1255 Imperial Avenue, Suite 1000 San Diego, CA 92101-7490 (619) 231-1466 • FAX (619) 234-3407

MTS ACCESSIBLE SERVICES ADVISORY COMMITTEE MEETING NOTICE AND AGENDA

SRTP 880.1 (PC 50850)

Thursday, June 12, 2014 1:30 p.m. – 3:00 p.m.

James R. Mills Building Board Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego CA 92101

This information will be made available in alternative formats upon request. To request an agenda in an alternative format, please contact Lisa Madsen (619.595.7038) at least five working days prior to the meeting to ensure availability. Assistive Listening Devices (ALDs) are available from the Clerk of the Committee prior to the meeting and are to be returned at the end of the meeting.

Recommended Item **Action** 1. Roll Call 2. Approve March 20, 2014 Meeting Minutes (materials enclosed) Approve 3. **Public Comment** Information Public comments are limited to 3 minutes per person. Information 4. Member Comment Information 5. **ADA Paratransit Reports**

- Operators
 - MTS Access (Rafael Villegas)
- <u>Certification</u>
 - ➤ ADARide (Art Hulscher)



6. <u>Fixed-Route Reports</u>

Information

- Operators
 - MTS Bus (Belinda Fragger)
 - MTS Contract Services, Veolia Transportation (Bill Lewis)
 - San Diego Trolley, Inc. (Tom Doogan)
- 7. Brief Update on Blue Line Rehabilitation Project

Information

8. Next Meeting Date: September 11, 2014 at 1:30 p.m.

LMADSEN AGN-12-JUNE-14 June 5, 2014 Mail Out

METROPOLITAN TRANSIT SYSTEM ACCESSIBLE SERVICES ADVISORY COMMITTEE (ASAC) MEETING ROLL CALL

MEETING (DATE): 6/12/14

| CALL TO | ORDER | (TIME) |): |
|---------|-------|--------|----|
|---------|-------|--------|----|

1:30 p.m.

ADJOURN: 2:00 p.m.

| BOARD MEMBER | | Alternate | | AGENCY |
|----------------------|---|--------------------|-----|--|
| Lorie Bragg | | | | ASAC Chairwoman |
| Ruben Ceballos | ✓ | | | Access to Independence |
| Arun Prem | | Leticia Corona | ✓ | FACT(CTSA) (Leticia Corona attended for Arun Prem) |
| Debbie Marshall | | | | Developmental Disabilities Board – Area 13 |
| Rene Alvarez | | Bill Lewis | ✓ | Veolia Transportation – Contracted Bus Routes |
| Art Hulscher | ✓ | Cindy Hall | | ADA Ride |
| Anthony Ferguson | | Todd Lordson | ✓ | San Diego Regional Center |
| Charles Lungerhausen | | | | Paratransit Consumer |
| Kevin Kelly | | Marion Connaughton | | San Diego Center for the Blind |
| Belinda Fragger | | Christy Gonzalez | | MTS Bus |
| John Lewis | | Rafael Villegas | ✓ | First Transit, Inc. (MTS Access) |
| | | | | Hearing Impaired |
| Danielle Kochman | ✓ | Audrey Porcella | i 🗆 | SANDAG (Brian Lane attended for Danielle Kochman) |
| Floyd Willis | | | | County of San Diego AIS |
| Connery Cepeda | | | | Caltrans |
| Tom Doogan | ✓ | | | MTS Trolley |
| Jim Byrne | ✓ | | | MTS Bus |
| | | | | MTS Contracted Services |
| Lisa Madsen | ✓ | | | MTS Contracted Services |
| Karen Landers | ✓ | | | MTS Legal |

SIGNED BY THE CLERK OF THE BOARD: Assa Madein

CONFIRMED BY THE GENERAL COUNSEL:

MTS ACCESSIBLE SERVICES ADVISORY COMMITTEE MEETING NOTICE AND AGENDA

SRTP 880.1 (PC 50850)

Thursday, March 20, 2014 1:30 p.m. – 3:00 p.m.

James R. Mills Building Board Meeting Room, 10th Floor 1255 Imperial Avenue, San Diego CA 92101

MINUTES

1. Call to Order and Roll Call

Chairwoman Lorie Bragg called the meeting to order at 1:30 p.m. A roll call sheet listing the committee members in attendance is included (see Attachment A).

2. Approval of December 12, 2013 Meeting Minutes

It was moved and seconded to approve the December 12, 2013 meeting minutes.

3. Public Comment

Ms. Lorraine Leighton commented on an accident that she had witnessed while aboard a Route 833 bus.

4. Member Comment

Mr. Ruben Ceballos inquired about travel training. Mr. Dan McCaslin responded by saying that SANDAG has grant funding available in the upcoming cycle, and MTS may submit a proposal for this funding. Part of the new contract with ADARide includes the provision of travel training if such funding were to become available.

5. ADA Paratransit Reports

MTS Access - Mr. John Lewis presented the MTS Access reports for December 2013, and January and February 2014 (see Attachment B).

<u>ADARide</u> – Mr. Dan McCaslin presented the ADARide certification reports for December 2013, and January and February 2014 (see Attachment C).

6. Fixed-Route Reports

 $\underline{\text{MTS Bus}}$ – Mr. Dan McCaslin presented the MTS Bus Ramp Deployment Report for December 2013, and January and February 2014 (see Attachment D).

MTS Contract Services (Veolia Transportation) – Mr. Bill Lewis presented the MTS Contract Services Ramp Deployment Report for December 2013, and January and February 2014 (see Attachment E).

<u>San Diego Trolley, Inc.</u> – Mr. Tom Doogan presented the San Diego Trolley Lift Deployment Report for the months of December 2013, and January and February 2014 (see Attachment F).

7. Update on 2014 Service Changes

Mr. Oswaldo Meneses provided an update on the upcoming 2014 service changes. MTS will be getting three new Rapid routes. One route will start at Escondido Transit Center to Downtown. The second route will go from Rancho Bernardo to UCSD. The third will go from SDSU to Downtown. Route 20's terminal will change from Del Lago to Rancho Bernardo. The Route 210 will be moved onto Highway 163 once new Rapid service begins along the I-15. Route 880 will be renamed Route 270, Premium Express Route 810 will be replaced by Route 280, and Routes 820, 850, and 860 will be replaced by Route 290, which will serve the stations along I-15. Routes 844 and 845 will be renamed 944 and 945. Route 921 will end at UTC instead of UCSD. Route 950 will become a permanent route. Route 960 will be renumbered Route 60, and will serve the western areas of Kearny Mesa. Route 964 will be reconfigured to better serve the Miramar College Transit Center. Route 14 will become a circulator route.

