

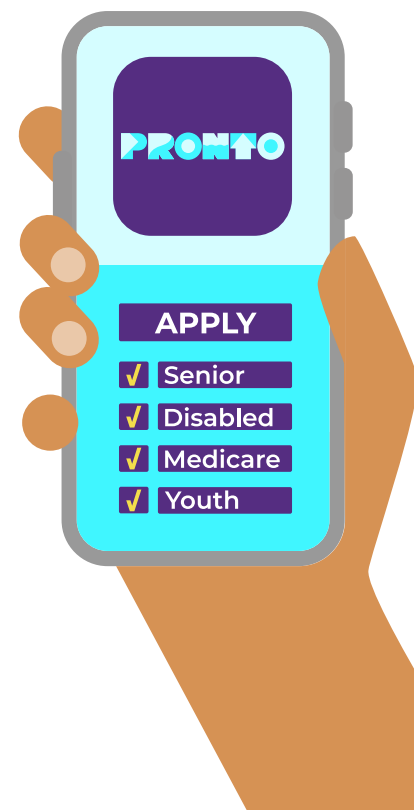


# ONLINE APPLICATION

## Sample Eligibility Documents

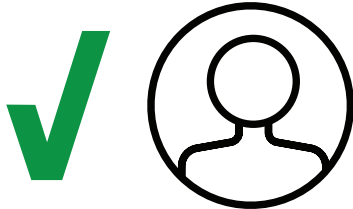
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# Profile Picture Examples

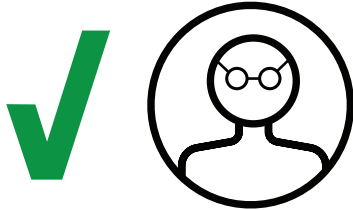
Please see below for examples of profile photos that will be accepted or rejected as part of the online application for a reduced fare. Please note, the system will automatically filter certain images out and not allow submission (e.g. nudity, pets).



One person, facing the camera and face centered



Face not in frame or cut-off



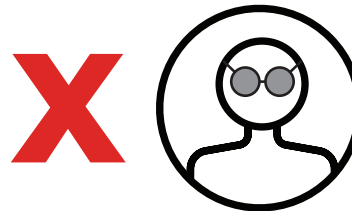
Eyeglasses



No group photo



Head scarf not blocking face



No sunglasses



No side profiles



No hat covering face



No photos of ID cards



No mask

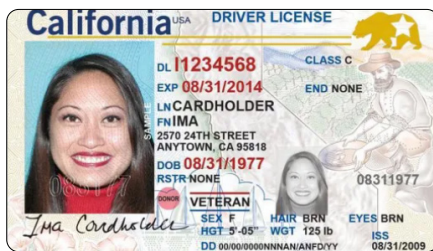


No blurry photos

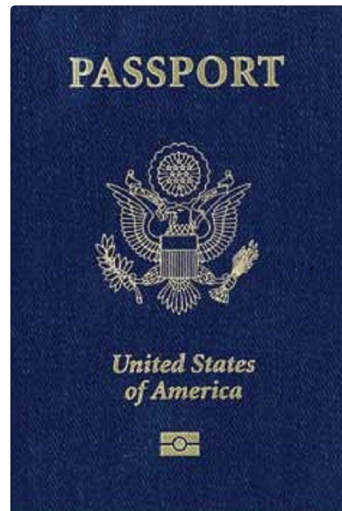
# Government Issued Photo ID Examples

Below is a list of example government issued photo IDs accepted for proof of identity. Please note, this is not an exhaustive list of all accepted document types.

## Driver's License or Real ID



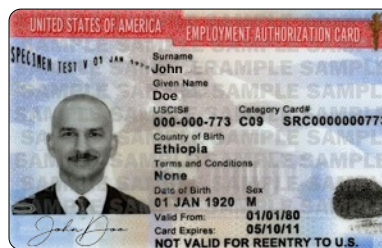
## Passport (Book or Card)



