

### **Agenda**

#### MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

May 25, 2022

1:00 p.m.

\*Meeting will be held via webinar\*

To request an agenda in an alternative format or to request accommodations to facilitate meeting participation, please email the Clerk, Dalia. Gonzalez@sdmts at least two working days prior to the meeting. Meeting webinar/teleconference instructions can be accessed under 'Meeting Link and Webinar Instructions.' Click the following link to access the meeting: https://us02web.zoom.us/j/96643923312

Para solicitar la agenda en un formato alternativo o para solicitar acomodaciones de participación, por favor mande un correo a la Secretaria de la Junta, Dalia.Gonzalez@sdmts al menos dos días hábiles antes de la reunión. Instrucciones para ingresar a la junta virtual están disponibles bajo 'Meeting Link and Webinar Instructions.' Use este enlace para acceder la reunión virtual: https://us02web.zoom.us/i/96643923312.

> **ACTION** RECOMMENDED

- **ROLL CALL** 1.
- 2. APPROVAL OF MINUTES - February 23, 2022

Approve

3. PUBLIC COMMENTS

#### COMMITTEE DISCUSSION ITEMS

Taxicab Wheelchair Accessible Vehicle Policy Survey Results (Norah Shultz. Informational 4.

SDSU)

- 2022 TAC Election Update (Leonardo Fewell) Informational 5.
- 6. 2022 Regulatory Fee Payment Update (Leonardo Fewell) Informational
- For-Hire Vehicle Administration Quarterly Report and Operations Update Informational 7. (Leonardo Fewell)



#### OTHER ITEMS

- 8. <u>Topics for Next Taxicab Advisory Committee Meeting (Leonardo Fewell)</u> Informational
- 9. <u>Committee Member Communications</u>
  Brief comment on any taxicab related item not included in the Agenda
- 10. NEXT MEETING DATE: July 27, 2022 at 10:00 am
- 11. ADJOURNMENT

#### DRAFT MINUTES

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

#### February 23, 2022

#### 1. Roll Call

Chair Elo-Rivera called the Taxicab Advisory Committee meeting to order at 10:04 a.m. A roll call sheet listing Taxicab Advisory Committee member attendance is attached.

#### 2. <u>Approval of Minutes</u>

Antonio Hueso moved to approve the minutes of the December 8, 2021, MTS Taxicab Advisory Committee meeting. Akbar Majid seconded the motion, and the vote was 14 to 0 in favor with Nancy Gudiño absent.

#### 3. Public Comments

There were no public comments.

#### COMMITTEE DISCUSSION ITEMS

#### 4. 2022 Taxicab Maximum Rates of Fare (Leonardo Fewell)

Leonardo Fewell, For Hire Vehicle Administration Manager presented on 2022 Taxicab Maximum Rates of Fare. He explained how MTS utilizes changes in the Consumer Price Index (CPI) to calculate the maximum rates of fare at a yearly basis, and how rising inflation rates affected many aspects of the transportation sector, resulting in higher maximum rates of fare. He clarified that taxi drivers can always charge any fare that is agreed with the passenger, so long as it does not exceed the authorized maximum rates of fare.

Akbar Majid asked what was the effective date for the rate change.

Mr. Fewell replied that the rates are effective today since they are being published to the committee.

Chair Elo-Rivera acknowledged the higher standard that Taxicab industries abide by in terms of fare pricing and regulations when compared to other ride-sharing options.

#### Action Taken

Informational item only. No action taken.

#### For Hire Vehicle Administration Operations Update (Leonardo Fewell)

Mr. Fewell presented on For Hire Vehicle Administration Operations Update. He presented on: FHVA operations update.

Mikaiil Hussein said United Taxi Workers of San Diego (UTWSD) continues to explore ways to stimulate the recovery of taxicab business and asked Mr. Fewell if he could share the power point presentation. Mr. Fewell stated the presentation is available at the sdmts.com website, but would be glad to send it to UTWSD.

David Tasem asked about AB 302 City exemption for joining MTS and asked if the new bill consolidates regulatory standards.

Mr. Fewell clarified that Cities may conduct their own regulation processes. AB 302 outreach allows various institutions to assess whether contracting with MTS is convenient.

Samantha Leslie, Deputy General Council clarified that each city can only require permit fees from a Taxicab company if they are shown to be substantially located in that jurisdiction, which means a majority of the trips are being operated out of the City.

David Tasem asked if the bill did not apply to those jurisdictions.

Mr. Fewell clarified that Mr. Tasem was referring to AB 1069 that was amended to allow a City to retain their own regulations. He reiterated Ms. Leslie's point that if a City operates or is substantially located in a City they are able to receive a permit with that City. AB 302 does not obligate cities to contract with MTS to conduct their own regulations.

David Tasem cited a conversation with Mr. Fewell's predecessor who noted that none of the North County agencies wanted to conduct their own for-hire vehicle regulation and did want MTS to conduct county-wide regulation.

Mr. Fewell referenced the operation update provided in the presentation to explain MTS's outreach process to the City's and SANDAG's Transportation Committee to gauge interest and provide a report. Agencies are able to opt in and allow MTS to contract with City's outside of the area of jurisdiction to target for hire vehicle regulation.

David Tasem asked if non-emergency vehicles would be part of the regulation.

Mr. Fewell confirmed that they would be part of the regulation process available for City jurisdictions to regulate under MTS Ordinance No. 11.