Mr. Todd Lordson asked if the PowerPoint presentation could be emailed to the ASAC members, and if the schedule of outreach events could also be provided. Mr. Meneses responded that marketing would be putting together a schedule for outreach.

8. MTS Website Redesign

Ms. Nara Lee presented information on the MTS website redesign. The MTS website is one of the agency's main sources of information, so one of the top priorities of the website redesign is to make the site more accessible to persons with disabilities.

Chairwoman Bragg invited members of the committee and persons in the audience to comment on the website redesign.

Mr. Ruben Ceballos noted that adding all of the accessibility features on one web page would make the information more inclusive, rather than displaying information on separate pages for specific disabilities.

Ms. Jennifer Restle added that she was impressed with the thought and consideration that went into the website redesign.

9. MTS Bus Senior and Disabled Priority Seating Area

Mr. Dan McCaslin presented information on the MTS bus senior and disabled priority seating area. Constituents have made comments in the past stating that the senior disabled seating area on the buses is often occupied by persons who may not be seniors or disabled. Coach operators are often in a difficult position in these situations. MTS is required to follow Federal policies regarding this. Operators can ask a passenger to move from priority seating, but cannot require them to do so.

Mr. Mike Adams, the Senior Bus Trainer for MTS Bus noted that all bus operators undergo classroom training regarding ADA policy. They are also trained in operating the lift and security devices. Trainers also discuss professionalism and customer service, and provide conflict and aggression management resources. MTS also provides sensitivity training to drivers.

The MTS website has information regarding senior disabled seating, as well as the MTS Rider's Guide and other forms of public information. Buses also have decals designating priority seating for senior and disabled riders. Additionally, MTS implemented a cart policy several years ago to make sure that priority seating is not taken up by excessively large carts, strollers, or other objects.

10. <u>Adjourn</u>

Chairwoman Bragg adjourned the meeting at 3:30 p.m.

Attachments:

A. Roll Call Sheet

B. MTS ADA Paratransit Report
C. ADARide Certification Report
D. MTS Bus

E. MTS Contract Services F. MTS San Diego Trolley, Inc.

LMADSEN

METROPOLITAN TRANSIT SYSTEM ACCESSIBLE SERVICES ADVISORY COMMITTEE (ASAC) MEETING ROLL CALL

MEETING (DATE): 3/20/14

CALL TO ORDER (TIME): 1:30 p.m.

ADJOURN: 3:45 p.m.

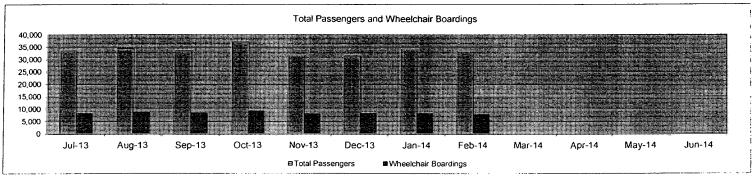
| BOARD MEMBER | ? | Alternate | AGENCY |
|----------------------|-------------|--------------------|---|
| Lorie Bragg | × | | ASAC Chairwoman |
| Ruben Ceballos | × | | Access to Independence |
| Arun Prem | | | FACT (CTSA) |
| Debbie Marshall | \boxtimes | | Developmental Disabilities Board – Area 13 |
| Bill Lewis | × | Rene Alvarez | Veolia Transportation – Contracted Bus Routes |
| Art Hulscher | | Cindy Hall | ADA Ride |
| Todd Lordson | ☒ | Anthony Ferguson | San Diego Regional Center |
| Charles Lungerhausen | | | Paratransit Consumer |
| Kevin Kelly | | Marion Connaughton | San Diego Center for the Blind |
| Belinda Fragger | | John Davenport | MTS Bus |
| John Lewis | \boxtimes | Rafael Villegas | First Transit, Inc. (MTS Access) |
| | | _ | Hearing Impaired |
| Danielle Kochman | × | Laurie Gartrell | SANDAG |
| Floyd Willis | \boxtimes | | County of San Diego AIS |
| Connery Cepeda | | | Caltrans |
| Tom Doogan | \boxtimes | | MTS Trolley |
| Jim Byrne | × | | MTS Bus |
| Dan McCaslin | × | | MTS Contracted Services |
| Lisa Madsen | | | MTS Contracted Services |
| Karen Landers | | | MTS Legal |

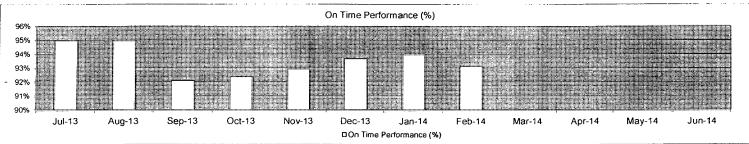
CONFIRMED BY THE GENERAL COUNSEL:

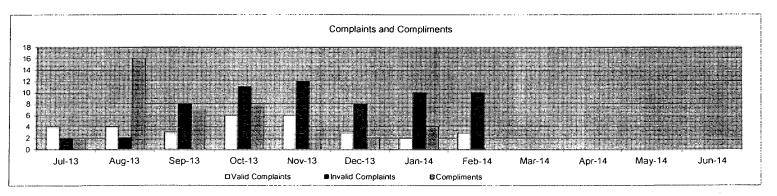


MTS Access ASAC Report FY 14

| - | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|-------------------------|---------|---------|---------|---------|---------|---------|---------|---------|--------|--------|--------|--------|---------|
| Total Passengers | 33,505 | 34,416 | 33,408 | 36,969 | 31,611 | 31,441 | 34,260 | 33,251 | | | | | 268,861 |
| Wheelchair Boardings | 8,192 | 8,688 | 8,416 | 9,203 | 8,035 | 8,228 | 8,211 | 8,013 | | | | | 66,986 |
| On Time Performance (%) | 95% | 95% | 92% | 92% | 93% | 94% | 94% | 93% | | | | | 94% |
| Valid Complaints | 4 | 4 | 3 | 6 | 6. | 3 | 2 | 3 | | | | | 31 |
| Invalid Complaints | 2 | 2 | 8 | 11 | 12 | 8 | 10 | 10 | | | | | 63 |
| Compliments | 2 | 16 | 7 | 8 | 1 | 2 | 4 | 0 | | | | | 40 |
| Calls Received | 24,412 | 25,129 | 27,604 | 28,819 | 25,457 | 24,837 | 25,960 | 25,863 | | | | | 208,081 |
| % Abandoned Calls | 1% | 1% | 2% | 2% | 2% | 1% | 2% | 2% | | | | | 2% |
| Average Call Time | 0:01:53 | 0:01:54 | 0:01:58 | 0:01:49 | 0:01:51 | 0:01:53 | 0:01:47 | 0:01:59 | | | | | 0:01:53 |
| Average Hold Time | 0:00:10 | 0:00:09 | 0:00:20 | 0:00:15 | 0:00:21 | 0:00:10 | 0:00:10 | 0:00:16 | | | | | 0:00:14 |



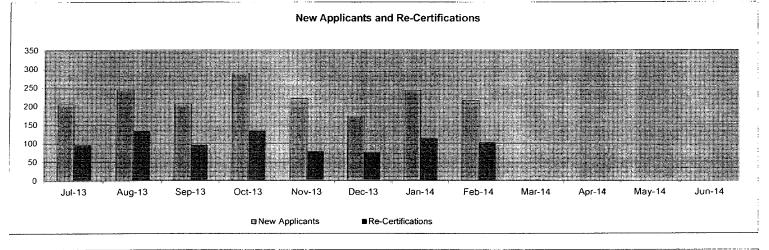


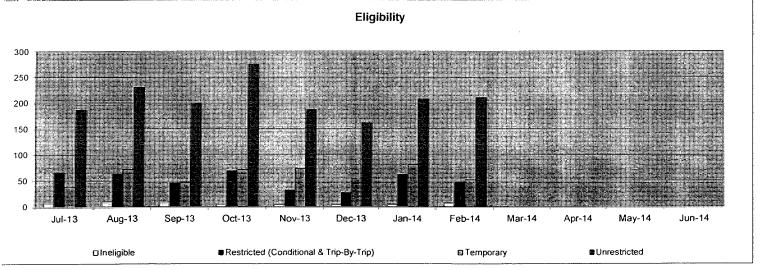




ADARide Certification Summary Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|---|--------|--------|--------|--------|--------|-------------|--------|--------|--------|--------|--------|--------|---------|
| New Applicants | 204 | 244 | 206 | 288 | 220 | 174 | 242 | 214 | | | | | 1,792 |
| Re-Certifications | 95 | 132 | 95 | 133 | 78 | 75 | 113 | 102 | | | | | 823 |
| Total | 299 | 376 | 301 | 421 | 298 | 249 | 355 | 316 | | | | | 2,615 |
| Ineligible | 8 | 10 | 9 | 6 | 5 | 5 | 5 | 7 | | | | | · 55 |
| Restricted (Conditional & Trip-By-Trip) | 66 | 64 | - 46 | 69 | 32 | 27 | 62 | 47 | | | | | 413 |
| Temporary | 38 | 72 | 47 | 71 | 74 | 55 | 81 | 52 | | | | | 490 |
| Unrestricted | 187 | 230 | 199 | 275 | 187 | 162 | 207 | 210 | | | | | 1,657 |
| Total | 299 | 376 | 301 | 421 | 298 | 24 9 | 355 | 316 | | | | | 2,615 |

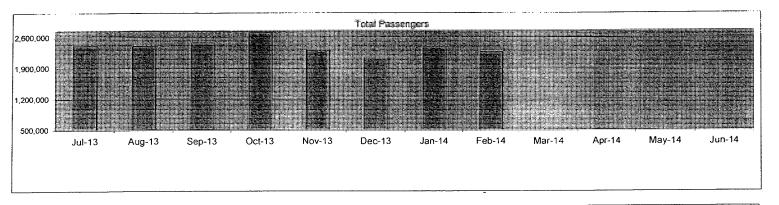


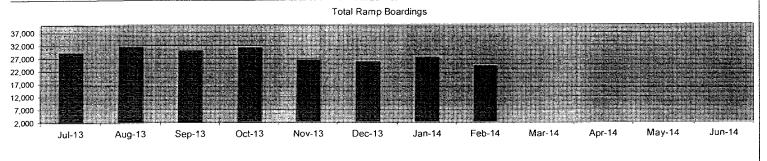


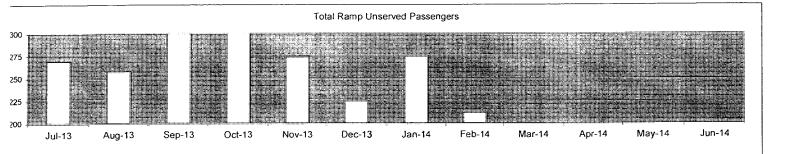


MTS Bus Ramp Deployment Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------|--------|--------|--------|------------|
| Total Passengers | 2,406,385 | 2,405,608 | 2,478,029 | 2,706,156 | 2,308,351 | 2,140,639 | 2,377,030 | 2,263,097 | | | | | 19,085,295 |
| Total Ramp Boardings | 29,042 | 31,504 | 30,005 | 31,152 | 26,228 | 25,521 | 27,215 | 23,856 | | | | | 224,523 |
| Percentage of Ramp Boardings | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | - | • | | | 1% |
| Total Ramp Unserved Passengers | 269 | 258 | 343 | 335 | 274 | 225 | 275 | 212 | | | | | 2,191 |
| Percentage of Ramp Unserved Passengers | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | | | | | 1% |
| Pass-Up Ramp Inoperable | 15 | 10 | 10 | 9 | 10 | 14 | 16 | 8 | | | | | 92 |
| Pass-Up WC Space Full | 201 | 200 | 244 | 263 | 214 | 170 | 206 | 167 | | | | | 1,665 |
| Pass-Up Bus Full | 53 | 48 | 89 | 63 | 50 | 41 | 53 | 37 | | | | | 434 |