## Permanent Residency Card



## Employment Authorization Card

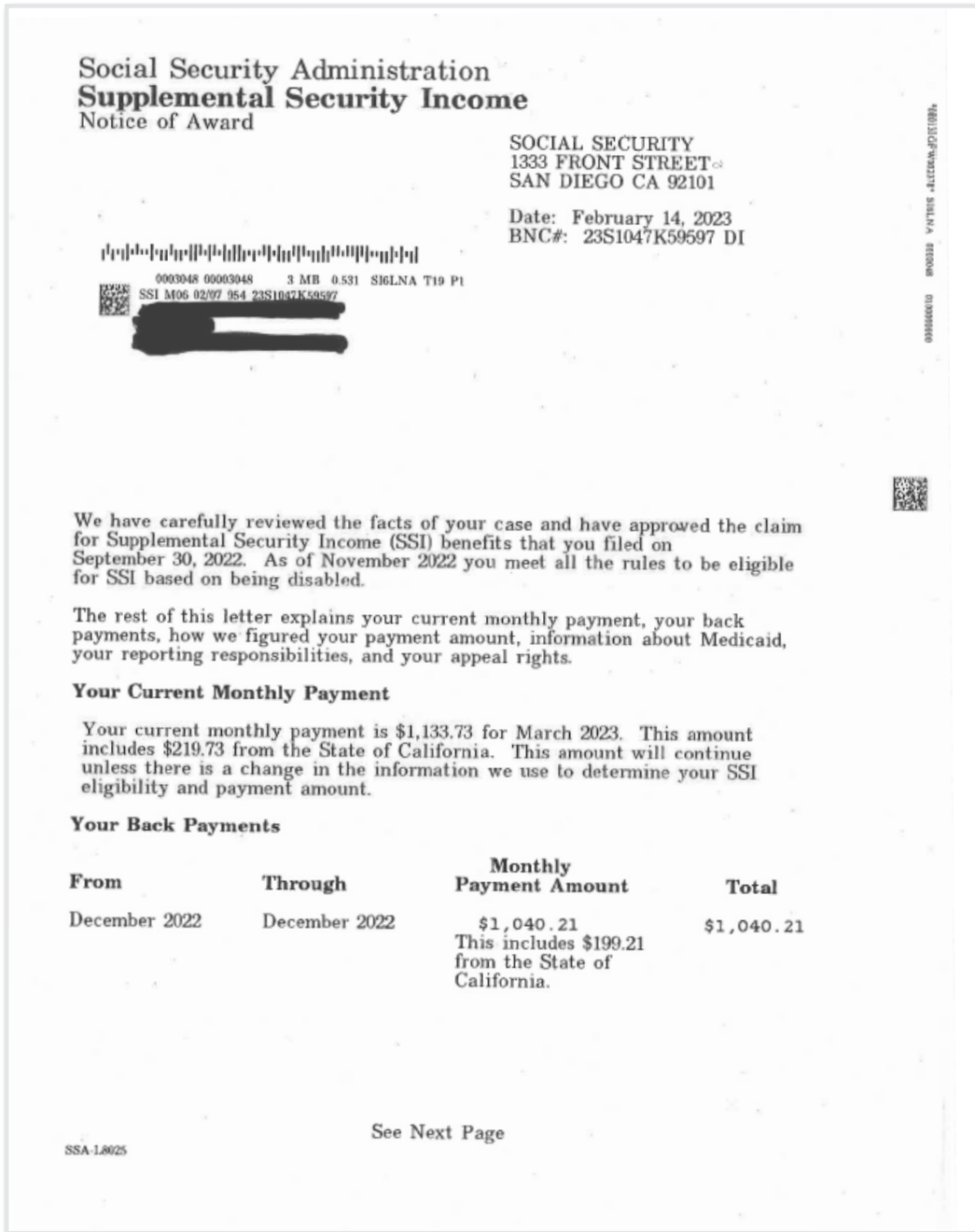


## Foreign Government ID



# Manual Approval Eligibility Document Examples

## Supplemental Social Security (SSI) Award Letter



## Manual Approval Eligibility Document Examples

### Social Security Disability Income Letter

**Social Security Administration**

Retirement, Survivors and Disability Insurance  
Notice of Award

Office of Central Operations  
1500 Woodlawn Drive  
Baltimore, Maryland 21241-1500  
Date: March 1, 2022  
Claim Number: xxx-xx-xxxxHA

Matthew Claimant  
123 Claimant Lane  
Somewhere, NC 28996

You are entitled to monthly disability benefits beginning June 2021.

**The Date You Became Disabled**

We found that you became disabled under our rules on December 7, 2020. However, you have to be disabled for 5 full calendar months in a row before you can be entitled to benefits. For these reasons, your first month of entitlement to benefits is June 2021.

**What We Will Pay And When**

- You will receive \$7,356.00 on approximately March 7, 2022.
- This is the money you are due for June 2021 through February 2022.
- Your next payment of \$1,065.00, which is for March 2022, will be received on or about the second Wednesday of April 2022.
- After that, you will receive \$1,065.00 on the second Wednesday of each month.
- These and any future payments will go to the financial institution you selected.

