



**Metropolitan
Transit
System**

February 27, 2023

In an effort to improve service levels for MTS Access riders, MTS/First Transit will begin using an additional sub-contractor, UZURV, to provide pre-scheduled trips for ambulatory Access riders. UZURV will operate as a 90-day pilot program for MTS Access beginning March 1, 2023. All operators employed by UZURV will be pre-screened to ensure proper training on MTS Access policies and service quality expectations. All vehicles participating in this program will be required to have the below logo displayed on the right side of their vehicle to assist riders with identifying their driver and vehicle. As with all vehicles providing Access service, outbound service notification phone calls will be made when a UZURV vehicle has arrived. All rides must still be booked directly with MTS Access.



For more information about UZURV, please visit <https://uzurv.com/>, or contact MTS Access by calling 888-517-9627.

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San Diego Metropolitan Transit System (MTS) is a California public agency comprised of San Diego Transit Corp., San Diego Trolley, Inc. and San Diego and Arizona Eastern Railway Company (nonprofit public benefit corporations). MTS member agencies include the cities of Chula Vista, Coronado, El Cajon, Imperial Beach, La Mesa, Lemon Grove, National City, Poway, San Diego, Santee, and the County of San Diego. MTS is also the For-Hire Vehicle administrator for nine cities.