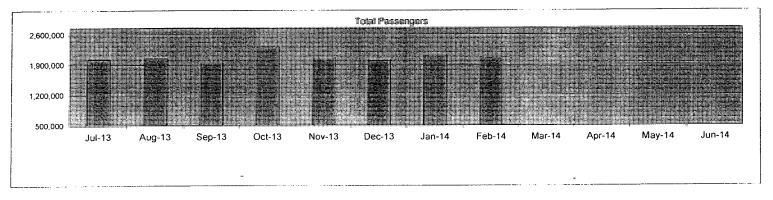


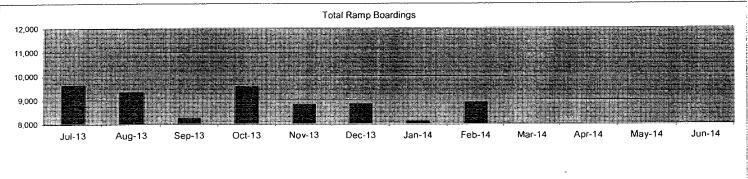


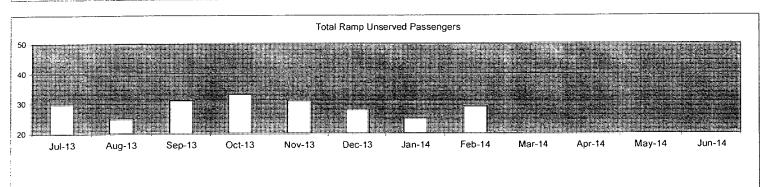


MTS Contract Services Ramp Deployment Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------|--------|--------|--------|------------|
| Total Passengers | 2,022,615 | 2,040,201 | 1,934,777 | 2,315,657 | 2,071,439 | 1,998,505 | 2,121,366 | 2,089,585 | | | | | 16,594,145 |
| Total Ramp Boardings | 9,629 | 9,333 | 8,254 | 9,581 | 8,820 | 8,834 | 8,114 | 8,905 | | - | | | 71,470 |
| Percentage of Ramp Boardings | 0.48% | 0.46% | 0.43% | 0.41% | 0.43% | 0.44% | 0.38% | 0.43% | | | | - | 0.43% |
| Total Ramp Unserved Passengers | 30 | 25 | 31 | 33 | 31 | 28 | 25 | 29 | | | | | 232 |
| Percentage of Ramp Unserved Passengers | 0.31% | 0.27% | 0.38% | 0.34% | 0.35% | 0.32% | 0.31% | 0.33% | | | | | 0.32% |
| Pass-Up Ramp Inoperable | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | | | | | 0 |
| Pass-Up WC Space Full | 26 | 24 | 23 | 22 | 26 | 24 | 17 | 28 | | | | | 190 |
| Pass-Up Bus Full | 4 | 6 | 8 | 11 | 5 | 4 | 3 | 0 | | | | | 41 |



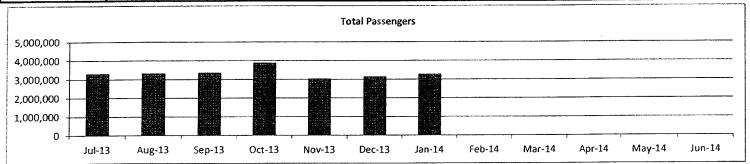


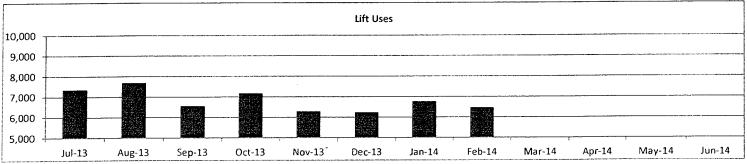


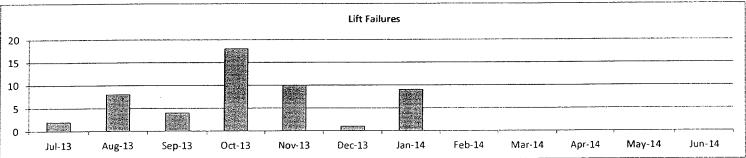


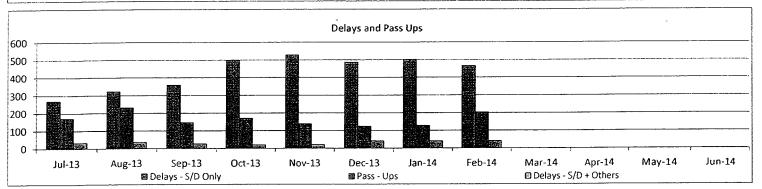
San Diego Trolley Lift Deployment Report FY 14

| Total - All Lines | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|-----------------------|-----------|-----------|-----------|-----------|-----------|-----------|----------------|--------|--------|--------|--------|--------|------------|
| Total Passengers | 3,301,233 | 3,315,190 | 3,356,261 | 3,878,412 | 3,027,421 | 3,132,286 | 3,268,950 | | | | | | 23,279,753 |
| Lift Uses | 7,340 | 7,673 | 6,548 | 7,166 | 6,275 | 6,228 | 6,762 | 6,454 | | | | | 54,446 |
| Lift Failures - | 2 | 8 | 4 | -18 | - 10 | 1 | ₋ 9 | 0 | | | | | 52 |
| Delays - S/D Only | 268 | 322 | 358 | 500 | 528 | 487 | 502 | 466 | | | | | 3,431 |
| Pass - Ups | 171 | 231 | 147 | 171 | 139 | 124 | 129 | 203 | | | | | 1,315 |
| Delays - S/D + Others | 33 | 36 | 27 | 20 | 21 | 41 | 41 | 41 | | | | | 260 |





