

MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM  
ACCESSIBLE SERVICES ADVISORY COMMITTEE

1255 Imperial Avenue, Suite 1000  
San Diego, CA 92101

**MINUTES**

December 12, 2019

[Clerk's note: Except where noted, public, staff and board member comments are paraphrased]

1. Call to Order and Roll Call  
Vice Chair Washburn called the meeting to order at 1:03 p.m. A roll call sheet listing the committee members in attendance is attached.
2. Approval of the September 12, 2019 Meeting Minutes  
Mr. Washburn entertained a motion to approve the September 12, 2019 meeting minutes. Mr. Bill Lewis moved to approve the minutes. Mr. Tom Doogan seconded the motion, and the vote was 10 to 0 in favor with Ms. Vera, Mr. Prem, Ms. Marshall, Mr. Ferguson, Ms. Rice not present at time of vote.
3. Public Comment  
No public comment
4. Elevate SD 2020 (Stacie Bishop)  
Ms. Stacie Bishop, Marketing Specialist, provided results from the Vision Builder tool that was rolled out to members of the public. Additionally, Ms. Bishop provided an update on the outreach activities in regards to ElevateSD 2020.

First, Ms. Bishop went over the total responses and the responses by zip code. She noted that 92% of response were from within the MTS service territory. Next, she went over the top results by project and noted that the most popular projects were improvements to the current system. She then went over the results from the MTS Transit Center Outreach Events; results from the Community Advisory Committee; results from the Education Working Group; results from the Port Tenants Association; and results from the Labor Working Groups. Finally, Ms. Bishop discussed the key takeaways and the next steps in the public engagement process.

**COMMITTEE COMMENTS**

Ms. Leslie asked when MTS plans on taking this item to the board to decided whether or not we will go forward with ballot measure. Ms. Bishop responded by saying that marketing will compile a final list of projects to be presented to the board which will then decide if MTS will move forward with the ballot measure.

Mr. Washburn asked if there is a signature collection process to get the measure on the ballot. Ms. Bishop responded by saying that MTS was given authority to put the measure on the ballot by an assembly bill but wasn't sure about a signature collection process.

Mr. Rivas asked how much of the sales tax would go to increasing security. Ms. Bishop responded by saying that based on today's proposal, security would see a 50 percent increase in the budget.

Action Taken

No action taken. Informational item only.

5. 2020 ASAC Meeting Schedule (Jay Washburn)

Mr. Washburn provided the dates for the 2020 ASAC Meetings. Ms. Ornelas noted she would not be able to attend the June meeting.

Action Taken

Mr. Washburn entertained a motion to adopt the 2020 ASAC Meeting Schedule. Ms. Ornelas moved to adopt the 2020 ASAC Meeting Schedules. Mr. Lewis seconded the motion, and the vote was 10 to 0 in favor with Ms. Vera, Mr. Prem, Ms. Marshall, Mr. Ferguson, Ms. Rice not present at time of vote.

6. ADA Paratransit Reports

MTS Access and MTM monthly reports attached.

Action Taken

No action taken. Informational item only.

7. Fixed-Route Reports

Fixed route monthly reports attached.

Action Taken

No action taken. Informational item only.

8. Committee Member Communications/Comments

Ms. Ornelas asked why the front signage on the trolley cars no longer have the icons listed for each line. She also said that on stations with multiple lines, operators are not making announcements of which trolley is approaching. She also noted that visually impaired passengers have a hard time distinguishing if a trolley is coming towards them when the cars have been wrapped. Ms. Ornelas stated that bus drivers are not pulling close enough to the curb when pulling into stops. She also said that some drivers at City College are not stopping at the designated spaces.

Mr. Rivas noted he is happy that part of the tax measure would be going towards funding extra security. He stated there needs to be more security present at trolley stations.

Ms. Ornelas noted she would like security to be stepped up between 2:30pm and 4:30pm at the City College Station due to the number of students getting out of class at that time. She noted students are stepping on passengers walking canes.

