

MINUTES

MEETING OF THE SAN DIEGO METROPOLITAN TRANSIT SYSTEM

ACCESSIBLE SERVICES ADVISORY COMMITTEE (ASAC)

December 19, 2024

[Clerk's note: Except where noted, public, staff and Committee member comments are paraphrased. The full comment can be heard by reviewing the recording at the [MTS website](#).]

1. **Roll Call**

Chair Gastil called the Accessible Services Advisory Committee meeting to order at 1:00 p.m. A roll call sheet listing Accessible Services Advisory Committee member attendance is attached as Attachment A.

2. **Public Comments**

There were no Public Comments.

3. **Approval of Minutes**

Due to a lack of quorum, the September 12, 2024, Accessible Services Advisory Committee Meeting Minutes will be approved at the next ASAC meeting.

DISCUSSION ITEMS

4. **Capital Projects Update (Heather Furey)**

Heather Furey, MTS Director of Capital Projects, presented on Capital Projects Update. She outlined the following items: Bus Stop Improvements for various locations throughout the MTS bus network system, Variable Message Sign Upgrades, Public Address System Upgrade, America Plaza Pedestrian Enhancements, various Orange Line Pedestrian Crossing Improvements, 12th and Imperial Transit Center Rehabilitation, and Washington Station visibility Wall Modification upgrade.

Public Comment

There were no Public Comments.

Committee Comment

Chair Gastil commented on the Orange Line's age comparable to the Blue Line. Ms. Furey added that over a decade ago, both the Blue and Green Line underwent a signaling rehabilitation, the Orange Line has the oldest signaling system remaining.

Action Taken

Informational item only. No action taken.

5. **Old Town Transit Center Wayfinding Sign Upgrade Project (Quincy Forward)**

Quincy Forward, MTS Creative Design Manager and Brad Keen, MTS Graphic Designer presented on Old Town Transit Center wayfinding sign upgrade project. They outlined: project overview, timeline, monument sign and wayfinding signs.

Public Comment

There were no Public Comments.

Committee Comment

Committee Member Lordson asked if there's any plans for signage to accommodate those who are visually impaired. Ms. Forward replied there are no plans to change the current braille signage.

Committee Member David Marino commented that the signage was confusing to him due to all the colors added. He asked if a focus group was used to conduct this project since it would've been helpful to have more opinions in the making of signage before finalized. Ms. Forward answered that there was no rider focus group involved when making the signage and that the only focus group was within MTS.

Action Taken

Informational item only. No action taken.

6. Fixed Route and Trolley Update (Keith Vann and Aaron Pitt)

Charles Posejpal, MTS Manager of Paratransit and Minibus and Brent Boyd, Director of Planning and Scheduling, presented on the Fixed Route and Trolley Update.

Mr. Posejpal talked about the new shuttle that would be serving the December Nights event, he stated that there was positive feedback from the community. He announced free transit services during New Years Eve. Mr. Posejpal also talked about the new overnight Route 910 that would service the community from Downton to San Ysidro. He provided an update on the Route 4, Imperial Avenue Bikeway construction would conclude February 2025. Mr. Posejpal spoke about the ongoing Bus Driver shortages and the various tactics that were being used to recruit operators.

Mr. Boyd added that the new Route 910 line would also service the most popular Blue Line trolley stops along its route. Upon the launch of Route 910, trolley services will also increase to 15-minute frequencies, with a few exceptions at the end of the service time. Trolley service for New Years will be extended to 2am. Mr. Boyd also talked about a scheduled service shut down the weekend of Martin Luther King, to accommodate to maintenance on the line.

Public Comment

There were no Public Comments.

Committee Comment

Committee Member Lordson asked if the Orange Line repairs were available for reference on the MTS website. Mr. Boyd assured the Committee that information would be available on the MTS website in January 2025.

Chair Gastil asked staff to clarify the stations that would be impacted during the Orange Line repairs. Mr. Boyd replied that Massachusetts Station would be the only one impacted with a bus

bridge. Mr. Boyd clarified that the eastbound service will be direct while westbound service will have a small deviation.

