: (1) Execute MTS Doc. No. B0661.0-17 with New Flyer of America, Inc. (New Flyer) for the purchase of up to 30 60-foot, low-floor articulated CNG buses plus associated contract spare parts, manuals, training, tools and diagnostics, and use tax payments; and (2) Make additional purchase of up to 20 option buses for a period not to exceed five years from the date of the initial contract with New Flyer. All purchases would be contingent upon the successful completion of the federally required Buy America audit and available funding. Mr. McWhirter seconded the motion, and the vote was 11 to 2 in favor with Mr. Alvarez and Ms. Gomez voting no and Ms. Bragg and Mr. Cunningham absent.

#### REPORT ITEMS

#### 46. Comic-Con 2017 Recap (Rob Schupp and Tom Doogan) (TAKEN OUT OF ORDER)

This report was deferred to next month.

#### Action Taken

No action taken. Informational item only.

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#### 47. Operations Budget Status Report for June 2017 (Mike Thompson) (TAKEN OUT OF ORDER)

This report was waived.

#### Action Taken

Mr. McWhirter moved to waive and receive the report. Mr. Hall seconded the motion, and the vote was 13 to 0 in favor with Ms. Bragg and Mr. Cunningham absent.

#### **CLOSED SESSION – PUBLIC COMMENTS**

*Miguel Aguirre* – Mr. Aguirre commented on closed session item 24b. He stated that this case has had a lot of discovery materials presented supporting their case. He asked for the Board to please look at and consider their settlement offer to MTS.

#### **CLOSED SESSION**

#### 24. <u>Closed Session Items</u>

The Board convened to Closed Session at 11:40 a.m.

- a. CLOSED SESSION CONFERENCE WITH REAL PROPERTY NEGOTIATORS
  Pursuant to California Government Code Section 54956.8

  Property: Federal Blvd. (APN 541-611-27-00); 1348 47th St. (APN 541-611-16-00); 47th St. (APN 541-611-09-00); 1344 47th St. (APN 541-611-08-00); 47th St. (APN 541-611-12-00); Federal Blvd. (APN 541-611-10-00); 47th St. (APN 541-611-12-00); 47th St. (APN 541-611-13-00); 47th St. (APN 541-611-15-00)

  Agency Negotiators: Paul Jablonski, Chief Executive Officer; Karen Landers; General Counsel; and Tim Allison, Manager of Real Estate Assets

  Negotiating Parties: Coca-Cola Bottling Co of Los Angeles & BCI Coca-Cola Bottling Company of Los Angeles

  Under Negotiation: Price and Terms of Payment
- b. CLOSED SESSION CONFERENCE WITH LEGAL COUNSEL EXISTING LITIGATION Pursuant to California Government Code Section 54956.9(d)(1) San Diego Metropolitan Transit System v. Grand Central West LLC and related cross-complaints (San Diego Superior Court Case No. 37-2014-00044014-CU-OR-CTL)

The Board reconvened to Open Session at 12:15 p.m.

#### Oral Report of Final Actions Taken in Closed Session

Karen Landers, General Counsel, reported the following:

- a. The Board received a report from staff and gave instructions.
- b. The Board received a report from counsel and gave instructions.

M-166 B-438

Board of Directors – MINUTES September 21, 2017 Page 12 of 13

#### **BOARD MEMBER COMMENTS**

Ms. Salas and Ms. Rios stated that they would like to change their votes on item numbers 31 and 32 to a no vote and inquired if that was possible. Ms. Landers replied that she would research the MTS Board bylaws to confirm if it is possible to adjust their votes after the vote had been registered.

#### NOTICED PUBLIC HEARINGS

- 25. None.
- 60. Chairman's Report

There was no Chairman's report.

#### 61. Chief Executive Officer's Report

There was no Chief Executive Officer's report.

#### 62. <u>Board Member Communications</u>

There were no Board Member Communications.

#### 63. Additional Public Comments on Items Not on the Agenda

Elodia Villa – This speaker was not present.

Lorraine Leighton – Ms. Leighton commented that there are a lot of homeless people in El Cajon gathering at the old police station. She said that she wanted to bring it to the Board's attention so people can go out and see if these people have been offered vaccinations or had their vaccinations yet.

Louis Pruitt – This speak was not present.

#### 64. Next Meeting Date

The next regularly scheduled Board meeting is October 19, 2017.

#### 65. Adjournment

Chairman Mathis adjourned the meeting at 12:20 p.m.

/s/ Harry Mathis
Chairperson
San Diego Metropolitan Transit System

M-167 B-439

Board of Directors – MINUTES September 21, 2017 Page 13 of 13

Filed by: Approved as to form:

/s/ Julia Tuer

/s/ Karen Landers General Counsel Clerk of the Board San Diego Metropolitan Transit System San Diego Metropolitan Transit System

Attachment: Roll Call Sheet

M-168 B-440

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS ROLL CALL

MEETING OF (DATE): September 21, 2017				CALL TO ORDER (TIME): 9:03 a.m.			
RECESS:				RECONVENE:			
CLOSED SESSION: 11:40 a.m.				RECONVENE:	12:15 p.m.		
PUBLIC HEARING:				RECONVENE:			
ORDINANCES ADOPTED:				ADJOURN:	12:20 p.m.		
BOARD MEMBER		(Alternate)		PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)		
ALVAREZ	$\boxtimes$	(Cate)		9:11 a.m.	12:15 p.m.		
ARAMBULA	$\boxtimes$	(Mendoza)		9:03 a.m.	12:15 p.m.		
BRAGG		(Spriggs)					
COLE	$\boxtimes$	(Cate)		9:03 a.m.	12:15 p.m.		
CUNNINGHAM		(Mullin)					
GOMEZ	$\boxtimes$	(Cate)		9:03 a.m.	12:15 p.m.		
HALL	$\boxtimes$	(TBD)		9:03 a.m.	12:20 p.m.		
MATHIS	$\boxtimes$			9:03 a.m.	12:20 p.m.		
MCCLELLAN		(Goble)	×	9:03 a.m.	12:20 p.m.		
MCWHIRTER	$\boxtimes$	(Arapostathi	s) 🗆	9:03 a.m.	12:15 p.m.		
RIOS	$\boxtimes$	(Sotelo-Solis	s) 🗆	9:03 a.m.	12:20 p.m.		
ROBERTS	×	(Cox)		9:03 a.m.	12:20 p.m.		
SALAS	$\boxtimes$	(Diaz)		9:05 a.m.	12:20 p.m.		
SANDKE	$\boxtimes$	(Donovan)		9:03 a.m.	12:20 p.m.		
ZAPF	×	(Cate)		9:03 a.m.	12:15 p.m.		

CONFIRMED BY THE GENERAL COUNSEL:

SIGNED BY THE CLERK OF THE BOARD:

M-169 B-441



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

## Agenda Item No. 9

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

**INVESTMENT REPORT - MARCH 2018** 

INFORMATIONAL ONLY

**Budget Impact** 

None.

#### **DISCUSSION:**

Attachment A comprises a report of the San Diego Metropolitan Transit System (MTS) investments as of March 31, 2018. The combined total of all investments has decreased month to month from \$119.6 million to \$107.0 million. This \$12.6 million decrease is attributable to \$9.6 million in capital expenditures, as well as normal timing differences in other payments and receipts.

The first column provides details about investments restricted for capital improvement projects.

The second column, unrestricted investments, reports the working capital for MTS operations allowing payments for employee payroll and vendors' goods and services.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Investment Report for March 2018



#### San Diego Metropolitan Transit System Investment Report March 31, 2018

	Restricted	Unrestricted	Total	Average rate of return
Cash and Cash Equivalents	Restricted	Circstricted	Total	- Teturn
JP Morgan Chase - concentration account		31,533,594	31,533,594	0.00%
2		<del>_</del>	· <del></del>	0.00%
Total Cash and Cash Equivalents		31,533,594	31,533,594	
Cash - Restricted for Capital Support				
US Bank - retention trust account	2,390,82	1 -	2,390,821	N/A*
California Bank & Trust - retention trust account	205,59	7	205,597	N/A*
San Diego County Investment Pool				
Proposition 1B TSGP grant funds	7,039,43	9 100,593	7,140,032	
Total Cash - Restricted for Capital Support	9,635,85	6 100,593	9,736,449	
Investments - Working Capital				
Local Agency Investment Fund (LAIF)	6,056,58	2 59,593,027	65,649,609	1.524%
Total Investments - Working Capital	6,056,58	59,593,027	65,649,609	
Total cash and investments	\$ 15,692,43	8 \$ 91,227,214	\$ 106,919,652	

 $N/A^*$  - Per trust agreements, interest earned on retention account is allocated to trust beneficiary (contractor)



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## Agenda Item No. 10

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

#### SUBJECT:

PURCHASE OF 25 CLASS B PROPANE POWERED PARATRANSIT BUSES - CONTRACT AWARD

#### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. B0689.0-18, (in substantially the same format as Attachment A) with Creative Bus Sales, for the purchase of up to twenty-five (25) propane powered Class B paratransit buses.

#### **Budget Impact**

The value of this agreement shall not exceed \$2,732,430 inclusive of all applicable taxes and fees. This project will be funded through the fiscal year (FY) 2019 ADA Bus Procurement project WBSE #1001105901-599901.

#### **DISCUSSION:**

MTS operates paratransit service as required by 49 CFR Section 37 with Class B paratransit buses. Twenty-five (25) vehicles have reached the end of their useful service life and have been scheduled for replacement as part of the FY 2019 MTS Fleet Replacement Plan. The new vehicles will maintain and enhance the agency's ability to provide paratransit services efficiently and cost effectively.

FTA Circular 4220.1F, Chapter V, Section 4, encourages federal grant recipients to use state and local intergovernmental agreements for procurements of property and services. MTS staff identified an intergovernmental agreement that provides Class B buses that meets MTS specifications. Class B buses are available



through a California State government purchasing schedule administered by the California Association of Coordinated Transportation (CalACT), RFP No.15-03. The CalACT Vehicle Purchasing Cooperative allows MTS to select vehicles from a pre-competed menu of choices from different vendors and manufacturers.

The vehicles being purchased are the same make and model and are similarly equipped as the majority of the current MTS paratransit and medium duty fleet which allows for additional savings in common spare parts and maintenance. MTS recently converted this fleet to propane. Propane is a significantly less costly fuel than gasoline which results in fuel savings. Propane is also a cleaner fuel than gasoline helping to reduce MTS's greenhouse gas emissions.

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute MTS Doc. No. B0689.0-18 (in substantially the same format as Attachment A), with Creative Bus Sales, for the purchase of up to twenty-five (25) propane powered Class B paratransit buses.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Coney, 619.557.4513, <a href="mailto:Sharon.Cooney@sdmts.com">Sharon.Cooney@sdmts.com</a>

Attachment: A. Draft Standard Procurement Agreement; MTS Doc. No. B0689.0-18

## STANDARD PROCUREMENT AGREEMENT

				B0689.0-18
				CONTRACT NUMBER
			_	WBSE # 1001105901 FILE NUMBER(S)
THIS AGREEMENT is entered between San Diego Metropolita referred to as "Contractor":	into this day of an Transit System ("MTS"), a	a California pu	_ 2018, in the Sublic agency, an	, ,
Name: Creative Bus Sales		Address:	14740 Ramor	na Ave.
Form of Business: <u>Corporatior</u> (Corporation, partnership, sole			Chino, CA 91	710
Telephone: 909.465.5528		Email Addr	ess: <u>TonyM@cr</u>	reativebussales.com
Authorized person to sign cont	racts: Tony Matijevich			President
	Name			Title
The attached Standard Cond services and materials, as for Provide up to twenty-five (25)	<b>Ilows:</b> Type B, Ford E450 Buses a	s specified in	the Creative Bu	s Sales Proposal
dated April 9, 2018 (attached a Exhibit B), and Federal Require			litions Procurem	ient (attached as
MTS and Contractor shall agre Contract.	e to production and delivery	schedules in	writing upon ex	ecution of the
Vehicle shall be delivered to:	Metropolitan Transit Sys 7490 Copley Park Place San Diego, CA 92111	stem (MTS) c	o First Transit	
The registered owner will be:	San Diego Metropolitan 1255 Imperial Avenue, Su San Diego, CA 92101		em (MTS)	
The total contract cost shall be and California tire fee.	firm fixed price not exceed	\$2,732,430, w	/hich includes ta	x, delivery, registration
SAN DIEGO METROPOLITAN	I TRANSIT SYSTEM	COI	NTRACTOR AU	THORIZATION
By: Chief Executive Offic		Firm:		
	cer			
Approved as to form:		By: _	Signature	
By:Office of General Co	unsel		_	
AMOUNT ENCUMBERED	BUDO	GET ITEM		FISCAL YEAR
\$2,732,430	WBSE #100 <sup>2</sup>	1105901 - 599	9901	2018
By:				
Chief Financial Officer				Date
( total pages, each bearing	g contract number)			SA-PROCUREMEN (REV 6-15) DATE



# Agenda Item No. 11

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

SAP TRAINING SERVICES - CONTRACT AWARD

### RECOMMENDATION:

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to:

- 1) Execute MTS Doc. No. G2081.0-18 (in substantially the same format as Attachment A) with ExitCertified Corp, for up to a three (3) base years period with two (2) one-year options to provide SAP Training Services; and
- 2) Exercise each option year at the CEO's discretion.

### **Budget Impact**

The total value of this agreement will not exceed \$329,325.00 (inclusive of a 7.75% California sales tax). Funding will come from the annual Information Technology operating budget account 661010-571250, which is locally funded.

### **DISCUSSION:**

In July 2014, SAP was selected for the provision of software, core team training, and ten years of support fees for the ERP/TAM Project and in January 2016, SAP went live for use in managing data and processes across many functional areas of MTS.

In 2016 and 2017, specific SAP training services were solicited for specific training modules/classes. In order to continuously utilize the system and the core requirements, SAP training is needed for MTS's new SAP users, current SAP users learning new processes and using new functions, promoted employees or those that had a role or job



title change. The SAP training provides information for various SAP modules and functions for every department.

On February 23, 2018, MTS issued an invitation for bids for SAP Training Services for five (5) years. A single bid was received on the due date of March 29, 2018 from ExitCertified, and offered an all-inclusive 14% discount off all SAP available modes of training.

After reviewing the single bid submission, ExitCertified was found to be the single responsive and responsible bidder. The submitted pricing was determined to be a fair and reasonable price. As a result, MTS intends to award a not to exceed contract amount of \$329,325.00 as detailed below:

Not to Exceed Amount Contract Breakdown		
SAP Training Service (Base)Year 1	\$65,865	
SAP Training Service (Base) Year 2	\$65,865	
SAP Training Service (Base) Year 3	\$65,865	
SAP Training Service (Option 1) Year 4	\$65,865	
SAP Training Service (Option 2) Year 5	\$65,865	
Total:	\$329,325.00	

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to: (1) execute to MTS Doc. No. G2081.0-18 (in substantially the same format as Attachment A) with ExitCertified Corp. for up to a three (3) year period with two (2) one-year options to provide SAP Training services; and (2) exercise each option year at the CEO's discretion.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619-557-4513, <a href="mailto:Sharon.Cooney@sdmts.com">Sharon.Cooney@sdmts.com</a>

Attachment: A. Draft MTS Doc. No. G2081.0-18

## STANDARD SERVICES AGREEMENT

G2081.0-18 CONTRACT NUMBER



		'	FILE NUMBER(S)
THIS AGREEMENT is entered into thisbetween San Diego Metropolitan Transit Syst hereinafter referred to as "Contractor":			
Name: ExitCertified Corp		Address: _	8950 Cal Center Drive, Suite 110
Form of Business: Corporation			Bldg.1, Sacramento CA 95826
(Corporation, partnership, sole proprietor, etc.	.)	Telephone:	984-500-3428
Authorized person to sign contracts:N	Mark McCreath		Vice President
	Name		Title
The attached Standard Conditions are part of as follows:	this agreement	. The Contr	ractor agrees to furnish to MTS services,
Provide SAP Training Services as specified in Exhibit B) and in accordance with the Standa (attached as Exhibit C).			
The contract term is for up to a 5-year period effective July 1, 2018, through June 30, 2021 30, 2023 (exercisable at MTS's sole discretion). The total contract cost shall not exceed \$329,	, and Option Yen). Payment ter	ars 1-2 shal ms shall be	I be effective July 1, 2021, through June net 30 days from invoice date.
option years].			
SAN DIEGO METROPOLITAN TRANSIT SY	STEM		CONTRACTOR AUTHORIZATION
By: Chief Executive Officer		Firm	:
Approved as to form:		By:	
By:			Signature
Office of General Counsel		Title	:
AMOUNT ENCUMBERED	BUDGE	T ITEM	FISCAL YEAR
\$ 197,595.00 - Base			
\$ 131,730.00 – Options <b>\$329,325.00 – Total</b>	661010	-571250	19-22
By: Chief Financial Officer			Date



# Agenda Item No. 12

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

TEMPORARY STAFFING SERVICES - PURCHASE ORDER AMENDMENT

### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System (MTS) Board of Directors (Board) authorize the Chief Executive Officer (CEO) to amend Purchase Order # 4500011566, with Modis for temporary staffing services for a Senior Application Developer.

### **Budget Impact**

The project budget is \$38,640.00 funded through the IT Temporary Staffing account 661010-507010. With the amendment, the new value of this Purchase Order will not exceed \$138,600.00.

### **DISCUSSION:**

On April 22, 2014, MTS issued a Request for Proposals (RFP) for Temporary Staffing Services to develop a list of on-call providers for the following categories:

- 1. Information Technology (IT) Staffing
- General Staffing

On January 28, 2015 the MTS Board approved a list of temporary staffing agencies. Four (4) contracts were issued for IT staffing and five (5) for general staffing.

As temporary services needs arise, individual purchase orders are issued under each contract, and funds from the requesting department's operating or capital budget (as applicable) are encumbered. Individual purchase orders exceeding the CEO's authority (\$100,000) are brought to the Board for approval.



On April 6, 2017, MTS issued Purchase Order (PO) # 4500011566 to Modis for \$33,600.00 to provide development services relative to payment card validation on MTS's Compass Card website.

Since the issuance of the initial PO, MTS staff has amended the PO on three different occasions, bringing the overall total to \$99,960. These amendments were required to ensure the continuity of the work being performed on this highly technical work. The tasks assigned were completed on-time and with a high level of quality.

MTS staff once again needs to utilize the services of Modis to complete the development of the Trolley Operations Support Application (TOSA) requiring the need of extending the PO by \$38,640.00 to \$138,600.00.

\$36,120.00 of the total increase is for a Senior Software Developer to complete the development of the new version of TOSA, which will provide enhanced features and efficiency to Rail Operations Staff.

\$2,520.00 is needed in order to pay for Modis Invoice #9428180, where MTS staff miscalculated the amount of remaining days left for the Senior Software Developer in the previous amendment.

MTS performed an Independent Cost Estimate. The table below shows the savings by a comparison of MTS' Independent Cost Estimate (ICE) and Modis' costs.

MTS ICE	\$52,834.22
Modis Cost	\$38,640.00
MTS savings (MTS ICE - quote)	\$14,194.22

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to amend PO # 4500011566 with Modis for temporary staffing services for a Senior Application Developer.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com



# Agenda Item No. 13

MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

# Number Not Used.





# Agenda Item No. 14

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

ANTI-GRAFFITI WINDOW FILM (MATERIALS AND INSTALLATION) - CONTRACT AMENDMENT

### RECOMMENDATION:

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. L1319.1-16 with NMS Management Inc. (NMS) for \$201,551.94 (in substantially the same format as Attachment A).

### **Budget Impact**

With the amendment, the agreement is increased from \$1,460,737.56 to \$1,662,289.50. The project is funded by the Light Rail Vehicle (LRV) Maintenance account (LRV Vandalism Parts 350016-536100).

### DISCUSSION:

The LRV Maintenance Department is responsible for the maintenance of LRVs to ensure a safe, comfortable and attractive mode of transportation for our riders.

While in service, the vehicles are subject to vandalism and damage on a daily basis. The department works diligently each night to make repairs and remove vandalism. The items that are most commonly damaged are the passenger doors and windows. To prevent costly repairs to the etched glass, a clear anti-vandalism film is applied. This provides a barrier preventing damage to the glass itself when etched.

On July 15, 2016, MTS issued an Invitation for Bids (IFB) to provide anti-graffiti window film and installation services for two (2) base years from November 2016 through October 2018, and three (3) one-year options from November 2018 through October



2021, exercisable at MTS's sole discretion. On August 17, 2016, MTS received three (3) bids from NMS (\$1,460,737.51), Diversified Solutions Group (\$2,007,610.45) and Budget Enterprise, Inc., dba: Solar Art (\$2,958,469.20). On October 13, 2016 the MTS Board awarded the contract to NMS, the lowest responsive, responsible bidder. NMS has continued to provide services as contracted.

The awarded contract was as follows:

Base years (Years 1, 2) \$575,602.92 Option years (Years 4, 5, 6) \$885,134.64 Original total \$1,460,737.56

During the first two contract years, the LRV fleet has suffered increased vandalism to the window glass and the anti-graffiti film. This has resulted in increased repair costs.

Based on this increase, staff recommends adding funds to the existing agreement to cover the shortfall in the base years, and to continue work on the option years through the end of the contract in October 31, 2021.

The table below summarizes the increases:

Base Year	Monthly	Monthly	Monthly	Annual
	Authorized	Actual	Shortfall	Shortfall
	Spend	Spend		
Base Year 1 (11/16 – 10/17)	\$23,865.41	\$27,021.73	\$3,156.32	\$37,875.84
*Base Year 2 (11/17 – 10/18)	\$24,101.50	\$28,387.92	\$4,286.42	\$51,437.04
*Mid-year data. Remaining months from March 2018 estimated				
Total Base Years 1 &2 shortfall \$89,312.88				\$89,312.88

Option Year	Monthly	**Projected	Estimated	Estimated
	Authorized	Monthly	Monthly	Annual
	Spend	Spend	Shortfall	Shortfall
Option Year - Yr 4 (11/18 – 11/19)	\$24,343.44	\$27,704.83	\$3,361.39	\$40,336.62
Option Year - Yr 5 (11/19 – 11/20)	\$24,586.31	\$27,704.83	\$3,118.52	\$37,422.18
Option Year - Yr 6 (11/20 – 11/21)	\$24,831.47	\$27,704.83	\$2,873.36	\$34,480.26
**Based on the average of base year	rs monthly act	uals		
		Total Am	nendment 1	\$201,551.94

### Summary

Base years (Years 1, 2) \$575,602.92 Option years (Years 4, 5, 6) \$885,134.64 Original total \$1,460,737.56

> Amendment 1 \$201,551.94 Amended Total \$1,662,289.50

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute MTS Doc. No. L1319.1-16 (in substantially the same format as Attachment A) with NMS Management Inc., (NMS) for \$201,551.94.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <a href="mailto:Sharon.Cooney@sdmts.com">Sharon.Cooney@sdmts.com</a>

Attachment: A. MTS Doc. No. L1319.1-16

May 10, 2018 MTS Doc. No. L1319.1-16

David S. Guaderrama NMS Management Inc. 155 West 35<sup>th</sup> Street, Suite A National City, CA 91950

Subject: AMENDMENT NO. 1 TO MTS DOC. NO. L1319.0-16; ANTI-GRAFFITI WINDOW FILM (MATERIALS AND INSTALLATION)

This shall serve as Amendment No. 1 to our agreement for Anti-Graffiti Window Film (Materials and Materials) Services as further described below.

### **SCOPE OF SERVICES**

There shall be no changes to the scope of services of this agreement.

### **SCHEDULE**

MTS is exercising the option years as follows:

Option year 1 – November 1, 2018 to October 31, 2019 Option year 2 – November 1, 2019 to October 31, 2020 Option year 3 – November 1, 2020 to October 31, 2021

### <u>PAYMENT</u>

Due to increased services, the contract amount is increased by \$201,551.94. The new contract total is amended from \$1,460,737.56 to \$1,662,289.50 for both base and option years as shown in Exhibit A. Contractor shall not exceed this amount without MTS' written approval.

Please sign and return the copy marked "Original" to the Contracts Specialist at MTS. All other terms and conditions shall remain the same and in effect. Retain the other copy for your records.

Sincerely,	Agreed:
Paul C. Jablonski Chief Executive Officer	David S. Guaderrama NMS Management, Inc.
LMARQUIS-CL L1319.1-16.NMS.DSINGLETON.051018	Date:

cc: A. Goddard, Contract File

## **EXHIBIT A**

	Original Cost	Amended Amount	Total
Base years (Years 1 & 2)	\$575,602.92	\$89,312.88	\$664,915.80
Option years (Years 4,5,6)	\$885,134.64	\$112,239.06	\$997,373.70
Total	\$1,460,737.56	\$201,551.94	\$1,662,289.50



## **REVISED**

## Agenda Item No. 15

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

ON-BOARD VIDEO SURVEILLANCE SYSTEM (OBVSS) VEHICLE UPGRADES AND EXTERNAL CAMERA REPLACEMENT – CONTRACT AMENDMENT

### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute a contract amendment to MTS Doc. No. B0685.1-18 (in substantially the same format as Attachment A) with Apollo Video Technology ("Apollo") for camera replacement refresh for MTS's fixed route bus fleets.

### **Budget Impact**

The new value of this agreement shall not exceed \$2,073,352.90\$2,166,646.09 (\$932,881 current contract value plus \$1,140,471.90\$1,233,765.09 for Amendment No. 1 inclusive of California sales tax). Funding would come from capital project 10071031 – fiscal year (FY) 2017 System-wide CCTV which is fully funded by California Transit Security Grant Program (CTSGP).

### DISCUSSION:

OBVSS are an essential piece of equipment installed on our revenue vehicles. Our revenue buses are currently equipped with video systems manufactured by Apollo Video Technology. MTS currently has a maintenance agreement with Apollo for the on-board maintenance and support for the equipment manufactured by Apollo. Based on proprietary equipment, fleet consistency, and the need to limit the maintenance of the system to one contractor, Apollo has been chosen as our video standard for our revenue buses and requires a Sole Source for maintenance, modification or any additional equipment needs.



In order to ensure a state of good repair for the system and functionality, MTS staff has identified three (3) necessary tasks that are not included in our current agreement with Apollo:

<u>Task One</u>: Replace outdated Commercial Access Points with updated Model #WT230 on 399 buses. Work shall include the removal, replacement and installation of one new Access Point, associated cables, antenna and program Access Point for each bus with systems information. Acceptance of each installation shall consist of inspection, testing and signoff of each installation by MTS personnel.

<u>Task Two</u>: Remove, replace and install three exterior cameras (one rear view camera, one curbside view camera and one street side view camera) on 399 buses. The current exterior cameras will be replaced with a new improved exterior camera design that will require the re-programing of the DVR for three exterior cameras views. The cable connector may also be replaced as needed. Acceptance of each installation shall consist of inspection, testing and signoff of each installation by MTS personnel.

<u>Task Three</u>: Remove and replace the Global Positioning System (GPS). Work shall include the removal and installation of a new GPS emitter, associated cables and roof top antenna, one Driver Event Button and cable, one Accelerometer and associated cabling. Acceptance of each installation shall consist of inspection, testing and signoff of each installation by MTS personnel.

Thus, staff recommends that a sole-source award be made to Apollo Video Technology for the three tasks as outlined.

The following table outlines the pricing details for each task through Apollo:

Description	Total	
Task One - Replace outdated Commercial Access Point with updated Model #WT230 (total of 399 buses)	\$418,026.32	
Task Two - Remove and Replace/Install three Exterior cameras (one rear view camera, one curbside view camera and one street side view camera) (Total of 399 buses)	\$418,975.94 \$512,269.12*	
Task Three - Remove and replace Global Positioning System (GPS) (total of 399 buses)	\$297,393.65	
Project Management (2 hrs. / week for 28 weeks)	\$ 6,076.00	
TOTAL	<del>\$1,140,471.90</del> <u>\$1,233,765.09</u>	

<sup>\*</sup>Revision note: Apollo Video Technology incorrectly priced 2 cameras instead of the required 3 cameras. This price revision includes the third camera.

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute MTS Doc. No. B0685.1-18 (in substantially the same format as Attachment A) with Apollo for camera replacement refresh for MTS's fixed route bus fleets.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619-557-4582, Sharon.cooney@sdmts.com

Attachment: A. Draft MTS Doc. No. B0685.1-18

## **REVISED**



May 10, 2018 MTS Doc. No. B0685.1-18

Apollo Video Technology Mr. Rodell Notbohm Chief Executive Officer 24000 35<sup>th</sup> Avenue SE Bothell, WA 98021

Dear Mr. Notbohm:

Subject: AMENDMENT NO. 1 TO MTS DOC. NO. B0685.0-18; ON-BOARD VIDEO SURVEILLANCE

SYSTEMS (OBVSS) VEHICLE UPGRADES SDTC BUS FLEET, MINI BUSES AND

PARATRANSIT BUSES

This shall serve as Amendment No. 1 to our agreement for the OBVSS Vehicle Upgrades for SDTC Bus fleet as further described below.

### SCOPE

Provide camera replacement refresh for MTS fixed route bus fleets per MTS's scope of work, in accordance with the terms and conditions of the original agreement, MTS Doc. No. B0685.0-18.

### **SCHEDULE**

There shall be no changes to the term of this contract.

### **PAYMENT**

This contract amendment shall authorize additional costs not to exceed \$1,140,471.90\$1,233,765.09 for the camera replacement refresh (inclusive of sales tax). The total value of this contract including this amendment shall be in the amount of \$2,073,352.90\$2,166,646.09. This amount shall not be exceeded without written approval from MTS.

Please sign and return the copy marked "original" to the Contracts Specialist at MTS. All other terms and conditions shall remain the same and in effect. Retain the other copy for your records.

Sincerely,	Agreed:
Paul C. Jablonski Chief Executive Officer	Rodell Notbohm, Chief Executive officer Apollo Video Technology
MAY2018.B0685.1-18.APOLLO.doc	Date:

Cc: M. Wygant, D. Hinton, W. Wells, J. Washburn, E. Cheng, S. Elmer, C. Aquino, A. Monreal, Procurement File



# Agenda Item No. 16

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

SAN DIEGO METROPOLITAN TRANSIT SYSTEM HEAVY DUTY SERVICE TRUCKS – CONTRACT AWARD

### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute MTS Doc. No B0680.0-18 (in substantially the same format as Attachment A) with Raceway Ford Inc. (Raceway Ford), for the purchase of five (5) heavy duty service trucks and (1) power washing utility truck to support MTS's transit operations and passenger facility maintenance.

### **Budget Impact**

The value of this purchase shall not exceed \$582,955.52, including tax. The Project will be funded as follows:

	Quantity	Budget Account	Buc	lget Amount
San Diego Transit	1	3008005202	\$	99,326.00
MTS Contract Services - South Bay	2	3008005202	\$	198,652.00
MTS Contract Services - East County	2	3008005202	\$	198,652.00
MTS Contracts Service - Powerwashing	1	3008005202	\$	44,396.00
California Sales Tax	7.75%		\$	41,929.52
		3008005202	\$	582,955.52



### DISCUSSION:

To keep buses in service and minimize any potential loss of service resulting from mechanical failures while in route or deadheading, MTS currently utilizes Heavy Duty service trucks to make onsite field service repairs and a power washing utility truck to transport power washing equipment to regional transit centers. Five (5) of the current Heavy Duty Service Trucks and one (1) Power Washing Utility Truck have exceeded their useful lives and now require replacement.

On February 5, 2018, MTS issued an invitation for Bids for the purchase of five (5) heavy duty bus maintenance trucks and one (1) power washing utility truck.

On bid due date of March 22, 2018, two (2) bids were received, from Green Kraft and Raceway Ford. After a review of the bids, Raceway Ford was deemed the lowest responsive and responsible bidder.

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute MTS Doc. No B0680.0-18 (in substantially the same format as Attachment A) with Raceway Ford Inc. (Raceway Ford), for the purchase of five (5) heavy duty service trucks and (1) power washing utility truck to support MTS's transit operations and passenger facility maintenance.

/s/ Paul C. Jablonski
Paul C. Jablonski
Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Draft MTS Doc. No B0680.0-18

## **DRAFT**

# STANDARD PROCUREMENT AGREEMENT FOR HEAVY DUTY SERVICE TRUCKS

B0680.0-18
CONTRACT NUMBER

FILE/PO NUMBER(S)

THIS AGREEMENT is entered into this day by and between San Diego Metropolitan Transit Sy following, hereinafter referred to as "Contractor":	
Name: Raceway Ford Incorporation	Address: 5900 Sycamore Canyon Blvd.,
Form of Business: Corporation	Riverside CA 92507
(Corporation, partnership, sole proprietor, etc.)	
Telephone: <u>951-784-1000</u>	mail Address: ghertica@racewayford.com
Authorized person to sign contracts: Gary Hertica Nam	
The attached Standard Conditions are part of this MTS services and materials, as follows: Provide H as specified in the Scope of Work (attached as Exhib accordance with the Standard Conditions Procureme Payment terms shall be net 30 days from invoice date \$_582,955.52_ without the express written consent or	leavy Duty Services Trucks and ancillary equipment it A), Bid Form (attached as Exhibit B), and in nt (attached as Exhibit C).
SAN DIEGO METROPOLITAN TRANSIT SYSTEM	CONTRACTOR AUTHORIZATION
By: Chief Executive Officer	Firm:
Approved as to form:	By:Signature
By:Office of General Counsel	Signature Title:
AMOUNT ENCUMBERED	BUDGET ITEM FISCAL YEAR
\$ 582,955.52	2018
By: Chief Financial Officer	Date
( total pages, each bearing contract number)	SA-PROCUREMENT (REV 2/22/2017) DATE



# Agenda Item No. 17

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

SAN DIEGO METROPOLITAN TRANSIT SYSTEM (MTS) TASK ORDER CONTRACT APPROVAL FOR ENGINEERING AND RIGHT OF WAY SERVICES FOR MTS LAND MANAGEMENT DEPARTMENT.

### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute Work Order WOA1947-AE-16 for MTS Doc. No. G1947.1-17 (in substantially the same format as Attachment A) with HDR Engineering, Inc.(HDR) for \$419,367.74 to perform Engineering and Right of Way Services for a period of four (4) base years for the MTS Land Management Department.

### **Budget Impact**

The funding for Work Order WOA1949-AE-06 \$419,367.74 is allocated under MTS account 791010-571140.

### DISCUSSION:

On January 12, 2016, San Diego Association of Governments (SANDAG) and MTS issued a joint Request for Statement of Qualifications (RFSQ) for On-Call Architectural and Engineering (A&E) Design Consulting services. The RFSQ resulted in the approval of 8 firms qualified to perform A&E services. Tasks are assigned to the firms through a work order process. MTS selects the most qualified firm based on the scope of work to be performed.

Under this work order, the consultant shall provide general engineering and right of way services, including: a) general right of way coordination, b) technical reviews of right of way permit request and plan reviews, c) technical reviews of right of entry permit applications and project plans from other agencies, and/or developers, and d) other general engineering and right-of-way related services, such as develop engineering drawings, as-builts, engineering proposals, calculations, material selection, and/or









reports for miscellaneous projects within the MTS right-of-way as requested by the MTS staff on an as-needed basis.

These services are necessary to assist MTS in providing specific technical expertise and efficient responses to third party project plans on MTS property, and ensure that these project plans do not negatively impact MTS infrastructure and/or assets.

On January 11, 2018, MTS staff issued a Request for Proposals (RFP) to approved A&E firms. On February 13, 2018, MTS received a sole proposal from HDR Engineering, Inc. MTS staff evaluated HDR's proposal and determined that both HDR and their subconsultant have the engineering experience to fulfill the requirements of this task order.

Staff subsequently negotiated with HDR in an effort to reduce their respective pricing. HDR agreed to cap their administrative hours for the duration of the contract to 8% of the total hours billed by their sub-consultant for the duration of the work order.

The total value of Work Order WOA-AE-16 to MTS Doc. No. G1949.0-17 is \$419,367.74.

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute Work Order WOA1947-AE-16 for MTS Doc. No. G1947.1-17 (in substantially the same format as Attachment A) with HDR Engineering, Inc.(HDR) for \$419,367.74 to perform Engineering and Right of Way Services for a period of four (4) base years for the MTS Land Management Department.

/s/ Paul C. Jablonski
Paul C. Jablonski

Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Draft Work Order WOA1947-AE-16, MTS Doc. No. G1947.0-17

May 10, 2018

MTS DOC No. G1947.0-17 Work Order WOA1947-AE-16

Mr. Thomas K. Kim Senior Vice President HDR Engineering, Inc. 401 B Street, Suite 110 San Diego, CA 92101

Dear Mr. Kim:

Subject: MTS DOC. NO. G1947.0-17, WORK ORDER WOA1947-AE-16; AS-NEEDED

ENGINEERING PLAN REVIEW SUPPORT FOR MTS RIGHT-OF-WAY (ROW)

This letter shall serve as our agreement for professional services, Work Order WOA1947-AE-16, under the General Engineering Consultant Agreement, MTS Doc. No. G1947.0-17, as further described below.

### SCOPE OF SERVICES

Provide as-needed engineering plan review support for MTS Right-of-Way (ROW). Work provided under this Work Order will be performed in accordance with the attached Scope of Services (Attachment A and B)

### SCHEDULE

This Work Order will not change the original schedule. The Scope of Services, as described above, shall remain through May 31, 2022.

### **PAYMENT**

Sincerely,

Payment shall be based on actual costs in the amount not to exceed without prior authorization of \$419,367.74.

Accepted:

Date:

Paul C. Jablonski Chief Executive Officer	Thomas K. Kim HDR Engineering, Inc.

Attachments: Attachment A, Scope of services

Attachment B, Negotiated Fee Proposal



## Agenda Item No. 18

## MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

TRAIN NUMBER SIGNS. BRACKETS AND SUPPORT - CONTRACT AWARD

### RECOMMENDATION:

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute MTS Doc. No. L1456.0-18, a Sole Source agreement, (in substantially the same format as Attachment A) with Woojin IS America, Inc. (Woojin), to provide train number signs, brackets and support.

### **Budget Impact**

The project is funded as follows:

	Amount
Smart Sign Project - 2008105701	\$269,186.47
SD9 LRV Procurement - 2002102901	\$38,263.15
Total	\$307,449.62

### **DISCUSSION:**

MTS's Next Train Arrival (NTA) system delivers accurate arrival times on digital display signs located at the trolley stations. Phase 2 of the NTA system and programming development is to create the General Transit Feed Specification (GTFS) real-time data feed. In order to confidently and accurately match the real-time vehicle location data with our current trolley schedules, MTS needs the ability to retrieve and set the train number from and for each LRV. This will require MTS to replace half of existing 240 train number signs with "smart" Wi-Fi train number signs and provide train operations and management a train number dashboard interface for tracking, displaying, and managing train number signs for every consist (the definition of a consist is 1, 2, 3, or 4 LRVs coupled together).









The signs must be programmable, utilize Wi-Fi and must have an Application Program Interface (API) so they can communicate with the NTA system. In order to complete Phase 2 of the NTA system, MTS requires smart train number signs for each LRV to access the train number for each consist.

Under a pilot project initiated in July 2017, MTS reached out to four major sign manufacturing companies: Luminator, Daktronics, Hanover and Woojin to inquire if they had the capability and desire to engineer and develop a sign/product to meet our needs under a procurement that was internally estimated at \$38,225.

MTS could not find a company that makes a "stand-alone smart run sign." Luminator and Hanover stated they had similar smart run signs in their current system but MTS would have to replace the entire Central Control Unit (CCU) and all the head signs on every LRV, which is not economically feasible. After several phone conversations with Daktronics, they stated they could not dedicate the resources needed for the project. Woojin was the only company willing to engineer and build out this functionality, and quoted \$32,879.

MTS entered into a pilot project with Woojin under PO # 4500013135 to manufacture, test and deliver the desired signs. The goal of the smart sign replacement pilot was to replace six train number signs in order to test the expansion of the current NTA solution by creating sample GTFS real-time data feed.

The pilot was successful. The Woojin smart train number signs provide benefits including the following:

- 1. Ability to compile and deliver high-quality, real-time information to travelers, agency staff, and third party application developers.
- 2. Ability to set, get and manage all train signs through a simple to use interface.
- 3. Provide a platform that supports both short and long-term goals and analytics of on-time performance statistics.

Under this new proposed agreement, in the interest of cost, efficiency, and product knowledge, MTS wishes to engage directly with Woojin to roll out the successful signs throughout the entire fleet.

Considering that a significant amount of work has already been done under the pilot, it is not expected that a separate competitive procurement will be of benefit to the agency. A separate solicitation can yield a different contractor that would be considerably more expensive due to the significant testing period needed by the successor to become familiar with MTS's needs and the concepts behind the project, and recreate new signs to replace the already successfully tested signs. Economy and efficiency further supports award to Woojin as a logical follow-on to the pilot project. Lastly, Woojin is the sole provider of the signs and support, and there are no resellers. Staff therefore recommends award of the project to Woojin as a sole source as the most cost effective, efficient, and sustainable solution from a contractual, accountability and support perspective.

In addition to MTS's successful pilot project, Woojin has created other communication systems for Southeastern Pennsylvania Transportation Authority (SEPTA) and TriMet

(Portland, OR). As there is no history of provision of the exact MTS train number sign in the U.S. market yet, to determine cost fair and reasonableness, staff compared the cost with a train number sign currently utilized in the SD8 LRV fleet and determined that MTS will save \$796.48 per Woojin sign.

The table below shows the cost comparison between MTS's Independent Cost Estimate (ICE) and Woojin's quote:

	Sub-Total	Delivery Cost	Tax	Total
MTS ICE	\$300,159.00	\$500	\$23,262.32	\$323,921.32
Woojin's quote	\$285,408.00	\$1,000	\$22,041.62	\$307,449.62
		MTS Savings (M	\$16,471.70	

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute MTS Doc. No. L1456.0-18, a Sole Source agreement for \$307,449.62, (in substantially the same format as Attachment A) with Woojin IS America, Inc. to provide train number signs, brackets and support.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachments: A. Draft MTS Doc. No. L1456.0-18

B. Woojin Quote

## **DRAFT**

L1456.0-18 CONTRACT NUMBER

## STANDARD SERVICES PROCUREMENT

2008105701; 2002102901

THIS AGREEMENT is entered into this	day of	2018, in the State of California by and
between San Diego Metropolitan Transit Shereinafter referred to as "Contractor":	System ("MTS"), a Cal	ifornia public agency, and the following,
Name: Woojin IS America, Inc.	Address:	5108 Azusa Canyon Rd. Irwindale, CA 91706
Form of Business: <u>Corporation</u> (Corporation, partnership, sole proprietor, etc.	)	
Telephone: 626-386-0101	Email Ad	dress: dohlee@wjisamerica.com
Authorized person to sign contracts: <u>Joseph</u>		
	Name	Title
The attached Standard Conditions are par services and materials, as follows:	t of this Agreement.	The Contractor agrees to furnish to MTS
Provide train number signs, brackets and so Woojin quote (attached as Exhibit B), and in Standard Conditions Procurement (attached a	accordance with the Sta	
Delivery shall be no more than 6 months after	issuance of the Notice to	o Proceed letter.
Payment terms shall be net 30 days from inv (\$22,041.62) directly to the state. The overall without MTS approval.		
SAN DIEGO METROPOLITAN TRANSIT SYS	STEM CONTRACTO	OR AUTHORIZATION
By: Chief Executive Officer	Firm: _	
Chief Executive Officer		
Approved as to form:	Ву:	Signature
By:		Signature
By:Office of General Counsel	Title: _	
AMOUNT ENCUMBERED	BUDGET ITEM	FISCAL YEAR
\$285,408.00 (+22,041.62 taxes)	2008105701; 2002102	2901 2018-2019
Ву:		
Chief Financial Officer		Date
(XX total pages, each bearing contract number	er)	SA-SERVICES (REV 2/22/2017) DATE



Woojin IS America, Inc.

5108 Azusa Canyon Rd. Irwindale, CA 91706 Tel: 626-386-0101 Fax: 626-386-0102

www.wjisamerica.com

April 20, 2018

Jason McNeil Business System Analyst Metropolitan Transit System 1255 Imperial Avenue, Suite 1000 Sand Diego, CA 92101-7490

Subject: Quote for Train Number Sign and Install Bracket Along with Delivery Schedule

Dear Jason McNeil:

This letter contains prices for Train Number Sign and install brackets. Also, it includes the delivery schedule.

Table 1 shows the details of the prices along with quantities.

	4										
NO.	Item	Quantity	Unit Price	Total							
1	Train Number Sign for SD 100, 7, and 8	184	\$ 1,484.00	\$ 273,056.00							
2	Install Brackets for SD 100, 7, and 8	172	\$ 66.00	\$ 11,352.00							
3	Shipping (estimate)			\$ 1,000.00							
4	Grand Total			\$ 285,408.00							

**Table 1. TNS Prices with Quantities** 

(Tax \$22,041.62)

Table 2 shows the estimated delivery schedule.

Legh S. Sim

NO.	Item	Quantity	Duration
1	Train Number Sign	184	E Months to 6 Months
1	Install Bracket	172	5 Months to 6 Months

### **Table 2. TNS Delivery Schedule**

As requested, Woojin will deliver the first 6 units by the end of July 2018. The remaining quantities will be delivered through two separate shipments.

Should further information be required, please contact me.

Sincerely,

Joseph Kim

Vice President and COO

Woojin IS America, Inc.



# Agenda Item No. 19

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

UNINTERRUPTIBLE POWER SUPPLY (UPS) AND BATTERIES PURCHASE AND REPLACEMENTS – CONTRACT AMENDMENT

### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute Amendment No. 1 to MTS Doc. No. G2009.0-17, (in substantially the same format as Attachment A) with Schneider Electric, for UPS and batteries purchase and replacements for all trolley stations and some BRT stations.

### **Budget Impact**

The project budget is \$356,066.05 and is funded by Security Prop 1B funds using Capital Improvement Project (CIP) 1007103101. With the amendment, the new value of this agreement will not exceed \$1,027,997.28.

Base years (Years 1, 2, 3) \$426,053.38 Option years (Years 4 & 5) \$245,877.85 Current Total \$671,931.23

> Amendment 1 \$356,066.05 Amended Total \$1,027,997.28

### **DISCUSSION:**

UPS units provide continuous power during an emergency when an electrical power source is lost or in interrupted. A UPS is typically used to protect hardware such as computers, data centers, telecommunication equipment or other electrical equipment



where an unexpected power disruption can cause serious business disruption or data loss.

MTS has computer equipment deployed to all trolley stations, and located in communication cabinets along the right-of-way. These cabinets are secured (locked) with access limited to authorized staff. The computer equipment within these cabinets supports closed circuit television (CCTV), Public Announcement (PA), network switches, fare system communication, and track control. All of these systems are connected through a UPS or multiple UPS units in order to protect them from damage during a power loss or power fluctuations. The UPS units installed at MTS trolley stations were initially procured on behalf of MTS by SANDAG beginning in 2012 and were primarily manufactured by Schneider Electric.

In 2015, after the completion of the Trolley Renewal Project, SANDAG turned over the operational support of the trolley stations to MTS which included the UPS units. All of the UPS units had been installed with an original manufacturer's one year warranty, which had expired by the time MTS took over operational support.

On September 21, 2017, the MTS Board of Directors approved MTS Doc. No. G2009.0-17 with Schneider Electric to provide on-site repair and support services for all UPS units deployed throughout MTS facilities. This agreement was for a three year base term and two option years, exercisable at MTS's sole discretion.

UPS units currently installed are past their useful life (typically 3 – 5 years) and need to be replaced. Life expectancy will fluctuate greatly depending on several factors including maintenance frequency, location/placement of communication cabinets, ambient temperature, charging/discharging of batteries, and battery chemistry and degradation. If there is power loss at these stations, these UPS units shut down causing an immediate shutdown of the equipment they are connected to and thus have the potential of damaging the equipment within the communication cabinet. In addition, upon the loss of power, these UPS units cannot be remotely reset, instead requiring a manual process at each communication cabinet.

The UPS replacement is currently within the scope of our existing contract with Schneider Electric (G2009.0-17).

MTS performed an Independent Cost Estimate (ICE) for the purchase and replacement of the units. The table reflects a comparison of MTS's ICE based on current market prices and Schneider Electric's quote.

MTS ICE	\$387,390.00
Schneider Electric	\$356,066.05
Difference (MTS ICE - quote)	\$31,323.95

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute a contract amendment to G2009.1-17, (in substantially the same format as Attachment A) with Schneider Electric for the UPS and batteries purchase and replacements at all trolley stations and some BRT stations.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <a href="mailto:Sharon.Cooney@sdmts.com">Sharon.Cooney@sdmts.com</a>

Attachments: A. DRAFT MTS Doc. No. G2009.1-17

March 10, 2018 MTS Doc. No. G2009.1-17

Schneider Electric IT USA, Inc. Christopher Ouellette, Director 132 Fairgrounds Road West Kingston, RI 02892

Subject: AMENDMENT NO. 1 TO MTS DOC. NO. G2009.1-17

UNINTERRUPTIBLE POWER SUPPLY (UPS) AND BATTERIES PURCHASE

AND REPLACEMENTS

Mr. Ouellette:

This shall serve as Amendment No. 1 to our agreement for UPS and batteries maintenance and support as further described below.

### **SCOPE**

Contractor has been providing UPS maintenance and support services to MTS as contracted. Under this amendment, Contractor shall purchase and replace the old UPS's and batteries at the end of their useful life as specified in Exhibit A - Scope of Work and Cost.

### **SCHEDULE**

Contractor shall work with MTS to complete the work as shown in Exhibit B – Schedule of Services.

### **PAYMENT**

The cost for the additional services is \$356,066.05 as shown in Exhibit A. The total cost for the agreement is increased from \$671,931.23 to \$1,027,997.28. This new amount shall not be exceeded without MTS's written approval.

Please sign and return the copy marked "Original" to the Contracts Specialist at MTS. All other terms and conditions shall remain the same and in effect. Retain the other copy for your records.

Sincerely,	Agreed:
Paul C. Jablonski Chief Executive Officer	Christopher Ouellette, Director Schneider Electric IT USA, Inc.
LMARQUIS-CL	Date:

CL-G2009.1-17.SCHNEIDERELECTRIC.DSINGLE.051018

Cc: J. Saul, Procurement File





Created Date 4/9/2018 Quote Number 00012898

Expiration Date 5/31/2018

Contact Name Jeffrey Zielinsky

Account Name San Diego Metropolitan Transit System

Ship To 100 16th St.

San Diego, CA 92101

Project: Blue, Green & Orange Lines UPS Refresh

Product	Quantity	Item Description	Weight (lbs.)	Sales Price	Total Price
SRT3000RMXLA	60.00	APC Smart-UPS SRT 3000VA RM 120V	88	\$2,135.00	\$128,100.00
SRT96RMBP	60.00	APC Smart-UPS SRT 96V 3kVA RM Battery Pack	98	\$877.00	\$52,620.00
AP4453	60.00	APC Rack ATS, 120V, 30A with (2) L5-30P Input Plugs and (16) 5-20R Outlets	20	\$965.00	\$57,900.00
LABOR5X8/01	1.00	Installation & Start-up Services 5x8		\$97,098.00	\$97,098.00

 Subtotal
 \$335,718.00

 Tax
 \$18,493.05

 Shipping and Handling
 \$1,855.00

 Grand Total
 \$356,066.05

Total Weight (lbs.): 12,360

Scope of Work: Removal & recycling of (106) old 3kVA UPS units & (212) Battery Packs, Installation of (60) new UPS units & (60) Battery

Packs, Installation of (60) ATS units, Transfer of network cards from old UPS to new UPS, and 5x8 Service scheduling.