Peter Zschiesche explained the industries struggle with insurance and found progress in the additional selection which would bring in competitive competition for lower insurance rates. He thanked staff for the commitment to best represent drivers.

Chair Elo-Rivera acknowledged the past work that the committee has done.

#### Action Taken

Informational item only. No action taken.

#### 6. Topics for Next Taxicab Advisory Committee Meeting (Leonardo Fewell)

Mr. Fewell presented on topics for next Taxicab Advisory Committee Meeting and feedback for additional topics requested. Topics for next Taxicab Advisory Committee meeting.

Peter Zschiesche asked that staff do a report update to the committee on efforts to increase the service area jurisdiction from SANDAG's Transportation Committee.

Antonio Hueso asked about the vehicle inspection form and submittal process.

Mr. Fewell explained the process that is aimed at being convenient for drivers and explained where the forms could be accessed.

Antonio Hueso acknowledged that meeting with government officials is cumbersome as contact methods are either on line or by appointment only, and suggested that MTS contact the County to develop a grant program to incentivize drivers to transition to electric fleets. He suggested this as a possible topic for the next TAC agenda.

Taxicab Advisory Committee February 23, 2022 Page 3 of 3

Mr. Fewell asked for past case study examples to become more familiar with the topic.

Chair Elo-Rivera clarified that state legislation moved the Air Pollution Control District away from County jurisdiction and is now an independent Board. He asked that once he has spoken to Mr. Hueso, staff could create next steps to advocate for this issue.

#### 7. Committee Member Communications and Other Business

Marc Nichols provided Airport updates to the committee including: enplanements which have stabilized to pre-pandemic levels, high peaks at the weekends, return to work timelines, adoption of the ground transportation services model is prosperous, transponder installation is ongoing, he thanked the community for enrolling in the payment solution system. He also provided a January update to the committee.

David Tasem cited a \$1 surcharge that was imposed on customers in 2008 to adjust for an increase in gas prices. He asked that this fee be added to the cost of a trip rather than increase the maximum rate of fare.

Mr. Fewell gave historical context to this request and acknowledged that the comprehensive consumer price index was not used to determine the maximum rate of fare during the time of the fee addition. He highlighted that taxicab drivers may charge the maximum rate of fare to adjust for gas price increases. MTS does not support the dollar fee increase because the consumer price index considers gas prices.

Chair Elo-Rivera asked staff to list the steps needed for the industry to advocate for the fee increase option.

Mr. Fewell clarified that a policy change with Board approval is required.

Akbar Majid recalled that a surcharge is temporary and can be removed when fuel prices stabilize. He acknowledged that adjusting that rate in a taximeter is cumbersome.

Peter Zschiesche referenced SANDAG's Request for Proposal for flexible fleet ideas and deemed the proposal inadequate as it would not benefit the Taxi industry. He hoped to provide staff feedback and next steps.

Mr. Fewell assured Mr. Zschiesche that his office shares similar concerns and find the importance for a clear roadmap.

#### 8. Next Meeting Date

The next Taxicab Advisory Committee meeting is scheduled for May 25, 2022, at 9:00 a.m.

#### 9. Adjournment

Chair Elo-Rivera adjourned the meeting at 10:57 a.m.

Chairperson
San Diego Metropolitan Transit System

Attachment: Roll Call Sheet

# SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC) MEETING ROLL CALL

February 23, 2022

CALL TO ORDER (TIME):

ADJOURN:

1<u>0:04am</u>

10:57am

MEETING OF (DATE):

					PRESENT	ABSENT			
COMMITTEE MEMBER		(Alternate)		ORGANIZATION	(TIME ARRIVED)	(TIME LEFT)			
Voting Committee Members									
Sean Elo-Rivera (Chair)	$\boxtimes$	None		MTS Board of Directors/ SD City Council	10:04am	10:57am			
Akbar Majid	$\boxtimes$	None		Taxicab Owner/SDYC Holdings, LLC	10:04am	10:57am			
Alfred Banks	$\boxtimes$	None		Taxicab Lease Driver	10:28am	10:57am			
Antonio Hueso	$\boxtimes$	None		USA Cab, LTD	10:04am	10:57am			
Brian Hilemon	$\boxtimes$	None		San Diego Tourism Authority	10:05am	10:57am			
Daryl Mayekawa	$\boxtimes$	None		San Diego Convention Center	10:04am	10:57am			
David Tasem	$\boxtimes$	None		Taxicab Lease Driver	10:04am	10:57am			
George Abraham	$\boxtimes$	Daniel Fesshaye		Taxicab Owner/Eritrean Cab Co.	10:04am	10:57am			
Guillermo Morquecho	$\boxtimes$	None		Taxicab Lease Driver	10:04am	10:57am			
Hamid Amini	$\boxtimes$	None		Jazzy Cab	10:04am	10:57am			
Marc Nichols	$\boxtimes$	Michael Anderson		San Diego County Regional Airport Authority	10:04am	10:57am			
Margo Tanguay	$\boxtimes$	None		Taxicab Lease Driver	10:04am	10:57am			
Michael Trimble	$\boxtimes$	None		San Diego Gaslamp Quarter Association	10:04am	10:57am			
Mikaiil Hussein		Peter Zschiesche	$\boxtimes$	United Taxi Workers Federation San Diego	10:04am	10:57am			
Nancy Gudiño		None		Cross Border X-Press	-	-			
Nasser Tehrani	$\boxtimes$	Kamran Hamidi		Taxicab Owner/N.A.T. Cab Co	10:04am	10:57am			
Non – Voting Committee Members									
Austin Shepherd		None		San Diego Department of Agriculture, Weights and Measures	10:04am	10:57am			
Edna Rains	$\boxtimes$	None		San Diego County Sheriff's Department Licensing Division	10:04am	10:57am			
CLERK OF THE TAC: /S/Dalia Gonzalez For-Hire Vehicle Administration Manager: /S/Leonardo Fewell									