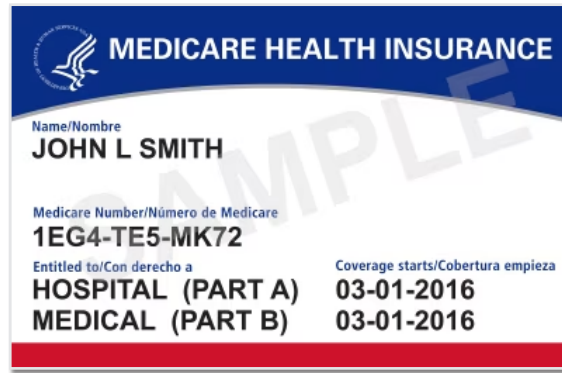
Please let us know if you change your mailing address so we can send you letters directly.

The day we make payments on this record is based on your date of birth.

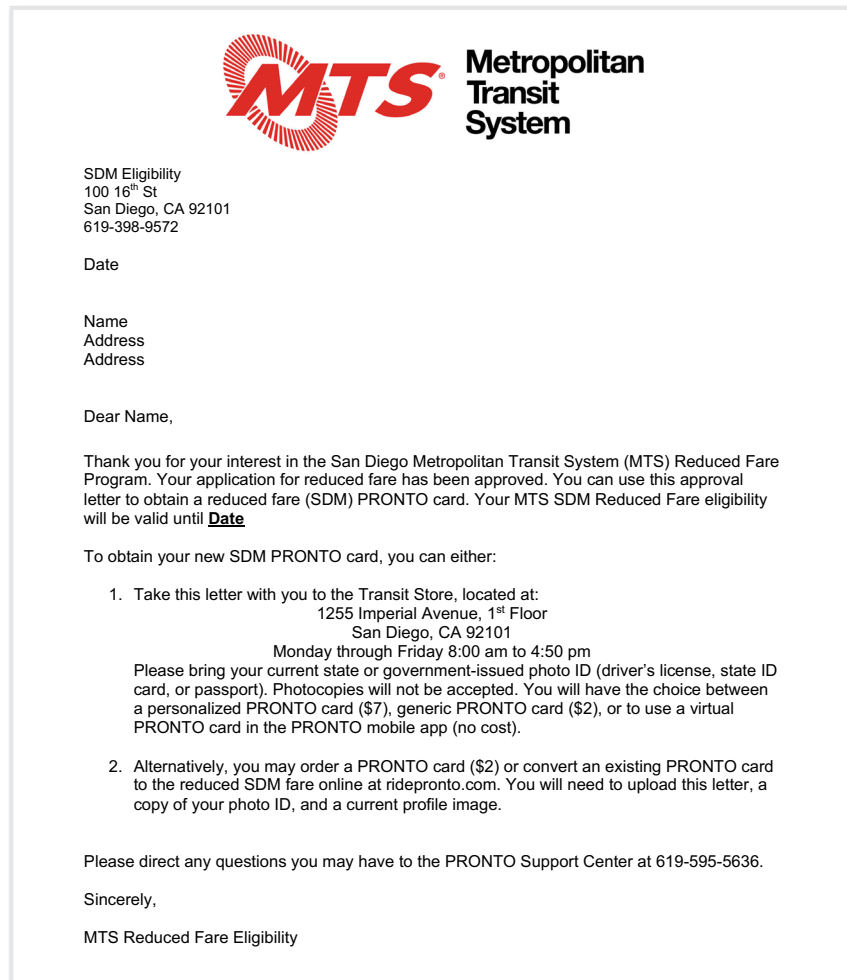
Enclosure(s):  
Pub 05-10153  
Pub 05-10058  
Return Envelope  
Form CMS-2690