Service Notes: All new UPS units and battery packs will be added to existing 3-year onsite support contract at no additional charge.

Standard Warranty 2 Years

Delivery 1-2 Weeks ARO

FOB Point Los Angeles or Pennsylvania

Freight Terms Prepaid & Add

Terms of Payment Net 30
Prepared By Jeff Geiger

Email jgeiger@sacpower.com

Phone (916) 923-2772

## **Scope of Work**

Removal & recycling of (106) old 3kVA UPS units & (212) Battery Packs, Installation of (60) new UPS units & (60) Battery Packs, Installation of (60) ATS units, Transfer of network cards from old UPS to new UPS, and 5x8 Service scheduling.

### **LABOR BREAKDOWN**

### **Standard Labor Rates**

Labor Rate for work performed at an SDMTS site: \$125/Hour per Tech

Total number of technicians: 3

Portion of Scope	Product	Qty	Hours/Unit	<b>Total Hours</b>
Removal	Old UPS	106	1	106
	Old Battery Pack	212	0.5	106
Installation	New UPS	60	1	60
	Card Transfer	60	0.5	30
	New Battery Pack	60	0.5	30
	ATS	60	0.5	30
General Site Cleanup	N/A	60	1	60
Total Hours				422
Total cost per hour for 3 techs (39% discount)				\$228.00
Total Charges for Trolley Station UPS Replacement Labor (61% of normal rate) Safety Training Estimate for 7 Technicians (\$126 per tech)				\$96,216 \$882
LABOR5X8/01 (Installation & Start-up Services 5x8)				\$97,098

	Task Name	Duration	Start	Finish	Predecesso	rs Resource Names	25	April 2018   27   29   31   2   4   6   8	10 12 14 16 18 20 22	May 2018   24 26 28 30 2 4 6 8	10 12 14 16 18 20	June	<b>5</b> 7 9 11
1	High Priority	0.5 days	Mon 5/14/18	Mon 5/14/18		SacPower - 2 Tec			10,10,10,20	,0,0,_0	1		3 , 3 , 11
2	Old Town Transit Cente	r 2 hrs	Mon 5/14/18	Mon 5/14/18							Ь		
3	Mission San Diego	2 hrs	Mon 5/14/18	Mon 5/14/18	2								
4	Metro Loop	4.5 days	Mon 5/14/18	Fri 5/18/18	1	SacPower - 3 Ted	ch Team						
5	12th & Imperial Transit	Cei 0.5 days	Mon 5/14/18	Mon 5/14/18							Ь		
6	America Plaza	0.5 days	Tue 5/15/18	Tue 5/15/18	5						K		
7	Civic Center	0.5 days	Tue 5/15/18	Tue 5/15/18	6						K		
8	Fifth Avenue	0.5 days	Wed 5/16/18	Wed 5/16/18	7						K		
9	City College	0.5 days	Wed 5/16/18	Wed 5/16/18	8						K		
10	Park & Market	0.5 days	Thu 5/17/18	Thu 5/17/18	9						K		
11	Gaslamp Quarter	0.5 days	Thu 5/17/18	Thu 5/17/18	10						K		
12	Convention Center	0.5 days	Fri 5/18/18	Fri 5/18/18	11						<u> </u>		
3	Seaport Village	0.5 days	Fri 5/18/18	Fri 5/18/18	12								
4	Orange Line	6 days	Mon 5/21/18	Mon 5/28/18	4	SacPower - 3 Ted	ch Team				<b>†</b>		
5	25th & Commercial	0.5 days	Mon 5/21/18	Mon 5/21/18							<b>h</b>		
6	32nd & Commercial	0.5 days	Mon 5/21/18	Mon 5/21/18	15								
7	47th Street	0.5 days	Tue 5/22/18	Tue 5/22/18	16								
8	Euclid Avenue	0.5 days	Tue 5/22/18	Tue 5/22/18	17							<u> </u>	
9	Encanto / 62nd Street	0.5 days	Wed 5/23/18	Wed 5/23/18	18							*	
0	Massachusetts Avenue	0.5 days	Wed 5/23/18	Wed 5/23/18	19							*	
1	Lemon Grove Depot	0.5 days	Thu 5/24/18	Thu 5/24/18	20							<b>*</b>	
2	Spring Street	0.5 days	Thu 5/24/18	Thu 5/24/18	21								
:3	La Mesa Blvd.	0.5 days	Fri 5/25/18	Fri 5/25/18	22							<b>*</b>	
24	Grossmont Transit Cent	er 0.5 days	Fri 5/25/18	Fri 5/25/18	23								
25	Amaya Drive	0.5 days	Mon 5/28/18	Mon 5/28/18	24								
6	El Cajon Transit Center	0.5 days	Mon 5/28/18	Mon 5/28/18	25							<b>#</b>	
7	Green Line	9 days	Tue 5/29/18	Fri 6/8/18	14	SacPower - 3 Ted	ch Team					<u>+</u>	
8	Santa Fe Depot	0.5 days	Tue 5/29/18	Tue 5/29/18								Ь	
9	County Center / Little It		Tue 5/29/18	Tue 5/29/18	28								
)	Middletown	0.5 days	Wed 5/30/18	Wed 5/30/18	29								
1	Washington Street	0.5 days	Wed 5/30/18	Wed 5/30/18	30								
2	Morena / Linda Vista	0.5 days	Thu 5/31/18	Thu 5/31/18	31								
3	Fashion Valley Transit C	-	Thu 5/31/18	Thu 5/31/18	32								
4	Hazard Center	0.5 days	Fri 6/1/18	Fri 6/1/18	33								
5	Mission Valley Center	0.5 days	Fri 6/1/18	Fri 6/1/18	34								
6	Rio Vista	0.5 days	Mon 6/4/18	Mon 6/4/18	35								
7	Fenton Parkway	0.5 days	Mon 6/4/18	Mon 6/4/18	36								<u> </u>
88	Stadium	0.5 days	Tue 6/5/18	Tue 6/5/18	37								<u> </u>
		Task		Project Summary		Manual Task		Start-only	Е	Deadline	•		
ojec	: SDMTS_Trolley_Station	Split		Inactive Task		Duration-only		Finish-only	3	Progress			
te: F	ri 4/6/18	Milestone	<b>♦</b>	Inactive Milestone		Manual Summary Rollup		External Tasks		Manual Progress			
										-			

)	Task Name	Duration	Start	Finish	Predecessors	Resource Names	April 2	018	May 2018	Attne 2018 19, 5/10/18   24 26 28 30  1   3   5   7   9   11   13   15   17
							25 27 29 31 2 4	6 8 10 12 14 16 18 20 22 24 26 2	8 30 2 4 6 8 10 12 14 16 18 20 22	24 26 28 30 1 3 5 7 9 11 13 15 17
39	Grantville	0.5 days	Tue 6/5/18	Tue 6/5/18	38					<u>L</u>
40	SDSU Transit Center	0.5 days	Wed 6/6/18	Wed 6/6/18	39					K I
41	Alvarado Medical Center	0.5 days	Wed 6/6/18	Wed 6/6/18	40					K
42	70th Street	0.5 days	Thu 6/7/18	Thu 6/7/18	41					<b>*</b>
43	Arnele Avenue	0.5 days	Thu 6/7/18	Thu 6/7/18	42					Ť l
44	Gillespie Field	0.5 days	Fri 6/8/18	Fri 6/8/18	43					<u> </u>
45	Santee Town Center	0.5 days	Fri 6/8/18	Fri 6/8/18	44					<b>*</b>
46	Blue Line	6 days	Mon 6/11/18	Mon 6/18/18	27	SacPower - 3 Tech Team				<b>†</b>
47	Barrio Logan	0.5 days	Mon 6/11/18	Mon 6/11/18						<b>I</b>
48	Harborside	0.5 days	Mon 6/11/18	Mon 6/11/18	47					K K
49	Pacific Fleet	0.5 days	Tue 6/12/18	Tue 6/12/18	48					<u> </u>
50	8th Street	0.5 days	Tue 6/12/18	Tue 6/12/18	49					
51	24th Street	0.5 days	Wed 6/13/18	Wed 6/13/18	50					The state of the s
52	E Street	0.5 days	Wed 6/13/18	Wed 6/13/18	51					K
53	H Street	0.5 days	Thu 6/14/18	Thu 6/14/18	52					
54	Palomar Street	0.5 days	Thu 6/14/18	Thu 6/14/18	53					<u> </u>
55	Palm Avenue	0.5 days	Fri 6/15/18	Fri 6/15/18	54					
56	Iris Avenue	0.5 days	Fri 6/15/18	Fri 6/15/18	55					
57	Beyer Blvd.	0.5 days	Mon 6/18/18	Mon 6/18/18	56					
58	San Ysidro Transit Center	•	Mon 6/18/18	Mon 6/18/18	57					



# Agenda Item No. 20

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

### SUBJECT:

ON-CALL CARD ACCESS READER SERVICES - CONTRACT AMENDMENT

### RECOMMENDATION:

That the San Diego Metropolitan Transit System (MTS) Board of Directors authorize the Chief Executive Officer (CEO) to execute a contract amendment to MTS Doc. No. PWG168.2-15 with Electro Specialty Systems (ESS) for \$256,615.20.

### **Budget Impact**

With this amendment, the new value of the agreement will not exceed \$724,387.84. The project will be funded through MTS Capital Improvement Project (CIP) # 10091036.

### **DISCUSSION:**

MTS utilizes ID cards in conjunction with card readers to provide staff access to its various facilities. This system provides secure and authorized access to gates, doors, elevators etc. on MTS properties based on individual staff authorizations. The access control hardware utilized for this solution includes over 150 card readers and electrified locks and control panels installed at 17 locations throughout San Diego County. When installation, maintenance or repair services are required, MTS utilizes ESS to provide these services.

On September 17, 2015, the MTS Board of Directors approved MTS Doc. No. PWG168.0.15 with ESS, competitively solicited through a Request for Proposal, for three base years and three option years, exercisable at MTS's sole discretion for total of \$296.460.00.

On July 20, 2017, the MTS Board of Directors approved MTS Doc. No. PWG168.1-15 increasing the original agreement by \$171,312.64 due an increase in card access







service and projects such as the MTS East County Bus Maintenance Facility, relocation of the MTS Transit Store, rehabilitation of the San Ysidro Freight Yard and the new MTS UTC Bus Terminal. The value of this amended agreement is \$467,772.64.

MTS is in the process of upgrading its access security solution in order to continue to secure its facilities. In order to complete this project, MTS must replace the current ID cards with high frequency contactless smart cards.

These new ID cards will provide:

- Strong authentication First enterprise-ready converged card for securing physical access as well as access to IT resources.
- Increased interoperability Open, standards-based solution supports future technologies and can store data for multiple applications.
- Technology-independent security Multi-layered security supports the portable Secure Identity Object (SIOs®) data model.
- Heightened privacy protection No traceable identifiers exchanged during card sessions, protecting data associated to a card.

To complete this project, MTS must replace all card readers throughout MTS facilities and issue new ID cards to staff. The estimated cost of this project is \$256,615.20. Based on this project, staff recommends adding funds to the existing agreement so that work can continue on the current and upcoming projects through September 30, 2021.

The table below summarizes budget for the contract and the proposed amendment for adding budget:

	Amount
Base Years (Oct 1, 2015 to Sep 30, 2018)	\$230,596.32
Option Years (Oct 1, 2018 to Sep 30, 2021)	\$237,176.32
One time Emergency Work Order and Maintenance for 2 years (Mar 18, 2018)	\$256,615.20
Total Amount	\$724,387.84

Therefore, staff recommends that the MTS Board of Directors authorize the CEO to execute PWG168.2.15, (in substantially the same format as Attachment A) ESS for \$256,615.20.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. MTS Doc. No. PWG168.2-15

May 10, 2018 MTS Doc. No. PWG168.2-15

Daniel Brault Electro Specialty Systems (ESS) 7940 Convoy Court San Diego, CA 92111

Subject: AMENDMENT NO. 2 TO MTS DOC. NO. PWG168.0-15; CARD ACCESS READER MAINTENANCE AND REPAIR ON-CALL SERVICES

This shall serve as Amendment No. 2 to our agreement for Card Access Reader Maintenance and Repair On-Call Services as further described below.

#### **SCOPE OF SERVICES**

There shall be no changes to the scope of services of this agreement.

#### **SCHEDULE**

There shall be no changes to the schedule provision of this agreement.

#### PAYMENT

As a result of this amendment, the contract amount is increased by \$256,615.20. The new contract total is amended from \$467,772.64 to \$724,387.84 for both base and option years. Contractor shall not exceed this amount without MTS' written approval.

Please sign and return the copy marked "Original" to the Contracts Specialist at MTS. All other terms and conditions shall remain the same and in effect. Retain the other copy for your records.

Sincerely,	Agreed:
Paul C. Jablonski Chief Executive Officer	Daniel Brault Electro Specialty Systems (ESS)
LMARQUIS-CL PWG168.1-15.ESS.DSINGLETON.072417	Date:

cc: J. Saul, J. Zielinsky, Contract File



1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

### Agenda Item No. 25

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

PROPOSED FISCAL YEAR 2019 OPERATING BUDGET (MIKE THOMPSON)

#### **RECOMMENDATION:**

That the San Diego Metropolitan Transit System Board of Directors:

- 1. Hold a public hearing, receive testimony, and review and comment on the fiscal year (FY) 2019 budget information (Attachment A) presented in this report; and
- 2. Enact Resolution No. 18-4 (Attachment B) adopting the operating and capital budget for San Diego Metropolitan Transit System (MTS) and approving the operating budgets for San Diego Transit Corporation (SDTC), San Diego Trolley, Inc. (SDTI), MTS Contract Services and the Coronado Ferry.

#### **Budget Impact**

None at this time.

#### **DISCUSSION:**

#### Fiscal Year 2019 Budget Recap

The following is a recap of the fiscal year 2019 (FY19) budget process:

MTS uses a zero based budgeting process that begins in December each year. In MTS's process, every line item budget is approved each year. Department managers complete budget templates in which they propose amounts for each line item, submitted with the appropriate supporting details for each assumption. (In contrast, with a traditional historic budgeting process, managers only justify variances versus prior year budget; the assumption is that the baseline is automatically approved.) Meetings are held with each department to validate their assumptions, review proposals versus existing spending trends, and review any new initiatives. This collaborative process results in the assumptions that



are then presented to and reviewed by senior management at MTS, the Budget Development Committee (BDC) and ultimately the MTS Board of Directors (Board).

- In February and March, staff had its first meetings with the BDC and MTS Board.
  Within these two meetings, staff discussed and received approval of theFY 2018
  midyear operating budget amendment and the FY19 Capital Improvement
  Program (CIP).
- In March and April, staff again met with the BDC and the MTS Board. Staff
  presented the major revenues and expense assumptions for FY19, including
  assumptions relating to: passenger levels, operating revenue, subsidy revenue,
  service levels, personnel assumptions, energy rates and other expense
  assumptions. Staff presented a \$2.9 million budget deficit that still needed to be
  bridged at these meetings.
- In late April, staff again met with the BDC to present the assumption changes made in order to balance the operating budget, and presented a proposed balanced draft budget for FY19. The proposed FY19 utilizes \$7.5 million of one-time funding in order to balance the budget. This includes \$5.0 million of TDA borrowed from the CIP, \$2.0 million of SB1 revenue that will be received in FY18, plus \$500,000 of expected carryover from FY18.

#### Fiscal Year 2019 Operating Budget

The FY19 total budgeted revenue is projected at \$287.2 million, and total projected expenses are budgeted at \$287.2 million, resulting in a balanced budget for FY19. Attachment A is the draft of the proposed FY19 Operating Budget.

#### Fiscal Year 2019 Revenues

Section 3.02 of Attachment A summarizes the total operating and non-operating revenues in a schedule format. As indicated within the schedule, FY19 combined revenues total \$287.2 million, an increase from the FY18 amended budget of \$7.8 million (2.8%).

Operating revenue totals \$108.9 million, an increase from the FY18 amended budget of \$1.2 million (1.1%). Passenger revenues are increasing by \$1.5 million (1.6%) due to a projected ridership increase from the service added with the Transit Optimization Plan (TOP), as well as the addition of the South Bay Bus Rapid Transit (BRT) routes in January 2019. Section 3.03 details the operating revenues by MTS Operator. Other operating revenues are decreasing by \$222,000 (-1.3%). Section 3.04 provides a summary by business area for other operating revenue.

Section 3.05 details the non-operating revenues by funding source. Federal appropriations are authorized under the Fixing America's Surface Transportation Act (FAST Act), which is a fully funded five-year authorization of surface transportation programs through FY 2020. Federal Transit Administration (FTA) funding is structured on a reimbursement basis (after expenses are incurred), and funds both the CIP and operating budgets. MTS's share of federal revenue is expected to increase by \$4.9 million from FY18 amended budget to \$78.3 million in total. The overall amount in the operating budget will increase by \$2.3 million (3.8%).

Regional sales tax receipts are projected to grow by 3.3% year over year for FY18. Projections for FY19 include a 2.0% increase in TDA and a 3.0% increase in TransNet resulting in additional formula TransNet and Transportation Development Act (TDA) revenues for MTS. Due to sharing of revenue between the CIP and operating budgets, total TDA revenue in FY19 will decrease by \$1.1 million (-1.6%) in the operating budget. The operating budget also contains a one-time shift of \$5 million of TDA revenue from the capital budget.

TransNet formula revenue is projected to increase by \$764,000 for FY19 (2.8%). MTS also receives TransNet as operating assistance for TransNet funding service, which includes Superloop, I-15 BRT, Mid-City Rapid, and the soon to be launched South Bay BRT. TransNet operating assistance is projected to be \$14.8 million in FY19, an increase of \$2.4 million from the FY18 amended budget, which is primarily due to the added service for the South Bay BRT. In total, TransNet revenues are projected to increase \$3.2 million (8.2%) from the FY18 amended budget.

In the FY18 fiscal year to date, MTS has received \$8.4 million of State Transit Assistance (STA) funding, which includes the first \$2.0 million from Senate Bill 1 (SB1). The State Controller's Office projects MTS to receive \$20.3 million in total formula funding, which includes SB1 funding of approximately \$7.3 million. The State of California Controller's office projects MTS will receive \$24.0 million for FY19. This funding is primarily programmed in the CIP, but \$5.6 million will be utilized in the operating budget to fund service increases; \$3.6 million for the FY13 Sunday Service restoration, and \$2.0 million for the Transit Optimization Plan (TOP).

Other state revenue is projected to remain consistent with the FY18 amended budget.

Other local funding is projected to remain consistent with the FY18 amended budget.

Consolidated subsidy revenue totals \$176.7 million, an increase from the FY18 amended budget of \$5.4 million (3.2%).

Within other revenue, reserve revenue totals \$1.6 million, an increase from the FY18 amended budget by \$1.2 million. Taxicab Administration and San Diego & Arizona Eastern are self-funded activities. In total, they are projected to utilize \$266,000 of reserve revenue to balance their budgets, a decrease of \$114,000 from the FY18 amended budget. The FY19 proposed budget includes \$800,000 of MTS contingency reserve funding and \$500,000 of carryover revenue from FY18 to fund a sales tax ballot initiative and an increase in security expenses.

#### Fiscal Year 2019 Expenses

Section 2.01 contains the total revenues as detailed above and the total proposed expenses for FY19. Sections 4, 5 and 6 summarize the operating expense budgets for each operating division and administrative department. As indicated within these schedules, FY19 combined expenses totaled \$287.2 million, an increase from the FY18 amended budget of \$7.5 million (2.8%). Section 10.02 contains the proposed service levels for FY19, showing an increase of 72,000 revenue service hours (2.8%) due to the service added with the TOP and the South Bay BRT as mentioned previously.

Within operating expenses, personnel expenses are projected to increase from the FY18 amended budget by \$2.8 million (2.1%). Section 10.05 shows the proposed Salary

Grade Ranges for FY19, which reflect a 2.0% increase from the amended FY18 ranges based on increases in the Consumer Price Index for the San Diego Region. Section 10.03 contains the summary positon information for FY19.

Purchased transportation is projected to increase from the FY18 amended budget by \$5.7 million (8.1%). This is primarily due to a \$4.6M increase in service levels for these contracted services.

Excluding purchased transportation, other outside service expenses are projected to increase from the FY18 amended budget by \$425,000 (1.7%). This is primarily due to increased contracted security costs, partially offset by a reduction in planned costs for repair and maintenance services.

Materials and supplies costs are projected to increase by \$325,000 (2.7%), primarily due to maintenance projects within directly operated bus operations.

Staff projects rates for CNG, gasoline, diesel, propane and electricity at \$0.86 per therm, \$2.51 per gallon, \$2.47 per gallon, \$1.53 per gallon and \$0.219 per kWh, respectively. These rate levels and the added service levels result in a projected increase in energy cost of \$670,000 (2.4%) from the FY18 amended budget.

Risk management costs are decreasing by \$1.9 million (-29.5%), due to a projected increase in settlement costs in FY18 that are not expected to reoccur in FY19.

Debt service costs are projected to decrease from the FY18 amended budget by \$114,000 (-7.2%).

In total, expenses are projected to increase by \$7.8 million or 2.8% versus the FY18 amended budget.

#### FY 2019 Other Information

Section 10 of Attachment A provides detail on the five-year forecast and key operating statistics. Section 10.06 provides a list of MTS Reserve balances as of the June 30, 2017 audited results.

#### **Five-Year Operating Forecast**

Section 10.01 provides a look at MTS operations through FY23. This five year period will include a full year of the South Bay BRT in FY20, plus the addition of the Mid-Coast Trolley extension beginning in FY22. As such, operating revenues, TransNet revenues and operating expenses will increase accordingly to account for the added service levels.

Operating revenues are projected to increase by approximately 3.7 percent over the next four years with additional passenger levels along with the added service mentioned above. Sales tax projections used by staff average an increase of 3.6 percent over the next four fiscal years, which impacts MTS's TDA and TransNet subsidy revenue. In total, revenues are projected to increase by an average of 3.3 percent over the next four fiscal years. Expenses are projected to increase by approximately 4.5 percent over the following four fiscal years primarily due general inflation as well as the added service mentioned above.

With projected expense growth exceeding projected revenue growth, plus a \$7.5 million structural deficit in the FY19 base year, the current five year operating forecast shows projected deficits each subsequent fiscal year, beginning with a deficit of \$9.0 million in FY20 and growing to \$13.0 million deficit in FY23. These projections do not include any additional STA revenues from SB1, pending the repeal ballot measures in November 2018.

/s/ Paul C. Jablonski\_

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, <a href="mailto:sharon.cooney@sdmts.com">sharon.cooney@sdmts.com</a>

Attachments: A. Proposed FY19 Operating Budget

B. Resolution No. 18-4



### Fiscal Year 2019

### **Proposed Budget**

Public Hearing and Board Adoption Agenda Item No. 25

May 10, 2018

### **Metropolitan Transit System**









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# SAN DIEGO METROPOLITAN TRANSIT SYSTEM OPERATING BUDGET SUMMARY FISCAL YEAR 2019 SECTION 2.01

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AWENDED	AWENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	93,279,455 15,296,095	90,631,033 17,033,028	92,087,214 16,810,928	1,456,181 (222,100)	1.6% -1.3%
TOTAL OPERATING REVENUES	108,575,550	107,664,061	108,898,142	1,234,081	1.1%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	162,835,864	171,329,541	176,740,534	5,410,993	3.2%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	2,443,554 -	379,747 -	1,566,020	1,186,273 -	312.4% -
TOTAL OTHER NON OPERATING REVENUE	2,443,554	379,747	1,566,020	1,186,273	312.4%
TOTAL NON OPERATING REVENUE	165,279,418	171,709,288	178,306,554	6,597,266	3.8%
TOTAL COMBINED REVENUES	273,854,968	279,373,349	287,204,696	7,831,347	2.8%
OPERATING EXPENSES					
LABOR EXPENSES	75,564,535	77,549,406	79,039,052	1,489,646	1.9%
FRINGE EXPENSES	51,569,806	53,699,923	54,976,369	1,276,446	2.4%
TOTAL PERSONNEL EXPENSES	127,134,341	131,249,329	134,015,421	2,766,092	2.1%
SECURITY EXPENSES	8,100,058	6,379,000	6,937,000	558,000	8.7%
REPAIR/MAINTENANCE SERVICES	4,636,421	5,387,763	5,259,604	(128,159)	-2.4%
ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	2,568,709 10,602,631	1,172,864 12,142,262	1,120,000 12,190,720	(52,864) 48,458	-4.5% 0.4%
PURCHASED TRANSPORTATION	68,697,009	69,878,722	75,531,139	5,652,417	8.1%
TOTAL OUTSIDE SERVICES	94,604,827	94,960,611	101,038,463	6,077,852	6.4%
LUBRICANTS	534,808	557,050	585,550	28,500	5.1%
TIRES	1,207,827	1,205,396	1,470,900	265,504	22.0%
OTHER MATERIALS AND SUPPLIES	9,006,965	10,074,844	10,105,777	30,933	0.3%
TOTAL MATERIALS AND SUPPLIES	10,749,600	11,837,290	12,162,227	324,937	2.7%
GAS/DIESEL/PROPANE	4,006,064	3,953,863	3,794,763	(159,100)	-4.0%
CNG	9,208,626	9,037,467	9,600,000	562,533	6.2%
TRACTION POWER UTILITIES	9,269,751 4,053,849	10,700,000 3,815,019	10,900,000 3,881,107	200,000 66,088	1.9% 1.7%
TOTAL ENERGY	26,538,291		<del></del>	669,521	2.4%
RISK MANAGEMENT	3,922,111	27,506,349 6,613,400	28,175,870 4,665,700		-29.5%
GENERAL AND ADMINISTRATIVE	4,525,784	4,551,222	4,501,179	(1,947,700) (50,043)	-29.5 <i>%</i> -1.1%
DEBT SERVICE				(114,311)	
	1,700,686	1,595,248	1,480,937	, , ,	-7.2%
VEHICLE / FACILITY LEASE	1,164,749	1,059,900 279,373,349	1,164,900	105,000	9.9%
TOTAL OPERATING SUBSIDY	270,340,388		287,204,697	7,831,348	2.8%
NET OPERATING SUBSIDY	(161,764,838)	(171,709,288)	(178,306,555)	6,597,267	3.8%
OVERHEAD ALLOCATION	(404 704 000)	0	(0)	-	0.0%
ADJUSTED NET OPERATING SUBSIDY	(161,764,838)	(171,709,288)	(178,306,555)	6,597,267	3.8%
TOTAL REVENUES LESS TOTAL EXPENSES	3,514,580	0	(1)	1	0.0%

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM OPERATIONS BUDGET FISCAL YEAR 2019 SECTION 2.02

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	93,279,455 877,979	90,631,033 900,000	92,087,214 735,000	1,456,181 (165,000)	1.6% -18.3%
TOTAL OPERATING REVENUES	94,157,434	91,531,033	92,822,214	1,291,181	1.4%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	161,677,393	171,189,541	176,600,534	5,410,993	3.2%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	<u>-</u>	<u> </u>	<u>-</u>	 
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE	161,677,393	171,189,541	176,600,534	5,410,993	3.2%
TOTAL COMBINED REVENUES	255,834,826	262,720,574	269,422,748	6,702,174	2.6%
OPERATING EXPENSES					
LABOR EXPENSES	62.004.862	63,110,632	64,252,516	1,141,884	1.8%
FRINGE EXPENSES	45,499,298	47,506,129	48,811,514	1,305,385	2.7%
TOTAL PERSONNEL EXPENSES	107,504,161	110,616,761	113,064,030	2,447,269	2.2%
SECURITY EXPENSES	250,229	190,000	245,000	55,000	28.9%
REPAIR/MAINTENANCE SERVICES	4,474,485	5,214,263	5,094,104	(120,159)	-2.3%
ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	2,568,709 2,730,155	1,172,864 3,439,660	1,120,000 3,204,012	(52,864) (235,648)	-4.5% -6.9%
PURCHASED TRANSPORTATION	68,697,009	69,878,722	75,531,139	5,652,417	8.1%
TOTAL OUTSIDE SERVICES	78,720,587	79,895,509	85,194,255	5,298,746	6.6%
LUBRICANTS	534,808	557,050	585,550	28,500	5.1%
TIRES	1,207,426	1,202,396	1,467,400	265,004	22.0%
OTHER MATERIALS AND SUPPLIES	9,010,386	9,951,410	10,095,902	144,492	1.5%
TOTAL MATERIALS AND SUPPLIES	10,752,620	11,710,856	12,148,852	437,996	3.7%
GAS/DIESEL/PROPANE	3,916,455	3,855,113	3,686,013	(169,100)	-4.4%
CNG	9,208,626	9,037,467	9,600,000	562,533	6.2%
TRACTION POWER UTILITIES	9,269,751 3,389,817	10,700,000 3,165,214	10,900,000 3,221,270	200,000 56,056	1.9% 1.8%
TOTAL ENERGY	25,784,650	26,757,794	27,407,283	649,489	2.4%
			• •	(2,043,000)	
RISK MANAGEMENT GENERAL AND ADMINISTRATIVE	3,572,837 820,303	6,145,300 981,207	4,102,300 755,174	(2,043,000)	-33.2% -23.0%
DEBT SERVICE	961,069	851,711	736,882	(114,829)	-13.5%
VEHICLE / FACILITY LEASE TOTAL OPERATING EXPENSES	996,871 229,113,099	889,900 237,849,038	979,900 244,388,676	90,000 6,539,638	<u>10.1%</u> 2.7%
•					
NET OPERATING SUBSIDY OVERHEAD ALLOCATION	(134,955,665)	(146,318,005)	(151,566,462)	5,248,457	0.7%
	(26,568,291)	(24,871,536)	(25,034,073)	(162,537)	
ADJUSTED NET OPERATING SUBSIDY	(161,523,956)	(171,189,541)	(176,600,535)	5,410,994	3.2%
TOTAL REVENUES LESS TOTAL EXPENSES	153,437	0	(1)	1	-350.2%

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM ADMINISTRATIVE BUDGET FISCAL YEAR 2019 SECTION 2.03

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	- 13,510,097	- 14,939,428	- 14,765,928	- (173,500)	- -1.2%
TOTAL OPERATING REVENUES	13,510,097	14,939,428	14,765,928	(173,500)	-1.2%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	1,005,902	140,000	140,000	-	0.0%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	2,000,000	- -	1,300,000	1,300,000	-
TOTAL OTHER NON OPERATING REVENUE	2,000,000	-	1,300,000	1,300,000	-
TOTAL NON OPERATING REVENUE	3,005,902	140,000	1,440,000	1,300,000	928.6%
TOTAL COMBINED REVENUES	16,516,000	15,079,428	16,205,928	1,126,500	7.5%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	12,939,044 5,771,562	13,801,229 5,908,805	14,181,536 5,907,386	380,307 (1,419)	2.8% 0.0%
TOTAL PERSONNEL EXPENSES	18,710,605	19,710,034	20,088,922	378,888	1.9%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD	7,849,829 157,362	6,189,000 164,500 -	6,692,000 156,500 -	503,000 (8,000)	8.1% -4.9%
OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	7,668,625 -	8,405,492	8,681,458 -	275,966 	3.3%
TOTAL OUTSIDE SERVICES	15,675,816	14,758,992	15,529,958	770,966	5.2%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - (5,022)	- 3,000 115,434	3,500 1,875	- 500 (113,559)	- 16.7% -98.4%
TOTAL MATERIALS AND SUPPLIES	(5,022)	118,434	5,375	(113,059)	-95.5%
GAS/DIESEL/PROPANE	85,894	92,750	102,750	10,000	10.8%
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	659,781	639,805	649,172	9,367	1.5%
TOTAL ENERGY	745,675	732,555	751,922	19,367	2.6%
RISK MANAGEMENT	328,445	392,800	435,100	42,300	10.8%
GENERAL AND ADMINISTRATIVE	3,510,192	3,435,095	3,607,010	171,915	5.0%
DEBT SERVICE	739,617	743,537	744,055	518	0.1%
VEHICLE / FACILITY LEASE	144,944	145,000	160,000	15,000	10.3%
TOTAL OPERATING EXPENSES	39,850,273	40,036,447	41,322,342	1,285,895	3.2%
NET OPERATING SUBSIDY	(26,340,175)	(25,097,019)	(26,556,414)	1,459,395	5.8%
OVERHEAD ALLOCATION	26,695,416	24,957,019	25,116,414	159,395	0.6%
ADJUSTED NET OPERATING SUBSIDY	355,241	(140,000)	(1,440,000)	1,300,000	928.6%
TOTAL REVENUES LESS TOTAL EXPENSES	3,361,143	<u> </u>			

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM OTHER ACTIVITIES BUDGET FISCAL YEAR 2019 SECTION 2.04

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				7441212	72.13.23
PASSENGER REVENUE OTHER OPERATING REVENUE	908,019	- 1,193,600	- 1,310,000	- 116,400	9.8%
TOTAL OPERATING REVENUES	908,019	1,193,600	1,310,000	116,400	9.8%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	152,569	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	443,554	379,747	266,020	(113,727)	-29.9%
TOTAL OTHER NON OPERATING REVENUE	443,554	379,747	266,020	(113,727)	-29.9%
TOTAL NON OPERATING REVENUE	596,123	379,747	266,020	(113,727)	-29.9%
TOTAL COMBINED REVENUES	1,504,142	1,573,347	1,576,020	2,673	0.2%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	620,629 298,945	637,545 284,989	605,000 257,469	(32,545) (27,520)	-5.1% -9.7%
TOTAL PERSONNEL EXPENSES	919,574	922,534	862,469	(60,065)	-6.5%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD	4,573	9,000	9,000	- - -	0.0%
OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	203,851 -	297,110 -	305,250 -	8,140 -	2.7%
TOTAL OUTSIDE SERVICES	208,423	306,110	314,250	8,140	2.7%
LUBRICANTS	-	-	-	-	-
TIRES OTHER MATERIALS AND SUPPLIES	401 1,601	8,000	8,000	-	0.0%
TOTAL MATERIALS AND SUPPLIES	2,003	8,000	8,000	-	0.0%
GAS/DIESEL/PROPANE	3,714	6,000	6,000	-	0.0%
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	4,251	10,000	10,665	665	6.7%
TOTAL ENERGY	7,966	16,000	16,665	665	4.2%
RISK MANAGEMENT	20,829	75,300	128,300	53,000	70.4%
GENERAL AND ADMINISTRATIVE	195,289	134,920	138,995	4,075	3.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	22,934	25,000	25,000		0.0%
TOTAL OPERATING EXPENSES	1,377,017	1,487,864	1,493,679	5,815	0.4%
NET OPERATING SUBSIDY	(468,998)	(294,264)	(183,679)	(110,585)	-37.6%
OVERHEAD ALLOCATION	(127,125)	(85,483)	(82,341)		-3.7%
ADJUSTED NET OPERATING SUBSIDY	(596,123)	(379,747)	(266,020)	(113,727)	-29.9%
TOTAL REVENUES LESS TOTAL EXPENSES	-			-	0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM CAPITAL IMPROVEMENT PROGRAM FY 2019 FUNDING SOURCES (\$000s) SECTION 2.05

Funding Description	FY17	FY18	FY19
Federal Funding Estimate	\$ 73,415	\$ 73,352	\$ 78,286
Transportation Development Act	35,577	33,561	34,352
Proposition 1B	2,779	2,224	-
California State Transit Assistance (STA)	14,500	8,900	18,277
California Cap and Trade (TIRCP, LCTOP)	35,599	1,700	3,000
Other Funding	3,100	5,815	6,610
Total Available Funding	\$ 159,104	\$ 164,970	\$ 140,525
Preventive Maintenance	\$ (52,298)	\$ (52,000)	\$ (54,000)
SANDAG Planning Study	(199)	(199)	(209)
Operation Usage	(3,600)	(4,298)	(4,641)
Total Preventative Maintenance/SANDAG Planning	\$ (56,097)	\$ (56,497)	\$ (58,850)
Available Funding for FY 18 Capital Program	\$ 102,845	\$ 108,873	\$ 81,675

Capital Project Categories	FY17 FY		FY18	FY19
Rail Revenue Vehicles	\$ 46,296	\$	20,560	\$ 21,966
Bus Revenue Vehicles	27,707		17,041	\$ 26,400
Major Facility & Construction Projects	17,444		9,598	\$ 7,256
Rail Infrastructure	6,481		18,699	\$ 13,882
Information Technology	3,334		-	\$ 2,536
Other Equipment & Installations	1,809		3,157	\$ 9,640
Grand Total	\$ 102,845	\$	108,873	\$ 81,680

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#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM Summary of Significant Revenue Activities Proposed Budget Fiscal Year 2019 Section 3.01

#### Fare Revenue

Fare revenue is detailed in Section 3.03.

Passenger fares make up approximately 32.1 percent of the system's \$287 million operating budget. Passenger fares are budgeted to increase by \$1,456,000 (1.6 percent) to \$92.1 million for FY19 compared to amended FY18 levels. Total passenger levels for all operators are projected to total 85.8 million.

#### Other Operating Revenues

Other revenue is detailed in Section 3.04.

MTS receives a variety of operating revenues that are not received directly from passenger fares. The sources of these revenues are advertising, interest income, rental income, land management income, energy credits, income related to Taxicab Administration, income from the San Diego and Arizona Eastern (SD&AE) Railway Company and other miscellaneous income.

Total other revenue is budgeted to decrease by \$222,000 (-1.3 percent) compared to amended FY18 levels.

#### Non-operating Revenues

MTS receives a variety of non-operating revenues that primarily consist of federal, state and local subsidy funds. Additionally, there are reserve revenues, which reflect projected changes to the reserve balances of Taxicab Administration and San Diego & Arizona Eastern, both self-funded entities.

#### Subsidy Income

Subsidy income is detailed in Section 3.05. MTS is budgeting \$176.7 million (an increase of \$5.4 million or 3.2 percent) in subsidy income for FY19. This increase is primarily due to increased amounts of federal preventive maintenance funding, the expected growth in sales tax generated revenues, and additional TransNet operating reimbursement.

#### Federal Transit Administration (FTA)

On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Federal fiscal year 2020. FAST establishes the legal authority to commence and continue FTA programs. Each reauthorization amends the Federal Transit Laws codified in 49 USC Chapter 53.

FAST provides for the following funding streams MTS commonly receives:

- 5307 Urban Area Formula Grants for capital improvements and preventive maintenance
- 5311 Formula Grants for Rural Areas for capital improvements and to supplement operating costs

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- 5337 State of Good Repair Funding for capital improvements and preventive maintenance
- 5339 Bus and Bus Facilities Funding for capital improvements

#### Section 5307 / 5337 Capital and Preventive Maintenance

The FTA Urbanized Area formula grant funds (Section 5307) are apportioned directly to the region based on a formula that includes population, population density and service provided. The amount received each year is based on the National Transit Database (NTD) statistics for the two-year prior operating year. These funds may be used for preventive maintenance, ADA operations, transit capital and transit planning.

Section 5337 State of Good Repair is also a formula-based program dedicated to repairing and upgrading the nation's rail transit systems, along with high-intensity motor bus systems, that use high-occupancy vehicle lanes, including bus rapid transit (BRT). Section 5337 includes funding previously provided through Section 5309 Fixed Guideway Rail Modernization Formula Program. Projects are limited to replacement and rehabilitation or capital projects that are required to maintain public transportation systems in a state of good repair.

In FY19, MTS will use both Section 5307 and 5337 funds for preventive maintenance totaling \$56 million. The FTA also allows the utilization of 10 percent of Section 5307 funding for ADA operations which calculates to \$4.6 million in FY19.

#### Other Federal

Section 5311 formula funding is allocated to the state of California Department of Transportation, who then awards it to sub-recipients for rural capital improvements and to supplement operating costs. Funding for FY19 is \$479,000.

Total federal funding has increased by \$2.3 million (3.8 percent) to \$61.3 million, primarily due to the increase in preventive maintenance funding included in the operating budget.

#### <u>Transportation Development Act (TDA)</u>

TDA provides funding for public transit operators. This state fund is one-quarter of a percent of the 7.75 percent sales tax assessed in the region. SANDAG is responsible for apportionment of these funds within the San Diego region.

Regional sales tax receipts are projected to grow by 3.3 percent year over year for FY18 and by an additional 2.0 percent in FY19. The apportionment of TDA revenue to MTS for FY19 is projected to be \$97.4 million, an increase of approximately \$2.7 million from FY18. The MTS operating budget will include \$63.0 million of TDA funding, a decrease of \$1.1 million (-1.6 percent). The remaining \$34.1 million will be utilized in the CIP.

#### State Transit Assistance (STA)

STA funding comes from the Public Transportation Act (PTA), which derives its revenue from the state sales tax on diesel fuel.

In FY09, the initial budget of STA for that fiscal year totaled approximately \$14 million, \$13.3 million distributed to the operating budget and \$0.7 million to capital. As part of the State of California balancing their own budget, MTS was notified that STA revenues would be cut in half for FY09 and completely eliminated for fiscal years 2010, 2011, 2012 and 2013. A later budget compromise returned a portion of STA funding for fiscal years 2010 and 2011, with full funding resuming in 2012. Due to this volatile history, STA funding has been primarily utilized in the CIP.

In the FY18 fiscal year to date, MTS has received \$8.4 million of State Transit Assistance (STA) funding, which includes the first \$2.0 million from Senate Bill 1 (SB1). The State Controller's Office

projects MTS to receive \$20.3 million in total formula funding, which includes SB1 funding of approximately \$7.3 million. The State of California Controller's office projects MTS will receive \$24.0 million for FY19. This funding is primarily programmed in the CIP, but \$5.6 million will be utilized in the operating budget to fund service increases; \$3.6 million for the FY13 Sunday Service restoration, and \$2.0 million for the Transit Optimization Plan (TOP).

#### Other State Revenue

MediCal provides further funding support specifically tied to several Americans with Disabilities Act (ADA) paratransit routes to aid patients in their transportation to medical appointments (\$3,400,000).

#### <u>TransNet</u>

In November of 2004, area voters approved a 40-year extension of the one-half cent sales tax original ordinance that was set to expire in 2008 (TransNet II). This approval had two impacts; first, it assured and slightly improved the original TransNet funding beyond 2008; second, the Bus Rapid Transit (BRT) and Superloop Programs will receive most of its funding from TransNet II.

For FY19, TransNet operating support funding is \$41.5 million and ADA funding is \$855,000. This totals \$42.4 million for FY19, which is an increase of \$3.2 million (8.2 percent). This increase is due to additional operating reimbursement for the South Bay BRT that will launch in January 2019.

#### Other Local Subsidies

The City of San Diego provides Maintenance of Effort funds to aid ADA efforts. For FY19, these funds total \$446,000.

SANDAG provides funding, funded through FasTrak tolls, to operate the Interstate 15 Inland Breeze. The budgeted FasTrak funding supporting this operation totals \$500,000.

In April of 2009, MTS and North County Transit District (NCTD) reached an agreement regarding the sharing of the net operating subsidy for the Sorrento Valley Coaster Connection (SVCC). For FY19, NCTD's portion of the funding needed to provide this service totals \$110,000.

#### Other Non-Operating Revenue

Other non-operating revenue is detailed in Section 3.06. Reserve revenue totals \$1.6 million, an increase from the FY18 amended budget of \$1.2 million. These reserve revenues reflect projected changes to the Taxicab Administration and San Diego & Arizona Eastern reserve balances. The FY19 proposed budget includes \$800,000 of reserve funding and \$500,000 of carryover revenue to fund a sales tax ballot initiative and an increase in security expenses.

#### Reserves

The FY19 operating budget projects a balanced budget. The contingency reserve balance for FY19 is projected to total \$35.5 million, or 12.5 percent of the FY19 MTS operating expenses.

Taxicab Administration will be utilizing \$104,000 of its contingency reserves as FY19 projected revenues exceed FY19 projected revenues.

The San Diego and Arizona Eastern (SD&AE) Railway Company will be utilizing \$162,000 of its contingency reserves as total FY19 projected expenses exceed FY19 projected revenues.

A full schedule of all contingency reserves is detailed in Section 10.06.

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM REVENUE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 3.02

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE	93,279,455	90,631,033	92,087,214	1,456,181	1.6%
ADVERTISING REVENUE	0	0	0	0	-
CONTRACT SERVICE REVENUE	0	0	0	0	-
OTHER INCOME	15,296,095	17,033,028	16,810,928	(222,100)	-1.3%
TOTAL OPERATING REVENUE	108,575,550	107,664,061	108,898,142	1,234,081	1.1%
NON OPERATING REVENUE					
SUBSIDY REVENUE					
FEDERAL REVENUE	56,968,839	58,992,100	61,259,697	2,267,597	3.8%
TRANSPORTATION DEVELOPMENT ACT (TDA)	60,103,282	64,096,043	63,040,809	(1,055,234)	-1.6%
STATE TRANSIT ASSISTANCE (STA)	3,600,956	4,600,000	5,600,000	1,000,000	21.7%
STATE REVENUE - OTHER TRANSNET	3,676,560 37,270,235	3,400,000 39,185,582	3,400,000 42,384,211	0 3,198,629	0.0% 8.2%
OTHER LOCAL SUBSIDIES	1,063,423	1,055,817	42,364,211 1,055,817	3,196,629 0	0.0%
OTHER LOCAL SUBSIDIES	1,003,423	1,000,617	1,055,617		0.0%
TOTAL SUBSIDY REVENUE	162,683,295	171,329,542	176,740,534	5,410,993	3.2%
OTHER REVENUE					
OTHER FUNDS	<u>-</u>	<u>-</u>	<del>-</del>	0	
RESERVES REVENUE	2,596,123	379,747	1,566,020	1,186,273	312.4%
TOTAL OTHER REVENUE	2,596,123	379,747	1,566,020	1,186,273	312.4%
TOTAL NON OPERATING REVENUE	165,279,419	171,709,289	178,306,554	6,597,266	3.8%
GRAND TOTAL REVENUES	273,854,968	279,373,350	287,204,696	7,831,346	2.8%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM PASSENGER REVENUE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 3.03

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
PASSENGER REVENUE					
BUS OPERATIONS	24,863,742	21,735,500	21,735,500	0	0.0%
RAIL OPERATIONS - BASE	38,968,409	40,022,833	40,028,014	5,181	0.0%
MCS - FIXED ROUTE	26,569,135	26,224,400	27,675,400	1,451,000	5.5%
MCS - PARATRANSIT	2,878,169	2,648,300	2,648,300	0	0.0%
CHULA VISTA TRANSIT	0	0	0	0	-
CORONADO FERRY	0	0	0	0	
TOTAL PASSENGER REVENUE	93,279,455	90,631,033	92,087,214	1,456,181	1.6%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM OTHER OPERATING REVENUE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 3.04

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
ADVERTISING REVENUE					
ADMINISTRATIVE	0	0	0	0	-
TOTAL ADVERTISING REVENUE	0	0	0	0	-
CONTRACT SERVICE REVENUE					
BUS OPERATIONS	0	0	0	0	
TOTAL CONTRACT REVENUE	0	0	0	0	-
OTHER INCOME					
BUS OPERATIONS	121,331	15,000	15,000	0	0.0%
RAIL OPERATIONS - BASE	754,720	885,000	720,000	(165,000)	-18.6%
RAIL OPERATIONS -MVE	0	0	0	0	-
MCS - FIXED ROUTE	1,927	0	0	0	-
MCS - PARATRANSIT	0	0	0	0	-
CHULA VISTA TRANSIT	0	0	0	0	-
CORONADO FERRY	0	0	0	0	-
ADMINISTRATIVE	13,510,097	14,939,428	14,765,928	(173,500)	-1.2%
TAXICAB	700,525	1,048,600	1,065,000	16,400	1.6%
SD&AE	207,494	145,000	245,000	100,000	69.0%
TOTAL OTHER INCOME	15,296,095	17,033,028	16,810,928	(222,100)	-1.3%
TOTAL OTHER OPERATING INCOME	15,296,095	17,033,028	16,810,928	(222,100)	-1.3%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM SUBSIDY REVENUE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 3.05

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
FEDERAL					
FTA 5307 - PLANNING FTA 5307/5309 - PREVENTITIVE MAINTENANCE FTA 5309 - PREVENTITIVE MAINTENANCE ADA FTA 5309 - PREVENTITIVE MAINTENANCE FUEL JARC	131,172 52,000,000 4,297,667 0	140,000 54,000,000 4,383,600 0	140,000 56,000,000 4,641,197 0	0 2,000,000 257,597 0 0	0.0% 3.7% 5.9%
FTA 5311 / 5311(f) - RURAL	540,000	468,500	478,500	10,000	2.1%
TOTAL FEDERAL FUNDS	56,968,839	58,992,100	61,259,697	2,267,597	3.8%
TRANSPORTATION DEVELOPMENT ACT (TDA)					
TDA - ARTICLE 4.0 MTS AREA TDA - ARTICLE 4.0 MTS AREA - DEBT SERVICE TDA - MATCH TDA - ARTICLE 4.5 (ADA)	54,565,603 0 0 4,782,760	58,565,687 0 0 4,775,437	57,390,296 0 0 4,872,057	(1,175,391) 0 0 96,620	-2.0% - - 2.0%
TDA - ARTICLE 8.0	754,919	754,919	778,456	23,537	3.1%
TOTAL TDA FUNDS	60,103,282	64,096,043	63,040,809	(1,055,234)	-1.6%
STATE TRANSIT ASSISTANCE (STA) STA - FORMULA	3,600,956	4,600,000	5,600,000	1,000,000	21.7%
TOTAL STA FUNDS	3,600,956	4,600,000	5,600,000	1,000,000	21.7%
STATE REVENUE - OTHER					
CALTRANS MEDICAL	0 3,676,560	0 3,400,000	3,400,000	0 0	0.0%
TOTAL STATE FUNDS	3,676,560	3,400,000	3,400,000	0	0
TRANSNET					
TRANSNET - 40% OPERATING SUPPORT TRANSNET - ACCESS ADA TRANSNET - SUPERLOOP TRANSNET - BRT TOTAL TRANSNET FUNDS	25,055,622 811,762 2,155,513 9,247,338 37,270,235	25,993,000 830,000 2,618,198 9,744,384 39,185,582	26,732,000 855,000 2,226,290 12,570,921 42,384,211	739,000 25,000 (391,908) 2,826,537 3,198,629	2.8% 3.0% -15.0% 29.0% 8.2%
OTHER LOCAL					
CITY OF SAN DIEGO SANDAG - INLAND BREEZE SANDAG - 4S RANCH SANDAG - MURPHY CANYON OTHER	459,102 500,000 0 0 104,321	445,817 500,000 0 0 110,000	445,817 500,000 0 0 110,000	0 0 0 0	0.0% 0.0% - - 0.0%
CNG REBATES	0	0	0	0	
OTHER LOCAL FUNDS	1,063,423	1,055,817	1,055,817	0	0.0%
TOTAL SUBSIDY REVENUE	162,683,295	171,329,542	176,740,534	5,410,993	3.2%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM OTHER NON OPERATING REVENUE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 3.06

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OTHER FUNDS					
LEASE/LEASEBACK LEASE PAYMENT FUND	0	0	0	0	
TOTAL OTHER FUNDS	0	0	0	0	-
RESERVES REVENUE					
MTS CONTINGENCY RESERVE	=	=	800,000	800,000	-
TAXICAB RESERVES	519,839	180,247	103,645	(76,602)	-42.5%
CARRYOVERS	2,000,000	0	500,000	500,000	-
SD&AE RESERVE	76,285	199,500	162,375	(37,125)	-18.6%
TOTAL RESERVES REVENUE	2,596,123	379,747	1,566,020	1,186,273	312.4%
TOTAL OTHER NON OPERATING REVENUE	2,596,123	379,747	1,566,020	1,186,273	312.4%

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM OPERATIONS BUDGET FISCAL YEAR 2019 SECTION 4.01