## Agenda Item No. 4

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

May 25, 2022

#### SUBJECT:

TAXICAB WHEELCHAIR ACCESSIBLE VEHICLE POLICY SURVEY RESULTS (NORAH SHULTZ, SDSU)

INFORMATIONAL ONLY:

**Budget Impact** 

None with this informational item.

#### DISCUSSION:

Dr. Nora Shultz, Professor of Sociology at San Diego State University will present the results of their survey on Taxicab Wheelchair Accessible Vehicles (WAVs). The survey is part of MTS current development of MTS Taxicab Wheelchair Accessible Vehicle Policy.

/S/ Leonardo Fewell Leonardo Fewell

For-Hire Vehicle Administration Manager





## Agenda Item No. 5

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

May 25, 2022

#### SUBJECT:

2022 TAC ELECTION UPDATE (LEONARDO FEWELL)

#### INFORMATIONAL ONLY

#### **Budget Impact**

A one-time online voting software license and add-on features were purchased in the amount of \$839.00.

#### **DISCUSSION:**

The elected positions of permit holders and taxicab lease drivers are up for re-election. An online voting solution was identified as the best option for the 2022 Taxicab Advisory Committee (TAC) election set to begin on June 13, 2022.

After comparing several online voting platforms to determine the best options in terms of costs, features and ease of use, For-Hire Vehicle Administration (FHVA) selected AssociationVoting.com. The following is an update on the outreach methods, key dates, deadlines and validation for the 2022 TAC Election:

#### I. Outreach Methods for Lease Driver Emails

FHVA is utilizing e-mail as the primary communication method with permit holders, lease drivers, TAC member organizations and all other industry stakeholders. Additionally, TAC election information continues to be posted at the sdmts.com FHVA website: <a href="https://www.sdmts.com/business-center/for-hire-vehicle-administration">https://www.sdmts.com/business-center/for-hire-vehicle-administration</a>.

In an effort to collect lease driver e-mail addresses, lease drivers that were interested in participating in the upcoming election could submit their Name, Sheriff's I.D. card number, and e-mail address at the FHVA website, via email, via mail or in-person submittal to an FHVA Regulatory Inspector. FHVA Regulatory Inspectors made continual verbal reminders, as well as distributed a 2022 TAC Election Information flyer (Attachment A).

The United Taxi Workers San Diego (UTWSD) is assisting by promoting the upcoming TAC election by posting information in their UTWSD social media feeds. TAC election information is also being distributed at the Airport's driver holding lot.



The deadline for lease drivers to submit their contact information was May 16, 2022. On May 18, 2022 FHVA staff compiled the information and only six (6) lease drivers submitted their contact information.

#### **II. Upcoming Tasks**

Self-nomination forms have been sent via e-mail to all permit holders and lease drivers on record. Link to the election online platform along with instructions on how to vote will be sent at a later date. Instructions to permit holders and lease drivers on how they may opt-out from online voting process and request a paper ballot will also be sent via email.

On June 3, 2022, all self-nomination forms and online voting opt-out requests must be received via electronic or physical mail by 5:00 pm, June 3, 2022.

From June 6 through June 10, 2022: FHVA will compile a list of nominees and furnish all necessary information to AssociationVoting to complete the election set up. FHVA will mail out paper ballots to permit holders and lease drivers who opt-out from online voting.

On June 13, 2022, the voting period begins. Email announcement to each member on the permit holder and lease driver email list will be sent out, including the election link and login instructions for each member to access their personalized ballot. Permit holders and lease drivers that opted-out from online voting may mail their ballot to FHVA business address or drop off in person at the FHVA document drop box at main entrance.

June 27, 2022: Voting period ends. All online ballots must be submitted through AssociationVoting by 5:00 p.m. All paper ballots must be received by FHVA by close of business day, 5:00 p.m.

#### IV. Election Validation

June 28, 2022: AssociationVoting will provide a signed letter of certification and voting record preserving the ballot language and vote totals from the election, including a list of voting members along with an electronic signed PDF copy.

June 29, 2022: The FHVA Manager, in coordination with the MTS Internal Auditor, will convene to open and count all paper ballots that were received by the June 27 deadline, and to develop final results that account for the vote totals submitted within AssociationVoting.

FHVA will notify the newly elected members by email. Newly appointed and elected members will be introduced at the July 27, 2022 TAC meeting (exact meeting date to be determined at a later date) for the next three-year term (estimated to be July 2022 - July 2025)

/S/ Leonardo Fewell

Leonardo Fewell

For-Hire Vehicle Administration Manager

Key Staff Contact: Leonardo Fewell, 619.235.2643, Leonardo.Fewell@sdmts.com

Attachment A: 2022 TAC Election Information Flyer





### **MTS Taxicab Advisory Committee Election**

## IT'S YOUR TIME TO VOTE!

Taxicab permit holders and taxicab lease drivers are electing new members for the Taxicab Advisory Committee. MTS needs **taxicab lease driver contact information** in order to email you information on how to participate in the Taxicab Advisory Committee's first online voting!