# Manual Approval Eligibility Document Examples

## Medicare Card

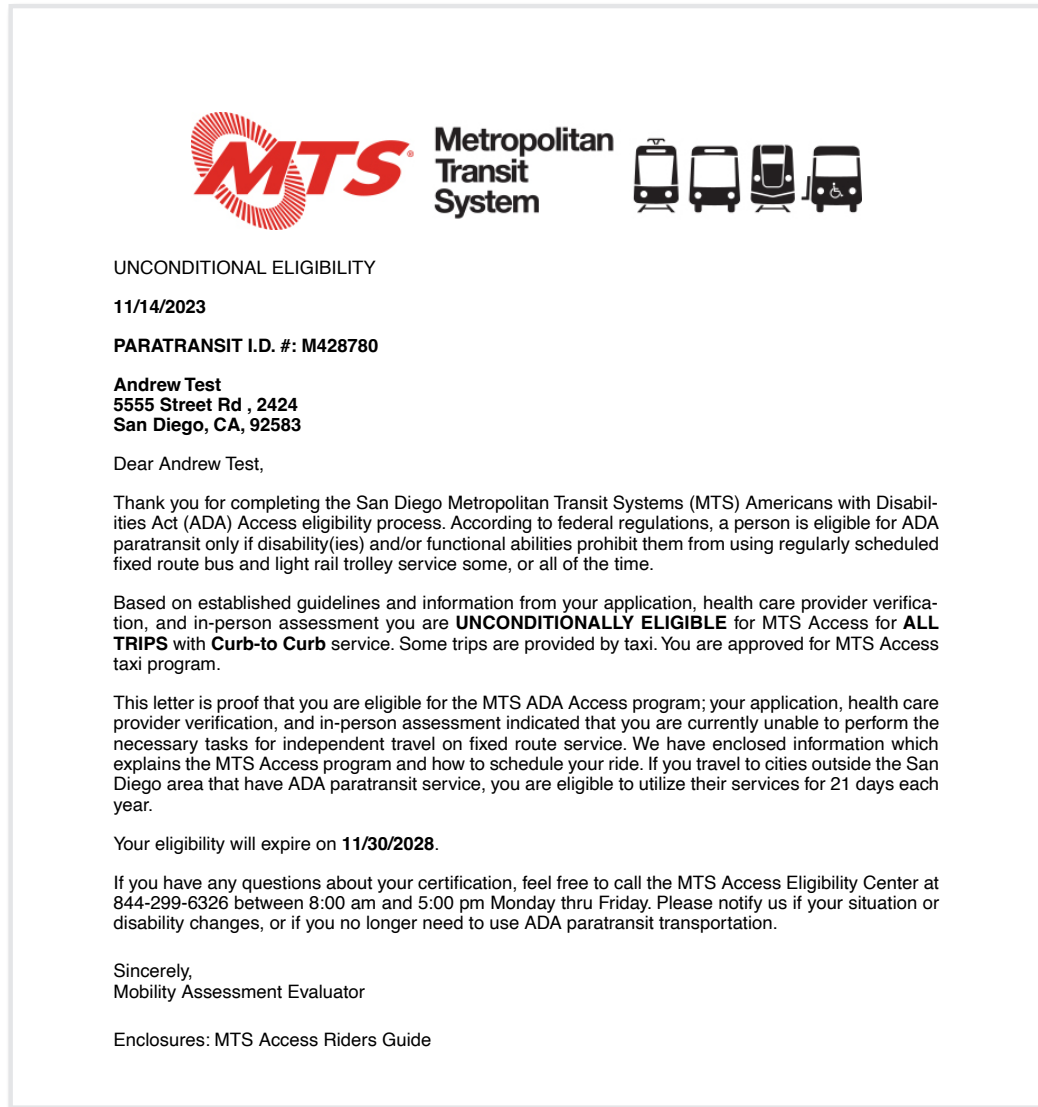


## MTS or NCTD Approval Letter



# Manual Approval Eligibility Document Examples

## MTS Access Paratransit Certification








# Manual Approval Eligibility Document Examples

## Veterans Administration Award Letter

Accepted letters from the Veterans Administration must show that a minimum of 50% of your disability is service-related.



**DEPARTMENT OF VETERANS AFFAIRS**  
810 Vermont Ave NW  
Washington, D.C. 20420

July 1, 2021

John Michael Doe  
5445 Honor Drive  
Hope, AR 71802

In Reply Refer to:  
xxx-xx-4321  
27/eBenefits

Dear Mr. Doe,

This letter certifies that John Michael Doe is receiving service-connected disability compensation from the Department of Veterans Affairs.


The current benefit paid is as follows:

<b>Gross Benefit Amount</b>	\$4268.39
<b>Net Amount Paid</b>	\$4268.39
<b>Effective Date</b>	January 1, 2021
<b>Combined Evaluation</b>	100 percent

**How You Can Contact Us**

- If you need general information about benefits and eligibility, please visit us at <https://www.ebenefits.va.gov> or <http://www.va.gov>.
- Call us at 1-800-827-1000. If you use a Telecommunications Device for the Deaf (TDD), the number is 1-800-829-4833.
- Ask a question on the Internet at <https://iris.custhelp.va.gov>.

Sincerely,



Cheryl J Rawls  
Assistant Deputy Under Secretary for Field Operations  
Office of Outreach and Stakeholder Engagement

# Manual Approval Eligibility Document Examples

## K-12 School IDs and Enrollment Forms

Youth riders may submit a current, valid student photo ID card from a K-12 school. School IDs must show the students name, photo, grade level and school year. IDs must be the current school year, or the school year prior (for students a junior or younger). In addition, we will also accept school enrollment forms (see examples below).