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE	-				
PASSENGER REVENUE OTHER OPERATING REVENUE	93,279,455 877,979	90,631,033 900,000	92,087,214 735,000	1,456,181 (165,000)	1.6% -18.3%
TOTAL OPERATING REVENUES	94,157,434	91,531,033	92,822,214	1,291,181	1.4%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	161,677,393	171,189,541	176,600,534	5,410,993	3.2%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	<u>.</u>	<u>.</u> .	<u>-</u>	<u> </u>
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE	161,677,393	171,189,541	176,600,534	5,410,993	3.2%
TOTAL COMBINED REVENUES	255,834,826	262,720,574	269,422,748	6,702,174	2.6%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	62,004,862 45,499,298	63,110,632 47,506,129	64,252,516 48,811,514	1,141,884 1,305,385	1.8% 2.7%
TOTAL PERSONNEL EXPENSES	107,504,161	110,616,761	113,064,030	2,447,269	2.2%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	250,229 4,474,485 2,568,709 2,730,155 68,697,009	190,000 5,214,263 1,172,864 3,439,660 69,878,722	245,000 5,094,104 1,120,000 3,204,012 75,531,139	55,000 (120,159) (52,864) (235,648) 5,652,417	28.9% -2.3% -4.5% -6.9% 8.1%
	-	<u> </u>	<del></del>		
TOTAL OUTSIDE SERVICES	78,720,587	79,895,509	85,194,255	5,298,746	6.6%
LUBRICANTS TIRES	534,808 1,207,426	557,050 1,202,396	585,550 1,467,400	28,500 265,004	5.1% 22.0%
OTHER MATERIALS AND SUPPLIES	9,010,386	9,951,410	10,095,902	144,492	1.5%
TOTAL MATERIALS AND SUPPLIES	10,752,620	11,710,856	12,148,852	437,996	3.7%
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	3,916,455 9,208,626 9,269,751 3,389,817	3,855,113 9,037,467 10,700,000 3,165,214	3,686,013 9,600,000 10,900,000 3,221,270	(169,100) 562,533 200,000 56,056	-4.4% 6.2% 1.9% 1.8%
TOTAL ENERGY	25,784,650	26,757,794	27,407,283	649,489	2.4%
RISK MANAGEMENT	3,572,837	6,145,300	4,102,300	(2,043,000)	-33.2%
GENERAL AND ADMINISTRATIVE	820,303	981,207	755,174	(226,033)	-23.0%
DEBT SERVICE	961,069	851,711	736,882	(114,829)	-13.5%
VEHICLE / FACILITY LEASE	996,871	889,900	979,900	90,000	10.1%
TOTAL OPERATING EXPENSES	229,113,099	237,849,038	244,388,676	6,539,638	2.7%
NET OPERATING SUBSIDY	(134,955,665)	(146,318,005)	(151,566,462)	5,248,457	3.6%
OVERHEAD ALLOCATION	(26,568,291)	(24,871,536)	(25,034,073)	(162,537)	0.7%
ADJUSTED NET OPERATING SUBSIDY	(161,523,956)	(171,189,541)	(176,600,535)	5,410,994	3.2%
TOTAL REVENUES LESS TOTAL EXPENSES	153,437	0	(1)	1	0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM BUS OPERATIONS BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.02

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AWENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	24,863,742 121,331	21,735,500 15,000	21,735,500 15,000	- -	0.0% 0.0%
TOTAL OPERATING REVENUES	24,985,073	21,750,500	21,750,500	-	0.0%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	72,578,253	77,806,565	77,628,090	(178,475)	-0.2%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- - -	- - -	<u>-</u>	- - -	<u>-</u>
TOTAL NON OPERATING REVENUE	72,578,253	77,806,565	77,628,090	(178,475)	-0.2%
TOTAL COMBINED REVENUES	<u> </u>	99,557,065			
TOTAL COMBINED REVENUES	97,563,326	99,557,065	99,378,590	(178,475)	-0.2%
OPERATING EXPENSES					
LABOR EXPENSES	36,702,341	37,325,300	38,243,937	918,637	2.5%
FRINGE EXPENSES	34,573,369	35,911,557	36,665,535	753,978	2.1%
TOTAL PERSONNEL EXPENSES	71,275,710	73,236,857	74,909,472	1,672,615	2.3%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	838,147 1,761,322 444,987	871,603 700,000 424,053	841,660 700,000 476,156	(29,943) - 52,103	-3.4% 0.0% 12.3%
TOTAL OUTSIDE SERVICES	3,044,456	1,995,656	2,017,816	22,160	1.1%
LUBRICANTS	314,544	306,000	319,500	13,500	4.4%
TIRES	1,010,280	1,086,896	1,157,400	70,504	6.5%
OTHER MATERIALS AND SUPPLIES	3,188,529	4,025,660	4,205,150	179,490	4.5%
TOTAL MATERIALS AND SUPPLIES	4,513,353	5,418,556	5,682,050	263,494	4.9%
GAS/DIESEL/PROPANE	434,335	309,000	446,000	137,000	44.3%
CNG TRACTION POWER	4,822,394	4,550,000	4,650,000	100,000	2.2%
UTILITIES	579,294	585,350	505,150	(80,200)	-13.7%
TOTAL ENERGY	5,836,022	5,444,350	5,601,150	156,800	2.9%
RISK MANAGEMENT	1,951,992	3,985,500	2,167,000	(1,818,500)	-45.6%
GENERAL AND ADMINISTRATIVE	423,960	555,904	361,275	(194,629)	-35.0%
DEBT SERVICE	961,069	851,711	736,882	(114,829)	-13.5%
VEHICLE / FACILITY LEASE	368,138	337,000	340,000	3,000	0.9%
TOTAL OPERATING EXPENSES	88,374,700	91,825,534	91,815,645	(9,889)	0.0%
NET OPERATING SUBSIDY	(63,389,627)	(70,075,034)	(70,065,145)	(9,889)	0.0%
OVERHEAD ALLOCATION	(8,322,105)	(7,731,531)	(7,562,945)	168,586	-2.2%
ADJUSTED NET OPERATING SUBSIDY	(71,711,732)	(77,806,565)	(77,628,090)	(178,475)	-0.2%
TOTAL REVENUES LESS TOTAL EXPENSES	866,521	0	0	0	0.0%
=	,	<u> </u>			

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM RAIL OPERATIONS BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.03

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110	1113	AWILINDLD	AWLINDED
PASSENGER REVENUE OTHER OPERATING REVENUE	38,968,409 754,720	40,022,833 885,000	40,028,014 720,000	5,181 (165,000)	0.0% -18.6%
TOTAL OPERATING REVENUES	39,723,130	40,907,833	40,748,014	(159,819)	-0.4%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	36,340,731	38,454,933	39,716,573	1,261,640	3.3%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- - -	- - -	- - -	- 	- - -
TOTAL NON OPERATING REVENUE	36,340,731	38,454,933	39,716,573	1,261,640	3.3%
TOTAL COMBINED REVENUES	76,063,861	79,362,766	80,464,587	1,101,821	1.4%
•	. 0,000,001	. 0,002,. 00	30,101,001	.,,	
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	24,779,279 10,683,746	25,346,800 11,398,269	25,588,579 11,943,788	241,779 545,519	1.0% 4.8%
TOTAL PERSONNEL EXPENSES	35,463,025	36,745,069	37,532,367	787,298	2.1%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD	113,149 3,616,294	115,000 4,167,893	120,000 4,105,844	5,000 (62,049)	4.3% -1.5%
OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	804,374 2,108	1,250,785 -	951,740 -	(299,045) -	-23.9%
TOTAL OUTSIDE SERVICES	4,535,925	5,533,678	5,177,584	(356,094)	-6.4%
LUBRICANTS	220,264	251,050	266,050	15,000	6.0%
TIRES OTHER MATERIALS AND SUPPLIES	197,146 5,807,592	115,500 5,895,250	310,000 5,850,652	194,500 (44,598)	168.4% -0.8%
TOTAL MATERIALS AND SUPPLIES	6,225,002	6,261,800	6,426,702	164,902	2.6%
GAS/DIESEL/PROPANE	199,092	233,500	243,000	9,500	4.1%
CNG TRACTION POWER	9,269,751	- 10,700,000	10,900,000	200.000	1.9%
UTILITIES	2,408,936	2,099,300	2,206,900	107,600	5.1%
TOTAL ENERGY	11,877,780	13,032,800	13,349,900	317,100	2.4%
RISK MANAGEMENT	1,605,546	2,144,500	1,920,000	(224,500)	-10.5%
GENERAL AND ADMINISTRATIVE	393,690	389,401	376,899	(12,502)	-3.2%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	330,613	252,900	339,900	87,000	34.4%
TOTAL OPERATING EXPENSES	60,431,579	64,360,148	65,123,352	763,204	1.2%
NET OPERATING SUBSIDY	(20,708,449)	(23,452,315)	(24,375,338)	923,023	3.9%
OVERHEAD ALLOCATION	(16,347,872)	(15,002,618)	(15,341,235)	(338,617)	2.3%
ADJUSTED NET OPERATING SUBSIDY	(37,056,321)	(38,454,933)	(39,716,573)	1,261,640	3.3%
TOTAL REVENUES LESS TOTAL EXPENSES	(715,590)	0	(0)	0	0.0%

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# SAN DIEGO METROPOLITAN TRANSIT SYSTEM CONTRACTED BUS OPERATIONS - FIXED ROUTE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.04

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	26,569,135 1,927	26,224,400 -	27,675,400 -	1,451,000 -	5.5% -
TOTAL OPERATING REVENUES	26,571,062	26,224,400	27,675,400	1,451,000	5.5%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	35,110,798	36,890,119	41,580,141	4,690,022	12.7%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	<u>-</u>	- -	<u>-</u>	<u>-</u>
TOTAL OTHER NON OPERATING REVENUE	<del>-</del>	-	-	=	=
TOTAL NON OPERATING REVENUE	35,110,798	36,890,119	41,580,141	4,690,022	12.7%
TOTAL COMBINED REVENUES	61,681,860	63,114,519	69,255,541	6,141,022	9.7%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	370,795 49,729	322,032 -	295,000 -	(27,032)	-8.4% -
TOTAL PERSONNEL EXPENSES	420,524	322,032	295,000	(27,032)	-8.4%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	122,141 20,044 807,387 704,332 52,262,942	75,000 174,767 472,864 844,167 53,366,507	125,000 146,600 420,000 914,650 59,099,876	50,000 (28,167) (52,864) 70,483 5,733,369	66.7% -16.1% -11.2% 8.3% 10.7%
TOTAL OUTSIDE SERVICES	53,916,846	54,933,305	60,706,126	5,772,821	10.5%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - 14,265	- - 30.500	- - 40,100	- 9,600	- - 31.5%
	<u> </u>	<u> </u>			
TOTAL MATERIALS AND SUPPLIES	14,265	30,500	40,100	9,600	31.5%
GAS/DIESEL/PROPANE CNG	1,211,435 4,386,233	1,196,247 4,487,467	1,081,981 4,950,000	(114,266) 462,533	-9.6% 10.3%
TRACTION POWER UTILITIES	- 401,587	- 480,564	- 509,220	- 28,656	- 6.0%
	<u> </u>	<del></del>			
TOTAL ENERGY	5,999,255	6,164,278	6,541,201	376,923	6.1%
RISK MANAGEMENT	- (4.440)	-	- 0.400	(0.040)	
GENERAL AND ADMINISTRATIVE DEBT SERVICE	(1,116)	9,112	6,100	(3,012)	-33.1%
	49 420	20.000	20.000	-	0.09/
VEHICLE / FACILITY LEASE TOTAL OPERATING EXPENSES	18,120 60,367,894	20,000 61,479,227	<u>20,000</u> 67,608,527	6,129,300	0.0% 10.0%
NET OPERATING SUBSIDY					
OVERHEAD ALLOCATION	(1,311,635)	(35,254,827)	(39,933,127)	<u>4,678,300</u> (11,723)	13.3% 0.7%
	, , , ,	• • • • •	• • • • •	, , ,	
ADJUSTED NET OPERATING SUBSIDY	(35,108,467)	(36,890,119)	(41,580,142)	4,690,023	12.7%
TOTAL REVENUES LESS TOTAL EXPENSES	2,331	0	(1)	1	0.0%

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM CONTRACTED BUS OPERATIONS - PARA TRANSIT BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.05

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	2,878,169 -	2,648,300 -	2,648,300	- -	0.0%
TOTAL OPERATING REVENUES	2,878,169	2,648,300	2,648,300	-	0.0%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	17,184,263	17,467,840	17,090,240	(377,600)	-2.2%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- - -	<u>-</u>	<u>-</u>	- - -	- - -
TOTAL NON OPERATING REVENUE	17,184,263	17,467,840	17,090,240	(377,600)	-2.2%
TOTAL COMBINED REVENUES	20,062,432	20,116,140	19,738,540	(377,600)	-1.9%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	152,449 -	116,500 -	125,000	8,500 -	7.3% -
TOTAL PERSONNEL EXPENSES	152,449	116,500	125,000	8,500	7.3%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	14,939 - - 712,397 16,225,132	- - - 758,873 16,300,216	- - - 694,830 16,214,600	- - (64,043) (85,616)	- - -8.4% -0.5%
TOTAL OUTSIDE SERVICES	16,952,467	17,059,089	16,909,430	(149,659)	-0.9%
LUBRICANTS	10,332,407	17,033,003	10,303,430	(143,033)	-0.3 /6
TIRES OTHER MATERIALS AND SUPPLIES	- -	- - -	- -	- -	- - -
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE	2,071,593	2,116,366	1,915,032	(201,334)	-9.5%
CNG	-	-	-	-	-
TRACTION POWER UTILITIES	-	-	- -	<del>-</del> -	- -
TOTAL ENERGY	2,071,593	2,116,366	1,915,032	(201,334)	-9.5%
RISK MANAGEMENT	15,300	15,300	15,300	-	0.0%
GENERAL AND ADMINISTRATIVE	3,770	26,790	10,900	(15,890)	-59.3%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	280,000	280,000	280,000		0.0%
TOTAL OPERATING EXPENSES	19,475,578	19,614,045	19,255,662	(358,383)	-1.8%
NET OPERATING SUBSIDY	(16,597,409)	(16,965,745)	(16,607,362)	(358,383)	-2.1%
OVERHEAD ALLOCATION	(586,679)	(502,095)	(482,878)	19,217	-3.8%
ADJUSTED NET OPERATING SUBSIDY	(17,184,088)	(17,467,840)	(17,090,240)	(377,600)	-2.2%
TOTAL REVENUES LESS TOTAL EXPENSES	175	0	(0)	0	0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM CORONADO FERRY BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.06

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	- -	- -	- -	- -
TOTAL OPERATING REVENUES	-	-	-	-	
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	206,828	211,999	216,663	4,664	2.2%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- - -	- - -	- - -	- - -	<u>-</u>
TOTAL NON OPERATING REVENUE	206,828	211,999	216,663	4,664	2.2%
TOTAL COMBINED REVENUES	206,828	211,999	216,663	4,664	2.2%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	- -	- -	-	-	- -
TOTAL PERSONNEL EXPENSES					
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - - 206,828	- - - - 211,999	- - - - 216,663	- - - - 4,664	- - - 2.2%
TOTAL OUTSIDE SERVICES	206,828	211,999	216,663	4,664	2.2%
LUBRICANTS	200,020	211,999	210,003	4,004	2.2 /0
TIRES OTHER MATERIALS AND SUPPLIES	- -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES				_	
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG	=	-	-	-	-
TRACTION POWER UTILITIES	<del>-</del>	- -	- -	- -	- -
TOTAL ENERGY					
RISK MANAGEMENT	-	-	-	_	-
GENERAL AND ADMINISTRATIVE	-	-	-	-	-
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	206,828	211,999	216,663	4,664	2.2%
NET OPERATING SUBSIDY	(206,828)	(211,999)	(216,663)	4,664	2.2%
OVERHEAD ALLOCATION	-	-	-	-	-
ADJUSTED NET OPERATING SUBSIDY	(206,828)	(211,999)	(216,663)	4,664	2.2%
TOTAL REVENUES LESS TOTAL EXPENSES	(0)	0		0	0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM ADMINISTRATIVE PASS THROUGH BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.07

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	- -	- -	<del>-</del> -	- -
TOTAL OPERATING REVENUES	-	-	-	-	
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	256,519	358,085	368,827	10,742	3.0%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- - -	- - -	<u> </u>		<u>-</u>
TOTAL NON OPERATING REVENUE	256,519	358,085	368,827	10,742	3.0%
TOTAL COMBINED REVENUES	256,519	358,085	368,827	10,742	3.0%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	- 192,454	- 196,303	- 202,191	- 5,888	3.0%
TOTAL PERSONNEL EXPENSES	192,454	196,303	202,191	5,888	3.0%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 64,065 -	- - - 161,782 -	- - - 166,636 -	- - - 4,854 -	- - 3.0%
TOTAL OUTSIDE SERVICES	64,065	161,782	166,636	4,854	3.0%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	-				
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	- - -	- - -	- - - -	- - - -	- - -
TOTAL ENERGY					
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	-	-	-	-	-
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	-				
TOTAL OPERATING EXPENSES	256,519	358,085	368,827	10,742	3.0%
NET OPERATING SUBSIDY	(256,519)	(358,085)	(368,827)	10,742	3.0%
OVERHEAD ALLOCATION	-	-	-	-	
ADJUSTED NET OPERATING SUBSIDY	(256,519)	(358,085)	(368,827)	10,742	3.0%
TOTAL REVENUES LESS TOTAL EXPENSES					0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM ADMINISTRATIVE PASS THROUGH BUDGET SUMMARY FISCAL YEAR 2019 SECTION 4.08

	PERSONNEL FY19	OUTSIDE SERVICES FY19
City of Poway	58,969	5,358
City of El Cajon	74,084	23,308
City of Lemon Grove	13,952	115,895
City of La Mesa	55,186	
City of Coronado		22,075
Subtotal	202,191	166,636
Grand Total		368,827

Personnel costs are to reimburse cities for staff time and overhead spent on transit-related issues. Outside services costs are for the maintenance of bus benches, bus stops and bus shelters.

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM ADMINISTRATIVE BUDGET SUMMARY FISCAL YEAR 2019 SECTION 5.01

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMERICA	AMERICA
PASSENGER REVENUE OTHER OPERATING REVENUE	- 13,510,097	- 14,939,428	- 14,765,928	- (173,500)	-1.2%
TOTAL OPERATING REVENUES	13,510,097	14,939,428	14,765,928	(173,500)	-1.2%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	1,005,902	140,000	140,000	-	0.0%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	2,000,000	<del>-</del> -	1,300,000	1,300,000	-
TOTAL OTHER NON OPERATING REVENUE	2,000,000	-	1,300,000	1,300,000	-
TOTAL NON OPERATING REVENUE	3,005,902	140,000	1,440,000	1,300,000	928.6%
TOTAL COMBINED REVENUES	16,516,000	15,079,428	16,205,928	1,126,500	7.5%
OPERATING EXPENSES					
LABOR EXPENSES	12,939,044	13,801,229	14,181,536	380,307	2.8%
FRINGE EXPENSES	5,771,562	5,908,805	5,907,386	(1,419)	0.0%
TOTAL PERSONNEL EXPENSES	18,710,605	19,710,034	20,088,922	378,888	1.9%
SECURITY EXPENSES	7,849,829	6,189,000	6,692,000	503,000	8.1%
REPAIR/MAINTENANCE SERVICES	157,362	164,500	156,500	(8,000)	-4.9%
ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	7,668,625	8,405,492	8,681,458	275,966	3.3%
PURCHASED TRANSPORTATION	-	-	-	-	-
TOTAL OUTSIDE SERVICES	15,675,816	14,758,992	15,529,958	770,966	5.2%
LUBRICANTS	-	-	-	-	-
TIRES	- (E 022)	3,000	3,500	500	16.7%
OTHER MATERIALS AND SUPPLIES	(5,022)	115,434	1,875	(113,559)	-98.4%
TOTAL MATERIALS AND SUPPLIES	(5,022)	118,434	5,375	(113,059)	-95.5%
GAS/DIESEL/PROPANE	85,894	92,750	102,750	10,000	10.8%
CNG TRACTION POWER	-	-	<del>-</del>	<del>-</del> -	-
UTILITIES	659,781	639,805	649,172	9,367	1.5%
TOTAL ENERGY	745,675	732,555	751,922	19,367	2.6%
RISK MANAGEMENT	328,445	392,800	435,100	42,300	10.8%
GENERAL AND ADMINISTRATIVE	3,510,192	3,435,095	3,607,010	171,915	5.0%
DEBT SERVICE	739,617	743,537	744,055	518	0.1%
VEHICLE / FACILITY LEASE	144,944	145,000	160,000	15,000	10.3%
TOTAL OPERATING EXPENSES	39,850,273	40,036,447	41,322,342	1,285,895	3.2%
NET OPERATING SUBSIDY	(26,340,175)	(25,097,019)	(26,556,414)	1,459,395	5.8%
OVERHEAD ALLOCATION	26,695,416	24,957,019	25,116,414	159,395	0.6%
ADJUSTED NET OPERATING SUBSIDY	355,241	(140,000)	(1,440,000)	1,300,000	928.6%
TOTAL REVENUES LESS TOTAL EXPENSES	3,361,143	-	-		0.0%
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#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS BUDGET FISCAL YEAR 2019 SECTION 5.02

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	- -	-		-
TOTAL OPERATING REVENUES	-	-	-	-	
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	- -	- -	<u>-</u>	<u>-</u>
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE		<u>-</u>			
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	- -	- -	- -	- -	-
TOTAL PERSONNEL EXPENSES	-	-	-	-	
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 3,385	- - - 1,600	- - - 1,600	- - - -	- - - 0.0%
TOTAL OUTSIDE SERVICES	3,385	1,600	1,600	-	0.0%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	-				
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	-	-	-	- -	-
TOTAL ENERGY					
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	55,824	74,200	66,200	(8,000)	-10.8%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	59,209	75,800	67,800	(8,000)	-10.6%
NET OPERATING SUBSIDY	(59,209)	(75,800)	(67,800)	(8,000)	-10.6%
OVERHEAD ALLOCATION	63,210	75,800	67,800	(8,000)	-10.6%
ADJUSTED NET OPERATING SUBSIDY	4,001				
TOTAL REVENUES LESS TOTAL EXPENSES	4,001				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS ADMINISTRATION BUDGET FISCAL YEAR 2019 SECTION 5.03

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	-	<u>-</u>	-	-	
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	- -	- -	- -
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	188,072 25,971	190,000 28,525	197,157 28,159	7,157 (366)	3.8% -1.3%
TOTAL PERSONNEL EXPENSES	214,043	218,525	225,316	6,791	3.1%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - -	- - - -	- - - - -	- - - -	- - - -
TOTAL OUTSIDE SERVICES					
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	-	-	-		
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	- - -	- - - -	- - - -	- - - -	- - -
TOTAL ENERGY					
RISK MANAGEMENT	-	-	-	_	-
GENERAL AND ADMINISTRATIVE	-	-	-	-	-
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	214,043	218,525	225,316	6,791	3.1%
NET OPERATING SUBSIDY	(214,043)	(218,525)	(225,316)	6,791	3.1%
OVERHEAD ALLOCATION	214,092	218,525	225,316	6,791	3.1%
ADJUSTED NET OPERATING SUBSIDY	49				
TOTAL REVENUES LESS TOTAL EXPENSES	49	-		-	0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM BUS BENCH/SHELTER BUDGET FISCAL YEAR 2019 SECTION 5.04

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- 971,918	- 1,035,000	- 1,100,000	- 65,000	6.3%
TOTAL OPERATING REVENUES	971,918	1,035,000	1,100,000	65,000	6.3%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- -	<u>-</u>	<u>-</u>	- 	<u>-</u>
TOTAL NON OPERATING REVENUE	_	_	_	_	_
TOTAL COMBINED REVENUES	971,918	1,035,000	1,100,000	65,000	6.3%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	138,452 (2,075)	100,000	130,000 -	30,000 -	30.0%
TOTAL PERSONNEL EXPENSES	136,377	100,000	130,000	30,000	30.0%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 444	- - - 1,500	- - - 1,500	- - - -	- - - 0.0% -
TOTAL OUTSIDE SERVICES	444	1,500	1,500		0.0%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	- - -	- - -	- - - -	- - -	- - -
TOTAL ENERGY	-	-	-	-	
RISK MANAGEMENT	-	-	_	-	-
GENERAL AND ADMINISTRATIVE	-	-	-	-	-
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	136,821	101,500	131,500	30,000	29.6%
NET OPERATING SUBSIDY	835,097	933,500	968,500	(35,000)	3.7%
OVERHEAD ALLOCATION	(871,501)	(933,500)	(968,500)	(35,000)	3.7%
ADJUSTED NET OPERATING SUBSIDY	(36,404)				<u> </u>
TOTAL REVENUES LESS TOTAL EXPENSES	(36,404)		-		0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM COMPASS CARD BUDGET FISCAL YEAR 2019 SECTION 5.05

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMERIE	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- 1,463,165	- 1,444,500	- 1,561,000	- 116,500	8.1%
TOTAL OPERATING REVENUES	1,463,165	1,444,500	1,561,000	116,500	8.1%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	- -	- 	- -	- 	<u>-</u>
TOTAL NON OPERATING REVENUE	_		_	_	_
TOTAL COMBINED REVENUES	1,463,165	1,444,500	1,561,000	116,500	8.1%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	577,817 (304,029)	606,229 (388,623)	638,769 (372,061)	32,540 16,562	5.4% -4.3%
TOTAL PERSONNEL EXPENSES	273,789	217,606	266,708	49,102	22.6%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	1,012,678	1,078,800 -	1,083,500	- - 4,700	- - - 0.4% -
TOTAL OUTSIDE SERVICES	1,012,678	1,078,800	1,083,500	4,700	0.4%
LUBRICANTS	-	-	-	-	-
TIRES OTHER MATERIALS AND SUPPLIES	- -	- (52)	- -	- 52	- -100.0%
TOTAL MATERIALS AND SUPPLIES	-	(52)	-	52	-100.0%
GAS/DIESEL/PROPANE CNG TRACTION POWER	- - -	- - -	- - -	- - -	- - -
UTILITIES	542	500	500	-	0.0%
TOTAL ENERGY	542	500	500	-	0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	1,196,707	1,367,000	1,365,000	(2,000)	-0.1%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	2,483,715	2,663,854	2,715,708	51,854	1.9%
NET OPERATING SUBSIDY	(1,020,551)	(1,219,354)	(1,154,708)	(64,646)	-5.3%
OVERHEAD ALLOCATION	973,975	1,219,354	1,154,708	(64,646)	-5.3%
ADJUSTED NET OPERATING SUBSIDY	(46,576)	_			
TOTAL REVENUES LESS TOTAL EXPENSES	(46,576)				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM EXECUTIVE BUDGET FISCAL YEAR 2019 SECTION 5.06

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMERICA	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	-	-		-	- -
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	578,217 127,381	560,500 112,500	574,700 121,100	14,200 8,600	2.5% 7.6%
TOTAL PERSONNEL EXPENSES	705,598	673,000	695,800	22,800	3.4%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 398 -	- - - 1,500 -	- - - 1,500 -	- - - -	- - - 0.0%
TOTAL OUTSIDE SERVICES	398	1,500	1,500		0.0%
LUBRICANTS	-	-	-	_	
TIRES OTHER MATERIALS AND SUPPLIES	- -	- -	- -	-	- -
TOTAL MATERIALS AND SUPPLIES		-			
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	3,561	3,750	3,750	-	0.0%
TOTAL ENERGY	3,561	3,750	3,750		0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	38,395	38,600	33,600	(5,000)	-13.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	747,952	716,850	734,650	17,800	2.5%
NET OPERATING SUBSIDY	(747,952)	(716,850)	(734,650)	17,800	2.5%
OVERHEAD ALLOCATION	696,007	716,850	734,650	17,800	2.5%
ADJUSTED NET OPERATING SUBSIDY	(51,945)				<u> </u>
TOTAL REVENUES LESS TOTAL EXPENSES	(51,945)		-		0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM FINANCE BUDGET FISCAL YEAR 2019 SECTION 5.07

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110		AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	-	-		- -	- -
TOTAL OPERATING REVENUES	-	-	-	-	
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
TOTAL NON OPERATING REVENUE	-	=	-	=	-
TOTAL NON OPERATING REVENUE	<u>-</u> _	<del></del>		<del></del>	<u>-</u>
TOTAL COMBINED REVENUES	-				
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	1,309,618 221,298	1,349,000 221,242	1,412,674 240,655	63,674 19,413	4.7% 8.8%
TOTAL PERSONNEL EXPENSES	1,530,916	1,570,242	1,653,329	83,087	5.3%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	2,048	- - 4,150	- - - 4,150	- - - -	0.0%
TOTAL OUTSIDE SERVICES	2,048	4,150	4,150		0.0%
LUBRICANTS	-	-,100	-,100	_	-
TIRES OTHER MATERIALS AND SUPPLIES	- -	-	- -	- -	-
TOTAL MATERIALS AND SUPPLIES	-				
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	2,908	2,000	2,000	-	0.0%
TOTAL ENERGY	2,908	2,000	2,000		0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	7,887	9,000	15,000	6,000	66.7%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	1,543,759	1,585,392	1,674,479	89,087	5.6%
NET OPERATING SUBSIDY	(1,543,759)	(1,585,392)	(1,674,479)	89,087	5.6%
OVERHEAD ALLOCATION	1,564,100	1,585,392	1,674,479	89,087	5.6%
ADJUSTED NET OPERATING SUBSIDY	20,341				
TOTAL REVENUES LESS TOTAL EXPENSES	20,341				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM FRINGE BENEFITS BUDGET FISCAL YEAR 2019 SECTION 5.08

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110		AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	-	-	-	
TOTAL OPERATING REVENUES	-	-	-	-	
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	20,446 4,764,382	(197,000) 4,611,200	(175,000) 4,520,277	22,000 (90,923)	-11.2% -2.0%
TOTAL PERSONNEL EXPENSES	4,784,827	4,414,200	4,345,277	(68,923)	-1.6%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - -	- - - -	- - - -	- - - -	- - - -
TOTAL OUTSIDE SERVICES			-		
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	- - -	- - -	- - - -	- - -	- - -
TOTAL ENERGY			-		
RISK MANAGEMENT	3,651	5,000	5,000	_	0.0%
GENERAL AND ADMINISTRATIVE	(162)	-	-	-	-
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					<u>-</u>
TOTAL OPERATING EXPENSES	4,788,316	4,419,200	4,350,277	(68,923)	-1.6%
NET OPERATING SUBSIDY	(4,788,316)	(4,419,200)	(4,350,277)	(68,923)	-1.6%
OVERHEAD ALLOCATION	4,738,800	4,419,200	4,350,277	(68,923)	-1.6%
ADJUSTED NET OPERATING SUBSIDY	(49,516)				
TOTAL REVENUES LESS TOTAL EXPENSES	(49,516)				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM GENERAL EXPENSES BUDGET FISCAL YEAR 2019 SECTION 5.09

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMERICE	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	-	-	- -	-	-
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<del>-</del>	- -	1,000,000	1,000,000	- 
TOTAL OTHER NON OPERATING REVENUE	-	-	1,000,000	1,000,000	-
TOTAL NON OPERATING REVENUE	-		1,000,000	1,000,000	
TOTAL COMBINED REVENUES			1,000,000	1,000,000	
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	(517,891)	(200,000)	(200,000)	- -	0.0%
TOTAL PERSONNEL EXPENSES	(517,891)	(200,000)	(200,000)	-	0.0%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	- 103,285 - 658,985	- 100,000 - 693,772	- 100,000 - 1,811,615	- - - 1,117,843	0.0% - 161.1%
PURCHASED TRANSPORTATION	-	-			
TOTAL OUTSIDE SERVICES	762,271	793,772	1,911,615	1,117,843	140.8%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - (28,818)	1,000 94,000	1,000 (6,125)	- - (100,125)	0.0% -106.5%
TOTAL MATERIALS AND SUPPLIES	(28,818)	95,000	(5,125)	(100,125)	-105.4%
GAS/DIESEL/PROPANE CNG TRACTION POWER	3,564	2,000	2,000	- -	0.0%
UTILITIES	519,152	515,000	525,000	10,000	1.9%
TOTAL ENERGY	522,716	517,000	527,000	10,000	1.9%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	1,574,373	1,074,200	1,112,400	38,200	3.6%
DEBT SERVICE	739,617	743,537	744,055	518	0.1%
VEHICLE / FACILITY LEASE	144,944	145,000	160,000	15,000	10.3%
TOTAL OPERATING EXPENSES	3,197,211	3,168,509	4,249,945	1,081,436	34.1%
NET OPERATING SUBSIDY	(3,197,211)	(3,168,509)	(4,249,945)	1,081,436	34.1%
OVERHEAD ALLOCATION	2,798,877	3,168,509	3,249,945	81,436	2.6%
ADJUSTED NET OPERATING SUBSIDY	(398,334)		(1,000,000)	1,000,000	
TOTAL REVENUES LESS TOTAL EXPENSES	(398,334)				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM HUMAN RESOURCES BUDGET FISCAL YEAR 2019 SECTION 5.10

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110		AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	- -	-	-	- -
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	- -	<u>-</u>	<u>-</u>
TOTAL OTHER NON OPERATING REVENUE	-	=	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES	-				
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	1,063,954 149,496	1,052,000 193,500	1,084,352 189,725	32,352 (3,775)	3.1% -2.0%
TOTAL PERSONNEL EXPENSES	1,213,450	1,245,500	1,274,077	28,577	2.3%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 445,395	- - - 419,329	- - - 515,377	- - - 96,048	- - - 22.9%
	445.005				
TOTAL OUTSIDE SERVICES	445,395	419,329	515,377	96,048	22.9%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES				_	
GAS/DIESEL/PROPANE	=	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	7,554	2,655	2,655	-	0.0%
TOTAL ENERGY	7,554	2,655	2,655	-	0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	29,811	18,930	22,630	3,700	19.5%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	1,696,209	1,686,414	1,814,739	128,325	7.6%
NET OPERATING SUBSIDY	(1,696,209)	(1,686,414)	(1,814,739)	128,325	7.6%
OVERHEAD ALLOCATION	1,829,406	1,686,414	1,814,739	128,325	7.6%
ADJUSTED NET OPERATING SUBSIDY	133,197				
TOTAL REVENUES LESS TOTAL EXPENSES	133,197				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM INFORMATION TECHNOLOGY BUDGET FISCAL YEAR 2019 SECTION 5.11

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				7217	72.13.2.2
PASSENGER REVENUE OTHER OPERATING REVENUE	- 72,318	- -	- -	- -	- -
TOTAL OPERATING REVENUES	72,318	-	-	-	
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	- -	<u>-</u>	<u>-</u>
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE			-		
TOTAL COMBINED REVENUES	72,318				
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	1,920,408 274,685	2,047,500 132,261	2,077,500 119,753	30,000 (12,508)	1.5% -9.5%
TOTAL PERSONNEL EXPENSES	2,195,093	2,179,761	2,197,253	17,492	0.8%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 3,159,825	- - - 3,862,691	- - - 3,510,396	- - - (352,295)	- - -9.1%
TOTAL OUTSIDE SERVICES	2 450 925	2 962 604	2 540 206	(252 205)	0.49/
	3,159,825	3,862,691	3,510,396	(352,295)	-9.1%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	32	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	32				
GAS/DIESEL/PROPANE CNG	- -	-	<del>-</del> -	<del>-</del> -	- -
TRACTION POWER UTILITIES	- 35,633	32,400	32,400	-	0.0%
TOTAL ENERGY	35,633	32,400	32,400		0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	303,091	318,465	228,525	(89,940)	-28.2%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	5,693,673	6,393,317	5,968,574	(424,743)	-6.6%
NET OPERATING SUBSIDY	(5,621,355)	(6,393,317)	(5,968,574)	(424,743)	-6.6%
OVERHEAD ALLOCATION	5,699,531	6,393,317	5,968,574	(424,743)	-6.6%
ADJUSTED NET OPERATING SUBSIDY	78,176	_			
TOTAL REVENUES LESS TOTAL EXPENSES	78,176				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM LAND MANAGEMENT BUDGET FISCAL YEAR 2019 SECTION 5.12

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				7	72.13.2.2
PASSENGER REVENUE OTHER OPERATING REVENUE	- 2,569,029	- 1,930,000	- 1,995,000	- 65,000	3.4%
TOTAL OPERATING REVENUES	2,569,029	1,930,000	1,995,000	65,000	3.4%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	-	- -	- -	-	-
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES	2,569,029	1,930,000	1,995,000	65,000	3.4%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	283,850 2,632	295,000 21,500	310,000 17,243	15,000 (4,257)	5.1% -19.8%
TOTAL PERSONNEL EXPENSES	286,482	316,500	327,243	10,743	3.4%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD	3,205 53,025	2,000 58,000	53,000	(2,000) (5,000)	-100.0% -8.6%
OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	285,247 -	432,000	200,000	(232,000)	-53.7% 
TOTAL OUTSIDE SERVICES	341,477	492,000	253,000	(239,000)	-48.6%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	_				
GAS/DIESEL/PROPANE CNG	-	- -	<del>-</del> -	<del>-</del> -	-
TRACTION POWER UTILITIES	44,305	51,100	- 51,417	317	0.6%
TOTAL ENERGY	44,305	51,100	51,417	317	0.6%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	11,330	31,725	34,000	2,275	7.2%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	683,595	891,325	665,660	(225,665)	-25.3%
NET OPERATING SUBSIDY	1,885,434	1,038,675	1,329,340	(290,665)	28.0%
OVERHEAD ALLOCATION	(1,804,939)	(1,038,675)	(1,329,340)	(290,665)	28.0%
ADJUSTED NET OPERATING SUBSIDY	80,495				
TOTAL REVENUES LESS TOTAL EXPENSES	80,495				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM LEGAL BUDGET FISCAL YEAR 2019 SECTION 5.13

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE	1117		1113	AWILINDLD	AWILINDLD
PASSENGER REVENUE OTHER OPERATING REVENUE	-	- -	- -	-	-
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>-</u>
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES		-			
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	228,960 43,556	240,000 38,000	250,000 34,841	10,000 (3,159)	4.2% -8.3%
TOTAL PERSONNEL EXPENSES	272,516	278,000	284,841	6,841	2.5%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 877,423	- - - 689,150	- - - 743,150	- - - 54,000	- - - 7.8%
TOTAL OUTSIDE SERVICES	877,423	689,150	743,150	54,000	7.8%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	-
TOTAL MATERIALS AND SUPPLIES	-	-			
GAS/DIESEL/PROPANE CNG	- -	- -	- -	- -	- -
TRACTION POWER UTILITIES	1,200	1,250	1,250	-	0.0%
TOTAL ENERGY	1,200	1,250	1,250	-	0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	17,228	58,655	58,655	-	0.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE			<u> </u>		
TOTAL OPERATING EXPENSES	1,168,367	1,027,055	1,087,896	60,841	5.9%
NET OPERATING SUBSIDY	(1,168,367)	(1,027,055)	(1,087,896)	60,841	5.9%
OVERHEAD ALLOCATION	1,391,535	1,027,055	1,087,896	60,841	5.9%
ADJUSTED NET OPERATING SUBSIDY	223,168				
TOTAL REVENUES LESS TOTAL EXPENSES	223,168		-	-	0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM MARKETING BUDGET FISCAL YEAR 2019 SECTION 5.14

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110		AMENDED	AMERICA
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	- -	-	-	- -
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	<u>-</u>	- -	- -	- -
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE	-				
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	663,783 128,979	680,000 120,000	693,900 122,668	13,900 2,668	2.0% 2.2%
TOTAL PERSONNEL EXPENSES	792,762	800,000	816,568	16,568	2.1%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	- - - 458,491	- - - 775,000	- - - 472,000	- - - (303,000)	- - - -39.1%
PURCHASED TRANSPORTATION	-				-
TOTAL OUTSIDE SERVICES	458,491	775,000	472,000	(303,000)	-39.1%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - 1,893	- - (14)	- - -	- - 14	- - -100.0%
TOTAL MATERIALS AND SUPPLIES	1,893	(14)		14	-100.0%
GAS/DIESEL/PROPANE	-	- -	-	-	-
CNG	-	-	-	-	-
TRACTION POWER UTILITIES	3,533	3,000	4,000	1,000	33.3%
TOTAL ENERGY	3,533	3,000	4,000	1,000	33.3%
RISK MANAGEMENT	-	-	-	_	-
GENERAL AND ADMINISTRATIVE	182,083	277,720	470,800	193,080	69.5%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	1,438,762	1,855,706	1,763,368	(92,338)	-5.0%
NET OPERATING SUBSIDY	(1,438,762)	(1,855,706)	(1,763,368)	(92,338)	-5.0%
OVERHEAD ALLOCATION	1,397,965	1,855,706	1,763,368	(92,338)	-5.0%
ADJUSTED NET OPERATING SUBSIDY	(40,797)				
TOTAL REVENUES LESS TOTAL EXPENSES	(40,797)				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM PLANNING BUDGET FISCAL YEAR 2019 SECTION 5.15

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMENDED	AMERICE
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	-		-	-
TOTAL OPERATING REVENUES	-	-	-	-	_
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	- -	- -	- -	- 
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	578,550 83,446	477,000 92,700	485,320 90,657	8,320 (2,043)	1.7% -2.2%
TOTAL PERSONNEL EXPENSES	661,996	569,700	575,977	6,277	1.1%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - 400,316	- - - 36,500	- - - 26,500	- - - (10,000)	- - -27.4% -
TOTAL OUTSIDE SERVICES	400,316	36,500	26,500	(10,000)	-27.4%
LUBRICANTS	400,510	30,300	20,300	(10,000)	-27.470
TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	-				
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	832	1,000	1,000	-	0.0%
TOTAL ENERGY	832	1,000	1,000		0.0%
RISK MANAGEMENT	-	-	-	_	-
GENERAL AND ADMINISTRATIVE	6,352	5,000	13,500	8,500	170.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	1,069,496	612,200	616,977	4,777	0.8%
NET OPERATING SUBSIDY	(1,069,496)	(612,200)	(616,977)	4,777	0.8%
OVERHEAD ALLOCATION	1,119,341	612,200	616,977	4,777	0.8%
ADJUSTED NET OPERATING SUBSIDY	49,845				<u> </u>
TOTAL REVENUES LESS TOTAL EXPENSES	49,845				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM PURCHASING BUDGET FISCAL YEAR 2019 SECTION 5.16

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMENDED	AMERICE
PASSENGER REVENUE OTHER OPERATING REVENUE		-		-	-
TOTAL OPERATING REVENUES	-	-	-	-	_
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	- -	- -	- -	- -
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES	-				
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	805,903 184,958	892,000 138,500	900,000 135,500	8,000 (3,000)	0.9% -2.2%
TOTAL PERSONNEL EXPENSES	990,862	1,030,500	1,035,500	5,000	0.5%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 28,377 -	- - - 50,000 -	- - - 5,000 -	- - - (45,000)	-90.0% -
TOTAL OUTSIDE SERVICES	28,377	50,000	5,000	(45,000)	-90.0%
LUBRICANTS		-	-	(10,000) -	-
TIRES OTHER MATERIALS AND SUPPLIES	- -	- -	- -	- -	-
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	2,630	2,700	2,700	- -	0.0%
TOTAL ENERGY	2,630	2,700	2,700	-	0.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	38,168	36,950	37,000	50	0.1%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	1,060,038	1,120,150	1,080,200	(39,950)	-3.6%
NET OPERATING SUBSIDY	(1,060,038)	(1,120,150)	(1,080,200)	(39,950)	-3.6%
OVERHEAD ALLOCATION	1,093,280	1,120,150	1,080,200	(39,950)	-3.6%
ADJUSTED NET OPERATING SUBSIDY	33,242				
TOTAL REVENUES LESS TOTAL EXPENSES	33,242				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM REVENUE BUDGET FISCAL YEAR 2019 SECTION 5.17

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMENDED	AMERICE
PASSENGER REVENUE OTHER OPERATING REVENUE	- 8,429,580	- 10,529,928	10,109,928	- (420,000)	-4.0%
TOTAL OPERATING REVENUES	8,429,580	10,529,928	10,109,928	(420,000)	-4.0%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	874,731	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	2,000,000	- -	300,000	300,000	- -
TOTAL OTHER NON OPERATING REVENUE	2,000,000	-	300,000	300,000	
TOTAL NON OPERATING REVENUE	2,874,731		300,000	300,000	
TOTAL COMBINED REVENUES	11,304,311	10,529,928	10,409,928	(120,000)	-1.1%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	- -	- -	- -	- -	-
TOTAL PERSONNEL EXPENSES			-		
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - -	- - - -	- - - -	- - - -	- - - -
TOTAL OUTSIDE SERVICES					
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	-		-		
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	- - - -	- - - -	- - - -	- - - -	- - -
TOTAL ENERGY	-	-	-	-	-
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	-	-	-	-	-
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	-				
TOTAL OPERATING EXPENSES	-				
NET OPERATING SUBSIDY	8,429,580	10,529,928	10,409,928	120,000	-1.1%
OVERHEAD ALLOCATION	(7,684,000)	(10,529,928)	(10,409,928)	120,000	-1.1%
ADJUSTED NET OPERATING SUBSIDY	745,580				
TOTAL REVENUES LESS TOTAL EXPENSES	3,620,311				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM RISK BUDGET FISCAL YEAR 2019 SECTION 5.18

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMERICE	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	-		- -	- -
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u> </u>	<u>.</u>	<u>-</u>	
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	276,516 41,494	281,000 45,500	281,000 46,146	- 646	0.0% 1.4%
TOTAL PERSONNEL EXPENSES	318,010	326,500	327,146	646	0.2%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 1,492 -	- - - 2,000	- - - 2,000	- - - -	- - - 0.0%
TOTAL OUTSIDE SERVICES	1,492	2,000	2,000		0.0%
LUBRICANTS	-, .02	-,000	<u>-</u> ,000	-	-
TIRES OTHER MATERIALS AND SUPPLIES	-	-	-	-	-
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	1,018	1,000	1,000	-	0.0%
TOTAL ENERGY	1,018	1,000	1,000		0.0%
RISK MANAGEMENT	294,280	356,800	399,100	42,300	11.9%
GENERAL AND ADMINISTRATIVE	3,168	2,200	6,250	4,050	184.1%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	617,968	688,500	735,496	46,996	6.8%
NET OPERATING SUBSIDY	(617,968)	(688,500)	(735,496)	46,996	6.8%
OVERHEAD ALLOCATION	691,914	688,500	735,496	46,996	6.8%
ADJUSTED NET OPERATING SUBSIDY	73,946				<u> </u>
TOTAL REVENUES LESS TOTAL EXPENSES	73,946				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM SECURITY BUDGET FISCAL YEAR 2019 SECTION 5.19

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110		AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	- -	- -	- -	- -
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	131,172	140,000	140,000	-	0.0%
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME TOTAL OTHER NON OPERATING REVENUE	<u>:</u>	<u>.</u> .	<u> </u>	- - -	- -
TOTAL NON OPERATING REVENUE	131,172	140,000	140,000	<u>-</u>	0.0%
TOTAL COMBINED REVENUES	131,172	140,000	140,000		0.0%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	2,249,758 260,935	3,256,000 383,100	3,329,884 491,167	73,884 108,067	2.3% 28.2%
TOTAL PERSONNEL EXPENSES	2,510,692	3,639,100	3,821,051	181,951	5.0%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD	7,844,580 255	6,185,000 3,500	6,690,000 3,500	505,000 - -	8.2% 0.0%
OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	137,389 -	140,000	89,000	(51,000)	-36.4% -
TOTAL OUTSIDE SERVICES	7,982,224	6,328,500	6,782,500	454,000	7.2%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - 10,640	- 2,000 -	- 2,500 -	- 500 -	25.0% -
TOTAL MATERIALS AND SUPPLIES	10,640	2,000	2,500	500	25.0%
GAS/DIESEL/PROPANE CNG	81,549 -	90,000	100,000	10,000 -	11.1% -
TRACTION POWER UTILITIES	33,665	21,000	21,000	-	0.0%
TOTAL ENERGY	115,214	111,000	121,000	10,000	9.0%
RISK MANAGEMENT	30,515	31,000	31,000	-	0.0%
GENERAL AND ADMINISTRATIVE	24,374	101,200	47,200	(54,000)	-53.4%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	10,673,659	10,212,800	10,805,251	592,451	5.8%
NET OPERATING SUBSIDY	(10,673,659)	(10,212,800)	(10,805,251)	592,451	5.8%
OVERHEAD ALLOCATION	10,193,050	10,072,800	10,665,251	592,451	5.9%
ADJUSTED NET OPERATING SUBSIDY	(480,609)	(140,000)	(140,000)		0.0%
TOTAL REVENUES LESS TOTAL EXPENSES	(349,437)				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM STORES BUDGET FISCAL YEAR 2019 SECTION 5.20

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				7111121122	72.72
PASSENGER REVENUE OTHER OPERATING REVENUE	- -	-	- -	- -	- -
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<del>-</del>	- -	- -	- -	- -
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	1,092,461 158,812	1,024,000 219,500	1,040,448 191,709	16,448 (27,791)	1.6% -12.7%
TOTAL PERSONNEL EXPENSES	1,251,273	1,243,500	1,232,157	(11,343)	-0.9%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	- 797 - 193,722	3,000 - 215,500	- - - 212,000	(3,000) - (3,500)	-100.0% - -1.6%
PURCHASED TRANSPORTATION	-	-		-	
TOTAL OUTSIDE SERVICES	194,519	218,500	212,000	(6,500)	-3.0%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - 11,230	- - 21,500	- - 8,000	- - (13,500)	- - -62.8%
TOTAL MATERIALS AND SUPPLIES	11,230	21,500	8,000	(13,500)	-62.8%
GAS/DIESEL/PROPANE CNG	781 -	750 -	750 -	-	0.0%
TRACTION POWER UTILITIES	2,846	2,150	500	(1,650)	-76.7%
TOTAL ENERGY	3,626	2,900	1,250	(1,650)	-56.9%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	15,707	13,500	89,500	76,000	563.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	-		<u> </u>		
TOTAL OPERATING EXPENSES	1,476,355	1,499,900	1,542,907	43,007	2.9%
NET OPERATING SUBSIDY	(1,476,355)	(1,499,900)	(1,542,907)	43,007	2.9%
OVERHEAD ALLOCATION	1,474,473	1,499,900	1,542,907	43,007	2.9%
ADJUSTED NET OPERATING SUBSIDY	(1,882)				
TOTAL REVENUES LESS TOTAL EXPENSES	(1,882)				0.0%

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM TELEPHONE INFORMATION SERVICES BUDGET FISCAL YEAR 2019 SECTION 5.21

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE					
PASSENGER REVENUE OTHER OPERATING REVENUE	-	-	- -	<del>-</del>	
TOTAL OPERATING REVENUES	-	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	<u>-</u>	<u> </u>	- -	<u>-</u>	
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES					
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	693,663 92,120	664,500 100,500	637,000 86,450	(27,500) (14,050)	-4.1% -14.0%
TOTAL PERSONNEL EXPENSES	785,783	765,000	723,450	(41,550)	-5.4%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - -	- - - -	- - - -	- - - -	- - - -
TOTAL OUTSIDE SERVICES					
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES	-		-		
GAS/DIESEL/PROPANE	-	-	-	-	-
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	-	-	-	-	-
TOTAL ENERGY				-	
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	244	750	750	-	0.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	786,027	765,750	724,200	(41,550)	-5.4%
NET OPERATING SUBSIDY	(786,027)	(765,750)	(724,200)	(41,550)	-5.4%
OVERHEAD ALLOCATION	797,700	765,750	724,200	(41,550)	-5.4%
ADJUSTED NET OPERATING SUBSIDY	11,673				
TOTAL REVENUES LESS TOTAL EXPENSES	11,673			-	0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM TRANSIT STORE BUDGET FISCAL YEAR 2019 SECTION 5.22