Lease Drivers that are interested **must** provide the following contact information to MTS by **May 16, 2022**:

- Name
- Sheriff ID Number
- Valid email address

Submit your contact information through one of the following ways:



# **ONLINE**sdmts.com/tac-election



# E-MAIL MTSFHVADOCS@sdmts.com



#### **MAIL**

For Hire Vehicle Administration 100 16th Street San Diego, CA, 92101



Provide in-person to MTS FHVA Regulatory Inspector

For more information on the MTS Taxicab Advisory Committee Election, visit <a href="mailto:sdmts.com/tac-election">sdmts.com/tac-election</a>



# Agenda Item No. 6

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

May 25, 2022

SUBJECT:

2022 REGULATORY FEE PAYMENT UPDATE (LEONARDO FEWELL)

INFORMATIONAL ONLY:

Budget Impact

None with this informational item.

#### **DISCUSSION:**

For-Hire Vehicle Administration operating revenue is based on the collection of regulatory and other administrative processing fees. Under California Public Utilities Code Section 120266, all for-hire vehicle regulatory activities administered by MTS must generate full cost recovery.

For-Hire Vehicle Administration will provide the Taxicab Advisory Committee with an update on regulatory fee payments that were billed and collected between February 1 and April 29, for the 2022 calendar period.

/S/ Leonardo Fewell
Leonardo Fewell
For-Hire Vehicle Administration Manager





## Agenda Item No. $\frac{7}{}$

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

May 25, 2022

#### SUBJECT:

FOR-HIRE VEHICLE ADMINISTRATION QUATERLY REPORT AND OPERATIONS UPDATE (LEONARDO FEWELL)

INFORMATIONAL ONLY:

**Budget Impact** 

None with this informational item.

#### DISCUSSION:

For-Hire Vehicle Administration will provide the Taxicab Advisory Committee with a quarterly report on the following categories: number of permitted companies, number of active and surrendered permits by vehicle type, number of field contacts, issued citations, other For-hire vehicle statistics, as well as an update on administrative operations.

In addition, MTS will provide an overview update on the AB 302 presentation to the SANDAG Transportation Committee; an update on outreach measures to North County Cities on AB 302; an update on the SANDAG Regional Flexible Fleet Procurement; an overview of the 2022 maximum rates of fare; and a status update on its research towards the airport flat rate feasibility study.

/S/ Leonardo Fewell	
Leonardo Fewell	
For-Hire Vehicle Administration Manager	





# Agenda Item No. 8

# MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM TAXICAB ADVISORY COMMITTEE (TAC)

May 25, 2022

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TOPICS FOR NEXT TAXICAB ADVISORY COMMITTEE MEETING (LEONARDO FEWELL)

INFORMATIONAL ONLY:

**Budget Impact** 

None with this informational item.

#### **DISCUSSION:**

Feedback is requested on what topics should be addressed at the next Taxicab Advisory Committee (TAC) meeting on July 27, 2022. At this time, staff recommends the following agenda items: 2022 Taxicab Advisory Committee Election Results, For-Hire Vehicle Administration Quarterly Report and Operations Update, and reviewing incentives to encourage investments into soft meters and other technologies.

/S/ Leonardo Fewell

Leonardo Fewell For-Hire Vehicle Administration Manager



# Taxicab Wheelchair Accessible Vehicle Policy Survey Results

Agenda Item #4



# Accessibility & Transportation

The Need for Taxicab Wheelchair Accessible Vehicles in San Diego

A Project Supported by

- MTS For-Hire Vehicle Administration
- University of California San Diego Design Lab
- University of Cambridge Minderoo Centre for Technology and Democracy &
- The Center for Community Research & Engagement and the students in Sociology 407 Fall 2021 (Department of Sociology) San Diego State University

# Study Design

### For passengers:

The survey was distributed via email throughout the San Diego region from November 2021 through the end of January 2022.

Respondents were able to complete the survey on a computer or a mobile phone.

Versions were available in both English and Spanish.



# Study Design

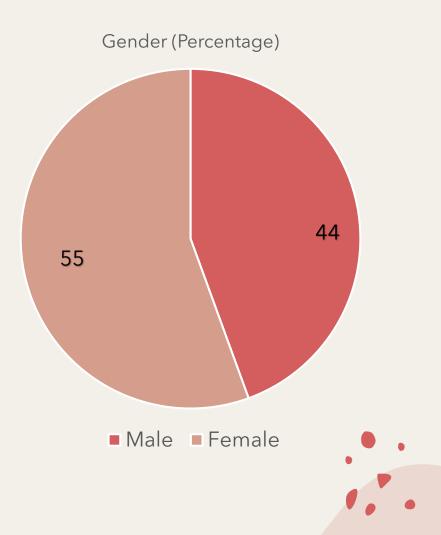
Responses for taxi drivers and owners were solicited from an email list provided by MTS. While there were approximately 400 emails on the list, it did contain duplicates and out of date email addresses. Email "blasts" were sent on December 4, 2021 and on December 14, 2021. These blasts resulted in a sample of thirty-three usable surveys, an acceptable number on which to conduct the analysis for this report.