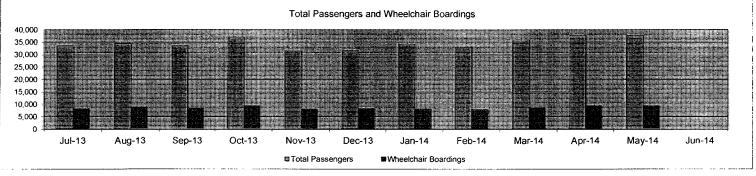


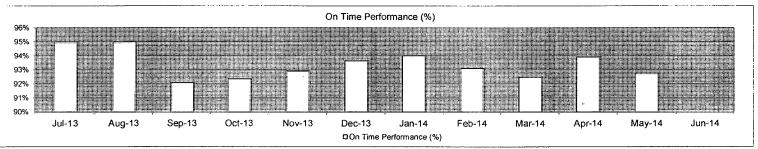


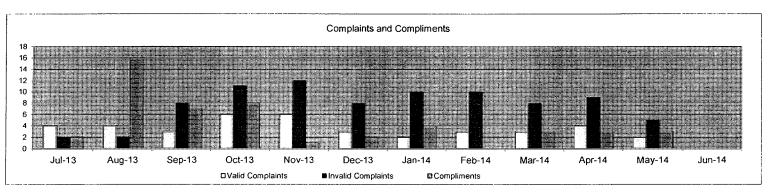


MTS Access ASAC Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|-------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|--------|---------|
| Total Passengers | 33,505 | 34,416 | 33,408 | 36,969 | 31,611 | 31,441 | 34,260 | 33,251 | 36,005 | 37,809 | 37,643 | | 380,318 |
| Wheelchair Boardings | 8,192 | 8,688 | 8,416 | 9,203 | 8,035 | 8,228 | 8,211 | 8,013 | 8,726 | 9,295 | 9,245 | | 94,252 |
| On Time Performance (%) | 95% | 95% | 92% | 92% | 93% | 94% | 94% | 93% | 93% | 94% | 93% | | 93% |
| Valid Complaints | 4 | 4 | 3 | 6 | 6 | 3 | 2 | 3 | 3 | 4 | 2 | | 40 |
| Invalid Complaints | 2 | 2 | 8 | 11 | 12 | 8 | 10 | 10 | 8 | 9 | 5 | | 85 |
| Compliments | 2 | 16 | 7 | 8 | 1 | 2 | 4 | 0 | 3 | 3 | 3 | - | 49 |
| Calls Received | 24,412 | 25,129 | 27,604 | 28,819 | 25,457 | 24,837 | 25,960 | 25,863 | 28,257 | 27,604 | 28,342 | | 292,284 |
| % Abandoned Calls | 1% | 1% | 2% | 2% | 2% | 1% | 2% | 2% | 2% | 2% | 2% | | 2% |
| Average Call Time | 0:01:53 | 0:01:54 | 0:01:58 | 0:01:49 | 0:01:51 | 0:01:53 | 0:01:47 | 0:01:59 | 0:02:02 | 0:01:57 | 0:01:53 | | 0:01:54 |
| Average Hold Time | 0:00:10 | 0:00:09 | 0:00:20 | 0:00:15 | 0:00:21 | 0:00:10 | 0:00:10 | 0:00:16 | 0:00:14 | 0:00:12 | 0:00:12 | | 0:00:14 |



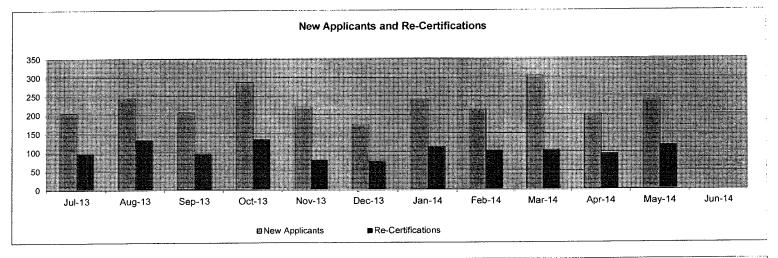


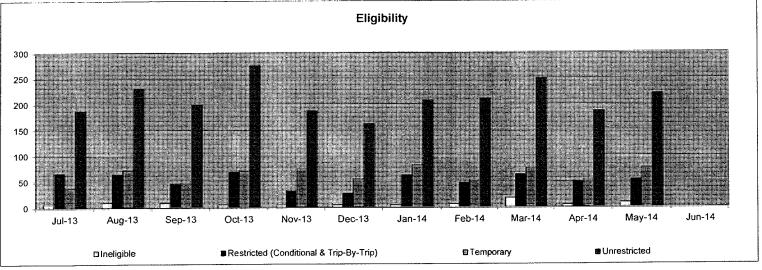




ADARide Certification Summary Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|--|--------|--------|--------|--------|------------------|--------|-------------|--------|--------|--------|--------|--------|-------|
| New Applicants | 204 | 244 | 206 | 288 | 220 | 174 | 242 | 214 | 303 | 198 | 241 | | 2,534 |
| Re-Certifications | 95 | 132 | 95 | 133 | 78 | 75 | 113 | 102 | 104 | 94 | 117 | | 1,138 |
| Total | 299 | 376 | 301 | 421 | 298 ⁻ | 249 | 35 <u>5</u> | 316 | 407 | 292 | 358 | | 3,672 |
| Ineligible | 8 | 10 | 9 | 6 | 5 . | 5 | 5 | 7 | 18 | 5 | 9 | | 87 |
| Restricted (Conditional & Trip-By-Trip) | 66 | 64 | 46 | 69 | 32 | 27 | 62 | 47 | 63 | 48 | 53 | | 577 |
| Temporary | 38 | 72 | 47 | 71 | 74 | 55 | 81 | 52 | 76 | 53 | 76 | | 695 |
| Unrestricted | 187 | 230 | 199 | 275 | 187 | 162 | 207 | 210 | 250 | 186 | 220 | | 2,313 |
| Total | 299 | 376 | 301 | 421 | 298 | 249 | 355 | 316 | 407 | 292 | 358 | | 3,672 |