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMERICE	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- 4,088	- -	- -	- -	- -
TOTAL OPERATING REVENUES	4,088	-	-	-	-
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	- -	- -	- -	- -	- -
TOTAL OTHER NON OPERATING REVENUE	-	-	-	-	-
TOTAL NON OPERATING REVENUE					
TOTAL COMBINED REVENUES	4,088				
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	268,616 35,412	283,500 38,900	313,832 43,397	30,332 4,497	10.7% 11.6%
TOTAL PERSONNEL EXPENSES	304,028	322,400	357,229	34,829	10.8%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	2,043 - - - 2,044	2,000 - - - 2,000	2,000 - - - 2,470	- - - 470	0.0%
PURCHASED TRANSPORTATION	3,011	2,000	2,170	170	8.5%
TOTAL OUTSIDE SERVICES	5,054	4,000	4,170	170	4.2%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - -	- - -	- - -	- - -
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE CNG	<del>-</del>	<del>-</del>	<del>-</del>	- -	- -
TRACTION POWER UTILITIES	- 402	300	<del>-</del> -	(300)	- -100.0%
TOTAL ENERGY	402	300	-	(300)	-100.0%
RISK MANAGEMENT	-	-	-	-	-
GENERAL AND ADMINISTRATIVE	5,614	7,000	6,000	(1,000)	-14.3%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	315,097	333,700	367,399	33,699	10.1%
NET OPERATING SUBSIDY	(311,009)	(333,700)	(367,399)	33,699	10.1%
OVERHEAD ALLOCATION	318,600	333,700	367,399	33,699	10.1%
ADJUSTED NET OPERATING SUBSIDY	7,591				
TOTAL REVENUES LESS TOTAL EXPENSES	7,591				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM OTHER ACTIVITIES BUDGET SUMMARY FISCAL YEAR 2019 SECTION 6.01

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110		AMENDED	AWENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- 908,019	- 1,193,600	- 1,310,000	- 116,400	9.8%
TOTAL OPERATING REVENUES	908,019	1,193,600	1,310,000	116,400	9.8%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	152,569	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	443,554 -	379,747 -	266,020 -	(113,727) -	-29.9% -
TOTAL OTHER NON OPERATING REVENUE	443,554	379,747	266,020	(113,727)	-29.9%
TOTAL NON OPERATING REVENUE	596,123	379,747	266,020	(113,727)	-29.9%
TOTAL COMBINED REVENUES	1,504,142	1,573,347	1,576,020	2,673	0.2%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	620,629 298,945	637,545 284,989	605,000 257,469	(32,545) (27,520)	-5.1% -9.7%
TOTAL PERSONNEL EXPENSES	919,574	922,534	862,469	(60,065)	-6.5%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD	- 4,573 -	- 9,000 -	9,000 -	- - -	0.0% -
OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	203,851 -	297,110 -	305,250 -	8,140 -	2.7%
TOTAL OUTSIDE SERVICES	208,423	306,110	314,250	8,140	2.7%
LUBRICANTS	-	-	-	-	-
TIRES OTHER MATERIALS AND SUPPLIES	401 1,601	- 8,000	- 8,000	-	0.0%
TOTAL MATERIALS AND SUPPLIES	2,003	8,000	8,000		0.0%
GAS/DIESEL/PROPANE	3,714	6,000	6,000	-	0.0%
CNG	-	-	-	-	-
TRACTION POWER UTILITIES	4,251	10,000	10,665	665	6.7%
TOTAL ENERGY	7,966	16,000	16,665	665	4.2%
RISK MANAGEMENT	20,829	75,300	128,300	53,000	70.4%
GENERAL AND ADMINISTRATIVE	195,289	134,920	138,995	4,075	3.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	22,934	25,000	25,000		0.0%
TOTAL OPERATING EXPENSES	1,377,017	1,487,864	1,493,679	5,815	0.4%
NET OPERATING SUBSIDY	(468,998)	(294,264)	(183,679)	(110,585)	-37.6%
OVERHEAD ALLOCATION	(127,125)	(85,483)	(82,341)	3,142	-3.7%
ADJUSTED NET OPERATING SUBSIDY	(596,123)	(379,747)	(266,020)	(113,727)	-29.9%
TOTAL REVENUES LESS TOTAL EXPENSES					0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB BUDGET FISCAL YEAR 2019 SECTION 6.02

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE		1110	1113	AWIENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- 700,525	- 1,048,600	- 1,065,000	- 16,400	1.6%
TOTAL OPERATING REVENUES	700,525	1,048,600	1,065,000	16,400	1.6%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	-	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	519,839 -	180,247 -	103,645 -	(76,602) -	-42.5% -
TOTAL OTHER NON OPERATING REVENUE	519,839	180,247	103,645	(76,602)	-42.5%
TOTAL NON OPERATING REVENUE	519,839	180,247	103,645	(76,602)	-42.5%
TOTAL COMBINED REVENUES	1,220,364	1,228,847	1,168,645	(60,202)	-4.9%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	581,180 297,479	602,545 282,789	555,000 254,469	(47,545) (28,320)	-7.9% -10.0%
TOTAL PERSONNEL EXPENSES	878,660	885,334	809,469	(75,865)	-8.6%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES	- 4,573 - 49,099	9,000 - 77,110	9,000 - 95,250	- - - 18,140	0.0% - 23.5%
PURCHASED TRANSPORTATION	-	<u>-</u>		-	-
TOTAL OUTSIDE SERVICES	53,672	86,110	104,250	18,140	21.1%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- 401 1,601	- - 8,000	- - 8,000	- - -	0.0%
TOTAL MATERIALS AND SUPPLIES	2,003	8,000	8,000	-	0.0%
GAS/DIESEL/PROPANE	3,714	6,000	6,000	-	0.0%
CNG TRACTION POWER	-	-	-	-	-
UTILITIES	4,251	10,000	10,665	665	6.7%
TOTAL ENERGY	7,966	16,000	16,665	665	4.2%
RISK MANAGEMENT	5,064	8,000	8,000	-	0.0%
GENERAL AND ADMINISTRATIVE	122,942	114,920	114,920	-	0.0%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE	22,934	25,000	25,000		0.0%
TOTAL OPERATING EXPENSES	1,093,239	1,143,364	1,086,304	(57,060)	-5.0%
NET OPERATING SUBSIDY	(392,714)	(94,764)	(21,304)	(73,460)	-77.5%
OVERHEAD ALLOCATION	(127,125)	(85,483)	(82,341)	3,142	-3.7%
ADJUSTED NET OPERATING SUBSIDY	(519,839)	(180,247)	(103,645)	(76,602)	-42.5%
TOTAL REVENUES LESS TOTAL EXPENSES	(0)				0.0%

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM SAN DIEGO AND ARIZONA EASTERN RAILROAD BUDGET FISCAL YEAR 2019 SECTION 6.03

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	\$ CHANGE BUDGET/ AMENDED	% CHANGE BUDGET/ AMENDED
OPERATING REVENUE				AMENDED	AMENDED
PASSENGER REVENUE OTHER OPERATING REVENUE	- 207,494	- 145,000	- 245,000	100,000	69.0%
TOTAL OPERATING REVENUES	207,494	145,000	245,000	100,000	69.0%
NON OPERATING REVENUE					
TOTAL SUBSIDY REVENUE	152,569	-	-	-	-
OTHER NON OPERATING REVENUE RESERVE REVENUE OTHER INCOME	(76,285) -	199,500 -	162,375 -	(37,125)	-18.6% -
TOTAL OTHER NON OPERATING REVENUE	(76,285)	199,500	162,375	(37,125)	-18.6%
TOTAL NON OPERATING REVENUE	76,285	199,500	162,375	(37,125)	-18.6%
TOTAL COMBINED REVENUES	283,778	344,500	407,375	62,875	18.3%
OPERATING EXPENSES					
LABOR EXPENSES FRINGE EXPENSES	39,448 1,466	35,000 2,200	50,000 3,000	15,000 800	42.9% 36.4%
TOTAL PERSONNEL EXPENSES	40,914	37,200	53,000	15,800	42.5%
SECURITY EXPENSES REPAIR/MAINTENANCE SERVICES ENGINE AND TRANSMISSION REBUILD OTHER OUTSIDE SERVICES PURCHASED TRANSPORTATION	- - - 154,752 -	- - - 220,000	- - - 210,000	- - (10,000)	- - -4.5% -
TOTAL OUTSIDE SERVICES	154,752	220,000	210,000	(10,000)	-4.5%
LUBRICANTS TIRES OTHER MATERIALS AND SUPPLIES	- - -	- - - -	- - - -	(10,000) - - -	-4.3 /6 - -
TOTAL MATERIALS AND SUPPLIES					
GAS/DIESEL/PROPANE CNG TRACTION POWER UTILITIES	- - -	- - -	- - - -	- - - -	- - -
TOTAL ENERGY	_	-	_		
RISK MANAGEMENT	15,765	67,300	120,300	53,000	78.8%
GENERAL AND ADMINISTRATIVE	72,347	20,000	24,075	4,075	20.4%
DEBT SERVICE	-	-	-	-	-
VEHICLE / FACILITY LEASE					
TOTAL OPERATING EXPENSES	283,778	344,500	407,375	62,875	18.3%
NET OPERATING SUBSIDY	(76,285)	(199,500)	(162,375)	(37,125)	-18.6%
OVERHEAD ALLOCATION	-	-	-		-
ADJUSTED NET OPERATING SUBSIDY	(76,285)	(199,500)	(162,375)	(37,125)	-18.6%
TOTAL REVENUES LESS TOTAL EXPENSES	-	(0)		(0)	0.0%

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### SAN DIEGO METROPOLITAN TRANSIT SYSTEM Summary of Debt-Service Activities Proposed Budget Fiscal Year 2019 Section 7.01

#### Overview

This section reviews the debt service activities of MTS's operating budget. There are two different MTS financing programs: the MTS Tower and the 2004 pension obligation bonds.

#### MTS Tower

The County of San Diego (County) has a master lease agreement with the MTS Joint Powers Agency for the lease of the MTS Tower building. MTS entered into a sublease agreement with the County for a portion (27.61 percent) of the MTS Tower building. MTS's share of the building includes the two ground floor tenants and the top two floors of the building which are occupied by MTS. MTS pays 27.61 percent of the debt service costs as its share (essentially a lease payment).

Debt service for MTS's share is \$744,000 for FY19. Debt-service payments run through 2020. This annual expense is offset to some degree by approximately \$344,000 received from the County for rent for the space utilized by the County.

#### Pension Obligation Bonds (POBs)

In October 2004, MTDB issued \$77,490,000 of POBs to fund 85 percent of San Diego Transit Corporation's (SDTC's) unfunded pension liability in addition to its FY05 normal cost reimbursement. This debt was comprised of two parts - the first part encompassed Series A fixed-rate bonds (\$38,690,000) composed of serial bonds and term bonds. Principal maturities are from 2005 to 2024 with interest rates from 2.58 percent to 5.15 percent payable semiannually.

Debt service for the fixed rate bonds for FY19 is \$3,154,000. This amount is budgeted in MTS bus operations with \$724,000 (interest component) budgeted in debt service and \$2,430,000 (principal portion) budgeted as a fringe benefit (pension) cost. While there is no directly tied funding source, funding comes from a variety of sources including TDA funds.

The second part encompassed Series B variable rate bonds (\$38,800,000). MTS refinanced these bonds in 2009, paying down the balance by \$8,800,000 and obtaining a five year variable loan from Dexia for \$30,000,000. MTS retired this loan in FY13.

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM DEBT SERVICE SCHEDULE FISCAL YEARS 2019 - 2025 SECTION 7.02

Fiscal Year	(C	MTS Tower Operations)	2004 Fixed Pension Obligation Operations)	n MTS Debt		
		porationo		porationo,		3017100
2019	\$	744,055	\$	3,153,671	\$	3,897,726
2020		372,148		3,154,074		3,526,222
2021		-		3,154,015		3,154,015
2022		-		3,156,746		3,156,746
2023		-		3,156,881		3,156,881
2024		-		1,892,509		1,892,509
2025		-		-		-
Total	\$	1,116,203	\$	17,667,896	\$	18,784,099

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM Summary of Significant Capital Activities Proposed Budget Fiscal Year 2019 Section 8.01

#### Development of the MTS Fiscal Year 2019 CIP

The Capital Improvement Program (CIP) process began in October 2017 with the "call for projects". Each MTS agency, MTS Administration, San Diego Transit Corporation, San Diego Trolley, Inc., and SANDAG, submitted its capital project requests in priority order. The lists were consolidated for review by Finance staff. A meeting of members of the CIP Budget Development Committee was held to review and to develop a CIP recommendation for FY19 ensuring that operationally critical projects were funded. The Chief Executive Officer (CEO) approved the prioritization of those capital requests. The FY19 MTS CIP was approved by the MTS Board of Directors on March 8, 2018.

The CIP assumes \$54.0 million for preventive maintenance. The remaining projects compete for the balance of available funding after the preventive maintenance has been taken into consideration.

The capital project list in Section 8.03 represents the five-year, unconstrained need for the MTS operators. After the most critical projects for FY19 were funded, the remaining projects were deferred; however, it is recognized that the continued deferral of some projects could have negative impacts on system infrastructure in future years. The FY19 funding levels represent 82.7 percent of the total project needs after funding preventative maintenance.

Of the \$81.7 million available after Preventative Maintenance, ADA eligible operating expenses and SANDAG Planning Studies, \$48.4 million (or 59 percent) has been dedicated to revenue vehicle fleet replacement and \$13.9 million (or 17 percent) has been dedicated to Rail Infrastructure projects.

Section 8.05 lists the descriptions of MTS administered projects that were determined to be the most critical to fund for the upcoming fiscal year. These projects are funded with \$19.6 million in federal funds. The remaining amount for capital projects is funded with various non-federal funds totaling \$62.0 million.

#### Federal Funding

On December 4, 2015, President Obama signed the Fixing America's Surface Transportation (FAST) Act, reauthorizing surface transportation programs through Federal fiscal year 2020. FAST establishes the legal authority to commence and continue FTA programs. Each reauthorization amends the Federal Transit Laws codified in 49 USC Chapter 53.

FAST provides for the following funding streams MTS commonly receives:

- 5307 Urban Area Formula Grants for capital improvements and preventative maintenance
- 5311 Formula Grants for Rural Areas for capital improvements and to supplement operating costs
- 5337 State of Good Repair Funding for capital improvements and preventative maintenance
- 5339 Bus and Bus Facilities Funding for capital improvements

The FY19 MTS CIP will serve as the basis for the federal formula grant applications. The FTA requires submission of grant applications to obligate annual appropriations under Sections 5307, 5337, and 5339. The funding levels for each section are estimates.

As the region's Metropolitan Planning Organization (MPO), SANDAG apportions the 5307, 5337, and 5339 formula funds between MTS and the North County Transit District (NCTD) based on service area populations. Prior to the apportionments, SANDAG deducts funds from Section 5307 for funding the region's vanpool program. MTS receives approximately 70 percent while NCTD receives approximately 30 percent of these federal formula funds.

Section 5307 Urbanized Area Formula Program is a block grant program in which each urbanized area over 50,000 in population receives financial assistance to provide public transit. The formula for determining each metropolitan area's share of funds is based on an urbanized area's population, population density, levels of existing fixed-guideway service, and levels of existing bus service and ridership. The Section 5307 program is designed to meet routine capital needs and may not be used for operating assistance. However, the Transportation Equity Act for the 21st Century (TEA 21) expanded the definition of capital to include preventative maintenance, thereby, in effect, mitigating the relative lack of federal assistance for operations. In addition to the expanded definition of capital, the Section 5307 Urbanized Area Formula Program also allows for a maximum of 10 percent maximum of the allocation to support operations of ADA complementary paratransit service.

For federal fiscal year 2018, the estimated allocation for the MTS Section 5307 program is \$46.4 million, which would be matched with local funds of \$11.6 million. This program would provide an estimated \$58.0 million to fund MTS's fiscal year 2019 CIP.

Section 5337 is a new formula-based State of Good Repair program dedicated to repairing and upgrading the nation's rail transit systems along with high-intensity motor bus systems that use high-occupancy vehicle lanes, including bus rapid transit (BRT). Section 5337 includes funding previously provided through section 5309 Fixed Guideway Rail Modernization Formula Program. Projects are limited to replacement and rehabilitation or capital projects required to maintain public transportation systems in a state of good repair.

Section 5337 SGR funds are allocated on a formula basis to rail systems that have been in operation for at least seven years. For federal fiscal year 2018, the Section 5337 funds MTS allocation estimate is \$27.9 million and will be matched with local funds of \$6.98 million. The program will provide an estimated \$34.9 million to fund MTS's fiscal year 2019 CIP.

Section 5339 funding provides capital funding to replace, rehabilitate and purchase buses and related equipment and to construct bus-related facilities. For federal fiscal year 2018, the Section 5339 funds MTS allocation estimate is \$3.95 million and will be matched with local funds of \$0.9 million. The program will provide an estimated \$4.94 million to fund MTS's fiscal year 2019 CIP.

The FTA funding is structured on a reimbursement basis (after expenses are incurred). Local funding (Transportation Development Act (TDA)/ State Transit Assistance (STA) /TransNet) is scheduled at the beginning of each fiscal year and received on a monthly basis. In many situations, local funds are received before expenses are incurred.

#### Local Match

The local match for CIP projects will come from the pooled transit finances for the MTS region. While it is likely that the actual funds used would be TDA funds, final decisions on the matching

source would be made during the fiscal year 2019 CIP implementation process in order to maximize the availability and flexibility of funding.

#### State Transit Assistance

MTS receives State Transit Assistance (STA) funding from the Public Transportation Act, which derives its revenue from the state sales tax on diesel fuels. The estimated STA funding for fiscal year 2019 is \$13.0 million, of which \$9.4 million is planned in CIP with the remaining \$3.6 million planned for the operating budget.

The Road Repair and Accountability Act of 2017, Senate Bill 1 (SB1), signed by the Governor on April 28, 2017, created two new revenue streams for MTS. MTS received its first payment from SB1 in February 2018.

For fiscal year 2017-18, the new State of Good Repair (SGR) program of SB1, funded from a portion of a new transportation improvement fee on vehicle registration, will provide an additional \$4.6 million to MTS's FY19 CIP.

The new STA Augment program of SB1, funded with a portion of the new sales tax on diesel fuel, will provide an additional \$7.3 million in fiscal year 2017-18, with \$3.0 million will be used in FY18 and FY19 Operating budgets and the balance of \$4.3 million will be used in MTS's FY19 CIP.

For fiscal year 2018-19, the State has provided an estimated of \$4.6 million from SGR program and \$12.0 million from STA Augment program. Due to the uncertain future of SB1 with multiply repeal effort in progress, there two programs are not included in our FY19 capital program.

#### Other Revenue

The 2014-15 State of California Budget provides \$832 million to the Greenhouse Gas Reduction Fund (GHGRF) from Cap-and-Trade auction proceeds to support existing and pilot programs that will reduce GHG emissions and benefit disadvantaged communities. Transit operators are eligible recipients for several of the programs which will be funded from the GHGRF, most of which are competitive programs.

The Low Carbon Transit Operations Program (LCTOP) has \$97.0 million in total funding that will be distributed by the same formula as STA funding. MTS will receive \$3.0 million in fiscal year 2019. This funding will be used in conjunction with previously received Cap-and-Trade funding from the Transit and Intercity Rail Capital Program, \$1.6 million will be used to purchase nine Siemens SD9 light rail vehicles and \$1.4 million will be used to fund a pilot program for the Zero Emission Bus project.

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM APPROVED CAPITAL BUDGET - REVENUES (in 000's) FISCAL YEAR 2019 SECTION 8.02

Funding Description	Total
Federal FFY18 - 5307 Funding Estimate	\$ 46,412
Federal FFY18 - 5337 Funding Estimate	27,921
Federal FFY18 - 5339 Funding Estimate	3,953
California Transportation Development Act (TDA)	34,352
California State Transit Assistance (STA)	18,277
California Proposition 1B - Security	-
California Cap and Trade (LCTOP)	3,000
SD&AE Desert Line	1,000
CNG Rebates	4,100
Other - Local Funds	1,515
Total Available Funding	\$ 140,530
	()
Preventive Maintenance - Federal 5307	\$ (26,079)
Preventive Maintenance - Federal 5337	(27,921)
ADA Operation - Federal 5307	(4,641)
SANDAG Planning Study - FFY18 Local Match	(209)
Total Preventative Maintenance/SANDAG Planning	\$ (58,850)
Available Funding for Capital Program	\$ 81,680

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM APPROVED CAPITAL BUDGET - PROJECTS (in 000's) FISCAL YEAR 2019 SECTION 8.03

#### **PROJECT SUBMITTALS:**

Division	Project Manager	Project Name	Funded thru FY18	FY19 Request	FY19 Funded	FY20	FY21	FY22	FY23	BUDGET FY19 - FY23
MTS Bus	Wesley Wells	SDTC FY19 Bus Procurement	-	22,500,000	22,500,000	32,700,000	29,500,000	17,500,000	13,000,000	115,200,000
MTS Rail	Andy Goddard	LRV - SD100 Replacement	40,710,000	20,366,492	20,366,492	18,000,000	18,000,000	18,000,000	18,000,000	92,366,492
MTS Bus	Paul Jablonski	New Transit Facility	7,157,000	5,823,016	5,823,016	21,000,000	21,000,000	22,000,000	-	69,823,016
MTS Admin	Israel Maldonado	Fare System Replacement	13,700,000	5,250,000	5,250,000	1,000,000	20,250,000	250,000	-	26,750,000
MTS Rail	Thang Nguyen	MOW - Substation DC Feeder Breakers NTP 3	4,470,000	3,280,000	3,280,000	-	ı	-	-	3,280,000
MTS Admin	Rob Schupp	Bus Shelters	3,028,000	3,030,067	3,030,067	650,000	650,000	-	-	4,330,067
MTS Bus	Jay Washburn	SDTC FY19 ADA Bus Procurement	-	2,500,000	2,500,000	3,600,000	3,300,000	3,300,000	3,300,000	16,000,000
MTS Admin	Ernesto Garcia	MTSIT - Trolley Station Network Communication Equipment	-	2,331,758	2,331,758	2,604,534	-	-	-	4,936,292
MTS Rail	Gabe McKee	Track - Orange/Blue Line Tie Replacement	-	2,225,000	2,225,000	2,000,000	2,000,000	2,000,000	2,000,000	10,225,000
MTS Rail	Thang Nguyen	MOW - CPC Substation Replacement	-	2,000,000	2,000,000	4,900,000	-	4,000,000	4,000,000	14,900,000
MTS Rail	Gabe McKee	Track - Grade Crossing Replacement	-	1,865,000	1,865,000	2,250,000	3,388,000	2,400,000	4,115,000	14,018,000
MTS Rail	Andy Goddard	LRV - SD9 LRV Procurement	39,272,000	1,600,000	1,600,000	-	-	-	-	1,600,000
MTS Admin	Bobert Borowski	MTSIT - CTC System Technology Refresh	600,000	1,441,451	1,441,451	841,871	-	-	-	2,283,322
MTS Bus	Kyle Whatley	SDTC Zero Emission Bus	-	1,400,000	1,400,000	8,600,000	14,400,000	10,000,000	22,000,000	56,400,000
MTS Rail	Andy Goddard	LRV - Lifting Jacks Replacment	-	697,384	697,384	· -	-		· -	697,384
MTS Rail	Thang Nguyen	MOW - Low Voltage Power Upgrade	-	600,000	600,000	-	-	-	-	600,000
MTS Bus	Eli Belknap	SDTC SB Maintenance Floor Replacement	-	441,612	441,612	-	-	-	-	441,612
MTS Rail	Gabe McKee	Track - Special Trackwork Replacement (S34 &S37)	-	415,000	415,000	1,548,000	690,000	-	-	2,653,000
MTS Admin	Thang Nguyen	Security Office Renovation	-	350,000	350,000	-	-	-	-	350,000
MTS Rail	Rolando Montes	FAC - Fence Improvements on ROW	-	350,000	350,000	-	-	-	-	350,000
MTS Rail	Thang Nguyen	MOW - Switch Machines # 9 and # 11 - Signaling	-	350,000	350,000	-	-	-	-	350,000
MTS Rail	Michael Diana	LRV - C Building C1 East Fall Protection	=	302,000	302,000	-	•	-	-	302,000
MTS Admin	Jason McNeil	MTSIT - Smart Sign Project	=	277,688	277,688	179,988	ı	-	-	457,676
MTS Admin	Ernesto Garcia	MTSIT - MTS Network Equipment Refresh	=	275,848	275,848	301,347	183,848	217,348	250,000	1,228,391
MTS Admin	Jon Saul	MTSIT - MTS Server Refresh	=	240,000	240,000	215,000	320,000	230,000	230,000	1,235,000
MTS Rail	Thang Nguyen	MOW - AC Switchgear Replacement (Design)	=	225,000	225,000	600,000	600,000	-	-	1,425,000
MTS Bus	Eli Belknap	SDTC IAD RAM Maintenance Floor	-	178,287	178,287	-		-	-	178,287
MTS Rail	Rolando Montes	FAC - Paint Booth Blowers	-	175,000	175,000	-	-	-	-	175,000
MTS Bus	Mike Daney	SDTC Transit Service Truck Replacement	-	162,500	162,500	-	-	-	-	162,500
MTS Admin	Ernesto Garcia	MTSIT - TVM Enhanced Card Holder Security	-	151,000	151,000	-	-	-	-	151,000
MTS Admin	Ernesto Garcia	MTSIT - Cyber Security Assessment	=	150,000	150,000	-	ı	-	-	150,000
MTS Rail	Rolando Montes	FAC - Station Lighting Upgrade	-	135,000	135,000	100,000	100,000	100,000	50,000	485,000
MTS Rail	Rolando Montes	FAC - Station Parking Lot Resurface	-	105,232	105,232	200,000	215,000	50,000	-	570,232
MTS Bus	Eli Belknap	SDTC KMD Bus Wash Blowers	110,000	90,723	90,723	-	-	-	-	90,723
MTS Bus	Eli Belknap	SDTC SB Maintenance Building Netting	-	89,686	89,686	-	-	-	-	89,686
MTS Rail	Rolando Montes	FAC - Facilities Cleaning Equipment	-	75,000	75,000	150,000	75,000	75,000	75,000	450,000
MTS Bus	Eli Belknap	SDTC IAD Crew Room Exterior Rehabilitation	=	74,694	74,694	=	-	-	-	74,694
MTS Rail	Rolando Montes	FAC - SDTI Facility HVAC	=	70,000	70,000	75,000	75,000	75,000	100,000	395,000
MTS Bus	Eli Belknap	SDTC IAD Crew Room Restroom Rehabilitation	-	60,895	60,895	-	1	-	-	60,895
MTS Admin	Denis Desmond	Kettner Pedestrian Improvement	-	25,000	25,000	-	1	-	-	25,000
MTS Admin	Eli Belknap	Old Town Transit Center	1,510,000	2,366,492	-	-	1	-	-	2,366,492
MTS Rail	Gabe McKee	Track - Beyer Blvd Track and Slope	-	2,345,000	-	2,855,000	-	-	-	5,200,000
MTS Rail	Rolando Montes	FAC - Bldg. C Roof Replacement	-	1,500,000	-	-	-	-	-	1,500,000
MTS Rail	Thang Nguyen	MOW - ABS between Francis St and 32nd St	-	850,000	-	-	-	-	-	850,000

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### SAN DIEGO METROPOLITAN TRANSIT SYSTEM APPROVED CAPITAL BUDGET - PROJECTS (in 000's) FISCAL YEAR 2019 SECTION 8.03

#### **PROJECT SUBMITTALS:**

Division	Project Manager	Project Name	Funded thru FY18	FY19 Request	FY19 Funded	FY20	FY21	FY22	FY23	BUDGET FY19 - FY23
MTS Rail	Thang Nguyen	MOW - Downtown Parallel Feeders - Design	-	300,000		2,000,000	-	-	-	2,300,000
MTS Rail	Gabe McKee	Track - A Yard Turnouts, Newton Crossover - Design	-	300,000	-	2,200,000	-	-	-	2,500,000
MTS Admin	Jason McNeil	MTSIT - PA System at Trolley Station	-	216,000	-	-	-	-	-	216,000
MTS Rail	Rolando Montes	FAC - Building A,B and C Office Improvements	-	165,000	-	-	-	-	-	165,000
MTS Rail	Andy Goddard	LRV - A Yard Trailer Office Replacement	-	159,700	-	-	-	-	-	159,700
MTS Admin	Ernesto Garcia	MTSIT - Trolley Yard Fiber	-	151,730	-	-	•	-	-	151,730
MTS Bus	Eli Belknap	SDTC IAD Annex AC Replacement	-	77,973	-	-		-	-	77,973
MTS Rail	Andy Goddard	LRV - C Building Aux Power Supplies (480VAC)	-	75,000	-	-	-	-	-	75,000
MTS Bus	Eli Belknap	SDTC KMD Maintenance Training Room	-	54,513	-	-		-	-	54,513
MTS Rail	Rolando Montes	FAC - Newton Ave. Gate Replacement	-	45,000	-	-	-	-	-	45,000
MTS Rail	Michael Diana	MOW - Middletown Double Crossover	-	4,500,000	-	-	-	-	-	4,500,000
MTS Rail	Michael Diana	MOW - Beech Double Crossover	-	3,300,000	-	-	-	-	-	3,300,000
MTS Rail	Michael Diana	MOW - Euclid/University Crossing	-	390,000	-	-	-	-	-	390,000
MTS Rail	Rolando Montes	FAC - Building C Door Replacement	-	200,000	-	-	-	-	-	200,000
MTS Bus	Eli Belknap	SDTC IAD Tire Storage Shelter	-	95,016	-	-	-	-	-	95,016
MTS Admin	Denis Desmond	El Cajon TC Bus Island Shelter Replacement	-	-	-	150,000	2,000,000	-	-	2,150,000
MTS Bus	Eli Belknap	SDTC CPD Facility Rehab	-	-	-	85,000	15,000	-	-	100,000
MTS Bus	Devin Braun	SDTC HASTUS Upgrade	-	-	-	2,000,000		-	-	2,000,000
MTS Bus	Eli Belknap	SDTC IAD Facility Rehab	-	-	-	450,000	445,000	510,000	-	1,405,000
MTS Bus	Eli Belknap	SDTC KMD Facility Rehab	-	-	-	3,145,000	1,185,000	-	-	4,330,000
MTS Bus	Devin Braun	SDTC Motorola Equipment Upgrade	-	-	-	1,750,000	-	-	-	1,750,000
MTS Bus	Devin Braun	SDTC Orbital Equipment and Radio Replacement	-	-	-	-	8,250,000	-	-	8,250,000
MTS Bus	Devin Braun	SDTC RTMS Server Backup	-	-	-	-	-	750,000	-	750,000
MTS Bus	Eli Belknap	SDTC SB Facility Rehab	-	-	-	-	250,000	-	-	250,000
MTS Rail	Gabe McKee	Track - Drainage Improvements	-	-	-	2,550,000	1,000,000	-	-	3,550,000
MTS Rail	Andy Goddard	LRV - SD7 Coupler Replacement	-	-	-	1,500,000	-	-	-	1,500,000
MTS Rail	Gabe McKee	Track - America Plaza, Kettner Blvd, and India St	-	-	-	1,300,000		-	300,000	1,600,000
MTS Rail	Gabe McKee	Track - Rail Replacement	-	-	-	1,300,000	-	-	300,000	1,600,000
MTS Rail	Gabe McKee	Track - Station Track Replacement	-	-	-	525,000	1,605,000	830,000	1,200,000	4,160,000
MTS Rail	Rolando Montes	FAC - Building C Fans	-	-	-	300,000	-	-	-	300,000
MTS Rail	Andy Goddard	LRV - SD7 APS Overhaul	-	-	-	200,000	-	_	-	200,000
MTS Rail	Andy Goddard	LRV - SD7 HVAC Overhaul	_	-	-	200,000	_	-	_	200,000
MTS Rail	Gabe McKee	Track - Beyer Bridge Repair	-	-	_	200,000	_	-	_	200,000
MTS Rail	Andy Goddard	LRV - U2 LRV Restoration	_	-	-	125,000	-	_	_	125,000
MTS Rail	Andy Goddard	LRV - SD8 Wheelset Overhaul	_	-	-	-	1,667,000	1,667,000	333,300	3,667,300
MTS Rail	Gabe McKee	Track - Commercial Street Track Replacement	_	-	-	_	-	-	1,220,000	1,220,000
MTS Rail	Thang Nguyen	MOW - E26 Interlocking Signal Upgrade	_	_	_	_	150,000	1,950,000	-	2,100,000
WI O I Kull	mang regayen	11011 L20 Interioding digital opgitude		· ·			100,000	1,000,000		2,100,000
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### SAN DIEGO METROPOLITAN TRANSIT SYSTEM APPROVED CAPITAL BUDGET - CUMMULATIVE THROUGH FISCAL YEAR 2019 (in 000's) FISCAL YEAR 2019 SECTION 8.04

				FUNDING SOURCES									
Form ID	Project Name	Funded thru FY18	FY19 Funded	5307	5339	TDA	SB1-SGR FY17-18	SB1 Augment FY17-18	STA	LCTOP	CNG Rebate	SD&AE Desert Line	Other
259	SDTC FY19 Bus Procurement - Coach Bus (24)		18,600	14,092		191		4,317					
259	SDTC FY19 Bus Procurement - 40' CNG Bus (7)		3,900		3,120	780							
312	LRV - SD100 Replacement	40,710	20,366			10,958			9,408				
323	New Transit Facility	7,157	5,823			1,723					4,100		
213	Fare System Replacement	13,700	5,250			5,250							
215	MOW - Substation DC Feeder Breakers NTP 3	4,470	3,280			-	3,280						
233	Bus Shelters	3,028	3,030			515	,					1,000	1,515
261	SDTC FY19 ADA Bus Procurement	,	2,500		833	1,667						,	,
321	MTSIT - Trolley Station Network Communication Equipment		2,332			2,332							
230	Track - Orange/Blue Line Tie Replacement		2,225			953	1,272						
219	MOW - CPC Substation Replacement		2,000	1,600		400	,						
227	Track - Grade Crossing Replacement		1,865	,		1,865							
324	LRV - SD9 LRV Procurement	39,272	1,600			,				1,600			
308	MTSIT - CTC System Technology Refresh	600	1,441			1,441				,			
311	SDTC Zero Emission Bus		1,400			,				1,400			
241	LRV - Lifting Jacks Replacment		697			697				,			
228	MOW - Low Voltage Power Upgrade		600			600							
262	SDTC SB Maintenance Floor Replacement		442			442							
251	Track - Special Trackwork Replacement (S34 &S37)		415			415							
224	Security Office Renovation		350			350							
234	FAC - Fence Improvements on ROW		350			350							
266	MOW - Switch Machines # 9 and # 11 - Signaling		350			350							
239	LRV - C Building C1 East Fall Protection		302			302							
257	MTSIT - Smart Sign Project		278			278							
225	MTSIT - MTS Network Equipment Refresh		276			276							
226	MTSIT - MTS Server Refresh		240			240							
229	MOW - AC Switchgear Replacement (Design)		225			225							
282	SDTC IAD RAM Maintenance Floor		178			178							
306	FAC - Paint Booth Blowers		175			175							
272	SDTC Transit Service Truck Replacement		163			163							
322	MTSIT - TVM Enhanced Card Holder Security		151			151							
235	MTSIT - Cyber Security Assessment		150			150							
245	FAC - Station Lighting Upgrade		135			135							
244	FAC - Station Parking Lot Resurface		105			105							
276	SDTC KMD Bus Wash Blowers	110	91			91							
280	SDTC SB Maintenance Building Netting		90			90							
247	FAC - Facilities Cleaning Equipment		75			75							
263	SDTC IAD Crew Room Exterior Rehabilitation		75			75							
246	FAC - SDTI Facility HVAC		70			70							
281	SDTC IAD Crew Room Restroom Rehabilitation		61			61							
250	Kettner Pedestrian Improvement		25			25							
		109,047	81,680	15,692	3,953	34,143	4,552	4,317	9,408	3,000	4,100	1,000	1,515

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM CAPITAL BUDGET - INDIVIDUAL PROJECT DESCRIPTION FOR FISCAL YEAR 2019 (in 000's) Section 8.05

The Capital Improvement Program includes improvements and replacement projects related to MTS, SDTC, and SDTI Capital Assets. The projects below are funded with Federal funds where indicated and are matched with the required amount of local funds. The projects listed are implemented by the project manager of the coinciding agency and monitored by MTS administration.

Project	Title	FY19 Budget	Federal	State/Local	Other	Project Manager
New	SDTC FY19 Bus Procurement Procurement of 40' Buses.	22,500	17,212	5,288	-	Wesley Wells
20020027	LRV - SD100 Replacement Replacement of SD100 LRV fleet.	20,366	-	20,366	-	Andy Goddard
30041008	New Transit Facility  Construction of a new bus facility.	5,823	-	5,823	-	Paul Jablonski
10090049	Fare System Replacement Replacement of fare collection system.	5,250	-	5,250	-	Israel Maldonado
20050028	MOW - Substation DC Feeder Breakers NTP 3 Upgrade 4 Traction Power Substaton on Green Line.	3,280	-	3,280	-	Thang Nguyen
30060020	Bus Shelters Replacement of bus shelters.	3,030	-	3,030	-	Rob Schupp
New	SDTC FY19 ADA Bus Procurement Procurement of ADA Buses.	2,500	833	1,667	-	Jay Washburn
New	MTSIT - Trolley Station Network Communication Equipment Replace SONET technology at Trolley Stations.	2,332	-	2,332	-	Ernesto Garcia
New	Track - Orange/Blue Line Tie Replacement Replace of Railroad tie on Orange Line.	2,225	-	2,225	-	Gabe McKee
New	MOW - CPC Substation Replacement Replacement of Sub Station on Blue Line.	2,000	1,600	400	-	Thang Nguyen
New	Track - Grade Crossing Replacement Replacement of Grade Crossing on Orange Line.	1,865	-	1,865	-	Gabe McKee
20021029	LRV - SD9 LRV Procurement Procurement of SD9 LRV fleet.	1,600	-	1,600	-	Andy Goddard
10071033	MTSIT - CTC System Technology Refresh Central Train Controal hardware/software refresh.	1,441	-	1,441	-	Bobert Borowski
New	SDTC Zero Emission Bus Procurement of Zero Emission bus.	1,400	-	1,400	-	Kyle Whatley
New	LRV - Lifting Jacks Replacment Replacement of Lifting Jack for LRV.	697	-	697	-	Andy Goddard
New	MOW - Low Voltage Power Upgrade Power upgrade at E24, 26	600	-	600	-	Thang Nguyen
New	SDTC SB Maintenance Floor Replacement Replacement of Floor at South Bay Bus Maintenance facility.	442	-	442	-	Eli Belknap
New	<u>Track - Special Trackwork Replacement (S34 &amp;S37)</u> Replacement of Track at S34 & S37.	415	-	415	-	Gabe McKee
New	Security Office Renovation  Renovation of Security Office for Builing C.	350	-	350	-	Thang Nguyen
New	FAC - Fence Improvements on ROW Orange Line Fence Improvement.	350	-	350	-	Rolando Montes
New	MOW - Switch Machines # 9 and # 11 - Signaling Replacement of switch machine at #9 & #11.	350	-	350	-	Thang Nguyen
New	LRV - C Building C1 East Fall Protection Install fall protection mezzanine access on C1 east track in Building C.	302	-	302	-	Michael Diana
New	MTSIT - Smart Sign Project Install smart signs for LRV fleet.	278	-	278	-	Jason McNeil
New	MTSIT - MTS Network Equipment Refresh Replacement of network equipment.	276	-	276	-	Ernesto Garcia
New	MTSIT - MTS Server Refresh Replacement of servers.	240	-	240	-	Jon Saul
New	MOW - AC Switchgear Replacement (Design) Replacement of hand operated hand disconnect switch.	225	-	225	-	Thang Nguyen

### SAN DIEGO METROPOLITAN TRANSIT SYSTEM CAPITAL BUDGET - INDIVIDUAL PROJECT DESCRIPTION FOR FISCAL YEAR 2019 (in 000's) Section 8 05

The Capital Improvement Program includes improvements and replacement projects related to MTS, SDTC, and SDTI Capital Assets. The projects below are funded with Federal funds where indicated and are matched with the required amount of local funds. The projects listed are implemented by the project manager of the coinciding agency and monitored by MTS administration.

		FY19				Project
Project	Title	Budget	Federal	State/Local	Other	Manager
New	SDTC IAD RAM Maintenance Floor	178	-	178	-	Eli Belknap
	Replacement of maintenance floor at Ram Building.					
New	FAC - Paint Booth Blowers	175	-	175	-	Rolando Montes
	Replacement of paint booth blowers.					
New	SDTC Transit Service Truck Replacement	163	-	163	-	Mike Daney
	Replacement of service truck for San Diego Transit.					
New	MTSIT - TVM Enhanced Card Holder Security	151	-	151	-	Ernesto Garcia
	To encrypt cardholder data within the Ticket Vending Machine.					
New	MTSIT - Cyber Security Assessment	150	-	150	-	Ernesto Garcia
	To assess MTS cyber security.					
New	FAC - Station Lighting Upgrade	135	-	135	-	Rolando Montes
	Upgrade Trolley Statoin lighting.					
New	FAC - Station Parking Lot Resurface	105	-	105	-	Rolando Montes
	Resurface Trolley Station parking lot.					
30061024	SDTC KMD Bus Wash Blowers	91	-	91	-	Eli Belknap
	Replacement of bus wash blower.					
New	SDTC SB Maintenance Building Netting	90	-	90	-	Eli Belknap
	Installation of bird netting in the maintenance service bay.					
New	FAC - Facilities Cleaning Equipment	75	-	75	-	Rolando Montes
	Procurement of facility cleaning equipment.					
New	SDTC IAD Crew Room Exterior Rehabilitation	75	-	75	-	Eli Belknap
	Rehabilitation of the exterior spaec outside of the crew room.					
New	FAC - SDTI Facility HVAC	70	-	70	-	Rolando Montes
	Reaplcement of HVAC at SDTI facilities.					
New	SDTC IAD Crew Room Restroom Rehabilitation	61	-	61	-	Eli Belknap
	Rehabilitation of the crew room restroom.					
New	Kettner Pedestrian Improvement	25	-	25	-	Denis Desmond
	Design for pedestrian improvements adjacent to Kettner.					
	Totals	\$ 81,681	\$ 19,645	\$ 62,036	\$ -	

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## SAN DIEGO METROPOLITAN TRANSIT SYSTEM APPROVED CAPITAL BUDGET - FIVE YEAR PROJECTION (in 000's) FISCAL YEARS 2019-2023 SECTION 8.06

	Proposed FY19		Projected FY20		Projected FY21		Projected FY22		Projected FY23		Total FY19-FY23	
Total Revenues												
Recurring Dedicated CIP Revenues	\$	125,047	\$	129,263	\$ 129,263	\$	129,263	\$	129,263	\$	642,099	
Other Non Recurring Revenues		15,484		(2,000)	(2,000)		(2,000)		(2,000)		7,484	
Total Capital Revenues		140,531		127,263	127,263		127,263		127,263		649,583	
Less: "Off the Top" Expenses												
SANDAG Planning Studies	\$	(209)	\$	(213)	\$ (213)	\$	(213)	\$	(213)	\$	(1,063)	
ADA Operation		(4,641)		(4,603)	(4,603)		(4,603)		(4,603)		(23,052)	
Preventative Maintenance		(54,000)		(54,000)	(54,000)		(54,000)		(54,000)		(270,000)	
Total "Off The Top" Expenses		(58,850)		(58,816)	(58,816)		(58,816)		(58,816)		(294,115)	
Adjusted Available CIP Revenues	\$	81,680	\$	68,447	\$ 68,447	\$	68,447	\$	68,447	\$	355,468	
Total Project Needs		98,772		124,351	131,314		85,904		70,473		510,814	
Total Deficit	\$	(17,091)	\$	(55,904)	\$ (62,867)	\$	(17,457)	\$	(2,026)	\$	(155,346)	
% of Funding / Needs		82.7%		55.0%	52.1%		79.7%		97.1%		69.6%	
Accumulated Deficit	\$	(17,091)	\$	(72,995)	\$ (135,862)	\$	(153,319)	\$	(155,346)			

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM NON OPERATING FUNDING SOURCES BY ACTIVITY FISCAL YEAR 2019 SECTION 9.01

	Federal	TDA	STA	State - Other	TransNet	Other Local	Other Non Operating	Reserves/ Carryovers	Total
-							<u> </u>		<del></del> -
SDTC	20,500,000	12,524,633	5,600,000	-	38,725,457	278,000	-	-	77,628,090
SDTI	24,900,000	14,816,573	-	-	-	-	-	-	39,716,573
MCS 801 - South Central	10,600,000	14,145,119	-	-	-	-	-	-	24,745,119
MCS 802 - South Bay BRT	-	96,096	-	-	1,904,254	-	-	-	2,000,350
MCS 820 - East County	-	7,771,811	-	-	-	-	-	-	7,771,811
MCS 825 - Rural	478,500	393,026	-	-	-	-	-	-	871,526
MCS 830 - Commuter Express	-	738,632	-	-	-	500,000	-	-	1,238,632
MCS 831 - Murphy Canyon	-	-	-	-	-	-	-	-	-
MCS 835 - Central Routes 961-965	-	3,701,203	-	-	-	-	-	-	3,701,203
MCS 840 - Regional Transit Center Maintenance	-	352,000	-	-	-	-	-	-	352,000
MCS 845 - BRT Superloop	-	-	-	-	184,100	-	-	-	184,100
MCS 846 - I15 Transit Center Maintenance	-	-	-	-	389,000	-	-	-	389,000
MCS 847 - Mid City Transit Center Maintenance	-	-	-	-	189,600	-	-	-	189,600
MCS 848 - South Bay BRT Transit Center Maintenance	-	-	-	-	136,800	-	-	-	136,800
MCS 850 - ADA Access	4,641,197	7,223,691	-	3,400,000	855,000	167,817	-	-	16,287,705
MCS 856 - ADA Certification	-	574,030	-	-	-	-	-	-	574,030
MCS 875 - Coaster Connection	-	118,505	-	-	-	110,000	-	-	228,505
Coronado Ferry	-	216,663	-	-	-	-	-	-	216,663
Administrative Pass Thru	<u> </u>	368,827							368,827
Subtotal Operations	61,119,697	63,040,809	5,600,000	3,400,000	42,384,211	1,055,817	-	-	176,600,534
Taxicab	_	-	-	-	-	-	-	103,645	103,645
SD&AE	<u> </u>							162,375	162,375
Subtotal Other Activities	-	-	-	-	-	-	-	266,020	266,020
Administrative	140,000							1,300,000	1,440,000
Grand Total	61,259,697	63,040,809	5,600,000	3,400,000	42,384,211	1,055,817	0	1,566,020	178,306,554

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM NON OPERATING FUNDING SOURCES BY ACTIVITY FISCAL YEAR 2019 SECTION 9.02

		FTA 5307		FTA 5311/				
	FTA 5307	Preventative	Federal	5311(f)	TDA	TDA	TDA	STA
	Planning	Maintenance	Other	Rural	Article 4.0	Article 4.5 ADA	Article 8.0	Formula
SDTC		20 500 000			10 504 600			F 600 000
SDTI	-	20,500,000	-	-	12,524,633	-	-	5,600,000
MCS 801 - South Central	-	24,900,000 10,600,000	-	-	14,816,573 14,145,119	-	-	-
MCS 802 - South Bay BRT	-	10,000,000	-	-	96,096	-	-	-
MCS 820 - East County	-	-	_	-	7,771,811	-	-	-
MCS 825 - Rural	-	-	-	478,500	393,026	-	-	-
MCS 830 - Commuter Express	-	-	-	470,300	176,839	-	- 561,793	-
MCS 835 - Central Routes 961-965	_		_	_	3,701,203	_	501,795	_
MCS 840 - Regional Transit Center Maintenance	_		_	_	352,000	_	_	_
MCS 845 - BRT Superloop	_		_	_	332,000	_	_	_
MCS 846 - I15 Transit Center Maintenance	-	-	_	-	-	-	-	-
MCS 847 - Mid City Transit Center Maintenance	_		_	_	_	_	_	_
MCS 848 - South Bay BRT Transit Center Maintenance	_		_	_	_	_	_	_
MCS 850 - ADA Access	_	4,641,197	_	_	2,925,664	4,298,027	_	_
MCS 856 - ADA Certification	_	-,0-1,137	_	_	2,323,004	574,030	_	_
MCS 875 - Coaster Connection	_	_	_	_	118,505	-	_	_
Coronado Ferry	_	_	_	_	-	_	216,663	_
Administrative Pass Thru	_	_	_	_	368,827	_	210,000	_
Autililistrative rass tillu					300,027			
Subtotal Operations	-	60,641,197	-	478,500	57,390,296	4,872,057	778,456	5,600,000
Taxicab	_	_	_	-	-	_	_	_
SD&AE	-	-	_	-	-	-	-	-
Subtotal Other Activities	-	-	-	-	-	-	-	-
Administrative	-	-	140,000	-	-	-	-	-
Grand Total	0	60,641,197	140,000	478,500	57,390,296	4,872,057	778,456	5,600,000

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM NON OPERATING FUNDING SOURCES BY ACTIVITY FISCAL YEAR 2019 SECTION 9.02

	Medical	TransNet Operating 40%	TransNet Access ADA	TransNet Other	City of San Diego	SANDAG Inland Breeze	Other 4S Ranch
SDTC	-	26,732,000	-	11,993,457	278,000	-	-
SDTI	-	-	-	-	-	-	-
MCS 801 - South Central	-	-	-	-	-	-	-
MCS 802 - South Bay BRT	-	-	-	1,904,254	-	-	-
MCS 820 - East County	-	-	-	-	-	-	-
MCS 825 - Rural	-	-	-	-	-	-	-
MCS 830 - Commuter Express	-	-	-	-	-	500,000	-
MCS 835 - Central Routes 961-965	-	-	-	-	-	-	-
MCS 840 - Regional Transit Center Maintenance	-	-	-	-	-	-	-
MCS 845 - BRT Superloop	-	-	-	184,100	-	-	-
MCS 846 - I15 Transit Center Maintenance	-	-	-	389,000	-	-	-
MCS 847 - Mid City Transit Center Maintenance	-	-	-	189,600	-	-	-
MCS 848 - South Bay BRT Transit Center Maintenance	-	-	-	136,800	-	-	-
MCS 850 - ADA Access	3,400,000	-	855,000	-	167,817	-	-
MCS 856 - ADA Certification	-	-	-	-	-	-	-
MCS 875 - Coaster Connection	-	-	-	-	-	-	-
Coronado Ferry	-	-	-	-	-	-	-
Administrative Pass Thru							
Subtotal Operations	3,400,000	26,732,000	855,000	14,797,211	445,817	500,000	-
Taxicab	-	-	-	-	-	-	-
SD&AE							
Subtotal Other Activities	-	-	-	-	-	-	-
Administrative	-	-	-	-	-	-	-
Grand Total	3,400,000	26,732,000	855,000	14,797,211	445,817	500,000	0

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM NON OPERATING FUNDING SOURCES BY ACTIVITY FISCAL YEAR 2019 SECTION 9.02