# The Sample of Passengers for Today's Presentation

The respondents that we are focusing on are those who replied "yes" to the question: Do you have any physical impairments that require you to use a wheelchair accessible vehicle, defined as a vehicle equipped with a ramp or lift allowing side entry.

(124 respondents)



# The Sample of Passengers for Today's Presentation

This distribution a lower household income than the general population in San Diego. That is not unexpected with this population.

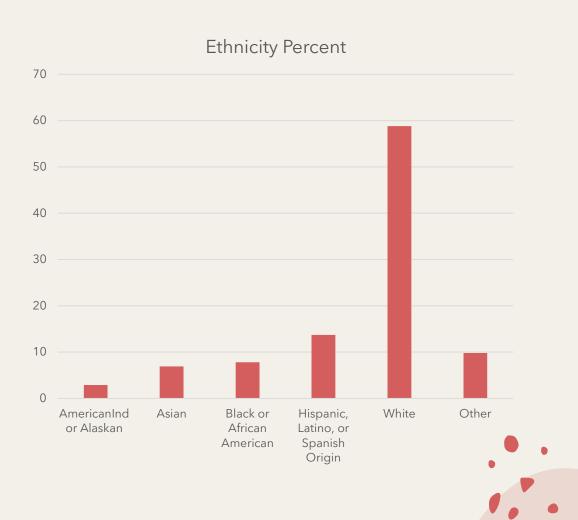
# Annual household income for 2020 Percent

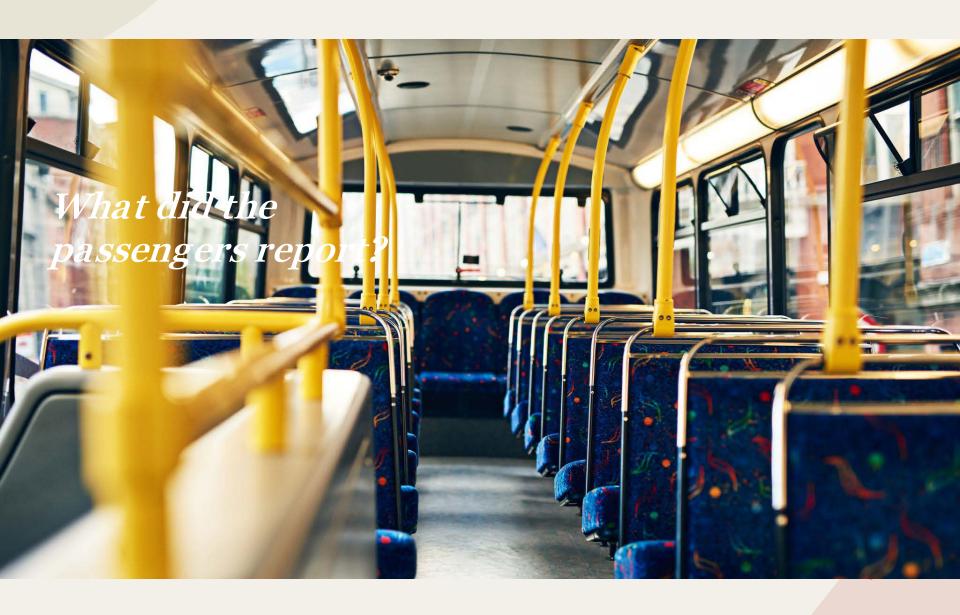




# The Sample of Passengers for Today's Presentation

While this sample overrepresents White respondents and underrepresents Latinx respondents an analysis of their responses on selected outcome variables indicated no significant nor meaningful difference.

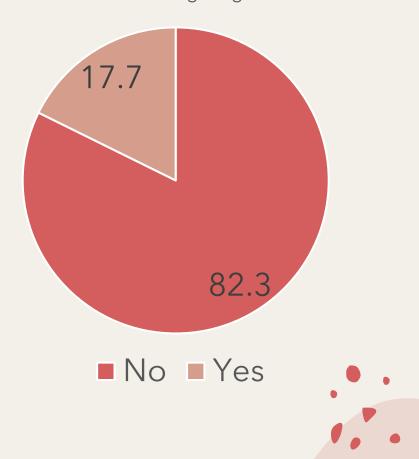




# Awareness of Current WAV Taxicabs

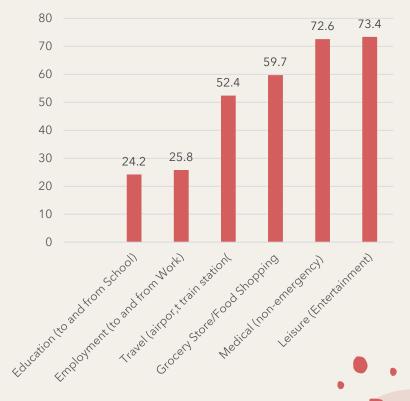
NOTE: Given the fact that there are only three WAV Taxicabs currently available, these results may indicate that respondents were responding as if they were not aware of any or there are so few there are essentially not any viable WAV taxicab options.

