



February 2015

Metropolitan Transit System TAXICAB ADMINISTRATION

RESPONSIBILITY The Metropolitan Transit System (MTS) Taxicab Administration has contractual agreements through June 30, 2019, to license and regulate taxicab, jitney, charter, sightseeing, low speed vehicles and nonemergency medical vehicles within the cities of El Cajon, Imperial Beach, La Mesa, Lemon Grove, Poway, San Diego and Santee. Responsibilities include: determining owner eligibility; inspecting vehicles; issuing permits; monitoring compliance with administrative and operational regulations; and investigating passenger complaints.

STAFFING The Taxicab Administration staff includes one Manager, three Regulatory Analysts and six Regulatory Inspectors.

FEES Under California State Public Utilities Code Section 120266, taxicab regulatory activities administered by MTS must generate full cost recovery. The following fees have been adopted by the Chief Executive Officer to fund the program.

Permit Application

All except one-year transferable taxicab (Plus \$300 for each vehicle in excess of one)	\$3,000
One-year transferable taxicab (Plus \$200 for each permit in excess of one)	\$1,750
Transfer clearance	\$200 per permit (one-year transferable taxicab)
Regulatory Fee	2015 fee per vehicle is \$600
Taxicab or Jitney stop	\$250 installation fee; subject to City of San Diego and the Unified Port District approval (when on Unified Port District property).

INSPECTIONS Vehicle inspections are performed by certified staff mechanics. These inspections are done as part of the Taxicab Administration's responsibility to ensure passengers have a comfortable trip in a safe and clean vehicle.

<i>Vehicles</i>	Vehicles are inspected for body condition and mechanical condition, such as suspension, steering, shocks, exhaust, tires, brakes and electrical items; proper registration; interior and exterior cleanliness; color scheme; proper markings; and meter seal.
<i>Drivers</i>	Drivers shall be hygienically clean, well-groomed, neat and suitably dressed.

TAXICABS *Fleet* Fleet size will vary depending on the number of approved applications.

Fares (general) Rates may vary from company to company up to a fixed amount set by MTS.

	2014 Maximum
Flag Drop:	\$3.10
Per Mile:	\$3.30
Per Hour:	\$27.00

Fares (Int'l Airport) MTS sets uniform rates for all taxicab trips from the San Diego International Airport:

Flag Drop:	\$2.80
Per Mile:	\$3.00
Per Hour:	\$24.00

Currently, an additional fee of \$2.00 per trip may be charged through the taxi meter on trips from the airport only.

Service Passengers may telephone reservations for a taxicab. All taxicabs must be equipped with a two-way radio and subscribe to a radio dispatch service. Passengers may also hail taxicabs on the street or at any taxicab stand. *Obtaining a receipt enables the passenger to trace lost items if necessary.*

JITNEYS *Fleet* Eight jitneys among eight owners.

Fares Charged per person, per route. Must be posted prominently outside and inside each vehicle.

CHARTERS *Fleet* None.

Fares Vary, and service is by a prearranged written contract paid on a per-mile basis.

NONEMERGENCY *Fleet* 205 vehicles among 23 owners.

MEDICAL *Fares* Exclusive Ride - established on a per capita plus per-mile basis.
Shared Ride - on a per capita plus per-mile basis, or on a per capita plus per-zone basis.



LOW SPEED VEHICLES (LSV) *Fleet* MTS Taxicab Administration implemented a new LSV service in 2004. Up to 35 LSV permits may be issued for operation solely within the downtown Civic San Diego area. These vehicles are permitted to wait at designated stands, accept street hails and operate on a prearranged basis.

SPECIAL PROGRAMS *Airport Service* This service varies from taxicabs and charters with each using a separate boarding area. Access to the airport and passenger boarding procedures are determined by the San Diego County Regional Airport Authority (also see Fares).

CONSUMER COMMENTS Comments and questions are welcome. 24-hour recording is available at (619) 235-2650, posted in each vehicle and at each taxicab stand.

ADVISORY COMMITTEE The MTS Board of Directors established a Taxicab Advisory Committee in September 1994.

FUNCTION The Committee's purpose is to provide feedback on taxicab matters destined for Board action; review summaries of administrative hearing officer decisions concerning taxicab owner and driver penalties; resolve taxicab owners' written grievances; review summaries of complaints concerning taxicab service; review vehicle inspection criteria, process, results, and rankings; review the annual fee schedule; comment on the MTS work program concerning taxicab matters; and approve both airport and non-airport taxicab rates of fare.

MEETINGS The Committee meets four to six times a year, and is open to the public.

MEMBERSHIP The Committee has 18 members. One representative of the MTS Board of Directors, appointed annually by the Board, will be designated to serve as Chair of the Taxicab Advisory Committee. The San Diego Tourism Authority, San Diego County Regional Airport Authority (SDCRAA), San Diego Convention Center and San Diego Travelers Aid Society each appoint one representative, and two members are appointed from the hotel-motel industry. Beginning with the next election, the taxicab owners will elect five owners to represent them, and the taxicab lease drivers will elect five drivers to represent lease drivers. A representative from the San Diego County Sheriff's Licensing Division also attends in a nonvoting capacity. Each member serves a three-year term. Current Taxicab Advisory Committee members are:

Myrtle Cole, Chair City of San Diego Councilmember and MTS Board Member	George Abraham Eritrean Cab Inc. Owner 4 or more	Kamran Hamidi V.I.P. Taxi Owner 3 or fewer
Brian Hilemon San Diego Tourism Authority	Alexander Gebreselassie Cross Town Transportation Owner 4 or more	Cameron Haratian P.B. Cab Owner 3 or fewer
David Boenitz San Diego County Regional Airport Authority	Antonio Hueso USA Cab LTD Owner 4 or more	Akbar Majid SDYC Holdings, LLC Owner 3 or fewer
Josh Layne San Diego Convention Center	Hushang Nahavandian ESM Corp. Owner 4 or more	Berhanu Lemma Lease Driver Representative
Anthony Palmeri San Diego Travelers Aid Society	Edna Rains San Diego County Sheriff's Licensing Division <i>Nonvoting Member</i>	Reza Solati Lease Driver Representative
Namara Mercer San Diego County Hotel-Motel Association		Margo Tanguay Lease Driver Representative
Mike Staples Catamaran Resort		

TAXICAB RADIO SERVICES	American Radio Service Dispach: (619) 234-1111	Red Radio Service Dispach: (619) 661-0107	Taxi Radio Services Dispach: (619) 231-0400
	Chase Radio Service Dispach: (619) 955-8888	Red Top Radio Service Dispach: (619) 531-1111	USA Radio Dispatch Dispach: (619) 231-1144
	ICOA Radio Service Dispach: (619) 225-6230	San Diego Dispatch Dispach: (619) 226-8294	Yellow Radio Service Dispach: (619) 444-4444 or (858) 444-4444
	Link Radio Service Dispach: (619) 229-2111	Santee Radio Service Dispach: (619) 448-5448	
	Mr. Taxi Radio Service Dispach: (619) 442-6068	Santiago's Radio Service Dispach: (619) 690-5870	
	Orange Radio Service Dispach: (619) 223-5555	Silver Radio Service Dispach: (619) 280-5555	

CONTACT MTS Taxicab Administration, 1501 National Avenue, San Diego, CA 92113. Phone: (619) 595-3086 Fax: (619) 814-1533. For complaints/comments, (619) 235-2650.