	Other Local	CNG Credits	Other Non Operating	Reserves/ Carryovers	Total
SDTC	-	-	-	-	77,628,090
SDTI	-	-	-	-	39,716,573
MCS 801 - South Central	-	-	-	-	24,745,119
MCS 802 - South Bay BRT	-	-	-	-	2,000,350
MCS 820 - East County	-	-	-	-	7,771,811
MCS 825 - Rural	-	-	-	-	871,526
MCS 830 - Commuter Express	-	-	-	-	1,238,632
MCS 835 - Central Routes 961-965	-	-	-	-	3,701,203
MCS 840 - Regional Transit Center Maintenance	-	-	-	-	352,000
MCS 845 - BRT Superloop	-	-	-	-	184,100
MCS 846 - I15 Transit Center Maintenance	-	-	-	-	389,000
MCS 847 - Mid City Transit Center Maintenance	-	-	-	-	189,600
MCS 848 - South Bay BRT Transit Center Maintenance	-	-	-	-	136,800
MCS 850 - ADA Access	-	-	-	-	16,287,705
MCS 856 - ADA Certification	-	-	-	-	574,030
MCS 875 - Coaster Connection	110,000	-	-	-	228,505
Coronado Ferry	-	-	-	-	216,663
Administrative Pass Thru					368,827
Subtotal Operations	110,000	-	-	-	176,600,534
Taxicab	-	-	-	103,645	103,645
SD&AE				162,375	162,375
Subtotal Other Activities	-	-	-	266,020	266,020
Administrative	-	-	-	1,300,000	1,440,000
Grand Total	110,000	0	0	1,566,020	178,306,554

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
MTS Consolidated		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	92,087,214 - - - 16,810,928	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	108,898,142	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning	_	45110
FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural	60,641,197 140,000 275,000	45125 45180 45190
FTA 5311(f) - Rural	203,500	45195
Total Federal Revenue	61,259,697	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area	57,390,296	46110
TDA - Article 4.5 (ADA)	4,872,057	46120
TDA - Article 8.0	778,456	46130
Total TDA Revenue	63,040,809	
TransNet Revenue		
TransNet - 40% Operating Support	26,732,000	47110
TransNet - Access ADA	855,000	47130
TransNet - SuperLoop, Other	14,797,211	47140
Total TransNet Revenue	42,384,211	
State Transit Assistance (STA) Revenue		
STA - Formula	5,600,000	46220
Total STA Revenue	5,600,000	
Other State Revenue		
MediCal	3,400,000	46340
Total Other State Revenue	3,400,000	.00.0
	-,,	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch	500,000	48110 48115
City of San Diego	445,817	48120
Other Local	110,000	48140
CNG Credits  Total Other Local Revenue	1 055 917	48140
Total Other Local Revenue	1,055,817	
Total Subsidy Revenue	176,740,534	
Other Funds / Reserves		
Lease/Leaseback Income	-	42115
Contingency Reserves	800,000	49510
Other Reserves Carryovers	266,020 500,000	
Total Other Funds / Reserves	1,566,020	
Total Non Operating Revenue	178,306,554	
Total Revenue	287,204,696	
Total Expenses	287,204,696	
Net of Revenues over Expense	0	
The of Note Had of the Experies		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
<u>Administrative</u>		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	- - 14,765,928	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	14,765,928	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural	140,000	45110 45125 45180 45190 45195
Total Federal Revenue	140,000	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area		46110
TDA - Article 4.5 (ADA) TDA - Article 8.0		46120 46130
Total TDA Revenue	-	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue		10220
Other State Revenue		46240
MediCal  Total Other State Revenue		46340
	_	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch		48110 48115
City of San Diego		48120
Other Local CNG Credits	-	48140 48140
Total Other Local Revenue		46140
Total Subsidy Revenue	140,000	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers	800,000 500,000	42115 49510
Total Other Funds / Reserves	1,300,000	
Total Non Operating Revenue	1,440,000	
Total Revenue	16,205,928	
Total Expenses		
Net of Revenues over Expense	16,205,928	
Het of Nevertues Over Expense		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Operations Consolidated		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	92,087,214 - - - 735,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	92,822,214	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other	60,641,197	45110 45125 45180
FTA 5311 - Rural FTA 5311(f) - Rural	275,000 203,500	45190 45195
Total Federal Revenue	61,119,697	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area	57,390,296	46110
TDA - Article 4.5 (ADA) TDA - Article 8.0	4,872,057 778,456	46120 46130
Total TDA Revenue	63,040,809	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA	26,732,000 855,000	47110 47130
TransNet - SuperLoop, Other  Total TransNet Revenue	14,797,211 42,384,211	47140
	42,304,211	
State Transit Assistance (STA) Revenue		
STA - Formula	5,600,000	46220
Total STA Revenue	5,600,000	
Other State Revenue		
MediCal	3,400,000	46340
Total Other State Revenue	3,400,000	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch	500,000	48110 48115
City of San Diego	445,817	48120
Other Local CNG Credits	110,000	48140 48140
Total Other Local Revenue	1,055,817	10110
Total Subsidy Revenue	176,600,534	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers	- - -	42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	176,600,534	
Total Revenue	269,422,748	
Total Expenses	269,422,748	
Net of Revenues over Expense	0	
,		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Bus Operations (San Diego Transit Corp)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	21,735,500 - - - 15,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	21,750,500	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural	20,500,000	45110 45125 45180 45190 45195
Total Federal Revenue	20,500,000	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	12,524,633	46110 46120 46130
Total TDA Revenue	12,524,633	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA	26,732,000	47110 47130
TransNet - SuperLoop, Other	11,993,457	47140
Total TransNet Revenue	38,725,457	
State Transit Assistance (STA) Revenue		
STA - Formula	5,600,000	46220
Total STA Revenue	5,600,000	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze	-	48110
Other - 4S Ranch	279 000	48115 48120
City of San Diego Other Local	278,000	48140
CNG Credits		48140
Total Other Local Revenue	278,000	
Total Subsidy Revenue	77,628,090	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	77,628,090	
Total Revenue	99,378,590	
Total Expenses	99,378,590	
Net of Revenues over Expense	0	
		l

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Rail Operations (San Diego Trolley)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	40,028,014 - - 720,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	40,748,014	
Non Operating/Cubaidy Payanus		
Non Operating/Subsidy Revenue Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural	24,900,000	45110 45125 45180 45190 45195
Total Federal Revenue	24,900,000	
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area  TDA - Article 4.5 (ADA)  TDA - Article 8.0	14,816,573	46110 46120 46130
Total TDA Revenue	14,816,573	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	-	47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	39,716,573	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	39,716,573	
Total Revenue	80,464,587	
Total Expenses	80,464,587	
Net of Revenues over Expense	(0)	
		1

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations Consolidated		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	30,323,700 - - -	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	30,323,700	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other	- 15,241,197 -	45110 45125 45180
FTA 5311 - Rural FTA 5311(f) - Rural	275,000 203,500	45190 45195
Total Federal Revenue	15,719,697	
Transportation Development Act (TDA Revenue)		
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area	20 690 262	46110
TDA - Article 4.5 (ADA)	29,680,263 4,872,057	46120
TDA - Article 8.0	561,793	46130
Total TDA Revenue	35,114,113	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA	- 855,000	47110 47130
TransNet - SuperLoop, Other	2,803,754	47140
Total TransNet Revenue	3,658,754	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal	3,400,000	46340
Total Other State Revenue	3,400,000	
Other Local Revenue		
SANDAG - Inland Breeze	500,000	48110
Other - 4S Ranch	-	48115
City of San Diego Other Local	167,817 110,000	48120 48140
CNG Credits	-	48140
Total Other Local Revenue	777,817	
Total Subsidy Revenue	58,670,381	
Other Funds / Reserves		
Lease/Leaseback Income	-	42115
Contingency Reserves	-	49510
Other Reserves Carryovers	-	
Total Other Funds / Reserves		
Total Non Operating Revenue	58,670,381	
Total Revenue	88,994,081	
Total Expenses	88,994,081	
Net of Revenues over Expense	0	
<u> </u>		1

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations - Fixed Route Consolidated		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	27,675,400 - - -	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	27,675,400	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural	- 10,600,000 - 275,000	45110 45125 45180 45190
FTA 5311 - Rural FTA 5311(f) - Rural	203,500	45195
Total Federal Revenue	11,078,500	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA)	26,636,094	46110 46120
TDA - Article 8.0  Total TDA Revenue	561,793	46130
Total TDA Revenue	27,197,887	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	- - 2,803,754	47110 47130 47140
Total TransNet Revenue	2,803,754	
State Transit Assistance (STA) Payonus		
State Transit Assistance (STA) Revenue STA - Formula	_	46220
Total STA Revenue		40220
Other State Revenue		40240
MediCal	<del></del>	46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch	500,000	48110 48115
City of San Diego	-	48120
Other Local CNG Credits	-	48140 48140
Total Other Local Revenue	500,000	10110
Total Subsidy Revenue	41,580,141	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers	:	42115 49510
Total Other Funds / Reserves		
Total New One and the a December	44 500 444	
Total Non Operating Revenue	41,580,141	_
Total Revenue	69,255,541	
Total Expenses	69,255,541	
Net of Revenues over Expense	0	

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (801 - South Central)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	20,046,700	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	20,046,700	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural	10,600,000	45110 45125 45180 45190 45195
Total Federal Revenue	10,600,000	
Transportation Development Act (TDA Revenue)		
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area  TDA - Article 4.5 (ADA)  TDA - Article 8.0	14,145,119	46110 46120 46130
Total TDA Revenue	14,145,119	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue		40340
Other Local Revenue  SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	24,745,119	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	24,745,119	
Total Revenue	44,791,819	
Total Expenses	44,791,819	
Net of Revenues over Expense		
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (802 - South Bay BRT)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	631,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	631,000	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural	-	45110 45125 45180 45190
FTA 5311(f) - Rural		45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	96,096	46110 46120 46130
Total TDA Revenue	96,096	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA	4 004 054	47110 47130
TransNet - SuperLoop, Other	1,904,254	47140
Total TransNet Revenue	1,904,254	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue		
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local		48110 48115 48120 48140
CNG Credits	·	48140
Total Other Local Revenue		
Total Subsidy Revenue	2,000,350	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	2,000,350	
Total Revenue	2,631,350	
Total Expenses	2,631,350	
Net of Revenues over Expense	0	
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (820 - East County)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	4,448,500	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	4,448,500	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	7,771,811	46110 46120 46130
Total TDA Revenue	7,771,811	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze		48110
Other - 4S Ranch City of San Diego		48115 48120
Other Local		48140
CNG Credits  Total Other Local Revenue		48140
Total Subsidy Revenue	7,771,811	
Other Funds / Reserves		
Lease/Leaseback Income		42115
Contingency Reserves Other Reserves Carryovers		49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	7,771,811	
Total Revenue	12,220,311	1
Total Expenses	12,220,311	
Net of Revenues over Expense	12,220,311	
Met of Mevenides over Expense		J

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (825 - Rural)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	99,200	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	99,200	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural	275,000	45110 45125 45180 45190
FTA 5311 - Rural	203,500	45195
Total Federal Revenue	478,500	
Transportation Development Act (TDA Revenue)		
Transportation Development Act (TDA Revenue)	000 000	10110
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	393,026	46110 46120 46130
Total TDA Revenue	393,026	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue		
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch		48110 48115
City of San Diego		48120
Other Local CNG Credits		48140 48140
Total Other Local Revenue		40140
Total Subsidy Revenue	871,526	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves		42115 49510
Carryovers  Total Other Funds / Reserves		
. State States Fallage / Robolivos	_	
Total Non Operating Revenue	871,526	
Total Revenue	970,726	
Total Expenses	970,726	
Net of Revenues over Expense	-	

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (830 - Commuter Express)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	1,213,400	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	1,213,400	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue		.0.00
Transportation Davidonment Act (TDA Davienus)		
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area	176,839	46110
TDA - Article 4.5 (ADA)	,	46120
TDA - Article 8.0	561,793	46130
Total TDA Revenue	738,632	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue		
Other State Revenue		
MediCal		46340
Total Other State Revenue		40040
Other Legal Personna		
Other Local Revenue  SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits	500,000	48110 48115 48120 48140 48140
Total Other Local Revenue	500,000	
Total Subsidy Revenue	1,238,632	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	1,238,632	
Total Revenue	2,452,032	
Total Expenses	2,452,032	
Net of Revenues over Expense		
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (835 - Central)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	1,236,600	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	1,236,600	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	3,701,203	46110 46120 46130
Total TDA Revenue	3,701,203	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	3,701,203	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	3,701,203	
Total Revenue	4,937,803	
Total Expenses	4,937,803	
Net of Revenues over Expense		
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (840 - Transit Center Maintenan	ice)	
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income		40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	352,000	46110 46120 46130
Total TDA Revenue	352,000	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	<u>-</u>	47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue		.00.0
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	352,000	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	352,000	
Total Revenue	352,000	
Total Expenses	352,000	
Net of Revenues over Expense	-	

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (845 - BRT Superloop)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	- 	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area  TDA - Article 4.5 (ADA)  TDA - Article 8.0	-	46110 46120 46130
Total TDA Revenue	-	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	- 184,100	47110 47130 47140
Total TransNet Revenue	184,100	
State Transit Assistance (STA) Poyenus		
State Transit Assistance (STA) Revenue STA - Formula		46220
Total STA Revenue		46220
Total OTA Nevenue	_	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	184,100	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	184,100	
Total Revenue	184,100	
Total Expenses	184,100	
Net of Revenues over Expense		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (846 - I15 Transit Center Mainte	enance)	
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	- 	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural		45110 45125 45180 45190
FTA 5311(f) - Rural		45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	-	46110 46120 46130
Total TDA Revenue		
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	- 389,000	47110 47130 47140
Total TransNet Revenue	389,000	
	,,,,,,,	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	389,000	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	389,000	
Total Revenue	389,000	
Total Expenses	389,000	
Net of Revenues over Expense	-	
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (847 - Mid City Transit Center M	Maintenance)	
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income		40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue		
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area  TDA - Article 4.5 (ADA)  TDA - Article 8.0	-	46110 46120 46130
Total TDA Revenue		10100
TransNet Revenue TransNet - 40% Operating Support TransNet - Access ADA	-	47110 47130
TransNet - SuperLoop, Other	189,600	47140
Total TransNet Revenue	189,600	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	189,600	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	189,600	
Total Revenue	189,600	
Total Expenses	189,600	
Net of Revenues over Expense		

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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (848 - South Bay BRT Transit C	enter Maintenance)	
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	-	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - JARC FTA 5311 - Rural		45110 45125 45170 45190
FTA 5311(f) - Rural		45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0		46110 46120 46130
Total TDA Revenue	-	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA	400,000	47110 47130
TransNet - SuperLoop, Other  Total TransNet Revenue	136,800	47140
Total Transnet Revenue	136,800	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze		48110
Other - 4S Ranch City of San Diego		48115 48120
Other Local		48140
CNG Credits		48140
Total Other Local Revenue	-	
Total Subsidy Revenue	136,800	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	136,800	
Total Revenue	136,800	
Total Expenses	136,800	
Net of Revenues over Expense		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
contracted Bus Operations - Paratransit Consolidated		
Operating Revenue		
Passenger Revenue	2,648,300	40100-40990
Advertising Revenue Contract Services Revenue	-	41010-41020 41510-41590
Other Income		41600-42990
Total Operating Revenue	2,648,300	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning		45110
FTA 5307/5309 - Preventative Maintenance FTA - Other	4,641,197	45125 45180
FTA 5311 - Rural	-	45190
FTA 5311(f) - Rural		45195
Total Federal Revenue	4,641,197	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area	3,044,169	46110
TDA - Article 4.5 (ADA) TDA - Article 8.0	4,872,057 -	46120 46130
Total TDA Revenue	7,916,226	
TransNet Revenue		
TransNet - 40% Operating Support	-	47110
TransNet - Access ADA TransNet - SuperLoop, Other	855,000	47130 47140
Total TransNet Revenue	855,000	
State Transit Assistance (STA) Revenue		
STA - Formula	-	46220
Total STA Revenue	-	
Other State Revenue		
MediCal	3,400,000	46340
Total Other State Revenue	3,400,000	
Other Local Revenue		
SANDAG - Inland Breeze	-	48110
Other - 4S Ranch	-	48115
City of San Diego Other Local	167,817 110,000	48120 48140
CNG Credits	-	48140
Total Other Local Revenue	277,817	
Total Subsidy Revenue	17,090,240	
Other Funds / Reserves		
Lease/Leaseback Income	-	42115
Contingency Reserves	-	49510
Other Reserves Carryovers	-	
Total Other Funds / Reserves	-	
Total Non Operating Revenue	17,090,240	
Total Revenue	19,738,540	]
Total Expenses	19,738,540	
Net of Revenues over Expense	0	
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (850 - ADA Access)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	2,552,200	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	2,552,200	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural	4,641,197	45110 45125 45180 45190 45195
Total Federal Revenue	4,641,197	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	2,925,664 4,298,027	46110 46120 46130
Total TDA Revenue	7,223,691	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	855,000	47110 47130 47140
Total TransNet Revenue	855,000	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal	3,400,000	46340
Total Other State Revenue	3,400,000	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits	167,817	48110 48115 48120 48140 48140
Total Other Local Revenue	167,817	
Total Subsidy Revenue	16,287,705	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	16,287,705	
Total Revenue	18,839,905	
Total Expenses	18,839,905	
Net of Revenues over Expense	0	
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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (856 - ADA Certification)		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	- 	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue		40100
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	574,030	46110 46120 46130
Total TDA Revenue	574,030	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Devenue		
State Transit Assistance (STA) Revenue		40000
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	574,030	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	574,030	
Total Revenue	574,030	
Total Expenses	574,030	
Net of Revenues over Expense	-	
		l

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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Contracted Bus Operations (875 - Coaster Connection (SV	CC))	
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	96,100	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	96,100	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Devenue)		
Transportation Development Act (TDA Revenue)  TDA - Article 4.0 MTS Area  TDA - Article 4.5 (ADA)  TDA - Article 8.0	118,505	46110 46120 46130
Total TDA Revenue	118,505	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue		.00.0
eu		
Other Local Revenue SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits	110,000	48110 48115 48120 48140 48140
Total Other Local Revenue	110,000	
Total Subsidy Revenue	228,505	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	228,505	
Total Revenue	324,605	
Total Expenses	324,605	
Net of Revenues over Expense	- ,	

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Coronado Ferry		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	<u> </u>	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue		10100
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA)		46110 46120
TDA - Article 8.0	216,663	46130
Total TDA Revenue	216,663	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Poyenus		
State Transit Assistance (STA) Revenue STA - Formula		46220
Total STA Revenue		46220
Total STA Revenue	-	
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	216,663	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	216,663	
Total Revenue	216,663	
Total Expenses	216,663	
Net of Revenues over Expense		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Administrative Pass Thru		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	- 	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	-	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue		
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	368,827	46110 46120 46130
Total TDA Revenue	368,827	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue		40220
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue	368,827	
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers		42115 49510
Total Other Funds / Reserves	-	
Total Non Operating Revenue	368,827	
Total Revenue	368,827	
Total Expenses	368,827	
Net of Revenues over Expense		

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FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Other Activities - Consolidated		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	1,310,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	1,310,000	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural	- - - - -	45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0	- - -	46110 46120 46130
Total TDA Revenue	-	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other	- - -	47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula	_	46220
Total STA Revenue		
Other State Revenue		100.10
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits	- - - -	48110 48115 48120 48140 48140
Total Other Local Revenue		
Total Subsidy Revenue		
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers	- 266,020 	42115 49510
Total Other Funds / Reserves	266,020	
Total Non Operating Revenue	266,020	
Total Revenue	1,576,020	
Total Expenses	1,576,020	
Net of Revenues over Expense		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
Taxicab Administration		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	1,065,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	1,065,000	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0		46110 46120 46130
Total TDA Revenue	-	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue		10220
Other State Revenue		
MediCal		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue		
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers	103,645	42115 49510
Total Other Funds / Reserves	103,645	
Total Non Operating Revenue	103,645	
Total Revenue	1,168,645	
Total Expenses	1,168,645	
Net of Revenues over Expense	,	
The state of the Lapsings		

FUNDING SOURCE DESCRIPTION	AMOUNT	INTERNAL MTS CODE
San Diego and Arizona Eastern Railroad		
Operating Revenue		
Passenger Revenue Advertising Revenue Contract Services Revenue Other Income	245,000	40100-40990 41010-41020 41510-41590 41600-42990
Total Operating Revenue	245,000	
Non Operating/Subsidy Revenue		
Federal Revenue		
FTA 5307 - Planning FTA 5307/5309 - Preventative Maintenance FTA - Other FTA 5311 - Rural FTA 5311(f) - Rural  Total Federal Revenue		45110 45125 45180 45190 45195
Total Federal Revenue	-	
Transportation Development Act (TDA Revenue)		
TDA - Article 4.0 MTS Area TDA - Article 4.5 (ADA) TDA - Article 8.0		46110 46120 46130
Total TDA Revenue	-	
TransNet Revenue		
TransNet - 40% Operating Support TransNet - Access ADA TransNet - SuperLoop, Other		47110 47130 47140
Total TransNet Revenue	-	
State Transit Assistance (STA) Revenue		
STA - Formula		46220
Total STA Revenue		
Other Otata Barrana		
Other State Revenue		40240
MediCal  Total Other State Revenue		46340
Total Other State Revenue	-	
Other Local Revenue		
SANDAG - Inland Breeze Other - 4S Ranch City of San Diego Other Local CNG Credits		48110 48115 48120 48140 48140
Total Other Local Revenue	-	
Total Subsidy Revenue		
Other Funds / Reserves		
Lease/Leaseback Income Contingency Reserves Other Reserves Carryovers	162,375	42115 49510
Total Other Funds / Reserves	162,375	
Total Non Operating Revenue	162,375	
Total Revenue	407,375	
Total Expenses	407,375	
Net of Revenues over Expense	-	
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#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM FIVE YEAR FINANCIAL PROJECTIONS (\$000s) FISCAL YEAR 2019 SECTION 10.01

	 ACTUAL FY17	•	AMENDED BUDGET FY18	ı	PROPOSED BUDGET FY19	Р	PROJECTED FY20	Р	ROJECTED FY21	Р	ROJECTED FY22	PI	ROJECTED FY23
TOTAL OPERATING REVENUES	\$ 108,576	\$	108,895	\$	108,895	\$	111,428	\$	113,380	\$	121,750	\$	125,113
RECURRING SUBSIDY FUNDING	 164,836		171,741		170,741		177,212		181,988		192,697		199,472
TOTAL RECURRING REVENUES	\$ 273,411	\$	280,636	\$	279,636	\$	288,640	\$	295,369	\$	314,447	\$	324,585
PERSONNEL EXPENSES OUTSIDE SERVICES MATERIALS AND SUPPLIES ENERGY RISK MANAGEMENT OTHER	\$ 127,134 94,605 10,750 26,538 3,922 7,391	\$	134,015 100,738 12,162 28,176 4,666 7,147	\$	134,015 101,183 12,224 28,176 4,666 6,641	\$	137,487 106,109 12,611 30,184 4,782 6,741	\$	141,063 108,430 13,013 32,136 4,902 6,843	\$	151,755 112,572 14,582 35,437 5,383 7,082	\$	157,293 115,796 15,262 36,886 5,598 7,223
TOTAL OPERATING EXPENSES	\$ 270,340	\$	286,905	\$	286,905	\$	297,913	\$	306,388	\$	326,811	\$	338,057
RECURRING OPERATING INCOME (DEFICIT)	\$ 3,071	\$	(6,269)	\$	(7,269)	\$	(9,273)	\$	(11,019)	\$	(12,364)	\$	(13,472)
NON RECURRING REVENUES	 444		6,269		7,269		310		352		395		440
TOTAL OPERATING INCOME (DEFICIT)	\$ 3,515	\$	(0)	\$	(0)	\$	(8,963)	\$	(10,666)	\$	(11,969)	\$	(13,033)

	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	VARIANCE	% CHANGE BUDGET/ AMENDED
PASSENGER REVENUE					
BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT	24,863,742 38,968,409 26,569,135 2,878,169	21,735,500 40,022,833 26,224,400 2,648,300	21,735,500 40,028,014 27,675,400 2,648,300	5,181 1,451,000 - -	0.0% 0.0% 5.5% 0.0%
TOTAL PASSENGER REVENUES	93,279,454	90,631,033	92,087,214	1,456,181	1.6%
PASSENGERS  BUS OPERATIONS  RAIL OPERATIONS  CONTRACTED SERVICES - FIXED ROUTE  CONTRACTED SERVICES - PARATRANSIT  CHULA VISTA TRANSIT	24,312,544 37,607,474 25,604,547 636,374	20,867,013 37,758,851 25,261,291 539,104	20,859,405 37,759,464 26,610,962 539,104	(7,608) 614 1,349,671 - -	0.0% 0.0% 5.3% 0.0%
TOTAL PASSENGERS	88,160,939	84,426,259	85,768,935	1,342,676	1.6%
AVERAGE FARE  BUS OPERATIONS  RAIL OPERATIONS  CONTRACTED SERVICES - FIXED ROUTE  CONTRACTED SERVICES - PARATRANSIT  CHULA VISTA TRANSIT	1.023 1.036 1.038 4.523	1.042 1.060 1.038 4.912	1.042 1.060 1.040 4.912	- - - - -	0.0% 0.0% 0.0% 0.0%
TOTAL AVERAGE FARE	1.058	1.073	1.074	-	0.0%

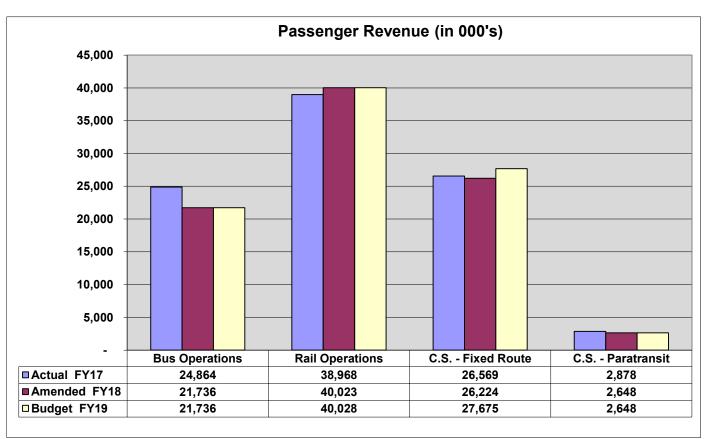
	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	VARIANCE	% CHANGE BUDGET/ AMENDED
REVENUE MILES					
BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT	9,628,251 8,724,092 10,296,093 4,805,821	9,694,777 8,684,277 10,297,864 4,621,091	9,765,328 8,684,277 11,050,566 4,621,091	70,551 - 752,702 - -	0.7% 0.0% 7.3% 0.0%
TOTAL REVENUE MILES	33,454,257	33,298,009	34,121,262	823,253	2.5%
TOTAL MILES					
BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT	11,281,885 8,835,432 12,341,263 6,304,930	11,226,561 8,789,287 12,369,084 6,027,103	11,168,406 8,789,287 13,268,173 6,027,103	(58,155) - 899,089 - -	-0.5% 0.0% 7.3% 0.0%
TOTAL MILES	38,763,510	38,412,035	39,252,969	840,934	2.2%
REVENUE HOURS					
BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT	822,410 489,464 991,763 268,337	821,211 482,950 998,063 251,120	821,543 482,950 1,069,300 251,120	332 - 71,237 - -	0.0% 0.0% 7.1% 0.0%
TOTAL REVENUE HOURS	2,571,974	2,553,344	2,624,913	71,569	2.8%
TOTAL HOURS					
BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT	893,889 503,593 1,063,112 365,302	875,754 502,921 1,068,857 357,632	873,149 502,921 1,144,711 357,632	(2,605) - 75,854 - -	-0.3% 0.0% 7.1% 0.0%
TOTAL HOURS	2,825,895	2,805,164	2,878,413	73,249	2.6%

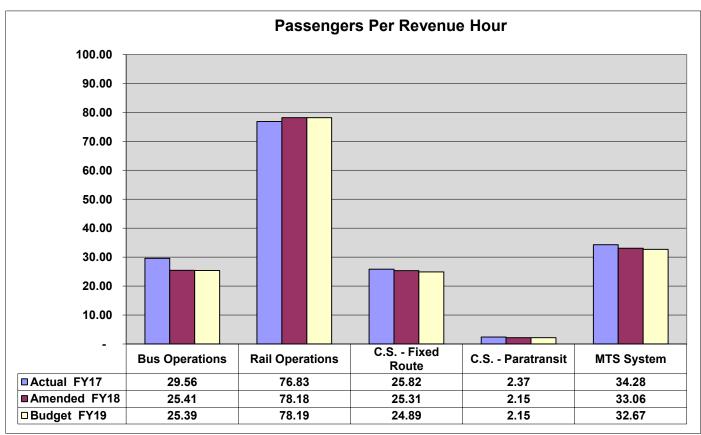
	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	VARIANCE	% CHANGE BUDGET/ AMENDED
TOTAL OPERATING COSTS *					
BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT CORONADO FERRY ADMINISTRATIVE PASS THROUGH	95,759,894 76,779,808 61,651,789 20,062,257 - 199,834 344,180	99,557,065 79,362,766 63,114,519 20,116,140 - 206,828 351,064	99,566,391 80,271,853 69,257,033 19,738,999 - 211,999 358,085	9,326 909,087 6,142,514 (377,141) - 5,171 7,021	0.0% 1.1% 9.7% -1.9% - 2.5% 2.0%
TOTAL OPERATING COSTS	254,797,761	262,708,382	269,404,360	6,695,978	2.5%
TOTAL PASSENGERS / REVENUE HOUR  BUS OPERATIONS RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE CONTRACTED SERVICES - PARATRANSIT CHULA VISTA TRANSIT  TOTAL PASSENGERS / REVENUE HOUR	29.6 76.8 25.8 2.4 -	25.4 78.2 25.3 2.1 -	25.4 78.2 24.9 2.1 -	(0.0) 0.0 (0.4) - - (0.4)	-0.1% 0.0% -1.7% 0.0% 0.0%
TOTAL FAREBOX RECOVERY					
BUS OPERATIONS	26.0%	21.8%	21.8%	0.0%	0.0%
RAIL OPERATIONS CONTRACTED SERVICES - FIXED ROUTE	50.8% 43.1%	50.4% 41.6%	49.9% 40.0%	-0.6% -1.6%	-1.1% -3.8%
CONTRACTED SERVICES - PARATRANSIT	14.3%	13.2%	13.4%	0.3%	1.9%
CHULA VISTA TRANSIT	-	-	-	0.0%	0.0%
TOTAL FAREBOX RECOVERY	40.3%	39.4%	38.6%	-0.9%	-2.2%

<sup>\*</sup> Includes the administrative overhead allocation of expenses.

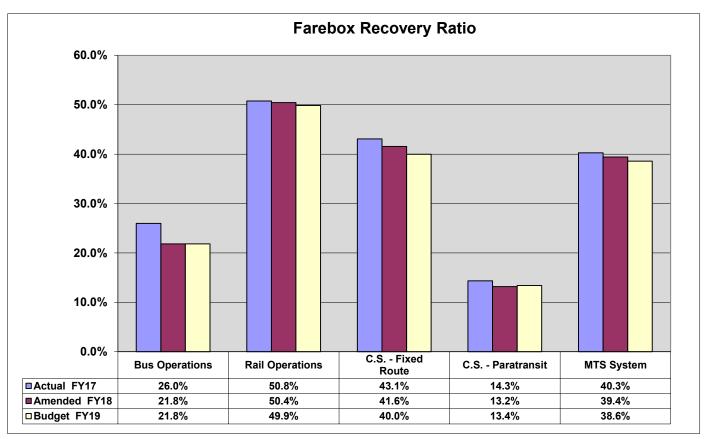
	ACTUAL FY17	AMENDED BUDGET FY18	PROPOSED BUDGET FY19	VARIANCE	% CHANGE BUDGET/ AMENDED
TOTAL OPERATING SUBSIDY					
BUS OPERATIONS	67,550,743	71,622,492	75,373,843	3,751,351	5.2%
RAIL OPERATIONS	32,080,004	36,340,731	37,506,271	1,165,540	3.2%
CONTRACTED SERVICES - FIXED ROUTE	33,331,135	35,261,249	36,251,561	990,312	2.8%
CONTRACTED SERVICES - PARATRANSIT	16,550,213	17,540,420	17,743,910	203,490	1.2%
CHULA VISTA TRANSIT	=	=	-	-	=
CORONADO FERRY	199,834	206,828	211,999	5,171	2.5%
ADMINISTRATIVE PASS THROUGH	344,180	351,064	358,085	7,021	2.0%
TOTAL OPERATING SUBSIDY	150,056,108	161,322,784	167,445,669	6,122,885	3.8%
TOTAL SUBSIDY / PASSENGER					
BUS OPERATIONS	2.78	3.43	3.61	0.18	5.3%
RAIL OPERATIONS	0.85	0.96	0.99	0.03	3.2%
CONTRACTED SERVICES - FIXED ROUTE	1.30	1.40	1.36	(0.03)	-2.4%
CONTRACTED SERVICES - PARATRANSIT	26.01	32.54	32.91	0.38	1.2%
CHULA VISTA TRANSIT	-	-	-	-	0.0%
TOTAL SUBSIDY / PASSENGER	1.70	1.91	1.95	0.04	2.2%

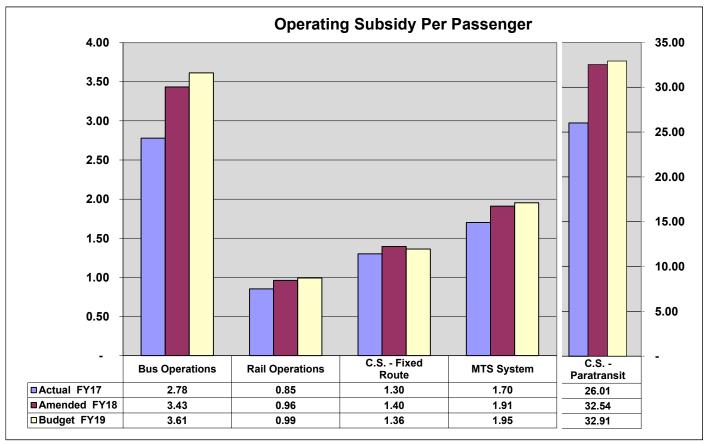
#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM STATISTICAL SUMMARY FISCAL YEAR 2019 SECTION 10.02





#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM STATISTICAL SUMMARY FISCAL YEAR 2019 SECTION 10.02





### SAN DIEGO METROPOLITAN TRANSIT SYSTEM POSITION INFORMATION (SUMMARY FORMAT) FISCAL YEAR 2019 PROPOSED BUDGET SECTION 10.03

COMPASS CARD				Net Positons		
		Amended Budget	Position	Requiring	Proposed	Frozen
MTS Administration   BOD Administration   3.0		FY 2018	Shifts	Funding Adjs	FY 2019	Positions
BOD ADMINISTRATION   3.0   0.0   0.0   3.0   0		FTE's	FTE's	FTE's	FTE's	FTE's
BOD ADMINISTRATION   3.0   0.0   0.0   3.0   0	MTS Administration		_			_
EXECUTIVE   3.0		3.0	0.0	0.0	3.0	0.0
FINANCE	COMPASS CARD					0.0
HUMAN RESOURCES 17.0 0.0 0.0 17.0 0.0 INFORMATION TECHNOLOGY 27.0 0.0 0.0 0.0 27.0 0.0 INFORMATION TECHNOLOGY 27.0 0.0 0.0 0.0 27.0 0.0 0.0 27.0 0.0 0.0 0.0 27.0 0.0 0.0 0.0 27.0 0.0 0.0 0.0 27.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	EXECUTIVE	3.0	0.0	0.0	3.0	0.0
INFORMATION TECHNOLOGY	FINANCE	21.0	0.0	0.0	21.0	0.0
LEGAL   2.0	HUMAN RESOURCES	17.0	0.0	0.0	17.0	0.0
MARKETING 9.5 0.0 0.0 9.5 0.0 PLANNING 8.5 0.0 0.0 8.5 0.0 PLANNING 8.5 0.0 0.0 8.5 0.0 RIGHT OF WAY 3.0 0.0 0.0 3.0 0.0 RISK 4.0 0.0 0.0 0.0 4.0 0.0 RIGHT OF WAY 73.0 0.0 0.0 0.0 73.0 0.0 RISK 4.0 0.0 0.0 0.0 73.0 0.0 SECURITY 73.0 0.0 0.0 0.0 73.0 0.0 STORES (ADMIN) 4.0 0.0 0.0 0.0 4.0 0.0 STORES (BUS) 11.0 0.0 0.0 0.0 11.0 0.0 STORES (RAIL) 8.0 0.0 0.0 0.0 8.0 0.0 TELEPHONE INFORMATION SERVICES 17.0 0.0 0.0 0.0 17.0 0.0 TRANSIT STORES 8.0 0.0 0.0 0.0 8.0 0.0 Subtotal MTS Administration 245.0 0.0 0.0 8.5 0.0 Subtotal MTS Administration 245.0 0.0 0.0 8.5 0.0  Bus Operations CONTRACT SERVICES 8.5 0.0 0.0 0.0 8.5 0.0 MAINTENANCE 186.0 0.0 0.0 5.0 0.0 MAINTENANCE 196.0 0.0 0.0 186.0 0.0 MAINTENANCE-FACILITY 5.0 0.0 0.0 5.0 0.0 MAINTENANCE-FACILITY 5.0 0.0 0.0 1.0 12.0 0.0 REVENUE (BUS) 12.0 0.0 0.0 1.0 12.0 0.0 SAFETY 1.0 0.0 0.0 1.0 12.0 0.0 SAFETY 1.0 0.0 0.0 0.0 1.0 0.0 REVENUE (BUS) 594.5 0.0 0.0 0.0 594.5 0.0 Subtotal Bus Operations 827.0 0.0 0.0 387.0 0.0  RAINTENANCE (RAIL) 7.5 0.0 0.0 0.0 594.5 0.0 Subtotal Bus Operations 827.0 0.0 0.0 387.0 0.0 RAINTENANCE (RAIL) 7.5 0.0 0.0 0.0 387.0 0.0 RAINTENANCE (RAIL) 39.7 0.0 0.0 387.0 0.0 RAINTENANCE (RAIL) 39.7 0.0 0.0 387.0 0.0  REVENUE (RAIL) 39.7 0.0 0.0 387.0 0.0  REVENUE (RAIL) 39.7 0.0 0.0 387.0 0.0  REVENUE (RAIL) 39.7 0.0 0.0 387.0 0.0  Subtotal Bus Operations 469.5 0.0 0.0 0.0 18.0 0.1  TRANSPORTATION (RAIL) 212.3 0.0 0.0 0.0 212.3 0.0  Subtotal Rail Operations 469.5 0.0 0.0 0.0 18.0 0.1  CHEM TASKICAB 13.0 0.0 0.0 0.0 18.0 0.1	INFORMATION TECHNOLOGY	27.0	0.0	0.0	27.0	0.0
PLANNING	LEGAL	2.0	0.0	0.0	2.0	0.0
PROCUREMENT	MARKETING	9.5	0.0	0.0	9.5	0.0
RIGHT OF WAY RISK 4.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0 0.0	PLANNING	8.5	0.0	0.0	8.5	0.0
RISK   4.0   0.0   0.0   4.0   0.0   SECURITY   73.0   0.0   0.0   0.0   73.0   0.0   0.0   0.0   73.0   0	PROCUREMENT	14.0	0.0	0.0	14.0	0.0
SECURITY   73.0   0.0   0.0   73.0   0.0	RIGHT OF WAY	3.0	0.0	0.0	3.0	0.0
STORES (ADMIN)	RISK	4.0	0.0	0.0	4.0	0.0
STORES (BUS)	SECURITY	73.0	0.0	0.0	73.0	0.0
STORES (RAIL)   8.0   0.0   0.0   8.0   0.0	STORES (ADMIN)	4.0	0.0	0.0	4.0	0.0
TELEPHONE INFORMATION SERVICES   17.0   0.0   0.0   17.0   0.0	STORES (BUS)	11.0	0.0	0.0	11.0	0.0
TRANSIT STORES   8.0   0.0   0.0   8.0   0.0	STORES (RAIL)	8.0	0.0	0.0	8.0	0.0
Subtotal MTS Administration   245.0   0.0   0.0   245.0   0.0	TELEPHONE INFORMATION SERVICES	17.0	0.0	0.0	17.0	0.0
Bus Operations   CONTRACT SERVICES   8.5   0.0   0.0   8.5   0.0	TRANSIT STORES	8.0	0.0	0.0	8.0	0.0
CONTRACT SERVICES	Subtotal MTS Administration	245.0	0.0	0.0	245.0	0.0
EXECUTIVE (BUS)   5.0   0.0   0.0   5.0   0.0	Bus Operations					
EXECUTIVE (BUS)   5.0   0.0   0.0   5.0   0.0	CONTRACT SERVICES	8.5	0.0	0.0	8.5	0.0
MAINTENANCE-FACILITY         5.0         0.0         0.0         5.0         0           PASSENGER SERVICES         7.0         0.0         0.0         7.0         0           REVENUE (BUS)         12.0         0.0         0.0         12.0         0           SAFETY         1.0         0.0         0.0         1.0         0           TRAINING         8.0         0.0         0.0         8.0         0           TRANSPORTATION (BUS)         594.5         0.0         0.0         594.5         0           Subtotal Bus Operations         827.0         0.0         0.0         827.0         0           EXECUTIVE (RAIL)         7.5         0.0         0.0         7.5         0           FACILITIES         68.0         0.0         0.0         68.0         -1           LIGHT RAIL VEHICLES         86.0         0.0         0.0         86.0         0           MAINTENANCE OF WAYSIDE         38.0         0.0         0.0         39.7         0           REVENUE (RAIL)         39.7         0.0         0.0         18.0         -1           TRACK         18.0         0.0         0.0         212.3         0 <tr< td=""><td>EXECUTIVE (BUS)</td><td></td><td></td><td></td><td></td><td>0.0</td></tr<>	EXECUTIVE (BUS)					0.0
PASSENGER SERVICES   7.0   0.0   0.0   7.0   0.0   REVENUE (BUS)   12.0   0.0   0.0   0.0   12.0   0	MAINTENANCE	186.0	0.0	0.0	186.0	0.0
REVENUE (BUS) 12.0 0.0 0.0 12.0 0 SAFETY 1.0 0.0 0.0 1.0 1.0 0 TRAINING 8.0 0.0 0.0 8.0 0 TRANSPORTATION (BUS) 594.5 0.0 0.0 594.5 0  Subtotal Bus Operations 827.0 0.0 0.0 827.0 0  Rail Operations  EXECUTIVE (RAIL) 7.5 0.0 0.0 7.5 0.0 FACILITIES 68.0 0.0 0.0 68.0 -1 LIGHT RAIL VEHICLES 86.0 0.0 0.0 86.0 0.0 MAINTENANCE OF WAYSIDE 38.0 0.0 0.0 38.0 0.0 REVENUE (RAIL) 39.7 0.0 0.0 38.7 0.0 TRACK 18.0 0.0 0.0 39.7 0.0 TRACK 18.0 0.0 0.0 18.0 -1 Subtotal Rail Operations 469.5 0.0 0.0 0.0 469.5 -2  Other MTS Operations	MAINTENANCE-FACILITY	5.0	0.0	0.0	5.0	0.0
SAFETY   1.0   0.0   0.0   1.0   0.0   1.0   0.0   1.0   0.0   1.0   0.0   1.0   0.0   1.0   0.0   1.0   0.0   1.0   0.0   0.0   1.0   0	PASSENGER SERVICES	7.0	0.0	0.0	7.0	0.0
TRAINING         8.0         0.0         0.0         594.5         0.0           TRANSPORTATION (BUS)         594.5         0.0         0.0         594.5         0.0           Subtotal Bus Operations         827.0         0.0         0.0         0.0         827.0         0.0           Rail Operations         EXECUTIVE (RAIL)         7.5         0.0         0.0         7.5         0.0           FACILITIES         68.0         0.0         0.0         68.0         -1           LIGHT RAIL VEHICLES         86.0         0.0         0.0         86.0         0.0           MAINTENANCE OF WAYSIDE         38.0         0.0         0.0         38.0         0.0           REVENUE (RAIL)         39.7         0.0         0.0         39.7         0.0           TRACK         18.0         0.0         0.0         18.0         -1           TRANSPORTATION (RAIL)         212.3         0.0         0.0         469.5         -2           Other MTS Operations         469.5         0.0         0.0         13.0         0           TAXICAB         13.0         0.0         0.0         13.0         0	REVENUE (BUS)	12.0	0.0	0.0	12.0	0.0
TRANSPORTATION (BUS)         594.5         0.0         0.0         594.5         0.0           Subtotal Bus Operations         827.0         0.0         0.0         827.0         0.0           Rail Operations         EXECUTIVE (RAIL)         7.5         0.0         0.0         7.5         0.0           FACILITIES         68.0         0.0         0.0         0.0         68.0         -1           LIGHT RAIL VEHICLES         86.0         0.0         0.0         0.0         86.0         0.0           MAINTENANCE OF WAYSIDE         38.0         0.0         0.0         38.0         0.0           REVENUE (RAIL)         39.7         0.0         0.0         39.7         0.0           TRACK         18.0         0.0         0.0         18.0         -1           TRANSPORTATION (RAIL)         212.3         0.0         0.0         212.3         0           Subtotal Rail Operations         469.5         0.0         0.0         13.0         0           Other MTS Operations         13.0         0.0         0.0         13.0         0	SAFETY	1.0	0.0	0.0	1.0	0.0
Subtotal Bus Operations         827.0         0.0         0.0         827.0         0           Rail Operations         EXECUTIVE (RAIL)         7.5         0.0         0.0         7.5         0           FACILITIES         68.0         0.0         0.0         68.0         -1           LIGHT RAIL VEHICLES         86.0         0.0         0.0         86.0         0           MAINTENANCE OF WAYSIDE         38.0         0.0         0.0         38.0         0           REVENUE (RAIL)         39.7         0.0         0.0         39.7         0           TRACK         18.0         0.0         0.0         18.0         -1           TRANSPORTATION (RAIL)         212.3         0.0         0.0         212.3         0           Subtotal Rail Operations         469.5         0.0         0.0         469.5         -2           Other MTS Operations         13.0         0.0         0.0         13.0         0	TRAINING	8.0	0.0	0.0	8.0	0.0
Rail Operations         EXECUTIVE (RAIL)       7.5       0.0       0.0       7.5       0.0         FACILITIES       68.0       0.0       0.0       68.0       -1         LIGHT RAIL VEHICLES       86.0       0.0       0.0       86.0       0         MAINTENANCE OF WAYSIDE       38.0       0.0       0.0       38.0       0         REVENUE (RAIL)       39.7       0.0       0.0       39.7       0         TRACK       18.0       0.0       0.0       18.0       -1         TRANSPORTATION (RAIL)       212.3       0.0       0.0       212.3       0         Subtotal Rail Operations       469.5       0.0       0.0       469.5       -2         Other MTS Operations         TAXICAB       13.0       0.0       0.0       13.0       0	TRANSPORTATION (BUS)	594.5	0.0	0.0	594.5	0.0
EXECUTIVE (RAIL) 7.5 0.0 0.0 7.5 0.0  FACILITIES 68.0 0.0 0.0 68.0 -1  LIGHT RAIL VEHICLES 86.0 0.0 0.0 86.0 0.0  MAINTENANCE OF WAYSIDE 38.0 0.0 0.0 38.0 0.0  REVENUE (RAIL) 39.7 0.0 0.0 39.7 0.0  TRACK 18.0 0.0 0.0 18.0 -1  TRANSPORTATION (RAIL) 212.3 0.0 0.0 212.3 0.0  Subtotal Rail Operations 469.5 0.0 0.0 469.5 -2  Other MTS Operations  TAXICAB 13.0 0.0 0.0 13.0 0.0	Subtotal Bus Operations	827.0	0.0	0.0	827.0	0.0
FACILITIES 68.0 0.0 0.0 68.0 -1 LIGHT RAIL VEHICLES 86.0 0.0 0.0 86.0 0 MAINTENANCE OF WAYSIDE 38.0 0.0 0.0 38.0 0 REVENUE (RAIL) 39.7 0.0 0.0 39.7 0 TRACK 18.0 0.0 0.0 18.0 -1 TRANSPORTATION (RAIL) 212.3 0.0 0.0 212.3 0 Subtotal Rail Operations 469.5 0.0 0.0 469.5 -2  Other MTS Operations TAXICAB 13.0 0.0 0.0 13.0 0.0	Rail Operations					
LIGHT RAIL VEHICLES       86.0       0.0       0.0       86.0       0         MAINTENANCE OF WAYSIDE       38.0       0.0       0.0       38.0       0         REVENUE (RAIL)       39.7       0.0       0.0       39.7       0         TRACK       18.0       0.0       0.0       18.0       -1         TRANSPORTATION (RAIL)       212.3       0.0       0.0       212.3       0         Subtotal Rail Operations       469.5       0.0       0.0       469.5       -2         Other MTS Operations       13.0       0.0       0.0       13.0       0	EXECUTIVE (RAIL)	7.5	0.0	0.0	7.5	0.0
MAINTENANCE OF WAYSIDE       38.0       0.0       0.0       38.0       0         REVENUE (RAIL)       39.7       0.0       0.0       39.7       0         TRACK       18.0       0.0       0.0       18.0       -1         TRANSPORTATION (RAIL)       212.3       0.0       0.0       212.3       0         Subtotal Rail Operations       469.5       0.0       0.0       469.5       -2         Other MTS Operations       TAXICAB       13.0       0.0       0.0       13.0       0	FACILITIES	68.0	0.0	0.0	68.0	-1.0
REVENUE (RAIL)     39.7     0.0     0.0     39.7     0.0       TRACK     18.0     0.0     0.0     18.0     -1       TRANSPORTATION (RAIL)     212.3     0.0     0.0     212.3     0       Subtotal Rail Operations     469.5     0.0     0.0     469.5     -2       Other MTS Operations       TAXICAB     13.0     0.0     0.0     13.0     0.0	LIGHT RAIL VEHICLES	86.0	0.0	0.0	86.0	0.0
TRACK         18.0         0.0         0.0         18.0         -1           TRANSPORTATION (RAIL)         212.3         0.0         0.0         212.3         0           Subtotal Rail Operations         469.5         0.0         0.0         469.5         -2           Other MTS Operations         13.0         0.0         0.0         13.0         0	MAINTENANCE OF WAYSIDE	38.0	0.0	0.0	38.0	0.0
TRANSPORTATION (RAIL)         212.3         0.0         0.0         212.3         0.0           Subtotal Rail Operations         469.5         0.0         0.0         469.5         -2           Other MTS Operations         TAXICAB         13.0         0.0         0.0         13.0         0	REVENUE (RAIL)	39.7	0.0	0.0	39.7	0.0
Subtotal Rail Operations         469.5         0.0         0.0         469.5         -2           Other MTS Operations         TAXICAB         13.0         0.0         0.0         13.0         0		18.0	0.0	0.0	18.0	-1.0
Other MTS Operations           TAXICAB         13.0         0.0         0.0         13.0         0	TRANSPORTATION (RAIL)	212.3	0.0	0.0	212.3	0.0
TAXICAB         13.0         0.0         0.0         13.0         0	Subtotal Rail Operations	469.5	0.0	0.0	469.5	-2.0
	TAXICAB	13.0	0.0	0.0	13.0	0.0
Subtotal Other MTS Operations 13.0 0.0 0.0 13.0 0	Subtotal Other MTS Operations	13.0	0.0	0.0	13.0	0.0
Grand Total 1,554.5 0.0 0.0 1,554.5 -2	Grand Total	1,554.5	<u>0.0</u>	0.0	1,554.5	-2.0