Are you aware of Taxicab WAV service in the San Diego region? Percent



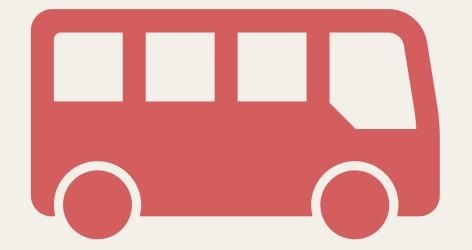
"I need transportation to and from my daughter's house, medical appointments, nail salon, Balboa Park, Zoo, Sea World, restaurants, shopping, my Dad's home, beaches, the outside world (outside from my nursing home).





# Which options are used most at this time?

For the majority of destinations, the top two options chosen were Fixed Route public transit (Fixed route bus, trolley) and having a friend, colleague or caregiver drive the respondent in a wheelchair accessible vehicle [Travel and medical emergency varied slightly from this pattern]

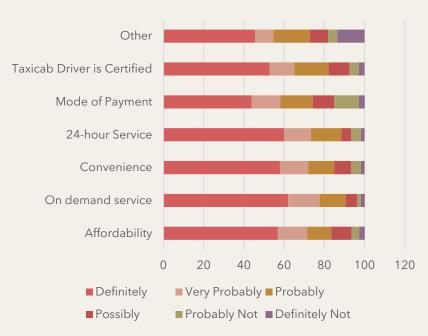




# What would make someone more likely to use a Taxicab WAV?

There is no such service in our county, trust me I have looked.
Our county is not wheelchair friendly at all! Now with COVID and a lot of w/c users being high risk its [sic] a huge risk to take public transportation so drivers would need to be considerate professional, caring for others and non smoking!

# What would make you more likely to use a Taxicab WAV service?







Why aren't the taxi drivers interested if they understand the need?

48% noted higher operations costs (i.e. gas, insurance)
35% notes increase time needed to assist passenger

The flag drop and per mile is to [sic] low for wheelchair accessible cab. Wheelchair accessible companies for example Secure Transportation charges almost 4 times more for the same ride.

# What incentives do the taxi drivers believe are necessary for increasing the number of WAV taxicabs in San Diego?

- ❖ 45.5% indicated Financial assistance towards the purchase of vehicle
- 18% indicated Guaranteed number of trips
- ♦ 6% indicated Lower or no permit fees
- 3% indicated Lower insurance premiums
- 3% indicated More driver training

And two added "all of the above"



Thank you!

Questions?





Agenda Item #5



- Via on-line voting: AssociationVoting.com
- Total of Nine (9) Seats to be Elected
  - Permit Holders:
    - Four (4) seats for permit holders of ONE (1) TAXICAB ONLY
    - Two (2) seats for permit holders of TWO (2) or MORE TAXICABS
  - Lease Drivers:
    - Three (3) seats for lease drivers, must have valid Sheriff Driver ID
- E-Mail is primary method of communication
- FHVA has e-mails for permit holders, but very few lease drivers.
  - FHVA conducted outreach to obtain interested lease drivers contact information but very limited responses received



# Upcoming Tasks:

- Self-nomination forms have been sent via-email to all permit holders and lease drivers on file
- A link to the election online platform and instructions on how to vote or opt-out from online voting and request a paper ballot will be sent via e-mail at a later date
- Self-nomination forms and requests for paper ballots must be received by JUNE 3, 2022
- June 10, 2022, FHVA compiles the list of self-nominations, completes election set-up and mails out paper ballots for persons who opted-out of online voting.
- <u>June 13, 2022</u>, the voting election period begins. E-mail announcement to each member on the e-mail list is sent with election link and login instructions.



- <u>June 27, 2022, Voting period ends</u>, all online ballots must be submitted through Associationvoting by 5 pm. All paper must be received by FHVA by 5 pm.
- <u>June 28, 2022,</u> Association Voting provides a certified voting results letter and voting records.
- <u>June 29, 2022, FHVA and MTS Internal Auditor will count paper</u> ballots that were received and add to electronic ballot total



# 2022 Regulatory Fee Payment Update

Agenda Item #6



# 2022 Regulatory Fee Payment Update

- Invoices were sent to Permit Holders via e-mail
- Payments were received via mail, office drop box, on collected in the field by Regulatory Inspectors
- Permits Billed (\$350 per permit)
  - 621 Taxicabs (592 permits, 95% renewal)
  - 24 Low-Speed Vehicles (22 permits, 90% renewal)
  - 4 Jitneys (4 permits, 100% renewal)
- Permits Billed (\$440 per permit)
  - 433 Nonemergency Medical (402 permits, 93% renewal)
  - 64 Charter Vehicles (58 permits, 90% renewal)



# 2022 Regulatory Fee Payment Update

- Per the 2022 FHVA Administrative Fee Schedule, permit holders that were not able to meet the April 1, 2022 payment deadline, were able to submit a late regulatory fee payment, with an addition of a \$100 late payment fee.
- A total of 14 late permit renewal payments were received between April 3 April 29, 2022
- Void permit letters were sent to permit holders via e-mail
- Permit holders who failed to pay the 2022 regulatory fee would have to reapply for voided permits



