

San Diego Metropolitan Transit System - Catalog of Enterprise Systems

current as of 5/22/2018

SYSTEM PRODUCT	BRIEF DESCRIPTION OF SYSTEM'S PURPOSE	DEPT. SERVING AS PRIMARY CUSTODIAN	SYSTEM VENDOR	GENERAL DESCRIPTION OF CATEGORIES OR TYPES OF DATA	HOW FREQUENTLY DATA IS COLLECTED	HOW FREQUENTLY SYSTEM DATA IS UPDATED
ADP	Agencywide - Employee and Payroll data	MTS HR & Payroll	ADP	N/A	not collected	not collected
APC / MobileStatistics	Passenger counting system on Trolley	Operations and IT	INIT	Ridership Data	daily	daily
Application Xtender	Document Management archive system used with Kofax	MTS HR & Payroll	Wave Technology Solutions Group	Electronic Personnel Files	daily	daily
ArcGIS	GIS software	MTS IT/Planning/MOW	ESRI	Geographic Data	daily	daily
Claims	MTS Claims and Workers Comp information	MTS Risk	MTS IT	External / Internal Personal Data	daily	daily
eFORCE	MTS Security Dispatch/Citations Issuing	MTS Security (CCI)	IntelliChoice	Personal Data	daily	daily
GSA Appliance	Search Engine Indexing	Applications	Google	Web-based Textual Data	hourly	hourly

Hummingbird	Cubic data reporting	MTS, NCTD, Transit & Trolley, MTS Revenue and Finance	Cubic	data	daily	daily
ID Works Enterprise	Badge creation	Transit Store	MultiCard	Personal Data	daily	daily
NextFare	Regional Fare System	Agency and external	Cubic	Revenue and Ridership	daily	daily
Quality Management Administrator	Records voice calls	Agency	Cisco	voice	daily	daily
Ride Monitor	Rider Counts	SDTC Operations	MTS IT	Ridership Data	daily	daily
SAP CRM	CRM lost and Found and complaints	MTS IT	SAP	customer cases	daily	daily
SDM Compass Card	Senior, disabled and Medicare web based compass card application	MTS Legal and Transit Store	MTS IT	Personal Data	daily	daily
Taxi Administration	Taxi licensing and inspections	MTS Taxi Admin	MTS IT	Taxicab Licensing / Inspections / Regulatory Fess Data	daily	daily
Taxi Scheduler	Taxicab Vehicle Round Scheduler	MTS Taxi Admin	MTS IT	Taxicab Data	annually	annually

Taxi Vehicle Inspection Notice	Taxicab Inspection Notices	MTS Taxi Admin	MTS IT	Taxicab Data	annually	annually
Trolley Ridership\TREP	Data pulled to warehouse to be used for ssrs reports	Trolley and MTS Departments in reports	MTS IT	Trolley Ridership	monthly	monthly
Wheel Scan	Wheel scan	Trolley	KLD Labs	Maintenance Data	daily	daily