#### Att. A, AI 25, 5/10/18

		SECTION 10.04				
				Net Positons		_
		Amended Budget	Position	Requiring	Proposed	Frozen
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)
MTS Administration						
BOD ADMINISTRATION						
Administrative Assistant I	03	1.0	0.0	0.0	1.0	0.0
Exec Asst GC/Asst Board Clrk	07	1.0	0.0	0.0	1.0	0.0
Internal Auditor	10	1.0	0.0	0.0	1.0	0.0
BOD ADMINISTRATION TOTAL		3.0	0.0	0.0	3.0	0.0
COMPASS CARD						
Compass Services Supervisor	07	1.0	0.0	0.0	1.0	0.0
Customer Serv Asst (Part-Time)	02	4.0	0.0	0.0	4.0	0.0
Customer Service Rep	03	2.0	0.0	0.0	2.0	0.0
Fare System Support Analyst	06	1.0	0.0	0.0	1.0	0.0
Fare Systems Administrator	10	1.0	0.0	0.0	1.0	0.0
Lead Customer Service Rep	04	1.0	0.0	0.0	1.0	0.0
Regional Revenue Administrator	05	1.0	0.0	0.0	1.0	0.0
Systems Administrator	08	1.0	0.0	0.0	1.0	0.0
COMPASS CARD TOTAL		12.0	0.0	0.0	12.0	0.0
EXECUTIVE						
Chief Executive Officer	16	1.0	0.0	0.0	1.0	0.0
Chief of Staff	14	1.0	0.0	0.0	1.0	0.0
Exec Asst CEO / Board Clerk	08	1.0	0.0	0.0	1.0	0.0
EXECUTIVE TOTAL		3.0	0.0	0.0	3.0	0.0
FINANCE						
Chief Financial Officer	15	1.0	0.0	0.0	1.0	0.0
Accounting Assistant	04	3.0	0.0	0.0	3.0	0.0
Capital Grants Supervisor	08	1.0	0.0	0.0	1.0	0.0
Controller	12	1.0	0.0	0.0	1.0	0.0
Dir Fin Planning & Analysis	12	1.0	0.0	0.0	1.0	0.0
Finance Assistant	05	1.0	0.0	0.0	1.0	0.0
Financial Analyst	07	1.0	0.0	0.0	1.0	0.0
Junior Financial Analyst	05	1.0	0.0	0.0	1.0	0.0
Operating Budget Supervisor	08	1.0	0.0	0.0	1.0	0.0
Payroll Coordinator	05	4.0	0.0	0.0	4.0	0.0
Payroll Manager	09	1.0	0.0	0.0	1.0	0.0
Senior Accountant	09	2.0	0.0	0.0	2.0	0.0
Staff Accountant	06	3.0	0.0	0.0	3.0	0.0
FINANCE TOTAL		21.0	0.0	0.0	21.0	0.0

	Amended Budget	Position		Proposed	Frozen		
Salani	-		· -		Positions		
•							
Grade	(FIES)	(FIES)	(FIE'S)	(FIES)	(FTE's)		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
				1.0	0.0		
				1.0	0.0		
				1.0	0.0		
				1.0	0.0		
07	3.0	0.0	0.0	3.0	0.0		
07	1.0	0.0	0.0	1.0	0.0		
_	17.0	0.0	0.0	17.0	0.0		
11	1.0	0.0	0.0	1.0	0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
	27.0	0.0	0.0	27.0	0.0		
	1.0	0.0	0.0	1.0	0.0		
08	1.0	0.0	0.0	1.0	0.0		
	2.0	0.0	0.0	2.0	0.0		
13	1.0	0.0	0.0	1.0	0.0		
					0.0		
					0.0		
					0.0		
					0.0		
					0.0		
	0.0	0.0	0.0	0.3	0.0		
06	2 0	0.0	0.0	2.0	0.0		
06 08	2.0 1.0	0.0 0.0	0.0 0.0	2.0 1.0	0.0 0.0		
	Salary Grade  14 03 05 06 08 08 07 03 05 11 09 02 07 07	Grade         (FTE's)           14         1.0           03         1.0           05         1.0           06         2.0           08         1.0           08         1.0           07         1.0           03         1.0           05         1.0           11         1.0           09         1.0           07         3.0           07         1.0           10         1.0           10         1.0           10         1.0           10         1.0           10         1.0           11         1.0           05         4.0           10         1.0           11         1.0           05         4.0           10         1.0           11         1.0           09         3.0           11         1.0           09         3.0           11         1.0           09         2.0           10         1.0           09         1.0           09         1.0 <td>Salary Grade         Amended Budget (FTE's)         Position Shifts (FTE's)           14         1.0         0.0           03         1.0         0.0           05         1.0         0.0           06         2.0         0.0           08         1.0         0.0           07         1.0         0.0           03         1.0         0.0           05         1.0         0.0           07         1.0         0.0           09         1.0         0.0           07         3.0         0.0           07         3.0         0.0           07         3.0         0.0           07         3.0         0.0           07         3.0         0.0           07         1.0         0.0           07         1.0         0.0           11         1.0         0.0           08         1.0         0.0           10         1.0         0.0           11         1.0         0.0           10         1.0         0.0           11         1.0         0.0           10         1.0</td> <td>  Net Positions   Requiring   FY 2018   Salary   FY 2018   (FTE's)   FY 2018   Shifts   (FTE's)   Funding Adjs   (FTE's)   (FT</td> <td>  Net Positions   Requiring Fry 2018   Fry 2018   Fry 2018   Fry 2018   Fry 2019   Fry 2</td>	Salary Grade         Amended Budget (FTE's)         Position Shifts (FTE's)           14         1.0         0.0           03         1.0         0.0           05         1.0         0.0           06         2.0         0.0           08         1.0         0.0           07         1.0         0.0           03         1.0         0.0           05         1.0         0.0           07         1.0         0.0           09         1.0         0.0           07         3.0         0.0           07         3.0         0.0           07         3.0         0.0           07         3.0         0.0           07         3.0         0.0           07         1.0         0.0           07         1.0         0.0           11         1.0         0.0           08         1.0         0.0           10         1.0         0.0           11         1.0         0.0           10         1.0         0.0           11         1.0         0.0           10         1.0	Net Positions   Requiring   FY 2018   Salary   FY 2018   (FTE's)   FY 2018   Shifts   (FTE's)   Funding Adjs   (FTE's)   (FT	Net Positions   Requiring Fry 2018   Fry 2018   Fry 2018   Fry 2018   Fry 2019   Fry 2		

		0_01101110101		Net Positons		
		Amended Budget	Position	Requiring	Proposed	Frozen
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)
PLANNING						
Director of Planning	12	1.0	0.0	0.0	1.0	0.0
Assoc Transportation Planner	06	2.0	-1.0	0.0	1.0	0.0
Associate Scheduler	06	2.0	0.0	0.0	2.0	0.0
Manager of Scheduling	10	1.0	0.0	0.0	1.0	0.0
Planning Intern	01	0.5	0.0	0.0	0.5	0.0
Senior Transportation Planner	09	2.0	0.0	0.0	2.0	0.0
Transit Services Data Analyst	07	0.0	1.0	0.0	1.0	0.0
PLANNING TOTAL		8.5	0.0	0.0	8.5	0.0
		0.5	0.0	0.0	0.5	0.0
PROCUREMENT						
Manager of Procurement	11	1.0	0.0	0.0	1.0	0.0
Buyer	07	1.0	0.0	0.0	1.0	0.0
Contract Specialist	06	1.0	0.0	0.0	1.0	0.0
Contracts Administrator	08	1.0	0.0	0.0	1.0	0.0
Director of Supply Chain & Ops	12	1.0	0.0	0.0	1.0	0.0
Procurement Assistant	05	2.0	0.0	0.0	2.0	0.0
Procurement Specialist	08	6.0	0.0	0.0	6.0	0.0
Senior Procurement Specialist	09	1.0	0.0	0.0	1.0	0.0
PROCUREMENT TOTAL		14.0	0.0	0.0	14.0	0.0
RIGHT OF WAY						
Manager of Real Estate Assets	12	1.0	0.0	0.0	1.0	0.0
Right of Way Engineer-Land Mgt	10	1.0	0.0	0.0	1.0	0.0
Right of Way Engineer-Permits	10	1.0	0.0	0.0	1.0	0.0
RIGHT OF WAY TOTAL		3.0	0.0	0.0	3.0	0.0
RISK						
Liability Claims Supervisor	08	1.0	0.0	0.0	1.0	0.0
Manager of Risk and Claims	10	1.0	0.0	0.0	1.0	0.0
Risk Management Specialist	05	1.0	0.0	0.0	1.0	0.0
Workers' Compensation Analyst	07	1.0	0.0	0.0	1.0	0.0
RISK TOTAL		4.0	0.0	0.0	4.0	0.0
SECURITY						
Clerk Typist/Data Entry TSS	BU	4.0	0.0	0.0	4.0	0.0
Code Compl Insp-Canine Handler	BU	2.0	0.0	0.0	2.0	0.0
Code Compliance Inspector	BU	51.0	0.0	0.0	51.0	0.0
Code Compliance Supervisor	06	11.0	0.0	0.0	11.0	0.0
Deputy Dir of Transit Enf	10	1.0	0.0	0.0	1.0	0.0
Director of Transit Sys Sec	12	1.0	0.0	0.0	1.0	0.0
Mgr of Operations-Transit Enf	09	1.0	0.0	0.0	1.0	0.0
Records Manager	08	1.0	0.0	0.0	1.0	0.0
Security Systems Administrator	06	1.0	0.0	0.0	1.0	0.0
SECURITY TOTAL		73.0	0.0	0.0	73.0	0.0
STORES (ADMIN)						
Business Perf & Dev Analyst	06	1.0	0.0	0.0	1.0	0.0
Inventory Planning Analyst	07	1.0	0.0	0.0	1.0	0.0
Manager of Inventory Planning and BA	11	1.0	0.0	0.0	1.0	0.0
Materials Manager	10	1.0	0.0	0.0	1.0	0.0
STORES (ADMIN) TOTAL		4.0	0.0	0.0	4.0	0.0
· · · · · · · · · · · · · · · ·		1.0	0.0	0.0	1.0	0.0

#### Att. A, AI 25, 5/10/18

				Net Positons			
		Amended Budget	Position	Requiring	Proposed	Frozen	
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions	
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)	
STORES (BUS)							
Storeroom Clerks - IAD	BU	5.0	0.0	0.0	5.0	0.0	
Storeroom Clerks - KMD	BU	5.0	0.0	0.0	5.0	0.0	
Storeroom Supervisor - IAD	07	1.0	0.0	0.0	1.0	0.0	
STORES (BUS) TOTAL		11.0	0.0	0.0	11.0	0.0	
STORES (RAIL)							
Asst Manager of Stores (Rail)	08	1.0	0.0	0.0	1.0	0.0	
Storekeeper	BU	7.0	0.0	0.0	7.0	0.0	
STORES (RAIL) TOTAL		8.0	0.0	0.0	8.0	0.0	
TELEPHONE INFORMATION SERVICES							
Asst Supvr of Info & Trip Plan	06	1.0	0.0	0.0	1.0	0.0	
Info & Trip Planning Supvr	07	1.0	0.0	0.0	1.0	0.0	
Info and Trip Planning Clerk	BU	15.0	0.0	0.0	15.0	0.0	
TELEPHONE INFORMATION SERVICES TO		17.0	0.0	0.0	17.0	0.0	
TRANSIT STORES							
Transit Store Supervisor	07	1.0	0.0	0.0	1.0	0.0	
Asst Transit Store Supervisor	06	1.0	0.0	0.0	1.0	0.0	
Senior Transit Store Clerk	BU	1.0	0.0	0.0	1.0	0.0	
Transit Store Clerk	BU	5.0	0.0	0.0	5.0	0.0	
TRANSIT STORES TOTAL		8.0	0.0	0.0	8.0	0.0	
Subtotal MTS Administration		245.0	0.0	0.0	245.0	0.0	

Part			SECTION 10.04				
Position of Market         Fy 2016         Position of Press (Press)         Position of Press (Press)<					Net Positons		
Part			Amended Budget	Position	Requiring	Proposed	Frozen
Second Part		Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions
CONTRACT SERVICES   Associate Trans Ops Specialist   06		Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)
Associate Trans Ops Sproulist   06	Bus Operations			_			
Associate Trans Ops Sproulist   06	CONTRACT SERVICES						
Intern - Transit Services   01		06	1.0	0.0	0.0	1.0	0.0
Mg of Partament & Mini Bus   10							
Mg or South Bey & E County Op							
Passenger Facilities Tech.   0.4   1.0   0.0   0.0   1.0   0.0	•						
Supre of Passenger Facilities   07							
Transit Operations Specialist   06   2.0   0.	_						
Transit Ops Specialist - Para   06   1.0   0.							
CONTRACT SERVICES TOTAL   8.5							
Chief Op Officer-Transt Servs   15							
Diel Op Officer-Transit Servs   15			0.0	0.0	0.0	0.0	0.0
Enviro Health & Safely Spe II   09   1.0   0.0	<u> </u>	45	4.0	0.0	0.0		
Executive Assistant (COO Bus)	•						
Mgr of Capital Projects (Bus)         12         1.0         0.0         0.0         1.0         0.0           Project Mgr-Capital Projects         10         1.0         0.0         0.0         0.0         0.0           EXECUTIVE (BUS) TOTAL         5.0         0.0         0.0         0.0         5.0         0.0           Maintenance IAD         0         1.0         0.0         0.0         1.0         0.0           Body Shop Apprentice II - KMD         BU         1.0         0.0         0.0         1.0         0.0           Communications Tech - IAD         BU         2.0         0.0         0.0         0.0         0.0         0.0           Dir of Fieet & Facility Maint         13         1.0         0.0         0.0         1.0         0.0           Electronics Apprentice I - IAD         BU         1.0         0.0         0.0         1.0         0.0           Electronics Apprentice I - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Maintenance Analyst         06         1.0         0.0         0.0	• .						
Project Mgr-Capital Projects         10         1.0         0.0         0.0         5.0         0.0           EXECUTIVE (BUS) TOTAL         5.0         0.0         0.0         5.0         0.0           MAINTENANCE           Admin Asst II - Maintenance         0.5         1.0         0.0         0.0         1.0         0.0           Asst Mgr of Maintenance - IAD         10         1.0         0.0         0.0         1.0         0.0           Body Shop Apprentice II - IKMD         BU         1.0         0.0         0.0         1.0         0.0           Body Shop Apprentice II - IKMD         BU         1.0         0.0         0.0         1.0         0.0           Dir of Fleet & Facility Maint         13         1.0         0.0         0.0         1.0         0.0           Electronics Apprentice I - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         10.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         10.0         0.0         0.0         1.0         0.0           Maintenance Cell Active Cell Active Cell Active Cell Active Cell Active Cell Active C							
EXECUTIVE (BUS) TOTAL							
MAINTENANCE           Admin Asst II - Maintenance         05         1.0         0.0         0.0         1.0         0.0           Asst Mgr of Maintenance - IAD         10         1.0         0.0         0.0         1.0         0.0           Body Shop Apprentice II - KMID         BU         1.0         0.0         0.0         1.0         0.0           Communications Tech - IAD         BU         2.0         0.0         0.0         1.0         0.0           Electronics Apprentice I - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         10.0         0.0         0.0         10.0         0.0           Foreman - KMD         08         10.0         0.0         0.0         10.0         0.0           Maintenance Clerk - KMD         08         1.0         0.0         0.0         1.0         0.0           Maintenance Clerk - KMD         0         2.1         0.0         0.0         1.0         0.0           Mechanic A - KMD         BU         2.1         0.0         0.0         2.0							
Admin Asst II - Maintenance         05         1.0         0.0         0.0         1.0         0.0           Asst Mgr of Maintenance - IAD         10         1.0         0.0         0.0         1.0         0.0           Body Shop Apprentice II - KMD         BU         1.0         0.0         0.0         1.0         0.0           Communications Tech - IAD         BU         2.0         0.0         0.0         1.0         0.0           Electronics Apprentice I - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - KMD         08         10.0         0.0         0.0         1.0         0.0           Maintenance Analyst         06         1.0         0.0         0.0         1.0         0.0           Maintenance Celerk - KMD         02         1.1         1.0         0.0         0.0         1.0         0.0           Maintenance Celerk - KMD         11         1.0         0.0         0.0         1.0         0.0           Mechanic A - KMD         BU         2.1         0.0         0.0         0.0         2.1	EXECUTIVE (BUS) TOTAL		5.0	0.0	0.0	5.0	0.0
Asst Mgr of Maintenance - IAD	MAINTENANCE						
Body Shop Apprentice II - KMD	Admin Asst II - Maintenance	05	1.0	0.0	0.0	1.0	0.0
Communications Tech - IAD	Asst Mgr of Maintenance - IAD	10	1.0	0.0	0.0	1.0	0.0
Dir of Fleet & Facility Maint   13	Body Shop Apprentice II - KMD	BU	1.0	0.0	0.0	1.0	0.0
Electronics Apprentice I - IAD   BU   1.0   0.0   0.0   1.0   0.	Communications Tech - IAD	BU	2.0	0.0	0.0	2.0	0.0
Foreman - IAD	Dir of Fleet & Facility Maint	13	1.0	0.0	0.0	1.0	0.0
Foreman - KMD	Electronics Apprentice I - IAD		1.0	0.0	0.0	1.0	0.0
Maintenance Analyst         06         1.0         0.0         0.0         1.0         0.0           Maintenance Clerk - KMD         02         1.0         0.0         0.0         1.0         0.0           Manager Of Maintenance KMD         11         1.0         0.0         0.0         1.0         0.0           Mechanic A - IAD         BU         21.0         0.0         0.0         21.0         0.0           Mechanic A - KMD         BU         27.0         0.0         0.0         27.0         0.0           Mechanic A - KMD         BU         5.0         0.0         0.0         27.0         0.0           Mechanic Apprentice I - IAD         BU         8.0         0.0         0.0         8.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         13.0         0.0         0.0         13.0         0.0           Mechanic A- Flacitity Alimit         11         1.0         0.0         0.0         15.0         0.0	Foreman - IAD	08	10.0	0.0	0.0	10.0	0.0
Maintenance Clerk - KMD         02         1.0         0.0         0.0         1.0         0.0           Manager Of Maintenance KMD         11         1.0         0.0         0.0         1.0         0.0           Mechanic A - IAD         BU         21.0         0.0         0.0         21.0         0.0           Mechanic A - KMD         BU         27.0         0.0         0.0         27.0         0.0           Mechanic Apprentice I - IAD         BU         5.0         0.0         0.0         5.0         0.0           Mechanic Apprentice II - IAD         BU         8.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         15.0         0.0         0.0         15.0         0.0           Mechanic C - IAD         BU         15.0         0.0         0.0         15.0         0.0	Foreman - KMD		9.0	0.0	0.0	9.0	0.0
Manager Of Maintenance KMD         11         1.0         0.0         0.0         1.0         0.0           Mechanic A - IAD         BU         21.0         0.0         0.0         21.0         0.0           Mechanic A - KMD         BU         27.0         0.0         0.0         27.0         0.0           Mechanic Apprentice I - IAD         BU         5.0         0.0         0.0         5.0         0.0           Mechanic Apprentice II - IAD         BU         8.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         13.0         0.0         0.0         4.0         0.0           Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mer of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         0.0         1.0         0.0	Maintenance Analyst		1.0			1.0	0.0
Mechanic A - IAD	Maintenance Clerk - KMD					1.0	0.0
Mechanic A - KMD	Manager Of Maintenance KMD		1.0	0.0	0.0	1.0	0.0
Mechanic Apprentice I - IAD         BU         5.0         0.0         5.0         0.0           Mechanic Apprentice I - KMD         BU         8.0         0.0         0.0         8.0         0.0           Mechanic Apprentice II - IAD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         13.0         0.0         0.0         13.0         0.0           Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         1.0         0.0         0.0         1.0         0.0	Mechanic A - IAD					21.0	0.0
Mechanic Apprentice I - KMD         BU         8.0         0.0         0.0         8.0         0.0           Mechanic Apprentice II - IAD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         13.0         0.0         0.0         13.0         0.0           Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         0.9         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         0.7         2.0         0.0         0.0         1.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         2.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0						27.0	0.0
Mechanic Apprentice II - IAD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         13.0         0.0         0.0         13.0         0.0           Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         186.0         0.0           MAINTENANCE FACILITY         BU         1.0         0.0         0.0         1.0         0.0 <t< td=""><td>• •</td><td></td><td></td><td></td><td></td><td>5.0</td><td>0.0</td></t<>	• •					5.0	0.0
Mechanic Apprentice II - KMD         BU         4.0         0.0         0.0         4.0         0.0           Mechanic C - IAD         BU         13.0         0.0         0.0         13.0         0.0           Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         31.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0						8.0	0.0
Mechanic C - IAD         BU         13.0         0.0         0.0         13.0         0.0           Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIJ         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IA							0.0
Mechanic C - KMD         BU         15.0         0.0         0.0         15.0         0.0           Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIJ         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0							
Mgr of Fleet & Facility Maint         11         1.0         0.0         0.0         1.0         0.0           Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         186.0         0.0         0.0         1.0         0.0           BIdng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities -							
Mgr of Maintenance Training         09         1.0         0.0         0.0         1.0         0.0           Quality Assurance Inspector         07         2.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIdng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         0.0         2.0         0.0							
Quality Assurance Inspector         07         2.0         0.0         0.0         2.0         0.0           Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIdng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	-						
Serviceman A - IAD         BU         31.0         0.0         0.0         31.0         0.0           Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIdng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         0.0         2.0         0.0							
Serviceman A - KMD         BU         24.0         0.0         0.0         24.0         0.0           Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIdng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	•						
Sign Truck Operator         BU         1.0         0.0         0.0         1.0         0.0           MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BIdng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0							
MAINTENANCE TOTAL         186.0         0.0         0.0         186.0         0.0           MAINTENANCE-FACILITY         BID         1.0         0.0         0.0         1.0         0.0           Bidng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0							
MAINTENANCE-FACILITY           Bldng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	<del></del>	во					
Bldng Maint Apprentice - IAD         BU         1.0         0.0         0.0         1.0         0.0           Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	MAINTENANCE TOTAL		186.0	0.0	0.0	186.0	0.0
Foreman - IAD         08         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	MAINTENANCE-FACILITY						
Mechanic A - Facilities - IAD         BU         1.0         0.0         0.0         1.0         0.0           Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	Bldng Maint Apprentice - IAD		1.0	0.0	0.0	1.0	0.0
Mechanic A - Facilities - KMD         BU         2.0         0.0         0.0         2.0         0.0	Foreman - IAD		1.0	0.0	0.0	1.0	0.0
	Mechanic A - Facilities - IAD	BU		0.0	0.0	1.0	0.0
MAINTENANCE-FACILITY TOTAL         5.0         0.0         0.0         5.0         0.0	Mechanic A - Facilities - KMD	BU BU	2.0	0.0	0.0	2.0	0.0
	MAINTENANCE-FACILITY TOTAL		5.0	0.0	0.0	5.0	0.0

				Net Positons		
		Amended Budget	Position	Requiring	Proposed	Frozen
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)
DA COENCED OFFINACEO	Grade	(FIE 5)	(FIES)	(FIE'S)	(FIES)	(FIES)
PASSENGER SERVICES	00	0.0	0.0	0.0		
Customer Service Supervisor	06	2.0	0.0	0.0	2.0	0.0
Manager of Support Services	10	1.0	0.0	0.0	1.0	0.0
Operations Asst - Ride Checker	01	1.0	0.0	0.0	1.0	0.0
Receptionist	02	1.0	0.0	0.0	1.0	0.0
Support Services Analyst	04	1.0	0.0	0.0	1.0	0.0
Support Services Coordinator	04		0.0	0.0	1.0	0.0
PASSENGER SERVICES TOTAL		7.0	0.0	0.0	7.0	0.0
REVENUE (BUS)						
Asst Rev Technicians - IAD	BU	2.0	0.0	0.0	2.0	0.0
Asst Rev Technicians - KMD	BU	1.0	0.0	0.0	1.0	0.0
Revenue & Compass Services Mgr	80	1.0	0.0	0.0	1.0	0.0
Revenue Processors - IAD	BU	3.0	0.0	0.0	3.0	0.0
Revenue Processors - KMD	BU	2.0	0.0	0.0	2.0	0.0
Revenue Technicians - IAD	BU	1.0	0.0	0.0	1.0	0.0
Revenue Technicians - KMD	BU	2.0	0.0	0.0	2.0	0.0
REVENUE (BUS) TOTAL		12.0	0.0	0.0	12.0	0.0
SAFETY						
Manager of Safety (Bus)	09	1.0	0.0	0.0	1.0	0.0
SAFETY TOTAL		1.0	0.0	0.0	1.0	0.0
TRAINING						
Bus Op Training Instructor	06	6.0	0.0	0.0	6.0	0.0
Manager of Training (Transp)	09	1.0	0.0	0.0	1.0	0.0
P/T Bus Op Training Admin Asst	03	1.0	0.0	0.0	1.0	0.0
TRAINING TOTAL		8.0	0.0	0.0	8.0	0.0
TRANSPORTATION (BUS)						
Director of Transportation	13	1.0	0.0	0.0	1.0	0.0
Admin Asst II - Operations	05	1.0	0.0	0.0	1.0	0.0
Bus Operators - F/T	BU	550.0	0.0	0.0	550.0	0.0
Bus Operators - P/T	BU	0.5	0.0	0.0	0.5	0.0
Comm/Ops Supv-Dispatch IAD	08	7.0	0.0	0.0	7.0	0.0
Comm/Ops Supv-Dispatch KMD	08	1.0	0.0	0.0	1.0	0.0
Comm/Ops Supv-Radio	08	7.0	0.0	0.0	7.0	0.0
Comm/Ops Supv-Radio-KMD	08	1.0	0.0	0.0	1.0	0.0
Dispatch Clerk	BU	6.0	0.0	0.0	6.0	0.0
Manager of Service Operations	10	1.0	0.0	0.0	1.0	0.0
Manager of Transp Comm & Tech	10	1.0	0.0	0.0	1.0	0.0
Service Operations Supervisor	08	14.0	0.0	0.0	14.0	0.0
Trans Div Manager - IAD	10	1.0	0.0	0.0	1.0	0.0
Trans Div Manager - KMD	10	1.0	0.0	0.0	1.0	0.0
Transp Comm & Technology Supvr	10	1.0	0.0	0.0		
Transp Service Quality Spec	06	1.0	0.0	0.0	1.0 1.0	0.0 0.0
TRANSPORTATION (BUS) TOTAL		594.5	0.0	0.0		0.0
Subtotal Bus Operations		827.0	0.0	0.0	827.0	0.0

		SECTION 10.04		Nat Baaltana		
				Net Positons		
		Amended Budget	Position	Requiring	Proposed	Frozen
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)
Rail Operations						
EXECUTIVE (RAIL)						
Chief Operating Officer (Rail)	15	1.0	0.0	0.0	1.0	0.0
Engineering Intern	01	0.5	0.0	0.0	0.5	
Mgr of Capital Projects (Rail)	12	1.0	0.0	0.0	1.0	0.0 0.0
Mgr of Service Quality - Rail	10	1.0	0.0	0.0	1.0	0.0
Project Engineer (Rail)	10	1.0	0.0	0.0		0.0
Special Events Coordinator	09	1.0	0.0	0.0	1.0	
System Safety Manager (Rail)	09	1.0	0.0	0.0	1.0 1.0	0.0
Systems Engineer (Rail)	11	1.0	0.0	0.0		0.0
- <del></del>					1.0	0.0
EXECUTIVE (RAIL) TOTAL		7.5	0.0	0.0	7.5	0.0
<u>FACILITIES</u>						
Facilities Manager	10	1.0	0.0	0.0	1.0	0.0
Admin Asst II - Facilities	05	1.0	0.0	0.0	1.0	0.0
Asst Manager of Facilities	07	1.0	0.0	0.0	1.0	0.0
Facilities Supervisor	06	5.0	0.0	0.0	5.0	0.0
Serviceperson	BU	60.0	0.0	0.0	60.0	-1.0
FACILITIES TOTAL		68.0	0.0	0.0	68.0	-1.0
LIGHT RAIL VEHICLES						
Superintendent of LRV Maint	12	1.0	0.0	0.0	1.0	0.0
Asst Superintendent LRV	10	1.0	0.0	0.0	1.0	0.0
Clerk Typist/Data Entry LRV	BU	2.0	0.0	0.0	2.0	0.0
LRV Asst Lineman	BU	19.0	0.0	0.0	19.0	0.0
LRV Electromechanic	BU	50.0	0.0	0.0	50.0	0.0
LRV Lineman	BU	4.0	0.0	0.0	4.0	0.0
LRV Maint Supervisor	09	6.0	0.0	0.0	6.0	0.0
LRV Project Cordinator/Analyst	09	1.0	0.0	0.0	1.0	0.0
Maintenance Analyst (LRV)	05	1.0	0.0	0.0	1.0	0.0
Training Supervisor - LRV	09	1.0	0.0	0.0	1.0	0.0
LIGHT RAIL VEHICLES TOTAL		86.0	0.0	0.0	86.0	0.0
MAINTENANCE OF WAYSIDE Asst Superintendent Wayside	10	1.0	0.0	0.0	1.0	0.0
Asst Superintendent Wayside  Maintenance Analyst (Rail)	05	1.0	0.0	0.0	1.0	0.0
Superintendent Wayside Maint	12	1.0	0.0	0.0	1.0	0.0
					1.0	0.0
Training Supervisor - MOW	08 BU	1.0	0.0	0.0	1.0	0.0
Wayside Assistant Lineman	ВU	11.0	0.0	0.0	11.0	0.0
Wayside Lineman	ВU	15.0	0.0	0.0	15.0	0.0
Wayside Lineman		4.0	0.0	0.0	4.0	0.0
Wayside Maintenance Supervisor	09	4.0	0.0	0.0	4.0	0.0
MAINTENANCE OF WAYSIDE TOTAL		38.0	0.0	0.0	38.0	0.0
REVENUE (RAIL)						
Revenue Manager (Rail)	10	1.0	0.0	0.0	1.0	0.0
Clerk Typist/Data Entry REV	BU	2.0	0.0	0.0	2.0	0.0
Collector / Processor	BU	8.0	0.0	0.0	8.0	0.0
Lead Special Events Assistant	01	0.2	0.0	0.0	0.2	0.0
Revenue Maintainer I	BU	1.0	0.0	0.0	1.0	0.0
Revenue Maintainer II	BU	2.0	0.0	0.0	2.0	0.0
Revenue Maintainer III	BU	11.0	0.0	0.0	11.0	0.0
Revenue Maintenance Supervisor	09	2.0	0.0	0.0	2.0	0.0
Revenue Supervisor	07	2.0	0.0	0.0	2.0	0.0
Ridership Surveyor	BU	3.0	0.0	0.0	3.0	0.0
Special Events Assistant	01	7.5	0.0	0.0	7.5	0.0
REVENUE (RAIL) TOTAL		39.7	0.0	0.0	39.7	0.0

#### Att. A, AI 25, 5/10/18

		SECTION 10.04					
				Net Positons			
		Amended Budget	Position	Requiring	Proposed	Frozen	
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions	
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)	
TRACK							
Manager of Track and Structure	09	1.0	0.0	0.0	1.0	0.0	
Track Supervisor	09	1.0	0.0	0.0	1.0	0.0	
Trackperson	BU	16.0	0.0	0.0	16.0	-1.0	
TRACK TOTAL		18.0	0.0	0.0	18.0	-1.0	
TRANSPORTATION (RAIL)							
Asst Superintendent Trans	10	1.0	0.0	0.0	1.0	0.0	
Assignments Supervisor	07	5.0	0.0	0.0	5.0	0.0	
Central Control Info Rep	05	1.0	0.0	0.0	1.0	0.0	
Central Control Supervisor	09	2.0	0.0	0.0	2.0	0.0	
Flagpersons	BU	30.0	0.0	0.0	30.0	0.0	
Superintendent Transportation	12	1.0	0.0	0.0	1.0	0.0	
Train Operator	BU	95.0	0.0	0.0	95.0	0.0	
Train Operator - PT	BU	49.3	0.0	0.0	49.3	0.0	
Training Supervisor - Trans	08	2.0	0.0	0.0	2.0	0.0	
Transportation Controller	08	13.0	0.0	0.0	13.0	0.0	
Transportation Supervisor	08	13.0	0.0	0.0	13.0	0.0	
TRANSPORTATION (RAIL) TOTAL		212.3	0.0	0.0	212.3	0.0	
Subtotal Rail Operations		469.5	0.0	0.0	469.5	-2.0	

#### Att. A, AI 25, 5/10/18

				Net Positons		Frozen
		Amended Budget	Position	Requiring	Proposed	
	Salary	FY 2018	Shifts	Funding Adjs	FY 2019	Positions
	Grade	(FTE's)	(FTE's)	(FTE's)	(FTE's)	(FTE's)
Other MTS Operations						
TAXICAB						
Taxicab Administration Manager	10	1.0	0.0	0.0	1.0	0.0
Admin Asst II - Taxi	05	1.0	0.0	0.0	1.0	0.0
Office Clerk II	03	1.0	0.0	0.0	1.0	0.0
Regulatory Analyst	06	3.0	0.0	0.0	3.0	0.0
Regulatory Enforcement Supvr	07	1.0	0.0	0.0	1.0	0.0
Regulatory Inspector	05	6.0	0.0	0.0	6.0	0.0
TAXICAB TOTAL		13.0	0.0	0.0	13.0	0.0
Subtotal Other MTS Operations		13.0	0.0	0.0	13.0	0.0
Grand Total		1,554.5	0.0	0.0	1,554.5	-2.0

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM SALARY GRADE RANGES PROPOSED FISCAL YEAR 2019 BUDGET SECTION 10.05

Range	FTE Count	Minimum		Midpoint	ı	Maximum		
BU	1,205.8	Bargaining	Unit	Position, Not	Applicable			
01	10.7	\$ 21,801	\$	28,881	\$	35,961		
02	7.0	\$ 25,071	\$	33,213	\$	41,355		
03	7.0	\$ 28,832	\$	38,195	\$	47,558		
04	7.0	\$ 33,157	\$	43,924	\$	54,691		
05	29.0	\$ 38,130	\$	50,513	\$	62,895		
06	50.0	\$ 44,003	\$	58,292	\$	72,581		
07	30.0	\$ 50,383	\$	66,745	\$	83,107		
08	105.0	\$ 56,557	\$	76,479	\$	96,400		
09	39.0	\$ 64,759	\$	87,568	\$	110,377		
10	31.0	\$ 74,148	\$	100,265	\$	126,381		
11	10.0	\$ 84,899	\$	114,804	\$	144,708		
12	12.0	\$ 97,209	\$	131,451	\$	165,692		
13	3.0	\$ 109,164	\$	150,617	\$	192,070		
14	3.0	\$ 120,081	\$	165,679	\$	211,276		
15	4.0	\$ 143,304	\$	197,721	\$	252,137		
16	1.0	\$ 380,598	\$	380,598	\$	380,598		

## SAN DIEGO METROPOLITAN TRANSIT SYSTEM RESERVE BALANCES AS OF JUNE 30, 2017 SECTION 10.06

Title	Amount	Explanation
Contingency	\$ 36,320,137	For ongoing operations, future matching of grants; target is 12.5% of operating budget per Policy 36
Capital Project Reserve	1,514,580	To hold excess revenue for the FY 2019 capital budget
Taxicab Contingency	550,133	For ongoing operations and future capital improvement needs
Insurance	2,000,000	Established for potential future liability claims, minimum \$2 million per Policy 46
Billboard San Diego	237,294	Per agreement with city, used for improvements to right of way
Billboard Chula Vista	1,587,318	Per agreement with city, used for improvements to right of way
SD&AE	1,527,382	Established from 1984 state payments for storm damage, restriced for repair/improvement of line
Land Management	-	For repair and maintenance of rental property
Total	\$ 43,736,844	

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### San Diego Metropolitan Transit System Authorizing Resolution Budget Fiscal Year 2019

#### **Resolution Number 18-4**

#### **Resolution Approving the Fiscal Year 2019 Budget**

WHEREAS, San Diego Metropolitan Transit System (MTS) staff has coordinated with the staff of San Diego Transit Corporation (SDTC), San Diego Trolley, Inc. (SDTI), MTS Contract Services and Coronado Ferry (hereafter collectively referred to as MTS Operators) throughout the budget preparation process to ensure consistent budget assumptions; and

WHEREAS, the budgets have been prepared using the budget assumptions approved by the MTS Board of Directors;

NOW THEREFORE, BE IT RESOLVED, by the MTS Board of Directors, hereinafter "Board," as follows:

- 1. That the Budget for fiscal year (FY) 2019, on file with the Clerk of the Board, is hereby adopted (including MTS, SDTC, SDTI, MTS Contract Services and Coronado Ferry); and
- 2. That the Chief Executive Officer (CEO) is authorized to transfer appropriate amounts up to \$500,000 between object accounts, so long as the total amount authorized to be spent for an object account by the FY19 Budget is not exceeded by more than \$500,000, the total amount authorized to be spent by the FY19 Budget is not exceeded, and all such transfers are reported to the Board in the monthly Budget Monitoring Report; and
- 3. That the CEO is authorized to approve expenditures up to a maximum of \$100,000; and
- 4. That the check-signing authority on behalf of the Board shall be governed by MTS Policy No. 41, Signature Authority; and
- 5. That the annual lease and debt service payments are included in the FY19 Budget as set forth in Section 7.02; and
- 6. That the MTS Budget establishes absolute spending limits, and that the budgeted expenditures cannot be exceeded without prior written approval of the Board; and
  - 7. That any budget variances will be reported to the Board; and
- 8. That MTS is authorized to withhold monthly subsidy payments to those operators who do not provide the information according to an established schedule; and

SDTI as contained in the FY19 bu	dget Section 10 are approved.
PASSED AND ADOPTED, by the following vote:	Board this 10th day of May 2018, by the
AYES:	
NAYES:	
ABSENT:	
ABSTAINING:	
Chairperson San Diego Metropolitan Transit System	
Filed by:	Approved as to form:
	0(())
Clerk of the Board San Diego Metropolitan Transit System	Office of the General Counsel San Diego Metropolitan Transit System

9.

That the salary grade ranges and position schedules of MTS, SDTC and

### Metropolitan Transit System FY 2019 Proposed Operating Budget

MTS Board of Directors
Public Hearing
May 10, 2018





## Fiscal Year 2019 Operating Budget Final Adjustments

- Revenue changes from prior draft
  - Passenger Revenue increased by \$56K
    - No change to prior assumptions, adding approximately 1.4M riders
      - February ridership down by 1.7% year over year, revenue up by \$2K
      - March ridership down 6% year over year, revenue is up by \$26K
  - Other Operating Revenue increased by \$75K
  - TransNet Operating Revenue increased by \$424K
    - Reimbursement for TransNet funded services
      - Superloop, I-15 BRT, Mid-City Rapid, South Bay BRT
      - Reimburses MTS for Net Subsidy = Operating cost Passenger Fare Revenue
      - Increase of \$2.4M, primarily due to addition of South Bay BRT
      - \$14.8M in FY19 in total
  - Added \$800K of Reserve revenue for Sales Tax Ballot Initiative
  - Added \$500K of Carryover revenue
- Total increase in revenue of \$1.7M from the previous draft





## Fiscal Year 2019 Operating Budget Final Adjustments

- Projected Medi-Cal Revenue of \$3.4M
  - New legislation effective 7/1/2018
  - Reimbursement is still available for:
    - Cost of providing the trip for Fee for Service Medi-Cal beneficiaries
    - Fee for Service Medi-Cal makes up about 1% of San Diego beneficiaries
    - Cost of arranging/scheduling the trip for both Fee for Service and Medi-Cal managed care beneficiaries
  - Reimbursement no longer available for:
    - Cost of providing the trip for Medi-Cal managed care beneficiaries
      - Going forward, transportation to be provided by Managed Care Plan
  - Overall impact still to be determined
    - Loss of revenue
    - Revenue from Managed Care Plan rather than Medi-Cal
    - Loss of ridership





### Fiscal Year 2019 Budget Revenue Projection (\$000s)

	FY 2018	FY 2019				
	Amended	Proposed	Var	Var. %		
Passenger Revenue	\$ 90,631	\$ 92,087	\$ 1,456	1.6%		
Other Operating Revenue	17,033	16,811	(222)	-1.3%		
<b>Total Operating Revenue</b>	\$ 107,664	\$ 108,898	\$ 1,234	1.1%		
Federal	58,992	61,260	2,268	3.8%		
TDA	64,096	63,041	(1,055)	-1.6%		
TransNet Formula	26,823	27,587	764	2.8%		
TransNet Operating	12,363	14,797	2,435	19.7%		
STA	4,600	5,600	1,000	21.7%		
Other	4,456	4,456		0.0%		
Total Subsidy	\$ 171,330	\$ 176,741	\$ 5,411	3.2%		
Reserves	380	1,566	1,186			
Total Revenue	\$ 279,373	\$ 287,205	\$ 7,831	2.8%		

One-time revenues of:

-TDA from Capital, \$5M

-SB1 for TOP, \$2M

-Carryover, \$500K





# Fiscal Year 2019 Operating Budget Final Adjustments

- Expense changes from prior draft
  - Purchased Transportation costs reduced by \$500K
    - ADA Paratransit Taxi pilot
      - Schedule patients with no ambulatory restrictions for taxi service, instead of minibus service, at a reduced cost
      - First Transit will also manage these services, have experience with this type of program at other properties
      - Potential gain efficiencies on remaining ADA services provided
  - Belt tightening
    - Personnel costs reduced by \$205K
    - Outside Service costs reduced by \$227K
    - Materials & Supply costs reduced by \$443K
    - General & Administrative costs reduced by \$103K
- Total expense reduction of \$1.5M from the previous draft





## Fiscal Year 2019 Operating Budget Final Adjustments

### Security

- Contractor concerned about their ability to recruit and retain qualified employees for armed security guards
  - Current Employee entry rate is \$13.00/ hour
  - Submitted proposal requesting increase to \$14.50/ hour
    - \$3 higher than minimum wage
    - Keeps separation from minimum wage as it continues to grow over the next two years
- Estimated impact to MTS if approved
  - FY19 = \$300K
  - FY20 = \$350K
  - FY21 = \$380K
- FY19 additional costs are included in the proposed budget





# Fiscal Year 2019 Operating Budget Expense Projection (\$000s)

	FY 2018	FY 2019		Var.
	Amended	Proposed	Var.	%
Personnel Expenses	\$ 131,249	\$ 134,015	\$ 2,766	2.1%
Purchased Transportation	69,879	75,531	5,652	8.1%
Outside Services	25,082	25,507	425	1.7%
Materials and Supplies	11,837	12,162	325	2.7%
Energy	27,506	28,176	670	2.4%
Risk Management	6,613	4,666	(1,948)	-29.5%
Other	7,206	7,147	(59)	-0.8%
Total Expenses	\$ 279,373	\$ 287,205	\$ 7,831	2.8%

- Year over year increase figures are misleading
  - \$4.6M in expenses related to additional service in FY19
  - \$1.0M in expenses related to the Sales Tax Ballot Measure
  - Anticipating \$2.0M Risk Management claim settlement in FY18
- Adjusting for these items, expenses are growing by \$4.2M or 1.5%





# Fiscal Year 2018 Operating Budget Consolidated Revenues less Expenses (\$000s)

	F	Y 2018	F	Y 2019			
	Ar	nended	Pr	oposed	V	ar.	Var. %
Operating Revenues	\$	107,664	\$	108,898	\$ 1	,234	1.1%
Subsidy Revenues		165,330		169,741		1,411	2.7%
Total Revenues	\$ 2	272,994	\$ 2	278,639	\$ 5	,645	2.1%
Total Expenses	279,373		287,205		7	<b>7,831</b>	2.8%
Net Operating Deficit	\$	(6,380)	\$	(8,566)	\$ (2	2,186)	-34.3%
Reserve Revenues		380		1,066		686	180.7%
One-Time Revenues		6,000		7,500	1	,500	25.0%
Revenues Less Expenses	\$	0	\$	(0)	\$	(0)	-

#### One-time revenues:

TDA from Capital: \$5M in FY18 and FY19

SB1 STA: \$1M in FY18 and \$2M in FY19

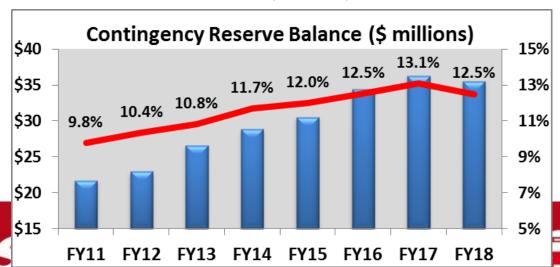
Carryover: \$500K in FY19





## Fiscal Year 2019 Operating Budget Contingency Reserves

- Board policy for the contingency reserve balance
  - Target set at 12.5% of the Operating Expense Budget
  - FY19 Target of \$35.5M
- Current Reserve Balance
  - June 30, 2017 balance of \$36.3M
    - FY18 Operating Budget assumes no change to the reserve balance
    - FY19 Operating Budget assumes usage of \$800K (Sales Tax Initiative)
  - Projected balance of \$35.5M (12.5%)



# Fiscal Year 2019 Operating Budget 5 Year Trend (\$000s)

	FY 2015 Actual		FY 2016 Actual		FY 2017 Actual		FY 2018 Amended			Y 2019 oposed
Passenger Revenues Other Operating Revenues Recurring Subsidy Revenues	\$	99,114 10,421 147,012	\$	97,914 15,768 155,831	\$	93,279 15,296 162,782	\$	90,631 17,033 165,330	\$	92,087 16,811 169,241
Total Recurring Revenues	\$ 256,547		\$ 269,512		\$ 271,358		\$ 272,994		\$ 278,139	
Total Operating Expenses	254,942		260,411		270,440		279,373		287,205	
Net Operating Income (Deficit)	\$	1,606	\$	9,102	\$	918	\$	(6,380)	\$	(9,066)
Reserve Revenues One-Time Revenues		51 -		(853) -		596 2,000		380 6,000		1,566 7,500
Total Revenues Less Expenses	\$	1,657	\$	8,249	\$	3,515	\$	0	\$	(0)

- Average annual growth over the 5 years:
  - □ Passenger Revenues: -1.8%
  - ☐ Other Operating Revenues: 15.3%
  - ☐ Subsidy Revenues: 3.9%
  - ☐ Operating Expenses: 3.1%





# Fiscal Year 2019 Operating Budget 5 Year Projection

- Comparing the look back versus the look forward
  - Subsidy revenue expected to continue to slowly grow
    - No SB1 STA revenue added to the projection at this point
  - Operating revenue trend has shown limited growth
  - Recurring revenue growth projected to continue to lag behind expense growth
- Increased service levels over the next 5 years
  - South Bay BRT- funded by TransNet
    - Partial year in FY19
    - Full year in FY20
  - Midcoast Trolley funded by TransNet
    - Partial year in FY22
    - Full year in FY23





# Fiscal Year 2019 Operating Budget 5 Year Projection (\$000s)

	FY 2019 Proposed		FY 2020 Projected		FY 2021 Projected		FY 2022 Projected		FY 2023 Projected	
Operating Revenues	\$ 108,898	\$	111,428	\$	113,380	\$	121,750	\$	125,113	
Recurring Subsidy Revenues	169,741		177,212		181,988		192,697		199,472	
Total Recurring Revenues	\$ 278,639	\$	288,640	\$	295,369	\$	314,447	\$	324,585	
Total Operating Expenses	287,205		297,913		306,388		326,811		338,057	
Net Operating Deficit	\$ (8,566)	\$	(9,273)	\$	(11,019)	\$	(12,364)	\$	(13,472)	
Reserve Revenues	1,066		310		352		395		440	
Non-Recurring Revenues	7,500		-		-		-		-	
Total Revenues Less Expenses	\$ (0)	\$	(8,963)	\$	(10,666)	\$	(11,969)	\$	(13,033)	

### Revenue Assumptions:

- Recurring revenue growth averages 4.0%
- Annual operating revenue growth of 3.7%, partially due to added service
- TDA\TransNet grows by 3.6%
- Federal revenue grows by 1.5%
- STA revenue constant \$3.6M, no SB1

### **Expense Assumptions:**

- Annual expenses growth averages 4.5%, partially due to added service
- Purchased Transportation rates per contracts
- Energy rates projected using DOE data
- 3.0% for wage inflation
- 2.5% for CPI





# Fiscal Year 2019 Operating Budget On-going Concerns

- \$7.5M structural deficit
- Passenger levels, need to see growth
- Fare study and potential fare increase
- Senate Bill 1 repeal
  - Measure on the ballot?
  - Minimized impact by treating FY18 receipts as one-time funding
  - \$4M of revenue for Jul Oct not programmed yet
- Capital needs over the next three to five years
  - Zero emission bus mandate
- Sales tax ballot measure
- Rising inflation
- Medi-Cal





## Fiscal Year 2019 Operating Budget Staff Recommendation

That the MTS Board of Directors:

- 1. Hold a public hearing, receive testimony, and review and comment on the fiscal year FY19 budget information presented in this report (Attachment A); and
- 2. Enact Resolution No. 18-4 (Attachment B) adopting the operating and capital budget for MTS and approving the operating budgets for San Diego Transit Corporation, San Diego Trolley, Inc., MTS Contract Services and the Coronado Ferry







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### Agenda Item No. 30

### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

#### SUBJECT:

40-FOOT LOW-FLOOR ELECTRIC BUS AND OPTIONAL DEPOT CHARGERS – ISSUANCE OF PURCHASE ORDER (BILL SPRAUL)

#### **RECOMMENDATION:**

That the Board of Directors authorize the Chief Executive Officer (CEO) to issue a Purchase Order to New Flyer for the purchase of six (6), 40-foot, Low-Floor Electric, Battery-Powered buses and optional purchase of nine (9) Depot Chargers.

#### **Budget Impact**

The cost for six (6), 40-foot, low-floor, Battery Electric transit buses would not exceed \$5,366,486. The cost of nine (9) optional Depot chargers would not exceed \$611,970, for a total cost not to exceed \$5,978,457.

Funding will be from Capital Improvement Project (CIP), WBSE #1001105501. See Attachment B for additional pricing details.

All purchases would be contingent upon the successful completion of the federally required Buy America audit and available funding.

#### **DISCUSSION:**

FTA Circular 4220.1F, Chapter V, Section 4, encourages federal grant recipients to use state and local government purchasing schedules or contracts for procurements of property and services. MTS staff identified a state governmental purchasing schedule that provides electric battery-powered buses that meet MTS specifications. In March, 2018, MTS entered into a cooperative agreement with the Commonwealth of Virginia, Department of General Services Division of Purchases and Supply for the utilization of its contract with New Flyer, Contract #E194-75548-MA2275 to purchase six (6) 40-foot low floor, electric battery-powered buses. This cooperative agreement was awarded through a formal competitive Request for Proposal (RFP) process and was developed









for the use of public/governmental agencies to reap the best pricing benefits based on the types and number of vehicles.

MTS will utilize this agreement to purchase six (6) 40-foot low-floor Battery Electric transit buses. The six (6) buses would replace current vehicles reaching the end of their useful lives. The contract also allows for the purchase of Depot Chargers, and staff has determined that nine (9) Depot Chargers would be necessary to implement the ZEB pilot program.