# For-Hire Vehicle Administration Quarterly Report and Operations Update

Agenda Item #7



### FHVA Operations Update Number of Active vs. Surrendered Permits

Number of Active vs Surrendered For-Hire Vehicle Permits (As of 05/1/2022)  Number of Permit Holders: Taxi: 417 Low-Speed: 2 NEM/Charter: 58 Jitney: 2 TOTAL: 479					
Permit Type	Total Number of Permits	Number of Permits Surrendered	Currently Active Permits	% Loss in Active Permits	
Charter	58	8	50	13%	
Jitney	4	2	2	50%	
Low Speed Vehicle	22	0	22	0%	
NEMT	402	28	374	7%	
Taxi	592	116	476	20%	
Total (All Types)	1078	154	924	14%	



### FHVA Operations Update

2022 (January-March Field Inspections)

202	2022 QUARTERLY (JANUARY - MARCH) F.H.V.A. FIELD INSPECTIONS & STATS										
	SD	NC	CV	LM	ELC	LG	SNT	POW	IB	SY/OTAY	TOTAL
Contacts	1366	224	691	96	225	121	33	23	56	708	3543
Cites	1										1
Parking	22									6	28
Warnings	15	2	8	7	2		1	1	2	8	46
Field Rep	1		1								2

#### Definitions:

Contacts: Field contacts to verify driver and vehicle compliance

Cites: Notice to Appear in Court

Parking: Parking Citation (administrative fine)

Warnings: Verbal Warning to driver to correct violation

Field Rep.: Field report requiring reinspection to ascertain violation has been corrected



## FHVA Operations Update Per Type percentages and warnings

 Of the total contacts, breakdown per vehicle type

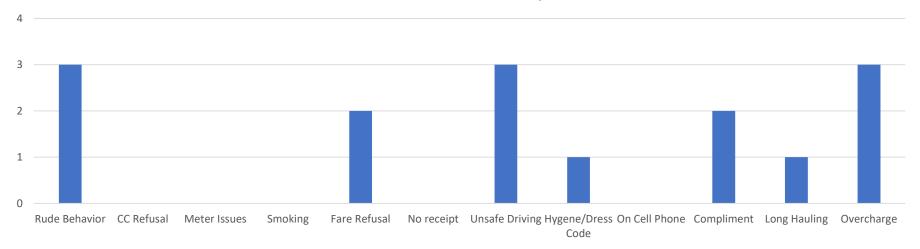
	TOTAL	PERCENT FROM TOTAL		
TAXI'S	1237	34.93%		
NEM'S	2285	64.48%		
JETNEY'S	5	0.14%		
LSV'S	16	0.45%		
TOTAL	3543			

Of the total warnings,
 breakdown per warning type

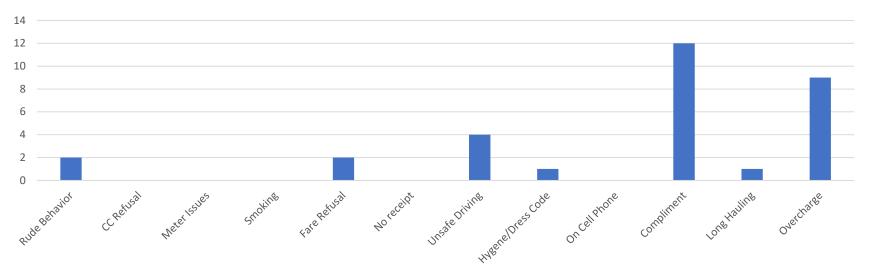
ISSUED WARNINGS (January-March)	TOTAL
DO NOT HAVE SHERIFF ID	19
SHERIFF ID WORN/VEHICLE DISPLAY	5
TRIP LOGS - COMPLETE/NON-COMPLETE	6
MECHANICAL	
NO OP PERMIT	8
OTHER	8



#### Customer Feedback Cases January-March 2022



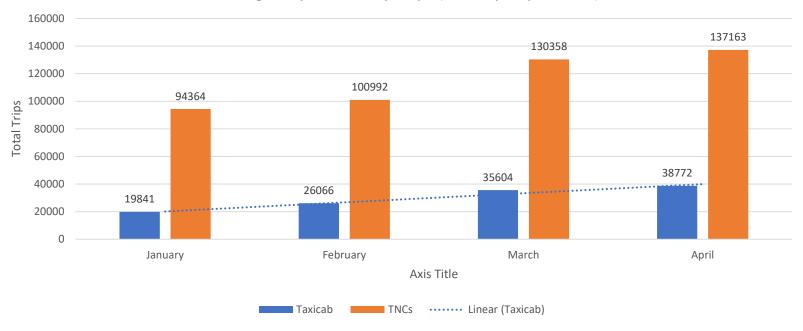
#### Customer Feedback Cases October-December 2021





## FHVA Operations Update San Diego Airport Taxicab and TNC trips

#### San Diego Airport Pick-Up Trips (January - April 2022)





### FHVA Operations Update

- E-mail is primary method of communication for all purposes
- Permit Holders must notify FHVA of any changes in their address, phone number or e-mail information
- FHVA staff available by appointment only. All calls and emails are returned by the next business day

Position	Name	Phone Number	Email
Manager (General Information)	Leonardo Fewell	(619) 235 – 2643	Leonardo.Fewell @sdmts.com
Regulatory Analyst (Aplication, Transfers)	Alexis Dizon	(619) 595 - 3081	Alexis.Dizon@sdmts.com
Regulatory Inspector (Vehicle Inspections)	Tom Lee	(619) 557 – 4524	Tom.Lee@sdmts.com
Regulatory Inspector (Driver Training)	Mark Palmer	(619) 398 - 9595	Mark.Palmer@sdmts.com
Regulatory Inspector (Enforcement)	Joe Ross	(619) 398 – 9573	Joseph.Ross@sdmts.com



