

# San Diego Metropolitan System – Catalog of Enterprise Systems

Current as of 4/12/2023

System Product	Brief Description of System's Purpose	Dept. Serving as Primary Custodian	System Vendor	General Description of Categories or Types of Data	How Frequently Is Data Collected	How Frequently System Days Is Updated
<b>ADP Vantage</b>	Agency-wide - Employee and Payroll data	MTS HR & Payroll	ADP	N/A	not collected	not collected
<b>APC / MobileStatistics</b>	Passenger counting system on Trolley	Operations and IT	INIT	Ridership data	daily	daily
<b>Application Xtender</b>	Document management/archive system	MTS HR & Payroll	Wave Technology Solutions Group	Electronic Personnel Files	daily	Daily
<b>ArcGIS</b>	GIS software	MTS IT/Planning/MOW	ESRI	Geographic data	daily	daily
<b>Claims</b>	MTS claims and workers comp information	MTS Claims and Risk	MTS IT	Internal/external personal data	daily	daily
<b>eFORCE</b>	Security records management and dispatch system	MTS Transit Security	IntelliChoice	Personal data	daily	daily
<b>Fleetwatch</b>	Oil and Fuel Monitoring	SDTC Operations	Fleetwatch	Oil and Fuel Consumption data	daily	daily
<b>HASTAS</b>	Scheduling Information	Planning	Giro	Route and Scheduling data	quarterly	quarterly
<b>PRONTO</b>	Fare System	Revenue	INIT	Fare Collection data	daily	daily
<b>Quality Management Administrator</b>	Records voice calls	Agency	Cisco	Voice	daily	daily
<b>Ride Monitor</b>	Rider counts	SDTC Operations	MTS IT	Ridership data	daily	daily
<b>RTMS</b>	Bus CAD/AVL	SDTC Operations	Conduit	Dispatch and Bus tracking data	daily	daily
<b>Salesforce</b>	Customer Relations Management - Pronto	Pronto Support Services	Salesforce	Customer data	daily	daily
<b>SAP CRM</b>	CRM lost and Found and complaints	MTS IT	SAP	Customer cases	daily	daily
<b>SAP ERP ECC</b>	SAP ECC, inc. Finance, mini HR, Procurement, Material, EAM	MTS IT	SAP	Enterprise business data	daily	daily
<b>Taxi Administration</b>	Taxi licensing and inspections	MTS Taxi Admin	MTS IT	Taxicab licensing / inspections /reg	daily	daily
<b>TOSA</b>	Incident Management	SDTI/MTS IT	MTS IT	Incident data	daily	daily
<b>Trolley ridership/TREP</b>	Data pulled to warehouse for use in SSRS reports	SDTI/MTS IT	MTS IT	Trolley ridership	monthly	monthly

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<b>Vector EHS</b>	Safety management system	SDTC/IT	Vector Solutions	Training, personnel, incident data	daily	daily
<b>Wheel Scan</b>	Wheel scan	LRV	KLD Labs	Maintenance data	daily	daily

Per California Government Code section 6270.5, MTS must post a catalog of its enterprise systems on its website.

Enterprise system means a software application or computer system that collects, stores, exchanges and analyzes information that the agency uses that is both of the following: A multi-departmental system or a system that contains information collected about the public; and 2) a system of record that serves as an original source of data within an agency.

An enterprise system does not include any of the following:

- A. Information technology security systems, including firewalls and other cybersecurity system;
- B. Physical access control systems, employee identification management systems, video monitoring, and other physical control system;
- C. Infrastructure and mechanical control systems, including those that control or manage street lights, electrical, natural gas, or water or sewer functions;
- D. Systems related to 911 dispatch and operation or emergency services;
- E. Information security record that would reveal vulnerabilities to or otherwise increase the potential for an attack on an information technology system; or
- F. The specific records that the information technology system collects, stores, exchanges, or analyzes.

Please note, the records and systems described on this list does not necessarily mean they are open for public inspection. A case by case analysis is required to confirm whether access to certain data would be restricted or permitted per the California Public Records Act.