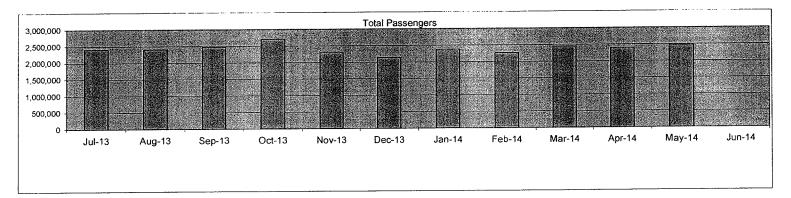


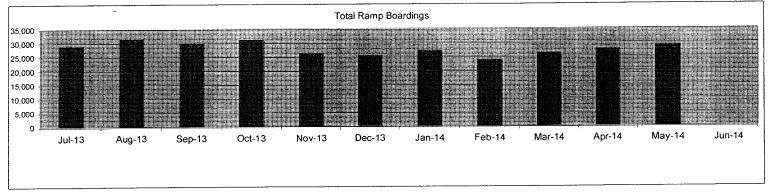


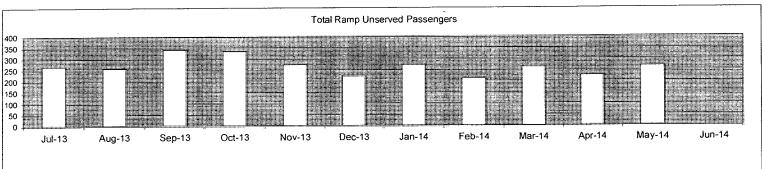


MTS Bus Ramp Deployment Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|--------|------------|
| Total Passengers | 2,406,385 | 2,405,608 | 2,478,029 | 2,706,156 | 2,308,351 | 2,140,639 | 2,377,030 | 2,263,097 | 2,445,535 | 2,395,100 | 2,470,562 | | 26,396,492 |
| Total Ramp Boardings | 29,042 | 31,504 | 30,005 | 31,152 | 26,228 | 25,521 | 27,215 | 23,856 | 26,170 | 27,612 | 28,861 | | 307,166 |
| Percentage of Ramp Boardings | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 1% | | 1% |
| Total Ramp Unserved Passengers | 269 | 258 | 343 | 335 | 274 | 225 | 275 | 212 | 265 | 225 | 268 | | 2,949 |
| Percentage of Ramp Unserved Passengers | 0.93% | 0.82% | 1.14% | 1.08% | 1.04% | 1.04% | 0.88% | 1.01% | 0.89% | 1.01% | 0.81% | | 0.96% |
| Pass-Up Ramp Inoperable | 15 | 10 | 10 | 9 | 10 | 14 | 16 | 8 | 17 | 10 | 8 | | 127 |
| Pass-Up WC Space Full | 201 | 200 | 244 | 263 | 214 | 170 | 206 | 167 | 194 | 174 | 208 | | 2,241 |
| Pass-Up Bus Full | 53 | 48 | 89 | 63 | 50 | 41 | 53 | 37 | 54 | 41 | 52 | | 581 |



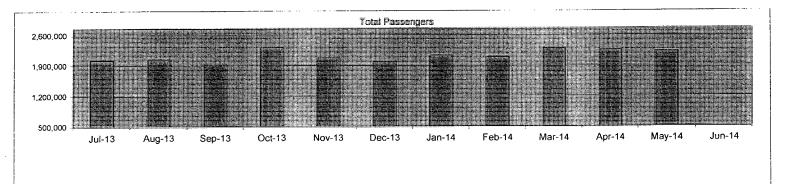


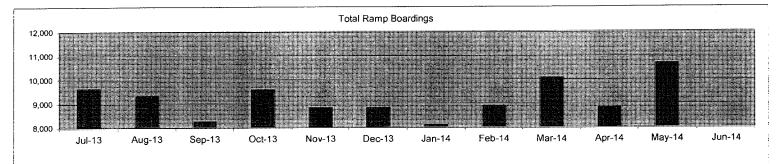


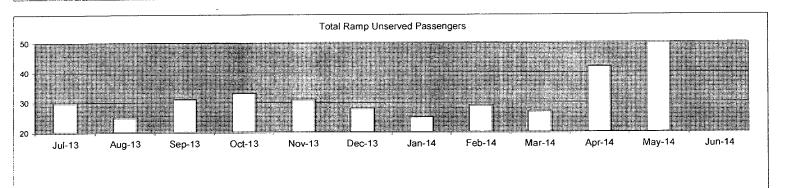


MTS Contract Services Ramp Deployment Report FY 14

| | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|---|-----------|-----------|-----------|-----------|-----------|-----------|------------|-----------|-----------|-----------|-----------|--------|------------|
| Total Passengers | 2,022,615 | 2,040,201 | 1,934,777 | 2,315,657 | 2,071,439 | 1,998,505 | 2,121,366 | 2,089,585 | 2,305,466 | 2,247,938 | 2,214,621 | | 23,362,170 |
| Total Ramp Boardings | 9,629 | 9,333 | 8,254 | 9,581 | 8,820 | 8,834 | 8,114 | 8,905 | 10,072 | 8,850 | 10,676 | | 101,068 |
| Percentage of Ramp Boardings | 0.48% | 0.46% | 0.43% | 0.41% | 0.43% | 0.44% | 0.38% | 0.43% | 0.44% | 0.39% | 0.48% | | 0.43% |
| Total Ramp Unserved Passengers | 30 | 25 | 31 | 33 | 31 | 28 | 2 5 | 29 | 27 | 42 | 63 | | 364 |
| Percentage of Ramp Unserved Passengers | 0.31% | 0.27% | 0.38% | 0.34% | 0.35% | 0.32% | 0.31% | 0.33% | 0.27% | 0.47% | 0.59% | | 0.36% |
| Pass-Up Ramp Inoperable | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | | 0 |
| Pass-Up WC Space Full | 26 | 24 | 23 | 22 | 26 | 24 | 17 | 28 | 23 | 28 | 45 | | 286 |
| Pass-Up Bus Full | 4 | 6 | 8 | 11 | 5 | 4 | 3 | 0 | 4 | 12 | 18 | | 75 |