All vehicles purchased would have the newest onboard video surveillance systems preinstalled, enhanced wheelchair restraint systems with forward-facing safety barriers for improved safety, electric air conditioning and engine coolant systems. The vehicles are expected to have a maximum range of up to 200 miles. Range varies considerably based on operating profiles including: grades, climate conditions, passengers loads, route structure and operators performance. The buses are equipped with 480 KW of stored energy and will be charged through individual depot chargers at our operating facility. Six (6) of the Depot Chargers will be installed at Imperial Avenue division as the primary operating facility for our ZEB pilot. The three (3) additional chargers will be installed at our other fixed route operating facilities to allow testing and provide continuity of service as our pilot progresses.

The vehicles will serve as the cornerstone of MTS's ZEB bus pilot program and are expected to be delivered in mid-summer 2019.

Therefore, staff is requesting that the MTS Board of Directors authorize the CEO to issue a Purchase Order to New Flyer for the purchase of six (6), 40-foot, Low-Floor Electric, Battery-Powered buses and up to nine (9) Depot Chargers.

All purchases would be contingent upon the successful completion of the federally required Buy America audit and available funding.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

# ZEB Pilot Project Update and Bus Procurement



Board Meeting May 10, 2018





### Pilot Project Update

- Hired Center for Transportation and the Environment (CTE) as project consultants
- On-going meetings and research with CTE, SDGE and Trillium regarding charging infrastructure, grid capabilities, costs and funding opportunities
- CTE conducting detailed facility and site assessments, data collection, project planning
- Reassigned MTS staff person to the pilot project
- Development of bus procurement strategies and options





### **Battery Electric Bus Procurement Priorities**

- Forty (40) foot, standard bus model
- Extended range, on-board battery storage system
- Depot charging (no on-route charging)
- Interoperable charging chargers, connections
- Ability to operate as many MTS bus routes as possible
- Continuity with existing fleet
- Dependable and experienced bus supplier
- Expedited process and procurement
  - Buses in service summer 2019





## Commonwealth of Virginia Contract

- Contract allows for non-Virginia agencies to purchase battery electric buses, including New Flyer and Gillig
- Creates the most expeditious strategy for MTS to meet summer 2019 in service goal
- Achieves all of MTS bus procurement and pilot project priorities
- MTS legal has reviewed and approved -- meets FTA guidelines for external agencies purchasing bus options
- CTE has reviewed and fully supports this strategy





# New Flyer Battery Electric Bus

- Buses available Summer 2019
- Depot charging, and charging interoperability
- Extended range: on-board battery storage system = 480 kwh (approx. 150-200 miles of range)
- Eligible for California Hybrid Zero Emission Truck and Bus Voucher Incentive Project and funding (HVIP) rebate of \$152,000 per bus
- 308 New Flyer buses in MTS fleet











# Pilot Bus Strategy (Phase One)

- Purchase six (6) New Flyer, 40-foot, low-floor battery electric transit buses in the approximate amount of \$830,083 per bus (\$894,414 including tax)
- Optional purchase of up to nine (9) depot chargers in approximate amount of \$67,996 per charger, plus extra cost for installation
  - Allows for system-wide deployment, using all bus operating facilities
  - Depot charger cost does not include install
- Begin ZEB pilot operation Summer 2019
- Prices are within the Pilot Project budget estimate





# Pilot Bus Strategy (Phase Two)

- CTE and staff continue to evaluate plans to pilot one or two hydrogen electric fuel cell buses
- Gillig 40-foot extended range battery electric bus has been added to the Virginia contract
- Gillig battery electric buses could be available to MTS by early 2020 (possibly pilot two buses)





#### Recommendation

That the Board of Directors authorize the Chief Executive Officer (CEO) to issue a Purchase Order to New Flyer for the purchase of six (6), 40-foot, Low-Floor Electric, Battery-Powered buses and optional purchase of up to nine (9) Depot Chargers in an amount not to exceed \$5,978,457, to advance the MTS ZEB Pilot Program.





# Questions?







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#### Agenda Item No. <u>45</u>

#### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

FISCAL YEAR 2019 CAPITAL IMPROVEMENT PROGRAM (MIKE THOMPSON)

INFORMATIONAL ONLY

**Budget Impact** 

None at this time.

#### DISCUSSION:

Attachment A summarizes a high-level look at the twenty-year Capital Improvement Program (CIP) covering fiscal year 2019 (FY19) to FY38. Each MTS agency reviewed the capital needs for their areas and submitted projects to address the anticipated investment required to keep all MTS infrastructure in a state of good repair. These details were summarized by a functional asset category for this presentation. All costs are listed in today's dollars, excluding any inflationary factors. Total project needs over the twenty-year term are projected to be just over \$2 billion. The following table illustrates the need by major project category:

Project Category	FY19-38	% of
	(\$000s)	Total
Revenue Vehicles	\$ 1,252,146	62.9%
Facilities	273,668	13.7%
Track	101,884	5.1%
Maintenance of Way	150,532	7.6%
Technology	212,896	10.7%
Grand Total	\$ 1,991,126	

Recurring revenues for the projection are based off the FY19 CIP, and also exclude any inflationary factors. Recurring revenues include Federal formula grants, Transportation Development Act (TDA), State Transit Assistance (STA), and the state's Low Carbon









Transit Operations Program (LCTOP). Over the twenty-year period, these revenues are projected to total \$1.4 billion.

Cumulative total capital needs for the twenty-year period exceed the available projected recurring funding levels, resulting in a projected deficit of \$632 million. The ratio of total funding to total capital needs over the term is projected at 68 percent.

The FY19 CIP also included \$17 million of non-recurring funding. Non-recurring funding includes revenues such as competitive grant programs and other funding that is not reasonable expected to recur, and therefore is not projected out over the remaining period. A major portion of this funding in FY19 is the Senate Bill 1 (SB1) receipts for the 2017-2018 state budget cycle. With a challenge to SB1 expected to be on the November 2018 ballot, funding beyond this fiscal year has not been programmed to date. SB1 includes a State of Good Repair funding stream for Capital that would total \$91 million over the twenty-year period, excluding any inflationary factors. It also includes additional formula funding that can be used for Capital or Operations. That could total up to \$232 million over the twenty-year period, also excluding any inflationary factors.

/s/ Paul C. Jablonski\_

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4513, Sharon.Cooney@sdmts.com

Attachment: A. Twenty-year CIP Forecast Summary

#### SAN DIEGO METROPOLITAN TRANSIT SYSTEM CAPITAL IMPROVEMENT PROGRAM 20 YEAR FORECAST

Project Category	FY19-38	% of Total
Revenue Vehicles	(\$000s)	TOTAL
Bus Replacement	\$ 754,954	
LRV Replacement	415,235	
LRV Rehabilitation	81,957	
Subtotal	\$ 1,252,146	62.9%
Subtotal	ψ 1,232,140	02.5 /0
Facilities		
New Bus Facility	\$ 67,823	
ZEB Infrastructure	17,000	
Maintenance Facilities	32,870	
Maintenance Equipment	39,898	
Passenger Facilities	109,477	
Other MTS Property	6,600	
Subtotal	\$ 273,668	13.7%
<u>Track</u>		
Grade Crossings	\$ 50,705	
Rail/Ties	18,400	
Special Trackwork	32,779	
Subtotal	\$ 101,884	5.1%
Maintenance of Way		
Right of Way	\$ 18,629	
Electrification	101,128	
Signaling	30,775	
Subtotal	\$ 150,532	7.6%
Technology		
Hardware	\$ 192,054	
Software	\$ 192,034	
Subtotal	\$ 212,896	10.7%
Jubiolai	Ψ 212,090	10.7 /0
Grand Total	\$ 1,991,126	

Recurring Funding	FY19-23	% of
	(\$000s)	Total
Recurring - Federal	\$ 366,952	27.0%
Recurring - TDA	782,040	57.5%
Recurring - STA	150,008	11.0%
Recurring - LCTOP	60,000	4.4%
Grand Total	\$ 1,359,001	

Funding Deficit Funding %

**\$ (632,125)** 68.3%

# Capital Improvement Program 20 Year Forecast

MTS Board of Directors
May 10, 2018





#### **Process**

- 20-year forecast of expected Capital needs
  - MTS department managers created forecast for their area
    - Detailed project list created
    - Requirements to keep MTS infrastructure and assets in a state of good repair (SGR)
    - Expenditure plan by fiscal year
    - All costs in today's dollars, excluding any inflationary factors
  - Plan to update this forecast annually going forward
- Presenting high level summary
  - Over 500 projects identified, costs estimated for each by fiscal year
  - Grouped the projects into categories and presenting the
     20 year totals by category





## **Bus Revenue Vehicles**

#### • Vehicles in Fleet:

Туре	# in Fleet	Useful Life
40 foot	472	12 years
60 foot articulated	86	12 years
ADA Minibus	169	5 years
Fixed Route Minibus	40	7 years
Commuter Express	24	12 years











### **Bus Revenue Vehicles**

- Zero Emission Bus (ZEB) impact
  - \$185M in additional cost over the 20 years
    - Assumed the implementation has been pushed back to 2023 as in latest draft of regulations
      - 33% in 2023, impact \$5M/year cost increase
      - 66% in 2026, impact \$10M/year cost increase
      - 100% by 2029 (unchanged from previous draft), impact \$14M/year cost increase
  - Assumptions do not include any additional operating costs
    - Pilot project to determine this impact, such as midlife battery replacement (approximately \$100K per bus)
  - Still very preliminary assumptions





### Rail Revenue Vehicles

- 25-30 year useful life
- Requires major rehabilitation periodically over the life cycle
- Vehicles in Fleet:

Series	#s	# in Fleet	In Service	Replacement
SD100	2000s	52	1994-1995	2019-2024
SD7	3000s	11	2005	2030-2035
SD8	4000s	65	2011-2013	2036-2041
SD9	5000s	9	2019-2020	







## Revenue Vehicles

Total projected funding need:

Project Category		FY19-38 (\$000s)
Revenue Vehicles		
Bus Replacement (including ZEBs)	\$	754,954
LRV Replacement		415,235
LRV Rehabilitation		81,957
Subtotal	\$ 1	1,252,146





### MTS Facilities

- Facilities
  - Trolley yard
  - Imperial Avenue Division
  - Kearny Mesa Division
  - South Bay Bus Maintenance Facility
  - East County Bus Maintenance Facility
  - Copley Park Division
  - Each facility includes maintenance building, admin building, fueling facilities, yard, equipment, etc.
  - Need for a new Bus Maintenance Facility
    - Space constraints, ZEB infrastructure
- Other administrative facilities
  - Mills Building, Taxi Administration Building, etc.





# Passenger Facilities

#### • Includes:

- Transit Centers
- Stations
- Shelters, Benches
- Parking lots
- Elevators
- Amenities









## **Facilities**

Total projected funding need:

Project Category	FY19-38 (\$000s)
<u>Facilities</u>	
New Bus Facility	\$ 67,823
ZEB Infrastructure	17,000
Maintenance Facilities	32,870
Maintenance Equipment	39,898
Passenger Facilities	109,477
Other MTS Property	6,600
Subtotal	\$ 273,668





## Track

- Directly related to the physical rail
  - Rail and Ties
  - Grade Crossings
  - Special track work (Crossovers, diamonds, etc.)











## Track

Total projected funding need:

Project Category	FY19-38 (\$000s)	
<u>Track</u>		
Grade Crossings	\$	50,705
Rail/Ties		18,400
Special Trackwork		32,779
Subtotal	\$	101,884





# Maintenance of Way

- Other infrastructure in the rail line right of way
  - Bridges
  - Elevated track
  - Drainage
  - Electrification Catenary and Substations
  - Signaling









# Maintenance of Way

Total projected funding need:

Project Category	FY19-38 (\$000s)	
Maintenance of Way		
Right of Way	\$	18,629
Electrification		101,128
Signaling		30,775
Subtotal	\$	150,532





# Technology

- Major software systems for:
  - Fare collection
  - Financial
  - Maintenance
  - Asset Management
  - Scheduling
  - Automatic Vehicle Location
  - Communication
  - CCTV
- Hardware to support these systems







# **Technology**

Total projected funding need:

Project Category	FY19-38 (\$000s)	
<u>Technology</u>		
Hardware	\$	192,054
Software	\$	20,842
Subtotal	\$	212,896





### 20-Year Totals

Summarized by major project category

Project Category	FY19-38	% of
	(\$000s)	Total
Revenue Vehicles	\$ 1,252,146	62.9%
Facilities	273,668	13.7%
Track	101,884	5.1%
Maintenance of Way	150,532	7.6%
Technology	212,896	10.7%
Grand Total	\$ 1,991,126	





## Recurring Revenue

- FY19 recurring revenue baseline
  - Federal, TDA, traditional STA, LCTOP at today's levels
  - Excludes any inflationary (or deflationary) factors
  - Returns the \$5M of TDA borrowed for the Operating Budget beginning in FY20
- 20-year recurring revenue forecast of \$1.4 billion
  - Results in a funding deficit of \$632M
  - 68% Funded

Recurring Funding	FY19-38	% of
	(\$000s)	Total
Recurring - Federal	\$ 366,952	27.0%
Recurring - TDA	782,040	57.5%
Recurring - STA	150,008	11.0%
Recurring - LCTOP	60,000	4.4%
Grand Total	\$ 1,359,001	





## Non-Recurring Revenue

- Non-recurring funding includes:
  - Competitive/discretionary funding
    - Federal programs like 5337 and 5339 annual competitive grant opportunities
    - State programs like Prop 1B, Cap and Trade (TIRCP)
    - Difficult to forecast
    - Many awards are for new initiatives, like the Courthouse Station, and not State of Good Repair
  - Senate Bill 1 (SB1)
    - \$4.6M of State of Good Repair funding for Capital
    - \$12.0M of formula funding for Capital or Operations
    - Total projected SB1 revenue for 20 years is \$332M





# **Funding Deficit**

- Key take-aways:
  - Need to keep system in a State of Good Repair
  - Need sustainable Operating Budget, revenue matching expenses, stop borrowing from Capital
  - SB1 revenue, if retained, could primarily be used to fund Capital
  - Maximize Competitive/Discretionary funding
  - Possibly lengthen time between bus replacements
  - Possibly lengthen time between LRV replacements
  - Push back the need for a new facility







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#### Agenda Item No. 46

#### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM BOARD OF DIRECTORS

May 10, 2018

SUBJECT:

ANNUAL SECURITY REPORT (JANUARY1, 2017 THROUGH DECEMBER 31, 2017) (MANNY GUADERRAMA)

INFORMATIONAL ONLY

**Budget Impact** 

None with this action.

#### DISCUSSION:

This annual security report covers the period from January 1, 2017 through December 31, 2017. Topics to be discussed will be the crime statistics for the calendar year and information regarding security and enforcement.

Transit Enforcement staff utilized the Automated Regional Justice Information System (ARJIS) database to obtain/identify Part I crimes that were possibly transit related. All law enforcement agencies in the San Diego region report their crime information to ARJIS and this is the most reliable data. Crime statistics where MTS staff was notified/involved are tracked and maintained in the MTS database (eForce). Once a crime was identified as possibly transit related, crime reports were obtained/reviewed to determine if there was a nexus to MTS.

/s/ Paul C. Jablonski

Paul C. Jablonski Chief Executive Officer

Key Staff Contact: Sharon Cooney, 619.557.4515, Sharon.Cooney@sdmts.com



# TRANSIT ENFORCEMENT 2017 ANNUAL SECURITY REPORT

**January 1, 2017 to December 31, 2017** 

# Manny Guaderrama Chief of Police

May 10, 2018





## INTRODUCTION

## **Transit Enforcement Components**

#### **Code Compliance Inspectors**

- Public Officers with Powers of Arrest
- Highly visible uniform presence
- 64 Personnel

#### **Contract Security Officers - Transit Systems Security**

- Private Person's arrest 837 PC
- Highly visible uniform presence
- 144 Personnel
- Joint Agency Task Force (JATF)
- A six person team consisting of four police officers (one SDPD sergeant, two SDPD officers, one SDSO deputy), one CCI and one security officer





# Service Sector/Beat Structure Transition

- March 2017 Began Hiring Process to add 30 additional CCI's
- July 2017 Began reduction (through attrition) of contracted number of personnel (144), 65 whom are armed
  - Currently below the new contracted number of 152 (eight officers recently added for BRT Centerline). Currently131 (as of April 10, 2018)





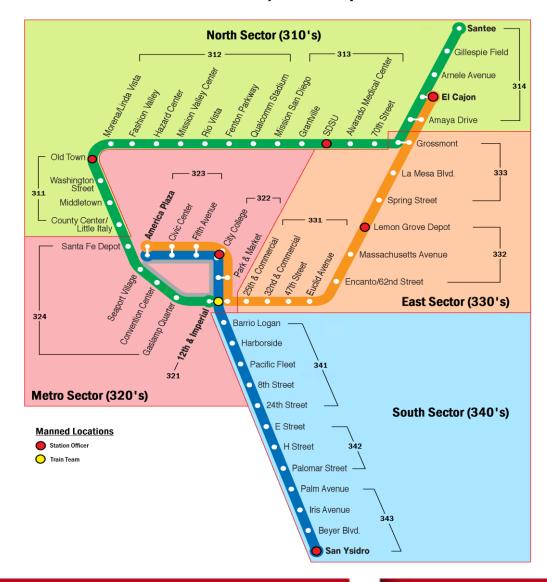
# Service Sector/Beat Structure Implementation

- July 2, 2017 Beat System implemented during all evening shifts
- August 27, 2017 Beat System fully implemented on all shifts





#### MTS Sector/Beat Map







# Part I Reported Crimes: Trolley

#### **ARJIS Data vs. MTS Response**

#### **January through December**

#### **ARJIS** Data

Part I Crimes	2016	2017
Homicide	0	0
Rape	3	*1*
Robbery	51	33
Aggravated Assault	66	40
Burglary	1	0
Larceny/Theft	119	93
Motor Vehicle Theft	93	81
Arson	4	3
Total:	337	251

There was a 26% reduction in Part I crimes

#### MTS Response Data

Part I Crimes	2016	2017
Homicide	0	0
Rape	0	0
Robbery	17	9
Aggravated Assault	21	16
Burglary	0	1
Larceny/Theft	47	40
Motor Vehicle Theft	14	19
Arson	8	6
Total:	107	91





<sup>\*</sup> SDPD Case – Determined to be unfounded

# Part I Crimes Onboard/Arrests

#### **January through December**

#### MTS Data

	2016	2017
Part I Crimes	Total	Total
	Crimes	Crimes
Homicide	0	0
Rape	0	0
Robbery	17	9
Aggravated Assault	21	16
Burglary	0	1
Larceny/Theft	47	40
Motor Vehicle Theft	14	19
Arson	8	6
Total:	107	91

2016 Onboard	2017 Onboard
0	0
0	0
5	1
4	2
0	0
12	2
0	0
0	0
21	5

2016 Arrests	2017 Arrests
0	0
0	0
7	4
13	11
0	0
2	1
0	0
4	2
26	18





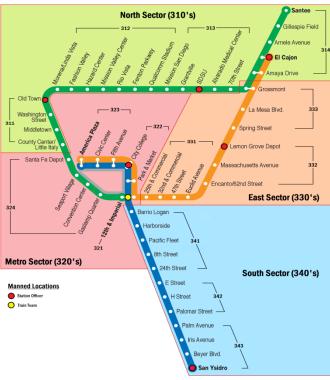
# PART I CRIMES BY SECTOR

**January through December 2017** 

#### **ARJIS** Data

	Metro	East Sector	North Sector	South
				Sector
Homicide	0	0	0	0
Rape	0	1	0	0
Robbery	5	7	9	12
Agg Assault	12	9	14	5
Burglary	0	0	0	0
Larceny/Theft	20	10	33	30
Motor Vehicle Theft	0	4	20	57
Arson	1	0	1	1
Total:	38	31	77	105

#### MTS Sector/Beat Map







### Part I Reported Crime Comparison: Trolley

#### MTS and Los Angeles Metro - January through December 2017

	MTS	Los Angeles
Ridership	37,208,641	112,783,075
Total Part I Crimes	251	1024
Incidents per 100,000	.67	.91





# MTS Reporting of Part II Crimes: Trolley

**January through December** 

Part II Incidents

Drunkenness

**Drug Abuse Violations** 

Other Assaults

Vandalism

Sex Offenses

**Total:** 

2016 Total Crimes	2017 Total Crimes	
98	29	
71	29	
170	120	
270	318	
21	8	
630	504	

2016 Onboard	2017 Onboard
18	7
8	4
55	31
118	122
7	4
206	168

2016 Arrests	2017 Arrests	
98	29	
71	29	
83	85	
34	26	
9	4	
295	173	





### **Copper Wire Thefts**

There were six incidents of copper wire thefts:

Date	Location	Trolley Line
10/24/2017	Alvarado Rd	Green line
10/29/2017	N Marshall/Wagner St	Green line
11/7/2017	Alvarado Rd	Green line
11/14/2017	Camino del la Reina	Green line
11/14/2017	Hazard Center Dr	Green line
12/15/2017	Linda Vista Rd	Green line

<sup>\*</sup>No copper wire thefts reported prior to October '17





























### **BUS**

### Calls for Service:

**January through December** 

<b>Division</b> Ca		Calls for Service	
		<u>2016</u>	<u>2017</u>
<ul> <li>MTS Bus</li> </ul>		212	166
• TransDev E. County	Division	43	37
• TransDev S. Bay Di	vision	127	126
	Total:	382	329

#### **Top Three Call Types:**

•	Disturbance Calls	229
•	Assaults	51
•	Vandalism	49





## MTS Response to Part I Crimes: Bus

#### **January through December**

	2016	2017
Part I Crimes	Total	Total
	Crimes	Crimes
Homicide	0	0
Rape	0	0
Robbery	3	3
Aggravated Assault	11	3
Burglary	0	0
Larceny/Theft	14	4
Motor Vehicle Theft	0	0
Arson	1	1
Total:	29	11

2016 Onboard	2017 Onboard
0	0
0	0
0	1
6	2
0	0
3	1
0	0
0	0
9	4

2016 Arrests	2017 Arrests
0	0
0	0
1	1
6	2
0	0
2	0
0	0
0	0
9	3





## MTS Response to Part II Crimes: Bus

#### **January through December**

Part II Incidents  Drunkenness	Total Crimes 20	Total Crimes
Drug Abuse Violations	5	3
Other Assaults	66	33
Vandalism	83	48
Sex Offenses	3	1
Total:	177	90

2016 Onboard	2017 Onboard
6	0
1	0
36	9
40	25
0	1
83	35

2016 Arrests	2017 Arrests	
20	5	
5	3	
16	7	
6	3	
1	0	
48	18	





# SECURITY & ENFORCEMENT





#### **Assaults**

#### **January through December**

- MTS responded to 160 assaults, both Part I and Part II (275 in 2016), on both trolley and bus
  - 93 of those assaults were on MTS employees
     (Security Officers, Code Compliance Inspectors, and Bus and Trolley Personnel)





## Joint Agency Task Force – JATF

**January through December** 

• Felony Arrests: 233

• Misdemeanor Arrests: 685

• Infraction Cites: 4561

 35 Special Details (including SED's) with MTS Personnel





### **Fare Inspections and Citations**

There was a 11.1% decrease in fare inspections and a 92% increase in citations issued in 2017

<b>Fare Inspections</b>	2016	2017
	8,596,500	7,641,711
Citations	31,948	61,286

The top three citation violation charges are for Fare Evasion, Smoking and Failure to Comply.

2016

	2010	2017	Tercentage Change
Fare Evasion	25,452	45,722	+ 80%
Smoking	2,674	6,165	+ 131%
Failure to Comply	682	1,310	+ 92%

2017





Percentage Change

# **Special Enforcement Details Fare Evasion Rate: Trolley**

The Code Compliance Department conducted <u>29 controlled</u> SED's in 2017. The purpose of these details is to conduct fare inspections of all patrons onboard the trolley, enforce fare evasion and to determine the fare evasion rate.

	# of SED's	Total contacts	Total Fare Violations	Evasion Rate
Controlled SED's	29	65,622	2,015	3.07%





## **SDM Inspections**

#### **January through December 2017**

	Total Riders Inspected	Total SDMs Inspected	Citations	Warnings	Violation Rate
Trolley	7,641,711	1,071,800	1,315	87	0.13%
Bus	89,391	39,632	118	13	0.33%





## Quality of Life – Transient Encampment Details

Twenty one large scale Transient Encampment details and 87 mini-details were conducted to address illegal lodging and other nuisance quality-of-life concerns on MTS properties. The following number of citations were issued (January through December):

• Trespassing – 438

• Loitering – 89

• No Fare – 276

Drug/Paraphernalia – 2

• Quality of Life\* - 87

\*Includes smoking, alcohol violations and unruly conduct.





# Transient Encampment Details SD River

- Since December 19, 2017 through April 7, 2018, MTS personnel conducted 43 special details/patrols of MTS property located in the San Diego River area.
  - 64 citations were issued
  - Provided security for 11 clean-ups
  - Worked with City personnel to address homeless activity/clean-up of island in river (March 27-29 2018)





## **Non-Compliant Arrests**

There was a 52% increase in non-compliant arrests in 2017

	CCI	TSS	Both CCI	Total
			and TSS	
2016	79	429	NA	508
2017	77	165	531	773





### **Training**

All Code Compliance Inspectors and Code Compliance Supervisors attended the following training:

- De-escalation Training Provided by the Sheriff's Department at no charge
- Defensive Tactics Training Taught by POST Certified Instructors
   no charge for Sheriff facilities
- De-escalation Training Taught by a licensed psychologist who is a former La Mesa police captain (2018)
- CPR (2017 2018)





### **Current Challenges**

- Issues involving Homeless
  - San Diego River
  - Loitering, abuse of system
- Counterfeit Mobile App (Compass Class)
  - First identified March 10, 2018
- Pets/Fake Service Animals
- SDPD Records Overload
  - SDSO will be assisting effective this week
- AB109/Prop 47 related Issues





## **Security Contract Challenges**

- Allied Universal continues to be unable to meet armed guard staffing levels due to a low contracted hourly rate.
  - Current pay rate for an armed guard is \$13/hour
- Allied Universal believes they will be able to meet the required staffing levels by increasing the hourly pay rate for armed guards and have proposed the following rate increases:
  - 2018 \$14.50/hour
  - 2019 \$15.00/hour
  - 2020 \$16.00/hour
  - 2021 \$17.00/hour

Each pay increase corresponds with the increase in minimum wage and maintains a \$3.00 buffer over minimum wage.

The fiscal impact of the proposal is \$1.2M over the life of the contract





### **End of Presentation**

Questions?







1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

#### Agenda Item No. 61

#### Chief Executive Officer's Report

May 10, 2018

In accordance with Board Policy No. 52, "Procurement of Goods and Services", attached are listings of contracts, purchase orders, and work orders that have been approved within the CEO's authority (up to and including \$100,000) for the period April 3, 2018 through May 1, 2018.

\*Please note additional reporting of purchase orders that is now possible with the new SAP Enterprise Resource Planning system.

#### CEO Travel Report (since last Board meeting)

May 4: Meeting with CTA & California Air Resources Board staff regarding Innovative Clean

Transit Rule in Sacramento, CA

May 5 – 9: APTA Bus & Paratransit Conference in Tampa, FL

#### Board Member Travel Report (since last Board meeting)

Jim Cunningham

May 5 – 9: APTA Bus & Paratransit Conference in Tampa, FL



	EXPENSE CONTRACTS					
Doc#	Organization	Subject	Amount	Day		
PWL18201624	HERZOG CONSTRUCTION	MP 4,50 RAIL CHANGE OUT	\$56,268.53	4/10/2018		
G1947017101	HDR ENGINEERING	DESIGN SVC DURING CONSTRUCTION	\$36,319.00	4/13/2018		
L1237.1-15	JOHNSON CONTROLS FIRE PROTECTION	SEMI-ANNUAL INSPECTION	\$8,400.00	4/13/2018		
G2075.01818	DOKKEN ENGINEERING	GEOTECHNICAL, ENVIRONMENTAL & MATERIALS	\$6,939.41	4/13/2018		
PWL23401703	ABC CONSTRUCTION	ROOF REPAIR AT PROSPECT SQUARE ONLY	\$60,003.62	4/19/2018		
PWB249.0-18	JENAL ENGINEERING CORP	SB UNDERGROUND STORAGE	\$85,868.71	4/19/2018		
PWL199.2-16	SINGH GROUP	ON CALL TREE TRIMMING	\$4,500.00	4/20/2018		
G1931.4-16	NMS MANAGEMENT, INC.	ADD A NEW LOCATION	\$22,624.22	4/24/2018		
G1931.5-16	NMS MANAGEMENT	SDTI/SDTC JANITORIAL SVC	\$0.00	4/26/2018		
G1493013162	KIMLEY HORN & ASSOCIATES	GREEN LINE SHELTER REPLACEMENT	\$22,400.00	4/27/2018		
B0563.10-11	TRAPEZE SOFTWARE GROUP, INC	PASS CERT LONG TERM SUPPORT MAINTENANCE	\$19,603.00	5/1/2018		
G1902.1-16	MEDICAL TRANSPORTATION MGMT	CONTRACTOR ADM RESPONSIBILITIES	\$0.00	5/1/2018		

	REVENUE CONTRACTS & MOUS					
Doc#	Organization	Subject	Amount	Day		
G0930174471	SANDAG	ELVIRA TO MORENA DOUBLE TRACK PROJECT	\$65,000.00	4/3/2018		
L1454.0-18	SDSU	ROE - STUDENT FILM CREW ON APRIL 7	\$0.00	4/3/2018		
L5811.0-18	GRAN FONDO CYCLING TOURS	JROE - 2018 GRAN FONDO SD RACE	\$750.00	4/3/2018		
S20017660.1	WEST COAST GENERAL CORPORATION	ROE - PERMIT EXTENSION	\$2,100.00	4/3/2018		
L1436.0-18	CITY OF NATIONAL CITY	LICENSE - WAYFINDING MAP SIGNS INSTALLATION	\$0.00	4/6/2018		
G2123.0-18	NAVY REGION SOUTHWEST	TO PROMOTE TRANSIT RIDERSHIP NAVY BAY	\$0.00	4/6/2018		
G2020.0-18Z	BALBOA PARK CONSERVANCY	PARTNERSHIP TO PROMOTE BALBOA PARK	\$0.00	4/6/2018		
L090101067	BRICEHOUSE STATION	NOMAD GLOBAL COMMUNICATIONS	\$800.00	4/12/2018		
G2139.0-18	NCTD	2018 REGIONAL FAIR TRIPPER	\$0.00	4/12/2018		
G2126.0-18	CITY OF SAN DIEGO	ECO PASS	\$0.00	4/12/2018		
G1837.2-16	KENNEBEC PROPERTIES	SPUR TRACK AT WASHINGTON	\$0.00	4/12/2018		
G2014.0-18	CLEAR CHANNEL OUTDOOR	VEHICLE ADVERTISING	\$0.00	4/13/2018		
L1438.0-18	SUNSAFE WINDOW FILMS	ROE - INSTALL WINDOW GRAFFITI PROTECTION	\$1,000.00	4/18/2018		
S200-18-681	SD COUNTY BICYCLE COALITION	ROE - BIKE THE BAY RACE EVENT	\$750.00	4/18/2018		
G2131.0-18	EVANS HOTELS	ECO PASS FY19	\$69,871.20	4/18/2018		
G2128.0-18	UNITED STATES OF AMERICA	QUITCLAIM DEED - SAN YSIDRO GSA PROJECT	\$0.00	4/19/2018		

	REVENUE CONTRACTS & MOUS					
Doc#	Organization	Subject	Amount	Day		
G2022.0-18Z	HISTORIC OLD TOWN COMMUNITY	PARTNERSHIP TO PROMOTE FIESTA OLD TOWN	\$0.00	4/24/2018		
L0901010181	BRICEHOUSE STATION	RAHEM & GULARI NAFEZ	\$2,000.00	4/25/2018		
L0901.01072	BRICEHOUSE STATION	MMY ENTERPRISES - PALOMAR	\$0.00	4/25/2018		
L0901.01071	BRICEHOUSE STATION	TAL CALI HOLDINGS SYTC	\$2,300.00	4/25/2018		
L0901.01069	BRICEHOUSE STATION	ABDUL NAFEZ - IRIS STATION	\$0.00	4/25/2018		
L0901.01068	BRICEHOUSE STATION	SAYED QUADER - EUCLID STATION	\$1,500.00	4/25/2018		
L0901.4-10	BRICEHOUSE STATION	ASSIGNMENT OF LICENSE AGREEMENT	\$0.00	4/25/2018		
L6773.0-18	PAR ELECTRIC	JROE - SDGE	\$1,500.00	4/25/2018		
L0901.01070	BRICEHOUSE STATION	INTERNATIONAL BUS STOP - SYTC	\$4,000.00	4/25/2018		
G2141.0-18	ACE PARKING	ROE - MONARCH SCHOOL ANNUAL FUNDRAISER	\$0.00	4/26/2018		
G1503.3-17	APPLE	APPLE DEVELOPER	\$0.00	4/30/2018		
L1308.1-16	F11 SD APARTMENTS	ROE TIME EXTENSION	\$750.00	4/30/2018		
S200-18-680	NAVY REGION SOUTHWEST MORALE	ROE PERMIT - SPECIAL EVENT	\$0.00	5/1/2018		
G0930174751	SANDAG	SR 15 MID CITY BRT STATIONS	\$0.00	5/1/2018		
L1415.0-18	KTA CONSTRUCTION	ROE - SD SEWER GROUP 835	\$0.00	5/1/2018		

	Purchase Orders				
PO Number	PO Date	Name	Material Group	PO Value	
4400000274		W.W. Grainger Inc	M180-STATION ELECTRICAL	819.49	
4400000275		W.W. Grainger Inc	R230-RAIL/LRV MECHANICAL	107.00	
4400000276	4/17/2018	W.W. Grainger Inc	G230-PRINTED MATERIALS	239.58	
4400000277	5/1/2018	W.W. Grainger Inc	M140-WAYSIDE SIGNALS	848.42	
4500017836		Waxie Sanitary Supply Inc	G180-JANITORIAL SUPPLIES	425.39	
4500017837	4/3/2018	Waxie Sanitary Supply Inc	G180-JANITORIAL SUPPLIES	496.29	
4500017838	4/3/2018	Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,145.42	
4500017839	4/3/2018	Transit Holdings Inc	B140-BUS CHASSIS	2,952.13	
4500017840	4/3/2018	Transit Holdings Inc	B250-BUS REPAIR PARTS	2,219.07	
4500017841	4/3/2018	Nomar Enterprises LLC	G300-GENERAL CAPITAL EQP	3,143.30	
4500017842	4/3/2018	Gillig LLC	B130-BUS BODY	1,740.61	
4500017843		Mohawk Mfg & Supply Co	B140-BUS CHASSIS	7,909.68	
4500017844	4/3/2018	Jeyco Products Inc	G130-SHOP TOOLS	66.26	
4500017845	4/3/2018	David Bueltel	G230-PRINTED MATERIALS	1,121.68	
4500017846	4/3/2018	Anixter Inc	R160-RAIL/LRV ELECTRICAL	20,903.50	
4500017847	4/3/2018	Mohawk Mfg & Supply Co	B160-BUS ELECTRICAL	1,663.04	
4500017848	4/3/2018	Industrial Maintenance Supply LLC	G150-FASTENERS	253.69	
4500017849	4/3/2018	Home Depot USA Inc	G180-JANITORIAL SUPPLIES	1,038.14	
4500017850	4/3/2018	Cubic Transportation Systems	G290-FARE REVENUE EQUIP	2,973.95	
4500017851	4/3/2018	Siemens Industry Inc	R120-RAIL/LRV CAR BODY	845.84	
4500017852	4/3/2018	San Diego Seal Inc	R120-RAIL/LRV CAR BODY	2,063.59	
4500017853	4/3/2018	Neleco Products Inc	G170-LUBRICANTS	827.21	
4500017854	4/3/2018	Mission Janitorial Supplies	G180-JANITORIAL SUPPLIES	884.49	
4500017855	4/3/2018	West-Lite Supply Co Inc	R180-RAIL/LRV LIGHTING	371.41	
4500017856	4/3/2018	W.W. Grainger Inc	M110-SUB STATION	497.44	
4500017857		Steven Timme	G120-SECURITY	322.74	
4500017858	4/3/2018	HI-TEC Enterprises	R160-RAIL/LRV ELECTRICAL	2,801.51	
4500017859	4/3/2018	General Signals Inc	M130-CROSSING MECHANISM	1,540.83	
4500017860	4/3/2018	Schunk Carbon Technology LLC	R220-RAIL/LRV TRUCKS	23,697.18	
4500017861	4/3/2018	Standard Bent Glass Corp	R120-RAIL/LRV CAR BODY	18,518.14	
4500017863	4/4/2018	Siemens Industry Inc	R160-RAIL/LRV ELECTRICAL	14,997.61	
4500017864	4/4/2018	ASPEN Refrigerants Inc	R170-RAIL/LRV HVAC	182.10	
4500017865	4/4/2018	Bearcat Warehouse	B150-BUS COMM EQUIP.	483.89	
4500017866		Machinex, Inc.	R140-RAIL/LRV DOORS/RAMP	6,322.29	
4500017867	4/4/2018	Robcar Corporation	F180-BUILDING MATERIALS	389.70	
4500017868		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,145.42	
4500017869		Culligan of San Diego	G140-SHOP SUPPLIES	931.60	
4500017870		Penn Machine Company LLC	R220-RAIL/LRV TRUCKS	1,430.51	
4500017871		NMS Management Inc	F110-SHOP/BLDG MACHINERY	63.48	
4500017872		Willy's Electronic Supply Co	P130-EQUIP MAINT REPR SVC	226.15	
4500017873		Transit Holdings Inc	B140-BUS CHASSIS	352.35	
4500017874		Jeyco Products Inc	G140-SHOP SUPPLIES	398.49	
4500017875		Southern Counties Oil Co, LP	G170-LUBRICANTS	5,534.04	
4500017876		Cubic Transportation Systems	B190-BUS FARE EQUIP	184.90	
4500017877		Transit Holdings Inc	B140-BUS CHASSIS	2,330.91	
4500017878		Kurt Morgan	G200-OFFICE SUPPLIES	621.29	
4500017879		Cummins Pacific LLC	B200-BUS PWR TRAIN EQUIP	2,515.70	
4500017880		Transit Holdings Inc	B250-BUS REPAIR PARTS	210.72	
4500017881		Mcmaster-Carr Supply Co	B250-BUS REPAIR PARTS	67.13	
4500017882		Genuine Parts Co	B250-BUS REPAIR PARTS	284.90	
4500017883		W.W. Grainger Inc	B250-BUS REPAIR PARTS	72.30	
4500017884		Sherwin Williams Company	B250-BUS REPAIR PARTS	1,570.57	
4500017885		Transit Holdings Inc	B250-BUS REPAIR PARTS	271.85	
4500017886		Staples Contract & Commercial Inc	G200-OFFICE SUPPLIES	36.98	
4500017887		Freeby Signs	B250-BUS REPAIR PARTS	132.51	
4500017888		Transit Holdings Inc	B250-BUS REPAIR PARTS	1,222.38	
4500017889		Transit Holdings Inc	B250-BUS REPAIR PARTS	602.97	
4500017890		Vern Rose Inc	G130-SHOP TOOLS	412.88	
4500017891		R.B. Hornberger Co Inc	T140-TRACK, TURNOUTS	2,054.50	
4500017892	4/5/2018	Marco's Canopies Inc	F180-BUILDING MATERIALS	1,823.14	

Purchase Orders				
PO Number	PO Date	Name	Material Group	PO Value
4500017893	4/5/2018	Airgas Inc	G190-SAFETY/MED SUPPLIES	194.83
4500017894		Professional Contractors Supplies	G160-PAINTS & CHEMICALS	751.39
4500017895		W.W. Grainger Inc	R160-RAIL/LRV ELECTRICAL	1,682.99
4500017896		The Truck Lighthouse	G140-SHOP SUPPLIES	245.27
4500017897	4/5/2018	General Information Systems Ltd	G120-SECURITY	990.00
4500017898		Dartco Transmission	B200-BUS PWR TRAIN EQUIP	7,701.05
4500017899	4/5/2018	FRS Environmental Inc	G140-SHOP SUPPLIES	210.00
4500017900	4/5/2018	Team One Repair Inc	G290-FARE REVENUE EQUIP	100.21
4500017901	4/5/2018	Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,145.42
4500017902		Muncie Transit Supply	B130-BUS BODY	1,877.62
4500017903		Transit Holdings Inc	B250-BUS REPAIR PARTS	164.86
4500017904	4/6/2018	Staples Contract & Commercial Inc	G200-OFFICE SUPPLIES	104.72
4500017905	4/6/2018	Chromate Industrial Corporation	G150-FASTENERS	636.19
4500017906		M Power Truck & Diesel Repair	P130-EQUIP MAINT REPR SVC	1,362.95
4500017907	4/6/2018	Knorr Brake Company	R220-RAIL/LRV TRUCKS	18,204.15
4500017908	4/6/2018	W.W. Grainger Inc	R220-RAIL/LRV TRUCKS	3,063.72
4500017909		Robcar Corporation	G160-PAINTS & CHEMICALS	227.33
4500017910	4/6/2018	Siemens Industry Inc	R160-RAIL/LRV ELECTRICAL	8,198.62
4500017911	4/6/2018	Staples Contract & Commercial Inc	G200-OFFICE SUPPLIES	204.71
4500017912	4/6/2018	Staples Contract & Commercial Inc	G210-OFFICE FURNITURE	785.94
4500017913	4/6/2018	Kaman Industrial Technologies	G140-SHOP SUPPLIES	885.40
4500017914		Soco Group Inc	A120-AUTO/TRUCK GASOLINE	4,103.18
4500017915	4/6/2018	BC Group Holdings, Inc.	G200-OFFICE SUPPLIES	4,797.35
4500017916		Gillig LLC	B250-BUS REPAIR PARTS	715.03
4500017917		Transit Holdings Inc	B250-BUS REPAIR PARTS	990.57
4500017918		Ed Hanson's Muffler Service	B250-BUS REPAIR PARTS	177.92
4500017919	4/6/2018	Marco's Canopies Inc	G140-SHOP SUPPLIES	1,109.40
4500017920		HI-TEC Enterprises	R120-RAIL/LRV CAR BODY	4,263.67
4500017921	4/6/2018	Cummins Pacific LLC	P190-REV VEHICLE REPAIRS	2,482.76
4500017923	4/6/2018	Golden State Supply LLC	G180-JANITORIAL SUPPLIES	134.11
4500017924	4/6/2018	Home Depot USA Inc	F180-BUILDING MATERIALS	367.71
4500017925		Annex Automotive and	F120-BUS/LRV PAINT BOOTHS	267.06
4500017926	4/6/2018	R.S. Hughes Co Inc	G140-SHOP SUPPLIES	2,373.57
4500017927		Smart Car Care Products Inc	R240-RAIL/LRV REPR PARTS	252.07
4500017928	4/6/2018	West End Holdings Inc	P260-TESTING & ANALYSIS	300.00
4500017929		Brown & Bigelow Inc	G230-PRINTED MATERIALS	2,644.38
4500017930	4/7/2018	Brand Makers LLC	G230-PRINTED MATERIALS	2,876.94
4500017931	4/7/2018	Troy Group, Inc.	I110-INFORMATION TECH	267.00
4500017932		Willy's Electronic Supply Co	G130-SHOP TOOLS	356.91
4500017933		Transit Holdings Inc	B160-BUS ELECTRICAL	30,765.39
4500017934		Cummins Pacific LLC	B250-BUS REPAIR PARTS	220.00
4500017935		Gillig LLC	B110-BUS HVAC SYSTEMS	7,806.86
4500017936		Schunk Carbon Technology LLC	R170-RAIL/LRV HVAC	1,247.10
4500017937		Citywide Auto Glass Inc	G130-SHOP TOOLS	405.14
4500017938		Waxie Sanitary Supply Inc	G140-SHOP SUPPLIES	47.76
4500017939		Knorr Brake Company	P190-REV VEHICLE REPAIRS	16,385.88
4500017940		Newegg Business, Inc.	G130-SHOP TOOLS	177.46
4500017941		HI-TEC Enterprises	R160-RAIL/LRV ELECTRICAL	446.09
4500017942		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,176.25
4500017943		Transit Holdings Inc	B250-BUS REPAIR PARTS	5,109.53
4500017944		Mohawk Mfg & Supply Co	B250-BUS REPAIR PARTS	7,285.64
4500017945		Gillig LLC	B250-BUS REPAIR PARTS	986.14
4500017946		Charter Industrial Supply Inc	B120-BUS MECHANICAL PARTS	353.20
4500017948		Chromate Industrial Corporation	G150-FASTENERS	1,175.30
4500017949		Muncie Transit Supply	B160-BUS ELECTRICAL	269.21
4500017950		Applied Industrial Technologies-CA	R230-RAIL/LRV MECHANICAL	1,649.11
4500017951		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	24,940.51
4500017952		Voith Turbo Inc	R160-RAIL/LRV ELECTRICAL	197.19
4500017953		Transit Holdings Inc	B250-BUS REPAIR PARTS	3,075.11
4500017954	4/9/2018	Brian Pusey	F110-SHOP/BLDG MACHINERY	128.23

		Purchase	Orders	
PO Number	PO Date	Name	Material Group	PO Value
4500017955		TK Services Inc	B250-BUS REPAIR PARTS	74.25
4500017956	4/9/2018	Gillig LLC	B250-BUS REPAIR PARTS	106.28
4500017957		Kaman Industrial Technologies	B120-BUS MECHANICAL PARTS	1,820.04
4500017958		AxleTech International LLC	B140-BUS CHASSIS	4,118.01
4500017959	4/9/2018	Soco Group Inc	B180-BUS DIESEL	7,929.37
4500017960	4/9/2018	Cummins Pacific LLC	B200-BUS PWR TRAIN EQUIP	2,618.75
4500017961	4/9/2018	Home Depot USA Inc	G180-JANITORIAL SUPPLIES	134.15
4500017963	4/10/2018	TK Services Inc	B250-BUS REPAIR PARTS	1,020.04
4500017964	4/10/2018	Industrial Maintenance Supply LLC	G150-FASTENERS	247.83
4500017965	4/10/2018	Delphin Computer Supply	G200-OFFICE SUPPLIES	469.67
4500017966	4/10/2018	David Johnson	P410-CONSULTING	750.00
4500017967	4/10/2018	Mohawk Mfg & Supply Co	B200-BUS PWR TRAIN EQUIP	668.16
4500017968	4/10/2018	Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,200.91
4500017969	4/10/2018	Dellner Inc	R130-RAIL/LRV COUPLER	302.24
4500017970		BC Custom Design Services LLC	R120-RAIL/LRV CAR BODY	2,273.75
4500017971		Jankovich Company	G170-LUBRICANTS	3,004.61
4500017972	4/10/2018	Kaman Industrial Technologies	B120-BUS MECHANICAL PARTS	2,528.73
4500017973		Transit Holdings Inc	B160-BUS ELECTRICAL	2,690.86
4500017974		Golden State Supply LLC	G140-SHOP SUPPLIES	11.62
4500017975	4/10/2018		B250-BUS REPAIR PARTS	1,464.10
4500017976		Elkhart Brass Manufacturing Co.	B130-BUS BODY	2,202.50
4500017977		Don Oleson Inc	B200-BUS PWR TRAIN EQUIP	2,302.00
4500017978		Zep Vehicle Care Inc	G180-JANITORIAL SUPPLIES	708.97
4500017979		Citywide Auto Glass Inc	B250-BUS REPAIR PARTS	400.00
4500017980		Transit Holdings Inc	B140-BUS CHASSIS	3,391.18
4500017981		Sloan Electromechanical	R160-RAIL/LRV ELECTRICAL	420.00
4500017982		M Power Truck & Diesel Repair	P210-NON-REV VEH REPAIRS	721.15
4500017983		California Sheet Metal Works	R160-RAIL/LRV ELECTRICAL	4,700.00
4500017984		Transit Holdings Inc	B200-BUS PWR TRAIN EQUIP	24.28
4500017985		TK Services Inc	B250-BUS REPAIR PARTS	684.88
4500017986		Schunk Carbon Technology LLC	R170-RAIL/LRV HVAC	277.57
4500017987		Chromate Industrial Corporation	G140-SHOP SUPPLIES	395.46
4500017988	4/11/2018		B250-BUS REPAIR PARTS	230.59
4500017989		Siemens Industry Inc	INSURANCE-Insurance Stock	7,869.20
4500017990		Transit Holdings Inc	B250-BUS REPAIR PARTS	18,675.60
4500017991		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,200.91
4500017992	4/11/2018		F170-MATL HANDLING EQUIP	2,702.37
4500017993		Supreme Oil Company	M120-AUTO/TRUCK GASOLINE M180-STATION ELECTRICAL	1,997.46 674.13
4500017994 4500017995		West-Lite Supply Co Inc	B110-BUS HVAC SYSTEMS	1,260.03
4500017995		Transit Holdings Inc Jeyco Products Inc	G130-SHOP TOOLS	207.42
4500017990		RegACar Inc	B130-BUS BODY	1,357.65
4500017997		Transit Holdings Inc	B250-BUS REPAIR PARTS	2,194.54
4500017998		Cummins Pacific LLC	B250-BUS REPAIR PARTS	274.00
4500017999		The Heath Group	P550-REAL ESTATE	1,200.00
4500018002	4/11/2018	·	F110-SHOP/BLDG MACHINERY	183.18
4500018002		Louis Sardo Upholstery Inc	B130-BUS BODY	2,421.95
4500018003		Prochem Specialty Products Inc	G180-JANITORIAL SUPPLIES	1,898.77
4500018005		Romaine Electric Corporation	B160-BUS ELECTRICAL	898.62
4500018006		Industrial Maintenance Supply LLC	G150-FASTENERS	215.41
4500018007		Reefco LLC	B110-BUS HVAC SYSTEMS	497.59
4500018008		Harbor Diesel & Equipment	B200-BUS PWR TRAIN EQUIP	1,794.22
4500018009		Park Place Technologies LLC	I110-INFORMATION TECH	9,357.12
4500018010		Siemens Industry Inc	R220-RAIL/LRV TRUCKS	30,440.46
4500018011		Vallen Distribution Inc.	G120-SECURITY	549.27
4500018012		Professional Contractors Supplies	G140-SHOP SUPPLIES	694.20
4500018013		Transit Holdings Inc	B250-BUS REPAIR PARTS	6,897.51
4500018014	4/12/2018	<u> </u>	B250-BUS REPAIR PARTS	6,987.66
4500018015		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,188.58
4500018016		Keyser Marston Associates Inc	P410-CONSULTING	35,000.00
1000010010	7/ 12/2010	program maroton Associates inc	II TIO COMOULING	55,555.55