Ms. Lucero asked if drivers are required to make manual announcements if the automatic announcements are not working. Ms. Washburn responded by saying that

yes, drivers are required to make manual announcements. Mr. Doogan noted the same was true for trolley operators, however, they may not always be aware the announcements don't work in other cars so passengers would need to notify them.

Ms. Anderson asked how passengers should let trolley operators know that the announcements are not working in a particular car. Mr. Doogan noted that in each car there is an intercom which can be used to communicate with the operator; passengers can also go to front of the car by the window and let the operator know; and passengers are also able to text the See Something, Say Something numbers which will go straight to operations.

Ms. Ornelas stated that sometimes when the announcements don't work on the bus, she mentions it to the drivers and they start working again.

19. Adjourn  
Mr. Washburn adjourned the meeting at 1:29pm.

/s/ Alejandra Sotelo-Solis  
Chairperson  
San Diego Metropolitan Transit System

Filed by:

/s/ Vassilena Lerinska  
Clerk of ASAC  
San Diego Metropolitan Transit System

Attachments:  
Roll Call Sheet

SAN DIEGO METROPOLITAN TRANSIT SYSTEM  
ACCESSIBLE SERVICES ADVISORY COMMITTEE (ASAC) MEETING  
ROLL CALL

MEETING OF (DATE): 12/12/2019

CALL TO ORDER (TIME): 1:03PM

ADJOURN (TIME): 1:29PM

COMMITTEE MEMBER	(Alternate)	ORGANIZATION	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
Vacant	<input type="checkbox"/>	ASAC Chair		
Nancy Vera	<input type="checkbox"/> Amy Kalivas <input type="checkbox"/>	Access to Independence		
Arun Prem	<input type="checkbox"/> Jonathan Albarran <input type="checkbox"/>	FACT (CTSA)		
Debbie Marshall	<input type="checkbox"/>	State Council on Developmental Disabilities		
Bill Lewis	<input checked="" type="checkbox"/> Juan Lopez <input type="checkbox"/>	Transdev - Contracted Bus Routes	1:03PM	1:29PM
Callie Anderson	<input checked="" type="checkbox"/> Heriberto Gaytan <input type="checkbox"/>	MTM, Inc	1:03PM	1:29PM
Anthony Ferguson	<input type="checkbox"/> Jorge Malone <input type="checkbox"/>	San Diego Regional Center		
Marissa Lucero	<input checked="" type="checkbox"/> Elsa Caballero <input type="checkbox"/>	San Diego Center for the Blind	1:03PM	1:29PM
DeRees Clark	<input checked="" type="checkbox"/> Rafael Villegas <input type="checkbox"/>	First Transit, Inc. (MTS Access)	1:03PM	1:29PM
Jack Christensen	<input type="checkbox"/> Zachary Rivera <input checked="" type="checkbox"/>	SANDAG	1:03PM	1:29PM
Vacant	<input type="checkbox"/>	County of San Diego AIS		
Vacant	<input type="checkbox"/>	Caltrans		
Sharlene Ornelas	<input checked="" type="checkbox"/> Tanya Azevedo <input type="checkbox"/>	Paratransit Consumer	1:03PM	1:29PM
Jorge Rivas	<input checked="" type="checkbox"/>	Fixed Route Consumer	1:03PM	1:29PM
Tom Doogan	<input checked="" type="checkbox"/>	MTS Trolley	1:03PM	1:29PM
Belinda Kelly	<input checked="" type="checkbox"/>	MTS Bus	1:03PM	1:29PM
Allie Rice	<input type="checkbox"/>	Deaf Community Services		
Betsy Knight	<input checked="" type="checkbox"/> Mary Benson <input type="checkbox"/>	Count of San Diego Behavioral Health Services	1:03PM	1:29PM
Vassy Lerinska	<input checked="" type="checkbox"/> non-voting	MTS Contracted Services	1:03PM	1:29PM
Jay Washburn	<input checked="" type="checkbox"/> non-voting	MTS Contracted Services	1:03PM	1:29PM
Samantha Leslie	<input checked="" type="checkbox"/> non-voting	MTS Legal	1:03PM	1:29PM

CLERK OF ASAC: Vassy Lerinska PARATRANSIT AND MINIBUS MANAGER: [Signature]