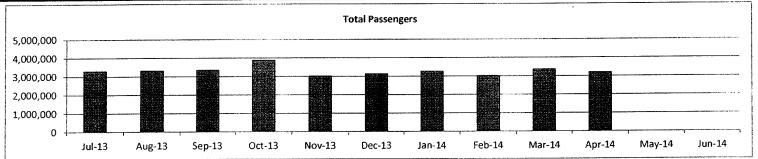


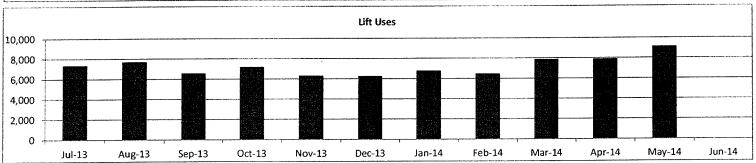


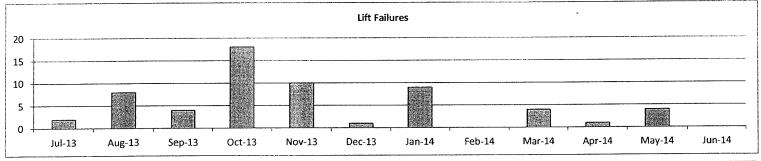


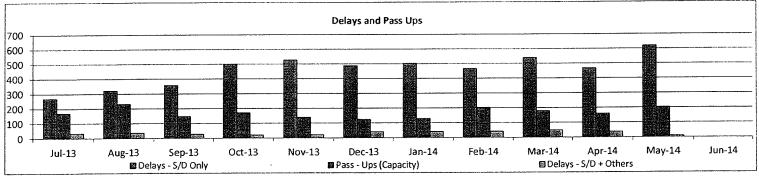
San Diego Trolley Lift Deployment Report FY 14

| Total - All Lines | Jul-13 | Aug-13 | Sep-13 | Oct-13 | Nov-13 | Dec-13 | Jan-14 | Feb-14 | Mar-14 | Apr-14 | May-14 | Jun-14 | Total |
|-----------------------|-----------|-----------|-----------|-----------|-----------|-------------------|-----------|-----------|-----------|-----------|--------|--------|------------|
| Total Passengers | 3,301,233 | 3,315,190 | 3,356,261 | 3,878,412 | 3,027,421 | 3,1 32,286 | 3,268,950 | 3,019,976 | 3,367,665 | 3,193,725 | | | 32,861,119 |
| Lift Uses | 7,340 | 7,673 | 6,548 | 7,166 | 6,275 | 6,228 | 6,762 | 6,454 | 7,866 | 7,900 | 9,115 | | 79,327 |
| Lift Failures | 2 | 8 | 4 | 18 | 10 | 1 | 9 | 0 | 4 | 1 | 4 | | 61 |
| Delays - S/D Only | 268 | 322 | 358 | 500 | 528 | 487 | 502 | 466 | 540 | . 468 | 619 | | 5,058 |
| Pass - Ups (Capacity) | 169 | 231 | 147 | 171 | 139 | 124 | 129 | 203 | 179 | 160 | 202 | • | 1,854 |
| Delays - S/D + Others | 33 | 36 | 27 | 20 | 21 | 41 | 41 | 41 | 49 | 38 | 9 | | 356 |











REQUEST TO SPEAK FORM

| ORDER REQUEST RECEIVED | |
|------------------------|---|
| • | 1 |

PLEASE SUBMIT THIS COMPLETED FORM (AND YOUR WRITTEN STATEMENT) TO THE CLERK OF THE BOARD PRIOR TO DISCUSSION OF YOUR ITEM

1. INSTRUCTIONS

This Request to Speak form <u>must be filled out and submitted in advance of the discussion of your item</u> to the Clerk of the Board (please attach any written statement to this form). Communications on hearings and agenda items are generally limited to three minutes per person unless the Board authorizes additional time; however, the Chairperson may limit comment to one or two minutes each if there are multiple requests to speak on a particular item. General public comments on items not on the agenda are limited to three minutes. Please be brief and to the point. No yielding of time is allowed. <u>Subjects of previous hearings or agenda items may not again be addressed under General Public Comments</u>.

(PLEASE PRINT)

| (PLEASE PRINT) | | | | | | | |
|--------------------------------------|------------------------------------|------------|--|--|--|--|--|
| DATE | 6/12/14 | | | | | | |
| Name | Robert GARCIA | | | | | | |
| Address | 1138 PERSIMMON AVE, EL CAJON 92021 | | | | | | |
| Telephone | 619-446-9455 | | | | | | |
| Organization Represented | ADA | | | | | | |
| Subject of Your Remarks | PARA TRANSIT ACCOLS | | | | | | |
| Regarding Agenda Item No. | | | | | | | |
| Your Comments Present a Position of: | SUPPORT | OPPOSITION | | | | | |

2. TESTIMONY AT NOTICED PUBLIC HEARINGS

At Public Hearings of the Board, persons wishing to speak shall be permitted to address the Board on any issue relevant to the subject of the Hearing.

3. DISCUSSION OF AGENDA ITEMS

The Chairman may permit any member of the public to address the Board on any issue relevant to a particular agenda item.

4. GENERAL PUBLIC COMMENTS ON MATTERS NOT ON THE AGENDA

Public comment on matters not on the agenda will be limited to five speakers with three minutes each, under the Public Comment Agenda Item. Additional speakers will be heard at the end of the Board's Agenda.

NOTE: Subjects of previous hearings or agenda items may not again be addressed under General Public Comments.

Trolley Renewal – Blue Line Update

June 12th, 2014





Blue Line Stations & Rail Construction

- Rail replacement complete in Milestones E, D & C
- Station Work
 - Milestone E Stations (BL, H'side & Pac Fleet)
 - Installing Pavers & Shelters
 - Transfer Revenue Service to New Platforms in July
 - Milestone D Stations (8th, 24th & E)
 - All Trackway Replaced Thru Stations & New Platforms Poured
 - Beginning Installation of Pavers & Shelters
 - Parking Lots / Bus Lanes Nearing Completion
 - Milestone C (H & Palomar)
 - Revenue Service Transferred to Temporary Platforms
 - EB Trackway thru H Street Station Complete / WB this Weekend
 - EB & WB Trackway thru Palomar Station Complete
 - Forming & Pouring New Platforms
 - Parking Lots & Bus Transit Lanes Under Construction