Purchase Orders				
PO Number	PO Date	Name	Material Group	PO Value
4500018017	4/12/2018	Mohawk Mfg & Supply Co	B250-BUS REPAIR PARTS	4,366.54
4500018018		Airgas Inc	G140-SHOP SUPPLIES	3,496.16
4500018019		JKL Cleaning Systems	A140-AUTO/TRUCK REPAIR	444.08
4500018020		Louis Sardo Upholstery Inc	B130-BUS BODY	1,405.33
4500018021		Affinitech, Inc.	I110-INFORMATION TECH	1,818.28
4500018022		Soco Group Inc	B180-BUS DIESEL	8,346.08
4500018023		Soco Group Inc	A120-AUTO/TRUCK GASOLINE	25,298.08
4500018024		Dell Marketing L.P.	I110-INFORMATION TECH	1,045.83
4500018025		Pembrook Inc	I120-INFO TECH, SVCS	125.00
4500018026		Government Revenue	P410-CONSULTING	20,000.00
4500018027		Fastvue Inc.	I110-INFORMATION TECH	2,965.50
4500018028		Knorr Brake Company	R220-RAIL/LRV TRUCKS	3,444.05
4500018029		Knorr Brake Company	R220-RAIL/LRV TRUCKS	540.54
4500018030		Steven Timme	G110-BUS/TROLLEY SIGNAGE	3,123.20
4500018031		Transit Holdings Inc	B250-BUS REPAIR PARTS	2,724.44
4500018032		Cummins Pacific LLC	B250-BUS REPAIR PARTS	300.82
4500018034		W.W. Grainger Inc	G140-SHOP SUPPLIES	84.74
4500018035	4/13/2018		F110-SHOP/BLDG MACHINERY	222.39
4500018036		F-1 Marketing Group	P310-ADVERTISING SERVICES	599.40
4500018037		Steven Timme	G110-BUS/TROLLEY SIGNAGE	281.84
4500018038		Cummins Pacific LLC	B250-BUS REPAIR PARTS	1,050.00
4500018039		W.W. Grainger Inc	F110-SHOP/BLDG MACHINERY	91.31
4500018040		Soco Group Inc	A120-AUTO/TRUCK GASOLINE	4,103.18
4500018041		R.S. Hughes Co Inc	G190-SAFETY/MED SUPPLIES	391.63
4500018042		OneSource Distributors, LLC	G180-JANITORIAL SUPPLIES	1,733.00
4500018043		Knorr Brake Company	R160-RAIL/LRV ELECTRICAL	31,707.41
4500018044		Waxie Sanitary Supply Inc	G140-SHOP SUPPLIES	2,964.63
4500018045		ASPEN Refrigerants Inc	R170-RAIL/LRV HVAC	182.10
4500018046		HI-TEC Enterprises	R160-RAIL/LRV ELECTRICAL	1,860.85
4500018047		Team One Repair Inc	G290-FARE REVENUE EQUIP	238.13
4500018048		Reid and Clark Screen Arts Co	R120-RAIL/LRV CAR BODY	1,987.00
4500018050		Home Depot USA Inc	G140-SHOP SUPPLIES	793.22
4500018051		Professional Contractors Supplies	G130-SHOP TOOLS	138.40
4500018052		Transit Holdings Inc	B140-BUS CHASSIS	3,301.36
4500018053		Knorr Brake Company	R220-RAIL/LRV TRUCKS	55,576.75
4500018054		Ramsay Corporation	P540-MAINTENANCE TRAINING	1,428.78
4500018055		Cummins Pacific LLC	P190-REV VEHICLE REPAIRS	1,050.00
4500018056		BCP Systems Inc	G290-FARE REVENUE EQUIP	5,862.13
4500018057		Cubic Transportation Systems	G290-FARE REVENUE EQUIP	6,573.89
4500018058		Cummins Pacific LLC	B200-BUS PWR TRAIN EQUIP	41,541.57
4500018059		The Truck Lighthouse	R120-RAIL/LRV CAR BODY	317.56
4500018060		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,176.25
4500018061		W.W. Grainger Inc	G190-SAFETY/MED SUPPLIES	130.92
4500018062		Applied Industrial Technologies-CA	G140-SHOP SUPPLIES	214.96
4500018063		Vern Rose Inc	G140-SHOP SUPPLIES	216.19
4500018064		Airgas Inc	G190-SAFETY/MED SUPPLIES	1,695.63
4500018065		Mohawk Mfg & Supply Co	B250-BUS REPAIR PARTS	1,992.77
4500018066		Reid and Clark Screen Arts Co	R120-RAIL/LRV CAR BODY	227.89
4500018067		All The King's Flags	M200-YARD FACILITIES	309.57
4500018068		Steven Timme	G110-BUS/TROLLEY SIGNAGE	111.59
4500018069		Herzog Contracting Co	T110-TRACK, RAIL	56,268.53
4500018070		Educational Services Inc	P310-ADVERTISING SERVICES	595.00
4500018071		Clear Sign & Design Inc	G110-BUS/TROLLEY SIGNAGE	3,452.58
4500018071		Jankovich Company	G170-B03/TROLLET SIGNAGE	1,606.25
4500018072		Gillig LLC	B200-BUS PWR TRAIN EQUIP	705.79
4500018073		CDW LLC	I110-INFORMATION TECH	317.45
4500018074		Industrial Maintenance Supply LLC	G150-FASTENERS	347.00
4500018075		Home Depot USA Inc	G140-SHOP SUPPLIES	107.11
4500018076		Steven Timme	G230-PRINTED MATERIALS	1,255.10
4500018077	4/16/2018		F180-BUILDING MATERIALS	1,037.64
4000018078	4/10/2018	OASEI	L 100-DOITDING MATERIARS	1,037.64

Purchase Orders					
PO Number	PO Date	Name	Material Group	PO Value	
4500018079	4/16/2018	Bear Communicatons, Inc.	P130-EQUIP MAINT REPR SVC	5,159.09	
4500018080	4/16/2018	Mohawk Mfg & Supply Co	B140-BUS CHASSIS	1,399.18	
4500018081	4/16/2018	Gillig LLC	B250-BUS REPAIR PARTS	1,073.94	
4500018082		Transit Holdings Inc	B250-BUS REPAIR PARTS	575.30	
4500018083	4/16/2018	Muncie Transit Supply	B140-BUS CHASSIS	1,976.44	
4500018084		Cummins Pacific LLC	B200-BUS PWR TRAIN EQUIP	2,006.22	
4500018085		Prochem Specialty Products Inc	G180-JANITORIAL SUPPLIES	1,898.77	
4500018086		CDW LLC	I110-INFORMATION TECH	715.28	
4500018087		Willy's Electronic Supply Co	M110-SUB STATION	48.59	
4500018088		Prudential Overall Supply	G180-JANITORIAL SUPPLIES	5,035.81	
4500018089		HI-TEC Enterprises	R160-RAIL/LRV ELECTRICAL	11,103.64	
4500018090		Carlos Guzman Inc	G180-JANITORIAL SUPPLIES	1,818.47	
4500018091		Transit Holdings Inc	B140-BUS CHASSIS	2,040.40	
4500018092		Westinghouse Air Brake	R160-RAIL/LRV ELECTRICAL	3,306.46	
4500018093		The Gordian Group, Inc.	T110-TRACK, RAIL	1,676.69	
4500018094		The Gordian Group, Inc.	C130-CONSTRUCTION SVCS	5,198.15	
4500018095		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,219.40	
4500018096		Sportworks Northwest Inc	B130-BUS BODY	206.88	
4500018097		Waxie Sanitary Supply Inc	G180-JANITORIAL SUPPLIES	1,874.55	
4500018098		ASPEN Refrigerants Inc	G140-SHOP SUPPLIES	820.25	
4500018099		Soco Group Inc	G170-LUBRICANTS	1,714.09	
4500018100		R.S. Hughes Co Inc	B130-BUS BODY	2,280.10	
4500018101		Rush Truck Centers of California	B200-BUS PWR TRAIN EQUIP	1,465.07	
4500018102		Transit Holdings Inc	B140-BUS CHASSIS	3,349.09	
4500018103		Center City Printing	G200-OFFICE SUPPLIES	311.35	
4500018104		Tribologik Corporation	G140-SHOP SUPPLIES	2,060.72	
4500018105		Transit Holdings Inc	B200-BUS PWR TRAIN EQUIP	73.51	
4500018106		Siemens Industry Inc	M130-CROSSING MECHANISM	233.15	
4500018107		Jankovich Company	G170-LUBRICANTS P540-MAINTENANCE TRAINING	2,392.14	
4500018108 4500018109		Simmons Boardman Books Inc West-Lite Supply Co Inc	M180-STATION ELECTRICAL	871.00 50.51	
4500018109		Harbor Diesel & Equipment	B250-BUS REPAIR PARTS	839.08	
4500018110		Kaman Industrial Technologies	G140-SHOP SUPPLIES	34.37	
4500018111		Jeyco Products Inc	G200-OFFICE SUPPLIES	235.96	
4500018114		Comfort Mechanical Inc	P280-GENERAL SVC AGRMNTS	15,012.00	
4500018115		Daily Journal Corporation	P310-ADVERTISING SERVICES	1,500.00	
4500018116		Mcmaster-Carr Supply Co	P210-NON-REV VEH REPAIRS	9.90	
4500018117		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,207.07	
4500018118		W.W. Grainger Inc	G200-OFFICE SUPPLIES	33.54	
4500018119		Knorr Brake Company	P190-REV VEHICLE REPAIRS	278.05	
4500018120		A-B-CPR & First Aid Training Inc	P490-MANAGEMENT TRAINING	931.00	
4500018121		M Power Truck & Diesel Repair	P210-NON-REV VEH REPAIRS	754.72	
4500018122		Maxwell Industries R&D, Inc.	R130-RAIL/LRV COUPLER	4,256.13	
4500018123		Transit Holdings Inc	B250-BUS REPAIR PARTS	1,350.24	
4500018124		Cummins Pacific LLC	P190-REV VEHICLE REPAIRS	1,857.55	
4500018125		General Information Systems Ltd	G120-SECURITY	1,680.01	
4500018126	4/18/2018	·	G200-OFFICE SUPPLIES	194.15	
4500018127		Staples Contract & Commercial Inc	G200-OFFICE SUPPLIES	104.35	
4500018128		David Glen Bond	G120-SECURITY	720.00	
4500018129		Supreme Oil Company	B180-BUS DIESEL	8,275.20	
4500018130	4/18/2018		C120-SPECIALTY CONTRACTOR	2,500.02	
4500018131		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	25,667.44	
4500018132		SPX Corporation	G290-FARE REVENUE EQUIP	7,216.72	
4500018133	4/18/2018	Controlled Motion Solutions Inc	R220-RAIL/LRV TRUCKS	731.90	
4500018134		Transit Holdings Inc	B250-BUS REPAIR PARTS	2,668.12	
4500018135		Schunk Carbon Technology LLC	G170-LUBRICANTS	18,026.37	
4500018136		Citywide Auto Glass Inc	B130-BUS BODY	2,120.13	
4500018137		Siemens Industry Inc	R160-RAIL/LRV ELECTRICAL	3,711.99	
4500018138	4/18/2018	Carlos Guzman Inc	R120-RAIL/LRV CAR BODY	2,812.20	
4500018139	4/19/2018	TK Services Inc	B200-BUS PWR TRAIN EQUIP	277.62	

FO Number			Purchase (	Orders	
	PO Number	PO Date			PO Value
	4500018140	4/19/2018	MOOVEL NORTH AMERICA. LLC		56,225.81
4500018143	4500018141	4/19/2018	Steven Timme	G110-BUS/TROLLEY SIGNAGE	2,047.25
4500018144	4500018142	4/19/2018	Soco Group Inc	G170-LUBRICANTS	571.36
4500018145	4500018143	4/19/2018	Steven Timme	G110-BUS/TROLLEY SIGNAGE	215.16
4500018146   4/19/2018   Steven Timme   G230-PRINTED MATERIALS   1,986.44     4500018147   4/19/2018   Cummins Pacific LLC   P19-0REV VEHICLE REPAIRS   220.04     4500018148   4/19/2018   Versa Products Inc   I110-INFORMATION TECH   338.34     4500018150   4/19/2018   Gillig LLC   B250-BUS REPAIR PARTS   76.64     4500018151   4/19/2018   Southcoast Heating & Air   F110-SHOP/BLDG MACHINERY   522.16     4500018151   4/19/2018   Southcoast Heating & Air   F110-SHOP/BLDG MACHINERY   522.16     4500018153   4/19/2018   Southcoast Heating & Air   F110-SHOP/BLDG MACHINERY   522.16     4500018154   4/19/2018   Southcoast Heating & Air   F110-SHOP/BLDG MACHINERY   522.16     4500018155   4/19/2018   Sommons Machine Tool Corp   F110-SHOP/BLDG MACHINERY   835.07     4500018155   4/19/2018   Simmons Machine Tool Corp   F110-SHOP/BLDG MACHINERY   835.07     4500018155   4/19/2018   West End Holdings Inc   P260-TESTING & ANALYSIS   450.00     4500018156   4/19/2018   Knorr Brake Company   R220-RAILLRY TRUCKS   37,362.50     4500018156   4/19/2018   Knorr Brake Company   R220-RAILLRY TRUCKS   37,362.50     4500018156   4/19/2018   Knorr Brake Company   R220-RAILLRY TRUCKS   37,362.50     4500018156   4/19/2018   Siaman Industrial Technologies   B250-BUS REPAIR PARTS   717.01     4500018160   4/19/2018   Transit Holdings Inc   F110-SHOP/BLDG MACHINERY   749.73     4500018160   4/19/2018   Transit Holdings Inc   F110-SHOP/BLDG MACHINERY   749.73     4500018161   4/19/2018   Staples Contract & Commercial Inc   G200-OFFICE SUPPLIES   539.44     4500018164   4/19/2018   Staples Contract & Commercial Inc   G200-OFFICE SUPPLIES   539.44     4500018164   4/19/2018   Staples Contract & Commercial Inc   G200-OFFICE SUPPLIES   539.44     4500018164   4/19/2018   Staples Contract & Commercial Inc   G200-OFFICE SUPPLIES   539.44     4500018164   4/19/2018   Staples Contract & Commercial Inc   G200-OFFICE SUPPLIES   539.44     4500018164   4/19/2018   Staples Contract & Commercial Inc   G200-OFFICE SUPPLIES   539.44     4500018164   4/1	4500018144	4/19/2018	Linda Vista Multi-Cultural Fair Inc	P160-EQUIPMENT RENTALS	500.00
4500018147	4500018145	4/19/2018	Sacramento Computer Power, Inc.	I110-INFORMATION TECH	860.45
4500018148	4500018146	4/19/2018	Steven Timme	G230-PRINTED MATERIALS	1,986.44
4500018149	4500018147	4/19/2018	Cummins Pacific LLC	P190-REV VEHICLE REPAIRS	220.00
4500018150	4500018148	4/19/2018	Versa Products Inc	I110-INFORMATION TECH	338.34
4500018151	4500018149	4/19/2018	Rush Truck Centers of California	B110-BUS HVAC SYSTEMS	3,070.88
4500018152	4500018150			B250-BUS REPAIR PARTS	76.64
A500018153					
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AF00018161					
A500018162					•
4500018163					
4500018164					
4500018165					
4500018166					
4500018167         4/19/2018 Gillig LLĆ         B250-BUS REPAIR PARTS         592.63           4500018168         4/19/2018 Cummins Pacific LLC         P190-REV VEHICLE REPAIRS         411.00           4500018169         4/19/2018 W.W. Grainger Inc         R230-RAIL/LRV MECHANICAL         1,763.59           4500018170         4/19/2018 Cummins Pacific LLC         B250-BUS REPAIR PARTS         622.99           4500018171         4/19/2018 DESIGN ENGINEERING INC         P500-OPERATOR TRAINING         315.97           4500018172         4/19/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         205.93           4500018173         4/19/2018 Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018174         4/19/2018 Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018 SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018177         4/19/2018 Worth Sanitary Supply Co Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018 Worth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018 Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018189         4/20/2018 Staples Contract & Commercial Inc					
4500018168         4/19/2018         Cummins Pacific LLC         P190-REV VEHICLE REPAIRS         411.00           4500018169         4/19/2018         W.W. Grainger Inc         R230-RAIL/LRV MECHANICAL         1,763.59           4500018170         4/19/2018         Cummins Pacific LLC         B250-BUS REPAIR PARTS         622.99           4500018171         4/19/2018         DESIGN ENGINEERING INC         P500-OPERATOR TRAINING         315.97           4500018172         4/19/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         205.93           4500018173         4/19/2018         Stupreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,219.40           4500018173         4/19/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018         Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018176         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018179         4/20/2018         Steunk Carbon Technology LLC         R170-RAIL/RV HVAC         1,039.25           4500018179         4/20/2018         Paradi					
4500018169         4/19/2018 W.W. Grainger Inc         R230-RAIL/LRV MECHANICAL         1,763.59           4500018170         4/19/2018 Cummins Pacific LLC         B250-BUS REPAIR PARTS         622.99           4500018171         4/19/2018 DESIGN ENGINEERING INC         P500-OPERATOR TRAINING         315.97           4500018172         4/19/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         205.93           4500018173         4/19/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,219.40           4500018174         4/19/2018 SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018175         4/19/2018 Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018176         4/19/2018 Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018177         4/19/2018 Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018183         4/20/2018 Co					
4500018170         4/19/2018 Cummins Pacific LLC         B250-BUS REPAIR PARTS         622.99           4500018171         4/19/2018 DESIGN ENGINEERING INC         P500-OPERATOR TRAINING         315.97           4500018172         4/19/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         205.93           4500018173         4/19/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,219.40           4500018174         4/19/2018 Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018 SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018176         4/19/2018 Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018 Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018 Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018182         4/20/2018 Harbor Diesel & Equipment         G170-LUBRICANTS         67,212.00           4500018183         4/20/2018 Harbor Diesel & Equ					
4500018171         4/19/2018         DESIGN ENGINEERING INC         P500-OPERATOR TRAINING         315.97           4500018172         4/19/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         205.93           4500018173         4/19/2018         Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,219.40           4500018174         4/19/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018         SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018176         4/19/2018         Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Harbor Diesel & Equipment         G170-LUBRICANTS         67,212.00           4500018182 <td< td=""><td></td><td></td><td></td><td></td><td></td></td<>					
4500018172         4/19/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         205.93           4500018173         4/19/2018         Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,219.40           4500018174         4/19/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018         SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018176         4/19/2018         Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183					
4500018173         4/19/2018         Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,219.40           4500018174         4/19/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018         SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018176         4/19/2018         Bene Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018183         4/20/2018         Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185<					
4500018174         4/19/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         1,743.57           4500018175         4/19/2018         SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018176         4/19/2018         Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018         Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185 <td></td> <td></td> <td></td> <td></td> <td></td>					
4500018175         4/19/2018 SiteOne Landscape Supply Holding         F190-LANDSCAPING MAT'LS         866.26           4500018176         4/19/2018 Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018 Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018 Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018 Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018185         4/20/2018 Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018185         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokke					
4500018176         4/19/2018         Home Depot USA Inc         G110-BUS/TROLLEY SIGNAGE         187.65           4500018177         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Cubic Transportation Systems         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018         Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018         Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018         Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018         Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018189         4/20/2018 </td <td></td> <td></td> <td></td> <td></td> <td></td>					
4500018177         4/19/2018         Werth Sanitary Supply Co Inc         G180-JANITORIAL SUPPLIES         1,274.90           4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018         Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018         Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018         Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018         Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/2					
4500018178         4/20/2018         Schunk Carbon Technology LLC         R170-RAIL/LRV HVAC         1,039.25           4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018         Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018         Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018         Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018         Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018189         4/20/2018         Cummins Pacific LLC         B160-BUS ELECTRICAL         32,070.28           4500018190         4/20/2018			<u>'</u>		
4500018179         4/20/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         117.00           4500018180         4/20/2018         Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018         Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018         Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018         Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018         Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018         Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018         Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018189         4/20/2018         Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018190         4/20/2018         Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018         Munci					
4500018180         4/20/2018 Staples Contract & Commercial Inc         G200-OFFICE SUPPLIES         3,106.38           4500018181         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018 Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018 Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018 Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018190         4/20/2018 Gillig LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018193         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE			·		
4500018181         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         67,212.00           4500018182         4/20/2018 Harbor Diesel & Equipment         G170-LUBRICANTS         10,676.74           4500018183         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018 Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018 Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018190         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018193         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18			<u> </u>		
4500018182       4/20/2018 Harbor Diesel & Equipment       G170-LUBRICANTS       10,676.74         4500018183       4/20/2018 Corky's Pest Control, inc.       P280-GENERAL SVC AGRMNTS       33,000.00         4500018184       4/20/2018 Cubic Transportation Systems       B190-BUS FARE EQUIP       37,522.81         4500018185       4/20/2018 Mak Cleaners Inc       G120-SECURITY       2,637.25         4500018186       4/20/2018 Pressnet Express Inc       G230-PRINTED MATERIALS       2,575.23         4500018187       4/20/2018 Dokken Engineering       C130-CONSTRUCTION SVCS       6,939.41         4500018188       4/20/2018 Transit Holdings Inc       B160-BUS ELECTRICAL       32,070.28         4500018199       4/20/2018 Gillig LLC       B160-BUS ELECTRICAL       1,788.66         4500018191       4/20/2018 Muncie Transit Supply       B140-BUS CHASSIS       2,327.11         4500018192       4/20/2018 Office Solutions       G200-OFFICE SUPPLIES       184.43         4500018193       4/20/2018 Soco Group Inc       A120-AUTO/TRUCK GASOLINE       4,103.18					
4500018183         4/20/2018 Corky's Pest Control, inc.         P280-GENERAL SVC AGRMNTS         33,000.00           4500018184         4/20/2018 Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018 Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18					
4500018184         4/20/2018 Cubic Transportation Systems         B190-BUS FARE EQUIP         37,522.81           4500018185         4/20/2018 Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18			· · ·		
4500018185         4/20/2018 Mak Cleaners Inc         G120-SECURITY         2,637.25           4500018186         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18					
4500018186         4/20/2018 Pressnet Express Inc         G230-PRINTED MATERIALS         2,575.23           4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18					
4500018187         4/20/2018 Dokken Engineering         C130-CONSTRUCTION SVCS         6,939.41           4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18					
4500018188         4/20/2018 Transit Holdings Inc         B160-BUS ELECTRICAL         32,070.28           4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18			<u> </u>		•
4500018189         4/20/2018 Cummins Pacific LLC         B120-BUS MECHANICAL PARTS         7,629.38           4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18			v v		
4500018190         4/20/2018 Gillig LLC         B160-BUS ELECTRICAL         1,788.66           4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18			<u> </u>		
4500018191         4/20/2018 Muncie Transit Supply         B140-BUS CHASSIS         2,327.11           4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18					
4500018192         4/20/2018 Office Solutions         G200-OFFICE SUPPLIES         184.43           4500018193         4/20/2018 Soco Group Inc         A120-AUTO/TRUCK GASOLINE         4,103.18					
4500018193 4/20/2018 Soco Group Inc A120-AUTO/TRUCK GASOLINE 4,103.18					
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4500018195 4/20/2018 Home Depot USA Inc G210-OFFICE FURNITURE 1,579.52			· · · · · · · · · · · · · · · · · · ·		
4500018196			<u> </u>		
4500018197 4/20/2018 Knorr Brake Company R160-RAIL/LRV ELECTRICAL 31,707.41					
4500018198					
	4500018199			B130-BUS BODY	5,000.33

		Purchase (	Orders	
PO Number	PO Date	Name	Material Group	PO Value
4500018200		Cummins Pacific LLC	B250-BUS REPAIR PARTS	318.06
4500018201	4/23/2018	Harbor Diesel & Equipment	B200-BUS PWR TRAIN EQUIP	2,058.03
4500018202		Kenneth Place	G130-SHOP TOOLS	377.14
4500018203	4/23/2018	Annex Automotive and	F120-BUS/LRV PAINT BOOTHS	16,621.71
4500018204	4/23/2018	Applied Industrial Technologies-CA	G140-SHOP SUPPLIES	171.46
4500018205	4/23/2018	Harbor Diesel & Equipment	B200-BUS PWR TRAIN EQUIP	452.23
4500018206		Professional Contractors Supplies	G160-PAINTS & CHEMICALS	437.39
4500018207	4/23/2018	TK Services Inc	B110-BUS HVAC SYSTEMS	227.77
4500018208	4/23/2018	Airgas Inc	G140-SHOP SUPPLIES	227.24
4500018209		NPG, INC	C110-GENERAL CONTRACTORS	50,209.10
4500018210	4/23/2018	Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,219.40
4500018211	4/23/2018		B140-BUS CHASSIS	1,692.56
4500018212	4/23/2018	Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,046.78
4500018213	4/23/2018	Robcar Corporation	G190-SAFETY/MED SUPPLIES	494.55
4500018214	4/23/2018	Shilpark Paint Corp.	G160-PAINTS & CHEMICALS	963.07
4500018215	4/23/2018	Home Depot USA Inc	F190-LANDSCAPING MAT'LS	148.24
4500018216	4/23/2018	Mohawk Mfg & Supply Co	B140-BUS CHASSIS	1,238.35
4500018217	4/23/2018	Paragon Magnadata Inc.	G280-FARE MATERIALS	12,606.75
4500018218	4/23/2018	Grah Safe & Lock Inc	F110-SHOP/BLDG MACHINERY	53.88
4500018219	4/23/2018	Supreme Oil Company	B180-BUS DIESEL	8,275.20
4500018220	4/23/2018	Soco Group Inc	A120-AUTO/TRUCK GASOLINE	26,192.00
4500018221	4/23/2018	Cummins Pacific LLC	B120-BUS MECHANICAL PARTS	2,560.50
4500018222		California Air Compressor Company	F180-BUILDING MATERIALS	454.71
4500018223	4/23/2018	Harbor Diesel & Equipment	B250-BUS REPAIR PARTS	1,478.82
4500018224		Charlie Shoaf	G260-MEDIA	350.00
4500018225		CDW LLC	I110-INFORMATION TECH	1,468.27
4500018226		Soco Group Inc	F110-SHOP/BLDG MACHINERY	1,962.00
4500018227		Transit Holdings Inc	B200-BUS PWR TRAIN EQUIP	1,642.83
4500018228		Home Depot USA Inc	F180-BUILDING MATERIALS	1,062.34
4500018229		Westair Gases & Equipment Inc	B200-BUS PWR TRAIN EQUIP	315.60
4500018230		Professional Contractors Supplies	G140-SHOP SUPPLIES	70.10
4500018231		HI-TEC Enterprises	R220-RAIL/LRV TRUCKS	8,867.83
4500018232		Cummins Pacific LLC	B250-BUS REPAIR PARTS	2,528.74
4500018233		Citywide Auto Glass Inc	P190-REV VEHICLE REPAIRS	400.00
4500018234		Kingsbury Uniforms Inc	G240-UNIFORM PROCUREMENT	103.88
4500018235		Gillig LLC	B250-BUS REPAIR PARTS	44.07
4500018236		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,225.57
4500018237		Kingsbury Uniforms Inc	G250-NOVELTIES & AWARDS	280.00
4500018238		Cubic Transportation Systems	B190-BUS FARE EQUIP	41,750.89
4500018239		Westinghouse Air Brake	B250-BUS REPAIR PARTS	1,316.90
4500018240		Reid and Clark Screen Arts Co	R120-RAIL/LRV CAR BODY	14,406.32
4500018241		Jeyco Products Inc	G130-SHOP TOOLS	254.34
4500018242		Airgas Inc	G140-SHOP SUPPLIES	620.92
4500018243		Schunk Carbon Technology LLC	R220-RAIL/LRV TRUCKS	6,561.98
4500018245		W.W. Grainger Inc	R230-RAIL/LRV MECHANICAL	195.50
4500018246		Gillig LLC	B250-BUS REPAIR PARTS	422.38
4500018247		Siemens Industry Inc	R220-RAIL/LRV TRUCKS	24,777.12
4500018248		Applied Industrial Technologies-CA	G170-LUBRICANTS	417.42
4500018249		Knorr Brake Company	R220-RAIL/LRV TRUCKS	7,835.88
4500018250		Aztec Fire & Safety	G140-SHOP SUPPLIES	2,361.18
4500018251		Transit Holdings Inc	B130-BUS BODY	1,959.73
4500018252		Muncie Transit Supply	B130-BUS BODY	27.29
4500018253		TK Services Inc	INSURANCE-Insurance Stock	7,637.96
4500018254		Gillig LLC	B160-BUS ELECTRICAL	1,221.15
4500018255		Industrial Maintenance Supply LLC	G150-FASTENERS	224.34
4500018256	4/24/2018		P340-LEGAL	50,000.00
4500018257		Ansaldo Sts Usa Inc	M140-WAYSIDE SIGNALS	1,583.93
4500018258		Romaine Electric Corporation	M130-CROSSING MECHANISM	1,971.32
4500018259		Lorbel, Inc M Power Truck & Diesel Repair	M110-SUB STATION	70,044.88
4500018260	4/23/2018	In Lower Hack & Dieser Kehali	P130-EQUIP MAINT REPR SVC	946.01

Purchase Orders					
PO Number	PO Date	Name	Material Group	PO Value	
4500018261	4/25/2018	BJ's Rentals	P160-EQUIPMENT RENTALS	184.02	
4500018262	4/25/2018	Voestalpine Nortrak, Inc.	T140-TRACK, TURNOUTS	3,006.23	
4500018263	4/25/2018	Communications Usa Inc	P210-NON-REV VEH REPAIRS	234.83	
4500018264	4/25/2018	Staples Contract & Commercial Inc	G200-OFFICE SUPPLIES	36.62	
4500018265	4/25/2018	Knorr Brake Company	P190-REV VEHICLE REPAIRS	378.77	
4500018266	4/25/2018	Graybar Electric Co Inc	M110-SUB STATION	1,326.92	
4500018267	4/25/2018	R.S. Hughes Co Inc	G140-SHOP SUPPLIES	2,486.08	
4500018268		Airgas Inc	G190-SAFETY/MED SUPPLIES	854.16	
4500018269	4/25/2018	Cummins Pacific LLC	B250-BUS REPAIR PARTS	477.08	
4500018270	4/25/2018	Transit Holdings Inc	B250-BUS REPAIR PARTS	2,244.00	
4500018271		TK Services Inc	B250-BUS REPAIR PARTS	174.14	
4500018272		Chromate Industrial Corporation	G150-FASTENERS	733.47	
4500018273		W.W. Grainger Inc	B250-BUS REPAIR PARTS	109.58	
4500018274		Louis Sardo Upholstery Inc	B130-BUS BODY	239.21	
4500018275		Cummins Pacific LLC	B250-BUS REPAIR PARTS	2,763.60	
4500018276		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,219.40	
4500018277		Waxie Sanitary Supply Inc	G180-JANITORIAL SUPPLIES	164.79	
4500018278		Barry Sandler Enterprises	G180-JANITORIAL SUPPLIES	1,846.30	
4500018279		Mohawk Mfg & Supply Co	B140-BUS CHASSIS	1,238.35	
4500018280		Nth Generation Computing Inc	I110-INFORMATION TECH	32,035.30	
4500018281		Annex Automotive and	F120-BUS/LRV PAINT BOOTHS	269.70	
4500018282		Cummins Pacific LLC	B140-BUS CHASSIS	4,687.26	
4500018283		Knorr Brake Co-IFE North America	R140-RAIL/LRV DOORS/RAMP	888.61	
4500018284		Culligan of San Diego	G140-SHOP SUPPLIES	2,216.80	
4500018285		California Sheet Metal Works	R160-RAIL/LRV ELECTRICAL	1,077.50	
4500018286		C.R. Laurence Co Inc	R120-RAIL/LRV CAR BODY	118.63	
4500018287		P & R Paper Supply Company Inc	G140-SHOP SUPPLIES	261.54	
4500018288		ASPEN Refrigerants Inc	R170-RAIL/LRV HVAC	546.30	
4500018289		Gillig LLC	B140-BUS CHASSIS	1,208.78	
4500018290		Transit Holdings Inc	B200-BUS PWR TRAIN EQUIP	2,197.84	
4500018291	4/25/2018		F180-BUILDING MATERIALS	1,124.91	
4500018292		Muncie Transit Supply	B130-BUS BODY	2,042.15	
4500018293		Cummins Pacific LLC	B250-BUS REPAIR PARTS B250-BUS REPAIR PARTS	220.00	
4500018294	4/25/2018			803.82	
4500018295		Kaman Industrial Technologies	B120-BUS MECHANICAL PARTS	2,183.98	
4500018296 4500018297		Industrial Maintenance Supply LLC	G150-FASTENERS B130-BUS BODY	137.79	
4500018297		Transit Holdings Inc M Power Truck & Diesel Repair	S120-DISPOSAL, NON-REV VE	302.08	
4500018299		Western-Cullen-Hayes Inc	M130-CROSSING MECHANISM	250.00 7,984.28	
4500018300		Prochem Specialty Products Inc	G180-JANITORIAL SUPPLIES	1,582.31	
4500018301		San Diego Compressed Air Power LLC	F180-BUILDING MATERIALS	150.35	
4500018302		Kaman Industrial Technologies	G140-SHOP SUPPLIES	763.55	
4500018303		Romaine Electric Corporation	B160-BUS ELECTRICAL	288.02	
4500018305		Waxie Sanitary Supply Inc	G140-SHOP SUPPLIES	3,489.35	
4500018307		Team One Repair Inc	G290-FARE REVENUE EQUIP	956.56	
4500018308		American Battery Corporation	G290-FARE REVENUE EQUIP	188.26	
4500018309		Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,231.73	
4500018310		Vern Rose Inc	G140-SHOP SUPPLIES	377.93	
4500018311		Gillig LLC	B160-BUS ELECTRICAL	1,818.19	
4500018312		Muncie Transit Supply	B140-BUS CHASSIS	1,398.50	
4500018313		Kenneth Place	P210-NON-REV VEH REPAIRS	1,659.94	
4500018314		Kyle Bonamo	R180-RAIL/LRV LIGHTING	1,249.86	
4500018315		Anixter Inc	M110-SUB STATION	123.92	
4500018316		Professional Contractors Supplies	G140-SHOP SUPPLIES	300.61	
4500018317		Transit Holdings Inc	B250-BUS REPAIR PARTS	572.80	
4500018318		Cummins Pacific LLC	B250-BUS REPAIR PARTS	1,875.55	
4500018319		Harbor Diesel & Equipment	B250-BUS REPAIR PARTS	547.63	
4500018320	4/26/2018		B250-BUS REPAIR PARTS	916.10	
4500018321		Transit Holdings Inc	B250-BUS REPAIR PARTS	175.64	
4500018322		Mcmaster-Carr Supply Co	B250-BUS REPAIR PARTS	134.25	
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PO Number	Purchase Orders					
4500018323	/alue					
	25.76					
4500018325   4/27/2018   West End Holdings Inc   P260-TESTING & ANALYSIS   1   4500018327   4/27/2018   West End Holdings Inc   P260-TESTING & ANALYSIS   1   4500018327   4/27/2018   Mohawk Mig & Supply Co   B140-BUS CHASSIS   1   4500018329   4/27/2018   Mohawk Mig & Supply Co   B140-BUS CHASSIS   1   4500018329   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   8.5   4500018330   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   8.5   4500018331   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   57,5   4500018331   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   57,5   4500018332   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   57,5   4500018333   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   57,5   4500018333   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   57,5   4500018333   4/27/2018   Nith Generation Computing Inc   I110-INFORMATION TECH   57,5   4500018333   4/27/2018   Prudential Overall Supply   G140-SHOP SUPPLIES   4   4500018334   4/27/2018   Prudential Overall Supply   G140-SHOP SUPPLIES   4   4500018336   4/27/2018   Midwest Bus Corporation   B130-BUS BODY   3   4500018337   4/27/2018   The Gordian Group, Inc.   C130-CONSTRUCTION SVCS   1,7   4500018339   4/27/2018   Transit Holdings Inc   B130-BUS BODY   16,1   4500018341   4/27/2018   Transit Holdings Inc   B130-BUS BODY   16,1   4500018341   4/27/2018   Transit Holdings Inc   B130-BUS BODY   16,1   4500018341   4/27/2018   Transit Holdings Inc   B130-BUS BODY   16,6   4500018344   4/27/2	70.65					
4500018326	65.29					
4500018327   4/27/2018   ATAT DataComm Inc	50.00					
	26.40					
	48.49					
A500018330	07.75					
	78.78					
A500018332	25.88					
A500018333	47.54					
4500018334	64.82					
A500018335	56.09					
A500018336	01.62					
4500018337	03.62					
4500018338	87.99					
4500018339         4/27/2018         The Gordian Group, Inc.         F160-BLDG HVAC EQUIP         3,0           4500018340         4/27/2018         Transit Holdings Inc         B130-BUS BODY         16,1           4500018341         4/27/2018         Mohawk Mfg & Supply Co         B160-BUS ELECTRICAL         1,5           4500018342         4/27/2018         Gillig LLC         B130-BUS BODY         16,6           4500018343         4/27/2018         Transit Holdings Inc         B130-BUS BODY         8           4500018344         4/27/2018         Kaman Industrial Technologies         G170-LUBRICANTS         4           4500018345         4/27/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         3           4500018346         4/27/2018         Meeting Services Inc         P160-CQUIPMENT RENTALS         4           4500018347         4/27/2018         Berica Aspinwall Brown         P440-CATERING SERVICES         2           4500018349         4/30/2018         Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018349         4/30/2018         Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018350         4/30/2018         Roban Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1	05.62					
4500018340	14.85					
4500018341	55.16					
4500018342	09.15					
4500018343         4/27/2018 Transit Holdings Inc         B130-BUS BODY         8           4500018344         4/27/2018 Kaman Industrial Technologies         G170-LUBRICANTS           4500018345         4/27/2018 Steven Timme         G110-BUSTROLLEY SIGNAGE         3           4500018346         4/27/2018 Meeting Services Inc         P160-EQUIPMENT RENTALS         4           4500018347         4/27/2018 Erica Aspinwall Brown         P440-CATERING SERVICES         2           4500018347         4/27/2018 San Diego Earth Day         P310-ADVERTISING SERVICES         2,5           4500018348         4/27/2018 Kaman Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018 Golden State Supply LLC         G170-LUBRICANTS         3,1           4500018351         4/30/2018 Golden State Supply LLC         G170-SHOP SUPPLIES         2           4500018352         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES         2           4500018353         4/30/2018 Robcar Corporation         B130-BUS BODY         9           4500018354         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018 Rush Truck Centers o	99.87					
4500018344         4/27/2018         Kaman Industrial Technologies         G170-LUBRICANTS           4500018345         4/27/2018         Steven Timme         G110-BUS/TROLLEY SIGNAGE         3           4500018346         4/27/2018         Brica Aspinwall Brown         P160-EQUIPMENT RENTALS         4           4500018347         4/27/2018         Erica Aspinwall Brown         P440-CATERING SERVICES         2           4500018348         4/27/2018         San Diego Earth Day         P310-ADVERTISING SERVICES         2           4500018349         4/30/2018         Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018         Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018         Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018         Golden State Supply LLC         G170-LUBRICANTS         2           4500018352         4/30/2018         Robcar Corporation         G140-SHOP SUPPLIES         2           4500018353         4/30/2018         Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018         Louis Sardo Upholstery Inc         B130-BUS BODY         9     <	15.39					
4500018345         4/27/2018 Steven Timme         G110-BUS/TROLLEY SIGNAGE         3           4500018346         4/27/2018 Meeting Services Inc         P160-EQUIPMENT RENTALS         4           4500018347         4/27/2018 Erica Aspinwall Brown         P440-CATERING SERVICES         2           4500018348         4/27/2018 Sienens Industry Inc         M180-STATION ELECTRICAL         5           4500018349         4/30/2018 Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018 Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018 Golden State Supply LLC         G170-LUBRICANTS         3           4500018352         4/30/2018 Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018 Rush Truck Centers of California         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6     <	78.58					
4500018346         4/27/2018         Meeting Services Inc         P160-EQUIPMENT RENTALS         4           4500018347         4/27/2018         Erica Aspinwall Brown         P440-CATERING SERVICES         2           4500018348         4/27/2018         San Diego Earth Day         P310-ADVERTISING SERVICES         2,5           4500018349         4/30/2018         Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018         Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018         Golden State Supply LLC         G170-LUBRICANTS         3,1           4500018352         4/30/2018         Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018         Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018         Louis Sardo Upholstery Inc         B130-BUS BODY         3           4500018355         4/30/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018         Rush Truck Centers of California         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018         Supreme Oil Company         A120-AUTO/TR	30.32					
4500018347         4/27/2018         Erica Aspinwall Brown         P440-CATERING SERVICES         2           4500018348         4/27/2018         San Diego Earth Day         P310-ADVERTISING SERVICES         2,5           4500018349         4/30/2018         Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018         Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018         Golden State Supply LLC         G170-LUBRICANTS           4500018352         4/30/2018         Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018         Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018         Louis Sardo Upholstery Inc         B130-BUS BODY         9           4500018355         4/30/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018         Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018         Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018360         4/30/2018         Team One Repair Inc         G290-FARE REVENUE EQUIP	25.51					
4500018348         4/27/2018 San Diego Earth Day         P310-ADVERTISING SERVICES         2,5           4500018349         4/30/2018 Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018 Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018 Golden State Supply LLC         G170-LUBRICANTS           4500018352         4/30/2018 Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018 Louis Sardo Upholstery Inc         B130-BUS BODY         9           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION         4500018366         4/30/2018 Willy's Electronic	13.35					
4500018349         4/30/2018         Siemens Industry Inc         M180-STATION ELECTRICAL         5           4500018350         4/30/2018         Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018         Golden State Supply LLC         G170-LUBRICANTS         6           4500018352         4/30/2018         Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018         Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018         Louis Sardo Upholstery Inc         B130-BUS BODY         9           4500018355         4/30/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018         Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018         Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018         Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018         Team One Repair Inc         M110-SUB STATION         9           4500018361         4/30/2018         W.W. Grainger Inc         M110-SUB STATION <td< td=""><td>00.00</td></td<>	00.00					
4500018350         4/30/2018 Kaman Industrial Technologies         B120-BUS MECHANICAL PARTS         3,1           4500018351         4/30/2018 Golden State Supply LLC         G170-LUBRICANTS           4500018352         4/30/2018 Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018 Louis Sardo Upholstery Inc         B130-BUS BODY         9           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 W.W. Grainger Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION         M110-SUB STATION           4500018363         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION         4500018364         4/30/2018 Mcmaster-Carr Supply Co         M110-SUB STATION           4500018366         4/30/2018 Mcmaster-Carr Supply Co	34.44					
4500018351         4/30/2018 Golden State Supply LLC         G170-LUBRICANTS           4500018352         4/30/2018 Professional Contractors Supplies         G140-SHOP SUPPLIES           4500018353         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES           4500018354         4/30/2018 Louis Sardo Upholstery Inc         B130-BUS BODY           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE           4500018356         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION           4500018363         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION           4500018364         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION           4500018365         4/30/2018 Mcmaster-Carr Supply Co         M110-SUB STATION           4500018366         4/30/2018 Mcmaster-Carr Supply Co         M110-SUB STATION           4500018366         4/30/2018 Mcmaster-Carr Supply Co         B250-BUS REPAIR	54.64					
4500018352         4/30/2018 Professional Contractors Supplies         G140-SHOP SUPPLIES         2           4500018353         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018 Louis Sardo Upholstery Inc         B130-BUS BODY         9           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION         31,3           4500018362         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION         31,3           4500018363         4/30/2018 Mcmaster-Carr Supply Co         B250-BUS REPAIR PARTS         5           4500018365         4/30/2018 Mcmaster-Carr Supply Co         B250-BUS REPAIR PARTS         5           4500018366         4/30/2018 W.W. Grainger Inc         B250-BUS REPAIR PARTS         5           4500018	79.13					
4500018353         4/30/2018 Robcar Corporation         G190-SAFETY/MED SUPPLIES         1           4500018354         4/30/2018 Louis Sardo Upholstery Inc         B130-BUS BODY         9           4500018355         4/30/2018 Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION         4500018362         4/30/2018 The Gordian Group, Inc.         C130-CONSTRUCTION SVCS         31,3           4500018363         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION         4500018364         4/30/2018 La Mesa Glass, Inc.         F110-SHOP/BLDG MACHINERY         2,2           4500018365         4/30/2018 Mcmaster-Carr Supply Co         B250-BUS REPAIR PARTS         5           4500018366         4/30/2018 Transit Holdings Inc         B250-BUS REPAIR PARTS         5           4500018368         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS<	06.52					
4500018354       4/30/2018 Louis Sardo Upholstery Inc       B130-BUS BODY       9         4500018355       4/30/2018 Paradigm Mechanical Corp       P110-BLDG MAINTENANCE       6         4500018356       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       8         4500018357       4/30/2018 Rush Truck Centers of California       B200-BUS PWR TRAIN EQUIP       6         4500018359       4/30/2018 Supreme Oil Company       A120-AUTO/TRUCK GASOLINE       2,2         4500018360       4/30/2018 Team One Repair Inc       G290-FARE REVENUE EQUIP       2         4500018361       4/30/2018 W.W. Grainger Inc       M110-SUB STATION       31,3         4500018362       4/30/2018 The Gordian Group, Inc.       C130-CONSTRUCTION SVCS       31,3         4500018363       4/30/2018 Willy's Electronic Supply Co       M110-SUB STATION         4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS       5         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       5	97.82					
4500018355         4/30/2018         Paradigm Mechanical Corp         P110-BLDG MAINTENANCE         6           4500018356         4/30/2018         Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018         Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018         Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018         Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018         W.W. Grainger Inc         M110-SUB STATION           4500018362         4/30/2018         The Gordian Group, Inc.         C130-CONSTRUCTION SVCS         31,3           4500018363         4/30/2018         Willy's Electronic Supply Co         M110-SUB STATION           4500018364         4/30/2018         Memaster-Carr Supply Co         M110-SUB STATION           4500018365         4/30/2018         Mcmaster-Carr Supply Co         B250-BUS REPAIR PARTS           4500018366         4/30/2018         Transit Holdings Inc         B250-BUS REPAIR PARTS           4500018367         4/30/2018         Gillig LLC         B250-BUS REPAIR PARTS           4500018368         4/30/2018         Gillig LLC         B250-BU	86.72					
4500018356         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         8           4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION           4500018362         4/30/2018 The Gordian Group, Inc.         C130-CONSTRUCTION SVCS         31,3           4500018363         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION           4500018364         4/30/2018 La Mesa Glass, Inc.         F110-SHOP/BLDG MACHINERY         2,2           4500018365         4/30/2018 Mcmaster-Carr Supply Co         B250-BUS REPAIR PARTS         5           4500018366         4/30/2018 Transit Holdings Inc         B250-BUS REPAIR PARTS         5           4500018367         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         5           4500018368         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         2,2	24.00					
4500018357         4/30/2018 Rush Truck Centers of California         B200-BUS PWR TRAIN EQUIP         6           4500018359         4/30/2018 Supreme Oil Company         A120-AUTO/TRUCK GASOLINE         2,2           4500018360         4/30/2018 Team One Repair Inc         G290-FARE REVENUE EQUIP         2           4500018361         4/30/2018 W.W. Grainger Inc         M110-SUB STATION           4500018362         4/30/2018 The Gordian Group, Inc.         C130-CONSTRUCTION SVCS         31,3           4500018363         4/30/2018 Willy's Electronic Supply Co         M110-SUB STATION         4500018 STATION           4500018364         4/30/2018 La Mesa Glass, Inc.         F110-SHOP/BLDG MACHINERY         2,2           4500018365         4/30/2018 Mcmaster-Carr Supply Co         B250-BUS REPAIR PARTS         5           4500018367         4/30/2018 W.W. Grainger Inc         B250-BUS REPAIR PARTS         5           4500018368         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         2,2	40.24					
4500018359       4/30/2018 Supreme Oil Company       A120-AUTO/TRUCK GASOLINE       2,2         4500018360       4/30/2018 Team One Repair Inc       G290-FARE REVENUE EQUIP       2         4500018361       4/30/2018 W.W. Grainger Inc       M110-SUB STATION         4500018362       4/30/2018 The Gordian Group, Inc.       C130-CONSTRUCTION SVCS       31,3         4500018363       4/30/2018 Willy's Electronic Supply Co       M110-SUB STATION         4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS       5         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS       5         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       2,2	04.37					
4500018360       4/30/2018 Team One Repair Inc       G290-FARE REVENUE EQUIP       2         4500018361       4/30/2018 W.W. Grainger Inc       M110-SUB STATION         4500018362       4/30/2018 The Gordian Group, Inc.       C130-CONSTRUCTION SVCS       31,3         4500018363       4/30/2018 Willy's Electronic Supply Co       M110-SUB STATION         4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS       5         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       2,2	31.73					
4500018361       4/30/2018 W.W. Grainger Inc       M110-SUB STATION         4500018362       4/30/2018 The Gordian Group, Inc.       C130-CONSTRUCTION SVCS       31,3         4500018363       4/30/2018 Willy's Electronic Supply Co       M110-SUB STATION         4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS       5         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       2,2	74.18					
4500018362       4/30/2018 The Gordian Group, Inc.       C130-CONSTRUCTION SVCS       31,3         4500018363       4/30/2018 Willy's Electronic Supply Co       M110-SUB STATION         4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS       5         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       2,2	88.78					
4500018363       4/30/2018 Willy's Electronic Supply Co       M110-SUB STATION         4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS       5         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS       2,2         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       2,2	46.00					
4500018364       4/30/2018 La Mesa Glass, Inc.       F110-SHOP/BLDG MACHINERY       2,2         4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS       5         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS       2,2	70.17					
4500018365       4/30/2018 Mcmaster-Carr Supply Co       B250-BUS REPAIR PARTS         4500018366       4/30/2018 Transit Holdings Inc       B250-BUS REPAIR PARTS         4500018367       4/30/2018 W.W. Grainger Inc       B250-BUS REPAIR PARTS         4500018368       4/30/2018 Gillig LLC       B250-BUS REPAIR PARTS         2,2	68.84					
4500018366         4/30/2018 Transit Holdings Inc         B250-BUS REPAIR PARTS         5           4500018367         4/30/2018 W.W. Grainger Inc         B250-BUS REPAIR PARTS           4500018368         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         2,2	78.66					
4500018367         4/30/2018 W.W. Grainger Inc         B250-BUS REPAIR PARTS           4500018368         4/30/2018 Gillig LLC         B250-BUS REPAIR PARTS         2,2	78.78					
4500018368 4/30/2018 Gillig LLC B250-BUS REPAIR PARTS 2,2	70.11					
	65.14					
4500018369 4/30/2018 Neopost USA Inc G200-OFFICE SUPPLIES 2	10.12					
4500018370 4/30/2018 Kaman Industrial Technologies B250-BUS REPAIR PARTS	17.08					
<u> </u>	93.94					
	87.16					
	40.44					
	57.68					
	81.40					
	04.50					
	43.04					
	46.09					
	24.49					
	22.20					
· · · · · · · · · · · · · · · · · · ·	45.46					
	92.11					
	47.77					

Purchase Orders				
PO Number	PO Date	Name	Material Group	PO Value
4500018385	5/1/2018	Cummins Pacific LLC	B250-BUS REPAIR PARTS	220.00
4500018386	5/1/2018	Supreme Oil Company	A120-AUTO/TRUCK GASOLINE	2,225.57
4500018387		Transit Holdings Inc	B200-BUS PWR TRAIN EQUIP	2,865.42
4500018388	5/1/2018	Harbor Diesel & Equipment	B200-BUS PWR TRAIN EQUIP	11,900.89
4500018389	5/1/2018	Knorr Brake Company	P190-REV VEHICLE REPAIRS	89.38
4500018390	5/1/2018	General Auto Repair	A140-AUTO/TRUCK REPAIR	1,078.97
4500018391	5/1/2018	NMS Management Inc	G180-JANITORIAL SUPPLIES	264.65
4500018392	5/1/2018	Siemens Industry Inc	R220-RAIL/LRV TRUCKS	709.00
4500018393	5/1/2018	M Power Truck & Diesel Repair	P210-NON-REV VEH REPAIRS	778.02
4500018394	5/1/2018	Home Depot USA Inc	G140-SHOP SUPPLIES	198.60
4500018395	5/1/2018	Jeyco Products Inc	G140-SHOP SUPPLIES	406.44
4500018396	5/1/2018	Muncie Transit Supply	B140-BUS CHASSIS	2,614.20
4500018397	5/1/2018	San Diego Seal Inc	R220-RAIL/LRV TRUCKS	16,283.85
4500018398	5/1/2018	Southern Counties Lubricants LLC	G170-LUBRICANTS	3,192.09
4500018399	5/1/2018	Cummins Pacific LLC	B200-BUS PWR TRAIN EQUIP	7,001.92
4500018400	5/1/2018	Maintex Inc	G140-SHOP SUPPLIES	716.95
4500018401	5/1/2018	Steven Timme	G110-BUS/TROLLEY SIGNAGE	1,453.08