Action Taken

Informational item only. No action taken.

7. MTS Access Update (Charles Posejpal)

Mr. Posejpal presented an update on MTS Access Update. He discussed: Ridership for Access and subcontracted trip numbers in comparison between Fiscal Year (FY) 2024 and FY 2025 and its increase. He talked about the increase between FY24 and FY 25 of applications being processed by Medical Transportation Management (MTM), the contractor who administers ADA services for MTS, Mr. Posejpal announced Don Johnson, Transdev's new General Manager (GM) for Copley operations. He also talked about the updated version of Access website which is in process. Lastly, Mr. Posejpal stated that the Do Not Leave Alone (DLA) memo is being distributed to advise of end of service.

Public Comment

There were no Public Comments.

Committee Comment

Chair Gastil commented that ending the service of DLA requires those needing additional assistance to ride with an aid. Mr. Posejpal responded stating that clients are encouraged to use a Personal Care Attendant (PCA).

Committee member Lordson commented that once he receives a copy of the DLA memo, he would forward to caretakers of his agency.

Action Taken

Informational item only. No action taken.

OTHER ITEMS

8. Committee Member Communications

There was no Committee Member Communications and Other Business discussion.

9. Next Meeting Date

The next Accessible Services Advisory Committee meeting March 13, 2025.

10. Adjournment

Chair Gastil adjourned the meeting at 2:11 p.m.

/S/ George Gastil
Chairperson
San Diego Metropolitan Transit System

/S/ Diana Hernandez
Committee Clerk
San Diego Metropolitan Transit System

Attachment: A. Roll Call Sheet

SAN DIEGO METROPOLITAN TRANSIT SYSTEM
ACCESSIBLE SERVICES ADVISORY COMMITTEE (ASAC) MEETING

ROLL CALL

MEETING OF (DATE): December 19, 2024

CALL TO ORDER (TIME): 1:00 p.m.

ADJOURN: 2:11 p.m.

COMMITTEE MEMBER		ALTERNATE		ORGANIZATION	PRESENT (TIME ARRIVED)	ABSENT (TIME LEFT)
Voting Committee Members						
George Gastil (Chair)	☒	None	☐	ASAC Chair	1:00 p.m.	2:11 p.m.
Letty Zuno	☐	Hermes Castro	☐	Access to Independence	ABSENT	ABSENT
Christian Hernandez	☐	Arun Prem	☐	FACT (CTSA)	ABSENT	ABSENT
Debbie Marshall	☐	VACANT	☐	State Council on Developmental Disabilities	ABSENT	ABSENT
Todd Lordson	☒	Jorge Malone	☐	San Diego Regional Center	1:00 p.m.	2:11 p.m.
Marianela Camarillo	☐	Kimberly Taylor	☐	San Diego Center for the Blind	ABSENT	ABSENT
Zaccary Bradt	☐	Benjamin Gembler	☐	SANDAG	ABSENT	ABSENT
Alyssa Ahn	☒	Daniela Turner	☐	Caltrans	1:00 p.m.	2:11 p.m.
Melissa Hernandez	☐	Jacob Carson	☒	County of San Diego AIS	1:00 p.m.	2:11 p.m.
Irene Santiesteban	☐	Christine Moore	☐	Paratransit Consumer	ABSENT	ABSENT
David Marino	☒	Eugenia Kainz	☐	Paratransit Consumer	1:00 p.m.	2:11 p.m.
Rose Napoleon	☐	Rene Rodriguez	☐	Fixed Route Consumer	ABSENT	ABSENT
Tarrence Lewis	☐	Walter Castillo	☐	Fixed Route Consumer	ABSENT	ABSENT
Monique Ball	☐	Wendy Merritt	☐	Deaf Community Services	ABSENT	ABSENT
Kacie Rodvill	☒	Betsy Knight	☐	County of San Diego Behavioral Health Services	1:00 p.m.	2:11 p.m.

COMMITTEE CLERK: /S/Diana Hernandez