Barrio Logan Station

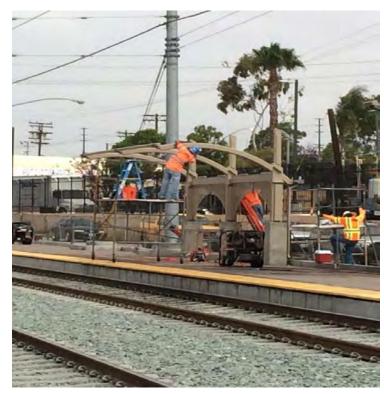


Pavers Installed / Shelter Going In





Harborside Station





Installing Shelters and Pavers





Pacific Fleet Station



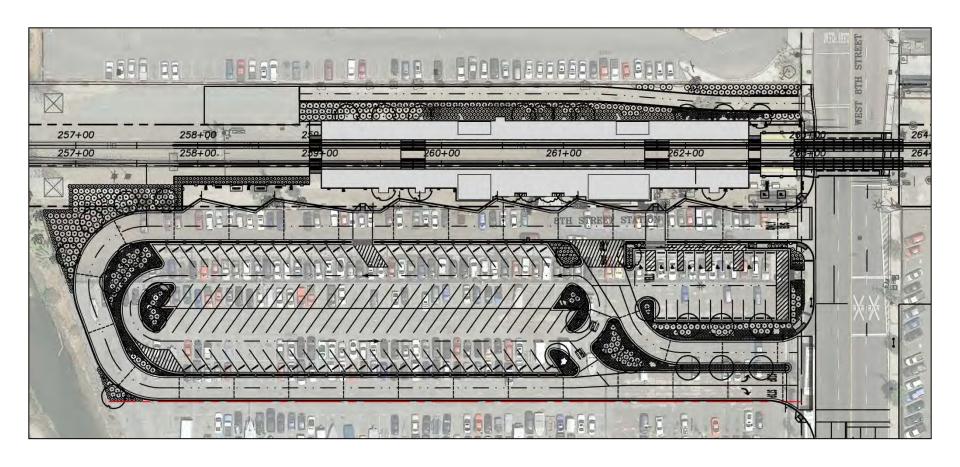


Installing Shelters, Laying Bituminous Bed and Installing Pavers





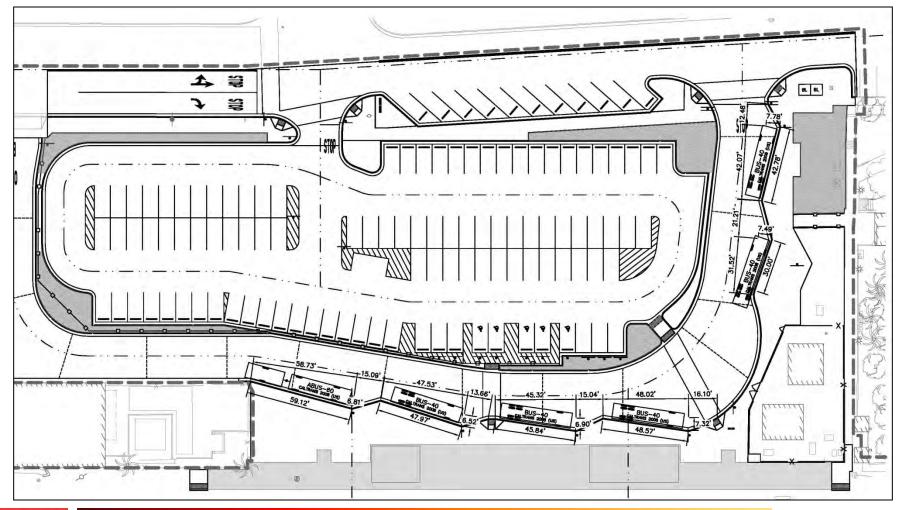
MTS Accessible Services Advisory Committee (ASAC) 8th Street Station







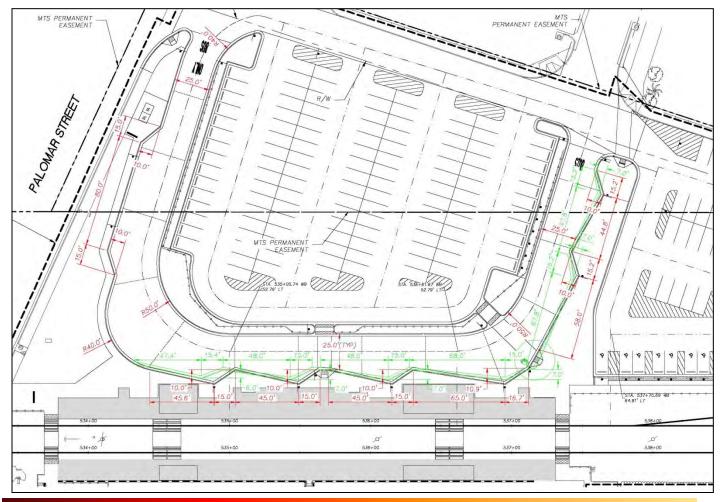
24th Street Station







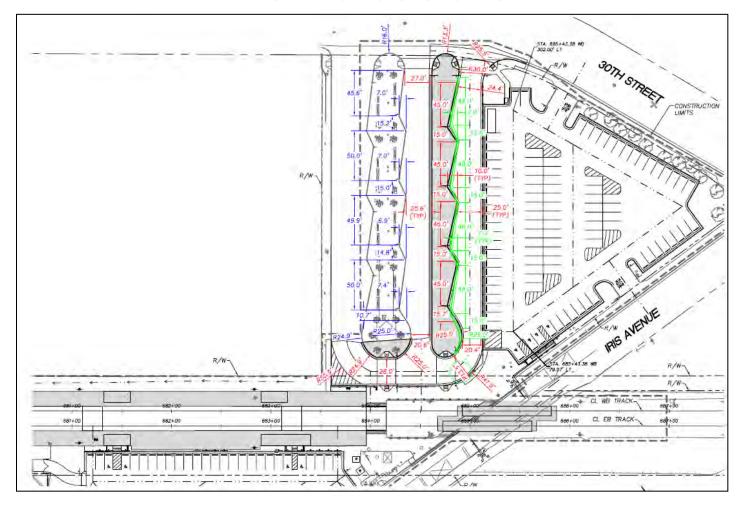
Palomar Street Station







Iris Avenue Station







Light Rail Procurement Status - COMPLETE

• Production Timeframe: 2010 to Early 2014

Production Status: 100%

- Delivered: 65 of 65

In Revenue Service: 62

In Production at the Plant: 0









Blue Line Timeline

- Summer 8th & 24th Street Transit Centers Open
- Fall, 2014 E Street, H Street and Palomar Finished
- Late 2014 Low-floor Service Implemented
- Early 2015 Project Completion