# FHVA Operations Update Presentation to SANDAG Transportation Committee on AB 302

- On March 18, 2022, FHVA provided the SANDAG's Transportation Committee with an overview of FHVA's functions and implementation of AB 302
- The purpose of the presentation was to inform North County Cities of the benefits of entering into an MOU with MTS for For-Hire Vehicle regulation
- FHVA overview of:
  - Staff and office locations
  - Status of MOU's with Cities/County
  - Permitting and Enforcement Responsibilities
  - Sheriff's Licensing Responsibilities
  - Operations Budget and Regulatory Fees
  - Number and Description of Permitted Vehicles Types
  - Ongoing Efforts to Assist the For-Hire Vehicle Industry
  - Description of AB 302



# FHVA Operations Update Presentation to SANDAG Transportation Committee on AB 302

- No Cities have reached out to MTS
- FHVA is in the process of identifying the proper staff responsible for For-Hire vehicle regulations for each of the cities to reach out and inquire if they are interested in entering in to an MOU with MTS
- FHVA will provide an update on AB 302 implementation at the July,
   27, 2022 TAC meeting



### FHVA Operations Update SANDAG Regional Flexible Fleet Procurement

- The SANDAG Regional Flexible Fleet Services (RFP) period is closed
- No Taxicab companies / dispatch services participated in the RFP process due to the current lack of technical capacity in the taxicab industry
- On April, 8, 2022, FHVA, UTWSD and Taxicab Industry Stakeholders participated in a SANDAG Flexible Fleets Stakeholders discussion to provide and receive feedback for future projects involving taxicabs



## FHVA Operations Update Overview of 2022 Maximum Rates of Fare

- Calculated every year based on changes to the consumer price index (CPI)
- The CPI is a measure of the average change over time in the prices paid by consumers for the markets of consumer good and services (transportation)
- FHVA utilizes the Transportation CPI for the San Diego-Carlsbad region
- The CPI considers gas prices, vehicle repairs, wear and tear and other factors related to the transportation industry
- For 2022, due to inflation and higher gas prices, CPI was the highest in 40 years
- 2022 Taxicab Maximum Rates of Fare for San Diego are a record high



### FHVA Operations Update Comparison Taxi Rates of Fare in other Cities

- San Diego Taxicab Maximum Rates of Fare
  - Flag drop \$3.30, Mile rate \$3.50,
  - Flag drop \$3.50, Mile rate \$3.70, (for taxicabs equipped with POS technology)
  - Average 5 mile trip : **\$20.80**
  - Average 5 mile trip : \$22, (for taxicabs equipped with POS technology)
  - \*(not including SD Airport \$2.98 trip Fee)
- Los Angeles
  - Flag drop \$3.10, Mile rate \$2.97,
  - Average 5 mile trip : **\$17.95**
- San Francisco
  - Flag drop \$3.50, Mile rate \$2.75
  - Average 5 mile trip : **\$17.25**



### 2022 Taxicab Maximum Rates of Fare

#### 2021 v. 2022 Maximum Rates of Fare Comparison

#### **2021 Maximum Rates of Fare**

	2021 Maximum Rate of Fare	2021 Maximum Rate of Fare, Point of Sale (POS) Device Equipped Taxicabs, additional 6%
Flag Drop	\$2.80 flag drop	\$3.00 flag drop
Per Mile Rate	\$3.00	\$3.20
Per Hour Waiting Time	\$24.00	\$25.00

#### 2022 Maximum Rates of Fare

	2022 Maximum Rate of Fare	2022 Maximum Rate of Fare, Point of Sale (POS) Device Equipped Taxicabs, additional 6%
Flag Drop	\$3.30 flag drop	\$3.50 flag drop
Per Mile Rate	\$3.50	\$3.70
Per Hour Waiting Time	\$28.00	\$30.00



# FHVA Operations Update Reasons why MTS will not approve Fuel Surcharge at this time

- San Diego's Taxicab fare rates amongst the highest in California
- No clear calculation methodology for surcharge. The methodology utilized in 2008 is obsolete and no longer applicable
- CPI is effective method to calculate fares based on inflation and gas prices
- Taxi drivers may charge up to the maximum rate of fare
- Taxicabs equipped with electronic Point of Sale technology may charge extra 6% of maximum rates of fare



## FHVA Operations Update Airport Taxicab Flat Rate Study

- FHVA attended the Airport Ground Transportation Association (AGTA)
  conference in San Diego to gather information on the methods
  utilized by Airports to determine Taxicab Flat Rates for Airport
  originated trips.
- FHVA will reach out to additional AGTA Airport members to gather information on taxicab flat rates
- FHVA collect and compile the information will discuss the feasibility of implementing an Airport Taxicab Flat Rate at the July, 27, 2022 TAC meeting



# Topics for Next Taxicab Advisory Committee Meeting

Agenda Item #8



### Topics for Next Taxicab Advisory Committee Meeting

• 2022 Taxicab Advisory Committee Election Results

 For-Hire Vehicle Administration Quarterly Report and Operations Update

 Reviewing Incentives to Encourage Investments into softmeters and other Technologies



# Committee Member Communications

Brief comment on any taxicab related item not included in the Agenda

